

# Topic-Guided Stance Detection for Comparing Public Opinion Surveys with Tweets about Covid-19

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## Abstract

Understanding public opinion, including hesitancy and scepticism towards Covid-19, is important to create appropriate public health policies. Such opinions are traditionally manually collected through surveys, though automatically measuring them through social media offers a larger reach. However, this then poses the important question of to what degree public opinion surveys and stances expressed on social media align. In this paper, we propose a new setting and method for gauging public opinion through Twitter and analysing its alignment to surveys, which we evaluate in the context of stances towards topics surrounding Covid-19 voiced by people in eight countries. Stance detection is typically framed as a pairwise sequence classification task where stance targets are provided. As this is not the case for plain tweets, we propose an alternative framing of the task, namely first identifying the tweet topic and subsequently classifying the stance towards it. To provide effective minimal supervision for training a topic-guided stance detection model, we introduce a novel topic-guided annotation technique (*TOGA*) based on unsupervised deep topic modelling and apply it to an unlabelled dataset of tweets about Covid-19. In a proxy evaluation of our method on an existing labelled stance detection dataset from the same domain (Glandt et al., 2021), we find that our few-shot method outperforms other, fully supervised approaches by 18.1 F1 points. Lastly, we show that our approach can be used effectively in conjunction with public opinion surveys for measuring public opinion and that there is a weak correlation of predicted stances with those reported in surveys.

## 1 Introduction

Surveys serve as an essential tool to understand public opinion on a large number of topics and are useful for creating informed public policy (Hastak et al., 2001). For instance, during the Covid-19 pandemic, the HOPE survey was conducted across

countries to understand people’s stances towards vaccination (Lindholt et al., 2021). However, the reach of surveys is limited – only a limited number of opinions can be taken into account.

To address these limitations, opinions expressed on social media can be leveraged. Since social media posts are open-ended, they can also provide us with relatively unadulterated insight into the topics people talk about, in contrast to surveys, where questions are explicitly drafted. Previous studies have shown that opinions expressed by the same set of people on social media and in surveys do not necessarily align (Diaz et al., 2016). Joseph et al. (2021). Compared to public surveys, opinions expressed within social media platforms tend to have stronger connotations while covering more diverse themes of public discourse. This suggests the possibility that social media captures already established and assertive opinions as opposed to public surveys, which tend to have more uncertain and hesitant responses. Hence, while stances expressed on social media cannot serve as a replacement for surveys, they can be used supplementarily, as they provide access to opinions from a much larger sample, across a wider range of topics, and at a relatively insignificant expense.

A core challenge in measuring public opinion from social media is that posts typically lack annotation of the topic of discussion, rendering existing supervised approaches (Howard and Ruder, 2018; Houlsby et al., 2019) obsolete. We thus propose a novel topic-guided stance annotation pipeline that produces weakly labeled examples, through the use of unsupervised deep topic modeling with greedy diversity sampling. Topic and stance classifiers are then trained on those examples, which are subsequently used to automatically label tweets with stances expressed on social media that we compare with the results of public opinion surveys.

For this comparison, we utilise survey response data from a study conducted by Lindholt et al.

(2021) to understand the levels and predictors of acceptance towards a government approved Covid-19 vaccine. For gauging stance towards different topics related to Covid-19, we use a large unlabelled set of 2 billion tweets (TBCOV, Imran et al. (2022)). The research questions we investigate are:

- RQ1** How well can we assess public opinion from stance towards Covid-19 related topics expressed in social media?
- RQ2** How do social media stances towards Covid-19 related topics vary across countries?
- RQ3** Does expressed stance on social media align with public opinion surveys?
- RQ4** To what extent do we observe predictors of vaccine hesitancy in social media?

In summary, our **contributions** are:

- We propose a new setting for gauging public opinions about topics from social media text through combined topic and stance prediction;
- Our proposed method for topic-guided annotation *TOGA* overcomes the label scarcity in unlabelled tweets and leads to an average 18.1 F1 point increase in topic and stance prediction performance, on a proxy benchmark (Glandt et al., 2021) from a similar domain;
- We provide fine-grained, semi-supervised annotations for 7 million Covid-19 related tweets across 8 countries;
- We assess the alignment between opinions expressed on social media and ones in self reported surveys across 8 countries.

## 2 Related Work

A variety of different approaches and task settings have been explored to perform stance detection. Stance towards a pre-defined set of topics, one at a time, is the default one. This can be done in a supervised (Mohammad et al., 2016; Augenstein et al., 2016) or an unsupervised manner (Darwish et al., 2020; Dash et al., 2022). Stance towards multiple related topics has also been explored in prior work (Sobhani et al., 2017; Allaway and McKeown, 2020). Finally, stances towards claims has been explored in Gorrell et al. (2019); Rao and Pomerleau (2022). Recently, there have been efforts to unify the different settings by combining several datasets with differing stance definitions (Schiller et al., 2021; Hardalov et al., 2021) as well as stances expressed across different languages (Hardalov et al., 2022a). An overview of these different settings

of stance can be found in several surveys on the topic (Küçük and Can, 2020; ALDayel and Magdy, 2021; Hardalov et al., 2022b). Our setting differs from existing ones since we aim to identify both the topic as well as the stance from a given set of unlabelled tweets.

Close to the combined topic and stance prediction setting is work on identifying the aspects along with the designated sentiments, commonly referred to aspect-based sentiment analysis (Jang et al., 2021). The goal there is to find aspects pertaining to a particular topic along with predicting the polarities towards each aspect. Various methods have been applied within this context, ranging from deep Bi-LSTM’s (Baziotis et al., 2017), Attention Networks (Yang et al., 2016; Pergola et al., 2021) to Graph Neural Networks (Zhang et al., 2019). It has also been proposed to re-frame the problem as a textual span detection task (Zhang et al., 2015; Li et al., 2018), with the aim of enriching the representations of aspects by applying a joint sequence labelling objective (Li et al., 2019) along with polarity prediction. However, in contrast to our work, most of these approaches operate in a completely supervised setting, where there is an abundance of annotated data.

## 3 Methods

Our overall goal is to compare stances expressed on social media about Covid-19 with those expressed in public opinion surveys. As social media data is unlabelled and no labelled stance dataset exists that covers the exact same topics as in public opinion surveys about Covid-19, going with a completely supervised setting as in prior work is impossible. Another obstacle is that prior stance detection settings (Kochkina et al., 2017; Cignarella et al., 2020) assume that topics towards which the attitude is expressed are explicitly provided. As our domain of experimentation are raw tweets (Siddiqua et al., 2019), such topic annotations do not exist.

These limitations necessitate a novel experimental pipeline. Its first component is a deep unsupervised topic model, that mitigates the lack of granular annotated data, by generating weakly supervised training sets for topic and stance classifiers (subsection 3.1). We then segment the stance detection task into a topic detection module for understanding the underlying subject within the text and a stance prediction module to designate the attitude towards the expressed topic (subsection 3.2).

