# COUNTERFACTUAL DELAYED FEEDBACK LEARNING

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# ABSTRACT

Estimation of heterogeneous treatment effects has gathered much attention in recent years and has been widely adopted in medicine, economics, and marketing. Previous studies assumed that one of the potential outcomes of interest could be observed timely and accurately. However, a more practical scenario is that treatment takes time to produce causal effects on the outcomes. For example, drugs take time to produce medical utility for patients and users take time to purchase items after being recommended, and ignoring such delays in feedback can lead to biased estimates of heterogeneous treatment effects. To address the above problem, we study the impact of observation time on estimating heterogeneous treatment effects by further considering the potential response time that potential outcomes have. We theoretically prove the identifiability results and further propose a principled learning approach, known as CFR-DF (Counterfactual Regression with Delayed Feedback), to simultaneously learn potential response times and potential outcomes of interest. Results on both simulated and real-world datasets demonstrate the effectiveness of our method.

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# 1 INTRODUCTION

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Heterogeneous treatment effects (HTE) estimation using observational data is a fundamental problem
that applies to a wide variety of areas (Alaa & Van Der Schaar, 2017; Alaa et al., 2017; Hannart et al.,
2016; LaLonde, 1986; Shalit et al., 2017). For example, in precision medicine, physicians decide
drug allocation by the treatment effect of the patient on the drug (Jaskowski & Jaroszewicz, 2012). In
online markets, the causal effect of recommending an item on a user's purchase behavior is used for
personalized recommendations (Schnabel et al., 2016). Unlike using observed outcomes to make
decisions, HTE accounts for variations in both factual outcomes and counterfactual outcomes among
individuals or subgroups. The challenge lies in accurately estimating HTE due to the unobserved
counterfactual outcomes with alternative treatment (Holland, 1986).

Many methods have been proposed to estimate HTE from observational data. For instance, representation learning-based approaches learn a covariate representation that is independent of the treatment to overcome the covariate shift between the treatment and control groups (Johansson et al., 2016; Shalit et al., 2017; Shi et al., 2019; Yao et al., 2018). The tree-based approach generalizes Bayesian inference and random forest methods for nonparametric estimation (Chipman et al., 2010; Wager & Athey, 2018). The generative model-based approaches use the widely adopted variational autoencoder and generative adversarial network to generate individual counterfactual outcomes (Louizos et al., 2017; Yoon et al., 2018). These studies have also been extended to continuous treatment scenarios (Bica et al., 2020; Nie et al., 2021; Schwab et al., 2018; 2020).

044 Existing methods require that one of the potential outcomes of interest be observed timely and accurate. However, interventions on individuals usually do not affect outcomes of interest immediately, and 046 treatment takes time to produce causal effects on the outcomes. For example, drugs take time to 047 produce medical utility for patients, with the long-term prognosis as the outcome of interest, which 048 benefits the treatment decision from the physicians. In online markets, a recommendation algorithm focuses on whether or not the user will eventually purchase, but users take time to purchase items after being recommended (Chapelle, 2014), which poses a critical challenge in practice: as in Figure 051 1(a), if the observation window is too short, some samples will be incorrectly marked as negative whose conversion will occur in the future; but if it is too long, the recommendation algorithm will not 052 be able to guarantee its timely availability (Yoshikawa & Imai, 2018). In summary, ignoring such delays in outcome response can lead to biased estimates of HTE.



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(b) Observed data with various potential outcomes.

Figure 1: Illustrations for false negative (left) and observed data format (right) under delayed response.

065 In this paper, we first formalize the HTE estimation problem in the presence of delayed response. 066 In contrast to previous studies that only considered the effect of treatment on outcome, we also 067 consider potential response times with different treatments, since treatment may affect response 068 time, e.g., users who receive item recommendations purchase more quickly. Therefore, as in Figure 069 1(a), given the treatment w for an individual, even if the eventual outcome of interest Y(w) is positive, e.g., the user will eventually purchase the item, we can only observe the true positive 071 conversion (Y(w) = 1, Y(w) = 1) when the potential response time is less than the observation time 072  $(D(w) \le T)$ , while observing the false negative outcome (Y(w) = 1, Y(w) = 0) vise versa. Instead, 073 when the eventual outcome Y(w) is negative, e.g., the user never purchases the item, then we observe 074 the negative outcome (Y(w) = 0) regardless of the observation time. Figure 1(b) illustrates the format of the observed data, which comes with an additional challenge, that is, we could not obtain 075 the exact value of the response time if the positive feedback did not occur before the observation time. 076

077 To address the above issues, we study the impact of observation time on estimating heterogeneous 078 treatment effects by further considering the potential response time that potential outcomes have. 079 Theoretically, we prove the eventual potential outcomes are identifiable in the whole population, which is essential for treatment allocation. For subgroups in which individuals always have positive 081 eventual outcomes regardless of treatment, we also show the identifiability of potential response times, which quantifies the causal effect of treatment on response times. Using the eventual outcomes as hidden variables, we reconstruct the posterior distribution of a delayed response and provide 083 explicit solutions to estimate the parameters of interest within a modified EM algorithm. Furthermore, 084 we propose a principled learning approach that extends counterfactual regression (CFR) to delayed 085 feedback outcomes, named CFR-DF, to simultaneously predict potential outcomes and potential response times. Finally, we discuss the importance of this work for policy learning and validate the 087 effectiveness of the proposed method on both synthetic and real-world datasets. 088

- 089 The main contributions of this paper are summarized as follows:
  - We formalize the HTE estimation problem with delayed response, in which treatment takes time to produce a causal effect on the outcome.
  - We theoretically prove the eventual potential outcome is identifiable, and also show the identifiability of potential response times on the always-positive stratum.
  - We propose a principled learning algorithm, called CFR-DF, that utilizes the EM algorithm to estimate both eventual potential outcomes and potential response times.
  - We perform extensive experiments on both synthetic and real-world datasets to show the effectiveness of the proposed approach in estimating HTE with delayed responses.
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- 2 HETEROGENEOUS TREATMENT EFFECT WITH DELAYED RESPONSE
- 102 2.1 NOTATION AND SETUP

In this paper, we consider the case of binary treatment. Suppose a simple random sample of n units from a super population  $\mathbb{P}$ , for each unit i, the covariate and the assigned treatment are denoted as  $X_i \in \mathcal{X} \subset \mathbb{R}^m$  and  $W_i \in \mathcal{W} = \{0, 1\}$ , where  $W_i = 1$  means receiving the treatment and  $W_i = 0$ means not receiving the treatment, respectively. Different from the previous problem setup in both standard HTE estimation (Johansson et al., 2016; Shalit et al., 2017; Shi et al., 2019; Yao et al., 2018)

Group	Y(0)	Y(1)	D(0)	D(1)	Preferred treatment
PP	1	1	$\checkmark$	$\checkmark$	Depends on $\tau_D(x)$
NP	0	1	$\infty$	$\checkmark$	Treatment $(W = 1)$
PN	1	0	$\checkmark$	$\infty$	Control $(W = 0)$
IN	0	0	$\infty$	$\infty$	Either $(W = 0 \text{ or } 1)$

Table 1: The units are divided into four strata based on the joint potential outcomes (Y(0), Y(1)).

116 and recent time-to-event studies related to survival analysis (Gupta et al., 2023; Chapfuwa et al., 117 2021; Curth et al., 2021), we consider the response time from the imposing treatment to producing influence on the outcome. Specifically, let  $Y_i \in \mathcal{Y} = \{0,1\}$  be the binary outcome at the eventual 118 time, e.g., whether a user will eventually purchase, as the primary outcome of interest, and we call 119 unit with  $Y_i = 1$  as a positive sample. Without loss of generality, the time at which the treatment 120  $W_i$  is imposed on unit i is taken as the start time, let  $D_i$  be the response time for individuals with 121  $Y_i = 1$  to produce positive feedback, and we set  $D_i = \infty$  for individuals with  $Y_i = 0$ . As shown in 122 Figure 1(a), given an observation time  $T_i$ , we see a positive feedback at  $T_i$ , denoted as  $\tilde{Y}_i^T = 1$ , if 123 and only if individual i is a positive sample  $Y_i = 1$  with the response time  $D_i \leq T_i$ , and marked as 124 true positive. However, for some other positive samples with  $Y_i = 1$ , we would see false negative 125 feedback  $\tilde{Y}_i^T = 0$  at the observation time  $T_i$ , when the response time is greater than the observation time, i.e.,  $D_i > T_i$ , and marked as *false negative*. For samples that never yield positive outcomes, we 126 127 observe negative feedback  $\tilde{Y}_i^T = 0$  for all observation times  $T_i$ , and marked as *true negative*. 128

To study the effect of treatment on the eventual outcome and the response time, we adopt the potential 129 outcome framework (Rubin, 1974; Neyman, 1990) in causal inference. Specifically, let  $Y_i(0)$  and 130  $Y_i(1)$  be the eventual outcome of unit i had this unit receive treatment  $W_i = 0$  and  $W_i = 1$ , 131 respectively. In addition, since treatment may have an effect on the response time, e.g., users purchase 132 more quickly when receiving ads about an item, we denote  $D_i(0)$  and  $D_i(1)$  be the potential response 133 time had unit i receive treatment  $W_i = 0$  and  $W_i = 1$ , respectively. Therefore, given an observation 134 time  $T_i$ , the corresponding potential outcomes  $\tilde{Y}_i^T(0)$  and  $\tilde{Y}_i^T(1)$  can be analogously defined. Since each unit can be only assigned with one treatment, we always observe the corresponding outcome 135 136 to be either  $Y_i^T(0)$  or  $Y_i^T(1)$ , but not both, which is also known as the fundamental problem of 137 causal inference (Holland, 1986; Morgan & Winship, 2015). However, one should note that similar 138 conclusions no longer hold for the eventual potential outcomes  $(Y_i(0), Y_i(1))$  and the potential 139 response times  $(D_i(0), D_i(1))$ , as we cannot observe the exact eventual outcome as well as the 140 response time due to the limited observation time. 141

We assume that the observation for unit i is  $\tilde{Y}_i^T = (1 - W_i)\tilde{Y}_i^T(0) + W_i\tilde{Y}_i^T(1)$ . In other words, the observed outcome at time  $T_i$  is the potential outcome corresponding to the assigned treatment, which is also known as the consistency assumption in the causal literature. We assume that the stable unit treatment value assumption (STUVA) assumption holds, i.e., there should not be alternative forms of treatment and interference between units. Furthermore, we assume the positivity of treatment assignment, i.e.,  $\eta < \mathbb{P}(W_i = 1 | X_i = x) < 1 - \eta$ , where  $\eta$  is a constant between 0 and 1/2.

