# ProSwitch: Fine-Tuning Large Language Models to Generate Professional and Non-Professional Styled Text

Anonymous ACL submission

Question:

#### Abstract

Large Language Models (LLMs) have been proven to be effective in various language tasks, such as text summarization and controlled text generation. However, research on the abil-004 ity to switch between particular styles through fine-tuning LLMs is insufficient. In our study, we introduce an approach named ProSwitch to enable a language model to generate both professional and non-professional styled answers using knowledge-guided instruction tuning. ProSwitch is implemented in three stages: data preparation to gather domain knowledge and training set, instruction tuning to adjust language models with coarse and fine-grained instructions, and comprehensive evaluation to 016 assess the professionalism discrimination and language quality of generated text. We compare 017 018 the performance of ProSwitch with prevalent and specialized language models. The experimental results show that our approach achieves greater distinction between professional and non-professional text generation than the baseline models.

### 1 Introduction

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Large Language Models (LLMs), such as ChatGPT and LLaMA (Touvron et al., 2023a), have excelled in natural language tasks including question answering (Omar et al., 2023; Tan et al., 2023; Baek et al., 2023) and information extraction (Perot et al., 2023; Schacht et al., 2023). Their proficiency in generating professional content for specialized scenarios allows them to integrate domain knowledge and deliver answers in a specific style, as seen with models like ChatDoctor (Li et al., 2023), ChatLaw (Cui et al., 2023) and FinGPT (Yang et al., 2023a). Importantly, an LLM should generate text in various styles, as shown in Figure 1, to satisfy both experts and laymen. An LLM-based question answering system that can discerningly produce both professional and non-professional content, according to context, can aid users in efficiently understanding and obtaining needed information.

Which cells express CIDEC protein in humans?

Professional Answer: The cell death-inducing DNA fragmentation factor alpha-like effector c (CIDEC) is a lipid droplet-associated protein that promotes intracellular triglyceride (TAG) storage. <u>CIDEC</u> is highly expressed in <u>adipocytes</u>, but undetectable in normal liver. However, its <u>hepatic expression</u> rises during fasting or under genetic or diet-induced hepatosteatosis in patients. Non-professional Answer: <u>CIDEC</u> is essentially an expert in storing fats. It's all about fat cells. Yet, when you're fasting or indulging in lots of junk food, <u>CIDEC</u> surprisingly makes an appearance in the liver.

Figure 1: An example showing the answers in two styles with the same meaning for the same question, with terminologies highlighted.

The capability mentioned above refers to a specific aspect of controllable text generation, with the aim of customizing the text to suit various user needs (Pu and Demberg, 2023). In this task, a prompt outlining the desired style can be provided for a fine-tuned language model to produce content that closely imitates real scenarios. Despite the success of LLMs in numerous applications and the growing interest in controllable text generation (Hu and Li, 2021; Li et al., 2022; Pascual et al., 2021), there is a dearth of research exploring how LLMs can acquire style switching abilities. Furthermore, a quantitative evaluation is needed to measure the style discrimination of responses generated by LLMs. Therefore, our work investigates the following question: Whether a proper fine-tuning procedure can improve an LLM's ability to switch between professional and nonprofessional styles, without compromising its foundational text generation capabilities.

This study introduces **ProSwitch**, a method to improve the professional style switching capacity of an LLM through knowledge-guided tuning and evaluation. The process involves three stages, as depicted in Figure 2. We first collect text-based QA pairs from medical academic papers to form our 043

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positive dataset, characterized by its professional 069 language style. We also gather domain-specific terminologies as knowledge for professional evaluation. Using GPT-4, we then enhance our training data by generating a mix of professional and nonprofessional pairs. In the instruction tuning phase, we create various prompts for a pretrained LLM to improve its style switching ability, ranging from coarse to fine-grained formulation. Fine-tuning 077 parameters with these instructions helps the LLM distinguish between styles. We evaluate the adjusted LLM and baseline models using indicators that measure style switching ability and language quality. Our results indicate that our tuning method significantly improves style switching ability compared to prevalent and domain language models. The contributions of our research are as follows:

- We present **ProSwitch**, the first study on tuning LLMs to generate both professional and non-professional styles via LLM-augmented data preparation, multi-grained instruction tuning, and comprehensive evaluation.
- · We propose indicators to evaluate professionalism discrimination and language quality of LLM-generated responses in a comprehensive evaluation.
- Our testing on medical QA datasets reveals that ProSwtich outperforms general and specialized LLMs switching professionalism styles without affecting fundamental generation capabilities.

