# **Identifying Semantically Difficult Samples to Improve Text Classification**

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#### Abstract

In this paper, we investigate the effect of addressing difficult samples from a given text dataset on the downstream text classification task. We define difficult samples as being non-obvious cases for text classification by analysing them in the semantic embedding space; specifically - (i) semantically similar samples that belong to different classes and (ii) semantically dissimilar samples that belong to the same class. We propose a penalty function to measure the overall difficulty score of every sample in the dataset. We conduct exhaustive experiments on 13 standard datasets to show a consistent improvement of up to 9% and discuss qualitative results to show effectiveness of our approach in identifying difficult samples for a text classification model.

#### 1 Introduction

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In the recent past there has been an emphasis on the assessment of quality of data for machine learning tasks (Jain et al., 2020)(Swayamdipta et al., 2020) and a few approaches focus on assessing the training datasets. (Ghorbani and Zou, 2019),(Yoon et al., 2020) have looked at the problem of finding most valuable data instances for a chosen classifier. (Csáky et al., 2019) discuss a method for data filtering to improve the quality of data for neural 028 conversation models in a model agnostic fashion. (Peinelt et al., 2019) suggest profiling the datasets to find non obvious cases for semantic similarity datasets. In this paper, we present our analysis of semantically difficult samples in the training data and their impact on the downstream models for text classification task. Table 1 shows examples of two types of difficult samples - (i) samples with high semantic similarity and different labels and (ii) samples with low semantic similarity and belonging to the same class. We propose an intuitive penalty function to measure the difficulty score of every sample in the dataset. We present both quantitative

Class	Original Sample
Neutral	@AmericanAir Thank you
Positive	@USAirways Thank you
Neutral	@united what's a girl gotta do to
	get a flight name change when
	SHE bought one for a mean ex
	boyfriend and needs a girl's trip
	stat?!
Neutral	@AmericanAir @pbpinftworth
	iPhone 6 64GB (not 6 plus)

Table	1:	Samples	from	Airline	Tweets	Dataset
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and qualitative results to study the effect of samples from both these categories on the performance of the downstream text classifiers. Similar to (Csáky et al., 2019), our method is model agnostic. We present our results on 13 standard datasets utilizing standard text classifiers and encoding schemes.

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#### 2 **Proposed Approach**

#### Difficulty of a Sample 2.1

Let  $\mathcal{D} = \{(x_i, y_i)\}_{i=1}^n$  be a labelled train dataset with n samples where  $x_i$  being the input text example and  $y_i$  its corresponding label. Let  $e_i$  denote the encoded vector representation of the input text  $x_i$ . For a pair of samples in the embedding space  $(e_i, e_j)$ , we argue for the following two cases that contribute to their difficulty score,

1.  $e_i$  and  $e_j$  are semantically similar (lie close to each other in the embedding space) but they have different labels  $(y_i \neq y_j)$ [case 1]

2.  $e_i$  and  $e_j$  are semantically dissimilar (lie far apart in the embedding space) but they have the same label  $(y_i = y_j)$ [case 2] It is intuitive as to why samples belonging to *case* 1 can be difficult. For case 2, while one can expect semantic dissimilarity between a class, we look at the extreme cases, where the samples even though

are part of the same class, could be referring to



Figure 1: (a) S-penalty function (b) Z-penalty function

two different concepts within the same class. For a given sample  $e_i$ , we consider its pairwise relationship (PR) with all other samples in the dataset to compute its overall difficulty score. However, the intention is to only penalise the sample pair if it meets the above criterion (case 1&2). Thus, we introduce penalty functions (see Figure 1) that consider the PR and corresponding labels to output a penalty score for the input pair  $(e_i, e_j)$ .

### 2.2 Penalty Function

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For a sample pair  $(e_i, e_j)$ , the PR is captured by the cosine similarity  $cos(e_i, e_j) = \frac{e_i \cdot e_j}{||e_i||||e_j||}$ . Instead of determining a threshold on the  $cos_{sim}$  to identify if the samples are similar or dissimilar, we employ a sigmoid function to assign the penalty scores. Specifically, we use an *s*-shaped sigmoid  $S(x) = \frac{1}{1+e^{(a-bx)}}$  for case 1 and a *z*-shaped sigmoid  $Z(x) = \frac{1}{1+e^{-(a-bx)}}$  for case 2 where a, b > 0and x is the  $cos_{sim}$ . Thus, if the samples belong to different classes but have a high  $cos_{sim}$ , utilizing S(x), a high penalty value is assigned and viceversa. Similarly, if the samples belong to the same class but have high  $cos_{sim}$ , utilizing Z(x), a low penalty value is assigned and vice-versa.

#### 2.3 Identifying Difficult Samples

For each sample in the dataset, a cumulative penalty score is computed by summing the pairwise penalty scores with all the other samples in the dataset. The samples in the dataset are sorted in descending order w.r.t. the cumulative penalty scores and the top k% samples are labelled as difficult. The overall approach is summarized in Algorithm 1.

