CheckEval: A reliable LLM-as-a-Judge framework for evaluating text generation using checklists

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Abstract

002 Existing LLM-as-a-Judge approaches for evaluating text generation suffer from rating inconsistencies, with low agreement and high rating variance across different evaluator models. We attribute this to subjective evaluation criteria combined with Likert scale scoring in existing protocols. To address this issue, we introduce CheckEval, a checklist-based evaluation framework that improves rating reliability via decomposed binary questions. Through experiments with 12 evaluator models across multiple datasets, we first demonstrate that CheckE-013 val strongly correlates with human judgments. More importantly, CheckEval dramatically improves the average agreement across evaluator models by 0.45 and reduces the score variance. CheckEval scores furthermore have the benefit of being more interpretable because it decomposes evaluation criteria into traceable binary decisions, allowing analyses of specific attributes driving quality judgments.

1 Introduction

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Evaluating text generation quality remains a major challenge in Natural Language Generation (NLG), particularly as Large Language Models (LLMs) continue to advance in their generative capabilities (Brown et al., 2020; Chowdhery et al., 2023; Achiam et al., 2023). This is especially evident in tasks such as summarization, dialogue, and creative writing (Liu et al., 2023d; Kim et al., 2023; Liu et al., 2023a), where qualitative dimensions of the output are crucial yet difficult to measure systematically. Consequently, there is growing interest in developing evaluation methods that can effectively capture these aspects. These methods will ideally involve well-defined protocols that ensure reliability across different raters and tasks. In obtaining actual scores from such protocols, human evaluation remains the gold standard, but it is costly, time-consuming, and difficult to scale

(Novikova et al., 2017; Belz et al., 2020). While lexical overlap-based metrics such as ROUGE and BLEU (Lin, 2004; Papineni et al., 2002) have been widely adopted for ease of automation, they align poorly with human judgments, calling for alternatives that better approximate human evaluation.

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Recent work has explored the use of LLM-as-a-Judge as a scalable alternative, leveraging LLMs to assess generated text directly (Zheng et al., 2023). This paradigm has evolved through various approaches: single-turn prompting (Liu et al., 2023b; Fu et al., 2023), meta-evaluator training (Kim et al., 2023; Wu et al., 2024b), and even more sophisticated methods like multi-agent debate (Chan et al., 2024; Kim et al., 2024). However, these methods often rely on subjective evaluation protocols that require evaluators to assign holistic scores without clear decision criteria. For example, evaluators are typically asked to rate text on a Likert scale from 1 to 5 (higher is better) across evaluation dimensions, such as coherence, consistency, fluency, and relevance. While Likert scales are effective for capturing ordinal relationships in human evaluation, they face two key challenges when applied to LLM-based evaluator models. First, current LLMs are known to struggle with subjective criteria in Likert-scale evaluations, in particular showing difficulty in differentiating between high-quality outputs (Li et al., 2019; Stureborg et al., 2024). Second, evaluation results are highly sensitive to the choice of evaluator models. These lead to low interevaluator agreement (IEA),¹ which we define as the agreement among evaluator models (of similar capacity), as well as high variance in evaluation results (Stureborg et al., 2024). Yet, previous LLM-as-a-Judge approaches have overlooked these

¹This is equivalent to Inter-Annotator Agreement (IAA) in human evaluation (Artstein, 2017), but we use the term IEA in this paper to make it clear that the agreement we are aiming to improve is agreement between evaluator models, rather than between human raters providing the gold evaluation.



Figure 1: Overall process of CheckEval. CheckEval consists of three stages: (1) Defining Dimensions of Evaluation, where humans select specific dimensions and define sub-dimensions; (2) Checklist Generation, which incorporates two augmentation methods—question diversification (green) and elaboration (blue); and (3) Checklist-based Evaluation, where the model responds to the checklist with yes/no answers.

issues (Gao et al., 2024a).

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To address these challenges, we introduce CheckEval, a reliable evaluation framework that decomposes evaluation criteria to target finegrained qualitative dimensions and turns them into a checklist.² Inspired by recent advances in finegrained decomposition of evaluation (Liu et al., 2023c; Min et al., 2023), our framework breaks down evaluation into discrete Boolean questions. This decomposition simplifies each individual evaluation question and clarifies the rationale behind evaluation decisions. CheckEval addresses key limitations of existing methods in two ways. First, it improves explainability by tracking how specific criteria are met, making evaluation decisions more explicit and reducing ambiguity. Second, it enhances consistency through structured binary responses, which improve IEA and reduce variability. Importantly, CheckEval maintains competitive correlation with human evaluation while achieving these improvements. These improvements are verified through comprehensive experiments across 12 different LLM-based evaluator models of varying sizes, including both open and closed-source models, on multiple datasets. The main contributions of this study can be summarized as follows:

• We introduce CheckEval, a fine-grained evaluation framework leveraging a Boolean QA checklist to address the rating consistency issues with existing LLM-as-a-Judge methods for NLG evaluation. • Experiments across 12 LLMs and multiple datasets demonstrate significant improvements in correlation with human evaluation compared to Likert-based approaches like G-Eval (Liu et al., 2023b).

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• CheckEval shows reduced sensitivity to the choice of evaluator models, leading to more consistent evaluation results with lower variance and higher IEA.

2 Related Work

2.1 LLM-as-a-Judge

Traditional NLG evaluation metrics like ROUGE and BLEU show clear limitations due to their reliance on reference texts (Gu et al., 2021). With advances in LLMs, researchers have explored LLM-as-a-Judge, where an LLM evaluates texts based on specified criteria, formalized as $F(\text{subject}, \text{criteria}) \rightarrow \text{result}$ (Li et al., 2024). LLM-as-a-Judge can be categorized into pairwise and pointwise evaluation approaches (Gu et al., 2024). Pairwise evaluation (Zheng et al., 2023; Qin et al., 2024) compares two outputs to determine relative preference but is computationally expensive as comparisons scale exponentially. In contrast, pointwise evaluation (Liu et al., 2023b; Fu et al., 2023) assigns scores to individual outputs, allowing for absolute scaling and continuous assessment. However, existing pointwise evaluation protocols often lack granularity, assigning a single numeric score to each dimension of evaluation. If the specified dimensions of evaluation are too broad (e.g., fluency), this may lead to inconsis-

²Our checklist concept is inspired by Ribeiro et al. (2020), who proposed checklist-based testing for NLP models.

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tencies in judgments because many factors could
influence the quality along the target dimension.
CheckEval builds on the pointwise evaluation but
addresses its limitations by adopting a finer-grained
Boolean QA Checklist.³

2.2 Decomposition Strategy

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Decomposing complex information into minimal units to simplify tasks have been explored in various areas of NLP (Kamoi et al., 2023; Chen et al., 2022; Wright et al., 2022; Krishna et al., 2023; Nenkova and Passonneau, 2004; Liu et al., 2024). Recent studies have shown that breaking down content into atomic units reduces subjectivity in factual consistency judgment (Liu et al., 2023c; Min et al., 2023). Atomic units represent elementary information that cannot be further divided. Similarly, CheckEval decomposes evaluation criteria into finegrained Boolean QA Checklists to enhance clarity and minimize ambiguity in the evaluation process.

2.3 Reliability of Evaluation

Reliability is an important yet often overlooked component of evaluation. Many LLM-as-a-Judge methods focus only on correlation with human scores, often neglecting consistency and stability across different LLMs. Recent studies have highlighted several reliability concerns. Xiao et al. (2023) demonstrate that LLMs fail to reliably assess subtle quality differences in text. Similarly, Bavaresco et al. (2024) find these models often assign highly variable ratings to identical inputs. Furthermore, IEA remains low across models, compromising evaluation reliability (Stureborg et al., 2024). CheckEval addresses these issues by evaluating not only correlation but also IEA and score variance across evaluator models, improving reliability across diverse LLMs.

3 Method

CheckEval consists of three stages, (1) Defining Dimensions of Evaluation, (2) Checklist Generation, and (3) Checklist-Based Evaluation, as shown in Figure 1. The framework translates the evaluation criteria into a Boolean QA checklist, each question in the checklist expecting a binary (yes/no)

response. This format improves clarity and alleviates ambiguity compared to Likert-scale scoring (discussed further in Section 6.2).

3.1 Defining Dimensions of Evaluation

The first stage defines the evaluation dimensions of text quality (e.g., consistency, fluency) by either adopting predefined dimensions from benchmarks or specifying custom dimensions for the task. For each dimension, we then define sub-dimensions that break down the high-level dimensions further into distinct and detailed components. The subdimensions are grounded in the original definitions of the dimensions from benchmark datasets and can also also informed by related work (Liu et al., 2023c; Laban et al., 2023; Tang et al., 2019). For instance, fluency in summarization can include sub-dimensions such as formatting, grammar, completeness, and readability.

Sub-dimensions must be carefully designed to align with benchmark definitions and to prevent inconsistencies in evaluation. While LLMs can be used to automate the generation of sub-dimensions and questions, we found that fully relying on them often led to misalignment with the criteria defined by the benchmark. This leads to evaluation that is not grounded on the benchmark design, potentially producing incorrect assessments. To address this, we only allow human-selected sub-dimensions in our work, following prior work that recommends human oversight as an effective way to maintain alignment with benchmark objectives (Szymanski et al., 2024; Pan et al., 2024).

3.2 Checklist Generation

Seed Question Writing We create Boolean questions that correspond to the sub-dimensions defined in the first step. Each question requires a 'yes' or 'no' answer, where 'yes' indicates adherence to the evaluation criterion corresponding to the target sub-dimension. This binary format simplifies the judgment process, ensuring that evaluation criteria are explicitly defined and consistently applied (Laban et al., 2023; Liu et al., 2023c). This format also helps LLMs generate more reliable responses by constraining the answer space, minimizing response variability, and reducing ambiguity. For example, the question "Are all words in the sentence spelled correctly?" elicits a clearer and more direct response than an open-ended alternative like "How well does the sentence adhere to or deviate from standard grammar rules?".

