AfriVox: Probing Multilingual and Accent Robustness of Speech LLMs

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Abstract

Recent advances in multimodal and speechnative large language models (LLMs) have delivered impressive speech recognition, translation, understanding, and question-answering capabilities for high-resource languages. However, African languages and non-native French or English accents remain dramatically underrepresented in benchmarks limiting the understanding and applicability of leading LLMs for millions of francophone and anglophone users in low-resource settings. We presents AfriVox, an open-source benchmark (including novel domain-specific and unscripted datasets) across 20 African languages, African-accented French, Arabic, and 100+ African English accents, contrasting leading multimodal speech LLMs with traditional unimodal automatic speech transcription (ASR) and translation (AST) models. Our analysis reveals significant language coverage variation, surprising LLM translation performance gains (e.g. Gemini), robustness concerns with unscripted speech, and substantial performance disparities for "supported" African languages. We profile the strengths, limitations, and language support of each model, and conduct the first targeted finetuning of a modern speech LLM (Qwen2.5-Omni) for three Nigerian languages, exceeding SOTA, and achieving up to 54% relative WER reduction and significant BLEU gains, offering practical guidance for implementers seeking to serve local language users.

1 Introduction

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The transformative impact of LLMs in global technology—especially speech-enabled and multimodal LLMs—has opened new frontiers for human-computer interaction (AlSaad et al., 2024). Major recent breakthroughs, such as OpenAI's GPT-40 (Hurst et al., 2024), Google Gemini (Google DeepMind, 2024), and Meta's SeamlessM4T (Barrault et al., 2023), have enabled voice-based applications that promise to make informa-

tion and services more accessible, especially in regions where text literacy and high-resource language proficiency may be limiting factors (Peng et al., 2025).

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Across Africa, LLM-powered systems are already being deployed in sectors like health, agriculture, and financial inclusion, operating in large languages via text interfaces (Olatunji et al., 2023; Nazi and Peng, 2024; Al-Garadi et al., 2025). However, as voice-native and multilingual LLMs have rapidly improved (Bai et al., 2024; Google DeepMind, 2024), technology implementers across Africa are eager to shift towards more natural, relatable, and intuitive speech-driven interfaces that truly reflect users' language preferences and linguistic diversity (Sanni et al., 2025).

Despite this demand, no comprehensive benchmark exists that systematically evaluates modern speech LLMs on African languages and accents (Adelani et al., 2025; Ojo et al., 2025). Existing benchmarks such as MLS, mSTEB, NaijaVoices, and ML-SUPERB 2.0 include very limited African language coverage and lack recent domain-specific, real-world unscripted speech, especially for emerging LLM architectures (Pratap et al., 2020a; Beyene et al., 2025; Emezue et al., 2025; Shi et al., 2024). Most performance claims are based on high-resource languages, providing little actionable guidance to African technology teams deciding whether to trust LLMs for local deployment (Reid et al., 2021).

To bridge this gap, we introduce AfriVox, a unified benchmark suite aggregating and extending multiple African speech datasets and releasing two novel datasets covering parliamentary speech from 4 countries and health-focused conversations in 20 African languages. We use AfriVox to answer two critical questions for implementers: (1) Which speech LLMs reliably support certain African languages and (2) How do leading multimodal LLMs compare with traditional leading ASR/AST models

on understanding realistic African speech? Should implementers switch from unimodal ASR models to LLMs? Our contributions are as follows:

- We curate and open-source AfriVox, the most comprehensive benchmark to date for African language ASR and AST, with detailed language support analysis.
- We open-source 2 novel datasets under a CC-BY-NC-SA license: Afrispeech-Parliamentary, transcribed accented-English parliamentary proceedings from 4 African countries; and Afrivox-Medical, a healthfocused read-speech translation and transcription dataset in 19 African languages.
- We conduct the first systematic, reproducible evaluation of state-of-the-art speech LLMs and unimodal models across 20 languages and 100+ English, French, and Arabic accents.
- We provide detailed error analysis and practical guidance, including fine-tuning experiments with Qwen2.5-Omni on major Nigerian languages using only moderate data.

By clarifying the current capabilities and limitations of speech LLMs on African languages, we aim to empower both researchers and implementers to build more equitable language technology.

2 Related works

Recent years have seen remarkable progress in speech and multimodal large language models (LLMs) (Yu et al.), driven by advances in self-supervised learning, scaling laws, and reinforcement learning techniques (Ghosh et al., 2024). However, these improvements have disproportionately benefited high-resource languages, with African languages still underrepresented in both model training and evaluation (Adelani et al., 2025; Ojo et al., 2025).

Multilingual Speech Benchmarks: Benchmarks such as MLS (Multilingual LibriSpeech) (Pratap et al., 2020a), mSTEB (Beyene et al., 2025), and ML-SUPERB 2.0 (Shi et al., 2024) have provided valuable evaluation resources, but offer limited coverage of African languages, and their data is primarily read speech or synthetic in nature. ML-SUPERB 2.0 and mSTEB in particular have improved multilingual evaluation rigor, yet it covers only a handful of African

languages and lacks representation of diverse accents and real-world conversational domains (Pratap et al., 2020a). Our benchmark, AfriVox, addresses these gaps by including (a) a broader and more granular set of African languages and accents, (b) domain-specific, real-world audio (e.g., parliamentary sessions, healthcare dialogues), and (c) explicit evaluation of both unimodal and state-of-the-art multimodal LLMs.

Speech and Multimodal LLMs: Large-scale unimodal models such as Whisper (Radford et al., 2023a), MMS (Denisov and Vu, 2024), and Parakeet (Galvez et al., 2024) have demonstrated robust speech recognition performance in high-resource settings, but their reliability in African language tasks remains largely anecdotal (Ojo et al., 2025). Recent multimodal models—including Google AudioPaLM (Rubenstein et al., 2023), Meta SeamlessM4T (Barrault et al., 2023), Qwen-Audio (Chu et al., 2024), and Gemini (Google DeepMind, 2024)—promise to unify speech, text, and translation tasks, but have yet to be systematically benchmarked on African data (Adelani et al., 2025).

Parameter-Efficient Fine-Tuning (PEFT): Scaling LLMs for downstream tasks in low-resource settings can be prohibitively expensive. PEFT approaches such as LoRA (Karimi Mahabadi et al., 2021), Adapters (Han et al., 2024), and QLoRA (Dettmers et al., 2023) enable practical model adaptation by training only a small subset of parameters. However, most prior studies have focused on high-resource or Asian languages (Bai et al., 2024); little is known about their impact on speech LLMs for African contexts (Emezue et al., 2025).

