QUILL: Quotation Generation Enhancement of Large Language Models

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Abstract

While Large language models (LLMs) have become excellent writing assistants, they still struggle with quotation generation. This is because they either hallucinate when providing factual quotations or fail to provide quotes that exceed human expectations. To bridge the gap, we systematically study how to evaluate and improve LLMs' performance in quotation generation tasks. We first establish a holistic and automatic evaluation system for quotation generation task, which consists of five criteria each with corresponding automatic metric. To improve the LLMs' quotation generation abilities, we construct a bilingual knowledge base that is broad in scope and rich in dimensions, con-016 taining up to 32,022 quotes. Moreover, guided by our critiria, we further design a quotation-017 specific metric to rerank the retrieved quotations from the knowledge base. Extensive experiments show that our metrics strongly correlate with human preferences. Existing LLMs 021 struggle to generate desired quotes, but our quo-022 tation knowledge base and reranking metric help narrow this gap. Our dataset and code will be released soon.

1 Introduction

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Famous quotations (Tan et al., 2015a) are vital in academic and everyday communication. They lend authority to arguments and enhance persuasiveness, as they often stem from historically influential figures whose ideas have endured. Additionally, these quotations elevate the literary and artistic quality of a text, making discussions more engaging. They also facilitate comprehension of complex concepts, enabling readers to grasp ideas efficiently through concise expressions (Vaswani et al., 2023).

The task of Quotation Generation (QG) seeks to produce suitable quotations to deepen the context in large language models (LLMs) (Anil et al., 2023; Achiam et al., 2023; Touvron et al., 2023). However, LLMs encounter significant challenges



Figure 1: An example of Quotation Generation (QG) Evaluation. In existing QG tasks, LLMs are often prone to quotation hallucination, inconsistent context, lack of paragraph coherence, and lack of novelty in quotations. LLMs currently face great challenges in QG tasks.

in this domain, as illustrated in Figure 1. Primarily, the generated quotes frequently fail to correspond to genuine famous quotations and are often inaccurately attributed, a phenomenon termed "Quotation Halluciantion." (Huang et al., 2023; Bang et al., 2023; Guerreiro et al., 2023) Additionally, these quotes don't align with the contextual meaning, resulting in a lack of coherence within the paragraph. Furthermore, LLMs exhibit a tendency to reproduce well-known quotes, which diminishes novelty and restricts creative expression.

Although the issues of QG task are particularly problematic in LLMs, there is currently no effective solutions. Previous studies (Qi et al., 2022a) were based on representative pre-trained language mod-



Figure 2: The framework for our Quotation Generation (QG) task research. We first establish an evaluation system with 5 evaluation criteria and automatic metrics, then build a quotation knowledge base covering multiple languages, topics and eras, and finally propose a quotation-specific reranking metric to rerank the quotations recalled in the RAG stage and improve the performance of QG tasks.

els such as BERT (Devlin et al., 2019), and it remains under-explored on the problem of quotation hallucination with LLMs. And there is currently no systematic and comprehensive benchmark to evaluate the quotation generation ability of LLMs.

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To tackle these challenges, we introduce OUILL for **QU**otation GeneratIon enhancement of Large Language Models, a framework integrating an automatic evaluation system and an innovative and effective solution to improve quotation generation performance of LLMs. The framework of QUILL is shown in Fig. 2. QUILL presents a comprehensive benchmark comprising 7 quotation domains and 16 real-world scenarios to evaluate large models' quotation generation abilities systematically, which consists of 5 highly interpretable and rigorous criteria with automatic evaluation metrics (Fig. 1): (1) Quotation Authenticity: Confirm whether the quoted quotes are real quotes from famous people to prevent misquotations or fabrications. (2) Quotation Credibility: Verify whether the quotation satisfies the author or source mentioned in the context (if any) to ensure the credibility of the quoted content. (3) Semantic Matching: Evaluate whether the semantics of the quote duote align with the context. (4) Semantic Fluency: Evaluate the extent to which the cited quotation affects the fluency of the paragraph. (5) *Quotation Novelty*: Evaluate the degree of uniqueness of the quote.

Additionally, based on the task's essential characteristics, we introduce an innovative Quotation-Specific Reranking Metric (Karpukhin et al., 2020; Lewis et al., 2021; Chern et al., 2023) to improve model performance in QG tasks. To facilitate the task, we also established a comprehensive and high-quality knowledge database containing up to 32,022 quotes. This database spans both Chinese and English languages, various authors, different eras, and diverse topics, which ensures the wide applicability and generalization of our method. To the best of our knowledge, our work is the first systematic investigation into the automatic evaluation and enhancement of QG performance in LLMs. To summarize, our contributions are mainly four-fold:

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- 1. We establish a holistic and automatic evaluation system for the quotation generation task, consisting of five highly interpretable and rigorous criteria, facilitating both human and automatic evaluation of this task.
- 2. We construct a comprehensive and highquality knowledge database containing up to 32,022 quotes, complete with authors or sources.
- 3. We design a fine-grained quotation-specific metric to rerank the retrieved quotations from the knowledge base.
- 4. We conduct extensive experiments to verify that our metrics are strongly correlate with human preference and significantly effective in both open-source and closed-source LLMs.

