

Detecting Online Community Practices with Large Language Models: A Case Study of Pro-Ukrainian Publics on Twitter

Anonymous ACL submission

Abstract

Communities on social media display distinct patterns of linguistic expression and behaviour, collectively referred to as practices. These practices can be traced in textual exchanges, and reflect the intentions, knowledge, values, and norms of users and communities. This paper introduces a comprehensive methodological workflow for computational identification of such practices within social media texts. By focusing on supporters of Ukraine during the Russia-Ukraine war in (1) the activist collective NAFO and (2) the Eurovision Twitter community, we present a gold-standard data set capturing their unique practices. Using this corpus, we perform practice prediction experiments with both open-source baseline models and OpenAI’s large language models (LLMs). Our results demonstrate that closed-source models, especially GPT-4, achieve superior performance, particularly with prompts that incorporate salient features of practices, or utilize Chain-of-Thought prompting. This study provides a detailed error analysis and offers valuable insights into improving the precision of practice identification, thereby supporting context-sensitive moderation and advancing the understanding of online community dynamics.¹

1 Introduction

Online communities on platforms like Twitter² display distinctive and sustained patterns of behaviour and action, often referred to as *practices* (Mendes et al., 2023; Highfield, 2016; Meraz and Papacharissi, 2013), that are directed towards a goal and shaped by the socio-political context and affordances of digital platforms. Practices are significant because they reflect the values and beliefs of communities that engage in them (Trillò et al., 2022). For instance, consider Knowledge

¹Code available at: [insert github link]

²Now rebranded as X

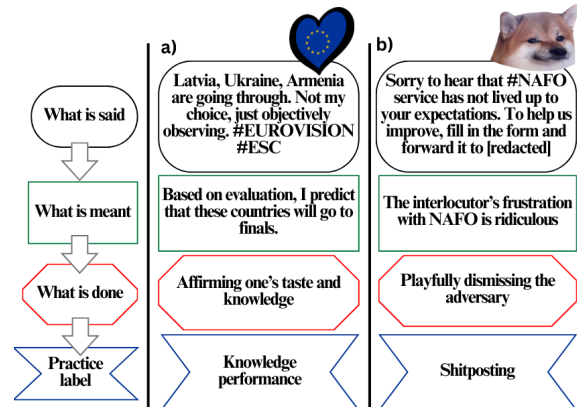


Figure 1: Analytical schema for identifying practices adopted from Gherardi (2012). Images represent communities analysed in this study – a) fans of the Eurovision Song contest known for their active use of Twitter, and b) NAFO, recognized for its efforts in debunking Russian propaganda on Twitter, characterized by avatars featuring Shiba Inu dogs.

performance, or the practice of performative sharing of one’s deeper than average knowledge of an issue. For fans of Eurovision song contest, this would involve sharing obscure facts related to the history or background of the contest or making predictions about its results, assuring one’s taste, and affirming the value of pleasurable experiences. Not all online practices are as innocuous as Knowledge performance. Some, like creation of memes, may perpetuate and amplify racism (Matamoros-Fernández, 2017), while this practice can also be used to debunk disinformation. Prediction of practices at scale can enable context-sensitive approaches to facilitation of healthy networked environments (Seering, 2020). It can also help identify prevalence of practices, correlations between practices and other variables of interest, changes in practices over time or in response to external events. As the NLP community strives to improve LLMs’ performance in tasks accounting for social context (Choi et al., 2023) and potentially

060	harness them for interventions in online commu-	notation codebook. To sum up, in this work, we	112
061	nities (Fraser et al., 2023; Bose et al., 2023), it is	propose a novel framework for using texts of social	113
062	crucial to understand how LLMs handle predicting	media posts to identify practices in online commu-	114
063	forms of community-specific sustained action as	nities and present:	115
064	expressed in language.		
065	Identifying practices in texts of online communi-	• Conceptualisation of an idea of practice as a	116
066	ties at scale addresses this need. It is also a neces-	unit of analysis that can be identified through	117
067	sary step towards <i>practice mapping</i> , which involves	text classification.	118
068	using computational and qualitative methods to in-		
069	vestigate communities’ patterns of language use	• A methodological workflow for constructing a	119
070	and non-language-centered actions (such as shar-	gold-standard data set of practices from social	120
071	ing of URLs or interactions with other users).	media, tested on two online communities.	121
072	While there exist frameworks for identification	• Prompt-based text classification experiments	122
073	of practices through ethnographic, survey, or dis-	utilising large language models in a zero- and	123
074	course analysis approaches (Gherardi, 2012; Trillò	few-shot setting to identify practices at scale.	124
075	et al., 2022; Mendes et al., 2023), inferring them at		
076	scale in voluminous and ever-evolving digital trace	• A set of human-annotator consistent prompts	125
077	data is a complex task. Nuanced identification of	and Chain-of-Thought prompts that reflect the	126
078	practices requires expertise in a community’s ver-	analytical schema for the qualitative identi-	127
079	nacular, values, and context they operate within	fication of practices and improve the macro-	128
080	— a challenge preventing from easy crowdsourc-	averaged F1 score by 12.66% on average.	129
081	ing of such task and producing gold-standard data		
082	sets of practices for a community of interest large	• An in-depth error analysis of the best-	130
083	enough to support fine-tuning approaches. In addi-	performing setting to assist in the future iden-	131
084	tion, there is no consensus on how to best represent	tification of practices from text data at scale.	132
085	such expertise in a form of an in-context learning		
086	prompt in a way that could help the model “locate”	2 Background	133
087	(Reynolds and McDonell, 2021) the task of iden-	Speech acts and social meaning The view of	134
088	tifying instances based on a complex sociological	linguistic utterances as accomplishing an action is	135
089	notion.	captured in the notion of a speech, or an “illocu-	136
090	In this work, in both codebook preparation	tionary”, act (Austin, 1962; Searle, 1968) – a per-	137
091	and construction of Chain-of-Thought (COT) in-	formance of an action following a set of rules that	138
092	context learning prompts (Wei et al., 2023), we	ensure that the interlocutor understands the inten-	139
093	build upon an analytical schema for qualitative	tion behind the utterance. This idea has informed	140
094	identification of practices in discourses of profes-	numerous studies detecting intention and action in	141
095	sional communities which separates practice iden-	texts (Stolcke et al., 2000; Lampert et al., 2006;	142
096	tification into several steps – first examining the	Carvalho and Cohen, 2006) and performing goal-	143
097	utterance, then identifying its meaning followed by	oriented dialogue modelling (Young et al., 2010;	144
098	inferring the intention and action behind it (Gher-	Wen et al., 2017; Louvan and Magnini, 2020).	145
099	ardi, 2012) (see Figure 1). We examine two on-	Works identifying speech acts in social media	146
100	line communities that support Ukraine following	data have achieved this goal through transformer-	147
101	Russia’s 2022 full-scale invasion through distinct	based classifiers (Saha et al., 2019, 2020) trained on	148
102	forms of sustained action — NAFO, who engage	expert-led semi-automated lexicons (Zhang et al.,	149
103	in crowdfunding for the Ukrainian defence and de-	2011; Vosoughi and Roy, 2016). These studies	150
104	bunk Russian propaganda through humorous or	aimed to develop a generic classification approach,	151
105	offensive posts, and fans of the Eurovision song	disregarding variation in online speech acts result-	152
106	contest, whose active Twitter community engaged	ing from the authors’ belonging to online commu-	153
107	with Ukraine’s performers calling attention to the	nities or topical publics (Bruns, 2023). In con-	154
108	war during the 2022 and 2023 competition. To	trast, our paper disaggregates online data sets prior	155
109	account for the difference in the social meaning	to classification to ensure social meaning (Eckert,	156
110	between the two communities, we experiment with	2000, 2008) is preserved when identifying action	157
111	injecting into prompts salient features from our an-	in online communities.	158

159 Computational linguists have examined social
160 meaning, or variation in language driven by com-
161 munity membership (Paris et al., 2012; Nguyen
162 et al., 2021; Lucy and Bamman, 2021). However,
163 only a handful of studies (Chancellor et al., 2018;
164 August et al., 2020) considered how this variation
165 reflects and produces norms and values. Our op-
166 erationalisation of practice as a unit of analysis
167 for text classifiers ensures community values and
168 goals are captured in output of such classifiers. Im-
169 portantly, by adopting the notion of practice – a
170 pattern of action common among users sharing
171 similar values and goals, it avoids the misconcep-
172 tion (Bruns, 2019) of online communities as segre-
173 gated homophilous “echo chambers” where mem-
174 bers share an opinion on a topic (Mehta and Gold-
175 wasser, 2024). The two communities examined in
176 this study have a common interest in Russia’s in-
177 vasion of Ukraine and take the side of the invaded
178 country, but they achieve their goal of supporting
179 Ukraine in distinct ways. As evident from practices
180 like Arguing or Shitposting (see Section 5 for
181 details), they are also aware of the opposing side
182 and actively engage with them.

183 **Practices of online communities** Drawing from
184 theories including Austin (1962) and Searle (1969),
185 a body of work known as “practice turn” (Nicolini,
186 2012) understands practice as an activity sustained
187 over time by a group of people in interaction with
188 each other and material environment, oriented to-
189 wards an object and grounded in norms and values.
190 With language seen as an important form of situ-
191 ated action (Nicolini, 2012), practice turn scholars
192 (Gherardi, 2012) have developed frameworks for
193 identification of practices through close reading of
194 texts associated with specific communities.

195 Several recent works produced typologies of so-
196 cial media practices through qualitative textual, sur-
197 vey, and interview analyses (Trillò et al., 2022;
198 Mendes et al., 2023). However, to our knowledge,
199 a more scalable approach has yet to be developed.
200 In the field of computational linguistics, a handful
201 of studies hinted at the idea of practice (Del Tredici
202 and Fernández, 2017; Lucy and Bamman, 2021).
203 Further engagement with this notion could enable
204 a more comprehensive examination of variance in
205 both language as action and values that guide such
206 action. However, an objective of identifying prac-
207 tices in online corpora is a complex one. As we
208 observe in section 5, it may implicitly incorporate a
209 number of tasks, such as detection of stance, intent,

210 presence of humour or sarcasm, and more.

211 **In-context learning** In-context learning with
212 pre-trained Large Language Models (LLMs) has
213 proven effective in these underlying tasks (Brown
214 et al., 2020; Chowdhery et al., 2022), including
215 processing texts from social media platforms (Roy
216 et al., 2022; Sharma et al., 2023; Plaza-del arco
217 et al., 2023; Zhu et al., 2023; Törnberg, 2023). Ex-
218 tremely large textual corpora, upon which LLMs
219 are trained, contain conversations from social me-
220 dia platforms (Chowdhery et al., 2022; Brown et al.,
221 2020), along with other texts that should allow the
222 models to reproduce human knowledge.

223 The capability of LLMs to work with small an-
224 notated data sets is important for studies investi-
225 gating practices of online communities. This ca-
226 pacity could help compare practices of multiple
227 communities or one community across a prolonged
228 period of time without needing to create training
229 data sets of a size sufficient for fine-tuning (domain
230 adaptation) for each community or period of inter-
231 est. Despite this potential, capabilities of LLMs to
232 perform complex reasoning tasks, such as context-
233 sensitive classification, vary greatly depending on
234 the prompt design (Loya et al., 2023). Studies have
235 demonstrated effectiveness of prompts which in-
236 clude class features relevant to classification task
237 (Bohra et al., 2023) or provide intermediate reason-
238 ing steps in a form of Chain-of-Thought prompting
239 (Wei et al., 2023; Madaan et al., 2023). Our study
240 builds upon these approaches to create prompts that
241 1) replicate the codebook proven most effective
242 with human coders and 2) incorporate analytical
243 reasoning utilised during the codebook construc-
244 tion.

245 While our focus is on achieving a reliable classi-
246 fication of practices in online communities, this ap-
247 proach can be applied to other NLP studies leverag-
248 ing LLMs for tasks sensitive to social, political, and
249 group context, such as frame prediction (Khanehzar
250 et al., 2021; Frermann et al., 2023), identification of
251 harmful online phenomena (ElSherief et al., 2021;
252 Aich and Parde, 2022), and, more broadly, studies
253 aiming to leverage LLMs for scaling up efforts of
254 human annotators using prompt-based approaches
255 (Munnangi et al., 2024; Sainz et al., 2023).

