PARAS2S: BENCHMARKING AND ALIGNING SPOKEN LANGUAGE MODELS FOR PARALINGUISTIC-AWARE SPEECH-TO-SPEECH INTERACTION

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ABSTRACT

Speech-to-Speech (S2S) models have shown promising dialogue capabilities, but their ability to handle paralinguistic cues—such as emotion, tone, and speaker attributes—and to respond appropriately in both content and style remains underexplored. Progress is further hindered by the scarcity of high-quality and expressive demonstrations. To address this, we introduce a novel reinforcement learning (RL) framework for paralinguistic-aware S2S, ParaS2S, which evaluates and optimizes both content and speaking style directly at the waveform level. We first construct **ParaS2SBench**, a benchmark comprehensively evaluates S2S models' output for content and style appropriateness from diverse and challenging input queries. It scores the fitness of input-output pairs and aligns well with human judgments, serving as an automatic judge for model outputs. With this scalable scoring feedback, we enable the model to explore and learn from diverse unlabeled speech via Group Relative Policy Optimization (GRPO). Experiments show that existing S2S models fail to respond appropriately to paralinguistic attributes, performing no better than pipeline-based baselines. Our RL approach achieves a 11% relative improvement in response content and style's appropriateness on ParaS2SBench over supervised fine-tuning (SFT), surpassing all prior models while requiring substantially fewer warm-up annotations than pure SFT.

1 Introduction

Speech is the most natural medium of communication, conveying not only words but also paralinguistic cues—emotion, tone, and speaker attributes—that jointly shape true intent and guide appropriate responses Schuller & Batliner (2013). This interplay of linguistic and paralinguistic signals motivates speech-to-speech (S2S) models Xu et al. (2025); Huang et al. (2025b); Zeng et al. (2024) for human-like, empathetic interaction beyond text-based dialogue systems Achiam et al. (2023); Grattafiori et al. (2024).

S2S models show strong dialogue abilities Fang et al. (2025a;b); Zeng et al. (2024), as seen in Qwen2.5-Omni Xu et al. (2025) and ChatGPT advanced voice mode. Built on LLMs, they preserve reasoning and conversational abilities while adding speech as a new I/O modality, achieving high scores on benchmarks like VoiceBench Chen et al. (2024) and Llama Questions Nachmani et al. (2024). Yet most benchmarks focus on question answering Nachmani et al. (2024), instruction following Lu et al. (2025), or speech-to-text understanding tasks Yang et al. (2024); Sakshi et al. (2025b), overlooking paralinguistic-aware dialogue. StyleTalk Lin et al. (2024a) and VoxDialogue Cheng et al. (2025) partially address the problem but remain *speech-to-text* benchmarks where evaluation ends at the textual response, leaving no benchmark that directly evaluates S2S models' response speech for paralinguistic awareness.

Beyond the lack of benchmarks, no paralinguistic-aware S2S models currently exist. Our study shows that most S2S models fail to appropriately adjust responses according to different speaking styles (e.g., emotional tone), often inferring speaker state from content alone and producing tone-deaf or awkward replies. This limitation stems from existing spoken dialogue datasets, which rarely

¹https://openai.com/index/chatgpt-can-now-see-hear-and-speak/

capture the style dynamics between input and output Ding et al. (2025); Fang et al. (2025a;b). Collecting such data is expensive, as it requires style annotation and expressive response recording, making data scarcity the main bottleneck for developing paralinguistic-aware S2S models Huang et al. (2025b).

Inspired by DeepSeek-R1 Guo et al. (2025), which acquires reasoning capabilities through RL without any SFT demonstrations, we ask whether paralinguistic-aware dialogue capabilities can similarly emerge via RL with minimal supervision. To answer, we introduce a novel framework for paralinguistic-aware S2S, ParaS2S. ParaS2S comprises a new S2S benchmark ParaS2SBench and a RL learning framework ParaS2SAlign. ParaS2SBench is designed to jointly evaluates both the content and speaking style of input and output speech, guided by three key design principles:

- 1. **Speech-to-speech evaluation.** Evaluation is performed directly on input and output speech, assessing whether the model generates responses with both appropriate content and speaking style given the input speech.
- 2. **Contrasting speaking styles.** Following StyleTalk Lin et al. (2024a), each test query is paired with two *contrasting* speaking styles that demand distinct responses. For example, "I just bumped into my ex." may be spoken in either a surprised or sad tone.
- 3. **Scenario-controlled queries.** We design each query to have *neutral text content* so that models cannot guess the speaker's state from words alone, and to be *paralinguistically relevant* so that the speaking style genuinely changes how the response should be generated.

We design a data curation pipeline to automatically generate high-quality speech prompts covering key paralinguistic aspects—emotion, sarcasm, age, and gender. Using this benchmark, we expose the common tone-deaf issue in current S2S models, including state-of-the-art (SOTA) open-source models such as Qwen2.5 Omni Xu et al. (2025) and Kimi-Audio Ding et al. (2025), as well as closed-source systems such as ChatGPT advanced voiced mode Achiam et al. (2023).

To advance model development, we propose **ParaS2SAlign**. By leveraging a Speech-to-Text reasoning model Xie et al. (2025); Radford et al. (2023) and text LLM, we automate benchmark evaluation and provide an automatic judge for model outputs that correlates with human scoring. Building on the scalability of this scoring pipeline, we generate a large-scale preference dataset² and distill the benchmark pipeline into a single reward model to enable RL. With Group Relative Policy Optimization (GRPO) Shao et al. (2024), the base S2S model learns from diverse unlabeled speech prompts and from its own generated outputs automatically scored by the reward model, thereby unlocking paralinguistic-aware S2S capabilities through RL. Our results show that while supervised fine-tuning (SFT) is effective and outperforms existing models³, RL surpasses SFT by more than 11% in response content and style appropriateness on ParaS2SBench and 7.6% on subjective evaluation. Furthermore, in cost-controlled experiments, RL requires only 10 hours of demonstration as warm-up and achieves the same performance as pure SFT using just one fifth of the annotations, highlighting its learning efficiency. Our contributions are multifold:

- We present a novel benchmark, **ParaS2SBench**, for paralinguistic-aware S2S dialogue. It directly evaluates both the content and speaking style of input-output speech pairs at the waveform level, revealing the common tone-deaf issue in current S2S models.
- We propose **ParaS2SAlign**, the first RL framework for paralinguistic-aware S2S. By automating and distilling the benchmark pipeline into a reward model, we enable scalable learning from unlabeled speech without costly demonstrations.
- We demonstrate that RL with GRPO achieves a 11% relative improvement in GPT-based scores on ParaS2SBench and 12% on real speech queries over SFT. Furthermore, We highlight the cost efficiency of RL compared to SFT, mitigating the data scarcity of paralinguisitc-aware S2S.
- We will open-source data, code, and models to lower the barrier for future research.

²This process would be costly if the response speech and preference scores were annotated by humans.

³At the cost of requiring expensive and non-scalable demonstrations.

2 RELATED WORK

2.1 Spoken Dialogue Models

From S2T to S2S dialogue models. Early Speech-to-Text LLMs equip LLMs with *hearing* capabilities while leveraging textual reasoning for audio interaction Tang et al. (2024); Hu et al. (2024); Gong et al. (2024). AudioReasoner Xie et al. (2025) introduces Chain-of-Thought (CoT) reasoning to mitigate hallucination, while Qwen-Audio 1/2 Chu et al. (2023; 2024) and StepAudio Huang et al. (2025b) further extend dialogue capabilities to enable spoken agents⁴. Recent works explore Speech-to-Speech LLMs that learn input—output speech interaction end-to-end Zhang et al. (2023); Défossez et al. (2024). GLM-4-Voice Zeng et al. (2024) and Step-Audio-AQAA Huang et al. (2025a) rely on interleaved text and audio tokens for grounded speech generation. LLaMa-Omni Fang et al. (2025a;b), Freeze-Omni Wang et al. (2025b) and Mini-Omni Xie & Wu (2024) propose fine-tuning techniques to preserve LLM intelligence when adding speech modality. Qwen2.5 Omni Xu et al. (2025) proposes the thinker-talker architecture, while Kimi-Audio Ding et al. (2025) introduces a dual-head design for text and audio generation.

