Models of human preference for learning reward functions

Anonymous Author(s) Affiliation Address email

Abstract

The utility of reinforcement learning is limited by the alignment of reward functions 1 with the interests of human stakeholders. One promising method for alignment is 2 to learn the reward function from human-generated preferences between pairs of 3 trajectory segments. These human preferences are typically assumed to be informed 4 solely by partial return, the sum of rewards along each segment. We find this 5 assumption to be flawed and propose modeling preferences instead as arising from 6 a different statistic: each segment's regret, a measure of a segment's deviation from 7 optimal decision-making. Given infinitely many preferences generated according 8 to regret, we prove that we can identify a reward function equivalent to the reward 9 function that generated those preferences. We also prove that the previous partial 10 return model lacks this identifiability property without preference noise that reveals 11 rewards' relative proportions, and we empirically show that our proposed regret 12 preference model outperforms it with finite training data in otherwise the same 13 setting. Additionally, our proposed regret preference model better predicts real 14 human preferences and also learns reward functions from these preferences that 15 lead to policies that are better human-aligned. Overall, this work establishes that 16 the choice of preference model is impactful, and our proposed regret preference 17 model provides an improvement upon a core assumption of recent research. 18

19 1 Introduction

Improvements in reinforcement learning (RL) have led to notable recent achievements [1]-6],
increasing its applicability to real-world problems. Yet, like all optimization algorithms, even *perfect*RL optimization is limited by the objective it optimizes. For RL, this objective is created in large
part by the reward function. Poor alignment between reward functions and the interests of human
stakeholders limits the utility of RL and may even pose catastrophic risks [7]. [8].

Influential recent research has focused on reward learning from preferences over pairs of fixed-length 25 trajectory segments. Nearly all of this recent work assumes that human preferences arise probabilis-26 tically from *only* the sum of rewards over a segment, i.e., the segment's **partial return** [9-16]. That is, 27 these works assume that people tend to prefer trajectory segments that yield greater rewards *during the* 28 segment. However, this preference model ignores seemingly important information about the segment's 29 30 desirability, including the state values of the segment's start and end states. Separately, this partial return preference model can prefer suboptimal actions with lucky outcomes, like buying a lottery ticket. 31 This paper proposes an alternative preference model based on the **regret** of each segment, which is equiv-32

³² alent to the negated sum of an optimal policy's advantage of each transition in the segment (Section [2.2]).

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Figure shows an intuitive example of when these two models disagree. Other classes of domains that the models will differ on are those with constant reward until the end, including competitive games like

chess, go, and soccer as well as tasks for which the objective is to minimize time until reaching a goal.

For these two preference models, we first focus the-37 oretically on a normative analysis (Section 3)—i.e., 38 what preference model would we want humans 39 to use if we could choose-proving that reward 40 learning on infinite, exhaustive preferences with 41 our proposed regret preference model identifies a 42 reward function with the same set of optimal poli-43 cies as the reward function with which the prefer-44 ences are generated. We also prove that the par-45 tial return preference model is not guaranteed to 46 47 identify such a reward function without preference noise. We follow up with a descriptive analysis of 48 how well each of these proposed models align with 49 actual human preferences by collecting a human-50 labeled dataset of preferences in a rich grid world 51 domain (Section 4) and showing that the regret pref-52 erence model better predicts these human prefer-53 ences (Section 5). Finally, we find that the policies 54 ultimately created through the regret preference 55 model tend to outperform those from the partial 56 return model learning-both when assessed with 57 collected human preferences or when assessed with 58 synthetic preferences (Section 6). 59



Figure 1: Two segments of a car moving at high speed near a brick wall. Assume the right segment is optimal and the left segment is suboptimal (as defined in Sec. 2.1). The left segment has a higher sum of reward, so the partial return preference model tends to prefer it. The regret preference model instead tends to prefer the right segment because optimal segments have minimal regret. If we also assume deterministic transitions, then the regret model includes the difference in values between the start state and the end state (Eq. 3), and the right segment would tend to be preferred because it greatly improves its state values from start to end, whereas the left segment's state values greatly worsen. We suspect our human readers will also tend to prefer the right segment.

60 2 Preference models for learning reward functions

We assume that the task environment is a Markov decision process (MDP) specified by the tuple $(S, A, T, \gamma, D_0, r)$. S and A are the sets of possible states and actions, respectively. T is a transition function, $T: S \times A \rightarrow S$. γ is the discount factor and D_0 is the distribution of start states. Unless otherwise stated, we assume undiscounted tasks (i.e., $\gamma = 1$) that have terminal states, after which only 0 reward can be received. r is a reward function, $r: S \times A \times S \rightarrow \mathbb{R}$, where the reward r_t at time t is a function of s_t, a_t , and s_{t+1} . An MDP $\setminus r$ is an MDP without a reward function.

approximation of r; and \tilde{r} refers to any reward function (including r or \hat{r}). A policy $(\pi: S \times A \rightarrow [0,1])$ specifies the probability of an action given a state. $Q_{\tilde{r}}^*$ and $V_{\tilde{r}}^*$ refer respectively to the state-action value function and state value function for an optimal policy, π^* , under \tilde{r} . The optimal advantage function is defined as $A_{\tilde{r}}^*(s,a) \triangleq Q_{\tilde{r}}^*(s,a) - V_{\tilde{r}}^*(s)$. Throughout this paper, the ground-truth reward function ris used to algorithmically generate preferences when they are not human-generated, is hidden during

reward learning, and is used to evaluate the performance of optimal policies under a learned \hat{r} .

