# Policy Learning for Balancing Short-Term and Long-Term Rewards

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## Abstract

Empirical researchers and decision-makers spanning various domains frequently seek profound insights into the long-term impacts of interventions. While the significance of long-term outcomes is undeniable, an overemphasis on them may inadvertently overshadow short-term gains. Motivated by this, this paper formalizes a new framework for learning the optimal policy that effectively balances both long-term and short-term rewards, where some long-term outcomes are allowed to be missing. In particular, we first present the identifiability of both rewards under mild assumptions. Next, we deduce the semiparametric efficiency bounds, along with the consistency and asymptotic normality of their estimators. We also reveal that short-term outcomes, if associated, contribute to improving the estimator of the longterm reward. Based on the proposed estimators, we develop a principled policy learning approach and further derive the convergence rates of regret and estimation errors associated with the learned policy. Extensive experiments are conducted to validate the effectiveness of the proposed method, demonstrating its practical applicability<sup>1</sup>.

## 1. Introduction

Empirical researchers and decision-makers usually seek profound insights into the long-term impact of interventions. For example, marketing professionals aim to understand how incentives influence customer behavior in the long term (Yang et al., 2023a); IT companies explore the enduring effects of web page designs on user behavior (Hohnhold et al., 2015); economists examine the long-term impact of early childhood education on lifetime earnings (Chetty et al., 2007); and medical practitioners investigate the impact of drugs on mortality in chronic diseases such as Alzheimer's and AIDS (Fleming et al., 1994). Therefore, learning an optimal policy for personalized interventions to maximize long-term rewards holds significant practical implications.

While long-term rewards are crucial, an exclusive focus on them may compromise short-term rewards, leading to illconsidered and suboptimal policies. Long-term effects can significantly differ from short-term effects (Kohavi et al., 2012), and in some cases, they may even exhibit opposing trends (Chen et al., 2007; Ju & Geng, 2010). For instance, in video recommendation, the use of clickbait may initially boost click-through rates (CTR), but over the long term, it could lead to user churn and negatively impact a company's revenue (Wang et al., 2021). In labor economics, individuals who participate in job training programs may initially experience a temporary decline in income but achieve elevated income levels and improved employment status in the following years (LaLonde, 1986). However, undue focus on future rewards would neglect the heavy pressure individuals can afford, which is unreasonable. Thus, achieving a balance between short-term and long-term rewards is desirable.

This paper aims to learn the optimal policy that balances both long-term and short-term rewards. Policy learning refers to identifying individuals who should be given interventions based on their characteristics by maximizing rewards (Murphy, 2003). Trustworthy policy learning necessitates that the learned policy also adheres to principles such as beneficence, non-maleficence, justice, and explicability (Floridi, 2019; Thiebes et al., 2021; Kaur et al., 2022). However, the aspect of balancing short-term and long-term rewards in policy learning has not yet been explored.

Balancing short-term and long-term rewards presents some special challenges: akin to conventional policy learning methods, we need to address the confounding bias induced by factors that affect both treatment and short/long-term outcomes; long-term outcomes are hard to observe and often suffer from severe missing data due to extended followups, drop-outs, and budget constraints (Athey et al., 2019a; Kallus & Mao, 2020; Hu et al., 2023); in addition, both short-term and long-term outcomes are post-treatment variables, with short-term outcomes influencing both the value and the missing rate of long-term outcomes (Imbens et al.,

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<sup>&</sup>lt;sup>1</sup>Please note that our code is available at https://github. com/YanaZeng/Short\_long\_term-Rewards.

2022). This is due to the fact that units are more likely to discontinue, experience churn, or fail to participate in follow-ups when short-term outcomes are not favorable.

In this article, we propose a principled policy learning approach that effectively balances the short/long-term rewards. Specifically, we first define the short/long-term rewards and the optimal policy using the potential outcome framework (Rubin, 1974; Neyman, 1990) in causal inference. Then, we address confounding bias and the missingness of long-term outcomes by introducing two plausible assumptions, ensuring the identifiability of short/long-term rewards. To estimate short/long-term rewards for a given policy, we derive their efficient influence functions and semiparametric efficiency bounds. Building on this, we develop novel estimators that are shown to be consistent, asymptotically normal, and semiparametric efficient, i.e., they are optimal regular estimators in terms of asymptotic variance (Tsiatis, 2006; Wu et al., 2024c). These results also reveal that shortterm outcomes, if associated, contribute to the semiparametric efficiency bound of long-term reward. Additionally, the proposed estimators of short and long-term rewards enjoy the property of double robustness and quadruple robustness. Finally, we learn the optimal policy based on the estimated short/long-term rewards, and further analyze the convergence rates of the regret and estimation error.

The contributions of this paper are summarized as follows.

• We propose and formulate a new setting of policy learning for balancing short-term and long-term rewards. The new setting has a wide range of application scenarios.

• We propose a principled policy learning approach for learning the optimal policy of balancing short-term and long-term rewards, by introducing plausible identifiability assumptions and novel estimation methods.

• We provide comprehensive theoretical analysis for the proposed approach, including identifiability results, semiparametric efficiency bounds, consistency and asymptotically normality of the estimators, as well as convergence rates of the regret and estimation error of the learned policy.

• We conduct extensive experiments to demonstrate the effectiveness of the proposed policy learning approach, verifying the superiority of taking both long-term and short-term rewards into consideration.

## 2. Related Work

**Long-term causal effect estimation.** Exploring the longterm effect of the intervention has a wide range of applications in fields such as artificial intelligence, medical, clinical medicine, economics, and management (Athey et al., 2019a). A salient feature of estimating long-term causal effects is that it takes a long time to collect long-term outcomes and

is therefore difficult to observe. To reduce the cost and time, and make timely decisions, researchers often look for easily observable short-term surrogates as substitutes for long-term outcomes, thereby transforming the problem of estimating long-term causal effects into estimating short-term causal effects (Yin et al., 2020). However, such strategies may suffer from the surrogate paradox (Chen et al., 2007), i.e., treatment has a positive impact on a surrogate, which in turn has a positive effect on the outcome, but paradoxically, the treatment exhibits a negative effect on the outcome. Subsequently, the selection of surrogates that matter has been studied for many years (Prentice, 1989; Frangakis & Rubin, 2002; Lauritzen et al., 2004; Chen et al., 2007; Ju & Geng, 2010; Yin et al., 2020). Recently, inspired by the pioneering work of Athey et al. (2019a), several studies have emerged to identify and estimate the long-term causal effects using surrogates, such as (Kallus & Mao, 2020; Athey et al., 2020; Chen & Ritzwoller, 2021; Cheng et al., 2021; Hu et al., 2023). Additionally, Yang et al. (2023b) extend the work of Athey et al. (2019a) to policy learning.

Unlike previous works that solely focus on long-term effects, we recognize that short-term effects are also of great importance in various applications. This paper considers short-term and long-term effects simultaneously.

Trustworthy policy evaluation and learning. Policy learning aims to tailor treatments based on individual characteristics (Kosorok & Laber, 2019). Early strategies for policy learning target maximizing the average rewards for an outcome (Murphy, 2003; Dudík et al., 2011; Zhao et al., 2012; Bertsimas et al., 2016; Chen et al., 2016; Wu et al., 2022; 2024d;b). However, decisions made by algorithms to be trusted by humans have to take into account many other aspects besides maximizing rewards, such as beneficence, non-maleficence, harmlessness, autonomy, justice, and explicability (Thiebes et al., 2021; Floridi, 2019; Kaur et al., 2022; Wu et al., 2024a). Various causality-based metrics are proposed to evaluate the policy's trustworthiness (Kusner et al., 2017; Nabi & Shpitser, 2018; Chiappa, 2019; Wu et al., 2019; Kallus, 2022a;b) and several trustworthy policy learning approaches are developed (Wang et al., 2018; Kallus & Zhou, 2018; Qiu et al., 2021; Ben-Michael et al., 2022; Ding et al., 2022; Li et al., 2023a;b; Fang et al., 2023).

In this paper, we extend previous research and introduce a new setting that aims to learn the optimal policy for balancing short-term and long-term rewards, as well as develop a principled approach. To the best of our knowledge, this is the first attempt to balance long and short-term rewards in policy learning under the causal inference framework.

#### **3. Problem Formulation**

#### 3.1. Notation and Setup

**Notation**. Let *A* be the binary treatment indicator, taking values 1 or 0 for the treated or control group, respectively. The vector  $X \in \mathcal{X} \subset \mathbb{R}^p$  represents the observed pretreatment features, and  $Y \in \mathcal{Y} \subset \mathbb{R}$  denotes the long-term outcome of interest. Additionally,  $S \in \mathcal{S} \subset \mathbb{R}$  denotes the short-term outcome that is informative about the long-term outcome *Y* and measured after the treatment *A*.

Under the potential outcome framework (Rubin, 1974; Neyman, 1990), let (S(1), Y(1)) and (S(0), Y(0)) be the potential short-term and long-term outcomes with and without treatment, respectively. We assume that the actual short/long-term outcome corresponds to the potential outcome of the actual treatment, i.e., S = S(A) and Y =Y(A), which implicitly implies the non-interference and consistency assumptions in causal inference (Imbens & Rubin, 2015). Without loss of generality, we assume larger short/long-term outcomes are preferable. Each unit is assigned only one treatment, thus we always observe either  $(S_i(0), Y_i(0))$  or  $(S_i(1), Y_i(1))$  for unit *i*, which is also known as the fundamental problem of causal inference (Holland, 1986; Hernán & Robins, 2020).

Setup. Long-term outcomes often suffer from missing due to factors such as long follow-ups, drop-out, and budget constraints. In contrast, it is easier to collect the shortterm outcomes. To mimic real-world application scenarios, we assume that all short-term outcomes S are observable, while long-term outcomes Y are allowed to be missing. Let  $R \in \{0,1\}$  be the indicator for observing the longterm outcome Y. Without loss of generality, the observed data consists of a subset  $\{(X_i, A_i, S_i, Y_i, R_i = 1) : i =$ 1, ...,  $n_1$  with observed Y and a subset  $\{(X_i, A_i, S_i, Y_i =$ NA,  $R_i = 0$ ):  $i = n_1 + 1, ..., n_1 + n_0$  with missing Y. Let  $n = n_0 + n_1$  and we assume the total n units are a representative sample of the target population  $\mathbb{P}$ , denoting  $\mathbb{E}$  as the expectation operator of  $\mathbb{P}$ . Table 1 summarizes the data composition. The proposed method also works when there is no Y missing, i.e., R = 1 for all units.

#### 3.2. Formulation

We here give formalization about learning an optimal policy that could strike a good balance between short-term and long-term rewards.

Let  $\pi : \mathcal{X} \to \{0, 1\}$  be a policy that maps from the individual context X = x to the treatment space  $\{0, 1\}$ . For a given policy  $\pi$ , the policy values are defined as,

$$\begin{split} \mathbb{V}(\pi;s) &= \mathbb{E}[\pi(X)S(1) + (1 - \pi(X))S(0)], \\ \mathbb{V}(\pi;y) &= \mathbb{E}[\pi(X)Y(1) + (1 - \pi(X))Y(0)], \end{split}$$

Table 1. Observed data, where  $\checkmark$  and NA mean observed and missing, respectively.

Unit	R	X	A	S	Y
1	1	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
	1	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
$n_1$	1	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
$n_1 + 1$	0	$\checkmark$	$\checkmark$	$\checkmark$	NA
	0	$\checkmark$	$\checkmark$	$\checkmark$	NA
n	0	$\checkmark$	$\checkmark$	$\checkmark$	NA

which are the expected short-term and long-term rewards given that  $\pi$  is applied to the target population. Then we formulate the goal as learning an optimal policy that satisfies

$$\begin{cases} \max_{\pi \in \Pi} \mathbb{V}(\pi; y) \\ \text{subject to } \mathbb{V}(\pi; s) \ge \alpha \end{cases} \quad \text{or} \quad \begin{cases} \max_{\pi \in \Pi} \mathbb{V}(\pi; s) \\ \text{subject to } \mathbb{V}(\pi; y) \ge \alpha, \end{cases}$$

where  $\alpha$  is a pre-specified threshold for minimum short-term or long-term rewards and  $\Pi$  is a pre-specified policy class. The above two optimization problems can be expressed as

$$\max_{\pi \in \Pi} \mathbb{V}(\pi; s) + \lambda \mathbb{V}(\pi; y), \tag{1}$$

where  $\lambda$  is a positive constant that controls the balance between short-term and long-term rewards. When  $\lambda = 0$ , Eq.(1) is equivalent to finding an optimal policy for maximizing the short-term reward alone; Conversely, when  $\lambda = \infty$ , it transforms into finding an optimal policy that maximizes the long-term reward alone.

## 4. Optimal Policy and Challenges

#### 4.1. Optimal Policy

The optimal policy from maximizing Eq.(1) has an explicit form. Specifically, let  $\tau_s(X) = \mathbb{E}[S(1) - S(0)|X]$  and  $\tau_y(X) = \mathbb{E}[Y(1) - Y(0)|X]$  be the short-term and long-term causal effects conditional on X, then we have

$$\mathbb{V}(\pi; s) + \lambda \mathbb{V}(\pi; y)$$
  
=  $\mathbb{E}[\pi(X) \{ S(1) - S(0) + \lambda(Y(1) - Y(0)) \} + S(0) + \lambda Y(0) ]$   
=  $\mathbb{E}[\pi(X) \{ \tau_s(X) + \lambda \tau_y(X) \}] + \mathbb{E}[S(0) + \lambda Y(0)],$ 

where the last equality follows from the law of iterated expectations. This implies the following Lemma 4.1.

Lemma 4.1. The optimal policy

$$\begin{aligned} \pi_0^*(x) &= \arg \max_{\pi} \mathbb{V}(\pi; s) + \lambda \mathbb{V}(\pi; y) \\ &= \arg \max_{\pi} \mathbb{E}[\pi(X)\{\tau_s(X) + \lambda \tau_y(X)\}] \\ &= \begin{cases} 1, \ \tau_s(x) + \lambda \tau_y(x) \ge 0 \\ 0, \ \tau_s(x) + \lambda \tau_y(x) < 0, \end{cases} \end{aligned}$$

where arg max is over all possible policies.

Lemma 4.1 suggests that for a unit with X = x, the optimal policy recommends accepting treatment (A = 1) if the sum of the weighted short-term and long-term causal effects,  $\tau_s(x) + \lambda \tau_y(x)$ , is positive; otherwise, it recommends not accepting treatment (A = 0). More generally, if taking treatment has a cost c and define  $\mathbb{V}(\pi; s)$  and  $\mathbb{V}(\pi; y)$  as

$$\mathbb{E}[\pi(X)\{S(1) - c\} + (1 - \pi(X))S(0)], \\ \mathbb{E}[\pi(X)\{Y(1) - c\} + (1 - \pi(X))Y(0)],$$
(2)

respectively. Then the optimal policy becomes  $\pi_0^*(x) = \mathbb{I}(\tau_s(x) + \lambda \tau_y(x) \ge c)$ . This aligns with our intuition and the goal of balancing short-term and long-term rewards.

#### 4.2. Challenges

There are two main challenges in learning the optimal policy for balancing short-term and long-term rewards.

- Confounding bias occurs when the treatment is not randomly assigned, and certain factors may affect both the treatment A and the outcomes (S, Y) (Correa et al., 2019). In such cases, the effects of these factors become confounded with the effect of treatment, making it challenging to obtain unbiased estimators of short-term and long-term causal effects.
- The long-term outcome Y is not missing completely at random, indicating a systematic difference between observed data (i.e., R = 1) and missing data (i.e., R = 0). Moreover, both short-term and long-term outcomes are post-treatment variables, with short-term outcomes influencing both the value and the missing rate of long-term outcomes (Imbens et al., 2022).

The identifiability problem arising from these two challenges will be addressed in Section 5. Interestingly, in Section 6.1, we discover that short-term outcomes can assist in enhancing the estimation of long-term rewards, thereby transforming part of the second challenge into an advantage. See the discussion below Theorem 6.1 and Proposition 6.2 for more details.

### 5. Identifiability

We present identifiability assumptions for the short-term reward  $\mathbb{V}(\pi; s)$  and the long-term reward  $\mathbb{V}(\pi; y)$ .

Assumption 5.1 (Strongly Ignorability).

(a)  $(S(a), Y(a)) \perp A \mid X$  for a = 0, 1; (b)  $0 < e(x) \triangleq \mathbb{P}(A = 1 \mid X = x) < 1$  for all  $x \in \mathcal{X}$ .

Assumption 5.1(a) states that X includes all confounders that affect both the outcomes (S, Y) and treatment A, i.e., there are no unmeasured confounders. Assumption 5.1(b)

asserts that units with any given values of the features have a positive probability of receiving each treatment option. Both of them are standard assumptions in causal inference (Imbens & Rubin, 2015; Hernán & Robins, 2020).

Assumption 5.1 ensures the identifiability of the short-term reward  $\mathbb{V}(\pi; s)$ , which is given as

$$\mathbb{V}(\pi; s) = \mathbb{E}[\pi(X)\mu_1(X) + (1 - \pi(X))\mu_0(X)], \quad (3)$$

where  $\mu_a(X) = \mathbb{E}[S|X, A = a]$  for a = 0, 1.

To identify the long-term reward  $\mathbb{V}(\pi; y)$ , we need to impose further assumptions on the missing mechanism of Y.

Assumption 5.2 (Missing Mechanism). For a = 0, 1,

(a) 
$$R \perp \!\!\!\perp Y(a) \mid X, S(a), A = a;$$
  
(b)  $0 < r(a, x, s) \triangleq \mathbb{P}(R = 1 | X = x, A = a, S = s).$ 

Assumption 5.2(a) can be equivalently expressed as  $R \perp Y \mid (X, S, A)$ . It implies that  $\mathbb{P}(R = 1 \mid X, S, A, Y) = \mathbb{P}(R = 1 \mid X, S, A)$ , i.e., the observing indicator R depends on only the feature X, the treatment A and short-term outcome S. This assumption also guarantees that  $\mathbb{P}(Y = y \mid X, S, A, R = 1) = \mathbb{P}(Y = y \mid X, S, A, R = 0)$ , i.e., the distribution of the long-term outcome on the missing data and non-missing data are comparable after accounting for the observed variables (X, A, S). Consequently, we can use the non-missing data to make inferences about the missing long-term outcome. Assumption 5.2(b) assumes that each unit has a positive probability of being observed.

Different from the conventional missing mechanism assumption " $R \perp (S(a), Y(a)) \mid X$ " that R depends solely on X, Assumption 5.2(a) is weaker and allows R to depend on (X, A, S), i.e., the missing mechanism relies not only on the covariates but also on the treatment and short-term outcomes. In addition, Assumption 5.2(a) is more realistic and aligns with real-world scenarios. This is because units are more likely to drop out, churn, or fail in follow-up when short-term outcomes S are not desirable. Assumptions 5.1-5.2 ensures the identifiability of  $\mathbb{V}(\pi; y)$ , as shown in Proposition 5.3 (See Appendix A for proofs).

**Proposition 5.3** (Identifiability of  $\mathbb{V}(\pi; y)$ ). Under Assumptions 5.1-5.2, the long-term reward  $\mathbb{V}(\pi; y)$  is identified as

$$\mathbb{V}(\pi; y) = \mathbb{E}[\pi(X)\tilde{m}_1(X, S) + (1 - \pi(X))\tilde{m}_0(X, S)],$$
  
where  $\tilde{m}_a(X, S) = \mathbb{E}[Y|X, S, A = a, R = 1]$  for  $a = 0, 1$ .

## 6. Policy Learning for Balancing Short-Term and Long-Term Rewards

The proposed method consists of the following two steps: (a) policy evaluation, estimating the short-term and longterm rewards  $\mathbb{V}(\pi; s)$  and  $\mathbb{V}(\pi; y)$  for a given policy; (b) policy learning, solving the optimization problem (1) based on the estimated values of  $\mathbb{V}(\pi; s)$  and  $\mathbb{V}(\pi; y)$ .

Table 2. Nuisance parameters in the efficiency influence functions of  $\mathbb{V}(\pi; s)$  and  $\mathbb{V}(\pi; y)$ .