³Recent studies (Wu et al., 2024a; Wang et al., 2024) use LLM-as-a-Judge as a reward signal in alignment training with RLHF (Ouyang et al., 2022). However, this approach primarily aims to optimize model training rather than enhance evaluation robustness and explainability. Our work focuses on improving evaluation frameworks, and integrating evaluation signals into model training is beyond our scope.

Question Augmentation Manually designing a 234 comprehensive set of evaluation questions would 235 be ideal for ensuring a high-quality checklist. However, this approach faces scalability limitations, making it impractical to generate a sufficiently large and diverse set of questions for evaluation. This challenge becomes even more significant 240 when extending to individual application scenar-241 ios, each requiring its own comprehensive set of questions. To this end, we expand the seed ques-243 tions using LLMs, enhancing both the diversity and granularity of evaluation. Augmentation en-245 ables broader coverage while refining questions to 246 capture a wider range of lexical and semantic vari-247 ations. This process follows two strategies, each 248 extending the coverage of seed questions. (1) Question Diversification expands evaluation diversity by introducing variations that explore different perspectives of sub-dimensions and contexts of the seed question. (2) Question Elaboration increases granularity by expanding the seed questions into more specific and detailed questions. To ensure that the augmented questions remain grounded in the seed questions, Question Diversification and Elab-257 oration are performed independently rather than sequentially. For example, the seed question "Are 259 all words in the sentence spelled correctly?" can 260 be expanded into "Are all sentences complete, with no fragments or missing components?" (diversifi-262 cation) or specified into "Are proper nouns (names of people, places, etc.) spelled correctly?" (elabo-264 ration). By integrating both approaches, the checklist maintains a structured and scalable evaluation framework.

Question Filtering LLM-based augmentation expands the question set, but it can also generate 269 questions that do not fully align with the intended 270 evaluation criteria. Some questions may reflect mis-271 interpretations of dimension definitions or add unnecessary redundancy, which can affect evaluation reliability. To filter out such questions, we apply an LLM-based minimal filtering process that evaluates 275 a combined pool of seed and augmented questions 276 for each dimension. This filtering step applies three 277 main criteria for retaining relevant questions: (1) alignment, verifying that a 'yes' response to the question indicates higher quality; (2) dimension consistency, confirming that the question adheres 281 to the original definition of the evaluation dimension; and (3) redundancy removal, eliminating semantically overlapping questions to avoid unnecessary repetition. While there is no direct metric to measure filtering effectiveness, we observe improved correlation with human judgments after filtering, suggesting that the filtering is functioning as intended. We further validated the quality of the checklist via human study, where annotators scored the augmented and filtered questions (See Appendix B.1.)

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3.3 Checklist-Based Evaluation

In the final stage, LLMs evaluate the target text using the completed checklist (see Table 12 and 13 for the number of checklist questions and Table 22 and 23 for the dimensions, sub-dimensions, and corresponding seed question for each dataset). To improve efficiency, we ask multiple questions simultaneously rather than asking each question separately. We compared single-question and multi-question inference in our pilot experiments and found no noticeable difference in performance. Therefore, we evaluated multiple questions together to reduce the computational cost. The questions are grouped by sub-dimensions, ensuring that related questions are presented together to aid model comprehension. For each question in the checklist, the LLM generates a 'yes' or 'no' response. The final quality score is computed as the proportion of 'yes' responses among all questions (e.g., 15 'yes' out of 20 questions yields 0.75). We note that the final score is computed by treating all checklist questions equally, each 'yes' response contributes the same weight. We discuss an alternative weighting strategy in Appendix C.2. More implementation details about the evaluation process are described in Section 4.4. This approach enhances explainability by explicitly tracking how specific criteria are met, making evaluation decisions more interpretable without requiring additional rationale generation. Unlike existing LLM-as-a-Judge approaches, such as G-Eval (our main comparison point) that generate only numerical scores without explanation (e.g., "Based on the conversation history, the corresponding context, and the response, here is the evaluation: 'Naturalness': 2"), the reasoning behind the evaluation score is easily traceable from the checklist responses.

4 Experimental Setup

4.1 Datasets and Metrics

Following Liu et al. (2023b), we use three metaevaluation benchmarks for various tasks to measure the effectiveness of CheckEval: **SummEval** (Fabbri et al., 2021), **Topical-Chat** (Zhong et al., 2022) and **QAGS** (Wang et al., 2020). Our main evaluation focuses on SummEval and Topical-Chat, which cover a broad range of evaluation dimensions. QAGS, which focuses solely on factual consistency in summarization, is included in Appendix B.2. We report Pearson's r, Spearman's ρ , Kendall's τ on each benchmark.

4.2 Baselines

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We selected G-Eval (Liu et al., 2023b) as our main baseline for comparison. G-Eval adopts chain-ofthought prompting (Wei et al., 2022) and a formfilling paradigm to generate evaluation scores on a Likert scale. We selected it based on three factors: (1) its widespread adoption, (2) the availability of publicly released prompts that facilitate reproducibility, and (3) its relatively simple setup that avoids confounding performance-enhancing techniques-such as prompt optimization (e.g., selfcorrection), training meta-evaluators, preference learning, or multi-agent frameworks. Like G-Eval, CheckEval is also designed to rely solely on a binary checklist mechanism, without introducing additional optimization techniques beyond standard prompting. Although they are not apples-to-apples comparisons, we also include comparisons to methods surveyed in Gu et al. (2024); Gao et al. (2024b) showing that CheckEval remains competitive even in light of more recent methods. Further details on the baseline implementations are provided in Appendix A.2.

4.3 Models

We test both open-source models of varying sizes and closed-source GPT models as evaluators. The models included in each category are as follows:⁴ (1) Large models (70–123B): LLama3.1-70B, Mistral-Large (123B), Qwen2.5-72B. (2) Medium models (22–32B): Mistral-Small (22B), Gemma2-27B, Qwen2.5-32B. (3) Small models (7–9B): LLama3.1-8B, Gemma2-9B, Qwen2.5-7B, (4) GPT models: GPT-4-Turbo, GPT-4o, GPT-4o-mini (Achiam et al., 2023; Dubey et al., 2024; Jiang et al., 2023; Yang et al., 2024; Riviere et al., 2024).

379 4.4 Implementation Details

Following prior work (Liu et al., 2023b), we set temperature = 0, n = 1, and fix the random seed

Model	Evaluation	SummE	val (Avg.)	Topical-	Chat (Avg.
	Methods	ρ	au	ρ	r
non-LLM-as-a-,	Judge				
	ROUGE-L	0.17	0.13	0.24	0.24
	BERTScore	0.23	0.18	0.25	0.24
	MOVERScore	0.47	0.38	0.22	0.24
	BARTScore	0.19	0.15	0.29	0.29
	UniEval	0.39	0.31	0.28	0.26
LLM-as-a-Judg	e				
Llama3.1-70B	G-Eval	0.40	0.36	0.45	0.39
	CheckEval	0.46	0.40	0.57	0.57
Mistral-Large	G-Eval	0.52	0.47	0.64	0.62
	CheckEval	0.55	<u>0.48</u>	<u>0.65</u>	0.65
Qwen2.5-72B	G-Eval	0.43	0.39	0.62	0.61
	CheckEval	0.50	0.44	0.59	0.60
Mistral-Small	G-Eval	0.18	0.16	0.58	0.52
	CheckEval	0.45	0.39	0.47	0.49
Gemma2-27B	G-Eval	0.44	0.39	0.31	0.29
	CheckEval	0.51	0.44	0.53	0.52
Qwen2.5-32B	G-Eval	0.50	0.45	0.46	0.38
	CheckEval	0.52	0.44	0.56	0.56
Llama3.1-8B	G-Eval	0.24	0.21	0.11	0.09
	CheckEval	0.41	0.34	0.46	0.45
Gemma2-9B	G-Eval	0.38	0.34	0.46	0.35
	CheckEval	0.43	0.37	0.49	0.50
Qwen2.5-7B	G-Eval	0.41	0.38	0.45	0.39
	CheckEval	0.42	0.37	0.48	0.47
GPT-4 Turbo	G-Eval	0.51	0.46	0.59	0.58
	CheckEval	0.52	0.46	0.63	0.64
GPT-40	G-Eval	0.32	0.29	0.52	0.43
	CheckEval	0.50	0.44	0.64	0.63
GPT-40-mini	G-Eval	0.45	0.40	0.58	0.56
	CheckEval	0.49	0.42	0.59	0.59

Table 1: Average correlation scores across dimensions on the benchmarks. For SummEval, we report samplelevel ρ and τ . For Topical-Chat, we report turn-level ρ and r. Colors indicate model groups: large (pink), medium (blue), small (green) and GPT (purple). The best score per model category is bolded, and the highest overall score is marked with an underline.

for both G-Eval and CheckEval. Additionally, We set max_length to 20 for G-Eval as it generates a single score, and 200 for CheckEval as it needs to generate responses to multiple checklist questions. We use the original prompts provided by the authors of G-Eval without any modifications. Example prompts for CheckEval are provided in the Appendix F. We evaluated multiple questions in the checklist within a single prompt to enhance efficiency and practicality rather than evaluating each question individually, as discussed in Section 3.3.

We use GPT-40 for both the question augmentation and filtering steps in the checklist generation stage. The total number of generated questions at each step is provided in Appendix D. For experiments, we use vLLM 0.6.3 (Kwon et al., 2023) with four A100 GPUs. The costs of evaluating all 1,600 samples from SummEval with GPT-40 are approximately \$22. 382

⁴The links for each model are provided in Appendix E.