74 2.1 Reward learning from pairwise preferences

A reward function can be learned by minimizing the cross-entropy loss—i.e., maximizing the
 likelihood—of observed human preferences, a common approach in recent literature [9-11, 14, 16].

77 Segments Let σ denote a segment starting at state $s_{\sigma,0}$. Its length $|\sigma|$ is the number of transitions within

- The segment. A segment includes $|\sigma|+1$ states and $|\sigma|$ actions: $(s_{\sigma,0}, a_{\sigma,0}, s_{\sigma,1}, a_{\sigma,1}, \dots, s_{\sigma,|\sigma|})$. In this
- r9 problem setting, segments lack any reward information. As shorthand, we define $\sigma_t \triangleq (s_{\sigma,t}, a_{\sigma,t}, s_{\sigma,t+1})$.
- A segment σ is **optimal** with respect to \tilde{r} if, for every $i \in \{1, ..., |\sigma| 1\}$, $Q_{\tilde{r}}^*(s_{\sigma,i}, a_{\sigma,i}) = V_{\tilde{r}}^*(s_{\sigma,i})$. A
- segment that is not optimal is **suboptimal**. Given some \tilde{r} and a segment σ , $\tilde{r}_t \triangleq \tilde{r}(s_{\sigma,t}, a_{\sigma,t}, s_{\sigma,t+1})$,
- and the **partial return** of a segment σ is $\sum_{t=0}^{|\sigma|-1} \gamma^t \tilde{r}_t$, denoted in shorthand as $\Sigma_{\sigma} r$.

B3 **Preference datasets** Each preference over a pair of segments creates a sample $(\sigma_1, \sigma_2, \mu)$ in a

⁸⁴ preference dataset D_{\succ} . Vector $\mu = \langle \mu_1, \mu_2 \rangle$ represents the preference; specifically, if σ_1 is preferred

so over σ_2 , denoted $\sigma_1 \succ \sigma_2$, $\mu = \langle 1, 0 \rangle$. μ is $\langle 0, 1 \rangle$ if $\sigma_1 \prec \sigma_2$ and is $\langle 0.5, 0.5 \rangle$ for $\sigma_1 \sim \sigma_2$ (no preference).

Loss function To learn a reward function from a preference dataset, D_{\succ} , a common assumption

is that these preferences were generated by a preference model P that arises from an unobservable

ground-truth reward function r. We approximate r by minimizing cross-entropy loss to learn \hat{r} :

$$loss(\hat{r}, D_{\succ}) = \sum_{(\sigma_1, \sigma_2, \mu) \in D_{\succ}} \mu_1 \log P(\sigma_1 \succ \sigma_2 | \hat{r}) + \mu_2 \log P(\sigma_1 \prec \sigma_2 | \hat{r})$$
(1)

⁸⁹ This loss is under-specified until $P(\sigma_1 \succ \sigma_2 | \hat{r})$ is defined, which is the focus of this paper. We show that ⁹⁰ the common model of preference probabilities is flawed and introduce an improved preference model.

Preference models A preference model determines the probability of one trajectory segment being preferred over another, $P(\sigma_1 \succ \sigma_2 | \tilde{r})$. Preference models could be applied to model preferences provided by humans or other systems. Preference models can also directly generate preferences, and in such cases we refer to them as **preference generators**.

95 2.2 Choice of preference model: partial return and regret

Partial return Recent work assumes human preferences are generated by a Boltzmann distribution
 over the two segments' partial returns [9-16], expressed here as a logistic function

$$P_{\Sigma_r}(\sigma_1 \succ \sigma_2 | \tilde{r}) = logistic \Big(\Sigma_{\sigma_1} \tilde{r} - \Sigma_{\sigma_2} \tilde{r} \Big).$$
⁽²⁾

Regret We introduce an alternative preference model based on the regret of each transition in a segment. We first focus on segments with deterministic transitions. For a transition (s_t, a_t, s_{t+1}) in a deterministic segment, $regret_d(\sigma_t | \tilde{r}) \triangleq V_{\tilde{r}}^*(s_{\sigma,t}) - [\tilde{r}_t + V_{\tilde{r}}^*(s_{\sigma,t+1})]$. For a full deterministic segment,

$$regret_d(\sigma|\tilde{r}) \triangleq \sum_{t=0}^{|\sigma|-1} regret_d(\sigma_t|\tilde{r}) = V_{\tilde{r}}^*(s_{\sigma,0}) - (\Sigma_{\sigma}\tilde{r} + V_{\tilde{r}}^*(s_{\sigma,|\sigma|})),$$
(3)

with the right-hand expression arising from cancelling out intermediate state values. Therefore, deterministic regret measures how much the segment reduces expected return from $V_{\tilde{r}}^*(s_{\sigma,0})$. An optimal segment, σ^* , always has 0 regret, and a suboptimal segment, $\sigma^{\neg *}$, will always have positive regret, a intuitively appealing property that also plays a role in the identifiability proof of Theorem 3.1

