Evaluating Human Alignment and Model Faithfulness of LLM Rationale

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Abstract

We study how well large language models (LLMs) explain their generations with rationales – a set of tokens extracted from the input texts that reflect the decision process of LLMs. 004 We examine LLM rationales extracted with two methods: 1) attribution-based methods that use attention or gradients to locate important to-007 kens, and 2) prompting-based methods that guide LLMs to extract rationales using prompts. Through extensive experiments, we show that prompting-based rationales align better with 011 human-annotated rationales than attributionbased rationales, and demonstrate reasonable alignment with humans even when model performance is poor. We additionally find that the faithfulness limitations of prompting-based methods, which are identified in previous work, 017 may be linked to their collapsed predictions. By fine-tuning these models on the corresponding datasets, both prompting and attribution methods demonstrate improved faithfulness. Our study sheds light on more rigorous and fair evaluations of LLM rationales, especially for prompting-based ones.¹

1 Introduction

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The rise of large language models (LLMs) has significantly transformed the field of natural language processing (NLP) (Touvron et al., 2023; Team et al., 2023; OpenAI et al., 2024), enabling a wide range of applications from web question answering to complex reasoning tasks. However, they are not always reliable and usually cannot clearly explain their outputs (Ji et al., 2023), which limits the deployment of these models in high-stakes scenarios.

*Rationales*², i.e., tokens of the input text that are most influential to the models' predictions, are widely studied in the NLP community prior



Figure 1: An example of our analysis methodology on the e-SNLI dataset. *Human alignment* compares model rationales with human-annotated rationale; *Model faithfulness* measures the rates when model prediction changes (e.g. from Contradiction to Entailment) after masking the rationales identified by the model.³

to the era of LLMs to interpret model predictions (Lei et al., 2016; DeYoung et al., 2019; Wiegreffe and Pinter, 2019; Jacovi and Goldberg, 2020). For smaller and open-source models like BERT (Devlin et al., 2019), rationales are extracted with attribution-based methods like attention weights (Wiegreffe and Pinter, 2019) or gradients (Li et al., 2016). For decoder-only LLMs, besides attribution-based methods, rationales can also be extracted by leveraging the instructionfollowing ability of LLMs and guiding them with explicit prompts to explain their predictions (Figure 1). We call these prompting-based rationales.

To evaluate different rationales, previous works

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¹Code and data will be released upon paper acceptance.

²Also called *self-explanation* or *extractive rationales* in previous work (Huang et al., 2023a; Madsen et al., 2024).

³In the first prompt, we use the true label for human alignment, and the predicted label for faithfulness experiments.

on model interpretation establish two properties of rationales that are critical for successful interpretability: human alignment (DeYoung et al., 2019; Hase and Bansal, 2022) and faithfulness (Jacovi and Goldberg, 2020). Human alignment refers to the degree to which the rationales match or align with human-annotated rationales, while faithfulness assesses whether the rationales truly reflect the model's internal process. A longstanding debate exists regarding the relationship between these two aspects (Agarwal et al., 2024). However, studies on LLM rationales either focus on the faithfulness of off-the-shelf LLMs (Huang et al., 2023a; Madsen et al., 2024), or their human alignment (Chen et al., 2023), but lack a comprehensive exploration of the two properties together. Specifically, recent works (Huang et al., 2023a; Madsen et al., 2024) study prompting-based methods and show that they might not be faithful to the reasoning process of LLMs. Moreover, they only consider LLMs as out-of-box models, without fine-tuning on specific tasks. How fine-tuning of LLMs on downstream tasks influences the human alignment and faithfulness of LLM rationales is under-explored.

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In this paper, we conduct extensive experiments to evaluate LLM rationales more comprehensively and bridge the gap in existing research. We consider five state-of-the-art LLMs, encompassing both open-source models (Llama2 (Touvron et al., 2023), Llama3, Mistral (Jiang et al., 2023)) and proprietary models (GPT-3.5-Turbo, GPT-4-Turbo (OpenAI et al., 2024)). Our study leverages two annotated natural language classification datasets, e-SNLI (Camburu et al., 2018a) and MedicalBios (Eberle et al., 2023), to evaluate and compare rationale extraction methods based on prompting strategies and feature attribution-based techniques such as Input×Gradient (Li et al., 2016).

Through our experiments, we find that while prompting-based rationales are generally less faithful than attribution-based methods, they tend to align better with human-annotated rationales, both before and after fine-tuning. Surprisingly, even when prompting-based rationales exhibit poor performance, they can still produce explanations that reasonably align with human reasoning.

We also observe that low classification performance and collapsing predictions might be related to the faithfulness limitation of LLM rationales. Fine-tuning LLMs on specific datasets improves the quality of rationales for both prompting and, particularly, attribution techniques in terms of faithfulness and human alignment. This finding complements the observations in Madsen et al. (2024), where faithful evaluation was conducted using only out-of-the-box LLMs. 104

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In summary, our work contributes to the ongoing efforts to enhance the interpretability and trustworthiness of LLMs by providing empirical evidence and practical recommendations for extracting and evaluating rationales from these models.

2 Related Work

Interpretability Recent literature in natural language processing (NLP) has seen a surge in interpretability methods aimed at making models more transparent and understandable. The traditional interpretability methods include 1) attribution-based methods, which leverage the attention weights in models like transformers to identify which parts of the input the model focuses on when making a decision (Vaswani et al., 2023; Clark et al., 2019; Abnar and Zuidema, 2020), 2) Gradient-based methods, which provide explanations by identifying which input tokens most influence the model's output, often using techniques like gradient-based saliency maps (Simonyan et al., 2014a), or its extension by incorporating the input vector norms or integration (Sundararajan et al., 2017). 3) Vectorbased methods that propagate the decomposed representations throughout the model achieving the best faithfulness results on encoder-based models (Kobayashi et al., 2020, 2021; Ferrando et al., 2022; Modarressi et al., 2022, 2023). More recently, researchers have been using rationales, written in natural language, to serve interpretability where they can reveal the "reasoning" behind model decisions.

