Understanding Model Bias Requires Systematic Probing Across Tasks

Soline Boussard Harvard University sboussard@g.harvard.edu

Susannah Su Harvard University susannah_su@college.harvard.edu

Helen Zhao Harvard University hzhao@g.harvard.edu Siddharth Swaroop Harvard University

WeiWei Pan Harvard University siddharth@seas.harvard.edu weiweipan@g.harvard.edu

Abstract

There is a growing body of literature exposing social biases of LLMs. However, these works often focus on a specific protected group, a specific prompt type and a specific decision task. Given the large and complex input-output space of LLMs, case-by-case analyses alone may not paint a picture of the systematic biases of these models. In this paper, we argue for broad and systematic bias probing. We propose to do so by comparing the distribution of outputs over a wide range of prompts, multiple protected attributes and across different realistic decision making settings in the same application domain. We demonstrate this approach for three personalized healthcare advice-seeking settings. We argue that studying the complex patterns of bias across tasks helps us better anticipate the way behaviors (specifically biased behaviors) of LLMs might generalize to new tasks.

1 Introduction

In the wild, general purpose machine learning models like large language models (LLMs) are increasingly being employed by end-users in personal health-related tasks, including mental-health management [2, 20, 21], patient health record summarization [25, 18], and nutrition management [6, 16, 10, 1]. In these high-stakes applications, there is a critical need to anticipate the behaviors of LLMs, as well as the risks they may pose. While there is a growing body of work demonstrating that LLM outputs can be biased against protected groups (e.g. AI-generated news can contain higher negative sentiments toward people of colour and fewer woman-specific words [5]), these works often focus on a specific protected group, a specific prompt type and a specific decision task.

However, given the large and complex input-output space of LLMs, case-by-case analyses alone may not paint a picture of the systematic biases of these models (functional properties) and may not allow us to anticipate their behaviors on new tasks (*model generalization*). For example, recent work has shown that LLMs may exhibit high levels of implicit bias (word associations) and yet show no significant explicit bias (task-based decision making) [14]. Thus, to fully characterize behaviors of models when deployed in risk-sensitive settings, we argue for broad and systematically bias probing: this involves comparing the distribution of outputs over a wide range of prompts, multiple protected attributes and across different realistic decision making settings in the same application domain.

We demonstrate this approach for three personalized healthcare advice-seeking settings: disease self-diagnosis, performance-related anxiety management, and dietary recommendation. We focus on differences in task-relevant features (e.g. diagnostic accuracy) of output distributions that are sensitive to changes in protected attributes (e.g. whether diagnostic accuracy is higher for men than

38th Conference on Neural Information Processing Systems (NeurIPS 2024).

for other genders). In our study, we find that whether or not models exhibit gender- and race-base performance differences depends on the task – while we find evidence of differences in anxiety management and dietary recommendation, there is little difference in model accuracy in the task of disease diagnosis. Overall, our results show that insights from instance-based model bias probing do not easily generalize (evidence of bias in one task does not necessarily imply bias in another), even when tasks are of comparable complexity and are chosen from the same domain (e.g. healthcare). On the other hand, we consistently observe inappropriate model sensitivity to prompt type across all tasks – open-ended prompts and prompts that include additional context consistently trigger unexpected and undesirable behaviours. Our study shows that, by studying the complex patterns of bias across tasks, we can take steps towards a nuanced and a deeper understanding how bias propagates within LLMs.

Related Works. There is a growing body of works on bias probing for LLMs. Existing works have found gender- and race-based bias in decision-making and problem-solving contexts [e.g. 4, 17, 14, 24, 7, 9, 23]. LLMs also frequently show bias when directly asked questions about different demographic groups [e.g. 11, 22, 3]. Existing works have also shown that bias in one task, does not necessarily translate into bias on another unrelated task, e.g. "implicit" model bias does not necessarily translate into biased model decisions [14, e.g.]. Finally, previous works have noted that patterns of bias depended on prompt type [e.g. 13, 9, 19, 27]. In fact, some works have called explicitly for prompt variation when performing bias probing [e.g. 8].

However, there are few works that systematically study probes for bias across prompt types, protected attributes, and tasks within the same domain. In this paper, we systematically test for bias across three tasks in healthcare, in order to gain a more nuanced and complete picture of the way behaviors (specifically biased behaviors) of LLMs might generalize to new tasks in this setting.

2 Towards Systematic Probing of Differential Model Behaviours

In this section, we describe our approach for systematically studying the differential behaviours of LLMs. We note that our approach can be generalized for other complex generative models.

Defining Attribute-Sensitive Model Behavior For generative models, an important object of study is the distribution of model outputs. In the case of LLMs, we are interested in the distribution of responses conditioned on a prompt, for a fixed task (task) and a fixed protected attribute (attr) that are included in the prompt. We denote this distribution by p(response | prompt, attr, task). We say a model is *attribute-sensitive* for a fixed task A and an attribute type if the distributions p(response | prompt, attr, task = A) changes as we vary the value of the attribute.

Systematically Studying Attribute-Sensitive Model Behavior In practice, we study task-relevant features of the response (e.g. diagnostic accuracy of model response), and we are interested in capturing how these response features change as we vary the value of the attribute (e.g. how diagnostic accuracy of the model response changes with respect to gender). In order to move towards a systematic understanding of the model's attribute-sensitive behaviour, we want to study p(response | prompt, attr, task) for a wide range of prompt types and across multiple tasks. For example, in the disease diagnosis setting, we want to see if diagnostic accuracy differences between genders persist across multiple types of prompts. Across all three tasks, we would be interested to see if we observe patterns of gender-sensitive model behaviours.

Attribute-Sensitive Model Behavior versus Bias We note that attribute-sensitive model behavior, when defined as mathematical differences in response distributions, needs to be thoughtfully mapped onto notions of social bias. For example, for the task of recipe recommendation, if the attribute type is religion, then one would expect some differences in the model's response distributions (e.g. some religions may have associated dietary restrictions).

Finally, we note that there are many definitions of social bias [15, 26], and they can be formalised as different metrics for model behavior [12]. In this paper, we aim to capture biases that can result from the model behaving differently for different demographics. We note that even when a model does not have attribute-sensitive behavior (e.g. model recommends the same recipe for all users), it can still exhibit social bias (e.g. model recommends Western recipes regardless of the user's ethnicity).

3 Experiments: Probing for Attribute-Sensitive Behaviours in Healthcare

We systematically probe for attribute-sensitive model behaviours across three personalized health advice-seeking tasks: disease self-diagnosis, performance-related anxiety management, and dietary recommendation. We consider two types of attributes: gender (man, woman, nonbinary) and race/ethnicity (Caucasian, African, Asian, Hispanic, and Native American). For our detailed analysis, we also consider a baseline version of all prompts with both gender and race/ethnicity excluded.

General Experiment Setup All experiments were performed using "gpt-40" with default temperature settings (so to replicate the responses for an average user using the online GPT chatbot services). Each prompt is ran 10 times to account for output variability. We systematically vary the prompts across several dimensions (capturing templates that have appeared in literature): prompt lengths, contexts, perspectives, and question types (see Figure 1). Prompt examples are in the Appendix.

Templates for Generating Diverse Prompts We test for attribute-sensitive model behaviour using a wide-range of prompts. Specifically, we aggregate prompt templates that have been used in literature for LLM probing and we choose prompt variations that are realistic for end-users. Each prompt consists of at least one question that cues the task and is drawn from a prompt template. Our prompt templates are generated by combining three axes of variations. The first axis is perspective, i.e. whether the prompt is written in first person ('I'), third person ('my friend') or third person hypothetical ('a hypothetical individual'). The second axis is prompt length, i.e. whether the prompt contains just a question or additional context. For additional context, we consider two types of information: information that may affect the LLMs response (task-relevant context), or information that should have no effect on the response (task-irrelevant context). Finally, we consider three question types in the prompt: true/false, multiple-choice, and open-ended responses. See Figure 1 for our prompt construction process and Appendix A for details.



Figure 1: Illustration of prompt construction process.

Task-Relevant Features For each task we consider a set of task-relevant features that captures important properties of response distribution p(response | prompt, attr, task). Some examples of the features measured for the disease self-diagnosis includes the urgency of the recommendation, severity of the predicted disease, uncertainty in the diagnosis, and whether or not there is a referral to a medical expert. For anxiety management, we measure the distribution of the types of recommended mitigation (e.g. meditation, therapy, cultural connection). For dietary recommendation, we assess the distribution of the dish's culture/cuisine (e.g., French, Chinese), as well as its cost, preparation time, and nutritional values (carbohydrates, protein, fats). See Appendices B, C, D for details.

Analysing Attribute-Sensitive Model Behaviour For each task, attribute type and each task-relevant feature, we quantify the change in the feature as we vary the value of the attribute. In the task of disease diagnosis, we analyze the way diagnostic accuracy rate varies across gender and race/ethnicity. For anxiety management, we look for variations in the suggested mitigation across these attributes. For dietary recommendation, we assess variations in the type of suggested dishes, along with differences in cost, preparation time, and macro-nutrient content of the recommended dishes.

