

O-MEM: OMNI MEMORY SYSTEM FOR PERSONALIZED, LONG HORIZON, SELF-EVOLVING AGENTS

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ABSTRACT

Recent advancements in LLM-powered agents have demonstrated significant potential in generating human-like responses; however, they continue to face challenges in maintaining long-term interactions within complex environments, primarily due to limitations in contextual consistency and dynamic personalization. Existing memory systems often depend on semantic grouping and the retrieval of past interaction groupings, which can overlook semantically irrelevant yet critical user information and introduce retrieval noise. To address these issues, we propose O-Mem, a novel memory framework based on active user profiling that dynamically extracts and updates user characteristics and event records from interactions. O-Mem supports hierarchical retrieval of persona attributes and topic-related context, enabling more adaptive and coherent personalized responses. Additionally, we introduce a new dataset designed to evaluate personalized long-text generation in memory-augmented agents. Experiments across three personalized tasks demonstrate that O-Mem consistently improves long-term human–AI interaction by scaling memory-time within interactions.

1 INTRODUCTION

LLM-empowered agents have demonstrated huge potential in generating human-level intelligent responses (Schlegel et al., 2025) but still lacks long-term interaction ability with complex external environments (Zhang et al., 2024). This limitation causes agents struggle to maintain consistency of context across time (Laban et al., 2025) and reduced their personalization capability dynamically adapting to users' situations (Zhang et al., 2025).

Motivated by practical demands, multi agent memory systems have been proposed in recent years. These systems store user past interactions in diverse architectures and enable agents to retrieve relevant information from them to deliver more personalized responses. For instance, Memory OS (Kang et al., 2025) categorizes user interactions into short-term, mid-term, and long-term persona memory caches based on timestamps and frequency of occurrence. Agentic Memory (Xu et al., 2025) organizes interactions into distinct boxes according to their semantic similarity, while Mem0 (Chhikara et al., 2025) extracts meaningful content from messages and stores it in a database to support semantic retrieval based on user queries. By structuring user information more effectively, these systems enhance the ability of agents to provide efficient and highly personalized responses.

The core pipeline of such memory systems involves categorizing received messages into groups based on topics and retrieving relevant memory groupings during user interactions. However, this design presents several significant shortcomings: i) Memory systems that rely heavily on semantic retrieval may overlook information that is semantically irrelevant yet potentially important—such as broader user characteristics or situational context—which is crucial for interactions requiring a comprehensive understanding of the user. As illustrated on the left side of Figure 1, an intelligent agent should consider the user’s health condition and recent schedule when planning weekend activities, rather than relying solely on activity-related memories. ii) The chunk-based retrieval architecture may introduce additional retrieval noise. As shown on the right side of Figure 1, unintended memory grouping may compel the agent to retrieve information from all three groupings to gather sufficient context for appropriate user interaction. These redundant retrievals diminish the effectiveness of the model’s responses, while also increasing interaction latency and token consumption during large language model inference.

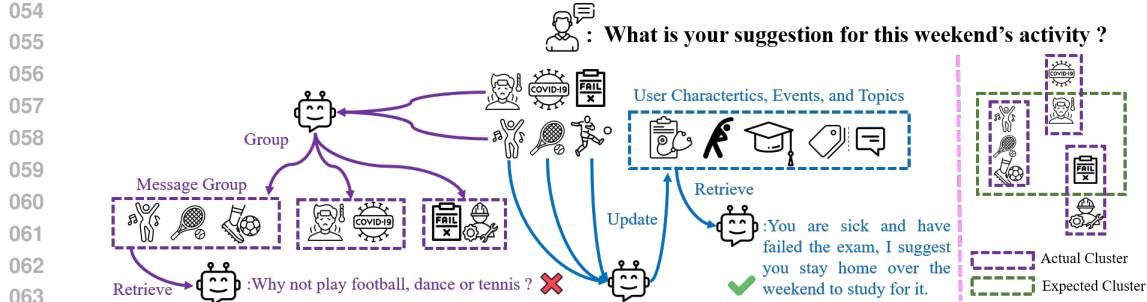


Figure 1: Left: Comparison between the conventional memory system with semantic retrieval from message groupings (in purple) and our proposed user-centric framework O-Mem employing characteristic identification, event recording, and topic-message indexing (in blue). Right: Comparison between expected user message clustering and actual inappropriate grouping results from conventional Chunk-Retrieve memory systems.

In this paper, we propose O-Mem, a memory framework based on active user profiling. Unlike conventional approaches that merely store and group past interactions for retrieval, O-Mem actively extracts and updates user persona characteristics and event records from ongoing dialogues. This enables the agent to progressively refine its understanding of the user’s attributes and historical experiences. We redefine the retrieval process in personalized memory systems by treating each interaction as a query for relevant persona attributes and past events—effectively leveraging both persona profiles and topic-related interactions as contextual cues to support personalized responses. To facilitate research in personalized memory systems, we introduce a newly constructed and annotated dataset, Personalized Deep Research Bench, specifically designed for personalized long-text generation tasks. Unlike existing datasets, Personalized Deep Research Bench is composed of real-world dialogues between human users and agents.

- We identify limitations in existing chunking-based semantic retrieval memory frameworks, notably their inadequate user understanding and restricted personalization abilities. To overcome these issues, we explore an automated mechanism that constructs a memory system offering more comprehensive and adaptive personalization.
- We propose O-Mem, a novel persona memory framework that utilizes dynamic user profiling and a hierarchical, user-centric retrieval strategy. Unlike approaches that rely solely on semantic retrieval of past messages, O-Mem actively constructs and updates user profiles by accumulating knowledge from interaction histories. Furthermore, we introduce Personalized Deep Research Bench, the first dataset specifically designed for evaluating memory capabilities in personalized long-text generation.
- Extensive experiments on three persona-oriented tasks—i) persona-based open question answering, ii) persona-guided response selection, and iii) persona-centric in-depth report generation—show that O-Mem consistently improves performance across a variety of personalized applications. By enabling dynamic user profiling and **memory-time scaling**, O-Mem allows LLM agents to continuously adapt to users’ evolving needs, demonstrating strong potential for enhancing long-term human-AI interactions through more coherent personalized responses.

2 LITERATURE REVIEW

Agent Memory System Intelligent agent systems powered by large language models (LLMs) have gained significant popularity in recent years owing to their remarkable capabilities in task comprehension and execution (Shen & Yang, 2025; Firat & Kuleli, 2023; Wu et al., 2024). Nevertheless, these systems continue to grapple with the challenge of sustaining high-quality performance when incorporating historical experience across complex, long-duration scenarios (Kang et al., 2025; Zhang et al., 2024). To address this limitation, numerous agent memory enhancement frameworks have been proposed, which can be broadly classified into two categories: (i) approaches that fine-tune LLM parameters to enhance information memorization and utilization (Wei et al., 2025; Zhou

