PREMIUM: LLM PERSONALIZATION WITH INDIVIDUAL-LEVEL PREFERENCE FEEDBACK

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ABSTRACT

With an increasing demand for LLM personalization, various methods have been developed to deliver customized LLM experiences, including in-context learning, retrieval augmentation, and parameter-efficient fine-tuning. However, most existing methods are not readily locally deployable, limited by the compute cost, privacy risks, and an inability to adapt to dynamic user preferences. Here, we propose to use a tag system to efficiently characterize user profiles, inspired from the insights from personality typology and recommendation systems. Based on the observation, we present a locally deployable LLM-agnostic framework for achieving LLM personalization: PREMIUM (Preference Ranking EMpowered Individual User Modeling), which obtains individual-level feedback by having users rank responses and continuously self-iterates optimization during the interaction between the user and the LLM. Notably, a variant of PREMIUM, PREMIUM-Embed, can effectively capture user preferences while being deployable with laptop-level resources. Besides algorithmic innovation, we further prepare a novel dataset, Ranking-TAGER, which provides a valuable evaluation protocol for LLM personalization. Extensive experiments validate that PREMIUM remarkably outperforms various baselines, achieving a 15%-50% higher accuracy and a 2.5%-35% higher win rate on Ranking-TAGER, as well as a 3%-13% higher accuracy and a 2%-7.5% higher F1 Score on LaMP-2. More importantly, we further demonstrate that PREMIUM can develop an effective strategy with minimal interactive data, adapt to dynamic user preferences, and demonstrate excellent scalability in both scale and functionality.

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1 INTRODUCTION

LLM-powered conversational agents have become increasingly prevalent (Jörke et al., 2024; Abbasian et al., 2024; Bagdasaryan et al., 2024), attracting a growing user base and amplifying the importance of LLM personalization. Personalized LLMs can be applied to a wide range of downstream tasks, encompassing customer service (Rome et al., 2024), personal health (Abbasian et al., 2024), recommender systems (Li et al., 2024), making it a valuable area of research.

040 To achieve alignment between LLMs and user preferences, existing research mainly falls into three categories: parameter-efficient fine-tuning (PEFT), retrieval-augmented LLMs (RALM), and in-041 context learning (ICL). (1) PEFT-Based methods, such as Baize (Xu et al., 2023), utilize user 042 information to fine-tune open-source LLMs for generating user-preferred responses (Zhang et al., 043 2024b). However, such approaches are not applicable to black-box LLMs with proprietary parameters 044 (such as GPT-3.5 and Gemini), greatly limiting their applicability, and fine-tuning LLMs imposes a burdensome cost on users. (2) RALM-Based methods, such as OPPU (Tan et al., 2024), incorporate 046 retrieved user personal information into prompts to generate responses aligned with user preferences 047 (Salemi et al., 2024b; Du et al., 2024). However, retrieval-augmented methods require users to 048 provide a large amount of textual personal information, which may be challenging and pose potential privacy risk (Kirk et al., 2024). (3) ICL-Based methods, such as TidyBot (Wu et al., 2023), set explicit textual user profiles for users (Zhang et al., 2018) and leverage these user profiles through in-context 051 learning (Dong et al., 2023) to achieve LLM personalization. While this approach offers advantages such as simplicity, the user information it requires raises potential privacy concerns (Kirk et al., 052 2024). Additionally, fixed user profiles cannot adapt to changes in user preferences (Kangaslahti & Alvarez-Melis, 2024; Shi et al., 2024) or provide query-related contexts to LLMs. Overall, existing

Table 1: **PREMIUM is an** *LLM-agnostic* framework that does not require users to provide *personal textual information* and can *adapt to dynamic user preferences*, assisting LLMs in achieving *query-related* **personalization.** Here is the comparison of PREMIUM and existing LLM personalization methods.

Method	LLM-Agnostic	Textual Info. Free	Dynamic-Preference-Adaptive	Query-Related
Baize (Xu et al., 2023)	×	×	×	1
OPPU (Tan et al., 2024)	1	×	×	1
TidyBot (Wu et al., 2023)	1	×	×	×
PREMIUM (Ours)	✓	 Image: A second s	✓	1

methods for LLM personalization still exhibit fundamental limitations in terms of flexibility, privacy security, and cost efficiency.

Psychological theories about personality typology reveal that individuals can be categorized into different personality types by assigning them "words that represent their preferences." (Myers, 1985; Keirsey, 1998). This method of characterizing individual personality is similar to tag-based approaches in recommendation systems (Belém et al., 2017; Furtado & Esmin, 2023). Inspired by these theoretical insights and practical experiences, we introduce a more rational and efficient method for characterizing user profiles - the Tagging System, which models user profiles by assigning tags that represent their personality traits and preferences.

Building on this foundation, we propose PREMIUM (Preference Ranking EMpowered Individual User Modeling), a novel LLM-agnostic framework for LLM personalization. Our key insight is that by having users rank responses based on their personal preferences, we obtain individual-level feedback, and leverage this feedback to continuously self-iterate optimization during the interaction between the user and the LLM, thereby aligning with the user's personal preferences. Furthermore, we implement two variants of PREMIUM: PREMIUM-Prompt and PREMIUM-Embed. The comparison between PREMIUM and some representative existing methods can be found in Table 1.

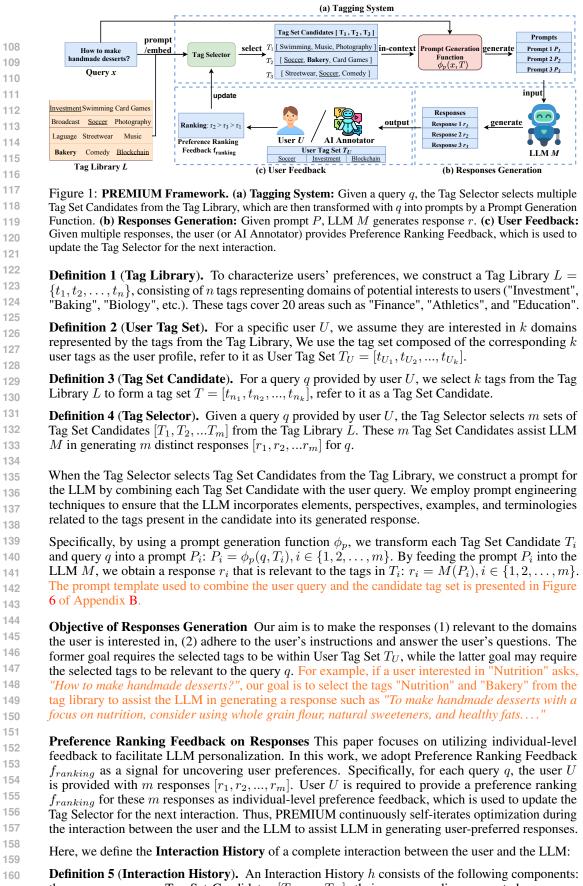
Besides algorithmic innovation, we further propose a novel dataset, Ranking-TAGER, which provides a valuable evaluation protocol for LLM personalization. Our comprehensive experiments on Ranking-TAGER validate that PREMIUM remarkably outperforms all baselines by achieving a 15%-50% higher accuracy and a 2.5%-35% higher win rate. Moreover, we further demonstrate some exciting findings: PREMIUM can develop an effective strategy with minimal interactive data, adapt to dynamic user preferences, and demonstrate excellent scalability in both scale and functionality.

In summary, our main contributions are as follows: (1) PREMIUM, a novel LLM-agnostic framework for achieving LLM personalization, to our knowledge, the first method that utilizes tags to characterize user profiles and leverage individual-level preference feedback to achieve LLM alignment with user preferences. (2) PREMIUM can be deployable locally with laptop-level resources, and consistently outperforms all baselines, achieving a 15%-50% higher accuracy and a 2.5%-35% higher win rate on Ranking-TAGER, as well as a 3%-13% higher accuracy and a 2%-7.5% higher F1 Score on LaMP-2. (3) Ranking-TAGER, a novel dataset that collects diverse user preferences and contributes to research on LLM Personalization, recommendation systems, and psychology studies.

- 2 PREMIUM: A NOVEL LLM-AGNOSTIC PERSONALIZATION FRAMEWORK

Framework Overview Fig. 1 offers an overview of the proposed PREMIUM framework. Our key insight is that by selecting tags to guide the LLM in generating responses with corresponding domain-specific elements, and by collecting user preference rankings for multiple responses, PREMIUM can utilize this individual-level feedback to continuously self-iterate optimization during the user-LLM interaction process, ultimately enabling the LLM to generate user-preferred responses.

Responses Generation through the Tagging System One key aspect of LLM personalization lies
 in the characterization of user profiles. To explore a more reasonable way of characterizing individual
 preferences, we draw upon theoretical support from psychological theories: In personality typology,
 some theories categorize individuals into different personality types by assigning them "words that
 represent their preferences." (Myers, 1985; Roccas et al., 2002) This method of characterizing
 personality is similar to tag-based approaches in recommendation systems (Belém et al., 2017;
 Furtado & Esmin, 2023), which are widely used for their efficiency and simplicity. In this work, we
 adopt a similar approach and propose a tag-based user profiling method - the Tagging System:



the user query q, m Tag Set Candidates $[T_1, \ldots, T_m]$, their corresponding generated responses $[r_1, \ldots, r_m]$, and the user's Preference Ranking Feedback $f_{ranking}$.

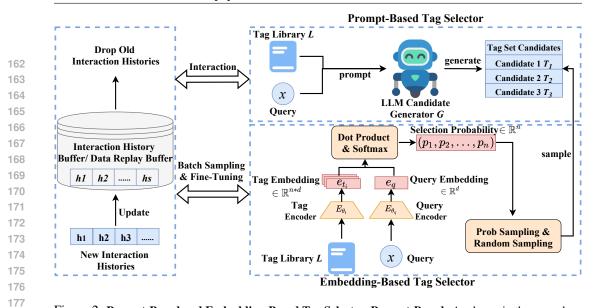


Figure 2: Prompt-Based and Embedding-Based Tag Selector. Prompt-Based: As shown in the upper box, given the query and Interaction Histories in the Buffer, LLM Candidate Generator selects Tag Set Candidates from Tag Library. Embedding-Based: As shown in the lower box, given the query, Tag Encoder and Query Encoder calculate the selection probability. Tag Set Candidates are selected through probability sampling and random sampling. After several interactions, data is sampled from Data Replay Buffer to update the Encoders.

