000 001 002 003 LEARNING ACTIONABLE COUNTERFACTUAL EXPLANATIONS IN LARGE STATE SPACES

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ABSTRACT

An increasing number of high-stakes domains rely on machine learning to make decisions that have significant consequences for individuals, such as in loan approvals and college admissions. The black-box nature of these processes has led to a growing demand for solutions that make individuals aware of potential ways they could improve their qualifications. Counterfactual explanations (CFEs) are one form of feedback commonly used to provide insight into decision-making systems. Specifically, contemporary CFE generators provide explanations in the form of *low-level* CFEs whose constituent actions precisely describe how much a negatively classified individual should add to or subtract from their input features to achieve the desired positive classification. However, the *low-level* CFE generators have several shortcomings: they are hard to scale, often misaligned with real-world conditions, constrained by information access (e.g., they can not query the classifier), and make inadequate use of available historical data. To address these challenges, we propose three data-driven CFE generators that create generalizable CFEs with desirable characteristics for individuals and decision-makers. Through extensive empirical experiments, we compare the proposed CFE generators with a *low-level* CFE generator on four real-world (BRFSS, Foods, and two NHANES datasets), five semi-synthetic, and five variants of fully-synthetic datasets. Our problem can also be seen as learning an optimal policy in a family of large but deterministic Markov decision processes.

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1 INTRODUCTION

033 034 035 036 037 038 039 040 041 042 043 044 Machine learning models are increasingly used to guide consequential decision-making. Since these decisions can significantly impact livelihoods, society demands the right to explanation, as stated in Articles 13–15 of the [European Parliament and Council of the EU](#page-10-0) [\(2016\)](#page-10-0) General Data Protection Regulation. One of the most needed explanations is how individuals (agents) can modify their state (i.e., the input features to the models) to achieve a (desirable) positive classification. Counterfactual explanations (CFEs) provide one such solution in the form of actionable insights [\(Wachter et al.,](#page-12-0) [2017;](#page-12-0) [Dandl et al.,](#page-10-1) [2020;](#page-10-1) [Mothilal et al.,](#page-11-0) [2020;](#page-11-0) [Ustun et al.,](#page-12-1) [2019;](#page-12-1) [Karimi et al.,](#page-11-1) [2021;](#page-11-1) [Joshi et al.,](#page-11-2) [2019;](#page-11-2) [Karimi et al.,](#page-11-3) [2022\)](#page-11-3). Most contemporary CFE generators like actionable recourse [\(Ustun](#page-12-1) [et al.,](#page-12-1) [2019\)](#page-12-1), provide *low-level* CFEs, where each action specifies the precise amount by which the individual should add to or subtract from a specific feature to ensure that the new features collectively result in a positive classification. For example, if an individual is classified as having an unhealthy waist-to-hip ratio (WHR), one of the recommended low-level actions to help them achieve a healthier WHR, as shown in [Figure 1\(a\)](#page-1-0) blue, is to "*increase selenium (mg) from* 45 *to* 327.7319."

045 046 047 048 049 050 051 052 053 However, such low-level CFEs exhibit several notable shortcomings [\(Figure 1\)](#page-1-0) that limit their effectiveness in practice. As we discuss in [Section 2,](#page-2-0) these include a focus on precise changes to individual features, which can make them difficult for a person to act upon; high computational complexity that affects scalability; a reliance on access to potentially privileged information (e.g., the ability to query the classifier); and a limited ability to utilize existing domain knowledge or historical data. To address these limitations, we propose three novel data-driven CFE generator frameworks: *hlcontinuous* (high-level continuous), *hl-discrete* (high-level discrete), and *hl-id* (high-level identifier) CFE generators (see [Section 3\)](#page-3-0). Each proposed CFE generator produces generalizable CFEs that empower individuals to use their agency to gain capabilities that favorably transform their current state (features).

084 085 086 087 088 089 090 091 092 093 Figure 1: For an individual negatively classified as having an unhealthy WHR [\(a\)\(](#page-1-0) yellow), to help them make changes that lead to a healthy WHR classification, the low-level CFE generator suggests a unique CFE [\(a\)\(](#page-1-0)blue) with 19 actions, modifying 19 features at the cost of 56.588, resulting in an improvement of 5679.95. In contrast, the hl-continuous CFE generator recommends a CFE [\(a\)\(](#page-1-0)orange) with only two actions—"*take leavening agents: cream of tartar*" and "*take fish, tuna, light, canned in water, drained solids*"—at a cost of 4.010, modifying 19 features but achieving a higher improvement of 16682.62, and the CFE optimal for 105 other agents. An investigation of the difference in number of modified features ($\delta_{features}(P, Q)$) and difference in improvement achieved ($\delta_{improvement}(P, Q)$) when each negatively classified WHR agent takes a low-level CFE (P) vs. an hl-continuous CFE (Q) , shows that hl-continuous CFEs modify more features (b) and lead to significantly higher improvement [\(c\)](#page-1-0) than low-level CFEs.

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095 096 097 098 099 100 101 102 103 104 The effects of the CFE's actions on an individual's state are explicit in hl-continuous and hl-discrete CFEs, but not in an hl-id CFE. Specifically, an hl-continuous action is a signed (\pm) and named, general predefined action that might modify several features simultaneously (e.g., action-1 (orange) in [Figure 1\(a\)](#page-1-0) simultaneously modifies 11 features). An hl-continuous CFE is then the lowest-cost set of hl-continuous actions, which is solution of a integer linear program (ILP). That is, given a negatively classified individual and a set of hl-continuous actions with known costs, the goal of the ILP is to find the lowest-cost subset that modifies the individual's features to achieve a positive classification. We propose a deep learning-based hl-continuous CFE generator that, given instances of individuals and their corresponding hl-continuous CFEs, can quickly and accurately generate hl-continuous CFEs for new individuals without generator re-optimization.

105 106 107 On the other hand, an hl-discrete action is a binary action that specifies whether an action fulfills the required capabilities for a specific feature. This formulation of actions is particularly efficient in scenarios where each feature's satisfiability is based on the feature's respective threshold and can be reduced to a yes/no question. For example, in level one decision-making, e.g., wellness,

108 109 110 111 112 113 114 customer satisfaction, and compliance checks, an individual must satisfy a subset of prerequisites to guide subsequent decisions. We formulate the hl-discrete CFE as a solution to a weighted set cover problem. Specifically, given a set of hl-discrete actions with known costs and effects on binary state features, the problem is to find the lowest-cost subset that modify the individual's state such that they become positively classified. We propose a deep learning hl-discrete CFE generator trained on instances of individuals and their optimal hl-discrete CFEs (individual7→hl-discrete CFE dataset) to generate hl-discrete CFEs for new individuals.

115 116 117 118 119 120 121 122 123 Lastly, an hl-id CFE is a unique identifier (or name) for a CFE. It is particularly efficient for settings where decision-makers have minimal information access, for example, no query access to the classifier, and the actions and their costs and explicit effects on the features are unknown. It is also often the case that the hl-id CFE holds significant implicit information. For instance, a registered dietitian might recommend the hl-id CFE, "*remove gluten from the child's diet*" to a parent of a child diagnosed with celiac disease to flip the diagnosis. The dietitian generates this CFE based on historical patient-CFE (intervention) information, even without direct access to the celiac classifier and without specifying a comprehensive list of restricted foods and their effects on relevant features. More detailed examples are provided in [Section 3.3.](#page-4-0)

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2 BACKGROUND

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128 129 130 131 132 133 134 135 We consider a binary classification setting, where an individual with state x receives either a positive (desirable) or negative (undesirable) classification under a model $f(x)$. Although we focus on this setting, our proposed CFE generation framework generalizes to other scenarios. Given an individual state x with an undesirable model outcome, the objective of the CFE generator is to provide the individual with information that they can act on to achieve a desirable classification under the model. Contemporary low-level CFE generators, such as actionable recourse [\(Ustun et al.,](#page-12-1) [2019\)](#page-12-1), provide low-level CFEs where each action in the CFE precisely specifies how much the individual should add or subtract from a specific feature to ensure that, collectively, the new features (state) result in the individual receiving a desirable model outcome.

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The low-level CFE generator [Ustun et al.](#page-12-1) [\(2019\)](#page-12-1) proposed an ILP-based low-level CFE generator (Equation [1\)](#page-2-1) that generates a low-level CFE to help an individual change an undesirable model outcome to a desirable one.

min cost(
$$
\mathbf{a}; \mathbf{x}
$$
)
s.t. $f(\mathbf{x} + \mathbf{a}) = \hat{y}^*$
 $\mathbf{a} \in A(\mathbf{x}),$ (1)

144 145 146 147 148 where \hat{y}^* is the desired model outcome, $A(x)$ denotes the set of feasible actions given the input x, and the function cost(\cdot ; x) : $A(x) \rightarrow \mathbb{R}_+$ encodes the preferences between these actions. When Equation [1](#page-2-1) is feasible, the optimal actions that modify the features (i.e., $x + a$) and lead to a desirable model outcome are recommended to the individual (Figure $1(a)$ blue). We refer the reader to [Ustun](#page-12-1) [et al.](#page-12-1) [\(2019\)](#page-12-1) for a more detailed description and to [Appendix C.1](#page-20-0) for dataset-specific experimental setup and supplemental examples of this low-level CFE generator.

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151 152 153 154 155 156 157 158 159 160 161 Shortcomings of low-level CFE generators We address four notable limitations of the low-level CFE generators [\(Verma et al.,](#page-12-2) [2020;](#page-12-2) [Karimi et al.,](#page-11-3) [2022;](#page-11-3) [Barocas et al.,](#page-10-2) [2020\)](#page-10-2). First, they are hard to scale due to the need to solve a computationally intensive NP-hard optimization problem for each new agent [\(Karp,](#page-11-4) [1972;](#page-11-4) [Karimi et al.,](#page-11-3) [2022\)](#page-11-3), and the CFE's actions are overly specific (e.g., [Fig](#page-1-0)ure $1(a)$ blue). Second, some assumptions about the problem structure may not hold in the real world. For instance, most assume that the CFE's actions are in final implementable steps and that each action directly modifies an individual feature, thus the need for high sparsity (few modified features) and high proximity (minimal improvement). Third, if there are information access challenges, i.e., no access to critical information—such as the classifier data and parameters, a prediction training data manifold to ensure diverse, representative and optimal CFEs, or a complete list of actions and their costs—contemporary CFE generation becomes infeasible, biased, or flawed. Lastly, in real-world contexts, there might be data on historical mappings of individuals and their CFEs that the contemporary CFE generation does not adequately leverage, limiting its effectiveness.

3 DATA-DRIVEN CFE GENERATION

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We propose three data-driven CFE generators of increasing generality, hl-continuous, hl-discrete, and hl-id. The proposed CFE generators work under various information access constraints, leverage data beyond that key to classification (e.g., classifier parameters and predictive training data) and generalize to negatively classified individuals beyond those on which the model was trained.

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3.1 THE HL-CONTINUOUS CFE GENERATORS

172 173 174 175 176 177 The data-driven hl-continuous CFE generator is trained on instances of individual states paired with their corresponding hl-continuous CFEs to generate respective CFEs for new individuals without generator re-optimization . Our empirical results demonstrate that even a simple deep-learning based hl-continuous CFE generator performs strongly at this task. In the following, we provide formal definitions of hl-continuous actions and hl-continuous CFEs, while [Section 4.2](#page-5-0) includes detailed descriptions of the experimental generator model architecture.

178 179 180 181 182 Definition 1. (hl-continuous action) : An hl-continuous action is a signed (\pm) and named, general predefined action whose cost and varied effects on an individual's input features are predefined and known. For example, action-1(orange) in [Figure 1\(a\),](#page-1-0) "*take leavening agents: cream of tartar*" adds nutritional values to 11 nutrients by a known amount and incurs a cost (e.g., estimated average price in USD) that is known a priori.

183 184 185 186 187 Definition 2. (hl-continuous CFE): An hl-continuous CFE is a solution to an ILP where, given a negatively classified individual state x and a set of hl-continuous actions with known costs, the problem is to find the lowest-cost subset of hl-continuous actions that when taken, can favorably modify the individual's state. The ILP is of the form:

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minimize \sum j∈J $\cos t_j a_j$ s.t. $\mathbf{c}^T \sum$ j∈J $a_j \cdot (2\epsilon_j - 1) \cdot \mathbf{v}_j \ge -(\mathbf{c}^T \mathbf{x} + b) + \delta$ $\epsilon_j \in \{0, 1\}, \quad a_j \in \{0, 1\}, \quad \forall j \in J$ (2)

195 196 197 198 199 where J denotes the indices of the hl-continuous actions, with each action represented by a vector v_j and with a predefined cost, cost_i ∈ \mathbb{R}_+ . The boolean variable a_j indicates the inclusion ($a_j = 1$) or exclusion ($a_j = 0$) of the jth hl-continuous action, while ϵ_j encodes the sign of this action, representing addition ($\epsilon_j = 1$) or subtraction ($\epsilon_j = 0$). The coefficients c and intercept b are predefined parameters of the linear classifier, and δ is a small positive value that ensures strict inequality.

