

# FactGuard: Detecting Unanswerable Questions in Long-Context Texts for Reliable LLM Responses

Anonymous ACL submission

## Abstract

Extractive reading comprehension systems are designed to locate the correct answer to a question within a given text. However, a persistent challenge lies in ensuring these models maintain high accuracy in answering questions while reliably recognizing unanswerable queries. Despite significant advances in large language models (LLMs) for reading comprehension, this issue remains critical, particularly as the length of supported contexts continues to expand. To address this challenge, we propose an innovative data augmentation methodology grounded in a multi-agent collaborative framework. Unlike traditional methods, such as the costly human annotation process required for datasets like SQuAD 2.0, our method autonomously generates evidence-based question-answer pairs and systematically constructs unanswerable questions. Using this methodology, we developed the FactGuard-Bench dataset, which comprises 25,220 examples of both answerable and unanswerable question scenarios, with context lengths ranging from 8K to 128K. Experimental evaluations conducted on eight popular LLMs reveal that even the most advanced models achieve only 61.79% overall accuracy. We emphasize the importance of a model’s ability to reason about unanswerable questions to avoid generating plausible but incorrect answers. This capability provides valuable insights for the training and optimization of LLMs.

## 1 Introduction

Comprehending text and answering questions are foundational capabilities in the field of Natural Language Processing (NLP). Over the years, machine reading comprehension has garnered significant attention from both academia and industry (Hermann et al., 2015; Liu et al., 2019). With the rapid advancements of large language models (LLMs)

|                                                                                                                                                                                                                                                                                                                                                                                 |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Paragraph:</b> ...Apple launched the <a href="#">iPhone XS in 2018</a> , and we have a full review of it, including its looks, performance, camera, charging, waterproofing, display, sound, and iOS 12 features and improvements...                                                                                                                                         |
| <b>Answerable Question:</b> Which Apple <a href="#">2018</a> phone is fully reviewed in the article?<br><b>Answer:</b> iPhone XS                                                                                                                                                                                                                                                |
| <b>Unanswerable Question:</b> Which Apple <a href="#">2017</a> phone is fully reviewed in the article?<br><b>Plausible Answer:</b> <a href="#">iPhone XS</a><br><b>Unanswerable Question Detection:</b> The answer is unknown.<br><b>Reasoning Response Generation:</b> The article does not review any Apple 2017 phone. It reviews the iPhone XS, which was released in 2018. |

Table 1: Comparison of Responses to Answerable and Unanswerable Questions.

(Zhao et al., 2023; Liu et al., 2023), retrieval-augmented generation (RAG) has emerged as a promising framework for tackling reading comprehension tasks across diverse specialized domains (Zhao et al., 2024; Lewis et al., 2020). Nevertheless, even state-of-the-art RAG frameworks are susceptible to retrieval accuracy limitations (Hu et al., 2019; Wang et al., 2024), which emphasizes the critical importance of facticity (Jacovi et al., 2025; Bi et al., 2024), i.e., the ability of a model to generate factually consistent and verifiable responses in information-seeking scenarios.

Extracting answers to answerable questions or providing justifications for why certain questions are unanswerable is essential for enhancing the practicality of LLMs. Answerable questions are those that can be resolved using the information present within the given context, whereas unanswerable questions arise when the context lacks sufficient factual support to provide a definitive response. For unanswerable questions, the ideal challenging cases should simultaneously satisfy two critical criteria: high semantic relevance to the contextual topic and the presence of plausible answer candidates that match the expected answer

type. In such cases, generating an appropriate response requires the model to decline to answer, thereby demonstrating its ability to recognize and respect the limitations of the available information. As shown in Table 1, the question “Which Apple 2018 phone is fully reviewed in the article?” can be answered based on factual evidence provided in the passage. In contrast, the question “Which Apple 2017 phone is fully reviewed in the article?” is grounded in an incorrect assumption. An optimal response to the latter question would involve generating a reasoning-based explanation rather than outright refusing to provide an answer. The so-called “Plausible Answer” presented, however, is even more problematic, as it demonstrates a misunderstanding of the context and inadvertently reinforces the misinformation.

Given the recent advancements in LLMs, which have introduced long-context models capable of processing inputs ranging from 32K to 200K tokens (Li et al., 2024a,b), the efficacy of these models in long-context scenarios remains inadequately assessed due to the absence of reliable evaluation benchmarks. The FACTS Grounding leaderboard (Jacovi et al., 2025) offers a manually curated context dataset of up to 32K tokens, primarily assessing models’ information-seeking abilities. However, it barely mentions of unanswerable questions. While SQuAD 2.0 (Rajpurkar et al., 2018) specifically focuses on unanswerable questions, like the aforementioned benchmarks, it relies on costly human annotation. Most of the existing datasets have encountered scalability challenges that prevent their cost-effective mass production.

To overcome the above limitations, we propose a novel method that leverages a multi-agent collaboration framework for automated data augmentation. We introduce **FactGuard-Bench**, a dataset of 25,220 questions (8,829 answerable and 16,391 unanswerable), developed through our framework. Even the best-performing model achieves an overall accuracy of 61.79% and performs significantly worse on unanswerable questions compared to answerable ones. Through further training, we achieved an accuracy of 82.39% on an 8B-parameter model. We highlight our contributions as follows:

1. **Innovative Multi-Agent Framework for Data Augmentation:** We introduce **FactGuard**, a multi-agent framework for dynamically generating answerable and unanswer-

able questions through collaborative multi-step processes, resulting in contextually difficult examples.

2. **Development of Benchmark for Long-Context Evaluation:** We curate **FactGuard-Bench**, a benchmark specifically tailored to assess the ability of LLMs to handle answerable and unanswerable questions within extended contexts.
3. **Limitations of LLMs on Unanswerable Questions:** Experiments with state-of-the-art LLMs show the importance of avoiding hallucinations and generating well-reasoned answers when solving unanswerable questions.