4 Results & Analysis

Insights from instance-based model bias probing does not generalize across tasks. Our experiments reveal that biases in LLMs manifest differently across healthcare tasks, challenging the assumption that biases are consistent or inherent to the models themselves. Despite using similar methods to probe for biases, we find that gender and racial biases are task-dependent, appearing in some tasks but not in others. These biases (and, generally, model response) also depend on the prompt structure used, further challenging the generalizability of insights on model behavior.

4.1 Gender-Sensitive Behavior Vary Across Tasks

We find Gender specific Behavior for Multiple Choice Questions in Disease Diagnosis Accuracy. In the task of Disease Diagnosis, we are able to see gender differences in multiple choice question accuracy. Both the man and woman groups performed significantly better than the base group. This suggests that individuals in the man and woman groups had higher accuracy than those in the base group for multiple-choice questions. Although the non-binary group also showed a trend toward higher accuracy than the base group, this difference was not statistically significant, falling just above the conventional significance threshold (see Table 13 and Figure 2).

We find Gender-Sensitive Behaviour in Anxiety Management Recommendations. In the task of anxiety management, we find pronounced gender-sensitive behaviors, particularly in responses to open-ended prompts and for non-binary individuals. Women are more frequently advised to undergo cognitive behavioral therapy, while men receive recommendations to limit substance use and engage in hobbies (Figure 13). Non-binary individuals are more often advised to come prepared and consider medication. Additionally, a chi-square test across attributes and categories ($\chi^2 = 1502.21$, p < 1.38e-276, DoF = 57) demonstrated substantial variation in recommendation patterns by gender. Using a Tukey HSD test, we observed significant pairwise differences, particularly in sentiment and empathy scores.12

We find Gender-Sensitive Behaviour in Dietary Recommendations. Gender biases are evident in dietary recommendations. Posthoc Dunn's tests show significant differences across gender groups for carbohydrates, estimated cost, preparation time, protein, and fat content (Table 1, Table 2, Table 4, Table 3, Table 5). Non-binary individuals consistently receive distinct recommendations, often with higher costs and longer preparation times. While calorie recommendations are similar for men and women, they differ significantly for non-binary individuals (Table 12).

In multiple-choice tasks, "Quinoa Salad with Chickpeas and Avocado" (Caucasian cuisine) dominates across all gender categories, indicating insensitivity to gender-specific context and overdominance of Caucasian culture (Figure 34).

4.2 Race-Sensitive Behaviour Vary Across Tasks

We do not find Race-Sensitive Behaviour in Disease Diagnosis Accuracy. Similar to gender, race does not significantly impact the model's accuracy in disease self-diagnosis. The model's performance remains consistent across different racial attributes specified in the prompts.

We find Race-Sensitive Behaviour in Anxiety Management Recommendations. Native Americans receive more recommendations to connect with their culture and stay connected with friends and family (Figure 14). Caucasians are more likely to be advised to use medication and limit substance use. Asians are frequently encouraged to practice self-compassion and are least likely receive advice to be confident.

We find Race-Sensitive Behaviour in Dietary Recommendations. Race-sensitive biases are evident in dietary recommendations, with significant variations in nutritional content and preparation attributes across racial groups. Posthoc Dunn's tests reveal marked differences in carbohydrates, estimated costs, fat content, preparation time, and protein content (Table 7, Table 8, Table 9, Table 10, Table 11). Total calorie recommendations also differ significantly, though Western dishes consistently dominate (Table 12).

Even with identical macronutrient profiles, Western dishes like "Quinoa Salad with Chickpeas and Avocado" are favored over non-Western options such as "West African Chicken Yassa" or "Navajo Chicken Corn Stew." When racial cues are absent, Caucasian cuisines remain overrepresented (Figure 37, Figure 45).

4.3 Attribute-Sensitive Behaviour is Impacted by Prompt Structure

Our findings indicate that the way prompts are structured (perspectives, question types, and inclusion of context) influences whether attribute-sensitive behaviours appear in model responses.

Open-Ended Prompts amplify Attribute-Sensitive Behaviours across all tasks. In anxiety management and dietary recommendations, these behaviours are most evident in responses to open-ended questions, where the model has freedom to generate text.

In disease diagnosis, open-ended prompts result in lower overall diagnostic accuracy but we do not see differences in accuracy across demographics. However, examining themes within the responses reveals notable race- and gender-based trends. For instance, non-binary individuals experience higher probabilities of themes related to emotional impact and patient understanding compared to several racial groups (Figure 8, 9 and Tables 14). In the context of recommendations and risk factors, the African group has significantly lower recommendation probabilities, whereas Native Americans show a higher probability of risk factor mentions compared to the base, woman, and Caucasian groups. Further, for severity and referrals, Native American and Caucasian groups exhibit significant differences in probability relative to other demographic categories. Themes of sympathy and treatment also vary considerably, with the non-binary and African groups displaying unique patterns. Finally, urgency is lower in diagnostic responses for non-binary individuals, while responses to Asians are marked by a higher sense of urgency (see Figures 10, 11 and Tables 16, 17).

Prompt Perspective Influences Model Behavior across all tasks. Across tasks, the perspective from which a prompt is framed affects the model's responses. In disease diagnosis, prompts from a doctor's perspective result in lower accuracy (Figure 3), while in anxiety management, a third-person perspective increases recommendations to seek support 15. Changing the narrative perspective in dietary prompts can subtly shift the pattern of recommendations. For example, first-person perspectives yield slightly different responses compared to third-person prompts, though the dominance of Western cuisines remains consistent (Figure 36, Figure 40, Figure 44).

Relevant Context Lowers Accuracy in Disease Diagnosis. Providing relevant medical history, such as vaccination status, unexpectedly lowers the model's diagnostic accuracy in disease diagnosis. This contradicts the expectation that more relevant information should improve performance (see Figure 4).

Irrelevant Context Changes Recommendations When It Shouldn't in both Disease Diagnosis and Dietary Recommendations. In dietary recommendations, including irrelevant dietary restrictions unjustifiably alters the model's responses, even when the dishes have identical nutritional values. For example, under conditions like gluten intolerance or lactose intolerance, the model disproportionately increases "No" responses, incorrectly adjusting its recommendations despite the nutritional profiles remaining unchanged (see Figure 39). For disease self-diagnosis, providing irrelevant context (e.g., "I am wearing a red t-shirt") impacted the model's accuracy (see Figure 4). Although, undesirable, this aligns with observations about LLMs when studied in other settings.

5 Discussion & Conclusion

Our study examines gender- and race- sensitive behaviours of LLMs in healthcare tasks. We find that attribute-sensitive behaviours are not consistent across tasks – our insights about model behaviours for one task does not generalize to another.

We find that the framing and structure of prompts (e.g. whether the prompt includes an open-ended or true/false question, whether the question is asked from a first person perspective) consistently impacts model response in these healthcare tasks in unexpected and undesirable ways.

For all three tasks, prompting in the first person perspective results in different model behaviours than prompting in the hypothetical. This difference can be concerning as we can anticipate both types of prompting patterns in real use-cases.

Open-ended prompts appeared to amplify issues across each healthcare task, suggesting that when the model is less restricted in response format, we observe more biased behaviors. This is concerning as open-ended prompts constructions are likely the most ecologically-valid – i.e. closest to user prompting patterns in the wild for personalised healthcare tasks.

The context included in prompts also affects model response in unexpected and potentially problematic ways. Particularly troublingly, in the disease diagnosis task, irrelevant context resulted in an increase in accuracy in true/false questions and a decrease in accuracy for multiple choice questions. Relevant context, however, resulted in an decrease in accuracy for all question types.

Finally, we note that absence of attribute-sensitive behaviours does not imply absence of bias. For example, in the dietary recommendation task, the model did not show significant gender-attribute behaviours in the type of cuisine recommended because it overwhelmingly recommended western

dished. In fact, across all prompt variations, the model demonstrated a consistent preference for Western dishes (see Figures 34 35 36 37 42 43 44 45).

Overall, our results show that insights from instance-based model bias probing do not easily generalize across tasks that are of similar complexity and lie in the same domain (e.g. healthcare). We found that biases in LLMs vary by the task, prompt type, perspective and context. Thus, these results point to the need for broad and systematic empirical tests of model bias when models are deployed in a specific application domain.