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2 Related Work

2.1 Quotation

Previous research on quotations mainly focused on Quote Recommendation (QR) (Tan et al., 2015a). QR task was initially proposed by (Tan et al., 2015a). They proposed a learning ranking framework for the task which integrates 16 features crafted manually. (Wang et al., 2020) utilized an encoder-decoder framework to generate speech responses based on a separate modeling of the history of the dialogue and the current query. (Wang et al., 2021) used semantic matching to encode multi-round dialogue histories using Transformer (Vaswani et al., 2023) and GRU (Cho et al., 2014). However, previous studies overlook the quotation generation capabilities of large models and lack a comprehensive evaluation system or benchmark for assessing performance in quoting famous lines.

2.2 Hallucination

In NLP, hallucinations refer to generated content that is meaningless or misaligned with the source (Filippova, 2020; Maynez et al., 2020). To address this, two main approaches have been proposed: (1) preventing hallucinations during training and generation, and (2) reducing them postgeneration. (Manakul et al., 2023) classified methods into black box (no external resources used) and gray box (external resources for validation). Other techniques for alleviating hallucinations include reranking generated sample responses (Dale et al., 2022) and improving beam search (Sridhar and Visser, 2023). Recent mitigation technologies have also shown promise in reducing hallucinations (Mündler et al., 2024; Pfeiffer et al., 2023; Chen et al., 2023; Zhang et al., 2024; Agrawal et al., 2024). Although these methods have partially addressed hallucinations, they have not fully solved the issue, especially for factual quotations and famous quotes.

3 Background

3.1 Task Formulation

Quotation Generation Given a plain text $c = [t_1, t_2, ..., t_i, ..., t_n]$, the goal of the *Quotation Generation (QG)* task is to generate quotes for the specified insertion point *i*. The left and right contexts, c_l and c_r , are defined as $c_l = [t_1, t_2, ..., t_i]$ and $c_r = [t_{i+1}, ..., t_n]$, respectively. In our work,

we mainly focus on the ability of the model in quotation generation tasks. 164

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Quotation Recommendation In the *Quotation Recommendation* (*QR*) task, given the context $c = [t_1, t_2, ..., t_i, ..., t_n]$, the objective is to select the most suitable quote from the given set $Q = \{q_1, ..., q_{|Q|}\}$ to insert at position *i*, where q_j represents the *j*-th quote.

3.2 Preliminaries

Perplexity (PPL) is a crucial metric in natural language processing, reflecting a model's predictive capability on text data and indicating the certainty of its next word prediction. Lower perplexity signifies greater confidence in the model's predictions, demonstrating a stronger ability to generate or understand language. PPL of a language model given a sequence of words w_1, w_2, \ldots, w_N is defined as:

$$PPL(P_r \mid P_l) = \exp\left(-\frac{1}{s} \sum_{i=t+1}^{N} \log P(w_i \mid w_1, \dots, w_{i-1})\right) \quad (1)$$

where P_l is the given left paragraph, P_r is the following context needs to be calculated, $P(w_i | w_1, w_2, \ldots, w_{i-1})$ is the probability of the word w_i given its left context, and s is equal to N-t+1, which is the length of the following paragraph.

4 Evaluation System for QG

The accuracy and rationality of quoting famous quotes are crucial, as they directly affect the credibility and rigor of the content. Therefore, we establish a holistic and automatic evaluation system for QG task evaluation in LLMs, containing five criteria and further design automatic metrics for each criterion (Fig. 1).

Criteria Considering the nature of the quotation task itself, we design the following five criteria: (1) *Quotation Authenticity*: Confirm whether the quoted quotes are real quotes from famous people to prevent misquotations or fabrications. (2) *Quotation Credibility*: Verify whether the quotation satisfies the author or source mentioned in the context (if any) to ensure the credibility of the quoted content. (3) *Semantic Matching*: Evaluate whether the semantics of the quoted quote align with the context. (4) *Semantic Fluency*: Evaluate whether the quoted quote affects the fluency of the original text. (5) *Quotation Novelty*: Evaluate the degree of uniqueness of the quote.

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Evaluation Metrics We propose automatic evaluation metrics for design standards, considering the essence of each metric. For any text containing the quote q, the segment preceding the quote is termed the left context c_l , while the segment following it is the right context c_r . The combination of these segments forms the speech context $c = [c_l; c_r]$.

Quotation Authenticity. Authenticity of quotations is crucial as it ensures the reliability and credibility of information (Kington et al., 2021). To verify the authenticity of the quoted celebrity quotes, our study first employs search engines (such as Google Scholar¹ and Baidu Scholar²) to retrieve quotes and gather relevant search results. It's crucial to ensure the accuracy and relevance of keywords during retrieval, aiming for representative results. Next, ChatGPT (OpenAI, 2022) is used to analyze and extract information from the search results, identifying key details related to the quotes, such as celebrity names, quote content, and sources. Finally, based on the extracted information, we verify whether the quote genuinely originates from the specific celebrity. If multiple sources are found, a manual comparison of authoritative sources (such as academic papers, biographies, and reputable media reports) is necessary to confirm the authenticity of the citations. The final score for quotation authenticity is defined as follows:

$$S_a = \begin{cases} 1, & \text{if quote is real} \\ 0, & \text{if not real} \end{cases}$$
(2)