### 3.1 Topic Classification

We follow the setting of prior work on topic classification (Lee et al., 2011; Minaee et al., 2021), framing the task as one of identifying the theme discussed within a text. This means that given a set of texts/documents  $D = (d_1, \dots, d_n)$  we wish to find a set of labels  $L = (l_1, \dots, l_n)$ , within our topic classes  $T = (t_1, \dots, t_m)$ ,  $l_i \in T$ , for each  $d_i$ . We wish to learn a mapping  $f : D \rightarrow T$  to understand the topics prevalent on social media based on their designated texts.

Recall that the overall problem setting that we are operating within does not allow for supervised training, as the raw dataset of social media texts lacks any kind of annotation. In our early experiments, we find that approaching the task in an unsupervised setting, using zero-shot prompting (Schick and Schütze, 2020a,b) or Natural Language Inference (NLI) (Wei et al., 2021) is complicated as constructing a prompt that yields adequate consistency and performance for either the topic classification or stance detection tasks is challenging (Schick et al., 2020; Liu et al., 2021).

**Annotation via Topic Modeling** We thus opt for using topic modeling to produce a weakly supervised set of annotations from the unlabeled set. Selecting annotated examples during task-specific finetuning is a challenging task (Shao et al., 2019), explored extensively within active learning research (Hino, 2020; Konyushkova et al., 2017). Random sampling can lead to poor generalization and knowledge transfer within the novel problem domain (Das et al., 2021; Perez et al., 2021). To mitigate the inconsistency that can be caused by choosing suboptimal examples, we propose to use deep unsupervised topic models, which allow us to sample relevant examples for each class of interest. We further enhance the model with a greedy selection process for diversity sampling (Shao et al., 2019; Yang et al., 2015) within the relevant examples generated by the topic model. The diversity maximisation sampling is modeled similar to Yang et al. (2015). We call this few-shot topic-guided annotation method *TOGA*.

The topic model we train is based on the technique proposed by Angelov (2020) that tries to find topic vectors while jointly learning document and word semantic embeddings. It is shown that learning unsupervised topics in this fashion maximizes the total information gained, about all texts  $D$  when described by all words  $W$ .

$$I(D, W) = \sum_{d \in D} \sum_{w \in W} P(d, w) \log \left( \frac{P(d, w)}{P(d)P(w)} \right) \quad 235$$

This feature is very useful for finding relevant samples across varying classes, allowing us to conduct a heuristic search within the learned documents  $d_i$ , by assigning each topic class  $t_i \in T$  a relevant set of keywords  $(k_1 \dots k_{l_i})$ , with  $l_i$  designating the maximum amount of keywords per that class. We choose to use the verbalizers found in our early zero-shot experimentation as the keywords during this heuristic search. The keyword search yields relevancy scores  $(r_1, \dots, r_n)$  for each of the documents used for training. We further refine this dataset, by searching for increasingly more diverse samples after each annotation. The search within the relevant examples is organized as follows: (1) Iteratively add the most relevant 10% of the documents per class, w.r.t their relevancy scores  $r_i$  into a set  $A$ ; (2) iteratively adjust the relevancy scores  $r_i$  after each annotation, by finding the sentence that is least similar to the current set of annotated examples; (3) annotate the most relevant example w.r.t the adjusted  $r_i$  adding to the annotated set  $A$ .

To find diverse samples, in each iteration  $i$ , we find a vector  $v_i$  by averaging the representations of the annotated documents  $A$  produced by a GPT-2 model and compute a cosine similarity between  $v_i$  and the vectors representations  $u_j$  of all unannotated sequences. We adjust the relevancy score for each document according to the similarity score.

$$v_i = \frac{1}{|A|} \sum_{a \in A} PLM(a) \quad (1) \quad 264$$

$$r_j = \cos(\mathbf{v}_i, \mathbf{u}_j) = \frac{\mathbf{v}_i \cdot \mathbf{u}_j}{\|\mathbf{v}_i\| \cdot \|\mathbf{u}_j\|} \quad \forall j \notin A \quad (2) \quad 265$$

Next, we annotate the new most relevant sequence, adding it to  $A$  and continue this iterative annotation process to obtain at least 64 examples per class.

**Few-shot setup** Having generated a dataset for topic classification, we leverage the robustness of Transformer-based PLMs and finetune using the early annotated examples, casting the task into a few-shot setting. This effectively allows us to transfer the knowledge embedded within the PLM onto our problem domain. We use the fine-tuning approach by Mosbach et al. (2020); Liu et al. (2019)



to avoid the instability that can be caused by catastrophic forgetting, small-sized fine-tuning dataset or optimization difficulties.

### 3.2 Topic-Guided Stance Detection

Given the topic  $t_i$  for each document  $d_i$ , obtained using *TOGA*, we classify the stance expressed within that text towards the topic. We opt for a three-way stance classification setting,  $S = \{\text{FAVORS, REJECTS, NEUTRAL}\}$ , this being the predominant stance formulation (Rajendran et al., 2018; Glandt et al., 2021; ALDayel and Magdy, 2021). Stance detection can be generalized as pairwise sequence classification, where we learn a mapping  $f : (d_i, t_i) \rightarrow S$ . To learn this mapping we combine the textual sequences with the stance labels. The combination is implemented using a simple prompt commonly used for NLI tasks (Lan et al., 2019; Raffel et al., 2020; Hambardzumyan et al., 2021), where the textual sequence becomes the premise and the topic the hypothesis.

[CLS] *premise* [EOS] Stance towards *topic* [EOS]

The results of this process is a supervised dataset for stance prediction  $D_{stance} = ((\text{Prompt}(d_1, t_1), s_1) \dots (\text{Prompt}(d_n, t_n), s_n))$  where  $\forall s_i \in S$ . We use the topics obtained from the topic model and fine-tune a set of PLMs (see Appendix C) using Mosbach et al. (2020), to obtain the final stance detection model.

## 4 Experimental Setup

### 4.1 Data

We use four datasets in our experiments. We analyse attitudes expressed in social media data using *unlabelled Covid-19 tweets*; to validate our guided annotation technique we use a *proxy benchmark* within the same problem domain; we create an *dataset with expert annotation* for the unlabelled Covid-19 tweets; and the data from the *HOPE survey* creates the foundation for our comparison with a Covid-19 related survey.

**Unlabelled Covid-19 tweets** Imran et al. (2022) provide a set of 2B tweet IDs and metadata. The study proposes a geotagging method for obtaining geolocation information from the tweets, enabling for per country analysis. We sampled 7M English tweet IDs authored by users from the 8 countries mentioned above and *hydrated* them to obtain their tweet texts. The tweets are distributed as follows:

Denmark – 588,127, France – 537,121, Germany – 609,968, Hungary – 9,802, Italy – 298,730, Sweden – 123,252, USA – 2,041,295, UK – 2,002,070. This results in a dataset of social media attitudes, which we further use in our prediction pipelines for obtaining the stances expressed towards topics of interest mentioned in the *HOPE survey*.

**Proxy benchmark** We use a dataset introduced by Glandt et al. (2021) to benchmark our annotation and prediction techniques. The dataset includes 7,122 tweets annotated using Amazon Mechanical Turk to obtain topics and stances. The topics chosen concern attitudes regarding Anthony S. Fauci, M.D., Keeping Schools Closed, Stay at Home Orders and Wearing a Face Mask.