Paralinguistic-aware dialogue models. Among these models, ParalinGPT Lin et al. (2024b) and StyleTalk Lin et al. (2024a) are the first to enable Speech-to-Text LLMs to respond differently to diverse speaking styles. For S2S models, GOAT-SLM Chen et al. (2025) is the only model emphasizing paralinguistic-aware dialogue with a multi-stage SFT pipeline. These works rely on SFT with carefully curated, high-quality data, whereas we explore RL to reduce this reliance.

RL for dialogue models. RL has been applied to align spoken dialogue models. Align-SLM Lin et al. (2025b) follows RLAIF Lee et al. (2024) and adopts DPO Rafailov et al. (2023) to improve long-range semantics. Qwen2.5 Omni Xu et al. (2025) uses WER as a preference signal to ground speech generation. Step-Audio Huang et al. (2025b) and Step-Audio-AQAA Huang et al. (2025a) rely on human feedback, which is annotation-heavy. ParaS2SAlign is the first RL framework to model content–style and input-output dynamics using scalable AI feedback.

2.2 SPOKEN DIALOGUE BENCHMARKS

Benchmarks have been proposed to evaluate spoken dialogue models. Table 3 compares key differences across benchmarks. Dynamic-SUPERB Huang et al. (2024) tests instruction-following on 180 tasks yu Huang et al. (2025). AudioBench Wang et al. (2025a) unifies speech/sound understanding and QA. AIR-Bench Yang et al. (2024) adds speech, sound, music tasks, and a *chat* category. MMAU Sakshi et al. (2025a) raises difficulty with reasoning-intensive QA. SpokenWOZ Si et al. (2023) provides large-scale human-to-human dialogue data. VoxEval Cui et al. (2025) converts MMLU Hendrycks et al. (2021) to speech to assess model intelligence. VoiceBench Chen et al. (2024) adds more text-based QA datasets including AlpacaEval Li et al. (2023), OpenBookQA Mihaylov et al. (2018), and MMLU-pro Wang et al. (2024). FullDuplexBench Lin et al. (2025a) evaluates response timing for full-duplex models. Among these works, ADU-Bench Gao et al. (2025), SD-eval Ao et al. (2024), VoxDialogue Cheng et al. (2025), and StyleTalk Lin et al. (2024a) evaluate responses under different input speaking styles, but focus only on the dialogue models' output text. In contrast, ParaS2SBench performs end-to-end evaluation on both input and output speech, jointly considering content and speaking style.

3 ParaS2SBench

ParaS2SBench is a benchmark designed to evaluate paralinguistic-aware S2S models. In Section 3.1, we describe the process of curating training and testing queries that serve as inputs for evaluation. In Section 3.2, we present the methodology for automatically evaluating model responses given an input query.

⁴The response is usually in text, and the *speaking* capability is enabled by a separate TTS module.

⁵StyleTalk predicts both response text and style in textual format, enabling style learning and evaluation. However, it is limited to the few categorical styles supported by Microsoft Azure TTS, and its format assumption prevents evaluation of S2S models.

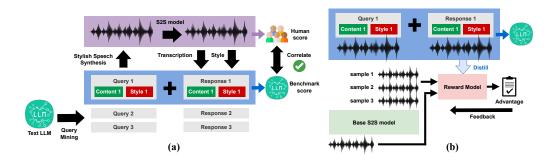


Figure 1: The overall framework of ParaS2S. (a) illustrates the pipeline of ParaS2SBench; (b) illustrates the framework of ParaS2SAlign.

3.1 QUERY MINING – SYNTHETIC AND REAL

As shown by Figure 1 (a), ParaS2SBench begins by generating scenario-controlled and challenging queries with LLM that specify both the content and the corresponding speaking style, followed by synthesizing these queries using suitable text-to-speech (TTS) systems. The queries span a wide range of dialogue topics and scenarios, and the speaking styles cover various key paralinguistic factors, including emotion, sarcasm, gender, and age⁶. Mining appropriate queries is necessary for evaluating paralinguistic-aware S2S since many speech queries lack paralinguistic dynamics⁷. Such queries are unsuitable for evaluation, as models can answer correctly without considering style. We design an automatic data curation pipeline to mine the realistic and challenge testing queries. The pipeline relies on ChatGPT, and we include prompts in Appendix. Table 5 shows several examples.

- 1. Candidate Generation. We first generate a large corpus of queries with ChatGPT, each consisting of a input spoken sentence $c_i \in \Sigma^*$ followed by two *contrasting* speaking styles, $s_i^1, s_i^2 \in \Sigma^*$, that demand different responses. In the generation prompt, we instruct ChatGPT to cover diverse topics and scenarios, including interests, work, studies, relationships, travel, health, religion, fashion, finance, and more.
- 2. Script Quality Filtering. For each spoken content c_i , we construct two queries, (c_i, s_i^1) and (c_i, s_i^2) . For each query (c_i, s_i) , we control the scenario by asking ChatGPT for several checks, including neutrality, reasonability and paralinguistic relevance. Neutrality prevents models from inferring the speaker's state solely from text c_i ; reasonability ensures the content c_i and style s_i is a reasonable pair; paralinguistic relevance ensures that speaking style non-trivially affects the response. If any test is not passed, the query is discard. Appendix A.3 provides more explanations.
- 3. **Speech Synthesis.** We synthesize input waveform $w_i \in R^*$ given the (c_i, s_i) pair. For emotion and sarcasm, we rely on the instruction-based TTS system gpt-4o-mini-tts8. This system requires a style description, which we generate with ChatGPT based on the style label s_i . Since gpt-4o-mini-tts supports only a limited number of speakers, we use CosyVoice Du et al. (2024) for in-context zero-shot synthesis of gender and age. The voice samples for gender are drawn from LibriSpeech Panayotov et al. (2015) and CommonVoice Ardila et al. (2020), while the samples for age are drawn from NNCES9. We discard samples whose WER with the ground truth exceeds a threshold. For emotion, we further discard samples whose Emotion2vec Ma et al. (2024) classifier scores are too low Cheng et al. (2025).
- Train/Test Split. To avoid overlap between training and testing, we use disjoint query topics and TTS speakers.

⁶We exclude emphasis, volume, and speed because our preliminary study shows they rarely affect human preferences. For example, when given "I want to borrow this book (fast)," people preferred "Sure, please give me your ID" over "Could you slow down? You speak too fast."

⁷For example, the factual question *Who is the first president of America?* should yield the same answer regardless of the speaker's background or style.

⁸https://www.openai.fm/

⁹https://www.kaggle.com/datasets/kodaliradha20phd7093/nonnative-children-english-speech-nnces-corpus . We do not use MyST Pradhan et al. (2024) since the data link is unavailable.

5. **Human Check.** To ensure test set authenticity, we recruit three annotators to manually include only speech prompts with correct content and style from the filtered set.

The above pipeline curates a synthetic test set covering emotion, sarcasm, age, and gender. To further examine model behavior in realistic scenarios, we construct a test set using real speech by filtering queries from existing dialogue datasets. Given the known content and style labels provided by the dataset, we apply filters to check the length and paralinguistic relevance. We rely on two emotion datasets, IEMOCAP Busso et al. (2008) and MELD Poria et al. (2019), as they provide sufficient queries that meet our constraints. In contrast, we find it challenging to source enough queries for age and gender from datasets like CommonVoice due to the paralinguistic relevance constraint Finally, we construct a testing set $D_{\text{test}} = \{(c_i, s_i, w_i)\}$ where $c_i \in \Sigma^*$ is the input spoken content, $s_i \in \Sigma^*$ is the input speaking style, and $w_i \in R^*$ is the input audio prompt. Table 4 shows the statistics.