## 2 Related Work

### 2.1 Machine Reading Comprehension

Machine reading comprehension (MRC) is a hot research topic in the field of NLP, which focuses on reading documents and answering related questions (Liu et al., 2019; Baradaran et al., 2022). A significant milestone was the introduction of the SQuAD 2.0 dataset by Rajpurkar et al. (2018), which utilized crowdsourcing to annotate unanswerable questions. Datasets like Natural Questions (Kwiatkowski et al., 2019) and TyDi QA (Clark et al., 2020) also provide naturally occurring unanswerable queries, broadening the scope of evaluation. More recently, Kim et al. (2023) explored prompting large language models in the chain-of-thought style to identify unanswerable questions. Deng et al. (2024a,b) proposed self-alignment approach enabling large language models to identify and explain unanswerable questions. In this work, we emphasize scalable and robust evaluation of unanswerable question processing, especially in open-domain scenarios.

### 2.2 Long Context LLMs and Benchmarks

Recent studies have emphasized the importance of extending positional embeddings to improve the ability of LLMs to handle long contexts effectively (Su et al., 2021; Press et al., 2021; Chi et al., 2022). Closed-source LLMs, in particular, have emerged as leaders in long-context modeling, benefiting from progressively larger context windows. For instance, models such as GPT-4 (Achiam et al., 2023) and Gemini Pro 1.5-1000k (Team et al., 2024) are capable of processing increasingly longer documents, with context lengths

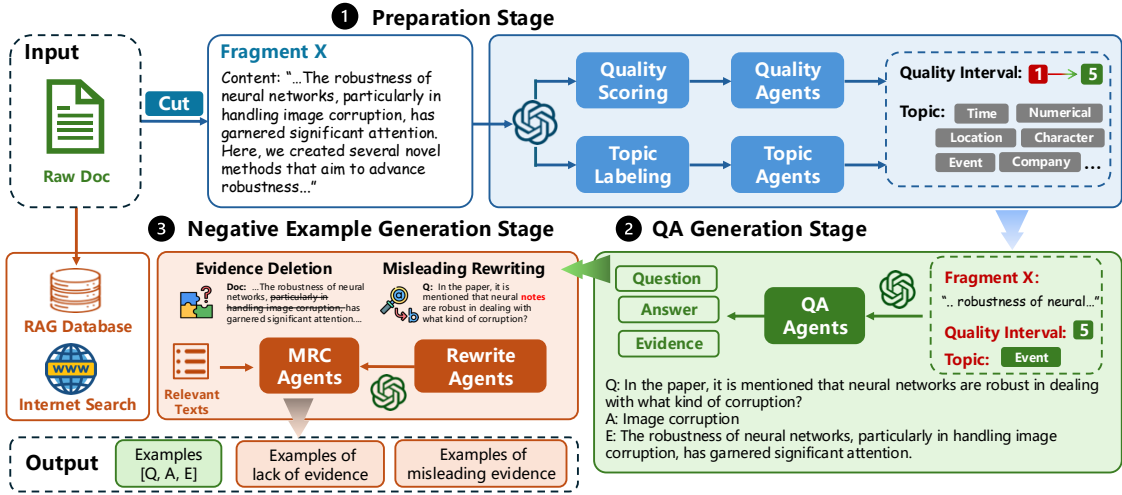


Figure 1: Illustration of FactGuard for data synthesis in a multi-agent collaboration framework.

ranging from 128k to 1000k tokens. Similarly, open-source LLMs, including Qwen 2.5 (Yang et al., 2024a) and DeepSeek (DeepSeek-AI, 2024), also support context lengths of at least 128k tokens. Key benchmarks for assessing long-context capabilities include NIAH (gkamradt, 2023; Yu et al., 2025), Longbench Series (Bai et al., 2023, 2024b), LooGLE (Li et al., 2023), and L-Eval (An et al., 2024), among others. In FactGuard-Bench, we utilize a wider range of context lengths to evaluate the LLM’s ability to understand, learn, and reason about information in text.

### 2.3 Multi-agent Collaboration Frameworks and Data Synthesis

Multi-agent collaboration frameworks are pivotal in enabling cooperative problem-solving among autonomous agents, as demonstrated by the works of Russell and Norvig (2016) and Bai et al. (2024a). The interplay between collaboration and competition in interactive environments has been further explored by Bakhtin et al. (2022), and Hong et al. (2023) investigate the integration of human practices with multi-agent systems. From a data synthesis perspective, methodological innovations have emerged to address scalability and fidelity challenges. Mitra et al. (2024) propose AgentInstruct, a framework that operationalizes agent-generated interaction streams for synthetic data creation, emphasizing iterative self-refinement. Similarly, Long et al. (2024) formalize a generalized workflow for large-scale synthetic data generation using LLMs, identifying faithfulness and diversity as critical challenges in the process. Recently, Moradisani et al. (2024) examines automatic synthesis of unan-

swerable questions, although the input relies on the triples unit of the MRC dataset. The consensus is that efficient synthesis of data remains worth exploring.

## 3 FactGuard Methodology

As shown in Figure 1, our method consists of three primary stages: preparation, QA generation, and negative example generation. The agent console is responsible for aggregating the opinions of each agent and making decisions about next steps.

### 3.1 Preparation Stage

The preparation stage involves the selection of short text segments from extensive documents. The window size is kept at [500, 1000] and splicing is done on a paragraph by paragraph basis. We randomly select Fragment X for the following sub-steps:

- **Quality Scoring:** Using quality agents, we evaluate Fragment X in terms of fluency, coherence, and logicity, assigning a quality score on a 5-point scale ( $score_i \in [1, 5]$ ).
- **Topic Labeling:** Topic agents are employed to extract structured information (e.g., temporal expressions, numerical values, locations, organizations, and events) from Fragment X. This process facilitates downstream tasks such as question generation and entity replacement.

