

# IMPROVING AUTOMATED SPEECH RECOGNITION USING RETRIEVAL-BASED VOICE CONVERSION

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## ABSTRACT

This study examines the efficacy of voice conversion techniques in enhancing Automatic Speech Recognition (ASR) accuracy for non-native English speakers. Utilizing the OpenAI Whisper models, we analyzed transcription accuracy across various accents and countries. Significant reductions in Word Error Rates (WER) were observed, with the Whisper Large-v2 model showing the most pronounced improvements. Our findings indicate that advanced voice conversion can mitigate accent bias, promoting inclusivity and broadening the applicability of ASR technology to a more diverse user base.

## 1 INTRODUCTION

The advent of Automatic Speech Recognition (ASR) technology has revolutionized how humans interact with machines. From dictating texts to controlling smart home devices, ASR systems have become integral to our daily lives. However, despite their widespread use, these systems face significant challenges in accurately recognizing and transcribing speech from non-native English speakers. This discrepancy not only affects the efficiency of technological interaction but also raises concerns about accessibility and inclusivity Radzikowski et al. (2021); Dalmia et al. (2018).

ASR systems, traditionally optimized for native speech, often struggle with the phonetic and prosodic variations presented by non-native accents. This limitation leads to higher word error rates (WER) in transcription, resulting in misunderstandings and a diminished user experience. Previous research highlights the profound impact of accent variation on ASR performance Sisman et al. (2020); Chung et al. (2023), yet solutions to this issue have been limited and often not universally applicable. Addressing this critical gap, our study explores an innovative approach utilizing the Speech Accent Archive Kaggle (2019) alongside Whisper, an advanced ASR system developed by OpenAI Radford et al. (2023), and a Retrieval-based voice conversion technique. We hypothesize that converting non-native speech into a native speaker’s voice before transcription can significantly reduce WER, thus enhancing the accuracy and reliability of ASR systems. This hypothesis stems from the assumption that ASR systems are more attuned to native speech patterns, and aligning non-native utterances to these patterns could mitigate recognition errors.

In this context, we incorporate and compare two advanced voice conversion techniques against our ASR-RVC model. First, VQMIVC Wang et al. (2021), an unsupervised method that employs Vector Quantization and Mutual Information to disentangle and manipulate components of speech for voice conversion. Second, a Diffusion-Based Voice Conversion model Popov et al. (2021) that innovatively combines a one-shot many-to-many conversion approach with an average voice encoder and a diffusion-based decoder, employing a Stochastic Differential Equations solver and maximum likelihood sampling for superior performance. Our research aims to not only quantify the improvement in transcription accuracy when applying voice conversion but also to analyze how this improvement varies across different countries and accents.

## 2 METHODOLOGY

We introduce a simple but effective architecture as shown in Figure 1. The system architecture for improving ASR through Retrieval-Based Voice Conversion involves processing audio inputs from both target (native English speaker) and source (non-native English speaker) through a ContentVec Qian et al. (2022) encoder to extract content vectors. These vectors from the target speaker

form a database of target vectors. The HiFiGAN Kong et al. (2020) model, trained on these target vectors, is used to convert the source’s voice characteristics to match the target. During inference, our system uses a combination of target vectors and source vectors. Specifically, we employ an index search to retrieve the closest matching target vectors utilizing FAISS Jégou et al. (2022) from the trained set of native English speaker. These vectors are then weighted according to their match score and combined with the source audio’s content vectors. The combined features are processed through the HiFiGAN model to generate the output converted waveform that maintains the linguistic content of the source while adopting the voice characteristics of the target. Post voice conversion, we assess transcription accuracy using the Whisper ASR model. This involves transcribing both the original and converted speech samples using all 6 versions of Whisper.

