Evaluating LLMs' Language Confusion in Code-switching Context

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Abstract

This paper tackles the language confusion of large language models (LLMs) within code-switching contexts, a common scenario for bilingual users. We evaluate leading LLMs on English-Korean prompts designed to probe their language selection capabilities, analyzing responses to both simple matrix-language cues and complex tasks where the user prompt contains an instruction and content in different languages. Our findings reveal that even top-performing models are highly inconsistent, frequently failing to generate responses in the expected language. This work confirms that code-switching significantly exacerbates language confusion, highlighting a critical vulnerability in current models' ability to process natural, mixed-language inputs.

1 Introduction

For the large population of multilingual speakers who use large language models (LLMs), code-switching—the practice of interleaving two or more languages within a single conversational context [1]—is a natural and routine mode of communication. A common scenario involves providing content in English (*e.g.*, a written draft) and issuing an instruction in another language to revise or continue it. Current LLMs frequently fail in these situations by exhibiting "language confusion," where they incorrectly switch the language of the original English content to match the instruction's language. This unreliability forces users into a frustrating cycle of re-prompting or adding explicit language specifiers, creating a significant usability barrier and revealing the models' failure to handle common, real-world interaction patterns.

While foundational work like the Language Confusion Benchmark [17] has investigated language confusion, its analysis is confined to monolingual inputs. This focus overlooks the more complex and realistic scenario of code-switched inputs, where the users' intended response language is often implicit. Meanwhile, prior research on code-switching in LLMs has centered on generating naturalistic code-switched text [25, 16] or measuring task performance degradation [28], rather than the appropriateness of the language choice itself. As a result, the model's ability to select the correct response language, a critical factor for user satisfaction, has been largely overlooked.

This study addresses this crucial gap by presenting the first systematic evaluation of language confusion in LLMs within code-switching contexts. We construct a new benchmark centered on English-Korean code-switching scenarios. Through a comprehensive evaluation across four popular multilingual LLMs, we show that language confusion is a pervasive and asymmetric problem: models consistently default to Korean when faced with mixed-language inputs, and their accuracy drops sharply when the expected response is English. Our findings highlight a fundamental limitation in current multilingual LLMs and establish a clear benchmark for developing more robust, code-switch-aware models.

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Table 1: Example prompts from the Simple and Complex settings. English translations are shown for convenience.

Setting	Prompt	Type	Expected Lang.
Simple	Write four 기사 on the 주제 of 암호화폐 with a minimum of 300 words each. (Translation: *Write four articles on the topic of cryptocurrency with a minimum of 300 words each.*)	EN Matrix – KO Embed	English
Complex	Action Items: 1. Separate discussion to be held with Risk on the property valuation report topic 2. Further assessment to identify whether sign-off is necessary for net worth statements will be in place (...) 내 문법이 맞나요? 전문적인 언어로 수정해 주실 수 있나요? (Translation: *Is my grammar correct? Can you revise it in professional language for me?*)	KO Instruction – EN Content	English (Content Lang.)

2 Related Work

Code-switching. Code-switching has been a long-standing area of research in Natural Language Processing [24], as multilingual users naturally employ it when interacting with conversational AI and expect systems to handle it appropriately [3, 6]. Code-switching occurs in various switching levels: subwords such as at morpheme boundary (*i.e.*, intra-word switching), tag phrases (*i.e.*, tag-switching), words (*i.e.*, intra-sentential switching), and sentences or clauses (*i.e.*, inter-sentential switching). Recent studies investigated the competence of multilingual LLMs in code-switching texts [28, 11, 27, 18] and generating synthetic code-switched data [15, 25]. Studies are often guided by linguistic frameworks like the Matrix Language Frame model [19], which distinguishes between the grammatically dominant *matrix language* and the inserted *embedded language*.

Language Confusion. The issue of language confusion has previously been studied in Machine Translation as 'off-target translation,' where a model translates a source sentence into an incorrect language, severely degrading system credibility [4]. While prior work provides initial evidence of such failures occurring at the response level in LLMs [14, 5] and identified frequently confused language pairs [10], the first systematic investigation of this phenomenon was conducted by Marchisio et al. [17]. Their work provides the first in-depth, multi-level (line and word) analysis of the problem, though it was confined to monolingual prompts. We extend this investigation to the more complex domain of code-switching with diverse switching levels, a setting that better reflects the natural interaction patterns of multilingual users.