We summarize the observed data formats in Figure 1(b), with the following three cases.

• True positive  $(Y_i(w) = 1, \tilde{Y}_i^T(w) = 1)$  with observed  $(W_i = w, D_i(w) = d \le T_i, \tilde{Y}_i^T(w) = 1)$ ;

• False negative  $(Y_i(w) = 1, \tilde{Y}_i^T(w) = 0)$  with observed  $(W_i = w, T_i = t, \tilde{Y}_i^T(w) = 0);$ 

• True negative  $(Y_i(w) = 0, \tilde{Y}_i^T(w) = 0)$  with observed  $(W_i = w, T_i = t, \tilde{Y}_i^T(w) = 0)$ ,

which leads to an additional challenge due to one cannot distinguish between *false negative* and *true negative* directly from the observed data ( $W_i = w, T_i = t, \tilde{Y}_i^T(w) = 0$ ).

157 2.2 PARAMETERS OF INTEREST

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We consider two meaningful parameters of interest in the following. For simplification, we drop the subscript *i* for a generic unit hereafter. First, unlike previous studies that focused on the HTE of treatment on current observed outcomes, i.e.,  $\tau^T(x) = \mathbb{E}[\tilde{Y}^T(1) - \tilde{Y}^T(0) | X = x]$ , we focused on the HTE of treatment on the eventual outcomes, i.e.,  $\tau(x) = \mathbb{E}[Y(1) - Y(0) | X = x]$ . Notably, the

166 Next, we show that individuals can be divided into four strata by considering the joint potential 167 outcomes (Y(0), Y(1)), as shown in Table 1, and named as the *always-positive* stratum, useful 168 treatment stratum, harmful treatment stratum, and always-negative stratum accordingly. From a policy learning perspective, it is clear that treatment should be given and not given to individuals in 170 useful treatment stratum and harmful treatment stratum, respectively. For individuals in the always-171 negative stratum, for example, users who will never purchase or patients who will always be cured 172 regardless of treatment, either of the treatments is reasonable and results in no difference. When 173 considering individuals in the *always-positive* stratum, despite having both Y(0) = 1 and Y(1) = 1for the eventual outcomes, it is meaningful to study the HTE of the treatment on the response times. 174 Formally, the causal estimated of interest is  $\mathbb{E}[D(1) - D(0) \mid Y(0) = 1, Y(1) = 1, X = x]$ . For the 175 other three strata, since there exists a treatment w such that Y(w) = 0, the corresponding response 176 time can be regarded as  $D(w) = \infty$ , resulting in HTE of treatment on response time being ill-defined. 177

- We summarize the causal estimand of interest as follows.
- HTE on the eventual outcome:  $\tau(x) = \mathbb{E}[Y(1) Y(0) \mid X = x];$ 
  - HTE on the response time:  $\tau_D(x) = \mathbb{E}[D(1) D(0) | Y(0) = 1, Y(1) = 1, X = x].$
- 183 2.3 IDENTIFIABILITY RESULTS

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185 We then discuss the identifiability of the causal parameters of interest in Section 2.2. We adopt and 186 refer to the following assumptions.

187 Assumption 1 (Unconfoundedness).  $W \perp (D(0), D(1), \tilde{Y}^t(0), \tilde{Y}^t(1)) \mid X \text{ for all } t > 0.$ 188 Assumption 2 (Time Independence).  $T \perp (D(0), D(1), \tilde{Y}^t(0), \tilde{Y}^t(1), W) \mid X \text{ for all } t > 0.$ 

Assumption 3 (Time Sufficiency).  $\inf\{d: F_D^{(w)}(d \mid Y(w) = 1, X) = 1\} < \inf\{t: F_T(t) = 1\}$  for w = 0, 1, where  $F(\cdot)$  is the cumulative distribution function (cdf).

Assumption 4 (Monotonicity).  $Y(0) \le Y(1)$ .

Assumption 5 (Principal Ignorability).  $(W, Y(w)) \perp D(1-w) \mid Y(1-w), X \text{ for } w = 0, 1.$ 

194 Among them, unconfoundedness is also known as no unmeasured confounders assumption as it 195 holds if all variables that affect both treatment and potential outcomes are included in X. Time 196 independence holds since the observation occurs after the treatment, and the observation does not 197 affect the potential response times D(w) and the potential outcomes  $\tilde{Y}^t(w)$  at a given time t > 0198 for w = 0, 1. Time Sufficiency means that we need a subset of individuals (not all) with observed 199 outcomes  $\tilde{Y} = 1$  to identify eventual potential outcomes, which is a necessary condition for studying 200 survival analysis. Monotonicity assumption is plausible in many applications when the effect of the 201 decision on the outcome is non-negative for all individuals, e.g., the drug is not harmful to the patient 202 or recommendations do not have a negative effect on user purchases. Principal Ignorability requires that the expectations of the potential outcomes do not vary across principal strata conditional on the 203 covariates. It is widely used in applied statistics (Imai & Jiang, 2020; Ben-Michael et al., 2022). 204

We next provide the identifiability results of three causal parameters (see Appendix A.2.1 for proofs). Theorem 1. Under Assumptions 1-3, the HTE on the eventual outcome  $\tau(x)$  is identifiable.

To identify the HTE of treatment on potential response times in the *always-positive* stratum, we introduce the monotonicity assumption to identify the probability of belonging to this stratum.

- **Lemma 1.** Under Assumptions 1-4,  $\mathbb{P}(Y(0) = 1, Y(1) = 1 | X = x)$  is identifiable.
- Following the previous studies (Imai & Jiang, 2020; Ben-Michael et al., 2022; Jiang et al., 2022), we assume principal ignorability holds to identify the HTE of treatment on potential response times in the *always-positive* stratum. Under all of the above assumptions,  $\tau_D(x)$  is also identifiable.
- **Theorem 2.** Under Assumptions 1-5, the HTE on the response time in the always-positive stratum  $\tau_D(x) = \mathbb{E}[D(1) D(0) | Y(0) = 1, Y(1) = 1, X = x]$  is identifiable.

# <sup>216</sup> 3 CFR-DF: COUNTERFACTUAL REGRESSION WITH DELAYED FEEDBACK

In this section, we propose a principled learning approach to perform CounterFactual Regression with Delayed Feedback on outcomes, named CFR-DF. Specifically, CFR-DF consists of two sets of models to predict the eventual potential outcomes, i.e.,  $\mathbb{P}(Y(0) = 1 \mid X = x)$  and  $\mathbb{P}(Y(1) = 1 \mid X = x)$ and the potential response times, i.e.,  $\mathbb{P}(D(0) = d \mid X = x, Y(0) = 1)$  and  $\mathbb{P}(D(1) = d \mid X = x, Y(1) = 1)$ , respectively, the former of which can be flexibly exploited from previous HTE estimation methods in the following framework, and we take the widely used counterfactual regression (CFR) (Shalit et al., 2017) for illustration purpose.

Recall that in Figure 1(b), we show two possible observed data formats. On the one hand, the probability of observing positive feedback  $\tilde{Y}^T = 1$  with response time D = d at time T = t > d:

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$$p(\tilde{Y}^T = 1, D = d \mid X = x, W = w, T = t) = p(Y = 1, D = d \mid X = x, W = w)$$
$$= \mathbb{P}(Y(w) = 1 \mid X = x, W = w)p(D(w) = d \mid X = x, W = w, Y(w) = 1)$$

$$= \mathbb{P}(Y(w) = 1 \mid X = x)p(D(w) = d \mid X = x, Y(w) = 1),$$

where the first equality follows from time independence, the second equality follows from the consistency assumption, and the last equality follows from the unconfoundedness assumption.

On the other hand, by the law of total probabilities, and again using the conditional independence of observation time, the probability of not having observed positive feedback at time T = t > d is:

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$$\begin{split} & \mathbb{P}(\tilde{Y}^T = 0 \mid X = x, W = w, T = t) \\ & = \mathbb{P}(Y = 0 \mid X = x, W = w) \mathbb{P}(\tilde{Y}^t = 0 \mid X = x, W = w, Y = 0) \\ & + \mathbb{P}(Y = 1 \mid X = x, W = w) \mathbb{P}(\tilde{Y}^t = 0 \mid X = x, W = w, Y = 1), \end{split}$$

where  $\mathbb{P}(Y = 0 \mid X = x, W = w)$  is equivalent to  $\mathbb{P}(Y(w) = 0 \mid X = x)$  by unconfoundedness assumption, with similar result holds for  $\mathbb{P}(Y = 1 \mid X = x, W = w)$ . In addition, we have  $\mathbb{P}(\tilde{Y}^t = 0 \mid X = x, W = w, Y = 0) = 1$ , due to eventual outcome Y = 0 implies  $\tilde{Y}^t = 0$  for all t > 0. Next we focus on the last item  $\mathbb{P}(\tilde{Y}^t = 0 \mid X = x, W = w, Y = 1)$ .

By noting the equivalence between  $(\tilde{Y}^t(w) = 0, Y(w) = 1)$  and (D(w) > t, Y(w) = 1), we have:

$$\begin{split} \mathbb{P}(\tilde{Y}^t = 0 \mid X = x, W = w, Y = 1) &= \mathbb{P}(D(w) > t \mid X = x, Y(w) = 1) \\ &= \int_t^\infty p(D(w) = u \mid X = x, Y(w) = 1) du. \end{split}$$

With the above results, we have the probability of  $\tilde{Y}^T = 0$  at time T = t is:

$$\mathbb{P}(\tilde{Y}^T = 0 \mid X = x, W = w, T = t) = \mathbb{P}(Y(w) = 0 \mid X = x) + \mathbb{P}(Y(w) = 1 \mid X = x) \int_t^\infty p(D(w) = u \mid X = x, Y(w) = 1) du$$

which can be represented by two sets of models in CFR-DF.

Different from CFR, an essential challenge is that we cannot observe the eventual outcomes Y, which results in the unavailability to directly fit the potential outcomes of interest  $\mathbb{P}(Y(w) = 0 \mid X = x)$ and  $\mathbb{P}(Y(w) = 1 \mid X = x)$  from the observed data. To address this problem, we treat the eventual potential outcomes as latent variables, and estimate the parameters of interest using a modified EM algorithm as below, which addresses both the confounding bias and the missing eventual outcomes.