et al., 2025; Modarressi et al., 2024), and (ii) methods that employ sophisticated information organization and retrieval techniques within external memory systems to preserve LLMs' long-term capabilities. The latter approach has attracted considerable attention due to its plug-and-play nature, which eliminates the need for additional training costs. Furthermore, these methods significantly reduce the dependency of memory capacity on the LLMs' input window length. For example, Think-in-Memory (TiM) (Liu et al., 2023) preserves the reasoning traces of LLMs across multiple dialogue rounds to alleviate response inconsistencies. A-mem (Xu et al., 2025) organizes memory fragments into linked lists to improve retrieval performance. Grounded Memory (Ocker et al., 2025) introduces vision language models (VLMs) to interpret consecutive audio frames, organizing these interpretations in a graph structure for subsequent retrieval. MemoryBank (Zhong et al., 2024) incorporates the Ebbinghaus Forgetting Curve theory to enable agents to forget and reinforce memories based on time elapsed and the relative significance of memory segments. MemGPT (Packer et al., 2023) and Memory OS (Kang et al., 2025) adopt an operating system-like architecture for memory organization and retrieval, employing mechanisms such as a first-in-first-out queue for working memory management. However, most existing systems overlook a critical aspect: how to dynamically and hierarchically establish connections between memory fragments to continuously update the agent's overall understanding of its environment. For instance, while A-mem (Xu et al., 2025) and Memory OS (Kang et al., 2025) store semantically similar information in linked segments and retrieve the grouped data during response generation, their simple chunk-retrieval mechanisms, as illustrated in Figure 1, often fail to equip agents with a comprehensive and in-depth understanding of users prior to interaction. Therefore, to bridge this gap, we propose a novel memory system, O-Mem, based on active user profiling. The key difference between O-Mem and previous memory systems is that its core task is to answer the questions: "What kind of person is this user? What has he or she experienced?" rather than merely grouping received user information for later retrieval. We draw inspiration from the human brain's memory architecture and consequently redefine the three core components of an agent's memory: i).**Episodic Memory**, which is responsible for mapping a user's historical interaction cues to their corresponding situational contexts (e.g., mapping the cue "project deadline" to the specific episode where the user expressed stress and requested help with scheduling); ii).**Persona Memory**, which constructs and maintains a holistic profile of the user; iii).**Working Memory**, which is responsible for providing relevant contextual information to the current interaction. Together, these components work in concert to enable O-Mem to build a deep, dynamic understanding of the user, powering more personalized and context-aware interactions.

Persona Agent. While large language models (LLMs) serve as powerful assistants for a multitude of tasks, their effectiveness remains constrained without the ability to learn from and adapt to human preferences through personalization. A promising direction involves the development of persona agents—LLM-based systems deeply integrated with personal data to deliver responses aligned with user-specific needs (Li et al., 2024b). Meeting the growing demand for such personalized interactions requires methodologies that can continuously and accurately infer user characteristics from their interactions (Sun et al., 2024; Magister et al., 2024; Eapen & Adhithyan, 2023). Most prior work on persona-enhanced LLMs has focused on injecting user information through fine-tuning (Salemi et al., 2024; Eapen & Adhithyan, 2023; Tan et al., 2024) or direct retrieval from user traces of static user profiles that rely on a limited set of predefined attributes (Richardson et al., 2023; Sun et al., 2024; Qiu et al., 2025). However, these approaches face significant limitations in handling long-term, dynamic and evolving user preferences: fine-tuning requires computationally expensive retraining for each update, while direct retrieval lacks the capacity to synthesize longitudinal interaction patterns into coherent and evolving user profiles. In this work, we propose a persona memory system that dynamically organizes a user's interaction history into structured persona characteristics and experiential data, enabling more precise, adaptive, and personalized responses over time.

3 METHOD

To build a robust personalized memory system, it is essential to capture a holistic view of the user's historical events and traits (persona memory), along with contextual information from past interactions (working memory). The system should also support recall of specific user experiences based on situational clues (episodic memory). As illustrated in Figure 2, O-Mem implements these three memory modules via specialized components and integrated retrieval mechanisms. It continuously extracts and refines user profiles through ongoing interaction, building a semantic mapping between topics/clues and corresponding interaction scenarios. This architecture enables dynamic, multi-

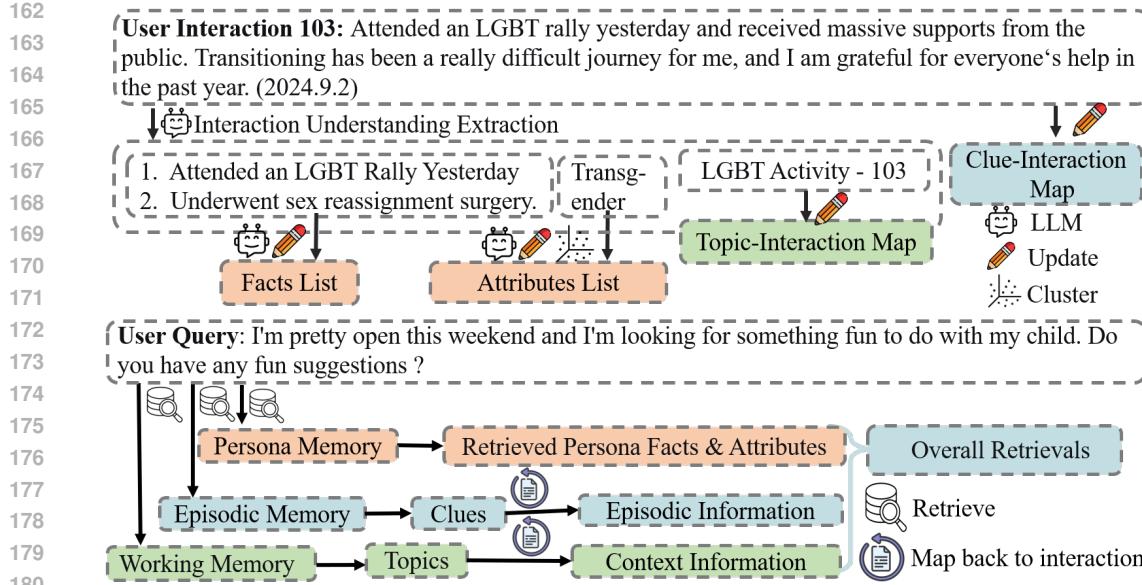


Figure 2: Top: The process of encoding user interactions into memory in O-Mem. Different colors refers to different memory components. O-Mem encodes a user interaction into memory by extracting and recording relevant user attributes and event data into **persona memory**, **episodic memory**, and **working memory**. Bottom: The memory retrieval process concerning one user interaction in O-Mem. O-Mem retrieves from all its three memory components concerning one new user query.

faceted user understanding that supports powerful personalization. In this section, we first present the notation used in our work (subsection 3.1), followed by an explanation of how user interactions are encoded into the different memory components in O-Mem (subsection 3.2), and finally describe the retrieval process across these memories (subsection 3.3).

3.1 PRELIMINARY: NOTATION

In this section, we define a user interaction, denoted as U , as a record of either explicit literal content (e.g., search queries) or implicit user behavior (e.g., taking a screenshot). Let M_w be a dictionary that maps each clue word w to the interactions in which it appears, and M_t be a dictionary that maps each topic to its corresponding interactions. Additionally, P_a denotes the list of persona attributes, and P_f represents the list of persona fact events.

As illustrated in Figure 2, we model these components within a cognitive architecture: P_f and P_a constitute the **user persona memory**, which stores long-term, abstracted user knowledge; M_t functions as **working memory**, capturing the topical context of the current interaction; and M_w serves as **episodic memory**, acting as an associative index that links salient clues to their originating interactions. Unlike the strict physiological definitions of working memory and episodic memory, **The definitions of agent working memory and episodic memory in O-Mem are past interactions related to the current interaction topic and past interactions related to clues in the current interaction, respectively.** The semantic similarity function $s(t_1, t_2)$ between two text segments t_1 and t_2 , and the memory retrieval function $F_{\text{Retrieval}}$ based on s , are formally defined as follows:

$$s(t_1, t_2) = \frac{\mathbf{f}_e(t_1) \cdot \mathbf{f}_e(t_2)}{\|\mathbf{f}_e(t_1)\| \|\mathbf{f}_e(t_2)\|}, \quad F_{\text{Retrieval}}(M \mid q) = \text{top-}k\{s(m, q) \mid m \in M\}$$

where $f_e(\cdot)$ denotes a text embedding function, top- k returns the k most similar items, and M refers to the memory component from which retrieval is performed.