Notably, PREMIUM is a concise and effective framework for achieving LLM personalization, without requiring access to any parameters, representations, or token probabilities of the LLMs. This makes it suitable for both parameter-open LLMs (such as LLaMA-2) and black-box LLMs (such as GPT-3.5).

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- 3 PREMIUM-PROMPT: A SIMPLIFIED PROOF-OF-CONCEPT
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First, we propose a relatively intuitive Prompt-Based implementation of PREMIUM. Prompt-Based 190 methods have gained widespread adoption in many works due to its simplicity and the excellent reasoning capabilities of LLMs (Wu et al., 2023; Zeng et al., 2022; Zhang et al., 2024a). 192

Prompt-Based Tag Selector In this approach, we construct the Tag Selector in the PREMIUM by 193 introducing an additional LLM Candidate Generator G to infer the user's domains of interest from 194 the Interaction Histories. Then, by combining the user's interests with a new query q provided by 195 them, the LLM Candidate Generator G selects Tag Set Candidates from the Tag Library L. Figure 2 196 offers an overview of the Prompt-Based Tag Selector. 197

Specifically, we maintain an **Interaction History Buffer**, which stores the most recent s Interaction Histories. Given a new query q, we submit the Interaction Histories from the Buffer along with q to the 199 LLM Candidate Generator G, prompting it to generate a Tag Set Candidate: $T = G(q, [h_1, \ldots, h_s])$. 200

201 Through repeating this process m times, we obtain m Tag Set Candidates, which are used to generate 202 m responses for User U to rank. When User U provides Preference Ranking Feedback $r_{ranking}$, we obtain the Interaction History h for this interaction and update the Interaction History Buffer. 203

204 **Limitations in Real Applications** While Prompt-Based approaches benefit from simplicity, some 205 works applying them to combinatorial optimization problems have shown drawbacks such as instabil-206 ity and degradation in performance as action space increases Yang et al. (2024) Liu et al. (2024). 207

We conduct experiments to validate the effectiveness of PREMIUM-Prompt in real applications. The 208 experimental results and detailed analysis can be found in Appendix D. 209

210 When the action space is relatively small, PREMIUM-Prompt, while being concise, manages to 211 uncover a portion of user tags, demonstrating good effectiveness and indirectly validating the 212 rationality of our framework. However, when the action space is relatively large, it fails to model user 213 preferences effectively, which may be attributed to its limited exploration capability. Furthermore, the buffer size is limited by LLM's effective context length, which severely restricts the LLM Candidate 214 Generator's ability to learn user preferences from Interaction Histories. Additionally, PREMIUM-215 Prompt also suffers from high usage cost, unstable performance and sensitivity to prompts.

216 4 **PREMIUM-Embed: Effective and Lightweight Implementation**

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To address the various issues of PREMIUM-Prompt, we propose PREMIUM-Embed. In this variant, 219 we encode the user preferences learned during the interaction process into the parameters of neural 220 networks, thus overcoming the limitations of capacity and stability inherent in PREMIUM-Prompt, which are constrained by the limited size of the Interaction History Buffer. 222

Embedding-Based Tag Selector In this approach, we construct the Tag Selector by introducing two encoders: Query Encoder E_{θ_q} and Tag Encoder E_{θ_t} , to respectively encode the semantic information 224 of queries and tags. We then perform fine-tuning through $f_{ranking}$ to incorporate user's personal 225 preferences into their parameters. Figure 2 offers an overview of Embedding-Based Tag Selector. 226

Specifically, given a user query q and a tag t_i from the Tag Library, we utilize the Query Encoder 227 E_{θ_q} and the Tag Encoder E_{θ_t} to obtain the query embedding e_q and tag embedding e_{t_i} respectively (Lin et al., 2023; Lee et al., 2019): $e_q = E_{\theta_q}(q) \in \mathbb{R}^d$, $e_{t_i} = E_{\theta_t}(t_i) \in \mathbb{R}^d$. 228 229

230 We encode the semantic information of query q, tag t_i , and the preferences of user U into two vectors 231 of equal dimensions, e_q and e_{t_i} . Leveraging these two heterogeneous embeddings, we can compute 232 the probability of selecting t_i into Tag Set Candidate. Here, we calculate the dot product of the tag 233 embedding e_t with the query embedding e_q for each tag in the Tag Library, and apply the Softmax function to these scalars to compute the probability p of selecting each tag: $p_i = \frac{e^{e_p \cdot e_t}}{\sum_{i=1}^n e^{e_p \cdot e_t}}$. 234 235 Utilizing the probability p, we select Tag Set Candidates from the Tag Library L. 236

237 Tag Selector Training through Pairwise Preference Data To learn the preferences of user U from 238 the Preference Ranking Feedback $f_{ranking}$, we decompose $f_{ranking}$ into **Pairwise Preference Data** 239 $\{(w_i, l_i)\}_{i=1}^N$, where w_i precedes l_i in $f_{ranking}$. When the user provides a ranking of m responses, 240 we can obtain $N = \frac{m \times (m-1)}{2}$ pairs of Pairwise Preference Data, applying ranking as the form of 241 feedback enables us to enhance data collection efficiency. 242

Preference Loss Function In $\{(w_i, l_i)\}_{i=1}^N$, the w_i -th response is preferred over the l_i -th, indicating 243 244 that for a given query q, the tags generating the w_i -th response should be selected with a higher 245 probability than those generating the l_i -th. We design the Preference Loss Function as follows:

 $L_p(\theta_q, \theta_t) = -\frac{1}{N} \sum_{i=1}^{N} \log(\sigma(\sum_{i=1}^{k} (E_{\theta_q}(q) \cdot E_{\theta_t}(t_j^{w_i})) - \sum_{i=1}^{k} (E_{\theta_q}(q) \cdot E_{\theta_t}(t_j^{l_i})))).$

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where $t_i^{w_i(l_i)}$ denotes the j-th tag in the $w_i(l_i)$ -th Tag Set Candidate, k is the number of tags in each Tag Set Candidate, and σ represents the sigmoid function.

Our Preference Loss Function is similar in form to the RM loss proposed by Stiennon et al. (2022), 253 which has been widely used in the reward modeling phase of the RLHF algorithms, demonstrating a 254 strong capability to align with human preferences (Ouyang et al., 2022).

Trade-off between Exploration & Exploitation Uncovering user preferences involves two aspects: 256 1) "Exploration" of new user tags, which requires selecting tags that haven't yet been chosen to enter 257 the Tag Set Candidates to obtain feedback. 2) "Exploitation" of current potential user tags, which 258 requires selecting tags that have received some positive feedback. However, the number of tags 259 selected at each interaction is limited, leading to a conflict between exploration & exploitation. 260

To achieve a trade-off between exploration & exploitation, we apply the following techniques during 261 training: When selecting Tag Set Candidates, some candidates are chosen by the Embedding-Based 262 Tag Selector to encourage exploitation, while others are randomly selected to encourage exploration. 263

264 Additionally, to enhance the model's ability for exploration in large action spaces, we introduce an 265 auxiliary Entropy Loss Function Le:

$$L_e = \sum_{i=1}^{n} p_i \log(p_i).$$
⁽²⁾

(1)

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where n is the Tag Library size, p_i represents the probability of selecting the *i*-th tag.

The L_e term, by incorporating the negative entropy of the probability distribution of selected tags into the training loss, helps prevent the Embedding-Based Tag Selector from being confined to a subset of the Tag Library, thereby enhancing its exploration capability.

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Finally, we integrate L_p with L_e weighted by a scalar δ into our loss function: $L = L_p + \delta L_e$.

Enhancing training stability and data utilization To enhance training stability and data utilization, we maintain a Data Replay Buffer with a maximum length s and a first-in-first-out mechanism during training. After a certain number of interactions between the user and the LLM, we use the Interaction Histories to update the Data Replay Buffer. We then sample batches of data from the buffer to update the Tag Selector's parameters, using the updated Selector to assist in the next round of interactions.

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5 RANKING-TAGER: DATASET FOR TAG-ASSISTED LLM PERSONALIZATION

283 Existing datasets designed for LLM personalization are well-constructed but predominantly incor-284 porate textual user profiles (Salemi et al., 2024b; Du et al., 2024; Aliannejadi et al., 2024). This 285 approach, however, carries potential privacy risks in practical applications (Kirk et al., 2024). To address these issues, we introduce an innovative dataset, Ranking-TAGER (Ranking - Tag-Assisted 286 GEnerated Responses). Our dataset comprises 79,017 data entries and we partition it into three parts 287 based on task categories: Ranking-TAGER-RW (Routine Writing), Ranking-TAGER-SG (Story 288 Generation), and Ranking-TAGER-IF (Instruction Following). An overview of them, the detailed 289 dataset format, query source and details of the collection process can be found in Appendix E. 290

AI Annotator In this work, we utilize LLM automatic annotation, which has seen widespread adoption in recent research involving human feedback (Bai et al., 2022; Dubois et al., 2024; Lee et al., 2023). Specifically, we employ an AI Annotator to provide Preference Ranking Feedback. It will rank responses based on how well they adhere to the user's instructions and how relevant they are to the user's domains of interest. Here, we choose "Qwen1.5-72B-Chat" as our AI Annotator due to its strong alignment with human capabilities (Bai et al., 2023).

