SPKGDIAG: LEARNING SYMPTOM-LINKED PATIENT KNOWLEDGE GRAPHS VIA MULTI-HOP SIMILARITY MESSAGE PASSING FOR AUTOMATIC DIAGNOSIS

Anonymous authors
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ABSTRACT

Automated diagnostics in medicine leverage advanced algorithms to detect, analyze, and interpret medical conditions from data without human intervention. Existing systems predominantly focus on disease prediction, frequently neglecting the critical role of comprehensive symptom analysis. While some prior studies explored the reasoning capabilities of large language models (LLMs), they faced challenges in effectively integrating structured medical knowledge, limiting their ability to generate coherent and clinically relevant patient-centric representations. In this study, we propose SPKGDIAG, a novel framework that combines symptom extraction with patient-centric knowledge graph construction to enhance the accuracy and efficiency of disease diagnosis. We leverage LLM to automatically extract both implicit and explicit symptoms from patient-doctor conversations and construct a patient-centric knowledge graph with semantic embeddings. A multi-hop neighborhood sampling approach is used to capture common clinical symptoms by modeling both local patient-specific patterns and global population-level insights. Furthermore, we propose to use a specialized Message Passing Neural Network (MPNN) to process this graph structure for diagnosis prediction, aiming to balance semantic richness with structural relevance through message aggregation and self-projection mechanisms. We conducted extensive experiments on four benchmark datasets (MZ-4, MZ-10, Dxy, and Synthetic), achieving improvements of 1.4%, 4.4%, 2.0%, and 7.4% over the best existing methods, including RL, transform-based, and multi-department systems, respectively. Our model exhibited robust performance compared to recent baselines on a large-scale in-house dataset. The proposed framework provides an interpretable solution that enhances symptom-driven automatic diagnosis by integrating efficient natural language processing with structured medical reasoning.

1 INTRODUCTION

Automated diagnostics (AD) have gained significant research interest for their streamlined processes, ensuring safe implementation in sensitive healthcare settings while maintaining high diagnostic accuracy (Kao et al., 2018; Wei et al., 2018; Teixeira et al., 2021). These systems typically facilitate interaction between a diagnostic agent and a patient, with the agent collecting symptoms essential for diagnosis. The agent pursues two interdependent objectives: selecting the most informative symptoms to distinguish diseases and accurately identifying the disease. Generally framed as a multi-step inference process (Chen et al., 2022), this approach infers implicit symptoms from explicit ones before delivering a final diagnosis, closely reflecting real-world clinical workflows.

Figure 1 illustrates an automated diagnostic workflow that integrates the collection of explicit and implicit symptoms. The process begins with a patient's self-reported explicit symptoms (e.g., "cough" and "runny nose" for Ella). Through conversational natural dialogues, the diagnostic agent elicits additional implicit symptoms (e.g., "fever" and "sore throat") through conversation-based natural dialogues, simulating the discovery process described in previous studies (Wei et al., 2018; Teixeira et al., 2021; Chen et al., 2022; Hou et al., 2023). The set of collected symptoms is then used to determine the most likely disease (e.g., "flu" for Ella).

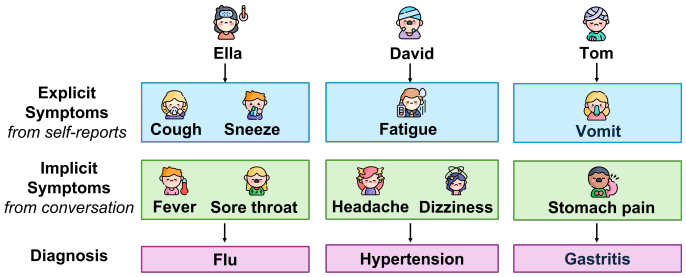

Figure 1: An illustration of the data utilized in the automated diagnostic process.

However, the development of automated diagnosis poses several challenges. *The first challenge is to combine LLM capabilities with structured medical knowledge.* Current approaches either rely on traditional machine learning (ML) approaches with limited inference capabilities (Wei et al., 2018; Xu et al., 2019) or use reinforcement learning (RL) frameworks that lack interpretability (Peng et al., 2018; Xia et al., 2020). Furthermore, Transformer-based methods such as DxFormer (Chen et al., 2023) and Diaformer (Chen et al., 2022) show improved performance but do not effectively leverage structured medical knowledge. While LLMs excel in natural language processing, they struggle with the systematic medical reasoning required for accurate diagnosis. Consequently, there is an urgent need for a model that effectively integrates the capabilities of LLM with structured medical knowledge, while preserving diagnostic accuracy by leveraging both explicit symptoms from patient self-reports and implicit symptoms derived through conversational interactions. *Another challenge is to construct a patient-centered knowledge representation.* Prior works mainly focus on symptom-disease mapping without considering the comprehensive patient picture. For example, KR-DS (Xu et al., 2019) and BSODA (He et al., 2022) incorporate a knowledge graph (KG) model that treats patients as isolated entities, neglecting the exploration of patient similarities and co-occurrence of symptoms, which are critical factors for achieving accurate diagnoses.

To address these challenges, we propose SPKGDIAG, a novel framework that combines symptom extraction with patient-centric knowledge graph construction for automatic diagnosis. We leverage LLMs to automatically extract both explicit and implicit symptoms from patient-doctor conversations and construct a patient-centric knowledge graph with semantic embeddings, capturing common clinical symptoms by modeling both local patient-specific patterns and global population-level insights through multi-hop neighborhood sampling. We introduce a specialized Message Passing Neural Network (MPNN) (Gilmer et al., 2017) to process this graph structure for diagnosis prediction, aiming to balance semantic richness with structural relevance through message aggregation and self-projection mechanisms. Our main contributions are summarized as follows.

- We introduced an integrated framework for automated diagnosis that synergistically combines LLMs for explicit and implicit symptom extraction with structured medical knowledge, addressing the limitations of existing methods, which often lack interpretability and fail to effectively leverage structured domain knowledge.
- We constructed a patient-centric knowledge graph that embeds symptom semantics and captures relationships between patients through symptom co-occurrence. Additionally, we applied an MPNN layer with multi-hop neighborhood sampling to model both individual patient characteristics and population-level patterns effectively.
- We conducted extensive experiments on four benchmark datasets (MZ-4, MZ-10, Dxy, and Synthetic) and an in-house dataset, demonstrating that SPKGDIAG outperformed state-of-the-art methods, with improved accuracy of up to 7.4%. These results highlighted the potential of the model in automated diagnosis based on interpretable symptoms.

2 Related Work

Existing automated diagnostic techniques fall into three main categories: (1) conventional ML models, (2) RL-based approaches, (3) non-RL-based methods, and (4) knowledge-enhanced and graph-based approaches.

Traditional approaches like SVMs (Chang & Lin, 2011) incorporated explicit and implicit symptom features to establish diagnostic baselines but lacked the sequential decision-making capabilities essential for interactive diagnostics.