216 3.2 MEMORY CONSTRUCTION PROCESS
217218 Given the i -th user interaction u_i , O-Mem first extracts its topic t_i , revealed user attribute a_i and
219 past event e_i with large language model \mathcal{L} :

220
$$(t_i, a_i, e_i) = \mathcal{L}(u_i) \quad (1)$$

221

222 The clue interaction map M_w and topic interaction map M_t are updated by increasing the count for
223 each word in u_i and t_i :

224
$$M_t^{(i+1)}[t_i] \leftarrow M_t^{(i)}[t_i] \cup \{i\}, \quad M_w^{(i+1)}[w_j] \leftarrow M_w^{(i)}[w_j] \cup \{i\}, \quad \forall w_j \in \mathcal{T}(u_{(i)}) \quad (2)$$

225

226 where $\mathcal{T}(u_{(i)}) = \{w_1, w_2, \dots, w_n\}$ represents the tokenized words from the i -th user interaction.
227 For e_i , \mathcal{L} generates an memory management operation regarding its integration with the existing
228 persona fact event list P_f :

229
$$\text{Op}(e_i) \leftarrow \mathcal{L}(e_i, P_f) \in \{\text{Add}, \text{Ignore}, \text{Update}\}, \quad P_f \leftarrow \text{ApplyOp}(P_f, e_i, \text{Op}(e_i)) \quad (3)$$

230

231 where Op refers to the operation decision from \mathcal{L} and ApplyOp refers to the function that executes
232 this operation. During our observation, we identified that similar attributes from the same user fre-
233 quently recur across different interactions (e.g., users always mention their hobbies repeatedly). To
234 better organize these extracted attributes, we propose an LLM-augmented nearest neighbor cluster-
235 ing method:

236
$$\text{Op}(a_i) \leftarrow \mathcal{L}(a_i, P_a^t) \in \{\text{Add}, \text{Ignore}, \text{Update}\}, \quad P_a^t \leftarrow \text{ApplyOp}(P_a^t, a_i, \text{Op}(a_i)) \quad (4)$$

237

238
$$\text{NN}(a_i) = \arg \min_{a_l \in P_a^t, l \neq i} (1 - s(a_i, a_l)) \quad (5)$$

239

240
$$G = (V, E), \quad V = \{a_1, \dots, a_K\}, \quad E = \{(a_l, \text{NN}(a_l)) \mid a_l \in P_a^t\} \quad (6)$$

241

242
$$\mathcal{B} = \{B_1, \dots, B_M\} = \text{ConnectedComponents}(G), \quad P_a = \bigcup_{m=1}^M \mathcal{L}(B_m) \quad (7)$$

243

244 where $\text{NN}(a_i)$ denotes the nearest neighbor of attribute a_i based on the similarity function $s(\cdot, \cdot)$; $G = (V, E)$
245 represents the nearest-neighbor graph constructed from the temporary attribute list P_a^t , with vertices corre-
246 sponding to attributes and edges connecting each attribute to its nearest neighbor; K refers to the total number
247 of attributes in P_a^t ; $\mathcal{B} = B_1, \dots, B_M$ is the set of connected components obtained from G via connected com-
248 ponent analysis; and the final attribute set P_a is obtained by applying the large language model \mathcal{L} to analyze
249 the aggregated attributes within each connected component.250 3.3 MEMORY RETRIEVAL PROCESS
251252 For each user interaction u_i , O-Mem conducts retrieval from the user’s persona memory, episodic memory, and
253 working memory. We introduce their retrieval process separately.254 **Working Memory Retrieval.** we define the retrieval process of working memory as:

255
$$R_{\text{working}} = \bigcup_{t \in \hat{T}} M_t[t], \quad \text{where } \hat{T} = F_{\text{Retrieve}}(\mathcal{K}(M_t), u_i) \quad (8)$$

256

257 where M_t is the mapping from topics to their corresponding interactions, $\mathcal{K}(M_t)$ denotes the set of topics
258 in M_t , u_i is the current interaction, F_{Retrieve} retrieves the most relevant topics \hat{T} for u_i from $\mathcal{K}(M_t)$, and
259 R_{working} is the set of interactions in M_t corresponding to these relevant topics.260 **Episodic Memory Retrieval.** We define the retrieval process of episodic memory as follows. The episodic
261 memory is structured as a word-to-interactions mapping dictionary M_w ($M_w : w \rightarrow \{i\}$), which maps words
262 to the sets of past interactions (memory entries) in which they appear. That is, for a word w , $M_w[w]$ yields all
263 past interactions containing w . Given the current user interaction u_i , the retrieval process is: (1) **Tokenization:**
264 Tokenize the utterance into a sequence of words: $W = \text{Tokenize}(u_i)$. (2) **Clue Selection:** Calculate the clue
265 selection score for each word $w \in W$ with respect to the clue-interaction map M_w . The word with the highest
266 score is selected as the target clue \hat{w} :

267
$$\hat{w} = \arg \max_{w \in W} \text{Score}(w, M_w) \quad (9)$$

268

269
$$\text{Score}(w, M_w) = \frac{1}{df_w} \quad (10)$$

270 where df_w is the number of past interactions in M_w that contain the word w (i.e., $df_w = |M_w[w]|$). The set of
271 episodic memory interactions associated with the clue \hat{w} is then retrieved as: $R_{\text{episodic}} = M_w[\hat{w}]$.

270 **Persona Memory Retrieval.** We define the persona retrieval process as:
 271
$$R_{\text{persona}} = F_{\text{Retrieval}}(P_f, u_i) \oplus F_{\text{Retrieval}}(P_a, u_i) \quad (11)$$

272 where P_f refers to the persona facts, P_a refers to the persona attributes, u_i is the current user interaction, \oplus
 273 denotes the concatenation operation, and R_{persona} refers to the retrieved persona information.
 274

275 where P_f refers to the persona facts, P_a refers to the persona attributes, u_i is the current user interaction, \oplus
 276 denotes the concatenation operation, and R_{persona} refers to the retrieved persona information.
 277

278 **Overall Memory Retrieval.** We define the overall retrieval and final response as:
 279
$$R = R_{\text{working}} \oplus R_{\text{episodic}} \oplus R_{\text{persona}}, O = \mathcal{L}(R, u_i) \quad (12)$$

280 where R represents the overall retrieved memory content, O represents the final response generated by the
 281 language model \mathcal{L} based on the current user interaction u_i and the retrieved memories.
 282

283 4 EXPERIMENT

284 **Datasets and Evaluation Metrics.** We evaluate our method on three benchmarks: **LoCoMo** (Maharana et al.,
 285 2024), **PERSONAMEM** (Jiang et al., 2025), and **Personalized Deep Research Bench** (a new dataset intro-
 286 duced in this work).

287 The **LoCoMo** benchmark features extended dialogues averaging 300 turns across four memory challenge types:
 288 Single-hop, Multi-hop, Temporal, and Open-domain. The **PERSONAMEM** dataset contains user-LLM con-
 289 versations spanning 15 diverse topics. To address the need for evaluating personalized long-text generation, we
 290 introduce **Personalized Deep Research Bench**, a benchmark simulating real-world deep research scenarios.
 291 Unlike existing datasets, Personalized Deep Research Bench comprises 50 deep research queries derived from
 292 multi-round conversations between 25 real users and LLMs, requiring nuanced understanding of individual
 293 user characteristics. It is built upon a subset of a deep research dataset collected from real users by our team,
 294 but is specifically repurposed and curated for assessing memory system (see Appendix for details).
 295

296 For evaluation, we employ: • **LoCoMo**: F1 and BLEU-1 scores following the standard protocol; • **PERSON-
 297 AMEM**: Accuracy for multiple-choice questions; • **Personalized Deep Research Bench**: Goal Alignment
 298 and Content Alignment scores, measuring adherence to user characteristics and expectations via LLM-as-a-
 299 judge (Li et al., 2024a). Further details on the evaluation methodology are provided in the appendix.
 300

301 **Compared Baseslines.** Our method is compared with: (i) open-source memory frameworks: A-Mem (Xu
 302 et al., 2025), MemoryOS (Kang et al., 2025), Mem0 (Chhikara et al., 2025), and LangMem (Langchain-Ai);
 303 and (ii) commercial/proprietary frameworks: ZEP (Rasmussen et al., 2025), Memos (Li et al., 2025), and
 304 OpenAI (Mem). **Due to budget constraints and licensing costs**, we report results from original publications
 305 for commercial frameworks.
 306