African Speech Datasets: Public African speech corpora—including NCHLT (Barnard et al., 2014), CommonVoice (Ardila et al., 2020), and FLEURS (Conneau et al., 2023)—have played a vital role, but coverage, accent diversity, and domain relevance remain limited. Recent datasets such as AfriSpeech (Olatunji et al., 2025) and NaijaVoices (Emezue et al., 2025) have begun to address these challenges. Our work builds on and expands these efforts, contributing new datasets and a unified benchmark for comprehensive, reproducible evaluation.

Distinctive Contributions: To our knowledge, this work is the first to 1) Aggregate and compare both unimodal and multimodal speech LLMs

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across 20+ African languages and 100+ English accents, 2) Include new, diverse African speech test sets, 3) Provide practical, data-driven guidance for implementers on the suitability of LLMs vs. traditional ASR for local deployment, and 4) Systematically analyze model performance, error types, and the impact of PEFT for low-resource African speech recognition and translation.

Methodology

Dataset	Hours	Speakers	Accents
NCHLT	2.24	8	1
AfriSpeech-200	18.68	750	108
CV-17 En-Afr	0.11	46	9
Afrispeech-Parl	42.17	$\sim \! 1651$	4
Total	63.20	~2455	108

Table 1: Summary of African-accented English speech datasets.

Language	Region	Language Family	# Speakers
Afrikaans	South	IndoWest (Germanic)	7.2M
Akan	West	Niger-Congo (Kwa)	24M
Amharic	East	Afro-Asiatic (Semitic)	35M
Egyptian Arabic	North	Afro-Asiatic (Semitic)	78M
French	West	Indo-European (Romance)	320M
Fula	West	Niger-Congo (Atlantic)	36.8M
Gaa	West	Niger-Congo (Kwa)	0.7M
Hausa	West	Afro-Asiatic (Chadic)	54M
Ibo	West	Niger-Congo (Volta-Niger)	31M
Kinyarwanda	East	Niger-Congo (Bantu)	15M
Luganda	East	Niger-Congo (Bantu)	5.6M
Northern Sotho	South	Niger-Congo (Bantu)	4.6M
Shona	South	Niger-Congo (Bantu)	8.4M
Southern Sotho	South	Niger-Congo (Bantu)	5.6M
Swahili	East	Niger-Congo (Bantu)	87M
Tswana	South	Niger-Congo (Bantu)	8.2M
Twi	West	Niger-Congo (Kwa)	4.4M
Xhosa	South	Niger-Congo (Bantu)	8M
Yoruba	West	Niger-Congo (Yoruboid)	45M
Zulu	South	Niger-Congo (Bantu)	13.6M

Table 2: Language, region, family, and number of speak-

Dataset	# Langs	Hours	Speakers
NCHLT	6	12.75	36
CV-17	10	16.89	670
FLEURS	13	14.44	1595
OpenSLR	3	0.31	372
Bible TTS	3	0.47	3
NaijaVoices ¹	3	1800	5000
$FISD^2$	3	0.05	23
AfriVox-Medical ³	19	36.63	1179
5	Total Hours	1878.52	

Table 3: Summary of multilingual speech datasets.

Benchmark Design and Datasets

We design the AfriVox benchmark to evaluate speech LLMs and ASR/AST models on realistic African language and accent use-cases. This benchmark unifies and expands existing corpora, incorporating both new and public datasets to maximize coverage and relevance.

3.1.1 African-Accented English Speech (AES)

Sources: NCHLT (Barnard et al., 2014), AfriSpeech-200 (Olatunji et al., 2025), Common Voice 17 (Ardila et al., 2020)(filtered for African accents), and a newly-curated AfriSpeech-Parl dataset 1 with transcribed Parliamentary Proceedings from 4 African countries (Ghana, Kenya, Nigeria, and South Africa).

Coverage: Over 63 hours, 2,000+ speakers, 12 countries, and 108 distinct African English accents (Table 1).

Curation: Common Voice was filtered using speaker metadata and manual accent validation. Parliamentary recordings were transcribed and quality-controlled by native speakers; only utterances with >80% reviewer ratings were included.

3.1.2 Multilingual African Speech (MLS)

Sources: Existing open source transcription datasets-NCHLT, Common Voice 17 (filtered for African languages), FLEURS (Conneau et al., 2023), OpenSLR, BibleTTS (Meyer et al., 2022), NaijaVoices(Emezue et al., 2025)-and newlycurated AfriVox-Medical³, a health-related readspeech multilingual translation and transcription dataset of simulated text conversations across 20 languages).

For translation, we include FLEURS, CoVoST (Wang et al., 2020), NaijaVoices, IWSLT-LRST (Cettolo et al., 2017), and AfriVox-Medical³.

Coverage: 20 languages across 7 datasets, 8,000+ speakers, >1,800 hours of audio (Tables 2 and 3). Coverage includes both high-population and low-resource languages, and features diverse linguistic families (Niger-Congo, Afro-Asiatic, etc.).

https://huggingface.co/datasets/naijavoices/ naijavoices-dataset

²https://github.com/Ashesi-Org/ Financial-Inclusion-Speech-Dataset

³URL to be added after anonimity period

⁴URL to be added after anonimity period

Ethics and Quality: All audio files are monochannel WAV at 16kHz. All data is either open-source or collected with explicit consent. New data is transcribed and quality-checked by native speakers. All contributors and reviewers were fairly compensated via a crowdsourcing platform⁵.

3.2 Models Evaluated

We benchmarked a mix of unimodal and multimodal models:

Unimodal ASR: Canary (Puvvada et al., 2024), Parakeet (NeMo and Suno.ai, 2023), Whisper (Medium/Large) (Radford et al., 2023b), MMS (with/without language adapters) (Pratap et al., 2024)

Unimodal AST [X->En]: Whisper, MMS

Multimodal LLMs: Meta SeamlessM4T (Aharoni et al., 2019), Google Gemini-2.0-Flash(Google DeepMind, 2024), OpenAI GPT-4o (OpenAI et al., 2024), Alibaba Qwen2.5-Omni (Chu et al., 2024)

Languages supported for each language are presented in Table 6. Models were chosen for their reported state-of-the-art performance, public availability, language coverage (supporting one or more African languages), or relevance to real-world deployment in Africa. All were used in their pretrained, off-the-shelf forms unless otherwise specified.