### 3.2 QA Generation Stage

Leveraging QA generation agents, we generate questions, answers, evidence based on fragments and topics. Note that evidence consists of specific

| Reasoning           | Description                                                                         | Example                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|---------------------|-------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Lack of Evidence    | The question is related to the article, but the factual basis is deleted.           | <p><b>Fragment:</b> ...There had been a lack of confidence in Murray since Romani, and the two failed Gaza battles increased his unpopularity among both the infantry and the mounted troops. <del>After the war Allenby acknowledged Murray's achievements in a June 1919 despatch in which he summed up his campaigns...</del></p> <p><b>Question:</b> According to this article, in what year did Allenby recognize Murray's accomplishments in his circular?</p> <p><b>Answer:</b> The question cannot be answered. The article mentions Murray's performance in the battle, but does not mention what year Allenby recognized his accomplishments.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Misleading Evidence | The key information of the question is misaligned against the facts of the article. | <p><b>Fragment:</b> <a href="#">Global and Local Mixture Consistency Cumulative Learning (GLMC)</a> for Long-Tailed Visual Recognition...The paper introduces <a href="#">GLMC</a>, a one-stage training strategy designed to improve long-tailed visual recognition by enhancing the robustness of the feature extractor and reducing the bias of the classifier towards head classes. <a href="#">GLMC</a> uses a global and local mixture consistency loss and a cumulative head-tail soft label reweighted loss...</p> <p><b>Raw Question:</b> What are the core ideas behind the <a href="#">Global and Local Mixture Consistency cumulative learning (GLMC)</a> framework and how does it improve long-tailed visual recognition?</p> <p><b>New Question:</b> What are the core ideas behind the <a href="#">Global and Local Augmentation Consistency Learning (GLACL)</a> framework and how does it improve long-tailed visual recognition?</p> <p><b>Answer:</b> The article focuses on GLMC and does not mention GLACL. The core ideas of GLACL cannot be answered, but about GLMC...</p> |

Table 2: Categorization of Negative Examples in FactGuard-Bench: A detailed overview of reasoning errors, including *Lack of Evidence*, where factual bases are missing, and *Misleading Evidence*, where key information is misaligned with the article's content.

text segments that substantiate the answer. This design ensures that each question is firmly grounded in the provided context. Since there are low-quality results for LLM generation, such as questions that are not fluent, we filter them for quality judgment after QA generation.

### 3.3 Negative Example Generation Stage

We synthesize the data mimicking the real-world **Negative Rejection** scenario. This involves two distinct approaches:

- **Contextually Missing Negative Example Generation:** We simply remove the evidence from the text, thus making the question unanswerable due to lack of information.
- **Misleading Negative Example Generation:** To create misleading questions, question rewriting agents perform entity substitutions, impossible condition insertions, and other types of false assumptions.

We have streamlined the review process for the generated data by employing Retrieval Augmented Generation (RAG) techniques. This approach allows us to extract the first N relevant passages from a lengthy article for short-reading comprehension and to filter out data that contain conflicting answers. By using the RAG mechanism, we enhance

the likelihood of early detection of conflicting questions, thereby improving efficiency. Furthermore, we employ the World Wide Web to filter common-sense knowledge, effectively circumventing the inherent conflict between context-faithfulness and common-sense accuracy.

**Remark** These agents, inspired by multi-agent systems in distributed AI (Ferber and Weiss, 1999), function as independent decision-makers, assessing and processing inputs in parallel to optimize the preparation pipeline. The modularity of this approach ensures that updates or improvements to one agent's algorithms do not disrupt the system's overall functionality, thereby providing robustness and adaptability. FactGuard ensures the generation of high-quality, contextually relevant answerable and unanswerable questions. The multi-agent collaboration framework not only enhances the efficiency of the data augmentation process but also significantly improves the diversity and complexity of the generated datasets.

## 4 Benchmark Constructions

FactGuard dynamically generates answerable and unanswerable questions by leveraging a multi-agent collaboration process. We collect raw, lengthy texts from the open-source community as the initial input for our process. These texts

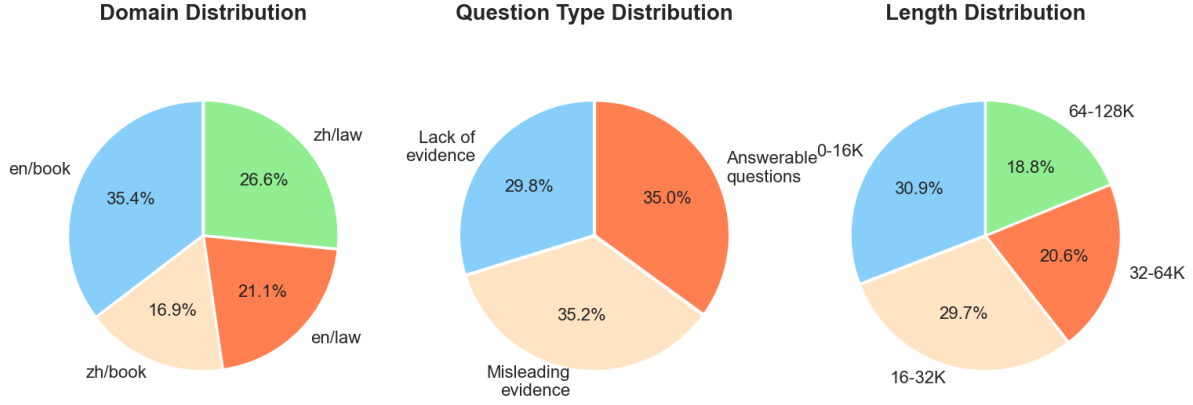


Figure 2: Distributions of FactGuard-Bench in terms of domain, question type and length.

|                    | FactGuard-Bench |       |        |
|--------------------|-----------------|-------|--------|
|                    | En              | Zh    | Total  |
| <b>Train</b>       |                 |       |        |
| Total examples     | 10,699          | 8,401 | 19,100 |
| Total articles     | 5,730           | 5,649 | 11,379 |
| <b>Development</b> |                 |       |        |
| Total examples     | 1,140           | 780   | 1,920  |
| Total articles     | 1,056           | 729   | 1,785  |
| <b>Test</b>        |                 |       |        |
| Total examples     | 2,400           | 1,800 | 4,200  |
| Total articles     | 2,072           | 1,506 | 3,578  |

Table 3: Dataset statistics of FactGuard-Bench.

cover both Chinese and English languages and span domains such as law and books. Specifically, the datasets include legal datasets such as Pile of Law (Henderson et al., 2022), Tiger Law (Chen et al., 2023), the book dataset Gutenberg<sup>1</sup>, open-copyright Chinese books, and so on.