Dataset	Correlation	p-value
SummEval	Spearman Kendall	0.005** 0.043*
Topical-Chat	Spearman Pearson	0.003^{**} 0.036^{*}

Table 2: Wilcoxon test p-values for different datasets and metrics after FDR correction. (*: p < .05, **: p < .01)

5 Results

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5.1 Correlation with Human Evaluation

Table 1 shows the correlation between various evaluation methods and human judgments on the SummEval and Topical-Chat datasets (detailed correlation results for all dimensions are shown in Table 18, 20 and 9 in the Appendix). We compare both non-LLM-as-a-Judge and LLM-as-a-Judge, with an emphasis on how CheckEval compares against G-Eval across 12 LLMs.

Excluding MOVERScore, most non-LLM-as-a-Judge metrics exhibit very low correlation with humans. Among LLM-as-a-Judge methods, CheckEval consistently achieves higher correlation with human judgments than G-Eval, with only a few exceptions of Qwen2.5 and Mistral-Small. These results suggest that CheckEval's fine-grained, checklistbased design more effectively captures subtle differences in text quality, leading to improved correlation with human judgments. When analyzing model sizes, large open-source models show strong performance, with Mistral-Large combined with Check-Eval achieving the highest correlation among all models. Even in medium- and small-sized modelswhere evaluation capacity tends to be weaker-CheckEval maintains its advantage over G-Eval. Notably, some medium-sized models perform particularly well on SummEval, achieving correlations comparable to larger models. For GPT models, CheckEval consistently yields stronger correlations than G-Eval, particularly with GPT-40.

To assess the statistical significance of the performance difference between CheckEval and G-Eval, we conducted Wilcoxon Rank-Sum Tests with False Discovery Rate adjusted using the Benjamini-Hochberg correction (Table 2). The results show that the distributions of average correlation scores derived from CheckEval and G-Eval are significantly different for both datasets.

We also included a broader comparison with recent evaluation methods surveyed in Gu et al. (2024); Gao et al. (2024b). For CheckEval and G-Eval, we use scores using the best-performing

Evaluation	Model	Sumn	nEval (Avg.)	Topic	al-Chat (Avg.)
Methods		ρ	au	ρ	r
TIGERScore	LLaMA 2-13B [†]	0.39	0.31	0.28	0.26
GPTScore	GPT-4	0.39	0.34	0.36	0.34
G-Eval	Mistral-large	0.52	0.47	0.64	0.62
Analyze-Rate	Claude 3 Sonnet	0.53	0.44	0.64	0.64
HD-EVAL	GPT-4	0.53	-	0.62	0.63
SEEval	Claude 3 Sonnet	0.52	0.47	0.65	0.64
CheckEval	Mistral-large	0.55	0.48	0.65	0.65

Table 3: Comparative performance of various LLM-asa-Judge methods. Models marked with † are fine-tuned.

Model	Evaluation	Summ	Eval (Avg.)	Topical-Chat (Avg.)		
Group	Methods	α	κ	α	κ	
All	G-Eval	0.09	0.19	0.06	0.34	
	CheckEval	0.48	0.48	0.45	0.45	
Large	G-Eval	0.05	0.16	0.01	0.51	
	CheckEval	0.67	0.67	0.67	0.67	
Medium	G-Eval	0.04	0.14	0.07	0.22	
	CheckEval	0.56	0.56	0.50	0.50	
Small	G-Eval	0.06	0.10	0.04	0.16	
	CheckEval	0.24	0.24	0.17	0.17	
GPT	G-Eval	0.08	0.20	0.04	0.50	
	CheckEval	0.56	0.56	0.54	0.54	
Тор-3	G-Eval	0.07	0.23	0.03	0.56	
	CheckEval	0.65	0.65	0.57	0.57	

Table 4: Inter-evaluator agreement (IEA) results for SummEval and Topical-Chat, comparing G-Eval and CheckEval across different model groups. Top-3 refers to the three models with the highest correlation to human judgments. The best score per model category is bolded.

evaluator in our experiments (Mistral-large). Table 3 shows that CheckEval performs well overall on both datasets, and remains competitive even compared to more recent approaches. However, we would like to emphasize again that our main goal is not to propose the best-performing LLM-as-ajudge method. Instead, our focus is on building a more reliable evaluation process and analyzing its consistency across different LLMs, and that is why comparison to G-Eval is the most directly relevant result.

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5.2 Inter-evaluator Agreement (IEA)

Table 4 compares the IEA of G-Eval and Check-Eval on the SummEval and Topical-Chat datasets. We measure IEA using Krippendorff's α and Fleiss' κ , treating different LLMs within the same group (large, medium, small, GPT) as annotators. While correlation with human judgments is a main metric in LLM-as-a-Judge, **high correlation alone does not guarantee reliability**. Reliability is a desirable property for evaluation methods, as it ensures that different evaluator models assign similar

Correlation	ρ	au
Mistral-large (C) vs. Humans (C)	0.73**	0.58**
Qwen2.5-72B (C) vs. Humans (C)	0.72**	0.59***
Llama3.1-70B (C) vs. Humans (C)	0.73**	0.58**
Humans (L) vs. Humans (C)	0.69**	0.54***
Agreement (dim: Relevance)	# Annotators	κ
Humans	3	0.53
LLMs (Large) & Humans	6	0.49

Table 5: Human evaluation on SummEval. C denotes CheckEval, L denotes Likert (original Summeval Score). We use the LLM results from the large model group. (**: p < .01, ***: p < .001)

scores/rating to the same input. This reliability is critical yet overlooked in existing frameworks.

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G-Eval demonstrates this limitation. It achieves fairly good correlation with human judgments but shows much lower IEA in general. Table 4 is evident when looking at G-Eval scores for Large and Top-3 best models,⁵ and contrasting them with CheckEval's IEA. This indicates inconsistent scoring across different LLM evaluator models (of similar general capacity). We speculate that existing protocols like G-Eval's mainly lend themselves to inconsistencies in the following two ways: (1) the evaluation dimensions adopted encompass multiple distinct fine-grained criteria, making it difficult for LLMs to generate a consistent holistic score, and (2) adjacent Likert scale scores lack clear distinctions (e.g., 3 vs. 4) and are not calibrated well across models (Laban et al., 2023).

CheckEval's fine-grained checklist approach improves upon this limitation greatly. For the large models, CheckEval achieves best IEA scores of 0.67 (α and κ), on SummEval, which is comparable to IEA among human raters ($\kappa \approx 0.7$) (Fabbri et al., 2021), and 0.67 (α and κ) on Topical-Chat. Crucially, CheckEval maintains both high correlation and IEA across different LLMs and tasks. These results demonstrate that CheckEval provides a more reliable evaluation than G-Eval (See Table 19 and 21 for a detailed per-dimension IEA).

5.3 Human Validation

To further assess the validity of CheckEval, we asked human annotators to manually apply the same checklist and compared their scores with those generated by LLMs (Table 5). Details of the human validation setup are provided in Appendix A.4.

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Correlation We sampled 20 summaries from the SummEval dataset. The random sampling was stratified based on original annotation scores to ensure balanced coverage of a wide range of quality levels. Three annotators evaluated each summary using the checklist, which contains approximately 25 binary (yes/no) questions per evaluation dimension. This resulted in roughly 2,000 binary annotations per annotator. For each summary, we aggregated checklist scores by summing the number of 'yes' responses per dimension, following the same method used for LLM outputs. We then computed correlation between these aggregated human scores and those from three large LLMs: Mistral-Large, Qwen2.5-72B, and Llama3.1-70B. In addition, we calculated correlation between the original Likert-scale scores from SummEval and the checklist-based human scores. All correlations are statistically significant, indicating that CheckEval scores successfully capture human judgments.

Agreement Due to the high annotation cost, we focused on relevance for agreement analysis. We collected binary annotations on 100 summaries (sample size selected based on a power analysis targeting 95% confidence interval width of ≤ 0.2 for IEA scores). Each annotator answered approximately 10,000 questions. We report inter-annotator agreement among the three human annotators, as well as agreement between the human group and the large LLM group. We observe high agreement between humans and LLMs, showing that CheckEval elicits consistent scores across both human and LLM raters.

6 Analysis

6.1 Stability Analysis of Evaluation Methods

We further analyze the stability of evaluation methods by examining the distribution of correlations with human judgments across different evaluator models. While agreement analysis (Section 5.2) focuses on how consistently models assess the same samples, stability evaluates whether an evaluation method maintains reliable alignment with human annotations across all evaluator models. As shown in Figure 2, CheckEval achieves higher mean correlations and lower variance than G-Eval on both datasets, demonstrating more stable evaluation across different models. Detailed correlation

⁵**CheckEval** (SummEval: GPT-4-Turbo, Mistral-Large, Gemma2-27B, Topical-Chat: GPT-4-Turbo, GPT-4o, Mistral-Large), and **G-Eval** (SummEval: GPT-4-Turbo, GPT-4o-mini, Mistral-Large, Topical-Chat: GPT-4-Turbo, Mistral-Large, Qwen2.5-72B



Figure 2: Kernel density estimation (KDE) of correlations with human judgments for G-Eval (purple) and CheckEval (pink) across different evaluator models on SummEval and Topical-Chat. Dashed lines indicate mean correlation values.

statistics, including full mean and variance values, are available in Table 14.

6.2 Case Study

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We conduct a case study on the naturalness dimension in the Topical-Chat dataset to illustrate how CheckEval enhances explainability by explicitly showing which evaluation criteria contribute to the final score (see Table 6). We evaluate system responses generated by Mistral-large, the model with the strongest correlation with human judgments. For this case study, we normalize all scores to a 0-1 scale for direct comparison. On evaluating the given text on naturalness, CheckEval (0.88) aligns more closely with human judgments (1.0), rating the response as natural. In contrast, G-Eval (0.25) assigned a much lower naturalness score. More importantly, while G-Eval provides only a score without explanation, CheckEval's systematic decomposition into specific sub-questions helps us attribute the high score to individual questions with a 'yes' answer (e.g., the response is natural because it avoids repetition, the message is clear, etc.). An additional case study on low-quality samples from benchmark datasets is presented in Appendix C.1, further demonstrating how CheckEval operates across a wider range of text qualities.