3.2 THE HL-DISCRETE CFE GENERATORS

We propose the data-driven hl-discrete CFE generator, trained on individual→hl-discrete CFE data, to quickly and accurately produce hl-discrete CFEs for new individuals. Below, we formally define hl-discrete actions and hl-discrete CFEs and defer further details about the experimental model architecture of the hl-discrete CFE generator to [Section 4.2.](#page-5-0)

208 209 210 211 212 Definition 3. (hl-discrete action): An hl-discrete action is a binary vector that specifies which features the action adds capabilities. For example, consider the individual state $x = [0, 0, 0, 0, 1]$ and the hl-discrete action $\mathbf{v}_i = [1, 1, 0, 0, 0]$. When taken, the hl-discrete action adds capabilities to features 1 and 2 of x, transforming it to a new state $[1, 1, 0, 0, 1]$. Although we focus on binary actions, the setting can be extended to more general cases.

213 214 215 Definition 4. (hl-discrete CFE): An hl-discrete CFE is formulated as a solution to a weighted set cover problem. Specifically, the CFE is the lowest-cost subset of hl-discrete actions, each with predefined costs, that a negatively classified individual $\mathbf{x} \in \{0,1\}^n$ (e.g., someone deemed a health risk) can undertake to achieve a desirable classification (e.g., no longer classified as a health risk).

216 217 The problem can be formally defined as follows:

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j∈J $a_j \in \{0, 1\}, d_{ji} \in \{0, 1\},\$ where J are the indices of the hl-discrete actions, each represented by a vector \mathbf{v}_j and with a predefined cost: cost_j ∈ \mathbb{R}_+ . The threshold classifier $\mathbf{t} = \{t_1, t_2, \dots, t_n\}$ over *n* features classifies an individual state x positive if $x_i \geq t_i$, $\forall i \in [n]$, and negative otherwise. The binary variable a_j denotes inclusion ($a_j = 1$) or exclusion ($a_j = 0$) of the jth hl-discrete action, while d_{ji} indicates whether the jth hl-discrete action transforms (adds capabilities to) the feature i of the individual state

 $\cos t_j a_j$

 $d_{ji}a_j + x_i \geq t_i, \ \forall i \in [n],$

(3)

x, i.e., when performed, the new individual state $\mathbf{x} + \mathbf{v}_j = \mathbf{x}'$ is such that $x'_i > x_i$ and $x'_i \ge t_i$.

minimize \sum

j∈J

s.t. \sum

230 231 3.3 THE HL-ID CFE GENERATORS

232 233 234 235 236 237 238 239 240 241 242 243 The hl-id CFE generator is a supervised learning model trained on an individual→hl-id CFE dataset to generate hl-id CFEs (unique CFE identifiers) for new individuals. Details on the experimental model architecture are provided in [Section 4.2.](#page-5-0) Typically, detailed information about the actions within each hl-id CFE—including the costs and the specific effects of the actions on input features is unknown, and decision-makers cannot query the classifier. This approach is instrumental when the CFE unique identifier conveys significant implicit information. For example, consider two healthrelated scenarios: 1) an individual diagnosed with an unhealthy heart condition could receive an hl-id CFE such as "*cardiac rehabilitation*" (Fernández-Rubio et al., [2022\)](#page-11-5), without direct access to the heart diagnostic classifier or specifying underlying actions (e.g., aerobics exercises); 2) an individual classified with an unhealthy weight might be assigned an hl-id CFE such as "*adopt a ketogenic diet*," without query access to the classifier or specifying sub-actions involved or which nutrients they change and by how much (e.g., add leavening agents: cream of tartar to their diet).

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4 EXPERIMENTAL SETUP

We empirically evaluate the three proposed data-driven CFE generators against the low-level gener-ator using various metrics (see [Appendix A\)](#page-13-0). For example, we use $\delta_{features}(P,Q) = |P_{features}| |Q_{\text{features}}|$ to measure the difference in the number of modified features when an individual takes CFE P vs. Q . To assess accuracy of the proposed generators, we use zero-one loss (see Equation [4\)](#page-4-1), which checks if the generated CFE \hat{I} matches the true CFE I .

$$
\mathcal{L}_{eval}(I,\hat{I}) = \begin{cases} 0 & \text{if } I = \hat{I} \\ 1 & \text{if } I \neq \hat{I} \end{cases}
$$
 (4)

4.1 DATASETS

257 258 259 260 261 262 263 We conducted experiments with 4 real-world, 5 semi-synthetic, and 5 variants of fully-synthetic datasets. Each of the individual→CFE datasets (instances of individuals and their corresponding CFEs) was split 80/20 for training and evaluation of data-driven CFE generators. While generalizable to other cases, we focused on a setting where each individual in the respective individual \rightarrow CFE datasets has one optimal CFE match, categorized as either hl-continuous, hl-discrete, or hl-id, depending on the dataset considered. The following provides key details about the datasets used in the experiments. Further information, including the preprocessing procedure and the specific nature of the feature representations, is available in [Appendices B.1](#page-14-0) and [B.2.](#page-17-0)

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266 267 268 The real-world datasets We use four real-world datasets. The first is the Behavioral Risk Factor Surveillance System (BRFSS) dataset [\(Teboul,](#page-12-3) [2024b;](#page-12-3) [Centers for Disease Control and Prevention,](#page-10-3) [2024\)](#page-10-3), consisting of 23617 individuals with 16 binary health risk factors after preprocessing.

269 Additionally, we extracted the BMI (body mass index) and WHR (waist-to-hip ratio) datasets from NHANES body measurement surveys [\(CDC,](#page-10-4) [1999;](#page-10-4) [ICPSR at the University of Michigan,](#page-11-6) [2024\)](#page-11-6) **270 271 272 273** for the years 1999 to pre-pandemic 2020. After preprocessing, the BMI dataset contained 50918 individuals, each with 3 demographic and 19 nutrient intake features, and classified as healthy (1) or unhealthy (0) BMI. The WHR dataset contained 9120 individuals, each with 3 demographic and 20 nutrient intake features, and classified as either healthy (1) or unhealthy (0) WHR.

274 275 276 277 278 After preprocessing, the extracted Foods dataset contains 3901 food items, each with details on portions and nutritional compositions [\(USDA, Agricultural Research Service, Nutrient Data Labo](#page-12-4)[ratory,](#page-12-4) [2016;](#page-12-4) [Awram,](#page-10-5) [2024\)](#page-10-5). For each food item, we add two types of costs: *monetary cost* in USD (obtained via internet scraping) and *caloric cost*, reflecting each food's caloric content [\(Caputo,](#page-10-6) [2023\)](#page-10-6).

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280 281 282 283 284 285 286 The semi-synthetic datasets Using the BMI and WHR datasets and the two types of hl-continuous actions defined by the Foods dataset, with each food having costs defined by either monetary or caloric costs, i.e., Foods+monetary costs and Foods+caloric costs (refer to [Appendix B.1](#page-14-0) for further details), we created four individual→hl-continuous CFE datasets using ILP (Equation [2\)](#page-3-1) and datasetspecific hyperparameter-tuned logistic regression models. Additionally, using the BRFSS dataset and the ILP defined in Equation [3](#page-4-2) with a threshold classifier $t = 1_n$, we generated a semi-synthetic individual7→hl-discrete CFE dataset.

287 288 289 We used the unique identifiers for the CFEs to create three individual→hl-id CFE datasets from the following individual7→CFE datasets: the BMI dataset with Foods+monetary cost actions, the WHR dataset with Foods+caloric cost actions, and the individual7→hl-discrete CFE BRFSS dataset.

290 291 292 Lastly, for each of the semi-synthetic individual→CFE datasets described above, before the train/test split, we generated three "*varied frequency of CFEs*" datasets: all (including all data), >10 (more than 10 individuals per CFE), and >40 (more than 40 individuals per CFE).

294 295 296 297 The fully-synthetic datasets We use the ILP defined in Equation [3](#page-4-2) to generate five variants of the individual→hl-discrete CFE datasets: varied dimensionality, frequency of CFEs, information access, feature satisifiability, and actions access. Below, we briefly describe some of the variants and include more details about these and other variants in [Appendix B.2.](#page-17-0)

298 299 300 301 302 303 For "*varied dimensionality*", we generated datasets with 20, 50, and 100 dimensions (actionable features), where we set the individual's feature to 1 with a probability p_f , and each *discrete action* can add capabilities to a feature with a probability p_a . The cost of each action depends on the features it transforms. Lastly, we created three varied frequency of CFEs datasets—all, >10 , and >40 —, individual7→hl-id CFE datasets for each varied dimensionality dataset, using a similar approach as in the semi-synthetic individual7→CFE datasets described above.

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4.2 CFE GENERATOR ARCHITECTURES

Below, we provide important details about the experimental model architectures for the data-driven CFE generators, with more information included in [Appendix C.2.](#page-20-1)

309 310 311 312 313 314 315 316 317 318 The hl-continuous CFE generator model Although generalizable to other settings, we use the names and costs of the hl-continuous actions of the CFEs in the individual→hl-continuous CFE dataset, e.g., {action-a, action-b, and action-c} and their corresponding costs: {cost-a cost-b, and $cost-c$ to design the generator model. We design the model as a neural network with three hidden layers, each with 2000 neurons, ℓ_2 regularization, dropout, and batch normalization. We used the Adam optimizer (Kingma $\&$ Ba, [2014\)](#page-11-7) and implemented early stopping with the best weights restored after a patience level of 300. We set the batch size to 6000 and the number of epochs to 5000, on average. To ensure that the hl-continuous CFE generator performs well on the training individual \rightarrow CFE dataset and accurately generates hl-continuous CFEs for new individuals, we optimize the model loss function \mathcal{L}_{FA} given by:

$$
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$$

$$
\mathcal{L}_{FA} = -\frac{1}{M} \sum_{m=1}^{M} \sum_{j=1}^{J} \left[a_{jm} \log(\hat{a}_{jm}) + (1 - a_{jm}) \log(1 - \hat{a}_{jm}) \right]
$$
(5)

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> **322 323** where \hat{a}_{jm} is the predicted probability and a_{jm} is the true indication of a presence (1) or absence (0) of the jth hl-continuous action in individual m's hl-continuous CFE. There are J possible hlcontinuous actions and M individuals in the individual \rightarrow hl-continuous CFE training dataset.

324 325 326 327 328 329 330 331 The hl-discrete CFE generator model We design a sequential encoder-decoder network to generate hl-discrete CFEs for new individuals. The model is trained on a dataset comprising instances of individuals and their associated hl-discrete CFEs, enabling it to quickly and accurately predict CFEs for previously unseen individuals. The model configuration varied depending on the experimental setting. On average, we used 500 training epochs with a batch size of 128, a dropout rate of 0.4, a learning rate of 0.0005, and either the mean squared error loss or binary cross-entropy loss as the objective function. The encoder and decoder networks typically consisted of three layers, each using ReLU activation functions.

The hl-id CFE generator model Given the individual \rightarrow hl-id CFEs training dataset, we design a neural network model with an average of two hidden layers, each consisting of 2000 neurons, ℓ_2 regularization, dropout, and batch normalization. We used the Adam optimizer [\(Kingma & Ba,](#page-11-7) [2014\)](#page-11-7) and implemented early stopping and restoration of the best weights after a patience level of 360. On average, we set the batch size to 2000 and the number of epochs set to 3000. To ensure that the hl-id CFE generator performs well on the training dataset and accurately generates hl-id CFEs for new individuals, we optimize the model loss function \mathcal{L}_{NC} given by:

$$
\mathcal{L}_{NC} = -\frac{1}{M} \sum_{m=1}^{M} \sum_{k=1}^{K} \left[a_{km} \log(\hat{a}_{km}) \right]
$$
 (6)

where \hat{a}_{km} is the predicted probability and a_{km} is the true indication of the k^{th} CFE being the hl-id CFE (1) or not (0) for the mth individual. There are K possible hl-id CFEs and M individuals in the training dataset.