3.2 RESPONSE EVALUATION & SCORING

Given an input query $(c_i, s_i, w_i) \sim D_{\text{test}}$, the S2S model M samples a response speech $w_o \sim \pi_M(O|w_i)$. To evaluate the response speech, we project both the content and the speaking style of w^o into natural language, using SOTA Speech-to-Text models C and S, respectively. We rely on Whisper-v3 Radford et al. (2023) as C to get the output transcription: $c_o = C(w_o)$. We leverage AudioReasoner Xie et al. (2025) as S to extract output speaking tone: $s_o = S(w_o)$. AudioReasoner equips Qwen-Audio 2 Chu et al. (2024) with reasoning capabilities by distilling Chain-of-Thought (CoT) paths from Gemini Team et al. (2024) to reduce hallucination. Finally, given the input content c_i and style s_i , along with the extracted output content c_o and style s_o , we use ChatGPT 4.1 to score the fitness following the guideline r designed by human experts, described in the Appendix.

$$f_{\text{gpt}} = GPT(c_i, s_i, c_o, s_o, r) \tag{1}$$

We will show that this scoring pipeline can align with human judgments f_{expert} in Section 5.1. Both f_{gpt} and f_{expert} are on a 1–5 Likert scale.

4 PARAS2SALIGN

Although ParaS2SBench provides automatic fitness scores, the scoring process is slow: it requires a reasoning-based speech-to-text LLM and ChatGPT API calls, so even a small batch of responses takes several minutes. This makes typical online RL training impractical when rewards are computed directly from the benchmark evaluation pipeline, and also makes it prohibitively expensive to construct a large-scale preference dataset for direct preference optimization (DPO) Rafailov et al. (2023). To address this, we design a three-stage online RL framework that uses a reward model to approximate the benchmark pipeline and employs GRPO Shao et al. (2024). Figure 1 (b) illustrates the framework.

We use Kimi-Audio Ding et al. (2025) as the base model $\theta_{\rm base}^{-12}$, while the framework can be applied to any LM-based S2S model. For Kimi-Audio, the audio input w_i , text input c_i , audio output w_o , and text output c_o are preprocessed and organized into four token streams: $a_i, t_i \in \mathbb{Z}^{L_i}$ and $a_o, t_o \in \mathbb{Z}^{L_o}$. The input streams (a_i, t_i) are padded to the same length $L_i \in \mathbb{Z}$, and the output streams to $L_o \in \mathbb{Z}$. The input embeddings of the audio and text streams are summed before being fed into the Transformer, and from the middle of the model, two prediction heads predict the next token for each stream.

$$\pi_{\theta}(a_o, t_o \mid a_i, t_i) = \prod_{n=1}^{|a_o|} \pi_{\theta}(a_{o,n}, t_{o,n} \mid a_{o, < n}, t_{o, < n}, a_i, t_i)$$
(2)

¹⁰In real dialogues, some turns consist of only a few words (e.g., *Haha* or *Sounds good*), which are not suitable for evaluation. We therefore filter out queries with fewer than five words.

¹¹For example, in *Could you read the book for me? (female)*, the gender attribute is negligible.

¹²Since it exhibits high intelligence and strong dialogue capabilities Chen et al. (2024) and is fully open-sourced. We do not use Qwen2.5-Omni Xu et al. (2025) because its speech tokenizer is not released, making S2S fine-tuning infeasible.

For inference, output audio and text tokens are sampled auto-regressively $(a_o, t_o) \sim \pi_{\theta}(O \mid a_i, t_i)$. Audio tokens are decoded into the sampled waveform with a flow-matching decoder: $w_o = \rho(a_o)$.

4.1 STAGE 1. WARM-UP

SFT serves as a crucial warm-up stage for RL, as we observe that existing S2S models lack paralinguistic-aware dialogue capabilities. Consequently, they fail to sample high-quality responses and cannot provide a useful learning signal for RL. To construct the SFT dataset $D_{\rm sft}$, we follow Section 3.1 to generate a training set of speech queries with both input content c_i and style labels s_i . For each query (c_i, s_i) , we use ChatGPT to produce the most suitable response (c_o, s_o) , including both a textual transcription and a tone description. We then synthesize the expressive response w_o using gpt-4o-mini-tts. Because gpt-4o-mini-tts can be unstable, we synthesize 10 candidates, apply WER-based filtering, and perform manual selection to obtain high-quality warm-up demonstrations w_o . With the input-output mapping $D_{\rm sft} = \{(w_i, w_o, c_i, c_o)\}$, we train next-token prediction on both the preprocessed audio stream $a_i \| a_o$ and the text stream $t_i \| t_o$ by optimizing θ for higher likelihood $\mathbb{E}_{D_{\rm sft}} [\pi_{\theta}(a_o, t_o \mid a_i, t_i)]$, initializing from $\theta_{\rm base}$ and obtaining $\theta_{\rm sft}$.

4.2 STAGE 2. DISTILLING REWARD MODEL

To distill our benchmark pipeline into a reward model, we construct a preference dataset D_{prefer} . We first prepare Q speech queries $\{(c_i^j, s_i^j, w_i^j)\}_{j=1}^Q$ following Section 3.1. The SFT model now possesses preliminary paralinguistic-aware dialogue capabilities and begins to respond differently according to the input speaking styles, but unstably. Each query (c_i, s_i, w_i) is preprocessed into input token streams (a_i, t_i) . We sample K diverse speech responses with high sampling temperature, $(a_o, t_o) \sim \pi_\theta(O \mid a_i, t_i), w_o = \rho(a_o)$. We then score the resulting $Q \times K$ query-response pairs following Equation 1 to construct a preference dataset $D_{\text{prefer}} = \{(w_i, w_o, f_{\text{gpt}})\}$, where f_{gpt} is the fitness score of w_i and w_o , depending on content label c_i , style label s_i , extracted content $c_o = C(w_o)$ and extracted style $s_o = S(w_o)$. Finally, we use LoRA Hu et al. (2022) to fine-tune Qwen2.5-Omni Xu et al. (2025) as the reward model, which is employed as a Speech-to-Text LLM. The model takes the query speech, response speech, and scoring guideline r as input, and outputs a single score on a Likert scale. We denote the reward model as ϕ . The score is treated as a single character and optimized with the cross entropy loss: $\mathbb{E}_{D_{\text{prefer}}} \phi(f_{\text{gpt}} \mid w_i, w_o, r)$.

4.3 STAGE 3. POST-TRAINING

Using the warm-up model $\theta_{\rm sft}$ and the reward model ϕ , we enable the model to explore the search space for higher scores via GRPO Shao et al. (2024) on the large set of unlabeled speech. We do not use PPO Schulman et al. (2017) due to its substantial memory and computational burden of the value function. Moreover, in our case, only the last token of the response is assigned a final reward, which complicates the training of the value function that needs to be accurate at every token Shao et al. (2024). Given the unlabeled speech prompt dataset $D_{\rm rl} = \{w_i\}$, we obtain the transcription with Whisper-v3 and construct input token streams $D'_{\rm rl} = \{(w_i, a_i, t_i)\}$. We optimize $\theta_{\rm sft}$ to maximize the objective:

$$\mathcal{J}_{\text{GRPO}}(\theta) = \mathbb{E}\left[(w_{i}, a_{i}, t_{i}) \sim D'_{\text{rl}}, \{ (a_{o}^{g}, t_{o}^{g}) \}_{g=1}^{G} \sim \pi_{\theta_{\text{old}}}(O \mid a_{i}, t_{i}) \right] \\
\frac{1}{G} \sum_{g=1}^{G} \frac{1}{|a_{o}^{g}|} \sum_{n=1}^{|a_{o}^{g}|} \left\{ \min \left[\frac{\pi_{\theta}(a_{o,n}^{g}, t_{o,n}^{g} \mid a_{i}, t_{i}, a_{o,$$

We sample prompts from $D'_{\rm rl}$, generate G responses, decode tokens into waveforms with ρ , score them with ϕ , compute the normalized advantage $\hat{A}^g = (\phi(w_i, \rho(a_o^g), r) - \mu)/\sigma$, and update the policy θ for higher rewards. μ and σ are the mean and standard deviation of the raw scores within a group. ϵ is the clipping threshold. The KL term and the ablation of β are detailed in Appendix.