256 3 Practice Corpus

257 **Data collection and preparation** We developed
258 our approach through examination of two online
259 communities: (1) the North Atlantic Fella Organ-

Practice	NAFO	ESC	Practice	NAFO	ESC
L1-Advocacy	2.4	2.6	L{1,2}-Self-promotion	2.66	2.7
L1-Boosting	2.93		L1 - Shitposting	7.1	
L1-Charity		3	L2-Arguing	5.77	3.9
L1-Community imagining		2.9	L{2,3}-Audiencing	3.64	22.5
L1-Denouncing		3.1	L2-Betting		3.8
L1-Expressing solidarity	2.84	4.9	L2-Community work	12.95	
L1-Fundraising	2.84		L2-Expressing emotions		2.7
L1-Membership requests	2.75		L2-Play	5.68	
L1-Meme creation	3.02		L{3,2}-Knowledge performance	7.1	6.5
L1-Mobilising	8.96		L3-Not applicable	26.89	22.1
L1-News curation	2.66	19.3			

Table 1: Proportion of posts per practice in the gold standard data set. Total number of posts is 1127 for NAFO and 1000 for ESC. Priority for NAFO listed first in curly brackets where different between the case studies. Empty cells indicate practices not applicable to a case study.

isation (NAFO), a self-mobilised collective who debunk Russian propaganda and disinformation on Twitter; and (2) Twitter audiences of the Eurovision Song Contest (ESC)³. The communities either emerged in response to the invasion, like NAFO, or have many members sympathetic to Ukraine, like the ESC audience. Their selection was guided by our overarching interest in how support towards individuals and communities outside of one’s nation is expressed via a global medium like social media.

We collected 4,079,694 tweets for the NAFO case study and a combined total of 585,129 tweets for the ESC in 2022 and 2023 through a keyword-based approach, querying Twitter Academic API. To maintain our research focus, we filtered out tweets produced by users opposing NAFO or Ukraine (details in Table 4, Appendix B). For irrelevant tweets and tweets unsupportive of Ukraine that were not captured by the upstream filtering, we established a category “Not applicable” which was included in the construction of the gold-standard data set and all experiments. Finally, we discarded retweets and tweets with fewer than three tokens after excluding hashtags, @-mentions, and URLs.

Codebook construction To capture practices in the collected data, we followed the analytical schema illustrated in Figure 1, with the first author examining 1400 randomly sampled tweets to produce a list of communities’ practices (see Table 1). To account for the contextual specificity, the first author interviewed 27 community members, utilising an approach where an interviewee scrolls back through one’s timeline while explaining motivations behind their posts (Robards and Lincoln, 2017) (see Appendix C). Following the initial codebook review, we began annotation and iteratively re-

³See Appendix A for details on the two communities.

fined the codebook, similar to the approach by Card et al. (2015). Specifically, we introduced practice Markers, Prioritisation schema, and Exclusion criteria, collectively referred to as MPE in the following. By markers, we refer to conventionalised signals, including thematic or stylistic choices, which are specific to linguistic expression by members of a community (Bauman, 2000; Eckert, 2000, 2008), serving as a form of social meaning (Nguyen et al., 2021). Prioritisation schema was set up for posts that could be interpreted as multiple practices, with practices less common or most aligned with the research interest of the study treated as the highest priority (L1), and more common practices as the lowest priority (L3). Exclusion criteria were introduced to account for markers that could be misleading or ambiguous for coders. We arrived at the final version of the codebooks after three rounds of annotation.

Annotation and results The annotation task was performed by two of the study’s authors, who labeled a combined random sample of 1900 tweets across five rounds. The decision to use domain experts for the annotation task was motivated by the importance of the expertise on online communities and context of Russia’s war on Ukraine to facilitate interpretation of users’ practices. The coders achieved maximum intercoder reliability, calculated as Krippendorff’s alpha (Krippendorff, 2019), in the last round with 0.73 (mean of 0.68) for ESC and 0.77 (mean of 0.6) for NAFO case study. The two coders discussed labels upon which they disagreed in reconciliation meetings following each run until achieving a consensus. After completing the coding procedure, to obtain a minimum of 25 samples per each practice, an additional 227 tweets were sampled using keyword-based approach by

the first coder and validated by the second coder.

The labeled data set (Table 1) reveals an imbalanced class distribution across both case studies, with lower-priority categories (Not applicable, Audiencing) being the most frequent. Some initial insights could be gained from the labeled data set. For example, the Charity practice only appeared in the 2023 ESC data set, indicating that earlier into Russia’s invasion, charitable causes were less likely to utilise the song contest as an opportunity for visibility.

4 Practice Prediction

Predicting practices automatically and with high quality would open new possibilities for understanding online action and its implications. Extending beyond semantic meaning (Fried et al., 2023), results of practice prediction can provide insights for better regulation of online activities. However, human annotation of large amounts of text data and its quality control is costly and time-consuming (Grosman et al., 2020). In the case of the proposed methodological workflow, high level of familiarity with the contextual and vernacular specificity of the community under investigation is also crucial for correct identification of practices, complicating the potential crowdsourcing of the annotation task.

4.1 Practice prediction tasks

Following previous studies on in-context learning with LLMs (Roy et al., 2022; Lu et al., 2022), we design our experiments as a text classification problem. We first experiment with injection into LLM prompts salient features of practices, represented as practice markers, prioritisation schema, and exclusion criteria (MPE). This prompt design is motivated by 21%⁴ increase in the intercoder reliability of human annotators following introduction of MPE features in the codebook. Capturing thematic, stylistic, and other choices specific to the community under study, MPE prompts serve as a succinct way of expressing social meaning (Nguyen et al., 2021). This approach also echoes the work of Bohra et al. (2023), who developed a method for enhancing prompts for classification tasks with salient features of each class. While their approach is positioned as a substitute for demonstration examples, we also test how MPE performs in conjunction with practice examples.

⁴Average across two case studies

In addition, to investigate whether, in line with previous studies (Madaan et al., 2023), providing intermediate analytical steps can enhance a model’s understanding of the prediction task, we also experiment with Chain-of-Thought (COT) prompts reflecting the schema used for our initial identification of practices during the codebook construction stage (Figure 1). Specifically, we design the prompt where each practice is first illustrated by a sample tweet, followed by two reasoning steps indicating its meaning and the intention and action behind it, and concluded with the practice label. We compare these results with prompts that only feature one-sentence practice descriptions.

Practice Description (PD) prompts consist of a short description of the community and its respective practices (Appendix E.3.1). It instructs the model to assign a single practice label to each tweet. Using a one-pass approach (Roy et al., 2022), we provide labels and definitions for all practices in one prompt. We then provide the model with a shuffled set of tweets for labeling. For $K=1$ and $K=2$ settings, for each practice we include in the prompt one or two examples of tweets, randomly selected from the training set.

PD+MPE prompts utilise the prompts consistent with the final version of the codebook constructed for human annotators (see Appendix D for codebooks, E.3.2 for prompts). The salient features of practices (MPE) are presented to the model as lists and short sentences following the practice description. The example below illustrates a part of the prompt for Expressing solidarity practice in the ESC case study.

Expressing solidarity: L1. Tweets with only explicit and strong statements of support towards or solidarity with Ukraine with no other intent. Markers: “Slava Ukraini”, “Glory to Ukraine”, #StandWithUkraine. Exclusion criteria: “Let’s go, Ukraine”, “Congratulations, Ukraine”, “Ukraine win” and similar cheers that may be meant for the performers should be labeled as “Audiencing”

PD+COT prompts utilise Chain-of-Thought (COT) prompts that replicate the analytical schema the first author utilised in the process of identifying practices in tweets (Figure 1) during the first step of codebook construction. In addition to the one-sentence practice descriptions, for each practice we include the tweet text (“what is said”), two analytical steps explaining “what is meant” and “what is done” by the tweet, followed by the expected label (see Appendix E.3.3 for prompts):

Tweet: How about some Ukrainian whiskey to pair with Eurovision? Other products available as well, and all proceeds will be donated to demining initiatives [URL] Let’s think step by step: 1) The tweet advertises merchandise with profits supporting a pro-Ukrainian cause. 2) It engages in a form of aid towards Ukrainians suffering from Russia’s war. Answer: Charity

4.2 Experimental Setup

Data set For each case study, we split the Practice Corpus into a test set (40% of all data) and a training set (60% of all data). We train all models using 5-folds cross-validation⁵.

Baseline models We compare the performance of our proposed in-context learning prompts tested with GPT-3.5 and GPT-4⁶, against several baselines. These include Random and Majority-class baseline, Linear Support Vector Machine (SVM) and Weighted-SVM with inverse class frequency and unigram features. We also compare our results with a prompt-free alternative to few-shot text classification with LLMs – a fine-tuning framework for sentence transformers SetFit (Tunstall et al., 2022). We test SetFit with two sentence-transformer models – MPNET (Song et al., 2020b) and DistilRoBERTA (Sanh et al., 2020). We test SetFit with one, two, and eight demonstration samples for each case study and model. The primary motivation for selecting these baselines is to explore open-source alternatives to OpenAI’s LLMs that can reliably perform classification with a small amount of labeled data.

4.3 Results

Table 2 shows the practice prediction results for baselines and GPT models using practice description prompts. We assess the models based on their ability to accurately predict the practice label assigned to tweets, reporting macro-averaged F1 scores as mean and standard deviation across five folds (for precision and recall, refer to Appendix E.4). All tested models significantly outperform the Random and Majority baselines.

The SVM and Weighted-SVM models do not display promising results, only achieving F1 score of 60 or higher (detailed breakdown in Table 14, Appendix E.4.2) with practices where users consistently rely on set hashtags and accounts they mention – like NAFO’s Mobilising which primar-

⁵For Random and Majority baselines, we utilise scikit-learn’s (Pedregosa et al., 2011) dummy classifier and perform 1000 runs and 1 run respectively.

⁶GPT-3.5-turbo-instruct, GPT-4-1106-preview

	Setup	NAFO	ESC
	Random	06.11 (1.2)	07.63 (1.50)
	Majority	02.54	03.01
SVM	Linear	20.28 (1.17)	23.71 (2.57)
	Weighted	13.26 (1.97)	23.71 (2.22)
SetFit	MP(K=1)	10.41 (2.59)	10.55 (4.64)
	MP(K=2)	16.40 (1.96)	18.03 (5.72)
	MP(K=8)	25.67 (3.88)	32.13 (3.6)
	DR(K=1)	05.61 (1.84)	06.44 (2.16)
	DR(K=2)	10.18 (3.11)	13.48 (4.54)
	DR(K=8)	10.13 (3.12)	22.08 (8.19)
PD	GPT3.5(K=0)	39.31 (1.85)	38.01 (2.24)
	GPT3.5(K=1)	35.99 (2.63)	36.27 (4.21)
	GPT3.5(K=2)	21.95 (2.65)	12.15 (3.34)
	GPT4(K=0)	47.65 (1.77)	49.33 (2.59)
	GPT4(K=1)	46.62 (2.11)	49.24 (3.29)
	GPT4(K=2)	45.23 (2.30)	49.14 (2.41)

Table 2: Practice prediction results (macro-averaged F1 with standard deviation across five folds in brackets) for baseline models and practice description (PD) prompts. MP and DR stand for MPNET and DistilRoBERTA, respectively. K indicates the number of demonstration samples.

ily included short tweets with hashtags used by the community for the purposes of calling each other’s attention.

Transformer models fine-tuned on a small number of demonstration samples using SetFit framework display similar tendencies to SVMs, particularly struggling with practices where a correct identification involves the inference of an intent, such as Self-promotion or Knowledge performance, as well as Fundraising or Expressing solidarity. Despite this, increasing the number of demonstration samples from one or two to eight per practice category led to considerable improvement in F1 score with the transformer models.

Conversely, in line with previous studies (Reynolds and McDonell, 2021; Madaan et al., 2023), for in-context learning with practice description prompts, increasing the number of demonstration samples did not lead to a significant improvement. Overall, practice description prompts with both GPT-3.5 and GPT-4 largely outperform baselines, especially in the zero-shot setting. This result indicates that the extensive pre-training of these models may already to an extent equip them for handling a complex task of practice prediction, without the need for additional fine-tuning.

Building on the initial findings from Table 2, we delve into the effects of integrating practice descriptions with COT and MPE. As Table 3 (and tables 10 and 11 in the appendix) illustrate, including a succinct, expertly curated representation of the

Setup	NAFO	ESC
PD	46.62 (2.11)	49.24 (3.29)
PD+MPE	52.39 (2.39) [†]	53.33 (2.98)
PD+COT	51.96 (1.38) [†]	53.87 (2.59) [†]
PD+COT+MPE	56.88 (2.06)[†]	58.71 (5.15)[†]

Table 3: Comparison of practice description (PD) performance with the addition of MPE and COT prompts in the K=1 setting with GPT-4. Results are presented as macro-averaged F1 and standard deviation across five folds. A dagger indicates a statistically significant increase according to paired t-test calculated at $p \leq 0.05$.

community’s distinct use of language (PD+MPE prompts) increases the performance of the GPT-4 model. In addition, breaking down the task of practice prediction into analytical steps similar to those used by the human annotators upon initial identification of practices for codebook construction – combining practice description with Chain-of-Thought, PD+COT prompts – significantly improves GPT-4’s performance.⁷ Finally, we observe the best results with PD+COT+MPE prompt. We hypothesise that this type of prompt offers a more detailed description of the practice and the process for finding it that helps the pre-trained model to “locate” the category in the learned space (Reynolds and McDonnell, 2021).

