Learning Dynamic Multi-attribute Interest for Personalized Product Search

Anonymous ACL submission

⁰⁰¹ Abstract

 Personalized product search aims to learn per- sonalized preferences from search logs and ad- just the ranking lists returned by engines. Pre- vious studies have extensively explored exca- vating valuable features to build accurate inter- est profiles. However, they overlook that the user's attention varies on product attributes(e.g., brand, category). Users may especially prefer specific attributes or switch their preferences between attributes dynamically. Instead, exist- ing approaches mix up all attribute features and let the model automatically extract useful ones from rather complex scenarios. To solve this problem, in this paper, we propose a dynamic 016 multi-attribute interest learning model to tackle 017 the influences from attributes to user interests. **Specifically, we design two interest profiling** modules: attribute-centered and attribute-aware profiling. The former focuses on capturing the user's preferences on a single attribute, while the latter focuses on addressing the interests correlated with multi-attribute within the search history. Besides, we devise a dynamic contribu- tion weights strategy that sends explicit signals to the model to determine the impacts of dif- ferent attributes better. Experimental results on large-scale datasets illustrate that our model significantly improves the results of existing **030** methods.

031 1 Introduction

 With the rapid growth of e-commerce services, on- line shopping has become increasingly popular. In a common e-shopping scenario, the user formulates her demands into a query and selects the interested items from the list retrieved by a product search engine. However, the query could be ambiguous and have multiple meanings, which makes it diffi- cult to capture accurate user needs. For instance, the user could enter the query word "MAC" to purchase computers, but the search engine cannot distinguish the needs of computers from those of

cosmetic brands. Furthermore, the query could also **043** be broad (such as "laptop"), without specifying the **044** brands and desired features of the products the user **045** wants to buy. Personalized product search tasks **046** address this challenge by learning interests from **047** the user history. Researchers have tried excavating **048** features from various views for accurate interest **049** learning. A group of studies aim at improving the **050** features capturing ability through practical algo- **051** rithms, including simple embedding-based meth- **052** [o](#page-8-1)ds [\(Ai et al.,](#page-8-0) [2017\)](#page-8-0), attention-based methods [\(Ai](#page-8-1) **053** [et al.,](#page-8-1) [2019\)](#page-8-1), or transformer-based methods [\(Bi](#page-8-2) **054** [et al.,](#page-8-2) [2020\)](#page-8-2). Some studies pay attention to extract- **055** ing features from multiple aspects. Modeling the **056** impacts of short- and long-term history [\(Guo et al.,](#page-8-3) **057** [2019;](#page-8-3) [Bennett et al.,](#page-8-4) [2012;](#page-8-4) [Shen et al.,](#page-9-0) [2022\)](#page-9-0) has **058** been a popular search topic. Leveraging the prod- **059** uct reviews [\(Bi et al.,](#page-8-5) [2021\)](#page-8-5) has also achieved sat- **060** isfactory results. Some studies also attempt to use **061** visual resources to model multi-modal preferences. **062** Other works [\(Ai et al.,](#page-8-6) [2020;](#page-8-6) [Liu et al.,](#page-9-1) [2020,](#page-9-1) [2022\)](#page-9-2) **063** explore relationships between user, items queries **064** by constructing knowledge graphs with the help of **065** product attributes (e.g., names, brands). **066**

However, the studies mentioned above overlook **067** that the users' interests in different product at- **068** tributes (such as brands, categories, features, etc.) **069** are sophisticated. Instead, they simply feed at- **070** tribute features into the model and let it automati- **071** cally learn interests from the mixed features. Such **072** a paradigm neither distinguishes the characteristics **073** of specific attributes nor explicitly models the influ- **074** ences among multiple attributes. Hence, we argue **075** that previous methods do not sufficiently explore **076** the potential within the attributes to reflect user **077** interests. As the user behavior sequence shown in **078** Table [1,](#page-1-0) the user reveals her special attention for the **079** product brands while showing less consideration **080** for the product names and categories. Intrinsically, **081** the interest in this case should depend more on **082** the brand features. Whereas, existing studies send **083**

Table 1: Example user history. Attribute information of purchased product p_1 , p_2 , p_3 , and the candidate product c_1 , c_2 are listed.

 all types of features into the model where other features would bring more interference than contri- bution. The obtained interest representation would include much noise without properly enhancing important attributes, leading to an underestimation of the candidate product c1's relevance. Aiming to resolve this problem, we propose explicitly enhanc- ing important attribute features by learning multi-attribute interest for personalized product search.

 To better build multi-attribute interest, we need to answer the following two questions: 1) how to represent the user's interests on specific attributes, and 2) how to effectively fuse the interests on mul- tiple attributes. To resolve the first problem, we attempt to build item/query representations cen- tered on each attribute. As for the second prob- lem, we intend to address the attributes' contribu- tions using two strategies. The first focuses on separately learning the user's attention for each attribute. To achieve this, we would observe the affinities of historical attribute-centered item repre- sentations. Higher affinities indicate that the user's tastes on that attribute are stable, so it is impor- tant to match her tastes again. The second strategy focuses on simultaneously learning the user inter- ests that switch between attributes. We compress the attribute-centered representations from multi- ple attributes into attribute-aware representations. Then, we send a sequence of historical representa- tions into one encoder and let the model draw the attribute correlations within the history.