#### **3** Datasets and Experiments

#### 3.1 Datasets

We identify 13 standard datasets used for text classification from prior art literature as shown in Table2 and use the standard split for train, validation,

Algorithm 1: Identify Difficult Samples
<b>Input</b> :Labelled Text Dataset $\mathcal{D}$
Output : Difficult Samples
$[\mathcal{E}] \leftarrow$ Text embeddings for each sample.
1: for $i=1,2,\ldots  \mathcal{E} $ do
$2:  cp_i = 0$
3: for $j = 1, 2, \dots  \mathcal{E} , j \neq i$ do
4: $x = cos(e_i, e_j) = \frac{e_i \cdot e_j}{  e_i   \cdot   e_i  }$
5: Compute Pairwise Penalty
6: <b>if</b> $y_i \neq y_j$ , $y_i$ is label for $e_i$ <b>then</b>
7: $S(x) = \frac{1}{1 + e^{(a-bx)}}$
8: $cp_i + = \tilde{S}(\tilde{x})$
9: <b>else if</b> $y_i == y_j$ <b>then</b>
10: $Z(x) = \frac{1}{1 + e^{-(a - bx)}}$
11: $cp_i += Z(x)$
12: <b>end if</b>
13: <b>end for</b>
14: Store cumulative penalty for each sample
15: $CP[i] = cp_i$
16: end for
17: Sort $CP$ in descending order
18: Return top $k\%$ samples from $\mathcal D$ using penalty
scores from CP

and test sets when available. For AT (Rane and Kumar, 2018), MR (Pang et al., 2002a) and SE (Nakov et al., 2019) a 10% split from training set has been used as a validation set.

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## 3.2 Experiment Setup

## 3.2.1 Data Preprocessing

For all the experiments, standard pre-processing steps such as removal of special characters, stopwords, conversion to lowercase, tokenization, etc. have been performed. For generating text representation, we consider two encoding strategies - (i) Average pre-trained word embeddings for tokens in input text using Word2Vec (Mikolov et al., 2013) and (ii) intermediate layer representation of trained Long Short Term Memory (LSTM) model (Hochreiter and Schmidhuber, 1997). For computing penalty scores using sigmoid functions we use a = 5 and b = 10.

### 3.2.2 Evaluation Strategy

For each dataset, we identify the top k% difficult samples as described in Sec 2.3 from the training set for  $k \in [0, 1, 3, 5, 10, 20]$ . We train two sets of classifiers, one with the complete training set and second after filtering the training set of

Dataset	Source	Classes	Size	$F1_{0\%}$	$F1_{1\%}$	$F1_{5\%}$	$F1_{Best} \ (k\%)$
AT	Rane and Kumar	3	14640	71.76%	71.89%	72.44%	72.44% (5%)
CM	Collins et al.	4	5218	93.73%	92.92%	87.04%	93.73% (0%)
CB	Uzzi et al.	4	32000	99.98%	<b>99.99%</b>	99.99 <i>%</i>	99.99% (1%)
HS	Davidson et al.	3	20941	69.06%	68.65%	69.95%	69.95% (5%)
MR	Pang et al.	2	2000	72.61%	75.41%	76.22%	81.74% (3%)
POL	Pang et al.	2	1400	70.70%	71.56%	70.5%	71.56% (1%)
PSC	Collins et al.	5	3117	59.05%	59.18%	61.63%	68.17% (3%)
QC	Li and Roth	6	5142	86.88%	86.51%	87.00%	87.00% (5%)
RS	Kotzias et al.	2	3000	79.82%	80.82%	78.64%	80.82% (1%)
SE	Nakov et al.	3	13231	57.68%	56.56%	58.85%	58.95% (10%)
SMSS	Almeida et al.	2	9416	97.78%	97.78%	96.81%	97.78% (1%)
YTS	Alberto et al.	2	1948	94.78%	96.64%	95.11%	96.64% (1%)
20NG	Adi and Çelebi	20	20000	59.11%	57.59%	59.21%	60.26% (3%)

Table 2: Performance comparison of trained LSTM models when top k% difficult samples are removed from the training set.  $F1_{Best}$  represents the best score observed for  $k \in [0, 1, 3, 5, 10, 20]$ .  $F1_{0\%}$  represents baseline performance when no samples are removed.

the difficult samples using different values of k and compare the macro F1 scores for both sets of classifiers on held out test sets. For text representations generated using Word2Vec, we utilize an SVM model with RBF kernel with hyperparameters  $C \And \gamma \in [0.001, 0.01, 0.1, 1, 10, 100]$  that are tuned using grid search on the validation set. The LSTM model is trained with the embedding layer initialized with one-hot vector representation of the input text where the maximum vocabulary size is  $V_{max} = 10000$  and the maximum sequence length is  $S_{max} = 250$  and the network parameters are tuned on the validation set.

