PINGPONG: A Natural Benchmark for Multi-Turn Code-Switching Dialogues

Abstract

Code-switching is a widespread practice among the world's multilingual majority, yet few benchmarks accurately reflect its complexity in everyday communication. We present PINGPONG, a benchmark for natural multi-party code-switching dialogues covering five language-combination variations, some of which are trilingual. Our dataset consists of human-authored conversations among 2 to 4 participants covering authentic, multi-threaded structures where replies frequently reference much earlier points in the dialogue. We demonstrate that our data is significantly more natural and structurally diverse than machine-generated alternatives, offering greater variation in message length, speaker dominance, and reply distance. Based on these dialogues, we define three downstream tasks: QUESTION ANSWERING, DIALOGUE SUMMARIZATION, and TOPIC CLASSIFICATION. Evaluations of several state-of-the-art language models on PINGPONG reveal that performance remains limited on code-switched inputs, underscoring the urgent need for more robust NLP systems capable of addressing the intricacies of real-world multilingual discourse.

1 Introduction

Code-switching, the practice of alternating between two or more languages within a single conversation, is a pervasive linguistic phenomenon in contemporary multilingual societies (Poplack, 2013; Myers-Scotton, 1997; Bullock and Toribio, 2009; Auer, 2013). With the global number of multilingual speakers surpassing that of monolinguals, the frequency of code-switching in both informal and formal communication continues to rise (Tucker, 1999; Grosjean, 2010; Wei, 2018; Winata et al., 2021). Despite recent progress in multilingual language models (Xue et al., 2020; Aryabumi et al., 2024; Team et al., 2025; Yang et al., 2025), their

Figure 1: Illustration of dialogue samples from PINGPONG. The bottom panel highlights how each turn corresponds to previous turns, as labeled in our dataset.

ability to handle code-switched dialogue remains underexplored and insufficiently evaluated (Li and Fung, 2012; Winata et al., 2018; Adilazuarda et al., 2022). Although several code-switching benchmarks have been introduced in the past, these resources are becoming outdated, and therefore, increasingly misaligned with the current era of LLMs and are less reflective of the everyday realities of code-switching (Aguilar et al., 2020b; Khanuja et al., 2020b).

To address this gap, we present PINGPONG, a novel benchmark for code-switching in dialogues. Our benchmark consists of conversations in which

Dataset	Open-Source	CS Type	#Comp. Lang.	#Regions	#Gen. Task	Conv.
SEAME (Lyu et al., 2010)	✓	Bilingual	0	1	0	✓
GLUECoS (Khanuja et al., 2020a)	✓	Bilingual	0	2	1	✗
CommonDost (Parekh et al., 2020)	✓	Bilingual	0	2	1	✓
MalayalamMixSentiment (Chakravarthi et al., 2020a)	✓	Bilingual	1	1	0	✗
TamilMixSentiment (Chakravarthi et al., 2020b)	✗	Bilingual	0	1	0	✗
hinglishNorm (Makhija et al., 2020)	✓	Bilingual	0	1	1	✓
LinCE (Aguilar et al., 2020a)	✓	Bilingual	2	3	1	✗
CSCS (Balabel et al., 2020)	✓	Bilingual	1	1	0	✗
CanVEC (Nguyen and Bryant, 2020)	✓	Bilingual	1	1	1	✗
ArzEn (Hamed et al., 2020)	✗	Bilingual	1	1	1	✗
PHINC (Srivastava and Singh, 2020)	✓	Bilingual	0	1	1	✗
MIPE (Garg et al., 2021)	✗	Bilingual	0	1	1	✗
HinGE (Srivastava and Singh, 2021)	✓	Bilingual	0	1	1	✗
TCS (Tarunesh et al., 2021)	✗	Bilingual	0	1	2	✓
GupShup (Mehnaz et al., 2021)	✓	Bilingual	0	1	1	✓
DOSA (Ravikiran and Annamalai, 2021)	✓	Bilingual	1	1	0	✗
TweetTaglish (Herrera et al., 2022)	✓	Bilingual	1	1	0	✗
BaSCo (Aguirre et al., 2022)	✓	Bilingual	1	1	0	✓
MHE (Rani et al., 2022)	✗	Trilingual	1	1	0	✗
ASCEND (Lovenia et al., 2022)	✓	Bilingual	0	1	1	✓
L3Cube-HingCorpus (Nayak and Joshi, 2022)	✓	Bilingual	0	1	1	✗
CroCoSum (Zhang and Eickhoff, 2024)	✓	Bilingual	0	1	1	✗
CS-PREF (Kuwanto et al., 2024)	✓	Bilingual	1	2	1	✗
CS-Sum (Suresh et al., 2025)	✓	Bilingual	1	2	1	✗
CodeMixQA (Winata et al., 2026)	✓	Bilingual	16	3	1	✗
PINGPONG	✓	Bilingual Trilingual	**4**	**3**	**2**	✓

Table 1: Comparison of code-switching benchmark datasets. **Open-Source** indicates public availability of the dataset. **CS Type** denotes the code-switching setting. **# Comp. Lang.** counts under-studied languages beyond high-resource ones (e.g., English, Hindi, Chinese). **# Regions** reports geographic coverage (e.g., South Asian-English, European-English). **# Gen. Tasks** indicates the number of generative tasks. **Conv.** denotes whether the dataset is conversational.

fluent multilingual speakers naturally code-switch between languages while discussing predefined topics, resulting in multiple language-combination variations through multi-party conversational interactions. PINGPONG comprises three downstream tasks, including QUESTION ANSWERING, DIALOGUE SUMMARIZATION, and MULTI-LABEL TOPIC CLASSIFICATION. In addition, the benchmark provides broad language coverage, spanning both high-resource and low-resource language combinations, with certain language combination further distinguished by differences in writing scripts.

In summary, our contributions are as follow:

- We introduce PINGPONG [1], a novel benchmark for evaluating natural multi-party code-switching in conversational settings, designed to capture the fluid dynamics of multilingual communication.

- PINGPONG consists of authentic interactions

among 2 to 4 speakers discussing everyday topics, with conversations ranging from brief exchanges of 17 turns to extended dialogues of up to 189 turns. Reflecting real conversational behavior, speakers may produce long-distance replies by responding to earlier messages while alternating turns.

- PINGPONG covers five language combinations spanning high-resource, low-resource, and diverse-script languages, enabling evaluation across a broad range of multilingual scenarios.

- Our evaluation framework spans three downstream tasks—QUESTION ANSWERING, DIALOGUE SUMMARIZATION, and TOPIC CLASSIFICATION—providing a holistic assessment of language understanding and generation under code-switching conditions.

- We conduct extensive experiments with both

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[1] Data will be released publicly

Figure 2: Overview of PINGPONG dataset construction. We recruit annotators who speak five language combinations and group them into small teams of 2 to 4 participants. Each group engages in multi-party dialogue creation, after which downstream annotations are performed. The final output is the curated PINGPONG dataset, focusing on natural code-switched dialogues for multiple tasks.

open-source and proprietary LLMs, revealing their limitations and highlighting persistent challenges in modeling code-switched, multi-party conversations.

2 Related Work

Research on code-switching has been studied extensively by linguists for decades (Sitaram et al., 2019). In NLP, code-switching has been explored across a wide range of tasks (Winata et al., 2023), including language identification (Aguilar and Solorio, 2020; Burchell et al., 2024; Ojo et al., 2025; Das et al., 2023), named entity recognition (Winata et al., 2019a; Aguilar et al., 2018; Jain et al., 2018), part-of-speech tagging (Soto and Hirschberg, 2018; Çetinoğlu and Çöltekin, 2016; Ball and Garrette, 2018), and sentiment analysis (Zhang et al., 2021; Shynkarov et al., 2025). In parallel, dataset development and shared evaluations have been actively promoted through initiatives such as CALCS (Heredia et al., 2025; Babatunde et al., 2025) and the FIRE shared tasks (Kulkarni et al., 2024; Adeyemi et al., 2023; Mandl et al., 2024). More recently, this line of work has begun to consolidate around shared benchmarks that enable systematic comparison across models, language combinations, and tasks.

However, despite the growing body of work, several limitations remain across existing code-switching datasets (Table 1). From a sustainability perspective, a number of datasets are not publicly released (Chakravarthi et al., 2020b; Hamed et al., 2020; Garg et al., 2021). In terms of linguistic diversity, most benchmarks focus exclusively on bilingual code-switching, with only a single dataset explicitly addressing trilingual scenarios (Rani et al., 2022). Moreover, both the language and regional coverage remain narrow, as code-switching phenomena in many languages are still under-explored in NLP (Chakravarthi et al., 2020a; Aguilar et al., 2020a; Balabel et al., 2020; Nguyen and Bryant,

2020; Hamed et al., 2020; Ravikiran and Annamalai, 2021; Herrera et al., 2022; Aguirre et al., 2022; Rani et al., 2022; Kuwanto et al., 2024; Suresh et al., 2025; Winata et al., 2026).

In addition, most existing datasets fall short of capturing the conversational nature of real-world code-switching, which often emerges in spontaneous and interactive settings (Lyu et al., 2010; Parekh et al., 2020; Makhija et al., 2020; Tarunesh et al., 2021; Mehnaz et al., 2021; Lovenia et al., 2022). Evaluation tasks are also frequently limited to traditional benchmarks that no longer reflect contemporary NLP challenges (Khanuja et al., 2020a; Nayak and Joshi, 2022). To address these gaps, we introduce PINGPONG, a large-scale open-source evaluation suite that expands language and regional coverage, incorporates diverse and realistic conversational code-switching scenarios, and emphasizes generative and semantic tasks.

3 PINGPONG Dataset

Our dataset is constructed through manual crowdsourcing (Figure 2), with dialogues collected and downstream tasks curated by native speakers of each language combination. In PINGPONG, the covered language combinations include five combinations: Indonesian–English (ID-EN), Sundanese–Indonesian–English (SU-ID-EN), Javanese–Indonesian–English (JV-ID-EN), Hausa–English (HA-EN), and Algerian Arabic–Standard Arabic–French (AR-DZ-FR). This design ensures both linguistic fidelity and overall resource quality. Consequently, our benchmark provides a more reliable evaluation setting compared to datasets generated automatically by LLMs.

3.1 Annotator Hiring

We initiate the annotator recruitment process by first identifying the most prevalent language combinations exhibiting code-switching phenomena. For each language combination, we recruit a language

champion—a native speaker responsible for managing data collection for that combination. The language champions then coordinate the recruitment of annotators to contribute to dataset construction.

3.1.1 Recruitment Form

Each language champion prepares a recruitment form. This form serves two primary purposes: (i) collecting demographic information from prospective annotators, and (ii) filtering respondents into the final pool of selected annotators. The form is structured into several sections, including an introduction, self-assessment, and language assessment. Further details regarding the recruitment form and collected annotator demographics are provided in Appendix A and B, respectively.

3.1.2 Grouping

For each selected annotator, we organize dialogue collection groups using the Discord[2] platform. Given the limited number of recruited annotators (detailed guidelines are provided in Appendix C), each individual participates in multiple groups. In total, we establish 100 dialogue collection groups for each language combination, comprising 50 groups with two speakers, 25 groups with three speakers, and 25 groups with four speakers. To support this process, we notify group members at three key points: five minutes before the session, at the start of the session, and at its conclusion. Annotators who are not directly involved in dialogue collection are subsequently assigned to annotate the downstream task datasets.

