TICKing All the Boxes: Generated Checklists Improve LLM Evaluation and Generation

Jonathan Cook* FLAIR, University of Oxford jonathan.cook2@hertford.ox.ac.uk Tim Rocktäschel University College London

Jakob Foerster FLAIR, University of Oxford Dennis Aumiller[†] Cohere

Alex Wang[†] Cohere

Abstract

Given the widespread adoption and usage of Large Language Models (LLMs), it is crucial to have flexible and interpretable evaluations of their instruction-following ability. Preference judgments between model outputs have become the de facto evaluation standard, despite distilling complex, multi-faceted preferences into a single ranking. Furthermore, as human annotation is slow and costly, LLMs are increasingly used to make these judgments, at the expense of reliability and interpretability. In this work, we propose TICK (Targeted Instruct-evaluation with ChecKlists), a *fully automated, interpretable* evaluation protocol that structures evaluations with LLM-generated, instruction-specific checklists. We demonstrate that using TICK leads to a significant increase $(46.4\% \rightarrow 52.2\%)$ in the frequency of exact agreements between LLM judgements and human preferences, as compared to having an LLM directly score an output. We then show that STICK (Self-TICK) can be used to improve generation quality across multiple benchmarks via self-refinement and Best-of-N selection. STICK self-refinement on LiveBench reasoning tasks leads to an absolute gain of +7.8%, whilst Best-of-N selection with STICK attains +6.3% absolute improvement on the real-world instruction dataset, WildBench. In light of this, structured, multi-faceted self-improvement is shown to be a promising way to further advance LLM capabilities.

1 Introduction

Instruction-tuned Large Language Models (LLMs) are widely used as conversational assistants, where users expect responses to closely follow their intents (Wei et al., 2022a; Mishra et al., 2022; Bai et al., 2022a; Ouyang et al., 2022). The broad usage of LLMs creates a critical demand for reliable, flexible, and transparent ways of evaluating their instruction-following abilities. However, standard evaluation methods, such as preference labeling (Ouyang et al., 2022a; Glaese et al., 2022), tend to obscure the reasoning behind evaluations. These methods also often result in significant disagreements, both among human annotators (Hosking et al., 2024) and between models and humans (Qin et al., 2024; Zheng et al., 2023).

To address these limitations, we introduce **TICK** (Targeted Instruct-evaluation with ChecKlists), a novel approach to LLM-as-judge evaluation that uses the judge LLM to decompose instructions into checklists consisting of a series of YES/NO evaluation questions. These checklists provide

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^{*}Work done during an internship at Cohere.

[†]Equal advising.



Figure 1: Left: Diagram of TICK and its downstream uses of performing self-refinement and response filtering. **Right:** Example of a generated evaluation checklist.

interpretable, fine-grained assessments of whether a model response satisfies specific requirements of the instruction. Crucially, TICK eliminates manual effort in checklist creation, a substantial cost for existing checklist-based benchmarks (Qin et al., 2024; Wen et al., 2024). In experiments, we show that using TICK leads to an absolute increase in the frequency of exact agreements between an LLM judge and human preferences of 5.8%.

Building on this, we introduce **STICK** (Self-**TICK**), an approach to in-context self-improvement where LLMs refine their responses based on TICK self-evaluations. We demonstrate that STICK enables LLMs to achieve significant performance gains across several benchmarks without the need for dataset-specific prompting or pre-existing human-written checklists. Specifically, Command-R+ shows a 6.5% absolute improvement on InFoBench (Qin et al., 2024) and a 7.1% absolute gain on WildBench (Lin et al., 2024), outperforming vanilla Self-Refine (Madaan et al., 2023). On LiveBench (White et al., 2024), STICK refinements enable Command-R+ to achieve a 3.8% improvement and GPT-40 to gain 0.8%, whereas vanilla Self-Refine leads to substantial degradation. These improvements span tasks for which in-context self-improvement has previously proven challenging, such as mathematics, reasoning, and coding (Huang et al., 2024; Kamoi et al., 2024; Tyen et al., 2024), as well as amplifying improvements on tasks that have previously been shown to benefit from self-critiques, such as constrained instruction-following (Madaan et al., 2023). When used for Best-of-N response self-selection, STICK improves on greedy decoding by 5.1% on InFoBench and 5.3% on WildBench, and even outperforms selection by a general-purpose reward model.