3.3 Fine-Tuning

Data: We fine-tuned on the NaijaVoices dataset—1,800 hours, 5,000+ speakers, balanced by gender and age, spanning 3 Nigerian languages— Hausa, Igbo, and Yoruba.

Model: Qwen2.5-Omni, a 10B multimodal and multilingual LLM was selected for PEFT due to its open-source availability, multilingual support, and relatively small size (compute limitations).

Fine-tuning: We fine-tuned on four NVIDIA 3090 GPUs with approximately 280 hours of speech per language, using LoRA (rank 8, alpha 32) applied to all linear layers while freezing the vision encoder. We trained for three epochs using a learning rate of 1e-4 and a warmup ratio of 0.05 with bfloat16 precision, with a batch size of 256. Prompt formatting details are included in the Appendix A

3.4 Evaluation

3.4.1 Tasks

Automatic Speech Recognition (ASR): Tran scribe audio into native script.

Automatic Speech Translation (AST): Translate audio into English text.

Prompting: All models were tested with consistent, standardized prompts (zero-shot and few-shot) for fairness and reproducibility (see Appendix A for details).

Post-processing: Outputs were normalized for punctuation, casing, and diacritics to ensure comparability.

Reproducibility: All code, model configurations, and new data will be open-sourced; results are reported for single runs.

3.4.2 Metrics and Human Evaluation

ASR: Word Error Rate (WER)

AST: BLEU (Papineni et al., 2002), chrF (Popović, 2015), and AfriCOMET-STL (Wang et al., 2023).

Human Evaluation: Conducted for translation quality validation and metric selection; see Appendix Table 17.

3.4.3 Addressing Benchmark Contamination

We note and analyze the potential for older public datasets to appear in model pretraining, and explicitly distinguish between "old" (NCHLT, Common-Voice) and "new" (AfriSpeech-200, Afrispeech-Parl) data in analysis to measure true generalization

4 Results and Analysis

Tables 4 and 5 present the transcription results on the African-Accented English Speech and Multilingual African Speech datasets. Results presented are for single runs. The results indicate that, in most cases, unimodal models outperformed the multimodal models. While Table 6 shows multimodal models edges over unimodal models on the speech translation task. Additionally, Table 8 shows the comparison between the results of the base and fine-tuned Qwen 2.5 Omni model. A detailed breakdown of results by individual languages is provided in Appendix A. We provide the following analysis based on the findings from our experimental results:

¹URL to be added after anonimity period

Model		Old	New		
	Lib	NC	CV	Af	Parl
Canary	1.48	10.05	8.41	38.03	27.38
Parakeet	1.40	11.33	9.48	34.96	21.89
Whisper M	3.02	10.17	12.39	30.81	28.53
Whisper L	2.01	10.10	12.54	26.49	19.29
MMS	12.63	32.11	23.09	61.19	107.41
M4T	2.89	32.96	10.40	49.75	54.68
Gemini	3.03	14.19	13.76	28.12	21.63
GPT-Aud.	5.26	86.52	26.76	36.54	41.88
Qwen2	1.60	25.14	11.16	49.61	57.43

Table 4: Word Error Rates (WER) across Africanaccented English speech data sources and Librispeech test-clean [Lib](Panayotov et al., 2015). Af: Afrispeech, NC: NCHLT, CV: Common Voice, Parl: Parliamentary Proceedings. Models in the top section are unimodal ASRs while those below are multimodal LLMs.

4.1 Widespread Variation in African Language and Accent Performance and Support

Table 4 and 5 reveal that, despite recent advances and better coverage of African languages, both unimodal and multimodal speech models exhibit substantial performance gaps on African languages and non-native English accents when compared with large languages and native accents (Multilingual Librispeech). Wide variation within models exist, most evident with Seamless and Whisper for supported languages. Consistent with multilingual claims in its documentation, Gemini outperforms GPT-40 by a wide margin sometimes with 2-4x better WER.

Unusually High Error Rates for Supported Languages: On African-accented English, state-of-the-art unimodal ASR models (e.g., Whisper Large-v3) display a 10–15x increase in Word Error Rate (WER) compared to standard benchmarks—for example, WER rises from 2.0% (LibriSpeech) to 26–38% (AfriSpeech, NCHLT). For African languages, WERs routinely exceed 50% and, for some languages (e.g., Yoruba, Hausa, Swahili), surpass 100%, despite self-reported "support" for these languages, indicating nearly unintelligible output. These results suggest that simply including African data in pretraining does not provide performance guarantees.

Multimodal Model Language Coverage: Multimodal LLMs (e.g., Gemini, SeamlessM4T, GPT-40) support more African languages than most unimodal ASR/AST models and can be prompted with-

out explicit language labels, but their accuracy often lags unimodal models for transcription. SeamlessM4Tv2, for example, shows particularly strong results for Southern and Eastern African languages, providing clues about the language distribution in its training data.

4.2 Transcription vs. Translation: Unimodal and Multimodal Model Trends

Transcription (ASR): As shown in Table 5, Unimodal models, especially MMS with language adapters, outperform multimodal LLMs for exact transcription in most African languages. Gemini stands out, outperforming MMS across multiple supported languages, indicating progress towards more inclusive multimodal LLMs. However, with WERs still over 20% for several languages and accented speech, top ASR models and LLMs still struggle with accent/language diversity and noisy or spontaneous speech.

Translation (AST): Multimodal models (Table 6), especially Gemini and SeamlessM4T, significantly outperform unimodal baselines on low-resource African language audio-to-English translation. They achieve higher BLEU and AfriCOMET-STL scores, and provide more semantically faithful translations, particularly on longer, context-rich utterances. Appendix Table 17 shows AfriCOMET-STL's correlation with human evaluation.

4.3 Robustness to Real-World Speech

Realistic Noisy Conditions: As shown in Table 4 All models perform worst on the parliamentary proceedings dataset, which contains high ambient noise, overlapping speakers, and real-world spontaneous speech. Here, WERs for even the best models double relative to clean, read speech, demonstrating that accented English speech transcription is still an unsolved problem. MMS is most notable in this regard, with a 5x collapse in WER, likely demonstrating an over-reliance on clean/read speech during training.