3.2 Dataset Creation

3.2.1 Conversational Dialogue Collection

We conduct a separate session for each assigned annotation group. In each session, participants engage in a 15-minute conversation on a pre-assigned topic. To capture natural code-switching behavior, participants are encouraged to mix languages within the designated language combinations whenever it feels natural to do so. Code-switching is allowed at multiple levels, including individual words, sentences, paragraphs, or even within a single utterance. To preserve anonymity, participants are asked not to refer to one another by name, whether in full, abbreviated, or nickname form. Instead, they are instructed to use Discord's mention feature whenever direct reference to another participant is necessary. This procedure ensures that

all participant identities remain anonymized upon data export. Additionally, participants are allowed to use Discord's reply feature to respond directly to specific utterances, thereby maintaining a coherent dialogue structure.

3.2.2 Question Answering

Once the dialogues are collected, annotators write up to 10 question-answering items for each of the corresponding dialogue, these consisted of up to 5 answerable questions and 5 unanswerable questions. The answerable questions were designed to emphasize reasoning, such that answers could not be obtained directly from the dialogue. Instead, they required the use of external knowledge (primarily knowledge specific to particular cultural regions or discussed topics, where people who lived there or familiar with the topic would be familiar) and structured reasoning to reach a correct answer. The unanswerable questions, on the other hand, were constructed following five categories—Negation, Antonym, Entity–Swap, Mutual-Exclusion, and Impossible Condition—as defined in SQuAD 2.0 or SQuADRUn (Rajpurkar et al., 2018). All QA items were formulated as multiple-choice questions with five options, where option *E* explicitly denoted "*No correct answer*". Furthermore, each question was written in the designated first language (L1) of the corresponding language combination. For example, for the Javanese–Indonesian–English dataset, Indonesian was used as the language for the QA construction.

3.2.3 Dialogue Summarization

For each dialogue, we collect up to 3 distinct summaries, each from different annotators. Each summary is 3-5 sentences long and written in the designated L1 of the corresponding language combination. Annotators were provided with the initial topic of the dialogue and instructed to only summarize relevant information, excluding any off-topic segments. We encouraged annotators to follow the four dimensions of summarization quality defined in (Kryscinski et al., 2019): **Coherence**—The logical flow and collective quality of all sentences in the summary, **Fluency**—The grammatical quality of each individual sentence, **Relevance**—The inclusion of only important, on-topic information, and **Consistency**—The degree to which all facts in the summary are supported by the source document. Table 2 presents the pairwise inter-annotator agreement scores for the written summaries, measured

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[2]https://discord.com/.

Lang	Annotator 1–2	Annotator 1–3	Annotator 2–3
ID–EN	0.884	0.891	0.882
JV–ID–EN	0.891	0.888	0.884
SU–ID–EN	0.885	0.895	0.886
ARQ–FRA	0.858	–	–
HA–EN	0.883	0.887	0.880

Table 2: Pairwise BERTScore F1 between annotator-written summaries as an inter-annotator agreement score across different language combinations (Lang).

Lang	#Dialogue	#Sci/Tech	#Ent	#Soc/Cul	#Edu	#Daily
ID–EN	100	13	21	32	15	19
JV–ID–EN	100	4	17	22	17	40
SU–ID–EN	100	7	18	48	9	18
HA–EN	100	4	15	25	5	51
AR–DZ–FR	100	14	21	21	24	20

Table 3: Topic distribution of the different dialogues per language combination (Lang). We show the total number of dialogues (#Dialogue) and per topic—science and technology (#Sci/Tech), entertainment (#Ent), society and culture (#Soc/Cul), education (#Edu), and daily life (#Daily).

using BERTScore F1.

3.2.4 Topic Classification

Since the dialogue were collected based on a pre-defined initial topic, therefore naturally we can convert our dataset into a topic classification one as well. Specifically, we map the initial topics into classes as follow: **Science/Technology** (e.g., scientific breakthroughs, research, new technology, etc.), **Entertainment** (Sports, Music, Tourism, and any other form of entertainments), **Social/Culture** (e.g., languages, work culture, customs, traditions, etc.) **Education** (e.g., curriculum, schools, colleges, etc.), and **Daily Life** (e.g., personal experiences, love stories, daily habits). Table 3 shows the distribution of the topics in the dataset.

3.3 Data Statistics

The statistics of dialogues in PINGPONG are summarized in Table 4. Our dataset comprises long, spontaneous conversations between 2 to 4 participants, providing a representative sample of authentic human interactions. As such, it is uniquely suited for benchmarking models on long-context, natural code-switching behavior. To quantify the linguistic complexity of these dialogues, we report two standard metrics: **Code-Mixing Index (CMI)** and **Switch Point Fraction (SPF)**.

Code-Mixing Index (CMI). CMI (Gambäck and Das, 2016) measures the intensity of code-switching by assessing the distribution of lan-

Figure 3: Comparison between human-written and machine-generated conversation texts. Text with a ■ color denotes the original conversation, while text with a ■ color represents the English translation. Segments highlighted in ■ indicate Indonesian words, whereas segments highlighted in ■ indicate English words.

guages within an utterance. While the original formulation suggests treating Named Entities separately to avoid an artificial inflation of the index, robust NER tools are often unavailable for the under-resourced languages in our study. Consequently, following Winata et al. (2019b), we simplify the calculation by not distinguishing NEs.

Switch Point Fraction (SPF). While CMI captures the volume of mixing, SPF (Pratapa et al., 2018) focuses on the frequency of transitions between languages. It is calculated as the ratio of the number of language-switch points to the total number of possible switching positions.

3.4 Natural Conversational Pattern

Our dataset reflects the organic characteristics of human text-based communication, particularly in

Lang.	#Dialogue	Avg. Turn	Avg. Words	Avg. Tokens	Avg. CMI	Avg. SPF
ID–EN	100	81.93	448.96	782.15	0.472	0.300
JV–ID–EN	100	83.07	410.14	754.04	0.467	0.318
SU–ID–EN	100	59.88	494.03	957.20	0.757	0.467
HA–EN	100	69.14	421.32	649.84	0.352	0.190
AR–DZ–FR	100	98.60	462.74	1,120.81	0.568	0.253

Table 4: **Dialogue data statistics.** For each language combination (Lang.), we report the average number of turns (Avg. Turn), average number of words (Avg. Words), average number of tokens (Avg. Tokens), average Code-Mixing Index (Avg. CMI), and average Switch-Point Fraction (Avg SPF) per dialogue.

multi-party settings. We observe significant participation imbalance, where certain speakers dominate the conversation while others remain less active. Furthermore, human dialogue often exhibits multi-threaded structures; speakers frequently reply to refer and respond to messages from several turns prior. Utterance length is also highly variable, ranging from detailed explanations to brief one- or two-word reactions. Notably, human participants sometimes send multiple consecutive messages before a turn change occurs.

Metric	Human-written	Machine-generated
2 speakers (50 dialogue)		
Avg length variance (tokens)	66.540	35.140
Total replies	658.2	2.6
Avg degree of reply distance	2.729	0.048
Avg imbalance ratio of speaker turns	1.366	1.019
Avg CMI	0.525	0.541
Avg SPF	0.306	0.313
Human preference	2.727	2.178
3 speakers (25 dialogue)		
Avg length variance (tokens)	59.093	30.230
Total replies	630.4	19.8
Avg degree of reply distance	3.698	0.738
Avg imbalance ratio of speaker turns	2.961	1.056
Avg CMI	0.521	0.486
Avg SPF	0.305	0.284
Human preference	2.720	2.141
4 speakers (25 dialogue)		
Avg length variance (tokens)	81.195	29.191
Total replies	869.6	45.0
Avg degree of reply distance	4.159	1.085
Avg imbalance ratio of speaker turns	3.256	1.118
Avg CMI	0.520	0.483
Avg SPF	0.306	0.284
Human preference	2.676	2.078

Table 5: Comparison of conversational statistics between human-written and machine-generated dialogues, averaged across all language combinations. Human preference scores are measured using a 1–3 Likert scale.

In contrast, machine-generated dialogues produced by GPT-4o based on the same topics appear significantly more monotonous. These conversations tend to follow a rigid turn-taking structure with a uniform distribution among speakers and consistent utterance lengths. Synthetic dialogues rarely feature consecutive messages from a single speaker, and replies are almost always linear and immediate. A comparison of these patterns is illustrated in Figure 3. To quantify these observations, we provide statistical analysis in Table 5, which shows that across most languages, human annotators consistently rate organic conversations as more natural than their machine-generated counterparts. We use Free-marginal multirater kappa (Randolph, 2010) to calculate the inter-annotator agreement on the annotations, and got 0.172 across all data points. This slight agreement highlights the inherently subjective nature of evaluating conversational naturalness. Detailed statistics for each language combination can be found in Appendix H.3.

4 Experimental Setup

We evaluate a diverse set of models across the three tasks. From the perspective of language coverage, these models can be categorized into English-centric models, multilingual models, and region-specific models tailored to particular language combinations. We also compare base models with reasoning-oriented and instruction-tuned variants.

Regarding linguistic coverage, our study leverages models such as SAILOR2 (Dou et al., 2025), AYA23 (Aryabumi et al., 2024), SAHABAT AI,[3] QWEN2.5 (Qwen et al., 2025), GEMMA2 (Team et al., 2024), GEMMA3 (Team et al., 2025), AL-LAM (Bari et al., 2025), and SILMA (silma-ai, 2024). Furthermore, to assess reasoning capabilities, we include QWEN3 (Yang et al., 2025) models with 4B and 8B parameters. Detailed hyperparameter configurations for each model are provided in Appendix 8. We do single-run for our experiment due to the cost. Moreover, our novelty is in the dataset and we do not claim definite ranking on the models, rather we show general performance across diverse set of models and setting in our dataset.

4.1 Reasoning Behavior

Some of our models, namely the Qwen3 series, have reasoning capabilities. Therefore, we inves-

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[3] https://huggingface.co/Sahabat-AI.