Stochastic transitions, however, can result in $regret_d(\sigma^*|\hat{r}) > regret_d(\sigma^*|\tilde{r})$, losing the property above. To retain it, we note that the effect on expected return of transition stochasticity from a transition (s_t, a_t, s_{t+1}) is $[\tilde{r}_t + V_{\tilde{r}}^*(s_{t+1})] - Q_{\tilde{r}}^*(s_t, a_t)$ and add this expression once per transition to get $regret(\sigma)$, removing the subscript *d* that refers to determinism. The regret for a single transition becomes $regret(\sigma_t|\tilde{r}) = [V_{\tilde{r}}^*(s_{\sigma,t}) - [\tilde{r}_t + V_{\tilde{r}}^*(s_{\sigma,t+1})]] + [[\tilde{r}_t + V_{\tilde{r}}^*(s_{\sigma,t+1})] - Q_{\tilde{r}}^*(s_{\sigma,t}, a_{\sigma,t})] =$ $V_{\tilde{r}}^*(s_{\sigma,t}) - Q_{\tilde{r}}^*(s_{\sigma,t}, a_{\sigma,t}) = -A_{\tilde{r}}^*(s_{\sigma,t}, a_{\sigma,t})$. Regret for a full segment is

$$regret(\sigma|\tilde{r}) = \sum_{t=0}^{|\sigma|-1} regret(\sigma_t|\tilde{r}) = \sum_{t=0}^{|\sigma|-1} \left[V_{\tilde{r}}^*(s_{\sigma,t}) - Q_{\tilde{r}}^*(s_{\sigma,t}, a_{\sigma,t}) \right] = \sum_{t=0}^{|\sigma|-1} - A_{\tilde{r}}^*(s_{\sigma,t}, a_{\sigma,t}).$$
(4)

¹¹² The regret preference model is the Boltzmann distribution over negated regret:

$$P_{regret}(\sigma_1 \succ \sigma_2 | \tilde{r}) \triangleq logistic \Big(regret(\sigma_2 | \tilde{r}) - regret(\sigma_1 | \tilde{r}) \Big).$$
(5)

113 Lastly, we note that if two segments have deterministic transitions, end in terminal states, and have the

same starting state, this regret model reduces to the partial return model: $P_{regret}(\cdot|\tilde{r}) = P_{\Sigma_r}(\cdot|\tilde{r})$.

115 Algorithms in this paper All algorithms in the body of this paper are defined simply as "minimize

¹¹⁶ Equation []". They differ only in how the preference probabilities are calculated. All reward function

¹¹⁷ learning via partial return uses Equation 2. We use two algorithms for reward function learning

¹See Appendix **B** for a derivation of this logistic expression from a Boltzmann distribution with a temperature of 1. Unless otherwise stated, we ignore the temperature because scaling reward has the same effect.

via regret. The theory in Section 3 assumes exact measurement of regret, using Equation 5. Our

experimental results in Section 6 use Equation 6 to approximate regret. Appendix B introduces other algorithms that use Equation 1, as well as one in Appendix B.2 that generalizes Equation 1.

Regret as a model for human preference *P_{regret}* makes at least three assumptions worth noting. 121 First, it keeps the assumption that human preferences follow a Boltzmann distribution over some 122 statistic, which is a common model of choice behavior in economics and psychology, where it is 123 called the Luce-Shepard choice rule [17] [18]. Second, P_{regret} implicitly assumes humans can identify 124 optimal and suboptimal segments when they see them, which will less true in domains where the human 125 has less expertise. Lastly, P_{regret} assumes that in stochastic settings where the best *outcome* may only 126 result from suboptimal decisions (e.g., buying a lottery ticket), humans instead prefer optimal decisions. 127 We suspect humans are capable of expressing either type of preference—based on decision quality 128 or desirability of outcomes—and can be influenced by training or the preference elicitation interface. 129 In practice we determine that the regret model produces improvements over the partial-return model 130 (Section 6), and its assumptions represent an opportunity for follow-up research. 131

Alternative methods for learning reward functions Other methods for learning reward functions include inverse reinforcement learning from demonstrations [19, 20] (discussed in Appendix B.5) and inverse reward design from trial-and-error reward design in multiple instances of a task domain [21].

135 3 Theoretical comparisons

In this section, we consider how different ways of generating preferences affect reward inference, setting
aside whether humans can be influenced to give preferences in accordance with a specific preference
method. In economic terms, this analysis—and all of our analyses with synthetic preferences—could
be considered a normative analysis. In artificial intelligence, this analysis might be cast as a step
towards defining criteria for a rational preference model.

Definition 3.1 (An identifiable preference model). For a preference model P, assume an infinite 141 dataset D_{\succ} of n-length pairs of segments is constructed by repeatedly choosing (σ_1, σ_2) and sampling 142 a label $\mu \sim P(\sigma_1 \succ \sigma_2 | r)$, using P as a preference generator. Further assume that in this dataset, all 143 possible n-length segment pairs appear infinitely many times. For some MDP $\setminus r M$, let $M_{\tilde{r}}$ be M with 144 the reward function \tilde{r} . Let $\Pi_{\tilde{r}}^*$ be the set of optimal policies in $M_{\tilde{r}}$. Let reward-equivalence class \Re be 145 the set of all reward functions such that if $r_1, r_2 \in \mathfrak{R}$ then $\Pi_{r_1}^* = \Pi_{r_2}^*$. Preference model P is identifiable 146 if, for any choice of n and M_r , any $\hat{r} = argmin_{\tilde{r},D_{\succ}}[loss(\tilde{r})]$ —for the cross-entropy loss (Eqn. [1]), 147 with P as the preference model—is in the same reward equivalence class as r. I.e., $\Pi_r^* = \Pi_{\hat{r}}^*$. 148 **Theorem 3.1** (P_{regret} is identifiable). Let P_{regret} be any function such that if $regret(\sigma_1|\tilde{r}) < 1$ 149 $regret(\sigma_2|\tilde{r}), P_{regret}(\sigma_1 \succ \sigma_2|\tilde{r}) > 0.5, and if <math>regret(\sigma_1|\tilde{r}) = regret(\sigma_2|\tilde{r}), P_{regret}(\sigma_1 \succ \sigma_2|\tilde{r}) = regret(\sigma_2|\tilde{r}), P_{regret}(\sigma_2|\tilde{r}) = regret(\sigma_2|\tilde{r}) = regret(\sigma_2|\tilde{r}), P_{regret}(\sigma_2|\tilde{r}) = regret(\sigma_2|\tilde{r}) = regret(\sigma_2|\tilde{r}) = regret(\sigma_2|\tilde{r})$ 150