3 Code-Switching Language Confusion Benchmark

To systematically evaluate language confusion in a code-switched context, we create a new benchmark by collecting a diverse set of prompts that reflect realistic use cases. We measure this phenomenon in two distinct settings: Simple and Complex, using Korean-English code-mixed data. Simple setting targets intra-sentential switching, where models must respond in a primary matrix language, and the Complex setting targets inter-sentential switching, where the language boundary separates instruction from content. Table 1 illustrates both settings. We probe the model's ability to infer user intent to determine the appropriate response language for intra- and inter-sentential code-switching queries.

3.1 Simple Setting

Simple setting is designed to test a model's ability to identify and adhere to the primary (*matrix*) language of a code-switched prompt.

Data Sources and Generation. The Simple set comprises 299 samples, derived from 199 English queries from the Language Confusion Benchmark [17] and 100 Korean queries from the WildChat 1M dataset [30]. To isolate the model's implicit language selection capability, we intentionally exclude any queries that explicitly request translation or specify a target language for the output. We follow the code-switching synthesis process of Kim et al. [15], providing instructions, a pair

of Korean-English parallel sentences with their code-switching output as a one-shot example, and the target parallel sentences to GPT-4o. Here, we manually generate the one-shot example based on actual Korean-English code-switching examples from Finer [9]. We run this process twice for each pair to create two variants: one with an English matrix and another with a Korean matrix. The complete prompt is detailed in Appendix B.

3.2 Complex Setting

Complex setting mirrors more intricate real-world scenarios where the language of the instruction differs from the language of the content being discussed.

Data Sources and Generation. The Complex set is built upon WildChat 1M dataset [30], which contains many naturally occurring prompts with this instruction-content structure. To define frequently used scenarios, we first qualitatively analyzed a consented collection of ChatGPT logs from 18 graduate students (3,138 code-switching utterances). This analysis results in two primary categories with an implicit but consistent expected response language:

1. **Response in Instruction Language**: These tasks typically involve content understanding or clarification. Examples include answering questions about the provided content, summarizing it, or explaining a specific part. In these cases, the user is expected to prefer a response in their more comfortable language—the language of the instruction.
2. **Response in Content Language**: This category includes tasks that directly manipulate or extend the provided text. Common examples are requests for editing, grammar revision, text continuation, or generating new text based on the content (*e.g.*, "*Create multiple-choice questions based on this article*"). The natural expectation is for the output to remain in the language of the original content.

To construct the dataset, we curate 30 representative instruction templates for each category (60 total). For each template, we pair the original with four additional variations generated using GPT-4o, resulting in 300 unique samples. To capture order effects, each sample is instantiated twice—once with the instruction preceding the content and once after—yielding 600 prompts in total. The examples of instruction templates and the prompt used for content variation with GPT-4o are provided in Appendices A and B. [1]

4 Experiments

4.1 Experimental Setting

Models. We evaluate four multilingual LLMs: Gemini 2.5 Pro [7], GPT-4o [20], Qwen 2.5 (32B) [21], Exaone (32B) [22]. The model cards and details are described in Appendix C.

Metric. We evaluate model performance using *Response-level Pass Rate*, a binary metric that assesses whether a response is generated in the expected language. Following Marchisio et al. [17], we determine the primary language of each response by applying the pre-trained fastText [12] model to the entire generated text. A response is considered correct if its detected primary language aligns with the expected output language. Our evaluation is intentionally lenient; even if a response contains minor code-switching at the word or line level (*e.g.*, retaining a specific named entity or technical term from the prompt), it is marked as correct as long as the overall language of the response is the one expected. We adopt this approach because, in a code-switched context, preserving certain expressions from the prompt can be a feature that better reflects user intent, rather than an error.

4.2 Result

Our evaluation, summarized in Table 2, reveals that even state-of-the-art LLMs struggle significantly with language selection in code-switched contexts. In Simple setting, model performance varies depending on which language serves as the matrix. All evaluated models are more accurate when the matrix language is Korean (KO Matrix), with accuracies ranging from 52.75% to a high of 92.98% for Gemini 2.5. Conversely, performance is notably lower when the matrix language is English

[1] The full dataset and templates will be made publicly available upon publication.

Table 2: Response-level Pass Rate (%) on our code-switching benchmark. We report performance on Simple (Matrix-Embed) and Complex (Instruction-Content) settings. Shaded cells indicate English was the expected output language. We use **boldface for the best** and underline for the worst score.