	Question Answering (Accuracy %)					Dialogue Summarization (BERTScore-F)					Topic Classification (Accuracy %)				
Model	ID-EN	JV-ID-EN	SU-ID-EN	HA-EN	AR-DZ-FR	ID-EN	JV-ID-EN	SU-ID-EN	HA-EN	AR-DZ-FR	ID-EN	JV-ID-EN	SU-ID-EN	HA-EN	AR-DZ-FR
Global															
Qwen2.5-3B-Instruct	5.86	18.98	76.16	43.93	22.22	0.894	0.893	0.901	0.777	0.784	52.53	38.38	52.53	30.30	46.46
Qwen2.5-7B-Instruct	4.64	18.98	88.68	43.93	38.38	0.886	0.885	0.895	0.822	0.812	54.55	60.61	47.47	60.61	56.57
Qwen3-4B	8.88	30.90	90.70	49.49	39.39	0.887	0.888	0.900	0.748	0.802	52.53	46.46	44.44	44.44	49.49
Qwen3-8B	5.65	31.71	89.89	41.41	50.00	0.879	0.873	0.892	0.754	0.774	54.55	56.57	47.47	49.49	55.56
Aya23-8B	8.28	23.03	80.00	28.78	14.14	0.896	0.894	0.902	0.803	0.786	57.58	47.47	49.49	57.58	46.46
Gemma2-9B-Instruct	9.09	39.19	91.51	81.81	49.49	0.903	0.898	0.908	0.879	0.812	60.61	42.42	50.51	56.57	39.39
Gemma3-4B-Instruct	23.43	33.93	90.50	62.62	38.38	0.872	0.857	0.875	0.827	0.764	41.41	42.42	44.44	57.58	34.34
Regional															
Sailor2-8B	27.67	40.40	86.46	-	-	0.736	0.660	0.588	-	-	45.45	49.49	31.31	-	-
Sahabat-AI-Gemma	13.73	43.23	93.53	-	-	0.899	0.895	0.907	-	-	62.63	53.54	44.44	-	-
SILMA-9B-Instruct	-	-	-	-	0.0	-	-	-	-	0.733	-	-	-	-	34.34
ALLAM-7B-Instruct	-	-	-	-	32.32	-	-	-	-	0.359	-	-	-	-	34.34

Table 6: **Experimental Results on PINGPONG.** This ablation is conducted under a zero-shot prompting setting, with the reasoning (thinking) mode disabled for models that support it. For the Question Answering task, we report results on the answerable subset.

tigate whether thinking trace is beneficial in our dataset. For models without built-in thinking behavior, we can elicit reasoning by explicitly asking the model to generate their reasoning trace first, akin to prior work such as chain-of-thought (Wei et al., 2022).

4.2 Task Setup

Across all downstream tasks, we adopt a set of shared experimental prompt configurations, which include the construction of example dialogues, the number of shots, and the specification of output formats. These configurations are further adapted to the requirements of each individual task. The prompts are detailed in Appendix D.

Number of Shots. For QA, we experiment with 0 and 1 shot prompting. For Dialogue Summarization, we use 0, 1, and 3-shot settings of summary examples without a dialogue example. The in-context examples for each task are drawn from dialogues that are not part of the evaluation set.

4.3 Evaluation Metrics

All models are assessed with task-specific evaluation metrics. For QUESTION ANSWERING and TOPIC CLASSIFICATION tasks, we use accuracy as the evaluation metric. For DIALOGUE SUMMARIZATION task, we use ROUGE (Lin, 2004), METEOR (Banerjee and Lavie, 2005), CHRF++ (Popović, 2015), and BERTScore (Zhang et al., 2020), as implemented in the Hugging Face `evaluate` library. These metrics were chosen because they have a high correlation with the four dimensions of summarization quality, according to (Fabbri et al., 2021). In the main paper we report BERTScore-F, but other metrics are shown in Appendix H.2.

5 Results and Analysis

The performance metrics for our evaluated models across all target languages are summarized in Table 6 (Full results are detailed in Appendix H). A key takeaway from these results is that the majority of models exhibit poor performance, which suggests that the proposed benchmark represents a significant challenges for current systems. Notably, we observe a a performance gap between general-purpose multilingual models and regionally-designed ones. The latter generally achieve better results, highlighting the clear benefits of utilizing specialized models that are tailored to specific linguistic and cultural characteristics.

While there is notable variance in performance across different language groups, it is difficult to conclude that any specific language is inherently more difficult than others. This is primarily due to the non-parallel nature of our dataset; the difficulty remains anchored to the specific conversation content of each language (see Appendix F and Appendix G).

5.1 Effect of Reasoning

We investigated the impact of explicit reasoning on model performance by utilizing the native "thinking traces" available in recent models like Qwen3, and by using explicit prompting to generate reasoning steps for other models. As shown in Figure 5, we observe a consistent improvement mostly in performance when reasoning is enabled. This indicates that the tasks within our dataset benefit from the additional computation and internal verification afforded by reasoning traces.

5.2 Effect of Few-Shot Learning

In comparison, the inclusion of few-shot examples does not appear to be a significant factor in

Figure 4: Comparison of average model performance (Acc. %) across languages for Answerable vs. Unanswerable cases, from the perspectives of N-shot prompting (Left) and reasoning performance (Right).

Figure 5: Reasoning vs No-Reasoning performance in Dialogue Summarization (blue), Topic Classification (green), and QA (red).

improving model performance for QA and Topic Classification, but improves slightly in Dialogue Summarization. As shown in Figure 6, providing a small number of in-context examples generally does not yield consistent gains across the evaluated models.

Figure 6: Zero-shot vs Few-shot performance in Dialogue Summarization (blue), Topic Classification (green), and QA (red).

5.3 Answerable vs. Unanswerable QA

Based on the results in Figure 4, we observe that answerable questions—specifically those designed to require explicit reasoning—exhibit consistent performance improvements when the model leverages reasoning mechanisms, whether implicitly or explicitly. In contrast, for the unanswerable subset, performance gains are observed only when explicit reasoning traces are enabled in the Qwen3 model, whereas implicit reasoning does not yield

improvements and, in some cases, even leads to performance decline. This suggests that unanswerable cases place stricter demands on structured reasoning and error detection. Furthermore, a detailed analysis of shot settings indicates that few-shot prompting does not provide stable or uniform benefits across models. The effectiveness of few-shot examples appears to be model-dependent, with some models benefiting marginally while others show no improvement or even slight regressions.

6 Conclusion

In this work, we introduced PINGPONG, a multi-party code-switching benchmark capturing the authentic complexity of human multilingual discourse across five language combinations. By utilizing human-authored conversations with 2 to 4 participants, we provide a dataset containing structural nuances, such as multi-threaded dynamics and varied speaker dominance, often missing in synthetic corpora. Our analysis confirms that these dialogues are more natural and structurally diverse than machine-generated alternatives, particularly in message length and reply distances. We build an evaluation pipeline that covers three downstream tasks based on the conversation: QA, Summarization, and Topic Classification to address gaps in prior benchmarks and reflect the requirements of the modern LLM era. Experimental results show that state-of-the-art models still struggle with the intricacies of natural, multi-party code-switching. This performance gap highlights the importance of PINGPONG in identifying current NLP limitations and serves as a foundation for developing more robust, inclusive systems for the world's multilingual majority.

Limitations

Languages Coverage. This work covers 4 complementary (under-studied) languages across 5 language combinations, spanning 3 geographic regions. While not exhaustive, this scope provides a scalable foundation for building natural code-switching datasets such as PINGPONG, which can be readily extended to additional languages and regions in future work. As a future work, currently we are working on extending the coverage to cover more languagues, including Hindi-English combination. Due to practical constraints, the data cannot cover all regions and topics or reflect all cultural perspectives.

Models. We evaluate a diverse set of global and regional LLMs that vary in linguistic coverage, model size, and reasoning capability, including both open-source and proprietary systems. As the LLM landscape continues to evolve, expanding this evaluation to a broader range of models represents a natural and promising direction for future research.

Non-Parallel Dataset. Our dataset encompasses a wide range of code-switching language combinations, each annotated by native speakers of the corresponding language varieties under a unified annotation guideline. Consequently, the datasets and model performance measurements for each language setting are inherently independent rather than parallel, and therefore cannot be directly compared across languages. Nevertheless, this characteristic constitutes a key strength of our benchmark, as it preserves the naturalness and authenticity of the code-switching phenomena represented in the data.

Task Design. In the Answerable Question subset of the QA task, the questions are intentionally designed such that they can only be solved through reasoning augmented with external knowledge, particularly local or cultural knowledge specific to a given region. As a result, several language combinations exhibit substantial performance degradation, in some cases falling below random-chance performance (<50%). However, this property further demonstrates the challenging nature of our benchmark while simultaneously encouraging the development of fairer LLMs with more equitable representations of localized and culturally grounded knowledge across regions.

Evaluation Metric. Finally, due to the lack of reliable tools for computing advanced CMI metrics in under-studied languages, we adopt a relaxed CMI formulation that preserves meaningful comparative insights. We expect that future advances in multilingual NLP resources will enable more fine-grained code-mixing analyses for these languages.

Ethical Considerations

The annotators involved in this study were compensated above the local minimum wage. They received detailed instructions, and any demographic information collected was obtained with their informed consent (see Appendix A). Annotators were explicitly instructed not to use offensive language, and we conducted verification to the best of our ability. Nonetheless, some instances may have been missed, and we are committed to updating the benchmark if such cases are reported. While we aimed to construct realistic datasets, we do not claim that our benchmark captures all code-switching variations across the five language combinations. We also acknowledge the use of an AI assistant (e.g. ChatGPT, Gemini, Github Copilot) to support code implementation and to polish the writing of this manuscript.

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A Recruitment Form

The recruitment form is organized into three main sections, as described below.

Introduction. This section provides an overview and general background on code-switching, along with the eligibility criteria required for respondents to participate in the crowdsourcing process. The introduction section of the recruitment form is shown in Figure 7. This also shows what kind of data that will be collected from the participant in the process.

Self-Assessment. Respondents are asked to provide personal demographic information, as well as details about the languages they commonly use when communicating within their close social circles. The self-assessment section of the recruitment form is illustrated in Figures 8, Figure 9, and Figure 10.

Language Assessment. The recruitment form also includes a language assessment component, in which respondents are instructed to compose a short paragraph on a given topic using a specified combination of languages. This task is designed to simulate respondents' natural code-switching behavior. The language assessment section of the recruitment form is shown in Figure 11.

B Annotator Demographics

Table 7 presents the demographic data of the annotators involved in the dataset creation.

Lang	#Annotators	Male	Female	18-24	25-34	35-44	45-54	55+
ID–EN	11	11	0	11	0	0	0	0
JV–ID–EN	30	10	20	26	4	0	0	0
SU–ID–EN	13	6	7	8	5	0	0	0
HA–EN	11	6	5	4	1	4	2	0
AR–DZ–FR	11	7	4	1	9	0	0	1

Table 7: Annotator Demographics Data

C Annotator Guideline

For each annotator-related task, a set of guidelines is provided to ensure that dataset construction is carried out consistently across languages.

Dialogue Construction. Guidelines for dialogue construction are provided through a dedicated channel on the Discord platform, which is used for collecting the dialogue data. These guidelines describe the participants' tasks, explain the grouping process, and specify the rules that must be followed

Figure 7: Introduction Section of the Recruitment Form.

during dialogue creation. The dialogue construction guidelines are shown in Figures 12 and 13.

Question Answering. Guidelines for the Question Answering task are presented on the landing page of the annotation platform. These guidelines outline the annotators' responsibilities, the types of questions that must be created, and examples of appropriate questions. The Question Answering guidelines are shown in Figure 14.

Dialogue Summarization. Guidelines for Dialogue Summarization are also provided on the landing page of the annotation platform. They describe the annotators' tasks, as well as general criteria for producing high-quality summaries, accompanied by illustrative examples. The guidelines for this task are shown in Figure 15.

Naturalness. The Naturalness guidelines are presented in the same manner as those for Question Answering and Dialogue Summarization. This section specifies the annotators' tasks and details the scoring criteria, which are based on prior work by

Figure 8: Self-Assessment Section (Part 1) of the Recruitment Form.

Figure 9: Self-Assessment Section (Part 2) of the Recruitment Form.

Figure 10: Self-Assessment Section (Part 3) of the Recruitment Form.

Yong et al. (2023). The Naturalness guidelines are shown in Figure 16.

D Prompt Example

The prompts used in our experiments consist of four components, as described below.