**Expert-labelled evaluation set** As the topics in the Glandt et al. (2021) dataset do not match those from the *HOPE survey*, we additionally create an expert-labeled evaluation set as follows: (1) sample a representative set of 1 million tweets randomly stratified by countries; (2) train a topic model on the sampled set; (3) use the topic model to sort the examples into high, medium and low confidence percentile buckets w.r.t the keywords provided per class, similar to the process used for *TOGA*; (4) sample 3 examples from each bucket per class; (5) randomly shuffle the instances; (6) ask expert annotators to label the dataset.

We use two different pairs of expert annotators per each half of the annotation process. Annotators are asked to label a tweet with up to three topics and the stance towards each topic. We analyze inter-annotator agreement with two metrics: exact match, i.e. it counts as an agreement between annotators only when the first choice of both authors coincides, and soft match, if there is at least one coinciding class between the annotators for a single example, regardless of the order. For the exact match, Krippendorff’s  $\alpha$  for topics is 0.565 and for stance is 0.822. For the soft match, Krippendorff’s  $\alpha$  for topics is 0.730 and 0.683 for stance. For more fine-grained results see Table 5 in section 6. Disagreements between the annotators are resolved by discussing and merging each disagreement case creating the final evaluation set of 160 examples.

**HOPE Survey** The HOPE survey<sup>1</sup> collects 18,231 individual survey responses from eight countries towards self-reported vaccine acceptance and other correlated factors to understanding the

<sup>1</sup><https://hope-project.dk/>

373	cause for vaccine hesitancy across the different	422
374	countries. The data is collected through online sur-	423
375	veys between September 2020 and February 2021.	424
376	We disregard all questions related to demograph-	
377	ics for the purpose of our comparison. The study	
378	correlating the different factors analysed in the sur-	426
379	vey predicts major difficulties convincing vaccine	427
380	sceptics, as their views often align towards overall	428
381	antisystemic attitudes (Lindholt et al., 2021).	429
382	<b>4.2 Models</b>	
383	We explore several PLM Transformer architec-	431
384	tures, fine-tuning <i>roberta-base</i> , <i>roberta-large</i> , <i>xml-</i>	432
385	<i>roberta-base</i> , <i>xml-roberta-large</i> architectures (Liu	433
386	et al., 2019; Conneau et al., 2019), with a grid	434
387	search along the batch sizes of $B = [8, 16, 32]$ , the	435
388	few-shot sizes of $[8, 16, 32, 64]$ . To ensure stable	436
389	models, we follow the fine-tuning procedure by	
390	(Mosbach et al., 2020), adding a linear warmup on	
391	the initial 10% of the iteration raising the learning	
392	rate to $2e - 5$ and decreasing it to 0 afterwards.	
393	We use a weight decay of $\lambda = 0.01$ and train	
394	for 3 epochs with global gradient clipping on both	
395	topic classification and stance detection tasks. We	
396	find that learning for longer epochs does not yield	
397	improvement over the initial finetuning. The op-	
398	timizer used for experimentation is an AdamW	
399	(Loshchilov and Hutter, 2017) with a bias correc-	
400	tion component added for stability of the experi-	
401	mentation (Mosbach et al., 2020).	
402	<b>Topic Guidance</b> Recall that we introduce the	
403	few-shot topic-guided annotation method <i>TOGA</i> ,	
404	which allows us to pick relevant samples per class	
405	for further fine-tuning. We evaluate its effective-	
406	ness by fine-tuning PLMs on the examples it gener-	
407	ates and compare it with training on a random	
408	stratified sample of the same size. To further sig-	
409	nify the importance of relevant sample selection	
410	we also perform <i>linear probing</i> , i.e. training a final	
411	classification head with a frozen PLM and compar-	
412	ing the results obtained with and without <i>TOGA</i> .	
413	<b>Model Variants</b> We evaluate several model fine-	
414	tuning variations with and without the application	
415	of <i>TOGA</i> . Within our experiments we refer to the	
416	following models: (1) <b>PLM random_sample=k</b> -	
417	a pretrained language model that was finetuned us-	
418	ing $k$ random samples per class. These are used as	
419	baselines for comparisons with <i>TOGA</i> ; (2) <b>PLM</b>	
420	<b>TOGA=k</b> - a pretrained language model finetuned	
421	on $k$ <i>TOGA</i> examples per class.	
	We also conduct experimentation on frozen	422
	PLMs, while only training a classification head,	423
	which we designate by adding the <i>lin_prob</i> suffix.	424
	<b>4.3 Evaluation Metrics</b>	425
	To evaluate our models and have a fair comparison	426
	with the introduced benchmarks we use a standard	427
	set of metrics for classification tasks such as F1,	428
	precision, recall and accuracy.	429
	<b>5 Results and Analysis</b>	430
	We evaluate our proposed method in three settings:	431
	a proxy evaluation on an existing stance bench-	432
	mark dataset (subsection 5.1), an evaluation on the	433
	expert-labeled evaluation set (subsection 5.3), and	434
	a comparison of our results to those from the HOPE	435
	survey (subsection 5.5).	436
	<b>5.1 Proxy benchmark assessment</b>	437
	Having obtained the best model and annotation con-	438
	figuration in the experiments described above, we	439
	compare our results with a proxy benchmark from	440
	(Glandt et al., 2021), a stance detection dataset	441
	annotated towards Covid-19 tweets, though cover-	442
	ing different topics than those from the HOPE	443
	Survey (subsection 4.1). We use <b>TOGA</b> to sample	444
	a few-shot dataset of 64 examples per class in the	445
	benchmark, while preserving their stance labels.	446
	Note that this is $10x$ smaller than the number of	447
	examples used for training in Glandt et al. (2021).	448
	This allows us to validate the effectiveness of our	449
	overall resulting method for the specific task of	450
	automated topic and stance annotation for tweets.	451
	As can be seen in Table 1 we are able to out-	452
	perform other stance detection approaches used by	453
	Glandt et al. (2021) with an order of magnitude	454
	fewer training examples, by an average of 18.1 F1	455
	points. For a granular overview of the experiments,	456
	see Table 4 in Appendix A.	457
	<b>5.2 Topic Guided Annotation and</b>	458
	<b>Classification</b>	459
	To evaluate the effect of <i>TOGA</i> , we fine-tune	460
	the few-shot classification models following sec-	461
	tion 3.1, with and without <i>TOGA</i> . This means that	462
	any experiment that is marked as <i>Random</i> used ran-	463
	domly sampled stratified examples. We show the	464
	effect of using <i>TOGA</i> , with a frozen PLM (linear	465
	probing) and a standard fine-tuning setup (see also	466
	subsection 4.2). In both cases our method produces	467
	competitive results, improving on the benchmark	468

	Ours	BERT	BERT-NS	BERT-DAN
Avg F1	<b>0.986</b>	0.810	0.818	0.815
Acc	<b>0.972</b>	0.794	0.797	0.790

Table 1: Evaluating the methods on the stance detection task from the proxy benchmark (Glandt et al., 2021)

proposed for the proxy dataset (Glandt et al., 2021) presented in Table 6 and Table 7 in Appendix A.