QUANTITY	DESCRIPTION
$e(X) = \mathbb{P}(A = 1 X),$	propensity score
$r(A, X, S) = \mathbb{P}[R = 1   X, S, A],$	selection score
$\mu_a(X) = \mathbb{E}(S X, A = a),$	regression function for $S$
$m_a(X) = \mathbb{E}[Y X, A = a, R = 1],$	regression function for $\boldsymbol{Y}$
$\tilde{m}_a(X,S) = \mathbb{E}[Y X,S,A=a,R=1],$	regression function for $\boldsymbol{Y}$

#### 6.1. Estimation of Short-Term and Long-Term Rewards

To fully leverage the collected data, we aim to derive the efficient estimators of  $\mathbb{V}(\pi; s)$  and  $\mathbb{V}(\pi; y)$  by resorting to the semiparametric efficiency theory (Tsiatis, 2006). An efficient estimator, often considered the optimal estimator (or gold standard), is the one that achieves the semiparametric efficiency bound—the smallest possible asymptotic variance among all regular estimators given the observed data (Newey, 1990; van der Vaart, 1998).

To derive efficient estimators, we initially calculate the efficient influence function and the semiparametric efficiency bound of  $\mathbb{V}(\pi; s)$  and  $\mathbb{V}(\pi; y)$ . For clarity, we summarize the nuisance parameters in Table 2 that are utilized in the following theory and all of them can be identified from the observed data.

**Theorem 6.1** (Efficiency Bounds of  $\mathbb{V}(\pi; s)$  and  $\mathbb{V}(\pi; y)$ ). Under Assumptions 5.1 and 5.2, we have that

(a) the efficient influence function of  $\mathbb{V}(\pi; s)$  is  $\phi_s - \mathbb{V}(\pi; s)$ ,

$$\phi_s = \{\pi(X)\mu_1(X) + (1 - \pi(X))\mu_0(X)\} + \frac{\pi(X)A(S - \mu_1(X))}{e(X)} + \frac{(1 - \pi(X))(1 - A)(S - \mu_0(X))}{1 - e(X)}$$

the associated semiparametric efficiency bound is  $Var(\phi_s)$ .

(b) the efficient influence function of  $\mathbb{V}(\pi; y)$  is  $\phi_y - \mathbb{V}(\pi; y)$ ,

$$\begin{split} \phi_y &= \{\pi(X)m_1(X) + (1 - \pi(X))m_0(X)\} \\ &+ \frac{\pi(X)AR(Y - \tilde{m}_1(X, S))}{e(X)r(1, X, S)} + \frac{\pi(X)A(\tilde{m}_1(X, S) - m_1(X))}{e(X)} \\ &+ \frac{(1 - \pi(X))(1 - A)R(Y - \tilde{m}_0(X, S))}{(1 - e(X))r(0, X, S)} \\ &+ \frac{(1 - \pi(X))(1 - A)(\tilde{m}_0(X, S) - m_0(X))}{1 - e(X)}, \end{split}$$

#### the associated semiparametric efficiency bound is $Var(\phi_y)$ .

Theorem 6.1 presents the efficient influence functions of  $\mathbb{V}(\pi; s)$  and  $\mathbb{V}(\pi; y)$ , which are crucial for constructing efficient estimators of the short-term and long-term rewards. From Theorem 6.1(b), S plays a role in  $\phi_y$  through  $\tilde{m}_a(X, S)$ . If  $S \perp Y | X$ , then  $\tilde{m}_a(X, S) = m_a(X)$  under Assumptions 5.1 and 5.2, and the role of S vanishes. Proposition 6.2 (See Appendix B for proofs) further demonstrates it from the perspective of semiparametric efficiency bound.

**Proposition 6.2.** Under the conditions in Theorem 6.1, if *S* is associated with *Y* given *X*, then the semiparametric efficiency bound of  $\mathbb{V}(\pi; y)$  is lower compared to the case where  $S \perp \mathbb{L} Y | X$ , and the magnitude of this difference is

$$\mathbb{E}\left[\pi(X)\frac{(1-r(1,X,S))\cdot(\tilde{m}_{1}(X,S)-m_{1}(X))^{2}}{e(X)r(1,X,S)}\right] + \\\mathbb{E}\left[(1-\pi(X))\frac{(1-r(0,X,S))\cdot(\tilde{m}_{0}(X,S)-m_{0}(X))^{2}}{(1-e(X))r(0,X,S)}\right]$$

Proposition 6.2 shows that if S is correlated with Y given X (i.e.,  $S \not\perp Y|X$ ), the efficiency bound of  $\mathbb{V}(\pi; y)$  is lower compared to the case where  $S \perp Y|X$ . This demonstrates the theoretical role S plays in estimating the long-term reward. Furthermore, by a similar proof as Theorem 6.1 and Proposition 6.2, we can show that the efficiency bound of  $\mathbb{V}(\pi; y)$  is lower when incorporating S compared to not using S. This provides additional evidence of the significant role S plays in estimating  $\mathbb{V}(\pi; y)$ .

Next, we propose the efficient estimators of  $\mathbb{V}(\pi; s)$  and  $\mathbb{V}(\pi; y)$ . For simplicity, we let Z = (X, A, S, Y) and write  $\phi_s$  and  $\phi_y$  in Theorem 6.1 as

$$\phi_s = \phi_s(Z; e, \mu_0, \mu_1), \phi_y = \phi_y(Z; e, r, m_0, m_1, \tilde{m}_0, \tilde{m}_1)$$

to highlight their dependence on intermediate quantities  $(e, \mu_0, \mu_1)$  and  $(e, r, m_0, m_1, \tilde{m}_0, \tilde{m}_1)$ .

Denote  $\hat{e}(x)$ ,  $\hat{\mu}_a(x)$ ,  $\hat{m}_a(x)$ ,  $\hat{m}_a(x,s)$ , and  $\hat{r}(a,x,s)$  for a = 0, 1 as the estimators of e(x),  $\mu_a(x)$ ,  $m_a(x)$ ,  $\tilde{m}_a(x,s)$ , and r(a,x,s) respectively, using the sample-splitting (Wager & Athey, 2018; Chernozhukov et al., 2018) technique (See Appendix C for details). From Theorem 6.1, it is natural to define the estimators of  $\mathbb{V}(\pi; s)$  and  $\mathbb{V}(\pi; y)$  as

$$\hat{\mathbb{V}}(\pi;s) = \frac{1}{n} \sum_{i=1}^{n} \phi_s(Z_i; \hat{e}, \hat{\mu}_0, \hat{\mu}_1),$$

$$\hat{\mathbb{V}}(\pi;y) = \frac{1}{n} \sum_{i=1}^{n} \phi_y(Z_i; \hat{e}, \hat{r}, \hat{m}_0, \hat{m}_1, \hat{\tilde{m}}_0, \hat{\tilde{m}}_1).$$
(4)

#### Proposition 6.3 (Unbiasedness). We have that

(a) (Double Robustness).  $\hat{\mathbb{V}}(\pi; s)$  is an unbiased estimator of  $\mathbb{V}(\pi; s)$  if one of the following conditions is satisfied:

- (i)  $\hat{e}(x) = e(x)$ , i.e.,  $\hat{e}(x)$  estimates e(x) accurately;
- (ii)  $\hat{\mu}_a(x) = \mu(x)$  i.e.,  $\mu_a(x)$  estimates  $\mu_a(x)$  accurately.

(b) (Quadruple Robustness).  $\hat{\mathbb{V}}(\pi; y)$  is an unbiased estimator of  $\mathbb{V}(\pi; y)$  if one of the following conditions is satisfied:

(i) 
$$\hat{e}(x) = e(x)$$
 and  $\hat{\tilde{m}}_a(x,s) = \tilde{m}_a(x,s);$ 

(*ii*)  $\hat{e}(x) = e(x)$  and  $\hat{r}(a, x, s) = r(a, x, s)$ ;

(iii)  $\hat{m}_{a}(x) = m_{a}(x)$  and  $\hat{\tilde{m}}_{a}(x,s) = \tilde{m}_{a}(x,s);$ 

(iv) 
$$\hat{m}_a(x) = m_a(x)$$
 and  $\hat{r}(a, x, s) = r(a, x, s)$ .

Proposition 6.3(a) (See Appendix B for proofs) shows the double robustness of  $\hat{\mathbb{V}}(\pi; s)$ , i.e., it is unbiased if either the propensity score or the regression functions can be accurately estimated. Similarly, Proposition 6.3(b) demonstrates the quadruple robustness of  $\hat{\mathbb{V}}(\pi; y)$ . These properties provide protection against inaccuracies of estimated intermediate quantities. Furthermore, the proposed estimators  $\hat{\mathbb{V}}(\pi; s)$  and  $\hat{\mathbb{V}}(\pi; y)$  are efficient under some mild conditions, please see Theorem 6.4 for more details.

#### 6.2. Learning the Optimal Policy

Let  $\pi^* = \arg \max_{\pi \in \Pi} \mathbb{V}(\pi; s) + \lambda \mathbb{V}(\pi; y)$  be the target policy, which equals to  $\pi_0^*$  in Lemma 4.1 if  $\pi_0^* \in \Pi$ ; otherwise, they may not be equal, and their difference is the systematic error induced by limited hypothesis space of  $\Pi$ .

Let  $\hat{\pi}^*$  be the learned policy of  $\pi^*$ , derived by optimizing the estimated  $U(\pi) \triangleq \mathbb{V}(\pi; s) + \lambda \mathbb{V}(\pi; y)$ , i.e.,

$$\hat{\pi}^* = \arg \max_{\pi \in \Pi} \hat{\mathbb{V}}(\pi; s) + \lambda \hat{\mathbb{V}}(\pi; y) \triangleq \arg \max_{\pi \in \Pi} \hat{U}(\pi),$$
(5)

where  $\hat{\mathbb{V}}(\pi; s)$  and  $\hat{\mathbb{V}}(\pi; y)$  are defined in Eq.(4).

Next, we explore the properties of  $\hat{\pi}^*$ , which depend on the asymptotic properties of  $\hat{\mathbb{V}}(\pi; s)$  and  $\hat{\mathbb{V}}(\pi; y)$ .

Theorem 6.4 (Asymptotic Properties). We have that

(a) if  $||\hat{e}(x) - e(x)||_2 \cdot ||\hat{\mu}_a(x) - \mu_a(x)||_2 = o_{\mathbb{P}}(n^{-1/2})$ for all  $x \in \mathcal{X}$  and  $a \in \{0, 1\}$ , then  $\hat{\mathbb{V}}(\pi; s)$  is a consistent estimator of  $\mathbb{V}(\pi; s)$ , and satisfies

$$\sqrt{n}\{\hat{\mathbb{V}}(\pi;s) - \mathbb{V}(\pi;s)\} \xrightarrow{d} N(0,\sigma_s^2),$$

where  $\sigma_s^2 = Var(\phi_s)$  is the semiparametric efficiency bound of  $\mathbb{V}(\pi; s)$ , and  $\xrightarrow{d}$  means convergence in distribution.

(b) if  $||\hat{e}(x) - e(x)||_2 \cdot ||\hat{m}_a(x) - m_a(x)||_2 = o_{\mathbb{P}}(n^{-1/2})$ and  $||\hat{r}(a, x, s) - r(a, x, s)||_2 \cdot ||\hat{\tilde{m}}_a(x, s) - \tilde{m}_a(x, s)||_2 = o_{\mathbb{P}}(n^{-1/2})$  for all  $x \in \mathcal{X}$ ,  $a \in \{0, 1\}$  and  $s \in \mathcal{S}$ , then  $\hat{\mathbb{V}}(\pi; y)$  is a consistent estimator of  $\mathbb{V}(\pi; y)$ , and satisfies

$$\sqrt{n}\{\hat{\mathbb{V}}(\pi;y) - \mathbb{V}(\pi;y)\} \xrightarrow{d} N(0,\sigma_y^2),$$

where  $\sigma_y^2$  is the semiparametric efficiency bound of  $\mathbb{V}(\pi; y)$ .

Theorem 6.4 (See Appendix B for proofs) establishes the consistency and asymptotic normality of proposed estimators  $\hat{\mathbb{V}}(\pi; s)$  and  $\hat{\mathbb{V}}(\pi; y)$ . Additionally, these estimators are efficient, achieving the semiparametric efficiency bounds. Also,  $\hat{U}(\pi)$  is the efficient estimator of  $U(\pi)$  by the linearity of the influence function. These desired properties

hold under mild conditions concerning the convergence rate of estimated nuisance parameters, commonly used in causal inference (Chernozhukov et al., 2018; Semenova & Chernozhukov, 2021). These conditions are easily satisfied, provided that the nuisance parameters are estimated at the slower rate of  $n^{-1/4}$ , a criterion achievable by many flexible machine learning methods.

Based on the results in Theorem 6.4, we further explore the convergence rates of  $U(\pi^*) - U(\hat{\pi}^*)$  and  $U(\pi^*) - \hat{U}(\hat{\pi}^*)$ , which are the regret of the learned policy, and error of the estimated reward of the learned policy, respectively.

**Proposition 6.5** (Regret and Estimation Error). Suppose that for all  $\pi \in \Pi$ ,  $\pi(x) = \pi(x; \theta)$  is a continuously differentiable and convex function with respect to  $\theta$ , under the conditions in Theorem 6.4, we have

(a) The expected reward of the learned policy is consistent, and  $U(\hat{\pi}^*) - U(\pi^*) = O_{\mathbb{P}}(1/\sqrt{n});$ 

(b) The estimated reward of the learned policy is consistent, and  $\hat{U}(\hat{\pi}^*) - U(\pi^*) = O_{\mathbb{P}}(1/\sqrt{n}).$ 

Proposition 6.5 (See Appendix B for proofs) demonstrates that both the regret of the learned policy  $U(\hat{\pi}^*) - U(\pi^*)$ and estimation error of the estimated reward  $\hat{U}(\hat{\pi}^*) - U(\pi^*)$ exhibit a convergence rate of order  $1/\sqrt{n}$  for parametric policy classes. These results hold under mild assumptions commonly adopted in practice (Puterman, 2014; Sutton & Barto, 2018).

#### 6.3. Extension to Multi-Valued Treatments and Multiple Short-Term and Long-Term Rewards

The proposed method could be readily extended to the case of multi-valued treatments and multiple short-term rewards. Specifically, suppose that the treatment A takes values in  $\{1, ..., K\}$  and we have M short-term rewards and J long-term rewards, denoted as  $(S_1, ..., S_M)$  and  $(Y_1, ..., Y_J)$ , respectively. Using the potential outcome framework, we define  $(S_1(a), ..., S_M(a), Y_1(a), ..., Y_J(a))$  as the potential short/long-term outcomes if treatment A had been set to a. The short-term and long-term rewards are defined as  $\mathbb{V}(\pi; s_1) = \mathbb{E}[\sum_{a=1}^K S_1(a)], \dots, \mathbb{V}(\pi; s_M) = \mathbb{E}[\sum_{a=1}^K S_M(a)]$ , and  $\mathbb{V}(\pi; y_1) = \mathbb{E}[\sum_{a=1}^K Y_1(a)], \dots, \mathbb{V}(\pi; y_J) = \mathbb{E}[\sum_{a=1}^K Y_J(a).$ 

Then we can formulate the goal by learning an optimal policy that maximizes

$$\sum_{j=1}^J \lambda_m \mathbb{V}(\pi; y_j) + \sum_{m=1}^M \beta_m \mathbb{V}(\pi; s_m)$$

where  $(\lambda_1, ..., \lambda_J)$  and  $(\beta_1, ..., \beta_M)$  are the weights that balance the short-term and long-term rewards. In addition, all the theoretical analysis in Sections 5, 6.1, and 6.2 can also be extended to such cases.

#### 7. Experiments

#### 7.1. Experimental Setup

**Datasets.** We perform extensive experiments on three widely used benchmark datasets, IHDP (Hill, 2011), JOBS (LaLonde, 1986), and PRODUCT (Gao et al., 2022). The IHDP dataset investigates the effects of high-quality home visits on the children's future cognitive scores. It consists of 747 units (139 treated, 608 controlled) and 25 features that measure the characteristics of the children and their mothers. Note that we observe only one outcome from one treatment for each unit, and both datasets do not collect the long-term effects. Thus, following previous generation mechanisms (Cheng et al., 2021; Li et al., 2023a), we simulate the potential short-term outcomes as follows:

$$S_i(0) \sim \operatorname{Bern}(\sigma(w_0 X_i + \epsilon_{0,i})),$$
  

$$S_i(1) \sim \operatorname{Bern}(\sigma(w_1 X_i + \epsilon_{1,i})),$$
(6)

where  $\sigma(\cdot)$  is the sigmoid function,  $w_0 \sim \mathcal{N}_{[-1,1]}(0,1)$ follows a truncated normal distribution,  $w_1 \sim \text{Unif}(-1,1)$ follows a uniform distribution,  $\epsilon_{0,i} \sim \mathcal{N}(\mu_0,\sigma_0)$ , and  $\epsilon_{1,i} \sim \mathcal{N}(\mu_1,\sigma_1)$ . We set  $\mu_0 = 1, \mu_1 = 3$  and  $\sigma_0 = \sigma_1 = 1$  for IHDP dataset. Regarding generating long-term outcomes  $Y_i(0)$  and  $Y_i(1)$ , we introduce the time step t: we set the initial value at time step 0 as  $Y_{0,i}(0) = S_i(0), Y_{0,i}(1) = S_i(1)$ , then generate  $Y_{t,i}(0), Y_{t,i}(1)$  following Eq.(7), and we eventually regard the outcome at the last time step T as the long-term reward,  $Y_i(0) = Y_{T,i}(0), Y_i(1) = Y_{T,i}(1)$ .

$$Y_{t,i}(0) \sim \mathcal{N}(\beta_0 X_i, 1) + C \sum_{j=0}^{t-1} Y_{j,i}(0),$$
  

$$Y_{t,i}(1) \sim \mathcal{N}(\beta_1 X_i + 2, 0.5) + C \sum_{j=0}^{t-1} Y_{j,i}(1),$$
(7)

where  $\beta_0$  is randomly sampled from  $\{0, 1, 2, 3, 4\}$  with probabilities  $\{0.5, 0.2, 0.15, 0.1, 0.05\}, \beta_1 \sim 4 \cdot \mathcal{N}_{[0,4]}(0, 1)$ , and C = 0.02 is a scaling factor.

The second dataset, JOBS, explores the effects of job training on income and employment status. It consists of 2,570 units (237 treated, 2,333 controlled), with 17 covariates from observational studies. We employ Eq.(6) to simulate shortterm outcomes with  $\mu_0 = 0$ ,  $\mu_1 = 2$  and  $\sigma_0 = \sigma_1 = 1$ . We generate long-term outcomes in the similar way as IHDP with the following generation mechanism,

$$Y_{t,i}(0) \sim \operatorname{Bern}(\sigma(\beta_0 X_i) + C \sum_{j=0}^{t-1} Y_{j,i}(0)) + \epsilon_{0,i},$$
  
$$Y_{t,i}(1) \sim \operatorname{Bern}(\sigma(\beta_1 X_i) + C \sum_{j=0}^{t-1} Y_{j,i}(0)) + \epsilon_{1,i},$$
(8)

where for  $\epsilon_{0,i}$  and  $\epsilon_{0,i}$ , we set  $\mu_0 = \mu_1 = 0, \sigma_0 = 1$  and  $\sigma_1 = 0.5$ , and C = 0.02/t. Eventually, we adopt the mechanism below to generate the missing indicator R: we first calculate the value of score<sub>i</sub> =  $S_i + \sum_{j=1}^d X_{ij}$  for

each unit *i*, where  $X_{ij}$  is the *j*-th element of  $X_i$ , and *d* is the dimension of  $X_i$ . Then, we specify a missing ratio  $\gamma$  and select the  $\gamma N$  units with the highest score<sub>*i*</sub> to be missing.

The third dataset PRODUCT is collected from a short videosharing platform, and it is an almost fully observed industrial dataset. There are 4,676,570 samples from 1,411 users on 3,327 items with a density of 99.6%. We choose videowatching ratios greater than two as 1, otherwise as 0, being short-term outcomes, and generate the long-term outcomes *Y* the same as Eq. (8). The dataset is available at https: //github.com/chongminggao/KuaiRec.