**Expectation Step.** For a given data point  $(x_i, w_i, t_i, y_i^t)$ , we need to compute the posterior probability of the hidden variable  $p_i := \mathbb{P}(Y_i(w_i) = 1 \mid X = x_i, W = w_i, T = t_i, \tilde{Y}^T = y_i^t)$ . If positive feedback  $y_i^t = 1$  is observed at time T = t, then it is obvious that  $p_i = 1$  for unit *i*. Alternatively, if  $y_i^t = 0$  is observed at time *t* for individual *i*, then the posterior probability  $p_i$  can be expressed as:

$$p_i = \mathbb{P}(Y_i(w_i) = 1 \mid X = x_i, W = w_i, T = t_i, Y_i^T = 0)$$

$$= \frac{\mathbb{P}(\tilde{Y}_i^T(w_i) = 0 \mid X = x_i, Y_i(w_i) = 1, T = t_i)\mathbb{P}(Y_i(w_i) = 1 \mid X = x_i)}{\mathbb{P}(\tilde{Y}_i^T = 0 \mid X = x_i, W = w_i, T = t_i)},$$



Figure 2: Overview of CFR-DF Architecture. For the representation block, we use multi-layer neural networks  $\Phi$  with ELU activation function to learn representation and each network has two/three layers with  $m_X$  units, respectively. Then, we use a single-layer network  $h^Y$  with Sigmoid activation to achieve  $\hat{P}(Y = 1)$  and a single-layer network  $h^D$  with SoftPlus sigmoid activation to achieve  $\hat{\lambda}$ .

which can be calculated from the maximization step of the models in CFR-DR in the following.

**Maximization Step.** Given the hidden variable values  $p_i$  computed from the E step, let  $S = s_i$  denote  $(X = x_i, W = w_i, T = t_i)$ , we maximize the expected log-likelihood during the M step:

$$\sum_{i} p_{i} \log \mathbb{P}(Y_{i}(w_{i}) = 1 \mid X = x_{i}) + \sum_{i} (1 - p_{i}) \log(1 - \mathbb{P}(Y_{i}(w_{i}) = 1 \mid X = x_{i}))$$
$$+ \sum_{i:\tilde{y}_{i}^{t}=1} \log p(D_{i}(w_{i}) = d_{i} \mid X = x_{i}, Y_{i}(w_{i}) = 1)$$
$$+ \sum_{i:\tilde{w}_{i}^{t}=0} p_{i} \log \int_{t_{i}}^{\infty} p(D(w_{i}) = u \mid X = x_{i}, Y_{i}(w_{i}) = 1) du,$$

where the eventual potential outcome model  $\mathbb{P}(Y(w) = 1 | X = x)$  and the potential response time model p(D(w) = d | X = x, Y(w) = 1) can be optimized independently. Due to space limitations, the computation details of parametric and non-parametric EM models are deferred to Appendix A.2.2.

Let  $h^{Y}(\Phi^{Y}(x), w)$  be the prediction model for the eventual potential outcomes  $\mathbb{P}(Y(w) = 1 | X = x)$ , and  $h^{D}(\Phi^{D}(x), w, d)$  be the prediction model for the potential response times p(D(w) = d | X = x, Y(w) = 1), where  $\Phi^{Y} : \mathcal{X} \to \mathcal{R}^{Y}$  and  $\Phi^{D} : \mathcal{X} \to \mathcal{R}^{D}$  are the covariate representations,  $\mathcal{R}^{Y}$  and  $\mathcal{R}^{D}$  are the representation spaces, and  $h^{Y} : \mathcal{R}^{Y} \times \{0,1\} \to \mathcal{Y}$  and  $h^{D} : \mathcal{R}^{D} \times \{0,1\} \times \mathbb{R}^{+} \to \mathbb{R}^{+}$  are the prediction heads, respectively. Inspired by CFR (Shalit et al., 2017), we take the Integral Probability Metric (IPM) distance induced by the representations as a penalty term, to control the generalization error caused by covariate shift between the treatment and control group.

Given the posterior probabilities  $p_i$  computed from the E step, we train the eventual potential outcome model by minimizing the derived negative log-likelihood in the M step with the IPM distance:

 $\ell(h^Y, \Phi^Y \mid p_1, \dots, p_n) = -\sum p_i \log h^Y(\Phi^Y(x_i), w_i)$ 

$$-\sum_{i} (1-p_i) \log(1-h^Y(\Phi^Y(x_i), w_i)) + \alpha^Y \cdot \operatorname{IPM}_{\mathcal{G}^Y}(\{\Phi^Y(x_i)\}_{i:w_i=0}, \{\Phi^Y(x_i)\}_{i:w_i=1}),$$

where  $\mathcal{G}^{Y}$  is a family of functions  $g^{Y} : \mathcal{R}^{Y} \to \mathcal{Y}$ , and  $\alpha^{Y}$  is a hyper-parameter. For two probability density functions p, q defined over  $\mathcal{S} \subseteq \mathbb{R}^{d}$ , and for a function family G of functions  $g : \mathcal{S} \to \mathbb{R}$ , the IPM distance is  $\operatorname{IPM}_{G}(p, q) := \sup_{q \in G} |\int_{\mathcal{S}} g(s)(p(s) - q(s))ds|$ . Similarly, we train the potential

	Toy $(b_D = 0)$		Toy $(b_D = 0.5)$		TOY $(b_D = 1)$		
Method	$\epsilon_{ m PEHE}$	$\epsilon_{ m ATE}$	$\epsilon_{ m PEHE}$	$\epsilon_{ m ATE}$	$\epsilon_{ m PEHE}$	$\epsilon_{\mathrm{ATE}}$	
T-learner	$0.535 \pm 0.041$	$0.069 \pm 0.024$	$0.514 \pm 0.036$	$0.028 \pm 0.017$	$0.523 \pm 0.028$	$0.109 \pm 0.017$	
CFR	$0.536 \pm 0.042$	$0.071 \pm 0.025$	$0.517 \pm 0.037$	$0.025 \pm 0.016$	$0.523 \pm 0.028$	$0.108 \pm 0.016$	
SITE	$0.630 \pm 0.058$	$0.023 \pm 0.041$	$0.646 \pm 0.077$	$0.026 \pm 0.020$	$0.654 \pm 0.039$	$0.128 \pm 0.045$	
Dragonnet	$0.612 \pm 0.080$	$0.101 \pm 0.055$	$0.499 \pm 0.023$	$0.028 \pm 0.024$	$0.504 \pm 0.018$	$0.095 \pm 0.032$	
CFR-ISW	$0.552 \pm 0.057$	$0.064 \pm 0.040$	$0.602 \pm 0.084$	$0.034 \pm 0.024$	$0.590 \pm 0.081$	$0.122 \pm 0.023$	
DR-CFR	$0.539 \pm 0.030$	$0.071 \pm 0.032$	$0.521 \pm 0.044$	$0.032 \pm 0.026$	$0.524 \pm 0.038$	$0.107 \pm 0.035$	
DER-CFR	$0.548 \pm 0.051$	$0.051 \pm 0.029$	$0.540 \pm 0.037$	$0.066 \pm 0.043$	$0.568 \pm 0.034$	$0.162 \pm 0.032$	
CEVAE	$0.661 \pm 0.077$	$0.123 \pm 0.039$	$0.661 \pm 0.077$	$0.122 \pm 0.039$	$0.661 \pm 0.077$	$0.122 \pm 0.039$	
GANITE	$0.672 \pm 0.074$	$0.173 \pm 0.037$	$0.662 \pm 0.075$	$0.147 \pm 0.036$	$0.655 \pm 0.076$	$0.122\pm0.035$	
T-DF	$0.416 \pm 0.019$	$0.021 \pm 0.008$	$0.432 \pm 0.013$	$0.017 \pm 0.014$	$0.407 \pm 0.016$	$0.013 \pm 0.007$	
CFR-DF	$0.409 \pm 0.018$	$0.019 \pm 0.008$	$0.404 \pm 0.014$	$0.013 \pm 0.009$	$0.395 \pm 0.013$	$0.011 \pm 0.009$	

Table 2: Performance comparison (MSE  $\pm$  SD) on synthetic datasets with varying  $b_D$ .

Table 3:  $\epsilon_{\text{PEHE}}$  of HTE estimations for potential response times with varying  $b_D$ .

Toy $(b_D = 0)$	$  \qquad \mathbb{P}(D(1) > c$	$d \mid Y(0) = 1, Y(0)$	(1) = 1, X = x)	$-\mathbb{P}(D(0) > d \mid 2)$	Y(0) = 1, Y(1) =	=1, X = x)	$  \tau_D(x)$
D > d	d = 0.1	d = 0.2	d = 0.5	d = 1.0	d = 2.0	d = 5.0	N/A
T-DF CFR-DF	0.017 ± 0.003 0.014 ± 0.001	$\begin{array}{c} 0.031 \pm 0.005 \\ \textbf{0.025} \pm \textbf{0.003} \end{array}$	0.056 ± 0.009 0.045 ± 0.005	0.068 ± 0.012 0.054 ± 0.007	$\begin{array}{c} 0.055 \pm 0.012 \\ \textbf{0.042} \pm \textbf{0.005} \end{array}$	$\begin{array}{c} 0.015 \pm 0.007 \\ \textbf{0.008} \pm \textbf{0.002} \end{array}$	0.190 ± 0.030 0.152 ± 0.016
Toy $(b_D = 1)$	$\mathbb{P}(D(1) > c$	$l \mid Y(0) = 1, Y(1)$	(1) = 1, X = x) -	$-\mathbb{P}(D(0) > d \mid X)$	Y(0) = 1, Y(1) =	=1, X = x)	$  \tau_D(x)$
Toy $(b_D = 1)$ D > d	$ \begin{array}{ c c } \mathbb{P}(D(1) > d \\ \hline d = 0.1 \end{array} $	$l \mid Y(0) = 1, Y(0) = 1, d = 0.2$	1) = 1, X = x) - d = 0.5	$-\mathbb{P}(D(0) > d \mid 2)$ $d = 1.0$	Y(0) = 1, Y(1) = d = 2.0	= 1, X = x) $d = 5.0$	$   au_D(x)$    N/A

response time model using the training loss:

$$\ell(h^{D}, \Phi^{D} \mid p_{1}, \dots, p_{n}) = \sum_{i:\tilde{y}_{i}^{t}=1} \log h^{D}(\Phi^{D}(x_{i}), w_{i}, d_{i})$$
  
+ 
$$\sum_{i:\tilde{y}_{i}^{t}=0} p_{i} \log \int_{t_{i}}^{\infty} h^{D}(\Phi^{D}(x_{i}), w_{i}, u) du + \alpha^{D} \cdot \operatorname{IPM}_{\mathcal{G}^{D}}(\{\Phi^{D}(x_{i})\}_{i:w_{i}=0}, \{\Phi^{D}(x_{i})\}_{i:w_{i}=1}),$$

with  $\mathcal{G}^D$  and  $\alpha^D$  defined similarly. We summarize the whole algorithm including the detailed backbone and hyper-parameters choosing, as well as provide the pseudo-code in Appendix A.3. In addition, our work can be naturally extended to non-binary treatments with the identifiability results of true HTE in all strata, i.e.,  $\mathbb{E}[Y(w) \mid X = x]$  for all  $w \in \mathcal{W}$ . See Appendix A.4 for more details.

