Roles of Words: What Should (n’t) Be Augmented in Text Augmentation on Text Classification Tasks?

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Abstract

Text augmentation techniques are widely used in text classification problems to improve the performance of classifiers, especially in low-resource scenarios. Previous text-editing-based methods augment the text in a non-selective manner: the words in the text are treated without difference during augmentation, which may result in unsatisfactory augmented samples. In this work, we present four kinds of roles of words (ROWS) which have different functions in text classification tasks, and design effective methods to automatically extract these ROWs based on statistical and semantic perspectives. Systematic experiments are conducted on what ROWs should (n’t) be augmented during augmentation for classification tasks. Based on these experiments, we discover some interesting and instructive potential patterns that certain ROWs are especially suitable or unsuitable for certain augmentation operations. Guided by these patterns, we propose a set of Selective Text Augmentation (STA) operations, which significantly outperform traditional methods and show outstanding generalization performance.

1 Introduction

Text classification is one of the fundamental tasks in Natural Language Processing (NLP), which has wide applications in news filtering, paper categorization, sentiment analysis and so on. Plenty of algorithms, especially deep learning models, have achieved great success in text classification, such as recurrent neural networks (RNN) (Liu et al., 2016; Wang et al., 2018), convolutional networks (CNN) (Kim, 2014) and BERT (Devlin et al., 2019). The success of deep learning is usually built on the large training data with good quality, which is often difficult to obtain in real applications. Therefore, text augmentation techniques have attracted more and more attention both in academic and industrial communities and plenty of methods have been proposed to improve the generalization ability of text classification models when training data is limited, such as synonyms replacement or insertion (Kolomiyets et al., 2011; Zhang et al., 2015; Wang and Yang, 2015a; Wei and Zou, 2019), random word deletion (Xie et al., 2017; Wei and Zou, 2019), back-translation (Yu et al., 2018; Silfverberg et al., 2017) and contextual augmentation (Kobayashi, 2018a).

Among these methods, text-editing (TE)-based augmentation techniques, including word replacement, deletion, insertion and swap, are widely used in industry and academy (Bayer et al., 2021) due to their simplicity and effectiveness (Wei and Zou, 2019; Feng et al., 2020). Thereby, in this work, we mainly focus on these TE-based augmentation methods. Previous works of TE-based methods are usually in a non-selective manner: augmentation is applied to all words (sometimes may exclude the stop-words) in the given text without difference. However, different words have different impact to the downstream tasks. If we simply apply these augmentation operations on random words, we are likely to encounter some unsatisfactory situations where the augmented samples bring little performance gain or even hurt the classification performance:

1. Important class-indicating words may be altered, resulting in some damage to the original meaning or even changing the label of the original text;
2. Noisy or misleading words may be introduced after augmentation, which may hurt the generalization ability.

Therefore, we begin to think this question: How to selectively augment the text to avoid these bad situations and generate a better augmented training set for stronger generalization ability?

In this work, we first explore what are the different roles of words in text classification tasks through analysing some real cases. Based on the analysis, we conclude four types of roles of words (ROWS): Common Class-indicating words (CC-words), Specific Class-indicating words (SC-words), Intermediate Class-indicating words (IC-words) and Class-irrelevant words/Other words (O-words). We then design effective methods to automatically extract these roles. Based on these roles, we conduct extensive experiments to investigate what ROWs should or shouldn’t be augmented for commonly used TE-based augmentation techniques (delete, insert, replace and swap). Based on these experiments, we discover some interesting patterns for each augmentation operation, and then summarize a set of Selective Text Augmentation (STA) techniques which outperform traditional non-selective augmentation methods in a large margin. An illustration of our proposed augmentation methods compared with traditional methods is shown in Figure 1.