 Concretely, we propose a Multi-Attribute **Interest learning model (MAI)** for personalized product search. It includes the following four parts: (1) Attribute-centered interest profiling. For each

attribute, it obtains attribute-centered representa- **119** tions for queries and items by enhancing corre- **120** sponding attribute features and feeding them to **121** corresponding encoders to get the profiles. (2) **122** Attribute-aware interest profiling. It attends at- **123** tribute correlations within search history with com- **124** bined attribute-centered item representations. (3) **125** Multi-attribute interest fusion. We update attribute- **126** centered contribution weights by observing the at- **127** tention weights from the first part. According to **128** these weights, we calculate the similarity score **129** between the profiles and their corresponding can- **130** didate representations to obtain the final ranking **131** score. **132**

To summarize, the main contributions of this pa- **133** per include (1) a method of learning multi-attribute **134** interest for personalized product search in a dy- **135** namic way. (2) an attribute-centered interest pro- **136** filing module that builds separate profiles by en- **137** coding item/query representations centered on cor- **138** responding attributes. (3) an attribute-aware inter- **139** est profiling module to simultaneously learn inter- **140** ests upon multiple attributes. (4) a dynamic multi- **141** attribute fusing module to explicitly model each **142** attribute's contributions. **143**

2 Related Work **¹⁴⁴**

2.1 Personalized Product Search **145**

Personalized product search problems aim to im- **146** prove the ranking quality retrieved from search en- **147** gines by building accurate user interests from the **148** purchase history. Many studies focus on exploit- **149** ing interests in semantic latent space by leveraging **150** deep learning technology. [Guo et al.](#page-8-3) [\(2019\)](#page-8-3) utilize **151** attention networks to learn and integrate long- and **152** short-term user preferences. [Bi et al.](#page-8-7) [\(2019\)](#page-8-7) study **153** short-term clicks to represent users' hidden intents **154** with a context-aware embedding model. [Ai et al.](#page-8-1) **155** [\(2019\)](#page-8-1) devise a novel attention mechanism which **156** enables the attention model to attend no input by **157** introducing a zero vector. Such a zero attention **158** model successfully allocates different attention to **159** the users' search logs according to their current **160** [i](#page-9-3)ntent. Recently, since the transformer [\(Vaswani](#page-9-3) **161** [et al.,](#page-9-3) [2017\)](#page-9-3) architectures have succeeded in var- **162** ious fields, a group of studies attempt to employ **163** it in personalized product search. For instance, **164** [Bi et al.](#page-8-5) [\(2021\)](#page-8-5) design a review-level transformer- 165 based model that matches the reviews from the **166** user and item while allowing each review to have **167** a dynamic impact based on the sequential context. **168**

169 Recently, [Jagatap et al.](#page-8-8) [\(2024\)](#page-8-8) explore query gen-**170** eration and interaction simulation to solve the cold **171** start problem faced by new categories.

172 2.2 Aspect-based Interest Learning

 There exist some personalized product search stud- ies that try to learn user interests from various aspects (e.g., brands, categories, popularity, etc.). Early methods, as [\(Lim et al.,](#page-9-4) [2010\)](#page-9-4), require the as- pects to be structurally organized so the algorithms can conduct accurate matching between the query and item. Recent methods obviate such require- ments thanks to the deep learning technology's su- periority in extracting semantic features from free- form text. [Wu et al.](#page-9-5) [\(2017\)](#page-9-5) blend multiple models into a stacking ensemble model where different sub- models are used for statistic features, query-item features and session features accordingly. [Xiao et al.](#page-9-6) [\(2019\)](#page-9-6) devise a Dynamic Bayesian Metric Learn- ing model to represent semantic representations of different categories of users, products, and words **and capture the affinities between them. Subse-** quent studies [\(Ai et al.,](#page-8-6) [2020;](#page-8-6) [Liu et al.,](#page-9-2) [2022;](#page-9-2) [Zhu et al.,](#page-9-7) [2024\)](#page-9-7) apply knowledge graphs to jointly model sophisticated relationships from structured and unstructured aspects of the user and item.

 However, these works blindly send all attributes into a model and let it automatically extract use- ful features. This would inevitably bring noise to the learning process. In contrast, we efficiently en- hance important attributes with explicit weighting for simultaneously and separately profiled attribute interests.

²⁰¹ 3 Methodology

 To start with, the problem could be formulated as follows. Suppose that for each user, her search 204 history H includes N purchased items, $H =$ $\{h_1, \ldots, h_N\}$, where h_i represents *i*-th historical purchased items. Given the current query q and 207 the candidate target item list $C = \{c_1, c_2, \ldots\}$ re- turned by the search engine, our objective is to model a ranking probability score for each candi- date item c in C based on the current query q and the purchased item sequence H.

 The overview of our multi-attribute interest learning model is shown in Figure [1.](#page-3-0) Later, we will elaborate on the modeling details following the three stages: (1) attribute-centered interest pro- filing, (2) attributed-aware interest profiling and (3) multi-attribute interest fusion.

3.1 Attribute-centered Interest Profiling **218**

As stated in Section [1,](#page-0-0) previous approaches could **219** not efficiently detect interests centered on specific **220** attributes, for they deteriorate the interesting learn- **221** ing procedure by feeding the models misleading **222** signals from other attributes. This module focuses **223** on solving this problem by preserving attribute- **224** centered information through separate interest pro- **225** filing. **226**

3.1.1 Attribute-centered Query/item **227** Representation **228**

Base query representation. Following previous 229 methods [\(Ai et al.,](#page-8-1) [2019,](#page-8-1) [2017,](#page-8-0) [2020\)](#page-8-6), we generate **230** our base query representation q using a non-linear **231** projection for the average word embeddings: **232**

$$
\mathbf{q} = \tanh(W_{\phi_q} \frac{\sum_{w_q \in q} \mathbf{w}_q}{|q|} + b_{\phi_q}), \qquad (1) \qquad \qquad \text{233}
$$

where q is the current query, d is the embedding 234 size, $W_{\phi_q} \in \mathbb{R}^{d \times d}$ and $b_{\phi_q} \in \mathbb{R}^d$ are trainable pa- 235 rameters, |q| is the length of q and $\mathbf{w}_q \in \mathbb{R}^d$ is the 236 embedding of word w_q in q. These query represen- 237 tations would be used to extract features related to **238** current intents in the attribute-aware interest profil- **239** ing. **240**