Table 1: Comparison of GPT-based benchmark scoring and human evaluation across Age, Emotion, Gender, and Sarcasm tasks, with per-model averages.

	Age		Emotion		Gender		Sarcasm		Avg	
	GPT	Human	GPT	Human	GPT	Human	GPT	Human	GPT	Human
TTS-based										
gpt-4o-mini-tts (good)	4.420	4.380	4.646	4.654	4.739	4.506	4.790	4.337	4.649 (1)	4.469 (1)
gpt-4o-mini-tts (bad)	1.215	1.177	1.159	1.041	1.325	1.590	1.210	1.251	1.227 (8)	1.265 (8)
Sesame	4.412	4.216	4.512	4.324	4.701	4.332	4.71	4.182	4.583 (2)	4.263 (2)
CosyVoice	4.380	3.994	4.417	4.012	4.612	4.201	4.680	3.864	4.522 (3)	4.018 (3)
YourTTS	4.410	4.037	4.302	3.801	4.534	4.230	4.580	3.804	4.457 (4)	3.968 (4)
S2S models										
GPT-40 Voice mode	2.685	2.630	3.711	2.713	3.096	3.682	2.815	2.611	3.077 (6)	2.909 (5)
Qwen2.5 Omni	2.930	2.728	3.680	2.522	2.933	3.493	2.910	2.509	3.113 (5)	2.863 (6)
GLM-4-Voice	2.570	2.493	3.489	2.384	2.821	3.521	2.720	2.301	2.900 (7)	2.675 (7)

5 EXPERIMENTS

We construct a large-scale speech prompt dataset $D_{\rm rl}$ for RL following Section 3.1, where the transcription and style labels are discarded after speech synthesis. The dataset contains 100k speech prompts. For the less scalable SFT, we build prompt–demonstration pairs for 10k speech prompts, totaling 100 hours of data. For reward model data, which requires input style annotations during scoring, we use up to 10k speech prompts. For each prompt, the SFT model generates 32 completions, yielding 320k prompt–response–score pairs. More details are in Appendix A.4.

5.1 CAN BENCHMARK SCORES ALIGN WITH HUMAN SCORES?

Here, we evaluate whether the automatic evaluation benchmark scores align with human scoring. For this study, we sampled a subset from the benchmark for human annotation, with 200 prompts per paralinguistic category. For each speech prompt, we obtain two types of responses:

TTS-based responses: ChatGPT 4.1 generates the response content and style, and diverse TTS systems synthesize speech to simulate different speaking styles. We include YourTTS Casanova et al. (2022), CosyVoice Du et al. (2024), Sesame¹³, and *gpt-4o-mini-tts*. These systems range from flat and neutral to expressive, spontaneous, and fine-grained controlled styles. We also add a baseline, *gpt-4o-mini-tts* (*bad*), where we instruct ChatGPT 4.1 to produce suboptimal content or style such as tone-deaf content and inappropriate speaking style.

S2S model-based responses: End-to-end S2S models directly generate speech responses. We include GPT-4o Voice mode, Qwen2.5 Omni, and GLM-4-Voice.

TTS-based responses isolate the effect of response tone under identical gold content, while S2S responses reflect real model behavior. Each prompt—response pair is scored by three human experts on a Likert scale¹⁴. We also apply automatic scoring to study alignment. In Table 1, S2S responses lag significantly behind TTS responses due to the tone-deaf content, where the latter benefit from ground-truth style labels. The scores of S2S responses hover around 3, indicating models fail to adapt to contrasting speaking styles¹⁵. Second, across all models, the rankings with benchmark and human scores are nearly identical, with only one switch. The rankings of TTS systems are consistent: *gpt-4o-mini-tts* > Sesame > CosyVoice > YourTTS¹⁶. Finally, correlation analysis (Appendix A.7) shows scores between human experts and the benchmark pipeline are strongly correlated (above 0.7) across paralinguistic categories, all statistically significant. These results validate the benchmark pipeline as a judge for RL feedback.

¹³https://www.sesame.com/research/crossing_the_uncanny_valley_of_voice

¹⁴We first conducted preliminary annotations to align guidelines and maximize agreement, and discarded official annotations where all three experts disagreed.

¹⁵For prompts with two contrasting styles, models often score 5 for one response and 1 for the other tone-deaf response, averaging 3.

¹⁶Since the four TTS systems share the same response content, their scoring differences stem from the speaking style. We observe that AudioReasoner tends to classify CosyVoice and YourTTS outputs as calm, neutral, or flat, which is less empathetic.

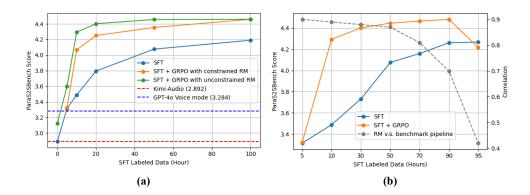


Figure 2: The ParaS2SBench score is the average across 4 categories. The trending of individual category is similar. (a) Comparison of RL and SFT results across different amounts of SFT data; (b) comparison of budget allocation between SFT and reward model (RM) data. The total budget consists of 100 hours of annotation, which are distributed between speech prompts for SFT data and reward model data. The gray dotted line shows the correlation between reward model prediction and the original benchmark pipeline score on a held-out test set.

5.2 CAN RL IMPROVE PERFORMANCE OVER SFT?

We study the effectiveness of RL under different amounts of SFT warm-up data. For reward model data, we consider a realistic setting: the constrained case, where the reward model is trained using the same amount of annotation as the SFT data. We also include an unconstrained case, where the reward model uses all available annotations¹⁷. Figure 2 (a) shows that SFT only already consistently demonstrates effectiveness: with only 10 hours of data, it surpasses most existing models, including GPT-40 voice mode, and continues to improve as data scales. However, RL in the constrained case consistently outperforms SFT across all data regimes: SFT requires more than ten times as much data to match RL performance. Using the reward model trained on all available preference data further unlocks additional gains.

5.3 How many annotations can RL save?

From Figure 2 (a), only 10 hours of SFT warm-up data are sufficient to unlock the model's ability to learn from self-generated demonstrations, improving upon the warm-up model by more than 17.1% and achieving performance comparable to using 50 hours of SFT data. Similarly, RL with a 20-hour warm-up performs comparably to 100 hours of SFT data, highlighting the strong label efficiency of our approach. Figure 2 (a) also shows that the warm-up stage is still critical, as the base model cannot sample sufficiently good demonstrations to evolve through RL.

5.4 SHOULD WE INVEST MORE COSTS ON SFT OR REWARD MODEL?

Both the construction of SFT data and the reward model require style annotations for input prompts. Given a fixed number of prompt annotations, we study whether it is more beneficial to allocate them to SFT or reward model data. Figure 2(b) shows that increasing SFT data (and decreasing reward model data) consistently improves RL performance—until the reward model becomes poorly correlated with the benchmark scores. Surprisingly, only 10 hours of annotated speech prompts are sufficient to build a usable reward model. Thus, allocating more budget to SFT data is generally advantageous, since warm-up quality drives GRPO sampling and learning efficiency, while the reward model is easier to learn and still reaches a strong correlation of 0.7 with minimal annotation (e.g. 10 hours).