Rationales Rationales can be categorized as freeform or extractive. Free-form rationales use natural language to explain the model's reasoning, filling in commonsense knowledge gaps. They can improve model performance (Sun et al., 2022a) and user interpretability (Sun et al., 2022b). Extractive rationales highlight specific parts of the input text that provide sufficient evidence for a prediction, independent of the rest of the input (Lei et al., 2016; DeYoung et al., 2020). They can also enhance model performance (Huang et al., 2021; Carton et al., 2021) and improve human interpretability (Strout et al., 2019). Our work focuses on extractive rationales for interpretability evaluation. In this research area, Huang et al. (2023b) studied faithfulness in ChatGPT, comparing prompting and

	Input	Human	Mistral-7B	LLama-3-8B	GPT-4 Turbo
e-SNLI	Premise: Five children playing soccer chase after a ball. Hypothesis: There are ten children playing. Label: Contradiction	[Five, ten]	[Five children, ten children]	[children, playing]	[children, ten]
e-0	Premise: Asian individuals are taking pictures of some unidentified thing. Hypothesis: Asians play soccer in the park. Label: Contradiction	[taking, pictures, play, soccer]	[Asian, individuals, taking , pictures , unidentified, thing, soccer , park]	[Asian, individuals, unidentified, soccer]	[Asian, pictures, play, soccer]
edicalBios	His basic surgical training was undertaken in Newcastle. After gaining his MRCS and spending some time carrying out locum SpR work at Hurstwood Park, the Royal London Hospital Label: Surgeon	[surgical, training, MRCS]	[His, MRCS , surgical]	[surgical, training, MRCS]	[surgical, MRCS, SpR]
Me	She works at both the Park Nicollet Women's Center and Regions Hospital – Cancer Care Center. Kandice dedicates herself to providing nurturing, sensitive care along with good ed- ucational support to her patients. Label: Nurse	[nurturing, sensitive, care]	[Kandice, works, nurse, Cancer Care Center, Women's Cen- ter, provides, sensitive care , educational sup- port, patients]	[care, patients, support]	[care, patients]

Table 1: Examples from e-SNLI and MedicalBios datasets are presented, showcasing rationales from human annotations alongside those generated by three models (Using "Short Prompt Top-Var" method). Human rationales and the corresponding generated words are highlighted in **bold font**.

Lime (Ribeiro et al., 2016). Madsen et al. (2024) investigated LLM faithfulness on models like Llama2 (Touvron et al., 2023), Falcon (Penedo et al., 2023), and Mistral (Jiang et al., 2023), noting its dependence on both model and dataset. Despite this, there is still a scarcity of analyses comparing LLMgenerated rationales to interpretability methods. To the best of our knowledge, no studies seem to have assessed human alignment and model faithfulness jointly or used fine-tuning to overcome faithfulness evaluation limitations and explore its effects.

3 Experimental Setup

3.1 Datasets

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We utilize two natural language classification datasets that have been annotated with human rationales indicating which input words were pivotal for the ground truth label. Table 1 shows examples of these datasets alongside the human rationale annotation and model-generated rationale.

e-SNLI This dataset (Camburu et al., 2018b) is 173 a natural language inference task with 3 classes 174 including Entailment, Contradiction, and Neutral, 175 showing the relation between the premise and hy-176 pothesis sentences. This dataset is annotated for ra-178 tionales supporting the classification label by DeYoung et al. (2019). We utilize 5,000 examples from 179 the training set and 300 examples from the test set. MedicalBios MedicalBios (Eberle et al., 2023) consists of human rationale annotations for a subset of 182

100 samples (five medical classes) from the BIOS dataset (De-Arteaga et al., 2019) for the occupation classification task.

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3.2 Models

We employ five of the latest large language models, encompassing both open-source and proprietary ones. From the open-source models, we utilize Llama2 (Touvron et al., 2023), LLama3, and Mistral (Jiang et al., 2023). For proprietary models, we include GPT3.5-Turbo and GPT4-Turbo (OpenAI et al., 2024). All models are prompted without sampling during generation, leading to deterministic outputs. You can see the exact model information in Table 6 in the appendix.

3.3 Methods

3.3.1 Prompting-Based Method

We employ various prompting strategies to explore the effects of prompt wording and model alignment in generating text of similar length to humanannotated rationale (Tables 12&13). The following prompts are used to evaluate these aspects.

We test two versions of prompts to examine how the clarity and length of the prompt influence the model's output:

Normal Prompt This version provides a detailed explanation, including all the points the model should consider. It is longer and aims to ensure the model fully understands the task.

	Model		MISTRAL-7B Instruct-v0.2		а -2-7 в нат	LLAN INS	1A-3-8B truct	GPT-3.5 TURBO 1106		GPT-4 TURBO 2024-04-09	
Method	Dataset Selection	E-SNLI I	MedBios	E-SNLI	MedBios	E-SNLI	MedBios	E-SNLI	MedBios	E-SNLI	MedBios
ATTRIBUTION-BASED											
ATTENTION	ΤΟΡ-ΚΑΤΙΟ	28.59	29.34	40.92	22.11	23.80	15.01	_	-	-	-
SALIENCY	TOP-RATIO	37.16	28.97	28.64	31.35	32.19	27.80	-	-	-	-
INPUT×GRADIENT	ΤΟΡ- R ΑΤΙΟ	31.41	27.51	26.85	30.96	36.32	29.83	-	-	-	-
ATTENTION	TOP-VAR	36.03	41.01	48.69	35.08	30.56	24.30	-	-	-	-
SALIENCY	TOP-VAR	46.07	38.30	37.25	41.49	39.78	36.36	-	-	-	-
INPUT×GRADIENT	TOP-VAR	38.86	37.08	36.66	40.45	44.76	39.48	-	-	-	-
PROMPTING-BASED											
NORMAL PROMPT	Unbound	38.95	42.50	45.45	49.16	39.58	49.05	43.96	45.14	47.24	51.89
SHORT PROMPT	Unbound	41.84	42.26	43.54	43.74	43.60	51.28	43.28	45.28	46.58	53.50
NORMAL PROMPT	ΤΟΡ- R ΑΤΙΟ	41.17	41.17	45.90	43.98	35.98	47.58	36.58	43.68	45.27	47.81
SHORT PROMPT	TOP-RATIO	41.83	42.05	40.91	45.65	37.46	46.91	37.92	41.00	47.31	45.64
Normal Prompt Short Prompt	Top-Var Top-Var	45.93 46.97	48.43 <u>48.08</u>	50.93 47.34	52.23 50.54	41.67 <u>44.65</u>	58.85 <u>58.17</u>	43.85 44.31	57.16 <u>53.60</u>	<u>55.33</u> 55.78	59.28 <u>59.10</u>

Table 2: Human alignment F1 \uparrow score in e-SNLI and MedicalBios datasets. Random baseline (Selecting Top-Var random words) is 27±4 and 22±1 for e-SNLI and MedicalBios respectively over 100 seeds. The top two alignments in each column are indicated by **bold** and <u>underlined</u> formatting.