#### 2 **Related Work**

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#### Text Style Transfer Learning 2.1

Text style transfer involves changing the style of 102 an input sentence without altering its core meaning 103 (Jin et al., 2022; Babakov et al., 2022; Mir et al., 104 2019). Previous studies have used sequence-tosequence learning methods that apply parallel cor-106 pora with paired sentences in various styles (Cheng et al., 2020; Hu et al., 2021). However, due to the 108 high demand for resources and costs for data label-109 110 ing, parallel data in diverse styles is limited. This has encouraged a growing interest in investigating practical scenarios where only non-parallel styl-112 ized corpora are available (Reif et al., 2022; Malmi 113 et al., 2020). 114

#### 2.2 **Controllable Text Generation**

Controllable text generation is a rapidly developing field dedicated to creating text or responses with designated characteristics (Keskar et al., 2019; Dathathri et al., 2019; He et al., 2021). Various strategies have been suggested for this task, including sequence-to-sequence models that show potential in crafting excellent content tailored to particular needs. (Wu et al., 2021; Amplayo et al., 2021). Other methods have also been introduced to improve text generation controllability, such as conditional generation (He et al., 2021), prompt-based generation (Yang et al., 2023b), and multitask learning (Gu et al., 2022).

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### 2.3 LLM Instruction Fine-Tuning

Instruction tuning is a straightforward technique that merges the attractive features of both the pretrain-finetune and prompting models through supervised fine-tuning. (Wei et al., 2021). Using the task-driven dataset, a pretrained model can be fine-tuned in a fully supervised way. The model is trained to sequentially predict each token in the output, given the instruction and input (Ouyang et al., 2022; Muennighoff et al., 2022; Taori et al., 2023; Berkeley et al., 2023). Meanwhile, some other domain language models apply instruction tuning methods to solve specific tasks or scenarios, such as information extraction (Wang et al., 2023), sentiment analysis (Varia et al., 2023), medical dialogue (Li et al., 2023), and code generation (Luo et al., 2023). To efficiently adapt LLMs to downstream tasks, efficient fine-tuning techniques optimize a small fraction of parameters in multiple ways, such as addition-based (Schick and Schütze, 2021), specification-based (Ben Zaken et al., 2022), and reparameterization-based (Hu et al., 2022).

Despite these progresses, the exploration of style-switching on professionalism of an LLM has not yet been addressed in existing studies. It remains to be seen whether a language model can produce text in both professional and casual styles through fine-tuning instructions with stylecontrolling prompts and domain knowledge.

#### 3 **Improving Style Professionalism** Switching Skills

#### **Task Formulation** 3.1

We suppose to improve the ability of an LLM to 161 switch between professional and non-professional 162 styles, aiming to maximize the distinction between 163



Figure 2: Our ProSwitch method contains three stages to improve the professionalism style switching ability of an LLM, through introducing domain data and knowledge for tuning and evaluation.

the text generated in two styles while maintaining the general language quality, by assessing with a set of detailed indicators.

Our objective can be formulated as:

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$$m = \arg \max \left( \left[ P(O_p) - P(O_{np}) \right] + Q(O_p) + Q(O_{np}) \right],$$

$$O_p = LM(Pmt_p, I),$$

$$O_{np} = LM(Pmt_{np}, I)$$
(1)

, where *m* is the desired method to maximize the score.  $P(\cdot)$  and  $Q(\cdot)$  are evaluation functions to calculate the professionalism and the quality of generated text, respectively.  $O_p$  and  $O_{np}$  are outputs generated by language model LM, which is provided with input *I* and prompts for professional style  $Pmt_p$  and non-professional style  $Pmt_{np}$ .