RL-based techniques have become increasingly prevalent in modeling diagnostic interactions. For instance, Wei et al. (2018) used deep Q-learning to detect implicit symptoms during consultations, while Peng et al. (2018) improved policy learning through reward shaping and symptom vector reconstruction. However, their reliance on simulated data limited real-world applicability. Hierarchical and knowledge-enhanced methods such as Zhong et al. (2022) and KR-DS (Xu et al., 2019) introduced multi-level decision structures and relation-aware symptom checking. Generative approaches like GAMP (Xia et al., 2020) further refined reward functions using adversarial learning. Yu et al. (2021) conducted a thorough study of the development and implementation of reinforcement learning in automated medical diagnosis. More recently, EIRAD (Yan et al., 2024) has advanced the field by incorporating medical knowledge graphs to guide reasoning, prune irrelevant nodes, and design reward signals that consider evidence sufficiency and diagnostic accuracy. However, RL methods still face challenges in data efficiency – a critical limitation in the data-scarce medical domain.

Non-RL approaches have emerged to address the stability and scalability challenges of RL-based models. BSODA (He et al., 2022) used knowledge-guided self-attention with information-theoretic objectives, while PPO-based models (Teixeira et al., 2021) leveraged GPT-2 for effective conversational modeling. Transformer-based designs have recently obtained cutting-edge outcomes. DxFormer (Chen et al., 2023) utilized an encoder-decoder structure to separate symptom comprehension and disease prediction, whereas Diaformer (Chen et al., 2022) generated sequences for Alzheimer's disease (AD). CoAD (Wang et al., 2023) proposed a collaborative symptom-pathology generating technique using label expansion and sequence alignment. MTDiag (Hou et al., 2023) substituted unstable RL training with a multi-task classification framework enhanced with contrastive learning. These methods demonstrated strong predictive power but often overlooked structured medical knowledge, limiting clinical interpretability.

Knowledge-enhanced and graph-based methods have recently gained momentum by incorporating structured medical knowledge into diagnostic models. Zhang et al. (2023) combined Markov Logic Networks with LLM-extracted knowledge for interpretable, accurate diagnosis. KDPoG (Li & Ruan, 2024) leveraged heterogeneous GCNs and patient-oriented graphs to enhance symptom recall and diagnostic precision. Similarly, Tian et al. (2024) proposed a scalable, anti-forgetting framework that incrementally updated neural parameters in a weighted knowledge graph, enabling multi-departmental diagnosis. These approaches underscore the growing trend of leveraging structured knowledge to address the limitations of static or task-specific models in automatic diagnosis.

3 METHODOLOGY

3.1 PRELIMINARY

Given a diagnostic dataset $\mathcal{D} = \{(C_i, y_i)\}_{i=1}^{N}$, where each conversation C_i represents a dialogue between a patient and a healthcare provider, including both explicit symptoms (directly reported by the patient) and implicit symptoms (inferred from the dialogue context); $y_i \in \mathcal{Y}$ is the corresponding disease label; N is the size of the dataset; the objective is to accurately predict y_i based exclusively on the content of the dialogue. From each conversation C_i, a set of symptoms $\mathcal{S}_i = \{s_k\}_{k=1}^{|S_i|}$ is extracted. Each symptom s_k is encoded into a high-dimensional semantic embedding using a pretrained text encoder, resulting in a matrix of symptom embeddings $\mathbf{e}^{(i)} \in \mathbb{R}^{|\mathcal{S}_i| \times d}$, where $d = 3072$ is the dimensionality of the embedding space. A fixed-size patient-level representation is then obtained by averaging the symptom embeddings:

$$\mathbf{E}_i = \frac{1}{|\mathcal{S}_i|} \sum_{k=1}^{|\mathcal{S}_i|} \mathbf{e}_k^{(i)} \tag{1}$$

Our goal is to learn a function $\mathcal{F}$ that maps the dialogue C_i (or equivalently, its extracted symptom representation $\mathbf{E}_i$) and its structural context in a patient-centric knowledge graph $\mathcal{G}$ to a predicted

disease label $\hat{y}_i = \mathcal{F}(C_i, \mathcal{G})$. To this end, we formulate the learning objective as:

$$\mathcal{F}^* = \arg\min_{\mathcal{F}\in\mathcal{H}} \frac{1}{N}\sum_{i=1}^{N} \mathcal{L}\left(\mathcal{F}(C_i, \mathcal{G}),\ y_i\right) \tag{2}$$

where $\mathcal{H}$ denotes the space of candidate functions, and $\mathcal{L}(\cdot,\cdot)$ is the cross-entropy loss between the predicted and true disease labels. The function $\mathcal{F}$ should leverage both the semantic features captured in the dialogue and the graph-based relationships within $\mathcal{G}$ to enable accurate, interpretable, and structure-aware disease diagnosis.

3.2 Overall Framework

The proposed SPKGDiag combines LLMs with KGs reasoning for automated disease diagnosis (Figure 2). The model first extracts texts that describe symptoms using a GPT-based model to identify both explicit and implicit symptoms. These extracted symptom-related texts are converted into high-dimensional semantic vectors using OpenAI's text embedding model, with patient symptom embeddings combined into unified representations. A patient-centric knowledge graph, where nodes represent patients and edges connect patients with similar symptoms, is constructed to capture both individual and population-level clinical patterns. The graph is processed through a Graph Neural Network (GNN), specifically an MPNN, which allows information flow between neighboring nodes through multi-hop neighborhood sampling. The resulting node features are normalized and regularized, then passed through a feedforward neural network with softmax activation for diagnosis prediction. This work combines conversational understanding from language models with structured reasoning from graph networks, providing accurate and interpretable automated diagnosis by using both individual patient information and collective clinical knowledge.

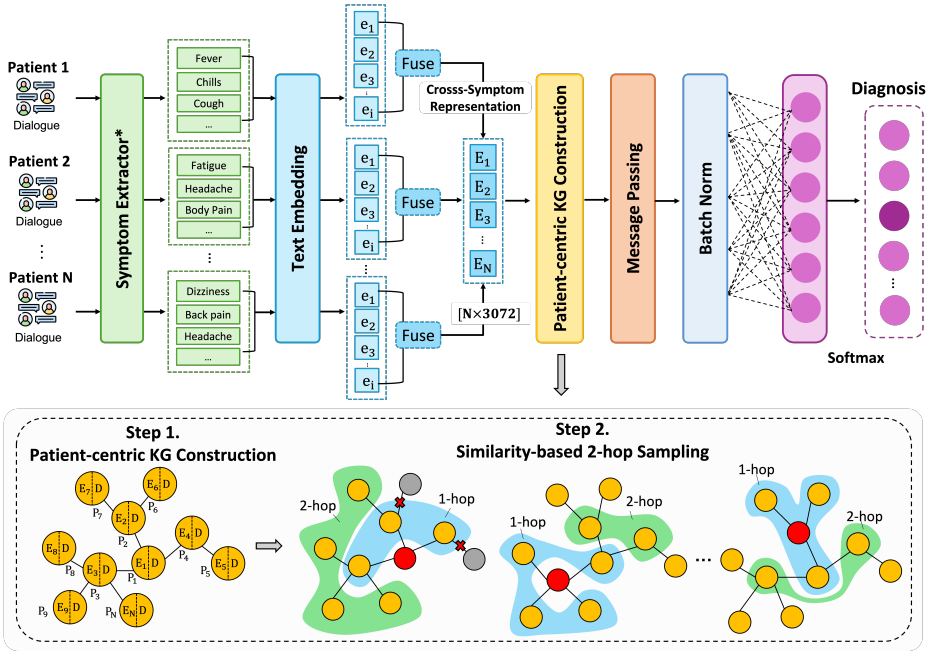

Figure 2: Architecture of the proposed SPKGDiag framework for automated medical diagnosis. The model integrates LLMs with a patient-centric KG through a multi-stage pipeline. First, a symptom extractor identifies symptom-related text segments, which are transformed into semantic vector representations using text embeddings. Next, a patient-centric KG is constructed by connecting patients with similar symptom profiles, as depicted in the dotted region of the lower panel. A similarity-based 2-hop neighbor sampling strategy generates local subgraphs that capture extended patient relationships, which are processed by an MPNN layer with batch normalization. Finally, a softmax classifier produces diagnostic predictions.