	Simple		**Complex**	
	EN Matrix KO Embed	KO Matrix EN Embed	EN Instr KO Content	KO Instr EN Content
GPT-4o	33.78	78.60	**64.84**	**68.06**
Qwen 2.5 Instruct	**55.18**	72.58	64.0	55.85
EXAONE-4.0.1-32B	46.32	52.75	46.33	67.39
Gemini 2.5 Pro	12.04	**92.98**	59.34	50.17

Table 3: Response-level Pass Rate (%) breakdown for Complex setting. 'Exp. Source' indicates the language source the model was expected to match. Shaded cells indicate English was the expected output language. We use **boldface for the best** and underline for the worst score.

	EN Instr. – KO Content		**KO Instr. – EN Content**	
Exp. Source	Content	Instruction	Content	Instruction
GPT-4o	**82.0**	47.67	**57.0**	79.19
Qwen 2.5 Instruct	74.0	**54.0**	22.0	89.93
EXAONE-4.0.1-32B	53.33	39.33	43.33	91.61
Gemini 2.5 Pro	76.7	42.0	2.0	**98.7**

(EN Matrix). Under this condition, the highest accuracy is 55.18% from Qwen 2.5, while Gemini 2.5's accuracy drops to 12.04%. **This pattern suggests a tendency for the models to default to generating Korean when presented with mixed-language inputs.**

Complex setting presents a greater challenge, leading to more varied performance across the models. GPT-4o shows the most consistent results, achieving the highest scores for both English-instruction (64.84%) and Korean-instruction (68.06%) prompts. EXAONE 4, despite being specifically designed as a Korean-English bilingual model, proves particularly weak in the EN Instruction – KO Content setting (46.33%). The other models also exhibit less consistent performance, suggesting a general difficulty in correctly inferring the intended response language from the task semantics.

However, a more granular analysis in Table 3 reveals that the core issue is rather a strong bias against generating English, reinforcing the preference for Korean observed in the Simple setting. Across all models, accuracy plummets when English is the expected output (shaded red), regardless of whether it is the language of the instruction or the content. For example, Gemini 2.5's accuracy drops to a mere 2.0% when required to match English content given Korean instructions, and GPT-4o's accuracy is as low as 47.67% even when English is the instruction language. This consistent failure highlights a fundamental bias against generating English in mixed-language contexts. Further analyses on the impact of instruction position and a qualitative review of common failure cases are detailed in Appendix 5.

5 Discussion and Analysis

Impact of instruction position.

We analyze the impact of instruction position (before vs. after content), with robustness visualized in Figure 1. All models are sensitive to placement; even the most robust models, Qwen and GPT-4o, only succeed in both configurations 48.5% of the time. A strong asymmetric failure pattern emerges: models are significantly more likely to fail when the instruction is placed at the beginning (blue bar, (✗,✓)). This suggests a recency bias, where the model's language choice is overly influenced by the language of the content it processes last.

Unexpected Language Choices. Beyond the response-level pass rate, our qualitative analysis reveals more subtle forms of language confusion. In many instances, models produce responses that are not monolingual but are themselves code-switched, often in ways that are unnatural or erroneous. We