### 3.2 Prompt Formulation

A prompt to generate answers by an LLM in a particular style can be regarded as a concatenation of three components: task and style guidelines, the questions to be addressed, and the LLMrelated limit information for output consistency. The prompt used in our study can be formulated as:

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$$Pmt_p = Guide_p \parallel Q_n \parallel Limit_{lm},$$
$$Pmt_{np} = Guide_{np} \parallel Q_n \parallel Limit_{lm}$$
(2)

185 , where  $Guide_p$  and  $Guide_{np}$  are guidelines for 186 generating professional and non-professional style answers.  $Q_n$  is the *n*-th question that need to be answered.  $Limit_{lm}$  is the restrictive text for a specific language model lm. These components are connected with concatenation operators  $\parallel$ . 187

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### 3.3 LLM-Augmented Data Preparation

#### 3.3.1 Academic QA Pairs Collection

Text professional styles are often reflected in academic scenarios such as journal articles and conference papers, particularly in knowledge-intensive fields such as healthcare and medicine. Meanwhile, professional-style features can be learned from specialized QA tasks. With the information above, we collected two medical QA datasets, BioASQ (Tsatsaronis et al., 2015) and PubMedQA (Jin et al., 2019), sourced from academic articles. The responses in these datasets aim to clarify the questions based on a section of the related papers, which are rich in technical terms and detailed explanations. We consider these datasets as the seeds of our professional-style training data.

#### 3.3.2 Question Type Classification

We have observed apparent style variations among different types of QA pairs. For instance, an answer using a list of terms to respond to a question differs significantly from an answer explaining a phenomenon. To help a model learn the unique features of diverse question categories, we categorize QA pairs by their question types. According to BioASQ, we consider four type of questions: list, summarize, yesno, and factoid. However, Pub-MedQA does not specify question types, so we use GPT-4 to classify each QA pair into one of the four types, providing a few examples for reference. This LLM-supported type classification task can be formulated as:

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$$T(Q_n) = LM(Pmt_t, (Q_n, A_n), L_t, \{S_1, ..., S_k\})$$
$$L_t = \{list, summarize, yesno, factoid\}$$
(3)

, where  $Q_n$  and  $A_n$  are the question and answer that need to be classified.  $Pmt_t$  is the instruction prompt to do the type classification task with type label set  $L_t$ .  $S_1, ..., S_k$  is the set of examples for performing a few-shot learning, where k is the number of examples.

### 3.3.3 Data Balanced Augmentation

Due to the lack of corresponding non-professional or casual style responses in our dataset, and a shortage of QA pairs for training in both styles, we use GPT-4 for data augmentation using an incontext learning method (ICL) (Dong et al., 2022). Our goal is to increase the number of QA pairs for each question type in each style, striving for an adequate and equal size. GPT-4 is assigned to respond to questions using either professional or non-professional language, adhering to specific guidelines based on the presented questions and referring to provided examples. For professional data augmentation, GPT-4 is used exclusively to rephrase the referenced answers. In contrast, for non-professional data generation, GPT-4 directly provides an answer in casual language, complying with the provided guidelines. This data augmentation task can be formulated as:

$$A(Q_n) = LM(Pmt_a, Q_n, \{S_1, ..., S_k\}),$$
  

$$Pmt_a = f_i(Dict, L_p, T(Q_n))$$
(4)

, where  $Pmt_a$  is the instruction prompt for answering questions corresponding to question types and style labels.  $Pmt_a$  is retrieved from a pre-defined prompt dictionary Dict by an indexing function  $f_i$ , using the type of the question  $T(Q_n)$  and the professional label  $L_p$  as the keys.

With the aforementioned procedure, we produce both professional and non-professional QA pairs for each question type, ensuring equal size. This forms the training dataset of our method.