#### 4 EXPERIMENTS

#### 4.1 BASELINES AND EVALUATION PROTOCOLS

We evaluate our framework CFR-DF, and its variant without balancing regularization (T-DF), in the task of (i) estimating HTE on the eventual outcome and (ii) estimating HTE on the re-sponse time in the always-positive stratum. We compare our method with the following meth-ods: T-learner (Künzel et al., 2019), representation-based algorithms including CFR (Shalit et al., 2017), SITE (Yao et al., 2018), Dragonnet (Shi et al., 2019), CFR-ISW (Hassanpour & Greiner, 2019), **DR-CFR** (Hassanpour & Greiner, 2020) and **DER-CFR** (Wu et al., 2022), and generative algorithms CEVAE (Louizos et al., 2017) and GANITE (Yoon et al., 2018). Following previous studies (Shalit et al., 2017; Wu et al., 2022), we evaluate the performance of HTE estimation using  $\epsilon_{\text{PEHE}} = \frac{1}{N} \sum_{i=1}^{N} \left( (\hat{y}_i(1) - \hat{y}_i(0)) - (y_i(1) - y_i(0)) \right)^2$  and  $\epsilon_{\text{ATE}} =$  $\left|\frac{1}{N}\sum_{i=1}^{N}(\hat{y}_{i}(1)-\hat{y}_{i}(0)-(y_{i}(1)-y_{i}(0)))\right|$ , where  $\hat{y}_{i}$  and  $y_{i}$  are predicted and true outcomes. 

### **4.2 DATASETS**

376 Synthetic Datasets. Since the true potential outcomes are rarely available for real-world, we 377 conduct simulation studies using synthetic datasets as follows. The observed covariates are generated from  $X \sim \mathcal{N}(0, I_{m_X})$ , where  $I_{m_X}$  denotes  $m_X$ -degree identity matrix. The observed treatment



Figure 3: Effects of varying average observation time on synthetic datasets with varying  $b_D$ .

394  $W \sim \text{Bern}(\pi(X))$ , where  $\pi(X) = \mathbb{P}(W = 1 \mid X) = \sigma(\theta_W \cdot X), \ \theta_W \sim U(-1, 1)$ , and  $\sigma(\cdot)$ denotes the sigmoid function. For the eventual potential outcomes, we generate the control outcome  $Y(0) \sim \text{Bern}(\sigma(\theta_{Y0} \cdot X^2 + 1)))$ , and the treated outcome  $Y(1) \sim \text{Bern}(\sigma(\theta_{Y1} \cdot X^2 + 2)))$ , where 396  $\theta_{Y0}, \theta_{Y1} \sim U(-1, 1)$ . In addition, we generate the potential response time  $D(0) \sim \text{Exp}(\exp(\theta_{D0} \cdot \theta_{Y1}))$ 397  $(X)^{-1}$ , and  $D(1) \sim \text{Exp}(\exp(\theta_{D1} \cdot X - b_D)^{-1})$ , where  $\theta_{D0}, \theta_{D1} \sim U(-0.1, 0.1)$ , and  $b_D$  controls the heterogeneity of response time functions. The observation time is generated via  $T \sim \text{Exp}(\lambda)$ , 398 399 where  $\lambda$  is the rate parameter of the exponential distribution, and we set  $\lambda = 1$  in our experiments, 400 i.e., the average observation time is  $\overline{T} = \lambda^{-1} = 1$ . Finally, the observed outcome is  $\tilde{Y}^T(W) =$ 401  $W \cdot Y(1) \cdot \mathbb{I}(T \ge D(1)) + (1 - W) \cdot Y(0) \cdot \mathbb{I}(T \ge D(0))$ , where  $\mathbb{I}(\cdot)$  is the indicator function. Based 402 on the data generation process described above, we sample N = 20,000 samples for training and 403 3,000 samples for testing. We repeat each experiment 10 times to report the mean and standard 404 deviation of the results ( $\epsilon_{\rm PEHE}$  and  $\epsilon_{\rm ATE}$ ). Moreover, we vary the heterogeneity of response times by 405 setting  $b_D \in \{0, 0.5, 1\}$ , named the dataset as TOY ( $b_D = 0$ ), TOY ( $b_D = 0.5$ ), and TOY ( $b_D = 1$ ), 406 respectively. Besides, we evaluate our algorithm on the TOY ( $b_D = 0$ ) and TOY ( $b_D = 1$ ) with the average observation time  $\bar{T} \in \{0.5, 1, 5, 10, 20, 50\}$ . 407

408 Real-World Datasets. We also evaluate our CFR-DF on three widely-adopted real-world datasets: 409 AIDS<sup>1</sup> (Hammer et al., 1997; Norcliffe et al., 2023), JOBS<sup>2</sup> (LaLonde, 1986; Shalit et al., 2017), 410 and TWINS<sup>3</sup> (Almond et al., 2005; Wu et al., 2022). The AIDS dataset collected between January 411 1996 and January 1997 involved 1,156 patients in 33 AIDS clinical trial units and 7 National 412 Hemophilia Foundation sites in the United States and Puerto Rico and was used to study the impact 413 and effectiveness of antiretroviral therapy on HIV-positive patients. The JOBS dataset is widely used in the field of causal inference. It is built upon randomized controlled trials and aims to assess 414 the effects of job training programs on employment status. The TWINS dataset is derived from all 415 twins born in the USA between the years 1989 and 1991 and is utilized to assess the influence of 416 birth weight on mortality within one year, from which we obtain covariates X. Following the same 417 procedure for generating synthetic datasets, we generate treatment W, potential outcomes Y(0) and 418 Y(1), potential response times D(0) and D(1), observation time T and factual outcomes  $\tilde{Y}^T(W)$ . 419 Then we randomly split the samples into training/testing with an 80/20 ratio with 10 repetitions. 420

4.3 RESULTS

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423 **Performance Comparison.** We compare our method with the baselines for estimating the HTE on the 424 eventual outcome with varying response time functions in Table 2. The optimal and second-optimal 425 performance are **bold** and underlined, respectively. First, the proposed CFR-DF stably outperforms 426 the baselines, as the previous methods do not take into account the delayed response, leading to 427 biased estimates of HTE. Second, the T-DF method without using balancing regularization slightly 428 degrades the performance compared to CFR-DF, due to the inability to resolve the confounding

<sup>&</sup>lt;sup>1</sup>https://scikit-survival.readthedocs.io/

<sup>&</sup>lt;sup>2</sup>http://www.fredjo.com/

<sup>&</sup>lt;sup>3</sup>http://www.nber.org/data/

	AIDS		JOBS		TWINS	
Method	$\epsilon_{\rm PEHE}$ $\epsilon_{\rm ATE}$		$\epsilon_{\mathrm{PEHE}}$ $\epsilon_{\mathrm{ATE}}$		$\epsilon_{\mathrm{PEHE}}$ $\epsilon_{\mathrm{ATE}}$	
T-learner	$0.525 \pm 0.052$	$0.091 \pm 0.064$	$0.528 \pm 0.043$	$0.085 \pm 0.041$	$0.390 \pm 0.071$	$0.050 \pm 0.02$
CFR	$0.531 \pm 0.046$	$0.083 \pm 0.058$	$0.510 \pm 0.035$	$0.064 \pm 0.039$	$0.378 \pm 0.057$	$0.029 \pm 0.01$
SITE	$0.601 \pm 0.031$	$0.082 \pm 0.056$	$0.568 \pm 0.045$	$0.064 \pm 0.053$	$0.495 \pm 0.087$	$0.139 \pm 0.05$
Dragonnet	$0.546 \pm 0.051$	$0.105 \pm 0.042$	$0.555 \pm 0.060$	$0.084 \pm 0.060$	$0.440 \pm 0.103$	$0.096 \pm 0.06$
CFR-ISW	$0.592 \pm 0.053$	$0.098 \pm 0.032$	$0.499 \pm 0.035$	$0.058 \pm 0.056$	$0.392 \pm 0.048$	$0.039 \pm 0.02$
DR-CFR	$0.577 \pm 0.056$	$0.078 \pm 0.044$	$0.525 \pm 0.077$	$0.079 \pm 0.060$	$0.390 \pm 0.046$	$0.039 \pm 0.02$
DER-CFR	$0.609 \pm 0.076$	$0.081 \pm 0.074$	$0.503 \pm 0.037$	$0.072 \pm 0.043$	$0.398 \pm 0.068$	$0.080 \pm 0.06$
CEVAE	$0.623 \pm 0.042$	$0.143 \pm 0.019$	$0.638 \pm 0.062$	$0.102 \pm 0.058$	$0.526 \pm 0.055$	$0.139 \pm 0.02$
GANITE	$0.605\pm0.034$	$0.136 \pm 0.020$	$0.629 \pm 0.053$	$0.151 \pm 0.067$	$0.509 \pm 0.056$	$0.139 \pm 0.04$
T-DF	$0.521 \pm 0.042$	$0.077 \pm 0.030$	$0.453 \pm 0.066$	$0.058 \pm 0.030$	$0.366 \pm 0.027$	$0.030 \pm 0.01$
CFR-DF	0.499 ± 0.055	$0.073 \pm 0.031$	$0.438 \pm 0.059$	$0.051 \pm 0.031$	$0.357 \pm 0.017$	$0.027 \pm 0.01$

Table 4: Performance comparison (MSE  $\pm$  SD) on JOBS and TWINS datasets.

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447 bias from covariate shift. Third, we observe a decrease in  $\epsilon_{\rm PEHE}$  and  $\epsilon_{\rm ATE}$  of 23% and 17% 448 in Toy  $(b_D = 0)$ , 21% and 48% in Toy  $(b_D = 0.5)$ , and 46% and 88% in Toy  $(b_D = 1)$ , 449 respectively, when comparing our CFR-DF method to the optimal baseline method. These results highlight the scalability of our method to different levels of observation times, demonstrating its 450 potential for real-world applications. Table 3 shows the performance of our methods in estimating 451 HTE on the response times, as described in Section 2.2. We report the  $\epsilon_{\rm PEHE}$  on estimating 452  $\mathbb{P}(D(1) > d \mid Y(0) = 1, Y(1) = 1, X = x) - \mathbb{P}(D(0) > d \mid Y(0) = 1, Y(1) = 1, X = x)$  and 453  $\tau_D(x)$ , respectively, where the former has a more fine-grained description with varying d. We find 454 both T-DF and CFR-DF can effectively estimate the treatment effect on response time, and CFR-DF 455 with balancing regularization stably performs better, again demonstrating the need to adjust for 456 confounding bias. See Appendix A.5.2 for more experiment results with various number of features.