Table 4: Failure samples generated by LLMs

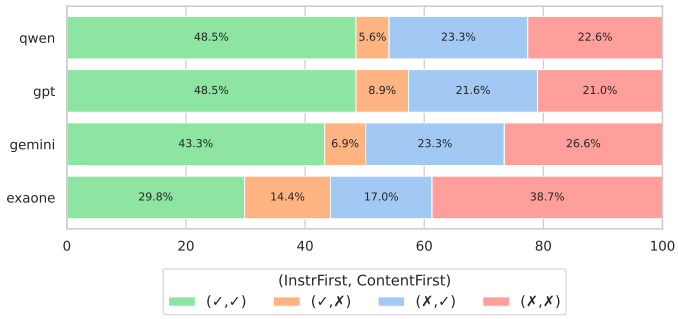
#	Query	Response
1	Natural Language Processing (NLP)가 무엇인가요? (Translation: *What is Natural Language Processing (NLP)?*)	자연어 처리(Natural Language Processing, NLP)는 컴퓨터가 인간의 언어를 이해하고 처리할 수 있도록 하는 인공지능의 한 분야입니다. NLP는 컴퓨터 과학, 人工智能和言等多域的交叉科 它的目是算机能理解 解和生成人的自然言,而人与算机之的有效通 NLP的用非常泛,包括但不限于机器翻 情感分析 音 文本摘要和答系等. 了更准确地回答您的,我最后一部分翻成: NLP의 응용 분야는 매우 다양하며, 기계 번역, 감성 분석, 음성 인식, 텍스트 요약, 질의 응답 시스템 등이 포함됩니다. (`Qwen 2.5`)
2	영화 category의 trivia 예시를 generate해 주세요. (Translation: *Please generate an example of trivia in the cinema category.*)	(...) 5. 터미네이터 2:Judgment Day'에서 액션 장면의 대부분은 실제 배우들이 수행하였으며, 아놀드 슈워 (Pronunciation: *Arnold Schwar*) цeneg (Pronunciation: *zeneg*) 거 (Pronunciation: *ger*) 의 95%의 액션 장면을 직접 수행하였습니다. 이러한 trivia는 영화에 대한 팬이나 영화 애호가들에게 매우 흥미로운 정보가 될 수 있습니다. (`Qwen 2.5`)
3	AI autonomous 무기의 주요 ethical 고려 사항에 대한 blog 게시물 작성하기 (Translation: *Write a blog post discussing the key ethical considerations of AI autonomous weapons.*)	# **AI 자율 무기의 윤리적 고려 사항: 우리는 어디까지 허용해야 할까?** 인공지능(AI) 기술이 급속히 발전하면서 **자율 무기 시스템(Autonomous Weapons Systems, AWS)**에 대한 논의도 뜨겁게 이어지고 있습니다. AI가 인간의 개입 없이 목표를 식별하고 공격할 수 있는 능력을 갖추면서, 이 기술의 윤리적 문제점이 대두되고 있습니다. (...) (`Exaone`)
4	Could you give me some in depth tips to make it go viral and spread awareness widely. 저는 사람들이 하루 동안 기술 없이 지내도록 장려하는 바이럴 운동을 만들고 싶습니다. 목표는 마음챙김과 실제 세상과의 연결을 촉진하는 것입니다. 참여를 추적하고 이야기를 공유하기 위해 해시태그를 사용할까 합니다. 이 아이디어를 효과적으로 확산시키고 사람들이 하루 동안 연결을 끊는 것에 대해 흥미를 느끼도록 하려면 어떻게 해야 할까요?	(...) — ### **2. 참여 유도를 위한 창의적인 캠페인 설계** - **도전 과제 (Translation: *challenge*; excessive word-for-word translation; should be replaced with transliteration (*챌린지*)) 형식**으로 제안: "하루 동안 스마트폰을 내려놓고, 대신 책을 읽거나 산책을 해보세요. 경험을 공유해 주세요! (...) — ### **3. 인플루언서 및 커뮤니티 활용** - **소셜 미디어 (Translation: *Social media*; should be replaced with *SNS*, an English loanword that have been appropriated in English and not readily understandable to English native speakers) 인플루언서**와 협업: 마인드풀니스 (Translation: *mindfulness*; should be replaced with *마음챙김* rather than awkward transliteration), 웰빙, 지속 가능한 라이프스타일 분야의 인플루언서가 캠페인을 홍보하도록 제안하세요. - **지역 커뮤니티/단체**와 연계: 도서관, 카페, 공원 등에서 오프라인 이벤트를 개최해 참여자를 모으세요. (...) (`Exaone`)

identify three common patterns as follows. Table 4 rows 1-3 provide illustrative examples of these failure types, demonstrating that even when a model's output is not a complete failure in terms of language choice, its ability to maintain linguistic consistency remains a significant challenge.

1. **Mid-Response Language Switching**: The model begins generating a response in the correct language but abruptly switches to the other language mid-sentence or mid-paragraph without a clear rhetorical reason. Interestingly, this language alternation occurs within languages not used in code-switching queries; random languages (*e.g.*, Chinese or Cyrillic script) are inserted within a response upon a Korean-English code-switching query, maintaining semantic consistency. Zhao et al. [29], Yoo et al. [26] reported that this phenomenon more frequently occurs in continually pre-trained LLMs for language transfer, and we observe that Qwen 2.5, one of the most multilingual models, specifically includes more mid-response language switching instances than other models.
2. **Intra-word Switching**: LLM responses occasionally (∼4%) include intra-word switching based on subword-based tokens (*e.g.*, byte-pairs), maintaining its pronunciation continuously. The inserted languages are random as mid-response language switching. This phenomenon only occurs when the model responds in Korean. It implies that LLM tokenizers may internally process cross-lingual alignment based on phonemic representation [13].

3. **Excessive use of code-switching phrases or bilingual notations**: LLMs tend to excessively use bilingual notations in Korean-English or Korean-Hanja (*i.e.*, Chinese script used to write Korean) upon code-switching queries. In addition, they tend to repeat phrases from queries in embedded languages in their responses.