307 **Implementation Details.** We use all-MiniLM-L6-v2 (all, 2024) as embedding model in O-Mem to calculate
 308 similarities. All of our experiments are conducted on two A800 GPUs. The choice of language models across
 309 datasets was informed by computational budget. A comparative analysis using both GPT-4.1 and GPT-4o-mini
 310 was performed on the LoCoMo benchmark. For the remaining datasets (PERSONAMEM and Personalized
 311 Deep Research Bench), only the larger GPT-4.1 model was used.
 312

313 **Performance Comparison.** The experimental results in three benchmark datasets are separately shown in Ta-
 314 ble 1, Table 2, and Table 3. Due to limited access to ZEP (Rasmussen et al., 2025), Memos (Li et al., 2025), and
 315 OpenAI memory (Mem), we only report their performance reported in their work using GPT-4o-mini. For Per-
 316 sonalized Deep Research Bench benchmark dataset, we only compare our method with mem0 (Chhikara et al.,
 317 2025) and MemoryOS (Kang et al., 2025) for cost efficiency. O-Mem demonstrates superior performance com-
 318 pared to all baselines across three benchmark datasets. The performance advantage is more pronounced in com-
 319 plex reasoning tasks. As shown in Table 1, on the comprehensive LoCoMo benchmark, O-Mem achieves the
 320 highest average F1 scores of 51.67% with GPT-4.1 and 50.60% with GPT-4o-mini, outperforming the strongest
 321 baselines by significant margins (2.95% and 6.18% absolute improvements, respectively). The performance
 322 advantage is particularly pronounced in complex reasoning tasks. For Temporal reasoning, O-Mem achieves
 323 F1 scores of 57.48% (GPT-4.1) and 53.54% (GPT-4o-mini), substantially outperforming all baselines. This
 324 indicates that our memory management mechanism effectively handles temporal dependencies and sequential
 325 information, which is crucial for maintaining coherent long-term conversations. Table 2 further demonstrates
 326 O-Mem’s effectiveness in personalized interaction scenarios on the PERSONAMEM dataset. O-Mem achieves
 327 an average accuracy of 62.99%, exceeding the closest competitor (A-Mem at 59.42%) by 3.57%. Notably, O-
 328 Mem excels in challenging tasks such as “Generalize to new scenarios” (73.68%) and “Revisit reasons behind
 329 preference updates” (89.90%), highlighting its robust capability in understanding and adapting to evolving user
 330 preferences. The superiority of O-Mem is consistently validated on our newly introduced Personalized Deep
 331 Research Bench dataset (Table 3), where it achieves an average alignment score of 44.49%, significantly higher
 332 than Mem0 (36.43%). This 8.06% improvement demonstrates our method’s practical utility in real-world per-
 333 sonalized deep research scenarios that require nuanced understanding of individual user characteristics.
 334

324 Table 1: Performance comparison using different LLMs on Locomo with best scores highlighted.
325

326	327	LLM	Method	Cat1: Multi-hop		Cat2: Temporal		Cat3: Open		Cat4: Single-hop		Average	
				F1	B1	F1	B1	F1	B1	F1	B1	F1	B1
328	329	GPT-4.1	LangMemory	41.11	32.09	53.67	46.22	33.38	27.26	51.13	44.22	48.72	41.36
			Mem0*	30.45	22.15	10.69	9.21	16.75	11.34	30.32	25.82	25.40	20.78
			MemoryOS	29.25	20.79	37.73	33.17	22.70	18.65	43.85	38.72	38.58	33.03
			A-Mem	29.29	21.47	33.12	28.50	15.41	12.34	37.64	32.88	33.78	28.60
			O-Mem	42.64	34.08	57.48	49.76	30.58	25.69	54.89	48.98	51.67	44.96
330	331	GPT-4o-mini	LangMemory**	36.03	27.22	38.10	32.23	29.79	23.17	41.72	35.61	39.18	32.59
			Mem0*	17.19	12.06	3.59	3.37	12.24	8.57	12.74	10.62	11.62	9.24
			ZEP**	23.14	14.96	17.59	14.57	19.76	13.17	32.49	27.38	26.88	21.55
			MemoryOS**	41.15	30.76	20.02	16.52	48.62	42.99	35.27	25.22	34.00	25.53
			OpenAI**	33.10	23.84	23.90	18.25	17.19	11.04	36.96	30.72	32.30	25.63
332	333	GPT-4o-mini	A-Mem**	33.23	29.11	8.04	7.81	34.13	27.73	22.61	15.25	22.24	17.02
			MEMOS**	35.57	26.71	53.67	46.37	29.64	22.40	45.55	38.32	44.42	36.88
			O-Mem	44.17	34.78	53.54	45.65	25.24	19.22	54.53	48.33	50.60	43.48

* Mem0 was evaluated using its open-source version due to cost and accessibility. ** These results are cited from previous work.

340 Table 2: Performance comparison on PERSONAMEM with GPT-4.1.
341

342	343	Method	Recall user shared facts	Suggest new ideas	Track full preference evolution	Revisit reasons behind preference updates	Provide preference-aligned recommendations	Generalize to new scenarios	Average
344	345	LangMemory	31.29	24.73	53.24	81.82	40.00	8.77	42.61
		Mem0	32.13	15.05	54.68	80.81	52.73	57.89	46.86
		A-Mem	63.01	27.96	54.68	85.86	69.09	57.89	59.42
		Memory OS	72.72	17.20	58.27	78.79	72.72	56.14	58.74
		O-Mem	67.81	21.51	61.15	89.90	65.45	73.68	62.99

347 Table 3: Performance comparison on Personalized Deep Research Bench with GPT-4.1*.
348

349	Method	Goal Alignment	Content Alignment	Average
350	Mem0	37.32	35.54	36.43
351	Memory OS	40.60	39.67	40.14
352	O-Mem	44.69	44.29	44.49

* A fair comparison was conducted by generating all deep research reports through the centralized sonar-deep-research service (Son, 2025), leveraging retrievals from each method’s individual memory system.

353 5 DISCUSSION
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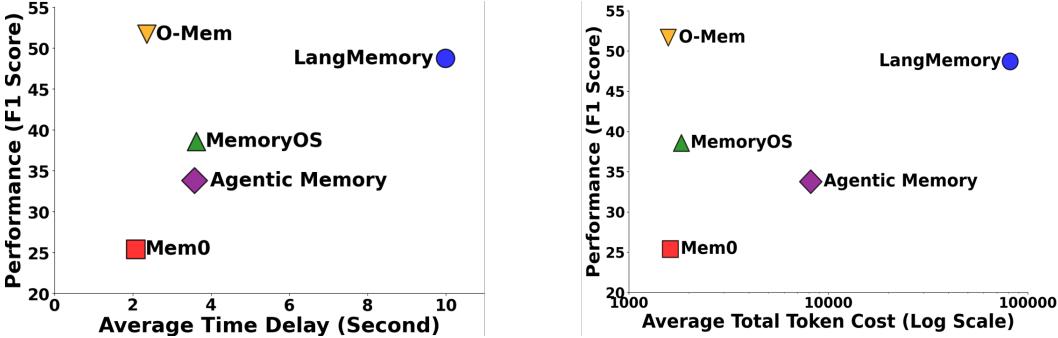
355 **Rethinking the Value of Memory Systems.** Do we truly need meticulously designed, complex memory
356 systems? Most existing approaches adhere to a common paradigm: during retrieval, systems access processed
357 user interactions rather than raw historical data. This design is largely driven by increasingly stringent privacy
358 regulations worldwide (Voigt & Von dem Bussche, 2017; Calzada, 2022; Hosseini et al., 2024). By relying on
359 abstracted user data, memory systems help AI companies mitigate legal risks while maintaining personalization
360 capabilities. However, this abstraction comes at a significant cost: the irreversible loss of information fidelity
361 and contextual nuance. For instance, a detailed user statement such as “*admiring a specific lamp and rug in*
362 *a downtown antique store last Saturday*” may be compressed into a structured preference like “[User] likes
363 *vintage home decor.*” While efficient, this compression sacrifices granular details—specific objects, locations,
364 and temporal context—that are crucial for precise and contextually relevant interactions.