Accent and Dialect Variability: Table 5 reveals a consistent trend with accented French. Besides GPT-40, inclusion of accent-diverse datasets exposes weaknesses in all models, with WER dropping by roughly 2x. Performance is notably worse on underrepresented accents and dialects—even for languages like French with larger training resources.

Language	Canary-1b	Whisper medium	Whisper large-v3	MMS-1b all	Qwen2.5	Seamless-M4T Large-v2	Gpt-4o audio-preview	Gemini-2.0 flash
English (M. Lib)	3.03	6.80	3.53	17.63	16.32	4.68	9.63	6.63
French (M. Lib)	4.06	8.90	5.38	19.30	10.43	6.82	22.71	5.23
Spanish (M. Lib)	-	-	-	17.35	-	6.76	21.25	3.22
Afrikaans	_	68.87	45.43	48.73	-	18.41	84.36	18.02
Akan	-	-	-	62.92	-	-	104.02	67.04
Amharic	-	447.26	165.83	67.52	-	44.05	245.4	55.88
Arabic	-	39.49	29.72	44.94	-	51.26	31.88	14.44
French	9.67	13.95	9.31	33.93	24.14	15.90	22.29	9.12
Fulani	-	-	-	56.78	-	86.85	157.03	66.11
Ga	-	-	-	-	-	-	172.73	87.27
Hausa	-	180.29	95.11	40.47	-	-	118.60	38.48
Igbo	-	-	-	50.33	-	70.03	112.23	66.68
Kinyarwanda	-	-	-	36.73	-	-	135.75	58.44
Luganda	_	-	-	28.85	-	16.39	131.19	59.89
Pedi	-	-	-	41.43	-	-	119.29	70.69
Sesotho	-	_	_	-	-	-	158.21	59.30
Shona	-	193.21	110.35	30.7	-	76.05	90.51	38.84
Swahili	-	117.7	62.75	28.37	-	16.25	73.96	25.88
Tswana	-	_	_	-	-	-	133.46	54.85
Twi	-	_	_	51.09	-	-	98.86	67.13
Xhosa	-	_	_	42.24	-	-	130.79	39.32
Yoruba	-	213.88	93.77	39.59	-	37.43	101.14	43.42
Zulu	-	-	-	43.19	-	52.53	135.84	30.02

Table 5: **WER** (%) by model and language on the Multilingual African Speech transcription dataset. Bold values mark the lowest (best) WER for each language. "-" indicates the language is not supported by the model. The first section of the table shows baseline performance on Multilingual LibriSpeech (Pratap et al., 2020b)

4.4 Fine-Tuning Unlocks Substantial Gains

Parameter-Efficient Fine-Tuning (PEFT): Table 7 zooms in on model performance for the 3 languages selected for fine-tuning. Although all 3 languages were unsupported by Qwen2.5-Omni, Table 8 shows that fine-tuning on just 280 hours per language from NaijaVoices yields a 54% reduction in WER and up to 21-point gains in BLEU for Igbo, Hausa, and Yoruba, exceeding SOTA (MMS) on Igbo. AfriCOMET-STL (translation performance) more than doubles for all three languages, exceeding SOTA (Gemini) on Igbo.

Low-Resource Potential: These results demonstrate that, even with moderate in-domain data, open-source speech LLMs can be rapidly adapted for African languages using PEFT, offering a viable path for local teams.

4.5 Error Analysis

Verbatim vs. Paraphrase: Multimodal models frequently paraphrase or summarize rather than provide exact transcriptions (Figure 1), which is unsuitable for many ASR use cases. In contrast, unimodal ASR models are more likely to attempt verbatim output, albeit with higher rates of inser-

tion and substitution errors on low-resource languages. Example 1 [Af]: Paraphrasing and Audio Description Reference: Adana spoke with doctor Qwen2-Audio: A woman is saying Adana spoke with doctor

Example 2 [Parl.]: Content Description

Reference: We had legislation in front of this house to push down funds to the lowest levels of service delivery in the counties, namely the wards. What we have discussed this morning is that a lot of areas are against.

GPT Audio: The audio content discusses legislation aimed to allocate funds to the lowest levels of service delivery in counties, specifically the wards. It indicates that there is some disagreement or istance to this approach in various areas.

Figure 1: Examples of paraphrasing and audio description.

Hallucinations: Both Whisper and Canary sometimes hallucinate content—repeating text or filling silent segments with unrelated words as shown in Figure 2. Multimodal models are prone to "helpful" completions (Figure 2), such as generating plausible answers to questions not present in the audio.

Contextual Mistranslations: In AST tasks, multimodal models occasionally substitute synonyms

Language	Canary 1b	Whisper medium	Whisper large-v3	Qwen2.5	SeamlessM4T Large-v2	Gpt-4o audio-preview	Gemini-2.0 flash
Afrikaans	<u> </u>	0.57	0.65	_	0.73	0.71	0.80
Akan	_	-	-	-	-	0.34	0.38
Amharic	_	0.23	0.27	-	0.64	0.42	0.79
Arabic	-	0.65	0.70	-	0.80	0.81	0.85
French	0.65	0.70	0.73	0.80	0.79	0.78	0.80
Fulani	_	-	-	-	0.19	0.30	0.35
Ga	-	-	-	-	-	0.24	0.29
Hausa	_	0.16	0.19	-	0.17	0.37	0.65
Igbo	_	-	-	-	0.25	0.29	0.37
Kinyarwanda	-	-	-	-	-	0.29	0.54
Luganda	-	-	-	-	0.57	0.47	0.59
Pedi	_	-	-	_	=	0.31	0.39
Sesotho	_	_	_	_	0.23	0.35	0.50
Shona	_	0.18	0.21	_	0.73	0.47	0.61
Swahili	_	0.32	0.42	_	=	0.76	0.81
Tswana	_	-	-	_	0.56	0.32	0.46
Twi	_	-	-	_	0.41	0.33	0.32
Xhosa	_	-	-	-	=	0.35	0.66
Yoruba	_	0.18	0.20	-	-	0.36	0.49
Zulu	_	-	-	-	-	0.40	0.71

Table 6: **AfriComet-STL scores** across the languages for each model. "—" means the language is not supported by the model. The highlighted scores are the best score per language

Language	Whisper medium	Whisper large-v3	MMS-1b all	Seamless-M4T-v2 Large	Gpt-40 audio-preview	Gemini-2.0 flash	Qwen2.5
Hausa	186.23	96.99	39.37	_	119.74	52.16	126.81
Igbo	_	_	48.81	66.27	117.84	87.32	198.68
Yoruba	213.41	97.51	44.05	44.62	107.25	78.46	120.84

Table 7: Transcription WER % for each model—language pair on the NaijaVoices subset of the Multilingual African Speech transcription dataset; the lowest (best) WER per language is shown in bold. "-" indicates the language is not supported by the model.