**Few-shot fine-tuning** We evaluate the effectiveness of the method in a standard few-shot setup, where we fine-tune the parameters across the whole PLM with a variety of hyperparameter configurations mentioned in Appendix A. We observe an improvement of an average of 12 points across all metrics, example amounts and architectures across 10 runs. We can therefore conclude that *TOGA* is highly effective for topic annotation and few-shot training. From these comprehensive results we choose the best training and annotation configuration for annotating the unlabelled tweets. The final topic and stance detection models are a complete fine-tune of *roberta-base* on 64 examples generated by *TOGA* per class. This model is referred to as *Our method* in further experiments.

### 5.3 Expert annotation benchmark

We further test our method on the expert annotated evaluation set (see section 4.1), a sample of 160 tweets from the unlabelled set. Although the amount of examples varies per class, we are still able to get a general grasp of the predictive performance on the targets of interest in Table 2. A prediction is considered correct if it exactly matches with one of the (*topic, stance*) pairs present within the annotation set for the respective tweet.

For the subsequent analysis in subsection 5.4, we omit classes that do not have adequate representation within this benchmark, by dropping anything below the median support amount from the original set. Also, only the classes where the model achieves above 60 F1 score are considered for further analysis to ensure an empirically sound analysis, leaving 9 topics.

### 5.4 Social Media Stance Towards Covid-19 Across Countries

Next, we want to understand how stances towards the different Covid-19 related topics vary across countries (RQ2). To this end, we automatically label all tweets using our best method, split them

Topic	Prec.	Recall	F1	#
Trust in the NHA	0.13	1.0	0.22	8
Trust in scientists	0.75	1.0	0.86	18
Trust in government	0.65	1.0	0.79	35
Democratic rights	0.00	0.0	0.00	6
Support of protests	1.00	1.0	1.00	4
Conspiracy beliefs	0.67	1.0	0.80	10
Misinformation	1.00	1.0	1.00	11
Fatigue	0.40	1.0	0.57	6
Behaviour change	0.08	1.0	0.15	5
Knowledge	0.25	1.0	0.40	5
Concern, family	0.27	1.0	0.43	5
Concern, hospitals	1.00	1.0	1.00	10
Concern, society	0.11	1.0	0.20	12
Concern, crime	0.20	1.0	0.33	4
Concern, the economy	0.60	1.0	0.75	16
Support for restrictions	0.75	1.0	0.86	17
<b>Vaccine Hesitancy</b>	0.82	1.0	0.90	9

Table 2: Performance of the stance detection model, per topic on the expert annotated data-set.

by country and compare them by topic in Figure 1. While there are clear agreement across countries across the tweets (e.g., for *trust in scientists*), there are topic that show a higher divergence, such as *support of restrictions* and *vaccine hesitancy*.

### 5.5 Comparing Public Opinion Surveys with Social Media Data

Recall that we want to understand how opinions are expressed on Twitter, with regards to vaccine and other Covid-19 related topics. We base the topics for our analysis on the HOPE survey (Lindholt et al., 2021). RQ3 poses the question of how the stances expressed in the dataset of tweets relates to this original study. We show that there is no correlation between the social media stance of English speakers and the original survey results by country, see Table 3. As the number of data points to correlate is very small (the survey compared only eight countries) we performed the same analysis on the state level.<sup>2</sup> Specifically, we for each tweet extracted the address that appears in the user-description field of the tweet’s author, and used a geo-location tagging tool<sup>3</sup> to estimate the state of the user. The survey data contained an “exact address”, from which we extracted the same information. By breaking the data down to this level, we were able to calculate correlation over 95 data-points, an increase of an order of magnitude. The result of this more granular analysis again demonstrates the lack of correlation between

<sup>2</sup>For countries which are not divided into states (e.g., Denmark) we performed the analysis on the county or region level.

<sup>3</sup><https://nominatim.org/>

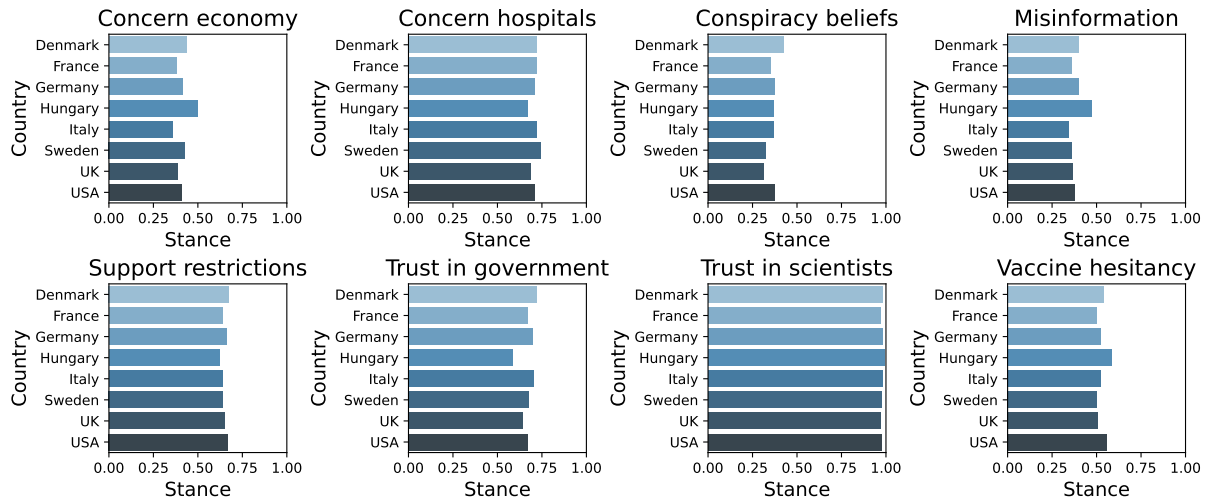


Figure 1: Comparison of the aggregated stance towards predictors for each country. “Favour” equals 1 and “Against” equals 0.

Topic	Correlation	
	Country	State
Concern, the economy	0.047	0.089
Concern, hospitals	0.071	0.073
Conspiracy beliefs	0.261	<b>0.645</b>
Misinformation	0.642	<b>0.319</b>
Support in restrictions	0.023	-0.128
Trust in the government	-0.190	<b>-0.364</b>
Trust in scientists	0.523	0.183
<b>Vaccine hesitancy</b>	0.047	<b>-0.294</b>

Table 3: Correlations of the Twitter stances with the survey, across countries and states. Items in bold are statistically significant (p-value < 0.05).

the two mediums and populations, with the exception of the semantically similar topics “conspiracy beliefs” and “misinformation”. We leave the analysis of this phenomenon for future work.

The gap between survey results and expression of stance on social media has been previously demonstrated by Joseph et al. (2021). This discrepancy we also observe makes the addition of social media data to surveys as a data source even more important to understand overall public opinion towards a topic.

## 5.6 Predictors of vaccine hesitancy

The HOPE survey aims to understand which predictors influence vaccine hesitancy across cultures for individuals who participate in their survey, and we want to extend these insights to the social media data collected (RQ4). The authors of the survey calculated the correlation of the vaccine hesitancy level of the participants with the other variables that

the survey had probed for. Following this, we perform an analysis of predictors of vaccine hesitancy using the collected Twitter data by correlating the aggregated level of vaccine hesitancy expressed in the tweet data with the remaining variables. We perform this analysis using three levels of granularity: the country (Figure 3a) and state (Figure 3b) levels, as in the previous section, and the individual user level (Figure 3c). To calculate the correlation at the user level, we first for each user collect the tweets that they authored, then split them by the main topic that our model predicted for them. Then, for each topic and for each user we calculate the aggregated stance of the user towards the topic by simple mean averaging.<sup>4</sup> Not every user expressed an opinion about each one of the topics. Therefore, when we correlated two topics we considered only users that tweeted about both.