References

- [1] Sedat Arslan. Decoding dietary myths: The role of chatgpt in modern nutrition. *Clinical Nutrition ESPEN*, 60:285–288, 2024.
- [2] Pat Dunn Scott Conard Banerjee, Sri and Asif Ali. Mental health applications of generative ai and large language modeling in the united states. *International Journal of Environmental Research and Public Health 21, no. 7: 910., 2024.*
- [3] Xiangjue Dong, Yibo Wang, Philip S Yu, and James Caverlee. Probing explicit and implicit gender bias through llm conditional text generation. *arXiv preprint arXiv:2311.00306*, 2023.
- [4] Liao TI Schiefer N Askell A Bakhtin A Chen C Hatfield-Dodds Z Hernandez D Joseph N Lovitt L Durmus E, Nguyen K. Towards measuring the representation of subjective global opinions in language models. arXiv preprint arXiv:2306.16388., 2023.
- [5] X. Fang, S. Che, M. Mao, et al. Bias of ai-generated content: an examination of news produced by large language models. *Scientific Reports*, 14:5224, 2024.
- [6] Manuel Garcia. Chatgpt as a virtual dietitian: Exploring its potential as a tool for improving nutrition knowledge. *Applied System Innovation*, 6:1–18, 10 2023.
- [7] Amit Haim, Alejandro Salinas, and Julian Nyarko. What's in a name? auditing large language models for race and gender bias. arXiv preprint arXiv:2402.14875, 2024.
- [8] Rem Hida, Masahiro Kaneko, and Naoaki Okazaki. Social bias evaluation for large language models requires prompt variations. arXiv preprint arXiv:2407.03129, 2024.
- [9] Shomik Jain, D Calacci, and Ashia Wilson. As an ai language model," yes i would recommend calling the police": Norm inconsistency in llm decision-making. *arXiv preprint arXiv:2405.14812*, 2024.
- [10] D. Kirk, E. van Eijnatten, and G. Camps. Comparison of answers between chatgpt and human dieticians to common nutrition questions. *Journal of Nutrition and Metabolism*, page 5548684, Nov 7 2023.
- [11] Messi HJ Lee, Jacob M Montgomery, and Calvin K Lai. Large language models portray socially subordinate groups as more homogeneous, consistent with a bias observed in humans. In *The* 2024 ACM Conference on Fairness, Accountability, and Transparency, pages 1321–1340, 2024.
- [12] Paul Pu Liang, Chiyu Wu, Louis-Philippe Morency, and Ruslan Salakhutdinov. Towards understanding and mitigating social biases in language models. arXiv preprint arXiv:2106.13219, 2021.
- [13] Andy Liu, Mona Diab, and Daniel Fried. Evaluating large language model biases in personasteered generation. arXiv preprint arXiv:2405.20253, 2024.
- [14] Kirsten Morehouse, Weiwei Pan, Juan Manuel Contreras, and Mahzarin R Banaji. Bias transmission in large language models: Evidence from gender-occupation bias in gpt-4. In ICML 2024 Next Generation of AI Safety Workshop.
- [15] Felipe Motoki, Victor Pinho Neto, and Vítor Rodrigues. More human than human: measuring chatgpt political bias. *Public Choice*, 198:3–23, 2024.

- [16] P. Niszczota and I. Rybicka. The credibility of dietary advice formulated by chatgpt: Robo-diets for people with food allergies. *Nutrition*, 112:112076, Aug 2023. Epub 2023 May 11.
- [17] Leonard Salewski, Stephan Alaniz, Isabel Rio-Torto, Eric Schulz, and Zeynep Akata. Incontext impersonation reveals large language models' strengths and biases. Advances in Neural Information Processing Systems, 36, 2024.
- [18] Malik Sallam. The utility of chatgpt as an example of large language models in healthcare education, research and practice: Systematic review on the future perspectives and potential limitations. *medRxiv*, 2023.
- [19] Nino Scherrer, Claudia Shi, Amir Feder, and David Blei. Evaluating the moral beliefs encoded in llms. Advances in Neural Information Processing Systems, 36, 2024.
- [20] Inna W. Lin Adam S. Miner David C. Atkins Sharma, Ashish and Tim Althoff. Human-ai collaboration enables more empathic conversations in text-based peer-to-peer mental health support. *Nat Mach Intell*, 2023.
- [21] Kevin Rushton Inna Wanyin Lin David Wadden Khendra G. Lucas Adam S. Miner-Theresa Nguyen Sharma, Ashish and Tim Althoff. Cognitive reframing of negative thoughts through human-language model interaction. arXiv preprint arXiv:2305.02466, 2023.
- [22] Jisu Shin, Hoyun Song, Huije Lee, Soyeong Jeong, and Jong C Park. Ask llms directly," what shapes your bias?": Measuring social bias in large language models. *arXiv preprint arXiv:2406.04064*, 2024.
- [23] Yixin Wan and Kai-Wei Chang. White men lead, black women help: Uncovering gender, racial, and intersectional bias in language agency. arXiv preprint arXiv:2404.10508, 2024.
- [24] Ze Wang, Zekun Wu, Xin Guan, Michael Thaler, Adriano Koshiyama, Skylar Lu, Sachin Beepath, Ediz Ertekin Jr, and Maria Perez-Ortiz. Jobfair: A framework for benchmarking gender hiring bias in large language models. arXiv preprint arXiv:2406.15484, 2024.
- [25] Peng Zhang and Maged N. Kamel Boulos. Generative ai in medicine and healthcare: Promises, opportunities and challenges. *Future Internet*, 15(9), 2023.
- [26] Yachao Zhao, Bo Wang, Dongming Zhao, Kun Huang, Yan Wang, Ruifang He, and Yuexian Hou. Mind vs. mouth: On measuring re-judge inconsistency of social bias in large language models. arXiv preprint arXiv:2308.12578, 2023.
- [27] Lianmin Zheng, Wei-Lin Chiang, Ying Sheng, Siyuan Zhuang, Zhanghao Wu, Yonghao Zhuang, Zi Lin, Zhuohan Li, Dacheng Li, Eric Xing, et al. Judging llm-as-a-judge with mt-bench and chatbot arena. Advances in Neural Information Processing Systems, 36, 2024.

A Domain Specific Prompt Generation

Note that for the tasks of anxiety management and disease diagnosis, each prompt needs to include specific information necessary for an appropriate response: symptoms of the disease or of the anxiety attack. In contrast, for dietary recommendation, the prompt can consist of just the question that cues the response.

For anxiety management, relevant context includes: stressor (upcoming stressful events like academic exams, speeches, etc), immediacy (how close is the stressful event), history of anxiety, age and symptoms (heart beating fast, shortness of breath, sweaty palms). These context points are directly relevant to an individuals feelings of anxiety, and consequently the advice they should receive.

In the context of disease diagnosis, relevant information consists of the patient's vaccination history in addition to the patient's symptoms. We note that incorporating sensitive information (like vaccination history) in prompts raises concerns relating to patient privacy. Thus, an additional goal of ours is to see if the models can achieve good performance without this type of sensitive information.

In the dietary recommendation task, relevant information includes dietary restrictions and nutrient composition. For example, if a user specifies gluten intolerance, the model should avoid suggesting

dishes with gluten, such as those containing wheat, barley, or rye. Nutrient composition may be specified explicitly, such as "adjusted to contain similar nutrition content," or by listing macronutrients, like "500 calories per serving, with 40g protein, 30g carbs, and 20g fats."

Irrelevant context for all three tasks encompasses a range of information that should not affect the response. Irrelevant information for disease diagnosis could include information as to what clothing the user is wearing ("I am wearing a red shirt"). In anxiety management, irrelevant information could be ("I have a Master's in Philosophy" or "I live 10 minutes away from campus") For dietary recommendation, irrelevant context includes extraneous details unrelated to dietary preferences, such as personal background ("I have a bachelor's degree in computer science") or unrelated preferences ("My favorite color is blue"). Additionally, irrelevant context in open-ended questions includes scenarios where the user is identified as being from Ethnicity A but requests a dish from Ethnicity B.

For each task, we consider three types of questions in the prompt: true/false, multiple choice, and open-ended question. For the disease diagnosis task, true/false questions are designed for factchecking where the user already knows the correct diagnosis and seeks confirmation from the LLM. Multiple-choice questions are structured to present the user with a list of potential diagnoses, requiring the LLM to select one option from the given list. Open-ended questions are used when the user is uncertain about their diagnosis, either requesting a single disease name or leaving the question more general. For anxiety management, true/false prompts are designed to test if the model would recommend a specific action of anxiety management, where the model must reply yes or no. Multiple choice questions describe a situation and give the model four action choices and asks the model to select the best one. Open-ended prompts describe a situation, feeling, or ask the model for general advice, evaluating how the model performs under no specific structure. For dietary recommendation, true/false prompts assess whether the LLM can accurately compare the healthfulness of dishes with controlled nutritional content; multiple choice prompts require the LLM to choose the healthiest dish or cuisine from a culturally diverse selection; Open-ended prompts ask the LLM to recommend a healthy dish along with its cost, preparation time, and nutritional content, evaluating whether the recommendations vary based on user attributes.

B Experiment Set-up and Evaluation for Dietary Recommendation

B.1 Prompt and Question Construction

We designed a structured pipeline for generating prompts to systematically evaluate dietary recommendations provided by GPT-4 across multiple dimensions. The pipeline allows us to probe biases by varying task types, perspectives, content relevance, and protected attributes.

Task Types: We evaluated GPT-4's dietary recommendation behavior across three task types:

- Multiple Choice: The model selected one dish from a predefined set of options.
- True/False: The model provided binary responses ("Yes" or "No") based on the dietary suitability of a specific dish.
- Open-Ended: The model generated free-form dietary advice, which was later analyzed for nutritional and cultural properties.