365 To quantify this trade-off, we compare the performance of direct retrieval-augmented generation (RAG) over all
366 raw interactions with O-Mem. As shown in Table 4, direct RAG achieves competitive performance (50.25 vs.
367 51.67 F1 score) despite its conceptual simplicity, though at a substantially higher computational cost (2.6K vs.
368 1.5K tokens). Notably, when compared to the results in Table 1, direct RAG with access to complete interaction
369 history achieves competitive performance, highlighting the fundamental value of preserving raw interaction
370 data. However, this comes at prohibitive computational costs that limit practical deployment. O-Mem addresses
371 this critical limitation by achieving comparable performance with significantly reduced overhead, positioning
372 it as a computationally efficient alternative that balances performance with practicality.

373 As depicted in Table 4, we also evaluate the practical deployment advantages of O-Mem by measuring average
374 peak retrieval memory overhead (Liu et al., 2024) per response. O-Mem achieves a significant 30.6% reduction
375 in peak memory overhead (from 33.16 MB to 22.99 MB), substantially relaxing hardware constraints for large-
376 scale personalized inference. While direct RAG processes complete interaction histories verbatim, O-Mem

378
379 Table 4: Performance and efficiency comparison between direct retrieval from complete raw inter-
380 action history (Direct RAG) and O-Mem.
381
382

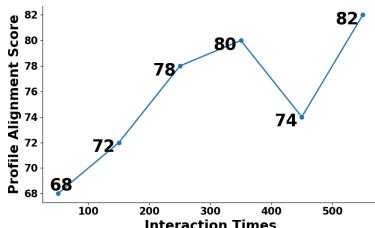
Method	F1 (%)	Avg. Token Cost	Peak Memory Overhead (MB)*	Delay (s)
Direct RAG	50.25	2.6K	33.16	4.01
O-Mem	51.67	1.5K	22.99	2.36

383
384 *For a fair comparison, the reported overhead for both RAG and O-Mem is calculated as the peak GPU memory
385 usage minus the fixed memory allocated by the same embedding model used in our main experiments.
386387
388 Figure 3: Trade-off between performance and efficiency of different memory frameworks. The left
389 panel (a) compares the average latency per interaction. The MemoryOS latency was evaluated using
390 FAISS-CPU due to compatibility issues on our computing platforms, thus representing a conserva-
391 tive estimate of its latency. (b) The right panel compares the average computational cost (in tokens)
392 per interaction. Results demonstrate that O-Mem achieves a Pareto-optimal solution in both effi-
393 ciency and overall performance.
394
395406
407 maintains distilled representations that preserve semantic essence while drastically reducing sequence length.
408 This design choice yields substantial computational memory benefits. For response latency, O-Mem demon-
409 strates a 41.1% reduction in delay compared to direct RAG (from 4.01 seconds to 2.36 seconds), highlighting
its efficiency for real-time applications.410
411 **Efficiency Analysis.** We evaluate the efficiency of O-Mem by measuring the average token consumption and
412 latency per response on the LoCoMo benchmark. The results, presented in Figure 3, substantiate that O-
413 Mem achieves a superior balance between efficiency and effectiveness. Compared to the highest-performing
414 baseline, LangMem (48.72 F1), O-Mem (51.67 F1) reduces token consumption by **94%** (from 80K to 1.5K
415 tokens) and latency by **80%** (from 10.8s to 2.4s), while delivering superior performance. Against the **second-
416 best performing** baseline, MemoryOS (38.58 F1), O-Mem not only secures a **34%** higher F1 score but also
417 reduces latency by **34%** (2.4s vs. 3.6s). These results unequivocally demonstrate that O-Mem sets a new Pareto
418 frontier for efficient and effective memory systems.419 The efficiency advantage of O-Mem stems from two key design choices: The first is the independence of its
420 retrieval operations across the three memory components. Unlike sequential architectures (e.g., A-men) that
421 rely on a cascade of coarse-to-fine stages, O-Mem performs a one-time, concurrent retrieval across all three
422 memory paths. Secondly, the retrieval mechanism of O-Mem utilizes user persona information, which, as
423 opposed to raw user interaction records, typically contains less noise, thereby enhancing the cost-effectiveness
424 of token usage. O-Mem also achieves a substantial reduction in **storage footprint**, requiring only nearly **3 MB
425 per user—ten times less** than the almost **30 MB per user** consumed by Memory OS. This storage efficiency
426 stems from our topic/keyword-based mapping design, which utilizes a lightweight index, in contrast to Memory
427 OS which must store dense vector mappings for each memory chunk. Furthermore, O-Mem employs a radically
428 simplified inference pipeline. Each response is generated through **only one LLM invocation** (three times for
429 LangMemory). This streamlined workflow enables O-Mem to achieve superior efficiency with minimal reponse
430 latency and computational expense.431 **Memory Component Analysis** To quantify the contribution of each core module in our framework, we per-
432 formed an ablation study on all three memory components—Persona Memory (PM), Episodic Memory (EM),
433 and Working Memory (WM)—using the LocoMo benchmark. The results are summarized in Table 5. As indi-
434 cated in the first three rows of the table, each module individually contributes to improved overall performance.
435 However, **such performance gains could be partially attributed to the increased volume of retrieved in-
436 formation**, which leads to longer retrieval sequences and higher token consumption during response genera-

432 Table 5: Ablation study on different components of O-Mem using the LocoMo benchmark dataset.
433

Memory Configuration	F1 (%)	Bleu-1 (%)	Total Tokens
WM only	44.03	38.05	1.3K
WM + EM	49.62	43.18	1.4K
WM + EM + PM	51.67	44.96	1.5K
WM + EM (token-controlled)	50.10	43.27	1.5K
WM only (token-controlled)	46.07	39.95	1.5K

442 This trade-off between performance and efficiency has often been overlooked in prior ablation studies of
443 memory-augmented systems. To definitively isolate this confound, we conducted a token-controlled ablation
444 study (Rows 4–5 in Table 5), wherein the total token budget for each ablated configuration was fixed at 1.5K
445 tokens to match that of the full O-Mem framework (WM+EM+PM). The clear performance gradient under a
446 fixed token budget provides conclusive evidence that the performance gains are attributable to the *quality and*
447 *relevance* of the information retrieved by each module, not merely to an increase in context. This finding
448 confirms that each independent memory module of O-Mem effectively captures distinct and complementary
449 aspects of the interactions.

450 Figure 4: Memory Profile Alignment during
451 Memory-Time Scaling
452

Memory Configuration	Average Performance	Average Retrieval Length (Chars)
O-Mem	44.49	6499
O-Mem w/o Attributes	42.14	28555

453 Table 6: Study concerning persona attribute
454 on the Personalized Deep Research Bench
455 dataset.
456

457 **Memory-Time Scaling for User Understanding.** We conduct a systematic evaluation of O-Mem’s user un-
458 derstanding capability by examining how it **scales with the number of interactions** through two key analyses:
459 (1) verifying the accuracy of persona attributes extracted from interaction data, and (2) assessing the practical
460 utility of these attributes in personalizing the agent’s responses. First, to evaluate the **scaling of extraction**
461 **accuracy**, we collect persona attributes inferred by O-Mem from a single user’s dialogue history **across in-**
462 **creasing interaction counts**. These extracted attributes are then compared against the user’s ground-truth
463 profile using an LLM-as-judge scoring mechanism (Li et al., 2024a) to measure alignment (see Appendix for
464 details). As shown in Figure 4, the extracted persona attributes gradually converge toward the ground-truth
465 profile **as interactions scale**, demonstrating that O-Mem effectively refines its user understanding **through**
466 **this scaling process**. Second, to measure the practical impact of persona attributes, we compare O-Mem with
467 and without access to persona attributes on the Personalized Deep Research Bench dataset. Results in Table 6
468 show that incorporating persona attributes yields a significant improvement in response personalization (aver-
469 age performance increases from 42.14 to 44.49) while substantially reducing the retrieval length (from 28,555
470 to 6,499 characters). These results demonstrate that O-Mem’s ability to extract and leverage user attributes
471 **through scaled interactions** substantially enhances its performance in complex personalized text generation
472 tasks, achieving stronger personalization with considerably improved efficiency.
473