2 TICK: Targeted Instruct-evaluation with ChecKlists

We present an approach to automatically and robustly evaluate instruction-tuned LLMs that is not restricted to any particular dataset. Given an instruction, we generate a checklist of YES/NO questions

| LLM-as-Judge Eval | Pairwise Agreement w/ Humans | | | |
|-------------------|------------------------------|-------|-------|-------|
| | PLD-0 | PLD-1 | PLD-2 | WPLD |
| Preference | 0.293 | 0.497 | 0.210 | 0.917 |
| Direct Scoring | 0.464 | 0.488 | 0.048 | 0.583 |
| Check-then-Score | 0.487 | 0.472 | 0.041 | 0.553 |
| TICK | 0.522 | 0.443 | 0.035 | 0.514 |

Table 1: Agreement between different LLM-as-Judge evaluations and pairwise preferences from trained human annotators on Internal. GPT-40 is used as the judge LLM.

| Tasks | | Command-R+ | | | GPT-4o | | |
|---------------|------|-------------------------|---------------------|------|---------------------|-------------------------|--|
| Tublib | Base | Self-Refine | STICK | Base | Self-Refine | STICK | |
| Overall | 32.0 | 23.7 (↓ 8.3) | 35.8 († 3.8) | 55.4 | 47.1 (↓ 8.3) | 56.2 (↑ 0.8) | |
| Coding | 18.8 | 9.1 (↓ 9.7) | 22.7 († 3.9) | 50.4 | 36.4 (↓ 14.0) | 51.6 († 1.2) | |
| Data Analysis | 25.9 | 5.3 (↓ 20.6) | 29.8 († 3.9) | 52.4 | 27.2 (\ 25.2) | 52.5 († 0.1) | |
| Instructions | 69.6 | 60.5 (↓ 9.1) | 75.8 († 6.2) | 73.3 | 62.8 (↓ 10.5) | 76.2 († 2.9) | |
| Language | 24.6 | 13.8 (↓ 9.8) | 24.1 (↓ 0.5) | 50.9 | 51.4 († 0.5) | $50.4 (\downarrow 0.5)$ | |
| Mathematics | 23.7 | $23.6 (\downarrow 0.1)$ | 25.5 († 1.8) | 52.3 | 51.8 (↓ 0.5) | 53.1 († 0.8) | |
| Reasoning | 29.2 | 30.0 († 0.8) | 37.0 († 7.8) | 53.3 | 52.7 (↓ 0.6) | 53.3 (0) | |

Table 2: A single step of self-refinement on LiveBench with Command-R+ and GPT-40, using STICK to form self-critiques. Unstructured self-critiques are included as a baseline (Self-Refine), along with each LLM's base performance.

that can be used to evaluate a response. As in Qin et al. (2024), we enforce that each question should be phrased such that an answer of YES corresponds to correctly meeting the requirement that the question is targeting. We use a few-shot prompt template that specifies the YES/NO constraint when generating checklists. We then use the same LLM to answer each checklist question for a response to the corresponding instruction. The checklist answers can either be used to evaluate a single response, compare responses, or aggregated across instructions to evaluate a model.

In Table 1, we show how TICK compares to other LLM-as-judge methods in terms of agreement with human preferences. Details of the experimental setup, reported metric and baselines are in Appendix E.2. Despite the fact that preference judgements are very common, prompting the judge to directly produce a preference produces low agreement with humans. Overall, these results show that *LLM-as-judge evaluations benefit from a more precisely structured and granular scoring protocol*, even when that protocol is task-agnostic and generally applicable, as in the case of TICK.

3 In-Context Self-Improvement with STICK (Self-TICK)

Having shown that TICK provides a signal of model response quality on par with trained human annotators, we investigate how it can be used to improve responses. We first explore using STICK (Self-TICK) evaluations as feedback for self-refinement. Our hypothesis is that because STICK is *targeted and interpretable*, it is more informative for response refinement than unstructured feedback such as vanilla Self-Refine (Madaan et al., 2023). Secondly, we investigate STICK's effectiveness at Best-of-N selection. In both cases, we are using the generating LLM as its own test-time judge.

3.1 Self-Refinement with Checklists as Feedback

We compare self-refinement with STICK against the use of unstructured feedback gathered by prompting the LLM to provide a detailed critique of its previous response. We refer to this baseline



Figure 2: Four iterations of self-refinement with Command-R+, using STICK to form self-critiques. Unstructured self-critiques are included as a baseline (vanilla Self-Refine). Multi-turn conversations are excluded from the WildBench evaluation. GPT-4 is used as the judge LLM for each benchmark.

| Best-of-N Selector | InFoBench WildBench (Singl | | Single-Turn) | |
|-----------------------|----------------------------|-----------|--------------|-----------|
| | DRFR | Precision | WB-Score | Precision |
| Greedy Decoding | 0.843 | N/A | 64.9 | N/A |
| Reward Model (ArmoRM) | 0.863 | 0.306 | 67.5 | 0.323 |
| Direct Self-Scoring | 0.848 | 0.191 | 65.7 | 0.258 |
| STICK | 0.894 | 0.611 | 71.2 | 0.528 |

Table 3: Best-of-8 selection on InFoBench and WildBench using Command-R+ with STICK, compared with direct self-scoring and an external reward model (ArmoRM), as well as greedy decoding. Multi-turn conversations are excluded from the WildBench evaluation.

as vanilla Self-Refine (Madaan et al., 2023). We first run four iterations of self-refinement using each approach on InFoBench, and WildBench (Lin et al., 2024), which is a dataset of real-world user queries. InFoBench evaluates responses using DRFR with its own expert-written checklists. WildBench uses WB-Score, a 1-10 LLM-as-judge rating for each response. We use GPT-4 as judge for each benchmark and evaluate the self-refinement of Command-R+.