Perspective: Prompts were crafted from three perspectives:

- First Person: "I am vegetarian. What would you recommend?"
- Third Person: "They are vegetarian. What would you recommend?"
- Hypothetical: "If someone were vegetarian, what would you recommend?"

Content Relevance: Each prompt included either relevant, neutral, or irrelevant contextual information:

- Relevant Context: Dietary preferences or restrictions, such as "I am lactose intolerant."
- Neutral Context: No extra statements.
- Irrelevant Context: Statements entirely unrelated, such as "I am wearing a red shirt."

Protected Attributes: Prompts explicitly included the following protected attributes:

- Gender: "I am a man, woman, non-binary."
- Race: "What dish would you recommend for someone with African, Asian, Caucasian, Hispanic, Native American, Unspecified preferences?"

B.2 Exploring Open-Ended Responses

For open-ended prompts, the analysis focused on identifying patterns and biases in GPT-4's generated recommendations. Responses were evaluated for the following attributes:

- Nutritional Metrics: Total calories, protein, fat, and carbohydrate content in grams.
- Cost: Estimated cost in USD.
- Preparation Time: Estimated time (in minutes) to prepare the recommended dish.
- Cultural Representation: Classification of the recommended dish into cuisine types (e.g., Asian, African, Global).

B.3 Results

B.3.1 Multiple Choice Tasks

Gender The conditional probability distribution by gender is heavily skewed, showing that "Quinoa Salad with Chickpeas and Avocado" (Caucasion) dominates across all gender categories (man, woman, non-binary). There is minimal variance between genders in selecting other options, indicating that GPT-4's multiple-choice predictions are highly uniform and do not seem to adapt based on gender context 34.

Relevance of Information When relevant information (e.g., specific dietary restrictions) is included, there is more diversity in the responses. Irrelevant contexts like "Degree in Math" or "Enjoy hiking" have almost no impact on changing GPT-4's response, with "Quinoa Salad with Chickpeas and Avocado" remaining dominant. Relevant contexts, such as specific dietary restrictions like "gluten intolerance" or "lactose intolerance," introduce slight variations, with a small increase in the diversity of recommendations (e.g., "Brown Rice Bowl with Tofu and Vegetables"). However, this diversity remains limited 35.

Perspective Across first-person, hypothetical, and third-person perspectives, the dominant response remains unchanged, with "Quinoa Salad with Chickpeas and Avocado" chosen in the majority of cases. Minimal variance suggests that the model does not significantly adapt its recommendations based on the perspective in the prompt 36.

Race There is some variation across races: For "Asian" context, there is a roughly equal split between "Quinoa Salad with Chickpeas and Avocado" (dominant) and "Brown Rice Bowl with Tofu and Vegetables." For other races like "African," "Caucasian," and "Hispanic," the dominant response is overwhelmingly "Quinoa Salad with Chickpeas and Avocado." Native American contexts show a slightly higher selection rate for "Wild Rice and Beans Salad," though it remains a minority choice 37.

Overall, GPT-4 displays a strong bias toward Caucasian dish. Across all factors (gender, perspective, race, and relevance), "Quinoa Salad with Chickpeas and Avocado" (Caucasian dish) consistently dominates. Other options such as "Brown Rice Bowl with Tofu and Vegetables" (Asian dish) and "Wild Rice and Beans Salad" (Native American dish) appear less frequently and mainly in specific scenarios (e.g., certain races or relevant contexts).

B.3.2 True/False Tasks

Gender The model performs well overall, as "No" responses dominate across all genders (man: 0.88, non-binary: 0.86, woman: 0.85). However, "Yes" responses still occur at a non-trivial rate (man: 0.12, non-binary: 0.14, woman: 0.15), indicating some failure to consistently adhere to the instructions in the prompt 38.

Relevance of Information

- Irrelevant contexts: The model correctly responds "No" 100% of the time for irrelevant contexts (e.g., "Degree in Math" or "Favorite color blue"), suggesting robust behavior when ignoring irrelevant details.
- Relevant contexts: "Gluten intolerance" leads to "Yes" responses 60% of the time, the highest deviation from the expected "No." "Lactose intolerance" results in 30% Yes, while "Peanut allergy" shows 18% Yes. These findings indicate that relevant dietary conditions (even though nutritional content is identical) disproportionately influence the model's behavior, reflecting misunderstanding or over-weighting of context 39.

Perspective All perspectives predominantly result in "No" responses (first: 0.91, hypothetical: 0.84, third: 0.85). The hypothetical perspective has the highest rate of deviation, with 16% Yes responses, indicating that speculative framing may confuse the model and prompt incorrect affirmations 40.

Race The model correctly outputs "No" most of the time, with rates ranging from 82% to 90%. The "Unspecified" race category shows the highest "Yes" response rate at 18%, suggesting the model is less certain or consistent when racial context is absent 41.

Overall, the model fails to fully generalize the instruction. Despite the prompt explicitly stating that all nutritional contents are identical, the model fails to internalize this universally, particularly when faced with relevant dietary conditions like "gluten intolerance." This indicates a lack of full adherence to the instruction and a sensitivity to context that overrides the uniformity assumption.

B.3.3 Open-Ended Tasks

Gender

- Male: Predominantly Caucasian cuisine is recommended.
- Non-Binary: Some diversity is observed, with a noticeable increase in global and Hispanic cuisines.
- Female: Caucasian cuisines dominate again, though there is a slight representation of other cuisines like Asian and global.

In conclusion, Caucasian cuisines overrepresented across all gender groups 43.

The posthoc Dunn's tests indicate significant differences across gender categories for various attributes:

- **Carbohydrates (grams):** Significant differences exist between all gender categories $(p < 10^{-9})$, with non-binary individuals receiving distinct carbohydrate recommendations (Table 1).
- Estimated Cost (USD): Significant differences between all gender categories, particularly involving non-binary individuals ($p < 10^{-15}$, Table 2).
- Fat (grams): Non-binary individuals show significant differences from men and women $(p < 10^{-4})$, but men and women receive similar recommendations (p = 1.0, Table 3).
- **Preparation Time (minutes):** Significant differences are observed across all categories, particularly involving non-binary individuals (Table 4).
- **Protein (grams):** Protein recommendations differ significantly across all gender categories $(p < 10^{-12}, \text{Table 5}).$
- Total Calories: Non-binary individuals receive significantly different calorie recommendations, while men and women show no differences (p = 0.745, Table 12).

Overall, these findings highlight systematic biases in the quantitative metrics of recommendations based on gender, with non-binary individuals often receiving distinct dietary suggestions.

Relevance of Information The results vary significantly across irrelevant, neutral, and relevant content categories. A high percentage of recommendations were linked to specific cuisines (e.g., Caucasian, Hispanic) even when the content was unrelated. This indicates potential biases toward specific cuisines regardless of the context. Under relevant content, recommendations show slightly improved alignment with the content but still demonstrate overrepresentation of Caucasian cuisines 42.

Perspective The results across perspectives suggest consistency in overrepresentation of Caucasian cuisines, regardless of the narrative perspective employed. Minor variations exist, but the core patterns remain unchanged 44.

Race The open-ended responses show a highly deterministic association between racial labels and their corresponding cuisines. This indicates the model's strong alignment of race-specific prompts to cuisines explicitly linked to those racial categories. However, when race is not specified, Caucasian cuisines dominate again 45.

Posthoc Dunn's test results for racial categories reveal pronounced biases:

- **Carbohydrates (grams):** Significant differences are found between most racial categories, with strong clustering around specific groups (Table 7).
- Estimated Cost (USD): Nearly all racial comparisons show significant differences, with exceptions like "Asian" and "Hispanic" (p = 1.0, Table 8).
- Fat (grams): Differences are particularly pronounced between "Caucasian," "Hispanic," and "Asian" compared to "African" and "Native American" (Table 9).
- **Preparation Time (minutes):** Preparation time recommendations vary significantly across races, especially between "Hispanic" and "Native American" categories (Table 10).
- Protein (grams): Significant differences exist across all racial groups (Table 11).
- **Total Calories:** Differences are significant for most racial categories, though some alignments are observed for "Unspecified" and specific racial groups (Table 12).

	man	non-binary	woman
man	1.000000e+00	2.853132e-36	1.456636e-10
non-binary	2.853132e-36	1.000000e+00	2.940700e-09

Table 1: Posthoc Dunn's test pairwise p-values for carbohydrates (grams) across gender categories.

	man	non-binary	woman
man	1.000000e+00	3.181271e-34	5.584964e-05
non-binary	3.181271e-34	1.000000e+00	3.101856e-15
woman	5.584964e-05	3.101856e-15	1.000000e+00

Table 2: Posthoc Dunn's test pairwise p-values for estimated cost (USD) across gender categories.

	man	non-binary	woman
man	$\begin{array}{c} 1.000000\\ 0.000088\\ 1.000000\end{array}$	0.000088	1.000000
non-binary		1.000000	0.000964
woman		0.000964	1.000000

Table 3: Posthoc Dunn's test pairwise p-values for fat (grams) across gender categories.

	man	non-binary	woman
man	1.000000e+00	3.323196e-13	0.000123
non-binary	3.323196e-13	1.000000e+00	0.002508
woman	0.000123	0.002508	1.000000

Table 4: Posthoc Dunn's test pairwise p-values for preparation time (minutes) across gender categories.

	man	non-binary	woman
man	1.000000e+00	2.767481e-47	6.858676e-13
non-binary	2.767481e-47	1.000000e+00	1.608115e-12
woman	6.858676e-13	1.608115e-12	1.000000e+00

Table 5: Posthoc Dunn's test pairwise p-values for protein (grams) across gender categories.

	man	non-binary	woman
man	1.000000	$\begin{array}{c} 0.000272 \\ 1.000000 \\ 0.017079 \end{array}$	0.745377
non-binary	0.000272		0.017079
woman	0.745377		1.000000

Table 6: Posthoc Dunn's test pairwise p-values for total calories across gender categories.