As can be seen in Figure 3, each level of granularity produces a slightly different correlation profile, where the country level profile stands out as the most distinct. We attribute this to the fact that the small number of data points at the country level can introduce a high level of noise.

When comparing Figure 3c to the survey results,<sup>56</sup> the differences between stances expressed in social media and survey results becomes apparent again. Indeed, while some of the most predictive variables according to the HOPE survey are *Trust in scientists* and *Conspiracy beliefs*, their

<sup>4</sup>Here, “Favour” equals 1 and “Against” equals 0.

<sup>5</sup>This granularity level is the one that is most compatible with how the survey has been conducted

<sup>6</sup>Figure 2 in Lindholt et al. (2021)



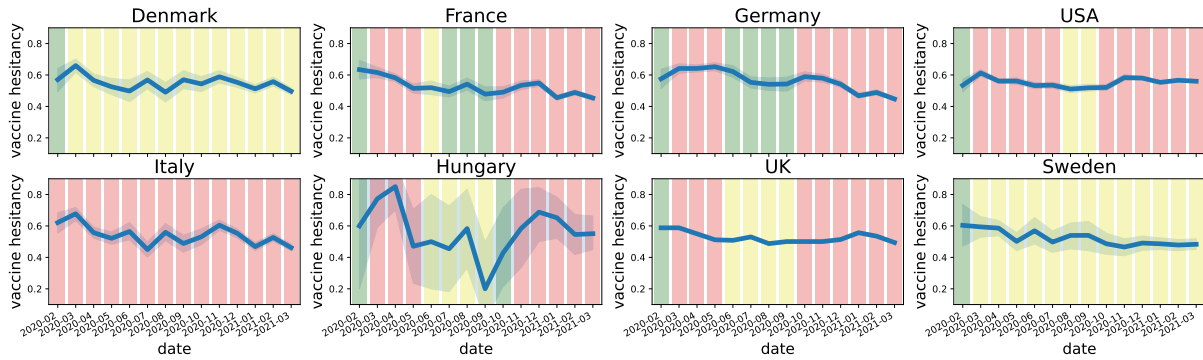


Figure 2: Development in vaccine hesitancy over time across countries. The background colour corresponds to the severity of lockdown restrictions. Green = no restrictions. Yellow = staying at home recommended. Red = lockdown in place. See Appendix E for additional restriction types.

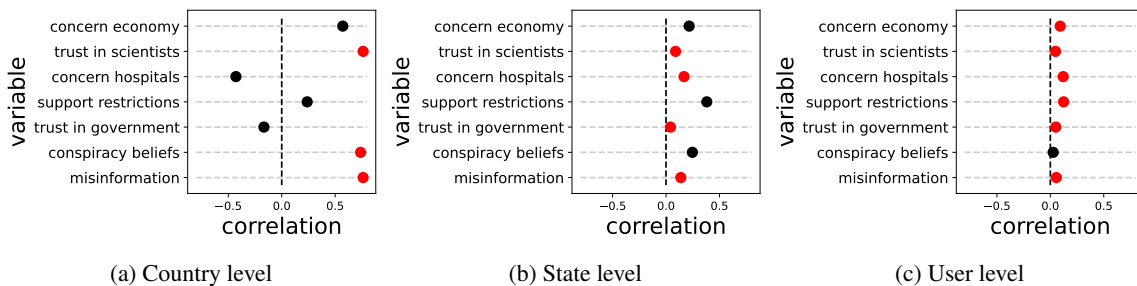


Figure 3: Predictors of vaccine hesitancy. Red markers indicate p-value < 0.05.

590 correlation with *Vaccine hesitancy* is almost zero  
 591 according to the tweets.

592 **Temporal analysis** One of the advantages of ob-  
 593 serving stance on social media compared to surveys  
 594 is that our analysis is not time-constrained and can  
 595 be extended at any time by collecting new data.  
 596 Therefore, we present in Figure 2 the temporal de-  
 597 velopment in vaccine hesitancy by country across  
 598 the whole time span of the Twitter dataset. To gener-  
 599 ate this figure, we average the stance expressed  
 600 towards vaccine hesitancy for each country in each  
 601 month using the tweet’s timestamp field. The back-  
 602 ground colour corresponds to the severity of Covid  
 603 restrictions related to face masks.<sup>7</sup>

604 Clear differences can be seen across the different  
 605 countries. While some countries such as France  
 606 and Germany display a steady decline in vaccine  
 607 hesitancy, the trends differ strongly compared to  
 608 other countries. There are no clear connections  
 609 between restrictions and vaccine hesitancy, which  
 610 confirms the results in Figure 3 in which we can  
 611 see only a weak correlation between the *support of*  
 612 *restrictions* and *vaccine hesitancy*. Nevertheless,

<sup>7</sup>Taken from <https://ourworldindata.org/policy-responses-covid>

613 these results present a starting point to further un-  
 614 derstand public opinion on Covid-19 related topics  
 615 and the connection to vaccine hesitancy and global  
 616 events.

## 6 Conclusions 617

618 In this study, we propose a scalable method for  
 619 gauging public opinion from social media text  
 620 and assess its alignment to public opinion sur-  
 621 veys across 8 countries. We outline an automated  
 622 pipeline for semi-supervised topic and stance an-  
 623 notation of a large number of tweets regarding  
 624 Covid-19. We find that while we can reliably assess  
 625 stances towards different Covid-19 related topics  
 626 from Twitter, these do not align with opinions ex-  
 627 pressed by people in online surveys. While our  
 628 method does not replace surveys as a tool for mea-  
 629 surement of public opinion, it can complement it  
 630 and offer advantages like accessibility, diversifica-  
 631 tion and overcoming response bias. Further, our  
 632 pipeline allows for a granular analysis of the reason-  
 633 ing of people’s stances as well as flexibility around  
 634 the temporal analysis.



## 635 Limitations

636 At the current state, we observe the stance of En-  
637 glish speakers across different topics. As we in-  
638 clude countries where the main language is other  
639 than English, future work should focus on extend-  
640 ing this study to a multilingual setup including the  
641 use of multilingual models. We think our insights  
642 are nevertheless valuable, as we can show that our  
643 approach can analyse and compare communities of  
644 a country, such as the English speaking population,  
645 and as English is a widely spoken language across  
646 all the countries included.

647 Further, a larger expert annotated benchmark  
648 would allow for better performance evaluation of  
649 the annotation models, consequently allowing for  
650 the discussion of a wider range of topics of inter-  
651 est. This improvement would propel the method  
652 for more fine-grained analysis, with consistent and  
653 robust annotation modules. Future work should  
654 address this limitation by crowd-sourcing the anno-  
655 tations.