In Figure 2, we show that STICK significantly improves responses across multiple iterations of self-refinement, and is considerably more effective than Self-Refine. This improvement holds across InFoBench (+6.5%), which evaluates with a human-written checklist not seen during self-refinement, and WildBench (+7.1%), which uses a holistic response score that is in line with how LLM judges are commonly used. By the fourth iteration, we see response quality start to plateau or even regress, highlighting that sustaining purely in-context self-improvement remains a significant challenge.

We then consider whether STICK refinements can improve responses in strictly verifiable settings, such as math or code generation, where response correctness is deterministically evaluated. We choose the challenging benchmark LiveBench (White et al., 2024) to test this. LiveBench contains frequently updated questions, spanning six task categories, and answers are scored automatically according to objective ground truth values. Self-refinement in this setting is therefore equivalent to self-*correction*. We report the results for both Command-R+ and GPT-40 in Table 2, again comparing to vanilla Self-Refine. We find that responses improve with a single iteration of STICK, but start to degrade thereafter. With unstructured self-critiques, responses immediately degrade in most categories. Command-R+, for which base performance is considerably below that of GPT-40, benefits the most from STICK refinement, makes a particularly large gain on reasoning tasks.

3.2 Best-of-N Selection with Checklist-Based Scores

We compare STICK for Best-of-N selection against direct self-scoring (i.e., prompting for a single holistic score). We include using an external reward model, ArmoRM-Llama3-8B-v0.1 (Wang et al., 2024), as an additional baseline, despite the fact that doing so breaks the assumption of only having access to the generating LLM for scoring responses. We evaluate on InFoBench and WildBench, again evaluating by using each benchmarks' standard evaluation metric. We also compute the precision of each score function. We use Command-R+ to generate responses and self-evaluate responses with STICK and direct self-scoring. In Table 3, we show results for N = 8 and observe that each method improves on the performance of greedy decoding. STICK achieves the most significant improvement on each benchmark, and is the most precise scoring function, meaning that it most closely aligns with selections made under each benchmarks' ground truth evaluation.

4 Conclusion

We introduce TICK, a fully automatic evaluation protocol that structures evaluations with an LLMgenerated, instruction-specific checklist. We show that LLMs can produce high-quality checklists that improve agreement between judge LLMs and humans. Because TICK is fully automatic, it can easily and cheaply be applied in new settings, avoiding the need for humans to write or review checklists. We next demonstrate that STICK (Self-TICK) can be used for in-context self-improvement by either self-refinement or by Best-of-N selection. Our experiments show that both strategies of employing STICK lead to substantial improvements over baselines on multiple diverse instruction-following datasets, including LiveBench, which covers challenging math, code, and reasoning prompts that baselines fail to improve on. Overall, we show that LLMs are capable of accurately evaluating instruction-following ability when using structured checklists, and demonstrate the potential of this rich fine-grained feedback to further improve LLM capabilities.

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A Related Work

Instruction-Following Evaluation: There have been many efforts to improve the evaluation and benchmarking of LLMs' instruction-following ability. Some of these benchmarks aggregate instruction sets from a diverse range of sources to measure general instruction-following ability and use a judge LLM to score outputs (Li et al., 2023; Chia et al., 2023; Lin et al., 2024). Others decompose instructions into checklists, made up of YES/N0 questions or PASS/FAIL criteria that a response should meet (Zhou et al., 2023; Jiang et al., 2024; Qin et al., 2024; Wen et al., 2024). For example, the WildBench (Lin et al., 2024) dataset pairs its instructions with checklists (generated by two LLMs, then reviewed by humans) that are included in the evaluation prompt to get a score or preference from a judge LLM, but not explicitly answered or used to form a metric. Approaches to evaluation used in these works are therefore hard to make use of outside of the benchmarks themselves, relying heavily on humans for instruction and checklist curation. We instead design a dynamic evaluation protocol that can be employed on-the-fly and thus used to steer high quality generation. Meanwhile, we avoid the cost of having humans in the loop and enable our evaluation quality to improve.

Language Critiques: LLM critiques are an intuitive way of addressing the "black box" nature of evaluations. These critiques are intended to point out the strengths and weaknesses of outputs generated by the same LLM, or a different LLM. Critiques can be used to improve the quality of overall evaluations performed by an LLM judge or reward model (Ankner et al., 2024; Bai et al., 2022b; Wang et al., 2023a; Ye et al., 2024; Sun et al., 2024), inform human evaluations (Saunders et al., 2022; McAleese et al., 2024), or provide feedback that can be used to refine a response incontext (Scheurer et al., 2023; Tian et al., 2024; Madaan et al., 2023; Yuan et al., 2024). Meanwhile, a number of papers provide evidence that naively prompting LLMs to self-correct or find reasoning errors can lead to performance degradation (Huang et al., 2024; Tyen et al., 2024; Kamoi et al., 2024). By using the *targeted and structured* nature of checklist-based evaluations, we achieve self-refinement that outperforms unstructured feedback and works on a broad range tasks.