5 EXPERIMENTAL RESULTS

In this section, we provide thorough empirical evidence to show the strong performance of our generators and how and in what ways in comparison to low-level CFEs, hl-continuous, hl-discrete and hl-id CFEs, might be preferable to both individuals and decision-makers.

5.1 THE HL-DISCRETE AND HL-CONTINUOUS CFES ARE PREFERABLE

355 356 357 358 Below and in [Appendices D.1](#page-23-0) and [D.2,](#page-24-0) we provide empirical evidence to show that, compared to low-level CFEs, both hl-continuous and hl-discrete CFEs involve fewer actions, lead to more diverse improvements, are easier to personalize, and simplify the design and interrogation of CFE generators for fairness issues. Additionally, they more accurately reflect real-world conditions.

360 361 362 363 364 365 Sparsity In low-level CFE generation, sparsity—typically defined as a small number of modified features [\(Verma et al.,](#page-12-2) [2020\)](#page-12-2)—is often a primary goal due to the presumed one-to-one relationship between number of actions taken and features modified. However, achieving sparsity in practice may be both undesirable and challenging because individuals often aim to implement as many changes as possible with minimal actions, and is rarely the case that each action modifies one feature (see Figure $2(a)$). Our results, as shown in [Appendix D.1](#page-23-0) and demonstrated here for the WHR dataset with Foods+caloric cost actions, underscore this point.

366 367 368 369 370 371 372 373 374 For example, the hl-continuous actions in Figure $1(a)$ orange modify several features simultaneously. Additionally, while in low-level CFEs there is a perfect positive correlation between the number of modified features and actions (Kendall's τ = 1.0, *p-value* = 0.0), the correlation between the number of modified features and actions in hl-continuous CFEs is positive but not perfect (Kendall's $\tau = 0.722$, *p-value* = 0.0). Furthermore, as the number of modified features decreases in low-level CFEs, a different trend is observed for hl-continuous CFEs (Kendall's $\tau = -0.233$, *p-value* = 1.7e-73). Lastly, despite hl-continuous CFEs having fewer actions on average (\sim 2), they result in more feature changes (~ 16) compared to low-level CFEs, which have an average of ~ 9 actions and ~ 9 feature changes (refer to [Figures 1](#page-1-0) and $2(a)$).

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376 377 Proximity Similar to sparsity, maximizing proximity—defined as ensuring that the new state after taking the CFE is close to the initial state [\(Verma et al.,](#page-12-2) [2020\)](#page-12-2)—is based on the real-world assumption of a strong positive correlation between proximity and the number of actions taken. However,

389 390 391 392 393 Figure 2: On average, [\(a\)](#page-7-0) hl-continuous CFEs involve fewer actions, modify more features, lead to states more distant from current states (higher improvement), and have a higher CFEs frequency (average of number of individuals per CFE is 27.5) than low-level CFEs. Additionally, [\(b\)](#page-7-0) there is more variability in number of modified features across sensitive groups (less fairness) with low-level CFEs than hl-continuous CFEs (see [Figures 11](#page-25-0) and [12](#page-27-0) and [Appendix D.2](#page-24-0) for more details).

395 396 397 398 399 while high proximity suggests fewer changes, it also implies minimal improvement (i.e., a small distance between the initial and new state), which can be undesirable and challenging to achieve in practical settings. Our results, as demonstrated in [Appendix D.1](#page-23-0) and here with the WHR dataset and Foods+caloric cost actions, show that hl-continuous CFEs typically involve fewer actions but lead to more distant states – higher improvement (see [Figures 1](#page-1-0) and $2(a)$).

400 401 402 403 404 405 406 Although there is a significant positive correlation between improvement in hl-continuous CFEs and improvement in low-level CFEs (Kendall $\tau = 0.542$, *p-value* = 0.0), there is almost no relationship between the number of actions taken and improvement achieved in hl-continuous CFEs (Kendall $\tau = 0.0625$, *p-value* = 3.21*e*-06). In contrast, there is a notable positive correlation between actions taken and improvement achieved in low-level CFEs (Kendall $\tau = 0.368$, *p-value* = 5.41e-227. Additionally, on average, hl-continuous CFEs, with fewer actions (\sim 2) result in states that are more distant (improvement: ~ 12765) compared to low-level CFEs, which typically involved ~ 9 actions and achieved an improvement of \sim 4485 (see [Figure 2\(a\)\)](#page-7-0).

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408 409 410 411 412 413 414 415 Diverse and higher improvement A key observation from the differences in sparsity and proximity between low-level CFEs and hl-continuous or hl-discrete CFEs, as described earlier, is that hlcontinuous CFEs tend to be more desirable for decision-makers and individuals alike. For decisionmakers, these CFEs make individuals more "positive" or "qualified." For individuals, hl-continuous CFEs are preferable because they involve fewer, more clearly defined actions, lead to more diverse and substantial improvements (modify more features and result in distant states from the current state)), and reduce the costs associated with interpreting and executing the CFEs (see [Figures 1](#page-1-0) and $2(a)$ and in Appendix [Figures 8](#page-23-1) and [10\)](#page-24-1).

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417 418 419 420 421 422 423 424 425 426 427 Personalization and fairness Since both hl-discrete actions and hl-continuous actions are predefined and general, it is more straightforward and transparent to examine the data-driven hl-discrete and hl-continuous CFE generators for potential fairness issues and to tailor the generation of CFEs to individual needs. For example, our hl-continuous CFE generators can produce CFEs for individuals who place greater importance on monetary costs over caloric costs. Moreover, in general, the hl-continuous and hl-discrete CFEs have less variability in number of actions taken and modified features (e.g., [Figure 2\(b\)\)](#page-7-0) and improvement achieved by individuals across various sensitive groups (more fair), in comparison to low-level CFEs (see [Appendices D.2.1](#page-26-0) and [D.2.2\)](#page-27-1). Lastly, when there are restrictions on the actions individuals have access to or variations in feature satisfiability, our hl-discrete CFE generators demonstrate strong performance in generating CFEs for diverse individuals, even without explicit knowledge of grouped actions or varied feature thresholds (see [Appendices D.2.3](#page-28-0) and [D.2.4\)](#page-29-0).

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5.2 THE CFE GENERATORS ARE ACCURATE, MORE RESOURCE-EFFICIENT AND SCALABLE

431 Our results demonstrate that the proposed data-driven CFE generators, operating under various information access constraints—such as no query access to the classifier or, in the case of the hl-id CFE

439 440 441 442 443 444 445 446 447 Table 1: (left) The accuracy of the hl-continuous, hl-discrete, and hl-id CFE generators on the new negatively classified individuals for >40, BMI, BRFSS, WHR, and fully-synthetic (20-dim): 20-dimensional, datasets. (right) The CFE generator accuracy decreases with a decrease in the frequency of CFEs in the training set, regardless of the dataset type. Specifically, training and testing on the (20-dim): the 20-dimensional individual \mapsto hl-discrete CFE dataset, (20-dim)*: the 20-dimensional individual \rightarrow hl-id dataset, (BMI): the BMI individual \rightarrow hl-continuous CFE dataset, and (BRFSS): the BRFSS individual→hl-discrete CFE dataset all show this trend. Our results show that accuracy improves as the frequency of CFEs increases, with generators trained on datasets containing the highest CFE frequency (>40) performing best.

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449 450 451 452 453 454 455 456 457 458 generator, without knowledge of the cost and impact of actions on individual states—are scalable and accurately and efficiently produce CFEs, without requiring re-optimization of the generator (see [Table 1\(](#page-8-0)*left*) and [Appendices D.3](#page-29-1) to [D.5\)](#page-32-0). In contrast to the overly specific low-level CFEs, which are generally unique to each individual, hl-continuous and hl-discrete CFEs are often optimal for a broad range of individuals (refer to [Figures 1](#page-1-0) and $2(a)$ and Appendix [Figure 16\)](#page-31-0). The removal of the need for re-optimization for each new individual, combined with the general applicability of the actions to individuals, enhances the scalability of our proposed CFE generators compared to lowlevel generators. Additionally, because the actions in the hl-continuous and hl-discrete CFEs are both general and predefined, they are more transparent and easier to interpret (see [Figure 1\)](#page-1-0), making them cheaper and more desirable than the overly specific and unique low-level CFEs.

459 460 461 462 463 464 465 466 467 468 Our results show that the accuracy of the proposed data-driven generators declines with the low frequency of CFEs (see [Table 1](#page-8-0) (*right*)) and the scalability of CFE generation decreases with an increase in the number of actionable features. We observed that this is due to the growing uniqueness of CFEs (see [Table 1](#page-8-0) (*right*)) and [Appendix D.6\)](#page-32-1). Data augmentation mitigates the negative effects of low CFE frequency. For instance, on the all 20-dimensional dataset, data augmentation improves accuracy from 0.969 to 0.982. Lastly, our proposed data-driven CFE generator performance improves with the complexity of the generator models. For instance, given a discrete, individual→hlid dataset, the neural network model outperforms the Hamming distance method (see Appendix [Figure 18\)](#page-35-0). Valuable for future works is an exploration of more advanced, data-driven models for CFE generation and techniques like federated learning to facilitate CFE generation under varied data access and privacy constraints.

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6 LIMITATIONS AND ETHICAL CONSIDERATIONS

473 474 475 476 477 478 The decision-maker must have access to data on instances of individuals and their corresponding optimal CFEs to train the proposed data-driven CFE generators. Although this level of access mitigates some information access challenges—such as needing at least query access to the classifier and representative prediction training data or having an exhaustive list of actions and the associated costs—obtaining historical individual→CFE data may still pose significant challenges. Future research could investigate techniques like federated learning and secure multi-party computation to collaboratively train robust CFE generators under varied privacy and data access constraints.

480 481 482 483 484 Our formulations of hl-continuous and hl-discrete CFEs restrict them to being defined as a set of actions. More generally, one could consider settings where the order of actions matters, such as where a CFE corresponds to an optimal policy for an agent in a deterministic Markov decision process (MDP). Even more generally, one could consider actions whose effects are stochastic, and a CFE then corresponds to an optimal policy for the agent in a general MDP.

485 The proposed approaches to CFE generation are closely related to data-driven algorithm design. As a result, ethical concerns related to data-driven algorithms, for example, potentially propagating

486 487 488 and exacerbating biases in historical individual→CFE data and the potential for flawed resource allocation, might apply to our proposed CFE generators. Future research should investigate these ethical implications in greater depth.

489 490 491 492 493 494 Although we focus on health datasets in our experiments, our approach generalizes to a broad spectrum of real-world scenarios, such as college admissions, loan applications, judicial systems, and other settings. Future works could expand our setup to other data settings and informational access challenges. Lastly, we caution readers that the experimentally generated CFEs from our empirical analyses are intended solely for illustrative purposes, and readers should not use them for selftreatment.

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7 RELATED WORK

499 500 501 502 503 504 505 Our formulations for hl-continuous and hl-discrete CFEs as solutions to ILPs are in principle, similar to search-based optimization CFE generation frameworks [\(Ramakrishnan et al.,](#page-11-8) [2019\)](#page-11-8), user-specific ILP recourse approaches [\(Ustun et al.,](#page-12-1) [2019;](#page-12-1) [Cui et al.,](#page-10-7) [2015;](#page-10-7) [Gupta et al.,](#page-11-9) [2019a\)](#page-11-9), and CFE generation methods based on logic and answer-set programming [\(Bertossi,](#page-10-8) [2020;](#page-10-8) [Liu & Lorini,](#page-11-10) [2023;](#page-11-10) [Marques-Silva,](#page-11-11) [2023\)](#page-11-11). However, unlike these formulations, we focus on general, predefined actions that often modify multiple features simultaneously (see [Figure 1\)](#page-1-0), which could lead to more improvement and help enhance the generalization of the CFE generation.

506 507 508 509 510 511 512 513 514 515 516 In addition, contemporary *low-level* CFE generators are often computationally expensive, requiring the solution of NP-hard optimization problems for each new individual. In contrast, we introduce novel data-driven CFE generators that address the question: *Can we, by learning from training data (i.e., instances of individuals and their optimal CFEs), develop a CFE generator that quickly provides optimal CFEs for new individuals?* While in some ways, similar to reinforcement learningbased CFE generation tools [\(De Toni et al.,](#page-10-9) [2023;](#page-10-9) [Shavit & Moses,](#page-11-12) [2019;](#page-11-12) [Naumann & Ntoutsi,](#page-11-13) [2021\)](#page-11-13), our proposed generators offer a more efficient, exact, and scalable alternative to their often high computational and approximate solutions. Notably, our approach is closest to that of [Verma et al.](#page-12-5) [\(2022\)](#page-12-5). While our method is akin to learning an optimal policy in a large but deterministic family of Markov decision processes (MDPs), [Verma et al.](#page-12-5) [\(2022\)](#page-12-5) focuses on learning optimal policies within smaller, stochastic MDP settings.