5 Discussion

Despite this potential, our results demonstrate that predicting a patterned intention and action behind online utterances with a limited number of samples is a difficult task for pre-trained large language models. In addition, even the best-performing setting (PD+COT+MPE prompt) fails to successfully predict a number of practices most closely aligned with our overarching research interest in communities’ unique expression of support towards Ukraine.

We examine confusion matrices (Figure 2) and identify two categories of interest for each case study where the PD+COT+MPE prompting does not result in satisfactory performance. For NAFO, these are two of the most distinctive practices through which the collective combats Russian propaganda: Shitposting, or use of humorous or offensive posts to derail online discussions, and Arguing, or debating opponents with logic and facts. For the ESC case study, we select Expressing solidarity and Community

⁷Due to budget constraints and length of our COT prompts, we only test COT prompt with the GPT-4 model.

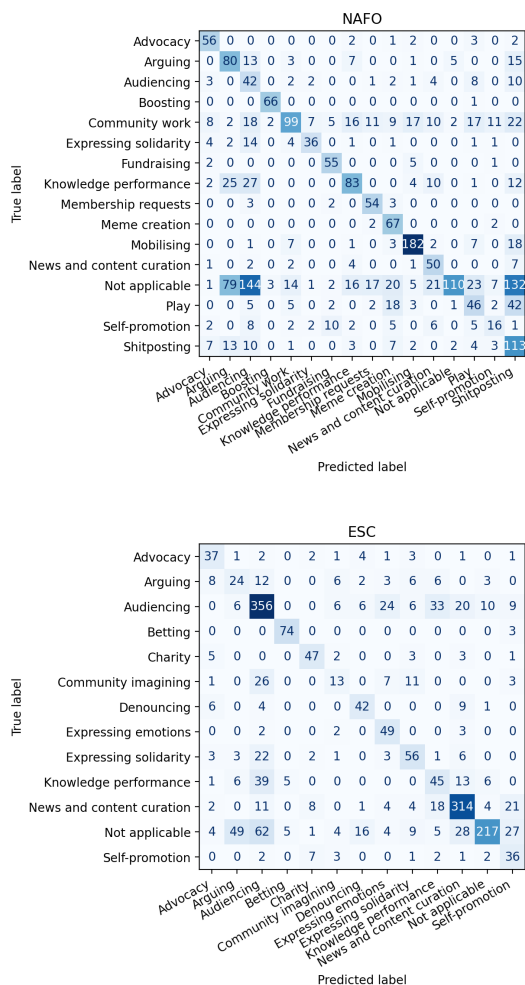


Figure 2: Confusion matrices for in-context learning with PD+COT+MPE prompts.

imagining⁸ due to their relevance for understanding how Russia’s war on Ukraine altered practices of fans and their sense of belonging to the European community.

To seek insights that could improve practice prediction task results, we examine 450 false positive and 185 false negative tweets for these categories and identify prominent causes of errors.

Humour and sarcasm As observed in previous studies (Jentzsch and Kersting, 2023), humour and sarcasm presented challenges for the model with the PD+COT+MPE prompt. This was especially relevant for NAFO’s practice of Shitposting which largely relies on jokes. Like in the example below, 53.85% of false negatives for this practice

⁸This practice refers to acts of discursively aligning oneself with a community, most often a nation state (Anderson, 1991). In the context of Eurovision (Sandvoss, 2008), this may involve publicly rooting for a performer representing one’s country because they are “our own”, apologising for lack of votes from one’s country towards another country and so on.

were likely due to the model’s failure to identify humour or sarcasm.

You used to blame Ukraine’s leaders, but look at you backpedaling. I can’t see you riding a bike!

Overlapping practices According to our analysis, co-occurrence of multiple practices in one post was the most frequent cause of misclassification, accounting for 24.41% of errors overall. We observed it most prominently in false negative samples for Eurovision’s Expressing solidarity practice (41.46% of misclassified samples). As in the example below, expressions of solidarity towards Ukraine co-occurred with speaking on behalf of the user’s national community, expressing emotions, or engaging in Audiencing (live commentary).

Amazingly done to Ukraine from the UK! You deserve to win. We’re excited for you! #ESC2022 #WeStand-WithUkraine.

We acknowledge that errors of this type may be inevitable, as studies indicate that even when investigated qualitatively, practices do not have easily identifiable boundaries and there exist overlaps between them (Gherardi, 2019; Gherardi and Nicolini, 2000). Due to this, human coders in our study also experienced difficulties with assigning one practice label per post. One potential avenue for the resolution of this issue could be treating practice prediction as a multi-label classification problem.

Misidentified stance of the author As elaborated in Section 3, one of the categories in our task involved identification of tweets by users supporting Russia and tweets unrelated to the war. We observed that PD+COT+MPE prompt was not always effective in identifying a pro-Russian stance in tweets. We attributed 24.52% of false positive samples for NAFO’s Shitposting category to instances where the collective’s adversaries deployed offensive language or logic to attack NAFO. While the expected label in this scenario was Not applicable, the model would classify such tweets as Shitposting or Arguing.

You keep changing the subject – you are not good at this NAFO thing, fatty.

As a potential future solution to this issue, studies may introduce an upstream task of stance detection prior to classification of practices of a subset of users of interest, or incorporate this subtask in a

form of a step in a COT prompt (Wei et al., 2023).

6 Conclusion

This paper proposes a systematic and scalable approach to associating the use of language in online texts with user practices as sustained patterns of behaviour shaped by sociopolitical and platform contexts. It provides a first empirically-driven systematic overview of practices on social media during Russia’s war on Ukraine and presents a methodological workflow that can be applied by a wider range of studies aiming at identifying intention and action in communities of users.

The study advances our understanding of the potential of LLMs to make associations between utterances and online community practices. We demonstrate that even with a limited amount of gold-standard data, OpenAI’s models, specifically GPT-4, are promising tools worth exploring. In addition, we show that representing the task of practice identification as a series of steps, and adding salient features as well as prioritisation and exclusion criteria to prompts, improves the performance of OpenAI’s models.

Despite this promising results, these models still struggle with identifying sarcastic and humorous utterances as well as stance of the speaker in addition to the practice(s) they engage in. To address this, future studies may benefit from exploring approaches where identification of stance or sarcasm is treated as a separate task from practice prediction. Our error analysis also confirmed claims made in theoretical literature around overlap between practices of communities. To address this challenge, approaching practice prediction as a multi-label problem should be tested. Our hope is that computational linguistics and NLP communities continue to explore the practice prediction problem, enabling social scientists through insights and tools for scalable and efficient identification of user practices as manifested through language and beyond.

Limitations

We identify several limitations and shortcomings in our study as potential areas for future work. Our data set focuses on two case studies, connected by the overarching topic of Russia’s war on Ukraine. The war has been a subject of varying interest from multiple communities across the world, while the two data sets were collected using only English-language keywords and contain

641 predominantly English-language data.

642 The analysed communities of NAFO and ESC
643 are also to an extent active on Discord, Reddit, Tik-
644 Tok, and other platforms, but our study is limited
645 to Twitter data, which prevented us from exploring
646 platform impact on the communities' practices. In
647 addition, at the time of writing, Twitter Academic
648 API, which we had utilised for data collection, is no
649 longer freely available. This prevents future replica-
650 tion and longitudinal research on the communities
651 of interest.

652 Our gold-standard data set is limited to one over-
653 arching topic, and is of a relatively small size. Our
654 annotator agreement, while acceptable for stud-
655 ies examining human communication (Song et al.,
656 2020a), can be improved. Our case study is of po-
657 litical nature, and there exists a risk of misuse of
658 our modelling approach, as interpretations or appli-
659 cations of the model's outputs could be leveraged
660 in ways that were not intended, influencing public
661 perception or policy in an unanticipated manner.

662 Furthermore, while we utilise open-source base-
663 lines, in this study we focused on the performance
664 of pre-trained OpenAI models. Such models are
665 trained on data up to a specific cut-off date. For
666 GPT-3.5, the date is September 2021 which is prior
667 to Russia's February 2022 full-scale invasion. This
668 lack of more up-to-date data may have impacted
669 the results of the experiments outlined in this study.
670 In addition, due to closed-source nature of Open
671 AI models, potential changes to newer iterations
672 may impact replicability of our results. We encour-
673 age future studies to work towards both improving
674 practice detection with LLMs and achieving this
675 through open-source models.

676 Ethics statement

677 Findings presented in this paper utilise text-based
678 data collected in late 2022-early 2023 via Twitter
679 Academic API. In accordance with the ethics clear-
680 ance for this project, we have not requested consent
681 from users who authored the texts, considering the
682 risk they may be exposed to due to the research as
683 minimal and the impracticality of contacting users
684 with requests for consent. Despite this, depending
685 on the national origin of a user, public engagement
686 with the issue of Russia's war on Ukraine may put
687 them at risk of persecution or social sanctions. To
688 prevent re-identification and protect the privacy of
689 our participants, we are only reporting on patterns
690 emerging in collective practices as opposed to de-

691 tailed descriptions of individual behaviour. While
692 we utilised the original text of tweets during all
693 experiments, we paraphrased or redacted it to pre-
694 vent re-identification of the posts' authors in the
695 appendices of the paper.

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A Description of case studies

Case study 1: NAFO emerged through their shared efforts to counter Russian propaganda and disinformation on Twitter and to gather funds to support Ukraine (Boichak and Hoskins, 2022). The collective uses humour, sarcasm, and seemingly nonsensical and repetitive texts (Katz and Shifman, 2017) to debunk Russian propaganda and disrupt narratives of prominent pro-Russian accounts on Twitter. They also often engage in what scholars (McEwan, 2017) and communities highly active online refer to as “shitposting” – or using ironic, aggressive, or poor-quality content to derail a discussion or provoke opponents to break Twitter’s Terms of Service. The below interaction illustrates the centrality of humour, community-specific vernacular, and dedicated hashtags and keywords for mobilisation and community-building in NAFO. It involves the author calling out an instance of Russian propaganda, inviting other users to engage with it and respond with memes, “shitposting”, or debunking.

Call to #NafAticle5 - a highest-order nonsense has been pronounced and needs to be handled by the #Fellas @user @user @user @user @user tag all fellas who can help [link]

The expression “nonsense pronounced” refers to NAFO’s interaction with Russian ambassador to Austria, Mikhail Ulyanov, who, as other Russian embassies and officials on Twitter, played a prominent role in spreading disinformation on the platform (Graham and Thompson, 2022; Shultz, 2023). Originally used by the ambassador to insult one of the NAFO members, the phrase was reclaimed by the collective and featured prominently in their exchanges. This example also illustrates the importance of contextual knowledge for interpretation of texts produced by NAFO’s members – an additional challenge for computational detection of their discursive practices.

Case study 2: Eurovision Song Contest (ESC) is an annual singing competition, in which countries from the European continent, Australia, and beyond, are represented by one 3-minute musical performance, with the winner decided through a combination of a jury and a popular vote. Organised by the European Broadcasting Union since 1956, Eurovision is the most watched non-sporting event in the world (OECD, 2008). The ESC data set, while sharing a thematic connection through the focus on Russia’s 2022 full-scale invasion of Ukraine, represents a different form of an online community – one emerging every year around May to discuss the preparation, the two semi-finals, and the finals of the contest. Audiences from around the world tweet about the contest as they watch the televised broadcast, making their tweets visible to other audience members through the event-wide (e.g., #esc) and country-specific (e.g., #SBSEurovision for Australia) hashtags. While ESC fandom on Twitter is centered around the broadcast, previous scholarship (Highfield et al., 2013) identified distinct fan practices such as Audiencing, or public performance of being a part of the Eurovision audience through live commentary on the performances. The tweet below is an example of Audiencing, where the user speaks of their favourite performances, referring to them by country names:

Ok, it’s Ukraine or Czech for me. But Netherlands, Romania, and Portugal are worth a mention. #Eurovision

In 2022, Russia was banned from performing in the contest, and the Ukrainian folk hip-hop band Kalush Orchestra won with a record-breaking number of points received from the voting public. Kalush used their performances as an opportunity to call the audiences’ attention to the plight of the Ukrainian military and civilians trapped inside the Azovstal steel plant in Mariupol – a risky move as performers are banned from political statements according to the rules of the event. While during peacetime, Ukraine as the winner would be hosting the following year’s competition, in 2023, the UK hosted on Ukraine’s behalf. The 2023 contestants from Ukraine, Tvorchi, used the spotlight to promote humanitarian initiatives and call attention to Russia’s shelling of their hometown, Ternopil. In this way, the 2022 and 2023 Eurovision presents an opportunity to explore the interconnection between global entertainment spectacles and political activism online.