We conclude our contributions as follows:

- We for the first time present four types of roles of words (ROWS) for text classification tasks, and design effective methods to automatically extract these ROWs based on statistical and semantic perspectives, which are important for understanding the behaviors of classifiers and can also inspire related research;

- We systematically investigate what ROWs should (n’t) be augmented for text augmentation, and discover inspiring instructive patterns for guiding us on how to select suitable words for text augmentation, through comprehensive experiments on 9 benchmark datasets;

- We propose a set of STA (Selective Text Augmentation) methods, which significantly outperform traditional non-selective text-editing based augmentation methods, both in single-dataset and cross-dataset evaluation tasks.

2 Related Work

According to how the augmented samples are generated, existing techniques of text augmentation can be categorized into three groups: Text-editing (TE)-based augmentation, such as token/phrase deletion (Xie et al., 2017), insertion (Wei and Zou, 2019), replacement (or substitution) (Kolomiyets et al., 2011; Zhang et al., 2015; Wang and Yang, 2015a) and swapping (Wei and Zou, 2019). Text-generation (TG)-based augmentation, like back-translation (Xie et al., 2019; Yu et al., 2018; Silfverberg et al., 2017), sentences synthesizing (Anaby-Tavor et al., 2020) and language modeling-based approaches (Jia et al., 2019; Kobayashi, 2018b,a). Feature space augmentation, such as utilizing Mixup (Zhang et al., 2018) for sentence embeddings (Guo et al., 2019; Sun et al., 2020). Apart from these three types of text augmentation techniques, many other creative methods are proposed such as compositional augmentation (Jia and Liang, 2016; Andreas, 2019) and adversarial text augmentation (Morris et al., 2020).

Due to the dependence of large deep learning models or complex training process, TG-based or feature space augmentation are relatively inconvenient to implement, especially for those non-experts in NLP. Instead, TE-based augmentation methods are much easier to implement without using large models or altering the training process and are also proved to be effective for limited datasets (Wang and Yang, 2015b; Wei and Zou, 2019). Therefore, TE-based augmentations are quite popular in research and industry (Bayer et al., 2021). However, previous TE-based methods may get unsatisfactory augmented samples because of randomness during words selection for augmentation (Bayer et al., 2021; Chen et al., 2021).

In this work, we mainly focus on TE-based augmentation methods and study how to generate better augmented samples with simple text-editing operations.

3 Roles of Words in Text Classification Tasks

3.1 Categorization of Roles of Words

To explore the roles of different words and what have been learned by a text classifier, we conduct some exploratory case studies. We choose a small
dataset from the FD News\(^1\) which contains four classes: "politics", "sport", "education" and "computer". Then we train a BERT-based classifier on this small dataset and the model obtains a test accuracy at 98.92\%, which means the model already performs quite well in this dataset. We then use some hand-crafted sentences to test its performance as shown in Table 1. Inputting the word "basketball" or "athletes" to the model will directly get correct prediction, since they are common words related to "sport" class. However, examples in No.2 and 4 tell us the trained model is not as good as we thought: simply passing phrases like "based on" or "team" to the model will get prediction of "sport" class, even if sentence 4 should belong to "education" class. After checking the training set, we find that phrases like "based on" and "team" are highly correlated with the "sport" class in the training set, perhaps due to the bias during the dataset collection. The last example shows an case where the model cannot recognize a sport-related phrase "three-pointer" that seldom appears in the training set.

Obviously, different words in this Table 1 play different roles in this classification task. The words/phrases like the "based on" and "team" are those co-occur frequently with the corresponding classes but have little semantic overlap. However, the words "basketball" and "athletes" are both statistically and semantically close to the their corresponding classes. The word "three-pointer", is not quite common like "basketball", but is also semantically related to its corresponding class. The differences of these words in this case study inspire us to view the words of a given text from two perspectives:

- **Statistical Correlation** with the class. This measures how frequent a word co-occurs with a class while not with other classes in the given dataset.
- **Semantic Similarity** with the class label, which measures how much semantics a word share with the class label.