517 518 519 520 521 522 523 524 525 526 Finally, our work also relates to data-driven algorithm design [\(Gupta & Roughgarden,](#page-11-14) [2016;](#page-11-14) [Bal](#page-10-10)[can et al.,](#page-10-10) [2018;](#page-10-10) [Balcan,](#page-10-11) [2020\)](#page-10-11), where models trained on training data instances perform well on the training data and generalize to the testing data. Unlike contemporary CFE generators that rely solely on classification data (i.e., prediction training data and classifier parameters), our data-driven CFE generators leverage access to individuals and their optimal CFEs and more closely mirror real-world scenarios. Our generators also excel in generating CFEs for new individuals, are more computationally efficient and scalable, and function under varied informational settings. For example, unlike other methods that require, at a minimum, query access to the classifier and knowledge of the cost and impact of each action on state features [\(Naumann & Ntoutsi,](#page-11-13) [2021;](#page-11-13) [De Toni et al.,](#page-10-9) [2023;](#page-10-9) [Shavit](#page-11-12) [& Moses,](#page-11-12) [2019;](#page-11-12) [Verma et al.,](#page-12-5) [2022\)](#page-12-5), our CFE generators—such as the hl-id CFE generator—can effectively produce CFEs without explicit access to any of this information.

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8 CONCLUSION

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531 532 533 534 535 536 537 538 539 In this work, we make a strong case for expanding the focus beyond just classification data (e.g., classifier parameters and prediction training datasets), when automating CFE-based recourse generation. Our findings show that it's more efficient to examine, compare, and personalize the general predefined actions (e.g., hl-continuous and hl-discrete actions), and they significantly enhance the scalability of CFE generation. Additionally, the respective CFEs, hl-continuous, hl-discrete and hlid CFEs, compared to low-level CFEs are, in retrospect, simpler and more efficient for individuals to execute while yielding more favorable outcomes for decision-makers. Through extensive empirical analysis, we show that the proposed data-driven CFE generators are more scalable, computationally efficient, and better aligned with real-world conditions, all while effectively leveraging data beyond that specific to classification. Our code is available at this: [anonymized link.](https://anonymous.4open.science/r/DataDrivenCFEGenerators-27D9/README.md)

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702 703 A CFE EVALUATION METRICS: SUPPLEMENTAL DETAILS

704 705 706 707 We compute the difference in number of actions taken, number of modified features, and improvement achieved if an individual took two different CFEs: a low-level CFE and another type, such as an hl-continuous CFE. Specifically, these differences are computed for each training set negatively classified individual.

708 709 710 711 712 713 714 715 To compare the low-level CFE to other CFEs, e.g., to analyze sparsity, improvement, fairness, and scalability, we focus exclusively on individual→CFE datasets derived from computing respective CFEs for negatively classified individuals from the training sets of three datasets: BMI, WHR, and BRFSS. Additionally, since the low-level CFE generator (Equation [1\)](#page-2-1) occasionally fails to generate a CFE for a given individual, we take steps to ensure we more accurately compare hl-continuous and hl-discrete CFEs with low-level CFEs. Specifically, we align the individuals in both datasets to ensure a precise match. For example, individual one in the individual \rightarrow low-level CFE dataset corresponds directly to individual one in the individual→hl-continuous CFE dataset, and so forth.

717 718 Change in actions The metric, change in actions denoted as $\delta_{actions}(\cdot, \cdot)$ (Equation [7\)](#page-13-1) assesses the difference in number of actions taken when an individual takes two different CFEs

$$
\delta_{actions}(P,Q) = |P_{actions}| - |Q_{actions}| \tag{7}
$$

720 721 where P, Q are the two CFEs being considered and $|P_{\text{actions}}|$ and $|Q_{\text{actions}}|$ respectively, are the number of actions taken with the execution of each CFE.

723 724 725 726 727 Change in improvement To compute the change in improvement $\delta_{improvement}(\cdot, \cdot)$, we first compute improvement, a distance between the initial state and resultant state (final state after taking a CFE) for each CFE. The change in improvement $\delta_{improvement}(\cdot, \cdot)$ is meant to assess the difference in how far agents change (improve) when they take two different CFEs, a low-level CFE and another CFE: hl-continuous or hl-discrete CFE.

$$
P_{\text{improvement}} = \|\mathbf{x}' - \mathbf{x}\| \tag{8}
$$

729 730 731 where P is the CFE taken and x' is the resultant individual state after taking the CFE from x , which is the initial individual state. Ideally high improvement (low proximity), \mathbf{x}' more distant from x is preferred.

$$
\delta_{improvement}(P,Q) = P_{improvement} - Q_{improvement}
$$
\n(9)

732 733 734 Where P, Q are the two CFEs and $P_{\text{improvement}}$ and $Q_{\text{improvement}}$ respectively, is the improvement achieved for taking the CFEs.

735 736 737 738 Change in features We also compute the change in features $\delta_{features}(\cdot, \cdot)$ (Equation [10\)](#page-13-2) to assess the difference in number of modified features when taking two different CFEs, a low-level CFE and another CFE: hl-continuous or hl-discrete CFE.

$$
\delta_{features}(P, Q) = |P_{features}| - |Q_{features}| \tag{10}
$$

739 740 741 Where P, Q are the two CFEs and $|P_{\text{features}}|$ and $|Q_{\text{features}}|$ respectively, are the number of modified features with taking each CFE.

742 743 744 745 746 747 Statistical significance between variables Given the different variables, e.g., list of the number of actions taken, number of modified features, and improvement achieved with each CFE: hlcontinuous, hl-discrete CFEs, and low-level CFEs, we compute the statistical significance of the differences. We use the Scipy stats tool [\(Developers,](#page-10-12) [2023\)](#page-10-12) to compute the Kendall tau and p-value to assess the statistical significance of difference, and the relationship between the two variables at a time.

749 750 751 752 Coefficient of variation To assess how much the variables like number of modified features vary across groups, for example, between male and female individuals, we compute the coefficient of variations (Equation [11\)](#page-13-3), a normalized measure of dispersion calculated as the ratio of the standard deviation to the mean.

- **753 754** coefficient of variation(V) = $\frac{\text{standard deviation}_V}{\text{mean}_V} \times 100$ (11)
- **755** Where V is the variable, such as number of actions taken by male and female negatively classified individuals.

756 757 B DATASETS: SUPPLEMENTAL DETAILS

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This section describes the supplemental details about the datasets used in the experiments.

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B.1 REAL-WORLD AND SEMI-SYNTHETIC DATASETS

764 First, we describe the extraction and preprocessing of real-world datasets: Foods, BMI, WHR, and BRFSS. Then, we describe the creation of semi-synthetic individual→hl-continuous CFE, individual7→hl-discrete CFE, and individual7→hl-id CFE datasets.

766 B.1.1 FOODS, BMI, AND WHR DATASETS PREPROCESSING

767 768 769 770 771 772 773 774 Intersectional nutritional features After extracting the datasets for Foods, BMI, and WHR and removing features with missing values in the Foods dataset, we selected an intersectional subset of nutritional value features in the Foods and BMI datasets and the Foods and WHR datasets. This subset consisted of 20 features, including: *'protein (gm)', 'carbohydrate (gm)', 'dietary fiber (gm)', 'calcium (mg)', 'iron (mg)', 'magnesium (mg)', 'phosphorus (mg)', 'potassium (mg)', 'sodium (mg)', 'zinc (mg)', 'copper (mg)', 'selenium (mcg)', 'vitamin C (mg)', 'niacin (mg)', 'vitamin B6 (mg)', 'total folate (mcg)', 'vitamin B12 (mcg)', 'total saturated fatty acids (gm)', 'total monounsaturated fatty acids (gm)'*, and *'total polyunsaturated fatty acids (gm)'*.

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776 777 778 779 780 781 782 783 784 Foods dataset preprocessing The Foods dataset from [Awram](#page-10-5) [\(2024\)](#page-10-5) initially contained 53 features. After finding the intersectional subset of nutritional value features and removing datapoints with missing values, the dataset had 27 features. These included the following: *'NDB No', 'Shrt Desc', 'GmWt 1', 'GmWt Desc1', 'GmWt 2', 'GmWt Desc2'*, and *'Refuse Pct'*, along with the 20 nutritional features described above. To add costs to the dataset, we web-scraped the average USD prices and extracted caloric prices for each food item given their name specified in the *'Shrt Desc'* feature. Out of 3901 food items, we successfully extracted USD prices for 3871 food items and caloric prices for 3125 food items. Therefore, when using USD prices as costs, there were 3871 possible actions, while using caloric prices meant 3125 possible actions.

- **785 786 787 788 789 790 791 792 793** BMI dataset preprocessing The body mass index (BMI) dataset originally had 57 features. After removal of features with at least 20% null values and selecting the above nutritional features, except the feature *'total folate (mcg)'*, we had 23 features including: *'gender', 'age', 'race'*, and *'body mass index (kg/m**2)'*. We selected individuals whose age was greater than or equal to 20 at the time of surveys. Using the features *'body mass index (kg/m**2)'* and *'age'*, we computed the class for each individual as either healthy (1) BMI or unhealthy (0) [\(WebMD,](#page-12-6) [2024\)](#page-12-6). We then removed the feature *'body mass index (kg/m**2)'* and all the duplicates datapoints. At the end of data preprocessing, we did the 80/20 train/test data split resulting in 40734 data points in the predictive training set and 10184 in the predictive testing set.
- **794**

795 796 797 798 799 800 801 802 WHR dataset preprocessing Unlike the BMI dataset, there were fewer datapoints with 'waist-tohip ratio' (WHR) information among the NHANES body measurement surveys (for years 1999 to prepandemic 2020) we scraped. First, we removed all features with at least 20% null values. Then using the features *'waist circumference (cm)', 'hip circumference (cm)'* and *'gender'*, we created the binary class variable *whr-class* [\(Wikipedia contributors,](#page-12-7) [2024\)](#page-12-7), indicating healthy (1) or unhealthy (0) WHR. After preprocessing, we had 23 features, including the 20 nutritional features described above and the demographic features: *'gender', 'age'*, and *'race'*. Lastly, we removed the duplicates and split the dataset 80/20, creating 7296 data points in the predictive training set and 1824 in the predictive testing set.

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B.1.2 BEHAVIORAL RISK FACTOR SURVEILLANCE SYSTEM (BRFSS) DATASET PREPROCESSING

806 807 808 The initial BRFSS dataset comprised 253680 rows and 22 features, each detailing various health and demographic attributes of individuals [\(Teboul,](#page-12-3) [2024b;](#page-12-3)[a\)](#page-12-8).

809 First, we removed all data points where '*Age*' = 1 denoting an age range of 18-24 because computation a new variable which relied on age being equal to or above 20 years, which reduced the dataset **810 811 812 813 814 815 816 817** to 247, 980 rows. The new variable was called '*HealthBMI*,' an adult health BMI classification value [\(WebMD,](#page-12-6) [2024\)](#page-12-6) from the feature '*BMI*.' Next, we transformed the existing features, which were predominantly binary, into new features where the 1 represents a desirable condition and 0 otherwise. We focused particularly on features we deemed actionable and renamed them to enhance their intuitiveness, specific to satisfiability. For instance, we renamed the feature '*HighBP*', which indicated high blood pressure $(0 = no, 1 = yes)$, to ' $LowBP$ ': $\{1 = yes \text{ (lowBP)}, 0 = no \text{ (highBP)}\}.$ Additionally, we removed six features '*CholCheck*,' *Diabetes 012*,' '*Sex*,' '*Age*,' '*Education*,' and '*Income*,' and remained with 16 features.