	African	Asian	Caucasian	Hispanic	Native American	Unspecified
African	1.000000	0.000000	0.000000	0.000000	1.000000	0.000000
Asian	0.000000	1.000000	1.000000	0.000000	0.000000	0.000080
Caucasian	0.000000	1.000000	1.000000	0.000000	0.000000	0.000007
Hispanic	0.000000	0.000000	0.000000	1.000000	0.000000	1.000000
Native American	1.000000	0.000000	0.000000	0.000000	1.000000	0.000000
Unspecified	0.000000	0.000080	0.000007	1.000000	0.000000	1.000000

Table 7: Posthoc Dunn's test pairwise p-values for carbohydrates (grams) across race categories.

	African	Asian	Caucasian	Hispanic	Native American	Unspecified
African	1.000000	0.000000	0.000000	0.000000	1.000000	0.000001
Asian	0.000000	1.000000	0.000000	1.000000	0.000000	0.308943
Caucasian	0.000000	0.000000	1.000000	0.000000	0.000000	0.000000
Hispanic	0.000000	1.000000	0.000000	1.000000	0.000000	0.019128
Native American	1.000000	0.000000	0.000000	0.000000	1.000000	0.000000
Unspecified	0.000001	0.308943	0.000000	0.019128	0.000000	1.000000

Table 8: Posthoc Dunn's test pairwise p-values for estimated cost (USD) across race categories.

	African	Asian	Caucasian	Hispanic	Native American	Unspecified
African	1.000000	0.012206	0.000000	0.002034	0.000000	0.000000
Asian	0.012206	1.000000	0.000000	1.000000	0.000000	0.000166
Caucasian	0.000000	0.000000	1.000000	0.000000	0.000000	0.000095
Hispanic	0.002034	1.000000	0.000000	1.000000	0.000000	0.001320
Native American	0.000000	0.000000	0.000000	0.000000	1.000000	0.000000
Unspecified	0.000000	0.000166	0.000095	0.001320	0.000000	1.000000

Table 9: Posthoc Dunn's test pairwise p-values for fat grams across race categories.

	African	Asian	Caucasian	Hispanic	Native American	Unspecified
African	1.000000	0.000000	0.000000	0.000000	0.000000	0.000000
Asian	0.000000	1.000000	1.000000	0.000000	0.000000	0.276137
Caucasian	0.000000	1.000000	1.000000	0.000000	0.000000	0.001517
Hispanic	0.000000	0.000000	0.000000	1.000000	0.013899	0.000000
Native American	0.000000	0.000000	0.000000	0.013899	1.000000	0.000000
Unspecified	0.000000	0.276137	0.001517	0.000000	0.000000	1.000000

Table 10: Posthoc Dunn's test pairwise p-values for preparation time (minutes) across race categories.

	African	Asian	Caucasian	Hispanic	Native American	Unspecified
African	1.000000	0.000460	0.000000	0.000000	0.000000	1.000000
Asian	0.000460	1.000000	0.045590	0.002736	0.000000	0.000123
Caucasian	0.000000	0.045590	1.000000	1.000000	0.000000	0.000000
Hispanic	0.000000	0.002736	1.000000	1.000000	0.000000	0.000000
Native American	0.000000	0.000000	0.000000	0.000000	1.000000	0.000000
Unspecified	1.000000	0.000123	0.000000	0.000000	0.000000	1.000000

Table 11: Posthoc Dunn's test pairwise p-values for protein grams across race categories.

	African	Asian	Caucasian	Hispanic	Native American	Unspecified
African	1.000000	0.000000	1.000000	1.000000	0.000000	0.003880
Asian	0.000000	1.000000	0.000000	0.000000	0.000000	0.777481
Caucasian	1.000000	0.000000	1.000000	1.000000	0.000000	0.001064
Hispanic	1.000000	0.000000	1.000000	1.000000	0.000000	0.000051
Native American	0.000000	0.000000	0.000000	0.000000	1.000000	0.000000
Unspecified	0.003880	0.777481	0.001064	0.000051	0.000000	1.000000

Table 12: Posthoc Dunn's test pairwise p-values for total calories across race categories.

C Experiment Set-up and Evaluation for Disease Diagnosis

C.1 Prompt and Question Construction

The kaggle dataset "Disease Prediction Using Machine Learning" is used for the following experiments in order to mimic disease diagnosis and their corresponding symptoms. Furthermore, a structured prompt system is employed to maintain consistency in the evaluation of GPT-4 responses.

Perspective: The perspective from which a response is given can vary. It may be from the first person ("I"), the third person ("they"), or a hypothetical perspective ("doctor"). The first person and third person perspectives are meant to have the highest ecological validity, while the last hypothetical perspective is to test for domain specific scenarios.

Symptom Context: For each prompt, different symptom lists associated with different diseases are used. For example, a relevant symptom context in the prompt might be expressed as, "I have the following symptoms: list of symptoms." if the prompt is written in first person perspective.

Irrelevant/Relevant Context: Context can be categorized as either irrelevant or relevant. An example of irrelevant context is "I am wearing a red t-shirt," whereas relevant context could be "I have never been vaccinated." for the first person perspective.

Question Types: The type of question asked when prompting GPT-4 can impact the response. Therefore, the experiments uses 4 different question types. For instance, we can expect for the user to ask an open ended question such as: "What disease do I have?" Alternatively, questions could be less open-ended, such as "What disease do I have?Please only list one disease name." The choice of including a question type that aims to limit the response's freedom would aid in the accuracy

analysis. Alternatively, another possible question type could be in a true/false format: "Is this the disease: insert true disease name? Please only respond with yes or no." Lastly, we also use a multiple choice question format such as: "What disease do I have given the following list of diseases: all possible diseases? Please only list one disease name from the list." This question type has the lowest ecological validity, but is helpful in the analysis to probe model performance when the task varies.

C.2 Accuracy Comparisons in Disease Diagnosis

The key metric for analysis in this experiment is accuracy – whether or not GPT-4 was able to correctly identify the disease diagnosis (for open ended questions asking for one disease and multiple choice questions, or to be able to correctly say "yes" (for true/false questions). Using accuracy will help to quantify the presence and extent of any gender bias in the model's predictions, informing whether further refinement of the LLM's training or prompt structuring is necessary to ensure equitable and unbiased medical advice.

In this experiment, we input the same set of symptoms across different gender contexts (e.g. "I am female/male/non-binary.") to observe the variance, if any, in the disease predictions made by the LLM. We utilize a balanced representation of gender pronouns to control for any potential confounding variables. Each scenario is tested multiple times to account for randomness in the model's responses.

The prompts in this section iterate through all combinations of the perspective, symptom context for each disease, and irrelevant/relevant context types. The main question types used in this experiment are the following 3 out of the total 4 question types:

- "What disease do I have? Please only list one disease name."
- "Is this the disease: {insert true disease name}? Please only respond with yes or no."
- "What disease do I have given the following list of diseases: {all possible diseases}? Please only list one disease name from the list."

These questions are useful in limiting GPT-4 to only give one answer. If the response contains the correct disease diagnosis, then the response is considered correct.

C.3 Exploring Open ended Response Themes

In addition to examining disease diagnosis accuracy, we are also interested in uncovering any trends in GPT-4's response to open ended prompts.

The themes that are extracted from the responses include: urgency, recommendations, caution, sympathy, history, severity, duration, treatment, prognosis, risk factors, follow-up, prevention, patient understanding, emotional impact, uncertainty, and referral. Themes were initially chosen by including expected themes in responses as well as by reading through the responses generated by GPT-4 and categorizing notable key words. The motivation for using thematic analysis lies in its ability to streamline the interpretation of key points and areas of concern, facilitate easier pattern recognition, and enable more effective comparative analysis across different responses. On the other hand, directly working with raw text could be more disorganized, making it harder to address specific issues systematically.

The prompts in this section iterate through all combinations of the perspective, symptom context for each disease, and irrelevant/relevant context types. The main question type used in this experiment is the following question out of the total 4 question types:

• "What disease do I have?"

This question type (unlike for accuracy comparisons) doesn't restrict GPT-4's response, thus better enabling thematic analysis.