Therefore, we can naturally divide the roles of different words of a given text through these two perspectives and get four ROWs (Roles Of Words), as shown in Figure 2:

1. **CC-words**: Common Class-indicating words, with high statistical correlation and high semantic similarity;
2. **SC-words**: Specific Class-indicating words, with low statistical correlation but high semantic similarity;
3. **IC-words**: Intermediated Class-indicating words, with high statistical correlation but low semantic similarity;
4. **O-words**: Class-irrelevant words or Other words, with low statistical correlation and low semantic similarity.

![Figure 2: Four kinds of ROWs. sim refers to semantic similarity and cor refers to statistical correlation.](image)

### 3.2 ROWs Extraction

To extract the roles of words in a dataset, we should decide proper metrics to measure the above two perspectives. For the measurement of **statistical correlation** with the class, we employ weighted log-likelihood ratio (WLLR) to select the class-correlated words from the text sample. This is inspired by (Yu and Jiang, 2016) where WLLR is used to find out the "pivot words" for sentiment analysis. The WLLR score is computed by:

\[
\text{wllr}(w, y) = p(w|y) \log \left( \frac{p(w|y)}{p(w|\bar{y})} \right)
\]

where \(w\) is a word, \(y\) is a certain class and \(\bar{y}\) represents all the other classes in the classification dataset. \(p(w|y)\) and \(p(w|\bar{y})\) are the probabilities of

<table>
<thead>
<tr>
<th>No.</th>
<th>sentence</th>
<th>prediction</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>&quot;basketball&quot; / &quot;athletes&quot;</td>
<td>sport (✓)</td>
</tr>
<tr>
<td>2</td>
<td>&quot;Based on&quot; / &quot;team&quot;</td>
<td>sport (?)</td>
</tr>
<tr>
<td>3</td>
<td>&quot;Schools should invest more in teachers&quot;</td>
<td>education (✓)</td>
</tr>
<tr>
<td>4</td>
<td>&quot;Schools should invest more in the teaching team&quot;</td>
<td>sport (✗)</td>
</tr>
<tr>
<td>5</td>
<td>&quot;Shanghai Bilibili hit a three-pointer in the last minute and won the final victory!&quot;</td>
<td>computer (✗)</td>
</tr>
</tbody>
</table>

Table 1: Case study: Some hand-crafted examples to evaluate a trained BERT-based classifier which gets high accuracy on the original test set. ✓/✗/?: correct/ wrong/confusing prediction.

\(^1\)https://www.cluebenchmarks.com/
observing \( w \) in samples labeled with \( y \) and with other labels respectively. We use the frequency of a word occurring in the certain class to estimate the probability.

To measure the semantic similarity between a word and the meaning of the class label, a straightforward way is to use word vectors pre-trained with skip-gram (Mikolov et al., 2013) or Glove (Pennington et al., 2014). We are not using transformer-based models like BERT for similarity measuring due to their high inference cost. Some also reveal that static word-embeddings can achieve comparable and even better performance than BERT-like models in similarity measurement tests, especially in word-level (Reimers and Gurevych, 2019). We compute the cosine similarity between a word and a class label to see their semantic distance:

\[
\text{similarity}(w, l) = \frac{v_w \cdot v_l}{\|v_w\| \|v_l\|}
\]

where \( l \) represents the label and \( v_w, v_l \) are word vectors for the word \( w \) and the label \( l \). We can also use a description of the label to obtain \( v_l \) by averaging the word vectors of each word in the description for better label representation. In our experiments, we find that simply using the word or phrase of the label itself is enough to measure the similarity between a word and the category.

We compute the WLLR and similarity of each word in a given sample, and set a threshold to divide the high and low scores. We call the words with high (low) WLLR scores as \( C_h \) (\( C_l \)) and words with high (low) similarity scores as \( S_h \) (\( S_l \)). By combining these words, we can extract the words of different roles as follows:

\[
\begin{align*}
W_{CC} &= \{w|w \in C_h \cap S_h\} \\
W_{SC} &= \{w|w \in C_l \cap S_h\} \\
W_{IC} &= \{w|w \in C_h \cap S_l\} \\
W_O &= \{w|w \in C_l \cap S_l\}
\end{align*}
\]

where \( W_{CC}, W_{SC}, W_{IC} \) and \( W_O \) are CC-words, SC-words, IC-words and O-words respectively. A real ROWs extraction example in our experiments is depicted in Figure 3.