Question Answering. Figure 17 illustrates an example of the prompt template used for inference in the Question Answering (QA) task. In the figure, the section highlighted in yellow is included only when the few-shot prompting option is enabled.

Dialogue Summarization. Figure 18 presents an example of the prompt template used for inference in the Dialogue Summarization task. Similar to the QA setting, the yellow-highlighted section is included only when the few-shot prompting option is applied.

Topic Classification. Figure 19 illustrates an example of the prompt used for the Topic Classification task. This prompt uses one-shot setting and instructs the model to provide an explanation for its predicted label.

Machine-Generated Conversation. Figure 20 illustrates an example of the prompt template used for inference in the Machine-Generated Conversation task. This prompt is used to perform inference with the GPT-4o model, enabling it to generate dialogue text that adheres to the specifications defined in the prompt.

Figure 11: Language-Assessment Section of the Recruitment Form.

Figure 12: Dialog Construction Annotator Guideline (Part 1).

Figure 13: Dialog Construction Annotator Guideline (Part 2).

Model	Temperature	Top-P	Top-K	Min-P	Max-Tokens
QUESTION ANSWERING					
Qwen2.5-3B-Instruct	0.7	0.8	20	0	512
Qwen2.5-7B-Instruct	0.7	0.8	20	0	512
Qwen3-4B					
Think	0.6	0.95	0.20	0	8192
No-Think	0.7	0.8	20	0	8192
Qwen3-8B					
Think	0.6	0.95	0.20	0	8192
No-Think	0.7	0.8	20	0	8192
Aya23-8B	0.3	1.0	1	0	512
Gemma2-9B-Instruct	0.1	0.9	5	0	512
Gemma3-4B-Instruct	0.2	0.9	10	0	512
Sailor2-8B	0.3	0.9	30	0	512
Sahabat-AI-Gemma	0.1	0.9	5	0	512
SILMA-9B-Instruct	0.3	0.9	10	0	512
ALLAM-7B-Instruct	0.4	0.9	20	0	512
TEXT SUMMARIZATION & TOPIC CLASSIFICATION					
Qwen2.5-3B-Instruct	0.4	0.8	20	0	2048
Qwen2.5-7B-Instruct	0.4	0.8	20	0	2048
Qwen3-4B					
Think	0.6	0.95	20	0	8192
No-Think	0.7	0.8	20	0	2048
Qwen3-8B					
Think	0.6	0.95	20	0	8192
No-Think	0.7	0.8	20	0	2048
Aya23-8B	0.3	0.8	20	0	2048
Gemma2-9B-Instruct	0.4	0.8	20	0	2048
Gemma3-4B-Instruct	0.4	0.8	20	0	2048
Sailor2-8B-Chat	0.4	0.8	20	0	2048
Sahabat-AI-Gemma	0.4	0.8	20	0	2048
SILMA-9B-Instruct	0.4	0.8	20	0	2048
ALLAM-7B-Instruct	0.6	0.95	50	0	2048

Table 8: Hyperparameter settings used for each model across all tasks.

E Hyperparameter Settings

This section documents the hyperparameter configurations adopted for each model across the three downstream tasks. A complete summary of the settings is provided in Table 8. Given the substantial computational costs, all evaluations were limited to a single run. Because our core novelty lies in the dataset itself, our objective is not to provide an absolute model leaderboard, but rather to establish baseline performance across a diverse range of models and configurations.

F Qualitative Analysis of QA Topic

Based on the ablation results presented in Table 6, several language configurations consistently exhibit substantially lower performance, often falling below random-chance level (<50%), particularly Indonesian-English (ID-EN) and Javanese-Indonesian-English (JV-ID-EN). We hypothesize that this degradation primarily stems from the non-parallel nature of our dataset construction. Unlike parallel multilingual benchmarks, each language

Figure 14: Question Answering Annotator Guideline.

Figure 15: Dialogue Summarization Annotator Guideline.

Figure 16: Human-written vs Machine-generated Naturalness Annotator Guideline.

rally constrained contexts that may not generalize across linguistic settings.

The analysis reveals a clear trend. In the ID-EN configuration, 7 out of the 10 lowest-performing dialogues were categorized as overly specific. A similar pattern was observed in JV-ID-EN, where 8 out of the 10 bottom-ranked dialogues contained highly specific contextual content. In contrast, among the top-10 dialogues with the highest average model performance, only 2 dialogues in both ID-EN and JV-ID-EN were considered excessively specific. These findings provide supporting evidence for our hypothesis that the non-parallel structure of the dataset introduces substantial contextual variability across language configurations.

G Qualitative Analysis of Summarization

Beyond the quantitative metrics, we examine specific failure patterns observed in the summarization outputs to better understand model behavior across languages and prompting conditions.

G.1 Few-Shot Context Overflow

A notable failure was observed for **Sailor2-8B** and **ALLAM-7B-Instruct** under few-shot settings. Both models have a maximum context length of 4,096 tokens, and when few-shot examples are included in the prompt, the total input length frequently exceeds this limit. As a result, the API returns an HTTP 400 error of the following form:

```
"This model's maximum context length is
4096 tokens. However, you requested 2048
output tokens and your prompt contains
at least 2049 input tokens, for a total
of at least 4097 tokens."
```

This explains the dramatic BERTScore collapse observed for both models at 1-shot and 3-shot settings - the outputs are not degenerate summaries, but rather missing entirely due to failed API calls.

configuration in our dataset contains distinct forms of local knowledge embedded within the dialogue context, alongside varying conversational topics and culturally grounded references across language pairs.

To further investigate this phenomenon, Table 9 presents a qualitative analysis of the two lowest-performing language configurations. For each language pair, we selected the top-10 and bottom-10 dialogues based on the average performance of all evaluated LLMs. Human annotators were then asked to assess whether the dialogue topics were excessively specific, such as containing strong local knowledge dependencies, references tied to the original annotator's personal experiences, or tempo-

ID-EN				JV-ID-EN			
Avg. (%)	ID	Topic	Too Specific (?)	Avg. (%)	ID	Topic	Too Specific (?)
Top-10							
47.78	19	All about BlackPink	✗	60.00	22	Experiences of being admitted to medical school	✓
47.78	69	Talking about the latest chatbots/LLMs	✗	60.00	88	Discussions on patents and copyright protection	✗
45.56	17	All about bioinformatics	✗	58.89	25	The lack of digital literacy interest among Indonesian youth	✗
44.44	16	All about anime, favorites or recently watched	✗	55.56	90	Tourism villages and local community development	✗
44.44	75	Discussion on ISAE-SUPAERO's master's programs	✓	54.44	13	Experiences of participating in debate competitions during high school	✓
43.33	20	Recently played games	✓	54.44	46	Interest in learning foreign languages	✗
42.22	2	Current developments in electric vehicle technology	✗	53.33	24	Perspectives on the legalization of cannabis for medical purposes	✗
41.11	76	Talking about various renewable energy sources	✗	53.33	53	Being a morning person versus a night owl	✗
40.00	68	Discussing the Israel-Hamas ceasefire	✗	52.22	2	Opinions on Manchester United	✗
40.00	81	Discussing Trump's new policies	✗	52.22	15	Experiences of studying in the US	✗
Bottom-10							
10.00	92	Discussing various music platforms	✗	17.78	40	Perspectives on the COC event by Ruangguru	✓
13.33	99	Public transportation in Bandung	✓	20.00	61	Experiences of participating in "mlaku-mlaku" activities	✓
14.44	95	Complaints about Edunex	✓	24.44	8	Perspectives on the inauguration of Indonesia's new president in 2024	✗
15.56	79	Pros and cons of ITB's fast-track program	✓	24.44	34	Weather predictions for Indonesian cities based recent days	✓
16.67	15	Current meta heroes in Mobile Legends	✓	24.44	76	Experiences of falling before a proposal seminar presentation	✓
16.67	18	Thoughts on Apple's M4 chip	✗	26.67	70	Discussions about proposal seminars (seminar proposal / sempro)	✓
16.67	61	Thoughts on Indonesia joining BRICS	✗	27.78	3	Experiences related to local culinary traditions	✓
17.78	22	Recent activities	✓	27.78	35	Favorite music genres and musicians	✓
17.78	63	Favorite Indonesian dishes	✓	27.78	56	Evidence-Based Case Report examination for medical students	✗
17.78	48	Thoughts on Academy of Champions (CoC for high schoolers)	✓	27.78	71	Research experiences in Kalimantan	✓

Table 9: Qualitative analysis of the Top-10 and Bottom-10 dialogues in the ID-EN and JV-ID-EN configurations based on the average performance of all evaluated LLMs. **Avg.** denotes the average model performance score, **ID** refers to the dialogue identifier, **Topic** describes the dialogue content, and **Too Specific (?)** indicates whether annotators considered the dialogue excessively specific due to local knowledge, personal experiences, or temporally grounded contexts.

This is a practical limitation worth noting when deploying smaller-context models in few-shot summarization pipelines.

G.2 Script Inconsistency in Algerian Arabic

For the AR-DZ-FR language pair, the expected output is *Arabizi* - a transliteration of Algerian Arabic using Latin characters mixed with numerals. However, we observe that several models occasionally produce summaries in Arabic script instead, despite the input dialogue being written in Arabizi. This script mismatch directly penalises surface-level metrics such as ROUGE, since character-level overlap between Arabic script and Arabizi is effectively zero even when the semantic content is correct. This explains the notably higher BERTScore-F values relative to ROUGE on this language pair - the model captures meaning but renders it in the wrong script. More broadly, Arabizi lacks a standardised orthography and is not formally supported in most model training pipelines, making consistent script adherence difficult to enforce without explicit instruction.

H Quantitative Results

This section provides a comprehensive overview of the quantitative findings obtained under all experimental configurations.

H.1 Question Answering

For the Question Answering task, results are analyzed from two complementary perspectives: (1) the effect of reasoning versus non-reasoning settings, and (2) the impact of zero-shot versus one-shot prompting strategies.

H.1.1 Reasoning vs. Non-Reasoning

Table 10 summarizes the performance comparison between reasoning-enabled and non-reasoning configurations.

H.1.2 0-shot vs. 1-shot

The comparative results for zero-shot and one-shot prompting setups are presented in Table 11.

H.2 Text Summarization

For the Text Summarization task, we similarly examine two major dimensions: the role of reasoning mechanisms and the effect of prompt shot size.

H.2.1 Reasoning vs. Non-Reasoning

Detailed results comparing reasoning and non-reasoning settings across different language combinations are reported in Table 12, Table 13, Table 14, Table 15, and Table 16.