0.5. P_{regret} is identifiable.
This class of regret preference models includes but is not limited to the Boltzmann distribution of Eqn.
and the narrower class that Theorem 3.1 focuses upon.

Theorem 3.2 (Noiseless P_{Σ_r} is not identifiable). Let P_{Σ_r} be any function such that if $\Sigma_{\sigma_1} \tilde{r} > \Sigma_{\sigma_2} \tilde{r}$, $P_{\Sigma_r}(\sigma_1 \succ \sigma_2 | \tilde{r}) = 1$, and if $\Sigma_{\sigma_1} \tilde{r} = \Sigma_{\sigma_2} \tilde{r}$, $P_{\Sigma_r}(\sigma_1 \succ \sigma_2 | \tilde{r}) = 0.5$. There exists an MDP in which P_{Σ_r} is not identifiable.

Appendix \mathbb{C} contains a proof of Theorem 3.1 and two proofs by example for Theorem 3.2 each 157 focusing on a different weakness of P_{Σ_r} . The first proof by example reveals issues when learning 158 reward functions with stochastic transitions with either P_{Σ_r} or *deterministic* P_{regret_d} . These issues 159 directly correspond to the need for preferences over distributions over outcomes (i.e., lotteries) to 160 construct a cardinal utility function (see Russell and Norvig [22] Ch. 16]). Note that the noiseless 161 version of P_{Σ_r} in Theorem [3.2] is achieved in the limit as reward values are scaled higher; equivalently, 162 one could include a Boltzmann temperature parameter in Equation 2 and scale it towards 0. Intuitively, 163 Theorem 3.2 says that P_{Σ_r} is not identifiable without the distribution over preferences providing 164 information about the proportions of rewards with respect to each other. In contrast, to be identifiable, 165 the regret preference model does not require this preference error (though it can presumably benefit 166 167 from it in certain contexts).

168 **4** Creating a human-labeled preference dataset

To empirically investigate the consequences of each preference model when learning reward from
 human preferences, we created a preference dataset labeled by human subjects via Amazon Mechanical
 Turk. This data collection was IRB-approved. Appendix D adds detail to the content below.

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172 4.1 The general delivery domain

The delivery domain consists of a grid of cells, each of a specific road surface type. The delivery agent's 173 state is its location. The agent's action space is moving one cell in one of the four cardinal directions. 174 The episode can terminate either at the destination for +50 reward or in failure at a sheep for -50175 reward. The reward for a non-terminal transition is the sum of any reward components. Cells with a 176 white road surface have a -1 reward component, and cells with brick surface have a -2 component. 177 Additionally, each cell may contain a coin (+1) or a roadblock (-1). Coins do not disappear and at 178 best cancel out the road surface cost. Actions that would move the agent into a house or beyond the 179 grid's perimeter result in no motion and receive reward that includes the current cell's surface reward 180 component but not any coin or roadblock components. In this work, the start state distribution, D_0 , is 181 always uniformly random over non-terminal states. This domain was designed to permit subjects to 182 easily identify bad behavior yet also to be difficult for them to determine optimal behavior from most 183 184 states, which is representative of many common tasks.

185 4.1.1 The delivery task

We chose one instantiation of the delivery domain for gathering our dataset of human preferences. This specific MDP has a 10×10 grid. From every state, the highest return possible involves reaching the goal, rather than hitting a sheep or perpetually avoiding termination. Figure 2 shows this task.

191 4.2 The user interface and survey

This subsection describes the three main stages of the experimental session. A video showing the full experimental
protocol can be seen at bit.ly/humanprefs.

Teaching subjects about the task Subjects first view instructions describing the general domain. To avoid the jargon
of "return" and "reward," these terms are mapped to equiv-

alent values in US dollars, and the instructions describe the



Figure 2: The delivery task used to gather human preferences. The yellow van is the agent and the red inverted teardrop is the destination.

goal of the task as maximizing the delivery vehicle's financial outcome, where the reward components are specific financial impacts. This information is shared amongst interspersed interactive episodes, in which the subject controls the agent in domain maps that are each designed to teach one or two concepts. Our intention during this stage is to inform the later preferences of the subject by teaching them about the domain's dynamics and its reward function, as well as to develop the subject's sense of how desirable various behaviors are. At the end of this stage, the subject controls the agent for two episodes in the specific delivery task shown in Figure [2].

Preference elicitation After each subject is trained to understand the task, they indicate their
preferences between 40–50 randomly-ordered pairs of segments, using the interface shown in Figure 3.
The users select a preference, no preference ("same"), or "can't tell". In this work, we exclude responses
labeled "can't tell", though one might alternatively try to extract information from these responses.

Users' task comprehension Subjects then answered questions testing their understanding of the task, and we removed their data if they scored poorly. We also removed a subject's data if they preferred colliding the vehicle into a sheep over not doing so, which we interpreted as poor task understanding or inattentiveness. This filtered dataset contains 1812 preferences from 50 subjects.