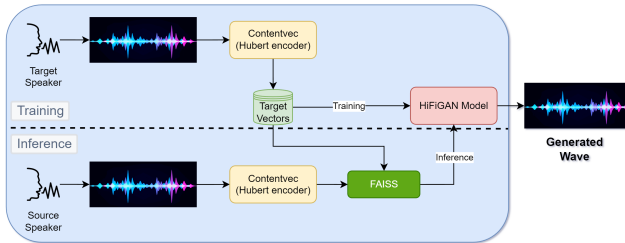


Figure 1: Our system pipeline

### 3 RESULTS

In our analysis, we found a significant reduction in Word Error Rates (WER) when applying our method to non-native English accents and grouping results by country. The Whisper Large-v2 model exhibited the most substantial performance, with an average reduction in WER of 9.4% when grouping by country and 6.4% by accent. Notably, the maximum reduction in WER reached 72.5% for Large-v2 by country and 59.4% for both Large and Large-v2 by accent, showcasing the model’s robustness. Across all models, the improvements affirm the potential of voice conversion technology to enhance ASR systems’ inclusivity for a diverse range of speakers (Appendix A.1 and A.2). We compared our method with two distinct voice conversion models: Vector Quantization and Mutual Information-Based Unsupervised Speech Representation Disentanglement for One-shot Voice Conversion (VQMIVC), and Diffusion-Based Any-to-Any Voice Conversion (DiffCV) utilizing the Whisper Large V2. Our model dramatically reduces the Word Error Rate, achieving a WER of 0.0678% compared to 4.205% for VQMIVC and 1.356% for DiffCV, indicating a substantial improvement in accuracy and achieving a CER of 8.8% compared to 64.6% and 27.8%, respectively. To further illustrate our model’s superior performance, we present comparisons in Figure 2a and 2b against the top 10 countries and accents where the weakest model ASR-VQMIVC model performs best (Appendix A.1). These comparisons clearly indicate that our model significantly reduces the word error rate across these challenging linguistic scenarios. Further details about our method generalization and limitation can be found in Appendix A.3.

### 4 CONCLUSION

The results of our study confirm that voice conversion can substantially mitigate accent bias in Automatic Speech Recognition (ASR) systems, as evidenced by the significant reduction in Word Error Rates (WER) across all tested models. The Whisper Large-v2 model, in particular, has proven to be exceptionally effective, indicating that more advanced models with larger capacities are better suited to handle the phonetic and prosodic variations of non-native English speech. This underscores the importance of continuing to develop and refine ASR technologies that are inclusive of global speech patterns. In conclusion, this study not only advances our understanding of the complexities involved in ASR systems but also opens avenues for more inclusive and universally accessible speech recognition technologies. Future work will focus on refining these voice conversion methods and exploring more hyperparameters in several real-world scenarios, potentially transforming how ASR systems are developed to serve a multilingual and multicultural user base.

## URM STATEMENT

The authors acknowledge that at least one key author of this work meets the URM criteria of ICLR 2024 Tiny Papers Track.

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## A APPENDIX

### A.1 EXPERIMENT

For the training of the voice conversion model, we utilized the Crepe pitch extraction algorithm to preprocess the audio data. The model was trained over few hundreds epochs using a dataset comprising 30 minutes of the target speaker’s voice. This training aimed to train the HiFiGAN model to accurately generate waveforms from content representations derived from the target speaker’s voice features using ContentVec. During inference, the source speaker’s audio is similarly processed using the Crepe algorithm. The audio is encoded using ContentVec to match the learned content

representations. FAISS is then employed for vector search, retrieving the nearest vector from the target’s database. The matched vector representation is subsequently fed into the HiFiGAN model, which generates the converted audio waveform. The sample rate for both training and inference phases is set at 16000 Hz to ensure consistency and high-quality audio output. Details on the training parameters and are provided in Table 1.