Quotation Credibility. Generally speaking, in the context of quoting, the source of the quote will be mentioned, such as the author, classic literature, or other sources. Ensuring consistency between the citation and the mentioned author or source is crucial for maintaining contextual coherence and information accuracy (Rami Aly, 2024). In order to confirm whether the citation meets the source restriction mentioned in the context, our study first extracts the source restriction of the context, and then compares and analyzes it with the extraction result of the previous indicator. If the source matches, the citation is marked as trustworthy, as shown in Fig.1. The final score for quotation credibility is defined as follows:

$$S_c = \begin{cases} 1, & \text{if restriction matches} \\ 0, & \text{if not match} \end{cases}$$
(3)

Semantic Matching. Improper quotation may lead to misunderstandings or misinterpreta-

tions of the original meaning, thereby weakening the effectiveness and persuasiveness of the argument (Quora, 2020). To assess the consistency between citations and their contexts, our study employs two advanced language models, Qwen2-7B (Bai et al., 2023) and Llama3-8B (Touvron et al., 2023). These models are used to calculate the PPL of the right context given the prior text and the citation quote, respectively. Then, we take the average of the perplexity values calculated by the two models as the semantic matching score, which can balance the judgment of the two models and reduce the possible deviation caused by a single model. If the metric score is low, it indicates that the quoted quote is highly semantically consistent with the context, otherwise the rationality of the quote needs to be reconsidered. In summary, the calculation formula is as follows:

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$$PPL_m = avg\left(PPL_q\left(c_r \mid [c_l;q]\right) + PPL_l\left(c_r \mid [c_l;q]\right)\right) \quad (4)$$

where $PPL_q(c_r | [c_l;q])$, $PPL_l(c_r | [c_l;q])$ represent the perplexity of Qwen2-7B (Bai et al., 2023) and Llama3-8B (Touvron et al., 2023) respectively.

However, for the convenience of calculation, we set a benchmark PPL value (PPL=50), which is usually the target value of model performance or a reasonable upper limit, and combined it with the feature that the lower the PPL, the higher the semantic matching degree. The final score for semantic fluency is as follows:

$$S_m = \left(1 - \frac{PPL_m}{50}\right) * 100\% \tag{5}$$

Semantic Fluency. After quotation, it is necessary to ensure that the entire context is fluent and coherent to maintain semantic consistency and logical integrity. To measure the fluency of the entire context after quotation, we use the same models as the previous metric to calculate the perplexity of the entire context. Similarly, we also take the average of the two models as the semantic fluency score. Lower perplexity indicates smoother overall contextual semantics. The calculation formula for semantic fluency is defined as follows:

$$PPL_{f} = avg\left(PPL_{q}\left(\left[c_{l}, q, c_{r}\right] \mid \cdot\right) + PPL_{l}\left(\left[c_{l}, q, c_{r}\right] \mid \cdot\right)\right)$$
(6)

where $PPL_q([c_l; q; c_r] | \cdot)$, $PPL_l([c_l; q; c_r] | \cdot)$ represents the perplexity of the whole context for Qwen2-7B and Llama3-8B respectively. The final score for semantic fluency is designed as follows:

$$S_f = \left(1 - \frac{PPL_f}{50}\right) * 100\% \tag{7}$$

¹https://scholar.google.com/

²https://xueshu.baidu.com/

Quotation Novelty. Integrating novel quota-303 tions into established ideas enhances originality 304 and personalizes the expression within academic 305 discourse. To evaluate the extent to which the quote introduces new ideas or unique perspectives 307 to the original context, we also use Qwen2-7B and Llama3-8B to calculate the quotation PPL. Additionally, we utilize the Bing³search engine to determine the number of Search Frequency corre-311 sponding to each quotation, applying a log10 trans-312 formation to quantify quotation popularity. The 313 calculation formula is defined as follows: 314

$$Novelty = \frac{PPL(q \mid \cdot) \times 5}{log_{10}(SearchFrequency)}$$
(8)

where $PPL(q \mid \cdot)$ refers to the avg ppl for calculating the cited quotation of Qwen2-7B and Llama3-8B, and Search Frequency indicates the number of search results obtained by searching the quotation in the Bing search engine. Similarily, we set a benchmark Novelty value (Novelty=20), which can be considered to have considerable novelty. So the final score is as follows:

$$S_n = \left(\frac{Novelty}{20}\right) * 100\% \tag{9}$$

5 Quotation Knowledge Base

5.1 Dataset Construction

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In order to alleviate the problem of famous quote hallucination in LLMs, we develop a comprehensive bilingual and multi-topic quotation corpus designed to enhance retrieval quotation tasks during the RAG stage. This corpus is structured into three distinct components: the English, the Standard Chinese, and the Classical Chinese. To improve the application scope and practical value of the corpus, we ensure comprehensive coverage of both common and specialized fields and also implement stringent quality control measures. Each quote is manually reviewed to ensure accuracy and relevance. Details regarding the data construction for the English, Standard Chinese, and Classical Chinese corpora are provided in the Appendix.