#### 7.2. Experimental Results

**Experimental details.** We aim to learn the optimal policy based on the efficient estimators of long-term reward  $\hat{\mathbb{V}}(\pi; y)$  and short-term reward  $\hat{\mathbb{V}}(\pi; s)$ . For ease of comparison, we transform the optimization problem into  $\arg \max_{\pi \in \Pi} (1 - \lambda) \hat{\mathbb{V}}(\pi; s) + \lambda \hat{\mathbb{V}}(\pi; y)$ , where  $\lambda$  is a balance factor between short and long-term rewards. Note that this transformation would not influence the theoretical results shown in Sections 5-6. Subsequently, we include three baselines (DM, IPW, and OR) for comparison. Based on Lemma 4.1, the DM (direct method) estimates the optimal policy with  $\hat{\pi}^*(x) = \mathbb{I}(\hat{\tau}_s(x) + \lambda \hat{\tau}_y(x) \ge 0)$ , where  $\hat{\tau}_s(x) = \hat{\mu}_1(x) - \hat{\mu}_0(x)$  and  $\hat{\tau}_y(x) = \hat{m}_1(x) - \hat{m}_0(x)$ . The IPW (inverse probability weighting) estimators of the short-term and long-term rewards are given as,

$$\hat{\mathbb{V}}(\pi;s)^{IPW} = \frac{1}{n} \sum_{i=1}^{n} \Big[ \frac{\pi(X_i)A_iS_i}{\hat{e}(X_i)} + \frac{(1-\pi(X_i))(1-A_i)S_i}{1-\hat{e}(X_i)} \Big],\\ \hat{\mathbb{V}}(\pi;y)^{IPW} = \frac{1}{n} \sum_{i=1}^{n} \Big[ \frac{\pi(X_i)A_iR_iY_i}{\hat{e}(X_i)\hat{r}(1,X_i,S_i)} + \frac{(-\pi(X_i))(1-A_i)R_iY_i}{(1-\hat{e}(X_i))\hat{r}(0,X_i,S_i)} \Big].$$

The OR (outcome regression) estimators are given as

$$\hat{\mathbb{V}}(\pi;s)^{OR} = \frac{1}{n} \sum_{i=1}^{n} [\pi(X_i)\hat{\mu}_1(X_i) + (1 - \pi(X_i))\hat{\mu}_0(X_i)],$$
$$\hat{\mathbb{V}}(\pi;y)^{OR} = \frac{1}{n} \sum_{i=1}^{n} [\pi(X_i)\hat{\tilde{m}}_1(X_i, S_i) + (1 - \pi(X_i))\hat{\tilde{m}}_0(X_i, S_i)].$$

For each new baseline, we compare three different optimization strategies: NAIVE-S ( $\lambda = 0$ ), NAIVE-Y ( $\lambda = 1$ ), and Ours (Balanced,  $\lambda = 0.5$ ).

We report the rewards, the changes in welfare, and policy errors with different balance factors. Formally, the short-term reward of the learned policy  $\hat{\pi}(X)$  is  $\hat{\mathbb{V}}(\pi; s) = \sum_{i=1}^{n} [\hat{\pi}(X)S(1) + (1 - \hat{\pi}(X))S(0)]$  with  $\lambda = 0$ , the longterm is  $\hat{\mathbb{V}}(\pi; y) = \sum_{i=1}^{n} [\hat{\pi}(X)Y(1) + (1 - \hat{\pi}(X))Y(0)]$ with  $\lambda = 1$ , and the balanced reward is  $0.5\hat{\mathbb{V}}(\pi; s) + 0.5\hat{\mathbb{V}}(\pi; Y)$  with  $\lambda = 0.5$ . Similar as Kitagawa & Tetenov (2018); Li et al. (2023a), the welfare changes are defined as  $\Delta W_s = \sum_{i=1}^{n} [(S_i(1) - S_i(0)) \cdot \hat{\pi}(X_i)]$  for short-termbased ( $\lambda = 0$ ),  $\Delta W_y = \sum_{i=1}^{n} [(Y_i(1) - Y_i(0)) \cdot \hat{\pi}(X_i)]$ 

Table 3. Comparison of the baselines, NAIVE-S (maximizing short-term rewards alone), NAIVE-Y (maximizing long-term rewards alone), and our method (OURS) with DM, OR, IPW and our proposed (PRO.) estimators. They are reported in terms of the rewards, welfare changes, and policy errors on JOBS and PRODUCT. Different balance factors are employed for the estimation and evaluation,  $\lambda = 0, 0.5, 1$ , where the expected short-term and long-term rewards are estimated by outcome regression and multi-layer perceptron regression methods. Higher reward/ $\Delta W$  and lower error mean better performance.

JOBS	SHORT-7	FERM ME	TRICS	BALAN	CED MET	FRICS	Long-1	TERM ME	TRICS
METHODS	REWARD	$\Delta W$	ERROR	REWARD	$\Delta W$	ERROR	REWARD	$\Delta W$	ERROR
DM (NAIVE-S)	2011.2	736.4	0.295	2000.0	730.8	0.418	-11.2	-11.2	0.502
DM (NAIVE-Y)	1554.6	279.9	0.572	1885.7	445.4	0.444	331.0	331.0	0.423
DM (OURS)	1811.4	536.6	0.439	2069.6	665.7	0.404	258.2	258.2	0.441
OR (NAIVE-S)	1487.6	212.8	0.543	2631.0	200.5	0.530	1143.4	-24.6	0.506
OR (NAIVE-Y)	1616.0	341.2	0.489	2685.8	292.1	0.518	1069.8	-98.1	0.524
OR (OURS)	1559.8	285.0	0.505	2661.5	251.9	0.522	1101.7	-66.3	0.515
IPW (NAIVE-S)	1654.6	379.8	0.505	2782.8	359.9	0.497	1128.2	-39.7	0.508
IPW (NAIVE-Y)	1575.3	300.6	0.531	2807.9	332.9	0.493	1232.6	64.6	0.484
IPW (OURS)	615.3	340.6	0.514	2809.2	353.5	0.491	1193.9	25.9	0.493
Pro. (NAIVE-S)	1698.0	423.2	0.465	2845.4	413.0	0.484	1147.3	-20.6	0.504
Pro. (NAIVE-Y)	1605.8	331.1	0.507	2866.2	377.3	0.479	1260.4	92.4	0.476
Pro. (OURS)	1657.2	382.5	0.481	2895.4	417.6	0.473	1238.1	70.2	0.482
PRODUCT	SHORT-7	FERM ME	TRICS	BALAN	CED MET	TRICS	Long-1	TERM ME	TRICS
PRODUCT Methods	SHORT-7	ferm me $\Delta W$	ETRICS ERROR	BALAN REWARD	сер мет ДW	F <b>RICS</b> ERROR	Long-1 Reward	Term me ΔW	TRICS ERROR
				1					
METHODS	REWARD	$\Delta W$	ERROR	REWARD	$\Delta W$	ERROR	REWARD	$\Delta W$	ERROR
METHODS DM (NAIVE-S)	REWARD	ΔW 473.7	ERROR 0.549	REWARD	ΔW 447.8	ERROR 0.529	REWARD 2153.9	ΔW -51.7	ERROR 0.503
METHODS DM (NAIVE-S) DM (NAIVE-Y)	REWARD           2714.8           2763.9	ΔW 473.7 522.8	ERROR 0.549 0.555	REWARD           4868.8           4898.2	ΔW 447.8 487.1	ERROR 0.529 0.525	REWARD           2153.9           2134.2	ΔW -51.7 -71.4	ERROR 0.503 0.505
METHODS DM (NAIVE-S) DM (NAIVE-Y) DM (OURS)	REWARD           2714.8           2763.9           2806.5	ΔW 473.7 522.8 <b>563.6</b>	ERROR 0.549 0.555 <b>0.532</b>	REWARD           4868.8           4898.2           4975.4	ΔW 447.8 487.1 <b>534.1</b>	ERROR 0.529 0.525 <b>0.518</b>	REWARD 2153.9 2134.2 2131.2	ΔW -51.7 -71.4 -21.2	ERROR 0.503 0.505 <b>0.498</b>
METHODS DM (NAIVE-S) DM (NAIVE-Y) DM (OURS) OR (NAIVE-S)	REWARD           2714.8           2763.9           2806.5           2929.0	ΔW 473.7 522.8 <b>563.6</b> 692.1	ERROR 0.549 0.555 0.532 0.496	REWARD           4868.8           4898.2           4975.4           5082.9	ΔW 447.8 487.1 <b>534.1</b> 682.5	ERROR 0.529 0.525 <b>0.518</b> 0.500	REWARD           2153.9           2134.2           2131.2           2153.5	ΔW -51.7 -71.4 -21.2 -19.0	ERROR 0.503 0.505 <b>0.498</b> 0.502
METHODS DM (NAIVE-S) DM (NAIVE-Y) DM (OURS) OR (NAIVE-S) OR (NAIVE-Y)	REWARD           2714.8           2763.9           2806.5           2929.0           2921.0	ΔW 473.7 522.8 <b>563.6</b> 692.1 684.5	ERROR 0.549 0.555 <b>0.532</b> <b>0.496</b> 0.500	REWARD           4868.8           4898.2           4975.4           5082.9           5127.9	ΔW 447.8 487.1 <b>534.1</b> 682.5 <b>691.6</b>	ERROR 0.529 0.525 <b>0.518</b> 0.500 <b>0.496</b>	REWARD           2153.9           2134.2           2131.2           2153.5           2206.8	ΔW -51.7 -71.4 -21.2 -19.0 14.1	ERROR 0.503 0.505 <b>0.498</b> 0.502 <b>0.497</b>
METHODS DM (NAIVE-S) DM (NAIVE-Y) DM (OURS) OR (NAIVE-S) OR (NAIVE-Y) OR (OURS)	REWARD           2714.8           2763.9           2806.5           2929.0           2921.0           2924.8	ΔW 473.7 522.8 <b>563.6</b> 692.1 684.5 <b>693.6</b>	ERROR 0.549 0.555 <b>0.532</b> <b>0.496</b> 0.500 0.501	REWARD           4868.8           4898.2           4975.4           5082.9           5127.9           5104.1	ΔW 447.8 487.1 <b>534.1</b> 682.5 <b>691.6</b> 688.4	ERROR 0.529 0.525 <b>0.518</b> 0.500 <b>0.496</b> 0.498	REWARD           2153.9           2134.2           2131.2           2153.5           2206.8           2179.3	ΔW -51.7 -71.4 -21.2 -19.0 14.1 -10.4	ERROR 0.503 0.505 <b>0.498</b> 0.502 <b>0.497</b> 0.498
METHODS DM (NAIVE-S) DM (NAIVE-Y) DM (OURS) OR (NAIVE-S) OR (NAIVE-Y) OR (OURS) IPW (NAIVE-S)	REWARD           2714.8           2763.9           2806.5           2929.0           2921.0           2924.8           2929.8	ΔW 473.7 522.8 <b>563.6</b> 692.1 684.5 <b>693.6</b> 692.8	ERROR 0.549 0.555 <b>0.532</b> <b>0.496</b> 0.500 0.501 <b>0.500</b>	REWARD           4868.8           4898.2           4975.4           5082.9           5127.9           5104.1           5101.3           5127.9           5116.4	ΔW 447.8 487.1 <b>534.1</b> 682.5 <b>691.6</b> 688.4 692.1	ERROR 0.529 0.525 <b>0.518</b> 0.500 <b>0.496</b> 0.498 0.496	REWARD           2153.9           2134.2           2131.2           2153.5           2206.8           2179.3           2171.5	ΔW -51.7 -71.4 -21.2 -19.0 14.1 -10.4 -1.4	ERROR 0.503 0.505 <b>0.498</b> 0.502 <b>0.497</b> 0.498 0.498
METHODS DM (NAIVE-S) DM (NAIVE-Y) DM (OURS) OR (NAIVE-S) OR (NAIVE-Y) OR (OURS) IPW (NAIVE-S) IPW (NAIVE-Y)	REWARD           2714.8           2763.9           2806.5           2929.0           2921.0           2924.8           2929.8           2914.3	ΔW 473.7 522.8 <b>563.6</b> 692.1 684.5 <b>693.6</b> 692.8 677.8	ERROR 0.549 0.555 <b>0.532</b> <b>0.496</b> 0.500 0.501 <b>0.500</b> 0.506	REWARD           4868.8           4898.2           4975.4           5082.9           5127.9           5104.1           5101.3           5127.9	ΔW 447.8 487.1 <b>534.1</b> 682.5 <b>691.6</b> 688.4 692.1 689.0 <b>695.7</b> 740.8	ERROR 0.529 0.525 <b>0.518</b> 0.500 <b>0.496</b> 0.498 0.496 0.497	REWARD           2153.9           2134.2           2131.2           2153.5           2206.8           2179.3           2171.5           2215.2           2189.3           2245.8	ΔW -51.7 -71.4 -21.2 -19.0 14.1 -10.4 -1.4 22.5 -0.3 73.0	ERROR 0.503 0.505 0.498 0.502 0.497 0.498 0.498 0.498 0.494 0.497 0.490
METHODS DM (NAIVE-S) DM (NAIVE-Y) DM (OURS) OR (NAIVE-S) OR (NAIVE-Y) OR (OURS) IPW (NAIVE-S) IPW (NAIVE-Y) IPW (OURS)	REWARD           2714.8           2763.9           2806.5           2929.0           2924.8           2929.8           2914.3           2927.1	ΔW 473.7 522.8 <b>563.6</b> 692.1 684.5 <b>693.6</b> 692.8 677.8 <b>695.9</b>	ERROR 0.549 0.555 0.532 0.496 0.500 0.501 0.500 0.506 0.502	REWARD           4868.8           4898.2           4975.4           5082.9           5127.9           5104.1           5101.3           5127.9           5116.4	ΔW 447.8 487.1 <b>534.1</b> 682.5 <b>691.6</b> 688.4 692.1 689.0 <b>695.7</b>	ERROR 0.529 0.525 <b>0.518</b> 0.500 <b>0.496</b> 0.498 0.496 0.497 <b>0.497</b>	REWARD           2153.9           2134.2           2131.2           2153.5           2206.8           2179.3           2171.5           2215.2           2189.3	ΔW -51.7 -71.4 -21.2 -19.0 14.1 -10.4 -1.4 22.5 -0.3	ERROR 0.503 0.505 <b>0.498</b> 0.502 <b>0.497</b> 0.498 0.498 <b>0.494</b> 0.497

for long-term-based ( $\lambda = 1$ ), and  $0.5\Delta W_s + 0.5\Delta W_y$  for the overall balanced-based rewards ( $\lambda = 0.5$ ). The policy error is defined as  $1/n \sum_{i=1}^{n} ||\pi_0^*(X_i) - \hat{\pi}(X_i)||^2$ , which is the mean square errors between the estimated policy  $\hat{\pi}(X)$ and the optimal policy  $\pi_0^*(X)$  in Lemma 4.1. The value of  $\pi_0^*(X_i)$  are derived with different  $\lambda$  as well. Among these evaluation metrics, BALANCE REWARD is the most critical here, as it directly underscores the need for a harmonious trade-off between immediate gains and sustained benefits.

**Policy learning with short-term and long-term reward.** We average over 50 independent trials of policy learning with short-term and long-term rewards in JOBS and PRODUCT, and the results are shown in Table A4. The bold fonts represent the best results among the 3 strategies (NAIVE-S, NAIVE-Y, OURS) for each baseline (IPW, OR, DM, and PRO.). We fix the missing ratio of outcomes Y to be 0.1 and the number of time steps is T = 10. As for our proposed methods, i.e., Proposed (Naive-S), Proposed (Naive-Y), and Proposed (Ours) in the last three lines of the table, we see that Proposed (Ours) obtains the highest balanced reward. Besides, balanced rewards for all methods are higher than the short-term and long-term rewards. This demonstrates the necessity of balancing short-term and longterm rewards. Regarding the various estimators of  $\mathbb{V}(\pi; y)$ and  $\mathbb{V}(\pi; s)$ , including the Proposed, IPW, OR, and DM estimators, we observe that our proposed method outperforms the other methods in terms of balanced reward metrics. This demonstrates the superiority of the proposed method. More results are given in Appendix D.

Effects of varying missing ratios. We study the effects of varying missing ratios for long-term outcome Y. As shown in Figures 1(a) and 1(b), our method achieves better performance in almost all scenarios. As the missing ratio increases, both NAIVE-Y and our method exhibit a declining trend in performance. This decline is expected, as higher missing ratios mean more long-term outcomes are neglected.



Figure 1. Comparison of NAIVE-S, NAIVE-Y and our method with different missing ratios of Y on IHDP and JOBS, where the metric is the balanced reward.

The performance of NAIVE-Y is consistently worst.

Effects of varying correlation between S and Y. Data generation mechanisms for Y in Eqs. (7) and (8) inherently lead to  $S \not \perp Y | X$ . To compare the distinction between cases with varying correlations, we also generate Y that satisfies  $S \perp Y | X$ , the data generation details are provided in Appendix E. The results are shown in Figures 1(c) and 1(d). Importantly, comparing Figure 1(a) with Figure 1(c), and Figure 1(b) with Figure 1(d), respectively, we observe that the performance of correlated cases surpasses that in uncorrelated cases. This empirical observation aligns with our findings in Proposition 6.2.

Effects of varying time steps. We further study the impact of varying time steps on long-term outcomes, the associated results are displayed in Figures 2(a) and 2(b), where the missing ratio is set as 0.6. Overall, our method consistently outperforms other baselines across all time steps, even in scenarios with a high missing ratio. More numerical results are available in Appendix D.

**Effects of varying costs.** According to Eq.(2), we explore the effects of different costs. As depicted in Figures 2(c) and 2(d), in all scenarios with various costs, our method achieves higher balanced rewards compared with NAIVE-S and NAIVE-Y, which empirically demonstrates the superiority of taking long-and-short-term rewards into account.

## 8. Conclusion

This study delves into an important aspect of interest to empirical researchers and decision-makers in many fields –



(a) Varying time steps on IHDP (b) Varying time steps on JOBS



*Figure 2.* Comparison of NAIVE-S, NAIVE-Y and ours on IHDP and JOBS, where the metric is the balanced reward.

balancing short-term and long-term rewards. We propose a principled policy learning approach for achieving this goal, which consists of two key steps: estimating the short/long-term rewards for a given policy and learning the optimal policy by taking the estimated short/long-term rewards as the objective functions. We conduct a comprehensive theoretical analysis and perform extensive experiments to demonstrate the effectiveness of the proposed policy learning approach. A limitation of this work is that Assumption 5.1 does not hold in the presence of unmeasured confounders that affects both treatment, short-term and long-term outcomes. Future efforts should focus on extending our method and theory by relaxing identifiability assumptions.

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#### **Impact Statement**

The paper introduces a novel policy learning approach designed to effectively balance short-term and long-term rewards, overcoming challenges such as confounding bias and missing data in long-term outcomes. This research provides valuable insights and practical implications, particularly in scenarios where optimizing both short-term and long-term outcomes is crucial. Here are some potential applications: (a) Marketing and customer behavior: marketing professionals can optimize incentive strategies, ensuring they influence customer behavior positively in both the short and long term; (b) Information technology (IT) and user experience: IT companies can design web pages that not only cater to immediate user preferences but also enhance user engagement and satisfaction over an extended period; (c) Healthcare and treatment strategies: medical practitioners can refine drug prescriptions, considering both short-term alleviation and long-term outcomes in chronic diseases like Alzheimer's and AIDS; (d) Labor market and employment programs: policymakers can enhance the design of job training programs, considering both immediate income impacts and subsequent improvements in employment status; (e) Video recommendation and content engagement: content providers can optimize recommendations, avoiding shortterm clickbait strategies that may lead to user churn, ensuring sustained user engagement and revenue growth; etc.

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## A. Proofs of Proposition 5.3 and Theorem 6.1

**Proposition 5.3** (Identifiability of  $\mathbb{V}(\pi; y)$ ). Under Assumptions 5.1-5.2, the long-term reward  $\mathbb{V}(\pi; y)$  is identified as

$$\mathbb{V}(\pi; y) = \mathbb{E}[\pi(X)\tilde{m}_1(X, S) + (1 - \pi(X))\tilde{m}_0(X, S)],$$

where  $\tilde{m}_{a}(X, S) = \mathbb{E}[Y|X, S, A = a, R = 1]$  for a = 0, 1.