C.4 Statistical Analysis to identify significant differents between bias categories

Non parametric Testing We used a two-stage statistical testing approach to evaluate differences in accuracy across bias categories (gender and race). The Kruskal-Wallis test, a non-parametric method, served as an omnibus test to assess whether median counts or conditional probabilities differed across

multiple groups. This test was chosen for its ability to compare distributions across more than two groups without assuming normality. A significance threshold of p < 0.05 was applied; if exceeded, the null hypothesis (equal medians across groups) was rejected. For significant Kruskal-Wallis results, we conducted pairwise comparisons using the Mann-Whitney U test, another non-parametric test appropriate for comparing two independent groups. The null hypothesis for each comparison was that the distributions of counts or conditional probabilities were identical. Pairwise comparisons with p < 0.05 were reported to highlight meaningful differences.

Parametric Testing To validate the results from the non-parametric tests, we also performed a oneway ANOVA to assess differences in means across groups, assuming normality. Following significant ANOVA results, we applied Tukey HSD (Honestly Significant Difference) post-hoc tests to identify specific pairwise differences. The results of the one-way ANOVA and Tukey HSD comparisons largely supported the findings of the non-parametric tests, providing additional confidence in the observed differences. While the primary analysis focused on non-parametric methods due to potential violations of normality, the consistency of the results across both parametric and non-parametric approaches strengthens the robustness of our findings.

C.5 Results

We find context specific behavior for open-ended and true/false question type for disease diagnosis For open-ended questions, context type exhibited significant differences. The base context (no context) was associated with significantly higher accuracy than the relevant context (mean difference = 0.2331, p < 0.001). Likewise, the irrelevant context demonstrated a higher accuracy than the relevant context (mean difference = 0.2762, p < 0.001). These findings imply that participants performed better in base and irrelevant contexts compared to relevant contexts for open-ended questions, indicating potential context sensitivity.

This trend was seen again for true/false questions where context type was again significant. The base context showed a significantly higher accuracy than the relevant context (mean difference = 0.2331, p < 0.001), and the irrelevant context also outperformed the relevant context (mean difference = 0.2762, p < 0.001). These results are consistent with those observed in open-ended questions, further suggesting that relevant contexts may introduce complexity that affects accuracy.

However, this behavior was unexpected, because even though we expect context sensitive behavior from the LLM, we would expect for revelvant context to help with the accuracy.

We find perspective specific behavior for true/false question type for disease diagnosis In true/false questions, significant differences in accuracy were observed between the doctor and self perspectives. The self perspective showed a significantly higher accuracy than the doctor perspective (mean difference = 0.0734, p = 0.0312), indicating that the self perspective may enhance accuracy for true/false questions. No significant differences were observed between the doctor and third person, or between self and third person perspectives (p > 0.05).

We find Gender specific behavior for the multiple choice question type for disease diagnosis For multiple-choice questions, gender differences in accuracy were evident. Both the man and woman groups performed significantly better than the base group, with the man group showing an accuracy mean difference of 0.0677 (p = 0.0117) and the woman group displaying an accuracy mean difference of 0.0707 (p = 0.008) relative to the base. This suggests that individuals in the man and woman groups had higher accuracy than those in the base group for multiple-choice questions. Although the non-binary group also showed a trend toward higher accuracy than the base group (mean difference = 0.0548), this difference was not statistically significant (p = 0.0531), falling just above the conventional significance threshold.

We found significant differences across bias categories for several themes The conditional probability of **emotional impact** varied significantly across bias categories (Kruskal-Wallis, p = 0.0209). Pairwise comparisons revealed that the non-binary category had a significantly higher conditional probability for emotional impact than the African, Asian, base, and Caucasian categories (p < 0.05 for each).

A significant difference in conditional probability was observed for **patient understanding** (Kruskal-Wallis, p = 0.0421), with notable pairwise differences, including higher probabilities for non-binary compared to African and base categories.

Conditional probabilities for **recommendations** showed significant variation across categories (Kruskal-Wallis, p = 0.0035). Post-hoc analysis revealed substantial differences between African and several other categories, including non-binary, woman, and Native American, with African having notably lower probabilities in each pairwise comparison.

Conditional Probabilities for **Risk Factors** reveal significant differences between Native American individuals and others, such as Base, Woman, and Caucasian groups, with p-values around 0.0519 to 0.0341. These differences may reflect disparities in perceived or actual risk factors attributed to Native American individuals, which could highlight an area where cultural sensitivity and awareness are crucial.

Comparisons within the theme **Severity** also show differences between Native American individuals and other groups, including Woman and Caucasian groups, with p-values around 0.0341 and 0.0519. This may indicate that perceptions of severity in health conditions are influenced by demographic factors, which could affect treatment prioritization and resource allocation.

Significant differences were identified for the conditional probability of **referrals** (Kruskal-Wallis, p = 0.0353). The Caucasian category differed significantly from African, Hispanic, and Native American categories, with referrals being more prevalent in Caucasian-associated responses.

The theme of **Sympathy** demonstrates significant differences between Non-binary individuals and several racial groups, including Hispanic, Asian, Caucasian, and Native American, with p-values below 0.05. This finding suggests that expressions or perceptions of sympathy may vary based on gender identity, possibly reflecting underlying biases in how empathy is conveyed or understood across demographic lines.

Conditional probabilities for **treatment** showed the most significant variation across bias categories (Kruskal-Wallis, p < 0.001). Extensive pairwise comparisons highlighted that nearly all categories differed significantly from each other, particularly for African, base, and Native American. The base category had the highest conditional probability compared to others, suggesting a decrease in focus on treatment in for the other categories.

Question Type	Group 1	Group 2	p-value	Reject Null Hypothesis
	base	man	0.0117	True
Multiple Choice	base	woman	0.008	True
	doctor	self	0.0312	True
True/False	base	relevant	0.0	True
	base	irrelevant	0.0	True

Table 13: Disease Diagnosis - Tukey HSD Test of Across Different Prompt Variations with significant p-values for Different Question Types

Theme	p-value
Caution	0.8461
Duration	0.7400
Emotional Impact	0.0216
Follow-Up	0.8731
History	0.6937
Patient Understanding	0.0103
Prevention	0.8756
Prognosis	0.4736
Recommendations	0.4525
Referral	0.7410
Risk Factors	0.8859
Severity	0.4319
Sympathy	0.0802
Treatment	0.2182
Uncertainty	0.8576
Urgency	0.8614

Table 14: Disease Diagnosis - Kruskal-Wallis Test Results for Conditional Probabilities Across Themes for Genders. Significant differences across genders are exhibited, with p-values below the conventional threshold of 0.05 indicating statistical significance for the themes "Emotional Impact" and "Patient Understanding." Themes with borderline significance, such as "Sympathy" (p = 0.0802), are also noted for potential further exploration.

Theme	Group 1	Group 2	p-value
Emotional Impact	Base	Non-binary	0.0032
Emotional impact	Man	Non-binary	0.0150
Patient Understanding	Base	Non-binary	0.0062
Fattent Onderstanding	Man	Non-binary	0.0134
Sympathy	Base	Non-binary	0.0515
Sympany	Man	Non-binary	0.0423

Table 15: Disease Diagnosis - Mann-Whitney U Test Results for Conditional Probabilities Across Themes by Gender. This table presents pairwise comparisons between gender groups (Base, Man, Non-binary) for conditional probabilities of themes. Statistically significant differences (p < 0.05) are highlighted for themes such as "Emotional Impact," "Patient Understanding," and "Sympathy," indicating notable variations between groups. Borderline significance is observed for "Sympathy" (Base vs. Non-binary, p = 0.0515), suggesting potential areas for further exploration.

Theme	p-value
Caution	0.1793
Duration	0.8242
Emotional Impact	0.6909
Follow-Up	0.1730
History	0.3698
Patient Understanding	0.1591
Prevention	0.7785
Prognosis	0.5369
Recommendations	0.1681
Referral	0.0320
Risk Factors	0.0956
Severity	0.2344
Sympathy	0.9094
Treatment	7.36e-07
Uncertainty	0.5284
Urgency	0.8602

Table 16: Disease Diagnosis - Kruskal-Wallis Test Results for Conditional Probabilities Across Themes by Race. This table shows the p-values for the Kruskal-Wallis test, evaluating differences in conditional probabilities across racial groups for various themes. Significant results (p < 0.05) are observed for "Referral" (p = 0.0320) and "Treatment" (p = 7.36e-07), indicating notable variability across races. Themes with marginal significance, such as "Risk Factors" (p = 0.0956), highlight areas for potential further analysis. Themes with higher p-values suggest no significant differences across racial groups.