B Tweet selection

Table 4 presents the data sets used in this study. We queried Twitter Academic API using keywords that could allow us to identify users (1) engaged with NAFO through mentioning it in their posts, and (2)

Query	Timeframe	Total Tweets	Filtered Tweets
NAFO	2022/05/01 – 2023/05/01	4,079,694	1,315,982
(Eurovision OR #esc) (Ukraine OR Kalush OR UKR OR [Ukrainian flag emoji])	2022/04/10 – 2022/06/10	444,455	125,569
(Eurovision OR #esc) (Ukraine OR Tvorchi OR UKR OR [Ukrainian flag emoji])	2023/04/09 – 2023/06/09	140,674	38,504

Table 4: Summary of tweet data collected. This table presents the queries used to collect tweets, the timeframe for each query, the total number of tweets retrieved, and the number of tweets remaining after filtering.

engaged with Ukraine’s performance at the 2022 and 2023 Eurovision Song Contest through mentioning the event together with a reference to Ukraine or the two performers representing the country – Kalush Orchestra, a folk hip-hop collective who won the contest in 2022, and Tvorchi, an electronic music duo who placed 6th in 2023. For Eurovision, the period of collection was set as a month before and a month after the competition date for each year. For NAFO, we began the collection in May 2022 – the month when the movement emerged (Minkina, 2022).

We filtered out tweets that were likely to contain posts supporting Russia, and not Ukraine, in the full-scale invasion. To do so, building on issue mapping, a methodology for studying online communities through their engagement with issues involving disagreement (Burgess and Matamoros-Fernández, 2016), we constructed three retweet networks and conducted a close reading of posts by central and random nodes in each cluster. This allowed us to identify some users who produced posts out of scope of our study and discard them from further analysis. The final number of tweets in each data set is presented in **Filtered Tweets** column of Table 4.

C Interviews 1176

In this section of the appendix, we provide the interview guide utilised for 27 semi-structured online interviews conducted as a part of this project. We recruited interview participants using a combination of purposive and random stratified sampling. For the latter, we separated users by their contribution to the overall volume of tweets in our data sets using a 1/9/90 distribution (Tedjamulia et al., 2005).

We separated the interviews into three parts – general questions about their social media use followed by a scroll back (Robards and Lincoln, 2017) section where either the interviewer or the participants shared their screen and scrolled through the interviewee’s timeline of Twitter posts, and closing questions. To prompt participant reflections on patterns in Twitter activity in relation to Russia’s full-scale invasion of Ukraine, we asked them about memorable posts, motivations behind them and the extent of coordination or collaboration with other users in the first part of the interviews. Similarly, questions from the scroll back section allowed us to gauge the regularity of certain types of posts over others. We did not explicitly prompt users to name practices they engaged in, and did not introduce them to the theoretical construct of “practice”. Despite this, especially with NAFO case study, participants themselves named and provided definitions for a number of practices, such as Shitposting, Bonking, or Boosting. For example, one participant explained:

The whole, you know, the putting of terrible memes under the Russian embassy and, you know, pro-Russian accounts instead of arguing because it’s impossible to, it’s ridiculous to argue with these people. Some do actually but it’s ridiculous. I mean, it’s like talking to a wall. It’s really, it’s a total waste of energy, but people still do it. But the whole, you know, insulting the ambassadors and things like that. That’s what we call shitposting.

C.1 Interview guide 1197

C.1.1 Indicative interview questions (General) 1198

1. How did you first learn about Russia’s invasion of Ukraine (Russia’s war on Ukraine)? 1199
2. Where do you obtain information about the invasion? 1200
3. What digital media platforms or other outlets do you use to share information about the war? 1201

- 1202 4. Tell me about memorable posts that you have made in relation to Russia’s invasion of Ukraine.
- 1203 5. What did you pay attention to when making those posts?
- 1204 6. Who is your intended audience?
- 1205 7. Do you coordinate your posts with someone?
- 1206 8. Do you have a connection to Ukraine?

1207 **C.1.2 Social media scroll back questions**

1208 Explain to the participant that you have pre-selected some of their posts and give them a choice for you
1209 to share the screen first or for them to share their Twitter timeline and scroll back to some posts that
1210 were important or meaningful to them. If you were the one to share your screen and show participants
1211 pre-selected posts, ask them about any other posts they remember. Feel free to let them scroll through
1212 their timeline. If the participants were the ones sharing their screen and did not touch upon some of the
1213 pre-selected tweets of interest, ask them if they could discuss some of the posts you selected. Record the
1214 video of the screen sharing process. Questions to ask about each post:

- 1215 1. What happened on the day when you shared this post?
- 1216 2. What drove you to make it?
- 1217 3. What makes this post memorable or particularly effective?
- 1218 4. What happened as a result of you posting it? Did it subvert or follow your expectations?

1219 **C.1.3 Closing questions**

- 1220 1. What would you like to see happen because of your posts?
- 1221 2. What would you like to see happen with regards to Russia’s invasion?
- 1222 3. What will you be doing when the situation is resolved?

1223 **D Codebooks**

1224 **D.1 Coding instructions**

1225 **Do:**

- 1226 • Read the text of each tweet tweet_text column of the coding file, sheet labelled Tweets).
- 1227 • If you do not have a working level of proficiency in the language of a tweet, utilise machine translation
1228 (DeepL or Google Translate).
- 1229 • Assign one code from the dropdown of the code column.
- 1230 • To make the assignment easier, consider possible codes in their order of priority – L1 > L2 > L3.
- 1231 • If the text of the tweet cannot be interpreted as one of the practices in the dropdown, label it as Not
1232 Applicable.
- 1233 • Use Common Examples and Markers to help you make judgement but prioritise the general descrip-
1234 tion of the practice over presence or absence of the markers and examples listed in the codebook.

1235 **Do not:**

- 1236 • Inspect tweets in-situ using Twitter’s keyword search or other approaches to understand the context
1237 of the utterance.

- Expand URLs included in the text of tweets. 1238
- Evaluate the effectiveness or depth of user’s commitment to the practice they are engaged in. Do focus on what their tweet is doing and do not base your judgement on how well or how genuinely the action is performed. 1239
1240
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Special cases: 1242

- If a tweet corresponds to more than one practices, try to establish the practice that in your opinion represents the intent of the author more strongly and assign them as codes. If this is not possible, label as Not Applicable. 1243
1244
1245
- If a tweet corresponds to a practice from the available options, but the author clearly does not support Ukraine or Ukrainians, label it as Not Applicable. 1246
1247

D.2 Description of Practices 1248

Practice	Priority	Description	Sample text (paraphrased)
Advocacy	L1	Reaching out to powerful actors to direct their course of action. Markers: at-mentioning Elon Musk or politicians	This will result in troll farms funded by malicious state actors like russia to become prolific and will make any efforts to correct the information they share impossible. This is a horrible decision @elonmusk! #NAFOfellas [link]
Arguing	L2	Trying to persuade an opponent. Common examples: pointing out falsity of information (debunking), misguidedness of their argument, or pointing out to a different perspective. Markers: tweet type: reply; providing factual evidence, “point”.	@user What’s your point after all, beside that you don’t like being spammed with memes? Does that mean NAFO are bots if their clowning is not to your taste? This is not a valid argument to dismiss actions of people because you don’t like them.
Audiencing	L2	News-related banter that does not entail knowledge sharing or deep commentary, rather an emotional or pleasurable experience of watching the events of the war together. Markers: “HIMARS O’Clock”, “bavovna”, “what [...] doin”, military terminology	Here come the Riders of Ronan, this will be huge! #NAFO #RussiasLosing [GIF]
Boosting	L1	Short replies usually including the word “Boost” aimed to increase visibility of the content of someone else. Markers: User handles in the beginning of the tweet, “boost”, URL.	@user @user @user @user Boost [GIF]
Community work	L2	Maintaining NAFO’s cohesion, development, and growth through positive or supportive messages. Common examples: Appreciation of NAFO as a community, definition of its value and values, encouragement of other users to join, promises of mutual following, highlighting of prominent fellas, directing fellas to other potential communities, ideation around how the community can grow, NAFO-themed items. Markers: mentions of “the way”, “fella”. Exclusion criteria: targets of practice are other potential real or “imagined” communities, such as one’s country, European Union etc. Calls to other NAFO members to engage in an activity should be coded as Mobilising.	@user Stay on this platform. Only children use Facebook. #NAFOfellas, boost him to the skies. [image]

Expressing solidarity	L1	Explicit statements of support towards or solidarity with Ukraine. Markers: “Slava Ukraini”, “Glory to Ukraine”, #StandWithUkraine.	#NAFO stands with Ukraine!
Fundraising	L1	Calls to donate money to a cause related to Ukraine. Markers: “donate”, #RageDonate, names of weapons or military regiments (only in combination with donation markers).	Y’all, we are close! If all fellas made donations like [redacted], we would get it done today!
Knowledge performance	L3	Showcasing a deeper than average level of knowledge about the invasion or Twitter as a platform. Markers: “algorithm”, military terms, political actors.	Watch this: he criticizes green efforts by the city of Budapest, while his boss imports russian energy with hands covered in Ukrainian blood. How ironic! @user
Membership requests	L1	Requesting a NAFO avatar – the accepted way of joining NAFO. Markers: “get a fella”, #fellarequests, details around items to be depicted in the avatar, URLs.	@OfficialNAFO Would it be possible to make a fella based on Goose from Untitled Goose Game? [Link]
Meme creation	L1	Explicit tweets about meme making. Markers: use of a word “meme”, “need”, “forge”, “make”. Exclusion criteria: tweets using memes for a purpose – either to annoy someone (Shitposting) or for enjoyment (Play)	@user We should make a remake of this with NAFO dogs! #squadGoals [GIF]
Mobilising	L1	Directing or spurring action of other members of the collective. Common examples: pointing to a target of shitposting or a poll. Markers: #article5, #NAFOarticle5, #NAFOfellas, #NAFOexpansion, #NAFOfella, #NAFOhelp in combination to statements like “Check this out”.	@user You’re so clueless it disgusts me! #NAFO #NAFOfellas Have a look at this!!!
News curation	L1	Sharing of news and information. Markers: names of places or politicians, URLs, “says” or other verbs in Present Simple, “interview”, news headline writing style.	From the ISW newest report on Ukraine: “Russian authorities continue to forcibly deport Ukrainian children from occupied Ukraine to Russia”. #UkraineStolenChildren #NAFO
Play	L2	Having fun without a practical purpose. Common examples: Explicit jokes, memes, fantasies around NAFO. Markers: CIA, Bonk, Langley, Crimea Beach party, racoons, tractors. Exclusion criteria: Tweets with a clear adversarial target should be coded as Shitposting.	Put your hands together for Bonkenstein playing their rock classic Bonk Frei Vatnik [image]
Sarcasm	L2	Using words that likely imply the opposite of their literal meaning. Common examples: arguments with actors critical of NAFO or supporters of Russia.	@user Is this how liberation of Russian speakers look like? #ukraine #nafo [Link]
Self-promotion	L1	Highlighting one’s own efforts or achievements as a NAFO fella. Common examples: stories of having successfully removed an actor from the platform or being blocked by a prominent pro-Russian account. Exclusion criteria: if the tweet starts with an account handle of a prominent pro-Russian account, code as Shitposting. Markers: “bonked”, vatnik, Medvedev, Zakharova, Jason Hinckle, or other famous pro-Russian account.	@user Stayed up past midnight to bonk a few local vatniks. #SlavaUkraine
Shitposting	L1	Posting humorous, silly, offensive, or off-topic content to highlight flaws of propaganda / argument and to provoke an adversary to break the platform’s ToS. Markers: Tweet type: reply, to Russian embassies, Ambassador Ulyanov, Kim Dot Com, Andrew Korybko, [redacted], Langley, CIA handlers, nonsense pronounced, copium.	This is a call from [redacted] #NAFO Twitter headquarters. We approved your application for NAFO Twitter fellowship and the ownership of your account has been transferred to NAFO. If you see a dog meme, the transfer has been successful [image].