6.3 Ablation Study

576 We conducted an ablation study to assess the con-577 tribution of each component in the CheckEval

Conversation history (source)	
A: Hello, how are you today? Do you like to go to concerts?	
B: Not as much as I used to, but I do.	
A: Yeah, same here! Creed gave a concert so bad there were lawsuits against the band.	
 B: I have no idea. I'm sure that someone has video of it. Do you enjoy the music of the Foo A: Oh yes, I love them. I love the video of all the drummers and other instruments playing a time. People came from all over the world to be in that. B: They are pretty amazing. They performed a concert so loud that it showed up on New seismic monitors!	t the san
Context - In 2002, a Creed concert was so bad that four concertgoers filed a lawsuit against ti	he band.
System Response - I know, I think I have heard that before, I think it was really cool.	
Checklist	
Questions	Answe
Does the response avoid unnecessary repetition of the same content between sentences?	Yes
Does each sentence directly relate to the topic being discussed?	No
	Yes
Is the overall message clear and easy to understand?	Yes
Is the overall message clear and easy to understand? Does each sentence in the response convey a clear meaning?	
	Yes
Does each sentence in the response convey a clear meaning? Is the tone consistent throughout? Does the response avoid using jargon or overly complex words that might confuse the	Yes Yes
Does each sentence in the response convey a clear meaning? Is the tone consistent throughout? Does the response avoid using jargon or overly complex words that might confuse the listener?	Yes
Does each sentence in the response convey a clear meaning? Is the tone consistent throughout? Does the response avoid using jargon or overly complex words that might confuse the listener? Are there no major grammatical errors?	Yes
Does each sentence in the response convey a clear meaning? Is the tone consistent throughout? Does the response avoid using jargon or overly complex words that might confuse the listener?	Yes
Does each sentence in the response convey a clear meaning? Is the tone consistent throughout? Does the response avoid using jargon or overly complex words that might confuse the listener? Are there no major grammatical errors?	Yes

Table 6: Case study on the naturalness dimension in the Topical-Chat.

	SummEval	Topical-Chat
CheckEval	0.48	0.55
w/o filtering	0.48	0.54
w/o augmentation	0.46	0.53

Table 7: checkeval-ablation

pipeline. Table 7 reports results when removing filtering and augmentation step. Both components contribute to overall performance, with the augmentation stage showing a slightly larger impact.

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7 Conclusion

We propose CheckEval, a fine-grained Boolean QA Checklist framework that addresses key limitations in existing LLM-as-Judge approaches for evaluating text generation. By decomposing evaluation criteria into structured binary questions, Check-Eval enables reliable evaluation of (open-ended) text. Our experiments across various models and datasets demonstrate that CheckEval outperforms widely-adopted Likert scale-based methods like G-Eval, achieving higher correlation to human evaluation and IEA across different LLM evaluators. The framework shows particular strength in evaluating high-quality texts by effectively capturing subtle qualitative differences while maintaining explainability. Additionally, CheckEval enhances evaluation stability through reduced variance across LLMs. This shows that our framework offers a promising solution for constructing more reliable evaluation benchmarks across diverse NLG tasks.

8 Limitations

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CheckEval improves the reliability of LLM-as-a-Judge evaluation, but it has several limitations. First, while automating checklist generation is a promising direction for improving scalability, it introduces challenges that are common to many automatic evaluation methods. CheckEval uses task-specific, human-written seed questions, which helps ground the evaluation in task-relevant criteria. However, as an automatic evaluation method, there may be factors beyond our control that lead to potential misalignment. In such cases, human involvement may be necessary to ensure alignment with task-specific goals. This is not a limitation of CheckEval specifically, but a broader challenge inherent to automatic evaluation approaches.

Second, this study focused on analyzing modelwise evaluation trends and comparing Likert-scale evaluation with Boolean QA checklist-based evaluation. However, recent LLM-as-a-Judge studies have introduced various techniques to enhance human alignment. Methods such as prompt optimization (e.g. chain-of-thought (Wei et al., 2022), selfcorrection (Xu et al., 2023)), multi-agent debate (Chan et al., 2024; Kim et al., 2024), and metaevaluator training (Kim et al., 2023; Wu et al., 2024b; Zhu et al., 2025) enable LLMs to make more enhanced judgments. Therefore, future work should compare it against these approaches and analyze how it differs in terms of reliability. This would also help determine whether CheckEval can be combined with such techniques to build a more robust evaluation framework.

Third, while CheckEval's boolean-style decision improves evaluation reliability, not all NLG tasks and evaluation criteria can be strictly answered with a yes/no response. This limitation becomes more apparent when considering evaluation scenarios involving texts two to three times longer than those in the current benchmarks. As text length increases, some parts of a response may be strong while others are weak. For example, the first half of a response may be well-written and coherent, while the latter half is unclear or contains errors. This makes binary decisions insufficient for capturing subtle quality differences. The constraints of a yes/no format may become more pronounced in long-form evaluations, suggesting that future research should explore ways to mitigate this limitation while preserving the strengths of CheckEval. Fourth, CheckEval's efficacy should be tested

on a wider range of NLG tasks. While this study primarily focused on summarization and dialogue response generation, additional experiments are needed to validate CheckEval's applicability to tasks such as story generation, long-form question answering, machine translation, and dialogue generation. Given that evaluation criteria vary by domain, it is important to examine how well Check-Eval generalizes across different task settings. In recent works, CheckEval has been used for tasks such as essay scoring, creative writing evaluation, and healthcare-related text assessment. Although we do not detail these applications here due to anonymity constraints, they demonstrate that CheckEval is already in active use beyond the scope of this paper. 653

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Finally, improving the automation of checklist design and evaluation processes would enhance CheckEval's usability. Currently, checklist construction is a manual process tailored to specific tasks, making it difficult to predict the time and effort required for new evaluation domains. One potential solution is to pre-build a large-scale question database for NLG tasks and develop a system that automatically assembles relevant checklists based on task requirements. Future research should explore LLM-assisted checklist generation and reconfiguration methods to ensure that CheckEval can be efficiently applied to a broader range of tasks.

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A Detailed Experimental Setup

A.1 Datasets

We use three meta-evaluation benchmarks for various tasks to measure the effectiveness of Check-Eval. SummEval (Fabbri et al., 2021) is a benchmark designed for the meta-evaluation of summarization. SummEval includes human evaluations for each generated summary across four dimensions: coherence, consistency, fluency, and relevance. Topical-Chat (Gopalakrishnan et al., 2019) serves as a benchmark for meta-evaluating evaluation methods for knowledge-grounded dialogue systems. Following Zhong et al. (2022), we evaluate our method using human ratings across four dimensions: naturalness, coherence, engagingness, and groundedness. QAGS (Wang et al., 2020) is a benchmark designed to assess hallucinations in summarization. It focuses on evaluating the factual consistency of summaries.

A.2 Baselines

Baselines for main comparison (Table 1) (1) BERTScore (Zhang et al., 2019) calculates text similarity by contextual embeddings of BERT (Devlin et al., 2018). (2) MoverScore (Zhao et al., 2019) extends BERTScore by incorporating soft alignments, allowing words to be dynamically matched across texts. It refines similarity computation through an improved aggregation strategy that accounts for word importance and semantic shifts. (3) **BARTScore** (Yuan et al., 2021) evaluates text quality by computing the average likelihood of a generated output under a BART-based conditional probability model. (4) UniEval (Zhong et al., 2022) is a multi-dimensional evaluation framework that assesses various dimensions of text generation by leveraging both reference-based and reference-free evaluation. (5) G-Eval (Liu et al., 2023b) is an LLM-based method, using chain-of-thought (Wei et al., 2022) and a form-filling paradigm to generate evaluation scores on a Likert scale. We select G-Eval as the main comparison point due to its widespread adoption (Liu et al., 2023a, 2024), as well as considering the similarity between G-Eval and CheckEval that neither approach involves complex prompt engineering, additional model training or multi-agent evaluation.

Baselines for Comparative Analysis (Table 3) (1) TIGERScore (Jiang et al., 2024) is a Llama 2 fine-tuned evaluation method that uses LLM to perform an explainable text evaluation. (2) GPTScore 1072 (Fu et al., 2023) evaluates text by computing the 1073 conditional log-likelihood of reference or output 1074 generated under LLM. (3) Analyze-Rate (Chi-1075 ang and Lee, 2023) analyzes how specific design 1076 choices in LLM-based evaluation, such as explana-1077 tion prompting and output format, affect alignment 1078 with human judgment and finds that encouraging 1079 explanation improves correlation. (4) HD-EVAL 1080 (Liu et al., 2024) decomposes the evaluation into 1081 fine-grained criteria and trains a regression model 1082 to aggregate them in alignment with human prefer-1083 ences through iterative preference-based optimiza-1084 tion. (5) SEEval (Wu et al., 2025) is a prompt-1085 based evaluator that incorporates self-explanation, guiding the model to justify its rating decisions 1087 without additional training. 1088

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A.3 Detailed Process of Seed Question Writing

We constructed seed questions based on predefined evaluation criteria (e.g., coherence, consistency), aiming for atomic, conceptually clear, and non-overlapping formulations. Each evaluation dimension was first decomposed into finer-grained sub-dimensions, and a set of seed questions was written to cover each sub-dimension. This ensured both conceptual coverage and balance across dimensions. To guide this process, we consulted prior task-specific literature (e.g., summarization evaluation papers) and followed established guidelines where available. We observed that overly finegrained seed questions often led LLMs to generate augmented variants that deviated from the original intent. Therefore, we intentionally maintained an appropriate granularity level to preserve alignment throughout augmentation. All seed questions were cross-validated by our team to ensure clarity, consistency, and relevance across different evaluation dimensions.