342Dataset EvolutionThe corpus collected from343various websites has two limitations: (1) Semantic344redundancy, (2) Excessive length. To address these,345we first used the Jaccard similarity coefficient to346reduce semantic redundancy. Then, we applied a347length restriction and removed extreme cases based348on the quotation perplexity metric. Finally, we

Category	Samples	AvgLen	AvgSearchFreq	AvgNovelty
English Standard Chinese Classical Chinese	.)	16 42 14	2,823,499 150,011 19,017	6.8 6.3 5.0
Total	32,022	24	997,509	6.0

Table 1: The statistics of our knowledge base. The *AvgLen*, *AvgSearchFreq* and *AvgNovelty* denote the average of the length, the frequency of Bing Search engine and the value of Quatation Novlety respectively.

obtain a higher-quality corpus with 32,022 entries. The statistics of our knowledge dataset are shown in the Tab. 1.

5.2 Dataset Statistics

In this part, we compare the statistics of our dataset with existing quotation-related resources, as shown in Tab.2. In contrast, our dataset is the first to consider quotation novelty, covering a broad range of topics and authors while also recording and annotating their sources. Additionally, we have expanded the scale of the quotation dataset, thereby broadening its application scenarios and significance.

Resource	Size	Topic	Author	Multilingual	Novelty
LRQW (Tan et al., 2015b)	3,158	822	762	Ν	N
QRDW (Ahn et al., 2016)	1,200	-	-	Ν	Ν
QuoteR (Qi et al., 2022b)	13,550	-	-	Y	Ν
Ours	32,022	2,301	9,708	Y	Y

Table 2: The statistics of our dataset with existing quotation-related resources. Multilingual refers to the inclusion of two or more languages, Y denotes Yes, and N denotes No.

6 Quotation-specific Reranking Metric

In our study we introduce a fine-grained and end-toend RAG solution to improving model performance in quotation tasks through introducing a straightforward and interpretable quotation-specific rerank metric to select the optimal quotation. When users inputs the context to be inserted, we use semantic similarity to recall the top k most relevant quotes from the knowledge database. However, while similarity assesses the semantic relevance between the quotation and the context, the QG task necessitates a more comprehensive approach. It requires not only that the semantics of the quote align with the context but also that the paragraph maintains fluency and incorporates novel citations. To enhance the QG performance of LLMs, we propose three 354

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³https://www.bing.com/



Figure 3: 7 common categories and 21 scenarios details of the evaluation dataset.

evaluative sub-indicators as shown in Fig. 2:

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Quotation Matching Quotation matching emphasizes the completion of the quotation itself and its alignment with the subsequent text. This is accomplished by calculating the PPL of the remaining portion of the quotation, given the preceding text and the initial k characters of the quotation. Generally, lower PPL values suggest that the model produces more accurate and coherent quotations. The specific calculation formula is as follows:

$$PPL_q = PPL\left([q_{n-t}; c_r] \mid [c_l; q_t]\right) \tag{10}$$

where n represents the length of the quote, q_t represents the first t characters of the quote, q_{n-t} represents the remaining n-t characters of the quote, and PPL_m represent the sum perplexity of Qwen2-7B and Llama3-8B respectively.

Semantic Matching Semantic matching is concerned with ensuring semantic consistency and logical coherence within the context. This is achieved by predicting the PPL of the subsequent text, given the preceding text and the entire quote. A lower PPL value indicates that the context with the quote generated by the model is more logically consistent. The calculation formula is as Equation (10).

Novelty The Novelty metric evaluates the orig-401 inality of generated quotations. By avoiding rep-402 etition and clichés, this metric ensures that con-403 tent remains fresh and engaging, providing unique 404 perspectives across various contexts. The specific 405 406 calculation formula is as Equation (8). To integrate the advantages of the three indicators, we employ 407 a weighted average method, utilizing it as our final 408 quotation-specific rerank metric. This comprehen-409 sive indicator seeks to balance semantic matching, 410

Model	S_a	S_c	S_m	S_f	S_n	Avg
Chinese-oriented Mode	els					
ChatGLM3-6B	0.56	0.20	0.73	0.73	0.74	10.59
Qwen1.5-7B-Chat	0.63	0.15	0.71	0.72	0.70	0.58
Qwen1.5-14B-Chat	0.66	0.16	0.69	0.70	0.74	10.60
Qwen1.5-72B-Chat	0.72	0.16	0.70	0.71	0.71	0.60
English-oriented Mode	ls					
Mixture-7B-v0.2	0.77	0.08	0.69	0.74	0.58	80.57
Llama2-7B-Chat-hf	0.46	0.15	0.73	0.72	0.77	0.57
Llama2-13B-Chat-hf	0.48	0.15	0.73	0.73	0.78	30.58
Llama2-70B-Chat-hf	0.60	0.11	0.69	0.71	0.66	6 <mark>0.55</mark>
Close-source Models						
GPT-3.5-turbo	0.62	0.11	0.70	0.73	0.65	50.56
GPT-40	<u>0.79</u>	0.23	0.71	0.74	0.62	2 <u>0.62</u>
Ours	1.00	1.00	0.77	0.77	0.81	1 <mark>0.87</mark>

Table 3: Comparison of performance of various models on our evaluation system for QG tasks.

fluency, and novelty, thereby enhancing the overall quality of model-generated citations. Finally, after the rerank stage, we select the top-1 quote including author or source information, and add it to the prompt. Then, the model inserts and rewrites quotes dynamically in the context, and ultimately outputs the results we need. 411

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7 Experiments

7.1 Experiment Setup

Evaluation Dataset To construct the evaluation dataset, we select seven common categories: economy, diplomacy, journalism, academia, law, technology, and life. Additionally, 21 frequently cited scenarios are chosen to cover various aspects of the knowledge system, as shown in Fig. 3. Initially, quotes were collected from each scenario to ensure diversity, richness, and relevance to the selected fields. These quotes were then used as keywords to search on major search engines. Articles containing these quotes were identified, and relevant contexts were extracted. To ensure quality, preprocessing and cleaning were performed, which included removing duplicates, correcting errors, and resolving ambiguities. Manual sampling and validation were subsequently conducted to evaluate and confirm the dataset's quality and usability. The final evaluation dataset consists of 600 context-quote pairs.