*Proof of Proposition 5.3.* The identifiability of  $\mathbb{V}(\pi; y)$  can be obtained by noting that

$$\begin{split} \mathbb{V}(\pi; y) &= \mathbb{E}[\pi(X)Y(1) + (1 - \pi(X))Y(0)] \\ &= \mathbb{E}[\pi(X) \cdot \mathbb{E}(Y(1)|X, S(1)) + (1 - \pi(X)) \cdot \mathbb{E}(Y(0)|X, S(0))] \\ &= \mathbb{E}[\pi(X) \cdot \mathbb{E}(Y(1)|X, S(1), A = 1) + (1 - \pi(X)) \cdot \mathbb{E}(Y(0)|X, S(0), A = 0)] \\ &= \mathbb{E}[\pi(X) \cdot \mathbb{E}(Y(1)|X, S(1), A = 1, R = 1)] + \mathbb{E}[(1 - \pi(X)) \cdot \mathbb{E}(Y(0)|X, S(0), A = 0, R = 1)] \\ &= \mathbb{E}[\pi(X) \tilde{m}_1(X, S) + (1 - \pi(X)) \tilde{m}_0(X, S)], \end{split}$$

where the second equality follows by the law of iterated expectations, the third equality follows from Assumption 5.1, and the fourth equality follows from Assumption 5.2.  $\Box$ 

**Theorem 6.1** (Efficiency Bounds of  $\mathbb{V}(\pi; s)$  and  $\mathbb{V}(\pi; y)$ ). Under Assumptions 5.1 and 5.2, we have that (a) the efficient influence function of  $\mathbb{V}(\pi; s) \phi_s - \mathbb{V}(\pi; s)$ , where

$$\phi_s = \{\pi(X)\mu_1(X) + (1 - \pi(X))\mu_0(X)\} + \frac{\pi(X)A(S - \mu_1(X))}{e(X)} + \frac{(1 - \pi(X))(1 - A)(S - \mu_0(X))}{1 - e(X)}$$

the associated semiparametric efficiency bound is  $Var(\phi_s)$ .

(b) the efficient influence functions of  $\mathbb{V}(\pi; y)$  is  $\phi_y - \mathbb{V}(\pi; y)$ , where

$$\begin{split} \phi_y &= \{\pi(X)m_1(X) + (1 - \pi(X))m_0(X)\} \\ &+ \frac{\pi(X)AR(Y - \tilde{m}_1(X,S))}{e(X)r(1,X,S)} + \frac{\pi(X)A(\tilde{m}_1(X,S) - m_1(X))}{e(X)} \\ &+ \frac{(1 - \pi(X))(1 - A)R(Y - \tilde{m}_0(X,S))}{(1 - e(X))r(0,X,S)} \\ &+ \frac{(1 - \pi(X))(1 - A)(\tilde{m}_0(X,S) - m_0(X))}{1 - e(X)}, \end{split}$$

the associated semiparametric efficiency bound is  $Var(\phi_y)$ .

*Proof of Theorem 6.1.* Let  $f(\cdot)$  be the probability density/mass function,  $f_1(y|x, s)$  and  $f_0(y|x, s)$  be the density of Y(1) and Y(0) conditional on (X = x, S(1) = s) and (X = x, S(0) = s) respectively, and denote  $f_1(s|x)$  and  $f_0(s|x)$  be the density of S(1) and S(0) conditional on X = x respectively. Then the observed data distribution under Assumptions 5.1 and 5.2 is given as

$$\begin{aligned} p(a, x, s, y, r) \\ &= f(a, x, s, y, r = 1)^r \times f(a, x, s, r = 0)^{1-r} \\ &= [f(r = 1|a, x, s, y)f(a, x, s, y)]^r \times [f(r = 0|a, x, s)f(a, x, s)]^{1-r} \\ &= [r(a, x, s) \cdot \{f(s, y|a = 1, x)f(x)e(x)\}^a \cdot \{f(s, y|a = 0, x)f(x)(1 - e(x))\}^{1-a}]^r \\ &\times [(1 - r(a, x, s)) \cdot \{f(s|x, a = 1)f(x)e(x)\}^a \cdot \{f(s|x, a = 0)f(x)(1 - e(x))\}^{1-a}]^{1-r} \\ &= f(x) \times [r(a, x, s) \cdot \{f_1(y|x, s)f_1(s|x)e(x)\}^a \cdot \{f_0(y|x, s)f_0(s|x)(1 - e(x))\}^{1-a}]^r \\ &\times [(1 - r(a, x, s)) \cdot \{f_1(s|x)e(x)\}^a \cdot \{f_0(s|x)(1 - e(x))\}^{1-a}]^r \end{aligned}$$

Under Assumptions 5.1 and 5.2, consider a regular parametric submodel indexed by  $\theta$  given as

$$p(a, x, s, y, r; \theta) = f(x, \theta) \times [r(a, x, s, \theta) \cdot \{f_1(y|x, s, \theta)f_1(s|x, \theta)e(x, \theta)\}^a \cdot \{f_0(y|x, s, \theta)f_0(s|x, \theta)(1 - e(x, \theta))\}^{1-a}]^r \times [(1 - r(a, x, s, \theta)) \cdot \{f_1(s|x, \theta)e(x, \theta)\}^a \cdot \{f_0(s|x, \theta)(1 - e(x, \theta))\}^{1-a}]^{1-r}.$$

which equals p(a, x, y, g) when  $\theta = \theta_0$ . Also,  $f_a(y|x, s, \theta_0) = f_a(y|a, x, s, \theta_0) = f_a(y|a, x, s, r = 1, \theta_0)$  for a = 0, 1 by Assumptions 5.1 and 5.2.

Then, the score function for this submodel is given by

$$\begin{split} s(a, x, s, y, r; \theta) &= \frac{\partial \log p(a, x, s, y, r; \theta)}{\partial \theta} \\ = s(x, \theta) + ra \cdot \{s_1(y|x, s, \theta) + s_1(s|x, \theta)\} + r(1-a) \cdot \{s_0(y|x, s, \theta) + s_0(s|x, \theta)\} \\ &+ (1-r)a \cdot s_1(s|x, \theta) + (1-r)(1-a) \cdot s_0(s|x, \theta) \\ &+ \frac{a - e(x, \theta)}{e(x, \theta)(1 - e(x, \theta))} \dot{e}(x, \theta) + \frac{r - r(a, x, s, \theta)}{r(a, x, s, \theta)(1 - r(a, x, s, \theta))} \dot{r}(a, x, s, \theta), \\ = s(x, \theta) + ra \cdot s_1(y|x, s, \theta) + r(1-a) \cdot s_0(y|x, s, \theta) \\ &+ a \cdot s_1(s|x, \theta) + (1-a) \cdot s_0(s|x, \theta) \\ &+ \frac{a - e(x, \theta)}{e(x, \theta)(1 - e(x, \theta))} \dot{e}(x, \theta) + \frac{r - r(a, x, s, \theta)}{r(a, x, s, \theta)(1 - r(a, x, s, \theta))} \dot{r}(a, x, s, \theta), \end{split}$$

where

$$\begin{split} s(x,\theta) &= \frac{\partial \log f(x,\theta)}{\partial \theta},\\ s_1(y|x,s,\theta) &= \frac{\partial \log f_1(y|x,s,\theta)}{\partial \theta},\\ s_0(y|x,s,\theta) &= \frac{\partial \log f_0(y|x,s,\theta)}{\partial \theta},\\ s_1(s|x,\theta) &= \frac{\partial \log f_1(s|x,\theta)}{\partial \theta},\\ s_0(s|x,\theta) &= \frac{\partial \log f_0(s|x,\theta)}{\partial \theta},\\ \dot{e}(x,\theta) &= \frac{\partial e(x,\theta)}{\partial \theta},\\ \dot{r}(a,x,s,\theta) &= \frac{\partial r(a,x,s,\theta)}{\partial \theta}. \end{split}$$

Thus, the tangent space  $\mathcal{T}$  is

$$\mathcal{T} = \{s(x) + ras_1(y|x,s) + r(1-a)s_0(y|x,s) + as_1(s|x) + (1-a)s_0(s|x) + (a-e(x)) \cdot b(x) + (r-r(a,x,s)) \cdot c(x)\},\$$

where s(x) satisfies  $\mathbb{E}[s(X)] = \int s(x)f(x)dx = 0$ ,  $s_a(y|a, x, s)$  satisfies  $\mathbb{E}[s_a(Y|X, S)|X = x, S = s] = \int s_a(y|x, s)f_a(y|x, s)dy = 0$  for  $a = 0, 1, s_a(s|x)$  satisfies  $\mathbb{E}[s_a(S|X)|X = x] = \int s_a(s|x)f_a(s|x)ds = 0$  for  $a = 0, 1, s_a(s|x)$  satisfies  $\mathbb{E}[s_a(S|X)|X = x] = \int s_a(s|x)f_a(s|x)ds = 0$  for  $a = 0, 1, s_a(s|x)$  and b(x) and c(x) are arbitrary square-integrable measurable functions of x. In addition,  $s_a(y|a, x, s) = s_a(y|a, x, s, r = 1)$  according to Assumptions 5.1 and 5.2 (i.e.,  $f_a(y|x, s) = f_a(y|a, x, s, r = 1)$ ).

Efficient influence function of short-term reward. Under the above parametric submodel, the short-term reward  $\mathbb{V}(\pi; s)$  can be written as

$$\mathbb{V}(\pi,\theta;s) = \mathbb{E}[\pi(X)S(1) + (1 - \pi(X))S(0)]$$
  
=  $\int \int \pi(x)sf_1(s|x,\theta)f(x,\theta)dsdx + \int \int (1 - \pi(x))sf_0(s|x,\theta)f(x,\theta)dsdx.$ 

The pathwise derivative of  $\mathbb{V}(\pi, \theta; s)$  at  $\theta = \theta_0$  is given as

$$\begin{aligned} \frac{\partial \mathbb{V}(\pi,\theta;s)}{\partial \theta}\Big|_{\theta=\theta_0} &= \int \int \pi(x)s \cdot s_1(s|x,\theta_0)f_1(s|x,\theta_0)f(x,\theta_0)dsdx + \int \int \pi(x)s \cdot f_1(s|x,\theta_0)s(x,\theta_0)f(x,\theta_0)dsdx \\ &+ \int \int (1-\pi(x))s \cdot s_0(s|x,\theta_0)f_0(s|x,\theta_0)f(x,\theta_0)dsdx + \int \int (1-\pi(x))s \cdot f_0(s|x,\theta_0)s(x,\theta_0)f(x,\theta_0)dsdx \\ &= \mathbb{E}\Big[\pi(X) \cdot \mathbb{E}\Big\{S(1) \cdot s_1(S(1)|X)\Big|X\Big\}\Big] + \mathbb{E}\Big[(1-\pi(X)) \cdot \mathbb{E}\Big\{S(0) \cdot s_0(S(0)|X)\Big|X\Big\}\Big] \\ &+ \mathbb{E}\Big[s(X)\Big\{\pi(X)\mu_1(X) + (1-\pi(X))\mu_0(X)\Big\}\Big].\end{aligned}$$

Next, we construct the efficient influence function of  $\mathbb{V}(\pi;s).$  Let

$$\tilde{\phi}_s = \pi(X) \frac{A(S - \mu_1(X))}{e(X)} + (1 - \pi(X)) \frac{(1 - A)(S - \mu_1(X))}{1 - e(X)} + \{\pi(X)\mu_1(X) + (1 - \pi(X))\mu_0(X) - \mathbb{V}(\pi; s)\}.$$

Pathwise differentiability of  $\mathbb{V}(\pi;s)$  can be verified by

$$\frac{\partial \mathbb{V}(\pi,\theta;s)}{\partial \theta}\Big|_{\theta=\theta_0} = \mathbb{E}[\tilde{\phi}_s \cdot s(A, X, S, Y, R; \theta_0)],\tag{A.1}$$

which implies that  $\tilde{\phi}_s$  is an influence function of  $\mathbb{V}(\pi; s)$ . Now we give a detailed proof of (A.1).

$$\mathbb{E}[\tilde{\phi}_s \cdot s(A, X, S, Y, R; \theta_0)] = H_1 + H_2 + H_3,$$

where

$$\begin{split} H_1 &= \mathbb{E}\left[\pi(X)\frac{A(S-\mu_1(X))}{e(X)} \cdot s(A, X, S, Y, R; \theta_0)\right] \\ &= \mathbb{E}\left[\pi(X)\frac{A(S-\mu_1(X))}{e(X)} \\ &\quad \times \left\{s(X) + RA \cdot s_1(Y|X, S) + A \cdot s_1(S|X) + \frac{A - e(X)}{e(X)(1 - e(X))}\dot{e}(X) + \frac{R - r(A, X, S)}{r(A, X, S)(1 - r(A, X, S))}\dot{r}(A, X, S)\right\}\right] \\ &= \mathbb{E}\left[\pi(X)\frac{A(S-\mu_1(X))}{e(X)} \cdot s_1(S|X)\right] \\ &= \mathbb{E}\left[\pi(X)\mathbb{E}\left\{(S(1) - \mu_1(X)) \cdot s_1(S(1)|X) \middle| X\right\}\right] \\ &= \mathbb{E}\left[\pi(X)\mathbb{E}\left\{S(1) \cdot s_1(S(1)|X) \middle| X\right\}\right] = \text{ the first term of } \frac{\partial \mathbb{V}(\pi, \theta; s)}{\partial \theta}\Big|_{\theta = \theta_0}, \end{split}$$

and similarly,

$$\begin{split} H_2 &= \mathbb{E}\left[ (1 - \pi(X)) \frac{(1 - A)(S - \mu_1(X))}{1 - e(X)} \cdot s(A, X, S, Y, R; \theta_0) \right] \\ &= \mathbb{E}\left[ (1 - \pi(X)) \frac{(1 - A)(S - \mu_1(X))}{1 - e(X)} \cdot s_0(S|X) \right] \\ &= \mathbb{E}\left[ (1 - \pi(X)) \mathbb{E}\left\{ S(0) \cdot s_0(S(0)|X) \Big| X \right\} \right] = \text{ the second term of } \frac{\partial \mathbb{V}(\pi, \theta; s)}{\partial \theta} \Big|_{\theta = \theta_0}, \end{split}$$

$$\begin{split} H_{3} &= \mathbb{E}\left[\{\pi(X)\mu_{1}(X) + (1 - \pi(X))\mu_{0}(X) - \mathbb{V}(\pi;s)\} \cdot s(A, X, S, Y, R; \theta_{0})\right] \\ &= \mathbb{E}\left[\{\pi(X)\mu_{1}(X) + (1 - \pi(X))\mu_{0}(X) - \mathbb{V}(\pi;s)\} \cdot s(X)\right] \\ &= \mathbb{E}\left[s(X)\left\{\pi(X)\mu_{1}(X) + (1 - \pi(X))\mu_{0}(X)\right\}\right] = \text{ the third term of } \frac{\partial \mathbb{V}(\pi, \theta; s)}{\partial \theta}\Big|_{\theta = \theta_{0}}, \end{split}$$

Thus, equation (A.1) holds. In addition, let  $s(X) = \{\pi(X)\mu_1(X) + (1 - \pi(X))\mu_0(X) - \mathbb{V}(\pi;s)\}, s_1(Y|X) = \pi(X)\frac{(S-\mu_1(X))}{e(X)}, s_0(S|X) = (1 - \pi(X))\frac{(S-\mu_1(X))}{1 - e(X)}$ , then  $\tilde{\phi}_s$  can be written as

$$\tilde{\phi}_s = s(X) + As_1(S|X) + (1 - A)s_0(S|X).$$

Clearly, we have that  $\int s_a(s|x)f_a(s|x)ds = 0$  and  $\int s(x)f(x)dx = 0$ , which implies that  $\tilde{\phi}_s \in \mathcal{T}$ , and thus  $\tilde{\phi}_s$  is the efficient influence function of  $\mathbb{V}(\pi; s)$ .

Efficient influence function of long-term reward. Under the above parametric submodel, the long-term reward  $\mathbb{V}(\pi; y)$  can be written as

$$\begin{aligned} \mathbb{V}(\pi,\theta;y) &= \mathbb{E}[\pi(X)Y(1) + (1-\pi(X))Y(0)] \\ &= \mathbb{E}\Big[\pi(X)\mathbb{E}\{Y(1)|S(1),X\} + (1-\pi(X))\mathbb{E}\{Y(0)|S(0),X\}\Big] \\ &= \int \int \int \int \pi(x)yf_1(y|x,s,\theta)f_1(s|x,\theta)f(x,\theta)dydsdx + \int \int \int (1-\pi(x))yf_0(y|x,s,\theta)f_0(s|x,\theta)f(x,\theta)dydsdx. \end{aligned}$$

The pathwise derivative of  $\mathbb{V}(\pi,\theta;y)$  at  $\theta=\theta_0$  is given as

$$\begin{split} \frac{\partial \mathbb{V}(\pi, \theta; y)}{\partial \theta} \Big|_{\theta=\theta_{0}} &= \int \int \int \pi(x) y s_{1}(y|x, s, \theta_{0}) f_{1}(y|x, s, \theta_{0}) \cdot f_{1}(s|x, \theta_{0}) f(x, \theta_{0}) dy ds dx \\ &+ \int \int \int \pi(x) y f_{1}(y|x, s, \theta_{0}) \cdot \left\{ s_{1}(s|x, \theta_{0}) f_{1}(s|x, \theta_{0}) f(x, \theta_{0}) + f_{1}(s|x, \theta_{0}) s(x, \theta_{0}) f(x, \theta_{0}) \right\} dy ds dx \\ &+ \int \int \int (1 - \pi(x)) y s_{0}(y|x, s, \theta_{0}) f_{0}(y|x, s, \theta_{0}) \cdot f_{0}(s|x, \theta_{0}) f(x, \theta_{0}) dy ds dx \\ &+ \int \int \int (1 - \pi(x)) y f_{0}(y|x, s, \theta_{0}) \cdot \left\{ s_{0}(s|x, \theta_{0}) f_{0}(s|x, \theta_{0}) f(x, \theta_{0}) + f_{0}(s|x, \theta_{0}) s(x, \theta_{0}) f(x, \theta_{0}) \right\} dy ds dx \\ &= \mathbb{E} \Big[ \pi(X) \cdot \mathbb{E} \Big\{ Y(1) \cdot s_{1}(Y(1)|X, S) \Big| X, S \Big\} \Big] + \mathbb{E} \Big[ (1 - \pi(X)) \cdot \mathbb{E} \Big\{ Y(0) \cdot s_{0}(Y(0)|X, S) \Big| X, S \Big\} \Big] \\ &+ \mathbb{E} \Big[ s(X) \Big\{ \pi(X) \tilde{m}_{1}(X, S) + (1 - \pi(X)) \tilde{m}_{0}(X, S) \Big\} \Big] \\ &= \mathbb{E} \Big[ \pi(X) \cdot \mathbb{E} \Big\{ \tilde{m}_{1}(X, S) \cdot s_{1}(S(1)|X) \Big| X, S \Big\} \Big] + \mathbb{E} \Big[ (1 - \pi(X)) \cdot \mathbb{E} \Big\{ Y(0) \cdot s_{0}(Y(0)|X, S) \Big| X, S \Big\} \Big] \\ &+ \mathbb{E} \Big[ \pi(X) \cdot \mathbb{E} \Big\{ \tilde{m}_{1}(X, S) \cdot s_{1}(S(1)|X) \Big| X, S \Big\} \Big] + \mathbb{E} \Big[ (1 - \pi(X)) \cdot \mathbb{E} \Big\{ Y(0) \cdot s_{0}(Y(0)|X, S) \Big| X, S \Big\} \Big] \\ &+ \mathbb{E} \Big[ \pi(X) \cdot \mathbb{E} \Big\{ \tilde{m}_{1}(X, S) \cdot s_{1}(S(1)|X) \Big| X, S \Big\} \Big] + \mathbb{E} \Big[ (1 - \pi(X)) \cdot \mathbb{E} \Big\{ \tilde{m}_{0}(X, S) \cdot s_{0}(S(0)|X) \Big| X, S \Big\} \Big] \\ &+ \mathbb{E} \Big[ s(X) \Big\{ \pi(X) m_{1}(X) + (1 - \pi(X)) m_{0}(X) \Big\} \Big], \end{split}$$

where the last equation follows from  $\mathbb{E}[\tilde{m}_a(X,S)|X] = m_a(X)$  for a = 0, 1. Next, we construct the efficient influence function of  $\mathbb{V}(\pi; y)$ . Let

$$\begin{split} \tilde{\phi}_y &= \pi(X) \frac{AR(Y - \tilde{m}_1(X, S))}{e(X)r(1, X, S)} + (1 - \pi(X)) \frac{(1 - A)R(Y - \tilde{m}_0(X, S))}{(1 - e(X))r(0, X, S)} \\ &+ \pi(X) \frac{A(\tilde{m}_1(X, S) - m_1(X))}{e(X)} + (1 - \pi(X)) \frac{(1 - A)(\tilde{m}_0(X, S) - m_0(X))}{1 - e(X)} \\ &+ \{\pi(X)m_1(X) + (1 - \pi(X))m_0(X) - \mathbb{V}(\pi; y)\}. \end{split}$$