### 3.3.4 Concept Knowledge Processing

Unlike other style transfer learning studies, assessing the professionalism of an answer requires domain-specific expertise. In the medical field, we gather MeSH<sup>1</sup>, a widely utilized XML-formatted list of medical terms. We derive all *QualifierNames* from the original file to compile a medical terminology list. This list is then used as our external domain knowledge to match terms in an answer for evaluating its professionalism. 262

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#### 3.4 Multi-Grained Instruction Tuning

#### 3.4.1 Instruction Formulation

With the QA pairs generated in both professional and non-professional styles, we have to provide additional guidance to clarify the task for the language model during tuning. Adhering to the Alpaca (Taori et al., 2023) instruction format, we further create instructions with coarse and fine-grained descriptions for the style switching task. We present our instructions in two formats as following.

Style-focused (coarse-grained) instructions only consider the distinction between professional and non-professional styles. The instruction for professional answers is conveyed as: Answer the question and explain the reason with detailed steps using technical professional expressions. While for non-professional answers, the instruction is like: Answer the question and explain the reason with a simple explanation using casual nonprofessional expressions. By contrast, taking into account the significant distinction in responses to various question types, we further suggest a typestyle-focused (fine-grained) instruction format by injecting type-based descriptions such as applying Answer the question with a list of items and explain each item... for the list questions. This formulation results in a permutation of two style labels (professional and non-professional) and four question types (list, summary, yesno, and factoid).

Different language models have varying capabilities and can generate texts in distinctive lengths and formats, leading to inconsistent comparisons. To address this problem, during our testing phase, we add brief restrictive information as described in Equation 2 to the input questions, guiding the language model to generate text in similar formats. Specifically, since some models fine-tuned with human chat data tend to provide lengthy responses, we append *Answer the question directly with a single paragraph.* to questions while inference to avoid unrelated information and dissimilar formats. For models fine-tuned with our prompts, we

<sup>&</sup>lt;sup>1</sup>https://www.nlm.nih.gov/databases/download/mesh.html

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include *And why?* to emphasize that more text of explanations is needed beyond the basic answer.

## 3.4.2 Instruction Tuning

With the prompts that contain the above instructions and restrictive information along with the input questions, we can fine-tune an open-source language model using various parameter optimizing methods. We apply LoRA (Hu et al., 2022), one of the parameter-efficient fine-tuning methods (PEFT) and full parameter fine-tuning (Radford and Narasimhan, 2018) in our task. LoRA significantly minimizes the number of trainable parameters by freezing the pre-trained model weights and incorporating trainable rank decomposition matrices into the Transformer layers. In contrast, full fine-tuning helps to maintain model quality and stability. In this study, we try both tuning methods to assess their effects on style-switching capabilities.

#### 3.5 Comprehensive Evaluation

### 3.5.1 Professionalism Discrimination Scores

To evaluate the ability of ProSwitch in style switching, we propose a set of indicators to demonstrate the discrimination between professional and nonprofessional styles of the generated outputs.

The density of professional information, such as technical terms contained in a generated paragraph, is a useful metric that led us to introduce our first indicator, the **Terminology Hit Gap (THG)**. This measures the disparity between the number of technical terms found in professional and nonprofessional responses. As discussed in Section 3.3, we compute this indicator by matching the language model output with our medical domain concept list, noted as:

$$THG = \left|\frac{1}{N}\sum_{n=1}^{N}TH_{n}^{p} - \frac{1}{N}\sum_{n=1}^{N}TH_{n}^{np}\right|, \quad (5)$$
$$TH_{n}^{p} = f_{c}(f_{m}(Term_{d}, LM(Pmt_{n}^{p})))$$

, where  $TH_n^p$  and  $TH_n^{np}$  are the terminology hit values of the *n*-th answer in professional and nonprofessional styles, respectively.  $f_m$  and  $f_c$  are the functions for term matching and hit counting, respectively.  $Term_d$  is the terminology list in domain d.  $LM(Pmt_n^p)$  is the output generated by LM with a prompt describing the *n*-th question professionally.