Attribute-centered query representing. We in- **241** tend to use the current query to enhance current **242** intents during attribute-centered interest profiling. **243** However, these base query representations are in- **244** dependent of attribute features, so the correlations **245** between the query and attributes are complex to **246** capture. As a result, these representations are in- **247** efficient in enhancing current intents and might **248** even impede the interest learning from historical **249** attribute features. As the example shown in Table [1,](#page-1-0) **250** using the current query to emphasize the brand at- **251** tributes will lead to a cluttered profile where the **252** information of brands and the query are both con- **253** taminated. **254**

Thus, we will reformulate the query according **255** to the attributes. Formally, the attribute-centered **256** query representations are obtained as follows. First, **257** for attribute a_k , we obtain weighted word embed- 258 dings $w_q^{a_k}$ of the query q according to each word's 259 relationships with recent historical information on **260** attribute a_k : 261

$$
\mathbf{w}_\mathbf{q}^{\mathbf{a}_\mathbf{k}} = W_q^{a_k} \mathbf{w}_\mathbf{q},\tag{2}
$$

Figure 1: The overview of the proposed MAI.

263 where $W^{a_k}_q \in \mathbb{R}^{|q|}$ is calculated through multi-head attention. To measure the query-attribute relation- ship, we take the recent attribute representations as the query and the query word embeddings as the key and value. In this way, we enhance query features that are correlated with recent interests:

$$
W_q^{a_k} = \text{MLP}([head_1^w, \dots, head_H^w]), \quad (3)
$$

 where MLP(·) refers to the multilayer perceptron **(MLP)** with softmax(·) function, head^w is the at- tention weights of the hth head in total H heads 273 in the multi-head attention layer. The $head_h^w$ is obtained as follows:

$$
head_h^w = Attn^w(h^{a_k,s}W_h^Q, q^wW_h^K, q^wW_h^V),
$$

275 (4)

$$
h^{a_k, s} = [\mathbf{h}_{\mathbf{M}}^{\mathbf{a}_k}, \dots, \mathbf{h}_{\mathbf{N}}^{\mathbf{a}_k}], \tag{5}
$$

277 where $h^{a_k,s}$ is the sequence of short-term attribute **278** representations centered on attribute a_k from the 279 \overline{M} th to the *N*th purchased item. $\mathbf{h}^{\mathbf{a}_k}_{i}$ refers to **280** ith item representation in the purchasing history 281 centered on attribute a_k . The process of getting it 282 will be explained later. q^w is the word embedding **283** sequence of the query. The projection matrices 284 **of each head** $W_{h_{i}}^{Q} \in \mathbb{R}^{d \times d/\tilde{H}}$, $W_{h}^{K} \in \mathbb{R}^{d \times d/H}$ 285 and $W_h^V \in \mathbb{R}^{d \times d / H}$ are learned during training. 286 $Attn(\cdot)^w$ is the attention weights from each head:

$$
Attn^{w}(Q, K, V) = \text{softmax}(\frac{QK^{T}}{\sqrt{d/H}}). \quad (6)
$$

). (6) **287**

At last, we send the weighted embeddings to the **288** same representing procedure as the base query in **289** Equation [1](#page-2-0) to get the attribute-centered query rep- **290** resentation q^{a_k} . Such reformulated query represen-
291 tations emphasize the query words related to the **292** corresponding attribute. **293**

Attribute-centered item representing. We aver- **294** age the term vectors of the item's corresponding **295** attributes and apply the same non-linear function in **296** query representing to get the attribute-centered rep- **297** resentation $h_i^{a_k}$ based on the kth attribute a_k . The 298 process is the same as Equation $1.W_{\phi_h}$ $1.W_{\phi_h}$ and b_{ϕ_h} are 299 two different parameters used for item represent- **300** ing. For the candidate item c, we also encode its **301** attribute-centered representation c^{aK} for the final 302 comparison. 303

3.1.2 Attribute-centered Interest Learning **304**

We join the attribute-centered item representations 305 with the attribute-centered query representation to 306 learn the attribute interests. Transformer encoders **307** are used to capture the complex interactions within **308** the history and query. This process can be formu- **309** lated as follows: **310**

$$
\mathbf{I}^{\mathbf{a}_{\mathbf{k}}} = \text{Trm}^{\text{last}}([\mathbf{h}_i^{a_k} + \mathbf{h}_i^{a_k, p}, \mathbf{q}^{a_k} + \mathbf{q}^{a_k, p}]), \quad (7)
$$

312 where I^{a_k} is the interest profile centered on attribute ak, Trmlast **³¹³** notes the last outputs of the transformer encoder, which are the query outputs in this case. We leverage position information by **adding the position embedding** $h_i^{a_k, p}$ **and** $q^{a_k, p}$ **for** the items and query.

318 3.1.3 Attribute-centered Interest Weighting

 In this part, we model the contributing level of each independent attribute-centered interest pro- file learned from previous parts. We inspect the attention weights of the short-term purchased items assigned by their previous items during the trans- former encoding shown in Equation [7.](#page-3-1) The contri-325 bution weights W^{a_k} of attribute a_k in independent profiling are computed from the attention weights of short-term items:

$$
W^{a_k} = \text{MLP}([\text{Trm}_M^w, \dots, \text{Trm}_N^w]), \quad (8)
$$

 where Trm_{i}^{w} denotes the last transformed encoder layer's attention weights assigned for the ith histor- ical item from its previous P items. As explained in Section [1](#page-0-0) Higher attention weights suggest the interests on that attributes are more important. To make the model focus on recent interests, we only inspect weights from short-term items.