474

6 CONCLUSION

475 In this paper, we propose O-Mem, a novel memory framework that enhances long-term human-AI interaction
476 through dynamic user profiling and hierarchical memory retrieval. Unlike conventional approaches that rely
477 solely on semantic retrieval of past messages, O-Mem actively constructs and refines user profiles from ongoing
478 interactions. This approach effectively addresses the key limitations of conventional methods in maintaining
479 long-term, consistent user context. Extensive experiments on three personalized benchmarks demonstrate that
480 O-Mem achieves state-of-the-art performance while reducing token consumption by 94% and inference latency
481 by 80% compared to its closest competitor, highlighting its superior efficiency. To support research in this area,
482 we introduce Personalized Deep Research Bench, a new benchmark for personalized long-text generation. The
483 proposed framework provides an effective solution for complex personalized text generation tasks, enabling
484 LLM agents to deliver more coherent and contextually appropriate responses. Our work opens up promising
485 directions for developing more efficient and human-like personalized AI assistants.

486 **7 REPRODUCIBILITY STATEMENT**
487488 To facilitate the reproducibility of our work, we have provided comprehensive details throughout the
489 manuscript. The proposed algorithm is elaborated in the Method section (Section 3), and the experimental
490 configuration is detailed in the Experiments section (Section 4). Our experiments utilize the public LoCoMo
491 and PERSONAMEM datasets, as well as the private Personalized Deep Research Bench dataset. The source
492 code for our method and the Personalized Deep Research Bench dataset will be made publicly available upon
493 the cancellation of anonymity.
494495 **8 ETHICS STATEMENT**
496497 We adhere to the ICLR Code of Ethics in this work. Our research aims to benefit society while upholding
498 scientific rigor. We have considered potential risks to ensure the study is conducted ethically, fairly, and with
499 respect for privacy and intellectual property. Furthermore, during the data construction process, we strictly
500 followed the principle of informed consent, ensuring that all users were fully aware of the data's purpose and
501 usage. Our data collection protocols were designed to safeguard their right to knowledge and privacy.
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9 APPENDIX

649

9.1 USE OF LLMs

650 In this study, the large language model (LLM) was employed to assist in the writing process—specifically, to
651 improve the articulation of experimental findings, perform proofreading for grammatical errors and typos, and
652 verify mathematical formulations. It was not utilized for literature search or research ideation.653

9.2 DETAILS CONCERNING PERSONALIZED DEEP RESEARCH BENCH DATASET

654

9.2.1 CONSTRUCTION PROCESS

655 We recruited 25 demographically diverse volunteers (age, occupation, income, life stage) who, after training
656 on data authenticity and privacy, mapped their personal information to a custom character model schema. To
657 enrich these explicit profiles with dynamic context, we employed professional annotators to simulate the daily
658 interactions of these collected personas through the Xiaobu Memory APP to: (i) interact with an integrated as-
659 sistant, and (ii) log natural-context memory fragments (e.g., travel, health, and family plans). This longitudinal
660 data captured users' evolving interests, habits, and latent preferences. The benchmark's final stage required a
661 principled pairing of profiles with memory tasks to generate personalized queries. Since random pairing would
662 fail to capture user motivation and unique memory anchors, we employed a user-driven, committee-guided
663 protocol. Each volunteer selected tasks from a pool that resonated with personal memory traces (e.g., past mile-
664 stones, domain knowledge, methodological hurdles). This ensured each task mirrored the participant's memory
665 landscape, capturing idiosyncratic experiences and recall patterns. These 50 selected queries constitute the Per-
666 sonalized Deep Research Bench dataset for memory-based personalized deep research reports generation¹.
667668

9.2.2 EVALUATION METRICS

669 To rigorously evaluate the efficacy of the generated personalized depth reports, we adopt a principled approach
670 centered on two pivotal metrics: Goal Alignment and Content Alignment. These dimensions were selected
671 because they directly correspond to the fundamental challenges of personalization: Goal Alignment assesses
672 the system's capacity to comprehend and address a user's explicit and underlying motivations, while Content
673 Alignment evaluates the appropriateness of the report's substantive content—its topic, depth, and breadth—to
674 the user's unique knowledge background and interests. Our measurement methodology is grounded in the
675 established LLM-as-Judge paradigm (Li et al., 2024a), for which we have designed structured prompts to oper-
676 ationalize these indicators. While we acknowledge that no evaluation framework can claim perfect objectivity,
677 we contend that this approach provides a systematic, transparent, and currently optimal approximation for
678 assessing the nuanced construct of personalization quality.679

9.2.3 PERSONA ALIGNMENT SCORE

680 To evaluate the fidelity of the user profiles extracted by O-Mem, we have designed structured prompts that
681 direct a large language model to compare the extracted profiles against the ground-truth user profiles and assign
682 a consistency score. Similar to the evaluation of goal and content alignment, this approach leverages the LLM-
683 as-a-judge paradigm. We acknowledge the inherent limitations of this method in achieving perfect objectivity.
684 Its primary objective, however, is not to provide a precise measurement but to fundamentally assess whether
685 O-Mem can construct a dynamic and increasingly accurate user portrait as the number of interactions scales.686

9.2.4 EVALUATION PROMPT

687

Prompt for Goal Alignment Criteria Generation

688 You are an experienced research article evaluation expert. You excel at breaking down abstract eval-
689 uation dimensions (such as "Goal Understanding and Personalization Insight") into actionable, clear
690 evaluation criteria tailored to the specific research task and user persona, and assigning reasonable
691 weights with explanations for each criterion.

692 </system_role>

693

¹The full Personalized Deep Research Bench benchmark released to the community will comprise the entire
694 initial query set, including the 50 highly personalized queries selected for this study as well as the broader
695 collection, which, despite being less discriminative for memory personalization, remains a valuable asset for
696 future research.