Pathwise differentiability of  $\mathbb{V}(\pi; y)$  can be verified by

$$\frac{\partial \mathbb{V}(\pi, \theta; y)}{\partial \theta}\Big|_{\theta=\theta_0} = \mathbb{E}[\tilde{\phi}_y \cdot s(A, X, S, Y, R; \theta_0)], \tag{A.2}$$

which implies that  $\tilde{\phi}_y$  is an influence function of  $\mathbb{V}(\pi; y)$ . Now we give a detailed proof of (A.2). The right side of (A.2) can be decomposed as

$$\mathbb{E}[\phi_y \cdot s(A, X, S, Y, R; \theta_0)] = H_4 + H_5 + H_6 + H_7 + H_8,$$

where

$$\begin{split} H_4 &= \mathbb{E}\left[\pi(X)\frac{AR(Y-\tilde{m}_1(X,S))}{e(X)r(1,X,S)} \cdot s(A,X,S,Y,R;\theta_0)\right] \\ &= \mathbb{E}\left[\pi(X)\frac{AR(Y-\tilde{m}_1(X,S))}{e(X)r(1,X,S)} \cdot s_1(Y|X,S)\right] \\ &= \mathbb{E}\left[\pi(X)\mathbb{E}\left\{(Y(1)-\tilde{m}_1(X,S)) \cdot s_1(Y(1)|X,S)\Big|X,S\right\}\right] \\ &= \mathbb{E}\left[\pi(X)\mathbb{E}\left\{Y(1) \cdot s_1(Y(1)|X,S)\Big|X,S\right\}\right] = \text{ the first term of } \frac{\partial \mathbb{V}(\pi,\theta;y)}{\partial \theta}\Big|_{\theta=\theta_0}, \\ H_5 &= \mathbb{E}\left[(1-\pi(X))\frac{(1-A)R(Y-\tilde{m}_0(X,S))}{(1-e(X))r(0,X,S)} \cdot s(A,X,S,Y,R;\theta_0)\right] \\ &= \mathbb{E}\left[(1-\pi(X))\frac{(1-A)R(Y-\tilde{m}_0(X,S))}{(1-e(X))r(0,X,S)} \cdot s_0(Y|X,S)\right] \\ &= \mathbb{E}\left[\pi(X)\mathbb{E}\left\{Y(0) \cdot s_1(Y(0)|X,S)\Big|X,S\right\}\right] = \text{ the second term of } \frac{\partial \mathbb{V}(\pi,\theta;y)}{\partial \theta}\Big|_{\theta=\theta_0}, \\ H_6 &= \mathbb{E}\left[\pi(X)\frac{A(\tilde{m}_1(X,S)-m_1(X))}{e(X)} \cdot s(A,X,S,Y,R;\theta_0)\right] \\ &= \mathbb{E}\left[\pi(X) \cdot \mathbb{E}\left\{(\tilde{m}_1(X,S)-m_1(X)) \cdot s_1(S(1)|X)\Big|X\right\}\right] \\ &= \mathbb{E}\left[\pi(X) \cdot \mathbb{E}\left\{(\tilde{m}_1(X,S)-m_1(X)) \cdot s_1(S(1)|X)\Big|X\right\}\right] \\ &= \mathbb{E}\left[\pi(X) \cdot \mathbb{E}\left\{\tilde{m}_1(X,S) - m_1(X) \right) \cdot s_1(S(1)|X)\Big|X\right\} \\ &= \mathbb{E}\left[\pi(X) \cdot \mathbb{E}\left\{\tilde{m}_1(X,S) - m_1(X) \right) \cdot s_1(S(1)|X)\Big|X\right\} \\ &= \mathbb{E}\left[\pi(X) \cdot \mathbb{E}\left\{\tilde{m}_1(X,S) - m_1(X) \right) \cdot s_1(S(1)|X)\Big|X\right\} \\ &= \mathbb{E}\left[\pi(X) \cdot \mathbb{E}\left\{\tilde{m}_1(X,S) - m_1(X) \right) \cdot s_1(S(1)|X)\Big|X\right\} \\ &= \mathbb{E}\left[\pi(X) \cdot \mathbb{E}\left\{\tilde{m}_1(X,S) - m_1(X) \right) \cdot s_1(S(1)|X)\Big|X\right\} \\ &= \mathbb{E}\left[\pi(X) \cdot \mathbb{E}\left\{\tilde{m}_1(X,S) - m_1(X) \right) \cdot s_1(S(1)|X)\Big|X\right\} \\ &= \mathbb{E}\left[\pi(X) \cdot \mathbb{E}\left\{\tilde{m}_1(X,S) - m_1(X) \right) \cdot s_1(S(1)|X)\Big|X\right\} \\ &= \mathbb{E}\left[\pi(X) \cdot \mathbb{E}\left\{\tilde{m}_1(X,S) - m_1(X) \right) \cdot s_1(S(1)|X)\Big|X\right\} \\ &= \mathbb{E}\left[\pi(X) \cdot \mathbb{E}\left\{\tilde{m}_1(X,S) - m_1(X) \right) \cdot s_1(S(1)|X)\Big|X\right\} \\ &= \mathbb{E}\left[\pi(X) \cdot \mathbb{E}\left\{\tilde{m}_1(X,S) - m_1(X) \right) \cdot s_1(S(1)|X)\Big|X\right\} \\ &= \mathbb{E}\left[\pi(X) \cdot \mathbb{E}\left\{\tilde{m}_1(X,S) - m_1(X) \right) \cdot s_1(S(1)|X)\Big|X\right\} \\ &= \mathbb{E}\left[\pi(X) \cdot \mathbb{E}\left\{\tilde{m}_1(X,S) - m_1(X) \right) \cdot s_1(S(1)|X)\Big|X\right\} \\ &= \mathbb{E}\left[\pi(X) \cdot \mathbb{E}\left\{\tilde{m}_1(X,S) - m_1(X) \right) \cdot s_1(S(1)|X)\Big|X\right\} \\ &= \mathbb{E}\left[\pi(X) \cdot \mathbb{E}\left\{\tilde{m}_1(X,S) - m_1(X) \right) \cdot s_1(S(1)|X)\Big|X\right\} \\ &= \mathbb{E}\left[\pi(X) \cdot \mathbb{E}\left\{\tilde{m}_1(X,S) - m_1(X) \right) + \mathbb{E}\left\{\tilde{m}_1(X,S) - m_1(X) \right\} \\ &= \mathbb{E}\left[\pi(X) \cdot \mathbb{E}\left\{\tilde{m}_1(X,S) - m_1(X) \right) + \mathbb{E}\left\{\tilde{m}_1(X,S) - m_1(X) \right\} \\ &= \mathbb{E}\left[\pi(X) \cdot \mathbb{E}\left\{\tilde{m}_1(X,S) - m_1(X) \right) + \mathbb{E}\left\{\tilde{m}_1(X,S) - m_1(X) \right\} \\ &= \mathbb{E}\left[\pi(X) \cdot \mathbb{E}\left\{\tilde{m}_1(X,S) - m_1(X) \right) + \mathbb{E}\left\{\tilde{m}_1(X,S) - m_1(X$$

and

$$\begin{split} H_8 &= \mathbb{E}\left[\{\pi(X)m_1(X) + (1 - \pi(X))m_0(X) - \mathbb{V}(\pi; y)\} \cdot s(A, X, S, Y, R; \theta_0)\right] \\ &= \mathbb{E}\left[\{\pi(X)m_1(X) + (1 - \pi(X))m_0(X) - \mathbb{V}(\pi; y)\} \cdot s(X)\right] \\ &= \mathbb{E}\left[s(X)\Big\{\pi(X)m_1(X) + (1 - \pi(X))m_0(X)\Big\}\right] = \text{ the last term of } \frac{\partial \mathbb{V}(\pi, \theta; y)}{\partial \theta}\Big|_{\theta = \theta_0}. \end{split}$$

Thus, equation (A.2) holds. In addition, it can be shown that  $\tilde{\phi}_y \in \mathcal{T}$ , and thus  $\tilde{\phi}_y$  is the efficient influence function of  $\mathbb{V}(\pi; y)$ .

## B. Proofs of Propositions 6.2-6.3, Theorem 6.4, and Proposition 6.5

**Proposition 6.2.** Under the conditions in Theorem 6.1, if S is associated with Y given X, then the semiparametric efficiency bound of  $\mathbb{V}(\pi; y)$  is lower compared to the case where  $S \perp Y \mid X$ , and the magnitude of this difference is

$$\mathbb{E}\left[\pi^{2}(X)\frac{(1-r(1,X,S))\cdot(\tilde{m}_{1}(X,S)-m_{1}(X))^{2}}{e(X)r(1,X,S)}+(1-\pi(X))^{2}\frac{(1-r(0,X,S))\cdot(\tilde{m}_{0}(X,S)-m_{0}(X))^{2}}{(1-e(X))r(0,X,S)}\right].$$

*Proof of Proposition 6.2.* If S is associated with Y given X, then the efficient influence function for  $\mathbb{V}(\pi; y)$  is

$$\begin{split} \tilde{\phi}_y &= \pi(X) \frac{AR(Y - \tilde{m}_1(X, S))}{e(X)r(1, X, S)} + (1 - \pi(X)) \frac{(1 - A)R(Y - \tilde{m}_0(X, S))}{(1 - e(X))r(0, X, S)} \\ &+ \pi(X) \frac{A(\tilde{m}_1(X, S) - m_1(X))}{e(X)} + (1 - \pi(X)) \frac{(1 - A)(\tilde{m}_0(X, S) - m_0(X))}{1 - e(X)} \\ &+ \{\pi(X)m_1(X) + (1 - \pi(X))m_0(X) - \mathbb{V}(\pi; y)\}, \end{split}$$

and the semiparametric efficiency bound is

$$\begin{aligned} \operatorname{Var}(\tilde{\phi}_{y}) &= \mathbb{E}[\{\pi(X)m_{1}(X) + (1 - \pi(X))m_{0}(X) - \mathbb{V}(\pi; y)\}^{2}] + \mathbb{E}\left[\pi^{2}(X)\frac{AR(Y - \tilde{m}_{1}(X, S))^{2}}{e^{2}(X)r^{2}(1, X, S)}\right] \\ &+ \mathbb{E}\left[(1 - \pi(X))^{2}\frac{(1 - A)R(Y - \tilde{m}_{0}(X, S))^{2}}{(1 - e(X))^{2}r^{2}(0, X, S)}\right] + \mathbb{E}\left[\pi^{2}(X)\frac{A(\tilde{m}_{1}(X, S) - m_{1}(X))^{2}}{e^{2}(X)}\right] \\ &+ \mathbb{E}\left[(1 - \pi(X))^{2}\frac{(1 - A)(\tilde{m}_{0}(X, S) - m_{0}(X))^{2}}{(1 - e(X))^{2}}\right] \\ &= \mathbb{E}[\{\pi(X)m_{1}(X) + (1 - \pi(X))m_{0}(X) - \mathbb{V}(\pi; y)\}^{2}] + \mathbb{E}\left[\pi^{2}(X)\frac{\mathbb{E}\{(Y - \tilde{m}_{1}(X, S))^{2}|X, S, A = 1, R = 1\}}{e(X)r(1, X, S)}\right] \\ &+ \mathbb{E}\left[(1 - \pi(X))^{2}\frac{\mathbb{E}\{(Y - \tilde{m}_{0}(X, S))^{2}|X, S, A = 0, R = 1\}}{(1 - e(X))r(0, X, S)}\right] + \mathbb{E}\left[\pi^{2}(X)\frac{\mathbb{E}\{(\tilde{m}_{1}(X, S) - m_{1}(X))^{2}|X\}}{e(X)}\right] \\ &+ \mathbb{E}\left[(1 - \pi(X))^{2}\frac{\mathbb{E}\{(\tilde{m}_{0}(X, S) - m_{0}(X))^{2}|X\}}{(1 - e(X))}\right] \\ &= \mathbb{E}[\{\pi(X)m_{1}(X) + (1 - \pi(X))m_{0}(X) - \mathbb{V}(\pi; y)\}^{2}] + \mathbb{E}\left[\pi^{2}(X)\frac{(Y - \tilde{m}_{1}(X, S))^{2}}{e(X)r(1, X, S)}\right] \\ &+ \mathbb{E}\left[(1 - \pi(X))^{2}\frac{(Y - \tilde{m}_{0}(X, S))^{2}}{(1 - e(X))r(0, X, S)}\right] + \mathbb{E}\left[\pi^{2}(X)\frac{(\tilde{m}_{1}(X, S) - m_{1}(X))^{2}}{e(X)}\right] \\ &+ \mathbb{E}\left[(1 - \pi(X))^{2}\frac{(\tilde{m}_{0}(X, S) - m_{0}(X))^{2}}{(1 - e(X))r(0, X, S)}\right] + \mathbb{E}\left[\pi^{2}(X)\frac{(\tilde{m}_{1}(X, S) - m_{1}(X))^{2}}{e(X)}\right] \\ &+ \mathbb{E}\left[(1 - \pi(X))^{2}\frac{(\tilde{m}_{0}(X, S) - m_{0}(X))^{2}}{(1 - e(X))r(0, X, S)}\right] + \mathbb{E}\left[\pi^{2}(X)\frac{(\tilde{m}_{1}(X, S) - m_{1}(X))^{2}}{e(X)}\right] \end{aligned}$$

where the first equality holds because the covariance terms are 0, the second equality follows by law of iterated expectations, and the third equality follows by Assumptions 5.1-5.2. Likewise, if  $S \perp Y | X$ , then  $\tilde{m}_a(X, S) = m_a(X)$ , the efficient influence function for  $\mathbb{V}(\pi; y)$  simplifies to

$$\bar{\phi}_y = \pi(X) \frac{AR(Y - m_1(X))}{e(X)r(1, X, S)} + (1 - \pi(X)) \frac{(1 - A)R(Y - m_0(X))}{(1 - e(X))r(0, X, S)} \\ + \{\pi(X)m_1(X) + (1 - \pi(X))m_0(X) - \mathbb{V}(\pi; y)\},\$$

and the semiparametric efficiency bound is

$$\begin{aligned} \operatorname{Var}(\bar{\phi}_y) &= \mathbb{E}[\{\pi(X)m_1(X) + (1 - \pi(X))m_0(X) - \mathbb{V}(\pi; y)\}^2] + \mathbb{E}\left[\pi^2(X)\frac{AR(Y - m_1(X))^2}{e^2(X)r^2(1, X, S)}\right] \\ &+ \mathbb{E}\left[(1 - \pi(X))^2\frac{(1 - A)R(Y - m_0(X))^2}{(1 - e(X))^2r^2(0, X, S)}\right] \\ &= \mathbb{E}[\{\pi(X)m_1(X) + (1 - \pi(X))m_0(X) - \mathbb{V}(\pi; y)\}^2] + \mathbb{E}\left[\pi^2(X)\frac{(Y - m_1(X))^2}{e(X)r(1, X, S)}\right] \\ &+ \mathbb{E}\left[(1 - \pi(X))^2\frac{(Y - m_0(X))^2}{(1 - e(X))r(0, X, S)}\right].\end{aligned}$$

Thus, the magnitude of their difference is

$$\begin{aligned} \operatorname{Var}(\bar{\phi}_{y}) - \operatorname{Var}(\bar{\phi}_{y}) &= \mathbb{E}\left[\pi^{2}(X)\frac{(Y-m_{1}(X))^{2}}{e(X)r(1,X,S)} + (1-\pi(X))^{2}\frac{(Y-m_{0}(X))^{2}}{(1-e(X))r(0,X,S)}\right] \\ &- \mathbb{E}\left[\pi^{2}(X)\frac{(Y-\tilde{m}_{1}(X,S))^{2}}{e(X)r(1,X,S)}\right] - \mathbb{E}\left[(1-\pi(X))^{2}\frac{(Y-\tilde{m}_{0}(X,S))^{2}}{(1-e(X))r(0,X,S)}\right] \\ &- \mathbb{E}\left[\pi^{2}(X)\frac{(\tilde{m}_{1}(X,S)-m_{1}(X))^{2}}{e(X)r(1,X,S)}\right] - \mathbb{E}\left[(1-\pi(X))^{2}\frac{(\tilde{m}_{0}(X,S)-m_{0}(X))^{2}}{(1-e(X))}\right] \\ &= \mathbb{E}\left[\pi^{2}(X)\frac{(Y-\tilde{m}_{1}(X,S)+\tilde{m}_{1}(X,S)-m_{1}(X))^{2}}{e(X)r(1,X,S)} + (1-\pi(X))^{2}\frac{(Y-\tilde{m}_{0}(X,S)+\tilde{m}_{1}(X,S)-m_{0}(X))^{2}}{(1-e(X))r(0,X,S)}\right] \\ &- \mathbb{E}\left[\pi^{2}(X)\frac{(\tilde{m}_{1}(X,S)-m_{1}(X))^{2}}{e(X)r(1,X,S)}\right] - \mathbb{E}\left[(1-\pi(X))^{2}\frac{(Y-\tilde{m}_{0}(X,S))^{2}}{(1-e(X))r(0,X,S)}\right] \\ &- \mathbb{E}\left[\pi^{2}(X)\frac{(\tilde{m}_{1}(X,S)-m_{1}(X))^{2}}{e(X)}\right] - \mathbb{E}\left[(1-\pi(X))^{2}\frac{(\tilde{m}_{0}(X,S)-m_{0}(X))^{2}}{(1-e(X))r(0,X,S)}\right] \\ &= \mathbb{E}\left[\pi^{2}(X)\frac{(\tilde{m}_{1}(X,S)-m_{1}(X))^{2}}{e(X)r(1,X,S)} + (1-\pi(X))^{2}\frac{(\tilde{m}_{0}(X,S)-m_{0}(X))^{2}}{(1-e(X))r(0,X,S)}\right] \\ &- \mathbb{E}\left[\pi^{2}(X)\frac{(\tilde{m}_{1}(X,S)-m_{1}(X))^{2}}{e(X)} + (1-\pi(X))^{2}\frac{(\tilde{m}_{0}(X,S)-m_{0}(X))^{2}}{(1-e(X))r(0,X,S)}\right] \\ &= \mathbb{E}\left[\pi^{2}(X)\frac{(\tilde{m}_{1}(X,S)-m_{1}(X))^{2}}{e(X)} + (1-\pi(X))^{2}\frac{(\tilde{m}_{0}(X,S)-m_{0}(X))^{2}}{(1-e(X))}\right] \\ &= \mathbb{E}\left[\pi^{2}(X)\frac{(\tilde{m}_{1}(X,S)-m_{1}(X))^{2}}{e(X)r(1,X,S)} + (1-\pi(X))^{2}\frac{(\tilde{m}_{0}(X,S)-m_{0}(X))^{2}}{(1-e(X))r(0,X,S)}\right] \\ &= \mathbb{E}\left[\pi^{2}(X)\frac{(\tilde{m}_{1}(X,S)-m_{1}(X))^{2}}{e(X)r(1,X,S)} + (1-\pi(X))^{2}\frac{(\tilde{m}_{0}(X,S)-m_{0}(X))^{2}}{(1-e(X))r(0,X,S)}\right] \\ &= \mathbb{E}\left[\pi^{2}(X)\frac{(\tilde{m}_{1}(X,S)-m_{1}(X))^{2}}{e(X)r(1,X,S)} + (1-\pi(X))^{2}\frac{(\tilde{m}_{0}(X,S)-m_{0}(X))^{2}}{(1-e(X))r(0,X,S)}\right] \\ &= \mathbb{E}\left[\pi^{2}(X)\frac{(\tilde{m}_{1}(X,S)-m_{1}(X))^{2}}{e(X)r(1,X,S)} + (1-\pi(X))^{2}\frac{(\tilde{m}_{1}(X,S)-m_{0}(X))^{2}}{(1-e(X))r(0,X,S)}\right] \\ &= \mathbb{E}\left[\pi^{2}(X)\frac{(\tilde{m}_{1}(X,S)-m_{1}(X))^{2}}{e(X)r(1,X,S)} + (1-\pi(X))^{2}\frac{(1-r(0,X,S))\cdot(\tilde{m}_{0}(X,S)-m_{0}(X))^{2}}{(1-e(X))r(0,X,S)}\right] \\ &= \mathbb{E}\left[\pi^{2}(X)\frac{(\tilde{m}_{1}(X,S)-m_{1}(X))^{2}}{e(X)r(1,X,S)} + (1-\pi(X))^{2}\frac{(1-r(0,X,S))\cdot(\tilde{m}_{0}(X,S)-m_{0}(X))^{2}}{(1-e(X))r(0,X,S)}\right] \\ &= \mathbb{E}\left[\pi^{2}(X)\frac{(\tilde{m}_{1}(X,S)-m_$$

which leads to the conclusion by noting that  $\pi(X)^2 = \pi(X)$  and  $(1 - \pi(X))^2 = 1 - \pi(X)$ .