### 4 Text Augmentation based on ROWs

Traditional TE-based augmentation methods utilize text-editing operations on random words in the text, which we call Random Text Augmentation (RTA). From the perspective of ROWs, all roles have equal chance to be augmented during RTA, which means important class-indicating words may be changed and noisy or misleading words may be enhanced, resulting in undesirable augmented samples.

Instead, we propose to augment the text based on the ROWs. The reasons are twofold: 1) Different ROWs have different functions for the downstream classification tasks. Therefore, when utilizing different text augmentation operations, we should consider the role of each word in the text and select proper roles for augmentation, instead of randomly choosing the words. For example, CC-words are usually important class-indicating words, which should be protected from being damaged during augmentation; IC-words usually contain some noisy features thus better not be enhanced after augmentation. 2) Different augmentation operations are quite different in nature. Specifically, insertion aims to add more information to the sample, deletion aims to remove certain features from the sample, replacement can be seen as an insertion followed by a deletion, swap instead aims to change the formality of the original text. Therefore, different ROWs may be suitable for different augmentation operations.

From the case studies in Figure 1, we can see that what the model actually learned are the features of the training set, rather than the features of the classes. A good augmentation on the training set should enlarge the overlap between the features of the training set and the features of the actual classes. RTA can bring in more features of the classes to the original dataset, but may also take in some undesirable features. However, by choosing the proper roles for augmentation, we are able to bring in more useful features to the training set.
while avoiding taking in undesirable features.

In the following section, we will conduct extensive experiments to see what ROWs should (n’t) be augmented for each text-editing augmentation operation and discuss in detail why certain ROWs are suitable for certain augmentation operations. After the experimental results, we will propose a set of Selective Text Augmentation (STA) methods for better TE-based augmentation.

5 Experiments

5.1 Experimental Setup

Datasets. We use 9 benchmark text classification datasets for evaluation: NG, a subset from the 20NG datasets\(^2\); Talk and Sci are the news from the "talk" and "sci" groups of 20NG respectively; BBC, a small set from the BBC News dataset (Greene and Cunningham, 2006); Games and Finance are both subsets of the iflytek Chinese classification dataset (Xu et al., 2020); TNews is Chinese short text classification dataset (Xu et al., 2020); FD and TH are two subsets from the news classification datasets collected by Fudan University and Tsinghua University respectively\(^3\). Note that some datasets are small subsets from the original large versions, for simulating the low-resource scenarios. The meta information of these datasets is shown in Table 2.

<table>
<thead>
<tr>
<th>Datasets</th>
<th># train</th>
<th># test</th>
<th># labels</th>
<th>Avg Len</th>
</tr>
</thead>
<tbody>
<tr>
<td>Games (zh)</td>
<td>2.4k</td>
<td>0.5k</td>
<td>9</td>
<td>255</td>
</tr>
<tr>
<td>Finance (zh)</td>
<td>1k</td>
<td>0.2k</td>
<td>8</td>
<td>306</td>
</tr>
<tr>
<td>TNews (zh)</td>
<td>53k</td>
<td>10k</td>
<td>15</td>
<td>22</td>
</tr>
<tr>
<td>FD (zh)</td>
<td>0.5k</td>
<td>2.9k</td>
<td>6</td>
<td>5233</td>
</tr>
<tr>
<td>TH (zh)</td>
<td>0.5k</td>
<td>2k</td>
<td>13</td>
<td>994</td>
</tr>
<tr>
<td>BBC (en)</td>
<td>0.5k</td>
<td>0.9k</td>
<td>5</td>
<td>476</td>
</tr>
<tr>
<td>NG (en)</td>
<td>1k</td>
<td>7.5k</td>
<td>20</td>
<td>575</td>
</tr>
<tr>
<td>Talk (en)</td>
<td>1.9k</td>
<td>1.3k</td>
<td>4</td>
<td>654</td>
</tr>
<tr>
<td>Sci (en)</td>
<td>2.4k</td>
<td>1.6k</td>
<td>4</td>
<td>480</td>
</tr>
</tbody>
</table>

Table 2: Datasets information. "zh" and "en" refer to Chinese and English respectively.