Furthermore, we propose our second indicator to distinguish the level of reasoning of the generated language, called **Reasoning Step Gap**  (**RSG**), which measures the difference in the number of reasoning steps between professional and non-professional responses. This indicator is based on the notion that professional responses typically exhibit a more rigorous logical structure than informal language. To calculate RSG, we use GPT-4 to translate the raw text into sequential reasoning steps and then count these steps with a parsing function. This process can be noted below.

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$$RSG = \left|\frac{1}{N}\sum_{n=1}^{N}RS_{n}^{p} - \frac{1}{N}\sum_{n=1}^{N}RS_{n}^{np}\right|, \qquad (6)$$
$$RS_{n}^{p} = f_{p}(LLM(Pmt_{r}, LM(Pmt_{n}^{p})))$$

, where  $RS_n^p$  and  $RS_n^{np}$  are the reasoning step values of the *n*-th professional and non-professional answers.  $f_p$  is the parsing function to extract integer step counts from the reasoning details generated by an LLM.  $Pmt_r$  is the prompt for GPT-4 to perform the organization task from the give answer.

To further measure the ability of our fine-tuned language model to generate desired text styles, we implement a binary classification task to assess the performance of generated responses compared to their suggested professionalism labels with the commonly used F1 score, named as **Pro F1**.

#### 3.5.2 Language Quality Scores

To investigate whether our tuning stage degenerates the fundamental ability of an LLM, we follow the metrics applied in (Sellam et al., 2020; Alihosseini et al., 2019) to measure the quality of the language generated with two indicators, including the BLEU score and the BERT score (Zhang et al., 2020), illustrated below.

$$BLEUscore =$$

$$\min\left(1, \frac{Len(LM(Pmt_n))}{Len(Ref_n)}\right) \left(\prod_{i=0}^{m} P_i\right)^{\frac{1}{m}}$$
(7)

, where Len is the function to calculate the length of text.  $LM(Pmt_n)$  is the generated answer of the *n*-th question.  $Ref_n$  is the reference answers of the *n*-th question.  $P_i$  is the precision of the *m*-gram sequence that is taken into consideration while calculating the BLEU score.

$$BERTscore = 2 \frac{P_{BERT} \cdot R_{BERT}}{P_{BERT} + R_{BERT}},$$
  
$$P_{BERT} = \frac{1}{|\hat{x}|} \sum_{\hat{x}_j \in LM(Pmt_n)} \max_{x_i \in Ref_n} x_i^T \hat{x}_j, \quad (8)$$

$$P_{BERT} = \frac{1}{|x|} \sum_{x_i \in Ref_n} \max_{\hat{x_j} \in LM(Pmt_n)} x_i^T \hat{x}_j,$$

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where  $P_{BERT}$  and  $R_{BERT}$  are the precision and recall that calculated with the contextualized word 396 embeddings for the reference answer and the gen-397 erated output of the *n*-th question, respectively.

#### **Experiment and Analysis** 4

#### 4.1 Dataset

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We develop two domain datasets, PubMedPro and IclinigPro, to assess the professional style switch-402 ing ability. PubMedPro, which is constructed fol-403 lowing the Alpaca format as detailed in Section 3.3, 404 comprises 24,000 QA pairs in both professional 405 406 and non-professional styles within the medical field. We select 40 questions in different types, with their 407 corresponding answers in positive and negative 408 styles, as our test set for evaluation. These ques-409 tions originate from BioASQ (Tsatsaronis et al., 410 2015) and PubMedQA (Jin et al., 2019), two freely 411 accessible question-answer datasets drawn from 412 PubMed's academic articles. Another dataset is 413 IcliniqPro, derived from icliniq<sup>2</sup>, a medical dia-414 logue dataset downloaded from the repositories 415 mentioned in (Zeng et al., 2020; Wei et al., 2023). 416 We manually and carefully select icliniq questions 417 with the same number and similar expressions as 418 PubMedPro, according to two principles: 1. The 419 questions need to be answered with specific do-420 main knowledge, and 2. The questions in direct 421 expression without personal characteristics. 422