3.3 SYMPTOM EXTRACTOR

SPKGDIAG first employs a symptom extractor using OpenAI's GPT-4.1[1] LLM, to automatically extract clinical symptoms from patient-provider dialogues, capitalizing on its advanced contextual understanding to process complex, unstructured conversational data. As illustrated in Figure 2, dialogue transcripts from multiple patients are input into Symptom Extractor, which identifies the text segments that describe the targeted symptoms, such as fever, cough, and headache, directly from the raw dialogue. Full details of the prompt template are included in the Appendix A.5.

To obtain cross-symptom representations, we use the `text-embedding-3-large`[2] model to encode symptom-related text segments from multiple patients into high-dimensional vectors, capturing their semantic meaning and enabling the measurement of relatedness between different symptom texts. For patient i, the set of symptom embeddings is represented as $\mathbf{e}^{(i)} \in \mathbb{R}^{|\mathcal{S}_i| \times d}$. These symptom embeddings are then fused by computing their mean (Equation 1), resulting in a single vector $\mathbf{E}_i \in \mathbb{R}^d$ that encapsulates the overall semantic profile of patient i's symptoms. This representation provides a unified, vectorized understanding of patient symptom profiles, which is particularly useful for tasks such as similarity retrieval and disease classification, leveraging the strengths of embeddings in search, clustering, and classification applications.

3.4 PATIENT-CENTRIC KNOWLEDGE GRAPH CONSTRUCTION

To construct a patient-centric knowledge graph, we leverage patient embeddings and graph topological structures to identify meaningful relationships among patient entities. Each node in the graph represents an individual patient and is enriched with both structural features and semantic information, denoted as $\mathbf{E}_i \in \mathbb{R}^d$ and its diagnosis label $\mathbf{D}$, respectively. Edges are established between patient nodes based on shared clinical symptoms, ensuring that the graph topology reflects clinically relevant associations such as common complaints, co-occurring presentations, or overlapping disease manifestations. This symptom-based connectivity facilitates the modeling of both explicit and latent clinical relationships across the patient population.

Formally, an adjacency matrix $\boldsymbol{A} \in \{0,1\}^{N \times N}$ is defined as follows:

$$A_{i,j} = A_{j,i} = \begin{cases} 1, & \text{if } \mathcal{S}_i \cap \mathcal{S}_j \neq \emptyset, \\ 0, & \text{otherwise.} \end{cases} \tag{3}$$

This definition guarantees that the graph is undirected and sparse, capturing only meaningful symptom-based patient connections. The corresponding graph $\mathcal{G} = (\mathcal{V}, \mathcal{E})$ comprises a vertex set $\mathcal{V}$, where each node $v_i \in \mathcal{V}$ represents a patient, and an edge set $\mathcal{E}$, where $(v_i, v_j) \in \mathcal{E}$ if and only if the entry $A_{i,j}$ in the adjacency matrix $\boldsymbol{A}$ is non-zero.

The construction process begins by computing a high-dimensional embedding matrix, where each row corresponds to a patient and captures semantic features derived from their dialogue or clinical data. To ensure that graph-based computations focus on meaningful clinical neighborhoods, pairwise similarities between patients are calculated using cosine similarity, but restricted to the local structure defined by $\boldsymbol{A}$. For patients i and j, the cosine similarity is defined as:

$$\text{sim}(i,j) = \frac{\mathbf{E}_i \cdot \mathbf{E}_j}{\|\mathbf{E}_i\| \, \|\mathbf{E}_j\|}, \quad \text{only if } A_{i,j} = 1 \tag{4}$$

However, these comparisons are restricted to local neighborhoods as defined by the adjacency matrix $\mathbf{A}$, i.e., only for pairs (i,j) where $A_{i,j} = 1$, This locality constraint preserves the sparsity and structural integrity of real-world healthcare data, which often exhibits naturally sparse connectivity due to varied diagnoses, treatment pathways, and healthcare encounters.

To further enrich the structural and semantic coherence of the graph, a multi-hop neighborhood sampling strategy is employed. For each patient node, the top-k most similar neighbors are selected from its immediate (first-hop) connections based on cosine similarity:

$$\mathcal{N}_k(i) = \text{Top-}k\left(\{j \mid A_{i,j} = 1\}, \text{sim}(i,j)\right) \tag{5}$$

[1] https://openai.com/index/gpt-4-1/

[2] https://platform.openai.com/docs/models/text-embedding-3-large

Subsequently, for each of the first-hop neighbors, an additional set of top-k neighbors is sampled to form a second-hop neighborhood, excluding any nodes in the first-hop to minimize redundancy and encourage diversity:

$$\mathcal{N}_k^{(2)}(i) = \bigcup_{j \in \mathcal{N}_k(i)} (\mathcal{N}_k(j) \setminus (\mathcal{N}_k(i) \cup \{i\})) \tag{6}$$

The union of the seed node, its first-hop, and second-hop neighbors constitutes an expanded node set $\mathcal{V}_i = \{i\} \cup \mathcal{N}_k(i) \cup \mathcal{N}_k^{(2)}(i)$. From this, a sparse subgraph-specific adjacency matrix $\boldsymbol{A}^{(i)} \in \{0,1\}^{|\mathcal{V}_i| \times |\mathcal{V}_i|}$ is reconstructed by preserving all edge relationships among the sampled nodes. This multi-hop neighborhood sampling procedure enables the construction of a contextually rich, patient-centered subgraph for each node. By capturing both local and extended patient similarities, the resulting graph effectively balances semantic richness and structural relevance.

3.5 Patient-Centric MPNN Diagnostic

The framework further employs a layered approach to learning node representations, wherein each layer facilitates the propagation of information across graph edges by leveraging a message-passing paradigm. Specifically, the architecture utilizes an MPNN that incorporates both message aggregation and self-projection mechanisms. These components enable each node to iteratively update its representation by integrating information from its neighboring nodes while simultaneously preserving and refining its own intrinsic features. The MPNN thus ensures a balanced synthesis of local neighborhood context and self-information, which is critical for capturing both structural and feature-based dependencies within the graph.

The message-passing mechanism is realized through a transformation of the node features using a learnable weight matrix. For each edge in the graph, a message is computed and subsequently aggregated using an additive scheme. Let $x \in \mathbb{R}^{N \times d}$ denote the input node features, where N is the number of nodes. Two trainable matrices $\mathbf{E}, \mathbf{T} \in \mathbb{R}^{d \times d}$ are employed for message transformation and self-projection, respectively. The messages $\mathbf{m}_i \in \mathbb{R}^d$ are calculated as: $\mathbf{m}_i = \sum_{j \in \mathcal{N}(i)} \text{norm}_{ij} \cdot (\mathbf{x}_j \mathbf{E})$, where $\mathcal{N}(i)$ denotes the set of neighbors of node i, and $\text{norm}_{i,j} = \frac{1}{\sqrt{\deg(i)\deg(j)}}$ serves as a symmetric normalization term derived from the degree of nodes, mitigating the impact of node degree variability. Each node then updates its representation through a non-linear transformation that combines its self-projected features with the aggregated message. The update rule can be expressed as:

$$\mathbf{h}_i = \mathbf{x}_i + \sigma(\mathbf{x}_i \mathbf{T} + \mathbf{m}_i), \tag{7}$$

where σ denotes a Leaky ReLU activation function, and $\mathbf{h}_i \in \mathbb{R}^d$ is the updated node embedding. To stabilize training and improve convergence, batch normalization is applied to the updated embeddings, followed by dropout regularization to prevent overfitting.