Not Applicable	L3	Any other tweet not fitting any of these categories, also includes practices of adversaries of NAFO.	@user When you do not have an argument, insult the opponent, it always helps (according to NAFO handbook).
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Table 5: Practice descriptions for NAFO case study

Practice	Priority	Description	Sample text (paraphrased)
Advocacy	L1	Requesting assistance towards Ukraine targeting either powerful actors (e.g., Twitter accounts of politicians) or broader communities online or offline. Markers: #SaveMariupol #SaveAzovstal. Common examples: requests to vote for Ukraine in the contest.	Russian genocide is killing Ukrainians, we need your help to exfiltrate #azovstal defenders #savemariupol #saveazovstal #eurovision [image]
Arguing	L2	Trying to persuade an opposing actual or imagined audience. Markers: “you people”, “those who”, tweet type: reply (user handles at the beginning of the tweet).	if you are upset about Ukraine’s Eurovision win, get over it. it’s a song competition. not a big deal. some people saying crazy ass stuff rn on this site.
Audiencing	L3	Performing as an audience of the Eurovision. Markers: “love”, country names, performers’ names, any other references indicating that the author is watching the show as they tweet. Common examples: commenting on performances, personal top-N, excitement about the event starting or ending, jokes, playful commentary related to performances and the contest, messages congratulating winners or performers.	I love Ukraine’s performance. a bucket hat, a flute, rapping, mad trousers - what else you need? #Eurovision
Betting	L2	Requests to participate in a bet, results of bets. Markers: “bet”, at-mention of RequestABet, “odds”	#RequestABet Eurovision, Ukraine to win, Norway, UK, Serbia and Czech Republic to finish in the top 10. Any odds please?
Charity	L1	Highlighting past and future instances of help to Ukraine through a charitable cause or activity. Often would be undertaken as a part of PR by a company or organisation. Common examples: requests for donations, Markers: events supporting refugees, donation links.	Check out one of the projects during #Eurovision. Local and Ukrainian kids celebrated their important connection by creating kites and flying them together [link]
Community imagining	L1	Speaking to or about a collective “we” beyond the individual. Capturing a collective feeling or addressing an imagined community. Markers: geopolitical entities (countries, EU), when used not to denote performers, “us” meaning Eurovision fans, “this country”.	Beyond words. I shed tears yesterday watching #Eurovision rehearsals and the show tonight. So proud of how we really did this for Ukraine and stood with them. This is what a special relationship means, forget the US. Glory to Ukraine! [image]
Denouncing	L1	Criticising of Russia and other actors that advertently or inadvertently support Russia. Markers: expletives, explicit mentions of Russian atrocities in various parts of Ukraine, #RussiaIsATerroristState. Exclusion criteria: actors or actions not related to Russia’s war on Ukraine such as criticism of Eurovision for decisions unrelated to the war.	Ukraine were winners of 2022 Eurovision. As we speak, Russia continues terrorising the whole Ukrainian territory. Btw, did you know that Eurovision has been going for 67 years, but the Soviet Union only stood for 68 years. Which one of the two is still going strong? Jealousy and fear is all Russia has to offer.
Expressing emotions	L2	Explicit expressions of various emotions without other apparent intent. Markers: “crying”, “laughing”, extensive emotion-centric emoji.	#Eurovision I’m in tears. I love Ukraine so much.
Expressing solidarity	L1	Making statements of support for Ukraine. Markers: “Slava Ukraini”, “Glory to Ukraine”, #StandWithUkraine. Exclusion criteria: “Let’s go, Ukraine” and similar cheers that may be meant for the performers.	@user I have never watched Eurovision before today, but I hope Ukraine wins. Stay strong, Europe is with Ukrainians.

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Knowledge performance	L2	Showcasing a level of knowledge about Eurovision beyond an average audience member. Markers: trivia, references to previous years, “EBU”. Common examples: predictions or attempts to theorise the reasoning behind some actions of the EBU, strategies of performers.	It’s a trend today, but Ukraine was a little all over the place. Camera work was messy at the start. Note there was no blue and yellow prominent - seems like the EBU achieved their goal with that #Eurovision
News curation	L1	Sharing news and other forms of information. Common examples: articles by news media outlets, entertainment or tabloid news, Eurovision fan communities producing reports from the ground, including on the results of the vote, music recommendations and reviews. Markers: URL, “says” or other verbs in Present Simple, “interview”, news headline writing style	NATO deputy lauds Eurovision win, says song highlights Ukrainian bravery [link] #tech
Self-promotion	L2	Showcasing efforts or success of oneself or one’s in-group. Common examples: PR tweets, tweets of Eurovision participants themselves. Markers: URLs.	Had my hands full creating a #eurovision-themed German lesson. We’ll cover entries from several countries and will do a vote in the class. Find it on TES to use it [link] #germanteaching #MFLteaching
Not Applicable	L3	Any other tweet not fitting any of these categories, also includes practices of users who oppose Ukraine and/or its involvement in Eurovision.	Ukraine with their subpar soccer team looks likely to win UEFA. Ukraine also just won Eurovision over the best song. Isn’t that “nice”?

Table 6: Practice descriptions for ESC case study

E Experimental details

E.1 Computational resources

We conducted all our experiments on a consumer Windows laptop (3.0 GHz Intel Core i7-1185G7 with 16GB of RAM). Utilised Python packages included `scikit-learn 1.3.2`, `openai 1.30.1`, and `sentence-transformers 2.2.2`. We calculate computational costs for OpenAI models based on the current official pricing for the GPT-3.5-turbo-instruct (\$0.0005 / 1K context tokens, \$0.0015 / 1K output tokens) and GPT-4-1106-preview (\$0.01 / 1K context tokens, \$0.03 / 1K output tokens). Combined costs of GPT-3.5 experiments were 59.03 USD, while GPT-4 – 1452.52 USD.

E.2 Model hyperparameters

For both Support Vector Machine models and transformer baseline models used with the SetFit framework, we utilise the respective default hyperparameter settings (tables 7, 8). For OpenAI’s models, we utilise the temperature setting of 0, the frequency penalty of 0.5, and the presence penalty of 0.

Table 7: Hyperparameters for Support Vector Machines models

Setting	Linear	Weighted
Kernel	Linear	RBF
Regularisation	1.0	1.0
Class weight	None	Balanced

Table 8: Hyperparameters for Setfit Models

Setting	MPNet	DistilRoBERTa
Model	paraphrase-mpnet-base-v2	all-distilroberta-v1
Loss class	Cosine similarity	Cosine similarity
Batch size	16	16
Iterations	20	20

E.3 In-context prompts

E.3.1 Practice description (PD)

ESC

Task: You will be provided with a tweet, created by a member of an online community and categorize it based on the practice they are engaged in.

Definition: In this context, “practice” refers to the distinct ways of communicating or performing actions using language that are unique to the online community under study.

Community Description: You will be examining tweets from fans and audiences of the Eurovision Song Contest that are supportive of Ukraine during and around the time of the 2022 and 2023 contests.	1275
	1276
Instructions: For a given tweet, assign the appropriate label based on the following practices or categories. In your response, return only one label from this list: [Advocacy, Arguing, Audiencing, Betting, Charity, Community imagining, Denouncing, Expressing emotions, Expressing solidarity, Knowledge performance, News and content curation, Self-promotion, Not applicable]	1277
	1278
	1279
	1280
Descriptions of practices are below.	1281
Advocacy: Tweets that address powerful actors (politicians, governments, international organisations, celebrities) or broader communities online or offline and try to direct their course of action towards helping Ukraine in the war or in the competition.	1282
	1283
	1284
Arguing: Argumentative tweets by Ukraine supporters that try to persuade actual or imagined opponents and get them to support Ukraine.	1285
	1286
Audiencing: Tweets that provide shallow, brief, or humorous real-time commentary on the performance of Ukraine and other countries in Eurovision.	1287
	1288
Betting: Tweets that request to participate in a money-related bet, results of bets.	1289
Charity: Tweets that highlight past and future instances of help to Ukraine through a charitable cause or activity. Often would be undertaken as a part of PR by a company or organisation.	1290
	1291
Community imagining: Tweets in which the author speaks on behalf of their country, region of the world, or community, addressing people in same or other countries or communities, capturing or conveying a collective sentiment or opinion.	1292
	1293
	1294
Denouncing: Tweets that criticise Russia and other actors that advertently or inadvertently support Russia.	1295
	1296
Expressing emotions: Tweets with explicit mentions of various emotions without other apparent intent.	1297
Expressing solidarity: Tweets with only explicit and strong statements of support towards or solidarity with Ukraine with no other intent.	1298
	1299
Knowledge performance: Tweets in which the authors use their deep or broad knowledge about various aspects of the Eurovision Song Contest to evaluate performances in detail or make predictions about outcomes of the contest.	1300
	1301
	1302
News and content curation: Tweets that share news, fan blogs, or similar content that reports on events of Eurovision or the Russia-Ukraine war.	1303
	1304
Self-promotion: Tweets in which the author humbly brags about themselves or their company. This may include talking about creations, purchases, donations, content they produced, or other past or planned efforts or achievements.	1305
	1306
	1307
Not applicable: If a tweet does not correspond to any of the specified practices or is not supportive of Ukraine and its performance in Eurovision, label it as “Not applicable”.	1308
	1309
Input Tweet:	1310
NAFO	1311
Task: You will be provided with a tweet, created by a member of an online community and categorize it based on the practice they are engaged in.	1312
	1313
Definition: In this context, “practice” refers to the distinct ways of communicating or performing actions using language that are unique to the online community under study.	1314
	1315
Community Description: You will be examining tweets from members of an online self-mobilized collective called “NAFO”, which focuses on countering Russian propaganda about the war in Ukraine. They achieve this through the use of humor or factual information.	1316
	1317
	1318
Instructions: For a given tweet, try and assign the appropriate label based on the following practices or categories. In your response, return only one label from this list: [Advocacy, Arguing, Audiencing, Boosting, Community work, Expressing solidarity, Fundraising, Knowledge performance, Membership requests, Meme creation, Mobilising, News and content curation, Play, Self-promotion, Shitposting, Not applicable]	1319
	1320
	1321
	1322
	1323

1324 Descriptions of practices are below.

1325 Advocacy: Tweets that address powerful actors (politicians, governments, international organisations,
1326 celebrities) and try to direct their course of action.

1327 Arguing: Argumentative tweets that try to persuade an opponent and get them to support Ukraine.

1328 Audiencing: Tweets that provide shallow, brief, and opinionated commentary on events of the war or
1329 situation on Twitter.

1330 Boosting: Short replies usually including the word “Boost” aimed to increase visibility of the content of
1331 someone else.

1332 Community work: Tweets that maintain NAFO’s camaraderie, cohesion, development, and growth
1333 through positive, supportive, or celebratory messages about the movement, recruitment of new members
1334 or correcting behaviour of existing members.

1335 Expressing solidarity: Tweets with only explicit and strong statements of support towards or
1336 solidarity with Ukraine with no other intent.

1337 Fundraising: Tweets that call to donate money to a cause related to Ukraine.

1338 Knowledge performance: Tweets that showcase the speaker’s deep or broad knowledge about the
1339 invasion or Twitter as a platform, or make predictions.

1340 Membership requests: Tweets that request or provide users with a NAFO avatar – the accepted way of
1341 joining NAFO.

1342 Meme creation: Explicit tweets about meme making.

1343 Mobilising: Tweets that direct or spur action (such as retweeting, sharing of information, responding to
1344 a poll, or engaging with a target) of other members of NAFO.

1345 News and content curation: Tweets that repost news articles and other reports about the war or
1346 NAFO.

1347 Play: Humorous tweets that do not have a practical purpose, aside from having fun.

1348 Self-promotion: Any tweet in which the user speaks about themselves in the first person, putting an
1349 emphasis on their future or past deeds as a NAFO member.

1350 Shitposting: Tweets that contain humorous, unrealistic, silly, offensive, or off-topic content to highlight
1351 flaws of propaganda or argument and annoy an adversary.

1352 Not applicable: If a tweet does not correspond to any of the specified practices or is not supportive of
1353 Ukraine and NAFO, label it as “Not applicable”.

1354 Input Tweet:

1355 **E.3.2 PD+MPE**

1356 **ESC**

1357 {Task, practice definition, community description, and instructions from the PD prompt}

1358 Advocacy: L1. {PD} Markers: #SaveMariupol #SaveAzovstal or similar hashtags. Common examples:
1359 requests to political leaders or the European Broadcasting Union (EBU) to be more supportive of Ukraine
1360 or its representatives, requests to vote for Ukraine in the contest.

1361 Arguing: L2. {PD} Markers: “those who”, “you people” or similar.

1362 Audiencing: L3. {PD} Markers: “love”, country names, performers’ names, any other references
1363 indicating that the author is watching the show as they tweet. Common examples: brief commenting on
1364 performances, personal top-10, messages of excitement about the event starting or ending, jokes, playful
1365 commentary related to performances and the contest, messages congratulating winners or performers.

1366 Exclusion criteria: For more detailed commentary on performances or predictions of results, label as
1367 “Knowledge performance”.

1368 Betting: L2. {PD} Markers: “bet”, RequestABet, “odds”. Exclusion criteria: Figurative use of the word
1369 “bet”.

1370 Charity: L1. {PD} Common examples: requests for donations. Markers: mentions of events supporting
1371 refugees, URLs for donations.