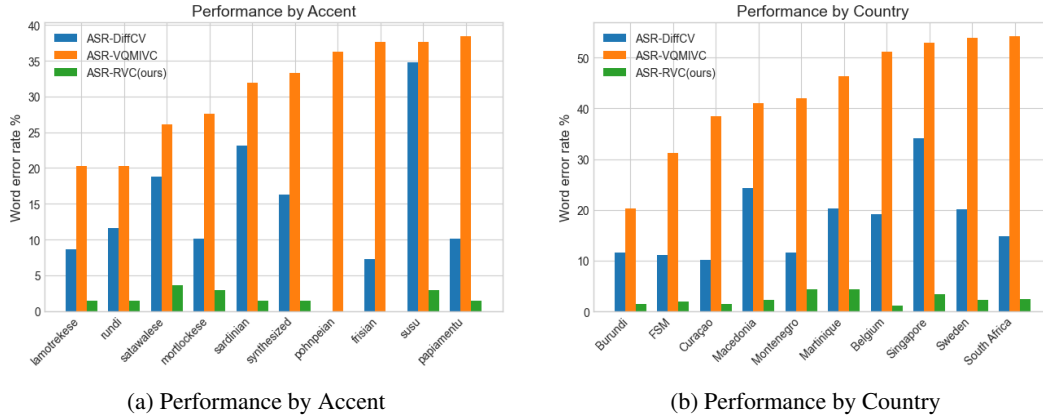


Figure 2: Comparative Analysis of the ASR Performance with three models: ASR-DiffCV, ASR-VQMIVC and Ours (ASR-RVC)

| Parameter              | Value    |
|------------------------|----------|
| GPU                    | 2x3090   |
| Epochs                 | 300      |
| Batch size             | 32       |
| Seed                   | 1234     |
| Learning rate          | 1.00E-04 |
| Sampling rate          | 16000    |
| Filter length          | 2048     |
| Hop length             | 480      |
| Win length             | 2048     |
| Number of mel channels | 128      |
| Number of Accent       | 199      |
| Number of Countries    | 176      |

Table 1: The parameters being adopted for training

| Models   | Min % | Max % | Avg % |
|----------|-------|-------|-------|
| Tiny     | -0.4  | -55.1 | -7.3  |
| Base     | -0.6  | -24.6 | -5.3  |
| Small    | -0.1  | -36.2 | -4.3  |
| Medium   | -0.1  | -18.1 | -2.4  |
| Large    | -0.2  | -59.4 | -7.9  |
| Large-v2 | -0.1  | -59.4 | -6.4  |

Table 2: WER reduction based on accent.

| Models   | Min % | Max % | Avg % |
|----------|-------|-------|-------|
| Tiny     | -0.2  | -30.5 | -4.0  |
| Base     | -0.5  | -15.4 | -3.6  |
| Small    | -0.2  | -26.8 | -4.8  |
| Medium   | -0.1  | -23.9 | -2.8  |
| Large    | -0.1  | -59.4 | -5.3  |
| Large-v2 | -0.1  | -72.5 | -9.4  |

Table 3: WER reduction based on country.

## A.2 DETAILED WHISPER MODEL RESULTS

The following tables illustrate the performance of various Whisper models across different accents and countries, showing the Word Error Rate (WER) before and after voice conversion, and the percentage difference.

Table 4: Top 20 accent WER reduction using Whisper Tiny model.

| Accent    | Direct | Converted | Diff  |
|-----------|--------|-----------|-------|
| Agni      | 97.1   | 42        | -55.1 |
| Edo       | 82.6   | 47.8      | -34.8 |
| Sundanese | 85.5   | 50.7      | -34.8 |
| Nepali    | 62.2   | 28        | -34.2 |
| Sinhala   | 87     | 72.5      | -14.5 |
| Ife       | 29     | 18.8      | -10.1 |
| Nandi     | 36.2   | 27.5      | -8.7  |
| Filipino  | 15.2   | 8         | -7.2  |
| Lao       | 77.3   | 70.5      | -6.8  |
| Lamaholot | 10.1   | 4.3       | -5.8  |
| Bambara   | 34.2   | 28.7      | -5.5  |
| Kru       | 14.5   | 10.1      | -4.3  |
| Moore     | 18.8   | 14.5      | -4.3  |
| Teochew   | 20.3   | 15.9      | -4.3  |
| Khmer     | 38.3   | 35.2      | -3.1  |
| Hainanese | 18.8   | 15.9      | -2.9  |
| Tibetan   | 39.1   | 36.7      | -2.4  |
| Maltese   | 15.2   | 13        | -2.2  |
| Ngemba    | 25.4   | 23.2      | -2.2  |
| Chaldean  | 15.9   | 14.5      | -1.4  |

Table 5: Top 20 accent WER reduction using Whisper Base Model.