336 3.2 Attribute-aware Interest Profiling

 As we discussed, user preferences may change be- tween attributes within the history. Separately pro- filing attribute-centered interests would fail to cap- ture such variations. To overcome this obstacle, in this module we model the information of all attributes simultaneously. As illustrated in Sec- tion [1,](#page-0-0) mixing up all attributes like existing meth- ods will omit useful features. So, we concatenate and project the attribute-centered item representa- tions to preserve multiple attribute features. The process of obtaining the ith attribute-aware item **follow** representation $\mathbf{h_i} \in \mathbb{R}^d$ from K attributes is sym-bolized as follows:

$$
h_{i} = MLP([h_{i}^{a_{1}}, \ldots, h_{i}^{a_{K}}]). \qquad (9)
$$

351 Then, we join the item representations with the base **352** query representation q to build the attribute-aware **353** interest profile I:

$$
\mathbf{I} = \text{Trm}^{\text{last}}([\mathbf{h}_{\mathbf{i}} + \mathbf{h}_{\mathbf{i}}^{\mathbf{P}}, \mathbf{q} + \mathbf{q}^{\mathbf{P}}]). \tag{10}
$$

Similarly, $h_i^{\rm p}$ 355 **Similarly,** $\mathbf{h}_i^{\mathbf{p}}$ **and** $\mathbf{q}^{\mathbf{p}}$ **are the positional embeddings 356** associated with the item and query based on their positions in the search sequence. Note that we di- **357** rectly use the base query representations because **358** we want to protect all clues of current intents. Be- **359** sides, using base query representations to influence **360** the profiling for attribute-aware interests would not **361** face the same problem stated in [3.1.1](#page-2-1) since item 362 information is completely preserved. **363**

3.3 Interest fusion 364

So far, we have obtained K attribute-centered inter- 365 est profiles and one attribute-aware interest profile. **366** With the guidance of contribution weights, we inte-
367 grate the ranking scores as follows: **368**

$$
score(q, H, c) = \text{MLP}([W^{a_1} s(\mathbf{I}^{a_1}, \mathbf{c}^{a_1}), \dots, W^{a_k} s(\mathbf{I}^{a_k}, \mathbf{c}^{a_k}), s(\mathbf{I}, \mathbf{c}]).
$$
\n(11)

 $s(\cdot)$ refers to the dot product similarity function. **370** c^{a_i} is the attribute-centered candidate item repre- 371 sentations. c the attribute-aware candidate item **372** representations generated as Equation [9.](#page-4-0) **373**

3.4 Model Optimization **374**

Following previous methods [\(Ai et al.,](#page-8-1) [2019,](#page-8-1) [2017;](#page-8-0) **375** [Bi et al.,](#page-8-5) [2021\)](#page-8-5), we optimize our model by maximiz- **376** ing the log-likelihood of the observed (candidate **377** item, query, history) triples. The loss function can **378** be formulated as: **379**

$$
\mathcal{L} = \sum_{(q,H,c)} \mathcal{L}(q, H, c)
$$

=
$$
\sum_{(q,H,c)} (\log P(c|q, H) + \log P(q, H))
$$

$$
\approx \sum_{(q,H,c)} \log \frac{\exp(score(q, H, c))}{\sum_{c' \in C} \exp(score(q, H, c'))}.
$$
 (12)

(12) **380**

to **390**

where $logP(q, H)$ can be ignored for it is prede- 381 fined as a uniform distribution. Similar to most **382** methods [\(Ai et al.,](#page-8-1) [2019,](#page-8-1) [2017,](#page-8-0) [2020\)](#page-8-6), we adopt **383** the negative sampling strategy [\(Le and Mikolov,](#page-8-9) **384** [2014;](#page-8-9) [Mikolov et al.,](#page-9-8) [2013\)](#page-9-8) to approximate the **385** probability on large-scale data. **386**

4 Experiment Setup 387

4.1 Datasets **388**

We conduct extensive experiments on JDsearch **389** dataset^{[1](#page-4-1)} [\(Liu et al.,](#page-9-9) [2023\)](#page-9-9)and Amazon dataset^{[2](#page-4-2)} verify and analyze the functionalities of the pro- **391** posed model. Three types of attributes, product **392**

¹ https://github.com/rucliujn/JDsearch

² http://jmcauley.ucsd.edu/data/amazon/

393 name, product brand and product category, are cho-**394** sen for experiments.

 JDsearch dataset The JDsearch dataset is a large-scale dataset collected for personalized prod- uct search from JD.com, a popular Chinese online shopping platform. Like [Liu et al.](#page-9-9) [\(2023\)](#page-9-9), we take the last behaviors issued on 2022-10-17 as the test- ing set and the ones before them as the training **401** set.

 Amazon dataset We apply the Amazon dataset to the personalized product search task following existing works [\(Ai et al.,](#page-8-1) [2019,](#page-8-1) [2020\)](#page-8-6). We use the dense sub-datasets of the corpus where each user and each item has at least five associated reviews to collect sufficient information for user profiling. Since the Amazon datasets are categorized by the product's categories, we choose two sub-datasets that have multiple sub-categories, *CDs & Vinyl*, *Electronics*, to ensure our interest learning on the category attribute are fed with diverse preferences. We take the last search of the user history as the test- ing set, the former 20% as the validation set, and the rest as the training set. Queries are constructed from categories following existing works [\(Ai et al.,](#page-8-0) [2017;](#page-8-0) [Gysel et al.,](#page-8-10) [2016\)](#page-8-10). The top 100 items ranked by BM25 [\(Robertson and Zaragoza,](#page-9-10) [2009\)](#page-9-10) accord- ing to all attribute text are taken as the candidate **420** items.

421 4.2 Model Settings and Evaluation metrics

 The final parameters of the proposed model are set as follows: The embedding dimension is 128. The attribute-centered transformer encoder and the attribute-aware transformer encoder are 4 heads with 2 layers. The multi-head attention used for attribute-centered query representing is 2 heads. For the JDsearch dataset, the history length is 30, the short-term history length is 15, and the weight- ing window size noted as P in Section [3.1.3](#page-4-3) is 4. For the Amazon dataset, the history length is 10, the short-term history length is 5, and the weighting window size is 2. We compute MRR@200, Preci- sion@1, and NDCG@10 for evaluation metrics to evaluate the models.

