

000 SPEECHMEDASSIST: EFFICIENTLY AND EFFECTIVELY 001 002 ADAPTING SPEECH LANGUAGE MODEL FOR MEDICAL 003 CONSULTATION 004

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011 ABSTRACT 012

013 Medical consultations are inherently speech-based, yet current works focus on
014 fine-tuning large language models (LLMs) to perform patient-unfriendly long-text
015 interaction. While existing speech language models (SpeechLMs) enable efficient
016 speech-based interaction, the scarcity of speech data in medical domain prevents
017 them from being directly fine-tuned for practical applications. In this paper, we
018 propose SpeechMedAssist, a SpeechLM natively capable of conducting multi-turn
019 speech-based interactions with patients. To mitigate data scarcity, we mathemati-
020 cally analyze the architecture of SpeechLMs and decouple one-stage training that
021 requires a large corpus of medical speech data into a two-stage training paradigm.
022 (1) Knowledge&Capability injection: train the LLM core with rewritten and fil-
023 tered medical text data to inject medical knowledge and endow it with diagnostic
024 and treatment capabilities. (2) Modality alignment: train the SpeechLM using a
025 small amount of synthetic medical speech data that matches patient characteristics
026 to realign the speech and text modalities. After two-stage training, SpeechMedAs-
027 ssist performs excellent on our designed speech-based medical benchmark. Ex-
028 periments further show that the second stage only requires 10k speech dialogue
029 samples to achieve modality alignment, allowing the knowledge and capabilities
030 acquired in the text modality during the first stage to generalize to the speech
031 modality, which demonstrates the effectiveness and efficiency of our approach.

032 1 INTRODUCTION 033

034 Large Language Models (LLMs) have been widely applied in various vertical domains with their
035 strong language understanding and generation capabilities (Li et al., 2024a). In the medical domain,
036 benefit of the abundance of textual resources from online platforms and medical literature, LLMs
037 are adapted for complex clinical tasks including medical reasoning (Chen et al., 2024a; Pan et al.,
038 2025), patient triage (Zhang et al., 2023b), and clinical report generation (Zhou et al., 2024) after
039 supervised fine-tuning (SFT) and reinforcement learning with human feedback (RLHF).

040 However, in interactive scenarios such as medical consultation, which requires a high level of con-
041 venience and immediacy, these purely text-based models lacks interactivity and struggles to meet
042 the needs of users across different age groups (Shi et al., 2024). Some works (Huang et al., 2024)
043 transfer text-based interaction to speech using a cascaded system consisting of automatic speech
044 recognition (ASR), an LLM, and text-to-speech (TTS), but incur latency, ASR errors (Binici et al.,
045 2025), and loss of paralinguistic cues, degrading user experience (Ji et al., 2024).

046 Compared to cascaded systems, end-to-end speech language models (SpeechLMs) offer great poten-
047 tial in medical consultation, as they natively support speech-based interaction, enabling more natural
048 interaction (Adams et al., 2025; Cui et al., 2025). Nevertheless, adapting SpeechLMs to real-world
049 medical consultation remains challenging: (1) existing SpeechLMs are trained on general-purpose
050 data, lacking domain-specific medical knowledge and clinician-like inquiry skills (Clusmann et al.,
051 2023; Ng et al., 2024); (2) the scarcity of medical speech data prevents direct fine-tuning to acquire
052 medical knowledge and capabilities (Banerjee et al., 2024).

053 In this paper, we propose SpeechMedAssist, a SpeechLM designed for speech-based multi-turn
054 medical consultation, which can natively analyze symptoms, conduct proactive inquiries, and pro-

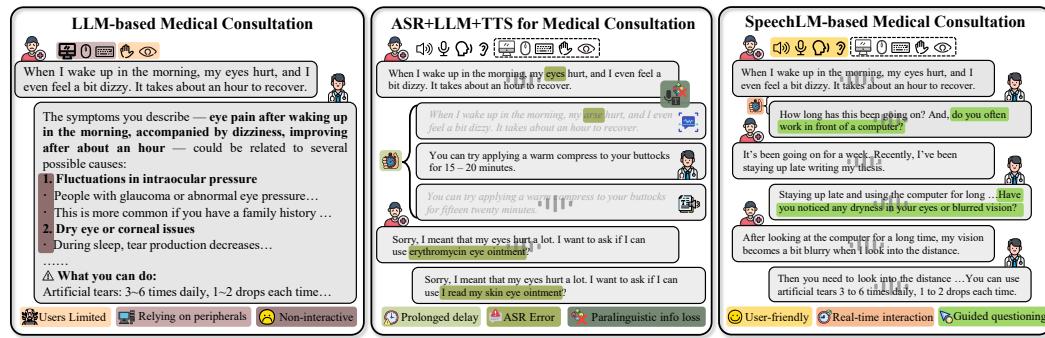


Figure 1: An intuitive illustration highlighting the limitations of text-based interactions and cascaded speech systems, alongside the advantages of end-to-end SpeechLMs in medical consultation.