The overall architecture comprises a sequence of such graph convolutional layers, followed by a feedforward neural network for downstream tasks such as classification. The feedforward module includes a linear transformation to a hidden space, batch normalization, ReLU activation, and a final linear projection to the output space of class logits. Mathematically, the transformation can be described as: $\mathbf{z} = \text{ReLU}(\text{Dropout}(\text{BN}(\mathbf{h}\mathbf{W}_1)))\mathbf{W}_2$, where $\mathbf{W}_1 \in \mathbb{R}^{d \times d}$ and $\mathbf{W}_2 \in \mathbb{R}^{d \times c}$ are the learnable weight matrices of the linear layers, and $\mathbf{z} \in \mathbb{R}^c$ represents the final output logits for each node.

This formulation supports both full forward propagation and partial forward propagation at a specific layer, which is useful for layer-wise analysis or interpretability in graph learning. The architecture is designed to balance expressivity and generalization, enabling it to effectively capture both local and global structural patterns in graph-based datasets.

4 Experiments

4.1 Experimental Setting

Datasets. The proposed approach was tested on four commonly utilized public datasets, such as MZ-4 (Wei et al., 2018), MZ-10 (Wei et al., 2018), Dxy (Xu et al., 2019), Synthetic (Liao et al., 2022), and an in-house VNPT dataset. A description of the datasets is provided in Appendix A.1.

Baselines. We evaluated our model against a number of baselines, including **ML models** (SVM (Chang & Lin, 2011)), **RL-based approaches** (PPO (Schulman et al., 2017), DQN (Wei et al., 2018)), **Non RL-based methods** (REFUEL (Peng et al., 2018), KR-DS (Xu et al., 2019), GAMP (Xia et al., 2020), HRL (Zhong et al., 2022) and BSODA (He et al., 2022)), **Transformer-based models** (Diaformer (Chen et al., 2022), DxFormer (Chen et al., 2023), CoAD (Wang et al., 2023) and MTDia (Hou et al., 2023)) and **Knowledge-enhanced and graph-based approaches** (Zhang et al. (2023), Tian et al. (2024), KDPoG (Li & Ruan, 2024) and EIRAD (Yan et al., 2024)). Details of the baselines and implementation settings are in Appendix A.2 and A.3, respectively.

4.2 Comparison Performance

Overall Performance. Table 1 compares the performance of state-of-the-art diagnostic systems across four publicly available benchmark datasets using classification accuracy. Our method outperforms all baselines, showing strong generalization from narrow (MZ-4, 4 diseases) to broad (Synthetic, 90 diseases) diagnostic tasks. Traditional machine learning models such as SVM-exp and SVM-exp&imp (Chang & Lin, 2011), which incorporate explicit and implicit symptoms, perform moderately (0.704 on MZ-4, 0.767 on Dxy) but struggle on complex datasets such as MZ-10 (0.633), due to limited symptom prediction and inability to model inter-patient correlations.

Table 1: Performance comparison across datasets using the accuracy metric. The best results are marked in bold, and the second-best results are marked with an underline.

Method	MZ-4	MZ-10	Dxy	Synthetic
SVM-exp (Chang & Lin, 2011)	0.685	0.547	0.621	0.341
SVM-exp&imp (Chang & Lin, 2011)	0.704	0.624	0.767	0.732
PPO (Schulman et al., 2017)	0.732	–	0.746	0.618
DQN (Wei et al., 2018)	0.690	0.408	0.720	0.356
REFUEL (Peng et al., 2018)	0.716	0.505	0.721	–
KR-DS (Xu et al., 2019)	0.730	0.485	0.740	–
GAMP (Xia et al., 2020)	0.730	0.500	0.769	–
HRL (Zhong et al., 2022)	0.694	0.556	0.695	0.496
BSODA (He et al., 2022)	0.731	–	0.802	–
Diaformer (Chen et al., 2022)	0.742	–	0.829	0.733
DxFormer (Chen et al., 2023)	0.743	<u>0.633</u>	0.817	0.712
CoAD (Wang et al., 2023)	0.750	0.628	0.850	0.727
MTDiag (Hou et al., 2023)	0.759	–	<u>0.854</u>	<u>0.754</u>
Zhang et al. (2023)	0.764	–	0.849	0.729
KDPoG (Li & Ruan, 2024)	0.754	0.568	0.837	–
Tian et al. (2024)	0.761	–	0.752	–
EIRAD (Yan et al., 2024)	<u>0.768</u>	–	0.845	–
SPKGDiag	**0.782** +1.4%	**0.677** +4.4%	**0.874** +2.0%	**0.828** +7.4%

Several RL methods, such as DQN, REFUEL (Wei et al., 2018; Peng et al., 2018), HRL (Zhong et al., 2022), KR-DS (Xu et al., 2019), and GAMP (Xia et al., 2020), aim to simulate multi-round diagnostic inference through interactions. These models perform well on smaller datasets, achieving accuracies around 0.720-0.721 on Dxy. However, their performance degrades significantly on larger, noisier datasets like MZ-10, where DQN, for example, achieves only 0.408 accuracy. Their dependence on simulation environments and sparse reward signals leads to unstable training and limited generalization. While non-RL methods typically rely on transformers such as BSODA (He et al., 2022) that leverage knowledge-guided attention in a scalable non-RL context, achieving 0.802 and 0.747 accuracy on Dxy and Synthetic, respectively. Recent models such as DxFormer (Chen et al., 2023), Diaformer (Chen et al., 2022), and CoAD (Wang et al., 2023) improve symptom representation and disease prediction through deep contextual modeling. CoAD notably achieves 0.850 accuracy on Dxy. However, these models primarily focus on individual patients, limiting their ability to capture population-level symptom structures and broader clinical trends. In addition, MTDiag (Hou et al., 2023) addresses some of these limitations by integrating multi-task learning and LLM-based multi-expert reasoning, achieving 0.854 accuracy on Dxy. Nonetheless, it still lacks explicit mechanisms for modeling patient similarity or leveraging neighborhood structures in clinical data.

In contrast, recent graph-based approaches aim to address these limitations. KDPoG (Li & Ruan, 2024) captures heterogeneous patient connections, achieving 0.837 accuracy on Dxy, while Tian et al. (2024) employ a weighted heterogeneous knowledge graph for incremental, multi-department diagnosis, reaching 0.752 on Dxy. EIRAD (Yan et al., 2024) incorporates interpretable reasoning paths and evidence-aware rewards, achieving strong performance on both MZ-4 (0.768, second-best) and Dxy (0.845). In comparison, SPKGDIAG consistently outperforms all baselines across all datasets. These results underscore the strength of integrating patient-centric knowledge graphs with multi-hop neighborhood sampling, enabling robust, interpretable, and scalable diagnosis by capturing both individualized symptom profiles and population-level patterns. Further analyses are provided in Appendix A.4.