297 **Benefits and Contributions** Ranking-TAGER offers several advantages over existing datasets: (1) 298 It employs the Tagging System to characterize user profiles, which is a more realistic, reasonable, 299 and concise approach. Moreover, it does not include text information from individual users, thus 300 eliminating the risk of information leakage (Kirk et al., 2024). (2) Our dataset collects diverse prefer-301 ences from 862 different users, which is difficult to obtain in reality. Additionally, when facing real 302 users, the preferences collected in our dataset may fully or partially reflect their personal preferences. 303 Therefore, leveraging our dataset can help LLMs quickly adapt to real user preferences (Kang et al., 304 2024). (3) The AI feedback included in Ranking-TAGER contains the Explanation conducted by 305 the AI annotator before providing Preference Ranking. This makes our data highly interpretable and supports deeper analysis, which can be used in various fields such as LLM personalization, 306 recommendation systems, and psychology studies. 307

309 6 EXPERIMENT

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Baselines. To gain a comprehensive understanding of our PREMIUM's performance in assisting
 LLMs in generating user-preferred responses, we have adopted several baselines. All experiments are
 conducted under the same LLM: Mistral-7B (Jiang et al., 2023). Note that for all methods requiring
 training of neural networks, we initialize parameters using DRAGON-RoBERTa (Lin et al., 2023).

314 (1) Vanilla LLM: To examine the enhancement in LLMs' capability for user personalization brought 315 about by PREMIUM, we compare it with the vanilla LLM with randomly selected Tag Set Candidates; 316 (2) RALM: To investigate the enhancement in LLMs' personalization capability achieved through 317 learning user preferences via Preference Ranking Feedback, we establish a baseline using the initial 318 Tag Selector without fine-tuning. Specifically, we utilize a deep learning-based retriever, DRAGON 319 (Lin et al., 2023), for selecting Tag Set Candidates; (3) Population-Based Alignment: To compare the 320 performance of PREMIUM with existing alignment approaches that align LLMs with diverse human 321 preferences on LLM personalization, we utilize feedback from 10 users with diverse preferences and employ our method for training; (4) **TidyBot**: We use TidyBot (Wu et al., 2023), a representative 322 ICL-based method, as a baseline. It utilizes LLMs to summarize user profiles from interaction 323 histories for personalization. TidyBot focuses on the personalized room organization task, and we

have attempted to adapt this method for the task of personalized response generation; (5) OPPU: We
 reproduce OPPU (Tan et al., 2024), a novel RALM-based method, based on the descriptions provided
 in their paper as one of our baselines. It incorporates user profile text along with retrieved personal
 information into prompts to generate personalized responses.

Notably, TidyBot and OPPU do not rely on our proposed tag system. To facilitate a comparison with these methods, we utilize the queries and the most preferred responses from the user-LLM interaction process of PREMIUM to form the user history, which serves as the textual user information relied upon by OPPU and TidyBot. This approach enables the baselines to benefit from user-selected data through ranking feedback, thereby enhancing their personalization capabilities.

Additional Dataset. To conduct a more comprehensive evaluation of our proposed PREMIUM framework, we utilize LaMP (Salemi et al., 2024b) as an additional dataset. Our work is based on LaMP-2 (Personalized Movie Tagging) from LaMP, where we incorporate personalized preference feedback to enable a comparison of PREMIUM-Embed with OPPU and TidyBot. Specifically, we employed the predefined movie tag pool from LaMP-2 as the tag library and provided ranking feedback for multiple responses based on the ground truth user responses available in LaMP-2.

340 Metrics. Our evaluation approach encompasses both automated and AI-based assessments:

341 For Ranking-TAGER, we use the following two metrics: (1) Accuracy: This metric computes the 342 proportion of tags selected to enter the Tag Set Candidates that are present in the User Tag Set. The closer it is to 1, the deeper the system's grasp of user preferences. (2) Win Rate: Besides Accuracy, 343 we incorporate feedback from the AI annotator as another metric. The percentage represents the 344 frequency of a response being chosen over our PREMIUM-Embed. A rate below 50% suggests that 345 PREMIUM-Embed is outperforming the compared baseline. Compared to Accuracy, this provides a 346 more comprehensive assessment: In addition to the selection of user tags, it considers other factors 347 influencing user preferences, such as improved response quality from selecting query-relevant tags; 348 For LaMP-2, we follow Salemi et al. (2024b) and utilize Accuracy and F1 Score as our metrics. 349 Higher accuracy and F1 scores indicate more precise predictions for personalized movie tagging. 350

Setups. For the baselines based on the tag system, we use Ranking-TAGER as the dataset. To 351 demonstrate the effectiveness of PREMIUM with different tag systems, we conduct experiments 352 under three setups with increasing action spaces: "3/20," "3/50," and "3/100." The first number 353 represents the number of tags in both the User Tag Set and the Tag Set Candidate, while the second 354 number indicates the size of the Tag Library. Notably, under the same setup, all methods requiring 355 user feedback use the same number of cases: 67, 112, and 164 for the three setups, respectively. In 356 each of our experiments, the User Tag Set is randomly selected from the Tag Library to initialize the 357 user's preferences. For TidyBot and OPPU, as stronger baselines, we compare them with PREMIUM-358 Embed across both the Ranking-TAGER and LaMP-2 datasets, providing a more comprehensive and 359 convincing evaluation.

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6.1 RESULTS ON PERSONALIZED USER PREFERENCE MODELLING EVALUATION

363 **PREMIUM-Embed achieves best performance among all datasets and all setups.** We report the performance of our methods and baselines in Table 2 and Table 3. (1) Across all datasets, 364 PREMIUM-Embed significantly outperforms all baselines: for Ranking-TAGER, it achieves a 15%-50% accuracy advantage and a 2.5%-35% win rate advantage; for LaMP-2, it achieves a 3%-13% 366 accuracy advantage and a 2%-7.5% F1 Score advantage. This suggests that using a tag system 367 and leveraging individual-level preference feedback can effectively explore user preferences and 368 assist LLMs in generating responses that align with them. (2) For baselines not based on preference 369 feedback, vanilla-LLM and RALM fail to achieve satisfactory accuracy, underscoring the importance 370 of preference feedback in modeling user preferences. However, RALM, benefiting from its retrieval 371 capability to select tags relevant to queries, manages to achieve a suboptimal win rate in some setups. 372 (3) Population-Based Alignment utilizes preference feedback, allowing it to achieve suboptimal 373 accuracy and win rates in certain setups. However, due to inconsistencies in the feedback it aligns 374 with, it fails to match the performance of PREMIUM-Embed. This highlights the challenges faced 375 by methods that align diverse population preferences when assisting LLMs in generating responses preferred by individual users. (4) PREMIUM-Prompt exhibits unstable accuracy but consistently high 376 win rates in small action spaces, indicating a stronger capability of the LLM Candidate Generator to 377 select tags relevant to user queries compared to exploring user preferences during interactions. (5)

Dataset

Table 2: PREMIUM-Embed consistently outperforms tag-system-based baselines among all setups. Bold and underline denote the best and second-best results. All results are obtained by averaging the results of multiple experiments. PREMIUM-Prompt is only included in the "3/20" setup comparison due to its relatively poor performance in large action spaces.

Win Rate

14.17%

3/20 (67 Cases)

Accuracy

15.00%

Ranking-TAGER-RW

3/50 (112 Cases)

Win Rate

15.00%

Accuracy

6.00%

3/100 (164 Cases)

Win Rate

17.71%

Accuracy

3.00%

Dataset	380
Setup	381
Method	382
Vanilla LLM	
RALM	383
Population-Based Align	384
PREMIUM-Prompt (O	385
PREMIUM-Embed (O	386
Dataset	
Setup	387
Method	388
Vanilla LLM	389
RALM	300

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	15.00 /0	14.1770	0.0070	15.00 /0	5.00 /0	17.7170
RALM	16.04%	18.33%	8.33%	23.33%	1.65%	29.57%
Population-Based Alignment	<u>29.44%</u>	13.33%	<u>22.25%</u>	20.00%	<u>11.00%</u>	25.30%
PREMIUM-Prompt (Ours)	6.11%	35.00%	/	/	/	/
PREMIUM-Embed (Ours)	54.32%	50.00%	55.77%	50.00%	35.23%	50.00%
Dataset			Raning-T	AGER-SG	•	
Setup	3/20 (67	7 Cases)	3/50 (11)	2 Cases)	3/100 (16	64 Cases)
Method	Accuracy	Win Rate	Accuracy	Win Rate	Accuracy	Win Rate
Vanilla LLM	15.00%	14.17%	6.00%	16.67%	3.00%	13.50%
RALM	10.59%	12.50%	3.12%	16.67%	2.05%	21.67%
Population-Based Alignment	22.07%	25.00%	<u>14.75%</u>	<u>30.00%</u>	<u>8.56%</u>	<u>23.33%</u>
PREMIUM-Prompt (Ours)	28.61%	36.67%	/	/	/	/
PREMIUM-Embed (Ours)	60.74%	50.00%	46.90%	50.00%	23.25%	50.00%
Dataset			Ranking-T	AGER-IF		
Setup	3/20 (67	7 Cases)	3/50 (11)	2 Cases)	3/100 (16	64 Cases)
Method	Accuracy	Win Rate	Accuracy	Win Rate	Accuracy	Win Rate
Vanilla LLM	15.00%	28.89%	6.00%	30.83%	3.00%	25.19%
RALM	19.25%	39.87%	6.95%	<u>33.33%</u>	2.39%	31.09%
Population-Based Alignment	<u>33.62%</u>	35.66%	<u>14.86%</u>	32.50%	<u>4.87%</u>	<u>33.49%</u>
PREMIUM-Prompt (Ours)	10.56%	45.02%	/	/	/	/

400 Table 3: PREMIUM-Embed consistently outperforms OPPU and TidyBot across all datasets. For Ranking-401 TAGER, we utilize only the "3/50" setup and Accuracy metric because TidyBot and OPPU depend on user interaction history and do not employ a tag system. For all methods, we do not use PEFT due to its high 402 computational cost. For OPPU, we selected three different settings k = 1, 2, 4 as baselines, where k represents 403 the top-k data retrieved and integrated into the prompt during the RAG process. 404

Dataset	La	MP	Ranking-TAGER			
Subset	LaMP-2		RW	SG	IF	
Method \Metric	Accuracy	F1 Score	Win Rate	Win Rate	Win Rate	
TidyBot	20.00%	23.82%	45.00%	47.50%	37.92%	
OPPU(k=1)	<u>30.00%</u>	29.39%	31.25%	40.00%	35.29%	
OPPU(k=2)	23.34%	24.60%	36.25%	42.50%	32.05%	
OPPU(k=4)	25.00%	26.20%	33.75%	45.00%	35.39%	
PREMIUM-Embed(Ours)	33.33%	31.46%	50.00%	50.00%	50.00%	