Short Prompt Given that long prompts may confuse LLMs, we also use a shorter version that conveys the necessary information in a few sentences.

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We also experiment with three versions of the introduced prompts to manage the number of words the model generates.

Unbound Prompt In this method, the model is not restricted in the number of words it can generate. It needs to establish the appropriate length autonomously.

Top-Var Prompt This prompt requires the model to generate exactly the same number of words as in the human rationale annotations for each sentence. This method controls for word count in our experiments, enabling us to assess model alignment independently of its word importance threshold.

Top-Ratio Prompt In this approach, the model is guided to identify the top k most important words within a given sentence. The value of k is derived from a predetermined percentage of the total word count in the input sentence, a ratio established based on the training set. For example, this ratio is set at 20% for sentences in the e-SNLI dataset and 13% for those in the MedicalBios dataset.

3.3.2 Attribution-Based Methods

We employ the Inseq library (Sarti et al., 2023)
to implement attribution-based methods for LLMs.
Specifically, we select three available options: (i)
Attention Weight Attribution, which utilizes the
model's internal attention weights (Wiegreffe and

Pinter, 2019); (ii) Simple Gradients (Saliency), which is based on the gradients of the output with respect to the inputs (Simonyan et al., 2014b); and (iii) Input×Gradient, which factors in both the input vector size and the gradient in its calculations (Li et al., 2016). We choose these methods because of their demonstrated faithfulness in previous work on NLP models (Atanasova et al., 2020; Modarressi et al., 2022, 2023), and their potential for efficient execution on large language models with limited computational resources.

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4 Results

In this section, we delve into utilizing both prompting-based and attribution-based approaches to extract rationale from the model, focusing on two aspects: human alignment and model faithfulness. Furthermore, we conduct fine-tuning experiments on open LLMs to examine how this process influences alignment and faithfulness.

4.1 Human Alignment

The annotated rationales provide explanations for the ground truth label. Therefore, for the evaluation of human alignment, we first request the model to provide a rationale for the provided label. With this, we create an array of binary values where for each word in the input sentence, we indicate a *1* if it is present among the generated words (*0* otherwise). By comparing these vectors with the equivalent binary representations of human annotations, we



Figure 2: Accuracy changes throughout 5 epochs of finetuning. (PT denotes the pre-trained model's accuracy)

calculate the F1 score. This F1 score for human alignment is reported in Table 2 for the e-SNLI and MedicalBios datasets.

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Firstly, prompting-based methods outperform attribution-based methods on human alignment. Short or normal prompting demonstrate superior performance compared to attribution-based methods in nearly all datasets and models except for Llama-3-8B on e-SNLI, which is also comparable. This gap can be attributed to the reliance of attribution-based methods on the classification capability of LLMs (which might be subpar).

Secondly, we note that providing additional information about the number of words selected by humans in *Top-Var* settings enhances alignment, indicating disparities between model thresholds for word importance in *Unbound* prompting compared to human annotators. Furthermore, the random baseline, which involves selecting Top-Var random words in each sentence, yields F1 scores of 0.27 ± 0.04 and 0.22 ± 0.01 for e-SNLI and MedicalBios respectively across 100 seeds. Contrasted with the *Top-Var* rows in Table 2, this indicates that both attribution-based and prompting-based approaches exhibit superior alignment compared to a random baseline.

Thirdly, across models, the performance comparison between normal and short prompts is varying and inconclusive. For example, short prompts



Figure 3: Human alignment F1↑ changes throughout 5 epochs of fine-tuning. (PT denotes the pre-trained model)

perform better for Mistral, LLama-3, and GPT-4-Turbo, while they perform worse for LLama-2 and GPT-3.5 models. 299

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Finally, comparing the evaluated models reveals GPT-4-Turbo to be the most aligned with humans. However, other models demonstrate taskdependent alignment, with some excelling in e-SNLI and others in MedicalBios.

4.2 Effect of Fine-tuning on Alignment

As described by Wang et al. (2024) and Zhong et al. (2023), zero-shot LLMs may underperform small fine-tuned models such as BERT. And smaller LLMs like LLaMA-2-7B might even collapse entirely. We observe similar failure patterns, where models generate a single label from the possible options regardless of the input sentence. This phenomenon is illustrated in Figure 2, where the pretrained (PT) open LLMs achieve near-random accuracy (33%) on the e-SNLI dataset. This issue raises the question of whether fine-tuning these models to improve their classification performance also aids in aligning their explanations more closely with human expectations.

To address this issue, we fine-tune the LLMs using LoRA (Hu et al., 2022), a parameter-efficient fine-tuning technique. The hyperparameters for fine-tuning are provided in Table 7. Figure 2 demonstrates that the classification performance