vide diagnostic and treatment suggestions. To address the scarcity of medical speech data, we analyze the common architecture of SpeechLMs, consisting of a speech encoder, a speech adaptor, an LLM core, and a speech decoder. Inspired by human brain research (Buchweitz et al., 2009), the LLM core in SpeechLMs acting as brain can be treated as a modality-independent network, which means that the knowledge and capabilities acquired from text data can be further used in the speech modality. Based on this insight, we decouple training on speech data into a two-stage paradigm: capability injection from abundant text data and modality alignment with little speech data.

Specifically, in the first stage, we freeze all speech modules and focus on enhancing the LLM core component with large-scale text data. To equip the LLM core with essential knowledge and abilities for medical consultation, we construct TextMedDataset, which combines single-turn medical QA, multi-turn dialogues, and safety-constrained cases, all rewritten to resemble speech interaction. In the second stage, we unfreeze all modules and perform speech–text modality alignment with a small amount of medical speech dialogue data. In order to obtain medical speech data, we select a subset from TextMedDataset, and synthesize speech dialogues according to patient characteristics, resulting in the first speech-based medical dialogue dataset SpeechMedDataset.

We validate our approach through both objective evaluations (medical examination and speech quality analysis) and subjective assessments in real-world scenarios and simulated virtual consultation environments with three roles: patient, intern doctor, and senior judge, enabling a comprehensive examination of the model’s performance. Our contributions can be summarized as follows:

1. We propose SpeechMedAssist, a medical SpeechLM that introduces speech-based interaction into the medical domain through an efficient two-stage training strategy.
2. We develop a pipeline to convert raw medical dialogues into patient-tailored multi-turn speech-based conversations, creating the first speech medical dialog dataset, SpeechMedDataset.
3. We establish a medical consultation benchmark for SpeechLMs by simulating real medical consultation scenarios, which can demonstrate the efficiency and effectiveness of our approach.

2 MODEL ARCHITECTURE

Existing SpeechLMs can be divided into two main categories. The first encodes speech into discrete tokens, similar to text tokens, and extends the vocabulary of the LLM to process both speech and text tokens, which requires extensive speech data for training from scratch (Zhang et al., 2023a; 2024; Zeng et al., 2024). The second extracts speech features using a speech encoder and then projects them into a speech-text aligned latent space via a speech adaptor, enabling the LLM to process speech and text simultaneously (KimiTeam et al., 2025; Fang et al., 2025a;b; Wu et al., 2025). Intuitively, the second architecture exploits the fact that speech comprises both textual and paralinguistic information, making it possible to effectively utilize the existing semantic space (Ji et al., 2024). Subsequent analyze and experiments show that this architecture enables the model’s capabilities and knowledge learned in the text modality to effectively generalize to the speech modality. Here, we briefly introduce the common architecture of SpeechLMs we adopt.