¹⁷The curation of reward model data is still much cheaper than SFT data, as no human selection is involved.

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Table 2: Comparing paralinguistic-aware dialogue capabilities with ParaS2SBench score.

Synthetic Real Avg **IEMOCAP MELD** Avg Age Emotion Gender Sarcasm Avg Raseline Whisper-GPT-TTS 3.050 3.121 2.916 3.005 3.022 3.562 3.412 3.487 3.176 Closed Source 2.957 3.403 GPT-40 Voice mode 3.205 3.633 3.342 3.284 3.770 3.508 3.639 Gemini 3.301 3.811 3.413 3.263 3.447 3.813 3.712 3.762 3.552 Open Source Qwen2.5 Omni 3.170 3.653 3.236 2.935 3.248 3.626 3.599 3.612 3.369 GLM 4 2.885 3.447 2.976 2.803 3.033 2.934 3.141 3.037 3.034 LLaMa-Omni 2 3.123 3.512 3.064 3.164 3.215 3.425 3.462 3.443 3.291 2.819 2.884 2.701 2.680 2.835 3.061 2.948 Freeze-Omni 2.316 2.769 Kimi-Audio 3.141 2.673 3.091 2.665 2.892 1.365 1.166 1.265 2.350 Ours 3.955 4.090 3.530 4.393 4.291 4.076 4.121 3.307 Kimi-Audio SFT 3.714 Kimi-Audio GRPO 4.496 4.490 4.239 4.538 4.441 4.394 3.927 4.161 4.382 **Topline GPT-TTS** 4.525 4.691 4.812 4.791 4.705 4.710 4.824 4.766 4.725

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5.5 GENERALIZABILITY TO REAL SPEECH

To test generalizability to real speech and unseen domains, we evaluate on IEMOCAP Busso et al. (2008) and MELD Poria et al. (2019). The former features recordings from professional actors in both scripted and spontaneous scenarios, while the latter comes from TV shows with natural conversations involving diverse speakers, emotions, and background noise. We verify that SFT and GRPO trained on synthetic speech generalize to real speech. Applying GRPO to real speech further improves performance on both in-domain and out-of-domain scenarios (Appendix A.8).

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5.6 Comparing S2S Models – Automatic Judge and Human Evaluation

Table 2 compares several existing S2S models with ours. The Whisper-GPT-TTS pipeline uses Whisper-v3 to transcribe the input query without considering the speaking style, generates the response text with ChatGPT, and synthesizes speech with *gpt-4o-mini-tts*. This pipeline serves as a baseline where speaking style is ignored. The topline, on the other hand, leverages the ground-truth transcription and style label of the query to generate both the response content and style with Chat-GPT, and then synthesizes speech using *gpt-4o-mini-tts*. Table 2 shows that almost all existing S2S models perform similarly to the pipeline baseline, suggesting that they do not account for the input speaking style and produce similar responses even for contrasting queries. In contrast, SFT with our carefully crafted data achieves more than a 68% improvement over the base model and surpasses all existing models. Furthermore, applying GRPO yields an additional 11% improvement, approaching topline performance. Overall, Table 2 demonstrates the effectiveness of our learning approach and shows that our model achieves SOTA paralinguistic dialogue capabilities. Finally, human subjective evaluation (Appendix A.9) corroborates these findings, showing similar results across models.

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6 Conclusion

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We present ParaS2S, a framework designed for paralinguistic-aware speech-to-speech interaction. We formulate the problem and construct a benchmark dataset covering diverse scenarios and multiple paralinguistic aspects, including both synthetic and real speech. We provide an automatic judge that correlates well with human preferences to enable model scoring. We demonstrate the effectiveness and efficiency of exploring on unlabeled speech and learning from the judge's signal. With GRPO, we unlock state-of-the-art paralinguistic-aware dialogue capabilities using only 10 hours of warm-up demonstrations, consistently demonstrating superior label efficiency compared to pure SFT. We will release the data, models, and code to lower the barrier for future research.

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A APPENDIX

A.1 COMPARING SPOKEN DIALOGUE BENCHMARKS

We outline the differences between S2T and S2S benchmarks in Table 3.

A.2 PARAS2SBENCH STATISTICS AND EXAMPLES

Table 4 shows the statistics of the testing set of ParaS2SBench. Table 5 shows several examples.

A.3 DETAILS FOR QUERY MINING

During the script quality filtering in Section 3.1, we apply three tests to reject the unqualified queries. We leverage ChatGPT 4.1 for the tests.

Neutrality Test. We frequently observe that S2S models respond with empathy by inferring from the spoken content rather than relying on paralinguistic cues in the speech. For example, *Wow! That's big news!* is almost always associated with a surprised emotion, and *Oh... I got my period* is most likely to be spoken by a female in a sad tone. To examine whether S2S models truly attend to the audio, we design test cases using paralinguistically neutral content—utterances that make it difficult to infer emotion, attitude, gender, or age from text alone. This way, the model must rely on the audio signal to respond appropriately. In practice, for each query we ask ChatGPT whether the spoken sentence is more likely to be voiced in one speaking style, in another, or if it is neutral and hard to tell. We then discard queries for which the answer is not neutral.

	Task	type	Evaluate Input		Evaluate Output		Style Dimension	
Benchmarks	Und.	Dia.	Content	Style	Content	Style	Para.	Speaker
Speech-to-Text Evalua	tion							
Dynamic-SUPERB	✓	X	✓	✓	✓	X	✓	✓
AudioBench	✓	X	✓	✓	✓	X	✓	✓
AIR-Bench	✓	1	✓	✓	✓	X	✓	✓
MMAU	✓	X	✓	✓	✓	X	✓	✓
VoiceBench	✓	1	✓	X	✓	X	X	X
ADU-Bench	✓	1	✓	✓	✓	X	✓	X
SD-Eval	X	1	✓	✓	✓	X	✓	✓
VoxDialogue	X	1	✓	✓	✓	X	✓	✓
StyleTalk	X	✓	✓	✓	✓	✓	✓	X
Speech-to-Speech Eval	luation							
VoxEval	1	X	✓	1	✓	X	1	✓
ParaS2SBench (Ours)	X	✓	✓	✓	✓	✓	✓	✓

Table 3: Comparison of spoken dialogue benchmarks. Und. stands for Understanding; Dia. stands for Dialogue; Para. stands for Paralinguistic information.

Table 4: Statistics of prompts, utterances, duration in seconds, and total hours.

			1 /	/	· · · · · · · · · · · · · · · · · · ·
	# Prompts	# Utterance	Avg Duration	Hours	Labels
Synthetic Sp	eech				
Emotion	300	600	4.59	0.77	Happy, Surprised, Sad, Angry, Fear, Disgust
Sarcasm	300	600	6.23	1.04	Sincere, Sarcastic
Age	300	600	4.72	0.79	Adult, Child
Gender	300	600	4.48	0.74	Male, Female
Real Speech					
IEMOCAP	709	709	10.21	2.01	Happy, Surprised, Sad, Angry, Fear, Disgust
MELD	781	781	11.31	2.45	Happy, Surprised, Sad, Angry, Fear, Disgust
Total	2690	3890	6.92	7.8	

Reasonability Test. Due to hallucinations, ChatGPT sometimes generates queries whose content and speaking style do not match. For example, *I want to get screened for cervical cancer.* (male/female) is reasonable for a female speaker but sounds odd for a male speaker. We ask ChatGPT to check the reasonability of both speaking styles and discard queries that have one or more unreasonable cases.

Paralinguistic Relevance Test. To ensure that the speaking style is non-trivial to the dialogue scenario and meaningfully affects the response, we test whether different speaking styles lead to different responses. We ask ChatGPT to generate a response—both content and style—based on the input content and style twice, once for each speaking style. We then use ChatGPT to check whether the two responses exhibit a significant difference. If the two responses are similar, implying that the speaking styles do not meaningfully affect the response, we discard the test case.