H.2.2 0-shot vs. Few-shot

The overall results for the 0-shot versus few-shot setting are reported in Table 17, Table 18, Table 19,

model	ID-EN		JV-ID-EN		SU-ID-EN		HA-EN		AR_DZ-FR	
	Reasoning	Non-reasoning	Reasoning	Non-reasoning	Reasoning	Non-reasoning	Reasoning	Non-reasoning	Reasoning	Non-reasoning
Global										
Qwen2.5-3B-Instruct	11.51	5.85	25.85	18.98	86.66	76.16	43.93	43.94	91.91	25.25
Qwen2.5-7B-Instruct	12.12	4.64	35.75	24.64	90.50	86.68	32.82	43.93	40.40	38.37
Qwen3-4B	15.55	8.08	42.22	30.90	90.70	89.29	49.49	55.55	39.39	32.32
Qwen3-8B	21.41	8.68	46.66	31.71	89.89	89.29	50.00	45.95	41.41	44.44
Aya23-8B	25.65	8.28	31.51	23.03	86.46	80.00	29.79	28.78	28.28	14.14
Gemma2-9B-Instruct	13.73	11.91	45.05	43.63	91.71	91.91	82.82	82.82	52.52	50.50
Gemma3-4B-Instruct	25.05	23.43	41.01	36.76	91.31	90.70	71.21	69.19	36.36	39.39
Regional										
Sailor2-8B	35.55	27.67	37.17	40.40	86.66	86.46	-	-	-	-
Sahabat-AI-Gemma	16.16	13.73	46.06	43.23	93.13	93.53	-	-	-	-
SILMA-9B-Instruct	-	-	-	-	-	-	-	-	0.0	0.0
ALLAM-7B-Instruct	-	-	-	-	-	-	-	-	39.39	32.32

Table 10: Statistics (Acc. %) per-language combination of Reasoning vs. non-Reasoning approach on Question Answering task

model	ID-EN		JV-ID-EN		SU-ID-EN		HA-EN		AR_DZ-FR	
	0-shot	1-shot	0-shot	1-shot	0-shot	1-shot	0-shot	1-shot	0-shot	1-shot
Global										
Qwen2.5-3B-Instruct	5.85	4,64	18.08	19.19	76.16	72.32	43.93	42.42	25.25	25.25
Qwen2.5-7B-Instruct	4.64	3.63	24.64	24.24	88.68	87.07	43.93	42.92	38.38	33.33
Qwen3-4B	8.88	8.08	30.90	28.08	90.70	89.09	49.49	51.01	39.39	38.38
Qwen3-8B	5.65	7.07	31.71	31.31	89.89	89.29	50.00	44.44	41.41	37.37
Aya23-8B	8.28	13.93	23.03	28.08	80.0	84.24	28.78	26.76	14.14	13.13
Gemma2-9B-Instruct	11.91	9.09	43.63	39.19	91.91	91.51	82.82	81.81	50.50	49.49
Gemma3-4B-Instruct	23.43	20.40	36.76	33.93	90.70	90.50	69.19	62.62	39.39	38.38
Regional										
Sailor2-8B	27.67	29.89	40.40	39.19	86.46	85.45	-	-	-	-
Sahabat-AI-Gemma	13.73	12.12	43.23	41.01	93.53	93.53	-	-	-	-
SILMA-9B-Instruct	-	-	-	-	-	-	-	-	0.0	0.0
ALLAM-7B-Instruct	-	-	-	-	-	-	-	-	32.32	35.35

Table 11: Statistics (Acc. %) per-language combination of 0-shot vs. 1-shot approach on Question Answering task

Table 20, Table 21,

H.3 Human-written vs. Machine-generated

Table 22 reports the overall results comparing human-written vs. machine generated conversation.

I Additional Results

I.1 Taxonomy of Unanswerable QA Category

For the Question Answering (QA) task, annotators for each language were instructed to create up to five unanswerable questions per instance. This design ensures that each instance is represented across the five targeted categories: Negation, Antonym, Entity-Swap, Mutual-Exclusion, and Impossible-Condition. By the end of the annotation process, three language combinations (ID–EN, JV–ID–EN, and SU–ID–EN) successfully produced up to five unanswerable questions for each instance. Table 23 reports the model performance (Acc.%) on these three language combinations across all unanswerable categories. The results indicate that *Impossible-Condition* constitutes the most challenging category, whereas *Negation*, *Antonym*, and *Entity-Swap* are relatively easier for the models to handle.

model	Reasoning	ROUGE1	ROUGE2	ROUGE3	ROUGE4	METEOR	CHRF++	BERTScore-p	BERTScore-r	BERTScore-f
							ID-EN			
Global										
Qwen2.5-3B-Instruct	✓	0.292	0.078	0.027	0.010	0.216	32.022	0.903	0.896	0.895
Qwen2.5-3B-Instruct	✗	0.343	0.084	0.029	0.010	0.263	36.575	0.896	0.902	0.894
Qwen2.5-7B-Instruct	✓	0.337	0.102	0.042	0.017	0.227	32.942	0.910	0.899	0.899
Qwen2.5-7B-Instruct	✗	0.328	0.090	0.033	0.013	0.274	36.315	0.878	0.905	0.886
Qwen3-4B	✓	0.352	0.102	0.039	0.016	0.258	36.069	0.904	0.904	0.899
Qwen3-4B	✗	0.361	0.102	0.038	0.014	0.276	37.676	0.898	0.905	0.897
Qwen3-8B	✓	0.342	0.099	0.037	0.015	0.248	35.331	0.904	0.902	0.898
Qwen3-8B	✗	0.242	0.070	0.027	0.011	0.206	26.973	0.867	0.903	0.880
Aya23-8B	✓	0.203	0.053	0.020	0.008	0.170	27.000	0.894	0.890	0.888
Aya23-8B	✗	0.347	0.098	0.037	0.015	0.275	38.158	0.898	0.904	0.896
Gemma2-9B-Instruct	✓	0.348	0.114	0.049	0.024	0.253	35.622	0.909	0.905	0.902
Gemma2-9B-Instruct	✗	0.396	0.126	0.054	0.025	0.303	40.285	0.905	0.910	0.903
Gemma3-4B-Instruct	✓	0.365	0.106	0.040	0.017	0.285	38.663	0.897	0.904	0.897
Gemma3-4B-Instruct	✗	0.287	0.079	0.030	0.012	0.270	36.126	0.847	0.905	0.872
Regional										
Sailor2-8B	✓	0.243	0.059	0.020	0.007	0.169	25.686	0.749	0.750	0.745
Sailor2-8B	✗	0.278	0.067	0.023	0.007	0.203	29.451	0.732	0.746	0.736
Sahabat-AI-Gemma	✓	0.349	0.110	0.045	0.022	0.255	35.563	0.909	0.903	0.901
Sahabat-AI-Gemma	✗	0.370	0.122	0.048	0.021	0.293	39.021	0.901	0.907	0.899

Table 12: Statistics for the remaining evaluation metrics (ROUGE-1, ROUGE-2, ROUGE-3, ROUGE-4, METEOR, CHRF++, and BERTScore-P/R/F) on the Indonesian-English (ID-EN) language pair, comparing reasoning and non-reasoning approaches for the Text Summarization task.

model	Reasoning	ROUGE1	ROUGE2	ROUGE3	ROUGE4	METEOR	CHRF++	BERTScore-p	BERTScore-r	BERTScore-f
							JV-ID-EN			
Global										
Qwen2.5-3B-Instruct	✓	0.298	0.071	0.023	0.008	0.189	30.166	0.904	0.884	0.892
Qwen2.5-3B-Instruct	✗	0.345	0.084	0.030	0.012	0.251	37.283	0.895	0.894	0.893
Qwen2.5-7B-Instruct	✓	0.312	0.088	0.032	0.011	0.187	29.252	0.910	0.886	0.896
Qwen2.5-7B-Instruct	✗	0.311	0.079	0.029	0.010	0.247	36.214	0.882	0.892	0.885
Qwen3-4B	✓	0.336	0.082	0.030	0.010	0.221	34.275	0.903	0.890	0.895
Qwen3-4B	✗	0.353	0.089	0.033	0.013	0.249	37.348	0.900	0.895	0.896
Qwen3-8B	✓	0.327	0.084	0.027	0.007	0.216	33.971	0.902	0.891	0.895
Qwen3-8B	✗	0.266	0.071	0.025	0.009	0.199	28.539	0.872	0.894	0.881
Aya23-8B	✓	0.200	0.047	0.016	0.005	0.143	24.163	0.891	0.878	0.883
Aya23-8B	✗	0.349	0.092	0.034	0.012	0.252	38.227	0.897	0.892	0.894
Gemma2-9B-Instruct	✓	0.319	0.086	0.030	0.011	0.206	31.614	0.906	0.889	0.896
Gemma2-9B-Instruct	✗	0.369	0.108	0.043	0.017	0.270	38.801	0.901	0.898	0.898
Gemma3-4B-Instruct	✓	0.349	0.085	0.029	0.012	0.248	37.752	0.895	0.894	0.893
Gemma3-4B-Instruct	✗	0.238	0.059	0.020	0.007	0.228	32.902	0.826	0.895	0.857
Regional										
Sailor2-8B	✓	0.207	0.039	0.011	0.002	0.128	22.042	0.700	0.692	0.695
Sailor2-8B	✗	0.225	0.047	0.015	0.004	0.156	25.473	0.658	0.664	0.660
Sahabat-AI-Gemma	✓	0.330	0.098	0.041	0.018	0.213	31.905	0.907	0.887	0.895
Sahabat-AI-Gemma	✗	0.354	0.107	0.044	0.018	0.256	37.021	0.900	0.893	0.895

Table 13: Statistics for the remaining evaluation metrics (ROUGE-1, ROUGE-2, ROUGE-3, ROUGE-4, METEOR, CHRF++, and BERTScore-P/R/F) on the Javanese-Indonesian-English (JV-ID-EN) language pair, comparing reasoning and non-reasoning approaches for the Text Summarization task.

Prompt example for Question Answering

Answer the question provided according to the context in the dialog. Just write the answer in the form of A, B, C, D, or E based on the appropriate option, without including the sentences accompanying the options. If the question does not match the context of the conversation or if none of the answer choices are correct, choose option "<There is no correct answer>".

Below are <NUMBER OF SHOT> example QA pairs from the example dialog.

EXAMPLE DIALOG
<DIALOG EXAMPLE>

EXAMPLE
QUESTION: <QUESTION EXAMPLE i>
OPTIONS:
A. <OPTION A>
B. <OPTION B>
C. <OPTION C>
D. <OPTION D>
E. <OPTION E>
ANSWER: <ANSWER EXAMPLE i>

Now answer the question for the dialog below.

DIALOG
<DIALOG>

QUESTION
<QUESTION>

OPTIONS
A. <OPTION A>
B. <OPTION B>
C. <OPTION C>
D. <OPTION D>
E. <OPTION E>

OUTPUT FORMAT
Return a JSON response in the following format:
<OUTPUT FORMAT>

OUTPUT

Figure 17: Prompt template for the Question Answering task (Multiple Choice subset). The highlighted middle section corresponds to an optional few-shot component and is included only in the few-shot prompting setting.

Prompt example for Dialogue Summarization

INSTRUCTIONS
Your primary task is to write a concise summary of a given dialogue. The summary should be focused on the provided topic and adhere strictly to the rules and output format specified below:
- The summary should be written in target-lang. Once again, write the summary in target-lang.
- The summary must be a single paragraph.
- The paragraph must be 3 to 5 sentences.
- The summary must be strictly factually correct, drawing all information directly from the dialogue. Do not introduce any external information or make assumptions not supported by the text.
- Prior to composing the summary, provide a brief analysis of the dialogue. This analysis should identify the key points selected for the summary and offer a justification for their inclusion.

- -

EXAMPLES
DIALOGUE EXAMPLE
Topic: <TOPIC EXAMPLE>
Dialogue:
<DIALOGUE EXAMPLE>

SUMMARY EXAMPLE i
{
"summary": SUMMARY i
}

Now, please summarize the dialogue below.