Training Settings. In this work, we use TinyBert (Jiao et al., 2020) as the backbone of our text classifiers, which is a lighter transformer-based model but shows comparable performance with large transformer-based models. For synonyms/similar words searching, we use public skip-gram word embeddings. For ROWs extraction, we use the median number as the bar for divid-

5.2 Experiments of Augmentation on Different ROWs

Deletion, (synonyms) replacement, (synonyms) insertion and swap are all widely used text-editing operations for augmentation. In this part, we conduct experiments on the impact of augmenting certain ROW by each TE-based operations.

In the experiments of each operation, we compare six methods: non-aug, which means no augmentation is applied; \(\star\)-RTA, which means augmenting using the given operation in a non-selective manner, like the practice in (Kolomiyets et al., 2011; Zhang et al., 2015; Wang and Yang, 2015a; Wei and Zou, 2019; Feng et al., 2020); \(\star\)-CC, \(\star\)-SC, \(\star\)-IC and \(\star\)-O are augmentation based on different ROWs. (\(\star\) refers to a certain operation.) Note that RTA in previous works may differ in some details, therefore, for fair comparison, we implement RTA methods in the same way as our ROWs-based augmentation with the only difference in words selection process. The experimental results are shown in Table 3 to Table 6.

5.2.1 Augmentation by Deletion

According to Table 3, we have two important observations: 1) Deleting the CC-words are likely to hurt the performance, since the classification accuracy of d-CC is worse than non-aug in most datasets. 2) Deleting SC-words or IC-words brings more performance gain than other deletion strategies.

The reason why d-CC performs worst is that the CC-words are usually important class-indicating words, if these words are destroyed, the label of the original text is likely to be changed. On the other hand, SC-words are usually those less frequently co-occurred with the corresponding category but are semantically similar with the category, deleting these words will force the model to concentrate
Table 3: Classification accuracy (%) comparison of different Deletion strategies. RTA: Random Text Augmentation. CC, SC, IC and O are four ROWs. rank means the average rank of certain methods across all datasets. The bold numbers are the best across all methods and the underlined numbers are the best among all ROWs.

<table>
<thead>
<tr>
<th>Methods</th>
<th>Games</th>
<th>Finance</th>
<th>TNews</th>
<th>FD</th>
<th>TH</th>
<th>BBC</th>
<th>NG</th>
<th>Talk</th>
<th>Sci</th>
<th>Avg. rank</th>
</tr>
</thead>
<tbody>
<tr>
<td>non-aug</td>
<td>62.51</td>
<td>80.67</td>
<td>52.68</td>
<td>95.71</td>
<td>91.02</td>
<td>93.44</td>
<td>59.04</td>
<td>82.30</td>
<td>93.94</td>
<td>79.03</td>
</tr>
<tr>
<td>d-RTA</td>
<td>61.95</td>
<td>80.27</td>
<td>52.89</td>
<td>95.55</td>
<td>90.60</td>
<td>94.25</td>
<td>59.84</td>
<td>83.17</td>
<td>94.99</td>
<td>79.28</td>
</tr>
<tr>
<td>d-CC</td>
<td>58.85</td>
<td>80.22</td>
<td>52.24</td>
<td>95.24</td>
<td>90.85</td>
<td>93.18</td>
<td>47.51</td>
<td>82.57</td>
<td>92.98</td>
<td>77.07</td>
</tr>
<tr>
<td>d-SC</td>
<td>62.55</td>
<td>82.65</td>
<td>52.64</td>
<td>95.66</td>
<td>91.77</td>
<td>94.39</td>
<td>60.22</td>
<td>82.87</td>
<td>94.44</td>
<td>79.69</td>
</tr>
<tr>
<td>d-IC</td>
<td>62.42</td>
<td>80.67</td>
<td>52.38</td>
<td>95.89</td>
<td>90.61</td>
<td>95.39</td>
<td>60.14</td>
<td>83.12</td>
<td>94.95</td>
<td>79.51</td>
</tr>
<tr>
<td>d-O</td>
<td>62.03</td>
<td>81.43</td>
<td>52.53</td>
<td>95.59</td>
<td>91.41</td>
<td>95.45</td>
<td>56.11</td>
<td>82.78</td>
<td>94.89</td>
<td>79.14</td>
</tr>
</tbody>
</table>