413 For TidyBot and OPPU, despite feeding explicit user profiles and interaction histories to the LLM, 414 they still do not achieve the same level of personalization as PREMIUM-Embed, demonstrating 415 the limitations of LLMs in extracting diverse individual preferences from complex text, while also highlighting the advantages of PREMIUM over ICL-based and RALM-based methods. 416

417 **PREMIUM-Embed develops an effective strategy with minimal interactive data.** To validate that 418 PREMIUM-Embed incurs a low "interaction cost," we trained our model using only 30 interaction 419 data points in the "3/50" setup. After 30 interactions with the user, our method increased the average 420 accuracy from 6.36% to 24.76%, achieving an average improvement of approximately 4 times. This suggests that our approach requires only a small amount of interaction data to rapidly adapt to a new 422 user's preferences. Detailed experimental results can be found in Appendix G.1. 423

Laptop-Level Resources Are Sufficient The size of the model used in the Embedding-Based Tag 424 Selector is within 1GB, making it lightweight and deployable locally. We trained our method on a 425 Yoga Pro 14s ARH7 laptop, utilizing only CPU resources (8 cores, 3.20GHz frequency). We record 426 the average training time and maximum memory consumption across three setups in Table 4. 427

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6.2 New Findings from Our Method

PREMIUM-Embed can make adaptation to dynamic user preferences. In practical scenarios, the 431 preferences of LLM users are not static but dynamically change over time (Kangaslahti & Alvarez-



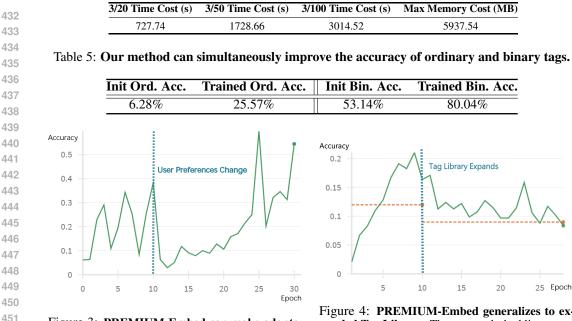


Figure 3: PREMIUM-Embed can make adapta-452 tions to dynamic user preferences. Within 50 interactions where user preferences changed, PREMIUM-453 Embed increases the accuracy beyond the accuracy 454 before the user preferences changed. 455

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Figure 4: PREMIUM-Embed generalizes to expanded Tag Library. The orange dashed line represents 6 times the accuracy of random selection. After the Tag Library expands, the accuracy of PREMIUM-Embed remains above the orange dashed line.

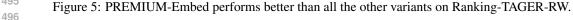
Melis, 2024; Shi et al., 2024), posing significant challenges for methods that apply fixed user profiles (Wu et al., 2023; Zhang et al., 2024b). To examine the effectiveness of our method in handling dynamic user preferences, we conduct the following experiments under the '3/50' setup: After 50 459 interactions between the user and LLM, we modify the user's preferences by changing two tags in the 460 User Tag Set and then allow the user with the updated preferences to continue interacting with LLM. The experimental results, as shown in Figure 3, demonstrate that our method successfully adapts to 462 new user preferences through new interaction data, illustrating the flexibility of our approach.

464 PREMIUM-Embed can generalize to expanded Tag Library. In real-world scenarios, as new 465 popular interest domains emerge, there is a need to incorporate new tags into the Tag Library (Shi et al., 2024). Here, we validate that our method can generalize to an expanded Tag Library without 466 retraining from scratch. We conduct the following experiments: Initially, the experimental setup is 467 "2/100", and after fine-tuning for 10 epochs, we add 100 new tags to the Tag Library, including a new 468 user tag. Therefore, we transform the setup to "3/200" and continue training. Figure 4 depicts our 469 experimental findings, revealing that following the expansion of the Tag Library, PREMIUM-Embed 470 effectively recognizes the new user tag during the interaction process. Furthermore, the multiplier of 471 accuracy growth after expanding the Tag Library remains consistent with the pre-expansion multiplier 472 when compared to random sample accuracy. This indicates that our method maintains its fundamental 473 performance even as the Tag Library expands. 474

PREMIUM-Embed can extend to binary tags. When characterizing user profiles, some descriptions 475 of preferences may be contradictory (Myers, 1985; Jang et al., 2023). In such cases, we need to use 476 binary tags to model user preferences. Specifically, for each pair of binary tags, we choose one to 477 represent the user's preference. To validate our method's extension to binary tags, we conduct the 478 following experiments on the "3/50" setup: We augment the original Tag Library with four pairs 479 of binary tags. During training, the Embedding-Based Tag Selector is responsible for selecting 480 both types of tags simultaneously. The experimental results, as shown in Table 5, demonstrate that 481 our method achieves synchronous improvements in accuracy on both ordinary tags and binary tags, 482 confirming that our method can extend to binary tags. 483

- Ablation Study We investigate the influence of different design choices on PREMIUM-Embed: 484
- (1) w/wo Data Replay Buffer: In this variant, we remove the Data Replay Buffer, so each data point 485 is only involved in one gradient computation. We leverage this to examine the impact of Data Replay





Buffer on our method in terms of higher training stability and data utilization efficiency.
(2) w/wo Online Learning: We explore the feasibility of an online learning setup in our approach, where the model interacts with the user to acquire new data and updates its parameters accordingly. In this variant, all the data we use is obtained from interactions between user and the initial model.
(3) w/wo Entropy Loss: In this variant, we remove the auxiliary Entropy Loss to evaluate its contribution to the trade-off between exploration & exploitation.

We report the evaluation results on Ranking-TAGER-RW in Fig. 5. It is clear from these comparisons that our method outperforms all the variants in most setups and metrics, demonstrating the validity of our training approach. We place the evaluation results on other datasets in Appendix G.3.

Further Experiments We also conduct experiments using LLMs of various sizes and architectures as
 the backbone, human evaluations, and experiments using only pairwise comparisons as user feedback.
 The details of these experiments are presented in Appendix H.

510 7 ADDITIONAL RELATED WORKS

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511 LLM Personalization Recent research on LLM personalization has explored numerous directions: 512 Collins et al. (2023) utilizes federated learning with PEFT to balance between personalization and 513 robustness. Zhang et al. (2024c) employs a Bayesian Optimization searching strategy to find the 514 optimal LoRA injection method in PEFT. Salemi et al. (2024a) attempts to use the discrepancy 515 between responses generated by LLMs and ground truth responses in the dataset as a signal to fine-516 tune the retriever used for retrieval augmentation. Jin et al. (2024) applies the retrieval-augmented 517 method to personal health management. Karra & Tulabandhula (2024); Yang et al. (2023); Liu et al. (2023); Chen et al. (2024) leverage the powerful summarization capabilities of LLMs to summarize 518 user interaction histories, such as search and browsing records, into textual user profiles. 519

520 **Learning from Human Feedback** Learning from Human Feedback is widely employed to align 521 LLMs with human values (Ziegler et al., 2020; Nakano et al., 2022). Reinforcement Learning from 522 Human Feedback (RLHF) utilizes pairwise comparison feedback from annotators and RL to align 523 LLMs with human values (Stiennon et al., 2022; Ouyang et al., 2022). Some works also attempt to 524 extract human preferences by utilizing ranking feedback between responses (Yuan et al., 2023; Song 525 et al., 2024). Additionally, some efforts involve directly fine-tuning LLMs using human feedback to address issues such as training instability in RL (Rafailov et al., 2023; Tang et al., 2024). However, 526 most existing relevant works focus on aligning LLMs with diverse human values rather than the 527 preferences of a specific individual user (Lanctot et al., 2023; Chakraborty et al., 2024). Applying 528 Learning from Human Feedback methods to individual feedback remains an area yet to be explored. 529

530 531 8 CONCLUSION

In this study, we propose PREMIUM, an innovative LLM-agnostic framework for LLM personalization, which utilizes tags to characterize user profiles and individual-level preference feedback to align with user preferences, addressing the limitations of existing methods in flexibility, privacy, and cost. PREMIUM includes two variants: PREMIUM-Prompt and PREMIUM-Embed, with the latter excelling in performance and efficiency. Our Ranking-TAGER dataset, which provides a valuable evaluation protocol for LLM personalization, enabled us to demonstrate that PREMIUM outperforms all baselines by achieving significantly higher accuracy and win rates. Notably, PREMIUM-Embed requires minimal resources, can adapt to dynamic user preferences, generalize to expanded Tag Library, and extend to binary tags, making it a practical solution for personalized LLMs.