1372 Community imagining: L1. {PD} Markers: geopolitical entities (countries, EU), when used not to
1373 denote performers, “us”, “we”, “ours” meaning Eurovision fans, compatriots or performers representing

one's country, "this country". Common examples: Expressions of gratitude from Ukrainians for support, apologies for not voting for a country enough, celebration of a win by a performer from one's own country.	1374 1375 1376
Denouncing: L1. {PD} Markers: expletives, explicit mentions of Russian atrocities or attacks on various parts of Ukraine. Exclusion criteria: actors or actions not related to Russia's war on Ukraine such as criticism of Eurovision for decisions unrelated to the war.	1377 1378 1379
Expressing emotions: L2. {PD} Markers: "crying", "laughing", extensive emotion-centric emoji.	1380
Expressing solidarity: L1. {PD} Markers: "Slava Ukraini", "Glory to Ukraine", #StandWithUkraine. Exclusion criteria: "Let's go, Ukraine", "Congratulations, Ukraine", "Ukraine win" and similar cheers that may be meant for the performers should be labeled as "Audiencing".	1381 1382 1383
Knowledge performance: L2. {PD} Markers: Trivia about participants, references to performances in previous years, "EBU". Common examples: predictions or attempts to theorise the reasoning behind some actions of the EBU, strategies of performers etc.	1384 1385 1386
News and content curation: L1. {PD} Markers: URL, "says" or other verbs in Present Simple, "interview", news headline writing style.	1387 1388
Self-promotion: L2. {PD} Markers: Mentions of or URLs pointing to creations, purchases, donations, content user themselves produced, or other past or planned efforts or achievements.	1389 1390
Not applicable: L3. {PD} Markers: Statements suggesting Ukraine's win is predictable because the war, voting is rigged; spam tweets featuring hashtags related to trending topics other than Eurovision or the war.	1391 1392 1393
Input Tweet:	1394
NAFO	1395
{Task, practice definition, community description, and instructions from the PD prompt}	1396
Advocacy: L1. {PD} Markers: @-mentions of Elon Musk, politicians, UN or similar entities, mentions of weapons to be donated to Ukraine (ATACMS, Taurus, Leopards). Exclusion criteria: Code tweets about the action NAFO should take as "Community work"; code tweets that do not target powerful entities via hashtags or account handles as "Arguing"; code tweets asking to donate funds as "fundraising".	1397 1398 1399 1400
Arguing: L2. {PD} Markers: tweet type is reply; "you", "point", "facts", "example", "evidence". Exclusion criteria: Code detailed factual or historical information as "Knowledge performance". Code tweets in which users exchange comments without disagreement as "Audiencing".	1401 1402 1403
Audiencing: L2. {PD} Markers: "HIMARS O'Clock", "bavovna", military terminology, "what airdefence doin", "Russia is losing". Exclusion criteria: Code detailed commentary or predictions as "Knowledge performance".	1404 1405 1406
Boosting: L1. {PD} Markers: User handles in the beginning of the tweet, "boost", URLs.	1407
Community work: L2. {PD} Markers: Mentions of "the way" or phrases "This is the way", "fella", "NAFO-themed", "NAFO expansion", "movement", "team". Exclusion criteria: Calls to other NAFO members to engage in an activity together should be coded as Mobilising.	1408 1409 1410
Expressing solidarity: L3. {PD} Markers: "Slava Ukraini", "Glory to Ukraine", #StandWithUkraine, "Russian warship". Exclusion criteria: If the tweet contains another form of action or practice, such as putting an emphasis on the goodness of the speaker (Self-promotion) or requesting to become a member of NAFO (Membership requests), prioritise the other codes. Tweets that express solidarity towards NAFO should be coded as "Community work".	1411 1412 1413 1414 1415
Fundraising: L1. {PD} Markers: "Donate", "kibble", "feed the wolves", #RageDonate, (only in combination with donation markers) names of weapons, equipment, or military regiments.	1416 1417
Knowledge performance: L3. {PD} Markers: "algorithm", "I", "mine", military terms, political actors, historical facts or facts about Twitter or other users, condescending tone. Exclusion criteria: Code tweets that put emphasis on how the interlocutor is wrong as "Arguing".	1418 1419 1420
Membership requests: L1. {PD} Markers: "get a fella", #fellarequests, "ready", details around items to be depicted in the avatar, URLs. Exclusion criteria: Code tweets that suggest someone should join NAFO as "Community work".	1421 1422 1423

1424 Meme creation: L2. {PD} Markers: #FellaRequests, use of a word “meme”, “need”, “forge”, “make”,
1425 “template”. Exclusion criteria: tweets using memes for a purpose – either to annoy someone (code as
1426 Shitposting) or for enjoyment (code as Play), word “meme” featured in news about NAFO (code as
1427 “News and content curation”).

1428 Mobilising: L1. {PD} Markers: #article5 or #NAFOarticle5, #NAFOfellas #NAFOfella #NAFOhelp in
1429 combination to statements like “Check this out”, “retweet”, “RT”, “you know what to do”. Exclusion
1430 criteria: If an activity entails donation of money or goods, label as “Fundraising”.

1431 News and content curation: L1. {PD} Markers: Names of places or politicians, URLs, “says” or
1432 other verbs in Present Simple, “interview”, news headline writing style.

1433 Play: L2. {PD} Markers: “CIA”, “bonk”, “Langley”, “Crimea Beach party”, “racoons”, “tractors”.
1434 Exclusion criteria: Code tweets with a clear adversarial target as Shitposting.

1435 Self-promotion: L1. {PD} Markers: first-person point of view (“I did”, “I am”, “I would”, “my
1436 favourite”), “bonked”, “vatnik”, Medvedev, Zakharova, Jason Hinckle.

1437 Shitposting: L1. {PD} Markers: Tweet type: replies to Russian embassies, Ambassador Ulyanov, Kim
1438 Dot Com, Andrew Korybko, words like “[redacted]”, “Langley”, “CIA handlers”, “nonsense
1439 pronounced”. Exclusion criteria: If a tweet appears like Shitposting but is dismissive of NAFO, code as
1440 “Not applicable”.

1441 Not applicable: L3. {PD} Markers: slurs or insults targetting NAFO, complaints about NAFO.
1442 Input Tweet:

1443 **E.3.3 PD+COT**

1444 **ESC**

1445 {Task, practice definition, community description, instructions, and practice descriptions from the PD
1446 prompt}

1447 Here are a few examples of tweets with their assigned practice and reasoning behind it.

1448 Tweet: {tweet} Let’s think step by step: 1) The author means that immediate assistance is needed for
1449 Ukrainian Mariupol defenders. 2) It advocates for saving Mariupol and those defending it from the
1450 Russian invasion. Answer: Advocacy

1451 Tweet: {tweet} Let’s think step by step: 1) The author means that while it’s a controversial opinion and
1452 Ukraine deserves to host Eurovision, it is not a good idea to do so currently. 2) They present arguments
1453 for why their opinion is correct. Answer: Arguing

1454 Tweet: {tweet} 1) The author means that either Spain or Ukraine will win this year. 2) It provides a brief
1455 commentary on the Eurovision performances. Answer: Audiencing

1456 Tweet: {tweet} Let’s think step by step: 1) This tweet speaks about authors’ predicted Eurovision results.
1457 2) It makes a bet by mentioning a betting-related account @RequestABet. Answer: Betting

1458 Tweet: {tweet} Let’s think step by step: 1) The tweet advertises merchandise with profits supporting a
1459 pro-Ukrainian cause. 2) It engages in a form of aid towards Ukrainians suffering from Russia’s war.

1460 Answer: Charity

1461 Tweet: {tweet} Let’s think step by step: 1) The author means that they wanted their country, the UK, to
1462 win, but acknowledge that Ukraine’s performance was also good. 2) They express a sense of national
1463 pride for the UK. Answer: Community imagining

1464 Tweet: {tweet} Let’s think step by step: 1) This tweet states instances of Russia’s cruel war on Ukraine
1465 and oppressive domestic policies. 2) It is criticizing these actions. Answer: Denouncing

1466 Tweet: {tweet} Let’s think step by step: 1) The author speaks of Russia’s attack on Ukraine and that they
1467 are empathetic towards Ukraine. 3) They express continuous support for Ukraine in the war. Answer:

1468 Expressing solidarity

1469 Tweet: {tweet} Let’s think step by step: 1) This tweet means that a part of Eurovision broadcast made
1470 them emotional. 2) Its main intent is to express the author’s emotions. Answer: Expressing emotions

1471 Tweet: {tweet} Let’s think step by step: 1) The author is making a prediction about Ukraine winning a
1472 Eurovision. 2) The tweet’s main intent is to showcase author’s deep or broad knowledge of Eurovision.

1473 Answer: Knowledge performance

Tweet: {tweet} Let's think step by step: 1) This tweet speaks about the author's own accomplishment. 2) Its main emphasis is on promoting a piece of content made by the author as they share a link to it.	1474
Answer: Self-promotion	1475
Tweet: {tweet} Let's think step by step: 1) This tweet is a short, factual sentence about the song contest and its background. 2) It is a form of news content which includes a URL likely pointing to the article.	1476
Answer: News and content curation	1477
Tweet: {tweet} Let's think step by step: 1) The tweet is claiming Ukraine won because of political reasons. 4) The tweet is not supportive of Ukraine. Practice: Not applicable	1478
Input Tweet:	1481
NAFO	1482
{Task, practice definition, community description, instructions, and practice descriptions from the PD prompt}	1483
Here are a few examples of tweets with their assigned practice and reasoning behind it.	1484
Tweet: {tweet} Let's think step by step: 1) The author means that to win, Ukraine needs to have an advantage in weapons, and that the Western leaders need to send Ukraine those weapons (Leopard tanks). 2) It advocates for providing Ukraine with weapons. Answer: Advocacy	1485
Tweet: {tweet} Let's think step by step: 1) The author means that their opponent is wrong about who the author is and why they support Ukraine. 2) They present arguments in favour of supporting Ukraine. Answer: Arguing	1486
Tweet: {tweet} Let's think step by step: 1) The author is briefly commenting on a news piece about the war, likely referring to Russia's military failure. 2) They are engaged in discussing the events of the war together with others. Answer: Audiencing	1487
Tweet: {tweet} Let's think step by step: 1) The author means that they support the cause or content of the tweet they are replying to, as well as Ukraine and NAFO. 2) It attempts to increase visibility of the original tweet as tweets with more replies are more likely to get recommended by the Twitter algorithm. Answer: Boosting	1488
Tweet: {tweet} Let's think step by step: 1) The tweet refers to an accomplishment of NAFO and suggests the collective's members need to continue their important efforts. 2) It celebrates the collective, encourages members to continue being a part of it, and creates a sense of community. Answer: Community work	1489
Tweet: {tweet} Let's think step by step: 1) The author means that they will always support Ukraine and believe in the country winning in the war. 2) They pay respect to Ukraine. Answer: Expressing solidarity	1490
Tweet: {tweet} Let's think step by step: 1) The author speaks about a fundraiser for someone in the Ukrainian military. 2) They are encouraging others to donate and spread the fundraiser further. Answer: Fundraising	1491
Tweet: {tweet} Let's think step by step: 1) The author means that a certain development on Twitter is due to the activity of pro-Russian and other actors. 2) The tweet's main intent is to showcase author's deep or broad knowledge of the information environment of Twitter during the war. Answer: Knowledge performance	1492
Tweet: {tweet} Let's think step by step: 1) The author means that they would like to have a NAFO avatar created featuring certain attributes. 2) The tweet's main intent is to request membership in NAFO. Answer: Membership requests	1493
Tweet: {tweet} Let's think step by step: 1) The author means that NAFO should create a template for memes inspired by a film "Red Notice". 2) The tweet's main intent is to support meme creation efforts of NAFO. Answer: Meme creation	1494
Tweet: {tweet} 1) The author means that NAFO should pay attention to a tweet by a potential pro-Russian actor. 2) The tweet's main intent is to make as many NAFO members as possible to engage with a pro-Russian user and counter Russian propaganda. Answer: Mobilising	1495
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		NAFO			ESC		
		F	P	R	F	P	R
	Random	6.11(1.2)	6.18(1.3)	6.18(1.3)	7.63(1.5)	7.69(1.6)	7.71(1.5)
	Majority	2.54	1.60	6.25	3.01	1.87	7.69
SVM	Linear	20.28(1.17)	33.84(2.96)	19.13(1.38)	23.71(2.57)	44.9(2.62)	23.25(1.97)
	Weighted	13.26(1.97)	28.09(4.1)	14.39(1.57)	23.71(2.22)	44.9(4.75)	23.25(1.72)
SetFit	MPNET(K=1)	10.41(2.59)	15.08(4.73)	13.12(2.65)	10.55(4.64)	11.88(5.26)	14.75(6.20)
	MPNET(K=2)	16.4(1.96)	22.66(6.85)	18.21(3.73)	18.03(5.72)	20.75(8.4)	21.14(5.12)
	MPNET(K=8)	25.67(3.88)	33.61(9.16)	26.08(3.58)	32.13(3.6)	39.9(5.21)	31.3(3.63)
	DistilRoBERTA(K=1)	5.61(1.84)	7.91(2.76)	9.01(2.12)	6.44(2.16)	5.79(2.60)	11.82(3.75)
	DistilRoBERTA(K=2)	10.18(3.11)	12.02(2.29)	13.11(3.22)	13.48(4.54)	19.14(6.94)	15.78(2.95)
	DistilRoBERTA(K=8)	10.13(3.12)	12.03(2.28)	12.41(3.12)	22.08(8.19)	26.26(13.35)	23.14(6.49)

Table 9: Detailed practice prediction results for baseline models. We report macro-averaged F1, precision and recall, with standard deviation in brackets. Results are averaged across five folds for SVM and SetFit models and across 1000 runs for the Random baseline. We only repeat a run with the Majority classifier once.