DIALOGUE
Topic: <TOPIC>
Dialogue:
<DIALOGUE>

OUTPUT FORMAT
Return a JSON response in the following format:
<OUTPUT FORMAT>

OUTPUT

Figure 18: Prompt template for the Dialogue Summarization task. The highlighted middle section corresponds to an optional few-shot component and is included only in the few-shot prompting setting.

INSTRUCTIONS
Your primary task is to classify the provided code-switched/code-mixed dialogue into one of the following categories:
- Entertainment
- Science/Technology
- Social/Culture
- Education
- Daily Life

Before classifying, please provide a brief analysis of the dialogue. This analysis should identify the key points that support your classification.

DIALOGUE-TOPIC PAIR EXAMPLE
Dialogue:
<DIALOG EXAMPLE>

{
"category": <CATEGORY EXAMPLE>
}

Now, please classify the dialogue below.

DIALOGUE
Dialogue:
<DIALOG>

OUTPUT FORMAT
Return a JSON response in the following format:
{
"explanation": "This section contains a brief analysis of the dialogue that supports the classification.",
"category": "This section contains exactly one category selected from the possible options. Output only the category name, without any additional text."
}

OUTPUT

Figure 19: Prompt template for the Topic Classification.

Prompt example for Machine Generated–Conversational Text

Write a dialogue about <TOPIC> that uses code-switching and fulfills the following conditions:
- The dialogue involves <NUMBER OF PERSON> people.
- Use <SPEAKER'S LABEL> to label the speakers.
- The language used in the conversation should be code-switched between <LANGUAGE>. Make sure that each language is present in the conversation.
- The conversation is informal, so the use of slang, casual expressions, and relaxed punctuation, grammar, or capitalization is allowed.
- The dialogue should consist of 50 to 150 utterances (about 15 minutes conversation).
- Emojis may be used in the dialogue.
- The dialogue takes place in an online setting (e.g., group chat, direct messages).
- Replies to specific messages are allowed and can be included.
- Ensure the conversation flows naturally.

Use the following format for the dialogue:
#1 A: insert text
#2 B: insert text
#3 C [reply to #1]: insert text
#4 A: insert text
#5 D: insert text
#6 A [reply to #5]: insert text

Write the dialogue here:

Figure 20: Prompt template for the Machine Generated–Conversational Text.

| model | Reasoning | SU-ID-EN | | | | | | | | |
		ROUGE1	ROUGE2	ROUGE3	ROUGE4	METEOR	CHRF++	BERTScore-p	BERTScore-r	BERTScore-f
Global										
Qwen2.5-3B-Instruct	✓	0.346	0.109	0.043	0.017	0.219	32.329	0.914	0.890	0.899
Qwen2.5-3B-Instruct	✗	0.394	0.119	0.046	0.018	0.278	39.479	0.908	0.898	0.901
Qwen2.5-7B-Instruct	✓	0.348	0.119	0.051	0.024	0.203	30.222	0.920	0.889	0.902
Qwen2.5-7B-Instruct	✗	0.372	0.121	0.047	0.019	0.276	38.705	0.897	0.898	0.895
Qwen3-4B	✓	0.397	0.126	0.050	0.022	0.253	36.549	0.918	0.897	0.905
Qwen3-4B	✗	0.420	0.137	0.057	0.026	0.280	39.511	0.915	0.900	0.905
Qwen3-8B	✓	0.382	0.123	0.049	0.022	0.238	34.731	0.917	0.895	0.903
Qwen3-8B	✗	0.324	0.107	0.043	0.018	0.234	31.775	0.893	0.898	0.893
Aya23-8B	✓	0.264	0.082	0.035	0.015	0.171	27.423	0.907	0.883	0.892
Aya23-8B	✗	0.404	0.134	0.055	0.023	0.281	40.073	0.911	0.898	0.902
Gemma2-9B-Instruct	✓	0.391	0.141	0.063	0.028	0.252	34.637	0.922	0.895	0.906
Gemma2-9B-Instruct	✗	0.441	0.161	0.074	0.037	0.309	41.759	0.917	0.904	0.908
Gemma3-4B-Instruct	✓	0.422	0.144	0.059	0.028	0.299	40.948	0.914	0.903	0.906
Gemma3-4B-Instruct	✗	0.328	0.110	0.046	0.021	0.294	38.784	0.852	0.905	0.875
Regional										
Sailor2-8B	✓	0.210	0.062	0.021	0.008	0.128	19.015	0.592	0.581	0.585
Sailor2-8B	✗	0.258	0.075	0.026	0.010	0.172	24.393	0.588	0.590	0.588
Sahabat-AI-Gemma	✓	0.400	0.153	0.069	0.034	0.257	35.298	0.919	0.896	0.905
Sahabat-AI-Gemma	✗	0.448	0.163	0.073	0.037	0.309	41.698	0.917	0.902	0.907

Table 14: Statistics for the remaining evaluation metrics (ROUGE-1, ROUGE-2, ROUGE-3, ROUGE-4, METEOR, CHRF++, and BERTScore-P/R/F) on the Sundanese-Indonesian-English (SU-ID-EN) language pair, comparing reasoning and non-reasoning approaches for the Text Summarization task.

		HA-EN								
model	Reasoning	ROUGE1	ROUGE2	ROUGE3	ROUGE4	METEOR	CHRF++	BERTScore-p	BERTScore-r	BERTScore-f
Global										
Qwen2.5-3B-Instruct	✓	0.060	0.007	0.002	0.000	0.059	9.222	0.757	0.788	0.770
Qwen2.5-3B-Instruct	✗	0.063	0.009	0.002	0.001	0.071	9.568	0.758	0.802	0.777
Qwen2.5-7B-Instruct	✓	0.216	0.032	0.006	0.001	0.130	19.915	0.842	0.836	0.837
Qwen2.5-7B-Instruct	✗	0.176	0.029	0.009	0.003	0.131	18.438	0.814	0.835	0.822
Qwen3-4B	✓	0.062	0.007	0.001	0.000	0.047	7.423	0.758	0.776	0.765
Qwen3-4B	✗	0.077	0.011	0.003	0.002	0.066	9.369	0.764	0.789	0.774
Qwen3-8B	✓	0.038	0.005	0.001	0.000	0.031	4.755	0.756	0.764	0.758
Qwen3-8B	✗	0.017	0.004	0.001	0.000	0.024	3.206	0.752	0.772	0.759
Aya23-8B	✓	0.127	0.021	0.006	0.001	0.111	17.010	0.817	0.824	0.818
Aya23-8B	✗	0.097	0.017	0.005	0.002	0.097	14.827	0.792	0.820	0.803
Gemma2-9B-Instruct	✓	0.350	0.094	0.033	0.012	0.212	30.277	0.891	0.871	0.879
Gemma2-9B-Instruct	✗	0.360	0.098	0.036	0.015	0.243	33.598	0.884	0.878	0.879
Gemma3-4B-Instruct	✓	0.261	0.049	0.013	0.003	0.188	26.318	0.841	0.859	0.848
Gemma3-4B-Instruct	✗	0.160	0.032	0.009	0.003	0.150	19.467	0.805	0.856	0.827

Table 15: Statistics for the remaining evaluation metrics (ROUGE-1, ROUGE-2, ROUGE-3, ROUGE-4, METEOR, CHRF++, and BERTScore-P/R/F) on the Hausa-English (HA-EN) language pair, comparing reasoning and non-reasoning approaches for the Text Summarization task.

		AR_DZ-FR								
model	Reasoning	ROUGE1	ROUGE2	ROUGE3	ROUGE4	METEOR	CHRF++	BERTScore-p	BERTScore-r	BERTScore-f
Global										
Qwen2.5-3B-Instruct	✓	0.018	0.001	0.000	0.000	0.039	3.756	0.806	0.781	0.792
Qwen2.5-3B-Instruct	✗	0.006	0.001	0.001	0.001	0.032	1.184	0.807	0.766	0.784
Qwen2.5-7B-Instruct	✓	0.149	0.022	0.006	0.002	0.109	19.202	0.850	0.845	0.847
Qwen2.5-7B-Instruct	✗	0.083	0.015	0.005	0.002	0.091	11.835	0.797	0.830	0.812
Qwen3-4B	✓	0.093	0.015	0.004	0.001	0.076	12.491	0.815	0.813	0.812
Qwen3-4B	✗	0.087	0.019	0.006	0.002	0.078	11.808	0.794	0.814	0.802
Qwen3-8B	✓	0.086	0.013	0.002	0.000	0.076	12.815	0.802	0.819	0.809
Qwen3-8B	✗	0.025	0.005	0.002	0.000	0.033	4.445	0.773	0.805	0.787
Aya23-8B	✓	0.054	0.009	0.002	0.001	0.073	14.529	0.820	0.783	0.800
Aya23-8B	✗	0.042	0.010	0.003	0.001	0.068	9.450	0.798	0.779	0.786
Gemma2-9B-Instruct	✓	0.138	0.027	0.009	0.003	0.100	16.490	0.838	0.822	0.829
Gemma2-9B-Instruct	✗	0.108	0.019	0.007	0.002	0.107	16.018	0.810	0.817	0.812
Gemma3-4B-Instruct	✓	0.033	0.005	0.001	0.000	0.048	4.412	0.787	0.787	0.785
Gemma3-4B-Instruct	✗	0.020	0.004	0.002	0.001	0.032	2.463	0.758	0.776	0.764
Regional										
SILMA-9B-Instruct	✓	0.025	0.007	0.003	0.001	0.030	4.326	0.798	0.765	0.779
SILMA-9B-Instruct	✗	0.010	0.002	0.000	0.000	0.010	1.230	0.715	0.756	0.733
ALLAM-7B-Instruct	✓	0.007	0.002	0.001	0.000	0.018	1.141	0.381	0.365	0.372
ALLAM-7B-Instruct	✗	0.004	0.000	0.000	0.000	0.014	0.460	0.361	0.358	0.359

Table 16: Statistics for the remaining evaluation metrics (ROUGE-1, ROUGE-2, ROUGE-3, ROUGE-4, METEOR, CHRF++, and BERTScore-P/R/F) on the Algerian Arabic-France (ar_DZ-FR) language pair, comparing reasoning and non-reasoning approaches for the Text Summarization task.