214 4.3 Selection of segment pairs for labeling

We collected human prefer-215 ences in two stages, each 216 with different methods for 217 selecting which segment 218 pairs to present for label-219 The second stage's ing. 220 sole purpose was to im-221 prove the reward-learning 222 performance of P_{Σ_r} . With-223 out second-stage data, P_{Σ_r} 224 compared even worse to 225 P_{regret} than in the results 226 described in Section 6 (see 227



Figure 3: Interface shown to subjects during preference elicitation.

data are combined and used as a single dataset. These methods and their justification are described in
 Appendix D.3

231 **5 Descriptive results**

Appendix ??). Both stages'

228

This section considers how well different preference models explain our dataset of human preferences.

235 5.1 Correlations 236 between preferences and segment statistics



Figure 4: Proportions at which subjects preferred each

segment in a pair, plotted by the difference in the seg-

ments' changes in state values (x-axis) and partial returns

(y-axis). The diagonal line shows points of preference

indifference for P_{regret} . Points of indifference for P_{Σ}

lie on the x-axis. The shaded gray area indicates where

the two models disagree, each giving a different segment

a preference probability greater than 0.5. Each circle's

area is proportional to the number of samples it describes.

We hypothesize that the values of segments' start 237 and end states—which are included in P_{rearet} 238 but not in P_{Σ} —affect human preferences, inde-239 pendent of partial return. To simplify analysis, 240 we combine the two parts of $regret_d(\sigma|r)$ that 241 are additional to $\Sigma_{\sigma} \tilde{r}$ and introduce the follow-242 ing shorthand: $\Delta_{\sigma} V_{\tilde{r}} \triangleq V_{\tilde{r}}^*(s_{\sigma,|\sigma|}) - V_{\tilde{r}}^*(s_{\sigma,0}).$ 243 Note that with an algebraic manipulation (see Ap-244 pendix E.1), $regret_d(\sigma_2|\tilde{r}) - regret_d(\sigma_1|\tilde{r}) =$ 245 $(\Delta_{\sigma_1} V_{\tilde{r}} - \Delta_{\sigma_2} V_{\tilde{r}}) + (\Sigma_{\sigma_1} \tilde{r} - \Sigma_{\sigma_2} \tilde{r}).$ Therefore, 246

on the diagonal line in Figure 4, $regret_d(\sigma_2|r) =$

²⁴⁸ $regret_d(\sigma_1|r)$, making the P_{regret_d} preference model indifferent.

The dataset of preferences is visualized in Figure 4. This plot 249 shows how $\Delta_{\sigma} V_r$ has influence independent of partial return 250 by focusing only on points at a chosen y-axis value; if the colors 251 along the corresponding horizontal line reddens as the x-axis value 252 increases, then $\Delta_{\sigma} V_r$ appears to have independent influence. To 253 statistically test for independent influence of $\Delta_{\sigma} V_r$ on preferences, 254 we consider subsets of data where $\Sigma_{\sigma_1} r - \Sigma_{\sigma_2} r$ is constant. For 255 $\Sigma_{\sigma_1}r - \Sigma_{\sigma_2}r = -1$ and $\Sigma_{\sigma_1}r - \Sigma_{\sigma_2}r = -2$, the only values with 256

Preference model	Loss
$P(\cdot) = 0.5$ (uninformed)	0.69
P_{Σ_r} (partial return)	0.62
P_{regret}	0.57

Table 1: Mean cross-entropy test loss over 10-fold cross validation (n=1812) from predicting human preferences. Lower is better.

more than 30 samples that also include informative samples with both negative and positive values of regret($\sigma_1|r$)-regret($\sigma_2|r$), the Spearman's rank correlations between $\Delta_{\sigma}V_r$ and the preferences are significant ($r \ge 0.3$, p < 0.0001). This result indicates that $\Delta_{\sigma}V_r$ influences human preferences independent of partial return, validating our hypothesis that humans form preferences based on information about segments' start states and end states, not only partial returns.

262 5.2 Likelihood of human preferences under different preference models

To examine how well each preference model predicts human preferences, we calculate the crossentropy loss for each model (Eqn. [1)—i.e., the negative log likelihood—of the preferences in our dataset. Scaling reward by a constant factor does not affect the set of optimal policies. Therefore, throughout this work we ensure that our analyses of preference models are insensitive to reward scaling. To do so for this specific analysis, we conduct 10-fold cross validation to learn a reward scaling factor for each of P_{regret} and P_{Σ_r} . Table [1] shows that the loss of P_{regret} is lower than that of P_{Σ_r} , indicating that it is more reflective of how people actually express preferences.