B Limitations and Future Work

TICK and STICK are useful tools for evaluation and self-improvement, respectively. However, we acknowledge that checklists are only one heuristic for structuring evaluation; *learned or discovered*

| Checklist SourceB | | | Similarity to | \mathcal{H}^* | |
|-------------------|--------------|-----------------------|-----------------------|-----------------------|--------------|
| | BLEU | ROUGE-1 ^{F1} | ROUGE-2 ^{F1} | ROUGE-L ^{F1} | Count MAE |
| GPT-40 | 0.759 | 0.621 | 0.417 | 0.593 | 1.410 |
| Command-R+ | 0.709 | 0.570 | 0.357 | 0.534 | 1.416 |
| Llama3.1-70B | 0.759 | 0.623 | 0.418 | 0.593 | 1.459 |
| \mathcal{H}' | 0.733 | 0.611 | 0.399 | 0.583 | 2.158 |

Table 4: Similarity between checklists from various sources, human-written ground-truth checklists (\mathcal{H}^*) , and alternate human-written checklists (\mathcal{H}) in terms of word overlap metrics and question count.

evaluation structures are an exciting direction for future work. Checklist evaluations do not present an advantage in all settings, especially given the additional inference cost of generating the checklist. For example, basic knowledge retrieval is best evaluated as simply correct or incorrect. Relying on LLMs at all steps in the evaluation protocol may also propagate, and even exacerbate, LLM biases. In this work, we do not investigate self-improvement by fine-tuning on synthetic, STICK-selected data, but doing so is a natural next step. Training reward models to condition on, or jointly produce, checklist evaluations is also a promising direction for future study

C Human-TICK Agreement Study

C.1 Approach

C.1.1 Generating Checklists

For a given instruction, we seek to generate a checklist, i.e. a list of YES/NO questions that each ask about a different requirement of the instruction. As in Qin et al. (2024), we enforce that each question should be phrased such that an answer of YES corresponds to correctly meeting the requirement that the question is targeting. To obtain these instruction-specific checklists, we prompt an LLM with a few-shot template that specifies the instruction and the YES/NO constraint. This prompt also mentions that checklists should cover all criteria explicitly stated in an instruction, as well as any implicit criteria that are generally important for an instruction's problem domain. Figure 1 shows an example instruction and an LLM-generated checklist.

C.1.2 Using Checklists

Once we have generated checklists, we prompt a judge LLM with each checklist question to evaluate the quality of a response. TICK uses the same LLM to generate and answer checklists, but different LLMs may be used for each step. We denote $a_{i,j}$ as the answer to the *j*-th question in the checklist for the *i*-th instruction. The quality of a response for a single instruction *i* is measured using the checklist Pass Rate (PR), defined as $PR = \sum_j a_{i,j}/n_i$, where n_i is the length of the *i*-th checklist and $a_{i,j} \in \{0, 1\}$ (i.e., $NO \rightarrow 0$ and YES $\rightarrow 1$). The aggregate instruction-following quality across all examples in a dataset of instructions is measured using the Decomposed Requirements Following Ratio (DRFR; Qin et al., 2024), defined as DRFR = $\sum_{i,j} a_{i,j}/\sum_i n_i$, i.e., the percentage of total checklist questions that were correctly answered from the model's responses.

C.2 Validation

C.2.1 Generating Checklists

Similarity to human checklists: To verify that LLM-generated checklists are high quality, we compare them to checklists written by trained annotators on Internal, an *internal test set* of 612 instructions.³ These instructions have been written by the same pool of annotators, and are intended to resemble complex, real-world use cases of instruction-tuned LLMs, ranging from open-ended question answering to highly structured outputs. For each instruction in Internal, we collect three checklists written independently by different annotators. The annotators are given precise requirements for

³We will be open-sourcing this dataset plus the generated checklists for use by the research community.

| Checklist Gen. | Score Correlation | | | |
|----------------------|-------------------|----------------|--|--|
| | Internal | InFoBench | | |
| GPT-40 Command-R+ | 0.772 0.713 | 0.853 0.776 | | |

FoBench respectively.

Command-R+0.7130.776Llama3.1-70B(a) Pearson correlation between Command-R+ check-
list pass rates when evaluated with LLM- and human-
written checklists. We use annotators and GPT-4
to answer checklist questions for Internal and In-(b) Accuracy when an
questions on Internal, to
are prompted to outp

| Checklist Eval. | Question-Level Accuracy |
|-----------------|-------------------------|
| GPT-40 | 0.826 |
| Command-R+ | 0.781 |
| Llama3.1-70B | 0.778 |

(b) Accuracy when answering individual checklist questions on Internal, treating a majority vote among three trained annotators as ground truth. Models are prompted to output a chain-of-thought before reaching a final answer for each question.

Table 5: (a) Evaluation of the similarity between LLM-generated and human-written checklist *questions*, and (b) similarity between LLM-generated and human-written checklist *answers*.

writing checklists as well as a set of high quality examples. From these checklist triplets, we form a set of human-written ground-truth checklists \mathcal{H}^* by manually selecting the one that best meets the annotation requirements for each instruction in the dataset. In rare instances where none of the checklists fully meet the specified requirements, we select the best and manually make corrections. We use the remaining two checklists for each instruction to form a set \mathcal{H}' of alternative human-written checklists.