The model underlying the whole process is Qwen2.5-72B-Instruct (Yang et al., 2024b). By incorporating a variety of syntactic and semantic modifications to the original context, FactGuard ensures that the negative examples remain linguistically plausible but ultimately unanswerable. As shown in Table 2, for examples lacking evidence, we remove the evidence from the original Fragment. For examples with misleading evidence, the Fragment remains unchanged, but we rewrite the questions to include false assumptions. We further analyzed the generation process for misleading negative examples in one iteration, finding that FactGuard’s data processing pipeline discarded approximately 28% of the candidate examples due to quality control measures.

<sup>1</sup>[www.gutenberg.org](http://www.gutenberg.org)

## 4.1 Characteristics

FactGuard-Bench includes 25,220 data examples generated from 16,742 texts. Detailed information regarding FactGuard-Bench is presented in Table 3 and illustrated in Figure 2. The dataset includes English (en) and Chinese (zh) across two domains, law and books, and features two types of questions: answerable and unanswerable. Unanswerable questions are either due to a lack of evidence (Contextually Missing Negative Examples) or misleading evidence (Misleading Negative Examples). Example lengths range from 8K to 128k tokens.

## 4.2 Manual Review

To verify the quality of the synthetic data, we randomly sampled 480 examples for manual review. We hired three people on a crowdsourcing platform to perform the annotation and used a voting method to select the final answer. We asked each annotator to spend a maximum of 10 minutes reading the text and evaluating each example. The results are shown in Table 4. The lower quality in the misleading evidence category was due to the omission of clarifications during the synthesis of answers, as the relevant instructions were not followed. However, the overall quality of 93.96% indicates the high value of our method.

| QA class           | Answerable | Unanswerable     |                     |
|--------------------|------------|------------------|---------------------|
|                    |            | Lack of evidence | Misleading evidence |
| Number             | 120        | 120              | 240                 |
| Quality(%)         | 94.17      | 96.67            | 92.50               |
| Overall quality(%) | 93.96      |                  |                     |

Table 4: Manual review of synthetic data quality.

| Model                       | FactGuard-Bench Test |                      |                  |                     |                      |                  |                     |
|-----------------------------|----------------------|----------------------|------------------|---------------------|----------------------|------------------|---------------------|
|                             | Overall              | En                   |                  |                     | Zh                   |                  |                     |
|                             |                      | Answerable questions | Lack of evidence | Misleading evidence | Answerable questions | Lack of evidence | Misleading evidence |
| GPT-4o (20240806)           | 49.68                | 86.72                | 48.90            | 49.43               | <b>87.33</b>         | 39.53            | 37.14               |
| DeepSeek-V3-0324            | 45.23                | <b>89.71</b>         | 34.09            | 40.04               | 85.06                | 38.09            | 33.50               |
| Gemini1.5-Pro (202409)      | 58.20                | 86.25                | 54.60            | 59.61               | 83.05                | 45.45            | 50.81               |
| Mistral-Large-Instruct-2411 | 47.07                | 87.25                | 57.17            | 51.61               | 83.33                | 30.43            | 22.38               |
| Qwen2.5-72B-Instruct        | 61.79                | 86.25                | 63.34            | 63.16               | 85.00                | 50.12            | 50.76               |
| Qwen2.5-7B-Instruct         | 50.60                | 80.50                | 57.45            | 53.43               | 78.33                | 40.93            | 32.10               |
| Llama-3.3-70B-Instruct      | 44.04                | 85.50                | 49.42            | 48.00               | 84.33                | 27.45            | 21.43               |
| Llama-3.1-8B-Instruct       | 41.21                | 82.00                | 58.35            | 41.20               | 82.67                | 31.28            | 13.14               |
| + with sft                  | 77.91                | 83.25                | 72.08            | 83.32               | 69.67                | <b>86.31</b>     | 74.19               |
| + with sft&dpo              | <b>82.39</b>         | 82.50                | <b>79.93</b>     | <b>88.84</b>        | 77.00                | 77.54            | <b>82.08</b>        |

Table 5: Prediction accuracy on the test set of FactGuard-Bench. Note that unanswerable questions include lack of evidence and misleading evidence.

## 5 Experiments

### 5.1 Implementation Details

To evaluate the ability of LLMs on FactGuard-Bench, our experiments included several open-source models that have been instruction-tuned using Supervised Fine-Tuning (SFT) (Ouyang et al., 2022) and Reinforcement Learning from Human Feedback (RLHF) (Stiennon et al., 2020; Bai et al., 2022). Specifically, we utilized the following open-source models: Mistral-Large-Instruct-2411 (123B) (Jiang et al., 2024), DeepSeek-V3-0324 (685B) (Liu et al., 2024), Llama3.1-8B-Instruct and Llama3.3-70B-Instruct (Dubey et al., 2024), Qwen2.5-7B-instruct and Qwen2.5-72B-instruct (Yang et al., 2024a). We also obtained evaluation results through API calls for several proprietary models. These included GPT-4o<sup>2</sup> from OpenAI (Achiam et al., 2023), Gemini1.5 Pro (GeminiTeam, 2024). Please note that we provide the operational URL addresses of these proprietary models and document the version numbers used in our experiments to ensure reproducibility.

We utilize full-parameter SFT and DPO (Rafailov et al., 2024) training on Llama3.1-8B-Instruct to enhance the model’s ability to verify the validity of the dataset. We utilized the AdamW optimizer, setting the learning rate to  $2 \times 10^{-5}$  with 1 epoch and  $5 \times 10^{-7}$  for full-parameter SFT and DPO respectively. We set the warm-up ratio to 0.1 and the weight decay to 0.1. Additionally, the low-quality responses used in the DPO experiments were selected from the generated results of the baseline models.