A.4 Human Validation

To validate CheckEval, we conducted two hu-1112 man evaluation studies (correlation and agree-1113 ment study: Section 5.3). For these studies, sum-1114 maries were randomly sampled from the Sum-1115 mEval dataset using stratification based on orig-1116 inal human annotation scores to ensure balanced 1117 coverage across quality levels. Each study involves 1118 three Ph.D student-level evaluators. We recruited 1119 three human evaluators with Ph.D. student-level 1120 qualifications or above in Computer Science, all 1121



Figure 3: Average checklist validation scores for all dimensions from SummEval and Topical-chat. The 'Augmentation' represents the percentage of augmented questions that fulfilled the specified quality criteria, and 'Filtering' represents the percentage for filtered questions.

of whom had a background in evaluation research and summarization/dialogue tasks. Each participant was compensated with a gift card equivalent to approximately 10,000 KRW (\approx 7 USD) per hour.⁶

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For the correlation study (Table 5 - Correlation), 20 summaries are randomly sampled from the SummEval dataset. These summaries are subsequently evaluated on a binary (yes/no) basis against a checklist comprising four dimensions: coherence, consistency, fluency, and relevance.

For the agreement study (Table 5 - Agreement), 100 summaries are sampled from the SummEval dataset. These summaries are then evaluated on a binary (yes/no) basis concerning only relevance due to practical cost constraints (evaluation this dimension alone already requires each annotator to answer approximately 10K questions). The sample size of 100 was calculated from a power analysis based on a pilot study.

B Additional Results

B.1 Checklist Validation

To veirfy the each stage of the checklist generation process worked as intended, we conducted an additional human evaluation focused on checklist quality. This evaluation validates the augmentation stage (seed questions, augmented questions), and filtering stage (seed questions, filtered questions) on both the SummEval and Topical-Chat datasets. Human evaluators are tasked with assessing each question on a binary (yes/no) basis, determining whether it satisfies the augmentation and filtering criteria. Figure 3 shows the average scores derived from the checklist validation evaluation for both

Model	Evaluation	SummE	val (Avg.)
	Method	ρ	au
Mistral-Large	CheckEval	0.5486	0.4797
	CheckEval #	0.5486	0.4797
		Topical-0	Chat (Avg.)
		ρ	r
	CheckEval	0.6451	0.6453
	CheckEval #	0.6443	0.6412
		QAG	S (Avg.)
		r	ρ
	CheckEval	0.6681	0.6558
	CheckEval #	0.6680	0.6558

Table 8: Effect of applying additional human filtering to Mistral-Large. # indicates that filtering was applied.

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the SummEval and Topical-Chat datasets. The augmentation stage consistently achieves very high average scores across both datasets (above 90%), which suggests that the question augmentation process of CheckEval is highly effective. The filtering stage yields slightly lower scores but remains competitive. We observed that annotators often expected 1–2 additional questions per dimensions to be filtered. Comments from annotators suggest that these questions were mostly semantically overlapping questions that the filter failed to capture.

To test whether removing these remaining questions would affect evaluation results, we conducted a follow-up experiment by applying an additional human-curated filtering step. We used Mistral-Large, the best-performing model, for this experiment. As shown in As shown in Table 8, the correlation scores after applying the additional filtering were extremely similar to the original results, with only minor drops. This indicates that removing one or two additional questions per evaluation dimension does not meaningfully impact the evaluation behavior, suggesting that CheckEval's automatic filtering is functioning effectively in practice.

B.2 Additional experiments with QAGS

Table 9 shows the correlation between various 1180 evaluation methods and human judgments on the 1181 QAGS dataset. The results show that CheckEval 1182 outperforms G-Eval for 9 out of the 12 LLMs (com-1183 parable to results on the other two datasets reported 1184 in the main text), indicating its effectiveness as 1185 an evaluation Framework. Furthermore, Table 10 1186 compares the IEA of G-Eval and CheckEval on the 1187 QAGS dataset. Across all model groups, CheckE-1188 val consistently achieves a higher IEA than G-Eval, 1189

⁶Note that the annotation was conducted in South Korea, where the compensation level is slightly above the local minimum wage.

Model	Evaluation		CNN			Xsum			Average	
	Methods	r	ρ	τ	r	ρ	τ	r	ρ	τ
Llama3.1-70B	G-Eval	0.5097	0.4559	0.4261	0.2317	0.2317	0.2317	0.3707	0.3438	0.3289
	CheckEval	0.7002	0.6747	0.5683	0.5394	0.5018	0.4355	0.6198	0.5883	0.5019
Mistral-Large	G-Eval	0.5617	0.6104	0.5705	0.5834	0.5834	0.5834	0.5726	0.5969	0.5770
	CheckEval	0.7472	0.7291	0.6277	0.5889	0.5825	0.5352	0.6681	0.6558	0.5815
Qwen2.5-72B	G-Eval	0.6830	0.7154	0.6686	0.5236	0.5236	0.5236	0.6033	0.6195	0.5961
	CheckEval	0.7312	0.7013	0.6078	0.4931	0.4898	0.4197	0.6122	0.5956	0.5138
Mistral-Small	G-Eval	0.5656	0.5425	0.5070	0.4833	0.4833	0.4833	0.5245	0.5129	0.4952
	CheckEval	0.6563	0.6211	0.5239	0.4950	0.4496	0.3890	0.5757	0.5354	0.4565
Gemma2-27B	G-Eval	0.6124	0.6543	0.6115	0.5644	0.5644	0.5644	0.5884	0.6094	0.5880
	CheckEval	0.6975	0.6493	0.5397	0.4547	0.4040	0.3482	0.5761	0.5267	0.4440
Qwen2.5-32B	G-Eval	0.6487	0.6357	0.5941	0.4290	0.4290	0.4290	0.5389	0.5324	0.5116
	CheckEval	0.7286	0.7132	0.6145	0.5532	0.5231	0.4547	0.6409	0.6182	0.5346
Llama3.1-8B	G-Eval	0.2785	0.2228	0.2082	0.0614	0.0614	0.0614	0.1700	0.1421	0.1348
	CheckEval	0.6100	0.5995	0.4924	0.4244	0.4292	0.3669	0.5172	0.5144	0.4297
Gemma2-9B	G-Eval	0.6599	0.7002	0.6544	0.5546	0.5546	0.5546	0.6073	0.6274	0.6045
	CheckEval	0.5353	0.5713	0.4597	0.4502	0.4529	0.3875	0.4928	0.5121	0.4236
Qwen2.5-7B	G-Eval	0.4688	0.4307	0.4025	0.2137	0.2137	0.2137	0.3413	0.3222	0.3081
	CheckEval	0.6157	0.5672	0.4775	0.4419	0.4681	0.4063	0.5288	0.5177	0.4419
GPT-4 Turbo	G-Eval	0.4941	0.5402	0.5049	0.5560	0.5560	0.5560	0.5251	0.5481	0.5305
	CheckEval	0.7155	0.7211	0.6363	0.5922	0.5658	0.4961	0.6539	0.6435	0.5662
GPT-40	G-Eval	0.2864	0.3100	0.2897	0.0582	0.0582	0.0582	0.1723	0.1841	0.1740
	CheckEval	0.6724	0.6601	0.5452	0.5448	0.5282	0.4564	0.6086	0.5942	0.5008
GPT-40-mini	G-Eval	0.5424	0.5833	0.5136	0.4591	0.4591	0.4212	0.5008	0.5212	0.4674
	CheckEval	0.6175	0.6340	0.5451	0.4394	0.4831	0.4591	0.5285	0.5586	0.5021

Table 9: Average correlation scores across dimensions on the QAGS-CNN and QAGS-Xsum. we report r, ρ and τ . Colors indicate model groups: large (pink), medium (blue), small (green) and GPT (purple).

Model	Evaluation	Cl	NN	Xsum		
Group	Methods	α κ		α	κ	
All	G-Eval	0.2215	0.3624	0.2873	0.2853	
	CheckEval	0.4149	0.4149	0.3416	0.3416	
Large	G-Eval	0.1595	0.3345	0.1166	0.3772	
	CheckEval	0.6420	0.6420	0.5189	0.5189	
Medium	G-Eval	0.0526	0.5612	0.0546	0.3458	
	CheckEval	0.5971	0.5970	0.4074	0.4074	
Small	G-Eval	0.0805	0.0761	0.1796	0.0440	
	CheckEval	0.0846	0.0846	0.1881	0.1880	
GPT	G-Eval	0.0625	0.3920	0.1674	0.2156	
	CheckEval	0.4720	0.4719	0.2998	0.2997	
Тор-3	G-Eval	0.0489	0.4845	0.0349	0.4381	
	CheckEval	0.5234	0.5234	0.5066	0.5066	

Table 10: IEA - QA

demonstrating its advantage in robustness.

C Discussion

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C.1 Analysis of Performance on High and Low-Quality Texts

As LLMs improve, their high-quality outputs become more fluent and coherent, making it increasingly difficult for evaluation methods to differentiate subtle quality differences. Meanwhile, lowquality text poses a different challenge, as its overall readability is low, obscuring distinctions between evaluation criteria and making it harder to properly assess all target dimensions of quality. Given these differences, it is important to assess how evaluation methods handle varying levels of text quality. To this end, we conduct a detailed dimension-wise analysis by dividing the data into high-quality and low-quality groups based on human annotation scores (e.g., on a 1–5 scale, treat scores \geq 3 as High, <3 as Low). We compute the average correlation across 12 LLMs to analyze how CheckEval and G-Eval align with human judgments for different levels of text quality.

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As shown in Figure 4, CheckEval consistently achieves higher correlations with human judgments than G-Eval in high-quality texts across all dimensions. Notably, for SummEval, CheckEval shows much stronger alignment in fluency (0.34 vs. 0.16). For Topical-Chat, it outperforms G-Eval in engagingness (0.60 vs. 0.42) and naturalness (0.44 vs. 0.35) by a large margin.

However, for low-quality texts, while CheckE-1220val generally maintains stronger correlations com-1221



(b) Topical-Chat

Figure 4: dimension-wise correlation analysis of G-Eval (purple) and CheckEval (pink), with samples divided based on human annotator ratings into High-Quality (human ratings \geq 3) and Low-Quality (human ratings <3) groups. Each bar represents correlation with human judgments across different quality dimensions.