270 6 Results from learning reward functions

Analysis of a preference model's predictions of human preferences is informative, but such predictions 271 are a means to the ends of learning human-aligned reward functions and policies. We now examine each 272 preference model's performance on these ends. In all cases, we learn a reward function \hat{r} according 273 to Eqn. 1 and apply value iteration [23] to find the approximately optimal Q_{π}^* function. For this Q_{π}^* , 274 we then evaluate the mean return of the maximum-entropy optimal policy-which chooses uniformly 275 randomly among all *optimal* actions—with respect to the ground-truth reward function r, over D_0 . 276 To compare performance across different MDPs, the mean return of a policy π , V_r^{π} , is normalized 277 to $(V_r^{\pi} - V_r^U)/V_r^*$, where V_r^* is the optimal expected return and V_r^U is the expected return of the 278 uniformly random policy (both given D_0). Normalized mean return above 0 is better than V_r^U . Optimal 279 policies have a normalized mean return of 1, and we consider above 0.9 to be *near optimal*. 280

281 6.1 An algorithm to learn reward functions with $regret(\sigma_{\sigma}|\hat{r})$

Algorithm [1] is a general algorithm for learning a *linear* reward function according to P_{regret} . This regret-specific algorithm only changes the regret-based algorithm from Section [2.2] by replacing Equation [5] with a tractable approximation of regret, avoiding expensive repeated evaluation of $V_{\hat{r}}^*(\cdot)$ and $Q_{\hat{r}}^*(\cdot, \cdot)$ to compute $P_{regret}(\cdot|\hat{r})$ during reward learning. Specifically, successor features for a set of policies are used to approximate the optimal state values and state-action values for *any* reward function.

Approximating P_{regret} with successor features Following the notation of Barreto et al. [24], assume the ground-truth reward is linear with respect to a feature vector extracted by $\phi: S \times A \times S \to \mathbb{R}^d$ and a weight vector $w_r \in \mathbb{R}^d$: $r(s,a,s') = \phi(s,a,s')^\top w_r$. During learning, $w_{\hat{r}}$ similarly expresses \hat{r} as $\hat{r}(s,a,s') = \phi(s,a,s')^\top w_{\hat{r}}$.

Given a policy π , the successor features for (s,a) are the expectation of discounted reward features from that state-action pair when following π : $\psi_{q}^{\pi}(s,a) = E^{\pi} [\sum_{i=t}^{\infty} \gamma^{i-t} \phi(s_t, a_t, s_{t+1}) | s_t = s, a_t = a]$. 292 293 Therefore, $Q_{\hat{r}}^{\pi}(s,a) = \psi_{Q}^{\pi}(s,a)^{\top} w_{\hat{r}}$. Additionally, state-based successor features can be calculated 294 from the ψ_{Q}^{π} above as $\psi_{V}^{\pi}(s) = \sum_{a \in A} \pi(a|s) \psi_{Q}^{\pi}(s,a)$, making $V_{\hat{r}}^{\pi}(s) = \psi_{V}^{\pi}(s)^{\top} w_{\hat{r}}$. 295 Given a set Ψ_Q of state-action successor feature functions and a set Ψ_V of state successor feature func-296 tions for various policies and given a reward function via $\boldsymbol{w}_{\hat{r}}, Q_{\hat{r}}^{\pi^*}(s,a) \geq \max_{\boldsymbol{\psi}_{\boldsymbol{Q}} \in \Psi_{\boldsymbol{Q}}} [\boldsymbol{\psi}_{\boldsymbol{Q}}^{\pi}(s,a)^{\top} \boldsymbol{w}_{\hat{r}}]$ 297 and $V_{\hat{r}}^{\pi^*}(s) \ge \max_{\psi_V \in \Psi_V} [\psi_V^{\pi}(s)^\top w_{\hat{r}}]$ [24], so we use these two maximizations as approximations of 298 $Q_{\hat{x}}^*(s,a)$ and $V_{\hat{x}}^*(s)$, respectively. In practice, to enable gradient-based optimization with current tools, 299 the maximization in this expression is replaced with the softmax-weighted average, making the loss 300 function linear. Focusing first on the approximation of $V_{\hat{r}}^*(s)$, for each $\psi_v \in \Psi_v$, a softmax weight is 301 calculated for $\boldsymbol{\psi}_{\boldsymbol{v}}^{\pi}(s)$: softmax $_{\Psi_{\boldsymbol{v}}}(\boldsymbol{\psi}_{\boldsymbol{v}}^{\pi}(s)^{\top}\boldsymbol{w}_{\hat{r}}) \triangleq [(\boldsymbol{\psi}_{\boldsymbol{v}}^{\pi}(s)^{\top}\boldsymbol{w}_{\hat{r}})^{1/T}]/[(\sum_{\boldsymbol{\psi}_{\boldsymbol{v}}'\in\Psi_{\boldsymbol{v}}}\boldsymbol{\psi}_{\boldsymbol{v}}'(s)^{\top}\boldsymbol{w}_{\hat{r}})^{1/T}],$ 302 where temperature T is a constant hyperparameter. The resulting approximation of $V^*_{\hat{r}}(s)$ is there-303 fore defined as $\tilde{V}_{\hat{r}}^*(s) \triangleq \sum_{\boldsymbol{\psi}_{V} \in \Psi_{V}} softmax_{\Psi_{V}} (\boldsymbol{\psi}_{V}^{\pi}(s)^{\top} \boldsymbol{w}_{\hat{r}}) [\boldsymbol{\psi}_{V}^{\pi}(s)^{\top} \boldsymbol{w}_{\hat{r}}]$. Similarly, to approximate $Q_{\hat{r}}^*(s,a)$, $softmax_{\Psi_{Q}} (\boldsymbol{\psi}_{Q}^{\pi}(s,a)^{\top} \boldsymbol{w}_{\hat{r}}) \triangleq [(\boldsymbol{\psi}_{Q}^{\pi}(s,a)^{\top} \boldsymbol{w}_{\hat{r}})^{1/T}]/[(\sum_{\boldsymbol{\psi}_{Q}' \in \Psi} \boldsymbol{\psi}_{Q}'^{\pi}(s,a)^{\top} \boldsymbol{w}_{\hat{r}})^{1/T}]$ 304 305 and $\tilde{Q}_{\hat{r}}^*(s,a) \triangleq \sum_{\psi_{\mathcal{Q}} \in \Psi_{\mathcal{Q}}} softmax_{\Psi_{\mathcal{Q}}}(\psi_{\mathcal{Q}}^{\pi}(s,a)^{\top} w_{\hat{r}})[\psi_{\mathcal{Q}}^{\pi}(s,a)^{\top} w_{\hat{r}}]$. Consequently, from Eqns. 4 306