436 4.3 Baselines

437 We compare our model with ad-hoc models and **438** personalized models listed as follows:

439 BM25 [\(Robertson and Zaragoza,](#page-9-10) [2009\)](#page-9-10): It is a **440** classical ad-hoc retrieval algorithm.

441 QEM [\(Ai et al.,](#page-8-1) [2019\)](#page-8-1): It is an ad-hoc query **442** embedding model, which gets ranking scores by

matching items with the query. 443 HEM [\(Ai et al.,](#page-8-0) [2017\)](#page-8-0): It learns the semantic rep- 444 resentations for items and queries in latent space. **445 DREM** [\(Ai et al.,](#page-8-6) [2020\)](#page-8-6): It creates a dynamic 446

knowledge graph based on search context and prod- **447** uct metadata. **448**

AEM, ZAM [\(Ai et al.,](#page-8-1) [2019\)](#page-8-1): AEM is an 449 attention-based embedding model representing **450** users according to current queries. ZAM is an im- **451** provement of AEM, which introduces a zero vector **452** in the attention process to conduct differentiated **453** personalization. **454**

TEM [\(Bi et al.,](#page-8-2) [2020\)](#page-8-2): It dynamically controls **455** the effects of personalization by encoding the user **456** history and the query with transformers. 457

HGN [\(Ai and Ramasamy,](#page-8-11) [2021\)](#page-8-11): It builds **458** knowledge graphs to explicitly construct user rep- **459** resentations based on the user's purchase history. **460**

We follow [\(Liu et al.,](#page-9-9) [2023\)](#page-9-9) to implement all 461 models. For a fair comparison, we fed aspect-based **462** baselines (DREM, HGN) with the same attribute **463** information used in our model. For other baselines, 464 we feed them with concatenated attribute words. **465**

5 Results and Analysis **⁴⁶⁶**

5.1 Overall performance 467

The overall results on the three datasets are reported **468** in Table [2.](#page-6-0) It is observed that: **469**

(1) Our model significantly outperforms all **470** baseline models with paired t-test at p<0.05 level **471** on every dataset. Specifically, compared to the **472** state-of-the-art model TEM, our model MAI im- **473** proves the ranking results on the JDseach dataset **474** by 4.31% in terms of MRR and 1.84% in terms **475** of NDCG. These results verify that building multi- **476** attribute interests is more effective in achieving **477** personalized product search. **478**

(2) Compared to other aspect-based models (i.e., **479** DREM, HGN), our model achieves apparent im- **480** provements. Generally, personalized models show **481** superiority over ad-hoc models, proving the neces- **482** sity of learning interests from history. The poor **483** results from some KG-based models on JDsearch **484** might be due to the dataset's characteristics, where **485** the relationships between entities are too sparse **486** to extract useful features. Thanks to parallel in- **487** terest profiling and explicit weighting, our MAI **488** overcomes this obstacle by successfully preserving **489** and modeling attribute features. **490**

(3) Compared to other transformer-based and **491** attention-based models (i.e., TEM, AEM, ZAM), **492**

Dataset		JD search			CDs & Vinyl			Electronics		
Model		MRR	Prec	NDCG	MRR	Prec	NDCG	MRR	Prec	NDCG
Ad-hoc	BM25	0.1114	0.0402	0.0940	0.01	0.0001	0.0001	0.0194	0.0096	0.0096
	OEM	0.1774	0.0728	0.1705	0.1953	0.1327	0.211	0.2409	0.1421	0.2659
Person-	HEM	0.1955	0.0847	0.1905	0.2896	0.2236	0.41	0.2000	0.1248	0.3448
alized	DREM	0.1647	0.0632	0.1578	0.2482	0.1549	0.3823	0.1807	0.0916	0.3316
	HGN	0.1662	0.0634	0.1591	0.2583	0.1734	0.3873	0.2096	0.1152	0.3373
	AEM	0.1971	0.0851	0.1920	0.2977	0.2227	0.3207	0.2571	0.1635	0.2890
	ZAM	0.1969	0.0849	0.1920	0.2828	0.2056	0.3022	0.2600	0.1716	0.2838
	TEM	0.2229	0.1049	0.2192	0.3558	0.2853	0.3734	0.2234	0.1302	0.2487
Ours	MAI	0.2672^{\dagger}	0.1233 [†]	0.2778 ^T	0.3845^{\dagger}	0.2864^{\dagger}	0.4207	0.2871^{\dagger}	0.1497 ^T	0.3483^{\dagger}

Table 2: Overall performance. The best results are shown in bold. '†' indicates the model significantly outperforms all baseline models with paired t-tests at p<0.05 level.

Table 3: Results of ablation experiments on the JDsearch dataset.

Model	MRR	Prec	NDCG
MAI		0.2672 0.1233	0.2778
w / o . AC	0.1737	0.068	0.1694
w/α . AA	0.2110	0.0969	0.2026
w/o . QR	0.2602	0.1177	0.2026
w/α . CW	0.2560	0.1135	0.2654

 our model boosts the ranking results on each dataset. It is illustrated that these models yield the best results owing to these structures' excellent ability to capture latent features. Instead of simply applying the structures to represent items or encod- ing history sequences, we leverage the attention weights to reflect relevance.

500 5.2 Ablation Analysis

501 We test the functionalities of the four major com-**502** ponents with several ablations models:

503 MAI w/o. AC. We abandon the attribute-**504** centered profiling (AC) described in Section [3.1.](#page-2-2)

505 MAI w/o. AA. We delete the attribute-aware **506** profiling (AA) part described in Section [3.2.](#page-4-4)

507 MAI w/o. QR. We substitute the attribute-**508** centered query representations (QR) in Sec-**509** tion [3.1.1](#page-2-1) with base query representations.