Table 2: Performance comparison on the in-house dataset. The best results are marked in bold.

Method	Accuracy	F1-score
Logistic Regression (Le et al., 2021)	0.791	0.795
DxFormer (Chen et al., 2023)	0.793	0.796
BiLSTM w/ Tokenizer (Nguyen et al., 2023)	0.873	0.874
SDCANet (Phan et al., 2023)	0.883	0.881
SPKGDIAG	**0.899** +1.6%	**0.898** +1.7%

Comparison Performance on the In-house Dataset. As shown in Table 2, we compare our proposed method's performance against several existing approaches on a private VNPT dataset. We include results from prior studies when available; otherwise, we reproduce them using the official code, provided it is publicly accessible and executable. SPKGDIAG consistently outperformed all baseline models, achieving the highest accuracy of 0.899 and an F1-score of 0.898. These findings highlight the strong predictive performance and robustness of SPKGDIAG in modeling complex clinical data, thereby underscoring its potential for real-world healthcare applications.

4.3 Ablation Study

4.3.1 Impact of Model Type and Similarity-based k-hop Neighbor Sampling

Table 3: Ablation results on the similarity-based 2-hop sampling across different GNN variants

Method	Similarity-based 2-hop Sampling	MZ-4	MZ-10	Dxy	Synthetic
SPKGDIAG$_{GCN}$	✗	0.634	0.460	0.612	0.483
	✓	0.662	0.543	0.728	0.703
SPKGDIAG$_{GAT}$	✗	0.697	0.565	0.738	0.519
	✓	0.754	0.604	0.806	0.787
SPKGDIAG	✗	0.761	0.625	0.835	0.801
	✓	**0.782**	**0.677**	**0.874**	**0.823**

Table 3 demonstrates that incorporating similarity-based 2-hop neighbor sampling consistently enhances diagnostic performance across all SPKGDIAG variants and datasets. Notably, SPKGDIAG$_{GCN}$ — which integrates Graph Convolutional Networks (GCN) (Kipf & Welling, 2017) and SPKGDIAG$_{GAT}$ — which adopts Graph Attention Networks (GAT) (Veličković et al., 2018), both benefit from this architectural enhancement. For instance, SPKGDIAG$_{GCN}$ improves from 0.634 to 0.662 on MZ-4, and more dramatically from 0.483 to 0.703 on the Synthetic dataset. Similarly, SPKGDIAG$_{GAT}$ improves from 0.697 to 0.754 on MZ-4, and from 0.519 to 0.787 on Synthetic. These improvements are even more striking in the base SPKGDIAG model, which adopts an MPNN architecture. With 2-hop sampling, it achieves the highest and most consistent gains across all datasets. Conversely, the absence of similarity-based 2-hop sampling results in notable performance drops, particularly on the Synthetic dataset. Here, SPKGDIAG$_{GCN}$ drops by over 22% (from 0.703 to 0.483), and SPKGDIAG$_{GAT}$ by more than 26% (from 0.787 to 0.519), indicating that strictly local aggregation fails to capture sufficient structural context.

Overall, these results clearly demonstrate that similarity-based 2-hop neighbor sampling is a robust and scalable architectural enhancement. Expanding the receptive field enables GNNs to capture richer structural and semantic information from the knowledge graph, leading to significantly more accurate diagnostic predictions across diverse architectures and datasets.

4.3.2 Impact of Neighborhood Depth in k-Hop Neighbor Sampling

Figure 3 illustrates that 2-hop neighbor sampling consistently yields the highest accuracy across most datasets, highlighting its effectiveness in capturing clinically meaningful relationships. Specifically, transitioning from 1-hop to 2-hop neighborhoods results in notable performance gains (+2.8% on MZ-4 and +1.0% on Dxy). This suggests that considering patients with similar but not necessarily identical symptom profiles enhances diagnostic reasoning, which aligns with real-world clinical practices where physicians factor in related cases to inform differential diagnoses. In contrast, the consistent performance decline observed with 3-hop sampling (–2.0% on Dxy and –1.4% on MZ-4) indicates that expanding the neighborhood too far introduces noise from distantly connected and weakly correlated patients. This highlights a trade-off in neighborhood selection, where broader context may become less clinically meaningful and potentially misleading. Interestingly, the Synthetic dataset shows minimal variation across hop sizes. This implies that real-world clinical data, which contain complex comorbidity structures and heterogeneous symptom presentations, benefit more from multi-hop reasoning than simplified synthetic data is able to reveal.

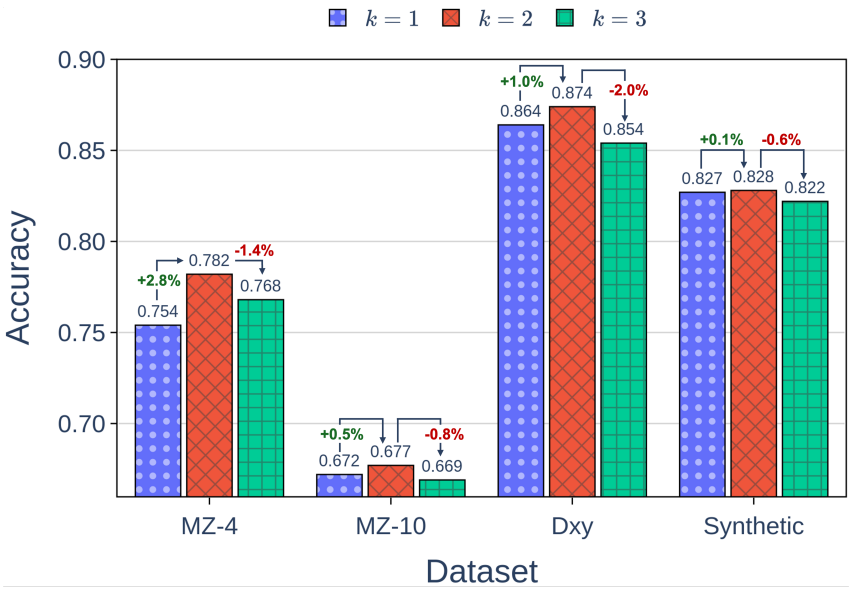

Figure 3: Ablation results on neighborhood depth in k-hop sampling for the SPKGDiag model

5 Conclusion

In this study, we presented SPKGDiag, a novel framework that combines large language models with patient-centered knowledge graphs to improve the accuracy and interpretability of automated disease diagnosis. Our method used LLM to extract explicit and implicit symptoms from patient-doctor conversations, allowing a more comprehensive understanding of clinical presentations. By constructing a symptom-based knowledge graph and using MPNN with similarity-based multi-hop neighbor sampling, the framework was able to capture both local individual-level and population-level patient representations. Extensive experimental results across four public datasets demonstrated that our approach significantly outperformed the state-of-the-art performance, achieving an improvement in diagnostic accuracy of up to 7.4%. In future work, we plan to explore dynamic graph construction for multi-round patient interactions to better capture the evolving nature of clinical conditions. Additionally, we aim to incorporate longitudinal and temporal clinical data to enable more robust modeling of disease progression.

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A Appendix

A.1 Datasets

We tested on four commonly utilized public datasets, such as MZ-4, MZ-10, Dxy, Synthetic, and an in-house VNPT dataset. Table 4 provides a comparison of these datasets in terms of the number of diseases, symptoms, and the size of their training and test sets.