457 Ablation Studies. Figure 3 compares the proposed CFR-DF and its ablated versions for estimating 458 HTE on the eventual outcome with varying average observation time, where T-DF does not perform 459 balancing regularization, CFR does not consider delayed response, and neither is considered for 460 T-learner. We have the following findings. The proposed CFR-DF and T-DF have significantly 461 better performance when the observation time is shorter, due to their effective adjustment for delayed 462 response. When increasing the average observation time leads to more delayed responses being 463 observed, we find improved performance for all four methods. The  $\epsilon_{\text{PEHE}}$  of CFR-DF stabilizes 464 when the average observation time is above 5, and the variance gradually decreases with increasing 465 observation time. When the observation time reaches 50, meaning all delayed responses have been 466 observed, our method performs similarly to the CFR algorithm, and T-DF is degenerate to T-learner.

467 **Real-World Experiments.** We conduct real-world experiments using AIDS, JOBS and TWINS 468 datasets. The AIDS (Hammer et al., 1997) contains people with HIV and SEER with Prostate 469 Cancer. The JOBS dataset (LaLonde, 1986) is based on the National Supported Work program and 470 examines the effects of job training on income and employment status after training. The TWINS 471 dataset (Almond et al., 2005) studies the effects of infant weight on the death rate. Notably, job training takes time to cause changes in incomes, and infants also take time to observe their mortality 472 outcomes (and thus study the effect on mortality), therefore it is reasonable to study the delayed 473 response in such real-world applications. Table 4 demonstrates that CFR-DF outperforms all baselines 474 on these real-world datasets, showcasing its effectiveness. 475

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### 5 CONCLUSION

This paper studies the HTE estimation problem by further considering the response time needed for a treatment to produce a causal effect on the outcome. Specifically, we propose a principled learning algorithm, called CFR-DF, to estimate both eventual potential outcomes and potential response times. Considering the widespread delayed feedback outcomes, we believe such a study is meaningful for real-world applications. A shortcoming of our study is the validity of the assumptions in practice, e.g., we need enough observation time to identify HTE on the eventual potential outcome, and principal ignorability is further required to identify HTE on the response time. Studying how to weaken these assumptions, and identifying and estimating HTE with delayed responses are served as future topics.

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# A APPENDIX

#### 649 650 651

# A.1 RELATED WORK

652 In Heterogeneous treatment effect (HTE) estimation, non-random treatment assignments can result 653 in different probabilities of missing covariates in different treatment arms, which may introduce 654 confounding bias. To address this issue, most methods strive to balance covariates to estimate 655 HTE accurately, such as matching, stratification, outcome regression, weighting, and doubly robust 656 methods (Rosenbaum, 1987; Rosenbaum & Rubin, 1983; Li et al., 2016; Hainmueller, 2012). With 657 the advances in deep learning, Balancing Neural Network (BNN) (Johansson et al., 2016) and 658 CounterFactual Regression (CFR) (Shalit et al., 2017) propose to learn a covariate representation that is independent of the treatment to overcome the covariate shift between the treatment and control 659 groups, in which the independence is measured by Integral Probability Metric (IPM) (Johansson 660 et al., 2016; Shalit et al., 2017). SITE (Yao et al., 2018) preserves local similarity and balances the 661 distributions of the representation simultaneously. Motivated by targeted learning (van der Laan 662 & Rose, 2011), DragonNet (Shi et al., 2019) proposed an adaptive neural network to end-to-end model propensity scores and counterfactual outcomes. DR-CFR (Hassanpour & Greiner, 2020) and 664 DeR-CFR (Wu et al., 2022) propose a disentanglement framework to identify the representation of 665 confounders from all observed variables. By exploiting the generative models, CEVAE (Louizos 666 et al., 2017) and GANITE (Yoon et al., 2018) generate counterfactual outcomes for HTE estimation. 667 However, these algorithms rely on timely and accurate observation of the eventual potential outcomes. 668

- In practice, interventions usually take time to have a causal effect on the outcome (Chapelle, 2014; 669 Yoshikawa & Imai, 2018). Despite the problem setup and the causal estimand of interest is different, 670 many studies have examined HTE estimation under time-to-event data. Curth et al. (2021) used 671 neural networks for discrete time analyses and Chapfuwa et al. (2021) used generative models 672 for counterfactual time-to-event data analysis in continuous time. Based on the Cox model (Cox, 673 1972), Schrod et al. (2022) proposed a treatment-specific semi-parametric Cox loss using time-toevent data for treatment optimization. Gupta et al. (2023) derived a binary treatment evidence lower 674 675 bound (ELBO) for parametric survival analysis, and designed a neural network for learning the per-individual survival density. Different from Chapfuwa et al. (2021); Curth et al. (2021), Curth 676 & van der Schaar (2023) considered time-to-event data with competing events, which can act as 677 an additional source of covariate shift. In addition, Nagpal et al. (2022) presented a latent variable 678 approach to mediate the base survival rates and help determine the effects of an intervention. Nagpal 679 et al. (2023) extended Nagpal et al. (2022) by proposing a statistical approach to recovering sparse 680 phenogroups (or subtypes) that demonstrate differential treatment effects as compared to the study 681 population. Though delayed response can be considered as a right-censored problem, rather than 682 focusing on the effect of treatment on survival curves, this paper assumes that it takes time to yield an 683 observable outcome that eventually has a positive outcome (e.g., conversion in uplift modeling) and 684 considers both conversion time and whether or not to convert as potential outcomes by utilizing a 685 hybrid model. By considering the joint potential outcome of individuals from a principal stratification perspective (Frangakis & Rubin, 2002; Pearl, 2011), we theoretically prove that the potential response times on subgroups in which individuals always have positive eventual outcomes regardless of 687 treatment are identifiable. It is also interesting to note that the problem studied in this paper can also 688 be considered as a noisy label on the eventual outcome of interest due to the limited observation time, 689 which causes the previous HTE methods to be biased. 690
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- A.2 THEOREMS AND PROOFS
- 694 A.2.1 THE PROOFS OF THEOREMS 1 AND 2

First, we recap the assumptions in Section 2.3 as below. Next, we provide formal proofs of Theorem 1, Lemma 1, and Theorem 2, respectively.

Assumption 1 (Unconfoundedness). There is no unmeasured confounders,  $W \perp (D(0), D(1), \tilde{Y}^t(0), \tilde{Y}^t(1)) \mid X \text{ for all } t > 0.$ 

**Assumption 2** (Time Independence). Time T is independent of potentials,  $T \perp (D(0), D(1), \tilde{Y}^t(0), \tilde{Y}^t(1), W) \mid X \text{ for all } t > 0.$ 

Assumption 3 (Time Sufficiency).  $\inf\{d: F_D^{(w)}(d \mid Y(w) = 1, X) = 1\} < \inf\{t: F_T(t) = 1\}$  for w = 0, 1, where  $F(\cdot)$  is the cumulative distribution function (cdf). Assumption 4 (Monotonicity). Y(0) < Y(1). Assumption 5 (Principal Ignorability).  $(W, Y(w)) \perp D(1-w) \mid Y(1-w), X \text{ for } w = 0, 1.$ **Theorem 1.** Under Assumptions 1-3, the HTE on the eventual outcome  $\tau(x)$  is identifiable. *Proof of Theorem 1.* For units with Y(w) = 0, we set  $D(w) = \infty$ , for w = 0, 1. We first prove the identifiability of  $\mathbb{P}(D(w) > t \mid X = x)$  for w = 0, 1 and t > 0. Under Assumption 1, we have:  $-\frac{d}{dt}\log \mathbb{P}(D(w) > t \mid X = x)$ (1) $= \lim_{h \to 0^+} \frac{\frac{1}{h} \mathbb{P}(t < D(w) \le t + h \mid X = x)}{P(D(w) > t \mid X = x)}$  $= \lim_{h \to 0^+} \frac{\frac{1}{h} \mathbb{P}(t < D(w) \le t + h \mid W = w, X = x)}{\mathbb{P}(D(w) > t \mid W = w, X = x)}$ (2) $= \lim_{h \to 0^+} \frac{1}{h} \mathbb{P}(t < D(w) \le t + h \mid W = w, X = x, D(w) > t),$ where the first equality follows from the definition of first-order derivative, the second equality follows from the unconfoundedness assumption, and the third equality follows from the definition of conditional probability. Under Assumption 2, we obtain the identifiability result in the following:  $\lim_{h \to 0^+} \frac{1}{h} \mathbb{P}(t < D(w) \le t + h \mid W = w, X = x, D(w) > t)$  $= \lim_{h \to 0^+} \frac{1}{h} \mathbb{P}(t < D(w) \le t + h \mid W = w, X = x, D(w) > t, T > t)$  $= \lim_{h \to 0^+} \frac{1}{h} \mathbb{P}(t < \min\{D(w), T\} \le t + h, \mathbb{I}(D(w) \le T) = 1 \mid \text{cond})$  $=\lim_{h\to 0^+} \frac{1}{h} \mathbb{P}(t < \min\{D, T\} \le t + h, \mathbb{I}(D \le T) = 1 \mid \text{cond}),$ (3)where cond =  $\{W = w, X = x, \min\{D, T\} > t\}$ , and the first equality follows from the time independence assumption, the second equality follows from the equivalence between t < D(w) < 0t + h and  $t < \min\{D(w), T\} \le t + h$  and  $D(w) \le T$ , given the condition that T > t with a sufficiently small time period  $h \to 0^+$ , the third equality follows from the unconfoundedness assumption. Also, we can identify: 

$$\mathbb{P}(D(w) > t \mid X = x) = \exp\left\{\int_0^t \frac{d}{du} \log \mathbb{P}(D(w) > u \mid X = x) du\right\}$$
(4)

743 for w = 0, 1, because we have  $-\frac{d}{dt} \log \mathbb{P}(D(w) > t \mid X = x)$ .

We next show the identifiability of  $\mathbb{P}(Y(w) = 1 \mid X = x)$ . Under Assumption 3, we have

$$\mathbb{P}(Y(w) = 1 \mid X = x) = 1 - \mathbb{P}(Y(w) = 0 \mid X = x) \\
= 1 - \lim_{t \to \infty} \mathbb{P}(D(w) > t \mid X = x) \\
= 1 - \mathbb{P}(D(w) > q_d \mid X = x) = 1 - \mathbb{P}(D(w) > q \mid X = x)$$
(5)

> for  $q_d \le q < q_t$ , where  $q_d = \inf \left\{ d : F_D^{(w)} \left( d \mid Y(w) = 1, X \right) = 1 \right\}$ ,  $q_t = \inf \left\{ t : F_T(t) = 1 \right\}$  and  $F(\cdot)$  is the cumulative distribution function (cdf). Therefore,

 $q_t = \inf \{t : F_T(t) = 1\}$  and  $F(\cdot)$  is the cumulative distribution function (cdf). Therefore  $\mathbb{P}(Y(w) = 1 \mid X = x)$  is identifiable from observed data for w = 0, 1.