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A TAG LIBRARY AND BINARY TAGS

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The tags in the **Tag Library** cover 20 different areas, allowing us to depict rich and diverse user profiles. The Tag Library used in this paper are shown as below:

- Finance: Investment, Banking, Accounting, Insurance, Stock market, Taxation, Retirement
 planning, Personal finance, Corporate finance, Venture capital
- Athletics: Running, Gymnastics, Swimming, Cycling, Martial arts, Yoga, CrossFit, Team sports, Extreme sports, Weightlifting
- 3. Gaming: Role-playing games, Strategy games, Puzzle games, Simulation games, Action games,
 Adventure games, Casual games, Multiplayer games, Board games, Card games
- 4. Media: Journalism, Broadcasting, Advertising, Social media, Public relations, Film production,
 Photography, Graphic design, Content creation, Podcasting
- Final Structure
 5. Health: Nutrition, Exercise physiology, Mental health, Public health, Alternative medicine, Physical therapy, Chronic illness management, Aging and geriatrics, Epidemiology, Healthcare administration
- 6. Environment: Conservation, Renewable energy, Pollution control, Sustainable agriculture,
 Wildlife preservation, Climate change mitigation, Environmental policy, Ecotourism, Environmental
 education, Green technology
- 778 7. Education: K-12 education, Higher education, Online learning, Special education, Adult education,
 779 Educational technology, Curriculum development, Educational psychology, Vocational training,
 780 Language learning
- 781
 8. Fashion: Apparel design, Fashion photography, Fashion modeling, Textile design, Fashion merchandising, Sustainable fashion, Luxury fashion, Streetwear, Fashion blogging, Costume design
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 9. Travel: Adventure travel, Cultural tourism, Ecotourism, Backpacking, Luxury travel, Solo travel, Family travel, Budget travel, Business travel, Food tourism
- 10. Entertainment: Music, Theater, Dance, Comedy, Magic, Circus, Cabaret, Variety shows,
 Performance art, Improvisation
- Technology: Artificial intelligence, Internet of Things, Augmented reality, Virtual reality,
 Blockchain, Cybersecurity, Quantum computing, Biotechnology, Robotics, Nanotechnology
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 12. Food: Culinary arts, Baking, Pastry, Gastronomy, Food science, Nutrition science, Food safety, Organic farming, Food preservation, Fermentation
- 13. Law: Criminal law, Civil law, Constitutional law, Contract law, Family law, Corporate law,
 Intellectual property law, Environmental law, International law, Tax law
- 14. Psychology: Clinical psychology, Cognitive psychology, Developmental psychology, Social psychology, Educational psychology, Industrial-organizational psychology, Forensic psychology, Health psychology, Neuropsychology, Counseling psychology
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 15. Science: Physics, Chemistry, Biology, Astronomy, Geology, Environmental science, Neuroscience, Genetics, Meteorology, Ecology
- 16. Art: Painting, Sculpture, Drawing, Printmaking, Photography, Installation art, Performance art,
 Digital art, Mixed media, Street art
- Agriculture: Crop science, Horticulture, Livestock farming, Aquaculture, Agribusiness, Sustainable agriculture, Precision agriculture, Agricultural engineering, Agricultural economics, Soil science
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 18. Film: Directing, Screenwriting, Cinematography, Film editing, Film production, Film criticism, Film theory, Documentary filmmaking, Animation, Independent film
- 19. **Pet**: Dog training, Cat care, Bird keeping, Aquarium keeping, Exotic pets, Pet grooming, Pet nutrition, Pet photography, Veterinary medicine, Pet adoption

20. Policy: Economic policy, Social policy, Environmental policy, Healthcare policy, Foreign policy, Education policy, Immigration policy, Fiscal policy, Criminal justice policy, Energy policy

Additionally, in Section 6.2 "PREMIUM-Embed can extend to binary tags," we design four pairs of Binary Tags to represent users' preferences for writing styles. The Binary Tags used in this paper are shown as below:

(Thorough, Brief); (Objective, Subjective); (Humorous, Serious); (Professional, Amateurish)

819 B PROMPT UTILIZATION

Ordinary Setup:

821 Here, we present the detailed prompt instructions used in our work:

(1) Prompt Generation Function: The prompts used for the Prompt Generation Function include two versions: the "Ordinary Setup" for regular experiments and the "Binary Setup" for Section 6.2
"PREMIUM-Embed can extend to binary tags.", as shown in Fig. 6.

(2) AI Annotator: The prompts used for the AI Annotator include two versions: the "Ordinary Setup" for regular experiments and the "Binary Setup" for Section 6.2 "PREMIUM-Embed can extend to binary tags.", as shown in Fig. 7 and 8, respectively.

(3) **LLM Candidate Generator**: The prompt used for LLM Candidate Generator is shown in Fig. 9 and 10.

Prompt Generation Function:

System:
"You are a helpful assistant. Please answer the user's question.
Your answer should try to include relevant elements, perspectives,
examples, terminologies from the following daomains: {Tag Set Candidate}."
User:
{query}
Binary Setup:
"You are a helpful assistant. Please answer the user's question.
Your answer should try to include relevant elements, perspectives,
examples, terminologies from the following domains: {Tag Set Candidate}.
Additionally, your answer should try to adhere to the following writing styles: {Binary Tags}."
User:
{query}
Figure 6: Prompt for Prompt Generation Function.

C INSIGHTS AND DISCUSSIONS ON THE DESIGN OF PREMIUM

C.1 ADVANTAGES OF THE TAG SYSTEM

The granularity of the tag system can cover sufficient diversity among humans Considering the "3/100" setup, its possible combinations can represent 160k different user types. Additionally, in Section 6.2, we discuss how our method can extend to binary tags. With 100 binary tags, the possible combinations can represent 2^{100} different user types, theoretically covering sufficient diversity among humans.

Notably, our method is scalable with the number of tags with linear compute and storage costs. In real-world applications, we could extend to thousands of tags to sufficiently achieve fine granularity.

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AI Annotator (Ordinary Setup):

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868	You are an AI annotator responsible for ranking responses generated by LLM.
869	The User has interests in the following domains: { <i>user_tag_set</i> }!!!
870	Given the User Question and $\{m\}$ responses generated by LLM, you need to rank the responses
871	based on how well they adhere to the User's instructions and answer the User's questions
872	and how relevant they are to the domains the User is interested in.
873	Defensively much the mean energy way data may ide on Evaluation for your independent
874	Before you rank the responses, you need to provide an Explanation for your judgment. Please incorporate the User's interests into the Explanation!
875	Note: Responses may contain incorrect User's interests.
876	Please pay attention to identifying these errors and include them in the Explanation!
877	The actual User's interests are in the following domains: {user tag set}!!!
878	The detail oser's increases are in the following domains. {user_ius_ser}
879	Ensure that the order of the responses does not influence your decision.
880	Do not let the length of the responses impact your evaluation.
881	
882	The system's input is in this format:
883	[User Question]
884	$\{query\}$
885	[The Start of Response 1]
886	{response_1}
887	[The End of Response 1]
888	
889	[The Start of Response $\{m\}$]
890	{response_{m}} [The End of Response {m}]
891	[The End of Response { <i>m</i> }]
892	Your answer must follow this format:
893	[Explanation]
894	{Your Explanation}
895	[Ranking]
896	The ranking you provide. Use NUMBERs to represent responses, separated by ", ".
897	Do not include any characters other than Numbers, ",", and " "!!!
898	The number of NUMBERs appearing in the ranking must be consistent with
899	the number of responses! For example:{ranking_example}}
900	[The End of AI Feedback]
901	
902	~~~~~
903	Figure 7: Prompt for AI Annotator in Ordinary Setup.
904	Superiority of the Tag System to Alternative Solutions Traditional LLM personalization methods,
905	such as integrating user information into model parameters through PEFT, or utilizing textual user
906	information with methods like RAG and ICL, exhibit fundamental limitations in terms of flexibility,

information with methods like RAG and ICL, exhibit fundamental limitations in terms of flexibility,
 privacy security, and cost efficiency.

While user tags are slightly less expressive, they offer significant advantages in privacy protection, cost, and efficiency compared to alternatives.

911 912 C.2 Advantages of Preference Ranking Feedback

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915 It is worth noting that the Preference Ranking Feedback we adopt has several advantages compared to the signals used in previous works:

• Preference Ranking Feedback is both readily accessible and unbiased. Unlike methods that necessitate users to provide "ground truth personalized responses" of their queries (Salemi et al., 2024b;a) or edit responses based on personal preferences (Gao et al., 2024), Preference Ranking

AI Annotator (Binary Setup):

You are an AI annotator responsible for ranking responses generated by LLM.
The User has interests in the following domains: {user tag set}!!!
Additionally, the User prefers responses written in the following styles: {binary user tag set}!!!
Given the User Question and $\{m\}$ responses generated by LLM, you need to rank the responses
based on how well they adhere to the User's instruction and answer the User's question
and how relevant they are to the domains the User is interested in and
how closely they align with the writing styles preferred by the User.
Before you rank the responses, you need to provide an Explanation for your judgment.
Please incorporate the User's interests and preferences into the Explanation!
Note: Responses may contain incorrect User's interests and preferences.
Please pay attention to identifying these errors and include them in the Explanation!
The actual User's interests are in the following domains: {user_tag_set}!!!
The actual writing styles preferred by the User are: {binary_user_tag_set}!!!
*** The remaining part is the same as Ordinary Setup ***
· · · · · · · · · · · · · · · · · · ·

Figure 8: Prompt for AI Annotator in Binary Setup.

Feedback simply requires users to rank several responses to each query. This ranking task is easy to accomplish and results in much less bias. Moreover, the requirement for users to possess knowledge of the "ground truth" of their queries is inherently impractical (Salemi et al., 2024a).

• Preference Ranking Feedback safeguards user privacy. Some other methods require users to provide textual user information (Karra & Tulabandhula, 2024; Yang et al., 2023; Liu et al., 2023; Chen et al., 2024), which may introduce potential privacy risks (Kirk et al., 2024), whereas Preference Ranking Feedback does not require users to provide any textual data.

• Preference Ranking Feedback is relevant to users' queries and can adapt to changes in user preferences. Unlike some other methods that model fixed textual user profiles for users (Zhang et al., 2018), which cannot achieve query-related personalization and cannot accommodate changes in user preferences over time (Kangaslahti & Alvarez-Melis, 2024; Shi et al., 2024), Preference Ranking Feedback incorporates users' real-time preferences for responses to specific queries. This makes our approach query-related and able to adapt to changes in user preferences, as demonstrated in Section 6.2 "PREMIUM-Embed can make adaptation to dynamic user preferences."

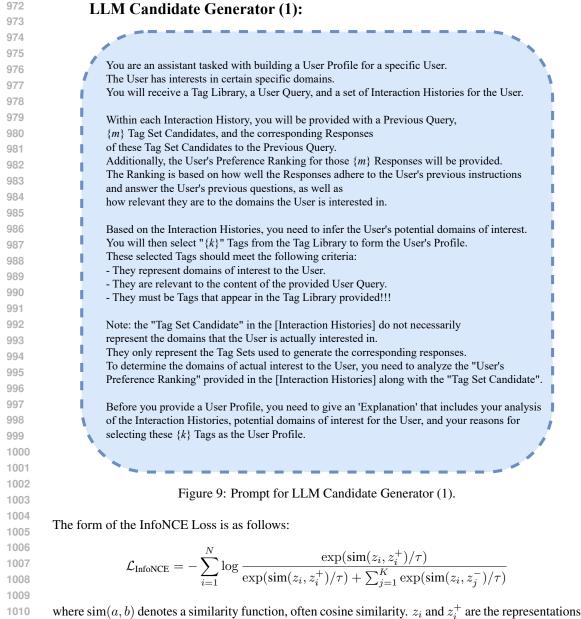
• Applying ranking as the form of feedback enables us to enhance data collection efficiency. When the user provides a ranking of m responses, we can obtain $N = \frac{m \times (m-1)}{2}$ pairs of Pairwise Preference Data.