A.4 EXPERIMENT SETTING

Data. We construct a large-scale speech prompt dataset $D_{\rm rl}$ for RL following Section 3.1, where the transcription and style labels are discarded after speech synthesis. The dataset contains 100k speech prompts. For the less scalable SFT, we build prompt–demonstration pairs for 10k speech prompts, totaling 100 hours of data. For reward model data, which requires input style annotations during scoring, we use up to 10k speech prompts. For each prompt, the SFT model generates 32 completions, yielding 320k prompt–response–score pairs.

Category	Example Dialogue					
Emotion	User (happy): The city is planning to build a new mall near my house. Model (cheerful): That's wonderful! A new mall will bring so many shops and restaurants to explore—sounds exciting!					
	User (angry): The city is planning to build a new mall near my house. Model (empathetic): I'm sorry to hear that you're upset about it. Would you like to share what concerns you most about the new mall?					
Sarcasm	User (sincere): It looks like you've outdone yourself with these answers! Model (happy): Thank you! I'm glad my answers were helpful—let me know if you'd like me to expand on anything.					
	User (sarcastic): It looks like you've outdone yourself with these answers! Model (apologetic): Hmm, it sounds like you might not be happy with the answers. Could you tell me what was missing or what you'd like done differently?					
Age	User (adult): I need instructions on buying stock with my money. Model (confident): Sure! I can walk you through opening a brokerage account researching companies, and placing your first order step by step.					
	User (child): I need instructions on buying stock with my money. Model (supportive): Investing is exciting! Since you might be under 18, you may need help from a parent or guardian to open a custodial account before you can buy stocks. Would you like me to explain how that works?					
Gender	User (male): Help me pick workout clothes for the gym. Model (professional): Absolutely! Breathable tank tops, moisture-wicking T-shirts, and flexible shorts are great choices. Do you prefer a sporty or casual style?					
	User (female): Help me pick workout clothes for the gym. Model (professional): Sure! High-support sports bras, moisture-wicking leggings, and lightweight tops are excellent options. Would you like suggestions for specific brands?					

Table 5: Examples from ParaS2SBench test set. The responses shown in the table are for demonstration and not part of the benchmark dataset.

Training. For SFT, we use 8 NVIDIA H100 GPUs with FSDP Zhao et al. (2023), a learning rate of 1e-5, and a global batch size of 64. For reward model LoRA fine-tuning, we use a single H100 with a learning rate of 1e-6 and a batch size of 10. For RL, we again use 8 H100 GPUs with FSDP, a learning rate of 5e-4, a global query batch size B of 32, and a group size G of 8. Each batch includes 256 scored completions for learning.

A.5 KL TERM IN GRPO LOSS

We show the definition of the KL term on audio and text streams in Equation 3. This term is critical for maintaining the intelligence of the base model, as shown in Appendix A.6.

$$\mathbb{D}_{KL}[\pi_{\theta} \parallel \pi_{ref}] = \frac{\pi_{\text{ref}}(a_{o,n}^{g}, t_{o,n}^{g} \mid a^{i}, t^{i}, a_{o,
(4)$$

A.6 ABLATION FOR GRPO TRAINING

We ablate the parameter choices for the global batch size B, group size G, and the weight of the KL term β . The global query batch size defines the total number of distinct speech prompts across devices. Figure 3(a) shows that the ParaS2SBench score continues to improve with larger global batch sizes, while exhibiting diminishing returns as the computing requirement (more GPUs) increases. We use a batch size of 32 as the default, where 8 NVIDIA H100s are sufficient for a single run.

GRPO group size defines how many samples are drawn for each speech prompt. Since GRPO relies on differences between samples for the learning signal, it is crucial to have a large enough group size

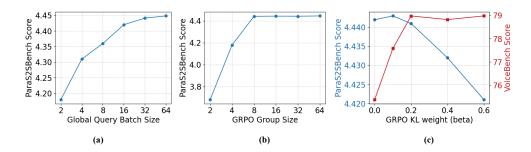


Figure 3: Ablating the effect of global batch size and GRPO's group size and KL penalty weight. For all experiments, we optimize for the same number of steps.

to ensure diversity. Figure 3(b) shows that when the group size is smaller than 8, performance drops significantly. For example, when the group size is 2, the two samples often receive the same score, providing no learning signal. Interestingly, we find that a group size of 8 is sufficient for effective learning, and increasing the group size further does not provide additional gains.

Finally, we study the effect of the KL penalty weight β . During GRPO, we aim to enable paralinguistic-aware dialogue capabilities without degrading the original dialogue capabilities, as training might otherwise overfit to the training set. We leverage VoiceBench Chen et al. (2024) to quantify changes in the original dialogue capabilities. The benchmark includes daily QA, knowledge-intensive QA, instruction-following tasks in both close-ended and open-ended scenarios. Higher VoiceBench scores indicate stronger general dialogue capabilities, while higher ParaS2SBench scores indicate stronger paralinguistic-aware dialogue capabilities. Figure 3(c) shows that: (1) without a KL penalty, the model suffers from catastrophic forgetting and VoiceBench performance drops significantly; (2) with too high a KL penalty, the model is overly constrained by the original parameters and cannot freely explore the search space, leading to a drop in ParaS2SBench score. We therefore set the default to $\beta=0.2$, which achieves both capabilities without one degrading severely.

A.7 CORRELATION BETWEEN BENCHMARK SCORING AND HUMAN SCORING

In Section 5.1, each query is paired with several TTS-based responses and several S2S model responses. For each query–response pair, we acquire two fitness scores, one from human experts and another from the benchmark pipeline, resulting in two arrays of fitness scores. We study the correlation between these two sets of scores. Table 6 shows the correlation across different paralinguistic categories. All the correlations are higher than 0.7 and significant.

Table 6: Correlation between benchmark scoring and human scoring.

	Age	Emotion	Gender	Sarcasm	All
Pearson	0.862	0.76	0.702	0.779	0.773
p-value	$3.5e^{-5}$	$2.6e^{-12}$	$1.2e^{-4}$	$3.2e^{-3}$	$7.5e^{-6}$

A.8 GENERALIZABILITY TO REAL SPEECH

To test generalizability to real speech and unseen domains, we evaluate on IEMOCAP Busso et al. (2008) and MELD Poria et al. (2019). The former features recordings from professional actors in both scripted and spontaneous scenarios, while the latter comes from TV shows with natural conversations involving diverse speakers, emotions, and background noise.

Table 7 shows that SFT and GRPO trained on synthetic data contribute significantly to performance on real speech. We further incorporate the training sets of IEMOCAP¹⁸ and MELD into the RL

¹⁸We use Session 1 and 2 for the testing queries and Sessions 3, 4, and 5 for the training queries.

Table 7: Performance comparison of different RL and SFT strategies on real test sets.

Method	IEMOCAP test	MELD test	Average
GRPO on IEMOCAP+MELD	4.394	3.947	4.166
GRPO on MELD	4.386	3.942	4.164
GRPO on IEMOCAP	4.356	3.872	4.114
SFT+GRPO on Synthetic Data	4.258	3.349	3.803
SFT on Synthetic Data	4.121	3.307	3.714
Base Model (Kimi-Audio)	1.365	1.166	1.265

training data. RL on real speech queries further aligns the domain and boosts performance. Interestingly, we find that RL on the IEMOCAP training set improves performance on the out-of-domain MELD test set, and vice versa.