We generate checklists with GPT-40 (OpenAI, 2024), Command-R+ (Cohere, 2024), and Llama3.1-70B-Instruct (Dubey et al., 2024) (we omit the "Instruct" for brevity). We compare these checklists, as well as \mathcal{H}' , against \mathcal{H}^* in terms of BLEU (Papineni et al., 2002), ROUGE (Lin, 2004), and question count. Since \mathcal{H}' is comprised of two checklists per instruction, we compare each to \mathcal{H}^* and take the average of each metric. For consistency, we also generate an second checklist for each instruction from each LLM, and also average results over the two checklists.

Results for this experiment are shown in Table 4. We find that GPT-40 and Llama3.1-70B generate checklists that *more closely* match those in \mathcal{H}^* than the alternative human-written checklists in \mathcal{H}' do. There is particularly high variation between \mathcal{H}' and \mathcal{H}^* in terms of question count, which we observe to be because different annotators assumed different levels of granularity when writing checklists. Command-R+ has the lowest string-level similarity, but is close in terms of question count. These results indicate that LLMs can produce checklists that strongly resemble the best human-written checklists.

Impact on scores when replacing human checklists: We also verify the quality of LLM-generated checklists by checking whether they can produce comparable pass rates to human-written checklists when used either by human annotators or an LLM-as-judge. This is meant as another validation of checklist *generation* alone, and does not yet consider how well the LLM generating the checklist can answer that same checklist. For Internal, we use the pool of trained human annotators to answer checklist questions using either a set of model-written checklists or \mathcal{H}^* . Each evaluation is performed independently by three annotators and the majority vote for each question is used to compute pass rates. To consider the impact of LLM-generated checklists when using an LLM-as-judge, we also generate checklists for prompts from InFoBench (Qin et al., 2024). InFoBench is a instruction-following benchmark that provides instruction-specific evaluation checklists written by expert human annotators. To answer InFoBench checklist questions, we follow the recommended evaluation protocol of using GPT-4 (OpenAI, 2023) as a judge with the benchmark's official prompt.

Table 5a shows that the pass rates when using checklists generated by GPT-4o or Command-R+ are highly correlated with pass rates when using \mathcal{H}^* , with GPT-4o checklists exhibiting the strongest correlation. This result demonstrates that LLM-generated checklists are functionally similar to human-written checklists, further validating their use.

C.2.2 Using Checklists

Question-level agreement with humans: To verify that an LLM can reliably answer generated checklist questions, we first investigate how well the generated answers agree with those of trained human annotators. We use the previously gathered set of human majority vote answers for Internal as ground truth and compute the accuracy of checklist answers generated by GPT-40, Command-R+ and Llama3.1-70B. Table 5b shows that each of the LLMs considered achieves reasonable question-level

accuracy, but that GPT-40 is the strongest in this regard. In Figure 3, we show how GPT-40's accuracy changes under different evaluator settings with varying inference costs. Having the evaluator output a Chain-of-Thought (CoT) (Wei et al., 2022b) prior to making a final judgement substantially improves accuracy. Sampling k evaluations, with CoT included, and taking a majority vote (maj@k) yields further improvement, with higher k leading to a more substantial increase. These results demonstrate that *TICK becomes more reliable as we scale inference compute*.

Pairwise agreement with humans: Next, we investigate how well TICK agrees with human pairwise preferences, which is the de facto standard for human evaluation of model outputs. To produce a preference judgement between two responses, we score each response using TICK and say that the response with the higher checklist PR is preferred. To gather human preference pairs, we provide annotators with a pair of responses from different models for a given instruction from Internal, then ask them to indicate their preference on an integer sliding scale from 1, meaning "Response A is much better than Response B", to 5, meaning the reciprocal strong preference. Each response pair is triply annotated and we compute the average preference score \bar{p} across these three annotations. We then bin each average preference into a win $(1 \le \bar{p} < 2.5)$, tie $(2.5 \le \bar{p} \le 3.5)$, or loss $(3.5 < \bar{p} \le 5)$.



Increasing Inference Compute

Figure 3: Question-level accuracy of GPT-40 checklist answers on Internal.

We follow Qin et al. (2024) and use the Pairwise Label Distance (PLD) to measure agreement between TICK and human preference labels. PLD is a metric designed to capture the intuition that predicting a win as a tie is not as bad as predicting a win as a loss. It takes a label and a prediction, and produces a value in $\{0, 1, 2\}$. A PLD of 0 indicates the exact match of a preference label (win, loss or tie), (i.e., PLD-0 is equivalent to label accuracy in this setup). A PLD of 1 implies a misclassification in scenarios where the ground truth label was a tie. A PLD of 2 corresponds to an inverted preference relative to the human preference label (e.g., predicting loss when the ground truth label is win). The Weighted Pairwise Label Distance (WPLD) is then defined as WPLD = $\sum_{i=0}^{2} \frac{i}{N} \sum_{j=0}^{N} \mathbb{I}[\text{PLD}_{j} = i]$, where N is the number of instructions. The WPLD thus ranges from 0 - 2, with a lower value indicating stronger agreement.