818 819 820 821 822 823 824 825 These final 16 binary features included the following: ' $LowBP$ ': { $1 = yes$ (lowBP), 0 = no (highBP)}, '*LowChol*': $\{1 = \text{yes} \text{ (lowChol)}, 0 = \text{no} \text{ (highChol)}\}.$ The feature '*HealthBMI*': $\{1 = \text{yes} \text{ (health)}\}$, 0 $=$ no (unhealthy), '*NoSmoke*': {1 = yes, 0 = no}, '*NoStroke*': {1 = yes, 0 = no}, '*NoCHD*': {1 = yes, $0 = \text{no}$, '*PhysActivity*': $\{1 = \text{yes}, 0 = \text{no}\}$, '*Fruits*': $\{1 = \text{yes}, 0 = \text{no}\}$, '*Veggies*': $\{1 = \text{yes}, 0 = \text{no}\}$, '*LightAlcoholConsump*': {1 = yes, 0 = no}, '*AnyHealthcare*': {1 = yes, 0 = no}, '*DocbcCost*': {1 $=$ yes, $0 =$ no $\}$, '*GoodGenHlth*': $\{1 =$ excellent (1,2,3), $0 =$ bad (4,5) $\}$, '*GoodMentHlth*': $\{1 =$ {1 = good (< 2), $0 =$ bad (\geq 2)}, '*GoodPhysHlth'*: {1 = good (< 2), $0 =$ bad (\geq 2)}, and '*NoDiffWalk'*: ${1 = yes, 0 = no}.$

- **826 827 828 829** Since we consider the setting where $t = 1_{16}$, of the remaining data points, 8392 were considered to have a desirable outcome (no health risk) because all their features met the respective feature thresholds. Lastly, after removing the duplicate health risk individuals and splitting the whole dataset 80/20, we had 11039 data points in the predictive training set and 2760 in the predictive testing set.
- **830**
- **831** B.1.3 GENERATION OF THE SEMI-SYNTHETIC DATASETS

832 833 834 835 836 837 Below, we describe the creation of the four semi-synthetic, individual→hl-continuous CFE datasets: BMI and WHR individual states with either monetary or caloric cost actions. Additionally, we provide details of generating the one individual→hl-discrete CFE dataset: BRFSS with synthetic hl-discrete actions. Finally, we detail the creation of the derivative individual→hl-id CFE datasets. [Figure 3](#page-16-0) shows examples of generated hl-continuous CFEs for BMI and WHR individual states, and an hl-discrete CFE for a BRFSS individual state.

838 839 840 841 842 843 844 After creating the individual \rightarrow hl-continuous CFE, individual \rightarrow hl-discrete CFE, and the individual→hl-id CFE datasets, we trained and tested the corresponding CFE generators. For instance, we trained and tested the data-driven hl-continuous CFE generator using the individual \mapsto hlcontinuous CFE datasets. We conducted all experiments on a laptop with a CPU featuring the following hardware specifications: a 2.6 GHz 6-Core Intel Core i7 processor, 16 GB of 2400 MHz DDR4 RAM, and an Intel UHD Graphics 630 with 1536 MB of video memory.

845 846 847 848 849 850 851 852 The individual→hl-continuous CFE datasets Using the BMI, WHR, and Foods+Costs (monetary and caloric) datasets, we generated four distinct individual→hl-continuous CFE datasets. First, we trained classification models to identify individuals who required CFEs. For both the BMI and WHR datasets, we hyperparameter-tuned the *solver* and *max iter* parameters of logistic regression models using their respective training predictive data. The respective best logistic regression models achieved a test accuracy of 72.78% on the BMI dataset, 85.18% on the WHR dataset and 100.00% on BRFSS dataset. Based on these models, we determined the model prediction outcome for all individuals in the training and testing sets.

853 854 855 856 857 858 After identifying negatively classified individuals in the training and test sets, we computed their respective hl-continuous CFEs. We considered two types of actions: Foods with either monetary costs or caloric costs. For the negatively classified individuals and given the classifier model parameters (coefficients and intercepts) and hl-continuous actions, we used the ILP (see Equation [2\)](#page-3-1) to generate two types of hl-continuous CFEs for each individual: one optimized for caloric cost and the other for monetary cost actions.

859 860 861 862 863 Consequently, we generated four distinct individual→hl-continuous CFE datasets. Each dataset comprises hl-continuous CFEs characterized by Foods and their associated costs, which can be either monetary or caloric, optimized accordingly. For the BMI dataset, we generated two individual→hlcontinuous CFE datasets, 40692 for the training set and 10167 for the test set. With similar statistics, in one, the hl-continuous CFE result of optimization with the food+monetary cost actions, and another from the food+caloric cost actions. Likewise, for the WHR dataset, we generated 6387 training **864 865 866** set, and 1603 test set individual→hl-continuous CFEs datasets with actions described by Foods and monetary costs, and the same with actions defined by Foods and caloric costs.

(b) for a BMI individual state (c) for a WHR individual state

 (gm)

action-2

19.440

 0.000

 0.000

17.000

1.630

23.000 139.000

179.000

247.000

 0.690

 0.050

70.600

 0.000

 10.136

0.319

4.000

2.550

 0.211

 0.107 0.277

action-1 0.000

61.500

 0.200

8.000

3.720

2.000

5.000 16500.000

52.000

 0.420

0.195

 0.200

0.000

 0.000

 0.000

 0.000

0.000

 0.000

 0.000

 $0.000\,$

904 905 906 Figure 3: In [\(a\),](#page-16-0) for an individual negatively classified based on their BRFSS features, with values $[0, 0, 0, 1, 0, 0, 0, 0, 1, 1, 1, 1, 1, 1, 0, 0]$ arranged similarly to the features in [\(a\),](#page-16-0) the hl-discrete CFE generator recommends hl-discrete actions, specifically action-1 and action-2.

907 908 In [\(b\),](#page-16-0) for a negatively classified BMI individual, given their actionable features with values [253.51, 352.76, 48.2, 1327., 29.61, 1204., 3966., 6163., 5890.0, 44.19, 7.903, 275.1, 30., 109.198,

909 910 911 912 3.492, 2.3, 59.686, 154.24, 113.429], arranged in the same order as features shown in [\(b\),](#page-16-0) the hl-continuous CFE generator recommends a CFE containing the following hl-continuous actions: action-1 (*take Swiss chard, raw*), action-2 (*take leavening agents: cream of tartar*), and action-3 (*take clams, mixed species, canned, in liquid*).

913 914 915 916 Similarly, in [\(c\),](#page-16-0) for a negatively classified WHR individual with actionable feature values [29.03, 109.45, 4.1, 309., 4.08, 96., 488., 994., 1326., 2.61, 0.425, 45., 35.7, 8.755, 0.482, 172., 1.21, 10.077, 12.392, 13.999], ordered as features in [\(c\),](#page-16-0) the hl-continuous CFE generator recommends a CFE with the following hl-continuous actions: action-1 (*take leavening agents: cream of tartar*) and action-2 (*take fish, tuna, light, canned in water, drained solids*).

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918 919 920 921 922 The individual \rightarrow hl-discrete CFE datasets First, we generated 100 synthetic actions, each of length 16. We set the probability p_a of an action fulfilling the capability of a given at 0.5. The costs associated with fulfilling the capabilities of each feature were randomly predefined and were uniform across all actions and individuals. We computed the cost of an action as the sum of the costs of adding capabilities to individual features.

923 924 925 926 927 Given the BRFSS dataset, synthetic actions, and the unit threshold-based binary classifier $t = 1_n$, we used the ILP (see Equation [3\)](#page-4-2) to generate an individual \rightarrow hl-discrete CFE dataset. At the end, we had 11039 train-set and 2760 test set BRFSS with synthetic actions individual→hl-discrete CFE dataset.

928 929 930 931 932 933 The individual→hl-id CFE datasets Given the individual→hl-continuous CFE and individual7→hl-discrete CFE datasets described earlier, we created corresponding individual7→hl-id CFE datasets. This process involves encoding each CFE in the individual \rightarrow CFE dataset with a unique identifier that distinguishes it from all other possible CFEs in that dataset. For example, given instances of individuals–hl-discrete CFEs, we generate unique identifiers for all the hl-discrete CFEs to generate corresponding hl-id CFEs.

935 936 937 938 939 The semi-synthetic varied frequency of CFEs datasets Before the train/test individual \rightarrow CFE datasets split, for each of the generated individual→hl-continuous CFE, individual→hl-discrete CFE, and the individual \rightarrow hl-id CFE datasets, we generate three frequency of CFE dataset variants: $a11$ (including all data), >10 (more than 10 individuals per CFE), and >40 (more than 40 individuals per CFE).

940 941 B.2 FULLY-SYNTHETIC DATASETS

942 943 944 945 We created five variants of the synthetic individual→hl-discrete CFE datasets: varied dimension, frequency of CFEs, information access, feature satisfiability, and actions access. We provide statistical detailed information about the five variations of the individual7→hl-discrete CFE datasets in [Table 2](#page-18-0) and [Figure 4.](#page-18-1)

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B.2.1 VARIED DIMENSIONS

948 949 950 951 952 953 954 955 We created 20-, 50- and 100-dimensional individual datasets by varying the number of actionable features ($n = 20, 50, 100$) and keeping $p_f = 0.68$ the same for all datasets. We consider a unit vector threshold of length n. The cost associated with fulfilling the capabilities of each feature was predefined randomly and the same across all actions and individuals. Each action was of length n, p_a was 0.5, and action cost was the sum of the cost for each features the action fulfills. To create the 20- , 50- and 100-dimensional individual \rightarrow hl-discrete CFE datasets, we computed the hl-discrete CFEs for each varied dimensional dataset individual using the information above and the ILP defined in Equation [3](#page-4-2) using CVXPY Python package [\(Diamond & Boyd,](#page-10-13) [2016;](#page-10-13) [Agrawal et al.,](#page-10-14) [2018\)](#page-10-14).

957 B.2.2 VARIED FREQUENCY OF CFES

958 959 960 961 962 963 964 To investigate the effect of frequency of CFEs in the individual→CFE training set on the performance of the data-driven CFE generator, we create the varied frequency of CFEs variant datasets. For each of the varied dimensional individual \rightarrow hl-discrete CFE datasets described in [Ap](#page-17-1)[pendix B.2.1,](#page-17-1) before the train/test split, we created three frequency-based dataset variants: all, where all data is included, >10 , where we ensure a frequency of more than 10 individuals per hldiscrete CFE, and >40 with insurance of a frequency of more than 40 individuals per hl-discrete CFE.

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B.2.3 VARIED INFORMATION ACCESS

967 968 969 970 In addition to general "*varied information access*" variants that we considered: individual→hlcontinuous CFE, individual→hl-discrete CFE, and the individual→hl-id CFE datasets, we investigate more settings derived from the fully synthetic hl-discrete CFEs.

971 For each of the 20-, 50- and 100-dimensional individual→hl-discrete CFE datasets and their corresponding frequency-based datasets (all, >10, and >40), we created three "*varied information*

Dataset name				Dataset size One-action CFEs Two-action CFEs Three-action CFEs
20-dimensional dataset	71125	23687	44858	2576
50-dimensional dataset	98966	1262	96770	934
100-dimensional dataset	99728	0	45515	54213
Manual groups	73484	13480	56653	3351
Probabilistic groups	70226	44661	20258	5307
First10	74524	61794	12046	39
First5	74594	60656	6005	0
Last10	74401	53822	19952	
Last5	74565	66068	644	θ
Mid5	74594	63530	3010	θ

Table 2: Statistics of the individual→hl-discrete CFE variant datasets used in the experiments. Each individual in all datasets has atmost 3 hl-discrete actions in their CFE.

 Figure 4: Statistics of the "*varied actions access*" datasets for Manual groups and Probabilistic groups. For the Probabilistic groups, Group 0 is $p_a = 0.4$, Group 1 is $p_a = 0.5$, Group 2 is $p_a = 0.6$, Group 3 is $p_a = 0.7$, and Group 4 is $p_a = 0.8$.

 access" datasets variants to represent the hl-discrete CFEs: the original hl-discrete CFE, left unchanged; the *hl-discrete-named* CFE, where a unique name encodes each hl-discrete action in the hl-discrete CFE; and the *hl-discrete-id* CFE, where a unique identifier denotes the entire hl-discrete CFE. For example, consider an individual $\mathbf{x} = [0, 0, 0, 0, 1]$ and their corresponding hl-discrete CFE given by $\{[0, 0, 1, 1, 0], [0, 1, 0, 0, 0], [1, 0, 0, 0, 0]\}$. The hl-discrete-named CFE is then given by $\{a, b, c\}$ where each hl-discrete action has a name/label (e.g., a) that uniquely identifies a specific hl-discrete action (e.g., $[0, 0, 1, 1, 0]$) among all hl-discrete actions. On the other hand, a unique name, say z , denotes the hl-discrete-id CFE, where z uniquely represents this specific hl-discrete CFE among all the hl-discrete CFEs.

 This setting aims to study the effectiveness of the data-driven CFE generators under various information access constraints within an individual \rightarrow CFE training set, for example, (1) full access to hl-discrete actions and their effects on features (hl-discrete CFE), (2) access only to the names of hl-discrete actions without any information on how each action affects features (hl-discrete-named CFE), and (3) minimal information access, where only hl-discrete-id CFEs are known, with no explicit knowledge of the corresponding hl-discrete actions or their impact on features.