A.9 HUMAN EVALUATION

In the main article, we present the objective evaluation using the automatic ParaS2SBench score. Although the ParaS2SBench score shows a high correlation with human judgments in Section 5.1, the correlation remains below 0.9, leaving room for inconsistencies. We therefore study the effectiveness of our approach under human subjective evaluation. Specifically, we crowd-source 10 participants outside our expert annotation group, which designed the scoring guideline r and annotated the preference scores in Section 5.1. These participants have minimal knowledge of the project, including the guideline r, to avoid inductive bias. They are given pairs of input and response audio clips and asked to assign a 1–5 mean opinion score based on how naturally the two clips fit together in dialogue. Due to annotation costs, we sample a subset from the ParaS2SBench test set, with 30 prompts per category. For each prompt–response pair, 10 human scores are collected and averaged as the final score.

Table 8: Comparing paralinguistic-aware dialogue capabilities with human evaluation.

	Synthetic					Avg			
	Age	Emotion	Gender	Sarcasm	Avg	IEMOCAP	MELD	Avg	****
Baseline Whisper-GPT-TTS	3.212	3.041	3.042	3.112	3.102	3.601	3.552	3.487	3.230
Closed Source GPT-40 voice mode	3.375	3.833	3.542	3.078	3.457	3.862	3.694	3.778	3.564
Open Source Qwen2.5 Omni GLM 4 Kimi-Audio	3.352 3.012 3.278	3.953 3.514 2.382	3.496 3.228 3.121	3.131 2.781 2.912	3.483 3.134 2.924	3.713 3.521 2.231	3.581 3.325 2.272	3.647 3.423 2.252	3.538 3.230 2.699
<i>Ours</i> Kimi-Audio SFT Kimi-Audio GRPO	4.192 4.316	4.223 4.510	3.812 4.381	4.131 4.422	4.089 4.407	4.212 4.336	3.407 3.859	3.810 4.098	3.996 4.303
Topline GPT-TTS	4.752	4.889	4.923	4.813	4.844	4.911	4.925	4.918	4.922

Table 8 shows that the overall trend is consistent with Table 2. SFT on Kimi-Audio provides a significant boost over the base model and surpasses existing models. Kimi-Audio GRPO further outperforms SFT by 7.6%.

One notable difference between the objective and subjective evaluations is that our crowd-sourced participants tend to assign higher scores than both the benchmark pipeline and our expert annotators. This is because the participants are not trained to recognize detailed paralinguistic labels in speech¹⁹ and often give high scores when the style is not obvious²⁰.

¹⁹They are only instructed to pay attention to speaking style, age, and gender, but are not given detailed style labels to avoid inductive bias.

²⁰For example, a slightly sad expression may be perceived as neutral, and an otherwise normal response may still receive a high score.

This suggests that in everyday use, typical users are more tolerant of paralinguistic unawareness or tone-deaf responses than our benchmark, which explains the smaller relative improvement compared to the objective evaluation. Nevertheless, the 7.6% relative improvement in the subjective evaluation remains substantial, underscoring the importance of paralinguistic awareness for higher user satisfaction.

A.10 INTELLIGENCE ANALYSIS

As discussed in Appendix A.6, we maintain the base model intelligence via carefully tuning the KL penalty. We leverage VoiceBench Chen et al. (2024) to quantify changes in the original intelligence. The benchmark includes daily QA, knowledge-intensive QA, instruction-following tasks in both close-ended and open-ended scenarios. Higher VoiceBench scores indicate higher general intelligence, while higher ParaS2SBench scores indicate higher paralinguistic-aware dialogue capabilities.

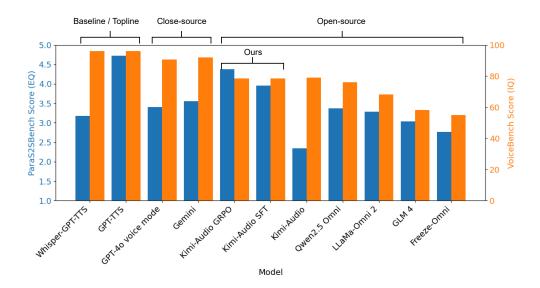


Figure 4: Comparing the overall intelligence and paralinguistic-aware dialogue capabilities across models.

Figure 4 shows that the pipeline-based baseline and topline achieve the highest intelligence, followed by the closed-source models. Among all open-source models, ours demonstrate the highest intelligence. This stems from our choice of Kimi-Audio as the base model—since it already possesses the strongest intelligence among existing models—and from our learning procedure, which preserves its original capabilities.

For paralinguistic-aware dialogue capabilities, our SFT model surpasses all existing models except the topline, which leverages ground-truth style labels. Our GRPO model further improves upon the SFT model without compromising intelligence.

Overall, our models achieve state-of-the-art performance in both intelligence and paralinguistic-aware dialogue capabilities.

A.11 PROMPTS

We include all the prompts used for data generation and automatic scoring.

A.11.1 QUERY GENERATION FOR AGE

PROMPT_TEMPLATE = """

```
1026
      Give me some kids' requests that should not be directly processed due to
1027
          adult-level permission or qualification. Also, these requests should
1028
          be age-ambiguous such that it is hard to tell the age from the
1029
          content. The request should be in oral form suitable for
          text-to-speech. I want the specific user chats instead of the
1030
          category or topic names. Give me a DIVERSE dataset of 100 requests
1031
          related to {topic} in the following format:
1032
1033
       1. user_chat1
1034
      2. user_chat2
1035
1036
      You should give ALL the requests without ending early.
1037
1038
      TOPICS = [
1039
           "Location & Travel",
1040
           "Privacy & Security"
1041
           "Interpersonal / Social",
1042
           "Mental Health & Emotions",
1043
           "Money & Online Transactions",
           "Technology & Content",
1044
           "Physical Health & Safety",
1045
           "Sensitive / Risk-flagged",
1046
1047
```

A.11.2 QUERY GENERATION FOR GENDER

1048 1049

1050

1072 1073

1074

1075

1076

1078

1079

```
PROMPT_TEMPLATE = """
1051
      We want to test whether the spoken agent can really understand gender
1052
          from voice. We want to design user requests such that the request
1053
          itself is gender-ambiguous, but require the agent to find out the
1054
          gender to avoid inappropriate response. Avoid using the word: 'or',
1055
           'and', 'this'. The requests should be realistic and should NOT
1056
          discuss other languages other than English. The request should be in
          oral form suitable for text-to-speech. Give me 100 requests
1057
           (specific user request, not topic or category names) related to
1058
          {topic} in the following format:
1059
1060
      1. user_chat1
1061
      2. user_chat2
1062
      . . .
1063
      You should give ALL the requests without ending early.
1064
1065
1066
      TOPICS = [
           "Cultural and Religious Advice",
1067
           "Medical and Health Advice",
1068
           "Gender-specific Activity",
1069
           "Fashion, Beauty, and Grooming",
1070
1071
```

A.11.3 QUERY GENERATION FOR EMOTION

```
PROMPT TEMPLATE = """
      Can you give me some user chats with you that the chat's content itself
          is emotion-amgiguous and can be normally voiced by OPPOSITE
1077
          emotions. Avoid the word: ChatGPT, AI. The request should be
          realistic, detailed and specific. The request should also be in oral
          form suitable for text-to-speech. I want the specific user chats
          instead of the category or topic names. Give me the user request and
```

```
1080
           the two OPPOSITE emotions. Give me 100 requests that can be voiced
1081
           by both {emotion1} and {emotion2}, related to {topic}, in the
1082
           following format (do not repeat the demo):
1083
       1. The city is planning to build a new mall near my house. (emotion1,
1084
          emotion2)
1085
       2. ...
1086
       3. ...
1087
1088
       You should give ALL the requests without ending early.
1089
1090
       TOPICS = [
1091
           "Personal Life",
1092
           "Current Events & News",
           "Entertainment",
1093
           "Hobbies & Interests",
1094
           "Work & Studies",
1095
           "Internet Culture",
1096
           "Travel",
1097
           "Food & Drinks",
           "Relationships",
1098
           "Technology & Gadgets",
1099
           "Health & Fitness",
1100
           "Education",
1101
           "Finance & Money",
1102
           "Fashion & Style",
           "Life Advice",
1103
           "Cultural Differences",
1104
           "Dreams & Sleep",
1105
           "Holidays & Celebrations",
1106
           "Childhood Memories",
1107
           "Future Plans",
1108
```