**Lemma 1.** Under Assumptions 1-4,  $\mathbb{P}(Y(0) = 1, Y(1) = 1 | X = x)$  is identifiable.

756 Proof of Lemma 1. Under Assumption 4, we have 757  $\mathbb{P}(Y(0) = 0, Y(1) = 0 \mid X = x) = \mathbb{P}(Y(1) = 0 \mid X = x)$ 758  $\mathbb{P}(Y(0) = 0, Y(1) = 1 \mid X = x) = \mathbb{P}(Y(1) = 1 \mid X = x) - \mathbb{P}(Y(0) = 1 \mid X = x)$ 759 760  $\mathbb{P}(Y(0) = 1, Y(1) = 1 \mid X = x) = \mathbb{P}(Y(0) = 1 \mid X = x).$ (6)761 Then the identifiability of the left-hand side parameters follows directly from the identifiability of 762  $\mathbb{P}(Y(w) = 1 \mid X = x)$  for w = 0, 1 under Assumptions 1-3 as shown in Theorem 1. 763 764 **Theorem 2.** Under Assumptions 1-5, the HTE on the response time in the always-positive stratum 765  $\tau_D(x) = \mathbb{E}[D(1) - D(0) | Y(0) = 1, Y(1) = 1, X = x]$  is identifiable. 766 767 *Proof of Theorem 2.* Under Assumption 5, i.e.,  $(W, Y(0)) \perp D(1) \mid Y(1), X$ , we have 768  $\mathbb{P}(D(1) < t \mid Y(0) = 1, Y(1) = 1, X = x) = \mathbb{P}(D(1) < t \mid Y(1) = 1, X = x)$ 769  $= \mathbb{P}(D(1) < t \mid Y(1) = 1, X = x, W = 1) = \mathbb{P}(D(1) < t \mid Y = 1, X = x, W = 1)$ 770  $= \frac{\mathbb{P}(D < t \mid X = x, W = 1)}{\mathbb{P}(Y = 1 \mid X = x, W = 1)}$ 771 772  $= \frac{1 - \exp\left\{\int_0^t \frac{d}{du} \log \mathbb{P}(D(1) > u \mid X = x) du\right\}}{1 - \lim_{t \to \infty} \exp\left\{\int_0^t \frac{d}{du} \log \mathbb{P}(D(1) > u \mid X = x) du\right\}},$ 773 774 (7)775 776 which is identifiable, because we have proved the identifiability of  $-\frac{d}{dt} \log \mathbb{P}(D(1) > t \mid X = x)$  in 777 Theorem 1. Similarly, we can identify 778 779  $\mathbb{P}(D(0) < t \mid Y(0) = 1, Y(1) = 1, X = x) =$ 780  $\frac{1 - \exp\left\{\int_0^t \frac{d}{du} \log \mathbb{P}(D(0) > u \mid X = x) du\right\}}{1 - \lim_{t \to \infty} \exp\left\{\int_0^t \frac{d}{du} \log \mathbb{P}(D(0) > u \mid X = x) du\right\}}.$ 781 (8) 782 783 784 Then  $\tau_D(x)$  is identifiable due to 785  $\mathbb{D}[D(1) \quad D(0) \mid V(0) \quad 1 \quad V(1) \quad 1 \quad V$ 786

$$\tau_D(x) = \mathbb{E}[D(1) - D(0) \mid Y(0) = 1, Y(1) = 1, X = x]$$
  
=  $-\int_0^\infty \mathbb{P}(D(1) < u \mid Y(0) = 1, Y(1) = 1, X = x) du$   
+  $\int_0^\infty \mathbb{P}(D(0) < u \mid Y(0) = 1, Y(1) = 1, X = x) du.$  (9)

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## A.2.2 COMPUTATION OF (NON-)PARAMETRIC POTENTIAL RESPONSE TIME MODELS

In this paper, we propose a principled learning approach called CFR-DF (CounterFactual Regression with Delayed Feedback) that simultaneously predicts potential outcomes and potential response times by employing an EM algorithm with eventual outcomes treated as latent variables. Due to space limitations, we only provide the explicit solutions of the EM algorithm in a general functional form for estimating the parameters of interest in Section 3 in the main text. However, in practice, empirical computation requires model specification: either (i) a parametric model or (ii) a non-parametric model based on weighted kernel functions.

**Parametric model:** One can assume that the potential delayed response times obey exponential models for both treatment and control groups. Specifically, let  $\mathbb{P}(D(w) = u \mid X = \mathbf{x}, Y(w) = 1) = \lambda_w(\mathbf{x}) \exp(-\lambda_w(\mathbf{x})u)$  for w = 0, 1. Then we have:

 $\int_{t}^{\infty} \mathbb{P}(D(w) = u \mid X = \mathbf{x}, Y(w) = 1) du$   $= \int_{t}^{\infty} \lambda_{w}(\mathbf{x}) \exp\left(-\lambda_{w}(\mathbf{x})u\right) du = \exp\left(-\lambda_{w}(\mathbf{x})t\right)$ (10)

in the derived  $p_i$  in the E-step.

**Non-parametric model based on weighted kernel functions**: potential delayed response times can be further extended to a nonparametric model using a set of weighted kernel functions. Specifically, let the non-parametric hazard function is  $h_w(d; \mathbf{x}) = \sum_{l=1}^{L} \alpha_l^w(\mathbf{x}) k(t_l, d)$  for w = 0, 1, where *k* is a kernel function returning a positive value, and intuitively represents the similarity between two time points. Here, one can use kernel functions as *k* such that  $k(t_l, u)$ ,  $\int_0^a k(t_l, u) du$  and  $\int_a^{\infty} k(t_l, u) du$  for  $t_l, u, a \ge 0$  can be calculated analytically.

For example, a Gaussian kernel with bandwidth parameter h > 0 leads to

$$k(t_l, u) = \exp\left(-\frac{(t_l - u)^2}{2h^2}\right),\tag{11}$$

$$\int_{0}^{a} k\left(t_{l}, u\right) du = -h\sqrt{\frac{\pi}{2}} \left[ \operatorname{erf}\left(\frac{t_{l}-a}{\sqrt{2}h}\right) - \operatorname{erf}\left(\frac{t_{l}}{\sqrt{2}h}\right) \right]$$
(12)

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 $\int_{a}^{\infty} k(t_{l}, u) du = h \sqrt{\frac{\pi}{2}} \left[ 1 + \operatorname{erf}\left(\frac{t_{l} - a}{\sqrt{2}h}\right) \right],$ (13)

830 where leads to the analytical form  $p_i$  in the E-step.

Given the hidden variable values  $p_i$  computed from the E-step, we can plug them into the expected log-likelihood during the M-step:

$$\sum_{i:\tilde{y}_{i}^{t}=1} \log \mathbb{P}(\tilde{Y}_{i}^{T}=1, D=d_{i} \mid X=x_{i}, W=w_{i}, T=t_{i}) + \sum_{i:\tilde{y}_{i}^{t}=0} (1-p_{i}) \log \mathbb{P}(\tilde{Y}_{i}^{T}=0, Y_{i}(w_{i})=0 \mid X=x_{i}, W=w_{i}, T=t_{i}) + \sum_{i:\tilde{y}_{i}^{t}=0} p_{i} \log \mathbb{P}(\tilde{Y}_{i}^{T}=0, Y_{i}(w_{i})=1 \mid X=x_{i}, W=w_{i}, T=t_{i}).$$
(14)

From a similar argument as derived above, the expected log-likelihood is equal to:

$$\sum_{i} p_{i} \log \mathbb{P}(Y_{i}(w_{i}) = 1 \mid X = x_{i}) + (1 - p_{i}) \log(1 - \mathbb{P}(Y_{i}(w_{i}) = 1 \mid X = x_{i}))$$

$$+ \sum_{i:\tilde{y}_{i}^{t}=1} \log \mathbb{P}(D_{i}(w_{i}) = d_{i} \mid X = x_{i}, Y_{i}(w_{i}) = 1)$$

$$+ \sum_{i:\tilde{y}_{i}^{t}=1} p_{i} \log \int_{0}^{\infty} \mathbb{P}(D(w_{i}) = u \mid X = x_{i}, Y_{i}(w_{i}) = 1) du, \qquad (15)$$

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$$+\sum_{i:\tilde{y}_{i}^{t}=0}p_{i}\log\int_{t_{i}}^{\infty}\mathbb{P}(D(w_{i})=u\mid X=x_{i},Y_{i}(w_{i})=1)du,$$
(15)

in which the eventual potential outcome model  $\mathbb{P}(Y(w) = 1 | X = x)$  and the potential response time model  $\mathbb{P}(D(w) = d | X = x, Y(w) = 1)$  can be optimized independently. In our experiments, we used *Parametric models* for delay time modeling in the treated and control groups.

#### 855 A.3 Algorithm, Hyper-Parameters and Discussion

# A.3.1 Algorithm Details and Environment Configuration

858 **Motivation**: In this paper, we study the problem of estimating HTE with a delayed response, which 659 can be seen as a censoring problem with imbalanced treatment assignment: the observation time T660 refers to the "time-to-censor", the response time D refers to the "time-to-event", and the treatment 671 is not assigned at random. We must emphasize that simply applying the expectation-maximization 672 technique is insufficient to recover the delayed outcome without making additional assumptions and 673 identification guarantees. Because this problem involves not only missing data but also survival 674 analysis and confounding bias. To address these issues, we propose a novel CFR-DF approach that extends counterfactual regression to delayed feedback outcomes using a modified EM algorithm with
identification guarantees. In Appendix A.2.2, we provide the explicit solutions of the EM algorithm
with model specification: either (i) a parametric model or (ii) a non-parametric model based on
weighted kernel functions. In our experiments, we use *Parametric models* for delay time modeling in
the treated and control groups. Algorithm 1 shows the pseudo-code of our CFR-DF.

**Implementation of CFR-DF.** In the CFR-DF architecture (Figure 4), we use three-layer neural networks  $\Phi_0^Y$  and  $\Phi_1^Y$  with ELU activation function and BatchNorm to learn representation of the eventual outcome, and two-layer neural networks  $\Phi_0^D$  and  $\Phi_1^D$  with ELU activation function and BatchNorm to learn representation of the delayed response time. Each layer in these networks consists of  $m_X$  neural units. Then, we use a single-layer network  $h^Y$  with Sigmoid activation to achieve  $\hat{P}(Y = 1)$  and a single-layer network  $h^D$  with SoftPlus sigmoid activation to achieve  $\hat{\lambda}$ . Dropout is not utilized in the CFR-DF architecture, but BatchNorm is applied in each layer of the representation networks. Finally, we update  $\{\Phi_0^Y, \Phi_1^D, \Phi_0^D, \Phi_1^D, h^D, h^Y\}$  using Adam  $L_s$  optimizer.