 Given the individual→hl-discrete CFE "*varied information access*" datasets, we use the data-driven CFE generator architectures described in [Section 4.2](#page-5-0) to generate the CFEs. Specifically, we use the hl-discrete CFE generator to generate hl-discrete CFEs, hl-continuous CFE generators for hldiscrete-named CFEs, and hl-id CFE generators for hl-discrete-id CFEs.

 B.2.4 VARIED FEATURE SATISFIABILITY

 Using the ILP formulation defined in Equation [3](#page-4-2) with $n = 20$, and following the same individual and hl-discrete generation approach as in [Appendix B.2.1](#page-17-1) while varying the feature satisfiability for the threshold-based binary classifier (differing in which features are classifier-active (non-zero)), we generated five individual→hl-discrete CFE datasets. For the dataset Last 5, the threshold vector is set as $t = [15 \text{ zeros}, 5 \text{ ones}]$, while for the dataset $First5$, it is set as $t = [5 \text{ ones}, 15 \text{ zeros}]$. The third dataset, $First10$, has a threshold vector of $t = [10 \text{ ones}, 5 \text{ zeros}]$, and the dataset Last10 has $t = [10 \text{ zeros}, 10 \text{ ones}]$. Finally, the dataset Mid5 has all features set to zero except for the five middle features set to one.

 These "*varied feature satisfiability*" variants of the individual→hl-discrete CFE datasets are specifically created to investigate the effect of feature satisfiability on the nature of the hl-discrete CFEs and the effectiveness of the hl-discrete CFE generator at generating CFEs for new individuals.

B.2.5 VARIED ACCESS TO ACTIONS

 Lastly, we consider two settings where grouped individuals have restricted access to a set of actions: 1) manual groups where actions generated with the same probability $p_a = 0.5$ and individuals are randomly assigned a restricted subset of actions; and 2) probabilistic groups where individuals are assigned to groups and each group has its actions generated by different probabilities $p_a = [0.4, 0.5, 0.6, 0.7, 0.8]$. See [Figure 4](#page-18-1) for the statistics of the datasets.

 We designed the "varied access to actions" variants to empirically investigate fairness in CFE generation. Specifically, we examine the impact of restricting access of a group of individuals to some actions on the characteristics of hl-discrete CFEs, such as their associated costs and the variations in accuracy of hl-discrete CFE generators across different groups.

1080 1081 C CFE GENERATION: SUPPLEMENTAL DETAILS

Below we provide the supplemental detailed information on the experimental setups and methodology for generation of CFEs, using the proposed data-driven CFE generators and the low-level CFE generator (actionable recourse) [\(Ustun et al.,](#page-12-1) [2019\)](#page-12-1).

1086 1087 C.1 THE LOW-LEVEL CFE GENERATOR

1088 1089 1090 To compare the low-level CFE generators with the proposed data-driven CFE generators, we first generate low-level CFEs (see examples in [Figure 5\)](#page-21-0) for individuals who were negatively classified in the BMI, WHR, and BRFSS datasets, using Equation [1.](#page-2-1)

1091 1092 1093 1094 For all datasets, to determine which individuals require CFEs, we use the classification models detailed in [Appendix B.1.3.](#page-15-0) Additionally, we employ the same actionable features as those used for generating hl-continuous CFEs for the BMI and WHR negatively classified individuals and hldiscrete CFEs generation for the BRFSS negatively classified individuals.

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1097 1098 1099 1100 1101 BMI actionable features For BMI individuals states, we considered the following 19 actionable features: '*protein (gm)*', '*carbohydrate (gm)*', '*dietary fiber (gm)*', '*calcium (mg)*', '*iron (mg)*', '*magnesium (mg)*', '*phosphorus (mg)*', '*potassium (mg)*', '*sodium (mg)*', '*zinc (mg)*', '*copper (mg)*', '*selenium (mcg)*', '*vitamin C (mg)*', '*niacin (mg)*', '*vitamin B6 (mg)*', '*vitamin B12 (mcg)*', '*total saturated fatty acids (gm)*', '*total monounsaturated fatty acids (gm)*', and '*total polyunsaturated fatty acids (gm)*'.

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1103 1104 1105 1106 1107 1108 WHR actionable features For the generation of recourse for WHR individuals, we use the following 20 actionable features: '*protein (gm)*', '*carbohydrate (gm)*', '*dietary fiber (gm)*', '*calcium (mg)*', '*iron (mg)*', '*magnesium (mg)*', '*phosphorus (mg)*', '*potassium (mg)*', '*sodium (mg)*', '*zinc (mg)*', '*copper (mg)*', '*selenium (mcg)*', '*vitamin C (mg)*', '*niacin (mg)*', '*vitamin B6 (mg)*', '*total folate (mcg)*', '*vitamin B12 (mcg)*', '*total saturated fatty acids (gm)*', '*total monounsaturated fatty acids (gm)*', and '*total polyunsaturated fatty acids (gm)*'.

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1110 1111 1112 1113 BRFSS actionable features Lastly, for the BRFSS individual states, we considered the following 16 actionable features: '*PhysActivity*', '*Fruits*', '*Veggies*', '*AnyHealthcare*', '*LowBP*', '*NoSmoke*', '*LowChol*', '*HealthBMI*', '*NoStroke*', '*NoCHD*', '*LightAlcoholConsump*', '*DocbcCost*', '*Good-GenHlth*', '*GoodMentHlth*', '*GoodPhysHlth'*, and '*NoDiffWalk*'.

1114 1115 Refer to [Appendix B.1.1](#page-14-1) and [Appendix B.1.2](#page-14-2) for a detailed dscription of the meaning of the features.

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1117 1118 C.2 DATA-DRIVEN CFE GENERATORS ARCHITECTURES: SUPPLEMENTAL DETAILS

1119 1120 This section includes supplemental details about the architectures of the data-driven CFE generators and information about other baseline models.

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1123 C.2.1 THE HL-CONTINUOUS CFE GENERATOR

1124 1125 1126 The neural-network hl-continuous CFE generator we use in these experiments is susceptible to imbalance and overfitting. Therefore, we weight and regularize the loss function \mathcal{L}_{FA} in Equation [5](#page-5-1) as follows:

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$$
\mathcal{L}_{\text{FA}}^w = p_w \mathcal{L}_{\text{FA}} + \alpha \frac{1}{M} \sum_{m=1}^{M} ||\hat{a}_m - a_m||_1
$$
 (12)

1129 1130

1131 1132 1133 The weighting factor p_w weights \mathcal{L}_{FA} by scaling the contribution of each individual to the loss function. The term $\alpha \frac{1}{M} \sum_{m=1}^{M} ||\hat{a}_m - a_m||_1$ regularizes the model, thus preventing overfitting by nudging the model towards producing hl-continuous CFEs closer to a_m 's distribution. We, on average chose the values of α from the set $\{0.05, 0.1, 0.07\}$ and p_w from $\{0.05, 0.1, 0.07\}$.

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-
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C.2.2 THE HAMMING DISTANCE CFE GENERATOR

recommends the CFE shown in [\(c\).](#page-21-0)

 To produce hl-discrete-id CFEs (refer to [Appendix B.2.3\)](#page-17-2) for new individuals, we mainly used the hl-id CFE generator. However, we wanted to investigate the effect of model complexity on the accuracy of CFE generation. Therefore, we compare the more complex hl-id CFE generator (refer to [Section 4.2\)](#page-5-0) with a basic model, e.g., Hamming distance-based CFE generator, whose choice is due to the individual features being binary for this setting. Below is a description of the Hamming distance hl-discrete-id CFE generator.

in [\(c\),](#page-21-0) for an individual negatively classified based on their BRFSS features, with values $[0, 0, 0, 1, 0, 0, 0, 0, 0, 1, 1, 1, 1, 1, 1, 0, 0]$ in the order described below, the low-level CFE generator

 Given a negatively classified new individual x_{ts} , we compute the Hamming distance (see [Figure 7\)](#page-22-0) between them and each of the individuals x_{tr} in the individual \rightarrow hl-discrete-id CFE training set.

1242 D EXPERIMENTAL RESULTS: SUPPLEMENTAL DETAILS

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1245 1246 1247 1248 1249 1250 1251 In this section, we provide additional and thorough empirical evidence demonstrating the strong performance of the proposed data-driven CFE generators in producing optimal CFEs for new individuals. We also show how they address the challenges associated with low-level CFE generators. Specifically, we highlight the strong and desirable characteristics of the hl-continuous and hl-discrete CFEs in comparison to low-level CFEs. We also analyze how various constraints–such as varied data dimensions, the frequency of CFEs, decision-makers information access, feature satisfiability, and restrictions on individuals' access to actions—affect the individual7→CFE data distribution and the effectiveness of data-driven CFE generators.

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D.1 LEAD TO DIVERSE AND HIGHER IMPROVEMENT

1255 1256 1257 1258 Unlike low-level CFEs, using hl-continuous and hl-discrete CFEs generally requires fewer actions on average (see Figure $8(a)$). These CFEs also lead to more diverse improvements, simultaneously modifying multiple features (see Figures $8(b)$ and $9(a)$) and resulting in states that are significantly further from the initial state (Figures $8(c)$ and $9(b)$).

1292 1293 1294 1295 Figure 8: All figure annotations rounded to one decimal place, the figures show the comparison of hl-continuous CFEs (monetary and caloric costs) for WHR and BMI datasets and hl-discrete CFEs on BRFSS dataset with the low-level CFEs on respective datasets. Results show that taking low-level CFEs involves [\(a\)](#page-23-1) more actions, [\(b\)](#page-23-1) fewer feature modifications, and [\(c\)](#page-23-1) less improvement (closer resultant (new) states), than hl-discrete and hl-continuous CFEs.

1307 1308 1309 1310 1311 Figure 9: Given WHR negatively classified individuals and the low-level and hl-continuous CFEs they took, a computation of $\delta_{improvement}(P, Q)$ (Equation [9\)](#page-13-4)} and $\delta_{features}(P, Q)$ (Equation [10\)](#page-13-2) where P denotes taking a low-level CFE and Q denotes taking an hl-continuous CFE, shows that when individuals take hl-continuous CFEs, a higher number of their features is modified [\(a\)](#page-24-2) and their improvement is significantly higher (b) than if they took low-level CFEs.

1328 1329 1330 1331 1332 1333 1334 1335 Figure 10: In [\(a\),](#page-24-1) we illustrate the correlations for three different aspects: (1) between the number of actions taken with CFEs P and Q, (2) between the number of features modified with CFEs P and Q, and (3) between the improvement achieved after taking CFEs P and Q. For the BMI and WHR datasets, P and Q represent low-level and hl-continuous CFEs, respectively. For the BRFSS dataset, P and Q denote low-level and hl-discrete CFEs, respectively. On the other hand, [\(b\)](#page-24-1) shows the correlation between the number of actions taken and the number of modified features and between the number of actions taken and improvement achieved for each CFE and dataset. In general, lowlevel CFEs have a perfect positive relationship between the number of actions and modified features.

1337 1338 1339 1340 1341 1342 1343 1344 Moreover, while low-level CFEs exhibit a perfect correlation between the number of actions taken and the number of features modified, as shown in Figure $10(b)$, hl-continuous and hl-discrete CFEs display a positive but weaker relationship. This imperfect correlation is often more desirable as it better reflects real-world scenarios, and ideally, one wants to make more changes with fewer and interpretable actions. Additionally, there was a high positive correlation ($\tau = 0.708$) between number of modified features with hl-discrete and low-level CFEs (see Figure $10(a)$). In general, there was a weak negative correlation between number of modified feature with hl-continuous and low-level CFEs, and between number of actions taken with hl-continuous and low-level CFEs.

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1346 D.2 EASIER TO PERSONALIZE AND INTERROGATE FAIRNESS

1347 1348 1349 Fairness in CFE generation has primarily been studied along the dimension of equalizing the recourse costs across different groups (e.g, [\(Gupta et al.,](#page-11-15) [2019b\)](#page-11-15)). In this work, we extend the analysis by exploring several dimensions of fairness in CFE generation. First, we assess the variability outcome of CFEs execution. Specifically, we investigate how individuals using the same CFE generator

1395 1396 1397 1398 1399 1400 1401 1402 1403 Figure 11: The figures illustrate the variations in three variables: the average number of actions taken, the number of features modified, and the improvement achieved by individuals from different sensitive groups when using the same type of CFE, such as low-level or hl-continuous CFEs. [\(a\),](#page-25-0) [\(c\),](#page-25-0) and [\(e\)](#page-25-0) depict the distributions for these variables across sensitive groups. To better assess variability, [\(b\),](#page-25-0) [\(d\),](#page-25-0) and [\(f\)](#page-25-0) present the coefficients of variation that concisely illustrate the extent of dispersion around the mean. All figures indicate that low-level CFEs are less fair than hl-continuous CFEs, as the latter have lower coefficients of variation across all variables, which means that agents from different sensitive groups are more likely to achieve close to similar outcomes when they take hl-continuous CFEs.