						ID-EN				
model	N-shot	ROUGE1	ROUGE2	ROUGE3	ROUGE4	METEOR	CHRF++	BERTScore-p	BERTScore-r	BERTScore-f
Global										
Qwen2.5-3B-Instruct	0	0.343	0.084	0.029	0.010	0.263	36.575	0.896	0.902	0.894
Qwen2.5-3B-Instruct	1	0.364	0.102	0.038	0.014	0.270	36.502	0.903	0.904	0.899
Qwen2.5-3B-Instruct	3	0.364	0.102	0.040	0.014	0.273	37.287	0.903	0.905	0.900
Qwen2.5-7B-Instruct	0	0.328	0.090	0.033	0.013	0.274	36.315	0.878	0.905	0.886
Qwen2.5-7B-Instruct	1	0.368	0.117	0.047	0.017	0.272	36.228	0.906	0.905	0.901
Qwen2.5-7B-Instruct	3	0.377	0.120	0.051	0.021	0.275	36.748	0.909	0.906	0.902
Qwen3-4B	0	0.303	0.087	0.034	0.015	0.254	34.148	0.881	0.903	0.887
Qwen3-4B	1	0.301	0.093	0.038	0.015	0.219	30.319	0.891	0.883	0.883
Qwen3-4B	3	0.177	0.057	0.024	0.009	0.136	18.194	0.854	0.842	0.845
Qwen3-8B	0	0.250	0.073	0.028	0.011	0.229	29.557	0.866	0.902	0.879
Qwen3-8B	1	0.366	0.114	0.044	0.018	0.267	37.242	0.907	0.906	0.901
Qwen3-8B	3	0.359	0.112	0.046	0.018	0.264	36.605	0.906	0.905	0.900
Aya23-8B	0	0.347	0.098	0.037	0.015	0.275	38.158	0.898	0.904	0.896
Aya23-8B	1	0.370	0.112	0.043	0.018	0.276	38.069	0.903	0.905	0.900
Aya23-8B	3	0.374	0.111	0.047	0.018	0.280	38.010	0.904	0.906	0.900
Gemma2-9B-Instruct	0	0.396	0.126	0.054	0.025	0.303	40.285	0.905	0.910	0.903
Gemma2-9B-Instruct	1	0.408	0.139	0.061	0.028	0.310	40.324	0.910	0.911	0.906
Gemma2-9B-Instruct	3	0.406	0.131	0.058	0.026	0.302	39.897	0.910	0.910	0.906
Gemma3-4B-Instruct	0	0.287	0.079	0.030	0.012	0.270	36.126	0.847	0.905	0.872
Gemma3-4B-Instruct	1	0.348	0.101	0.039	0.016	0.298	40.053	0.871	0.906	0.885
Gemma3-4B-Instruct	3	0.357	0.105	0.039	0.015	0.298	40.241	0.873	0.906	0.886
Regional										
Sailor2-8B	0	0.278	0.067	0.023	0.007	0.203	29.451	0.732	0.746	0.736
Sailor2-8B	1	0.240	0.063	0.023	0.008	0.180	25.247	0.636	0.646	0.639
Sailor2-8B	3	0.159	0.043	0.015	0.004	0.119	16.885	0.412	0.419	0.414
Sahabat-AI-Gemma	0	0.370	0.122	0.048	0.021	0.293	39.021	0.901	0.907	0.899
Sahabat-AI-Gemma	1	0.389	0.134	0.061	0.027	0.292	37.878	0.912	0.908	0.906
Sahabat-AI-Gemma	3	0.385	0.128	0.056	0.025	0.286	38.475	0.911	0.907	0.904

Table 17: Statistics for the remaining evaluation metrics (ROUGE-1, ROUGE-2, ROUGE-3, ROUGE-4, METEOR, CHRF++, and BERTScore-P/R/F) on the Indonesian-English (ID-EN) language pair, comparing 0-shot and few-shot approaches for the Text Summarization task.

						JV-ID-EN				
model	N-shot	ROUGE1	ROUGE2	ROUGE3	ROUGE4	METEOR	CHRF++	BERTScore-p	BERTScore-r	BERTScore-f
Global										
Qwen2.5-3B-Instruct	0	0.345	0.084	0.030	0.012	0.251	37.283	0.895	0.894	0.893
Qwen2.5-3B-Instruct	1	0.371	0.117	0.060	0.036	0.263	38.067	0.903	0.898	0.899
Qwen2.5-3B-Instruct	3	0.372	0.121	0.060	0.032	0.273	38.564	0.904	0.899	0.901
Qwen2.5-7B-Instruct	0	0.311	0.079	0.029	0.010	0.247	36.214	0.882	0.892	0.885
Qwen2.5-7B-Instruct	1	0.361	0.108	0.047	0.022	0.243	36.253	0.905	0.896	0.899
Qwen2.5-7B-Instruct	3	0.374	0.122	0.058	0.029	0.255	36.736	0.909	0.899	0.903
Qwen3-4B	0	0.321	0.086	0.034	0.014	0.251	35.304	0.885	0.895	0.888
Qwen3-4B	1	0.329	0.113	0.061	0.038	0.240	34.266	0.890	0.881	0.885
Qwen3-4B	3	0.392	0.129	0.062	0.035	0.287	40.340	0.907	0.903	0.904
Qwen3-8B	0	0.238	0.060	0.022	0.008	0.202	28.125	0.860	0.891	0.873
Qwen3-8B	1	0.357	0.097	0.038	0.016	0.241	36.627	0.904	0.896	0.898
Qwen3-8B	3	0.381	0.131	0.061	0.030	0.257	36.889	0.910	0.898	0.903
Aya23-8B	0	0.349	0.092	0.034	0.012	0.252	38.227	0.897	0.892	0.894
Aya23-8B	1	0.369	0.119	0.055	0.030	0.273	39.667	0.900	0.898	0.898
Aya23-8B	3	0.376	0.123	0.057	0.031	0.283	40.235	0.901	0.900	0.899
Gemma2-9B-Instruct	0	0.369	0.108	0.043	0.017	0.270	38.801	0.901	0.898	0.898
Gemma2-9B-Instruct	1	0.387	0.119	0.047	0.019	0.276	39.167	0.906	0.900	0.902
Gemma2-9B-Instruct	3	0.389	0.123	0.050	0.019	0.279	39.567	0.908	0.901	0.903
Gemma3-4B-Instruct	0	0.238	0.059	0.020	0.007	0.228	32.902	0.826	0.895	0.857
Gemma3-4B-Instruct	1	0.330	0.086	0.030	0.011	0.278	38.882	0.867	0.900	0.881
Gemma3-4B-Instruct	3	0.331	0.095	0.039	0.017	0.279	39.480	0.867	0.900	0.882
Regional										
Sailor2-8B	0	0.225	0.047	0.015	0.004	0.156	25.473	0.658	0.664	0.660
Sailor2-8B	1	0.203	0.052	0.019	0.006	0.139	22.138	0.573	0.576	0.574
Sailor2-8B	3	0.135	0.034	0.013	0.005	0.091	14.443	0.368	0.370	0.369
Sahabat-AI-Gemma	0	0.354	0.107	0.044	0.018	0.256	37.021	0.900	0.893	0.895
Sahabat-AI-Gemma	1	0.382	0.133	0.064	0.035	0.267	36.991	0.910	0.897	0.902
Sahabat-AI-Gemma	3	0.398	0.148	0.077	0.042	0.279	38.124	0.912	0.899	0.904

Table 18: Statistics for the remaining evaluation metrics (ROUGE-1, ROUGE-2, ROUGE-3, ROUGE-4, METEOR, CHRF++, and BERTScore-P/R/F) on the Javanese-Indonesian-English (JV-ID-EN) language pair, comparing 0-shot and few-shot approaches for the Text Summarization task.

model	N-shot	SU-ID-EN								
		ROUGE1	ROUGE2	ROUGE3	ROUGE4	METEOR	CHRF++	BERTScore-p	BERTScore-r	BERTScore-f
Global										
Qwen2.5-3B-Instruct	0	0.394	0.119	0.046	0.018	0.278	39.479	0.908	0.898	0.901
Qwen2.5-3B-Instruct	1	0.372	0.114	0.044	0.018	0.257	36.972	0.910	0.896	0.901
Qwen2.5-3B-Instruct	3	0.399	0.123	0.051	0.022	0.275	38.956	0.910	0.898	0.902
Qwen2.5-7B-Instruct	0	0.372	0.121	0.047	0.019	0.276	38.705	0.897	0.898	0.895
Qwen2.5-7B-Instruct	1	0.382	0.130	0.055	0.025	0.252	36.277	0.916	0.896	0.904
Qwen2.5-7B-Instruct	3	0.408	0.138	0.057	0.025	0.273	38.435	0.916	0.899	0.906
Qwen3-4B	0	0.392	0.133	0.053	0.024	0.284	37.895	0.904	0.900	0.900
Qwen3-4B	1	0.270	0.093	0.043	0.020	0.192	26.580	0.881	0.854	0.866
Qwen3-4B	3	0.089	0.028	0.012	0.005	0.065	9.357	0.834	0.795	0.813
Qwen3-8B	0	0.331	0.110	0.047	0.023	0.256	33.668	0.892	0.898	0.892
Qwen3-8B	1	0.404	0.132	0.054	0.024	0.273	38.908	0.916	0.900	0.905
Qwen3-8B	3	0.420	0.143	0.060	0.028	0.285	39.631	0.919	0.902	0.908
Aya23-8B	0	0.404	0.134	0.055	0.023	0.281	40.073	0.911	0.898	0.902
Aya23-8B	1	0.375	0.114	0.044	0.019	0.269	39.839	0.905	0.896	0.898
Aya23-8B	3	0.385	0.124	0.051	0.022	0.278	40.240	0.906	0.897	0.900
Gemma2-9B-Instruct	0	0.441	0.161	0.074	0.037	0.309	41.759	0.917	0.904	0.908
Gemma2-9B-Instruct	1	0.431	0.156	0.071	0.036	0.306	41.826	0.919	0.904	0.909
Gemma2-9B-Instruct	3	0.453	0.170	0.080	0.040	0.319	42.777	0.920	0.906	0.910
Gemma3-4B-Instruct	0	0.328	0.110	0.046	0.021	0.294	38.784	0.852	0.905	0.875
Gemma3-4B-Instruct	1	0.387	0.128	0.053	0.026	0.319	42.294	0.879	0.906	0.889
Gemma3-4B-Instruct	3	0.380	0.124	0.051	0.024	0.308	41.509	0.873	0.904	0.886
Regional										
Sailor2-8B	0	0.258	0.075	0.026	0.010	0.172	24.393	0.588	0.590	0.588
Sailor2-8B	1	0.224	0.064	0.021	0.008	0.152	22.468	0.545	0.545	0.544
Sailor2-8B	3	0.099	0.031	0.013	0.006	0.070	9.829	0.237	0.237	0.236
Sahabat-AI-Gemma	0	0.448	0.163	0.073	0.037	0.309	41.698	0.917	0.902	0.907
Sahabat-AI-Gemma	1	0.435	0.171	0.083	0.046	0.304	40.211	0.923	0.903	0.910
Sahabat-AI-Gemma	3	0.450	0.177	0.084	0.042	0.312	41.001	0.923	0.903	0.910

Table 19: Statistics for the remaining evaluation metrics (ROUGE-1, ROUGE-2, ROUGE-3, ROUGE-4, METEOR, CHRF++, and BERTScore-P/R/F) on the Sundanese-Indonesian-English (SU-ID-EN) language pair, comparing 0-shot and few-shot approaches for the Text Summarization task.