1222 pared to G-Eval, it exhibits performance drops in a small number of cases, notably in fluency (Sum-1223 mEval) and groundedness (Topical-Chat). From 1224 our additional analysis of the results, one possible 1225 explanation is that discrepancies between bench-1226 mark definitions and actual human annotations of these dimensions may have contributed to the ob-1228 served performance drop in CheckEval. For exam-1229 ple, while SummEval defines fluency as the ab-1230 sence of formatting issues, capitalization errors, or 1232 ungrammatical sentence structures that hinder readability, human annotators often prioritized over-1233 all readability over strict grammatical correctness. 1234 Since CheckEval relies on fine-grained Boolean 1235 QA decisions aligned with predefined criteria, the 1236 correlation with human scores may be impacted 1237 when human annotation practices deviate from the 1238 exact evaluation guidelines. In the groundedness 1239 dimension of Topical-Chat, a different issue arises. 1240 For low-quality texts, CheckEval's strict yes/no 1241 framework often results in uniformly low scores, 1242 making it difficult to distinguish between vary-1243 ing degrees of poor responses. In contrast, G-Eval, 1244 1245 which allows for more gradient judgments, showed advantages in these cases. This suggests potential 1246 refinements to the Boolean QA framework to better 1247 handle annotation inconsistencies while preserving 1248 its fine-grained evaluation capability. 1249

Model	Aggregation	SummEv	val (Avg.)
	Strategy	ρ	τ
Llama3.1-70B	original	0.4628	0.4037
	weighted	0.4674 (±0.015)	0.4046 (±0.016)
Mistral-Large	original	0.5486	0.4797
	weighted	0.5320 (±0.021)	0.4622 (±0.021)
Qwen2.5-72B	original	0.5024	0.4413
	weighted	0.5002 (±0.0130)	0.4360 (±0.006)
Mistral-Small	original	0.4473	0.3938
	weighted	0.4424 (±0.029)	0.3920 (±0.029)
Gemma2-27B	original	0.5108	0.4426
	weighted	0.5063 (±0.008)	0.4361 (±0.006)
Qwen2.5-32B	original	0.5193	0.4566
	weighted	0.5093 (±0.006)	0.4422 (±0.005)
Llama3.1-8B	original	0.4342	0.3654
	weighted	0.3752 (±0.009)	0.3191 (±0.008)
Gemma2-9B	original	0.4186	0.3607
	weighted	0.4561 (±0.005)	0.3920 (±0.003)
Qwen2.5-7B	original	0.4162	0.3652
	weighted	0.4026 (±0.023)	0.3545 (±0.019)
GPT-4 Turbo	original	0.5212	0.4633
	weighted	0.5182 (±0.003)	0.4563 (±0.001)
GPT-40	original	0.5042	0.4377
	weighted	0.4771 (±0.026)	0.4113 (±0.023)
GPT-40-mini	original	0.4913	0.4157
	weighted	0.4817 (±0.013)	0.4032 (±0.008)

Table 11: Effect of question weighting strategy on SummEval.

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C.2 Does CheckEval need question weighting?

We conducted an additional analysis to investigate 1252 whether incorporating question-specific weights 1253 improves the reliability of CheckEval scores. Mo-1254 tivated by HD-Eval (Liu et al., 2024), we trained 1255 a linear regression model using 20% of the Sum-1256 mEval data to estimate the relative importance (i.e., 1257 weights) of each checklist question. These weights 1258 were then used to compute a weighted CheckE-1259 val score. To assess robustness, the process was 1260 repeated across five random seeds, each sampling 1261 a different 20% subset of the data. Table 11 reports 1262 the average results and standard deviation across 1263 seeds. "original" denotes the unweighted CheckE-1264 val score, while "weighted" denotes the score after 1265 applying the learned question-specific weights. The 1266 overall results were mixed. A couple of evaluator 1267 models benefited from learning the weights, but most others did not. Since there were no reliable 1269 gains from weighting the questions, we ultimately 1270 chose not to incorporate weighted aggregation into 1271 our results. While we only experimented with a sim-1272 ple linear weighting strategy here, we could explore 1273 more sophisticated methods of estimating question 1274 importance as well as learning weights that are 1275 generalizable across different evaluator models in 1276 future work. 1277

	Coherence	Consistency	Fluency	Relevance
Seed Questions	3	3	4	5
Diversification	7	12	11	5
Elaboration	13	14	24	21
Filtered Questions	0	0	4	5
Final Checklist	23	29	35	26

Table 12: The number of questions - SummEval

	Naturalness	Coherence	Engagingness	Groundedness
Seed Questions	5	4	4	5
Diversification	9	6	10	6
Elaboration	14	11	17	15
Filtered Questions	0	1	0	0
Final Checklist	28	20	31	26

Table 13: The number of questions - Topical-Chat

D The number of questions at each stage

We provide a step-by-step breakdown of the number of questions, from the initial seed questions through the augmentation and filtering stages to the final checklist, with the number of questions varying across different dimensions. Before and after filtering, the correlation shows slight variations. For the SummEval, Spearman's ρ changed from 0.4790 to 0.4816, while Kendall's τ changed from 0.4143 to 0.4163. In the Topical-Chat, Pearson's *r* remained unchanged at 0.5553, whereas Spearman's ρ increased from 0.5446 to 0.5546. The number of questions for each dataset is reported in Table 12 and 13, respectively.

E Information of open-source models

Table 15 provides links to all open-source models used in our experiments. Table 16 lists each model along with its corresponding license. Table 17 summarizes the datasets used and their associated licenses. If a dataset is publicly available but no explicit license is provided, we denote the license as '-' in the table.

F Prompts

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Figure 5 and 6 shows the detailed evaluation prompt. Figure 7 and 8 shows the detailed augmentation prompt. Figure 9 shows the filtering prompt.

Dataset	Correlation	Method	Mean	Variance
SummEval	Successor	G-Eval	0.3989	0.0100
Summevai	Spearman	CheckEval	0.4808	0.0019
	Kendall	G-Eval	0.3647	0.0084
	Kenuan	CheckEval	0.4163	0.0016
Topical-Chat	Spearman	G-Eval	0.4342	0.0220
Topical-Chat	Spearman	CheckEval	0.5553	0.0043
	Pearson	G-Eval	0.4797	0.0205
	i caisoli	CheckEval	0.5546	0.0042

Table 14: Mean and variance for each dataset and correlation method

Model	Link
Llama3.1-70B	https://huggingface.co/meta-llama/Llama-3.1-70B-Instruct
Mistral-large (123B)	https://huggingface.co/mistralai/Mistral-Large-Instruct-2411
Qwen2.5-72B	https://huggingface.co/Qwen/Qwen2.5-72B-Instruct
Mistral-Small (22B)	https://huggingface.co/mistralai/Mistral-Small-Instruct-2409
Gemma2-27B	https://huggingface.co/google/gemma-2-27b
Qwen2.5-32B	https://huggingface.co/Qwen/Qwen2.5-32B-Instruct
Llama3.1-8B	https://huggingface.co/meta-llama/Llama-3.1-8B-Instruct
Gemma2-9B	https://huggingface.co/google/gemma-2-9b-it
Qwen2.5-7B	https://huggingface.co/Qwen/Qwen2.5-7B-Instruct

Table 15: Model Links

Models	License
meta-llama/Llama-3.1-70B-Instruct	llama3.1
mistralai/Mistral-Large-Instruct-2411	mrl
Qwen/Qwen2.5-72B-Instruct	qwen
mistralai/Mistral-Small-Instruct-2409	mrl
google/gemma-2-27b	gemma
Qwen/Qwen2.5-32B-Instruct	Apache license 2.0
meta-llama/Llama-3.1-8B-Instruct	llama3.1
google/gemma-2-9b-it	gemma
Qwen/Qwen2.5-7B-Instruct	Apache license 2.0
GPT-4 Turbo	Proprietary
GPT-4o	Proprietary
GPT-40-mini	Proprietary

Table 16: List of models and their corresponding licenses.

Datasets	License
SummEval	MIT license
Topical-chat	CDLA-Sharing-1.0
QAGS	-

Table 17: List of datasets and their corresponding licenses.