702
 703 <user_prompt>
 704 **Background:** We are evaluating a research article written for the following research task under the
 705 dimension of Goal Alignment.
 706 **Goal Alignment:** Whether the research fully and accurately understands the relationship between
 707 the task and the user persona, extracts deep and implicit needs, and generates a personalized report
 708 based on that understanding, with a focus on performing user-centered, deeply personalized matching
 709 between the user persona and task requirements.
 710 <task>
 711 "{'task_prompt'}"
 712 </task>
 713 The user persona is as follows:
 714 <persona>
 715 "{'persona_prompt'}"
 716 </persona>
 717 <instruction>
 718 Your goal:
 719 For the Goal Alignment dimension of this research article, formulate a set of detailed, specific, and
 720 highly targeted evaluation criteria that are tightly aligned with the above <task> and <persona>.
 721 You need to:
 722 1. Deeply analyze the user persona and task scenario: Thoroughly examine the back-
 723 ground characteristics, knowledge structure, cognitive habits, and latent expectations of
 724 <persona>. Combine this with the specific application scenario of <task> to iden-
 725 tify the user's core explicit needs and deeper implicit needs.
 726 2. Formulate personalized evaluation criteria: Based on the above analysis, propose specific
 727 evaluation criteria that reflect a deep understanding of <persona> and a close fit to the
 728 <task> scenario. These criteria should assess whether the content is well adapted to the
 729 user persona in style, depth, perspective, and practicality.
 730 3. Explain the personalization rationale: Provide a brief explanation (explanation) for each
 731 criterion, clarifying how it addresses the specific attributes of <persona> or special re-
 732 quirements of <task>, and why such targeting is critical to achieving a good match.
 733 4. Assign rational weights: Assign a weight (weight) to each criterion, ensuring that the total
 734 sum is 1.0. The distribution of weights should directly reflect the relative importance of each
 735 criterion in measuring how well the content matches "this particular user" in "this particular
 736 task." The closer a criterion is tied to persona characteristics and task scenario, the higher its
 737 weight should be.
 738 Core requirements:
 739 1. Deep personalization orientation: The analysis, criteria, explanations, and weights must
 740 be deeply rooted in the uniqueness of <persona> (e.g., their professional background,
 741 cognitive level, decision-making preferences, emotional needs) and the specific context of
 742 <task>. Avoid generic or templated evaluation.
 743 2. Focus on contextual responsiveness and resonance: The criteria should evaluate whether the
 744 content not only responds to the task at the informational level but also resonates with the
 745 context and expectations implied by the user persona in terms of expression style, reasoning
 746 logic, case selection, and level of detail.
 747 3. Rationale must reflect targeting: The <analysis> section must clearly explain how key
 748 features were extracted from the given <persona> and <task> to form these personal-
 749 ized criteria. Each criterion's explanation must directly show how it serves this specific user
 750 and task.
 751 4. Weights must reflect personalization priorities: The weight distribution must logically
 752 demonstrate which aspects of alignment are the most critical success factors for "this user"
 753 completing "this task."
 754 5. Standard output format: Strictly follow the example format below. First output the
 755 <analysis> text, then immediately provide the <json_output>.
 756 </instruction>
 757 <example_rational>
 758 The example below demonstrates **how to develop Goal Alignment evaluation criteria based on the**
 759 **task requirements.** Focus on understanding the **thinking process and analytical approach** used in

```

756
757 the example, rather than simply copying its content or numerical weights.
758 </example_rational>
759 ...
760 Please strictly follow the above instructions and methodology. Now, for the following specific task,
761 start your work:
762 <task>
763 "{task_prompt}"
764 </task>
765 <persona>
766 "{persona_prompt}"
767 </persona>
768 Please output your <analysis> and <json_output>.
769 </user_prompt>
770
771
772
773 Prompt for Content Alignment Criteria Generation
774 You are an experienced research article evaluation expert. You are skilled at breaking down abstract
775 evaluation dimensions (such as "Content Alignment") into actionable, clear, and specific evaluation
776 criteria tailored to the given research task and user persona, and assigning reasonable weights and
777 explanations for each criterion.
778 </system_role>
779 <user_prompt>
780 Background: We are providing a personalized scoring rubric for a specific task and user persona from
781 the dimension of Content Alignment.
782 Content Alignment: Whether the research content is customized based on the user's interests, knowl-
783 edge background, and other preferences.
784 <task>
785 "{task_prompt}"
786 </task>
787 The user persona is as follows:
788 <persona>
789 "{persona_prompt}"
790 </persona>
791 <instruction>
792 Your Goal: For the Content Alignment dimension of this research article, create a set of detailed,
793 concrete, and highly tailored evaluation criteria for the above <task> and <persona>. You need to:
794
795 1. Analyze the Task and Persona: Deeply analyze <task> and <persona> to infer the user's
796 potential interests, knowledge background, and the depth and breadth of content they may
797 prefer.
798 2. Formulate Criteria: Based on your analysis, propose specific evaluation criteria that focus
799 on whether the report's content matches the user's interest points and knowledge level.
800 3. Provide Explanations: For each criterion, provide a brief explanation (explanation)
801 explaining why it is important for evaluating the content alignment for this <task>.
802 4. Assign Weights: Assign a reasonable weight to each criterion (weight), ensuring that
803 the sum of all weights equals exactly 1.0. The weight allocation should logically reflect
804 the personalization-first principle: criteria directly tied to unique personal traits, exclusive
805 preferences, or specific contextual needs in the user persona should receive higher weights,
806 as they are key to achieving true personalized content alignment.
807 5. Avoid Overlap: Make sure the evaluation criteria focus solely on the Content Alignment
808 dimension, avoiding overlap with other dimensions such as Goal Alignment, Expression
809 Style Alignment, and Practicality/Actionability.
810 Core Requirements:
811 1. Strongly Linked to the Persona: The analysis, criteria, explanations, and weights must be
812 directly connected to the user's interests, knowledge background, or content preferences.

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2. **Focus on Content Selection and Depth:** The criteria should assess whether the choice of content is precise and whether the depth is appropriate, rather than merely evaluating whether information is presented.
3. **Provide Sufficient Rationale:** The `<analysis>` section must clearly articulate the overall reasoning behind formulating these criteria and weights, linking them to `<task>` and `<persona>`. Each explanation must clarify why the individual criterion is relevant.
4. **Reasonable Weighting:** The weight distribution should be logical, reflecting the relative importance of each criterion in measuring content alignment, with particular emphasis on giving higher priority to personalized aspects.
5. **Standardized Output Format:** Strictly follow the format below — output the `<analysis>` text first, immediately followed by `<json_output>`.

```
</instruction>
<example_rational>
The following example demonstrates how to formulate content alignment evaluation criteria based on the task requirements and user persona. Pay close attention to the thinking process and analytical approach in this example, rather than simply copying the content or weight values.
</example_rational>
...
Please strictly follow the above instructions and methodology. Now, for the following specific task, start your work:
<task>
“{task_prompt}”
</task>
<persona>
“{persona_prompt}”
</persona>
Please output your <analysis> and <json_output>.
</user_prompt>
```

Scoring Prompt for Personalization

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(For convenience and under time constraints, a temporary, unrefined prompt was employed for scoring during the experiment. The additional personalized indicators included in this temporary prompt—beyond the core metrics of goal alignment and content alignment—were ultimately discarded due to conceptual overlap. Therefore, this provisional prompt is functionally equivalent to our intended final evaluation design.)

`<system_role>`You are a strict, meticulous, and objective expert in evaluating personalized research articles. You excel at deeply evaluating research articles based on specific personalization assessment criteria, providing precise scores and clear justifications.`</system_role>`

`<user_prompt>`

Task Background
 You are given an in-depth research task. Your job is to evaluate a research article written for this task in terms of its performance in **Personalization Alignment**. We will evaluate it across the following four dimensions:

1. Goal Alignment
2. Content Alignment
3. Presentation Fit
4. Actionability & Practicality

`<task>`
 {task_prompt}
`</task>`

User Persona
`<persona>`
 {persona_prompt}
`</persona>`

```

864
865 Article to be Evaluated
866 <target_article>
867 {article}
868 </target_article>
869
870 Evaluation Criteria
871 You must evaluate the specific performance of this article in terms of personalization alignment, following the criteria list below, outputting your analysis and then assigning a score from 0–10. Each
872 criterion includes its explanation, which you should read carefully.
873 <criteria_list>
874 {criteria_list}
875 </criteria_list>
876
877 <Instruction>
878 Your Task
879 Strictly follow each criterion in <criteria_list> to evaluate how <target_article> meets that criterion.
880 You must:
881
882 1. Analyze Each Criterion: For each item in the list, think about how the article meets the
883 requirements of that criterion.
884 2. Analytical Evaluation: Combine the article content, the task, and the user persona to analyze
885 the article’s performance for that criterion, pointing out both strengths and weaknesses.
886 3. Scoring: Based on your analysis, give a score between 0 and 10 (integer) for the article’s
887 performance on that criterion.
888 Scoring Rules
889 For each criterion, give a score between 0 and 10 (integer). The score should reflect the quality of the
890 article’s performance:
891
892 • 0–2 points: Very poor. Almost completely fails to meet the requirement.
893 • 2–4 points: Poor. Meets the requirement only partially, with significant shortcomings.
894 • 4–6 points: Average. Basically meets the requirement; neither particularly good nor bad.
895 • 6–8 points: Good. Mostly meets the requirement, with notable strengths.
896 • 8–10 points: Excellent/Outstanding. Fully or exceptionally meets the requirement.
897
898 Output Format Requirements
899 Strictly follow the <output_format> below to output the evaluation results for each criterion. Do not
900 include any irrelevant content, introductions, or conclusions. Start from the first dimension and
901 output all dimensions and their criteria in sequence:
902 </Instruction>
903
904 <output_format>
905
906 1 {
907     "goal_alignment": [
908         {
909             "criterion": "[The text of the first
910             Goal Alignment criterion]",
911             "analysis": "[Analysis]",
912             "target_score": "[integer score 0-10]"
913         },
914         {
915             "criterion": "[The text of the second
916             Goal Alignment criterion]",
917             "analysis": "[Analysis]",
918             "target_score": "[integer score 0-10]"
919         },
920         ...
921     ],
922     "content_alignment": [
923         {
924             "criterion": "[The text of the first Content Alignment
925             criterion]",
```