<sup>2</sup><https://openai.com/index/gpt-4o-system-card/>

### 5.2 Evaluation Settings and Metrics

We consider two evaluation tasks aimed at assessing different aspects of the model’s capabilities: (1) the consistency of the predicted answers with the ground truth, and (2) the reasoning ability of the model when handling unanswerable questions.

**Task 1: Answer Consistency Evaluation** We adopt accuracy (ACC) as the evaluation metric, instead of metrics such as Exact Match (EM) and F1 (Rajpurkar et al., 2018), which require threshold tuning. Leveraging the discriminative capabilities of LLMs (Chan et al., 2023), our evaluation differentiates between answerable and unanswerable questions. For answerable questions, a prediction is assigned a score of 1 if it contains the correct information fragments from the ground truth; otherwise, it is scored 0. For unanswerable questions, responses are assigned a score of 1 if they appropriately recognize the unanswerable nature of the question (e.g., through rejection), and a score of 0 if they generate hallucinatory content.

**Task 2: Reasoning Ability for Unanswerable Questions** We evaluate the model’s ability to refuse to answer unanswerable questions and to avoid generating misleading content. Specifically, we investigate whether the model outright rejects the question or provides supplementary reasoning, such as error correction or clarification, which serves as an indicator of its reasoning proficiency. We employ LLMs to categorize responses into three distinct types: *incorrect answers*, *correct answers - direct refusals*, and *correct answers - reasoned answers*. The evaluation metric for this task is the proportional distribution of each response type. When the model provides explanations for why a question is unanswerable (Liao et al., 2022;

| Model                       | Answerable questions |              |              |              | Lack of evidence |              |              |              | Misleading evidence |              |              |              |
|-----------------------------|----------------------|--------------|--------------|--------------|------------------|--------------|--------------|--------------|---------------------|--------------|--------------|--------------|
|                             | 0-16K                | 16-32K       | 32-64K       | 64-128K      | 0-16K            | 16-32K       | 32-64K       | 64-128K      | 0-16K               | 16-32K       | 32-64K       | 64-128K      |
| GPT-4o (20240806)           | 90.86                | 85.43        | 85.06        | <b>85.91</b> | 55.12            | 42.80        | 38.20        | 37.99        | 45.85               | 45.60        | 44.05        | 40.19        |
| DeepSeek-V3-0324            | <b>93.74</b>         | <b>87.50</b> | <b>85.44</b> | 81.75        | 47.92            | 33.77        | 26.06        | 28.17        | 44.18               | 41.01        | 32.55        | 28.55        |
| Gemini1.5-Pro (202409)      | 86.78                | 83.33        | 83.77        | 86.57        | 58.18            | 45.21        | 46.81        | 57.53        | 60.20               | 55.06        | 53.03        | 53.31        |
| Mistral-Large-Instruct-2411 | 91.37                | 85.00        | 81.82        | 82.52        | 56.12            | 44.88        | 36.02        | 42.69        | 44.75               | 41.48        | 38.00        | 29.75        |
| Qwen2.5-72B-Instruct        | 88.32                | 85.00        | 85.06        | 83.89        | 62.10            | 56.16        | 53.14        | 58.13        | 60.73               | 58.66        | 55.77        | 55.09        |
| Qwen2.5-7B-Instruct         | 86.80                | 76.50        | 75.97        | 77.85        | 58.94            | 46.64        | 47.45        | 45.31        | 44.40               | 44.46        | 44.42        | 43.77        |
| Llama-3.3-70B-Instruct      | 88.32                | 84.50        | 83.77        | 82.55        | 53.92            | 39.68        | 31.03        | 27.59        | 45.63               | 38.64        | 34.22        | 24.57        |
| Llama-3.1-8B-Instruct       | 85.79                | 82.50        | 82.47        | 77.18        | 55.78            | 45.74        | 40.93        | 41.58        | 32.70               | 28.41        | 28.73        | 26.04        |
| + with sft                  | 80.20                | 80.50        | 77.27        | 69.80        | 85.53            | 75.46        | 75.71        | 73.33        | 80.61               | 76.99        | 78.98        | 81.47        |
| + with sft&dpo              | 83.76                | 82.00        | 80.52        | 72.48        | <b>84.08</b>     | <b>75.74</b> | <b>77.73</b> | <b>76.56</b> | <b>86.90</b>        | <b>84.37</b> | <b>87.88</b> | <b>84.85</b> |

Table 6: Prediction accuracy of different length intervals on the test set of FactGuard-Bench.

Lee et al., 2020) —such as insufficient context, inherent ambiguity, etc.—it not only demonstrates a more sophisticated understanding of its own limitations but also enhances user trust by transparently communicating the boundaries of its capabilities. This reasoned refusal is superior to a simple direct rejection, as it helps users refine their queries or adjust their expectations.

**Remark** We selected Qwen2.5-72B-Instruct (Yang et al., 2024b) as the discriminant model for our experiments. The accuracy of LLM-based evaluation is about 94% after manual evaluation, and more details will be discussed in the Appendix.

### 5.3 Experimental Results

#### 5.3.1 Answer Consistency Evaluation

The evaluation of answer consistency on the FactGuard-Bench test set is presented in Table 5. The analysis distinguishes between answerable and unanswerable questions, with the latter further divided into lack of evidence and misleading evidence categories. The highest overall accuracy observed is 82.39%, achieved by the model augmented with both SFT and DPO. It is evident from the results that while baseline models perform well on answerable questions, their performance on unanswerable questions is suboptimal. For instance, Qwen2.5-72B achieves an 86.25% accuracy on answerable questions but only manages 63.34% and 63.16% on lack of and misleading evidence, respectively. This highlights a significant performance gap and accentuates the limitations of LLMs in handling unanswerable queries, thereby justifying the necessity of the FactGuard-Bench.