1523 Tweet: {tweet} Let’s think step by step: 1) This tweet is a short, factual sentence about the events of
1524 Russia’s war on Ukraine. 2) It is a form of news content which includes a URL likely pointing to the
1525 article. Answer: News and content curation

1526 Tweet: {tweet} Let’s think step by step: 1) The author is pointing out a resemblance of an image to Nazgul,
1527 a character from Lord of the Rings. 2) They are playfully engaging with others through popular culture
1528 references. Answer: Play

1529 Tweet: {tweet} Let’s think step by step: 1) This tweet speaks about the author’s own accomplishment of
1530 writing a thread that attracted online and media attention. 2) Its main emphasis is on celebrating the
1531 author’s achievement as an effective supporter of Ukraine. Answer: Self-promotion

1532 Tweet: {tweet} Let’s think step by step: 1) This tweet shares an image that portrays Putin as female. 2) It
1533 uses crude humour to mock Putin and derail Russian propaganda efforts. Answer: Shitposting

1534 Tweet: {tweet} Let’s think step by step: 1) The tweet is accusing NAFO of hypocrisy. 4) The tweet is not
1535 supportive of NAFO as it tries to portray NAFO in bad light. Answer: Not applicable

1536 Input Tweet:

1537 E.3.4 Few shot (PD, MPE)

1538 Few shot PD and MPE prompts were constructed by appending the following instruction and demonstration
1539 tweets to the above prompts:

1540 Here are a few examples of tweets with their assigned practice.

1541 Tweet: {tweet} Practice: {practice}

1542 Tweet: {tweet} Practice: {practice}

1543 ...

1544 E.4 Detailed results of experiments

1545 E.4.1 Overview of macro-averaged F1, precision, and recall

1546 For all models used in this study, we report macro-average F1, precision, and recall metrics in tables 9
1547 (baseline models) and 10 (OpenAI models).

1548 E.4.2 Per-class results for all models

1549 To provide a detailed view of model performance and acknowledge the label skew in the ground truth
1550 data, we also outline class-wise metrics for all models in tables 11, 12, 13, and 14.

1551 For our experiments with variations of the in-context learning prompt with GPT-4 model and one
1552 demonstration sample per class (compared in Table 11), we observe that adding either COT reasoning
1553 steps or MPE features improves the F1 score for all categories, in comparison to practice description
1554 prompts.

		NAFO			ESC		
		F	P	R	F	P	R
GPT3.5 (PD)	K=0	39.31(1.85)	41.37(3.09)	41.61(1.37)	38.01(2.24)	41.12(1.61)	47.03(2.7)
	K=1	35.99(2.63)	51.66(2.55)	33.06(2.82)	36.27(4.21)	48.56(2.69)	37.99(5.9)
	K=2	21.95(2.65)	49.5(3.34)	19.77(2.17)	12.15(3.34)	43.86(9.8)	13.42(2.48)
GPT3.5 (PD+MPE)	K=0	43.39(2.28)[†]	45.52(2.96)[†]	48.35(2.1)[†]	40.31(2.44)	45.27(2.78)[†]	43.16(3.03)
	K=1	38.48(2.68)[†]	57.67(4.92)	34.16(3.2)	38.35(5.02)	51.11(5.02)	36.69(5.16)
	K=2	27.32(5.18)[†]	56.99(4.8)	23.47(3.9)	16.26(7.2)	43.52(17.63)	16.23(5.18)
GPT4 (PD)	K=0	47.65(1.77)	48.52(1.2)	55.05(1.37)	49.33(2.59)	51.09(2.79)	56.73(3.17)
	K=1	46.62(2.11)	47.24(1.77)	53.24(2.19)	49.24(3.29)	47.62(2.54)	56.78(4.67)
	K=2	45.23(2.3)	46.58(5.2)	50.18(2.6)	49.14(2.41)	50.31(3.01)	54.33(2.91)
GPT4 (PD+MPE)	K=0	53.54(1.24)[†]	52.68(1.05)[†]	62.38(1.85)[†]	56.06(5.07)[†]	57.41(4.93)[†]	59.93(4.69)
	K=1	52.39(2.39)[†]	52.69(1.91)[†]	57.52(2.24)[†]	53.33(2.98)	52.71(3.15)[†]	60.56(4.51)
	K=2	51.31(2.54)[†]	53.54(2.78)[†]	57.2(3.31)[†]	54.44(5.74)[†]	55.3(4.83)	57.39(6.16)
PD+COT	K=1	51.96(1.38)[†]	55.10(1.17)[†]	58.60(0.49)[†]	53.87(2.59)[†]	53.68(2.08)[†]	61.30(3.21)[†]
PD+COT+MPE	K=1	56.88(2.06)[†]	58.60(2.66)[†]	64.15(1.80)[†]	58.71(5.15)[†]	57.84(5.02)[†]	62.89(4.93)[†]

Table 10: Detailed results for experiments with OpenAI models. We compare the performance of the base practice description prompts with MPE and COT prompts. We report macro-averaged F1, precision, and recall. Bold font indicates an increase with MPE or COT prompt in comparison to the same setting with base prompts. The dagger indicates statistically significant results of paired t-test calculated at $p \leq 0.05$ when comparing the base and MPE or COT prompt result.

COT prompts appear to be more successful with categories where meaning and intention is hard to infer from the tweet text without additional contextual information. This was the case with ESC’s Denouncing practice and Knowledge performance practice in both case studies, where it was particularly important for the model to infer the intention of “humbly bragging” about one’s knowledge or strongly criticising Russia as the invading country.

In contrast, the MPE prompt demonstrated significant increase for practices Expressing solidarity (increase from 39.75 to 56.42) and Community work (improvement from 36.67 to 45.84) in the NAFO data set. Both of these practices rely on community or task specific-vernacular which was included in the form of markers. For example, Community work uses words like “fellas” used to address the members of the collective and phrases like “This is the way” to communicate the movement’s values – we hypothesise that the MPE prompt helped highlight such instances in the test data.

MPE also outperformed COT in the “Not applicable” category, where the model was expected to identify practices of users supporting Russia. While we did not anticipate COT will perform significantly worse with this category, it is conceivable that constructing a prompt emphasising intention and action leads to the model “forgetting” to incorporate an implicit stance detection task.

As stated in Section 5, we encourage future studies to make the stance detection task an explicit part of the COT prompt. Alternatively, as Table 11 demonstrates, combining COT and MPE prompts may lead to improvement in the results of the practice prediction task.

Practice	PD	PD+MPE	PD+COT	PD+COT+MPE
macro-averaged F1 (All)	46.62(2.11)	52.39(2.39)	51.96(1.38)	56.88(2.06)
Advocacy	70.18(9.97)	73.58(3.03)	76.08(4.67)	73.42(5.49)
Arguing	39.41(7.05)	44.12(4.00)	40.92(5.15)	48.91(5.83)
Audiencing	13.74(6.93)	22.23(7.31)	18.02(4.13)	23.18(5.66)
Boosting	91.16(2.34)	94.62(3.34)	95.73(4.40)	95.47(4.93)
Community work	36.67(6.26)	45.84(10.23)	39.90(4.80)	49.75(5.47)
Expressing solidarity	39.75(8.77)	56.42(10.72)	48.14(7.49)	63.66(12.37)
Fundraising	76.13(4.17)	73.14(7.20)	77.70(8.80)	79.21(7.92)
Knowledge performance	47.34(9.72)	47.89(5.91)	51.79(6.18)	55.77(6.50)
Membership requests	58.09(5.98)	63.76(10.06)	70.56(12.66)	72.19(6.93)
Meme creation	49.37(7.53)	54.82(13.10)	63.51(11.15)	64.46(4.26)
Mobilising	75.30(5.09)	76.85(3.72)	79.56(3.15)	81.93(2.64)
News and content curation	42.67(7.21)	42.58(11.05)	57.68(10.30)	58.72(9.77)
Play	20.66(7.10)	34.17(2.78)	32.07(9.87)	37.99(8.14)
Self-promotion	20.79(10.66)	23.14(7.07)	24.69(7.01)	32.69(9.93)
Shitposting	34.56(6.76)	36.66(4.27)	37.28(5.69)	42.03(7.06)
Not applicable	30.10(12.22)	48.38(6.00)	17.79(5.54)	30.77(2.78)
macro-averaged F1 (All)	49.24(3.29)	53.33(2.98)	53.87(2.59)	58.71(5.15)
Advocacy	50.61(11.87)	55.81(15.90)	60.45(11.65)	61.32(6.26)
Arguing	28.43(16.29)	24.11(9.51)	27.08(7.89)	29.95(9.89)
Audiencing	44.14(3.30)	59.77(9.75)	61.01(1.13)	70.17(2.80)
Betting	89.06(5.60)	90.50(3.68)	92.33(5.04)	91.65(4.23)
Charity	67.97(6.19)	73.88(6.57)	73.73(3.96)	73.23(7.35)
Community imagining	23.12(7.83)	24.82(10.86)	26.07(11.64)	24.32(15.33)
Denouncing	53.42(9.69)	48.89(10.39)	63.38(6.92)	63.90(12.92)
Expressing emotions	44.68(8.99)	52.71(9.86)	41.74(8.17)	64.30(11.61)
Expressing solidarity	40.35(9.54)	44.95(12.02)	49.98(7.52)	57.37(12.77)
Knowledge performance	30.49(7.55)	32.05(12.78)	37.83(9.18)	38.50(13.97)
News and content curation	75.84(5.90)	77.24(3.53)	80.48(2.11)	80.02(2.80)
Self-promotion	36.88(20.73)	45.66(18.18)	39.82(16.49)	44.18(18.28)
Not applicable	55.21(5.73)	62.89(9.69)	46.42(3.50)	64.35(2.09)

Table 11: Per-class comparison of GPT-4’s performance in $K=1$ setting with PD (Practice Description), PD+MPE (Markers, Priority, Exclusion criteria), PD+COT (Chain-of-Thought), and PD+COT+MPE in-context learning prompts. We report a mean F1 score for each class across five folds, and a macro-averaged F1 score for all categories, with standard deviation in brackets. Bold font indicates the highest score for the specific practice.