Based on the developed EM algorithm in a general functional form for estimating the parameters of interest, we now show the empirical computation details for both (i) parametric model and (ii) non-parametric model based on weighted kernel functions.

• Parametric model: One can assume that the potential delayed response times obey exponential models for both treatment and control groups. Specifically, let  $\mathbb{P}(D(w) = u \mid X = \mathbf{x}, Y(w) =$ 1) =  $\lambda_w(\mathbf{x}) \exp(-\lambda_w(\mathbf{x})u)$  for w = 0, 1, we have  $\int_t^\infty \mathbb{P}(D(w) = u \mid X = \mathbf{x}, Y(w) = 1)du =$  $\int_t^\infty \lambda_w(\mathbf{x}) \exp(-\lambda_w(\mathbf{x})u) du = \exp(-\lambda_w(\mathbf{x})t)$  in the derived  $p_i$  in the E-step.

885 • Non-parametric model based on weighted kernel functions: The estimation of poten-886 tial delayed response times can be further extended to a nonparametric model using a set of 887 weighted kernel functions. Specifically, let the non-parametric hazard function is  $h_w(d; \mathbf{x}) =$  $\sum_{l=1}^{L} \alpha_l^w(\mathbf{x}) k(t_l, d)$  for w = 0, 1, where k is a kernel function returning a positive value, and intuitively represents the similarity between two time points. Here, one can use kernel 889 functions as k such that  $k(t_l, u)$ ,  $\int_0^a k(t_l, u) du$  and  $\int_a^\infty k(t_l, u) du$  for  $t_l, u, a \ge 0$  can be calculated analytically. For example, a Gaussian kernel with bandwidth parameter h > 0890 891 leads to  $k(t_l, u) = \exp\left(-\frac{(t_l-u)^2}{2h^2}\right), \int_0^a k(t_l, u) du = -h\sqrt{\frac{\pi}{2}}\left[\operatorname{erf}\left(\frac{t_l-a}{\sqrt{2h}}\right) - \operatorname{erf}\left(\frac{t_l}{\sqrt{2h}}\right)\right], \text{ and } \int_a^\infty k(t_l, u) du = h\sqrt{\frac{\pi}{2}}\left[1 + \operatorname{erf}\left(\frac{t_l-a}{\sqrt{2h}}\right)\right], \text{ where leads to the analytical form } p_i \text{ in the E-step.}$ 892 893 894

Given the hidden variable values  $p_i$  computed from the E-step, we can plug them into the expected log-likelihood at the M-step:

$$\sum_{i:\tilde{y}_{i}^{t}=1} \log \mathbb{P}(\tilde{Y}_{i}^{T}=1, D=d_{i} \mid X=x_{i}, W=w_{i}, T=t_{i}) + \sum_{i:\tilde{y}_{i}^{t}=0} (1-p_{i}) \log \mathbb{P}(\tilde{Y}_{i}^{T}=0, Y_{i}(w_{i})=0 \mid X=x_{i}, W=w_{i}, T=t_{i}) + \sum_{i:\tilde{y}_{i}^{t}=0} p_{i} \log \mathbb{P}(\tilde{Y}_{i}^{T}=0, Y_{i}(w_{i})=1 \mid X=x_{i}, W=w_{i}, T=t_{i}).$$

From a similar argument as derived above, the expected log-likelihood is equal to:

$$\sum_{i} p_i \log \mathbb{P}(Y_i(w_i) = 1 \mid X = x_i)$$

+ 
$$\sum (1 - p_i) \log(1 - \mathbb{P}(Y_i(w_i) = 1 \mid X = x_i))$$

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$$i = \sum_{i} (1 - p_i) \log(1 - 1 (T_i(w_i) - 1 | X - w_i))$$

$$+\sum_{i:\hat{u}_{i}^{t}=1} \log p(D_{i}(w_{i}) = d_{i} \mid X = x_{i}, Y_{i}(w_{i}) = 1)$$

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$$+ \sum_{i:\bar{y}_{i}^{t}=0} p_{i} \log \int_{t_{i}}^{\infty} p(D(w_{i}) = u \mid X = x_{i}, Y_{i}(w_{i}) = 1) du,$$

in which the eventual potential outcome model  $\mathbb{P}(Y(w) = 1 \mid X = x)$  and the potential response time model  $p(D(w) = d \mid X = x, Y(w) = 1)$  can be optimized independently. Notably, in our experiments, we used *Parametric models* for delay time modeling in the treated and control groups.



Figure 4: Overview of CFR-DF Architecture. For the representation block, we use multi-layer neural networks  $\Phi$  with ELU activation function to learn representation and each network has two/three layers with  $m_X$  units, respectively. Then, we use a single-layer network  $h^Y$  with Sigmoid activation to achieve  $\hat{P}(Y = 1)$  and a single-layer network  $h^D$  with SoftPlus sigmoid activation to achieve  $\hat{\lambda}$ .

# Algorithm 1 CounterFactual Regression with Delayed Feedback Outcomes (CFR-DF)

Hardware used: Ubuntu 16.04.3 LTS operating system with 2 \* Intel Xeon E5-2660 v3 @ 2.60GHz CPU (40 CPU cores, 10 cores per physical CPU, 2 threads per core), 256 GB of RAM, and 4 \* GeForce GTX TITAN X GPU with 12GB of VRAM.

**Software used**: Python 3.8 with numpy 1.24.2, pandas 2.0.0, pytorch 2.0.0.

#### A.3.2 Hyper-Parameter Optimization

In this paper, we adopt an early stopping criterion ( $\varepsilon$ ) to select the best-evaluated iterate for each model. The hyper-parameters  $\alpha^{Y}$  and  $\alpha^{D}$  are selected from a range of values {1e - 4, 5e - 4, 1e -3, 5e - 3, 1e - 2, 5e - 2, 1e - 1, 1.00} based on the mean squared error (MSE) of Y(1) on the training data. We optimize the hyper-parameters in CFR-DF by minimizing the objective loss on the training data. Taking TOY( $m_X = 20$ ) as an example, as depicted in Figure 5, we determine the

	$\alpha^{Y}$	$\alpha^D$
$Toy(m_X = 5)$	0.005	0.1
$TOY(m_X = 10)$	0.01	0.1
$TOY(m_X = 20)$	0.01	0.1
$TOY(m_X = 40)$	0.01	0.1
AIDS	0.01	0.01
JOBS	0.005	0.05
TWINS	0.005	0.01

Table 5: Optimal Hyper-Parameters.

Table 6: Datasets Used for Evaluation.

	No. instances	No. features
$Toy(m_X = 5)$	20000	5
$TOY(m_X = 10)$	20000	10
$TOY(m_X = 20)$	20000	20
$TOY(m_X = 40)$	20000	40
AIDS	1156	11
Jobs	3212	17
TWINS	11400	39

hyper-parameters that correspond to the smallest MSE  $(\hat{Y}(1) - Y(1))^2$  on the training data, which indicates the optimal hyper-parameters for  $\epsilon_{\text{PEHE}}$  on TOY( $m_X = 20$ ). The optimal hyper-parameters for each dataset can be found in Table 5 in Appendix A.3.2.

#### A.3.3 DISCUSSION ON THE SCALABILITY TO ARBITRARY FORMS OF TREATMENTS

It should be noted that our work can be naturally extended to arbitrary forms of treatments and has 1001 rigorous theoretical guarantees regarding the identifiability of true HTE in all strata, i.e.,  $\mathbb{E}[Y(w)]$ 1002 X = x for all  $w \in \mathcal{W}$ . This way, by defining delayed response time D(w) for all  $w \in \mathcal{W}$  similarly 1003 and following a similar argument of our identifiability proof, and substitute Y(0) and Y(1) to Y(w)1004 for all  $w \in \mathcal{W}$ , the true HTE  $\mathbb{E}[Y(w) \mid X = x]$  for all  $w \in \mathcal{W}$  can be identified similarly. Moreover, 1005 in the proposed time-to-event based HTE problem setup with delayed responses, the outcome of interest has to be binary to ensure well-definiteness. Specifically, an event may either occur or not 1007 occur under any form of intervention (see the discussion in the previous paragraph), i.e., Y(w) = 11008 or not Y(w) = 0. It is worth noting that only the former, i.e., Y(w) = 1, may be subject to delayed response, leading to the "false negative" samples. For the latter, Y(w) = 0, it is difficult to define a 1009 delayed response because this event never occurs (hence we let  $D(w) = \infty$  for Y(w) = 0), and we 1010 will never observe "false positive" samples. To the best of our knowledge, this is the first work in 1011 the field of causal inference to consider the potential delayed response time D(w) from intervention 1012 to outcome, and we theoretically prove the identifiability of true HTE in all strata. Considering the 1013 time it takes for an intervention to have an effect on an outcome, we believe this provides reasonable 1014 motivation in the causal inference community.

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# 1017 A.4 EXTENSION TO NON-BINARY SCENARIO

1018 Our work can be naturally extended to non-binary treatments with the identifiability results of true 1019 HTE in all strata, i.e.,  $\mathbb{E}[Y(w) \mid X = x]$  for all  $w \in \mathcal{W}$ . By defining delayed response time D(w) for 1020 all  $w \in \mathcal{W}$  similarly and following a similar argument of our identifiability proof, and substitute Y(0)1021 and Y(1) to Y(w) for all  $w \in \mathcal{W}$ , the true HTE  $\mathbb{E}[Y(w) \mid X = x]$  for all  $w \in \mathcal{W}$  can be identified similarly. Moreover, in the proposed time-to-event based HTE problem setup with delayed responses, 1023 the outcome of interest has to be binary to ensure well-definiteness. Specifically, an event may either occur or not occur under any form of intervention (see the discussion in the previous paragraph), i.e., 1024 Y(w) = 1 or not Y(w) = 0. Only the former, i.e., Y(w) = 1, may be subject to delayed response, 1025 leading to the "false negative" samples. For the latter, Y(w) = 0, it is difficult to define a delayed

 $\alpha^{Y}=0.01$ MSE on Train Data  $(\hat{Y}(1) - Y(1))^2$  $\alpha^{D} = 0.1$ PEHE on TOY ( $m_x=20$ ) 0.182 1.00 1.00 0.52 1e-1 1e-1 0.177 5e-2 5e-2 0.51 1e-2 1e-2  $\alpha^{D}$  $\alpha^{D} =$ 0.172 5e-3 5e-3 0.50 1e-3 1e-3 0.167 5e-4 5e-4 0.49 1e-4 1e-4 0.162 $\alpha^{Y} = [1e-4, 5e-4, 1e-3, 5e-3, 1e-2, 5e-2, 1e-1, 1.00]$ 

Figure 5: Hyper-Parameter Optimization: The smallest MSE on Train Data implies the best Hyper-Parameters. The optimal hyper-parameters are  $\alpha^Y = 0.01$ ,  $\alpha^{D=0.1}$  for ToY( $m_X = 20$ ).

response because this event never occurs (hence we let  $D(w) = \infty$  for Y(w) = 0), and we will never observe "false positive" samples. To the best of our knowledge, this is the first work in the field of causal inference to consider the potential delayed response time D(w) from intervention to outcome, and we theoretically prove the identifiability of true HTE in all strata.