	Model	Mistra Instru	L-7B FT ct-v0.2	LLAMA- CH	2-7в FT ат	LLAMA-3-8B FT Instruct			
Method	Dataset Selection	E-SNLI	MedicalBios	E-SNLI	MedicalBios	E-SNLI	MedicalBios		
ATTRIBUTION-BAS	SED								
Saliency	TOP-RATIO	37.36 (+0.20)	27.29 (-1.69)	36.34 (+7.71)	31.73 (+0.38)	34.76 (+2.57)	30.18 (+2.38)		
Input×Gradient	TOP-RATIO	33.71 (+2.30)	27.47 (-0.04)	36.98 (+10.13)	32.64 (+1.68)	38.59 (+2.27)	31.91 (+2.08)		
Saliency	TOP-VAR	44.87 (-1.19)	37.12 (-1.18)	45.63 (+8.37)	42.80 (+1.31)	42.90 (+3.13)	39.57 (+3.21)		
Input×Gradient	TOP-VAR	40.95 (+2.09)	35.67 (-1.41)	46.01 (+9.36)	41.91 (+1.46)	46.81 (+2.06)	43.31 (+3.83)		
PROMPTING-BASE	2D								
NORMAL PROMPT	Unbound	40.48 (+1.53)	41.66 (-0.84)	45.28 (-0.17)	47.26 (-1.89)	39.04 (-0.54)	48.41 (-0.64)		
SHORT PROMPT	Unbound	39.49 (-2.35)	42.74 (+0.48)	43.11 (-0.43)	43.45 (-0.29)	43.86 (+0.26)	50.45 (-0.83)		
NORMAL PROMPT	TOP-RATIO	40.99 (-0.17)	41.59 (+0.43)	44.40 (-1.50)	43.29 (-0.70)	35.42 (-0.56)	47.00 (-0.58)		
SHORT PROMPT	TOP-RATIO	42.01 (+0.18)	43.91 (+ 1.85)	43.23 (+2.33)	45.29 (-0.36)	38.15 (+0.69)	47.68 (+0.77)		
NORMAL PROMPT	TOP-VAR	45.70 (-0.24)	48.51 (+0.08)	50.58 (-0.35)	51.35 (-0.88)	41.69 (+0.02)	59.70 (+0.85) 58.57 (+0.41)		
SHORT PROMPT	TOP-VAR	48.35 (+1.38)	51.96 (+ 3.88)	49.43 (+2.09)	52.43 (+1.89)	45.57 (+0.92)			

Table 3: Human alignment F1[↑] score in E-SNLI and MedicalBios datasets after fine-tuning for 5 epochs on the respective dataset. The difference in alignment between the fine-tuned and pre-trained model (Table 2) is reported in the parentheses. (Changes greater than 1.5% are denoted using a bold font.)

of LLaMA-2, LLaMA-3, and Mistral improves significantly after fine-tuning on the e-SNLI dataset and shows slight improvements on the MedicalBios dataset, outperforming GPT-4-Turbo in both cases.

We rerun the human alignment experiments for "Short Prompt Top-Var" and "Input×Gradient Top-Var" across all epochs, as shown in Figure 3. The results suggest a general trend of improved alignment of both methods with increasing epochs.

To analyze the generalization of this trend more comprehensively, we conduct alignment experiments on all prompting and attribution methods in Table 3 on the final epoch (5th epoch) of finetuning. The difference in human alignment between the fine-tuned and pre-trained models (Table 2) is reported in parentheses.

Overall, the results show more positive change than negative in alignment. Among the prompting-based methods, "Short Prompt Top-Var" demonstrates the highest gains from finetuning. Attribution-based methods, particularly in LLaMA models, exhibit significant alignment improvements after fine-tuning. Moreover, finetuning can guide the model's attention to the correct words, especially in datasets like e-SNLI where pretrained classification accuracy was low. We have demonstrated qualitative examples of such cases in Figure 5. As a result, these gradient-based methods can identify more human-aligned rationales by tracing back the attributions from the output label to the input sentence in fine-tuned models.

4.3 Faithfulness to the Model

While human alignment provides a useful measure of the plausibility of LLM rationales, it is also important to consider the faithfulness of these rationales to the model's actual decision-making process. A word may be crucial for the model's decision even if it does not align with human rationale and vice versa. Therefore, we must ask: Are the self-explanations genuinely influential in the model's decision-making process?

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To evaluate faithfulness, we employ a perturbation-based experiment similar to previous work (Madsen et al., 2024; Modarressi et al., 2023). In this experiment, we mask the important words identified by the prompting and attribution methods and measure the flip rate of the predicted label during classification. A higher flip rate indicates that the masked words are indeed important to the model, leading it to change its previous decision, and this suggests that the explanation is more faithful to the model's decision-making process.

4.3.1 **Limitations of Faithfulness Evaluation** before Fine-Tuning

Table 4 presents the faithfulness flip rate of the pre-trained LLMs. A noteworthy finding is that in the e-SNLI dataset, where classification accuracy was notably low (Figure 2), both attribution-based and prompting-based methods resulted in a very small flip rate. Even more concerning, masking all the words in the input sentence led to less than a

		Model Dataset	Mist Instr E-SNLI	RAL-7B UCT-V0.2 MedBios	Llan c E-SNLI	иа-2-7в нат MedBios	Llam Inst E-SNLI	A-3-8B RUCT MedBios	GPT-3. 1 E-SNLI	5 Turbo 106 MedBios
Masking Part	Method	Selection								
ATTRIBUTION-	BASED									
Input	Saliency Input×Gradient	TOP-RATIO TOP-RATIO	3.00 2.33	50.00 44.32	2.36 2.02	31.82 29.09	29.33 26.67	36.11 40.74	-	-
PROMPTING-BA	SED									
Input	NORMAL PROMPT Short Prompt Normal Prompt Short Prompt	Unbound Unbound Top-Ratio Top-Ratio	3.33 3.67 1.67 2.33	59.09 59.09 28.41 30.68	1.01 1.68 1.68 1.01	30.91 35.45 33.64 26.36	38.67 44.00 24.00 22.67	41.67 47.22 45.37 46.30	77.00 73.67 41.33 44.33	41.82 37.27 24.55 20.91
BASELINES										
Input	Human Random Everything	Human Random Everything	4.00 1.33 2.33	60.23 9.09 97.73	2.02 1.01 0.34	38.18 10.91 60.00	31.67 24.67 69.67	43.12 14.68 70.64	55.67 41.33 89.00	36.36 5.45 74.55

Table 4: Faithfulness FLIP RATE↑ percentage in E-SNLI and MedicalBios datasets. The number of words to mask is enforced in TOP-RATIO, and no method could mask more than the specified number for each sentence.

3% flip rate for the Mistral and LLaMA-2 models (Mask EVERYTHING).

In further exploration, Figure 4 illustrates the Input×Gradient attributions of the predicted label, shown in green, to all instruction and input words, shown in shades of red. We notice that in the pre-trained Llama-2 model, the prediction for the label "entailment" is incorrect, with the model placing excessive emphasis on the word "entailment" in the instruction while largely ignoring the input sentence including the premise and hypothesis sentences. However, after fine-tuning, the attribution distribution becomes less skewed, leading to a correct prediction by the model.