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## Appendix

### A TOGA with few shot experimentation

To evaluate our method we propose a varying set of experiments, that includes experimentation using a frozen and unfrozen PLM along with a  $k = [4, 8, 16, 32, 64]$  examples per target class, that were generated either using **TOGA** or randomly sampled in a stratified manner. We complete a grid search along these configurations presented in Table 7 and Table 4, evaluating on the dataset from (Glandt et al., 2021). This allows us to gauge both an in-depth overall assessment of the method performance, along with a granular understanding about model generalisation and robustness towards the designated classes. All of the experimentation is tracked using Aim (Arakelyan et al., 2020), which we use to obtain the optimal configuration for training and annotation.

**Linear probing** In this set of experiments, we freeze the parameters in the PLM and fine-tune only using the new classification head. This evaluation method allows us to gauge the immediate effect that the training set created with **TOGA** has on the final results found in Table 7. It is apparent that regardless of the chosen architecture and the number of examples per class provided during the fine-tuning process, the results obtained by training on the examples provided by **TOGA** are vastly superior compared to training on random stratified samples. We are able to obtain an increase of 5F1 points, averaged across the architectures over 10 runs, for  $k = [4, 8, 16, 32, 64]$  few-shot training examples.

### B Evaluation Metrics

To evaluate our models and have a fair comparison with the introduced benchmarks we use a standard set of metrics for classification tasks such as F1, precision, recall and accuracy.

$$Acc = \frac{TP + TN}{TP + TN + FP + FN} \quad (3)$$

$$Prec = \frac{TP}{TP + FP} \quad (4)$$

$$Recall = \frac{TP}{TP + FN} \quad (5)$$

$$F1 = \frac{2 * Prec * Recall}{Prec + Recall} = \frac{2 * TP}{2 * TP + FP + FN} \quad (6)$$

It must be noted that the calculation of the metrics on the expert annotated benchmark is slightly changed as the amount of possible valid annotations can be bigger than 1, decided upon by expert annotators. We use a soft matching approach that allows us calculate the complete set of the evaluation metrics, by counting the annotated example as correct if and only if it matches exactly with at least one (*topic, stance*) pair in the data-set for the designated sample.

### C Transformer variations

The PLMs are taken from the set of *roberta-base*, *roberta-large*, *xlm-roberta-base*, *xlm-roberta-large* with  $k = [4, 8, 16, 32, 64]$ .

### D Exact and Soft Matching in expert annotated data-set

Within our experiments, we use two techniques for validating model performance. The exact matching scheme regards only the first annotation of a (*topic, stance*) pair as correct, within the final expert benchmark, as throughout the annotation process the first position is reserved only for the most relevant and valid pair. However, due to the similarity in the expressed targets of interest and their intertwined representation within social media sentences, we also employ a soft matching scheme, where a prediction is considered correct if it matches with any (*topic, stance*) pair present for the designated example within this data-set. Mathematically this can be formalised like the following.

$$match_{exact} = \mathbf{1}(pred_i = \arg \max_{r_i} y_i) \quad (7)$$

$$match_{soft} = \mathbf{1}(|pred_i \cap y_i| > 0) \quad (8)$$

Here  $\arg \max_{r_i}$  designates the most relevant (*topic, stance*) pair for the example  $i$ , with annotations  $y_i \in Y$  and  $\max |Y| = 3$  per example.

### E Additional Results



		Target: Anthony S. Fauci, M.D.			
		roberta-base TOGA examples = 64	BERT	BERT-NS	BERT-DAN
Accuracy	<b>0.968</b>		0.817	0.820	0.830
F1	<b>0.984</b>		0.818	0.821	0.832
		Target: Keeping Schools Closed			
		roberta-base TOGA examples = 64	BERT	BERT-NS	BERT-DAN
Accuracy	<b>0.972</b>		0.772	0.780	0.758
F1	<b>0.995</b>		0.755	0.753	0.717
		Target: Stay At Home Orders			
		roberta-base TOGA examples = 64	BERT	BERT-NS	BERT-DAN
Accuracy	<b>0.969</b>		0.843	0.832	0.833
F1	<b>0.985</b>		0.800	0.784	0.787
		Target: Wearing a Face Mask			
		roberta-base TOGA examples = 64	BERT	BERT-NS	BERT-DAN
Accuracy	<b>0.981</b>		0.810	0.840	0.840
F1	<b>0.983</b>		0.803	0.833	0.825

Table 4: Analysis of the best stance model configuration per target topic compared to the proxy benchmark from (Glandt et al., 2021)

		Exact			Soft		
		Match %	Krippendorff’s alpha	Cohen’s Kappa	Match %	Krippendorff’s alpha	Cohen’s Kappa
Annotator 1&2	Topics	0.755	0.732	0.722	0.895	0.893	0.880
	Stance	0.707	0.678	0.641	0.675	0.599	0.578
Annotator 3&4	Topics	0.447	0.398	0.387	0.600	0.568	0.552
	Stance	0.973	0.966	0.958	0.843	0.767	0.749

Table 5: Inter Annotator Agreement metrics within each expert annotation group on the expert annotated data-set