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#### 1048 A.5 DATASETS AND EXPERIMENTS 1049

### 1050 A.5.1 DATASETS USED FOR EVALUATION

Synthetic Datasets. Following the data generation process in Section 4.2, we generated data as 1052 follows. The observed covariates are generated from  $X \sim \mathcal{N}(0, I_{m_X})$ , where  $I_{m_X}$  denotes  $m_X$ -1053 degree identity matrix. The observed treatment  $W \sim \text{Bern}(\pi(X))$ , where  $\pi(X) = \mathbb{P}(W = 1)$ 1054  $X = \sigma(\theta_W \cdot X), \ \theta_W \sim U(-1,1), \ \text{and} \ \sigma(\cdot) \ \text{denotes the sigmoid function.}$  For the eventual 1055 potential outcomes, we generate the control outcome  $Y(0) \sim \text{Bern}(\sigma(\theta_{Y0} \cdot X^2 + 1))$ , and the treated 1056 outcome  $Y(1) \sim \text{Bern}(\sigma(\theta_{Y1} \cdot X^2 + 2))$ , where  $\theta_{Y0}, \theta_{Y1} \sim U(-1, 1)$ . In addition, we generate the potential response time  $D(0) \sim \text{Exp}(\exp(\theta_{D0} \cdot X)^{-1})$ , and  $D(1) \sim \text{Exp}(\exp(\theta_{D1} \cdot X - b_D)^{-1})$ , 1057 1058 where  $\theta_{D0}, \theta_{D1} \sim U(-0.1, 0.1)$ , where  $b_D = 0.5$  controls the heterogeneity of response time 1059 *functions*. The observation time is generated via  $T \sim \text{Exp}(\lambda)$ , where  $\lambda$  refers to the rate parameter of the exponential distribution. We set the rate parameter as  $\lambda = 1$ , i.e., the average observation 1061 time is  $\overline{T} = \lambda^{-1} = 1$ . Finally, the observed outcome is given as  $Y^T(W) = W \cdot Y(1) \cdot \mathbb{I}(T \geq 0)$ 1062 D(1) +  $(1-W) \cdot Y(0) \cdot \mathbb{I}(T \ge D(0))$ , where  $\mathbb{I}(\cdot)$  is the indicator function. From the data generation process described above, we sample N = 20,000 samples for training and 3,000 samples for testing. 1063 We repeat each experiment 10 times to report the mean and standard deviation of the errors. 1064

1065 **Real-World Datasets.** In this paper, we use three wide-applied three widely-adopted real-world datasets: AIDS (https://scikit-survival.readthedocs.io/ (Hammer et al., 1997; 1067 Norcliffe et al., 2023)), JOBS(http://www.fredjo.com/ (LaLonde, 1986; Shalit et al., 2017)), 1068 and TWINS(http://www.nber.org/data/(Almond et al., 2005; Wu et al., 2022)). In Table 1069 6 we provide details about the datasets used in our evaluation. The AIDS data collected between January 1996 and January 1997 involved 1,156 patients in 33 AIDS clinical trial units and 7 National 1070 Hemophilia Foundation sites in the United States and Puerto Rico, and was used to study the impact 1071 and effectiveness of antiretroviral therapy on HIV-positive patients. The JOBS benchmark is widely 1072 used in the field of causal inference. It is built upon randomized controlled trials and aims to assess the effects of job training programs on employment status. The TWINS is derived from all twins born 1074 in the USA between the years 1989 and 1991, and is utilized to assess the influence of birth weight 1075 on mortality within one year. 1076

1077 Covariates X are obtained from AIDS, JOBS, and TWINS. Following the same procedure for 1078 generating synthetic datasets, we generate treatment W, potential outcomes Y(0) and Y(1), potential 1079 response times D(0) and D(1), observation time T and factual outcomes  $\tilde{Y}^T(W)$ . Then we randomly 1079 split the samples into training/testing with an 80/20 ratio with 10 repetitions.

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1082		Toy (n	$n_X = 5)$	TOY (m	X = 10)
1083	Method	€PEHE	€ATE	€PEHE	€ATE
1084	T-learner	$0.442 \pm 0.028$	$0.028 \pm 0.014$	$0.514 \pm 0.036$	$0.028 \pm 0.017$
1085	CFR	$0.441 \pm 0.029$	$0.020 \pm 0.014$ $0.029 \pm 0.015$	$0.517 \pm 0.030$	$0.025 \pm 0.017$ $0.025 \pm 0.016$
1086	SITE	$0.568 \pm 0.039$	$0.029 \pm 0.025$	$0.646 \pm 0.077$	$0.026 \pm 0.020$
1087	Dragonnet	$0.457 \pm 0.031$	$0.053 \pm 0.037$	$0.499 \pm 0.023$	$0.028 \pm 0.024$
1088	CFR-ISW	$0.463 \pm 0.053$	$0.030 \pm 0.022$	$0.602 \pm 0.084$	$0.034 \pm 0.024$
1089	DR-CFR	$0.445 \pm 0.033$	$0.040 \pm 0.018$	$0.521 \pm 0.044$	$0.032 \pm 0.026$
1005	DER-CFR	$0.462 \pm 0.029$	$0.037 \pm 0.020$	$0.540 \pm 0.037$	$0.066 \pm 0.043$
1090	CEVAE	$0.590 \pm 0.038$	$0.126 \pm 0.028$	$0.661 \pm 0.077$	$0.122 \pm 0.039$
1091	GANITE	$0.591 \pm 0.036$	$0.149 \pm 0.026$	$0.662 \pm 0.075$	$0.147 \pm 0.036$
1092	T-DF	$0.353 \pm 0.057$	$0.022 \pm 0.023$	$0.432 \pm 0.013$	$0.017 \pm 0.014$
1093	CFR-DF	$0.329 \pm 0.022$	$0.015 \pm 0.013$	$0.404 \pm 0.014$	$0.013 \pm 0.009$
1094		TOY (m	X = 20)	TOY (m	x = 40)
1095	T-learner	$0.593 \pm 0.015$	$0.035 \pm 0.014$	$0.677 \pm 0.014$	$0.041 \pm 0.010$
1096	CFR	$0.588 \pm 0.015$	$0.036 \pm 0.017$	$0.678 \pm 0.014$	$0.043 \pm 0.011$
1097	SITE	$0.716 \pm 0.030$	$0.030 \pm 0.017$	$0.760 \pm 0.017$	$0.041 \pm 0.014$
1098	Dragone	$0.596 \pm 0.016$	$0.034 \pm 0.009$	$0.739 \pm 0.021$	$0.041 \pm 0.021$
1099	CFR-ISW	$0.687 \pm 0.033$	$0.056 \pm 0.024$	$0.763 \pm 0.030$	$0.070 \pm 0.031$
1100	DR-CFR	$0.633 \pm 0.032$	$0.047 \pm 0.035$	$0.754 \pm 0.028$	$0.043 \pm 0.022$
1100	DER-CFR	$0.665 \pm 0.030$	$0.086 \pm 0.032$	$0.754 \pm 0.025$	$0.053 \pm 0.043$
1101	CEVAE	$0.722 \pm 0.030$	$0.098 \pm 0.016$	$0.762 \pm 0.028$	$0.078 \pm 0.014$
1102	GANITE	$0.717 \pm 0.029$	$0.081 \pm 0.016$	$0.762 \pm 0.027$	$0.066 \pm 0.015$
1103	T-DF	$0.529 \pm 0.011$	$0.018 \pm 0.013$	$0.633 \pm 0.008$	$0.018 \pm 0.011$
1104	CFR-DF	$0.498 \pm 0.021$	$0.017 \pm 0.010$	$0.612 \pm 0.007$	$0.012 \pm 0.007$
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Table 7: Performance comparison (MSE  $\pm$  SD) on synthetic datasets with varying  $m_X$ .

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#### A.5.2 MORE EXPERIMENTS ON VARYING FEATURE DIMENSIONS

To evaluate our CFR-DF on a wide range of scenarios, given  $b_D = 0.5$ , we further tune the number of features by varying the dimension  $m_X \in \{5, 10, 20, 40\}$ , named the dataset as TOY ( $m_X = 5$ ), TOY ( $m_X = 10$ ), TOY ( $m_X = 20$ ), and TOY ( $m_X = 40$ ), respectively.

1112 **Performance Comparison.** Table 7 presents a comprehensive performance comparison between 1113 our proposed method and the baselines in estimating the Heterogeneous Treatment Effect (HTE) 1114 on the eventual outcome, considering varying feature dimensions. The optimal and second-optimal performances are indicated as **bold** and underlined, respectively. Consistent with the observations 1115 from Table 2, our CFR-DF consistently outperforms the baselines, demonstrating its efficacy in 1116 addressing the label noise arising from delayed responses. In contrast, previous methods that do 1117 not consider delayed responses often yield biased estimates of HTE. Additionally, the T-DF method 1118 without using balancing regularization slightly degrades the performance compared to CFR-DF, due 1119 to the inability to resolve the confounding bias from covariate shift. Overall, our method achieves 1120 significant reductions in the  $\epsilon_{\rm PEHE}$  and  $\epsilon_{\rm ATE}$ . Specifically, comparing CFR-DF to the optimal 1121 traditional causal method in the  $\epsilon_{\text{PEHE}}$  and  $\epsilon_{\text{ATE}}$ , we observe reductions of 25% and 46% in Toy 1122  $(m_X = 5)$ , 21% and 48% in Toy  $(m_X = 10)$ , 15% and 43% in Toy  $(m_X = 20)$ , and 10% and 1123 70% in Toy ( $m_X = 40$ ), respectively. These results highlight the superior performance of CFR-DF 1124 compared to the baselines and its scalability to different feature dimensions, further emphasizing its 1125 potential for accurate and robust estimation of HTE in various practical settings.

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