Language	ASR	(WER)	AST (STL)		
Zungunge	Base	Base Finetuned		Finetuned	
Hausa	126.81	50.54	0.19	0.39	
Igbo	198.68	3 42.41	0.18	0.54	
Yoruba	120.84	71.29	0.20	0.29	

Table 8: Qwen-Omni2 ASR (WER score) and AST (AfriComet-STL) Performance Before and After Fine-Tuning

or miss important words (Figure 3), producing contextually plausible but non-literal translations—highlighted by AfriCOMET-STL (Figure 6, which better captures adequacy than BLEU alone.

Noise Sensitivity: All models suffer from degraded output under overlapping speech and realworld noise, with frequent failures to segment speakers or filter background sounds, indicating model's failure to adequately generalize to real-

world spontaneous speech.

4.6 Implications for Inclusive Voice Technology

Our findings have clear implications for implementers, researchers, and product teams:

Model Selection: For applications requiring exact transcription—such as legal or medical records—unimodal ASR models remain preferable where they support the target language. However, for conversational interfaces or translation tasks, recent multimodal LLMs (e.g. Gemini) offer broader language coverage and better semantic translation, even in low-resource settings.

Fine-Tuning Value: The dramatic improvements achieved with PEFT fine-tuning on Qwen2.5-Omni (Figure 8) highlight a promising pathway for African NLP practitioners. Moderate, domain-specific datasets can unlock substantial gains, mak-

Example 1: Background Noise

Reference: Uso wao ni kiivu zaidi kuliko mvesui.

Whisper Large-v3: kwa hivyo kwa hivo kw hivyo kwa hivyo.

Example 2: Word substitution

Reference: A adalai Hausawa ana ywa yara masu kaciya a cikin sa safar bakaahwi.

Gemini2.0: A daddare Hausawa ana yiwa yara masu kaciya in san ke shakar bakwai.

Example 3: Wrong language

Reference: awon obinrin naa na je isu.

GPT-Audio (French): malheureusement je ne peux pas repondre a des questions ou identifier des locuteurs à partir d'un echantillon vocal.

Translated to English: Unfortunately, I cannot answer questions or identify speakers from a voice sample.

Figure 2: Examples of oscillations, hallucination, word substitutions, and language mismatch in ASR outputs from unimodal and multimodal models.

Example 1: Altered meaning

Reference: be careful not to allow fabric to become too hot which can cause shrinkage or in extreme cases scorch

SeamlessM4T-v2: be careful not to overheat the cloth which can cause itching or burn if it is to thick

Example 2: Altered meaning

Reference: on 15 august 1940 the allies invaded southern france the invasion was called operation dragoon

Whisper L.: name of the operation was given to the king in 1940 and was first introduced in southern france it was later called operation dragon

Figure 3: Examples of altered meaning AST outputs from unimodal and multimodal models.

ing open-source LLMs much more practical for local deployment.

Benchmark Relevance: Our analysis underscores the need for modern, representative benchmarks like AfriVox. Results on older datasets (e.g., CommonVoice, NCHLT) often overestimate model performance due to likely benchmark contamination; newer, more challenging datasets like AfriSpeech-200 and Afrispeech-Parliamentary expose the true generalization gap.

Language and Accent Prioritization: Error patterns suggest that models benefit from balanced, accent-diverse training and evaluation data. Developers should prioritize expanding coverage of dialects and spontaneous speech, not just major languages.

5 Conclusion

This work introduces AfriVox, the first comprehensive benchmark designed to evaluate both unimodal and multimodal speech LLMs on African languages and accented English, directly addressing the urgent need for evidence-based guidance as voice-driven AI proliferates across Africa. Our systematic comparison of state-of-the-art models reveals that, despite recent advances, major gaps persist in model accuracy, language support, and robustness—particularly for spontaneous speech, diverse dialects, and real-world conditions.

Through the aggregation and curation of both new and existing datasets, AfriVox enables transparent, reproducible performance assessment across 20 languages and over 100 accents, setting a new standard for evaluating voice AI inclusivity in low-resource settings. Our results show that while unimodal ASR remains the best choice for verbatim transcription, recent multimodal LLMs have expanded the reach of automatic translation, offering broader language support and more semantically faithful outputs—especially when coupled with moderate, targeted fine-tuning.

The practical significance of this work is substantial. By detailing which models are robust for which languages and tasks, AfriVox provides actionable evidence for implementers, NGOs, and governments deploying LLM-powered applications, for example, in healthcare, legal services, financial inclusion, and education. Our findings highlight that open-source, parameter-efficient finetuning is a feasible path to unlocking local language support with manageable resources. Most importantly, AfriVox lays the foundation for data-driven progress and greater linguistic equity as LLM-powered voice applications scale across the continent.

Limitations

While AfriVox makes an important step toward rigorous, inclusive benchmarking for African speech technologies, several methodological constraints should be noted:

Dataset Representation: Although AfriVox covers more African languages and accents than prior work, many of Africa's 2,000+ languages remain unrepresented or covered by small sample sizes. Dialectal and spontaneous speech diversity is still far from exhaustive.

Benchmark Contamination: Some older public

datasets (e.g., CommonVoice, NCHLT) may overlap with pretraining data for popular models, possibly inflating apparent model performance relative to unseen, truly out-of-domain audio. Our results on newly-curated datasets are more reliable but still limited by size and scope.

Evaluation Scope: Most evaluations focus on transcription and direct audio-to-English translation. We do not benchmark the full range of speech LLM multimodal abilities (e.g., dialog, spoken question answering), nor do we exhaustively test different prompting strategies or task configurations due to compute constraints.

Fine-Tuning Experiments: Our parameterefficient fine-tuning is limited to three Nigerian languages, using moderate (not minimal) amounts of labeled data. Results may not generalize to ultralow-resource languages or domains with dramatically less data available.