Table 4: Classification accuracy (%) comparison of different Insertion strategies. The meanings of RTA, CC, SC, IC, O, rank, bold/underlined numbers can be found in Table 3.

<table>
<thead>
<tr>
<th>Methods</th>
<th>Games</th>
<th>Finance</th>
<th>TNews</th>
<th>FD</th>
<th>TH</th>
<th>BBC</th>
<th>NG</th>
<th>Talk</th>
<th>Sci</th>
<th>Avg. rank</th>
</tr>
</thead>
<tbody>
<tr>
<td>non-aug</td>
<td>62.51</td>
<td>80.67</td>
<td>52.68</td>
<td>95.71</td>
<td>91.02</td>
<td>93.44</td>
<td>59.04</td>
<td>82.30</td>
<td>93.94</td>
<td>79.03</td>
</tr>
<tr>
<td>i-RTA</td>
<td>61.56</td>
<td>81.88</td>
<td>52.51</td>
<td>95.38</td>
<td>91.22</td>
<td>94.39</td>
<td>53.91</td>
<td>83.48</td>
<td>92.52</td>
<td>78.54</td>
</tr>
<tr>
<td>i-CC</td>
<td>63.55</td>
<td>82.38</td>
<td>52.36</td>
<td>95.82</td>
<td>90.96</td>
<td>94.51</td>
<td>59.52</td>
<td>83.31</td>
<td>94.31</td>
<td>79.64</td>
</tr>
<tr>
<td>i-SC</td>
<td>61.58</td>
<td>81.30</td>
<td>52.28</td>
<td>95.83</td>
<td>91.65</td>
<td>94.01</td>
<td>57.70</td>
<td>83.65</td>
<td>94.62</td>
<td>79.18</td>
</tr>
<tr>
<td>i-IC</td>
<td>62.09</td>
<td>80.09</td>
<td>52.63</td>
<td>95.86</td>
<td>91.36</td>
<td>95.27</td>
<td>57.62</td>
<td>83.43</td>
<td>93.49</td>
<td>79.09</td>
</tr>
<tr>
<td>i-O</td>
<td>62.12</td>
<td>81.57</td>
<td>52.29</td>
<td>95.84</td>
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<td>94.34</td>
<td>49.52</td>
<td>82.97</td>
<td>93.32</td>
<td>78.17</td>
</tr>
</tbody>
</table>

more on the CC-words, which server as common class-indicating features in most samples of the same class. IC-words usually contain some noise brought by the biased data distribution of the limited dataset. Deleting these IC-words thus helps the model to avoid learning some incorrect features about the categories. As for random deletion, all ROWs will have equal chance to be deleted, therefore the performance of d-RTA is better than d-CC but worse than d-SC or d-IC.

5.2.2 Augmentation by Insertion

The results of insertion shown in Table 4 illustrates different patterns from the results for deletion: 1) The best choice is to inserting the similar words of CC-words. 2) i-RTA or i-O are relatively worse than other methods, even worse than non-aug on average.

I-CC performs best in insertion because more class-relevant words are inserted into the text, resulting in a high quality augmented sample whose class-related information is enhanced and is also different from the original text in representation in the same time. As for SC and IC-words, though these words are not such representative as the CC-words, they are still class-indicating in some degree, therefore inserting their synonyms can also generate useful samples. However, inserting the similar words of O-words may face lots of uncontrollability, since these words may include some class-indicating words of other classes, which can severely change the meaning of the original text. This may be the reason why i-RTA and i-O are not performing well in many datasets.