## 4 Results and Discussion

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#### 4.1 Analysis of Removing Difficult Samples

As seen from the results shown in Table 2, an improvement in the F1 scores (upto  $\sim 9\%$ ) is seen for most of the datasets. The values for  $F1_{Best}$  indicate that the improvement is generally observed for  $k \in [1, 3, 5]$ . Although we saw a consistent improvement in the performance of the trained models on the updated train set (difficult samples removed) for lower values of k, we observed a consistent drop in performance when top 10% or 20% difficult samples were removed. This suggests that the top-ranked difficult samples in the training set  $(k \in [1, 3, 5])$  help in model generalization while for k > 5 the trained models seem to overfit on the training set resulting in poor performance on the test set. The CM dataset (Collins et al., 2018) is an exception to this general trend. On further investigation, we observed that the top ranked difficult samples belong to a minority class and removing them hurts the model performance for test samples from that class. Thus, for text datasets, we observe that semantically difficult samples pose a challenge for the downstream model and removing them in most cases improves its performance. 159

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#### 4.2 Analysis of Difficult Samples

Figure 2 shows the various regions in the TSNE plots corresponding to the top-ranked difficult samples belonging to various cases as discussed in Sec 2.1. The difficult samples due to case 1 (Figure 2(c)) belong to the region of maximum overlap between the class distributions. On the contrary, difficult samples due to *case 2* (Figure 2(d)) belong to isolated clusters of samples that are not representative of the respective overall class distributions. Figure 2(b) shows the region of difficult samples when both cases are considered for YTS dataset. Figure 3 shows the trend of the F1 scores for all three cases. As observed, the performance gain is higher when difficult samples from both cases are considered than difficult samples from only case 1 or case 2 for  $k \in [1, 3, 5]$ , while for k > 5, the performance dips for all configurations.

Table 3 showcases a few examples of top-ranked difficult samples identified from YTS dataset. As seen from examples of Spam class, the constituent words are common with the Not Spam class and the overall semantic meaning does not specifically indicate the label Spam. These particular samples



Figure 2: (a) Original TSNE plot for YTS (b) Both cases - top 10% difficult samples (c) Case-1 only - top 10% difficult samples (d) Case-2 only - top 10% difficult samples (Difficult samples are marked in **pink**)



Figure 3: YTS Dataset - Plot of F1 scores for all cases for  $k \in [0, 1, 3, 5, 10, 20]$ . (Baseline accuracy  $F1_{0\%} = 0.9478$  for all cases).

lie in the overlap region as shown in Figure 2(b) and removing them from the training set improves the generalizability of the trained model. Similar insights can be derived for the difficult samples belonging to Not Spam class.

## 4.3 Effect of Text Encoding and Model

Table 4 shows the F1 scores obtained after removing difficult samples identified using Word2Vec embeddings and SVM classifier as discussed in Sec 3.2. We observe a similar improvement in the model performance after removing the top 1% difficult samples as shown in Table 2. We replicated the experiments to use TF-IDF (Sammut and Webb, 2010) as well as Fasttext (Bojanowski et al., 2017) embeddings and observed a similar trend. Thus, the

Class	Original Sample		
Spam	He gets more views but has less		
	subscribers lol		
Spam	Yea stil the best WK song		
	ever Thumbs up of you		
	think the same 		
Not Spam	Hello Brazil ðŸ~»âœŒðŸ'"ðŸ~		
Not Spam	We get it, you came here for the		
	views Ô <sup>a</sup> ø		

Table 3: Top ranked difficult samples in YTS using our approach

Dataset	$F1_{0\%}^{W2V}$	$F1_{Best}^{W2V}$
RS	53.33%	58.50% (1%)
SMSS	94.78%	95.95% (1%)
YTS	84.91%	86.69% (1%)

Table 4: Performance of trained SVM model usingWord2Vec embeddings.

identification of difficult samples is agnostic to the underlying text encoding scheme and improves the performance of general text classification model. 205

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## 4.4 Application to Human In Loop Systems

Difficult samples in a dataset could arise due to the data gathering process which might induce noisy labels. It can also be an intrinsic property of the dataset where gathered labels are not sufficient to capture the overall set of semantic topics and finegrained labels are necessary. As seen from our analysis, the difficult samples are most likely to get misclassified by the trained model. Thus, our approach can quickly identify the semantically difficult samples in a dataset which a data scientist could use to review their labels with the help of a domain expert or build provisions in the modeling pipeline to address them.

## 5 Conclusion and Future work

We present a method to identify semantically difficult samples and suggest two scenarios of how such samples can affect the training data and the corresponding model. We show by extensive experimental evaluation that the classifiers trained after removing difficult samples show a gain in performance (~9%) as compared to the classifiers trained on the full training set. Thus, we show that training data assessment is an important pre-step before training classifier models. A related problem is to automatically identify the optimum value of k for a dataset and remediate the data of the difficult samples, which we plan to explore in the future.

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