| Accent     | Direct | Converted | Diff  |
|------------|--------|-----------|-------|
| Hadiyya    | 55.1   | 30.4      | -24.6 |
| Uyghur     | 66.2   | 45.4      | -20.8 |
| Hindi      | 23.8   | 8.8       | -15.0 |
| Fanti      | 67.1   | 52.7      | -14.5 |
| Amharic    | 39.1   | 28.8      | -10.4 |
| Ebira      | 46.4   | 37.7      | -8.7  |
| Croatian   | 15.9   | 7.4       | -8.5  |
| Jola       | 53.6   | 46.4      | -7.2  |
| Kiswahili  | 21.9   | 15.1      | -6.8  |
| Satawalese | 12.3   | 5.8       | -6.5  |
| Taiwanese  | 47.5   | 41.5      | -6.0  |
| Bamun      | 23.2   | 17.4      | -5.8  |
| Yakut      | 11.6   | 5.8       | -5.8  |
| Tajiki     | 10.1   | 5.3       | -4.8  |
| Baga       | 46.4   | 42.0      | -4.3  |
| Ashanti    | 23.2   | 18.8      | -4.3  |
| Sesotho    | 21.7   | 17.4      | -4.3  |
| Taishan    | 10.1   | 5.8       | -4.3  |
| Tatar      | 4.3    | 0.0       | -4.3  |
| Yupik      | 7.2    | 2.9       | -4.3  |

Table 6: Top 20 accent WER reduction using Whisper Small Model.

| Accent    | Direct | Converted | Diff  |
|-----------|--------|-----------|-------|
| Jola      | 79.7   | 43.5      | -36.2 |
| Sylheti   | 87.0   | 63.8      | -23.2 |
| Bavarian  | 41.3   | 21.7      | -19.6 |
| Slovak    | 17.4   | 4.3       | -13.0 |
| Wolof     | 25.6   | 16.2      | -9.4  |
| Dari      | 33.9   | 25.8      | -8.1  |
| Hausa     | 16.4   | 10.6      | -5.8  |
| Somali    | 27.5   | 21.7      | -5.8  |
| Gedeo     | 11.6   | 5.8       | -5.8  |
| Kannada   | 11.6   | 5.8       | -5.8  |
| Tigrigna  | 24.6   | 19.4      | -5.3  |
| Kurdish   | 31.2   | 26.1      | -5.1  |
| Greek     | 14.3   | 9.3       | -5.0  |
| Bamun     | 17.4   | 13.0      | -4.3  |
| Hainanese | 11.6   | 7.2       | -4.3  |
| Kabyle    | 8.7    | 4.3       | -4.3  |
| Lamaholot | 7.2    | 2.9       | -4.3  |
| Taishan   | 7.2    | 2.9       | -4.3  |
| Tatar     | 4.3    | 0.0       | -4.3  |
| Arabic    | 22.7   | 18.9      | -3.9  |

Table 7: Top 20 accent WER reduction using Whisper Medium Model.

| Accent     | Direct | Converted | Diff  |
|------------|--------|-----------|-------|
| Xiang      | 26.8   | 8.7       | -18.1 |
| Lithuanian | 16.7   | 6.8       | -9.9  |
| Lao        | 47.3   | 41.5      | -5.8  |
| Faroese    | 10.1   | 4.3       | -5.8  |
| Konkani    | 7.2    | 1.4       | -5.8  |
| Taiwanese  | 41.7   | 36.2      | -5.4  |
| Mandarin   | 19.4   | 15.4      | -4.0  |
| Gujarati   | 13.7   | 10.6      | -3.1  |
| Amazigh    | 26.1   | 23.2      | -2.9  |
| Burmese    | 18.8   | 15.9      | -2.9  |
| Sinhala    | 65.2   | 62.3      | -2.9  |
| Ilonggo    | 11.6   | 8.7       | -2.9  |
| Kabyle     | 7.2    | 4.3       | -2.9  |
| Tajiki     | 7.2    | 4.8       | -2.4  |
| Polish     | 7.8    | 5.5       | -2.3  |
| Satawalese | 9.4    | 7.2       | -2.2  |
| Greek      | 10.8   | 8.8       | -2.0  |
| Ukrainian  | 10.5   | 8.7       | -1.8  |
| Romanian   | 8.0    | 6.3       | -1.7  |
| Korean     | 16.8   | 15.3      | -1.5  |