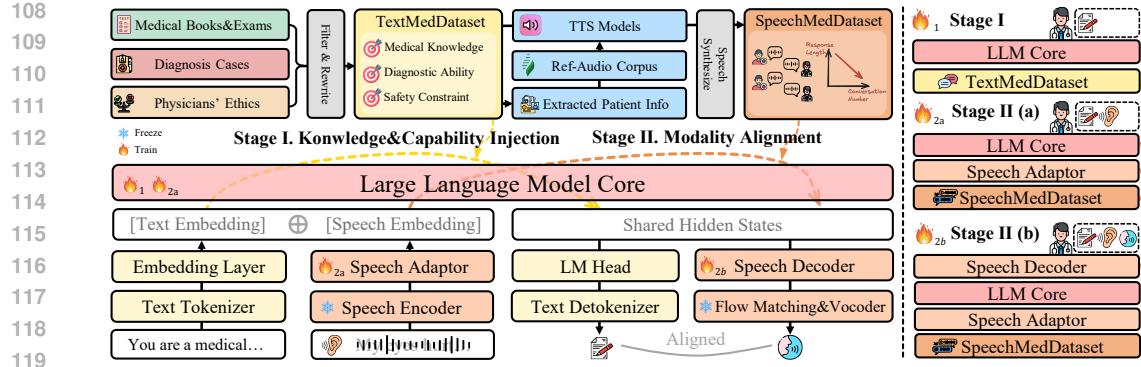


Figure 2: An overview of our work. **Data Construction**: we construct TextMedDataset by filtering and rewriting existing medical text corpora, and build SpeechMedDataset by extracting patient information from dialogues and synthesizing matched speech. **Model Architecture**: the structure of the SpeechLM we adopt supports dual-modal input and streaming output of text and speech. **Training Strategy**: the first stage injects knowledge&capability using TextMedDataset, while the second stage achieves modality alignment with a small amount of speech data from SpeechMedDataset.

2.1 SPEECH ENCODER & SPEECH ADAPTOR

Unlike text input, which can be tokenized into discrete tokens \mathbf{x}_t , speech input \mathbf{x}_s is a continuous signal. SpeechLMs first employ a speech encoder \mathcal{E} to encode the waveform $\mathbf{x}_s \in \mathbb{R}^{T_w}$ into speech features, which are then projected into the semantic space of the LLM via a speech adaptor \mathcal{A} . Similarly, text input \mathbf{x}_t is mapped into text embeddings via a tokenizer and embedding layer:

$$\mathbf{Z}_s = \mathcal{A}(\mathcal{E}(\mathbf{x}_s)) \in \mathbb{R}^{T_s \times d}, \quad \mathbf{Z}_t = \text{Emb}(\text{Tokenizer}(\mathbf{x}_t)) \in \mathbb{R}^{T_t \times d}.$$

2.2 LARGE LANGUAGE MODEL CORE

To simultaneously input text instructions and speech inquiries, SpeechLMs usually achieve this by concatenating text embeddings \mathbf{Z}_t and speech embeddings \mathbf{Z}_s , and then feeding them into the shared LLM core f to get the hidden states containing the information of response:

$$\mathbf{H} = f([\mathbf{Z}_t, \mathbf{Z}_s]) \in \mathbb{R}^{T_h \times d}.$$

2.3 SPEECH GENERATOR & VOCODER

Given hidden states \mathbf{H} , the speech generator G maps them into unit representations \mathbf{U} , which are then converted into waveform $\hat{\mathbf{x}}_s$ by a speech vocoder f_{voc} :

$$\mathbf{U} = G(\mathbf{H}), \quad \hat{\mathbf{x}}_s = f_{\text{voc}}(\mathbf{U}).$$

Since both text and speech are derived from \mathbf{H} , and some SpeechLMs additionally leverage synchronously decoded text when generating unit tokens, the final outputs of speech and text exhibit high consistency, as verified in our experiments.

3 TRAINING STRATEGY

For the SpeechLMs architecture we introduced before, the LLM core acts as the “brain”, while the text tokenizer and speech encoder correspond to “reading” and “listening” modules, respectively. In neuroscience, fMRI studies on reading and listening comprehension show that the human brain encodes knowledge in a modality-independent manner (Buchweitz et al., 2009), which means that the knowledge and capability acquired from text data can also be used in speech modality. Inspired by this, we design a two-stage training strategy to effectively adapting SpeechLMs for medical consultation as illustrated in Figure 2. Specifically, rather than directly fine-tune SpeechLMs with a large corpus of medical speech data, we first inject medical knowledge and diagnostic capabilities through large-scale text data, and then use a small amount of speech data for modality alignment. Here, we provide a clearer exposition of the training strategy along with mathematical analysis.

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3.1 KNOWLEDGE & CAPABILITY INJECTION VIA TEXT

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In the first stage, we freeze all speech-related modules of the SpeechLM, including the speech encoder \mathcal{E} , adaptor \mathcal{A} , generator G , and vocoder f_{voc} , reducing the SpeechLM to its LLM core f and text-related modules. Then, we train the LLM core with a large scale of medical text data, which directly updates the mapping $f : [\mathbf{Z}_t] \mapsto \mathbf{H}$, thereby equipping the LLM core with domain-specific medical knowledge and diagnostic ability through a data-driven manner. At this stage, the model is enhanced purely in the text modality, while its speech-related components remain unchanged.