510 MAI w/o. CW. We strip off the contribution **511** weighting (CW) in Section [3.1.3.](#page-4-3)

512 As the results reported in Table [3,](#page-6-1) all the abla-**513** tion models are inferior to the MAI model. Particu-**514** larly, we can find that:

515 (1) The most significant performance drop is ob-**516** served when removing the AC module. Without **517** AC, the model simply aggregates all attribute information, similar to other aspect-based models. **518** Similarly, it faces performance drops due to the **519** same reason: the lack of relationships among prod- **520** ucts and attributes. With AC, the attribute features **521** are clearly distinguished through separate profiling **522** and explicit weighting. **523**

(2) The "MAI w/o. AA" model also damages **524** the results by 5.62% on MRR. This verifies the **525** necessity of attending the correlations of attribute- **526** aware features simultaneously. Without AA, the **527** model blocks the information flow among different **528** attributes within history, which happens for most **529** users, leading to poor results of the "MAI w/o. **530** AA". **531**

(3) The "MAI w/o. QR" model causes the per- **532** formance decline by 0.70% on MRR. This reveals **533** that reformulating queries according to attributes **534** helps enhance current intents in attribute-centered **535** profiles. **536**

(4) The apparent drops caused by "MAI w/o. **537** CW" model proves our contribution weighting **538** module helps the model determine the importance **539** of attributes. **540**

5.3 Case Study **541**

In this section, we illustrate the functionalities of **542** contribution weights with an example. As the **543** JDsearch dataset only has anonymized term IDs, **544** we use the category *Electronics* from the Ama- **545** zon dataset. The attribute "category" weights are **546** much higher than other attributes since the user's 547 purchased items are initially highly-related on cat- **548** egory. So, we only present the weights of "name" **549** and "brand" to show apparent changes. **550**

As illustrated in Figure [2,](#page-7-0) we present the con- **551** tribution weights from three users. It is observed **552** that the weights of each attribute are limited in **553**

Figure 2: The contribution weights on attribute "name" and "brand" of users A, B, and C. A lighter area indicates a larger weight. Corresponding text of short-term items is shown in the frames. For the attribute "name", we list some terms from the long text. For "brand", we present all content. "," separates the text of different items, while "*none*" means the item does not have the corresponding attribute.

Figure 3: Results of different weighting window sizes.

 a particular range, which is caused by the MLP from Equation [8](#page-4-5) that is learned from the whole training set. Despite the ranges based on a global view, the contribution weights could still adjust the attributes' importance from a personalized view. Take the "brand" attribute for example, its weights of user A and B are obviously higher than user C. This is because in user A and B, the short-term item shares more similarities with their neighbor- ing items than in user C. This verifies that these weights successfully help the model determine the attributes' contributions according to the user's per-sonal tastes.

567 5.4 Effects of the Attribute-centered Interest **568** Profiling

 Now, we will explore the attribute-centered inter- est profiling by studying the impacts of weighting window size and short-term history lengths. The former is used for reflecting the attribute correla- tions, while the latter is used for extracting recent interests.

 As shown in Figure [3,](#page-7-1) the results generally grow as the window size increases. It indicates our model's ability to leverage the attention weights from more items. From Figure [4,](#page-7-2) we can see that

Figure 4: Results of different short-term history lengths.

higher results are obtained at small and medium **579** lengths. Perhaps it is because when increasing the **580** length, the extracting becomes more challenging **581** because the recent interests correlate with long- **582** term interests. At a certain length, 15 in this case, **583** the extracting may be efficient because of the suc- **584** cessful distinguishing of the recent, long-term in- **585** terests. But at a larger length, the extracting soon **586** fails again with too much noise. **587**

6 Conclusion **⁵⁸⁸**

This work proposes a product search model that dy- **589** namically captures multi-attribute interests. In this **590** model, we explore the potential of attribute features **591** by modeling the user's preference on parallel pro- **592** filing parts, where attribute interests are modeled **593** independently and simultaneously. For each profil- **594** ing part, we feed it with item/query representations **595** that are enhanced by specific attributes accordingly. **596** At the interest fusion stage, we use contribution **597** weights obtained from profiling parts to help the **598** model determine the importance of each attribute. **599** Experiments demonstrate our model significantly 600 outperforms existing models. **601**

⁶⁰² Limitations

 This work has several limitations. First, the per- formance drops obviously with a single attribute- centered profiling or attribute-aware profiling part. Although it is comprehensible as we explained in [5.2,](#page-6-2) it still indicates that both parts could be fur- ther improved. Take the attribute-aware profiling for example, mindlessly compressing all attribute information for all items neglects the fact that the user interests do not keep switching on all attributes at any time. A more efficient strategy could be designed to enhance or eliminate certain attribute features dynamically. We will leave this to our fu- ture work. Second, the contribution weights could not directly reflect the importance of correspond- ing attributes in the user's completed interests. It overlooks that the matching quality should influ- ence the user's purchasing choices. For instance, if the user shows stable preferences on "brand", while in the current search, the product "name" per- fectly matches her interests, using the contributing weights to reduce the impacts of "name" is prob- lematic. Our work uses an MLP layer at the interest fusion stage to alleviate this problem. More efforts could be made to address this, and a more inter- pretable contribution weighting strategy could be designed.