Table 4: Comparison of datasets based on diseases, symptoms, training, and test samples. An asterisk (*) indicates the inclusion of both actual symptoms and unrelated words automatically extracted by OpenAI's symptom extractor module.

Dataset	#Diseases	#Symptoms	#Training	#Test
MZ-4	4	66	568	142
MZ-10	10	331	3305	811
Dxy	5	41	423	104
Synthetic	90	266	24,000	6,000
VNPT	10	36,588*	184,383	46,096

- **MZ dataset** (Wei et al., 2018), from the Pediatric Department of Baidu Muzhi[3] for the evaluation of automatic diagnostic systems, contains 710 user objectives and 66 symptoms for four categories of disorders (children's bronchitis, functional dyspepsia, infantile diarrhea infection, and upper respiratory infection). MZ-10 is a multi-level annotated dataset expanded from MZ-4 to include 10 diseases, encompassing common respiratory, endocrine, and digestive disorders, as well as a broader set of annotated symptoms.
- **Dxy dataset** (Xu et al., 2019) is an annotated medical conversation dataset obtained from Dingxiang Doctor[4], a popular Chinese online healthcare service. It contains 527 user objectives and 41 symptoms across 5 categories of disorders (allergic rhinitis, upper respiratory infection, pneumonia, children's hand-foot-mouth disease, and pediatric diarrhea).
- **Synthetic dataset** (Liao et al., 2022) is based on SymCat2, a database of symptom-related diseases. It has 30,000 user objectives and 90 illnesses.
- **VNPT dataset** is an in-house, large-scale real-world clinical dataset comprising 230,479 patient records collected from March 2016 to March 2021 at the Medical Center of My Tho City, Tien Giang Province, Vietnam. It includes patient-reported symptoms and diagnoses across 10 common disease categories, with respiratory, endocrine, and circulatory system disorders being the most prevalent (as detailed in Table 5). The dataset offers a diverse and realistic setting for automated medical diagnosis. The symptom set features over 36,000 unique terms, encompassing both actual symptoms and unrelated words automatically extracted by OpenAI's symptom extractor module, some of which may not directly correspond to clinical symptom expressions.

Table 5: Distribution of disease categories in the VNPT dataset used for automated diagnosis.

No.	Disease Name	#Samples
1	Respiratory System Diseases	41,888
2	Endocrine, Nutritional & Metabolic Disorders	38,672
3	Circulatory System Diseases	37,782
4	Musculoskeletal & Connective Tissue Diseases	35,427
5	Eye & Adnexa Diseases	18,443
6	Genitourinary System Diseases (B212)	17,503
7	Neoplasms	16,271
8	Injury, Poisoning & External Causes	13,783
9	Skin & Subcutaneous Tissue Diseases	7,044
10	Pregnancy, Childbirth & Puerperium	3,666

A.2 Baselines

We evaluated our model against a range of baseline approaches, spanning both conventional and state-of-the-art methods:

- **SVM** (Chang & Lin, 2011): A non-interactive method that utilizes both explicit and implicit symptoms to build a strong feature-based classifier.
- **RL-based methods: PPO** (Schulman et al., 2017), **DQN** (Wei et al., 2018): Standard RL-based models simulating symptom acquisition and decision-making.
- **Non RL-based methods: REFUEL** (Peng et al., 2018), **KR-DS** (Xu et al., 2019), **GAMP** (Xia et al., 2020), **HRL** (Zhong et al., 2022): Enhanced RL variants employing adversarial training, hierarchical structures, reward shaping, or knowledge graphs. **BSODA** (He et al., 2022): A scalable non-RL method using knowledge-guided attention mechanisms.
- **Transformer-based models: Diaformer** (Chen et al., 2022), **DxFormer** (Chen et al., 2023), **CoAD** (Wang et al., 2023) decouple or jointly model symptom inquiry and diagnosis using sequence modeling and label expansion to improve diagnostic accuracy. **MTDiag** (Hou et al., 2023): Replaces RL with multi-task classification and contrastive learning.

[3] https://muzhi.baidu.com/
[4] https://dxy.com/

- **LLM-integrated models:** Incorporate LLMs with experiential medical knowledge (Zhang et al., 2023).
- **Graph-based models: KDPoG** (Li & Ruan, 2024), Tian et al. Tian et al. (2024), and **EIRAD** (Yan et al., 2024) leverage heterogeneous medical graphs for structured reasoning and knowledge integration.

A.3 Implementation Details

In our implementation, we adopted a configurable MPNN framework developed in Python, leveraging PyTorch for general deep learning operations and PyTorch Geometric (PyG) (Fey & Lenssen, 2019) for efficient graph representation learning. Input symptoms are embedded using OpenAI's `text-embedding-3-large` model. The hidden node feature dimension is set to 100, and the model operates over a 2-hop neighborhood, sampling 8 neighbors per hop to capture both immediate and extended patient similarities. Given the sparsity of the constructed graph and its emphasis on local structure, we employed a single message-passing layer with element-wise addition for message aggregation, offering a balance between simplicity and effectiveness in sparse settings. To mitigate overfitting, we applied a dropout rate of 0.42 after aggregation and used batch normalization to stabilize training and improve convergence. The model was optimized using the Adagrad optimizer with a learning rate of 6e-4, combined with a cosine annealing learning rate scheduler. Training was performed with a batch size of 8 over 50 epochs on a workstation equipped with an NVIDIA RTX A5000 (24 GB) GPU and an AMD EPYC 7302 16-core processor.

A.4 Further Analysis

A.4.1 Confusion matrix for diagnostic performance

We present the normalized confusion matrix for SPKGDiag's diagnostic performance on the MZ-4, MZ-10, and Dxy dataset. Overall, SPKGDiag successfully identified and differentiated features derived from both explicit and implicit symptoms. On the MZ-4 dataset (Figure 4), the model performs well on pediatric diarrhea (0.93) and bronchitis (0.82), though pediatric dyspepsia shows some confusion with diarrhea, suggesting these conditions share similar clinical features. The MZ-10 results (Figure 5) illustrate consistent performance across ten different conditions, with neonatal jaundice (0.97) and pediatric fever (0.83) achieving the highest accuracy rates, while some respiratory diseases show overlapping predictions due to their comparable symptoms. The Dxy dataset (Figure 6) confirms the model's ability to achieve nearly perfect classification, with pediatric diarrhea reaching complete accuracy (1.00) and hand-foot-mouth disease showing minimal errors (0.95), proving the system's effectiveness in distinguishing between different pediatric medical conditions.