C.3 INSIGHT OF PREFERENCE LOSS

Here, we highlight the potential connection between our Preference Loss L_p and a commonly used loss function in contrastive learning frameworks and representation learning, the InfoNCE Loss (Gutmann & Hyvärinen, 2010; Oord et al., 2018). The form of the Preference Loss is as follows:

$$L_p(\theta_q, \theta_t) = -\frac{1}{N} \sum_{i=1}^N \log \left(\sigma \left(\sum_{j=1}^k \left(E_{\theta_q}(q) \cdot E_{\theta_t}(t_j^{w_i}) \right) - \sum_{j=1}^k \left(E_{\theta_q}(q) \cdot E_{\theta_t}(t_j^{l_i}) \right) \right) \right).$$

where θ_q and θ_t denote the parameters of the Query Encoder E_{θ_q} and the Tag Encoder E_{θ_t} , respectively. $t_j^{w_i(l_i)}$ represents the *j*-th tag in the $w_i(l_i)$ -th Tag Set Candidate, *k* is the number of tags in each candidate, and σ represents the sigmoid function.



where sim(a, b) denotes a similarity function, often cosine similarity. z_i and z_i' are the representations of a data point x_i and its positive sample (e.g., an augmentation of x_i) x_i^+ respectively. τ is a temperature parameter that controls the sharpness of the distribution. N is the batch size, and K is the number of negative samples.

It aims to help the model learn representations by distinguishing between positive (related) and
 negative (unrelated) samples, maximizing mutual information between positive pairs while effectively
 discriminating against negative samples.

1017 1018 When sim(a, b) is set to dot product and the temperature parameter τ is set to 1.0, the form of the 1019 Preference Loss aligns with that of the InfoNCE Loss: here, the query q can be regarded as the data 1020 point $x_i, t_j^{w_i}$ can be regarded as the positive sample x_i^+ , and $t_j^{l_i}$ can be regarded as the negative 1021 sample x_i^- .

This association can be understood as follows: In the InfoNCE Loss, labels are derived from the objective correlation between positive and negative samples, while the labels in our Preference Loss are based on the subjective preferences provided by the user. This indirectly explains why our method demonstrates a strong capability to align with user preferences and also showcases a potential new application scenario for the InfoNCE Loss.

LLM Candidate Generator (2)

1026	
1027	The system's input is in this format:
1028	[Tag Library]
1029	
1020	{tag_library}
1031	
1032	[User Query]
1032	{user_query}
1033	I wanted a second se
1035	[Interaction Histories]
1035	[The Start of Interaction History 0]
	Previous Query:
1037	{previous_query}
1038	Tag Set Candidate 1:
1039	{tag set candidate 1}
1040	Response 1:
1041	$\{response \ l\}$
1042	
1043	Tag Set Candidate $\{m\}$:
1044	{tag set candidate $\{m\}$ }
1045	Response $\{m\}$:
1046	
1047	{response_{m}}
1048	User's Preference Ranking:
1049	{user_preference_ranking}
1050	[The End of Interaction History 0]
1051	[The Start of Interaction History 1]
1052	Previous Query:
1053	{previous_query}
1054	Tag Set Candidate 1:
1055	{tag_set_candidate_1}
1056	Response 1:
1057	$\{response_{l}\}$
1058	
1059	Tag Set Candidate $\{m\}$:
1060	{tag set candidate {m}}
1061	Response $\{m\}$:
1062	$\{response \ \{m\}\}$
1063	User's Preference Ranking:
1064	{user preference ranking}
1065	[The End of Interaction History 1]
1066	
1067	
1068	V
1069	Your answer must follow this
1070	format:
1071	[Explanation]
1072	{Your Explanation}
1073	[User Profile]
1074	$\{ \{k\} \}$ Tags from the Tag Library,
1075	separated by ", "}
1076	[The End of Answer]
1077	
1078	
1079	Figure 10: Prompt for LLM Candidate Generator (2).

¹⁰⁸⁰ D EXPERIMENTS OF PREMIUM-PROMPT IN REAL APPLICATIONS

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To validate the effectiveness of the PREMIUM-Prompt in real applications, we conducted experiments in two different setups: "3/20" and "3/50", here, the first number indicates the number of tags contained in the User Tag Set as well as the Tag Set Candidate, while the latter number represents the Tag Library size. In both setups, we set candidates num = 3, buffer size = 5, iteration num = 30.

We conducted 3 experiments in each setup and recorded the average accuracy of PREMIUM-Prompt on the test set after 30 iterations, as well as the average number of tokens used per iteration during the interaction with the LLM Candidate Generator. Here, the average number of tokens we recorded includes only the tokens present in the prompts submitted to the LLM Candidate Generator, the experimental results are shown in Table 6.

1092 1093

1094 1095 Table 6: Experimental results for PREMIUM-Prompt in Real Applications.

		3/20	3/50			
	Accuracy	AVG Tokens Num	Accuracy	AVG Tokens Num		
Experiment 1	0.33	7166	0.00	7191		
Experiment 2	0.03	7279	0.03	7268		
Experiment 3	0.67	7379	0.00	7304		

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When the action space is relatively small, such as in "3/20", the PREMIUM-Prompt, while being concise and easy to implement, manages to uncover a portion of user tags in a small number of interactions in over half of the experiments, demonstrating good effectiveness and indirectly validating the rationality of our framework.

However, when the action space is relatively large, as in "3/50", PREMIUM-Prompt fails to modeluser preferences effectively, which may be attributed to its limited exploration capability.

Furthermore, the average token consumption per interaction with the LLM Candidate Generator reveals that the buffer size *s* is limited by the effective context length of the LLM. Considering that the effective context length of the LLM "Qwen1.5-72B-Chat" used in this experiment is 32K, the maximum buffer size is around 20. This severely restricts the LLM Candidate Generator's ability to learn user preferences from Interaction Histories.

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E DETAILS OF RANKING-TAGER

1117 E.1 DATASET FORMAT

1119 Each data entry in Ranking-TAGER includes the following components:

- "user tag set": T_U of the user who annotates the data entry.
- 11211122 "query": The query from the user.
- "Tag Set Candidates": Three Tag Set Candidates, each containing three tags.
- "Responses": Responses generated with the three Tag Set Candidates, generated by "Mistral-7B."
- "AI feedback": "AI feedback" consists of two parts: an Explanation for AI annotator's judgment and the Preference Ranking it provides (Wei et al., 2023).

* "pairwise preferences": Pairwise Preference Data derived from the Preference Ranking provided by AI annotator.

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1132 E.2 QUERY SOURCE

We collected queries from the following three datasets to ensure coverage across multiple domains:

_	Dataset		7	fask Type	Cases	User Num	AVG. Leng
						376	8
	Ranking-TAGE Ranking-TAGE			itine Writing y Generation	46,792 11,913	376 158	8637.3 7525.5
	Ranking-TAGE			ction Following	20,312	335	7606.2
4 div Creat (2) W	erse usage scen tive Writing), to VritingPrompts	arios (In evaluato s(Fan et	formative LLMs ² al., 2018	dataset contains we Writing, Prof routine writing b): This is a large	essional W ability. e dataset of	Vriting, Argun f 300K huma	mentative Writ
	ate LLMs' stor			e forum. We uti ity.	lize the wi	riting prompt	ts part of the d
such	as "write an arti	icle with	more th	ataset contains 5 an 800 words" a blowing ability	nd "wrap		
E.3	OVERVIEW O	F RANK	ING-TA	GER-RW, RAN	KING-TA	GER-SG, R	ANKING-TAG
	verview of Rank ble 7.	king-TA	GER-RV	V, Ranking-TAG	ER-SG, ar	d Ranking-T	AGER-IF can
11 I d							
E.4	THE DETAILS	S OF THE	COLLE	CTION PROCES	S OF RAN	KING-TAGE	R
				cted data (e.g., ot meet the form			
	ing-TAGER dat	taset.			-	, ,	
Rank	ing-TAGER dat IMPLEMENT		Detai		-	, ,	j
Rank	-	ATION		LS	-		
Rank F I F.1 We se	IMPLEMENT. Hyperparam et the following	ATION 1ETER C hyperpa	ONFIGU	LS RATION s during the train		ss:	
Rank F \therefore F.1 We se • k : T • m : '	IMPLEMENT HYPERPARAM et the following The number of ta The total number	ATION 1ETER C hyperpa ags in th er of selo	ONFIGU arameter e User T ected Tag	LS RATION s during the train ag Set and the T g Set Candidates	ag Set Car for each c	ss: ndidate. query.	
Rank F . 1 F. 1 We se • <i>k</i> : 1 • <i>m</i> : ′ • <i>m</i> _r : ′	IMPLEMENT HYPERPARAM et the following The number of ta The total number The number of	ATION IETER C hyperpa ags in th er of sele f random	ONFIGU trameter e User T ected Tag ily select	LS RATION s during the train 'ag Set and the T	ag Set Car for each c	ss: ndidate. query.	
Rank F.1 We so $\bullet k: T$ $\bullet m: '$ $\bullet m_r:$ $\bullet s: T$	IMPLEMENT. HYPERPARAM et the following The number of ta The total number The number of The size of Data	ATION IETER C hyperpa ags in th er of seld f random Replay	ONFIGU trameter e User T ected Tag ily selec Buffer.	LS RATION s during the train ag Set and the T g Set Candidates ted Tag Set Cand	Tag Set Car s for each c didates for	ss: ndidate. query. each query.	
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1188 Our specific hyperparameter configurations for the "3/20," "3/50," and "3/100" setups are shown 1189 in Table 8. Additionally, we use torch.optim.AdamW as our optimizer during training, with all 1190 parameters set to their default values except for the learning rate.