⁶²⁹ References

- **630** Qingyao Ai, Daniel N. Hill, S. V. N. Vishwanathan, and **631** W. Bruce Croft. 2019. [A zero attention model for](https://doi.org/10.1145/3357384.3357980) **632** [personalized product search.](https://doi.org/10.1145/3357384.3357980) In Proceedings of the **633** 28th ACM International Conference on Information **634** and Knowledge Management, CIKM 2019, Beijing, **635** China, November 3-7, 2019, pages 379–388. ACM.
- **636** Qingyao Ai and Lakshmi Narayanan Ramasamy. 2021. **637** [Model-agnostic vs. model-intrinsic interpretabil-](https://doi.org/10.1145/3459637.3482276)**638** [ity for explainable product search.](https://doi.org/10.1145/3459637.3482276) In CIKM **639** '21: The 30th ACM International Conference on **640** Information and Knowledge Management, Virtual **641** Event, Queensland, Australia, November 1 - 5, 2021, **642** pages 5–15. ACM.
- **643** Qingyao Ai, Yongfeng Zhang, Keping Bi, Xu Chen, **644** and W. Bruce Croft. 2017. [Learning a hierarchical](https://doi.org/10.1145/3077136.3080813) **645** [embedding model for personalized product search.](https://doi.org/10.1145/3077136.3080813) **646** In Proceedings of the 40th International ACM **647** SIGIR Conference on Research and Development **648** in Information Retrieval, Shinjuku, Tokyo, Japan, **649** August 7-11, 2017, pages 645–654. ACM.
- **650** Qingyao Ai, Yongfeng Zhang, Keping Bi, and W. Bruce **651** Croft. 2020. [Explainable product search with a dy-](https://doi.org/10.1145/3361738)**652** [namic relation embedding model.](https://doi.org/10.1145/3361738) ACM Trans. Inf. **653** Syst., 38(1):4:1–4:29.
- Paul N. Bennett, Ryen W. White, Wei Chu, Susan T. **654** Dumais, Peter Bailey, Fedor Borisyuk, and Xiaoyuan **655** Cui. 2012. [Modeling the impact of short- and long-](https://doi.org/10.1145/2348283.2348312) **656** [term behavior on search personalization.](https://doi.org/10.1145/2348283.2348312) In The 35th **657** International ACM SIGIR conference on research **658** and development in Information Retrieval, SIGIR **659** '12, Portland, OR, USA, August 12-16, 2012, pages **660** 185–194. ACM. **661**
- [K](https://doi.org/10.1145/3397271.3401192)eping Bi, Qingyao Ai, and W. Bruce Croft. 2020. [A](https://doi.org/10.1145/3397271.3401192) **662** [transformer-based embedding model for personal-](https://doi.org/10.1145/3397271.3401192) **663** [ized product search.](https://doi.org/10.1145/3397271.3401192) In Proceedings of the 43rd **664** International ACM SIGIR conference on research **665** and development in Information Retrieval, SIGIR **666** 2020, Virtual Event, China, July 25-30, 2020, pages **667** 1521–1524. ACM. **668**
- Keping Bi, Qingyao Ai, and W. Bruce Croft. 2021. **669** [Learning a fine-grained review-based transformer](https://doi.org/10.1145/3404835.3462911) **670** [model for personalized product search.](https://doi.org/10.1145/3404835.3462911) In SIGIR '21: **671** The 44th International ACM SIGIR Conference on **672** Research and Development in Information Retrieval, **673** Virtual Event, Canada, July 11-15, 2021, pages 123– **674** 132. ACM. **675**
- Keping Bi, Choon Hui Teo, Yesh Dattatreya, Vi- **676** jai Mohan, and W. Bruce Croft. 2019. [Lever-](https://ceur-ws.org/Vol-2410/paper15.pdf) **677** [age implicit feedback for context-aware prod-](https://ceur-ws.org/Vol-2410/paper15.pdf) **678** [uct search.](https://ceur-ws.org/Vol-2410/paper15.pdf) In Proceedings of the SIGIR 2019 **679** Workshop on eCommerce, co-located with the **680** 42nd International ACM SIGIR Conference on **681** Research and Development in Information Retrieval, **682** eCom@SIGIR 2019, Paris, France, July 25, 2019, **683** volume 2410 of CEUR Workshop Proceedings. **684** CEUR-WS.org. **685**
- Yangyang Guo, Zhiyong Cheng, Liqiang Nie, Yinglong **686** Wang, Jun Ma, and Mohan S. Kankanhalli. 2019. **687** [Attentive long short-term preference modeling for](https://doi.org/10.1145/3295822) **688** [personalized product search.](https://doi.org/10.1145/3295822) ACM Trans. Inf. Syst., **689** 37(2):19:1–19:27. **690**
- Christophe Van Gysel, Maarten de Rijke, and Evange- **691** los Kanoulas. 2016. [Learning latent vector spaces](https://doi.org/10.1145/2983323.2983702) **692** [for product search.](https://doi.org/10.1145/2983323.2983702) In Proceedings of the 25th **693** ACM International Conference on Information and **694** Knowledge Management, CIKM 2016, Indianapolis, **695** IN, USA, October 24-28, 2016, pages 165–174. **696** ACM. **697**
- Akshay Jagatap, Srujana Merugu, and Prakash Man- **698** dayam Comar. 2024. [Improving search for new](https://doi.org/10.1145/3589335.3648299) **699** [product categories via synthetic query generation](https://doi.org/10.1145/3589335.3648299) **700** [strategies.](https://doi.org/10.1145/3589335.3648299) In Companion Proceedings of the ACM 701 on Web Conference 2024, WWW 2024, Singapore, **702** Singapore, May 13-17, 2024, pages 29–37. ACM. **703**
- [Q](http://proceedings.mlr.press/v32/le14.html)uoc V. Le and Tomás Mikolov. 2014. [Distributed](http://proceedings.mlr.press/v32/le14.html) **704** [representations of sentences and documents.](http://proceedings.mlr.press/v32/le14.html) In **705** Proceedings of the 31th International Conference 706 on Machine Learning, ICML 2014, Beijing, China, **707** 21-26 June 2014, volume 32 of JMLR Workshop **708** and Conference Proceedings, pages 1188–1196. **709** JMLR.org. **710**
-
-
-
-
-
-
-
-
-
-
-

-
-
-

 Soon Chong Johnson Lim, Ying Liu, and Wing Bun Lee. 2010. [Multi-facet product information search](https://doi.org/10.1016/J.IPM.2009.09.001) [and retrieval using semantically annotated product](https://doi.org/10.1016/J.IPM.2009.09.001) [family ontology.](https://doi.org/10.1016/J.IPM.2009.09.001) Inf. Process. Manag., 46(4):479– 493.