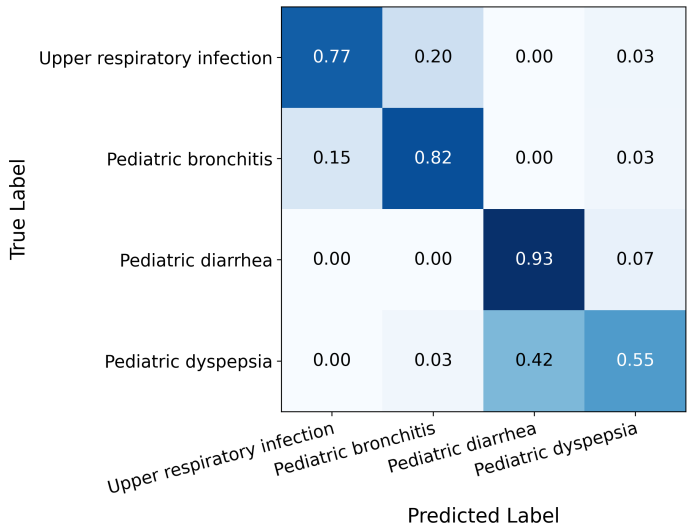

Figure 4: Confusion matrix for diagnostic performance on the Muzhi-4 dataset

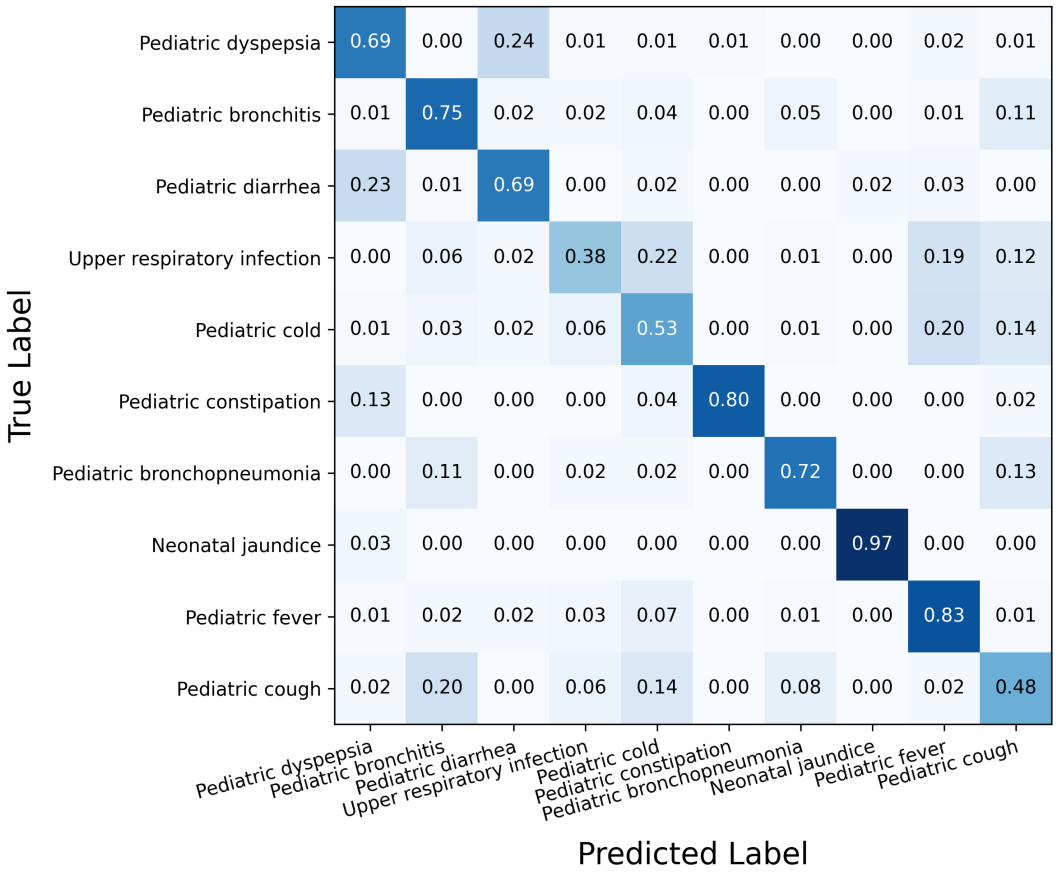

Figure 5: Confusion matrix for diagnostic performance on the Muzhi-10 dataset

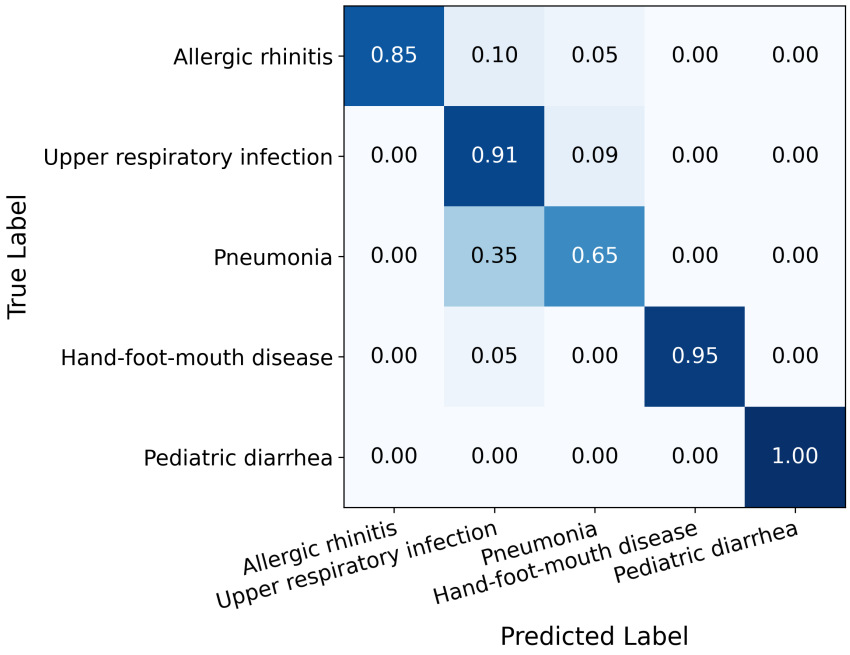

Figure 6: Confusion matrix for diagnostic performance on the Dxy dataset

A.4.2 t-SNE VISUALIZATION OF PATIENT EMBEDDING REPRESENTATIONS

The t-SNE visualizations of learned patient embeddings across three datasets illustrate the model's effectiveness in creating meaningful diagnostic representations within a two-dimensional space. Figure 7 (MZ-4) shows clearly separated clusters for four pediatric conditions, where pediatric bronchitis, upper respiratory infection, and pediatric diarrhea form distinct groups, although some overlap between pediatric dyspepsia and diarrhea indicates their similar gastrointestinal symptoms. Figure 8 (MZ-10) presents more complex clustering arrangements across ten conditions, with certain diseases such as neonatal jaundice and pediatric constipation forming well-defined, separate clusters, while respiratory conditions appear closer together due to their comparable clinical features. Figure 9 (Dxy) demonstrates excellent cluster separation across five conditions, with each disease category occupying different areas of the embedding space, particularly hand-foot-mouth disease and allergic rhinitis showing complete separation, which confirms the model's ability to identify clinically significant diagnostic differences and supports the high classification performance shown in the confusion matrices.