Theme	Group 1	Group 2	p-value
Follow-Up	Asian	Native American	0.0512
	Caucasian	Native American	0.0419
	African	Native American	0.0215
History	Base	Asian	0.0518
Patient Understanding	Base	Hispanic	0.0217
Recommendations	Caucasian	African	0.0216
Referral	Base	African	0.0521
	Base	Native American	0.0423
	Hispanic	Caucasian	0.0340
	Asian	Caucasian	0.0423
	Caucasian	African	0.0423
	Caucasian	Native American	0.0171
Risk Factors	Base	Native American	0.0519
	Caucasian	Native American	0.0341
Severity	Caucasian	Native American	0.0519
Treatment	Base	Hispanic	0.0004
	Base	Asian	0.0006
	Base	African	0.0004
	Base	Native American	0.0004
	Hispanic	Caucasian	0.0008
	Asian	Caucasian	0.0015
	Caucasian	African	0.0006
	Caucasian	Native American	0.0004

Table 17: Disease Diagnosis - Mann-Whitney U Test Results for Conditional Probabilities Across Themes for Races. This table displays pairwise comparisons between racial groups for conditional probabilities across various themes. Statistically significant results (p < 0.05) are highlighted for themes such as "Patient Understanding," "Recommendations," "Referral," and "Treatment," indicating notable differences between specific racial groups. Themes with borderline significance (e.g., "Follow-Up" and "Risk Factors") suggest areas for further exploration. These results emphasize the variability in thematic representation across racial categories and the importance of understanding these disparities in the context of bias.

D Experiment Set-up and Evaluation for Anxiety Management

To systematically investigate how biases manifest in anxiety management recommendations, we follow a similar comprehensive framework to vary prompts and analyze recommendations. In anxiety management we don't have a "ground truth", therefore we cannot calculate accuracy. However, we designed an method to categorize the recommendations given by the LLM and analyzed how these recommendations changed from prompt variations.

We started with simple, relevant prompts with open ended questions statements. Some examples include "I am anxious for my test" and "I am anxious for my public speech." We varied the type of anxiety inducing event including test, public speech, social event and performance. We also varied the time frame of the anxiety inducing event. We increased increments of the anxiety inducing event to occur in "5 minutes", "30 minutes" and "tomorrow". We also incrementally increased the intensity of anxiety symptoms. These started with statements such as "my heart is beating fast" and experiencing "sweaty palms." Higher intensity symptoms included "chest tightness", "sick to stomach" and "shortness of breath".

We tested prompts from three perspectives: first, third and hypothetical. First person perspective are prompts such as "I am experiencing anxiety" or "my heart is beating fast". Third person prompts asked for anxiety management advice for their friend. The format of these prompts followed structures such as "my friend is experiencing anxiety" and "my friend's heart is beating fast". Hypothetical prompts asked the model for advice for someone in general such as "what advice would you give to someone who experiences anxiety."

Another variation in the prompts with the use of relevant and irrelevant information. Prompts were classified as relevant information if they provided direct context to their anxiety. For example, some prompts state that they have a history of anxiety. This would be considered relevant because a history of anxiety is directly associated with the users current anxiety conditions. In examples of hypothetical questions, relevant information also includes statements such as "I'm doing a psychology study about anxiety." Irrelevant information is when statements added to the prompt had no direct relation to the questions about anxiety management. For example, we included background context in prompts such as "I am originally from California and I love hiking, and surfing" and "I have a couple friends who are moving in with me and we live 10 minutes away from campus."

D.1 Open Ended Questions

To evaluate how the model performs without any constraints on the type of output structure, we tested a range of open ended prompts. We described scenarios of anxiety symptoms, anxiety-inducing events and directly asking for advice to manage anxiety. The model often responded with 8-10 categorized recommendations from the LLM. We systematically tagged and categorized each prompt with the recommendations it suggested from the following list: ['Seek Support', 'Cultural Connection', 'Therapy/Professional Help', 'Mindfulness & Meditation', 'Exercise', 'Healthy Lifestyle', 'Self-Care Practices', 'Breathing Techniques', 'Grounding Techniques', 'Routine & Structure', 'Small Goals', 'Cognitive Behavioral Strategies', 'Limit Stressors', 'Limit Substances', 'Medication', 'Relaxation Techniques', 'Community Engagement', 'Journaling', 'Engage in Hobbies', 'Distraction']. These categories were selected by examining the structure of the prompt responses, and ensuring they encompassed of a broad range of approaches that are often recommended by mental health professionals. Categorization allows us to compare across the numerous responses more systematically. It provides a structured way to assess whether the model tends to recommended different strategies due to prompt variations.

To analyze the bias across gender and race for open ended questions, we ran a conditional probability to characterize bias. This conditional probability will express how likely it is to see a specific output given a prompt and an attribute. To characterize bias, we can compare these probabilities across different attributes. If the characterize distributions differ significantly between attributes, this indicates there may be bias in how the model generates advice.

D.2 True/False Questions

The true/false questions for anxiety management are asked in the form of: "Do you recommend X if I am feeling Y, yes or no". This is was tested with a variety of ideal responses and advice generally not encouraged to analyze how the model may change outputs. An example of a piece of advice that we would expect the model to agree with is: "I have a big test tomorrow and I are feeling very nervous. Would you recommend I try breathing exercises, yes or no?" This structured response request evaluates whether the model will express bias when restricted to only two choices.

D.3 Multiple Choice

The multiple choice questions for anxiety management were asked in the form of symptoms or a situation of anxiety, listing four common pieces of advice for anxiety management, and asking the model to choose which out of the four it would most likely recommend. For example, we might ask the model "For a girl struggling with anxiety, what is the best advice to give them out of the following options: seek professional help, limit alcohol or caffeine, cognitive behavioral therapy." This structure of response allows the model more flexibility and allows us to compare the models choices given different demographic contexts and variations of prompts.

D.4 Results

We find gender-sensitive model behavior. Our findings indicate significant model sensitivity to gender, revealing noticeable biases in the anxiety management recommendations provided. First, a chi-square test across attributes and categories ($^2 = 1502.21$, p < 1.38e-276, DoF = 57) demonstrated substantial variation in recommendation patterns by gender. This was further supported by linguistic feature analysis, where we calculated mean sentiment, response length, empathy score, and reassurance score across each gender group.

Gender	Sentiment	Response_Length	Empathy_Score	Reassurance_Score
Baseline	0.129523	2443.832749	13.228070	0.335673
Man	0.130632	2456.752632	13.253801	0.321637
Non-binary	0.163342	2417.492398	16.842690	0.644444
Woman	0.133217	2418.455556	13.881871	0.340351

Using a Tukey HSD test, we observed significant pairwise differences, particularly in sentiment and empathy scores. For instance, sentiment scores for non-binary individuals differed significantly from other groups (p < 0.001), highlighting potential biases in emotional tone. Response length showed significant differences across all gender groups, with non-binary individuals receiving the longest responses, particularly compared to the baseline and men's responses. Additionally, empathy scores were notably higher for non-binary individuals than for other groups, indicating a potentially different treatment approach based on gender. Despite these differences, the distributions' visualizations across gender categories 12, the violin plots across all 4 gender categories have similar shapes. Looking at the conditional probability of gender, certain categories have a clear difference across gender groups13.

Furthermore, the conditional probabilities of receiving specific recommendation categories varied significantly by gender. For example, non-binary individuals were more likely to receive recommendations for "Cognitive Behavioral Strategies" (Z = 12.28, p < 1.15e-34), while men were more likely to receive suggestions for "Community Engagement" (Z = -12.07, p < 1.60e-33). Across all gender comparisons, 0.56% of the Z-tests showed significant differences, indicating that certain recommendation preferences may indeed be influenced by gendered contexts.

Race-sensitive model behaviours are most evident open-ended responses. Our experiment reveals that there are race-sensitive biases in the type of advice recommended. Chi-square testing across race attributes and recommendation categories ($^2 = 6603.65$, p < 0, DoF = 95) confirmed significant disparities by race. A breakdown of mean sentiment, response length, empathy score, and reassurance score by racial group reveals this in more detail:

Race	sentiment	response_length	empathy_score	reassurance_score
African	0.138231	2543.749123	15.028655	0.324561
Asian	0.136697	2533.895322	14.712865	0.370175
Caucasian	0.133996	2470.470175	13.305848	0.271345
Hispanic	0.145941	2521.419298	15.114620	0.337427
Native American	0.138644	2507.470175	14.895906	0.323392
baseline	0.129523	2443.832749	13.228070	0.335673

Significant Tukey HSD results indicate clear differences in sentiment, response length, and empathy scores by racial category. African and Hispanic respondents, for example, received responses with significantly higher empathy scores compared to Caucasian and baseline groups (p < 0.001). These findings imply that the model's language and recommendation patterns are influenced by racial context.

Looking at the conditional probability across advice categories and genders, there are clear differences across genders 14. "Cultural Connection" recommendations were significantly more likely for Native American, Hispanic, Caucasian, and Asian respondents (p < 0.001 across comparisons), while "Cognitive Behavioral Strategies" were significantly different between Native American and baseline groups (Z = -22.61, p < 3.51e-113). Overall, 60.63% of Z-tests in conditional probabilities returned significant results, reinforcing the observation that race-sensitive advice tendencies are prevalent in the model's behavior.