## Proposition 6.3 (Unbiasedness). We have that

(a) (Double Robustness).  $\hat{\mathbb{V}}(\pi; s)$  is an unbiased estimator of  $\mathbb{V}(\pi; s)$  if one of the following conditions is satisfied:

(i)  $\hat{e}(x) = e(x)$ , i.e.,  $\hat{e}(x)$  estimates e(x) accurately;

(ii)  $\hat{\mu}_a(x) = \mu(x)$  i.e.,  $\mu_a(x)$  estimates  $\mu_a(x)$  accurately.

(b) (Quadruple Robustness).  $\hat{\mathbb{V}}(\pi; y)$  is an unbiased estimator of  $\mathbb{V}(\pi; y)$  if one of the following conditions is satisfied:

(i) 
$$\hat{e}(x) = e(x)$$
 and  $\tilde{m}_a(x,s) = \tilde{m}_a(x,s)$ ;

- (*ii*)  $\hat{e}(x) = e(x)$  and  $\hat{r}(a, x, s) = r(a, x, s)$ ;
- (iii)  $\hat{m}_a(x) = m_a(x)$  and  $\hat{\tilde{m}}_a(x,s) = \tilde{m}_a(x,s)$ ;
- (iv)  $\hat{m}_a(x) = m_a(x)$  and  $\hat{r}(a, x, s) = r(a, x, s)$ .

*Proof of Proposition 6.3.* Recall that Z = (X, A, S, Y),

$$\phi_s(Z; e, \mu_0, \mu_1) = \{\pi(X)\mu_1(X) + (1 - \pi(X))\mu_0(X)\} + \frac{\pi(X)A(S - \mu_1(X))}{e(X)} + \frac{(1 - \pi(X))(1 - A)(S - \mu_0(X))}{1 - e(X)},$$

$$\begin{split} \phi_y(Z; e, r, m_0, m_1, \tilde{m}_0, \tilde{m}_1) &= \{\pi(X)m_1(X) + (1 - \pi(X))m_0(X)\} \\ &+ \frac{\pi(X)AR(Y - \tilde{m}_1(X, S))}{e(X)r(1, X, S)} + \frac{\pi(X)A(\tilde{m}_1(X, S) - m_1(X))}{e(X)} \\ &+ \frac{(1 - \pi(X))(1 - A)R(Y - \tilde{m}_0(X, S))}{(1 - e(X))r(0, X, S)} + \frac{(1 - \pi(X))(1 - A)(\tilde{m}_0(X, S) - m_0(X))}{1 - e(X)}, \end{split}$$

and

$$\hat{\mathbb{V}}(\pi;s) = \frac{1}{n} \sum_{i=1}^{n} \phi_s(Z_i; \hat{e}, \hat{\mu}_0, \hat{\mu}_1),$$
$$\hat{\mathbb{V}}(\pi;y) = \frac{1}{n} \sum_{i=1}^{n} \phi_y(Z_i; \hat{e}, \hat{r}, \hat{m}_0, \hat{m}_1, \hat{\tilde{m}}_0, \hat{\tilde{m}}_1).$$

Next, we prove (a) and (b) separately.

**Proof of (a).** Due to the sample splitting,  $\hat{e}(X_i)$  and  $\mu_a(X_i)$  can be seen as an function of  $X_i$  when taking expectation of  $\mathbb{E}[\hat{\mathbb{V}}(\pi; s)]$ . Thus,

$$\begin{split} & \mathbb{E}[\hat{\mathbb{V}}(\pi;s)] = \mathbb{E}[\phi_s(Z;\hat{e},\hat{\mu}_0,\hat{\mu}_1)] \\ & = \mathbb{E}\left[\left\{\pi(X)\hat{\mu}_1(X) + (1-\pi(X))\hat{\mu}_0(X)\right\} + \frac{\pi(X)A(S-\hat{\mu}_1(X))}{\hat{e}(X)} + \frac{(1-\pi(X))(1-A)(S-\hat{\mu}_0(X))}{1-\hat{e}(X)}\right] \\ & = \mathbb{E}\left[\left\{\pi(X)\hat{\mu}_1(X) + (1-\pi(X))\hat{\mu}_0(X)\right\} + \frac{\pi(X)A(S(1)-\hat{\mu}_1(X))}{\hat{e}(X)} + \frac{(1-\pi(X))(1-A)(S(0)-\hat{\mu}_0(X))}{1-\hat{e}(X)}\right] \\ & = \mathbb{E}\left[\left\{\pi(X)\hat{\mu}_1(X) + (1-\pi(X))\hat{\mu}_0(X)\right\}\right] \\ & \quad + \mathbb{E}\left[\frac{\pi(X)e(X)(\mu_1(X)-\hat{\mu}_1(X))}{\hat{e}(X)} + \frac{(1-\pi(X))(1-e(X))(\mu_0(X)-\hat{\mu}_0(X))}{1-\hat{e}(X)}\right], \end{split}$$

where the last equality follows by the law of iterated expectations and Assumption 5.1. If  $\hat{e}(X) = e(X)$ ,  $\mathbb{E}[\hat{\mathbb{V}}(\pi; s)]$  reduces to

$$\mathbb{E}\left[\{\pi(X)\hat{\mu}_{1}(X) + (1 - \pi(X))\hat{\mu}_{0}(X)\}\right] + \mathbb{E}\left[\pi(X)(\mu_{1}(X) - \hat{\mu}_{1}(X)) + (1 - \pi(X))(\mu_{0}(X) - \hat{\mu}_{0}(X))\right]$$
  
=  $\mathbb{E}\left[\pi(X)\mu_{1}(X) + (1 - \pi(X))\mu_{0}(X)\right]$   
=  $\mathbb{V}(\pi; s)$ . By equation (3)

This proves the conclusion (a)(i).

If  $\hat{\mu}_a(X) = \mu_a(X)$  for  $a = 0, 1, \mathbb{E}[\hat{\mathbb{V}}(\pi; s)]$  reduces to

$$\mathbb{E}\left[\{\pi(X)\hat{\mu}_{1}(X) + (1 - \pi(X))\hat{\mu}_{0}(X)\}\right] + 0$$
  
=  $\mathbb{E}\left[\pi(X)\mu_{1}(X) + (1 - \pi(X))\mu_{0}(X)\right]$   
=  $\mathbb{V}(\pi; s).$ 

This proves the conclusion (a)(ii).

**Proof of (b).** Similar to the proof of (a), we first calculate the expectation of  $\hat{\mathbb{V}}(\pi; y)$ .

$$\begin{split} & \mathbb{E}[\hat{\mathbb{V}}(\pi;y)] \\ &= \mathbb{E}[\phi_y(Z;\hat{e},\hat{r},\hat{m}_0,\hat{m}_1,\hat{\tilde{m}}_0,\hat{\tilde{m}}_1] \\ &= \mathbb{E}\left[\pi(X)\hat{m}_1(X) + (1 - \pi(X))\hat{m}_0(X)\right] \\ &+ \mathbb{E}\left[\frac{\pi(X)AR(Y - \hat{m}_1(X,S))}{\hat{e}(X)\hat{r}(1,X,S)} + \frac{\pi(X)A(\hat{\tilde{m}}_1(X,S) - \hat{m}_1(X)))}{\hat{e}(X)}\right] \\ &+ \mathbb{E}\left[\frac{(1 - \pi(X))(1 - A)R(Y - \hat{\tilde{m}}_0(X,S))}{(1 - \hat{e}(X))\hat{r}(0,X,S)} + \frac{(1 - \pi(X))(1 - A)(\hat{\tilde{m}}_0(X,S) - \hat{m}_0(X)))}{1 - \hat{e}(X)}\right] \\ &= \mathbb{E}\left[\pi(X)\hat{m}_1(X) + (1 - \pi(X))\hat{m}_0(X)\right] \\ &+ \mathbb{E}\left[\frac{\pi(X) \cdot \mathbb{E}[AR(Y - \hat{\tilde{m}}_1(X,S)) \mid X,S]}{\hat{e}(X)\hat{r}(1,X,S)} + \frac{\pi(X)e(X)(\hat{\tilde{m}}_1(X,S) - \hat{m}_1(X))}{\hat{e}(X)}\right] \\ &+ \mathbb{E}\left[\frac{(1 - \pi(X)) \cdot \mathbb{E}[(1 - A)R(Y - \hat{\tilde{m}}_0(X,S)) \mid X,S]}{(1 - \hat{e}(X))\hat{r}(0,X,S)} + \frac{(1 - \pi(X))(1 - e(X))(\hat{\tilde{m}}_0(X,S) - \hat{m}_0(X))}{1 - \hat{e}(X)}\right] \\ &= \mathbb{E}\left[\pi(X)\hat{m}_1(X) + (1 - \pi(X))\hat{m}_0(X)\right] \\ &+ \mathbb{E}\left[\frac{\pi(X) \cdot \mathbb{E}[(Y - \hat{\tilde{m}}_1(X,S)) \mid X,S,A = 1,R = 1] \cdot \mathbb{P}(A = 1,R = 1|X,S)}{\hat{e}(X)\hat{r}(1,X,S)} + \frac{\pi(X)e(X)(\hat{\tilde{m}}_1(X,S) - \hat{m}_1(X))}{\hat{e}(X)}\right] \\ &+ \mathbb{E}\left[\frac{(1 - \pi(X)) \cdot \mathbb{E}[((Y - \hat{\tilde{m}}_0(X,S)) \mid X,S,A = 0,R = 1] \cdot \mathbb{P}(A = 0,R = 1|X,S)}{(1 - \hat{e}(X))\hat{r}(0,X,S)}\right] \\ &+ \mathbb{E}\left[\frac{(1 - \pi(X))(1 - e(X))(\hat{\tilde{m}}_0(X,S) - \hat{m}_0(X))}{1 - \hat{e}(X)}\right] \\ &= \mathbb{E}\left[\pi(X)\hat{m}_1(X) + (1 - \pi(X))\hat{m}_0(X)\right] \\ &+ \mathbb{E}\left[\frac{\pi(X) \cdot \{\hat{m}_1(X,S) - \hat{m}_1(X,S)\} \cdot e(X)r(1,X,S)}{\hat{e}(X)\hat{r}(1,X,S)} + \frac{\pi(X)e(X)(\hat{\tilde{m}}_1(X,S) - \hat{m}_1(X))}{\hat{e}(X)}\right] \\ &+ \mathbb{E}\left[\frac{(1 - \pi(X)) \cdot \{\hat{m}_0(X,S) - \hat{m}_0(X,S)\} \cdot (1 - e(X))r(0,X,S)}{(1 - \hat{e}(X))\hat{r}(0,X,S)} + \frac{(1 - \pi(X))(1 - e(X))(\hat{m}_0(X,S) - \hat{m}_0(X))}{\hat{e}(X)}\right] \\ &+ \mathbb{E}\left[\frac{(1 - \pi(X)) \cdot \{\hat{m}_0(X,S) - \hat{m}_0(X,S)\} \cdot (1 - e(X))r(0,X,S)}{(1 - \hat{e}(X))\hat{r}(0,X,S)} + \frac{(1 - \pi(X))(1 - e(X))(\hat{m}_0(X,S) - \hat{m}_0(X))}{\hat{e}(X)\hat{r}(1,X,S)} + \frac{(1 - \pi(X))(1 - e(X))(\hat{m}_0(X,S) - \hat{m}_0(X))}{(1 - \hat{e}(X))\hat{r}(0,X,S)} + \frac{(1 - \pi(X))(1 - e(X))(\hat{m}_0(X,S) - \hat{m}_0(X))}{(1 - \hat{e}(X))\hat{r}(0,X,S)} + \frac{(1 - \pi(X))(1 - e(X))(\hat{m}_0(X,S) - \hat{m}_0(X))}{(1 - \hat{e}(X))\hat{r}(0,X,S)} + \frac{(1 - \pi(X))(1 - e(X))(\hat{m}_0(X,S) - \hat{m}_0(X))}{(1 - \hat{e}(X))\hat{r}(0,X,S)} + \frac{(1 - \pi(X))(1 - e(X))(\hat{m}_0(X,S) - \hat{m}_0(X))}{(1 - \hat{e}(X))\hat{r}($$

If  $\hat{e}(X)=e(X)$  and  $\hat{\tilde{m}}_a(X,S)=\tilde{m}_a(X,S),\,\mathbb{E}[\hat{\mathbb{V}}(\pi;y)]$  reduces to

$$\begin{split} & \mathbb{E}\left[\pi(X)\hat{m}_{1}(X) + (1 - \pi(X))\hat{m}_{0}(X)\right] \\ & + \mathbb{E}\left[\pi(X)(\tilde{m}_{1}(X,S) - \hat{m}_{1}(X)) + (1 - \pi(X))(\tilde{m}_{0}(X,S) - \hat{m}_{0}(X))\right] \\ & = \mathbb{E}[\pi(X)\tilde{m}_{1}(X,S) + (1 - \pi(X))\tilde{m}_{0}(X,S)] \\ & = \mathbb{V}(\pi;y). \quad \text{by Proposition 5.3} \end{split}$$

This proves (b)(i).

$$\begin{split} \text{If } \hat{e}(X) &= e(X) \text{ and } \hat{r}(a, X, S) = r(a, X, S), \mathbb{E}[\hat{\mathbb{V}}(\pi; y)] \text{ reduces to} \\ & \mathbb{E}\left[\pi(X)\hat{m}_1(X) + (1 - \pi(X))\hat{m}_0(X)\right] \\ & + \mathbb{E}\left[\pi(X) \cdot \{\tilde{m}_1(X, S) - \hat{\tilde{m}}_1(X, S)\} + \pi(X)(\hat{\tilde{m}}_1(X, S) - \hat{m}_1(X))\right] \\ & + \mathbb{E}\left[(1 - \pi(X)) \cdot \{\tilde{m}_0(X, S) - \hat{\tilde{m}}_0(X, S)\} + (1 - \pi(X))(\hat{\tilde{m}}_0(X, S) - \hat{m}_0(X))\right] \\ & = \mathbb{E}[\pi(X)\tilde{m}_1(X, S) + (1 - \pi(X))\tilde{m}_0(X, S)] \\ & = \mathbb{V}(\pi; y). \end{split}$$

This proves (b)(ii).

$$\begin{split} \text{If } \hat{m}_a(X) &= m_a(X) \text{ and } \hat{\tilde{m}}_a(X,S) = \tilde{m}_a(X,S), \mathbb{E}[\hat{\mathbb{V}}(\pi;y)] \text{ reduces to} \\ & \mathbb{E}\left[\pi(X)m_1(X) + (1 - \pi(X))m_0(X)\right] \\ & + \mathbb{E}\left[\frac{\pi(X)e(X)(\tilde{m}_1(X,S) - m_1(X))}{\hat{e}(X)} + \frac{(1 - \pi(X))(1 - e(X))(\tilde{m}_0(X,S) - m_0(X))}{1 - \hat{e}(X)}\right]. \end{split}$$

Note that  $\mathbb{E}[\tilde{m}_a(X,S) \mid X] = m_a(X)$ , leading to that  $\mathbb{E}[\tilde{m}_a(X,S) - m_a(X)|X] = 0$  for  $a = 0, 1, \mathbb{E}[\hat{\mathbb{V}}(\pi;y)]$  can be further reduced to

$$\mathbb{E}\left[\pi(X)m_1(X) + (1 - \pi(X))m_0(X)\right] = \mathbb{E}[\pi(X)\tilde{m}_1(X, S) + (1 - \pi(X))\tilde{m}_0(X, S)] = \mathbb{V}(\pi; y).$$

This proves (b)(iii).

$$\begin{split} &\text{If } \hat{m}_a(X) = m_a(X) \text{ and } \hat{r}(a, X, S) = r(a, X, S), \mathbb{E}[\hat{\mathbb{V}}(\pi; y)] \text{ reduces to} \\ & \mathbb{E}\left[\pi(X)m_1(X) + (1 - \pi(X))m_0(X)\right] \\ & + \mathbb{E}\left[\frac{\pi(X) \cdot \{\tilde{m}_1(X, S) - \hat{\tilde{m}}_1(X, S)\} \cdot e(X)}{\hat{e}(X)} + \frac{\pi(X)e(X)(\hat{\tilde{m}}_1(X, S) - m_1(X))}{\hat{e}(X)}\right] \\ & + \mathbb{E}\left[\frac{(1 - \pi(X)) \cdot \{\tilde{m}_0(X, S) - \hat{\tilde{m}}_0(X, S)\} \cdot (1 - e(X))}{(1 - \hat{e}(X))} + \frac{(1 - \pi(X))(1 - e(X))(\hat{\tilde{m}}_0(X, S) - m_0(X))}{1 - \hat{e}(X)}\right] \\ & = \mathbb{E}\left[\pi(X)m_1(X) + (1 - \pi(X))m_0(X)\right] \\ & + \mathbb{E}\left[\frac{\pi(X) \cdot \{\tilde{m}_1(X, S) - m_1(X)\} \cdot e(X)}{\hat{e}(X)} + \frac{(1 - \pi(X)) \cdot \{\tilde{m}_0(X, S) - m_0(X)\} \cdot (1 - e(X))}{(1 - \hat{e}(X))}\right] \\ & = \mathbb{E}\left[\pi(X)m_1(X) + (1 - \pi(X))m_0(X)\right] \\ & = \mathbb{E}\left[\pi(X)m_1(X) + (1 - \pi(X))m_0(X)\right] \\ & = \mathbb{V}(\pi; y). \end{split}$$

This proves (b)(iv).

Theorem 6.4 (Asymptotic Properties). We have that

(a) if  $||\hat{e}(x) - e(x)||_2 \cdot ||\hat{\mu}_a(x) - \mu_a(x)||_2 = o_{\mathbb{P}}(n^{-1/2})$  for all  $x \in \mathcal{X}$  and  $a \in \{0, 1\}$ , then  $\hat{\mathbb{V}}(\pi; s)$  is a consistent estimator of  $\mathbb{V}(\pi; s)$ , and satisfies

$$\sqrt{n}\{\hat{\mathbb{V}}(\pi;s) - \mathbb{V}(\pi;s)\} \xrightarrow{d} N(0,\sigma_s^2),$$

where  $\sigma_s^2 = Var(\phi_s)$  is the semiparametric efficiency bound of  $\mathbb{V}(\pi; s)$ , and  $\xrightarrow{d}$  means convergence in distribution. (b) if  $||\hat{e}(x) - e(x)||_2 \cdot ||\hat{m}_a(x) - m_a(x)||_2 = o_{\mathbb{P}}(n^{-1/2})$  and  $||\hat{r}(a, x, s) - r(a, x, s)||_2 \cdot ||\hat{m}_a(x, s) - \tilde{m}_a(x, s)||_2 = o_{\mathbb{P}}(n^{-1/2})$ for all  $x \in \mathcal{X}$ ,  $a \in \{0, 1\}$  and  $s \in \mathcal{S}$ , then  $\hat{\mathbb{V}}(\pi; y)$  is a consistent estimator of  $\mathbb{V}(\pi; y)$ , and satisfies

$$\sqrt{n}\{\hat{\mathbb{V}}(\pi;y) - \mathbb{V}(\pi;y)\} \xrightarrow{d} N(0,\sigma_y^2),$$

where  $\sigma_y^2$  is the semiparametric efficiency bound of  $\mathbb{V}(\pi; y)$ .