1192 F.2 DATA SPLITS 1193

For Ranking-TAGER-RW, our training set involves 120 different prompts from IMPACT (Chia et al., 1194 2023), while both the test set and validation set contain 40 prompts each. 1195

For Ranking-TAGER-SG, our training set involves 200 different prompts from WritingPrompts (Fan 1196 et al., 2018), while both the test set and validation set contain 40 prompts each. 1197

For Ranking-TAGER-IF, our training set involves 200 different prompts from IFEval (Zhou et al., 1198 2023), while both the test set and validation set contain 40 prompts each. 1199

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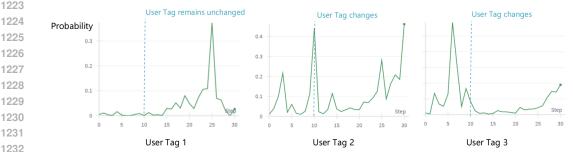
ADDITIONAL EXPERIMENTAL RESULTS G

DETAILED EXPERIMENTAL RESULTS ON INTERACTION COSTS G.1 1203

1204 Table 9: The table presents the initial accuracy, accuracy after training, and the multiplier of improve-1205 ment observed across multiple rounds of experiments. These experiments were conducted using only 30 interaction data points within the "3/50" setup of the Rabking-TAGER-RW dataset. 1206

	Init. Accuracy (%)	Accuracy (%)	Multiplier
Run 1	2.39	18.11	7.58
Run 2	9.18	15.69	1.71
Run 3	5.42	29.67	5.47
Run 4	4.48	44.26	9.88
Run 5	7.88	32.45	4.12
Run 6	16.13	54.31	3.37
Run 7	4.15	13.09	3.15
Run 8	3.67	15.32	4.17
Run 9	3.96	10.52	2.66
Run 10	6.34	14.22	2.24
Average	6.36	24.76	3.91

To validate that PREMIUM-Embed incurs a low "interaction cost," we trained our model using only 1221 30 interaction data points in the "3/50" setup. Detailed experimental results can be found in Table 9. 1222



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Figure 11: The probability of user tags being selected of dynamic user preferences.

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G.2 ADDITIONAL EXPERIMENTAL RESULTS FOR CASE STUDIES

Dynamic User Preferences Here, we provide additional experimental results for the experiment on "Dynamic User Preferences" in Section 6.2. Figure 11 shows the probability of each user tag being 1239 selected during training, corresponding to the experiment in Figure 3. In this experiment, user tag 1 1240 remains unchanged, while user tags 2 and 3 are modified after 50 interactions between the user and 1241 the LLM.

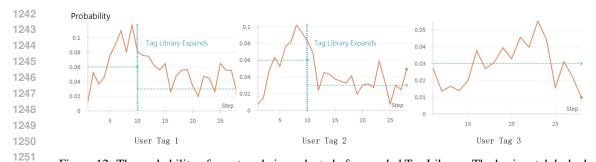


Figure 12: The probability of user tags being selected of expanded Tag Library. The horizontal dashed line represents 6 times the probability of tag selection under random selection, which decreases as the Tag Library expands due to the increase in tags in the Tag Library.

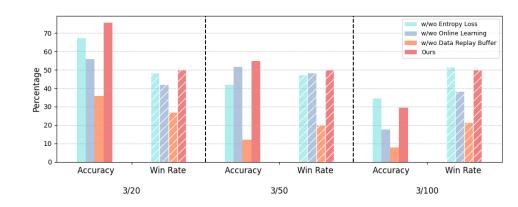


Figure 13: PREMIUM-Embed performs better than all the other variants on Ranking-TAGER-SG.

Expanded Tag Library Here, we provide additional experimental results for the experiment on "expanded Tag Library" in Section 6.2. Figure 12 shows the probability of each user tag being selected during training, corresponding to the experiment in Figure 4. In this experiment, user tag 1 and user tag 2 represent the user's initial preferences, while user tag 3 reflects the new user preference that emerges after the Tag Library expands at the 10th epoch of training.

1275 G.3 EVALUATION RESULTS OF ABLATION STUDY ON RANKING-TAGER-SG AND 1276 RANKING-TAGER-IF

Here, we report the evaluation results of ablation study on Ranking-TAGER-SG and Ranking-TAGER-IP, in Fig. 13 and Fig. 14, respectively. It is clear from these comparisons that our method outperforms all the variants in most setups and metrics, demonstrating the validity of our training approach.

H FURTHER EXPERIMENTS

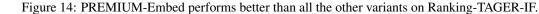
1285 H.1 PREMIUM IS SUITABLE FOR LLMS OF VARIOUS SIZES AND ARCHITECTURES

Our proposed PREMIUM framework is designed to be LLM-agnostic, working with both white-box and black-box LLMs. To demonstrate the versatility of the PREMIUM framework, we conduct additional comparative experiments using LLaMA-2 Chat (13B) and Qwen 1.5 Chat (32B) on the Ranking-TAGER dataset under the '3/50' setup. The detailed experimental results can be found in Table 10.

HI292 H.2 HUMAN EVALUATION

In this work, we utilize AI annotation due to cost considerations, which has been widely adopted in recent research involving human feedback (Bai et al., 2022; Dubois et al., 2024; Lee et al., 2023). We anticipate that with human annotations providing more robust feedback consistency, the PREMIUM





1310 Table 10: PREMIUM-Embed consistently outperforms all baselines across LLMs of various sizes and 1311 architectures as the backbone. We conduct additional comparative experiments with LLaMA-2 Chat (13B) 1312 and Qwen 1.5 Chat (32B) on the Ranking-TAGER dataset using the '3/50' setup. Bold and underline denote the 1313 best and second-best results. All results are obtained by averaging the outcomes of multiple experiments. These experiments affirm the versatility of the PREMIUM framework. 1314

1315							
1316	Dataset			Ranking	-TAGER		
	Subset	RW		SG		IF	
1317	Metric	Accuracy	Win Rate	Accuracy	Win Rate	Accuracy	Win Rate
1318	Backbone LLM	LLaMA-2 Chat(13B)					
1319	Vanilla LLM	6.00%	20.00%	6.00%	11.25%	6.00%	33.75%
1320	RALM	8.45%	27.50%	6.10%	13.75%	5.52%	<u>45.00%</u>
1321	Population-Based Alignment	<u>19.23%</u>	<u>33.75%</u>	<u>34.93%</u>	<u>40.00%</u>	<u>6.69%</u>	35.00%
1322	PREMIUM-Embed(Ours)	44.42%	50.00%	49.58%	50.00%	41.95%	50.00%
1323	Backbone LLM			Qwen 1.5	Chat(32B)		
1324	Vanilla LLM	6.00%	17.50%	6.00%	21.25%	6.00%	41.77%
	RALM	4.75%	17.50%	5.83%	22.50%	7.04%	39.30%
1325	Population-Based Alignment	<u>17.07%</u>	<u>33.75%</u>	<u>9.70%</u>	<u>32.50%</u>	<u>21.24%</u>	<u>44.39%</u>
1326	PREMIUM-Embed(Ours)	51.03%	50.00%	35.51%	50.00%	32.53%	50.00%

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framework could achieve even better results, including fewer interaction requirements and more 1330 accurate alignment with user preferences.

1331 To validate the effectiveness of our method in the face of real human preference feedback, we conduct 1332 small-scale human evaluation experiments. Specifically, we perform comparative experiments with 1333 five human users on the Ranking-TAGER-RW dataset using the "3/20" setup, which require only 45 1334 interactions between users and the framework. The results, detailed in Table 11, demonstrate that 1335 our method achieves superior alignment with user preferences compared to all baselines, including 1336 OPPU and TidyBot. This underscores the effectiveness of the PREMIUM framework in practical applications. 1337

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1339 H.3 PREMIUM CAN EFFICIENTLY ALIGN WITH USER PREFERENCES EVEN WITH PAIRWISE 1340 FEEDBACK

In our experiments, we use three-choice ranking feedback to reduce the number of feedback instances 1342 required. This type of feedback is significantly easier to obtain compared to more complex forms, 1343 such as user edit feedback used by Gao et al. (2024) in PRELUDE and the ground truth personalized 1344 responses employed by Tan et al. (2024) in OPPU. 1345

To demonstrate that our method can even accommodate simpler forms of preference feedback, we conduct experiments using pairwise comparison feedback instead of three-choice ranking feedback. 1347 This pairwise comparison feedback is easier to obtain and is commonly employed to capture human 1348 preference signals (e.g., DPO, IPO, SLiC). Our experimental results, detailed in Table 12, indicate 1349 that even with pairwise feedback, our framework can efficiently align with user preferences.

Table 11: PREMIUM-Embed achieved more accurate preference alignment in human evaluation compared to other baselines. Bold and underline denote the best and second-best results. Win rate compares each method's response with PREMIUM-Embed, with higher values indicating better performance. This demonstrates the effectiveness of the PREMIUM framework in practical applications and validates the feasibility of PREMIUM-Embed in real-world scenarios.

Dataset			Ranking-T	AGER-RV	N	
Metric	Win Rate					
Users	No.1	No.2	No.3	No.4	No.5	Average
Vanilla LLM	5.00%	0.00%	7.50%	0.00%	2.50%	3.00%
RALM	15.00%	25.00%	12.50%	22.50%	30.00%	21.00%
TidyBot	17.50%	32.50%	27.50%	10.00%	12.50%	20.00%
OPPU(k=2)	25.00%	40.00%	32.50%	17.50%	10.00%	<u>25.50%</u>
PREMIUM-Embed (Ours)	50.00%	50.00%	50.00%	50.00%	50.00%	50.00%

Table 12: PREMIUM-Embed efficiently aligned with user preferences across all datasets using only pairwise comparison feedback provided by users. Bold denotes the best results. All results are obtained by averaging the outcomes of multiple experiments. All experiments were conducted using the "3/50" setup, with pairwise comparison feedback replacing three-choice ranking feedback.