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Therefore, we hypothesize that the pre-trained model focuses more on the instruction rather than the input sentence. Moreover, in Table 10, we investigate two masking scenarios. The first scenario, denoted as INPUT, involves masking only the words from the input sentence (e.g., the premise and hypothesis in e-SNLI) while leaving the instruction intact, similar to Table 4. The second scenario, denoted as INPUT&INSTRUCTION, extends masking to the entire instruction and input, constituting the entire prompt. When we extend the masking to include the instruction, the flip rate can increase up to 100%. This indicates that the model relies heavily on the instruction for its decisions, regardless of the input sentence. This phenomenon aligns with findings by Yin et al. (2023) and Kung and Peng (2023), who both found that, among all segments of a prompt, label information or output space is

essential for the model's performance. This raises concerns about the reliability of this experiment for measuring model faithfulness in LLMs. 420

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Consequently, we argue that to conduct a more robust faithfulness experiment on LLMs, it is not advisable to solely rely on pre-trained models, as their classification accuracy can vary depending on the model and dataset (Madsen et al., 2024). Instead, we suggest aligning the experiment more closely with the scenario of fine-tuned encoderbased models (Ferrando et al., 2022; Modarressi et al., 2023) by training the LLMs and assessing faithfulness on the fine-tuned model.

4.3.2 Faithfulness after Fine-Tuning

Table 5 displays the faithfulness flip rate of the finetuned open models on e-SNLI and MedicalBios. The number of masked words can directly influence the prediction flip rate in this experiment. To ensure a fair comparison, we limit the number of words considered in the Top-Ratio and Top-Var selections to the top k words for each sentence across different methods. This approach is particularly important for prompting-based methods, as LLMs struggle to follow instructions involving fine-grained hard constraints (Sun et al., 2023).

First, we see that fine-tuning has effectively addressed the near-zero flip rate (Table 4) in e-SNLI, indicating that the model is no longer completely disregarding the input sentence.

Second, a comparison of results in each selection group of "Top-Ratio" and "Top-Var" (with a similar number of masked words) reveals that attribution-

Selection	Model Dataset Method	Mist Inst E-SNLI	RAL-7B FT RUCT-V0.2 MedicalBios	Llan E-SNLI	1A-2-7B FT CHAT MedicalBios	Llan In E-SNLI	IA- 3-8B FT STRUCT MedicalBios
Unbound	Normal Prompt Short Prompt	64.00 53.00	34.51 37.17	67.00 67.33	17.70 21.24	64.33 72.00	18.75 25.00
Τορ- R atio	Attention	50.33	23.89	69.67	14.16	49.33	5.36
	Saliency	51.00	23.89	59.67	21.24	60.00	17.86
	Input×Gradient	45.33	21.24	61.33	22.12	58.00	18.75
	NORMAL PROMPT	35.33	17.70	52.33	19.47	45.00	20.54
	SHORT PROMPT	40.33	17.70	60.33	23.89	51.33	20.54
Top-Var	ATTENTION	48.00	20.35	61.00	11.50	48.67	5.36
	SALIENCY	52.67	14.16	54.67	17.70	55.00	14.29
	INPUT×GRADIENT	45.33	19.47	53.33	19.47	56.00	15.18
	NORMAL PROMPT	37.00	15.04	50.33	16.81	47.00	16.07
	SHORT PROMPT	40.33	19.47	55.00	17.70	50.67	16.07
BASELINES							
Top-Var	Human	49.67	21.24	60.00	24.78	62.00	24.11
Top-Var	Random	32.67	9.73	45.00	7.96	36.67	6.25
Everything	Everything	66.33	84.07	63.00	75.22	77.33	74.11

Table 5: Faithfulness FLIP RATE↑ percentage for fine-tuned models on the respective dataset after 5 epochs. The number of words to mask is enforced in TOP-RATIO and TOP-VAR by limiting masked words per sentence. (Results are comparable in each similar selection technique, ensuring a similar number of masked words.)

based methods generally outperform prompting. 452 Consistent results can be seen in our top-k exper-453 iments in the appendix A.1 and Table 8. This dif-454 ference can be attributed to the fact that attribution 455 456 methods base their explanations on the model's in-457 ternal processes, whereas prompting may provide plausible answers without direct access to this in-458 formation, potentially diverging from the truth of 459 the model's inner workings. Additionally, prompt-460 ing is affected by the model's ability to follow in-461 structions, which may result in the generation of an inaccurate number of words or the inclusion of words not present in the input sentence, leading to 464 less faithful results. 465

Third, we also present the flip rate after masking 466 human rationales in Table 5. These rates are compa-467 rable to the "Top-Var" selection of other methods, 468 as they involve the same number of masked words. 469 Despite expectations that the model would better 470 recognize the importance of words for its own de-471 cisions, prompting methods consistently underper-472 473 formed human rationales, and attribution methods did so in half of the cases. This result emphasizes 474 that while the current methods demonstrate a de-475 gree of faithfulness, there remains room for further 476 refinement and enhancement. 477

Conclusions 5

In this study, we investigated the extraction of rationales in Large Language Models (LLMs) with a focus on human alignment and model faithfulness. Our experiments encompassed both promptingbased and attribution-based methods across various LLM architectures and datasets. Before fine-tuning, we observed that prompting generally yielded better human alignment, even when classification performance was poor. However, the reliability of faithfulness evaluations was compromised by low classification performance and collapsing predictions in pre-trained models highlighting the need for refining faithfulness evaluation setup.

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To address this, we fine-tuned the models to enhance their accuracy on classification tasks, which led to improvements in aligning their explanations more closely with human expectations. In this scenario, although prompting showed superior alignment before, its faithfulness in reflecting model decision-making was not as strong as that of attribution-based methods.

Despite these improvements, a gap remained between the models' rationales and human rationales in both alignment and faithfulness. This highlights the need for the development of more advanced explanation methods to bridge this gap.

Limitations

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LLM instruction-following abilities. In our implementation of prompting strategies, we heavily rely on the LLM's capability to follow instructions accurately. For example, when requesting the top-k words separated by a specific delimiter character, we expect the model to output a list of words in our desired format and quantity with no extra explanations. However, LLMs are still not fully adept at adhering to prompts precisely (Sun et al., 2023), which can lead to outputs in various formats different from our expectations. Since our primary focus in this paper is not to evaluate the format-following ability of LLMs, we have taken measures to address discrepancies in the outputs as much as possible.