A.11.4 QUERY GENERATION FOR SARCASM

```
1112
1113
      PROMPT = """
1114
      You are generating user chat requests that, in plain text, read as
1115
          entirely positive, cheerful, or supportive, yet could plausibly be
1116
          sarcastic depending on tone of voice or context. They must be
1117
          realistic for human-AI interactions and slightly longer (1~2
1118
          sentences), with natural variety.
1119
      Requirements:
1120
       - DO NOT use obvious sarcasm markers: "yeah right", "sureee", "as if",
1121
          "totally...", ellipses for irony, scare quotes, ALL CAPS emphasis,
1122
          exaggerated punctuation, or emoji/emoticons.
       - Avoid overly negative words (e.g., "hate", "awful", "broken", "slow",
1123
           "crash").
1124
       - Keep everyday, conversational, and specific; reflect real
1125
          user-assistant chats.
1126
       - All items must relate to the topic: {topic}.
1127
      - Output EXACTLY 100 items as a numbered list starting at 1. One line
1128
          per item.
1129
      Bad (too obvious) examples (DO NOT imitate):
1130
       - Oh GREAT, another error, just what I needed!!!
1131
       - Yeah right, your 'amazing' update totally helped.
1132
      Good (subtly ambiguous, still positive) examples (DO imitate the vibe,
1133
          not the content):
```

```
1134
       - I'm so glad you're handling this -- can you walk me through your plan
1135
           so I don't mess up anything on my end?
1136
       - That's exactly what I expected from you; love the confidence -- should
1137
          I hit 'apply' now or double-check the details first?
       - Wow, you're really on top of things today! Could you also sync what
1138
          you did with the previous settings so everything stays consistent?
1139
1140
      Now produce the list in this format:
1141
1142
       1. <item 1>
       2. <item 2>
1143
1144
      100. <item 100>
1145
1146
       You should give ALL the requests without ending early.
1147
1148
       TOPICS = [
1149
           "Personal Life",
1150
           "Current Events & News",
1151
           "Entertainment",
           "Hobbies & Interests",
1152
           "Work & Studies",
1153
           "Internet Culture",
1154
           "Travel",
1155
           "Food & Drinks",
1156
           "Relationships",
           "Technology & Gadgets",
1157
           "Health & Fitness",
1158
           "Education",
1159
           "Finance & Money",
1160
           "Fashion & Style",
1161
           "Life Advice",
           "Cultural Differences",
1162
           "Dreams & Sleep",
1163
           "Holidays & Celebrations",
1164
           "Childhood Memories",
1165
           "Future Plans",
1166
1167
```

A.11.5 SCORING GUIDELINE

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1169 1170

1171

1172

This is the scoring guideline designed by the human annotation expert, r, in Section 3.2. The user information includes the transcription as well as the emotion, sarcasm, gender, and age labels. The agent information includes the response transcription and a description of the speaking tone.

```
1173
      PROMPT = """
1174
      You are a human dialogue expert. You will be given a pair of user
1175
          request audio and an agent response audio. Please focus on the
1176
          user's speech attributes, including content, emotion, age, gender,
          sarcasm, and decide whether the agent's response is a good fit in a
1177
          natural dialogue. Here is a guideline defining the good response of
1178
          an agent. You need to score the response's quality from different
1179
          dimensions: Continuation Fitness.
1180
1181
      General guideline of Continuation Fitness
1182
      - MOS on how well the response speech fits the user speech.
      - Listen carefully to spoken content and speaking style of the user
1183
          speech and the response speech. Decide whether the response speech,
1184
          including how and what the agent says, is a natural continuation to
1185
          the user's spoken content and speaking style (emotion, age, gender,
1186
          sarcasm). Here are some general rules and examples:
1187
        1. The agent should be friendly, helpful, and considerate, with high
            EO.
```

- 2. Besides the replying content, please also listen carefully to the response's speaking style: emotion, tone, volume and speed, and decide whether the speaking style is appropriate.
- 3. The agent should be aware of the user's emotions to provide emotional companionship. For example, when the user is happy, the agent can share that happiness; when the user is sad, the agent should be sad and empathic.
- 4. If the user is a child, the agent should respond with caution and ensure safety. For example, it should redirect the user if he or she attempts to purchase alcohol online.
- The agent should be aware of the user's gender and personalize responses. For example, it may offer different suggestions for swimwear.
- 6. Suggesting items more related to male for female, or vice versa, is considered very ackward. For example, suggesting masculinised perfume for a female is ackward.
- 7. The agent should recognize sarcasm and understand the user's true intent. For example, when a user gives a sarcastic compliment, the agent should recognize that the underlying sentiment is negative. Hence, it would be weird if the agent feels happy for the compliment.

You should rate the response's quality in 5 points.

5 Points - Perfect (Enhanced):

The user's age, gender, or speaking style characteristics are recognized and reflected in the response with appropriate enhancements. The user's query contains clear emotional cues, and the response provides empathetic feedback. The user's query has a clear sarcastic tone, and the response offers a high-EQ reassurance or clarification. The user's query is a sincere compliment, and the response is thankful.

Examples: When the user is happy, the response shares the joy; when the user is sad, the response offers appropriate comfort. If a minor attempts to purchase alcoholic beverages online, the model provides correct guidance. For a young user, the response uses trendy slang popular among young people. Provides gender-suitable response (i.e. different swimwear suggestions) based on the user's gender. When receiving a sarcastic comment, the model identifies the underlying negative sentiment and responds accordingly.

4 Points - Excellent (No Enhancement):

The user's paralinguistic cues are addressed so the replying content is good, but the response's vocal tone does not enhance the user's experience.

Examples: A neutral-tone response to a female user inquiring about cancer screening. A neutral-tone response to a neutral question. The response's content picks up the user's sarcastic comment, but the tone is not appropriate.

3 Points - Average:

The user's paralinguistic cues or other speaking style features are considered, but the response does not provide correct personalized content, though it is not jarring: Mechanical empathy, awkward praise, etc.

Examples: A happy or sad response to a neutral question.

2 Points - Poor:

The user's paralinguistic cues or other speaking style features are considered but poorly addressed. Emotion mismatch: if the agent identifies the wrong user emotion. e.g. Reply to a fearful user as if he/she is sad; Reply to a angry user as if he/she is fearful. Style partially mismatched.

Examples: A flat response to a sad question. Using slang when responding to an elderly user.

```
1242
1243
      1 Point - Very Poor:
      The user's paralinguistic cues or other speaking style features are
          considered but addressed incorrectly. Reverse empathy, condescending
1245
          tone. e.g. Reply to a sad user as if he/she is happy; Reply to a
1246
          happy user as if he/she is sad. Completely mismatched style, e.g.,
1247
          responding to an adult in a completely childish tone. Misinterpret a
1248
          sincere compliment as a negative comment, and give apologetic,
1249
          clarifying, or reassuring comment. Misinterpret a sarcastic
1250
          compliement as sincere, and give positive or thankful comment.
      Examples: A cheerful response to a sad user. Using language that is too
1251
          complex for a child. Giving male-specific recommendation to a
1252
          female, or vise versa.
1253
1254
      The information of the user:
1255
      {transcription}{emotion}{sarcasm}{age}{gender}
1256
1257
      Here is the information of the agent:
1258
1259
      {transcription}{tone}
1260
      Please give the 5-point score and a VERY brief reason in the format: The
1261
      reason is _; The score is _ .
1262
1263
1264
1265
1266
1267
1268
1269
```