Proof of Theorem 6.4. We prove Theorem 6.4(a) and Theorem 6.4(b), separately.

**Proof of (a).** Recall that Z = (X, A, S, Y),

$$\phi_s(Z; e, \mu_0, \mu_1) = \{\pi(X)\mu_1(X) + (1 - \pi(X))\mu_0(X)\} + \frac{\pi(X)A(S - \mu_1(X))}{e(X)} + \frac{(1 - \pi(X))(1 - A)(S - \mu_0(X))}{1 - e(X)} + \frac{(1 - \pi(X))(1 - A)(X - \mu_0(X))}{1 - e(X)} + \frac{(1 - \pi(X))(1 - A)(X - \mu_0(X))}{1 - e(X)} + \frac{(1 - \pi(X))(1 - A)(X - \mu_0(X))}{1 - e(X)} + \frac{(1 - \pi(X))(1 - A)(X - \mu_0(X))}{1 - e(X)} + \frac{(1 - \pi(X))(1 - A)(X - \mu_0(X))}{1 - e(X)} + \frac{(1 - \pi(X))(1 - A)(X - \mu_0(X))}{1 - e(X)} + \frac{(1 - \pi(X))(1 - A)(X - \mu_0(X))}{1 - e(X)} + \frac{(1 - \pi(X))(1 - A)(X - \mu_0(X))}{1 - e(X)} + \frac{(1 - \pi(X))(1 - A)(X - \mu_0(X))}{1 - e(X)} + \frac{(1 - \pi(X))(1 - A)(X - \mu_0(X))}{1 - e(X)} + \frac{(1 - \pi(X))(1 - A)(X - \mu_0(X))}{1 - e(X)} + \frac{(1 - \pi(X))(1 - A)(X - \mu_0(X))}{1 - e(X)} + \frac{(1 - \pi(X))(1 - \mu_0(X)}{1 - e(X)} + \frac{(1 - \pi(X))(1 - \mu_0(X))}{1 - e($$

and  $\hat{\mathbb{V}}(\pi;s) = \frac{1}{n} \sum_{i=1}^{n} \phi_s(Z_i;\hat{e},\hat{\mu}_0,\hat{\mu}_1)$ . In addition,  $\mathbb{V}(\pi;s) = \mathbb{E}[\phi_s(Z;e,\mu_0,\mu_1)]$ .

The estimator  $\hat{\mathbb{V}}(\pi;s)$  can be decomposed as

$$\widehat{\mathbb{V}}(\pi;s) - \mathbb{V}(\pi;s) = U_{1n} + U_{2n},$$

where

$$U_{1n} = \frac{1}{n} \sum_{i=1}^{n} [\phi_s(Z_i; e, \mu_0, \mu_1) - \mathbb{V}(\pi; s)],$$
$$U_{2n} = \frac{1}{n} \sum_{i=1}^{n} [\phi_s(Z_i; \hat{e}, \hat{\mu}_0, \hat{\mu}_1) - \phi_s(Z_i; e, \mu_0, \mu_1)].$$

Note that  $U_{1n}$  is a sum of n independent variables with zero means, and its variance equals  $\sigma_s^2$ . By the central limit theorem,

$$\sqrt{n}U_{1n} \xrightarrow{d} N\left(0, \sigma_s^2\right).$$

Thus, it suffices to show that  $U_{2n} = o_{\mathbb{P}}(n^{-1/2})$ .

Next, we focus on analyzing  $U_{2n}$ , which can be be further decomposed as

$$U_{2n} = U_{2n} - \mathbb{E}[U_{2n}] + \mathbb{E}[U_{2n}].$$

Define the Gateaux derivative of the generic function  $g(Z; e, \mu_0, \mu_1)$  in the direction  $[\hat{e} - e, \hat{\mu}_0 - \mu_0, \hat{\mu}_1 - \mu_1]$  as

$$= \frac{\partial_{[\hat{e}-e,\hat{\mu}_{0}-\mu_{0},\hat{\mu}_{1}-\mu_{1}]}g(Z;e,\mu_{0},\mu_{1})}{\partial\alpha_{1}}\Big|_{\alpha_{1}=0} + \frac{\partial g(Z;e,\mu_{0}+\alpha_{2}(\hat{\mu}_{0}-\mu_{0}),\mu_{1})}{\partial\alpha_{2}}\Big|_{\alpha_{2}=0} + \frac{\partial g(Z;e,\mu_{0},\mu_{1}+\alpha_{3}(\hat{\mu}_{1}-\mu_{1}))}{\partial\alpha_{2}}\Big|_{\alpha_{2}=0}.$$

By a Taylor expansion for  $\mathbb{E}[U_{2n}]$  yields that

$$\mathbb{E}[U_{2n}] = \mathbb{E}[\phi_s(Z;\hat{e},\hat{\mu}_0,\hat{\mu}_1) - \phi_s(Z;e,\mu_0,\mu_1)] \\ = \partial_{[\hat{e}-e,\hat{\mu}_0-\mu_0,\hat{\mu}_1-\mu_1]} \mathbb{E}[\phi_s(Z;e,\mu_0,\mu_1)] + \frac{1}{2} \partial_{[\hat{e}-e,\hat{\mu}_0-\mu_0,\hat{\mu}_1-\mu_1]}^2 \mathbb{E}[\phi_s(Z;e,\mu_0,\mu_1)] + \cdots$$

The first-order term

$$\begin{split} &\partial_{[\hat{e}-e,\hat{\mu}_{0}-\mu_{0},\hat{\mu}_{1}-\mu_{1}]} \mathbb{E}[\phi_{s}(Z;e,\mu_{0},\mu_{1})] \\ &= \mathbb{E}\bigg[\bigg\{\frac{(1-\pi(X))(1-A)\{S-\mu_{0}(X)\}}{(1-e(X))^{2}} - \frac{\pi(X)A\{S-\mu_{1}(X)\}}{e(X)^{2}}\bigg\} \left\{\hat{e}(X) - e(X)\right\} \\ &+ (1-\pi(X))\left\{1 - \frac{1-A}{1-e(X)}\right\} \left\{\hat{\mu}_{0}(X) - \mu_{0}(X)\right\} + \pi(X)\left\{1 - \frac{A}{e(X)}\right\} \left\{\hat{\mu}_{1}(X) - \mu_{1}(X)\right\}\bigg] \\ &= 0, \end{split}$$

where the last equation follows from  $\mathbb{E}[A|X] - e(X) = 0$ ,  $\mathbb{E}[A(S - \mu_1(X))|X] = 0$ , and  $\mathbb{E}[(1 - A)(S - \mu_0(X))|X] = 0$ . For the second-order term, we get

$$\begin{split} &\frac{1}{2}\partial_{[\hat{e}-e,\hat{\mu}_{0}-\mu_{0},\hat{\mu}_{1}-\mu_{1}]}\mathbb{E}[\phi_{s}(Z;e,\mu_{0},\mu_{1})]\\ &= \mathbb{E}\bigg[\bigg\{\frac{(1-\pi(X))(1-A)\{S-\mu_{0}(X)\}}{(1-e(X))^{3}} + \frac{\pi(X)A(S-\mu_{1}(X))}{e(X)^{3}}\bigg\}\left\{\hat{e}(X)-e(X)\right\}^{2}\\ &\quad -\frac{(1-\pi(X))(1-A)}{(1-e(X))^{2}}\{\hat{e}(X)-e(X)\}\{\hat{\mu}_{0}(X)-\mu_{0}(X)\} + \frac{\pi(X)A}{e(X)^{2}}\{\hat{e}(X)-e(X)\}\{\hat{\mu}_{1}(X)-\mu_{1}(X)\}\bigg]\\ &= \mathbb{E}\bigg[\frac{\pi(X)A}{e(X)^{2}}\{\hat{e}(X)-e(X)\}\{\hat{\mu}_{1}(X)-\mu_{1}(X)\} - \frac{(1-\pi(X))(1-A)}{(1-e(X))^{2}}\{\hat{e}(X)-e(X)\}\{\hat{\mu}_{0}(X)-\mu_{0}(X)\}\bigg]\\ &= O_{\mathbb{P}}\bigg(||\hat{e}(X)-e(X)||_{2}\cdot||\hat{\mu}_{1}(X)-\mu_{1}(X)||_{2}+||\hat{e}(X)-e(X)||_{2}\cdot||\hat{\mu}_{0}(X)-\mu_{0}(X)||_{2}\bigg)\\ &= o_{\mathbb{P}}(n^{-1/2}), \end{split}$$

All higher-order terms can be shown to be dominated by the second-order term. Therefore,  $\mathbb{E}[U_{2n}] = o_{\mathbb{P}}(n^{-1/2})$ . In addition, we get that  $U_{2n} - \mathbb{E}[U_{2n}] = o_{\mathbb{P}}(n^{-1/2})$  by calculating  $\operatorname{Var}\{\sqrt{n}(U_{2n} - \mathbb{E}[U_{2n}])\} = o_{\mathbb{P}}(1)$ . This proves the conclusion of Theorem 6.4(a).

#### Proof of (b). Recall that

$$\begin{split} \phi_y(Z; e, r, m_0, m_1, \tilde{m}_0, \tilde{m}_1) &= \{\pi(X)m_1(X) + (1 - \pi(X))m_0(X)\} \\ &+ \frac{\pi(X)AR(Y - \tilde{m}_1(X, S))}{e(X)r(1, X, S)} + \frac{\pi(X)A(\tilde{m}_1(X, S) - m_1(X))}{e(X)} \\ &+ \frac{(1 - \pi(X))(1 - A)R(Y - \tilde{m}_0(X, S))}{(1 - e(X))r(0, X, S)} + \frac{(1 - \pi(X))(1 - A)(\tilde{m}_0(X, S) - m_0(X))}{1 - e(X)}, \end{split}$$

and

$$\hat{\mathbb{V}}(\pi; y) = \frac{1}{n} \sum_{i=1}^{n} \phi_y(Z_i; \hat{e}, \hat{r}, \hat{m}_0, \hat{m}_1, \hat{\tilde{m}}_0, \hat{\tilde{m}}_1).$$

Similar to the proof of (a), we decompose  $\hat{\mathbb{V}}(\pi;y)-\mathbb{V}(\pi;y)$  as

$$\hat{\mathbb{V}}(\pi; y) - \mathbb{V}(\pi; y) = U_{3n} + U_{4n}$$

where

$$U_{1n} = \frac{1}{n} \sum_{i=1}^{n} [\phi_y(Z_i; e, r, m_0, m_1, \tilde{m}_0, \tilde{m}_1) - \mathbb{V}(\pi; y)],$$
  
$$U_{2n} = \frac{1}{n} \sum_{i=1}^{n} [\phi_y(Z_i; \hat{e}, \hat{r}, \hat{m}_0, \hat{m}_1, \hat{\tilde{m}}_0, \hat{\tilde{m}}_1) - \phi_y(Z_i; e, r, m_0, m_1, \tilde{m}_0, \tilde{m}_1)]$$

•

Note that  $U_{3n}$  is a sum of n independent variables with zero means, and its variance equals  $\sigma_y^2$ . By the central limit theorem,

$$\sqrt{n}U_{3n} \xrightarrow{d} N\left(0,\sigma_s^2\right).$$

Thus, it suffices to show that  $U_{4n} = o_{\mathbb{P}}(n^{-1/2})$ .  $U_{4n}$  can be be further decomposed as

$$U_{4n} = U_{4n} - \mathbb{E}[U_{4n}] + \mathbb{E}[U_{4n}].$$

By a Taylor expansion for  $\mathbb{E}[U_{4n}]$  yields that

$$\begin{split} \mathbb{E}[U_{4n}] &= \mathbb{E}[\phi_y(Z; \hat{e}, \hat{r}, \hat{m}_0, \hat{m}_1, \hat{\tilde{m}}_0, \hat{\tilde{m}}_1) - \phi_y(Z; e, r, m_0, m_1, \tilde{m}_0, \tilde{m}_1)] \\ &= \partial_{[\hat{e}-e, \hat{r}-r, \hat{m}_0-m_0, \hat{m}_1-m_1, \hat{\tilde{m}}_0-\tilde{m}_0, \hat{\tilde{m}}_1-\tilde{m}_1]} \mathbb{E}[\phi_y(Z; e, r, m_0, m_1, \tilde{m}_0, \tilde{m}_1)] \\ &\quad + \frac{1}{2} \partial^2_{[\hat{e}-e, \hat{r}-r, \hat{m}_0-m_0, \hat{m}_1-m_1, \hat{\tilde{m}}_0-\tilde{m}_0, \hat{\tilde{m}}_1-\tilde{m}_1]} \mathbb{E}[\phi_y(Z; e, r, m_0, m_1, \tilde{m}_0, \tilde{m}_1)] \\ &\quad + \cdots \end{split}$$

The first-order term

$$\begin{split} &\partial_{[\hat{e}-e,\hat{r}-r,\hat{m}_{0}-m_{0},\hat{m}_{1}-m_{1},\hat{m}_{0}-\tilde{m}_{0},\hat{m}_{1}-\tilde{m}_{1}]}\mathbb{E}[\phi_{y}(Z;e,r,m_{0},m_{1},\tilde{m}_{0},\tilde{m}_{1})]\\ &= \mathbb{E}\bigg[\bigg\{\frac{(1-\pi(X))(1-A)R\{Y-\tilde{m}_{0}(X,S)\}}{(1-e(X))^{2}r(0,X,S)} + \frac{(1-\pi(X))(1-A)(\tilde{m}_{0}(X,S)-m_{0}(X))}{(1-e(X))^{2}} \\ &\quad - \frac{\pi(X)AR\{Y-\tilde{m}_{1}(X,S)\}}{e(X)^{2}r(1,X,S)} - \frac{\pi(X)A\{\tilde{m}_{1}(X,S)-m_{1}(X)\}}{e(X)^{2}r(1,X,S)}\bigg\}\{\hat{e}(X)-e(X)\} \\ &\quad - \frac{\pi(X)AR(Y-\tilde{m}_{1}(X,S))}{e(X)r(1,X,S)^{2}} \cdot \{\hat{r}(1,X,S)-r(1,X,S)\} \\ &\quad - \frac{\pi(X)AR(Y-\tilde{m}_{1}(X,S))}{(1-e(X))r(0,X,S)^{2}} \cdot \{\hat{r}(0,X,S)-r(0,X,S)\} \\ &\quad - \frac{(1-\pi(X))(1-A)R(Y-\tilde{m}_{0}(X,S))}{(1-e(X))r(0,X,S)^{2}} \cdot \{\hat{r}(0,X,S)-r(0,X,S)\} \\ &\quad + (1-\pi(X))\bigg\{1-\frac{1-A}{1-e(X)}\bigg\}\{\hat{m}_{0}(X)-m_{0}(X)\} \\ &\quad + \pi(X)\bigg\{1-\frac{A}{e(X)}\bigg\}\{\hat{m}_{1}(X)-m_{1}(X)\} \\ &\quad + \frac{(1-\pi(X))(1-A)}{1-e(X)}\bigg\{1-\frac{R}{r(0,X,S)}\bigg\}\{\hat{\tilde{m}}_{0}(X,S)-\tilde{m}_{0}(X,S)\} \\ &\quad + \frac{\pi(X)A}{e(X)}\bigg\{1-\frac{R}{r(1,X,S)}\bigg\}\{\hat{\tilde{m}}_{1}(X,S)-\tilde{m}_{1}(X,S)\}\bigg] \\ &= 0. \end{split}$$

For the second-order term, we get

$$\begin{split} &\frac{1}{2}\partial_{[\hat{c}-e,\hat{\mu}_{0}-\mu_{0},\hat{\mu}_{1}-\mu_{1}]}\mathbb{E}[\phi_{s}(Z;e,\mu_{0},\mu_{1})] \\ &= \frac{1}{2}\mathbb{E}\Big[\frac{\pi(X)A}{e(X)^{2}}\cdot\{\hat{e}(X)-e(X)\}\cdot\{\hat{m}_{1}(X)-m_{1}(X)\}-\frac{(1-\pi(X))(1-A)}{(1-e(X))^{2}}\cdot\{\hat{e}(X)-e(X)\}\cdot\{\hat{m}_{0}(X)-m_{0}(X)\} \\ &+ \frac{\pi(X)AR}{e(X)r(1,X,S)^{2}}\{\hat{r}(1,X,S)-r(1,X,S)\}\{\hat{m}_{1}(X,S)-\hat{m}_{1}(X,S)\} \\ &+ \frac{\pi(X)(1-A)R}{(1-e(X))r(0,X,S)^{2}}\{\hat{r}(0,X,S)-r(0,X,S)\}\{\hat{m}_{0}(X,S)-\hat{m}_{0}(X,S)\} \\ &+ \frac{\pi(X)A}{e(X)^{2}}\cdot\{\hat{e}(X)-e(X)\}\cdot\{\hat{m}_{1}(X)-m_{1}(X)\}-\frac{(1-\pi(X))(1-A)}{(1-e(X))^{2}}\cdot\{\hat{e}(X)-e(X)\}\cdot\{\hat{m}_{0}(X)-m_{0}(X)\} \\ &+ \frac{\pi(X)A}{e(X)^{2}}\cdot\{\hat{e}(X)-e(X)\}\cdot\{\hat{m}_{1}(X)-m_{1}(X)\}-\frac{(1-\pi(X))(1-A)}{(1-e(X))^{2}}\cdot\{\hat{e}(X)-e(X)\}\cdot\{\hat{m}_{0}(X)-m_{0}(X)\} \\ &+ \frac{\pi(X)AR}{(1-e(X))r(0,X,S)^{2}}\{\hat{r}(0,X,S)-r(0,X,S)\}\{\hat{m}_{0}(X,S)-\hat{m}_{0}(X,S)\}\Big] \\ &= \mathbb{E}\left[\frac{\pi(X)A}{e(X)^{2}}\cdot\{\hat{e}(X)-e(X)\}\cdot\{\hat{m}_{1}(X)-m_{1}(X)\}-\frac{(1-\pi(X))(1-A)}{(1-e(X))^{2}}\cdot\{\hat{e}(X)-e(X)\}\cdot\{\hat{m}_{0}(X)-m_{0}(X)\} \\ &+ \frac{\pi(X)AR}{e(X)r(1,X,S)^{2}}\{\hat{r}(1,X,S)-r(1,X,S)\}\{\hat{m}_{1}(X,S)-\hat{m}_{1}(X,S)\} \\ &+ \frac{(1-\pi(X))(1-A)R}{(1-e(X))r(0,X,S)^{2}}\{\hat{r}(0,X,S)-r(0,X,S)\}\{\hat{m}_{0}(X,S)-\hat{m}_{0}(X,S)\}\Big] \\ &= O_{\mathbb{P}}\left(||\hat{e}(X)-e(X)||_{2}\cdot||\hat{m}_{1}(X)-m_{1}(X)||_{2}+||\hat{e}(X)-e(X)||_{2}\cdot||\hat{m}_{0}(X)-m_{0}(X)||_{2} \\ &+ ||\hat{r}(0,X,S)-r(0,X,S)||_{2}\cdot||\hat{m}_{0}(X,S)-\hat{m}_{0}(X,S)||_{2}+||\hat{r}(1,X,S)-r(1,X,S)||_{2}\cdot||\hat{m}_{1}(X,S)-\hat{m}_{1}(X,S)||_{2} \\ &= o_{\mathbb{P}}(n^{-1/2}), \end{split}$$

All higher-order terms can be shown to be dominated by the second-order term. Therefore,  $\mathbb{E}[U_{4n}] = o_{\mathbb{P}}(n^{-1/2})$ . In addition, we get that  $U_{4n} - \mathbb{E}[U_{4n}] = o_{\mathbb{P}}(n^{-1/2})$  by calculating  $\operatorname{Var}\{\sqrt{n}(U_{4n} - \mathbb{E}[U_{4n}])\} = o_{\mathbb{P}}(1)$ . This proves the conclusion of Theorem 6.4(b).