Models We evaluate 9 models ranging from their model sizes and structures, which fall into three categories: Chinese-oriented models, Englishoriented models, and Close-source models.

7.2 Results

Overall PerformanceWe conduct experiments443on models of different ranges and sizes on our444



Figure 4: Correlation between our automatic evaluation metrics and human ratings. To avoid overlapping points, random jitters sampled from $N(0, 0.05^2)$ were added to human ratings after fitting the regression.

Method	HR@1	HR@3	nDCG@1	nDCG@	3 MRR
Vanilla	0.13	0.43	0.50	0.72	0.35
Supervised					
BM25	0.19	0.50	0.54	0.71	0.39
monoT5 (3B)	0.31	0.61	0.65	0.77	0.48
Unsupervised					
UPR (FLAN-T5-XL)	0.31	0.52	0.63	0.74	0.46
bge-reranker-large	0.32	0.55	0.71	0.82	0.47
LLM API (Permutation Generation)					
GPT-3.5-turbo	0.33	0.61	0.72	0.84	0.50
GPT-40	0.43	0.63	0.74	0.88	0.55
Quotation-specific Reranking Metric					
PPLq	0.45	0.66	0.71	0.83	0.57
PPLm	0.34	0.60	0.64	0.77	0.50
PPLavg	0.33	0.60	0.64	0.76	0.50
PPLq+Novelty	0.34	0.58	0.63	0.73	0.50
PPL _m +Novelty	<u>0.46</u>	0.65	0.70	0.78	0.57
PPLavg+Novelty(ours)	0.49	0.67	0.74	0.79	0.60

Table 4: Performance of different rerank metrics on Hit@1, Hit@3, nDCG@1, nDCG@3 and MRR. PPL_q , PPL_m and Novelty are as defined in Section 6, and PPL_{avg} is the average of PPL_q and PPL_m . Best performing reranker method are marked bold.

benchmark, and the results are shown in Tab. 3. 445 Among the evaluated models, GPT-4 outperforms 446 the other models, followed by Qwen1.5-72B-Chat. 447 Despite varying parameter sizes (ranging from 6B 448 to 72B), all models demonstrate suboptimal per-449 formance on the quotation generation task. Even 450 the best-performing model, GPT-4, achieves an av-451 erage score of no more than 0.62 across our five 452 evaluation metrics, highlighting the critical need to 453 address the quotation hallucination problem. No-454 tably, our Quotation-specific Reranking method 455 achieves the best results in each indicator, demon-456 strating the concise effectiveness of our method. 457

458 Comparison between Model Types The performance comparison between the Chinese-oriented group and the English-oriented group on the Chinese-English benchmark reveals no significant differences, suggesting that the model's quotation ability is not language-dependent. Overall, the current opensource small to large-scale models exhibit

a relatively small performance gap compared to close-source models, indicating the universality of the issue of quotation hallucination in LLMs.

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Comparison between Model Sizes We conduct further analysis on different model sizes. Within the same series, larger models tend to show improved performance. This indicates that larger models have richer quotation memory and stronger instruction-following capabilities.

7.3 Ablation Study

Correlations with Human Ratings We also analyze the effectiveness of five evaluation metrics of our evaluation system by randomly selecting 100 samples from the evaluation dataset for the manual evaluation. To ensure reliability and objectivity, multiple evaluators independently complete the scoring process. We then conduct a correlation analysis to determine the degree of association between each evaluation metric and the human evaluation scores. As depicted in Fig.4, all metrics demonstrate a high correlation. The correlation coefficients significantly exceed the threshold for statistical significance, highlighting the metrics' effectiveness and reliability in QR tasks.

Effectiveness of Reranking Metrics This study delves into the effectiveness of the rerank metric designed in our method and validates it through a series of ablation experiments. We adopt the following metrics: Hit Ratio at rank K (HR@K(K=1,3)), Normalized Discounted Cumulative Gain at rank K (NDCG@K(K=1,3)), and Mean Reciprocal Rank (MRR) for comparison. On our benchmark, we compare a range of defined quotation-rerank metrics with state-of-the-art supervised, unsupervised, and closed-source API-based reranking methods. The supervised baselines include: BM25 (Nogueira and Cho, 2019) and monoT5 (Nogueira et al., 2020). The unsupervised baselines comprise