#### 4.2 **Baselines**

We evaluate our ProSwitch method against three 494 types of models. First, we use Llama2-Chat (Tou-425 vron et al., 2023b), a prevalent language model 426 for general dialogue scenarios, as our competi-427 tor, which also serves as the foundation model of 428 ProSwitch. Second, we compare with ChatDoctor 429 (Li et al., 2023), a specialized language model fine-430 tuned with extensive patient-doctor dialogue data 431 for improved accuracy of medical advice. Third, 432 we assess ChatGPT<sup>3</sup>, another language model for 433 general purposes, but with much larger parame-434 ter size. We test two ProSwitch variants named 435 ProSwitch-C and ProSwitch-F that represent our 436 437 method with coarse and fine-grained instruction formulations, respectively. 438

#### 4.3 Implementation Details

During the tuning phase, we train our ProSwitch model on 24,000 QA pairs, evenly distributed between two style labels and four question types. This training process, conducted on an NVIDIA RTX A6000 GPU for three epochs, has a learning rate of 2e-5 and a batch size of 128, taking roughly four hours in total. For evaluation, we establish a threshold for professionalism indicators by manually labeling 100 randomly selected QA pairs with two labels (professional or non-professional). The thresholds for terminology hit count and reasoning step count are then set at 2 and 4 respectively, aligning closely with human labeling results. We evaluate the ChatDoctor baseline with 13B parameters and Llama2-Chat with 7B parameters, identical to our ProSwitch. All experiments are conducted on the average of three times generation.

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### 4.4 Professional Style Switching Performance

We assess ProSwitch and baselines using both professionalism discrimination and language quality metrics on the PubMedPro dataset. Additionally, we evaluate models on the IcliniqPro dataset, focusing solely on the professionalism discrimination indicators of the answers due to the absence of professional ground-truth answers to its questions. The experimental results are shown in Table 1. We can observe from the above results that:

ProSwith outperforms baselines on all datasets. Our knowledge-guided instruction tuning procedure improves the ability to switch between professional and non-professional styles, without compromising text generation capabilities.

Fine-grained instructions capture features better. The model that uses type-style-focused instructions provides more detailed guidance, which leads to the generation of text in styles with more expectations.

Specialized models downgrade the ability. ChatDoctor, though fine-tuned with domain dialogues, suffers a loss of style switching power on professionalism, which seems already equipped by Llama2 and ChatGPT.

Performance deficiency remains on large models. ChatGPT, though trained with enormous corpora and tuned with numerous tasks, still shows deficiency on the style switching task compared to our task-specific method.

<sup>&</sup>lt;sup>2</sup>https://www.icliniq.com/qa/medical-conditions

<sup>&</sup>lt;sup>3</sup>https://chat.openai.com/

			Pu	bMedPro		]	IcliniqP	ro
Models	Style Professionalism			Language Quality		Style Professionalism		
	THG	RSG	Pro F1	<b>BLEU Score</b>	BERT Score	THG	RSG	Pro F1
Llama2-Chat	2.92	0.58	0.63	0.2560	0.7292	2.28	0.62	0.51
ChatDoctor	1.74	0.33	0.60	0.2623	0.7204	1.68	0.89	0.44
ChatGPT	2.60	0.67	0.66	0.2964	<u>0.7565</u>	1.28	2.24	0.62
ProSwitch-C	<u>3.44</u>	<u>0.74</u>	<u>0.70</u>	0.2998	0.7472	<u>3.38</u>	<u>3.04</u>	<u>0.76</u>
ProSwitch-F	4.04	1.06	0.73	0.2955	0.7676	3.58	3.31	0.81

Table 1: The performance of two ProSwitch variants using coarse and fine-grained instructions, against Llama2, ChatDoctor, and ChatGPT on PubMedPro and IcliniqPro datasets. THG and RSG are our proposed professionalism discrimination indicators. Pro F1 is the F1 score of the stylistic binary classification. We only record professionalism indicators for IcliniqPro dataset as the absence of ground-truth professional answers as references. The optimal and suboptimal scores are highlighted with bold and underlined text, respectively.