Model	Evaluation	Cohe	rence	Consi	stency	Flue	ency Relevance			Average	
	Methods	ρ	au	ρ	au	ρ	au	ρ	τ	ρ	au
non-LLM-as-a-jı	ıdge										
	ROUGE-L	0.0990	0.1150	0.1280	0.0920	0.1050	0.0840	0.2840	0.2370	0.1650	0.1280
	BERTScore	0.2840	0.2110	0.1100	0.0900	0.1930	0.1580	0.3120	0.2430	0.2250	0.1750
	MOVERScore	0.5750	0.4420	0.4800	0.3710	0.4490	0.3710	0.5620	0.3250	0.4740	0.3770
	BARTScore	0.1590	0.1180	0.1570	0.1270	0.1290	0.1050	0.3180	0.2440	0.1910	0.1480
	UniEval	0.4480	0.3520	0.3820	0.3150	0.3560	0.2920	0.3560	0.2730	0.3850	0.3050
LLM-as-a-judge											
Llama3.1-70B	G-Eval	0.5206	0.4459	0.3513	0.3306	0.3104	0.2924	0.4371	0.3800	0.4048	0.3622
	CheckEval	0.6222	0.5264	0.5406	0.4913	0.2637	0.2288	0.4248	0.3682	0.4628	0.4037
Mistral-Large	G-Eval	0.5892	0.5078	0.6153	0.5824	0.3611	0.3435	0.5026	0.4368	0.5171	0.4676
	CheckEval	0.6439	0.5424	0.6132	0.5668	0.4563	0.3926	0.4811	0.4169	0.5486*	0.4797
Qwen2.5-72B	G-Eval	0.3937	0.3420	0.5248	0.4903	0.3202	0.3050	0.4762	0.4178	0.4287	0.3888
	CheckEval	0.5778	0.4932	0.5490	0.5047	0.4113	0.3582	0.4717	0.4092	0.5025	0.4413
Mistral-Small	G-Eval	0.2885	0.2463	0.2748	0.2532	0.0134	0.0126	0.1629	0.1343	0.1849	0.1616
	CheckEval	0.5297	0.4531	0.5113	0.4712	0.3098	0.2670	0.4381	0.3837	0.4472	0.3937
Gemma2-27B	G-Eval	0.5731	0.4951	0.5111	0.4684	0.1596	0.1520	0.5239	0.4515	0.4419	0.3917
	CheckEval	0.6199	0.5244	0.4924	0.4485	0.4402	0.3756	0.4906	0.4220	0.5108	0.4426
Qwen2.5-32B	G-Eval	0.5361	0.4682	0.5550	0.5199	0.3606	0.3420	0.5363	0.4703	0.4970	0.4501
	CheckEval	0.6056	0.4938	0.5311	0.4767	0.4879	0.4157	0.4605	0.3797	0.5213	0.4415
Llama3.1-8B	G-Eval	0.2689	0.2253	0.2988	0.2763	0.0088	0.0087	0.3644	0.3139	0.2352	0.2060
	CheckEval	0.5045	0.4048	0.4561	0.3887	0.3040	0.2654	0.3933	0.3168	0.4145	0.3439
Gemma2-9B	G-Eval	0.5649	0.4895	0.4555	0.4206	-0.0252	-0.0221	0.5272	0.4602	0.3806	0.3370
	CheckEval	0.5777	0.4876	0.3979	0.3450	0.2798	0.2358	0.4590	0.4003	0.4286	0.3672
Qwen2.5-7B	G-Eval	0.3785	0.3270	0.5343	0.5020	0.3309	0.3146	0.4154	0.3617	0.4148	0.3763
	CheckEval	0.4068	0.3398	0.4214	0.3800	0.4598	0.4226	0.3768	0.3183	0.4162	0.3652
GPT-4 Turbo	G-Eval	0.4912	0.4251	0.6498	0.6229	0.3878	0.3668	0.5064	0.4397	0.5088	0.4636
	CheckEval	0.5807	0.4901	0.6232	0.5872	0.4611	0.4058	0.4197	0.3713	0.5212	0.4636
GPT-40	G-Eval	0.1896	0.1581	0.4219	0.3911	0.2862	0.2676	0.3969	0.3421	0.3237	0.2897
	CheckEval	0.5564	0.4644	0.5304	0.4738	0.4699	0.4125	0.4602	0.4001	0.5042	0.4377
GPT-40-mini	G-Eval	0.4826	0.4197	0.5243	0.4837	0.2734	0.2598	0.5192	0.4524	0.4499	0.4039
	CheckEval	0.5854	0.4829	0.4939	0.4286	0.3883	0.3314	0.4975	0.4199	0.4913	0.4157

Table 18: Sample-level Spearman (ρ) and Kendall tau (τ) correlations on the SummEval benchmark. Colors indicate different model sizes: GPT (purple), large (pink), medium (blue), and small (green). The best score per model category is **bolded**, and the highest overall score is marked with *.

Model	Evaluation	Cohe	rence	Consi	stency	Flu	ency	Rele	vance	Ave	rage
Group	Methods	α	κ	α	κ	α	κ	α	κ	α	κ
All	G-Eval	0.0751	0.2706	0.0539	0.1625	0.1626	0.0699	0.0799	0.2407	0.0929	0.1859
	CheckEval	0.4242	0.4242	0.2963	0.2963	0.4422	0.4422	0.7584	0.7584	0.4803	0.4803
Large	G-Eval	0.0448	0.2170	0.0476	0.0057	0.0621	0.2372	0.0502	0.1745	0.0512	0.1586
	CheckEval	0.7154	0.7154	0.5757	0.5757	0.5207	0.5206	0.8806	0.8806	0.6731	0.6731
Medium	G-Eval	0.0096	0.3742	0.0229	0.1306	0.0970	-0.1462	0.0424	0.2057	0.0430	0.1411
	CheckEval	0.6455	0.6455	0.2723	0.2723	0.5851	0.5851	0.7440	0.7440	0.5617	0.5617
Small	G-Eval	0.0704	0.2237	0.0044	0.1351	0.1089	-0.1161	0.0702	0.1564	0.0635	0.0998
	CheckEval	0.0827	0.0826	0.0237	0.0237	0.1746	0.1746	0.6739	0.6739	0.2387	0.2387
GPT	G-Eval	0.1425	0.1513	0.0984	0.0823	0.0064	0.3388	0.0889	0.2347	0.0841	0.2018
	CheckEval	0.5081	0.5081	0.4135	0.4135	0.5473	0.5473	0.7612	0.7612	0.5575	0.5575
Top-3	G-Eval	0.1104	0.2360	0.1002	0.0544	0.0171	0.3751	0.0647	0.2407	0.0731	0.2266
	CheckEval	0.6236	0.6236	0.4836	0.4836	0.6698	0.6698	0.8114	0.8114	0.6471	0.6471

Table 19: IEA - SummEval

Model	Evaluation	Coherence		Engagi	ingness	Groundedness		Naturalness		Average	
	Methods	ρ	r	ρ	r	ρ	r	ρ	r	ρ	r
non-LLM-as-a-ju	ıdge										
	ROUGE-L	0.1930	0.2030	0.2950	0.2840	0.3100	0.3270	0.1760	0.1450	0.2430	0.2440
	BERTScore	0.2140	0.2330	0.5170	0.3350	0.2910	0.3170	0.2560	0.2090	0.2520	0.2370
	MOVERScore	0.2470	0.2590	0.2750	0.2690	0.1980	0.1470	0.1690	0.1700	0.2220	0.2380
	BARTScore	0.2510	0.2250	0.4110	0.4060	0.1920	0.2050	0.2660	0.1560	0.2930	0.2850
	UniEval	0.2020	0.2050	0.5730	0.4300	0.1220	0.1530	0.2340	0.2360	0.2830	0.2620
LLM-as-a-judge											
Llama3.1-70B	G-Eval	0.4089	0.3622	0.3968	0.3501	0.6190	0.5553	0.3684	0.2991	0.4483	0.3917
	CheckEval	0.5517	0.5360	0.6547	0.6551	0.4706	0.4917	0.6065	0.6082	0.5709	0.5727
Mistral-Large	G-Eval	0.5709	0.5699	0.7135	0.6996	0.6217	0.5703	0.6494	0.6307	0.6389	0.6176
	CheckEval	0.6269	0.6174	0.7215	0.7206	0.5806	0.5766	0.6512	0.6664	0.6451*	0.6452
Qwen2.5-72B	G-Eval	0.5650	0.5507	0.6944	0.6870	0.6122	0.6217	0.5927	0.5812	0.6161	0.610
	CheckEval	0.5551	0.5506	0.7204	0.7199	0.4769	0.4873	0.6252	0.6398	0.5944	0.5994
Mistral-Small	G-Eval	0.4439	0.4215	0.6550	0.6411	0.6939	0.5102	0.5103	0.4996	0.5758	0.5181
	CheckEval	0.3925	0.4225	0.6061	0.5914	0.4789	0.4826	0.4191	0.4777	0.4742	0.4935
Gemma2-27B	G-Eval	0.4086	0.4337	0.3286	0.2928	0.2680	0.2361	0.2173	0.1953	0.3056	0.2895
	CheckEval	0.5036	0.4952	0.6390	0.6323	0.3794	0.3718	0.5825	0.5714	0.5261	0.5177
Qwen2.5-32B	G-Eval	0.4834	0.4515	0.3663	0.2697	0.4616	0.3082	0.5367	0.4924	0.4620	0.3804
	CheckEval	0.4918	0.4702	0.6914	0.6806	0.4139	0.4363	0.6300	0.6350	0.5568	0.5555
Llama3.1-8B	G-Eval	0.1109	0.1013	0.1031	0.0813	0.1702	0.0959	0.0667	0.0765	0.1127	0.0887
	CheckEval	0.5046	0.4986	0.5200	0.5069	0.3972	0.3934	0.4050	0.3876	0.4567	0.4466
Gemma2-9B	G-Eval	0.4357	0.3879	0.5512	0.4123	0.4742	0.3055	0.3681	0.2969	0.4573	0.3507
	CheckEval	0.3943	0.4232	0.6520	0.6588	0.4167	0.4136	0.4971	0.5137	0.4900	0.5023
Qwen2.5-7B	G-Eval	0.4625	0.4540	0.5496	0.5111	0.3346	0.1429	0.4459	0.4421	0.4481	0.3875
	CheckEval	0.3704	0.3840	0.6329	0.6266	0.4712	0.4247	0.4489	0.4486	0.4809	0.4710
GPT-4 Turbo	G-Eval	0.4924	0.4719	0.7026	0.6900	0.6112	0.6126	0.5724	0.5512	0.5947	0.5814
	CheckEval	0.5209	0.5232	0.7367	0.7438	0.6292	0.6341	0.6425	0.6476	0.6323	0.6372
GPT-40	G-Eval	0.5917	0.5669	0.6111	0.5770	0.3903	0.1655	0.4770	0.4255	0.5175	0.4337
	CheckEval	0.5889	0.5790	0.7362	0.7354	0.5869	0.5761	0.6462	0.6448	0.6395	0.6338
GPT-40-mini	G-Eval	0.5424	0.5333	0.6024	0.5623	0.5748	0.5744	0.5977	0.5756	0.5793	0.5614
	CheckEval	0.5140	0.5171	0.5980	0.5984	0.6362	0.6241	0.6038	0.6160	0.5880	0.5889

Table 20: Turn-level Spearman (ρ) and Pearson (r) correlations on the Topical-Chat. The best score per model category is **bolded**, and the highest overall score is marked with *.