		Ν	aive	-0-Sh	ot			I	Naive	-1-Sh	ot			I	Naive	-2-Sh	ot				Naiv	e-Co	Т	
Model	S_a	S_c	S_m	S_f	S_n	Avg	S_a	S_c	S_m	S_f	S_n	Avg	S_a	S_c	S_m	S_f	S_n	Avg	S_a	S_c	S_m	S_f	S_n	Avg
Chinese-oriented Me	odels																							
ChatGLM3-6B	0.56	0.20	0.73	0.73	0.74	0.59	0.59	0.13	0.71	0.72	0.71	0.57	0.62	0.13	0.71	0.72	0.72	0.58	0.64	0.16	0.70	0.72	0.71	0.59
Qwen1.5-7B-Chat	0.63	0.15	0.71	0.72	0.70	0.58	0.66	0.13	0.71	0.71	0.75	0.59	0.67	0.13	0.70	0.72	0.73	0.59	0.67	0.13	0.71	0.72	0.73	0.60
Qwen1.5-14B-Chat	0.66	0.16	0.69	0.70	0.74	0.60	0.68	0.17	0.71	0.72	0.71	0.60	0.74	0.18	0.70	0.72	0.69	0.61	0.69	0.18	0.70	0.73	0.72	0.61
Qwen1.5-72B-Chat	0.72	0.16	0.70	0.71	0.71	0.60	0.67	0.21	0.71	0.72	0.70	<u>0.60</u>	0.63	0.18	0.71	0.71	0.70	0.59	<u>0.78</u>	0.20	0.70	0.71	0.71	0.62
English-oriented Mo	odels																							
Mixture-7B-v0.2	0.77	0.08	0.69	0.74	0.58	0.57	0.82	0.17	0.69	0.75	0.55	0.59	0.82	0.15	0.69	0.74	0.50	0.58	0.77	0.09	0.70	0.73	0.61	0.58
Llama2-7B-Chat-hf	0.46	0.15	0.73	0.72	0.77	0.57	0.46	0.09	0.74	0.72	0.70	0.54	0.44	0.12	0.74	0.73	0.71	0.55	0.49	0.14	0.74	0.73	0.74	0.56
Llama2-13B-Chat-hf	0.48	0.15	0.73	0.73	0.78	0.58	0.44	0.10	0.75	0.72	0.78	0.56	0.50	0.13	0.73	0.70	0.78	0.57	0.45	0.10	0.73	0.70	0.77	0.55
Llama2-70B-Chat-hf	0.60	0.11	0.69	0.71	0.66	0.55	0.65	0.20	0.70	0.71	0.71	0.59	0.70	0.20	0.70	0.72	0.67	0.59	0.75	0.13	0.71	0.71	0.70	0.60
Close-source Models	5																							
GPT-3.5-turbo	0.62	0.11	0.70	0.73	0.65	0.56	0.72	0.16	0.70	0.74	0.62	0.59	0.73	0.14	0.70	0.74	0.61	0.58	0.76	0.10	0.70	0.72	0.60	0.57
GPT-40	0.79	0.23	0.71	0.74	0.62	0.62	0.75	0.24	0.70	0.74	0.63	0.61	0.80	0.23	0.70	0.74	0.60	0.62	0.83	0.22	0.72	0.74	0.64	0.63

Table 5: Comparison of performance of various models on our evaluation system for QG tasks in in Naive-0-shot, Naive-1-shot, Naive-2-shot and Naive-cot settings. In these naive experimental setup, our experiment does not employ RAG or rerank metrics. Instead, it relies solely on a specifically designed prompt to enable the models to execute the QG task. Overall, the GPT-4 perform better than other models. The prompt for each setting is detailed in the Appendix.

UPR (Sachan et al., 2023) and bge-reranker-503 large (BAAI, 2023). The closed-source API-based baselines include ChatGPT3.5 and ChatGPT4. As shown in Tab. 4, our simple yet effective quota-506 tion reranking metrics that demonstrate strong per-507 508 formance across various evaluation criteria. Notably, the PPL_{avg} +Novelty metric excels among 509 the four metrics and ranks just behind GPT-4 in the 510 nDCG@3 metric. Importantly, both supervised and 511 unsupervised methods underperform compared to 512 our proposed metrics. This indicates that our ap-513 proach effectively captures the nuances of the QR 514 task, leading to superior citation recommendations. 515

Comparison between Prompt Strategies We 516 compare various prompting methods for QG tasks, 517 including 0-shot, 1-shot, 2-shot, and Chain of 518 Thought (CoT) (Wei et al., 2023) strategies. For 519 the CoT method, we implement a basic "let's think 520 step-by-step" approach. As shown in Tab. 5, among 521 the four naive settings, the CoT method outper-522 forms the others . The performance variations 523 among the few-shot settings are not statistically sig-524 nificant, which suggests that the model's in-context learning (Dong et al., 2024) capability will not substantially enhance its quotation performance. In 527 contrast, the logical reasoning stimulated by the 528 CoT method improves the model's quotation abili-529 ties to a certain degree.

7.4 QUILL Application

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532 In this study, we conduct a comprehensive case 533 analysis to demonstrate the efficacy and alignment of our reranking metric with human evaluations. As shown in Tab. 10 in the Appendix, we focus on several key models for comparison: the supervised BM25 and our own reranking metric, which combines average perplexity (PPL_{avg}) with novelty. Additionally, we manually sort and annotate the top-5 quote list initially recalled, serving as a benchmark for comparison. The findings reveal that our metric exhibits a higher correlation with human sorting than the other methods, underscoring its broad applicability and effectiveness. See the Appendix for a detailed comparison of the unsupervised UPR, the closed-source model GPT-3.5turbo, and our approach. 534

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8 Conclusion

In this paper, we systematically explore methods to enhance the performance of QR tasks in LLMs. Initially, we establish a holistic and automatic evaluation system consisting of five highly interpretable and rigorous criteria, facilitating both human and automatic evaluation of this task. Then, we construct a comprehensive and high-quality knowledge database containing up to 32,022 quotes, complete with authors or sources. Moreover, we design a fine-grained quotation-specific metric to rerank the retrieved quotations from the knowledge base to improve QG performance. Additionally, we conduct extensive experiments to verify that our metrics are strongly correlate with human preference and significantly effective in both open-source and closed-source LLMs.