#### 4.5 Effect of Tuning Strategy

Apart from tuning language models using PEFT methods, we also attempt to train a ProSwitch model with full parameter fine-tuning approach, in order to investigate the potential capacity of a foundation language model to learn how to switch between professional and non-professional styles. The performance of ProSwitch using LoRA and full fine-tuning (FFT) methods is shown in Table 2.

Models	THG	RSG	Pro F1
ProSwitch-LoRA	3.04	1.06	0.73
ProSwitch-FFT	-1.10	1.35	0.76

Table 2: Professionalism discrimination indicators of ProSwitch trained with LoRA and full fine-tuning methods. Full fine-tuning tends to generate text with more reasoning steps but less terminology contained.

Surprisingly, the fully fine-tuned model tends to generate answers with more reasoning steps, but with fewer technical terminologies, leading to a very low THG score. This reveals that full finetuning learns expression better than wording.

### 4.6 Logical Density Analysis

Answers with more reasoning steps are regarded more professional, which can also lead to longer text. However, our statistical results in Table 3 demonstrate that the answers that contain many concise sentences linked logically can fit the professional style well. The density of reasoning within an answer is a notable feature of professionalism.

#### 4.7 Case Study

In this section, we provide examples to highlight 510 the improvement of our model after applying our 511

Models	Avg.Len	Avg.RS	RD
Llama2-Chat	418.5	5.29	0.013
ChatDoctor	443.5	5.83	0.013
ChatGPT	760.5	7.05	0.009
ProSwitch	336.0	5.92	0.018

Table 3: The average answer length (Avg.Len), average reasoning steps (Avg.RS), and reasoning density (RD) of the professional answers generated by different models. The higher reasoning density of ProSwitch indicates the more professional text it generates.

tuning method. The examples in Table 4 showcases how ProSwitch and our base model, Llama2-Chat, differentiate technical terms and reasoning steps in both professional and non-professional styles. For a list question, our method is apt to generate more list items expressed in terminologies compared to the baseline model. For a yes/no question, ProSwitch tends to deliver more logically linked concise sentences than Llama2-Chat.

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#### 5 Conclusion

This study proposes ProSwitch, a method to improve the ability of language models to switch professionalism styles using knowledge-guided instruction tuning and evaluation. We focus on the medical domain and conducted three stages: LLMaugmented data preparation, multi-grained instruction tuning, and comprehensive evaluation to acquire and assess the professionalism discrimination and language quality of the generated responses. Our findings demonstrate that ProSwitch remarkably improves the style differentiation of generated text, compared to both prevalent and specialized language models.