### A.3 GENERALIZATION AND LIMITATIONS

Our study also identified limitations in the application of our method to speakers of the native language. Specifically, for English, we found that speakers of Germanic languages exhibited little to no improvement in recognition accuracy. This suggests that our approach may have varying levels of effectiveness depending on the linguistic proximity to the target language. Furthermore, in an attempt to evaluate the generalization of our model across multiple languages, we extended our experiments to include the Arabic language. Participants from various West Asian nationalities,

Table 8: Top 20 accent WER reduction using Whisper Large V1.

| Accent    | Direct | Converted | Diff  |
|-----------|--------|-----------|-------|
| Chichewa  | 79.7   | 20.3      | -59.4 |
| Bafang    | 79.7   | 36.2      | -43.5 |
| Basque    | 75.4   | 43.5      | -31.9 |
| Sylheti   | 87.0   | 58.0      | -29.0 |
| Kikongo   | 58.7   | 33.3      | -25.4 |
| Bai       | 81.2   | 65.2      | -15.9 |
| Xiang     | 40.6   | 26.4      | -14.1 |
| Mandarin  | 30.6   | 17.2      | -13.4 |
| Kirghiz   | 36.2   | 26.1      | -10.1 |
| Somali    | 35.3   | 25.6      | -9.7  |
| Czech     | 13.5   | 5.6       | -7.9  |
| Khmer     | 31.7   | 24.4      | -7.2  |
| Amazigh   | 31.2   | 24.6      | -6.5  |
| Ukrainian | 15.5   | 9.6       | -5.9  |
| Cantonese | 17.1   | 11.3      | -5.8  |
| Hausa     | 13.5   | 8.2       | -5.3  |
| Taiwanese | 41.1   | 36.2      | -4.9  |
| Teochew   | 10.1   | 5.8       | -4.3  |
| Mongolian | 19.6   | 15.5      | -4.2  |
| Tigrigna  | 22.6   | 18.5      | -4.2  |

Table 9: Top 20 accent WER reduction using Whisper Large V2.

| Accent     | Direct | Converted | Diff  |
|------------|--------|-----------|-------|
| Chichewa   | 79.7   | 20.3      | -59.4 |
| Jola       | 79.7   | 39.1      | -40.6 |
| Mauritian  | 39.9   | 3.6       | -36.2 |
| Hadiyya    | 51.4   | 15.9      | -35.5 |
| Burmese    | 42.0   | 12.3      | -29.7 |
| Malagasy   | 84.1   | 58.0      | -26.1 |
| Ilonggo    | 33.3   | 10.1      | -23.2 |
| Igbo       | 39.6   | 18.4      | -21.3 |
| Malayalam  | 20.7   | 0.7       | -19.9 |
| Bambara    | 38.8   | 26.1      | -12.8 |
| Kurdish    | 42.2   | 29.6      | -12.6 |
| Taiwanese  | 46.7   | 34.4      | -12.3 |
| Tibetan    | 45.4   | 33.3      | -12.1 |
| Ukrainian  | 19.5   | 8.7       | -10.8 |
| Tigrigna   | 27.4   | 16.8      | -10.5 |
| Mandarin   | 25.5   | 15.4      | -10.1 |
| Japanese   | 17.4   | 7.8       | -9.6  |
| Lithuanian | 14.5   | 5.1       | -9.4  |
| Croatian   | 12.0   | 2.9       | -9.1  |
| Bosnian    | 13.5   | 4.7       | -8.9  |

Table 10: Top 20 Country WER reduction using Whisper Tiny model.

| Accent             | Direct | Converted | Diff  |
|--------------------|--------|-----------|-------|
| Nepal              | 61.7   | 31.2      | -30.5 |
| Ivory Coast        | 55.6   | 36.2      | -19.3 |
| Colombia           | 32.9   | 21.4      | -11.5 |
| Isle Of Man        | 8.7    | 2.9       | -5.8  |
| Bahrain            | 7.2    | 1.4       | -5.8  |
| Cambodia           | 43.7   | 38.2      | -5.6  |
| Trinidad           | 10.1   | 5.8       | -4.3  |
| Togo               | 44.2   | 39.9      | -4.3  |
| Slovak Republic    | 10.6   | 6.3       | -4.3  |
| Liberia            | 25.1   | 21.3      | -3.9  |
| Ecuador            | 36.2   | 33.3      | -2.9  |
| The Bahamas        | 23.2   | 20.3      | -2.9  |
| Niger              | 7.2    | 4.3       | -2.9  |
| Us Virgin Islands  | 17.4   | 14.5      | -2.9  |
| Dominican Republic | 27.4   | 24.8      | -2.5  |
| Indonesia          | 22.6   | 20.4      | -2.2  |
| Malta              | 15.2   | 13        | -2.2  |
| Libya              | 39.1   | 37        | -2.2  |
| Laos               | 49.6   | 47.5      | -2    |
| Sri Lanka          | 36.2   | 34.3      | -1.9  |