To mitigate these discrepancies, we adopt tailored parsing approaches to handle unexpected output formats. For instance, if a model separates words in the output with a "," character instead of the instructed character "I", we adjust our parsing method accordingly. Fortunately, each model tends to adhere to a relatively consistent output format across the dataset, which enables us to adapt our parsing approach accordingly. Nonetheless, it's worth noting that an LLM with enhanced instruction-following abilities could potentially yield even better parsing results and consequently achieve higher performance levels.

Attribution-based methods In selecting the ex-533 planation methods based on the inner workings 534 of the models we opted for the ones that were al-535 ready implemented for LLMs and were relatively efficient to execute given the large size of the 537 models. Nonetheless, we acknowledge that recent vector-based methods have shown promising faithfulness results by decomposing the representations (Kobayashi et al., 2020, 2021; Modarressi et al., 541 2022; Ferrando et al., 2022; Modarressi et al., 2023) 542 on smaller models such as BERT (Devlin et al., 543 544 2019) compared with the gradient-based methods. Our study highlights the gap that could be filled by 545 implementing these methods for LLMs. 546

Prompt Engineering Although we reported various versions of prompts for extracting rationales in this paper and conducted preliminary prompt engineering, we acknowledge that better prompts could potentially achieve higher performance. However, this approach diverges from realistic use cases where users may ask questions in various wordings. This limitation is inherent to prompting methods,

whereas attribution-based methods are not susceptible to this issue. Therefore, addressing this limitation calls for continued exploration and refinement of both prompting and attribution-based methods in rationale extraction.

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Larger Models In our experiments, we evaluated open models with less than 8B parameters due to resource limitations. However, we acknowledge that larger models could potentially perform better in following instructions, leading to improved human alignment and model faithfulness in their self-explanations.

Perturbation-based faithfulness evaluation In this paper, we conduct faithfulness evaluation of LLM rationales using perturbation-based metrics. Those metrics assume that removing critical features based on rationales would largely affect model performance. However, Whether perturbation-based metrics truly reflect rationale faithfulness is a widely discussed but unsolved question, as they would produce out-of-distribution counterfactuals. For example, Yin et al. (2022) show that with different kinds of perturbations such as removal or noise in hidden representations, the faithful sets vary significantly. For consistency, we follow previous work (DeYoung et al., 2019; Huang et al., 2023a). We leave deeper study into faithfulness measurements of LLM rationales to future work.

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A Appendix

A.1 Top-k Faithfulness

As previously noted, the number of masked words significantly impacts the flip rate. To explore this further, we conducted a Top-k experiment, masking k = 1, 2, 3, 4, 5, 10 words and calculating the flip rate (see Table 8). The results consistent with Table 5 indicate that on average, attribution-based methods surpass prompting in terms of faithfulness.

Model	Access
meta-llama/Meta-Llama-3-8B-Instruct	Open Source
meta-llama/Llama-2-7b-chat-hf	Open Source
mistralai/Mistral-7B-Instruct-v0.2	Open Source
gpt-3.5-turbo-1106	Proprietary
gpt-4-turbo-2024-04-09	Proprietary

Table 6: The details of the models we used in this work.

Hyperparameter	Value
Total Batch Size	64
Learning Rate E-SNLI	1e-05
Learning Rate MedicalBios	5e-06
Num Epochs	5
Learning Rate Scheduler Warmup Steps	10
Training Dataset Size	5000
LoRA r	32
LoRA alpha	16
LoRA drop out	0.05

Table 7: The hyperparameters used for fine-tuning the models using LoRA.



Figure 4: Token Importance before and after fine-tuning Llama-2-7B based on the InputXGradient explainability method. The predicted word by the model is shown in green and its attributions to previous words are shown in red. The attributions before fine-tuning are more skewed (Fisher-Pearson coefficient of skewness over all the dataset: 3.37 ± 0.31), and become less skewed after fine-tuning (1.42 ± 0.36).



Figure 5: Token Importance before and after fine-tuning Llama-2-7B based on the Input×Gradient explainability method. The predicted/true label is shown in green, with its attributions to input words in red. The human rationale for the examples are ["dog", "cat], ["twins"], and ["grazes", "touching"]. The fine-tuned model identified these words solely through training on classification data, without any rationale data.

	Model MISTRAL-7B FT INSTRUCT-V0.2				LLAMA-2-7B FT CHAT				LLAMA-3-8B FT Instruct													
Dataset	Top k Method	1	2	3	4	5	10	Avg	1	2	3	4	5	10	Avg	1	2	3	4	5	10	Avg
E-SNLI	Attention	41.0	36.7	48.0	47.7	54.0	62.3	48.3	40.0	50.0	63.7	66.3	69.3	71.0	60.1	31.0	35.3	41.7	49.7	56.0	69.7	47.2
	Saliency	40.0	46.0	49.3	52.3	54.7	63.0	50.9	36.7	45.0	54.3	58.0	59.7	68.3	53.7	30.3	37.7	50.0	56.3	63.7	77.0	52.5
	Input×Gradient	34.0	39.0	44.0	46.7	50.0	57.7	45.2	37.0	42.3	50.7	60.3	60.7	70.0	53.5	33.0	38.0	54.3	59.0	61.0	77.3	53.8
	Prompting	31.3	30.0	41.3	40.7	47.0	55.3	40.9	35.3	44.3	54.7	60.7	64.3	64.0	53.9	29.3	28.7	47.0	48.7	57.7	76.7	48.0
MedicalBios	ATTENTION	7.1	10.6	15.0	15.0	19.5	31.0	16.4	5.3	8.0	7.1	8.8	9.7	13.3	8.7	0.9	3.6	3.6	5.4	6.2	15.2	5.8
	SALIENCY	5.3	12.4	14.2	17.7	20.4	31.0	16.8	14.2	18.6	18.6	15.9	16.8	18.6	17.1	7.1	11.6	13.4	17.0	18.8	18.8	14.4
	INPUT×GRADIENT	8.8	16.8	15.0	14.2	17.7	25.7	16.4	15.9	17.7	19.5	15.0	18.6	19.5	17.7	8.0	12.5	14.3	16.1	17.0	22.3	15.0
	PROMPTING	7.1	10.6	16.8	16.8	17.7	28.3	16.2	0.9	9.7	14.2	19.5	17.7	19.5	13.6	6.2	7.1	12.5	19.6	16.1	27.7	14.9

Table 8: Faithfulness FLIP RATE \uparrow percentage in E-SNLI and MedicalBios datasets. The Top-k is enforced in masking and no method could mask more than the specified k. The highest faithfulness in each dataset and top-k is in **bold** font.