Notably, the implementation of SFT significantly improved the model’s performance on unanswerable questions, achieving a 61.05% improvement in handling misleading evidence in Chinese. However, this improvement came at the cost of the model’s performance on answerable Chinese ques-

tions, which dropped from 82.67% to 69.67% after applying SFT. The subsequent application of DPO alleviated this issue, bringing the performance on answerable Chinese questions back up to 77.00%, thereby achieving an overall performance enhancement. Specifically, the overall performance improved from 41.21% before SFT to 77.91% after SFT, and further to 82.39% after DPO. This demonstrates the efficacy of combining SFT and DPO. Moreover, although Table 4 indicates the presence of noise in our synthesized dataset, it still holds learning value, particularly when contrasted with the relatively poor performance metrics observed on unanswerable questions.

Table 6 presents a detailed analysis of model performance across varying text length intervals. The results indicate that the majority of models achieve optimal performance on shorter texts (0–16K tokens), with a discernible decline in efficacy as text length increases. Notably, models fine-tuned via SFT using FactGuard-Bench’s training data exhibit substantial improvements in addressing unanswerable questions, consistently outperforming baseline systems across all length categories. These findings underscore the utility of FactGuard-Bench in enhancing model robustness and highlight its effectiveness as a benchmark for advancing evaluation and development in this domain.

#### 5.3.2 Reasoning Ability Evaluation

Table 7 presents the evaluation of reasoning capabilities, with a specific focus on model performance for unanswerable questions. The results reveal a consistent pattern among baseline models: a predominant tendency to generate incorrect answers rather than employing refusal mechanisms or providing reasoned responses. However, the application of SFT and DPO yields significant improvements, not only enhancing response accuracy but also substantially increasing the rates of reasoned answers. Here, the optimal model variant achieves

| Model                       | Incorrect ↓<br>answers | Correct answers ↑ |                  |
|-----------------------------|------------------------|-------------------|------------------|
|                             |                        | direct refusals   | reasoned answers |
| GPT-4o (20240806)           | 57.77                  | 11.31             | 30.91            |
| DeepSeek-V3-0324            | 63.07                  | 7.70              | 29.22            |
| Gemini1.5-Pro (202409)      | 47.11                  | 11.96             | 40.93            |
| Mistral-Large-Instruct-2411 | 60.60                  | 12.02             | 27.39            |
| Qwen2.5-72B-Instruct        | 43.00                  | 16.52             | 40.48            |
| Qwen2.5-72B-Instruct        | 55.20                  | 13.80             | 31.00            |
| Llama-3.3-70B-Instruct      | 64.15                  | 10.23             | 25.61            |
| Llama-3.1-8B-Instruct       | 67.01                  | 12.58             | 20.41            |
| + with sft                  | 21.99                  | 22.45             | 55.56            |
| + with sft&dpo              | <b>17.16</b>           | <b>22.71</b>      | <b>60.14</b>     |

Table 7: Percentage breakdown of unanswerable question types in the FactGuard-Bench test set. The three categories sum to 100%, with lower incorrect proportions and higher correct proportions indicating better performance.

a 60.14% rate of reasoned answers, demonstrating a more sophisticated ability to recognize unanswerable questions.

These findings indicate that our method: (1) improves relevance discrimination - enabling models to better identify when questions, while topically related, lack substantiating evidence in context; and (2) strengthens type-matching awareness - preventing false positives when no elements that satisfy the required answer type. Elements here include numerical values, locations, organizations, etc.

## 6 Discussion

FactGuard enables flexible generation of answerable and unanswerable questions. With the goal of detecting and processing unanswerable questions, FactGuard introduces a paradigm shift in the evaluation and enhancement of long-context machine reading comprehension. Similar to how SQuAD 2.0 compels models to determine whether a question can be answered given a contextual passage (Rajpurkar et al., 2018), FactGuard-Bench extends this challenge to significantly longer contexts, pushing the boundaries of current LLMs. As shown in Table 8, models trained with FactGuard-Bench were predicted on the dev set of SQuAD 2.0 and showed significant improvements in their overall metrics, especially in handling unanswerable questions. However, we observe a performance dip in answerable questions, suggesting a trade-off

| Model                 | Overall      | answerable   | unanswerable |
|-----------------------|--------------|--------------|--------------|
| Llama-3.1-8B-Instruct | 73.22        | <b>93.55</b> | 52.95        |
| + with sft            | 80.34        | 80.83        | <b>79.85</b> |
| + with sft&dpo        | <b>80.91</b> | 86.45        | 75.37        |

Table 8: Prediction accuracy on the dev set of SQuAD 2.0.

between optimizing for answerable and unanswerable scenarios. This phenomenon highlights the inherent challenge of balancing the dual objectives of question-answering systems: maintaining high accuracy for answerable questions while simultaneously improving detection of unanswerable ones. Future work may explore adaptive weighting mechanisms or auxiliary training objectives to better harmonize these competing demands.

## 7 Conclusion and future work

In this paper, we presented FactGuard, a multi-agent framework for dynamically generating both answerable and realistic unanswerable questions, alongside FactGuard-Bench, a meticulously curated benchmark designed to evaluate LLMs’ performance in long-context information extraction. Our key contributions include: (1) the development of an innovative multi-agent data synthesis pipeline that simulates real-world unanswerability by modeling ambiguity and contextual irrelevance; (2) the creation of a long-context evaluation benchmark to assess LLM robustness; and (3) empirical evidence highlighting the persistent limitations of state-of-the-art LLMs in handling unanswerable questions, underscoring unresolved challenges in machine reading comprehension.

Future work will focus on two key directions to advance this research frontier. First, we will enhance FactGuard by integrating adaptive multi-agent collaboration strategies and advanced data augmentation techniques to generate even more nuanced and adversarial unanswerable questions. Second, a crucial long-term research objective involves improving the model’s capability to accurately identify unanswerable questions while preserving the performance on answerable questions.

## 8 Limitations

First, limited by the automated process, all synthetic datasets still have a certain percentage of noise. Second, due to the limitations of available resources, we have to admit that we cannot scale our experiments to larger models. For example, claude3.5 (Anthropic, 2024) is limited by the security policy of the API. Our training experiments are only performed on a widely adopted 8B open-source LLM (i.e., Llama-3.1-8B).