Table 11: Top 20 Country WER reduction using Whisper Base Model.

| Country              | Direct | Converted | Diff  |
|----------------------|--------|-----------|-------|
| Croatia              | 23.5   | 8.1       | -15.4 |
| Tanzania             | 27.8   | 17.6      | -10.1 |
| United Arab Emirates | 25.7   | 15.8      | -10   |
| Ethiopia             | 32.4   | 25.5      | -7    |
| Bosnia               | 34.8   | 30.4      | -4.3  |
| Niger                | 8.7    | 4.3       | -4.3  |
| Lesotho              | 21.7   | 17.4      | -4.3  |
| Somalia              | 34.1   | 30        | -4.1  |
| Slovak Republic      | 8.7    | 4.8       | -3.9  |
| Belarus              | 19.8   | 15.9      | -3.9  |
| Libya                | 39.1   | 35.5      | -3.6  |
| India                | 17.3   | 13.9      | -3.4  |
| Tajikistan           | 15.6   | 12.3      | -3.3  |
| Nepal                | 28.7   | 25.7      | -3    |
| Togo                 | 38.4   | 35.5      | -2.9  |
| Cyprus               | 38.4   | 36.2      | -2.2  |
| Curacao              | 3.6    | 1.4       | -2.2  |
| Bolivia              | 21.4   | 19.8      | -1.5  |
| Faroe Islands        | 13     | 11.6      | -1.4  |
| Haiti                | 4.3    | 2.9       | -1.4  |

including India, Pakistan, Sri Lanka, and Bangladesh, were involved in these experiments. While no significant improvements were observed in the Word Error Rate (WER), our method achieved unexpected reductions in the Character Error Rate (CER) with the Whisper Tiny and Whisper Small models, showing decreases of 23% and 33%, respectively. Our approach was particularly adept at recognizing challenging guttural sounds which are commonly misidentified by ASR models. This underscores the potential of voice conversion technology to enhance the performance of ASR systems, especially for models with smaller architectures.

Table 12: Top 20 Country WER reduction using Whisper Small Model.

| Country         | Direct | Converted | Diff  |
|-----------------|--------|-----------|-------|
| Libya           | 57.2   | 30.4      | -26.8 |
| Slovak Republic | 27.1   | 2.9       | -24.2 |
| Jordan          | 57     | 34.3      | -22.7 |
| Cyprus          | 51.4   | 29.7      | -21.7 |
| Qatar           | 53.6   | 33.3      | -20.3 |
| Portugal        | 23.2   | 8.7       | -14.5 |
| Eritrea         | 28.7   | 20        | -8.7  |
| Egypt           | 25.1   | 18.8      | -6.3  |
| Somalia         | 27.5   | 21.7      | -5.8  |
| Israel          | 13.3   | 7.9       | -5.4  |
| Singapore       | 8.7    | 3.6       | -5.1  |
| Iraq            | 28.3   | 23.8      | -4.4  |
| Martinique      | 10.1   | 5.8       | -4.3  |
| Sri Lanka       | 30.9   | 26.6      | -4.3  |
| Bolivia         | 18.6   | 14.4      | -4.2  |
| Algeria         | 6.5    | 2.5       | -4    |
| Colombia        | 15.3   | 11.7      | -3.6  |
| Saudi Arabia    | 24.4   | 20.9      | -3.4  |
| Nicaragua       | 44     | 40.8      | -3.2  |
| Senegal         | 27.8   | 24.8      | -3    |

Table 13: Top 20 Country WER reduction using Whisper Medium Model.