		Face Masks			Fauci			School Closures			Stay at Home Orders				
		Prec.	Rec.	F1	Prec.	Rec.	F1	Prec.	Rec.	F1	Prec.	Rec.	F1		
robert-base	examples = 4	Random	0.661	0.753	0.704	0.854	0.383	0.528	0.532	0.703	0.606	0.642	0.774	0.683	
		TOGA	<b>0.700</b>	<b>0.851</b>	<b>0.768</b>	<b>0.937</b>	<b>0.496</b>	<b>0.649</b>	<b>0.550</b>	<b>0.757</b>	<b>0.637</b>	<b>0.635</b>	<b>0.857</b>	<b>0.729</b>	
	examples = 8	Random	0.732	0.903	0.809	0.967	0.938	0.952	<b>0.956</b>	0.873	0.913	0.849	0.812	0.830	
		TOGA	<b>0.787</b>	<b>0.958</b>	<b>0.864</b>	<b>0.988</b>	<b>0.941</b>	<b>0.964</b>	0.948	<b>0.936</b>	<b>0.942</b>	<b>0.906</b>	<b>0.798</b>	<b>0.849</b>	
	examples = 16	Random	0.978	0.922	0.949	<b>0.952</b>	0.981	0.966	0.979	0.990	0.984	0.955	0.934	0.944	
		TOGA	<b>0.989</b>	<b>0.926</b>	<b>0.957</b>	0.945	<b>0.995</b>	<b>0.969</b>	<b>0.988</b>	<b>0.991</b>	<b>0.990</b>	<b>0.950</b>	<b>0.969</b>	<b>0.960</b>	
	examples = 32	Random	0.939	0.994	0.966	0.965	0.963	0.964	0.981	0.968	0.974	0.942	0.964	0.953	
		TOGA	<b>0.943</b>	<b>0.994</b>	<b>0.968</b>	<b>0.967</b>	<b>0.977</b>	<b>0.972</b>	<b>0.997</b>	<b>0.965</b>	<b>0.981</b>	<b>0.954</b>	<b>0.971</b>	<b>0.963</b>	
	examples = 64	Random	0.977	0.985	0.981	0.999	0.982	0.990	0.999	0.988	0.993	0.971	0.992	0.978	
		TOGA	<b>0.984</b>	<b>0.982</b>	<b>0.983</b>	<b>0.999</b>	<b>0.983</b>	<b>0.991</b>	<b>0.999</b>	<b>0.990</b>	<b>0.995</b>	<b>0.974</b>	<b>0.996</b>	<b>0.985</b>	
	xlm-robert-base	examples = 4	Random	0.438	0.592	0.503	0.677	0.598	0.635	0.003	1	0.007	0.632	0.224	0.331
			TOGA	<b>0.598</b>	<b>0.604</b>	<b>0.601</b>	<b>0.694</b>	<b>0.624</b>	<b>0.781</b>	<b>0.003</b>	<b>1</b>	<b>0.007</b>	<b>0.687</b>	<b>0.396</b>	<b>0.503</b>
examples = 8		Random	0.392	0.773	0.520	0.762	<b>0.642</b>	0.697	<b>0.782</b>	0.691	0.734	0.668	0.497	0.570	
		TOGA	<b>0.443</b>	<b>0.798</b>	<b>0.570</b>	<b>0.794</b>	0.635	<b>0.706</b>	0.761	<b>0.772</b>	<b>0.766</b>	<b>0.683</b>	<b>0.517</b>	<b>0.589</b>	
examples = 16		Random	0.802	0.912	0.853	0.885	<b>0.791</b>	0.835	0.912	0.899	0.905	0.753	0.901	0.820	
		TOGA	<b>0.824</b>	<b>0.937</b>	<b>0.877</b>	<b>0.918</b>	0.778	<b>0.843</b>	<b>0.933</b>	<b>0.914</b>	<b>0.924</b>	<b>0.747</b>	<b>0.920</b>	<b>0.825</b>	
examples = 32		Random	0.974	0.868	0.918	0.905	0.962	0.933	<b>0.978</b>	0.959	0.968	0.913	0.985	0.948	
		TOGA	<b>0.991</b>	<b>0.885</b>	<b>0.935</b>	<b>0.911</b>	<b>0.986</b>	<b>0.947</b>	0.975	<b>0.977</b>	<b>0.976</b>	<b>0.917</b>	<b>0.987</b>	<b>0.951</b>	
examples = 64		Random	<b>0.942</b>	0.957	0.949	0.967	0.962	0.964	<b>0.998</b>	0.912	0.953	0.951	0.943	0.947	
		TOGA	0.931	<b>0.994</b>	<b>0.961</b>	<b>0.980</b>	<b>0.979</b>	<b>0.979</b>	<b>0.997</b>	<b>0.937</b>	<b>0.966</b>	<b>0.965</b>	<b>0.967</b>	<b>0.966</b>	

Table 6: Few-shot finetuning experimentation on the proxy data from (Glandt et al., 2021) done with *examples* = [4, 64] per class with and without the use of *TOGA* for generating weakly supervised examples

			Averaged Accuracy	Weight-Averaged F1
roberta-base lin-prob	examples = 4	Random	0.398	0.423
		TOGA	<b>0.471</b>	<b>0.491</b>
	examples = 8	Random	0.513	0.491
		TOGA	<b>0.584</b>	<b>0.576</b>
	examples = 16	Random	0.601	0.617
		TOGA	<b>0.639</b>	<b>0.651</b>
	examples = 32	Random	0.732	0.744
		TOGA	<b>0.779</b>	<b>0.786</b>
	examples = 64	Random	0.806	0.822
		TOGA	<b>0.858</b>	<b>0.857</b>
roberta-large lin-prob	examples = 4	Random	0.289	0.358
		TOGA	<b>0.323</b>	<b>0.396</b>
	examples = 8	Random	0.404	0.458
		TOGA	<b>0.468</b>	<b>0.507</b>
	examples = 16	Random	0.553	0.512
		TOGA	<b>0.564</b>	<b>0.588</b>
	examples = 32	Random	0.581	0.574
		TOGA	<b>0.634</b>	<b>0.613</b>
	examples = 64	Random	0.776	0.801
		TOGA	<b>0.819</b>	<b>0.820</b>
xlm-roberta-base lin-prob	examples = 4	Random	0.307	0.408
		TOGA	<b>0.346</b>	<b>0.459</b>
	examples = 8	Random	<b>0.358</b>	0.367
		TOGA	0.274	0.372
	examples = 16	Random	0.480	0.524
		TOGA	<b>0.546</b>	<b>0.581</b>
	examples = 32	Random	0.723	0.718
		TOGA	<b>0.760</b>	<b>0.763</b>
	examples = 64	Random	0.804	0.832
		TOGA	<b>0.864</b>	<b>0.865</b>
xlm-roberta-large lin-prob	examples = 4	Random	<b>0.331</b>	0.325
		TOGA	0.280	<b>0.374</b>
	examples = 8	Random	<b>0.389</b>	<b>0.478</b>
		TOGA	0.378	0.476
	examples = 16	Random	0.485	0.477
		TOGA	<b>0.523</b>	<b>0.524</b>
	examples = 32	Random	0.691	0.688
		TOGA	<b>0.732</b>	<b>0.734</b>
	examples = 64	Random	0.787	0.801
		TOGA	<b>0.816</b>	<b>0.816</b>

Table 7: Few-shot fine-tuning experimentation with frozen PLM (linear-probing) on the proxy data from (Glandt et al., 2021) done with  $examples = [4, 64]$  per class with and without the use of *TOGA* for generating weakly supervised examples

Target	to-label	unlabeled
Anthony S. Fauci, M.D.	2,085	2,443
Keeping Schools Closed	1,479	2,703
Stay at Home Orders	1,717	15,488
Wearing a Face Mask	1,921	9,006
All	7,122	29,640

Table 8: Distribution of examples per target topic in the proxy dataset (Glandt et al., 2021)

Topic	Corr	(p-value)
Behaviour change	0.286	(0.49)
Concern, the economy	-0.762	(0.03)
Concern, family	-0.024	(0.96)
Concern, hospitals	-0.167	(0.69)
Concern, society	-0.095	(0.82)
Concern, crime	-0.19	(0.65)
Conspiracy beliefs	0.024	(0.96)
Democratic rights	0.119	(0.78)
Fatigue	-0.619	(0.10)
Knowledge	0.548	(0.16)
Misinformation	0.452	(0.26)
Support of public protests	0.0	(1.0)
Support in restrictions	0.286	(0.49)
Trust in government	0.833	(0.01)
Trust in NHA	-0.143	(0.74)
Trust in scientists	-0.071	(0.87)
<b>Vaccine hesitancy</b>	-0.238	(0.57)

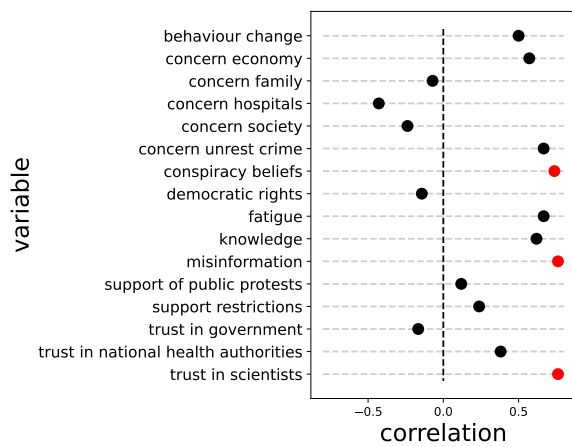
Table 9: Correlations of the Twitter stances with the HOPE survey across all countries.