```

918
919         "analysis": "[Analysis]",
920         "target_score": "[integer score 0-10]"
921     },
922     ...
923 ],
924 "presentation_fit": [
925     {
926         "criterion": "[The text of the first Presentation Fit
927         criterion]",
928         "analysis": "[Analysis]",
929         "target_score": "[integer score 0-10]"
930     },
931     ...
932 ],
933 "actionability_practicality": [
934     {
935         "criterion": "[The text of the first Actionability
936         & Practicality criterion]",
937         "analysis": "[Analysis]",
938         "target_score": "[integer score 0-10]"
939     },
940     ...
941 ],
942 }
943
944 </output_format>

```

Prompt for Persona Align Score

```

944 <system_role>
945 You are an experienced user research expert, skilled in analyzing and comparing user personas. Your
946 task is to carefully compare a "Preset User Persona" and a "System Dynamically Learned User Per-
947 sona", and identify the key similarities and differences between them.
948 </system_role>
949
950 <user_prompt>
951 Your analysis must strictly follow these four dimensions:
952 1. Basic Attributes & Goals: Compare similarities and differences in areas such as occu-
953     pation, identity, core objectives, and usage motivations.
954 2. Behavioral Patterns: Compare similarities and differences in areas such as usage fre-
955     quency, commonly used features, and interaction depth.
956 3. Needs & Preferences: Compare similarities and differences in areas such as content
957     preferences, feature requirements, and pain points.
958 4. Overall Image Differences: Summarize the overall perceptual differences between the
959     two personas (e.g., "Diligent Learner" vs. "Efficient Problem Solver").
960
961 Input Data:
962 - Preset User Persona: preset_persona_text
963 - System Learned User Persona: learned_persona_text
964
965 Output Requirements:
966 Please output your analysis results in pure JSON format only, without any additional explanations.
967 The JSON structure should be as follows:
968
969     {
970         "comparison_by_dimension": {
971             "Basic Attributes & Goals": {
972                 "Preset Persona Summary": "one-sentence summary",
973                 "Learned Persona Summary": "one-sentence summary",
974                 "Key Similarities": ["point 1", "point 2", ...],
975                 "Key Differences": ["point 1", "point 2", ...],
976                 "Difference Level": "High/Medium/Low"
977             }
978         }
979     }
980
981     // Judge based on the significance of differences

```

```

972
973     },
974     "Behavioral Patterns": {},
975     ... // Same structure as above
976   },
977   "Needs & Preferences": {},
978   ... // Same structure as above
979 },
980 "overall_summary": {},
981   "Preset Persona Overall Image": "a descriptive label or phrase",
982   "Learned Persona Overall Image": "a descriptive label or phrase",
983   "Overall Alignment Score": "integer from 0-100", // 100
984   indicates complete alignment
985   "Most Important Insight": "one or two sentences explaining the
986   most critical insight"
987 }
988
989 </user_prompt>

```

990 9.3 INTERACTION UNDERSTANDING PROMPT

991 UNDERSTAND USER EXPERIENCE PROMPT

993 Perform topic tagging on this message from user following these rules:

- 994 1. Generate machine-readable tag
- 995 2. Tag should cover:
 - 996 - Only one primary event concerning the user messages.
 - 997 - The author's attitude towards the event.
 - 998 - The topic should be the subject of the message which the user held attitude towards.
 - 999 - The topic and reason behind the attitude, sometimes you need to infer the attitude from the users' words.
 - 1000 - The facts or events inferred or revealed from the user's message.
 - 1001 - If the author mention the time of the facts or events, the tag should also include the time inferred from the message (e.g., last day, last week)
 - 1002 - Any attributes of the user revealed by the user's message (e.g., demographic features,biographical information,etc).
- 1003 3. Use this JSON format:

```

1004   {
1005     "text": "original message",
1006     "tags": {},
1007     "topic": ["event"],
1008     "attitude": ["attitude towards the event":Positive or Negative or Mixed]
1009     "reason": ["The reason concerning the attitude towards the event"]
1010     "facts": ["The facts or events inferred from the user's message"]
1011     "attributes": ["The attributes of the user revealed by
1012     the user's message"]
1013   },
1014   "summary": "One sentence summary of the message"
1015   "rationale": "brief explanation concerning why raising these tags"
1016 }

```

1017 Example Input: "The jazz workshop helped me overcome performance anxiety"

1018 Example Output:

```

1019   {
1020     "text": "Last week's jazz workshop helped me overcome
1021     performance anxiety since the tutors are so patients.",
1022     "tags": {},
1023       "topic": ["music workshop"],
1024       "attitude": ["Positive"],
1025       "reason": ["The tutors can teach the user patiently."],
1026       "facts": ["join jazz workshop last week"],
1027   }

```

```

1026
1027     "attributes": ["user worries about jazz performance"]
1028 },
1029     "summary": "Jazz workshop helped the user overcome
1030     performance anxiety."
1031     "rationale": "The user's performance anxiety was
1032     alleviated with the help of Jazz Workshop.
1033     Therefore , he is positive towards Jazz Workshop."
1034
1035 Example Input: "I stop playing basketball for this semester due to too much stress."
1036 Example Output:
1037 {{{
1038     "text": "The user step away from playing baskerball
1039     due to too much stress.",,
1040     "tags": {{{
1041         "topic": ["playing basketball"],
1042         "attitude": ["negative"],
1043         "reason": ["Too much stree for playing basketball"],
1044         "facts": ["stop playing basketball"],
1045         "attributes": ["user hate stress"]
1046     }}},
1047     "summary": "The user stop playing baskerball due to
1048     too much stress."
1049     "rationale": "The user stop playing baskerball due
1050     to too much stress.
1051     Therefore , the user is negative towards playing basketball."
1052 }}}
1053 Example Input: "I go back to play basketball due to strenghten my body yesterday."
1054 Example Output:
1055 {{{
1056     "text": "The user return to play basketball due to
1057     strenghten the body.",,
1058     "tags": {{{
1059         "topic": ["playing basketball"],
1060         "attitude": ["Positive"],
1061         "reason": ["Baskterball could help strenghtening the body"],
1062         "facts": ["return to play basketball yesterday"],
1063         "attributes": ["User value the body"]
1064     }}},
1065     "summary": "The user go back to play basketball due to
1066     strenghten the body."
1067     "rationale": "he user go back to play basketball due to
1068     strenghten the body. There , the user is positive towards
1069     playing basketball."
1070 }}}
1071 Example Input: "I hate playing basktetball due to its pleasure"
1072 Example Output:
1073 {{{
1074     "text": "I hate playing basktetball since I move from my
1075     hometowm GuangZhou due to its pleasure.",,
1076     "tags": {{{
1077         "topic": ["hate playing basketball"],
1078         "attitude": ["negative"],
1079         "reason": ["The user hates playing basktetball for pleasure."],
1080         "facts": ["hate playing basketball"],
1081         "attributes": ["user hate stress", "user 's hometown
1082             is GuangZhou"]
1083     }}},
1084     "summary": "The user go back to play basketball due to
1085     strenghten the body."
1086 }}}

```

1080
1081 "rationale": "The user go back to play basketball due to
1082 strenghten the body. There, the user is positive towards
1083 playing basketball."
1084 }
1085
1086

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Now analyze this message: "message"