Noise and Real-World Testing: While AfriVox includes challenging real-world audio, our robustness analysis is not exhaustive. Further work should explore adversarial noise, code-switching, and multi-speaker dialog in more depth.

Despite these constraints, AfriVox establishes a practical and extensible blueprint for ongoing evaluation and improvement of speech and text LLMs in Africa. We hope this work will catalyze further open data sharing, community-driven evaluation, and development of voice AI systems that genuinely serve Africa's linguistic diversity.

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Language	Whisper medium	Whisper large-v3	MMS-1b all	SeamlessM4T-v2 Large	Gpt-40 audio-preview	Gemini-2.0 flash
Afrikaans	44.49	30.93	26.48	18.64	32.20	13.77
Amharic	441.81	205.81	34.71	86.45	118.45	19.10
Arabic	_	11.06	36.28	9.29	6.64	4.42
Fulani	_	_	56.78	_	157.03	74.62
Hausa	158.21	86.13	31.39	_	100.85	34.92
Igbo	_	_	44.60	102.95	110.63	66.07
Luganda	_	_	45.77	37.62	89.34	52.98
Pedi	_	_	31.29	_	110.12	90.11
Shona	222.30	116.51	29.60	76.46	97.43	54.45
Swahili	99.04	41.51	22.22	11.98	29.92	12.37
Xhosa	_	_	44.58	_	124.79	56.94
Yoruba	204.21	87.18	34.29	31.03	82.98	42.04
Zulu	_	_	40.30	50.56	110.88	32.03

Table 9: WER % for each model—language pair on the FLEURS subset of the Multilingual African Speech transcription dataset; the lowest (best) WER per language is shown in bold. "-" indicates the language is not supported by the model.

Language	Canary 1b	Whisper medium	Whisper large-v3	MMS-1b all	Qwen2.5	SeamlessM4T-v2 Large	GPT-40 audio-preview	Gemini-2.0 flash
Afrikaans	-	52.54	32.7	36.99	_	14.69	47.48	17.64
Akan	_	_	_	62.90	_	_	103.97	76.53
Arabic	_	45.74	33.10	75.29	_	_	32.76	23.67
French	13.14	16.32	10.65	41.74	24.00	16.80	12.11	8.02
Hausa	_	129.55	93.68	43.22	_	_	125.96	39.55
Igbo	_	_	_	53.61	_	68.97	104.18	77.30
Kinyarwanda	_	_	_	46.65	_	_	134.26	65.19
Pedi	_	_	_	46.67	_	_	124.27	76.72
Sesotho	_	_	_	_	_	_	172.76	77.59
Shona	_	150.31	101.27	32.33	_	75.46	80.30	45.04
Swahili	_	112.09	48.11	34.17	_	18.87	42.74	16.30
Tswana	_	_	_	_	_	_	135.98	72.81
Twi	_	_	_	50.55	_	_	102.58	80.66
Xhosa	_	_	_	43.62	_	_	122.86	46.54
Yoruba	_	157.12	88.98	43.05	_	30.44	134.79	54.02
Zulu	_	_	_	48.41	_	52.49	129.38	35.19

Table 10: WER % for each model—language pair on the Intron-AfriVox subset of the Multilingual African Speech transcription dataset; the lowest (best) WER per language is shown in bold. "-" indicates the language is not supported by the model.

Language	Whisper medium	Whisper large-v3	MMS-1b all	Seamless-M4T-v2 Large	Gpt-4o audio-preview	Gemini-2.0 flash
Amharic	427.57	155.51	76.16	23.94	280.17	280.17
Swahili	132.67	73.47	40.56	26.39	93.58	93.58

Table 11: WER % for each model—language pair on the ALFFA subset of the Multilingual African Speech transcription dataset; the lowest (best) WER per language is shown in bold. "-" indicates the language is not supported by the model.

Language	Canary 1b	Whisper medium	Whisper large-v3	MMS-1b all	Qwen	Seamless-M4T-v2 Large	Gpt-40 audio-preview	Gemini-2.0 flash
French	5.49	7.69	11.10	24.53	24.00	14.82	34.55	12.67

Table 12: WER % for each model-language pair on the OpenSLR subset of the Multilingual African Speech transcription dataset; the lowest (best) WER per language is shown in bold. "-" indicates the language is not supported by the model.

Language	MMS-1b all	Gpt-40 audio-preview	Gemini-2.0 flash
Akan	77.78	133.33	94.44
Ga	_	172.73	114.55
Twi	75.00	184.38	150.00

Table 13: WER % for each model—language pair on the Ashesi Financial Inclusion subset of the Multilingual African Speech transcription dataset; the lowest (best) WER per language is shown in bold. "-" indicates the language is not supported by the model.

Language	Whisper medium	Whisper large-v3	MMS-1b all	Seamless-M4T-v2 Large	Gpt-4o- audio-preview	Gemini-2.0 flash
Afrikaans	52.30	37.65	27.09	13.80	57.07	17.55
Amharic	513.92	183.28	52.69	92.51	183.54	130.17
Arabic	36.24	18.33	27.66	68.27	31.73	11.94
Hausa	270.36	91.49	27.20	_	109.09	40.53
Igbo	_	_	60.71	42.86	246.43	82.14
Kinyarwanda	_	_	32.75	_	136.35	84.26
Luganda	_	_	28.51	15.97	132.04	80.73
Swahili	120.74	71.30	24.50	14.11	92.47	26.33
Twi	_	_	57.53	_	123.29	93.15
Yoruba	294.01	99.43	38.63	39.91	96.48	103.57

Table 14: WER % for each model—language pair on the Common Voice subset of the Multilingual African Speech transcription dataset; the lowest (best) WER per language is shown in bold. "-" indicates the language is not supported by the model.

Language	Whisper- medium	Whisper large-v3	MMS-1b all	Seamless-M4T-v2 Large	Gpt-40 audio-preview	Gemini-2.0 flash
Afrikaans	99.00	68.31	71.32	25.01	151.50	48.94
Pedi	_	_	42.03	_	119.29	90.75
Sesotho	_	_	_	_	133.43	104.33
Tswana	_	_	_	_	127.82	85.19
Xhosa	_	_	31.93	_	171.43	56.70
Zulu	_	_	28.10	56.43	208.26	44.64

Table 15: WER % for each model-language pair on the NCHLT subset of the Multilingual African Speech transcription dataset; the lowest (best) WER per language is shown in bold. "-" indicates the language is not supported by the model.