#### Next, we give the detailed proof of Proposition 6.5, which relies on the following Lemma A1.

**Lemma A1.** (Shapiro, 1991) Let  $\Theta$  be a compact subset of  $\mathbb{R}^k$ . Let  $C(\Theta)$  denote the set of continuous real-valued functions on  $\Theta$ , with  $\mathcal{L} = C(\Theta) \times \ldots \times C(\Theta)$  the r-dimensional Cartesian product. Let  $\psi(\theta) = (\psi_0, \ldots, \psi_r) \in \mathcal{L}$  be a vector of convex functions. Consider the quantity  $\alpha^*$  defined as the solution to the following convex optimization program:

$$\alpha^* = \min_{\theta \in \Theta} \psi_0(\theta)$$
  
subject to  $\psi_j(\theta) \le 0, j = 1, \dots, r$ 

Assume that Slater's condition holds, so that there is some  $\theta \in \Theta$  for which the inequalities are satisfied and non-affine inequalities are strictly satisfied, i.e.  $\psi_j(\theta) < 0$  if  $\psi_j$  is non-affine. Now consider a sequence of approximating programs, for n = 1, 2, ...:

$$\widehat{\alpha}_n = \min_{\theta \in \Theta} \quad \widehat{\psi}_{0n}(\theta)$$
  
subject to  $\widehat{\psi}_{jn}(\theta) \le 0, j = 1, \dots, n$ 

with  $\widehat{\psi}_n(\theta) := \left(\widehat{\psi}_{0n}, \dots, \widehat{\psi}_{rn}\right) \in \mathcal{L}$ . Assume that  $f(n)\left(\widehat{\psi}_n - \psi\right)$  converges in distribution to a random element  $W \in \mathcal{L}$  for some real-valued function f(n). Then:

$$f(n)\left(\widehat{\alpha}_n - \alpha^*\right) \rightsquigarrow L$$

for a particular random variable L. It follows that  $\widehat{\alpha}_n - \alpha^* = O_{\mathbb{P}}(1/f(n))$ .

**Proposition 6.5** (Regret and Estimation Error). Suppose that for all  $\pi \in \Pi$ ,  $\pi(x) = \pi(x; \theta)$  is a continuously differentiable and convex function with respect to  $\theta$ , under the conditions in Theorem 6.4, we have

- (a) The expected reward of the learned policy is consistent, and  $U(\hat{\pi}^*) U(\pi^*) = O_{\mathbb{P}}(1/\sqrt{n})$ ;
- (b) The estimated reward of the learned policy is consistent, and  $\hat{U}(\hat{\pi}^*) U(\pi^*) = O_{\mathbb{P}}(1/\sqrt{n})$ .

Proof of Proposition 6.5. We first show Proposition 6.5(b). According to the proof of Theorem 6.4, we have

$$\begin{split} \sqrt{n} \{ \hat{U}(\pi) - U(\pi) \} &= \sqrt{n} \{ \hat{\mathbb{V}}(\pi; s) - \mathbb{V}(\pi; s) \} + \lambda \sqrt{n} \{ \hat{\mathbb{V}}(\pi; y) - \mathbb{V}(\pi; y) \} \\ &= \frac{1}{\sqrt{n}} \sum_{i=1}^{n} [\phi_s(Z_i; e, \mu_0, \mu_1) - \mathbb{V}(\pi; s)] + \lambda \frac{1}{\sqrt{n}} \sum_{i=1}^{n} [\phi_y(Z_i; e, r, m_0, m_1, \tilde{m}_0, \tilde{m}_1) - \mathbb{V}(\pi; y)] + o_{\mathbb{P}}(1) \end{split}$$

By the central limit theorem,

$$\sqrt{n}\{\hat{U}(\pi) - U(\pi)\} \xrightarrow{d} N(0,\sigma^2),$$

where

$$\sigma^{2} = \operatorname{Var}\Big(\phi_{s}(Z_{i}; e, \mu_{0}, \mu_{1}) + \lambda \phi_{y}(Z_{i}; e, r, m_{0}, m_{1}, \tilde{m}_{0}, \tilde{m}_{1}) - \mathbb{V}(\pi; s) - \lambda \mathbb{V}(\pi; y)\Big).$$

This implies that for any given  $\pi$ ,

$$\hat{U}(\pi) - U(\pi) = O_{\mathbb{P}}(n^{-1/2}).$$
(A.3)

Under Assumptions that for all  $\pi \in \Pi$ ,  $\pi(x) = \pi(x; \theta)$  is a continuously differentiable and convex function with respect to  $\theta$ . The convexity of  $\hat{U}(\pi)$  follows directly from the convexity of  $\pi(x) = \pi(x; \theta)$  with respect to  $\theta$ , and the linearity of  $\hat{U}(\pi)$  with respect to  $\pi \in \Pi$ . Then the conclusion of Proposition 6.5(b) follows from the direct application of Lemma A1, and  $f(n) = \sqrt{n}$ .

Next, we prove Proposition 6.5(a). Note that

$$U(\hat{\pi}^*) - U(\pi^*) = \{ U(\hat{\pi}^*) - \hat{U}(\hat{\pi}^*) \} + \{ \hat{U}(\hat{\pi}^*) - U(\pi^*) \},\$$

the first term of the right side is  $O_{\mathbb{P}}(1/\sqrt{n})$  by equation (A.3), and the second term of the right side also is  $O_{\mathbb{P}}(1/\sqrt{n})$  by Proposition 6.5(b). Thus,  $U(\hat{\pi}^*) - U(\pi^*) = O_{\mathbb{P}}(1/\sqrt{n})$ . This finishes the proof.

## C. Estimation of Nuisance Parameters with Sample Splitting

Let K be a small positive integer, and (for simplicity) suppose that m = n/K is also an integer. Let  $I_1, ..., I_K$  be a random partition of the index set  $I = \{1, ..., n\}$  so that  $\#I_k = m$  for k = 1, ..., K. Denote  $I_k^C$  as the complement of  $I_k$ .

Step 1. Nuisance parameter training for each sub-sample.

for k = 1 to K do

(1) Construct estimators of e(X), r(a, X, S),  $\mu_a(X)$ ,  $m_a(X)$ , and  $\tilde{m}_a(X, S)$  for a = 0, 1, using the sample with  $I_k^C$ . The associated estimators are denoted as  $\check{e}(x)$ ,  $\check{r}(a, X, S)$ ,  $\check{\mu}_a(X)$ ,  $\check{m}_a(X)$ , and  $\check{\tilde{m}}_a(X, S)$  for a = 0, 1.

(2) Obtain the predicted values of  $\check{e}(X_i)$ ,  $\check{r}(a, X_i, S_i)$ ,  $\check{\mu}_a(X_i)$ ,  $\check{m}_a(X_i)$ , and  $\check{\tilde{m}}_a(X_i, S_i)$  for  $i \in I_k$ .

end

**Step 2.** All the predicted values  $\check{e}(X_i)$ ,  $\check{r}(a, X_i, S_i)$ ,  $\check{\mu}_a(X_i)$ ,  $\check{m}_a(X_i)$ , and  $\check{\tilde{m}}_a(X_i, S_i)$  for  $i \in I$  consist of the final estimates of e(X), r(a, X, S),  $\mu_a(X)$ ,  $m_a(X)$ , and  $\tilde{m}_a(X, S)$ , denoted as  $\hat{e}(X_i)$ ,  $\hat{r}(a, X_i, S_i)$ ,  $\hat{\mu}_a(X_i)$ ,  $\hat{m}_a(X_i)$ , and  $\tilde{\tilde{m}}_a(X, S)$ , denoted as  $\hat{e}(X_i)$ ,  $\hat{r}(a, X_i, S_i)$ ,  $\hat{\mu}_a(X_i)$ ,  $\hat{m}_a(X_i)$ , and  $\tilde{\tilde{m}}_a(X_i, S_i)$ , respectively.

Step 3. The estimators of short-term and long-term rewards are given as

$$\hat{\mathbb{V}}(\pi;s) = \frac{1}{n} \sum_{i=1}^{n} \phi_s(Z_i; \hat{e}, \hat{\mu}_0, \hat{\mu}_1),$$
$$\hat{\mathbb{V}}(\pi;y) = \frac{1}{n} \sum_{i=1}^{n} \phi_y(Z_i; \hat{e}, \hat{r}, \hat{m}_0, \hat{m}_1, \hat{\tilde{m}}_0, \hat{\tilde{m}}_1).$$

The full sample is split into K parts, the short-term and long-term rewards are estimated for each subsample, while the nuisance parameter training is implemented in the corresponding complement sample. The resulting estimators of short-term and long-term rewards are the average values of the estimators in each subsample. This is the "cross-fitting" approach widely used in causal inference (Chernozhukov et al., 2018; Wager & Athey, 2018; Athey et al., 2019b; Semenova & Chernozhukov, 2021).

Note that when estimating  $\mathbb{V}(\pi; y)$ ,  $\mathbb{V}(\pi; s)$  using different estimators (Proposed, IPW, OR, DM), we use the widely-used Adam optimization method to learn the policy for this unconstrained problem.

#### **D.** Additional Experimental Results

In the following, we show more experimental results with different missing ratios  $\{0.2, 0.3, 0.4, 0.5, 0.6\}$  under IHDP and JOBS datasets, in Tables A5-A9. Further, we show more experimental results with different time steps when the missing ratio varies under IHDP and JOBS datasets, in Figure D.

Table A4. Comparison of the baselines, NAIVE-S (maximizing short-term rewards alone), NAIVE-Y (maximizing long-term rewards alone), and the proposed method in terms of the rewards, welfare changes, and policy errors on IHDP and JOBS, based on our proposed estimator. Different balance factors are employed for the estimation and evaluation,  $\lambda = 0, 0.5, 1$ , where the expected short-term and long-term rewards are estimated by outcome regression and multi-layer perceptron regression methods. Higher reward/ $\Delta W$  and lower error mean better performance. The missing ratio is 0.1.

IHDP	SHORT-	FERM ME	TRICS	BALAN	CED MET	FRICS	LONG-TERM METRICS		
METHODS	REWARD	$\Delta W$	ERROR	REWARD	$\Delta W$	ERROR	REWARD	$\Delta W$	ERROR
NAIVE-S NAIVE-Y Ours	<b>534.7</b> 529.7 529.3	<b>87.8</b> 82.8 82.4	0.494 <b>0.482</b> 0.486	1315.9 2225.1 <b>2272.4</b>	473.2 925.3 <b>948.7</b>	0.498 0.398 <b>0.395</b>	781.2 1695.4 <b>1743.1</b>	770.9 1685.0 <b>1732.8</b>	0.500 0.399 <b>0.396</b>
JOBS	SHORT-7	FERM ME	TRICS	BALAN	CED MET	FRICS	Long-	TERM MET	TRICS
METHODS	REWARD	$\Delta W$	ERROR	REWARD	$\Delta W$	ERROR	REWARD	$\Delta W$	ERROR
NAIVE-S NAIVE-Y Ours	<b>1694.3</b> 1599.3 1670.4	<b>419.5</b> 324.6 395.6	<b>0.469</b> 0.510 0.479	2835.2 2863.6 <b>2912.9</b>	406.0 372.7 <b>432.9</b>	0.486 0.482 <b>0.470</b>	1140.9 <b>1264.2</b> 1242.5	-27.1 <b>96.2</b> 74.6	0.506 <b>0.477</b> 0.481

Table A5. Comparison of the baselines, NAIVE-S (maximizing short-term rewards alone), NAIVE-Y (maximizing long-term rewards alone), and the proposed method in terms of the rewards, welfare changes, and policy errors on IHDP and JOBS. Higher reward/ $\Delta W$  and lower error mean better performance. The missing ratio is 0.2.

IHDP	SHORT-	FERM ME	ETRICS	BALAN	CED MET	TRICS	LONG-TERM METRICS		
METHODS	REWARD	$\Delta W$	ERROR	REWARD	$\Delta W$	ERROR	REWARD	$\Delta W$	ERROR
NAIVE-S NAIVE-Y Ours	<b>536.0</b> 531.0 531.8	<b>89.1</b> 84.1 84.9	0.489 <b>0.478</b> 0.481	1324.9 2099.1 <b>2127.2</b>	478.4 863.0 <b>877.4</b>	0.496 0.409 <b>0.406</b>	788.9 1568.1 <b>1595.4</b>	788.5 1557.8 <b>1585.1</b>	0.499 0.410 <b>0.407</b>
	JOBS SHORT-TERM METRICS								
JOBS	SHORT-	FERM ME	ETRICS	BALAN	CED ME	FRICS	Long-	TERM MET	TRICS
JOBS Methods	SHORT-	ferm me ΔW	ETRICS ERROR	BALAN Reward	сер мет ДW	FRICS ERROR	Long-	term met $\Delta W$	FRICS ERROR



Figure 3. Comparison of NAIVE-S, NAIVE-Y and our method with different time steps and other fixed missing ratios  $\{0.2, 0.4\}$  on IHDP and JOBS.

## **E.** Data Generation Details of Y for $S \perp \!\!\!\perp Y | X$

To generate long-term outcomes  $Y_i(0)$  and  $Y_i(1)$  such that  $S \perp \!\!\!\perp Y|X$ , for IHDP, we set the initial value at time step 0 as  $Y_{0,i}(0) \sim \text{Bern}(\sigma(w_0X_i + \epsilon_{0,i})), S_i(1) \sim \text{Bern}(\sigma(w_1X_i + \epsilon_{1,i}))$ , other than  $Y_{0,i}(0) = S_i(0), Y_{0,i}(1) = S_i(1)$ . For JOBS, we generate Y with  $Y \perp \!\!\!\perp S|X$  in the following way,  $Y_{t,i}(0) \sim \text{Bern}(\sigma(\beta_0X_i)) + \epsilon_{0,i}, Y_{t,i}(1) \sim \text{Bern}(\sigma(\beta_1X_i)) + \epsilon_{1,i}$ .

IHDP	SHORT-	TERM ME	TRICS	BALAN	CED MET	TRICS	LONG-TERM METRICS		
METHODS	REWARD	$\Delta W$	ERROR	REWARD	$\Delta W$	ERROR	REWARD	$\Delta W$	ERROR
NAIVE-S NAIVE-Y	<b>534.1</b> 533.7	<b>87.2</b> 86.8	0.495 <b>0.479</b>	1273.9 2032.2	451.9 830.9	0.500 0.420	739.8 1498.5	729.5 1488.2	0.502 0.420
OURS	531.9	85.0	0.480	2051.8	839.8	0.417	1520.0	1509.7	0.419
JOBS	SHORT-	TERM ME	TRICS	BALAN	CED ME	FRICS	Long-	TERM MET	TRICS
JOBS Methods	SHORT-'	term me ΔW	TRICS ERROR	BALAN	сер мет ДW	FRICS ERROR	Long-	TERM MET $\Delta W$	TRICS ERROR

Table A6. Comparison of the baselines, NAIVE-S (maximizing short-term rewards alone), NAIVE-Y (maximizing long-term rewards alone), and the proposed method in terms of the rewards, welfare changes, and policy errors on IHDP and JOBS. Higher reward/ $\Delta W$  and lower error mean better performance. The missing ratio is 0.3.

*Table A7.* Comparison of the baselines, NAIVE-S (maximizing short-term rewards alone), NAIVE-Y (maximizing long-term rewards alone), and the proposed method in terms of the rewards, welfare changes, and policy errors on IHDP and JOBS. Higher reward/ $\Delta W$  and lower error mean better performance. The missing ratio is 0.4.

IHDP	IHDP         Short-term metrics				CED MET	RICS	LONG-TERM METRICS		
METHODS	REWARD	$\Delta W$	ERROR	REWARD	$\Delta W$	ERROR	REWARD	$\Delta W$	ERROR
NAIVE-S	536.8	89.9	0.490	1276.3	454.5	0.500	739.5	729.1	0.501
NAIVE-Y	529.7	82.8	0.481	1957.7	791.6	0.430	1428.0	1417.6	0.431
OURS	529.6	82.7	0.483	2017.1	821.2	0.421	1487.5	1477.2	0.421
JOBS	SHORT-7	FERM ME	TRICS	BALAN	CED MET	TRICS	Long-	TERM MET	RICS
MERLORA	n			L —			1		
Methods	REWARD	$\Delta W$	ERROR	REWARD	$\Delta W$	ERROR	REWARD	$\Delta \mathbf{W}$	ERROR
METHODS NAIVE-S	REWARD	ΔW 428.0	ERROR 0.465	REWARD 2861.7	ΔW 423.5	ERROR 0.480	REWARD 1158.9	ΔW -9.0	ERROR 0.502
									_

Table A8. Comparison of the baselines, NAIVE-S (maximizing short-term rewards alone), NAIVE-Y (maximizing long-term rewards alone), and the proposed method in terms of the rewards, welfare changes, and policy errors on IHDP and JOBS. Higher reward/ $\Delta W$  and lower error mean better performance. The missing ratio is 0.5.

IHDP	SHORT-	TERM ME	TRICS	BALAN	CED MET	TRICS	LONG-TERM METRICS		
METHODS	REWARD	$\Delta W$	ERROR	REWARD	$\Delta W$	ERROR	Reward	$\Delta W$	ERROR
NAIVE-S	535.2	88.3	0.492	1308.9	470.0	0.498	773.7	763.4	0.499
NAIVE-Y	530.2	83.3	0.479	1977.9	801.9	0.429	1447.7	1437.3	0.429
OURS	529.8	82.8	0.485	2003.4	814.5	0.423	1473.6	1463.3	0.425
JOBS	SHORT-	TERM ME	TRICS	BALAN	CED MET	FRICS	Long-	TERM MET	RICS
			inico			mes	Lono		mes
METHODS	REWARD	ΔW	ERROR	REWARD	ΔW	ERROR	REWARD	$\Delta W$	ERROR
METHODS NAIVE-S		ΔW 425.8		REWARD   2844.3				ΔW -24.3	
	REWARD		ERROR		ΔW	ERROR	REWARD		ERROR

Parameter values remain unchanged unless specified. Both ways for two datasets break the correlated relationships between

IHDP	SHORT-7	FERM ME	TRICS	BALAN	CED MET	RICS	Long-	LONG-TERM METRICS		
Methods	REWARD	$\Delta W$	ERROR	REWARD	$\Delta W$	ERROR	REWARD	$\Delta W$	ERROR	
NAIVE-S	536.4	89.5	0.490	1335.7	484.0	0.494	799.3	788.9	0.495	
NAIVE-Y	530.1	83.2	0.484	1908.3	767.1	0.433	1378.2	1367.9	0.434	
OURS	530.6	83.7	0.487	1941.2	783.8	0.431	1410.6	1400.3	0.431	
JOBS	SHORT-7	FERM ME	TRICS	BALAN	CED MET	TRICS	Long-	TERM MET	RICS	
METHODS	REWARD	$\Delta W$	ERROR	REWARD	$\Delta W$	ERROR	REWARD	$\Delta W$	ERROR	
NAIVE-S	1698.1	423.3	0.465	2848.5	414.5	0.484	1150.4	-17.6	0.505	
NAIVE-Y	1596.2	321.4	0.513	2869.2	373.9	0.480	1273.0	105.1	0.474	
OURS	1663.0	388.2	0.485	2892.6	419.0	0.473	1229.6	61.6	0.483	

*Table A9.* Comparison of the baselines, NAIVE-S (maximizing short-term rewards alone), NAIVE-Y (maximizing long-term rewards alone), and the proposed method in terms of the rewards, welfare changes, and policy errors on IHDP and JOBS. Higher reward/ $\Delta W$  and lower error mean better performance. The missing ratio is 0.6.

S and Y given X.