We compare making preference judgments via TICK against directly prompting the judge LLM to express a preference (Preference) and scoring each response individually (Direct Scoring). For direct scoring, we prompt the judge LLM to produce a 1 – 5 score for each response, and we say the higher scoring response is preferred. We also include a hybrid of TICK and direct scoring (Check-then-Score), where checklists are included in the judge prompt, but judges are not required to explicitly answer each checklist question, similar to how curated checklists are used in WildBench Lin et al. (2024). We have the judge LLM use CoT in all cases, but do not use majority voting. Response pairs are formed out of generations from Command-R+, GPT-40 and Claude-3-Sonnet (Anthropic, 2023). We use GPT-40 as the judge LLM.

In Table 1, we see that TICK agrees most strongly with human preferences, in terms of achieving the lowest overall WPLD. TICK is also the only LLM-as-judge evaluation to achieve a PLD of 0 more often than not. Check-then-score also agrees more strongly with humans than direct scoring, which confirms the general utility of checklists in evaluation. However, the fact that Check-the-Score still lags behind TICK provides evidence that explicitly answering and aggregating checklist answers is necessary to fully utilise checklists. Despite the fact that preference judgements are very common, prompting the judge to directly produce a preference produces low agreement with humans. Overall, these results show that *LLM-as-judge evaluations benefit from a more precisely structured and granular scoring protocol*, even when that protocol is task-agnostic and generally applicable, as in the case of TICK.

D Prompt Templates

D.1 Checklist Generation

```
Please help judge an AI assistant's response to an instruction by
providing an evaluation checklist.
To write a specific evaluation checklist, you get given the
following entity each time:
INSTRUCTION: An instruction that has been given to an AI
assistant.
## Task Details
Your task is to come up with an evaluation checklist list for a
given INSTRUCTION.
This evaluation checklist should be a list of questions that ask
whether or not specific criteria relevant to the INSTRUCTION were
met by an AI assistant's response.
Criteria covered by your checklist could be explicitly stated in
the INSTRUCTION, or be generally sensible criteria for the
problem domain.
You should, however, try to be concise and not include
unnecessary entries in your checklist.
Checklist questions should:
- **Be answerable by 'yes' or 'no'**, with 'yes' meaning that the
response successfully met the corresponding requirement.
- **Be comprehensive, but concise**, meaning that all criteria
directly relevant to the INSTRUCTION should be represented by a
question, but only questions that are very clearly relevant
should be included.
- **Be precise**, meaning that checklist questions should avoid
vague wording and evaluate specific aspects of a response,
directly using the phrasing of the INSTRUCTION where appropriate.
You should always analyse the INSTRUCTION before providing an
evaluation checklist.
## Response Format
Analysis: xxx
Answer: CHECKLIST QUESTIONS (each question should appear on a new
line)
## Examples
{examples}
## Real Task
### INSTRUCTION
{message}
### Response
Please analyse the instruction and provde an answer in the
correct format.
Remember that each question should be phrased such that answering
with 'yes' would mean that the response **successfully**
fulfilled the criteria being assessed by the question.
In most cases, your checklist should contain at least two
questions, but no more than eight.
```

D.2 Checklist Evaluation

This prompt is adapted from (Qin et al., 2024).

Please act as a fair judge. Based on the provided Instruction and Generated Text, analyse the Generated Text and answer the Question that follows with 'YES' or 'NO'. Your selection should be based on your judgment as well as the following rules: - YES: Select 'YES' if the generated text entirely fulfills the condition specified in the question. However, note that even minor inaccuracies exclude the text from receiving a 'YES' rating. As an illustration, consider a question that asks, "Does each sentence in the generated text use a second person?" If even one sentence does not use the second person, the answer should NOT be 'YES'. To qualify for a 'YES' rating, the generated text must be entirely accurate and relevant to the question. - NO: Opt for 'NO' if the generated text fails to meet the question's requirements or provides no information that could be utilized to answer the question. For instance, if the question asks, 'Is the second sentence in the generated text a compound sentence?' and the generated text only has one sentence, it offers no relevant information to answer the question. Consequently, the answer should be 'NO'. ## Output Format Analysis: xxx Answer: YES / NO (this should be either 'YES' or 'NO') **##** Evaluation Information **Instruction** {message} **Generated Text** {generation} **Question** {question} Please analyse and answer whether the Generated Text satisfies the requirement of the Question.