5.2.3 Augmentation by Replacement

The results of the replacement experiments shown in Table 5 are though-provoking: 1) Replacing the CC-words by their similar words usually leads to worse performance; 2) Replacing SC-words is the best strategy among these replacing methods relatively.

It is interesting why r-CC gets the worst results. Intuitively, replacing those class-indicating words with their similar words won’t change the label of the original text, if so, the augmented samples should bring more diversity of the category and bring some performance gain. To investigate this, we check the similar words given by the word embeddings or WordNet (Miller, 1995), and found that these similar words usually don’t have identical meaning of the original word, which may cause semantic drift or bring in some noise. Therefore, replacing the CC-words may have risk to influence the core meaning or even change the label of the original text. Compared with CC-words, SC-words are not that important to represent the core meaning of the text, but are also class-indicating in semantics, thereby, replacing these words can bring in more diversity of the class-indicating features.
Table 5: Classification accuracy (%) comparison of different Replacement strategies. The meanings of RTA, CC, SC, IC, O, rank, bold/underlined numbers can be found in Table 3.

<table>
<thead>
<tr>
<th>Methods</th>
<th>Games</th>
<th>Finance</th>
<th>TNews</th>
<th>FD</th>
<th>TH</th>
<th>BBC</th>
<th>NG</th>
<th>Talk</th>
<th>Sci</th>
<th>Avg. rank</th>
</tr>
</thead>
<tbody>
<tr>
<td>non-aug</td>
<td>62.51</td>
<td>80.67</td>
<td>52.68</td>
<td>95.71</td>
<td>91.02</td>
<td>93.44</td>
<td>59.04</td>
<td>82.30</td>
<td>93.94</td>
<td>79.03</td>
</tr>
<tr>
<td>r-RTA</td>
<td>61.83</td>
<td>81.48</td>
<td>52.38</td>
<td>95.49</td>
<td>91.09</td>
<td>94.47</td>
<td>57.15</td>
<td>82.26</td>
<td>93.48</td>
<td>78.96</td>
</tr>
<tr>
<td>r-CC</td>
<td>61.47</td>
<td>79.64</td>
<td>52.50</td>
<td>94.82</td>
<td>90.44</td>
<td>94.31</td>
<td>51.33</td>
<td>83.61</td>
<td>97.37</td>
<td>77.98</td>
</tr>
<tr>
<td>r-SC</td>
<td>62.24</td>
<td>81.39</td>
<td>52.78</td>
<td>95.07</td>
<td>90.35</td>
<td>95.34</td>
<td>52.26</td>
<td>83.36</td>
<td>94.71</td>
<td>79.00</td>
</tr>
<tr>
<td>r-O</td>
<td>60.49</td>
<td>80.76</td>
<td>52.56</td>
<td>95.57</td>
<td>91.71</td>
<td>95.38</td>
<td>54.99</td>
<td>82.20</td>
<td>93.83</td>
<td>78.61</td>
</tr>
</tbody>
</table>

Table 6: Classification accuracy (%) comparison of different Swap strategies. The meanings of RTA, CC, SC, IC, O, rank, bold/underlined numbers can be found in Table 3.

<table>
<thead>
<tr>
<th>Operations</th>
<th>Recommend</th>
<th>Non-recommend</th>
</tr>
</thead>
<tbody>
<tr>
<td>deletion</td>
<td>SC-words, IC-words</td>
<td>CC-words</td>
</tr>
<tr>
<td>insertion</td>
<td>CC-words</td>
<td>O-words</td>
</tr>
<tr>
<td>replacement</td>
<td>SC-words</td>
<td>CC-words</td>
</tr>
<tr>
<td>swap</td>
<td>O-words</td>
<td>-</td>
</tr>
</tbody>
</table>

Table 7: ROWs recommendation/non-recommendation board for TE-based augmentation methods.