Dataset	Ra	nking-TAG	ER
Subset	RW	SG	IF
Method\Metric		Win Rate	
Vanilla LLM	6.00%	6.00%	6.00%
RALM	9.68%	5.23%	9.43%
PREMIUM-Embed(Ours)	44.28%	39.64%	23.20%

H.4 PREMIUM-EMBED CAN EFFICIENTLY ADAPT TO DYNAMIC USER PREFERENCES UNDER MORE COMPLEX SETTINGS.

1378 In the experiment on dynamic user preferences presented in Section 6.2, we demonstrate that 1379 PREMIUM-Embed can adapt to a dynamically changing User Tag Set. Here, we further showcase 1380 PREMIUM-Embed's ability to adapt to dynamic user preferences under a more complex setting. 1381

Specifically, based on the original experimental setup, we introduce four groups of "binary tags" 1382 as discussed in Section 6.2. After 50 interactions between the user and the LLM, we modify two 1383 tags in the original User Tag Set and simultaneously change two binary tags in the Binary User Tag 1384 Set. Then, we allow the user with the updated preferences to continue interacting with the LLM. 1385 The experimental results, as shown in Figure 15, demonstrate that PREMIUM-Embed successfully 1386 adapts to the new user preferences with only 30 additional interaction data points, illustrating that 1387 PREMIUM-Embed can efficiently adapt to dynamic user preferences even under more complex 1388 settings.

- 1391 H 5 PREMIUM-EMBED DEMONSTRATES EFFECTIVE LLM PERSONALIZATION UNDER 1392 FEEDBACK PROVIDED BY DIFFERENT AI ANNOTATORS
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1394 To evaluate the impact of using different LLMs as AI Annotators on PREMIUM's performance, 1395 we present a comparative experiment involving various AI Annotators. Specifically, in addition to Qwen1.5-72B, we employ Mixtral-8x7B-Instruct-v0.1 (46.7B) and Mixtral-8x22B-Instruct-v0.1 1396 (141B) as AI Annotators. The experiments are conducted on the Ranking-TAGER-RW Dataset under 1397 the "3/20," "3/50," and "3/100" settings, and the results are presented in Table 13. 1398

1399 The results indicate that regardless of the AI Annotator used, PREMIUM-Embed consistently 1400 demonstrates efficient alignment with user preferences. Furthermore, we observe that as the size 1401 of the AI Annotator model increases (which typically indicates stronger alignment with human capabilities), the personalization performance of PREMIUM-Embed improves. This suggests that 1402 with annotations providing more robust feedback consistency, the PREMIUM framework is capable 1403 of achieving better results.

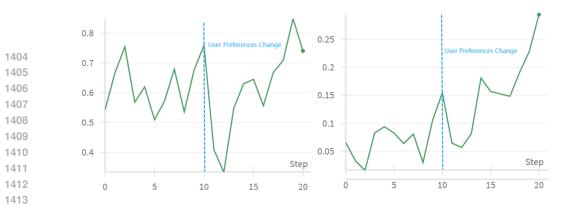


Figure 15: PREMIUM-Embed effectively adapts to dynamic user preferences in a more complex setting involving both ordinary and binary tags. The left figure shows the accuracy of binary tag selection, while the right figure presents the accuracy of ordinary tag selection. Within 30 interactions after the user preferences changed, PREMIUM-Embed improves both the ordinary and binary tag accuracies beyond their levels prior to the change in user preferences.

Table 13: PREMIUM-Embed consistently demonstrates efficient alignment with user prefer-ences regardless of the AI Annotator used. The "Initial Accuracy" in the table represents the accuracy under random selection, serving as a reference. We use Mixtral-8x7B-Instruct-v0.1 (46.7B), Qwen1.5-72B, and Mixtral-8x22B-Instruct-v0.1 (141B) as AI Annotators. The results show that as the size of the AI Annotator model increases, the personalization performance of PREMIUM-Embed improves. Bold and underlined text denotes the best and second-best results, respectively.

Dataset		Ranking-TAGER-R	RW
Setup	3/20 (67 Cases)	3/50 (112 Cases)	3/100 (164 Cases)
AI Annotator\Metric		Accuracy	
Initial Accuracy	15.00%	6.00%	3.00%
Mixtral-8x7B (46.7B)	49.65%	32.05%	30.32%
Qwen1.5 (72B)	<u>54.32%</u>	<u>55.77%</u>	<u>35.23%</u>
Mixtral-8x22B (141B)	64.29%	63.20%	47.44%

Table 14: As the number of responses to be ranked increases, the personalization performance of PREMIUM-Embed improves. The "Initial Accuracy" in the table represents the accuracy under random selection, serving as a reference.

Dataset	Ran	king-TAG	ER-RW	
Setup	3	/50 (112 C	ases)	
Metric\Response Num	Init Accuracy	m=2	m=3	m=4
Accuracy	6.00%	44.10%	55.77%	64.18%

H.6 EXPLORING THE IMPACT OF THE NUMBER OF RANKED RESPONSES ON THE PERFORMANCE OF PREMIUM-EMBED

more data a single user feedback can provide for updating the tag selector.

Essentially, the parameter updates for PREMIUM-Embed rely on pairwise preference data extracted from preference ranking feedback. Therefore, the larger the number of response candidates m, the

In this section, we briefly explore the impact of the number of ranked responses on the performance of PREMIUM-Embed by testing with different values of m (the number of responses to be ranked) as 2, 3, and 4 in the "3/50" setup of the Ranking-TAGER-RW Dataset. The results, shown in Table 14, indicate that as *m* increases, the personalization performance of PREMIUM-Embed improves. Nevertheless, even when the feedback type is pairwise feedback or three-choice ranking feedback, which are relatively easy to obtain (corresponding to m=2 and m=3, respectively), PREMIUM-Embed still achieves efficient LLM personalization.

1458 I DETAILS AND DISCUSSION OF THE PERSONALIZED MOVIE TAGGING TASK 1459 IN LAMP-2

In Section 6, we conduct comparative experiments of PREMIUM-Embed against several methods on the "Personalized Movie Tagging" task from the LaMP-2 Dataset (Salemi et al., 2024b). In the settings of this task, the methods are provided with a predefined tag pool and a user's historical tagging data for several movies, and are required to predict which tags the user would assign to movies in the test set.

This task essentially involves using a user's historical preference data (choices related to product attributes) to predict their decisions and judgments on unseen items, which aligns with the essence of recommendation systems. Thus, validating the potential of the PREMIUM Framework in recommendation-related tasks.

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1483 1484 J THE REASONS AND ADVANTAGES OF CHOOSING OPEN-SOURCE LLMS AS THE BACKBONES FOR PREMIUM

In our experiments, we use Mistral-7B, LLaMA-2 Chat (13B), and Qwen-1.5 Chat (32B) as the backbones for PREMIUM. We see several key advantages in employing open-source LLMs:

- 1. Proprietary LLMs often undergo frequent parameter updates, and their black-box nature poses challenges for result reproducibility. Open-source LLMs eliminate these limitations, ensuring consistency in experimental setups.
- 2. We strongly advocate for supporting the spirit of open source in both academia and industry. Conducting experiments with open-source models not only aligns with this principle but also reflects the prevailing trend in academic research.

K LIMITATION

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In this work, the tags we used primarily describe user interests. However, a comprehensive user
 profile should also encompass other dimensions such as personality traits. Therefore, a promising
 future research direction is to utilize the Tagging System to capture a broader range of user attributes,
 aiming to achieve a more nuanced and in-depth alignment between LLMs and user preferences.

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L BROADER IMPACTS

Here, we discuss the broader impacts of this work. Our research aims to propose a novel LLM-agnostic framework for LLM personalization and introduces a lightweight, locally deployable implementation. The proposed PREMIUM framework enables both parameter-open LLMs (such as LLaMA-2) and black-box LLMs (such as GPT-3.5) to generate responses aligned with user preferences. This can be applied to a wide range of downstream tasks, encompassing customer service (Rome et al., 2024), personal health (Abbasian et al., 2024), and recommender systems (Li et al., 2024), demonstrating significant potential for positive societal impacts.

Moreover, our approach only requires users to provide Preference Ranking Feedback and does not necessitate any textual user information. The PREMIUM-Embed stores the learned user preferences within the neural network parameters rather than generating explicit textual user profiles, ensuring robust user privacy protection. To our knowledge, our work does not have any negative societal impacts.

- 1505
- 1507 M ASSETS
- 1508 1509 M.1 LICENSES FOR EXISTING ASSETS
- 1510
- 1511 Datasets
 - IMPACT (Chia et al., 2023):

1512	License: apache-2.0
1513	URL: https://huggingface.co/datasets/declare-lab/InstructEvalImpac
1514	t.
1515	
1516	•WritingPrompts (Fan et al., 2018):
1517	License: MIT
1518	URL : https://www.kaggle.com/datasets/ratthachat/writing-prompts
1519	•IFEval (Zhou et al., 2023):
1520	License: Unknown
1521	URL:https://github.com/google-research/google-research/tree/maste
1522	r/instruction_following_eval
1523	
1524	N/ 11
1525	Model DRAGON-RoBERTa:
1526	License: CC-BY-NC 4.0
	URL: https://github.com/facebookresearch/dpr-scale/tree/main/drago
1527	n
1528	
1529	LLMs
1530	• Mistral-7B-Instruct-v0.2 (Jiang et al., 2023):
1531	License: apache-2.0
1532	URL : https://huggingface.co/mistralai/Mistral-7B-Instruct-v0.2
1533	• Qwen1.5-72B-Chat (Bai et al., 2023):
1534	License: tongyi-qianwen
1535	URL: https://huggingface.co/Qwen/Qwen1.5-72B-Chat
1536	
1537	M.2 NEW ASSETS
1538	MI,2 THEW ASSETS
1539	We will later provide open access to the data and code, along with sufficient instructions to faithfully
1540	We will later provide open access to the data and code, along with sufficient instructions to faithfully reproduce the main experimental results. This will include detailed documentation of the new assets
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