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3.2 MODALITY ALIGNMENT WITH LIMITED SPEECH DATA

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The first stage is text-based training, similar to a medical student learning a lot from books and exercises, but knowing the material does not mean they can apply it correctly in a real clinical setting. Therefore, the next challenge is to transfer these capabilities effectively to the speech modality. This can be formally analyzed under the framework of domain adaptation theory, which relates the error on the speech domain to that on the text domain and the divergence between their embeddings.

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Formally, let $\epsilon_t(f)$ denote the expected error of hypothesis f on the text domain and $\epsilon_s(f)$ denote the error on the speech domain. The classical adaptation bound (Ben-David et al., 2006) states that, for any hypothesis $f \in \mathcal{H}$,

$$\epsilon_s(f) \leq \epsilon_t(f) + \frac{1}{2}d_{\mathcal{H}\Delta\mathcal{H}}(\mathcal{D}_t, \mathcal{D}_s) + \lambda,$$

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where $d_{\mathcal{H}\Delta\mathcal{H}}$ measures the divergence between text and speech modality in the aligned semantic space, and λ is the minimal combined risk. Since the LLM core has already been optimized in the text domain, both $\epsilon_t(f)$ and λ remain relatively small, which means the error in the speech domain $\epsilon_s(f)$ mainly depends on the divergence term $d_{\mathcal{H}\Delta\mathcal{H}}$. For the original pre-trained SpeechLM, the text and speech modalities are already well aligned and since medical consultation is a subset of dialogue tasks, the text space changes little after first-stage training, ensuring that the divergence introduced by text-only training remains limited. As a result, only a small amount of speech data is required to realign the two modalities.

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Concretely, the second stage training is two-fold: **(a)** we unfreeze the speech adaptor \mathcal{A} and train it jointly with the LLM core f using paired <speech input, text response>data; **(b)** in order to optimize speech generation capabilities., we only unfreeze the speech decoder G and train it with <speech input, speech response>pairs.

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4 DATA CONSTRUCTION

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Although a large amount of existing medical text data is available, most of it consists of text-based single-turn Q&A interactions, where patients provide sufficient information in their inquiries and doctors respond with lengthy answers, which do not correspond to real-world scenarios (Li et al., 2024b). To obtain high-quality multi-turn doctor–patient dialogue data, we design a pipeline that first filters and rewrites the original medical corpus into patient–doctor dialogues that conform to the characteristics of spoken conversations, then extracts patient information, synthesizes speech aligned with patient characteristics, and ultimately constructs a speech-based medical dialogue dataset. The overall data construction process is presented in Figure 2.

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4.1 TEXTMEDDATASET

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In realistic medical consultations, the key characteristics of the interaction between patients and doctors can be summarized as follows: **(a) Gradual information disclosure:** patient typically reveals only partial symptoms in each turn, rather than providing a complete description of their condition. **(b) Proactive inquiry by doctors:** based on the initial information, doctor needs to conduct a preliminary analysis and pose targeted follow-up questions. **(c) Multi-turn exchanges:** patient responds to doctor’s questions, progressively elaborating their condition across multiple dialogue turns. **(d) Final decision-making:** once sufficient information is gathered, doctors integrate the details to provide a final diagnosis or treatment advice (Roter & Hall, 1987; Iversen et al., 2020).

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To enable the model to handle real medical consultation scenarios after training, we collect three category datasets: single-turn Q&A data (Wang et al., 2024; 2025) for injecting medical knowledge,

216 multi-turn dialogue data for endowing the model with conversational abilities (Yang et al., 2024b;
 217 Liu et al., 2022; Wang et al., 2025), and safety-constraint data for enhancing dialogue safety (Han
 218 et al., 2024). Since some of the data were directly crawled from the web, we first filter out rela-
 219 tively low-quality entries using Qwen2.5-14B-Instruct (Yang et al., 2024a), removing incomplete or
 220 medically irrelevant samples. Then, we prompt Qwen2.5-72B-Instruct to rewrite the filtered data,
 221 producing dialogue that aligns with the real-world medical consultation characteristics described
 222 earlier. In addition, to facilitate subsequent speech synthesis, non-pronounceable characters are re-
 223 moved during the rewriting process, and the length of each dialogue turn is constrained. We finally
 224 obtain TextMedDataset, which contains 405k samples. The prompts can be found in Appendix G