1404 1405 1406 1407 1408 1409 1410 (same kind of CFEs) experience differences in how much they improve, the number of actions taken, the number of modified features, and the costs incurred, particularly across sensitive groups. Second, we explore the effects of limiting access to a subset of actions ("*varied access to actions*") on the distribution of individual \rightarrow CFE datasets and the accuracy of CFE generators across different groups. Lastly, we examine how classification models or predetermined actionable features ("*varied feature satisfiability*") influence the distribution of the individual \rightarrow CFE dataset and the performance of generators on different groups.

1411 1412 1413 1414 1415 In addition to fairness, we also investigate the personalization of CFE generation along two dimensions. 1) Individuals may be interested in a subset of actions ("*varied access to actions*") and thus restricted to CFEs that involve only specific actions. 2) Individuals might prioritize different costs in the generation process ("*varied cost preferences*") and thus prefer CFE generators that optimize those specific costs in CFE generation, e.g., caloric costs over monetary ones.

1416 1417 Below is the detailed empirical evidence on how hl-continuous and hl-discrete CFEs are easier to personalize and how their generators are easier to interrogate for fairness issues.

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1420 D.2.1 FAIRNESS BASED ON VARIABILITY OF CFES EXECUTION OUTCOME

1421 1422 1423 1424 We investigate variation in costs incurred and individual improvement (number of actions taken, number of features modified, and improvement) across intersectional sensitive groups to understand how the fairness of the low-level CFE generators compares to that of hl-continuous CFE and hldiscrete CFE generators.

1425 1426 1427 1428 1429 Variability in individual improvement across sensitive groups We investigate variations in improvement by studying the differences in improvement, i.e., how far the resultant state is from the initial state (proximity), diversity of improvement, i.e., how many features the CFE modifies, and ease of improvement, i.e., number of actions taken, across sensitive groups.

1430 1431 1432 1433 1434 1435 1436 [Figure 11](#page-25-0) shows that on the WHR dataset, using low-level CFEs led to significant variation in improvement across sensitive groups, specific to how much individuals improve, the number of actions taken, and the number of features modified. Specifically, variations with taking low-level CFEs versus low-level are such that the coefficient of variation for how much individual improve was 27.53% compared to 22.67%, for average number of actions taken it was 43.29% compared to 27.48%, and for modified features it was 43.29% compared to 12.88%. These findings highlight that the benefits of low-level CFEs differ substantially across sensitive groups, potentially favoring some over others, a potential fairness issue in CFE generation.

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1438 1439 1440 1441 Variability in costs incurred across sensitive groups Although the costs individuals incur by taking low-level CFEs cannot be directly compared with taking hl-continuous CFEs because they are contextually different, we study how the costs of executing the same kind of CFEs varies across individuals in different sensitive groups.

1442 1443 1444 1445 1446 1447 Our results show that taking low-level CFEs varies more widely across various sensitive groups than taking hl-continuous CFEs. For example, in [Figure 12,](#page-27-0) the coefficient of variation for taking lowlevel CFEs is 41.16% and 79.55% versus 5.60% and 37.61% with taking hl-continuous CFEs, on BMI and WHR datasets , respectively. Therefore, compared to taking hl-continuous CFEs, taking low-level CFEs is more biased and more likely to cost-wise favor some sensitive groups over others than taking.

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1489 1490 1491 1492 1493 Figure 12: The figures illustrate the variations in the average costs incurred by individuals from different sensitive groups in BMI and WHR datasets when they take low-level or hl-continuous CFEs. Although not comparable across CFEs, [\(a\)](#page-27-0) and [\(c\)](#page-27-0) show the distribution of costs between groups within the CFE, and (b) and (d) show the coefficient of variations - indicating how variable around mean the average costs in groups are. Costs across sensitive groups vary more when individuals take low-level CFEs, than when they take hl-continuous CFEs.

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1497 1498 D.2.2 VARIED COSTS PREFERENCES

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1501 1502 1503 1504 1505 We model two types of hl-continuous CFEs: one where an hl-continuous action is in terms of Foods+monetary costs, and the other by Foods+caloric costs (see [Appendix B.1.3\)](#page-15-0). In a setting where negatively classified individuals care more about monetary costs over caloric costs, and vice versa, the CFE generator adapts to these diverse preferences and recommends the corresponding optimal CFE, as demonstrated in [Figure 13.](#page-28-1)

1506 1507 1508 1509 Additionally, regardless of whether monetary or caloric costs were the desired costs by the individual, we consistently observed that hl-continuous CFEs involved fewer actions, resulted in more feature modifications and higher improvement (proximity) when compared to low-level CFEs (see [Figure 11](#page-25-0) and [Figure 13](#page-28-1)).

1510 1511 Future research could investigate the data-driven CFE generation at the intersection of various settings. For instance, this could involve exploring Pareto-optimal solutions where individuals seek to simultaneously optimize multiple factors, such as monetary and caloric costs.

(a) low-level CFE

(b) hl-continuous CFE with caloric costs (c) hl-continuous CFE with monetary costs

 Figure 13: When given actionable features values [29.03, 109.45, 4.1, 309., 4.08, 96., 488., 994., ., 2.61, 0.425, 45., 35.7, 8.755, 0.482, 172., 1.21, 10.077, 12.392, 13.999], in the same order as shown in [\(b\)](#page-28-1) and [\(c\),](#page-28-1) for a negatively classified WHR individual, the low-level CFE generator recommends a CFE [\(a\)](#page-28-1) with a cost of 56.588. This CFE was unique to the individual. In contrast, the hl-continuous CFE generator generates two CFEs optimized for different individual's preferences. When optimizing for caloric cost, the CFE generator generates CFE [\(a\)](#page-28-1) with a cost of 2.750. This CFE, which was also optimal for other 25 negatively classified individuals, includes action-1 (*consume endive, raw*) and action-2 (*consume leavening agents: cream of tartar*). When optimizing for monetary cost, the CFE generator produces a CFE [\(b\)](#page-28-1) of cost 4.010. This CFE, also optimal for other 105 individuals, consists of action-1 (*consume leavening agents: cream of tartar*) and action- (*consume fish, tuna, light, canned in water, drained solids*). Lastly, while the low-level CFE [\(a\)](#page-28-1) takes 19 actions, modifies 19 features and improves by 5679.95, the hl-continuous CFEs both take actions, modify 19 features and improves by 16815.04 [\(b\)](#page-28-1) and 16682.62 [\(c\).](#page-28-1)

1575 1576 Table 3: Group-wise accuracy of the hl-discrete CFE generator on manual groups $\&$ probabilistic groups (see [Appendix B.2.5\)](#page-19-0).

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1579 D.2.3 VARIED FEATURE SATISFIABILITY

1580 1581 1582 1583 1584 In general, as shown in [Table 2,](#page-18-0) compared to the unit threshold datasets: 20- 50- and 100 dimensional individual→CFE datasets, individuals in the varied binary feature satisfiability datasets described in [Appendix B.2.4](#page-19-1) required fewer actions. This is mainly due to fewer number of features that individuals need to satisfy to get a desirable classification.

1585 1586 1587 1588 1589 Our results show that without explicit knowledge of the varied feature satisfiability, when given test set individuals, the hl-discrete CFE generator trained on instances of a mixture of individual→hldiscrete CFE varied feature satisfiability datasets successfully generate the right hl-discrete CFEs for the new individuals. The hl-discrete CFE generator achieves an accuracy of 99.683% on First10, 99.496% on Last10, 100% on First5, 100% on Mid5, and 100% on Last5, dataset variants.

1590 1591 D.2.4 VARIED ACCESS TO ACTIONS

1592 1593 1594 1595 1596 The Manual groups individual \rightarrow hl-discrete CFE datasets (described in [Appendix B.2.5\)](#page-19-0) are more balanced in terms of the number of actions individuals take (see Figure $4(a)$). The reason is individuals have access to the same distribution of hl-discrete actions, i.e., although individuals in each group have access to only a selected group of hl-discrete actions, all the hl-discrete actions for all groups were generated with the same probability, $p_a = 0.5$.

1597 1598 1599 1600 1601 1602 1603 1604 However, for the Probabilistic groups individual→hl-discrete CFEs datasets (described in [Appendix B.2.5\)](#page-19-0), [Figure 4\(b\)](#page-18-1) shows that as the probability of hl-discrete capabilities p_a decreases, the number of hl-discrete individuals require to get all the necessary capabilities to transform their states to get a positive model outcome increases. In other words, individuals in certain groups only have access to more expensive and limited hl-discrete actions compared to others. For instance, individuals in the Probabilistic groups Group 0 face more difficulty (due to limited capabilities and more costly hl-discrete actions) in achieving positive classification outcomes than those in the Group 4.

1605 1606 1607 1608 1609 1610 1611 1612 Since the individuals in the Manual groups individual→hl-discrete CFE datasets had more balanced access to hl-discrete actions as depicted in Figure $4(a)$, the hl-discrete CFE generators had almost similar accuracy (∼87%) in the generation of CFEs across all individuals in differ-ent Manual groups, as shown in [Table 3](#page-29-2) (left). On the other hand, since the individuals in the Probabilistic groups had access to varied hl-discrete actions, the accuracy of the hl-discrete CFE generator varied greatly across the groups, as shown in [Table 3](#page-29-2) (right). For instance, as expected, the CFEs for Probabilistic groups Group 4 individuals with one-action hl-discrete CFEs were more accurately generated with an accuracy of 93.06% as compared to Group 0 and Group 1 individuals, generated at an accuracy of 88.04% and 77.09%, respectively.

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1614 1615 D.3 ACCURATE, CONFIDENT AND APPROXIMATE WHEN NEEDED

1616 1617 1618 1619 Our results show that the data-driven CFE generators are accurate and confident information-specific CFE generators. Additionally, unlike low-level CFE generators that sometimes fail to produce a CFE entirely for an individual, our data-driven CFE generators generate approximately good CFEs instead of no CFEs at all. The supplemental results in this appendix subsection are mainly for the fully-synthetic datasets.

1620 1621 D.3.1 ACCURACY AND CONFIDENCE

Figure 14: The data-driven hl-id CFE generator for the (a) hl-discrete-id CFEs, the hl-continuous CFE generator for the (b) hl-discrete-named CFEs, and the hl-discrete CFE generator for the (c) hl-discrete CFEs, achieved strong performance on the 20-dimensional all individual→hl-discrete CFE, varied information access, test datasets (new individuals for the respective variants).

Performance of the CFE generator on 20-, 50-, and 100-dimensional datasets

	$a \perp \perp$	>10	>40
20-dimensional	$0.969 + 0.00284$ $0.984 + 0.00208$ $0.993 + 0.00141$		
50-dimensional	$0.744 + 0.00608$	$0.838 + 0.00534$	$0.915 + 0.00458$
100-dimensional	$0.354 + 0.00664$	0.630 ± 0.00778 0.856 ± 0.00772	

1648 1649 Table 4: Accuracy of generation of hl-discrete-id CFEs for 20-dimensional, 50-dimensional and 100-dimensional: all, >10, and >40 datasets.

1652 1653 1654 1655 1656 1657 1658 The proposed data-driven CFE generators are evidenced to perform strongly on the varied datasets. As shown in [Figure 14,](#page-30-0) on the 20-dimensional all individual→CFEs dataset variants, the CFE generators achieved high accuracy at generating hl-discrete CFEs, hl-discrete-id CFEs, and hl-discreteid CFEs. All the generators perform best on the single-action CFE individuals. Furthermore, with strong confidence, i.e., low margin error rates (see [Table 4\)](#page-30-1), the proposed data-driven CFE generators performed well on all datasets regardless of the data dimension or frequency of CFEs. Notably, they excelled on high-frequency datasets, that is to say, >40 datasets regardless of the data dimensions, as seen in [Table 4.](#page-30-1)

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1660 1661 D.3.2 APPROXIMATION

1662 1663 1664 1665 1666 1667 1668 1669 Unlike ILP-based low-level CFE generators, which do not generate CFEs for individuals when the ILP solution is sub-optimal or infeasible, our data-driven CFE generators alternatively produce valid CFE mistakes when suboptimal (see [Figure 15\)](#page-31-1), which might be preferable in retrospect. For example, of the 1.58%, 16.23% and 37.00% mistakes the hl-id generator makes on the 20-, 50-, and 100-dimensional >10 individual \rightarrow hl-discrete-id CFE datasets, 100%, 99.23%, and 87.29%, respectively, were valid CFE mistakes. Similarly, the majority of the mistakes of the hl-discrete CFE generators were valid, e.g., on the 20-dimensional >10 individual→hl-discrete CFE dataset, of the 10.8% mistakes the generator makes, 63.10% were valid.