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## A Key Prompts

Example of topic labeling:

```
## Text begins
{example.document}
## Text ends
Please output the text of the main one entity, the entity
type can be time, place, event, weather, items, etc. Return
in json format:
{
  "original_entity": str,
  "entity_type": str
}
```

Example of Q generation:

```
## Text begins
{example.document}
## Text ends
Please ask a question based on the original text, with
"{original_entity}" in the question text. And cite the
original text as the evidence for your question.
Return the result in JSON format:
{
  "question": str,
  "evidence": str
}
```

Example of rewriting entity discovery:

```
## Text begins
{example.document}
## Text ends
Replace the "{original_entity}" in the text with a similar
entity, ensuring the following:
1. The replacement entity does not already appear in
the text.
2. The replacement entity is of the same type and semantically
similar to the original.
3. The replacement entity should be as lexically (word-
form) close as possible to the original.
4. The replacement entity should clearly not be the
original entity.
Return the result in JSON format:
{
  "entity": str
}
```

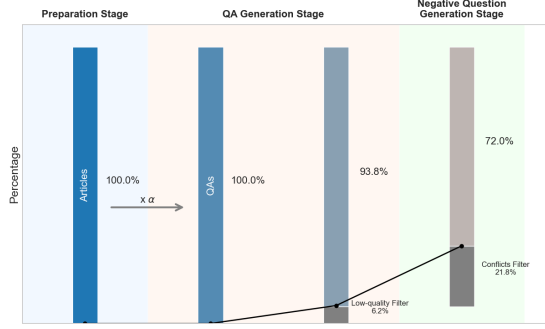


Figure 3: For misleading negative example generation, the percentage of attrition in FactGuard’s data processing program.

## B Data Synthesis Efficiency

As an example, the efficiency of each stage of the data synthesis process for misleading data is shown in Figure 3. During the preparation stage, the ratio between the amount of raw textual data and the number of selected segments is defined by a configurable parameter  $\alpha$ . In this experiment,  $\alpha=1$ , meaning one segment is extracted from each article to generate a single QA pair. By adjusting  $\alpha$ , multiple segments can be selected to generate multiple QA pairs. In the subsequent QA generation stage, the total number of generated QA pairs after filtering was decreases by about 6.2% due to noise in the generation process, such as poorly organized statements and incomplete answers. During the stage of generating negative examples, a post-processing review procedure is applied following the initial agent’s processing. This review process removes questions that fail to meet the requirements, including those related to questions with conflicting answers in different locations and context-independent common sense, resulting in a reduction of approximately 21.8% in the number of examples.

## C LLM-Based Evaluation

To ascertain the reliability of the discriminative model employed in our evaluation, we randomly selected 300 samples for manual review based on the discriminant model’s results of discriminating Qwen2.5-72B answers from standardized answers. Consistent with our approach to validating synthetic data quality, we employed a three-person voting mechanism. The outcome of this manual review is detailed in Table 9.

In **Task 1: Answer Consistency Evaluation**,

| Task 1: Answer Consistency Evaluation. |                     |                  |                     |
|----------------------------------------|---------------------|------------------|---------------------|
| QA class                               | Answerable question | Lack of evidence | Misleading evidence |
| Number                                 | 80                  | 60               | 160                 |
| Quality(%)                             | 95.00               | 93.33            | 93.75               |
| Overall quality(%)                     | 94.00               |                  |                     |

| Task 2: Reasoning Ability for Unanswerable Questions. |                   |                 |                  |
|-------------------------------------------------------|-------------------|-----------------|------------------|
| Answer class                                          | Incorrect answers | Direct refusals | Reasoned answers |
| Number                                                | 60                | 111             | 49               |
| Quality(%)                                            | 93.33             | 91.89           | 97.96            |
| Overall quality(%)                                    | 93.64             |                 |                  |

Table 9: Manual review results of judgment quality by the discriminative model on Qwen2.5-72B response answers.

human annotators evaluated whether the discriminative model accurately identified the consistency between its predictions and the ground truth for answerable and unanswerable questions. The results demonstrate that the discriminative model achieved a commendable accuracy of **94.00%** in Task 1.

In **Task 2: Reasoning Ability for Unanswerable Questions**, the manual review focused on whether the discriminative model could accurately classify responses into three distinct categories: *incorrect answers*, *direct refusals*, and *reasoned answers*. The evaluation revealed that the model achieved an overall classification accuracy of **93.64%**. However, due to subtle or ambiguous rejection/clarification phrasing, the model produced more false negatives than false positives. Although slightly outperformed by human benchmarks, the automated system excels in efficiency, consistency, and scalability, enabling robust iterative refinement.

## D Case Study

To facilitate a clear and intuitive comparison of various models for generating reasoning-based answers to both answerable and unanswerable questions, we present three distinct scenarios in Figure 4. In the answerable scenario, all models exhibit a high degree of accuracy in identifying the correct answers. However, the answers generated by Mistral-Large, GPT4o and Llama3.1-8B, among others, often appear superficial and lack supporting evidence derived from the original text.

In contrast, Qwen2.5-72B and the fine-tuned versions of Llama3.1-8B produce more comprehensive and satisfactory answers. In the second scenario, GPT4o and Llama3.1-8B display significant hallucination in their responses, frequently generating factually incorrect answers. Qwen2.5-72B had both rejection tendencies and reasoning, making it a highly desirable response. In the third scenario, all baseline models are misled by the question, re-