Topic	Corr	(p-value)
Behaviour change	0.189	(0.07)
Concern, the economy	0.015	(0.88)
Concern, family	-0.073	(0.48)
Concern, hospitals	-0.042	(0.68)
Concern, society	0.013	(0.90)
Concern, crime	-0.071	(0.49)
Conspiracy beliefs	0.080	(0.43)
Democratic rights	0.167	(0.10)
Fatigue	-0.084	(0.42)
Knowledge	-0.036	(0.73)
Misinformation	-0.059	(0.57)
Support of public protests	0.113	(0.28)
Support in restrictions	-0.116	(0.26)
Trust in government	0.162	(0.12)
Trust in NHA	-0.170	(0.10)
Trust in scientists	-0.022	(0.83)
<b>Vaccine hesitancy</b>	-0.177	(0.09)

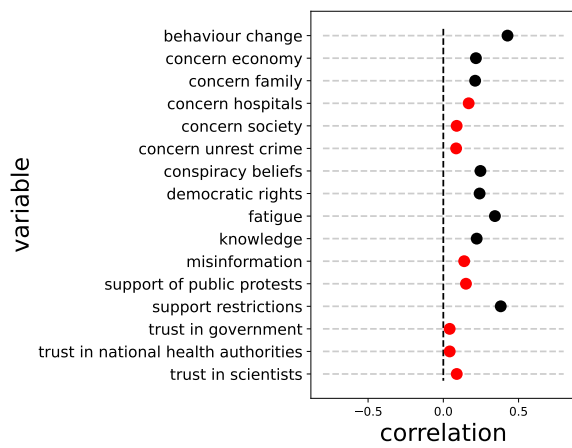
Table 10: Correlations of the Twitter stances with the HOPE survey, breaking into states and counties.

Topic	Correlation	
	Country	State
Concern, the economy	<b>-0.762</b>	0.015
Concern, hospitals	-0.166	-0.042
Conspiracy beliefs	0.024	0.080
Misinformation	0.452	-0.059
Support in restrictions	0.286	-0.116
Trust in the government	<b>0.833</b>	0.162
Trust in scientists	0.071	-0.022
<b>Vaccine hesitancy</b>	0.238	-0.177

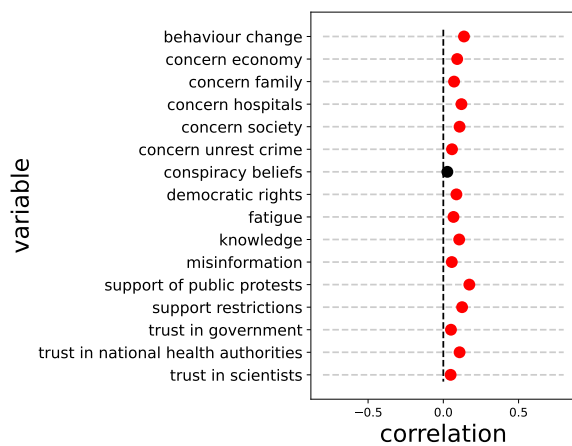
Table 11: Correlations of the Twitter stances with the survey, across countries and states. Items in bold are statistically significant (p-value < 0.05).



(a) Country level



(b) State level



(c) User level

Figure 4: Predictors of vaccine acceptance. Red markers indicate p-value < 0.5.



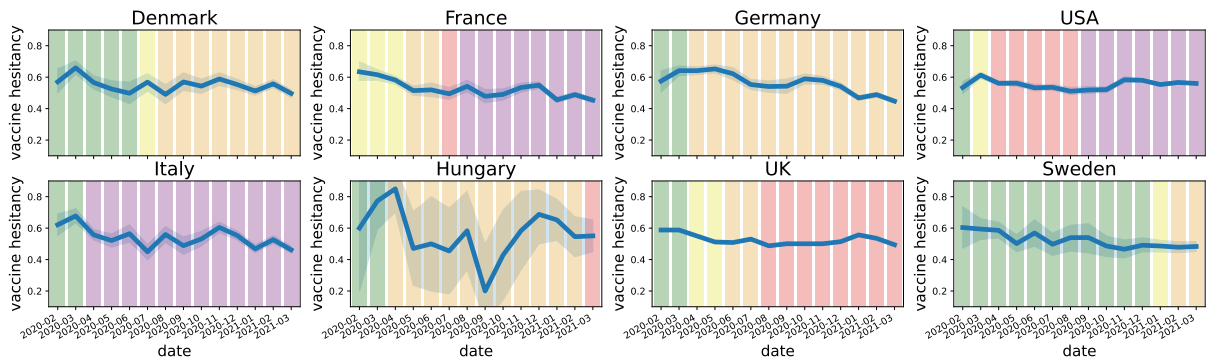


Figure 5: Development in vaccine hesitancy over time across countries. The background colour corresponds to the severity of Covid restrictions related to face masks. Green = no restrictions. Yellow = recommended. Orange = required in some specified shared/public spaces outside the home with other people present, or some situations when social distancing not possible. Red = required in all shared/public spaces outside the home with other people present or all situations when social distancing not possible. Purple = required outside the home at all times regardless of location or presence of other people.

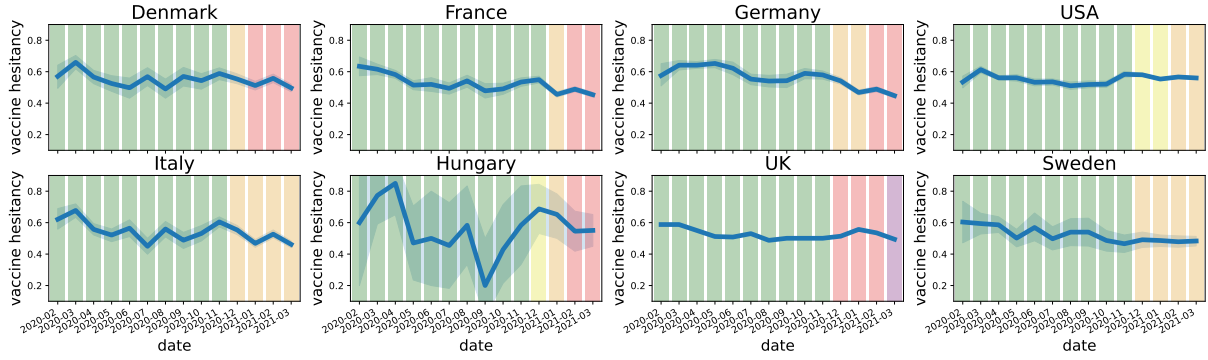


Figure 6: Development in vaccine hesitancy over time across countries. The background colour corresponds to the vaccination policy. Green = no vaccine available. Yellow = availability for ONE of following: key workers/ clinically vulnerable groups / elderly groups. Orange = availability for TWO of following: key workers/ clinically vulnerable groups / elderly groups. Red = availability for ALL of following: key workers/ clinically vulnerable groups / elderly groups. Purple = availability for all three plus partial additional availability (select broad groups/ages).