Practice	K0(PD)	K0(PD+MPE)	K1(PD)	K1(PD+MPE)	K2(PD)	K2(PD+MPE)
macro-averaged F1 (All)	47.65(1.77)	53.54(1.24)	46.62(2.11)	52.39(2.39)	45.23(3.47)	51.31(2.54)
Advocacy	69.22(2.62)	71.17(7.35)	70.18(9.97)	73.58(3.03)	64.01(16.14)	67.85(12.26)
Arguing	36.78(1.13)	44.29(5.08)	39.41(7.05)	44.12(4.00)	31.79(3.22)	34.13(6.10)
Audiencing	14.22(2.67)	19.32(5.92)	13.74(6.93)	22.23(7.31)	10.84(3.14)	18.40(8.84)
Boosting	88.81(6.15)	74.90(8.73)	91.16(2.34)	94.62(3.34)	92.45(5.62)	96.95(3.24)
Community work	41.25(4.53)	48.15(5.70)	36.67(6.26)	45.84(10.23)	39.92(6.99)	46.61(8.28)
Expressing solidarity	53.02(12.90)	63.38(7.73)	39.75(8.77)	56.42(10.72)	32.67(10.12)	49.03(15.74)
Fundraising	73.28(5.06)	75.72(5.69)	76.13(4.17)	73.14(7.20)	80.89(7.48)	75.59(4.94)
Knowledge performance	47.97(6.65)	52.01(6.20)	47.34(9.72)	47.89(5.91)	39.29(4.14)	43.41(6.70)
Membership requests	60.43(12.70)	63.92(5.32)	58.09(5.98)	63.76(10.06)	66.89(14.60)	75.26(11.22)
Meme creation	57.34(5.20)	62.94(2.03)	49.37(7.53)	54.82(13.10)	48.19(7.38)	58.07(8.51)
Mobilising	73.67(4.13)	80.17(3.70)	75.30(5.09)	76.85(3.72)	68.80(12.68)	77.42(2.89)
News and content curation	51.74(8.14)	50.29(7.82)	42.67(7.21)	42.58(11.05)	37.05(9.13)	45.93(16.90)
Play	37.71(3.41)	44.77(5.07)	20.66(7.10)	34.17(2.78)	19.93(6.86)	35.39(6.70)
Self-promotion	13.49(9.08)	27.24(11.90)	20.79(10.66)	23.14(7.07)	16.05(11.58)	19.62(9.50)
Shitposting	32.44(5.01)	41.48(6.42)	34.56(6.76)	36.66(4.27)	35.35(2.93)	42.26(5.97)
Not applicable	10.94(2.61)	36.83(1.66)	30.10(12.22)	48.38(6.00)	39.53(10.64)	35.06(10.52)
macro-averaged F1 (All)	49.33(2.59)	56.06(5.07)	49.24(3.29)	53.33(2.98)	49.14(2.41)	54.44(5.74)
Advocacy	53.45(12.19)	59.58(7.56)	50.61(11.87)	55.81(15.90)	45.63(13.48)	55.93(14.00)
Arguing	25.87(13.74)	28.85(13.46)	28.43(16.29)	24.11(9.51)	17.94(9.18)	16.83(10.85)
Audiencing	63.14(2.92)	71.25(1.62)	44.14(3.30)	59.77(9.75)	50.04(11.09)	65.46(0.99)
Betting	90.94(2.81)	90.46(2.42)	89.06(5.60)	90.50(3.68)	87.40(5.06)	84.86(5.56)
Charity	69.94(5.50)	72.81(6.32)	67.97(6.19)	73.88(6.57)	69.43(5.65)	69.75(7.11)
Community imagining	12.25(4.01)	25.07(14.57)	23.12(7.83)	24.82(10.86)	18.21(1.28)	21.57(14.18)
Denouncing	50.58(7.21)	52.16(9.85)	53.42(9.69)	48.89(10.39)	56.43(9.89)	64.35(10.24)
Expressing emotions	36.48(5.69)	60.68(9.46)	44.68(8.99)	52.71(9.86)	60.53(2.73)	61.02(9.85)
Expressing solidarity	42.21(10.64)	46.40(14.35)	40.35(9.54)	44.95(12.02)	44.11(7.31)	48.21(6.69)
Knowledge performance	24.68(7.10)	35.00(13.97)	30.49(7.55)	32.05(12.78)	22.86(6.54)	33.15(8.28)
News and content curation	81.07(3.10)	81.20(3.76)	75.84(5.90)	77.24(3.53)	58.30(6.50)	72.62(1.90)
Self-promotion	38.50(14.17)	40.77(15.34)	36.88(20.73)	45.66(18.18)	48.82(14.08)	47.17(19.55)
Not applicable	52.14(1.87)	64.50(3.61)	55.21(5.73)	62.89(9.69)	59.17(6.03)	66.80(3.02)

Table 12: Per-class results for OpenAI’s **GPT-4 model**. We report a mean F1 score for each class across five folds, and a macro-averaged F1 score for all categories, with standard deviation in brackets. K indicates the number of demonstration samples.

Practice	K0(PD)	K0(PD+MPE)	K1(PD)	K1(PD+MPE)	K2(PD)	K2(PD+MPE)
macro-averaged F1 (All)	39.31(1.85)	43.39(2.28)	35.99(2.63)	38.48(2.68)	21.95(2.65)	27.32(5.18)
Advocacy	55.31(6.20)	60.97(8.99)	52.81(15.35)	67.52(7.38)	42.41(12.16)	67.31(10.37)
Arguing	28.89(4.13)	27.19(2.92)	11.77(6.71)	8.42(10.16)	2.42(5.42)	0.00(0.00)
Audiencing	0.00(0.00)	11.06(8.09)	0.00(0.00)	2.86(6.39)	0.00(0.00)	2.86(6.39)
Boosting	86.50(8.60)	87.79(4.35)	77.48(11.03)	68.63(6.53)	55.58(6.59)	42.54(14.68)
Community work	28.31(3.60)	32.27(5.51)	22.51(6.67)	36.97(9.98)	3.61(3.48)	10.88(7.01)
Expressing solidarity	53.01(11.94)	48.98(10.06)	38.27(7.59)	39.40(16.41)	10.42(14.38)	10.91(11.28)
Fundraising	70.40(4.40)	75.46(8.03)	71.15(6.75)	67.76(9.00)	58.33(22.90)	56.75(10.51)
Knowledge performance	2.13(2.94)	12.08(2.66)	2.13(2.94)	5.28(3.29)	2.11(2.92)	2.32(3.18)
Membership requests	22.92(5.97)	39.94(5.53)	49.87(9.63)	63.02(16.24)	17.20(4.02)	33.01(25.32)
Meme creation	58.58(11.95)	65.93(12.21)	56.34(21.60)	66.29(8.27)	24.69(14.29)	50.81(21.86)
Mobilising	62.46(3.16)	68.80(4.63)	61.18(7.88)	68.55(6.77)	49.47(28.49)	68.56(5.17)
News and content curation	38.58(8.18)	44.18(7.12)	41.35(9.94)	41.73(4.55)	29.30(12.81)	34.33(12.75)
Play	33.82(1.53)	36.81(8.26)	19.28(11.44)	17.43(3.61)	7.30(4.77)	9.29(6.54)
Self-promotion	16.06(6.54)	14.70(4.82)	5.08(7.05)	5.54(8.18)	0.00(0.00)	0.00(0.00)
Shitposting	27.63(3.75)	29.30(4.55)	17.15(8.18)	5.55(4.33)	3.02(4.36)	1.11(2.48)
Not applicable	44.35(2.61)	38.78(3.25)	49.48(0.93)	50.68(1.62)	45.38(1.80)	46.39(1.42)
macro-averaged F1 (All)	38.01(2.24)	40.31(2.44)	36.27(4.21)	38.35(5.02)	12.15(3.34)	16.26(7.20)
Advocacy	44.58(13.50)	55.31(17.11)	48.79(12.85)	49.10(13.22)	20.28(9.26)	19.71(21.05)
Arguing	12.75(5.81)	13.53(10.99)	10.07(8.84)	2.22(4.97)	0.00(0.00)	2.50(5.59)
Audiencing	30.99(3.72)	55.97(3.22)	12.87(5.41)	59.74(5.17)	2.74(3.17)	40.64(14.67)
Betting	88.40(8.04)	74.61(12.97)	87.34(7.61)	78.20(13.10)	30.64(19.82)	35.21(19.26)
Charity	65.30(7.92)	59.82(5.54)	52.46(13.95)	56.01(11.58)	25.42(17.51)	27.31(14.85)
Community imagining	0.00(0.00)	0.00(0.00)	3.48(3.20)	0.00(0.00)	0.00(0.00)	2.50(5.59)
Denouncing	52.86(13.73)	60.03(9.11)	39.77(9.69)	39.67(7.69)	8.41(7.72)	3.08(6.88)
Expressing emotions	49.45(3.19)	69.71(4.23)	62.69(8.87)	54.10(32.29)	16.13(13.05)	13.50(15.42)
Expressing solidarity	34.56(4.87)	38.91(7.24)	35.38(11.85)	34.68(14.68)	7.84(4.44)	12.02(11.00)
Knowledge performance	14.25(5.35)	8.08(9.01)	17.60(7.50)	11.26(12.81)	4.06(5.89)	8.54(9.46)
News and content curation	35.87(7.83)	30.40(6.96)	26.47(12.35)	31.51(7.03)	2.88(3.04)	6.34(10.32)
Self-promotion	25.33(16.94)	11.48(12.96)	30.82(19.71)	30.79(19.51)	2.86(6.39)	0.00(0.00)
Not applicable	39.82(4.11)	46.13(0.55)	43.79(6.05)	51.23(4.60)	36.65(1.90)	39.98(1.95)

Table 13: Per-class results for OpenAI’s **GPT-3.5** model. We report a mean F1 score for each class across five folds, and a macro-averaged F1 score for all categories, with standard deviation in brackets. K indicates the number of demonstration samples.

Practice	SVM-L	SVM-W	MPNet-K2	RoBERTa-K2	MPNet-K8	RoBERTa-K8
macro-averaged F1 (All)	20.28(1.17)	13.26(1.97)	16.40(1.96)	10.18(3.11)	25.67(3.88)	10.13(3.12)
Advocacy	3.08(6.88)	5.43(7.54)	0.00(0.00)	0.00(0.00)	14.71(22.21)	0.00(0.00)
Arguing	0.00(0.00)	10.76(7.66)	2.05(4.59)	0.00(0.00)	12.80(7.60)	0.00(0.00)
Audiencing	0.00(0.00)	2.50(5.59)	1.90(4.26)	0.00(0.00)	6.59(7.67)	0.00(0.00)
Boosting	68.39(8.75)	43.85(10.96)	16.62(30.65)	15.71(35.14)	22.15(32.51)	15.71(35.14)
Community work	27.65(7.08)	20.30(4.58)	17.91(10.31)	11.94(13.47)	27.70(6.12)	13.76(12.70)
Expressing solidarity	24.86(9.82)	2.86(6.39)	12.15(12.60)	11.37(15.95)	16.27(12.70)	6.67(14.91)
Fundraising	0.00(0.00)	0.00(0.00)	36.08(29.71)	10.00(22.36)	48.81(33.09)	0.00(0.00)
Knowledge performance	2.31(3.22)	15.23(12.77)	14.61(12.23)	4.21(9.42)	23.66(12.75)	12.13(17.86)
Membership requests	30.74(11.71)	4.00(8.94)	28.67(30.26)	3.33(7.45)	42.10(34.68)	3.33(7.45)
Meme creation	46.41(18.43)	7.37(6.76)	24.62(33.77)	18.00(26.83)	41.21(39.04)	18.00(26.83)
Mobilising	72.42(6.91)	68.35(4.85)	57.03(14.60)	39.82(26.89)	67.41(5.15)	45.88(29.23)
News and content curation	0.00(0.00)	0.00(0.00)	6.45(14.43)	0.00(0.00)	10.48(10.38)	0.00(0.00)
Play	0.00(0.00)	3.53(7.89)	0.61(1.36)	0.87(1.94)	13.93(6.60)	0.87(1.94)
Self-promotion	0.00(0.00)	0.00(0.00)	0.00(0.00)	0.00(0.00)	8.58(9.92)	0.00(0.00)
Shitposting	0.00(0.00)	5.39(7.41)	4.40(6.10)	3.33(7.45)	7.48(6.49)	3.33(7.45)
Not applicable	48.57(1.54)	22.56(22.39)	39.27(7.77)	44.25(3.11)	46.80(7.25)	42.40(4.89)
macro-averaged F1 (All)	29.51(2.57)	23.71(2.22)	18.03(5.72)	13.48(4.54)	32.13(3.61)	22.08(8.19)
Advocacy	39.84(9.07)	32.35(11.87)	4.85(10.84)	6.15(13.76)	24.81(15.94)	15.90(22.24)
Arguing	0.00(0.00)	2.86(6.39)	9.67(10.94)	5.22(11.67)	18.48(18.49)	2.11(4.71)
Audiencing	53.07(3.28)	36.70(18.01)	44.07(4.82)	41.40(12.58)	55.16(6.66)	56.11(5.27)
Betting	81.42(4.02)	77.70(5.40)	33.77(34.85)	31.76(29.44)	42.75(38.52)	30.84(42.42)
Charity	23.13(9.70)	5.69(7.98)	20.89(33.83)	8.57(19.17)	52.41(23.76)	32.69(20.14)
Community imagining	6.67(9.43)	0.00(0.00)	0.00(0.00)	0.00(0.00)	16.50(9.70)	0.00(0.00)
Denouncing	10.64(10.35)	7.56(10.86)	13.52(13.65)	0.00(0.00)	18.37(24.33)	4.71(10.52)
Expressing emotions	16.82(11.29)	7.33(10.11)	17.75(30.57)	11.43(25.56)	14.54(19.53)	10.14(15.56)
Expressing solidarity	19.35(7.91)	15.06(13.10)	1.86(4.16)	0.00(0.00)	11.23(5.01)	3.08(4.22)
Knowledge performance	0.00(0.00)	20.81(5.14)	4.07(9.10)	1.33(2.98)	25.65(5.66)	5.78(5.53)
News and content curation	67.40(1.61)	58.00(9.22)	49.70(7.92)	48.63(9.18)	69.23(5.69)	69.68(4.02)
Self-promotion	13.08(21.69)	7.08(9.83)	8.03(12.91)	0.00(0.00)	15.73(14.45)	7.21(10.61)
Not applicable	52.21(5.52)	37.15(17.53)	26.20(17.51)	20.69(13.43)	52.89(7.20)	48.84(6.32)

Table 14: Per-class results for **SVM and SetFit baselines**. We report a mean F1 score for each class across five folds, and a macro-averaged F1 score for all categories, with standard deviation in brackets. K indicates the number of demonstration samples.