Language	Whisper medium	Whisper large-v3	MMS-1b all	Seamless-M4T-v2 Large	Gpt-40 audio-preview	Gemini-2.0 flash
Hausa	112.01	102.16	39.37	_	110.46	104.58
Twi	_	_	_	51.53	89.81	78.04
Yoruba	118.50	106.66	24.63	27.23	84.70	44.94

Table 16: WER % for each model—language pair on the BibleTTS subset of the Multilingual African Speech transcription dataset; the lowest (best) WER per language is shown in bold. "-" indicates the language is not supported by the model.

Language	Metric	Fluency r	Adequacy r
Akan	BLEU	-0.09	0.58
	ChrF	-0.24	0.68
	AfriComet-STL	0.07	0.61
Igbo	BLEU	0.10	0.63
	ChrF	-0.11	0.69
	AfriComet-STL	-0.04	0.93
Pedi	BLEU	0.05	0.78
	ChrF	0.26	0.68
	AfriComet-STL	0.38	0.61
Shona	BLEU	0.38	0.44
	ChrF	0.48	0.73
	AfriComet-STL	0.67	0.86
Swahili	BLEU	0.43	0.47
	ChrF	0.56	0.70
	AfriComet-STL	0.67	0.76
Twi	BLEU	0.43	0.34
	ChrF	0.44	0.36
	AfriComet-STL	0.52	0.60
Yoruba	BLEU	0.30	0.61
	ChrF	0.40	0.76
	AfriComet-STL	0.47	0.70
Average	BLEU	0.23	0.52
	ChrF	0.40	0.66
	AfriComet-STL	0.48	0.70

Table 17: Pearson correlations (r) between automatic metrics and human evaluations of fluency and adequacy for automatic speech translation.

Language	Canary 1b	Whisper medium	Whisper large-v3	Qwen2.5	SeamlessM4T Large-v2	Gpt-40 audio-preview	Gemini-2.0 flash
Afrikaans	-	19.39	23.2	_	27.62	31.59	38.76
Akan	_	_	_	_	_	2.44	5.15
Amharic	_	0.8	0.71	_	15.61	4.2	24.88
Arabic	_	17.97	20.34	_	27.69	31.06	34.68
French	24.46	27.39	28.92	41.40	33.38	41.27	43.57
Fulani	_	_	_	_	0.58	1.05	2.41
Ga	_	_	_	_	_	0.49	1.06
Hausa	_	0.71	0.71	_	0.31	6.23	21.06
Igbo	_	_	_	_	1.92	2.97	5.82
Kinyarwanda	_	_	_	_	_	1.99	10.91
Luganda	_	_	_	_	15.97	7.77	13.79
Pedi	_	_	_	_	_	3.19	6.34
Sesotho	_	_	_	_	_	4.11	11.23
Shona	_	0.4	0.52	_	2.11	6.78	12.56
Swahili	_	2.84	5.47	_	23.27	26.78	32.62
Tswana	_	_	_	_	_	3.72	9.59
Twi	_	_	_	_	_	2.83	2.48
Xhosa	_	_	_	_	-	4.71	19.9
Yoruba	_	0.24	0.37	_	14.39	4.89	11.77
Zulu	_	_	_	_	8.17	6.57	22.9

Table 18: **BLEU scores for each model–language pair on the Multilingual African Speech translation dataset**; the highest (best) BLEU score per language is shown in bold. "-" indicates the language is not supported by the model.

Language	Gemini-2.0 flash	GPT-40 audio-preview	SeamlessM4T-v2 Large	Whisper Large	Whisper Medium	Canary-1b	Qwen2.5
Afrikaans	64.33	56.39	56.13	50.33	45.58	_	_
Akan	29.86	25.01	_	_	_	_	_
Amharic	56.62	29.62	43.48	17.06	13.57	_	_
Arabic	63.10	59.26	55.53	47.85	44.38	_	_
French	66.56	64.40	63.72	58.61	57.19	54.12	64.94*
Fulani	27.56	23.82	16.25	_	_	_	_
Ga	20.08	19.09	_	_	_	_	_
Hausa	48.48	29.81	13.47	13.29	7.78	_	_
Igbo	32.10	25.40	18.52	_	_	_	_
Kinyarwanda	37.69	23.62	_	_	_	_	_
Luganda	44.23	35.56	44.21	_	_	-	_
Pedi	34.63	27.51	_	_	_	_	_
Sesotho	38.00	26.71	_	_	_	-	_
Shona	42.07	33.56	21.65	15.59	12.76	_	_
Swahili	61.74	55.90	53.39	30.00	22.13	_	_
Tswana	35.52	25.11	_	_	_	_	_
Twi	24.22	23.15	_	_	_	_	_
Xhosa	48.82	28.54	_	_	_	_	_
Yoruba	38.45	28.37	40.53	14.29	10.45	_	_
Zulu	52.76	31.54	32.79	_	_	_	_

Table 19: **CHrF scores for each model–language pair on the Multilingual African Speech translation dataset**; the highest (best) CHrF score per language is shown in bold. "-" indicates the language is not supported by the model.

Language	age Gemini-2.0 flash		GPT-40 audio-preview		SeamlessM4T-v2 Large		Whisper Large		Whisper Medium	
	BLEU	ChrF	BLEU	ChrF	BLEU	ChrF	BLEU	ChrF	BLEU	ChrF
Amharic	29.44	62.09	5.60	33.25	21.24	50.16	1.20	19.06	1.08	16.30
Arabic	33.25	<u>66.44</u>	30.66	63.85	33.86	62.88	18.83	50.45	18.07	48.54
Fulani	2.41	27.56	1.05	23.82	0.58	16.25	_	_	_	_
Hausa	17.68	<u>50.09</u>	6.07	34.25	0.48	16.79	0.16	15.18	0.22	10.13
Igbo	5.54	<u>34.91</u>	2.48	27.37	1.17	17.99	_	_	_	_
Luganda	13.79	44.23	7.77	35.56	15.97	44.21	_	_	_	_
Pedi	6.30	<u>36.41</u>	2.95	28.84	_	_	_	_	_	_
Shona	12.20	43.54	6.15	34.43	2.67	25.44	0.79	17.46	0.55	14.62
Swahili	30.70	62.10	23.89	55.24	28.41	57.03	4.48	29.04	2.54	20.40
Xhosa	20.09	<u>51.51</u>	4.19	29.77	_	_	_	_	_	_
Yoruba	10.21	40.15	4.23	30.70	13.25	<u>41.04</u>	0.62	16.73	0.41	12.20
Zulu	21.54	<u>53.45</u>	5.86	33.00	7.67	34.19	_	_	_	_

Table 20: BLEU & CHrF scores for each model-language pair on the FLEURS subset of the Multilingual African Speech translation dataset; the highest (best) BLEU & CHrF score per language is shown in bold with the CHrF score further underlined. "-" indicates the language is not supported by the model.