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Question	Professional Answer	Non-Professional Answer
Are there drugs for Tick-borne	<b>ProSwitch</b> : Yes, there are drugs	<b>ProSwitch</b> : Yes, there are drugs
Encephalitis? (list)	for Tick-borne Encephalitis.	for Tick-borne Encephalitis.
	These drugs include: 1.	These drugs are called antiviral
	Ribavirin: This drug is used to	medications and they help
	2. <u>Rimantadine</u> : This drug is	reduce the symptoms of the
	used to 3. Oseltamivir: This	disease.
	drug is used to 4. Zanamivir:	
	This drug is used to 5.	
	Darunavir	
	Llama2-Chat: Yes, there	Llama2-Chat: Yes, there
	are drugs for Tick-borne	are drugs for Tick-borne
	Encephalitis. The drugs used	Encephalitis. These drugs are
	for treating TBE are doxycy-	called antiviral medications and
	cline, ribavirin, and intravenous	they help reduce the symptoms
	immunoglobulin. The choice of	of the disease.
	drug depends on the severity of	
	the disease and the patient's age	
	and medical history.	
Can Levetiracetam cause distur-	ProSwitch: Yes, Levetirac-	ProSwitch: Yes, Levetirac-
bance in sleeping? (yes/no)	etam can cause disturbance in	etam can cause disturbance in
	sleeping.    This is due to the	sleeping. It can make you feel
	drug's ability to affect the ac-	tired and sleepy during the day,
	tivity of the neurotransmitter	but it can also make it harder
	GABA, which plays a crucial	to fall asleep at night.
	role in regulating sleep.    Lev-	
	etiracetam can increase the ac-	
	tivity of GABA, leading to	
	a decrease in the amount of	
	time spent in slow-wave sleep	
	and rapid eye movement (REM)	
	sleep.   This can result in a de-	
	crease in the quality of sleep	
	and an increase in daytime	
	sleepiness. Additionally, Lev-	
	etiracetam can also cause vivid	
	dreams and nightmares,    which	
	can further disrupt	
	Llama2-Chat: Levetiracetam,	Llama2-Chat: Levetiracetam
	a commonly used anticonvul-	is a medicine that helps con-
	sant medication, can potentially	trol seizures in people with
	cause disturbances in sleep.	epilepsy.   But, it can also make
	Here's why: $\parallel$ While it is	some people feel sleepy or have
	primarily used to treat epilepsy,	trouble sleeping.    This is be-
	it has also been shown to have	cause it affects the way the brain
	anxiolytic and sedative effects	sends signals that help us fall
	in some individuals. However,	asleep and stay asleep.    It's like
	these effects can sometimes lead	when you're trying to
	to disturbances in sleep patterns.	

Table 4: Two examples to illustrate the discrimination of technical terms (highlighted with underlined text) and reasoning steps (separated by double vertical lines) between professional and non-professional answers generated by our ProSwitch model and Llama2-Chat model. Some content is omitted due to space constraints.

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### 6 Limitations

The major limitation of our research is the lack of ground-truth QA pairs in a specific domain with professional styles. Future studies should be conducted to explore the transfer capabilities to different domains and the performance on larger foundation models.

# 7 Ethics Considerations

All datasets utilized in this study are publicly available and we have adhered to ethical considerations by not introducing additional information as input during LLM training and LLM text generation.

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# **A** Prompts for Type Classification

We perform an LLM-based question type classification task by providing the following prompt 5 to GPT-4 and replacing the <question> variable with our real questions in our datasets.

You are tasked to classify a question into four types, following these guidelines: 1. Output the type of the question based on its form of asking. Possible types are: yesno, list, factoid, summary. 2. Just output one type without any descriptive information. Here are some examples: Question: Which DNA sequences are more prone for the formation of R-loops? **Output:** list Question: Are ultraconserved elements often transcribed? Output: yesno Question: What is clathrin? Output: summary Question: Which signaling pathway does sonidegib inhibit? Output: factoid Please output the type of the following question: Question: <question> Output:

Table 5: The prompt for question type classification.

### **B** Prompts for Data Augmentation

We perform an LLM-based QA pair augmentation task by providing the following prompt 5 to GPT-4 and replacing <aim\_style> with the style label we desire to collect. For a particular question type, we also provide the answer style description at the place of <answer\_type> to restrict the generated text.

You are tasked to answer the question with
<aim_style> language, following these guidelines:</aim_style>
1. You can refer to the provided examples to
learn the differences between professional and
non-professional answers.
2. You can refer to the original <style></style>

# C Prompts for Reasoning Step Calculation

In our evaluation stage, we calculate the reasoning step count with the help of GPT-4 by reorganizing the answers into a step by step format and then giving the total step number at the end.

You are an assistant to explain the reasoning path of the answer. Here are some requirements: 1. Explain the reasoning path of the answer step by step with the content in both question and answer. 2. Provide the total steps at the last line, with the format: Total steps: <number>. Here is the question and the answer: Question: <question> Answer: <answer>

Table 7: The prompt for reasoning step reorganization.

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