1670 1671 1672 1673 Additionally, the likelihood of the ILP-based low-level CFE generator's failure at generating CFEs (i.e., returns no CFEs) increases with the number of actionable features (data dimensions). Similarly, the percentage of valid mistakes from our proposed CFE generators decreases with the frequency of CFEs in the individual \rightarrow CFE training set, e.g., the percentage of valid mistakes is 87.29% on the >10 dataset and 57.83% on the 100-dimensional all dataset.

 Figure 15: A generated CFE is a mistake if the CFE doesn't match the true CFE. A valid CFE mistake transforms the individual's initial state to get a desirable model outcome. An invalid CFE mistake does not favorably transform the individual state. Distribution of costs of generated and true CFEs for [\(a\)](#page-31-1) invalid and [\(b\)](#page-31-1) valid CFE mistakes the hl-id CFE generator makes on 20-dimensional all individual→hl-discrete-id dataset. Valid CFE mistakes are, by definition, more expensive than the true CFEs, while invalid CFE mistakes are cheaper than the true CFEs.

D.4 EASIER TO SCALE AND MORE INTERPRETABLE

 Our results demonstrate that our data-driven CFE generators—hl-continuous, hl-discrete, and hlid—are more scalable than the low-level CFE generators. Furthermore, the costs and actions associated with the hl-continuous and hl-discrete CFEs are interpretable and more transparent, making them easier to validate and compare.

D.4.1 SCALABILITY

 Unlike the overly specific actions in the low-level CFEs (see [Figure 13\(a\)\)](#page-28-1), actions in hl-continuous and hl-discrete CFEs are more general, which allows to generalize the actions to various individuals. For example, our results, in [Figure 16](#page-31-0) show that while low-level CFEs were on average unique to a given individual, hl-continuous and hl-discrete CFEs were on average simultaneously optimal for several individuals (see [Figure 16](#page-31-0) and [Figure 13\)](#page-28-1).

 Additionally, unlike the ILP-based low-level CFE generators that solve an expensive optimization problem for each new individual, our data-driven hl-continuous, hl-discrete, and hl-id CFE generators accurately and quickly generate CFEs without need for re-optimization.

1728 1729 D.4.2 INTERPRETABILITY

1730 1731 1732 1733 1734 1735 1736 The hl-continuous and hl-discrete CFEs consist of general, predefined actions, e.g., [Figures 13\(b\)](#page-28-1) and [13\(c\)](#page-28-1) illustrates a typical hl-continuous: *take leavening agents: cream of tartar*. Due to this characteristic, these CFEs offer unique advantages over low-level CFEs, which are often overly specific and less straightforward for individuals to translate into practical actions (see [Figure 13\(a\)\)](#page-28-1). On the other hand, the hl-continuous and hl-discrete CFEs are more intuitive for users to interpret, execute, and compare with others. Additionally, the costs associated with these actions are comparable and easier to understand, with general knowledge of how they were derived—an essential factor for ensuring transparency in CFE generation.

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D.5 WORKS WELL WITH VARIOUS INFORMATION ACCESS CONSTRAINTS

1740 1741 1742 1743 1744 1745 1746 With the purpose of investigating the effectiveness the data-driven CFE generators under various information access constraints, from the original individual→hl-discrete CFE datasets, we created two more information access variants,individual→hl-discrete-named CFE and individual→hl-discrete-id CFE datasets as described in [Appendix B.2.3.](#page-17-2) Given the individual \rightarrow hl-discrete CFE information access datasets, we use the data-driven hl-discrete CFE generators for the hl-discrete CFEs, hlcontinuous CFE generators for hl-discrete-named CFEs, and hl-id CFE generators for hl-discrete-id CFEs.

1747 1748 1749 1750 1751 In general, all the data-driven CFE generators, regardless of information access constraints described in [Appendix B.2.3,](#page-17-2) generate single-action CFEs more accurately than multiple-action CFEs. For example, the hl-discrete CFE generator, as seen in [Figure 14](#page-30-0) (c), generates one-action CFEs at an accuracy of 94.6%, two-action CFEs at an accuracy of 79.6%, and three-action CFEs at an accuracy of 60.0%.

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Table 5: Accuracy of CFE generators on 20-dimensional: all, >10, and >40 datasets.

1761 1762 1763 1764 1765 However, in general, hl-id CFE generators were shown in [Figure 14](#page-30-0) (a) to [14](#page-30-0) (c) and [Table 5](#page-32-2) to be more accurate and need less CFE frequency in the training set than the hl-continuous and hldiscrete CFE generators. For example, on the 20-dimensional all dataset, the hl-id CFE generator had an accuracy of 96.9%, compared to 85.4% with hl-continuous CFE generator and 83.9% with hl-discrete CFE generator.

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1767 D.6 POTENTIAL CHALLENGES AND SOLUTIONS

1768 1769 1770 1771 We recognize several challenges faced by the proposed data-driven CFE generators: the low frequency of CFEs, the high number of actionable features, and the heavy reliance on the complexity of the CFE generator model. In this work, we thoroughly examine these challenges, propose plausible solutions, and suggest avenues for future research to explore these issues in greater depth.

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1773 D.6.1 NEGATIVELY AFFECTED BY HIGH NUMBER OF ACTIONABLE FEATURES

1775 1776 1777 1778 1779 1780 As the data dimensions (number of actionable features) increase, the number of actions individuals need to take also increases. For example, 54.4% of the individuals in the 100 dimensional individual7→hl-discrete CFE dataset needed three hl-discrete actions and 0.0% needed one hl-discrete (see [Table 2\)](#page-18-0). In comparison, 33.3% of the individuals in the 20-dimensional individual \rightarrow hl-discrete CFE dataset had one action in their CFE, and very few, only 3.6% of individuals had three actions in their hl-discrete CFEs (see [Table 2\)](#page-18-0).

1781 In addition to an increase in actions needed, the uniqueness of CFEs also increases as the data dimension or the number of actionable features increases. The average frequency of the CFEs

 for the all individual \rightarrow hl-discrete CFE training set for the 20-, 50-,and 100-dimensional datasets was 46.64%, 21.75%, and 8.09%, respectively. Additionally, 18.115%, 20.797%, and 31.072% of the CFEs 20-, 50-, and 100-dimensional all individual→hl-discrete CFE training sets, respectively, had a frequency of one (unique to one individual). Due to the low frequency of CFEs in the individual→CFE datasets, after the train/test splits, some CFEs appeared in one data split and not the other. For example, for the 20-, 50-, and 100-dimensional all individual→hl-discrete CFE datasets, there were 52, 154 and 708 unique CFEs in the test set not present in the training set, for the varied dimensional datasets respectively.

 As a result, the data-driven CFE generators become less accurate as data dimensions increase. As seen in [Table 4,](#page-30-1) in all cases, the hl-id CFE generator had the lowest accuracy on the 100-dimensional dataset and the highest on the 20-dimensional dataset. For example, while the hl-id CFE generator had an accuracy of 74.4% on the 50-dimensional all dataset, it had an accuracy of 96.9% on the -dimensional all dataset.

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D.6.2 NEGATIVELY AFFECTED BY LOW FREQUENCY OF CFES

 We created the varied frequency datasets: $a11$, >10 , and >40 (see [Appendix B.2.2\)](#page-17-3) to study the effect of frequency of CFEs in the individual→hl-discrete CFE dataset on the robustness of the data-driven CFE generators. After the train/test split, a frequency of atleast 20 individuals with the same CFE in the training set was insured with (>40) dataset. By definition, the >40 datasets had the highest frequency of CFEs and all had the lowest. This frequency was also affected by data dimensions, as illustrated in [Appendix D.6.1.](#page-32-3)

 The low frequency of CFEs in the individual \mapsto hl-discrete CFE training sets negatively impacted CFE generation across all datasets, regardless of data dimensionality. However, this effect became more pronounced as data dimensions increased. For instance, as shown in [Table 4,](#page-30-1) the accuracy of CFE generators on the 20-dimensional dataset was highest when CFEs had a frequency of at least 20 in the training set (>40) and lowest on the all dataset, where some CFEs appeared in the test set but not in the training set. Specifically, the hl-id CFE generator achieved an accuracy of 99.3% on the -dimensional >40 dataset, compared to 96.9% on the 20-dimensional all dataset. In contrast, CFE generation accuracy on the 20-dimensional dataset was significantly higher than on the 100 dimensional dataset. This difference highlights that the negative impact of low CFE frequency in the training set becomes more severe as data dimensionality increases.

 Additionally, the minimum frequency of CFEs required for a strong CFE generator increases with number of actionable features. While the frequency of at least 20 in the training set ensured an accuracy of 99.3% of the CFE generator on the 20-dimensional dataset (see [Table 4\)](#page-30-1), a higher frequency is needed for the 50- and 100-dimensional datasets (see [Table 4](#page-30-1) and [Figure 17\)](#page-33-0).

1849 1850 1851 1852 1853 1854 Data augmentation algorithm We investigate the effect of increasing the frequency of CFEs, through data augmentation, on the performance of the data-driven CFE generator. The data augmen-tation algorithm described in [Algorithm 1](#page-34-0) is specific for the individual \rightarrow hl-discrete CFEs datasets and can be generalized to other -hl-discrete CFEs generated with other threshold classifiers. To generate new individuals for which a given hl-discrete CFE is the most optimal, we ensure that no other hl-discrete CFE within the set of all hl-discrete CFEs can, at a lower cost, transform the new individual augment.

1855 1856 1857 1858 1859 1860 1861 1862 Therefore, given an individual state, we find all possible worse-off individual states such that the current optimal hl-discrete CFE is still the best CFE for the worse-off individual states. Worse-off individual states are those such that the features where the hl-discrete CFE is adding more capabilities than required to transform the individual state favorably are made worse, i.e., for i such that $x_i^* > t_i$, $aug_i < x_i$. Specific to the threshold classifier we use in the experiments, an hl-discrete CFE is adding more capabilities than required to feature i of x , if by taking the action, the transformed feature x_i^* is such that $x_i^* > t_i$. The derived worse-off individual state (augment) aug is valid if x's hl-discrete CFE is also its the optimal CFE.

1864 1865 1866 1867 1868 Data augmentation reduces negative impact of low frequency of CFEs With [Algorithm 1,](#page-34-0) we augment the individual→hl-discrete CFE training set to increase diversity (AG1) and the frequency (AG2) of CFEs whose current frequency is less than 20 hl-discrete CFEs. For example, we reduce the number of hl-discrete CFEs with less than 20 individuals from 813 to 638, 2676 to 2005, and 9043 to 7144 for the 20- 50- and 100-dimensional datasets, respectively.

1869 1870 1871 1872 1873 1874 Experimental results show an improvement in the accuracy of the CFE generators on the test samples. For example, on the 100-dimensional dataset, the accuracy of the hl-id CFE generator increases from 35.37% before data augmentation to 50.54 after AG1, and 78.99% after AG2 (refer to [Table 6\)](#page-34-1). We, therefore, believe that data augmentation and other similar methods can be employed to improve the robustness of CFE generators in cases where there is a low frequency of CFEs in the individual7→CFE training datasets.

Table 6: Data augmentation alleviates the negative effects of low frequency of CFEs and improves accuracy of data-driven CFE generators on the 20-, 50-, and 100-dimensional: all datasets.

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D.7 HEAVILY DEPENDS ON COMPLEXITY OF CFE GENERATOR MODEL

1888 1889 Given the individual \rightarrow hl-discrete-id CFE 20-dimensional, >40 dataset variant, we compare the effectiveness of the neural network-based CFE generator against the Hamming distance-based CFE generator. As shown in [Figure 18,](#page-35-0) the neural network-based CFE generator demonstrates greater

Figure 18: A comparison of accuracy of two CFEs generators on the 20-dimensional >40 dataset.

 accuracy in generating CFEs for new individuals. Interesting for future works is an exploration of the effectiveness of CFE generators based on more advanced and alternative methods, e.g., multichain neural networks, reinforcement learning, and transformer models.