	Model	MISTRAL-7B FT INSTRUCT-V0.2			LLAMA-2-7B FT CHAT				LLAMA-3-8B FT Instruct										
Dataset	Top k Method	1	2	3	4	5	10	1	2	3	4	5	10	1	2	3	4	5	10
E-SNLI	Attention Saliency Input×Gradient	1.0 1.0 1.0	2.0 2.0 2.0	3.0 3.0 3.0	4.0 4.0 4.0	5.0 5.0 5.0	10.0 10.0 10.0	1.0 1.0 1.0	2.0 2.0 2.0	3.0 3.0 3.0	4.0 4.0 4.0	5.0 5.0 5.0	10.0 10.0 10.0	1.0 1.0 1.0	2.0 2.0 2.0	3.0 3.0 3.0	4.0 4.0 4.0	5.0 5.0 5.0	10.0 10.0 10.0
	PROMPTING	1.0	1.8	2.9	3.8	4.7	8.2	0.9	1.9	2.9	3.8	4.8	7.4	0.9	1.8	2.8	3.8	4.8	9.1
MedicalBios	Attention Saliency Input×Gradient	1.0 1.0 1.0	2.0 2.0 2.0	3.0 3.0 3.0	4.0 4.0 4.0	5.0 5.0 5.0	10.0 10.0 10.0	1.0 1.0 1.0	2.0 2.0 2.0	3.0 3.0 3.0	4.0 4.0 4.0	5.0 5.0 5.0	10.0 10.0 10.0	1.0 1.0 1.0	2.0 2.0 2.0	3.0 3.0 3.0	4.0 4.0 4.0	5.0 5.0 5.0	10.0 10.0 10.0
	PROMPTING	1.0	1.8	2.9	3.9	4.9	9.9	0.2	1.6	2.7	3.7	4.7	8.5	0.8	1.7	2.7	3.7	4.5	7.7

Table 9: The average number of masked words in each experiment of Table 8. Prompting can have fewer masked words as a result of generating words out of the input sentence or not following the instruction on how many words it should generate (We limit the masks if the model generates more than k words).

		Model	MIST INSTR	MISTRAL-7B Instruct-v0.2		ма-2-7в снат	LLA INS	MA -3-8B Struct	GPT-3.5 TURBO 1106		
Masking Part	Method	Dataset Selection	E-SNLI	MedicalBios	E-SNLI	MedicalBios	E-SNLI	MedicalBios	E-SNLI	MedicalBios	
ATTRIBUTION-	BASED										
Input	Saliency Input×Gradient	TOP-RATIO TOP-RATIO	3.00 2.33	50.00 44.32	2.36 2.02	31.82 29.09	29.33 26.67	36.11 40.74	-	-	
INPUT&INSTR.	Saliency Input×Gradient	TOP-RATIO TOP-RATIO	97.00 97.33	71.59 63.64	100.00 100.00	90.91 93.64	86.00 86.33	72.22 74.07	-	-	
PROMPTING-B	ASED										
Input	Normal Prompt Short Prompt Normal Prompt Short Prompt	Unbound Unbound Top-Ratio Top-Ratio	3.33 3.67 1.67 2.33	59.09 59.09 28.41 30.68	1.01 1.68 1.68 1.01	30.91 35.45 33.64 26.36	38.67 44.00 24.00 22.67	41.67 47.22 45.37 46.30	77.00 73.67 41.33 44.33	41.82 37.27 24.55 20.91	
INPUT&INSTR.	EXTENDED PROMPT	Unbound	68.67	61.36	8.75	28.18	58.33	45.37	99.67	50.00	
BASELINES											
Input	Human Everything	Human Everything	4.00 2.33	60.23 97.73	2.02 0.34	38.18 60.00	31.67 69.67	43.12 70.64	55.67 89.00	36.36 74.55	

Table 10: Faithfulness FLIP RATE↑ percentage in E-SNLI and MedicalBios datasets. The number of words to mask is enforced in TOP-RATIO, and no method could mask more than the specified number for each sentence.

	Model	MISTI INSTI	RAL-7B FT RUCT-V0.2	LLAM	а-2-7в FT снат	LLAMA-3-8B FT Instruct		
Selection	Dataset Method	E-SNLI	MedicalBios	E-SNLI	MedicalBios	E-SNLI	MedicalBios	
Unbound	Normal Prompt	64.00	34.51	67.00	17.70	64.33	18.75	
	Short Prompt	53.00	37.17	67.33	21.24	72.00	25.00	
Top-Ratio	Attention	50.67	28.32	70.33	15.04	53.67	9.82	
	Saliency	52.33	30.09	62.67	24.78	66.00	23.21	
	Input×Gradient	47.67	25.66	62.33	26.55	62.67	25.89	
	NORMAL PROMPT	54.67	32.74	63.00	23.01	61.67	24.11	
	SHORT PROMPT	52.67	35.40	64.00	25.66	59.00	25.00	
TOP-VAR	Attention	47.67	23.01	67.33	15.93	53.67	6.25	
	Saliency	50.00	19.47	58.67	26.55	60.00	17.86	
	Input×Gradient	44.33	20.35	58.00	24.78	61.67	19.64	
	NORMAL PROMPT	51.33	30.97	64.67	19.47	61.33	21.43	
	SHORT PROMPT	50.67	30.09	60.67	20.35	59.00	20.54	
BASELINES								
TOP-VAR	Human	49.67	21.24	60.00	24.78	62.00	24.11	
Everything	Everything	66.33	84.07	63.00	75.22	77.33	74.11	

Table 11: Faithfulness FLIP RATE↑ percentage in E-SNLI and MedicalBios datasets for fine-tuned models on the respective dataset for 5 epochs. No limitations were applied to the number of masked words which means that LLMs could mask more words in prompting techniques by generating more words than instructed.