model	N-shot	HA-EN								
		ROUGE1	ROUGE2	ROUGE3	ROUGE4	METEOR	CHRF++	BERTScore-p	BERTScore-r	BERTScore-f
Global										
Qwen2.5-3B-Instruct	0	0.063	0.009	0.002	0.001	0.071	9.568	0.758	0.802	0.777
Qwen2.5-3B-Instruct	1	0.207	0.041	0.015	0.005	0.151	21.180	0.829	0.848	0.837
Qwen2.5-3B-Instruct	3	0.269	0.062	0.027	0.014	0.185	26.410	0.845	0.856	0.849
Qwen2.5-7B-Instruct	0	0.176	0.029	0.009	0.003	0.131	18.438	0.814	0.835	0.822
Qwen2.5-7B-Instruct	1	0.284	0.064	0.025	0.010	0.170	23.237	0.860	0.853	0.855
Qwen2.5-7B-Instruct	3	0.275	0.063	0.027	0.012	0.172	24.478	0.852	0.852	0.851
Qwen3-4B	0	0.033	0.003	0.001	0.000	0.040	6.047	0.740	0.761	0.748
Qwen3-4B	1	0.137	0.026	0.008	0.003	0.111	14.864	0.788	0.805	0.794
Qwen3-4B	3	0.139	0.038	0.018	0.010	0.110	15.138	0.785	0.802	0.791
Qwen3-8B	0	0.020	0.002	0.000	0.000	0.036	5.450	0.751	0.762	0.754
Qwen3-8B	1	0.060	0.013	0.005	0.002	0.075	8.675	0.756	0.788	0.769
Qwen3-8B	3	0.163	0.034	0.017	0.008	0.124	17.889	0.798	0.824	0.809
Aya23-8B	0	0.097	0.017	0.005	0.002	0.097	14.827	0.792	0.820	0.803
Aya23-8B	1	0.082	0.013	0.003	0.001	0.093	11.774	0.775	0.815	0.792
Aya23-8B	3	0.219	0.038	0.013	0.002	0.151	22.700	0.821	0.842	0.830
Gemma2-9B-Instruct	0	0.360	0.098	0.036	0.015	0.243	33.598	0.884	0.878	0.879
Gemma2-9B-Instruct	1	0.397	0.126	0.053	0.024	0.273	35.381	0.893	0.885	0.888
Gemma2-9B-Instruct	3	0.397	0.128	0.055	0.026	0.272	35.009	0.895	0.885	0.888
Gemma3-4B-Instruct	0	0.160	0.032	0.009	0.003	0.150	19.467	0.805	0.856	0.827
Gemma3-4B-Instruct	1	0.196	0.048	0.017	0.006	0.175	21.231	0.806	0.862	0.830
Gemma3-4B-Instruct	3	0.220	0.053	0.019	0.007	0.185	23.459	0.816	0.865	0.837

Table 20: Statistics for the remaining evaluation metrics (ROUGE-1, ROUGE-2, ROUGE-3, ROUGE-4, METEOR, CHRF++, and BERTScore-P/R/F) on the Hausa-English (HA-EN) language pair, comparing 0-shot and few-shot approaches for the Text Summarization task.

		AR_DZ-FR								
model	**N-shot**	**ROUGE1**	**ROUGE2**	**ROUGE3**	**ROUGE4**	**METEOR**	**CHRF++**	**BERTScore-p**	**BERTScore-r**	**BERTScore-f**
Global										
Qwen2.5-3B-Instruct	0	0.006	0.001	0.001	0.001	0.032	1.184	0.807	0.766	0.784
Qwen2.5-3B-Instruct	1	0.130	0.019	0.007	0.004	0.114	18.052	0.825	0.845	0.834
Qwen2.5-3B-Instruct	3	0.164	0.019	0.004	0.001	0.142	20.782	0.838	0.855	0.846
Qwen2.5-7B-Instruct	0	0.083	0.015	0.005	0.002	0.091	11.835	0.797	0.830	0.812
Qwen2.5-7B-Instruct	1	0.153	0.021	0.007	0.002	0.132	21.770	0.837	0.855	0.845
Qwen2.5-7B-Instruct	3	0.169	0.031	0.011	0.003	0.150	21.013	0.829	0.852	0.839
Qwen3-4B	0	0.069	0.015	0.005	0.002	0.083	10.413	0.784	0.823	0.802
Qwen3-4B	1	0.052	0.005	0.002	0.000	0.050	8.575	0.812	0.776	0.791
Qwen3-4B	3	0.029	0.003	0.001	0.000	0.032	5.063	0.810	0.749	0.776
Qwen3-8B	0	0.018	0.003	0.001	0.000	0.036	4.915	0.759	0.794	0.774
Qwen3-8B	1	0.015	0.002	0.001	0.000	0.025	4.285	0.799	0.757	0.774
Qwen3-8B	3	0.009	0.000	0.000	0.000	0.013	2.956	0.808	0.734	0.767
Aya23-8B	0	0.042	0.010	0.003	0.001	0.068	9.450	0.798	0.779	0.786
Aya23-8B	1	0.137	0.007	0.001	0.000	0.119	20.754	0.830	0.845	0.837
Aya23-8B	3	0.142	0.007	0.001	0.000	0.126	20.508	0.831	0.852	0.840
Gemma2-9B-Instruct	0	0.108	0.019	0.007	0.002	0.107	16.018	0.810	0.817	0.812
Gemma2-9B-Instruct	1	0.109	0.017	0.006	0.002	0.106	16.043	0.807	0.835	0.819
Gemma2-9B-Instruct	3	0.119	0.021	0.008	0.003	0.116	16.058	0.806	0.837	0.819
Gemma3-4B-Instruct	0	0.020	0.004	0.002	0.001	0.032	2.463	0.758	0.776	0.764
Gemma3-4B-Instruct	1	0.060	0.010	0.003	0.001	0.079	11.229	0.779	0.841	0.807
Gemma3-4B-Instruct	3	0.093	0.014	0.004	0.001	0.108	14.957	0.798	0.846	0.820
Regional										
SILMA-9B-Instruct	0	0.010	0.002	0.000	0.000	0.010	1.230	0.715	0.756	0.733
SILMA-9B-Instruct	1	0.041	0.007	0.002	0.000	0.027	4.038	0.740	0.779	0.756
SILMA-9B-Instruct	3	0.062	0.008	0.002	0.001	0.049	6.571	0.758	0.788	0.771
ALLAM-7B-Instruct	0	0.004	0.000	0.000	0.000	0.014	0.460	0.361	0.358	0.359
ALLAM-7B-Instruct	1	0.011	0.002	0.001	0.001	0.014	1.410	0.204	0.207	0.205
ALLAM-7B-Instruct	3	0.000	0.000	0.000	0.000	0.000	0.010	0.008	0.008	0.008

Table 21: Statistics for the remaining evaluation metrics (ROUGE-1, ROUGE-2, ROUGE-3, ROUGE-4, METEOR, CHRF++, and BERTScore-P/R/F) on the Algerian Arabic-French (ar_DZ-FR) language pair, comparing 0-shot and few-shot approaches for the Text Summarization task.

	ID-EN		JV-ID-EN		SU-ID-EN		HA-EN		AR_DZ-FR	
Metric	**Human-written**	**Machine-gen**	**Human-written**	**Machine-gen**	**Human-written**	**Machine-gen**	**Human-written**	**Machine-gen**	**Human-written**	**Machine-gen**
2 speakers (50 dialogue)										
Avg length variance (tokens)	83.436	29.438	47.58	43.376	104.202	27.267	48.252	28.469	49.231	47151
Total replies	482	1	1049	9	831	1	747	2	182	0
Avg degree of reply distance	3.053	0.02	2.972	0.18	2.066	0.02	2.645	0.02	2.909	0
Avg imbalance ratio of speaker turns	1.364	1.016	1.315	1.019	1.368	1.017	1.195	1.017	1.587	1.026
Avg CMI	0.491	0.711	0.467	0.733	0.734	0.719	0.37	0.374	0.565	0.169
Avg SPF	0.306	0.423	0.312	0.441	0.461	0.436	0.202	0.189	0.251	0.075
Human preference	2.721	2.694	2.627	2.373	2.840	2.120	2.483	2.470	2.969	1.208
3 speakers (25 dialogue)										
Avg length variance (tokens)	44.122	22.732	50.32	42.88	98.882	23.811	48.519	23.069	54.157	38.657
Total replies	414	23	772	17	941	22	761	20	270	17
Avg degree of reply distance	4.309	0.98	3.814	0.558	3.222	0.668	3.188	0.723	3.921	0.76
Avg imbalance ratio of speaker turns	3.286	1.053	1.895	1.107	1.832	1.044	3.324	1.052	4.347	1.024
Avg CMI	0.444	0.704	0.476	0.689	0.77	0.718	0.348	0.202	0.565	0.117
Avg SPF	0.291	0.429	0.328	0.411	0.469	0.437	0.187	0.1	0.248	0.044
Human preference	2.692	2.538	2.603	2.359	2.893	2.107	2.467	2.520	2.942	1.192
4 speakers (25 dialogue)										
Avg length variance (tokens)	63.764	32.003	35.918	32.82	167.263	24.299	58.806	15.9	80.132	40.934
Total replies	718	43	950	39	1307	55	1062	43	305	45
Avg degree of reply distance	4.343	1.263	4.037	1.099	3.841	0.998	3.543	1.005	5.115	1.097
Avg imbalance ratio of speaker turns	3.459	1.1	2.586	1.209	2.3	1.098	2.786	1.086	4.272	1.097
Avg CMI	0.46	0.667	0.456	0.729	0.789	0.719	0.321	0.191	0.576	0.108
Avg SPF	0.298	0.393	0.318	0.44	0.479	0.452	0.172	0.096	0.261	0.041
Human preference	2.573	2.533	2.625	2.083	2.853	2.200	2.385	2.538	2.942	1.192

Table 22: Full quantitative statistics per-language combination of human written VS machine generated conversational pattern

Model	ID-EN					JV-ID-EN					SU-ID-EN				
	Neg.	Ant.	Ent.	Mut.	Imp.	Neg.	Ant.	Ent.	Mut.	Imp.	Neg.	Ant.	Ent.	Mut.	Imp.
Global															
Qwen2.5-3B-Instruct	46.46	45.45	36.36	59.59	76.76	58.58	46.46	42.42	67.67	88.88	90.90	77.77	77.77	88.88	95.95
Qwen2.5-7B-Instruct	48.48	61.61	40.40	63.63	87.87	60.60	51.51	52.52	65.65	90.90	80.80	68.68	76.76	78.78	91.91
Qwen3-4B	28.28	29.29	10.10	44.44	76.76	30.30	31.31	18.18	42.42	78.78	82.82	65.65	73.73	75.75	90.90
Qwen3-8B	33.83	44.44	23.23	73.73	88.88	50.50	41.41	33.33	68.68	90.90	93.93	86.86	86.86	85.85	98.98
Aya23-8B	54.54	44.44	38.38	64.64	77.77	50.50	43.43	38.38	65.65	81.81	72.72	66.66	52.52	73.73	79.79
Gemma2-9B-Instruct	35.35	31.31	20.20	75.75	87.87	45.45	36.36	20.20	74.74	90.90	92.92	86.86	87.87	92.92	94.94
Gemma3-4B-Instruct	10.10	6.06	4.04	18.18	31.31	13.13	10.10	7.07	23.23	34.34	51.51	26.26	42.42	40.40	54.54
Regional															
Sailor2-8B	10.10	12.12	3.03	15.15	16.16	13.13	7.07	3.03	16.16	12.12	41.41	26.26	23.23	28.28	34.34
Sahabat-AI-Gemma	40.40	25.25	19.19	74.74	86.86	44.44	39.39	18.18	77.77	91.91	92.92	85.85	82.82	91.91	92.92

Table 23: Statistics (Acc. %) per-language combination of Unanswerable question's category on Question Answering task. (Neg. = Negation, Ant. = Antonym, Ent. = Entity-Swap, Mut. = Mutually-Exclusion, and Imp. = Impossible-Condition)