5.2.4 Augmentation by Swap

Swap is less effective compared with other operations (deletion, insertion and replacement) according to our experimental results in Table 6, and the impact of swapping different ROWs varies a lot across these datasets. However, we can see that swapping the O-words is relatively better and stable across the datasets according to the average rank and accuracy, since swapping these words has least impact on the core semantics but can also bring some change to the formality of the original text.

5.3 STA: Select Suitable ROWs for Text Augmentation

Based on the experimental results from the above experiments, we can now summarize a set of general recommendations for selecting ROWs as listed in Table 7. With these general recommendations we can implement our text augmentation in a selective manner, which we call STA (Selective Text Augmentation).

According to (Wei and Zou, 2019), the augmentation performance is usually stronger if we use these augmented samples generated by different operations together. Therefore, we aggregate these operations altogether and see whether STA can perform better than traditional RTA method. We call the aggregated random augmentation operations as agg-RTA and the aggregated STA operations as agg-STA.

Specifically, for agg-STA in each dataset, we use the same rules for augmenting: Select IC-words for deletion, CC-words for insertion, SC-words for replacement and O-words for swap. The evaluation results are illustrated in Table 8.

The results demonstrate that agg-STA can bring significant performance gain for all 9 datasets with an average improvement of 2.22%, and is superior to agg-RTA on 7 out of 9 datasets with an average improvement of 0.86%. By contrast, agg-RTA even hurts the classification performance of TNews and FD datasets. Note that we are not using the best practice of ROWs for each dataset for agg-STA, instead, we use the general recommendations for all the datasets. Therefore, by carefully study the nature (data source, text style, etc.) of certain dataset and tune the ROWs allocations, STA will have potential to perform even better, which we will study in future work.
### 5.4 Cross-dataset Evaluation

As we have mentioned in former parts, the classification models may be ill-trained even if they perform well on the held-out test set, since the test set may contain the same biases of the training set. This phenomenon is also described in (Ribeiro et al., 2020). A more convincing evaluation is to test the models "in the wild", which however is too expensive. Fortunately, we find that the FD, TH and BBC datasets share two common classes: "politics" and "sport". Though different in data source, text style and even in language, the common categories of these datasets have the same general meaning. Therefore we can design a series of cross-dataset evaluation tasks to simulate the "wild" evaluation scenarios, which can serve as a supplementary test set of the original test set.

Specifically, we train the classifier on the original dataset A, and then test it on the common categories of dataset B. If B is of a different language, we will first translate B into the same language of A using open-sourced translation models⁴. The results are shown in Table 9 which demonstrate that agg-STA significantly outperforms agg-RTA in 5 out of 6 cross-dataset prediction tasks with more than 4% accuracy improvement over agg-RTA.

Compared with Table 8, we can see that the improvement of STA over traditional methods is much larger in this cross-dataset evaluation. This is likely due to the fact that some of the STA operations are aimed to decrease the biases of the training set or enhance the core semantics of the class-related parts of the samples. For example, deleting the IC-words will help the model to learn less "fake" class-indicating features brought by the biases of the training set. Specifying the insertion on CC-words will enhance the class-indicating parts of the sample. Both of these two operations are vital for better generalization ability. Evaluating only on the original test set may obscure some of the actual effect of our proposed STA methods.

### 6 Conclusion & Future Work

In this work, we present four types of roles of words (ROWs) and design effective methods to extract them. Each ROW has unique function for downstream tasks like text classification. We conduct comprehensive experiments to investigate the impact of augmenting on different ROW and discover interesting patterns behind popular augmentation methods including deletion, insertion, replacement and swap. We then propose Selective Text Augmentation methods with which we can generate a better augmented training set with higher quality and significantly improve the generalization ability of text classifiers. Actually, the idea of ROWs can also be applied to other tasks like keyphrases extraction, document representation and even image classification (where we can study the Roles of Superpixels), which will be in our future work.

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