Model	Evaluation	Cohe	rence	Consi	stency	Flu	ency	Relev	vance	Ave	rage
Group	Methods	α	κ	α	κ	α	κ	α	κ	α	κ
All	G-Eval	0.0651	0.3051	0.0418	0.3263	0.0825	0.4443	0.0462	0.2871	0.0589	0.3407
	CheckEval	0.4796	0.4796	0.4354	0.4354	0.3995	0.3995	0.4830	0.4830	0.4494	0.4494
Large	G-Eval	0.0070	0.4550	0.0110	0.5134	0.0030	0.7288	0.0371	0.3378	0.0145	0.5088
	CheckEval	0.6486	0.6486	0.6626	0.6626	0.6263	0.6263	0.7569	0.7569	0.6736	0.6736
Medium	G-Eval	0.1680	0.1361	0.0115	0.2581	0.0572	0.2907	0.0384	0.2074	0.0688	0.2231
	CheckEval	0.3635	0.3635	0.5338	0.5338	0.4486	0.4486	0.6715	0.6715	0.5044	0.5043
Small	G-Eval	0.0357	0.1535	0.0287	0.1528	0.0603	0.2139	0.0242	0.1343	0.0372	0.1636
	CheckEval	0.4040	0.4040	0.2127	0.2127	0.0218	0.0218	0.0289	0.0289	0.1669	0.1668
GPT	G-Eval	0.0079	0.4970	0.0698	0.3936	0.0225	0.6910	0.0536	0.4067	0.0385	0.4971
	CheckEval	0.5651	0.5651	0.2452	0.2452	0.6124	0.6124	0.7352	0.7352	0.5395	0.5395
Top-3	G-Eval	0.0234	0.4389	0.0015	0.6510	0.0020	0.7701	0.0752	0.3773	0.0255	0.5593
	CheckEval	0.6215	0.6215	0.2481	0.2480	0.6435	0.6434	0.7813	0.7812	0.5736	0.5736

Table 21: IEA - Topical-Chat

Evaluation Prompt for SummEval

<Task Overview>

Your task is to read a provided news article and its summary, then answer 'yes' or 'no' to specific questions. These questions will relate to a particular dimension of the summary.

<dimension Definition>

<dimension>- <definition>

<Instructions>

- 1. Read these instructions thoroughly.
- 2. Carefully read both the Article and the Summary.
- 3. Understand the given questions and the definition of the <dimension>.
- 4. Respond to each question with 'yes' or 'no'. Base your answers on a clear rationale.
- 5. Follow the specified format for your answers.

<Answer Format>

Q1: [Your Answer] Q2: [Your Answer]

Article

<source>

Summary
<summary>

Questions
<questions>

Response

Provide your answers to the given questions, following the specified Answer Format.

Figure 5: Evaluation Prompt - SummEval

Evaluation Prompt for Topical-Chat

<Task Overview>

You will be given a conversation between two individuals. You will then be given one potential response for the next turn in the conversation. The response concerns an interesting fact, which will be provided as well.

Your task is to read a provided conversation history, corresponding fact, and response, then answer 'yes' or 'no' to specific questions. These questions will relate to a particular dimension of the response.

<dimension Definition>

<dimension>- <definition>

<Instructions>

- 1. Read these instructions thoroughly.
- 2. Carefully read the Conversation History, the Corresponding Fact, and the Response.
- 3. Understand the given questions and the definition of the <dimension>.
- 4. Respond to each question with 'yes' or 'no'. Base your answers on a clear rationale.
- 5. Follow the specified format for your answers.

<Answer Format>

Q1: [Your Answer] Q2: [Your Answer]

Conversation History
<document>

Corresponding Fact
<fact>

Response
<response>

Questions
<questions>

Your Answer

Provide your answers to the given questions, following the specified Answer Format.

Figure 6: Evaluation Prompt - Topical-Chat

Augmentation - Question Diversification Prompt

<Task Overview>

You will be provided with: 1) Information about the benchmark to be evaluated, 2) The main concept being assessed in the benchmark, and 3) Seed questions that include key components and sub-questions related to this concept.

Your task is to create additional sub-questions for the key components to comprehensively assess the main concept. Each sub-question must meet given conditions to ensure a high-quality question set.

1) Benchmark Information:

{benchmark description}

2) Main Concept in the Benchmark:

{concept}: {description}

3) Key Components and Seed Questions: {seed questions}

<Conditions for a Good Question List> {conditions}

<Constraints>

- Each sub-question must be answerable with a simple 'yes' or 'no'.
- A 'yes' answer should indicate that the sentence improves the specified evaluation criterion (e.g., Coherence, Relevance).
- Each question should assess only a single dimension or concept.
- Each question should not ask about more than one topic or concept.

Figure 7: Augmentation - Question Diversification Prompt

Augmentation - Question Elaboration Prompt

<TASK OVERVIEW>

Your task is to generate multiple additional questions to evaluate benchmark performance under specific constraints. You will receive the key component and sub-component evaluating {dimension} and the question related to it. The definition of {dimension} is as follows: {def}. The evaluation for dimension {dimension} will be centered around the key component {key components}.

<TASK>

Your role: You have to break down sub-questions into 3 to 10 sub-sub-questions considering {dimension} when pairs of seed name and question are given. # Benchmark information: {benchmark info}

<CONSTRAINTS>

{constraints}

<Conditions for a Good Question List>

{conditions}

<FORMAT>

```
1. sub_component_name_1:
1-1. q1-1_origin_question
1-1-1. q1-1-1_aug_question
1-1-2. q1-1-2_aug_question
1-2. q1-2_origin_question
1-2-1. q1-2-1_aug_question
1-2-2. q1-2-2_aug_question
...
2. sub_component_name_2:
2-1. q2-1_origin_question
2-1-1. q2-1-1_aug_question
...
2-2. q2-2_origin_question
...
```

<EXAMPLE> {example}

Figure 8: Augmentation - Question Elaboration Prompt

Filtering Prompt

<Task Overview>

Your task is to filter out questions from a list based on the following criteria:

1) dimension Alignment:

- dimension definition: {dimension def}
- Remove questions that deviate from the given dimension's definition.
- Remove questions that are more closely related to other dimensions than the current one.

2) Redundancy:

- Remove questions that:
- * Ask for the same or very similar information (even if phrased differently).
- * Convey very similar meanings without adding unique insight.

3) Style:

- Remove questions that:
- * Use overly exaggerated wording.
- * Focus on excessively detailed or minor points that don't meaningfully affect overall quality.

4) Benchmark Context

- Name: Topical-Chat
- Purpose: Evaluation of knowledge-grounded dialogue systems
- Key Metrics: Naturalness, Coherence, Engagingness, Groundedness
- Do not modify any of the remaining questions or generate new ones.
- Keep questions in their original dictionary format.

5) Sub-dimensions and Questions:

```
{format_sub_dimensions(sub_dimensions)}
```

6) Output Requirements:

- Output format: JSON only
- Structure:

```
{"Sub-dimension Name": [
    "Filtered Question 1",
    "Filtered Question 2"]}
```

<Important Note>

- Do not modify the content of remaining questions
- Do not generate new questions
- Maintain the original dictionary format
- Only remove questions that fail the above criteria
- Do not remove entire sub-dimensions or their keys unless no valid questions remain.

Figure 9: Filtering Prompt

Dimension	Sub-dimension	Seed Questions
Coherence	Topic Maintenance	Does the summary consistently focus on the central topic without deviat- ing into unrelated areas?
	Logical Flow	Does the summary present information in a logical order?
	Consistent Point of View	Is the point of view or perspective in the summary consistent with the source?
	Factual Consistency	Does the summary accurately represent the facts from the source?
Consistency	No New Information	Does the summary avoid introducing information not present in the original source?
	Contextual Accuracy	Does the summary preserve the original purpose or intent of the source document?
	Formatting	Is the summary free from formatting issues and correctly capitalized throughout?
Fluency	Grammar	Are all sentences grammatically correct and free from errors?
	Completeness	Are all sentences complete, with no fragments or missing components?
	Readability	Is the summary easy to read, without unnecessary complexity?
	Content Coverage	Does the summary encapsulate all critical points of the source document?
	Topic Consistency	Does the summary maintain the main topic of the source?
Relevance	Consistent Use of Terminology	Does the summary use the same terminology or jargon as the source?
	Use of Key Terms and Phrases	Does the summary incorporate key terms and phrases from the source material effectively?
	Importance	Is each point mentioned in the summary important to the overall under- standing of the original text?

Table 22: Dimensions, sub-dimensions, and corresponding seed questions for SummEval.

Dimension	Sub-dimension	Seed Questions
Coherence	Logical Flow	Does the response logically follow from the earlier part of the conversa- tion, maintaining a clear flow of ideas?
	Relevance	Is the response directly relevant to the content and context of the previous dialogue?
	Continuity	Does the response stay consistent with the topic discussed in the previous dialogue?
		Does the response integrate smoothly with the ongoing conversation ensuring a coherent progression?
	Informative	Does the response add meaningful value to the conversation?
Engagingness	Emotional Engagement	Is the response friendly, polite, and empathetic?
	Interest Level	Does the response capture interest or intrigue, making the conversation more engaging?
		Does the response actively contribute to keeping the conversation lively and engaging?
Groundedness	Relevance	Does the response appropriately address the preceding question or state ment?
		Does the answer provide new information while maintaining the flow of the conversation?
		Does it effectively utilize the key information that has been mentioned in the conversation?
	Consistency	Does the response remain consistent with previous utterances?
	Consistency	Does it avoid contradicting previously provided information?
	Avoid repetition	Does the response avoid unnecessary repetition of the same conten between sentences?
Naturalness	Context relevance	Are all the sentences relevant to the topic of conversation and used naturally within the context?
	Clarity	Is the overall message clear and easy to understand?
	Word choice and tone	Is the tone consistent throughout?
		Are there no major grammatical errors?

Table 23: Dimensions, sub-dimensions, and corresponding seed questions for Topical-Chat.