Language	Gemin fla		GPT-40 audio-preview		SeamlessM4T-v2 Large		Whis Lar	-	Whisper Medium	
	BLEU	CHrF	BLEU	CHrF	BLEU	CHrF	BLEU	CHrF	BLEU	CHrF
Afrikaans	38.76	64.33	31.59	56.39	27.62	56.13	23.20	50.33	19.39	45.58
Akan	5.15	<u> 29.86</u>	2.44	25.01	_	_	_	_	_	_
Amharic	16.45	<u>45.29</u>	1.39	22.12	6.07	29.50	0.12	13.29	0.31	7.98
Arabic	24.75	<u>55.28</u>	21.98	52.07	15.99	44.95	13.55	41.54	10.78	36.94
French	32.49	<u>60.96</u>	28.99	57.45	20.07	50.06	23.95	53.37	21.31	51.01
Ga	1.06	<u>20.08</u>	0.49	19.09	_	_	_	_	_	_
Hausa	23.18	<u>48.70</u>	6.48	28.76	0.19	11.88	0.16	12.52	0.15	6.34
Igbo	5.69	<u>29.50</u>	2.99	23.62	2.05	17.18	_	_	_	_
Kinyarwanda	10.91	<u>37.69</u>	1.99	23.62	_	_	_	_	_	_
Pedi	6.40	<u>31.04</u>	3.61	24.81	_	_	_	_	_	_
Sesotho	11.23	<u>38.00</u>	4.11	26.71	_	_	_	_	_	_
Shona	12.98	<u>40.15</u>	7.55	32.42	1.15	16.26	0.23	13.34	0.25	10.40
Swahili	30.45	<u>58.71</u>	23.52	51.43	19.82	49.07	6.51	30.33	4.00	21.80
Tswana	9.59	<u>35.52</u>	3.72	25.11	_	_	_	_	_	_
Twi	2.48	<u>24.22</u>	2.83	23.15	_	_	_	_	_	_
Xhosa	19.76	<u>46.48</u>	5.11	27.47	_	_	_	_	_	_
Yoruba	14.37	39.68	5.61	27.77	14.01	<u>40.44</u>	0.11	12.72	0.08	8.35
Zulu	24.01	<u>52.14</u>	7.17	30.20	8.60	31.48	_	_	_	_

Table 21: **BLEU & CHrF scores for each model—language pair on the Intron-AfriVox subset of the Multilingual African Speech translation dataset**; the highest (best) BLEU & CHrF score per language is shown in bold with the CHrF score further underlined. "-" indicates the language is not supported by the model.

Language	Cana	ry1b	Qwen2.5			
	BLEU	CHrF	BLEU	CHrF		
French	13.78	44.46	41.40	64.94		

Table 21: BLEU & CHrF scores for each model—language pair on the Intron-AfriVox subset of the Multilingual African Speech translation dataset; the highest (best) BLEU & CHrF score per language is shown in bold with the CHrF score further underlined. "-" indicates the language is not supported by the model.

Language	Language Gemini		GPT-4c		SeamlessM4T v2 Large		Whisper Large		Whisper Medium		Qwen Omni	
	BLEU	ChrF	BLEU	ChrF	BLEU	ChrF	BLEU	ChrF	BLEU	ChrF	BLEU	ChrF
Hausa	19.15	44.84	5.61	25.34	0.17	12.69	0.17	12.52	0.11	8.29	0.25	13.19
Igbo	6.97	28.67	4.35	22.91	4.22	22.80	_	_	_	_	0.26	12.59
Yoruba	9.92	32.57	4.88	24.32	16.34	<u>39.61</u>	0.11	11.52	0.11	10.33	0.24	13.12

Table 22: BLEU and ChrF scores for each model—language pair on the NaijaVoices subset of the Multilingual African Speech Translation dataset. The highest (best) BLEU and ChrF score per language is shown in bold, with the ChrF score further underlined. "—" indicates the language is not supported by the model.

Language	Gemini-2.0 flash		GPT-40 audio-preview		SeamlessM4T-v2 Large		Whisper Large		Whisper Medium	
	BLEU	CHrF	BLEU	CHrF	BLEU	CHrF	BLEU	CHrF	BLEU	CHrF
Swahili	37.22	65.60	33.74	62.25	25.15	57.15	4.32	30.09	1.68	23.38

Table 23: BLEU & CHrF scores for each model—language pair on the IWSLT_LRST subset of the Multilingual African Speech translation dataset; the highest (best) BLEU & CHrF score per language is shown in bold with the CHrF score further underlined. "-" indicates the language is not supported by the model.

Language	Gemini-2.0 flash		GPT-40 audio-preview		SeamlessM4T-v2 Large		Whisper Large		Whisper Medium	
	BLEU	CHrF	BLEU	CHrF	BLEU	CHrF	BLEU	CHrF	BLEU	CHrF
Arabic	51.72	70.78	45.97	64.50	37.07	62.11	30.92	54.18	28.03	50.48
French	44.40	<u>66.91</u>	42.19	64.83	34.35	64.56	29.32	58.98	27.84	57.57

Table 24: BLEU & CHrF scores for each model—language pair on the Covost subset of the Multilingual African Speech translation dataset; the highest (best) BLEU & CHrF score per language is shown in bold with the CHrF score further underlined. "-" indicates the language is not supported by the model.

Language	Canaı	ry-1b	QWEN		
	BLEU	CHrF	BLEU	CHrF	
French	25.03	54.72	41.40	64.94	

Table 24: BLEU & CHrF scores for each model—language pair on the Covost subset of the Multilingual African Speech translation dataset; the highest (best) BLEU & CHrF score per language is shown in bold with the CHrF score further underlined. "-" indicates the language is not supported by the model.