| Country       | Direct | Converted | Diff  |
|---------------|--------|-----------|-------|
| Cyprus        | 57.2   | 33.3      | -23.9 |
| Lithuania     | 14.7   | 7.7       | -7    |
| Venezuela     | 17.7   | 11.1      | -6.6  |
| Egypt         | 24.2   | 17.6      | -6.5  |
| Martinique    | 11.6   | 5.8       | -5.8  |
| Faroe Islands | 10.1   | 4.3       | -5.8  |
| Tunisia       | 29     | 24.2      | -4.8  |
| Yemen         | 10.1   | 5.8       | -4.3  |
| Morocco       | 15.4   | 11.5      | -4    |
| Taiwan        | 29.5   | 25.9      | -3.6  |
| Romania       | 7.8    | 4.3       | -3.4  |
| Montenegro    | 7.2    | 4.3       | -2.9  |
| China         | 19.4   | 16.6      | -2.8  |
| Poland        | 7.8    | 5.5       | -2.3  |
| Ecuador       | 29.7   | 27.5      | -2.2  |
| Qatar         | 30.4   | 28.5      | -1.9  |
| Algeria       | 5.1    | 3.3       | -1.8  |
| South Korea   | 17.2   | 15.5      | -1.7  |
| Oman          | 5.8    | 4.3       | -1.4  |
| Madagascar    | 55.1   | 53.6      | -1.4  |

Table 14: Top 20 Country WER reduction using Whisper Large V1.

| Country        | Direct | Converted | Diff  |
|----------------|--------|-----------|-------|
| Malawi         | 79.7   | 20.3      | -59.4 |
| Qatar          | 49.8   | 30.4      | -19.3 |
| Chile          | 24.6   | 6.2       | -18.4 |
| Cameroon       | 34.5   | 17.9      | -16.6 |
| Ivory Coast    | 36.2   | 20.8      | -15.5 |
| Taiwan         | 38     | 25.4      | -12.6 |
| Angola         | 31.3   | 19.7      | -11.6 |
| Jordan         | 39.1   | 29.5      | -9.7  |
| Somalia        | 35.3   | 25.6      | -9.7  |
| Cambodia       | 36.2   | 27.3      | -8.9  |
| Puerto Rico    | 22.5   | 14.5      | -8    |
| Czech Republic | 13.5   | 5.6       | -7.9  |
| DR of Congo    | 31.6   | 23.8      | -7.8  |
| USA            | 13.8   | 6.4       | -7.3  |
| Eritrea        | 26.8   | 20        | -6.8  |
| China          | 27.3   | 20.8      | -6.5  |
| Kyrgyzstan     | 20.3   | 13.8      | -6.5  |
| Mongolia       | 27.5   | 21.5      | -6    |
| Martinique     | 10.1   | 4.3       | -5.8  |
| Morocco        | 16.9   | 11.2      | -5.7  |

Table 15: Top 20 Country WER reduction using Whisper Large V2.

| Country     | Direct | Converted | Diff  |
|-------------|--------|-----------|-------|
| Guatemala   | 79.7   | 7.2       | -72.5 |
| Malawi      | 79.7   | 20.3      | -59.4 |
| Cyprus      | 81.2   | 31.2      | -50   |
| Ivory Coast | 59.4   | 21.3      | -38.2 |
| Mauritius   | 39.9   | 3.6       | -36.2 |
| Libya       | 57.2   | 29        | -28.3 |
| Jordan      | 54.6   | 28        | -26.6 |
| Madagascar  | 84.1   | 58        | -26.1 |
| Qatar       | 49.8   | 30        | -19.8 |
| Egypt       | 32.1   | 16.2      | -15.9 |
| Tunisia     | 39.6   | 23.7      | -15.9 |
| Mali        | 28.6   | 12.7      | -15.9 |
| Armenia     | 25.7   | 11.2      | -14.5 |
| Eritrea     | 33.6   | 19.3      | -14.3 |
| Jamaica     | 21.4   | 7.8       | -13.6 |
| Angola      | 32.5   | 19.1      | -13.3 |
| Croatia     | 16.8   | 3.5       | -13.3 |
| Myanmar     | 27.9   | 15.6      | -12.3 |
| Ukraine     | 18.1   | 7.4       | -10.7 |
| Mongolia    | 31.4   | 20.8      | -10.6 |