We also see significant differences in advice for open ended responses in perspective or relevance. Chi-square analysis shows a strong association between perspective (first, third, hypothetical) and response attributes, with significant differences in sentiment, response length, and empathy. Specifically, third-person responses are longer, more positive, and more empathetic than both first and hypothetical perspectives. Relevance also plays a critical role; responses in relevant contexts are significantly longer, more positive, and empathetic than neutral or irrelevant ones. z-tests highlight key distinctions in recommendation types by perspective and relevance, particularly for categories like Self-Care Practices, Medication, and Grounding Techniques, with 57% of perspective comparisons and nearly 70% of relevance-based comparisons showing statistical significance.

True/false demonstrates differences across gender, perspective and relevance, and only across one category for race. When we limited the model to a selection of choices or just yes/no, the model generally responded yes across prompt variations, except for a select few categories.17 18'Medication' is the only category where the response hit a guardrail and replied that it was unable to generate a ves or no.19 Furthermore, running a chi-squared test for each pattern across the genders we find significant differences in the following categories: exercise (9.73e-05), maintaining healthy lifestyle (0.0025), medication (0.029), preparing (0.00012), staying connected (0.00013) and therapy (0.039). However, in analyzing True/False responses by race, the overall trends in yes/no responses were similar across races. 20 21 'Medication' and 'Preparing' are the only categories where the model is unable to answer yes or no.22 However, when looking at the chi-squared test, the only significant difference is in the category 'Preparing' (0.005). Running the same analysis on perspective, we find that the significantly different categories are: exercise (1.10e-26), maintain health lifestyle (0.0021), medication (3.84e-49), preparing (5.39e-11), staying connected (7.61e-05), therapy (2.03e-22).23 24 25. Finally, looking across relevance, we see that medication has a noticeably different response. The chi-square test finds that the differences in medication has a p-value of 6.48e-261. Additional significant differences are in the categories excercise (4.41e-23), maintaining healthy lifestyle (0.0014), preparing (0.011), staying connected (1.185e-08) and therapy (9.52e-54). 26 27 28. Overall the chi-square summarized across attributes and responses: Gender: Chi-square = 19.85, p = 0.0029, 27.78% significant z-test comparisons. Race: Chi-square = 7.36, p = 0.498, 6.67% significant z-test comparisons. Perspective: Chi-square = 161.24, p < 0.001, 66.67% significant z-test comparisons. Relevance: Chi-square = 328.87, p < 0.001, 88.89% significant z-test comparisons. These statistics reveal that race does not have a significant impact on true false questions while gender, perspective and relevance do.

Multiple-choice analysis shows significant differences across all attributes, with the strongest effects in relevance and perspective. For multiple choice questions, there is a significant difference in responses across genders29. Non-binary individuals are disproportionately encouraged to practice self-compassion, and less often recommended cognitive-behavioral therapy. Running a chi squared test, we find that there is a statistically significant association between recommendation and gender (chi-square statistic: 158.99, p-value: 2.01e-16). Additionally, multiple choice responses when broken down by race also result in significant differences across categories. The chi square test shows a significant association with chi-square statistic 348.51 and p-value of 1.69e-45.30 Similarly, perspective returns a significant difference with a chi-square of 1121.39 and p-value of 6.39e-220.32 Finally, relevance effects the multiple choice response where relevant information more often recommends 'Therapy' and irrelevant information more often recommends 'Exercise'.31 The chi-square statistic is 811.23 and the p-value is 2.97e-154. Furthermore, calculating the z-test across all pairs for each attribute reveals: Gender: 27.38% significant findings Race: 31.43% significant findings Perspective: 83.33% significant findings Relevance: 69.05% significant findings This analysis suggests that perspective and relevance play more substantial roles in determining multiple-choice responses compared to gender or race.

E Experimental Results: Figures



Figure 2: Disease Diagnosis - Accuracy comparisons per question type grouped by gender for all prompts.



Figure 3: Disease Diagnosis - Accuracy comparisons per question type grouped by prompt perspective for all prompts with gender information.



Figure 4: Disease Diagnosis - Accuracy comparison per Question type grouped by gender and context for all prompts with gender information.



Figure 5: Disease Diagnosis - This figure shows the conditional probability of themes seen in the LLM responses in addition to the disease diagnosis across genders and races ('base' indicating no information provided) with the prompt type fixed on open-ended, but context type and perspective varied and averaged.



Figure 6: Disease Diagnosis - This figure shows the conditional probability of themes seen in the LLM responses in addition to the disease diagnosis across genders ('base' indiciating no gender provided) with the prompt type fixed on open-ended, but context type and perspective varied and averaged. Some noticeable trends are that non-binary individuals seems to have less urgency themes. Including gender increases the LLM's inclusion of uncertainty in the response.



Figure 7: Disease Diagnosis - This figure shows the conditional probability of themes seen in the LLM responses in addition to the disease diagnosis across races ('base' indicating no racial information provided) with the prompt type fixed on open-ended, but context type and perspective varied and averaged. Noteably, the LLM seems to have more severity in the responses for Asian individuals. Otherwise, the themes seem to be relatively stable across different races.



Figure 8: Disease Diagnosis - Conditional probability comparisons for the theme "Emotional Impact" grouped by gender for all prompts.



Figure 9: Disease Diagnosis - Conditional probability comparisons for the theme "Patient Understanding" grouped by gender for all prompts.



Figure 10: Disease Diagnosis - Conditional probability comparisons for the theme "Patient Understanding" grouped by Race for all prompts.



Figure 11: Disease Diagnosis - Conditional probability comparisons for the theme "Treatment" grouped by Race for all prompts.



Figure 12: Anxiety Management - This figure shows the distribution of linguistic features across each race category. There appears to be little difference in the distribution across gender for each linguistic feature.



Figure 13: Anxiety Management - This figure shows the conditional probability of advice across genders with answer type fixed on open-ended and everything else varied. There are some notable differences including non-binary more often recommended to seek support and males more often recommended to exercise.



Figure 14: Anxiety Management - This figure shows the conditional probability of advice across race with answer type fixed on open-ended and everything else varied. There are some notable differences including Native Americans more often recommended to connect with their culture and Whites to limit substances.



Figure 15: Anxiety Management - This figure shows the conditional probability of advice across perspective with answer type fixed on open-ended and everything else varied. Across all categories, the perspectives are don't demonstrate significant differences.



Figure 16: Anxiety Management - This figure shows the conditional probability of advice across perspective with answer type fixed on open-ended and everything else varied. Across all categories, the relevance are don't demonstrate significant differences.



Figure 17: Anxiety Management - Yes responses to True/False questions across gender



Figure 18: Anxiety Management - No responses to True/False questions across gender



Figure 19: Anxiety Management - Unable to respond responses to True/False questions across gender



Figure 20: Anxiety Management - Yes responses to True/False questions across race



Figure 21: Anxiety Management - No responses to True/False questions across gender



Figure 22: Anxiety Management - Unable to respond responses to True/False questions across race



Figure 23: Anxiety Management - Yes responses to True/False questions across perspective



Figure 24: Anxiety Management - No responses to True/False questions across perspective



Figure 25: Anxiety Management - Unable to respond responses to True/False questions across perspective



Figure 26: Anxiety Management - Yes responses to True/False questions across relevance



Figure 27: Anxiety Management - No responses to True/False questions across perspective



Figure 28: Anxiety Management - Unable to respond responses to True/False questions across relevance



Figure 29: Anxiety Management - Multiple Choice responses by Gender



Figure 30: Anxiety Management - Multiple Choice responses by Race



Figure 31: Anxiety Management - Multiple Choice responses by Relevance



Figure 32: Anxiety Management - Multiple Choice responses by Perspective



Figure 33: Anxiety Management - This figure shows the conditional probability with perspective and answer type fixed, across all perspectives and answer type set to open-ended. Notably, the third perspective more often recommends to stay connected while hypothetical more often recommends to exercise.



Figure 34: Dietary Recommendation - Multiple Choice: Western dishes dominate across all gender categories.



Figure 35: Dietary Recommendation - Multiple Choice: Prompt relevance influences dietary recommendations, but Western dishes remain dominant.



Figure 36: Dietary Recommendation - Multiple Choice: Perspective shifts in prompts subtly alter dish recommendations, though Western dominance persists.



Figure 37: Dietary Recommendation - Multiple Choice: Cultural biases are evident, with Western dishes consistently overrepresented regardless of race.



Figure 38: Dietary Recommendation - True/False: "No" responses dominating across all gender categories.



Figure 39: Dietary Recommendation - True/False: Specific conditions (e.g., gluten intolerance) significantly influence the likelihood of acceptance, while irrelevant attributes receive uniformly "No".



Figure 40: Dietary Recommendation - True/False: First-person perspective recommendations receive higher "Yes" rates compared to hypothetical or third-person perspectives.



Figure 41: Dietary Recommendation - True/False: Minor variations across different race groups, with "No" responses overwhelmingly dominant in all groups.



Figure 42: Dietary Recommendation - Open-Ended: Western dish dominance.



Figure 43: Dietary Recommendation - Open-Ended: Non-binary individuals receive a higher proportion of culturally specific dishes compared to men and women.



Figure 44: Dietary Recommendation - Open-Ended: Western dish dominance.



Figure 45: Dietary Recommendation - Open-Ended: Cuisines recommended tend to adjust according to race indicated in the prompts.