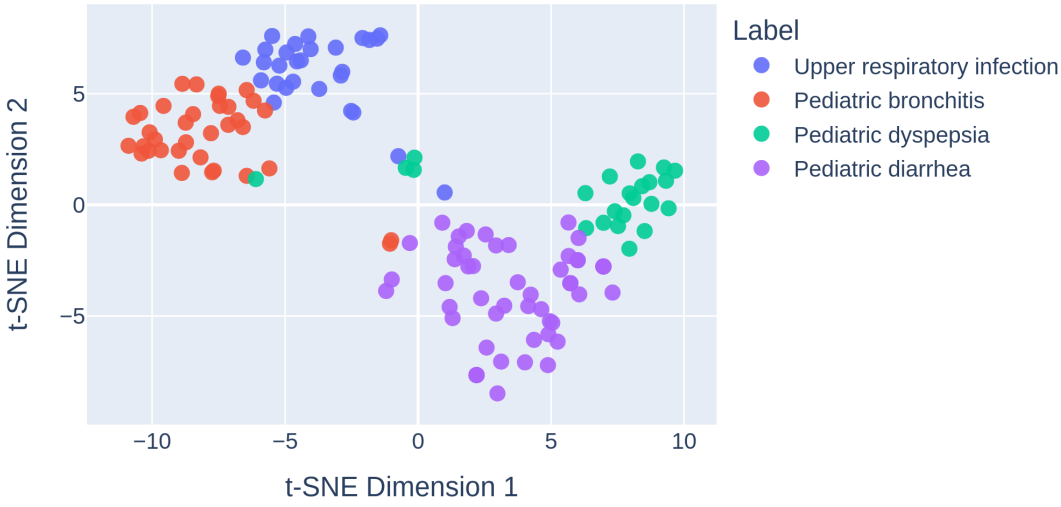

Figure 7: t-SNE visualization of the learned embedding representations on the MZ-4 Dataset

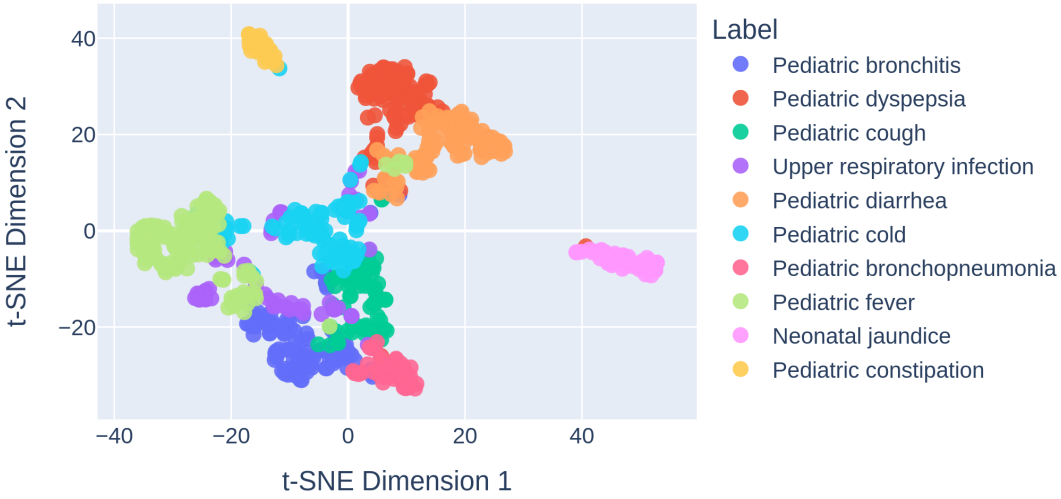

Figure 8: t-SNE visualization of the learned embedding representations on the MZ-10 Dataset

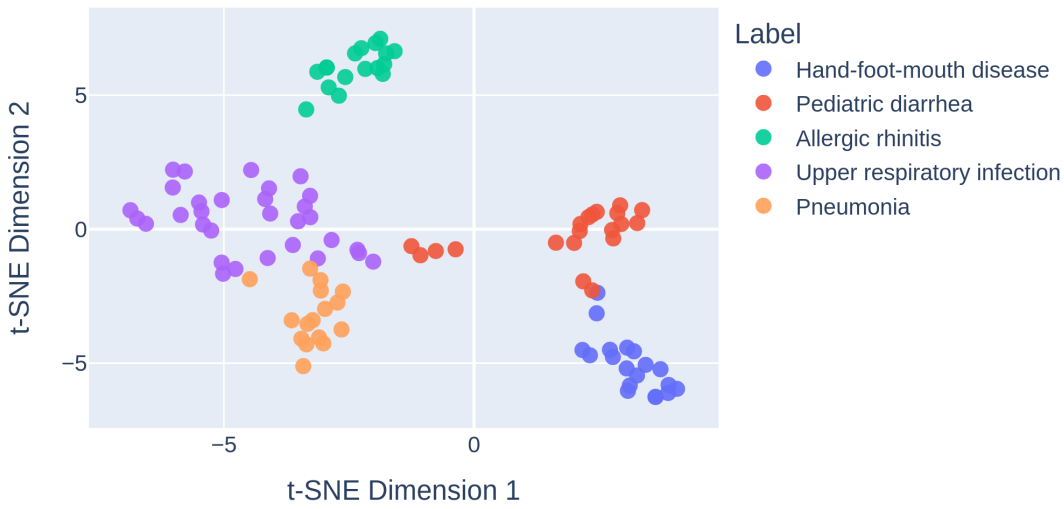

Figure 9: t-SNE visualization of the learned embedding representations on the Dxy Dataset

A.5 Prompt Template

Figure 10 illustrates our prompt template designed to guide a large language model (LLM) in extracting medically relevant information from dialogue data. The model is directed to function as an advanced medical information extraction assistant, tasked with identifying symptom-disease pairs and representing them as structured semantic triples in the format: [Symptom, indicates, Disease], where "indicates" denotes the relationship between Symptom and Disease.

For its objective and function, the prompt transforms medical data into a set of triplets, enabling downstream applications such as KG construction and automated diagnosis. This structured format enhances interpretability, consistency, and integration into graph-based machine learning models like SPKGDiag.

To ensure the quality and clinical relevance of extracted data, the prompt enforces several constraints, including medical relevance, comprehensive symptom coverage, fixed disease labels, clinical validity, and broad scope. For the output format, only a list of triples is returned, excluding any additional commentary, explanations, or formatting artifacts.

In its usage context, the prompt facilitates consistent and high-quality extraction of symptom semantics, laying the foundation for constructing patient-centric knowledge graphs that enhance diagnostic reasoning.

Prompt Template

 # Role and Instruction

You are an advanced medical information extraction assistant. Given a patient-doctor conversation that discusses symptoms, diagnostic reasoning, and/or medical conditions, extract all medically relevant symptom terms and represent them as structured semantic triples.

Each triple must follow this format:

[Symptom, indicates, Disease]

 # Extraction Guidelines

- Focus exclusively on meaningful, medically relevant symptoms. Ignore vague or unrelated terms.
- Make the most of the information given: extract both **direct** and **implied** symptoms, even if paraphrased or reworded.
- The **disease must remain fixed and singular** — use it exactly as written in the input.
- Ensure that every element in the triple ([Symptom, indicates, Disease]) is **clear, conclusive, and clinically valid**.
- Extract comprehensively — capture both **breadth (variety)** and **depth (granularity)** of symptoms.
- Output only the list of triples — no explanation, commentary, or formatting outside the list**.**

 # Example:

prompt:

P: I've been having **chest pain**, especially when walking fast or climbing stairs. It feels like pressure on my chest.

D: Do you also feel **shortness of breath** during activity?

P: Yes

D: Do you often experience **dizziness**?

P: Yes

D: Have you noticed **swelling in your legs or ankles**, particularly in the evening?

P: Yes

D: Based on your symptoms, you may be dealing with a **circulatory system disease**.

updates: [[chest pain, indicates, circulatory system disease],
[shortness of breath, indicates, circulatory system disease],
[dizziness, indicates, circulatory system disease],
[leg swelling, indicates, circulatory system disease]]

Now extract triples from the following input:

Prompt: {dialogue_content}

Updates:

Figure 10: Prompt template for symptom extraction