D.3 Preference

Please act as a fair judge. Based on the provided Instruction and Responses, analyse the Responses and provide a preference.
Your selection should be based on your judgment and correspond to one of the following preference rankings:
1. Response A is better than Response B.
2. Response A and Response B are near-identical.
3. Response B is better than Response A.
The 'near-identical' option (i.e., option 2) should be chosen only if the differences between the two responses are semantically and syntactically insignificant, such as 'The

```
correct answer is New York' and 'The right answer is New York'.
In other words, if the two responses are substantially different
in terms of their content, you must identify a preference for one
of the responses. **Responses that are different in content
but similar in quality are NOT near-identical.**
## Output Format
Analysis: xxx
Answer: PREFERENCE RANKING (this should be an integer from 1-3
and nothing else)
## Evaluation Information
**Instruction**
{message}
**Response A**
{generation_1}
**Response B**
{generation_2}
Please analyse the Responses and provide a preference ranking (1,
2, or 3). Remember to stick to the requested Output Format.
```

D.4 Direct Scoring

Evaluation Information

```
Please act as a fair judge. Based on the provided Instruction and
Generated Text, analyse the Generated Text and provide a 1-5
integer score.
Your selection should be based on your judgment as well as the
following guidelines for each possible score:
1. Horrible: The Generated Text is unintelligibly written
(incomplete sentences, leaps in logic, flagrant mechanical
errors) or has majorly incorrect or unverifiable information.
2. Bad: The Generated Text is occasionally difficult to
understand, dotted with minor factual or mechanical errors, or
missing crucial formatting elements.
3. Okay: The Generated Text expresses useful information, is
readable, has no factual errors, and has no more than a minor
mechanical error or two. Though it may be informative to those
unfamiliar with the subject matter, it is not overly insightful,
engaging, or likely to hold up to expert scrutiny.
4. Great: The Generated Text clearly expresses useful information
at an expert level, is readable, and has no factual or mechanical
errors. It could just use a quick adjustment with tone or length.
5. Excellent: The Generated Text clearly expresses useful
information at an expert level, is readable, has no factual or
mechanical errors, and is the perfect length and tone with regard
to the prompt.
## Output Format
Analysis: xxx
Answer: SCORE (this should be an integer from 1-5 and nothing
else)
```

```
**Instruction**
{message}
**Generated Text**
{generation}
Please analyse the Generated Text and provide a 1-5 integer score
according to the guidelines. Remember to stick to the requested
Output Format.
```

D.5 Check-then-Score

Please act as a fair judge. Based on the provided Instruction and Generated Text, analyse the Generated Text and provide a 1-5 integer score. You will also be provided with a Checklist that should help to inform your selection. Your selection should be based on your judgment as well as the following guidelines for each possible score: 1. Horrible: The Generated Text is unintelligibly written (incomplete sentences, leaps in logic, flagrant mechanical errors) or has majorly incorrect or unverifiable information. 2. Bad: The Generated Text is occasionally difficult to understand, dotted with minor factual or mechanical errors, or missing crucial formatting elements. 3. Okay: The Generated Text expresses useful information, is readable, has no factual errors, and has no more than a minor mechanical error or two. Though it may be informative to those unfamiliar with the subject matter, it is not overly insightful, engaging, or likely to hold up to expert scrutiny. 4. Great: The Generated Text clearly expresses useful information at an expert level, is readable, and has no factual or mechanical errors. It could just use a quick adjustment with tone or length. 5. Excellent: The Generated Text clearly expresses useful information at an expert level, is readable, has no factual or mechanical errors, and is the perfect length and tone with regard to the prompt. ## Output Format Analysis: xxx Answer: SCORE (this should be an integer from 1-5 and nothing else) **##** Evaluation Information **Instruction** {message} **Generated Text** {generation} **Checklist** Use this checklist to guide your evaluation, but do not limit your assessment to the checklist. {checklist}

Please analyse the Generated Text and provide a 1-5 integer score according to the guidelines. Remember to stick to the requested Output Format.

D.6 Self-Refinement

Using Self-TICK as Critiques

```
Please use the feedback provided below to improve your previous
response to an instruction.
You will be given the following entities:
- INSTRUCTION: An instruction that has been given to an
assistant.
- RESPONSE: Your previous response.
- FEEDBACK: A list of 'yes'/'no' questions about the response and
their answers. An answer of 'yes' corresponds to a pass for that
question and an answer of 'no' corresponds to a fail.
## Task Description
Your task is to improve the RESPONSE to the INSTRUCTION based on
the FEEDBACK. You should try to address any 'no' answers in the
feedback whilst maintaining any 'yes' answers.
If all answers in feedback are 'yes', simply respond with your
original RESPONSE.
Provide a plan to improve the RESPONSE based on the INSTRUCTION
and FEEDBACK and then rewrite the RESPONSE with your
improvements.
## Information
**INSTRUCTION**
{message}
**RESPONSE**
{response}
**FEEDBACK**
{feedback}
## Response Format (IMPORTANT)
Plan: xxx
Answer: NEW RESPONSE
After saying 'Answer: ' you must say nothing else besides the
improved answer.
Now please plan and write a new RESPONSE, based on the
INSTRUCTION and FEEDBACK.
```