Figure 6: The human alignment (F1) and model faithfulness flip rate, evaluated at the intersection of correctly predicted examples (important for alignment) and the samples that were predicted within the output space of classes prior to fine-tuning (important for faithfulness). Additionally, the number of masks is constrained to the Top-Var selection.

Method	Selection	Prompt
NORMAL PROMPT	UNBOUND	 You will be provided a short premise and a hypothesis, each delimited with triple backticks. Your task is to identify the most important key words in the premise and hypothesis that are most relevant to understanding the relationship between the premise and the hypothesis given a label (entailment/neutral/contradiction). These key words should be selected to capture the main idea or reasoning behind why the given label indicates the relationship between the premise and the hypothesis. The key words should be copied verbatim from the text. Write the key words as a pipe-separated (1) list of words with spaces. Example output: <word1> < word2> < word3></word1> Make sure to only output keyword tokens and do not explain the answer. Premise: "' {premise} "' Hypothesis ! "' Hypothesis ! "' Label: {label}
SHORT PROMPT	UNBOUND	Identify the most important key words from the text that are most relevant to understanding the relationship between the premise and the hypothesis. Write the words as a pipe-separated (l) list of words with spaces and do not explain the answer. Premise: "' {premise} "' Hypothesis: "' {premise} "' Label: {label}
EXTENDED PROMPT	UNBOUND	Consider the following prompt: " Determine the inference relation between two (short, ordered) texts as entailment, if the premise entails the hypothesis, contradiction, if the hypothesis contradicts the premise, or neutral, if neither entailment nor contradiction hold. Give your answer as "entailment", "neutral" or "contradiction" and nothing else. Premise and Hypothesis: "* {premise} {hypothesis} "* Label: " Identify the most important single key words from the whole prompt (Including instruction and sentence) that are most relevant to understanding the relationship between the premise and the hypothesis as {label}. Just write the words as a pipe-separated (l) list of words with spaces and do not explain the answer.
NORMAL PROMPT	TOP-VAR / TOP-RATIO	You will be provided a short premise and a hypothesis, each delimited with triple backticks. Your task is to identify the top {k} most important key words in the premise and hypothesis that are most relevant to understanding the relationship between the premise and the hypothesis given a label (entailment/neutral/contradiction). • These key words should be selected to capture the main idea or reasoning behind why the given label indicates the relationship between the premise and the hypothesis. • The key words should be copied verbatim from the text. • Write the key words as a pipe-separated (1) list of words with spaces. • Example output: <word1> < <word2> < <word3> • Make sure to only output top {k} keyword tokens and do not explain the answer. Premise: "` {premise} ''` Hypothesis: ''` {hypothesis} ''` Label: {label}</word3></word2></word1>
SHORT PROMPT	TOP-VAR / TOP-RATIO	Identify the top {k} most important key words from the text that are most relevant to understanding the relationship between the premise and the hypothesis. Write the top {k} words as a pipe-separated () list of words with spaces and do not explain the answer. Premise: "' [premise] "' Hypothesis: "' [hypothesis] "' Label: {label}
ATTRIBUTION-BASED	TOP-VAR / TOP-RATIO (Selected later from tokens with the highest attribution scores)	Determine the inference relation between two (short, ordered) texts as entailment, if the premise entails the hypothesis, contradiction, if the hypothesis contradicts the premise, or neutral, if neither entailment nor contradiction hold. Give your answer as "entailment", "neutral" or "contradiction" and nothing else. Premise and Hypothesis: "' {premise} {hypothesis} ''' Label: {predicted_class}
CLASSIFICATION		Determine the inference relation between two (short, ordered) texts as entailment, if the premise entails the hypothesis, contradiction, if the hypothesis contradicts the premise, or neutral, if neither entailment nor contradiction hold. Give your answer as "entailment", "neutral" or "contradiction" and nothing else. Premise and Hypothesis: "' {premise} {hypothesis} ''' Label:

Table 12: The prompts utilized for the e-SNLI datas

Method	Selection	Prompt
NORMAL PROMPT	UNBOUND	You will be provided a biography which is delimited with triple backticks. Your task is to identify the most important key words from the text that indicate why is the person in the following short bio described as a {label}. • The key words should be copied verbatim from the text. • Write the key words as a pipe-separated (l) list of single words. • Make sure to only output keyword tokens and do not explain the answer. • Example output: <word1> <word2> <word3></word3></word2></word1>
		Bio: "' {bio} "'
SHORT PROMPT	UNBOUND	Identify the most important key words from the text that indicate why is the person in the following short bio described as a {label}. • Write the key words as a pipe-separated (l) list of single words.
		Bio: "' {bio} "'
EXTENDED PROMPT	UNBOUND	Consider the following prompt: " Determine the occupation of the person in the following short bio. Give your answer as a single word from (psychologist, surgeon, nurse, dentist, physician) and nothing else.
		Bio: "' {bio} "' Occupation: "
		Identify the most important single key words from the whole prompt (Including instruction and bio) that indicate why is the person in the short bio described as a {label}. Just write the words as a pipe-separated (l) list of words with spaces and do not explain the answer.
NORMAL PROMPT	TOP-VAR / TOP-RATIO	You will be provided a biography which is delimited with triple backticks. Your task is to identify the top {k} most important key words from the text that indicate why is the person in the following short bio described as a {label}. • The key words should be copied verbatim from the text. • Write the key words as a pipe-separated (l) list of single words. • Make sure to only output top {k} keyword tokens and do not explain the answer. • Example output: <word1> < word2> < word3></word1>
CHOPT DROMDT		Bio: " {bio} "
SHORT PROMPT	IOP-VAR/ IOP-RATIO	 Write the key words as a pipe-separated (l) list of single words and do not explain.
		Bio: "``{bio}```
ATTRIBUTION-BASED	TOP-VAR / TOP-RATIO (Selected later from tokens with the highest attribution scores)	Determine the occupation of the person in the following short bio. Give your answer as a single word from (psychologist, surgeon, nurse, dentist, physician) and nothing else.
	,	Bio: "' {bio} "' Occupation: {predicted_label}
CLASSIFICATION		Determine the occupation of the person in the following short bio. Give your answer as a single word from (psychologist, surgeon, nurse, dentist, physician) and nothing else.
		Bio: "' {bio} ''' Occupation:

Table 13: The prompts utilized for the MedicalBios dataset.