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        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| <p>Question</p> <p>How deep was the quarry according to some sources?</p> <p>Answer</p> <p>The quarry was said to be two hundred feet deep according to some sources. The document mentions that 'Some say it was two hundred foot;' indicating that this depth was an estimate by certain individuals.</p> <p>GPT-4o</p> <p>According to some sources in the document, the quarry was <b>**200 foot**</b> deep. <b>【True】</b></p> <p>Gemini1.5-Pro</p> <p>Some say the quarry was two hundred feet deep. <b>【True】</b></p> <p>Qwen2.5-72B-Instruct</p> <p>According to some sources in the document, the quarry was two hundred foot deep. <i>This is mentioned in the poem "Ware Holes where it states: 'Some say it was two hundred foot; The bottom lay as black as ink.'"</i> <b>【True】</b></p> <p>Mistral-Large-Instruct</p> <p>Two hundred foot. <b>【True】</b></p> <p>Llama-3.1-8B-Instruct</p> <p>Two hundred foot. <b>【True】</b></p> <p>Llama-3.1-8B-Instruct-SFT</p> <p>The depth of the quarry is 200 feet, according to some sources. <i>This is mentioned in the line 'Some say it was two hundred foot,' which suggests that the depth of the quarry is 200 feet.</i> <b>【True】</b></p> <p>Llama-3.1-8B-Instruct-SFT&amp;DPO</p> <p>The quarry was 200 feet deep, according to some sources. <i>Some say it was two hundred foot; the bottom lay as black as ink.</i> <b>【True】</b></p> | <p>Question</p> <p>Who is described as untameable, irresistible, and peremptory?</p> <p>Answer</p> <p>The document does not describe any character or individual as untameable, irresistible, and peremptory. However, the character of Kenyon in the "Westminster Play" section displays traits that could be interpreted as matching this description, given his determined and unyielding opposition to the closure of the debate, despite the efforts of others to persuade him otherwise. He is portrayed as immovable in his stance and unwilling to compromise, which aligns with the traits you mentioned. Yet, the exact adjectives "untameable, irresistible, and peremptory" are not used to describe him or anyone else.</p> <p>GPT-4o</p> <p><b>Mr. Inderwick, O.C., is described as "untameable, irresistible, and peremptory"</b> in the context of his examination in a divorce case. <b>【False】</b></p> <p>Qwen2.5-72B-Instruct</p> <p>The document does not explicitly describe any character or individual with the exact attributes of being untameable, irresistible, and peremptory. However, the closest match to the combination of these attributes is perhaps the character of Kenyon during the debate on the Welsh Church Bill, who is resolute, unwavering, and commanding in his stance, even when it comes to naming tellers for a division. However, none of these characters are explicitly described with the precise terms you mentioned. Could you provide more context or specify which section you are referring to? <b>【True】</b></p> <p>Llama-3.1-8B-Instruct</p> <p><b>The Bishop of St. Asaph is described as untameable, irresistible, and peremptory</b>, but more specifically, it is Kenyon who is described as untameable and irresistible, and also as having an untameable and irresistible "Yoic" (which he later corrects to "No"). <b>【False】</b></p> <p>Llama-3.1-8B-Instruct-SFT</p> <p>The document does not provide a specific description for someone being untameable, irresistible, and peremptory. The text primarily focuses on other themes and does not contain this particular combination of adjectives. <b>【True】</b></p> <p>Llama-3.1-8B-Instruct-SFT&amp;DPO</p> <p>The document does not provide a specific description of someone being untameable, irresistible, and peremptory. The text primarily focuses on other aspects and does not contain this particular combination of words. Therefore, I cannot accurately answer your question based on the the information given in the document. <b>【True】</b></p> | <p>Question</p> <p>剑楠对切菁的感情发生了怎样的变化?<br/>How has Jian Nan's feelings for Ren Jing changed?</p> <p>Answer</p> <p>根据原文，文中描述的是剑尘对切菁的感情变化，而不是剑楠。剑尘对切菁的感情经历了从同情到深深的爱慕，再到因丧失信任而转变的过程。...</p> <p>According to the original text, the text describes the change in Jian Chen's feelings for Ren Jing, not Jian Nan. Jian Chen's feelings for Ren Jing went through a process of change from sympathy to deep admiration, and then to loss of trust. ...</p> <p>GPT-4o</p> <p>通过文档内容分析，剑尘（文中提到的剑楠即是剑尘）对切菁的感情经历了以下几个明显的变化...</p> <p>Through the analysis of the document content, <b>Jian Chen (the Jian Nan mentioned in the text is Jian Chen)</b>'s feelings towards Ren Jing have undergone the following obvious changes... <b>【False】</b></p> <p>Qwen2.5-72B-Instruct</p> <p>剑楠对切菁的感情经历了从热烈到失望，再到试图超脱的过程。...</p> <p><b>Jian Chen's feelings</b> for Ren Jing went from passion to disappointment, and then to trying to detach himself. ... <b>【False】</b></p> <p>Llama-3.1-8B-Instruct</p> <p>剑楠对切菁的感情从最初的同情和爱意逐渐转变为对切菁的理解和宽容。...</p> <p><b>Jian Nan's feelings</b> towards Ren Jing gradually changed from sympathy and love to understanding and tolerance of Renjing. ... <b>【False】</b></p> <p>Llama-3.1-8B-Instruct-SFT</p> <p>根据原文，文中描述的是**剑尘**对切菁感情的变化，而非**剑楠**。剑尘对切菁的感情经历了显著的变化。最初，...</p> <p>According to the original text, the text describes the change in <b>**Jian Chen**'s feelings towards Ren Jing, not **Jian Nan**</b>. Jian Chen's feelings towards Ren Jing have undergone significant changes. Initially,... <b>【True】</b></p> <p>Llama-3.1-8B-Instruct-SFT&amp;DPO</p> <p>根据原文，文中描述了**剑尘**对切菁的感情变化，不是**剑楠**。剑尘对切菁的感情经历了从热烈到冷漠的变化。...</p> <p>According to the original text, the text describes the change in <b>**Jian Chen**'s feelings towards Ren Jing, not **Jian Nan**</b>. Jian Chen's feelings towards Ren Jing changed from passionate to indifferent. ... <b>【True】</b></p> |
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Figure 4: Case study. An examples of answerable questions in English on the left, an example of lack of evidence in English in the center, and an example of misleading evidence in Chinese on the right (translated below). Red underlined text indicates hallucinatory content and green italicized text indicates useful explanations.

sulting in incorrect answers. However, after fine-tuning with SFT and DPO, this issue is mitigated, enabling the models to provide accurate responses that align with the given text.