Gathering Unstructured Self-Critiques

```
Please analyse a response to a particular instruction and provide
feedback on how the response can be improved.
You will be given the following entities:
- INSTRUCTION: An instruction that has been given to an
assistant.
- RESPONSE: Your previous response.
## Task Description
Your task is to provide feedback that will help improve the
```

```
RESPONSE to the INSTRUCTION.

Please analyse the RESPONSE and provide your critical feedback,

pointing to specific actionable improvements that can be made.

## Information

**INSTRUCTION**

{message}

**RESPONSE**

{response}

Now please provide your feedback.
```

Using Unstructured Self-Critiques

```
Please use the feedback provided below to improve your previous
response to an instruction.
You will be given the following entities:
- INSTRUCTION: An instruction that has been given to an
assistant.
- RESPONSE: Your previous response.
- FEEDBACK: Feedback on your previous response.
## Task Description
Your task is to improve the RESPONSE to the INSTRUCTION based on
the FEEDBACK.
Provide a plan to improve the RESPONSE based on the INSTRUCTION
and FEEDBACK and then rewrite the RESPONSE with your
improvements.
## Information
**INSTRUCTION**
{message}
**RESPONSE**
{response}
**FEEDBACK**
{feedback}
## Response Format (IMPORTANT)
Plan: xxx
Answer: NEW RESPONSE
After saying 'Answer: ' you must say nothing else besides the
improved RESPONSE.
The new RESPONSE must exactly match the formatting of the
original.
Now please plan and write a new RESPONSE, based on the
INSTRUCTION and FEEDBACK.
```

E Human Annotation Details

The same pool of trained annotators was used in all human annotation processes. The training undergone by annotators includes general, task-agnostic training covering high level guidelines for annotating the outputs of an AI assistant, as well as task-specific instructions and examples. At all

stages in the annotation process, we are able to interact with annotators to answer any questions and respond to requests for clarification.

E.1 Checklist Writing

The following instructions are given to annotators. Some sections are paraphrased for brevity.

```
Large language models are trained to respond to user
instructions, which can often be complex. To best evaluate
responses to a set of user instructions, we're exploring the
viability of writing custom queries for each prompt to determine
which aspects of a complex instruction were followed correctly
and which were not.
In this project, you will write checklists of questions for given
instructions that ask whether each aspect of an instruction was
met by a model output.
## Key Concept: Facet
### Definition
Facets are distinct, individual elements of a prompt,
corresponding to the capabilities and constraints that the model
output should meet.
## Tips and Tricks
- **Checklist questions must be answerable by either** 'yes'
**or** 'no'**.** The idea is that the questions are to be asked
of responses to the given prompt; 'yes' means that the response
fulfilled the facet of the instruction, and 'no' means it did
not.
- **Ensure each facet you identify is represented by a single
question.** This means you can provide as many questions for a
prompt as you see fit for that prompt, but questions should
overlap as little as possible (i.e., there should not be many
questions addressing the same facet).
- **Questions should be as specific or unspecific as the facet
they correspond to.** For example:
    Prompt 1: Write a short paragraph.
    Q1: Is the paragraph short?
    Prompt 2: Write a 3 sentence paragraph.
    Q2: Is the paragraph 3 sentences long?
## Examples
{examples}
## Task Instructions
1. Carefully analyse the provided prompt.
2. Label the task:
    a)Answer the two questions about the prompt being safe and
   making sense.
   b) Unless answering 'no' to one of the above, write a list of
    checklist questions that could be asked of any response to
   the prompt.
3. Submit the task. Great work!
```

E.2 Preference Labelling

The following instructions are given to annotators. Some sections are paraphrased for brevity. These instructions are to be interpreted in the context of a more comprehensive *model output annotation style guide* that is not included here.

In this project, you will be indicating your preference between two responses to a single prompt generated by two different LLM-powered chatbots. Evaluating responses may involve making trade-offs between several criteria. You should do your best to navigate these trade-offs depending on the task. Given an instruction and two responses, please indicate which response you prefer on the following sliding scale: 1. Response A is much better than Response B. 2. Response A is better than Response B. 3. Response A and Response B are near-identical. 4. Response B is better than Response A. 5. Response B is much better than Response A. The 'near-identical' option (i.e., option 2) should be chosen only if the differences between the two responses are semantically and syntactically insignificant, such as 'The correct answer is New York' and 'The right answer is New York'. In other words, if the two responses are substantially different in terms of their content, you must identify a preference for one of the responses. **Responses that are different in content

but similar in quality are NOT near-identical.**

NeurIPS Paper Checklist

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Question: Do the main claims made in the abstract and introduction accurately reflect the paper's contributions and scope?

Answer: [Yes]

Justification: The experimental results presented in the paper validate all claims made in the abstract and introduction.

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Question: Does the paper discuss the limitations of the work performed by the authors?

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Question: For each theoretical result, does the paper provide the full set of assumptions and a complete (and correct) proof?

Answer: [NA]

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- The answer NA means that the paper does not include theoretical results.
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Question: Does the paper fully disclose all the information needed to reproduce the main experimental results of the paper to the extent that it affects the main claims and/or conclusions of the paper (regardless of whether the code and data are provided or not)?

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Answer: [No]

Justification: Due to the cost of LLM API calls, all experiments were only run with a single seed.

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