Algorithm 1 Linear reward learning with regret preference model (Pregret), using successor features

1: Input: a set of reward functions and a set of policies (where one set can be \emptyset) 2: $\Psi \leftarrow \emptyset$ 3: for each reward function r_{SF} or policy π_{SF} in the input sets do 4: if r_{SF} then $\pi_{SF} \leftarrow$ estimate of optimal maximum-entropy policy for r_{SF} 5:

estimate $\psi_Q^{\pi_{SF}}$ and $\psi_V^{\pi_{SF}}$ (if not estimated already during step 4)

add $\psi_Q^{\pi_{SF}}$ to Ψ_Q add $\psi_V^{\pi_{SF}}$ to Ψ_V 6:

7:

8: end for

9: repeat

optimize $w_{\hat{r}}$ by loss of Eqn. 1, calculating $\tilde{P}_{regret}(\sigma_1 \succ \sigma_2 | \hat{r})$ via Eqn. 6, using Ψ_{Q} and Ψ_{V} 10:

- 11: **until** stopping criteria are met
- 12: return $w_{\hat{r}}$

and 5, the corresponding approximation \tilde{P}_{regret} of the regret preference model is: 307

$$\tilde{P}_{regret}(\sigma_1 \succ \sigma_2 | \hat{r}) = logistic \left(\sum_{t=0}^{|\sigma_2| - 1} \left[\tilde{V}^*_{\hat{r}}(s_{\sigma_2, t}) - \tilde{Q}^*_{\hat{r}}(s_{\sigma_2, t}, a_{\sigma_2, t}) \right] - \sum_{t=0}^{|\sigma_1| - 1} \left[\tilde{V}^*_{\hat{r}}(s_{\sigma_1, t}) - \tilde{Q}^*_{\hat{r}}(s_{\sigma_1, t}, a_{\sigma_1, t}) \right] \right)$$
(6)

The algorithm In Algorithm 1, lines 9–12 describe the supervised-learning optimization using 308 the approximation P_{regret} , and the prior lines create Ψ_{Q} and Ψ_{V} . Specifically, given a set of reward 309 functions, a corresponding set of policies is created (line 4), where each policy is an estimate of the 310 maximum entropy policy for a reward function. Standard policy improvement methods can be used to 311 create each such policy. Alternatively, some or all of the set of policies can be given as input directly, 312 not derived from input reward functions. For each such policy π_{SF} , successor feature functions $\Psi_{\alpha SF}^{\pi_{SF}}$ 313 and $\Psi_{\pi SF}^{\pi}$ are estimated (line 5), which by default would be performed by a minor extension of a 314 standard policy evaluation algorithm as detailed by Barreto et al. [24]. Note that the reward function 315 that is ultimately learned is not restricted to be in the input set of reward functions, which is used only 316 to create an approximation of regret. 317

The details of our instantiation of Algorithm 1 for the delivery domain can be found in Appendix F.1 318 along with guidance for extending it to reward functions that might be non-linear. 319

Results from synthetic preferences 320 6.2

Before considering human preferences, we first ask how each preference model performs when it is 321 correct. In other words, we investigate empirically how well the preference model could perform if 322 humans perfectly adhered to it. Recall that the ground-truth reward function, r, is used to create these 323 preferences but is inaccessible to the reward-learning algorithms. 324

For these evaluations, either a stochastic or 325 noiseless preference model acts a preference 326 generator to create a preference dataset, and 327 then the stochastic version of the same model 328 is used for reward learning. For the noiseless 329 case, the deterministic preference generator com-330 pares a segment pair's $\Sigma_{\sigma} r$ values for P_{Σ_r} or 331 their $regret(\sigma|r)$ values for P_{regret} . Note that 332 through reward scaling the preference generators 333 approach determinism in the limit, so this noise-334 less analysis examines minimal-entropy versions 335



Figure 5: Performance comparison over 100 randomly generated deterministic MDPs

of the two preference-generating models. (The opposite extreme, uniformly random preferences, 336 would remove all information from preferences and therefore is not examined.) In the stochastic case, 337 for each preference model, each segment pair is labeled by sampling from that preference generator's 338 output distribution (Eqs 2 or 5), using the unscaled ground-truth reward function. 339

We created 100 deterministic MDPs that instantiate variants of our delivery domain (see Section 4.1). 340 To create each MDP, we sampled from sets of possible widths, heights, and reward component values, 341 and the resultant grid cells were randomly populated with a destination, objects, and road surface types 342 (see Appendix F.2 for details). Each segment in the preference datasets for each MDP was generated 343 by choosing a start state and three actions, all uniformly randomly. For a set number of preferences, 344 each method had the same set of segment pairs in its preference dataset. Figure shows the percentage 345 of MDPs in which each preference model results in near-optimal performance. The regret preference 346 model outperforms the partial return model at every dataset size, both with and without noise. By a 347 Wilcoxon paired signed-rank test on normalized mean returns, p < 0.05 for 86% of these comparisons 348 and p < 0.01 for 57% of them, as reported in Appendix F.2. 349

Further analyses can be found in Appendix F.2 including with stochastic transitions, with different segment lengths, and while artificially lowering the discount factor (as is common in deep RL and recent work on deep reward learning from preferences).