565 Limitations

This study highlights several limitations. We primarily use Perplexity (PPL) to evaluate text fluency. 567 Although PPL is widely applied, it only measures 568 the divergence between the model's and true prob-569 ability distributions. Future research should inte-570 571 grate additional metrics or human evaluations for a more comprehensive assessment. Additionally, our analysis is restricted to specific contexts with clear correlations before and after quoted content. While informative, this approach does not cover a wide 575 range of quoting scenarios. Future studies should explore diverse applications for more generalizable 577 insights.

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776 Appendix

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A Details of Quotation Knowledge Base

This chapter further analyzes the data details in the quotation corpus, which is divided into three languages: English, Standard Chinese, and Classical Chinese, all classified by topic and author. The number of topics and authors for each language is shown in Tab.6.

Language Type	Topic	Total			
English	1,216	6,624	16,393		
Standard Chinese	228	2,377	7,519		
Classic Chinese	869	876	8,110		

Table 6: The specific topics, authors, and total count of the quotation corpus.

In addition, we also conduct analysis on the proportion of different topics in each language in the corpus, as shown in Fig. 5 - 6. for specific topics and proportions.

English Corpus To construct the English quotation corpus, we extract approximately 27,260 quotes covering different topics from the *BrainyQuote*⁴, *A-ZQuote*⁵ and *Goodreads*⁶ websites, categorizing them by topic and author.

Classical Chinese Corpus Considering the representativeness and novelty of the Chinese corpus, we first collect some famous citations from *Gushiwen*⁷. Subsequently, given the limited number of citations, we utilize LLM to conduct a meaningful selection of the collected poems from *BaiduHanyu*. For instance, the seven-character quatrains in Tang poetry can be divided into two citations. Furthermore, to enhance the generalization of themes, we employ LLM to summarize the topics of the quotes. Finally , we collect over 9,233 citations with its poems, author and topics, including various genres such as Tang poetry and Song lyrics.

Standard Chinese Corpus Regarding the Standard Chinese quotation corpus, we gather 13,453 quotes from the *Guzimi*⁸ and *Mingyancidian*⁹ websites, similarly categorized by topic and author.

⁸https://www.juzimi.com.cn/mingyan/



Figure 5: The specific topic distribution of the English quotation corpus.



Figure 6: The specific topic distribution of the Classic Chinese quotation corpus.

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B Details of Evaluation Dataset

We also conducted manual analysis on the Evaluation Dataset, selecting 275 quotes from numerous context-quote pairs, dividing into Chinese and English, which categories and scenarios details are shown in Fig. 3. After statistics, there are 204 Chinese samples and 71 English samples, with a total of 144 Chinese and English authors.

C Details of Naive Setting Prompts

For the naive experimental settings, we also disclose its prompt in detail, see Tab. 7 for Naive-0-Shot, Tab. 8 for Naive-1-Shot, and Tab. 9 for Naive-Cot setting.

D QUILL Application

In this study, we conduct a comprehensive case analysis to demonstrate the efficacy and alignment of our reranking metric with human evaluations, as illustrated in Tab. 10

⁴https://www.brainyquote.com/

⁵https://www.azquotes.com/

⁶https://www.goodreads.com/

⁷https://www.gushiwen.cn/

⁹http://mingyan.juzicidian.com

/* Task prompt */

Suppose you are a literary scholar and are familiar with many famous people's quotes. You are required to populate contextualised quotes based on user input text within the specified [Q] symbols.

/* Output requirements */

- 1. The famous quotes must be quotes from a famous person in history or in the present, Please output the quote in English.
- 2. The quote should be closely related to the context, so that the context is more reasonable, smooth and beautiful.
- 3. If there is a specified author in the context, the famous quote must be given according to the corresponding restrictions.
- 4. Output Formate: "quote".
- 5. Only output the quote, NO MORE INFORMATION!
- 6. The number of quote should be 5 to 30 words.

/* Input */ —INPUT— {Query} —OUTPUT—

Table 7: The details of the prompt for Naive-0-Shot setting.

/* Task prompt */

Suppose you are a literary scholar and are familiar with many famous people's quotes. You are required to populate contextualised quotes based on user input text within the specified [Q] symbols.

/* Output requirements */

- 1. The famous quotes must be quotes from a famous person in history or in the present, Please output the quote in English.
- 2. The quote should be closely related to the context, so that the context is more reasonable, smooth and beautiful.
- 3. If there is a specified author in the context, the famous quote must be given according to the corresponding restrictions.
- 4. Output Formate: "quote".