- Jiongnan Liu, Zhicheng Dou, Guoyu Tang, and Su- long Xu. 2023. [Jdsearch: A personalized prod-](https://doi.org/10.1145/3539618.3591900) [uct search dataset with real queries and full interac-](https://doi.org/10.1145/3539618.3591900) [tions.](https://doi.org/10.1145/3539618.3591900) In Proceedings of the 46th International ACM SIGIR Conference on Research and Development in Information Retrieval, SIGIR 2023, Taipei, Taiwan, July 23-27, 2023, pages 2945–2952. ACM.
- Jiongnan Liu, Zhicheng Dou, Qiannan Zhu, and Ji-Rong Wen. 2022. [A category-aware multi-interest model](https://doi.org/10.1145/3485447.3511964) [for personalized product search.](https://doi.org/10.1145/3485447.3511964) In WWW '22: The ACM Web Conference 2022, Virtual Event, Lyon, France, April 25 - 29, 2022, pages 360–368. ACM.
- Shang Liu, Wanli Gu, Gao Cong, and Fuzheng Zhang. 2020. [Structural relationship representa-](https://doi.org/10.1145/3340531.3411936) [tion learning with graph embedding for personal-](https://doi.org/10.1145/3340531.3411936) [ized product search.](https://doi.org/10.1145/3340531.3411936) In CIKM '20: The 29th ACM International Conference on Information and Knowledge Management, Virtual Event, Ireland, October 19-23, 2020, pages 915–924. ACM.

 Tomás Mikolov, Ilya Sutskever, Kai Chen, Gregory S. Corrado, and Jeffrey Dean. 2013. [Distributed rep-](https://proceedings.neurips.cc/paper/2013/hash/9aa42b31882ec039965f3c4923ce901b-Abstract.html) [resentations of words and phrases and their com-](https://proceedings.neurips.cc/paper/2013/hash/9aa42b31882ec039965f3c4923ce901b-Abstract.html) [positionality.](https://proceedings.neurips.cc/paper/2013/hash/9aa42b31882ec039965f3c4923ce901b-Abstract.html) In Advances in Neural Information Processing Systems 26: 27th Annual Conference on Neural Information Processing Systems 2013. Proceedings of a meeting held December 5-8, 2013, Lake Tahoe, Nevada, United States, pages 3111– 3119.

 [S](https://doi.org/10.1561/1500000019)tephen E. Robertson and Hugo Zaragoza. 2009. [The](https://doi.org/10.1561/1500000019) [probabilistic relevance framework: BM25 and be-](https://doi.org/10.1561/1500000019)[yond.](https://doi.org/10.1561/1500000019) Found. Trends Inf. Retr., 3(4):333–389.

 Qijie Shen, Hong Wen, Jing Zhang, and Qi Rao. 2022. [Hierarchically fusing long and short-](https://doi.org/10.1145/3511808.3557351) [term user interests for click-through rate predic-](https://doi.org/10.1145/3511808.3557351) [tion in product search.](https://doi.org/10.1145/3511808.3557351) In Proceedings of the 31st ACM International Conference on Information & Knowledge Management, Atlanta, GA, USA, October 17-21, 2022, pages 1767–1776. ACM.

- Ashish Vaswani, Noam Shazeer, Niki Parmar, Jakob Uszkoreit, Llion Jones, Aidan N. Gomez, Lukasz Kaiser, and Illia Polosukhin. 2017. [Attention is](https://proceedings.neurips.cc/paper/2017/hash/3f5ee243547dee91fbd053c1c4a845aa-Abstract.html) [all you need.](https://proceedings.neurips.cc/paper/2017/hash/3f5ee243547dee91fbd053c1c4a845aa-Abstract.html) In Advances in Neural Information Processing Systems 30: Annual Conference on Neural Information Processing Systems 2017, December 4-9, 2017, Long Beach, CA, USA, pages 5998–6008.
- [C](https://arxiv.org/abs/1708.04479)hen Wu, Ming Yan, and Luo Si. 2017. [Ensemble meth-](https://arxiv.org/abs/1708.04479) [ods for personalized e-commerce search challenge at](https://arxiv.org/abs/1708.04479) [CIKM cup 2016.](https://arxiv.org/abs/1708.04479) CoRR, abs/1708.04479.
- Teng Xiao, Jiaxin Ren, Zaiqiao Meng, Huan Sun, and Shangsong Liang. 2019. [Dynamic](https://doi.org/10.1145/3357384.3358057)

[bayesian metric learning for personalized prod-](https://doi.org/10.1145/3357384.3358057) **767** [uct search.](https://doi.org/10.1145/3357384.3358057) In Proceedings of the 28th ACM **768** International Conference on Information and **769** Knowledge Management, CIKM 2019, Beijing, **770** China, November 3-7, 2019, pages 1693–1702. **771** ACM. **772**

Qiannan Zhu, Haobo Zhang, Qing He, and Zhicheng **773** Dou. 2024. [Query-aware explainable product](https://doi.org/10.1109/TKDE.2023.3297331) **774** [search with reinforcement knowledge graph reason](https://doi.org/10.1109/TKDE.2023.3297331) [ing.](https://doi.org/10.1109/TKDE.2023.3297331) IEEE Trans. Knowl. Data Eng., 36(3):1260– **776** 1273. **777**