353 6.3 Results from human preferences

We randomly assign human preferences from our gath-354 ered dataset to different numbers of same-sized parti-355 tions, resulting in different training set sizes, and test 356 each preference model on each partition. Figure $\overline{6}$ 357 shows the results. With smaller training sets (20-100 358 partitions), the regret preference model results in near-359 optimal performance more often. With larger training 360 sets (1-10 partitions), both preference models always 361 362 reach near-optimal return, but the mean return from the regret preference model is higher for all of these 363 partitions except for 3 partitions in the 10-partition 364



Figure 6: Performance comparison over various amounts of human preferences. Each partition has the number of preferences shown or one less.

test. Applying a Wilcoxon paired signed-rank test on normalized mean return to each group with 5 or more partitions, p < 0.05 for all numbers of partitions except 100 and p < 0.01 for 20 and 50 partitions.

367 7 Conclusion

Over numerous evaluations with human preferences, our proposed regret preference model (P_{rearet}) 368 369 shows improvements summarized below over the previous partial return preference model (P_{Σ_r}) . When each preference model generates the preferences for its own infinite and exhaustive training set, 370 371 we prove that P_{regret} identifies the set of optimal policies, whereas P_{Σ_r} is not guaranteed to do so without preference noise that reveals the proportions of rewards with respect to each other. With finite 372 training data of synthetic preferences, P_{regret} also empirically results in learned policies that tend to 373 outperform those resulting from P_{Σ_r} . This superior performance of P_{regret} is also seen with human 374 preferences. In summary, our analyses suggest that regret preference models are more effective both 375 descriptively with respect to human preferences and also normatively, as the model we want humans to 376 follow if we had the choice. 377

Independent of P_{regret} , this paper also reveals that segments' changes in state values provide information about human preferences that is not fully provided by partial return. More generally, we show that the choice of preference model impacts the performance of learned reward functions.

This study motivates several new directions for research. Future work could address any of the limitations detailed in Appendix A.1. Specifically, future work could further test the general superiority of P_{regret} or apply it to deep learning settings. Additionally, *prescriptive* methods could be developed via the user interface or elsewhere to nudge humans to conform more to P_{regret} or to other normatively appealing preference models. Lastly, subsequent efforts could seek preference models that are even more effective with preferences from actual humans, now that this work has provided conclusive evidence that the choice of preference model is impactful.

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470 Checklist

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471	1.	For	all	authors

- 472 (a) Do the main claims made in the abstract and introduction accurately reflect the paper's
 473 contributions and scope? [Yes]
 - (b) Did you describe the limitations of your work? [Yes] See Appendix A.1.
- 475 (c) Did you discuss any potential negative societal impacts of your work? [Yes] See
 476 Appendix A.2.
 - (d) Have you read the ethics review guidelines and ensured that your paper conforms to them? [Yes]
- 479 2. If you are including theoretical results...
 - (a) Did you state the full set of assumptions of all theoretical results? [Yes] Sections 3 and C include all assumptions.
 - (b) Did you include complete proofs of all theoretical results? [Yes] See Section 3 and Appendix C.
 - 3. If you ran experiments...
 - (a) Did you include the code, data, and instructions needed to reproduce the main experimental results (either in the supplemental material or as a URL)? [No] However, the learning code, the code for running experiments, the code and UI elements for gathering human preferences on Mechanical Turk, and the anonymized human preferences data will be opened. We are particularly excited to provide the first open dataset of human preferences over pairs of trajectory segments.
- (b) Did you specify all the training details (e.g., data splits, hyperparameters, how they were chosen)? [Yes] Appendix [F.1]

493 494	(c) Did you report error bars (e.g., with respect to the random seed after running experiments multiple times)? [Yes] Error bars do not seem applicable to our plots, which do not show
495	the exact data that we do statistical testing on. However, statistical significance testing
496	was reported, in Sections 5.1 and 6.2 (with a pointer to the appendix for details).
497	(d) Did you include the total amount of compute and the type of resources used (e.g., type of
498	GPUs, internal cluster, or cloud provider)? [Yes] See Appendix F.1.
499	4. If you are using existing assets (e.g., code, data, models) or curating/releasing new assets
500	(a) If your work uses existing assets, did you cite the creators? [Yes] Appendix D does so
501	for visual assets used to visualize the delivery task.
502	(b) Did you mention the license of the assets? [Yes] Appendix D mentions the license for
503	visual assets used to visualize the delivery task.
504	(c) Did you include any new assets either in the supplemental material or as a URL? [No]
505	(d) Did you discuss whether and how consent was obtained from people whose data you're
506	using/curating? [Yes] See Appendix D
507	(e) Did you discuss whether the data you are using/curating contains personally identifiable
508	information or offensive content? [Yes] See Appendix D
509	5. If you used crowdsourcing or conducted research with human subjects
510	(a) Did you include the full text of instructions given to participants and screenshots, if
511	applicable? [Yes] Section 4.1.1 includes a link to a video of a full experimental session
512	(with an author acting as the subject).
513	(b) Did you describe any potential participant risks, with links to Institutional Review Board
514	(IRB) approvals, if applicable? [Yes] We discuss participant risks from our crowdsourced
515	study and provide a link to the IRB approval in Appendix D.
516	(c) Did you include the estimated hourly wage paid to participants and the total amount
517	spent on participant compensation? [Yes] See Appendix D