5. Only output the quote, NO MORE INFORMATION!

6. The number of quote should be 5 to 30 words.

/* Example */

—INPUT—

.[Q], said by Confucius in Analects of Confucius - Wei Linggong. So is reading. Hard reading is the foundation, good reading is the key. In order to read effectively, you also need to make use of its "tools". —OUTPUT—

"To do a good job, you must first sharpen your tools."

/* Input */ —INPUT— {**Query**} —OUTPUT—

Table 8: The details of the prompt for Naive-1-Shot setting.

E NDCG Formulation

In our experiment, in order to get the relevance between quote and query, we first use GPT-40 to score the relevance and get the complete relevance list after manual sampling. Hence, given m candidate quotes $Q = \{q_1, q_2, \dots, q_m\}$, the nDCG@k is defined as follows:

$$nDCG(k) = \frac{DCG(O_{real}, k)}{DCG(O_{ideal}, k)}$$
(11)

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$$DCG(O,k) = \sum_{i=1}^{k} \frac{Rel_i}{\log_2(1+i)}$$
(12)

where O_{ideal} and O_{real} represent the score list given by the ideal ranking relevance and the real ranking relevance respectively, Rel_i denote the relevance score of the quote q_i . /* Task prompt */

Suppose you are a literary scholar and are familiar with many famous people's quotes. You are required to populate contextualised quotes based on user input text within the specified [Q] symbols.

2. The quote should be closely related to the context, so that the context is more reasonable, smooth and beautiful.

- 3. If there is a specified author in the context, the famous quote must be given according to the corresponding restrictions.
- 4. Output Formate: "quote".

5. Only output the quote, NO MORE INFORMATION!

6. The number of quote should be 5 to 30 words.

Please think step by step then return the result !!!

/* Examples */

1: —INPUT—

.[Q], said by Confucius in Analects of Confucius - Wei Linggong. So is reading. Hard reading is the foundation, good reading is the key. In order to read effectively, you also need to make use of its "tools". —OUTPUT—

"To do a good job, you must first sharpen your tools."

2: —INPUT—

.[Q]. As an ancient civilisation and a responsible power, it has always been China's pursuit to help the world. By guiding the direction of the world's changing circumstances with Chinese concepts, Chinese-style modernisation will advance and expand in benign interaction with the world, and will also strengthen the power for world peace and provide opportunities for the development of all countries.

-OUTPUT-

"Already wanting to be established, we should be established; already wanting to achieve, we should achieve."

/* Input */ —INPUT— {**Query**} —OUTPUT—

Table 9: The details of the prompt for Naive-CoT setting.

^{/*} Output requirements */

^{1.} The famous quotes must be quotes from a famous person in history or in the present, Please output the quote in English.

Method	Literal Sentence	Recalled List	Metric Rerank	Human Rerank
		Education is a human right with	Education is the transmission of	Education is the most powerful
		immense power to transform. On	civilization.	weapon which you can use to
		its foundation rest the corner-		change the world
		stones of freedom, democracy		
		and sustainable human develop-	-	
		ment.		
			Education is a human right with	<u> </u>
			immense power to transform. On	
			its foundation rest the corner-	
			stones of freedom, democracy	
			and sustainable human develop-	4
			ment	
		0 1	Education is the most powerful	Ũ
	Education empowers individuals to transform their lives and con-			
	tribute to societal progress. [Q]. It fosters critical thinking, innova-		change the world	its foundation rest the corner
BM25	tion, and social responsibility. By providing access to knowledge			stones of freedom, democracy
	education breaks down barriers and creates opportunities. It is a			and sustainable human develop
	key driver of positive change and development.			ment
			Knowledge is power. Informa-	
			tion is liberating. Education is	
		change the world	the premise of progress, in every	
		The function of education is to	society, in every family The function of education is to	The function of education is to
			teach one to think intensively and	
			to think critically. Intelligence	-
			plus character - that is the goal of	
			true education	true education
			Education is the most powerful	
			weapon which you can use to	
		its foundation rest the corner-		change the world
		stones of freedom, democracy		
		and sustainable human develop-		
		ment		
		Education is the transmission of	Education is a human right with	Knowledge is power. Informa
		civilization	immense power to transform. On	tion is liberating. Education is
			its foundation rest the corner-	the premise of progress, in every
			stones of freedom, democracy	society, in every family
			and sustainable human develop-	4
			ment	
	Education empowers individuals to transform their lives and con-		Knowledge is power. Informa-	
	tribute to societal progress. [Q]. It fosters critical thinking, innova-		tion is liberating. Education is	
Ours	tion, and social responsibility. By providing access to knowledge.	the premise of progress, in every	the premise of progress, in every	
	education breaks down barriers and creates opportunities. It is a	society, in every family	society, in every family	stones of freedom, democracy
	key driver of positive change and development.			and sustainable human develop
				ment
			Education is the transmission of	
		weapon which you can use to	civilization	civilization
		change the world The function of education is to	The function of advantion is to	The function of advantion in the
			The function of education is to teach one to think intensively and	
			to think critically. Intelligence	
			plus character - that is the goal of	
			true education	true education
		uue euucation		

Table 10: The examples of recalled candidates reranked via different rerank metrics and human evaluation. The indicators [Q] denotes the insertion positions of the given context. A darker shade of green indicates a higher rank bestowed by humans. See the Appendix for a detailed comparison of the unsupervised UPR, the closed- source model GPT-3.5-turbo, and our approach.