Figure 1: The robustness of models to the instruction position



English-style Korean. In Korean responses, both inter- and intra-sentential code-switching queries elicit more use of awkward transliteration words from English rather than Korean phrases (*e.g.*, 마인드풀니스) or loanwords that have been appropriated into Korean (*e.g.*, 소셜 미디어) (Table 4, row 4). On the other hand, LLMs also use awkward, excessive word-for-word translations rather than naturally-sounding transliterations (*e.g.*, 도전 과제). In general, LLMs tend to respond in Korean to code-switching queries with translationese, simply converting their internal English generations into word-for-word translations [31, 8, 32, 2, 23].

6 Conclusion

This study presents the first systematic evaluation of language confusion in LLMs within realistic English-Korean code-switching contexts. We find that state-of-the-art LLMs exhibit a critical, asymmetric bias. The models consistently default to generating Korean, with performance plummeting whenever English is the expected output, regardless of its role in the prompt. This reveals a significant usability barrier for the vast population of multilingual users. We acknowledge that our study is confined to English-Korean; future work should investigate other language pairs to understand the generality of this bias. Furthermore, the inconsistent quality of LLM-generated code-switched text necessitated intensive manual verification, which constrained the scalability of our benchmark. Despite these limitations, our work highlights a crucial gap in multilingual model evaluation and provides a clear benchmark to spur the development of more robust, code-switch-aware systems that respect users' implicit language preferences.

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A Representative Queries

The full list of 60 representative instruction templates will be available on GitHub.

Table 5: Representative sample queries from the dataset. Only a subset of queries is shown for clarity.

#	Query	Expected Lang.
1	Explain in simple terms the following content	Instruction
2	Explain this to a beginner, what is the concept, what is it trying to say	Instruction
3	In the passage provided, what is the prediction?	Instruction
4	please write the following in a legal way	Content
5	please recompose this with more details	Content
6	please draft a reply to the update above.	Content

B System Prompts

Prompt for generating code-switching queries

You are a bilingual rewriting assistant.

TASK
• Input : an English sentence (E) and its Korean translation (K)
• Output : the code-switched version of E
- Replace about level percent of NOUNS / NOUN PHRASES in E with their Korean equivalents taken from K
- Keep the original English word order (S-V-O)
- DO NOT add explanations, examples, tags, or extra sentences
- If there is no suitable Korean equivalent, keep the English word

[EXAMPLE]
Input
<English>Topic: Using AI to Augment Human Capabilities
Explain a common misconception about your topic.

<Korean>주제: AI를 사용하여 인간의 능력을 증강하기
당신의 주제에 대한 일반적인 오해를 설명하세요.

Desired Output
<Code-Switch>
주제: Using AI to 증강 Human Capabilities
Explain 일반적인 오해 about your 주제.

[BEGIN TASK]
<English>question
<Korean>translation

Prompt for generating variations of existing content

You are an expert data augmentation assistant.

You will be given an existing Instruction and its current Content that together form a user query.
Your task is to invent FOUR NEW Content paragraphs that satisfy ALL of the following conditions:

1. When combined with the SAME Instruction they should form a sensible, coherent query.
2. Each new Content must be DIFFERENT from the original Content and from each other. Do not simply paraphrase, instead be creative. You should use different topics and styles.
3. Each new Content must be BETWEEN 200 and 600 characters (inclusive).
4. Do NOT answer the Instruction — you are ONLY creating new Content, not responses.
5. Do NOT mention these guidelines or any numbering in the output.
Return ONLY a JSON array of the four new Content strings.
[CONTEXT]
Instruction: {instruction}
Original Content:{original_content}
[END CONTEXT]

OUTPUT FORMAT
["content1 ...", "content2 ...", "content3 ...", "content4 ..."]

C Experimental Setting

Our study focuses on the most advanced and widely-used generative models currently accessible, encompassing both proprietary and open-source options. We evaluate four multilingual LLMs:

- **Gemini 2.5**: Gemini 2.5 Pro [7]
- **GPT-4o**: GPT-4o [20] [2]
- **Qwen 2.5**: Qwen 2.5 Instruct 32B [21] [3]
- **Exaone 4**: Exaone 4.0.1 32B [22] [4].

We set the parameters for all models to: temperature = 0.7, top_p = 0.9. 4 Quadro RTX 8000 48GB, 2 NVIDIA H200 141GB were used with CUDA version 12.4 when running open-sourced Models EXAONE and Qwen 2.5 Instruct 32B.

[2] version: *gpt-4o-2024-08-06*

[3] `https://huggingface.co/Qwen/Qwen2.5-32B-Instruct`

[4] `https://huggingface.co/LGAI-EXAONE/EXAONE-4.0.1-32B`

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