225 4.2 SPEECHMEDDATASET

226 Most previous works (Zhao et al., 2024; Fang et al., 2025b) randomly select a reference speech
 227 segment for synthesizing speech, ignoring speaker-specific characteristics. In contrast, we consider
 228 the patient’s age and gender, which are crucial information in medical consultations. Specifically,
 229 we use Qwen2.5-14B-Instruct to analyze physician-patient dialogues and infer the patient’s likely
 230 gender and age group, with the gender classified as male, female or unknown, and the age group
 231 classified as child, young adult, adult, elderly or unknown. To ensure the model’s generalization
 232 capability, we construct a speech–text paired dataset of 1,000 hours based on publicly available
 233 ASR datasets Aishell2 (Du et al., 2018) and Aishell3 (Shi et al., 2020), collected from approximately
 234 2,000 Mandarin speakers from different accent regions across China. During synthesis, we select
 235 reference speech that matches the inferred patient characteristics from the speech–text paired dataset
 236 and generate speech using the TTS model CosyVoice2 (Du et al., 2024). For patient where both
 237 gender and age group are unknown, we synthesize speech with random timbres using another TTS
 238 model FishSpeech (Liao et al., 2024). Through the steps above, we ultimately obtained a multi-turn
 239 spoken medical dialogue dataset SpeechMedDataset, which contains 198k samples.

240 Table 1: Overview of datasets used to construct TextMedDataset and SpeechMedDataset. Three
 241 different types of datasets are used to endow the model with distinct capabilities, while reference
 242 audio datasets are used for Speech synthesis to ensure the model’s generalization ability.

245 Dataset	246 Description	247 Used Size
Knowledge Injection		
CMB-Exam	Single-choice and multiple-choice questions covering 6 major categories	189k
Medical Encyclopedia	Single-turn medical Q&A about common diseases and medicines	41k
Medical Books	Single-turn medical consultation dialogues on general medical knowledge	40k
Dialogue Ability		
CMtMedQA	Multi-turn medical consultation dialogues on medical knowledge	68k
MedDG	Privacy-deidentified real multi-turn medical consultation dialogues	16k
HuatuoGPT2-SFT	Q&A pairs of real patient questions with answers generated by GPT-4	48k
Safety Constraint		
MedSafety-GPT4	Single-turn Q&A containing harmful requests with safe GPT-4 responses	450
Reference Audio Data		
Aishell2	Audios from 1,991 Mandarin speakers across different accent regions	1000h
Aishell3	Audios speech from 218 Mandarin speakers across different accent regions	85h

259 5 EXPERIMENTS

260 Our initial research motivation is to efficiently and effectively fine-tune a SpeechLM for medical
 261 consultation. Therefore, in this section, we comprehensively evaluate the speech model after the two
 262 training stages from both objective and subjective perspectives, compare it with Medical LLMs and
 263 other general-purpose models, and further validate the effectiveness of our training methodology.

264 5.1 EXPERIMENTAL SETUP

265 **Model Configuration** We use LLaMA-Omni2-7B (Fang et al., 2025b) as the base model, which
 266 adapts the architecture introduced in Section 2. For speech processing, it adopts the encoder of

270 Whisper-large-v3 (Cao et al., 2012), followed by a speech adapter that applies 5 \times downsampling
 271 and an FFN with an intermediate dimension of 2048. Qwen2.5-Instruct-7B serves as the LLM core,
 272 while the speech decoder is based on Qwen2.5-0.5B with a read–write strategy ($R = 3, W = 10$).
 273 The speech vocoder adopts the CosyVoice2 architecture and supports streaming output.
 274

275 **Training Details** In the first stage, we fine-tune the LLM core on TextMedDataset following
 276 Section 3.1 with a batch size of 8 and learning rate 5×10^{-5} . In the second stage, we train on
 277 SpeechMedDataset as in Section 3.2, using batch size 1 and learning rate 1×10^{-5} . To ensure
 278 proper alignment between speech and text modalities and dynamically correct the medical knowl-
 279 edge possessed by the model during training, we incorporate the single-turn Q&A dataset CMB
 280 from TextMedDataset, with the final training data maintaining 1:1 between speech and text.
 281

282 **Baselines** Our evaluation covers the following categories of models. (1) **Medical LLMs**: Vari-
 283 ous medical LLMs have been developed based on different backbone models with different train-
 284 ing strategies, including DISC-MedLLM (Bao et al., 2023), Zhongjing (Yang et al., 2024b),
 285 Baichuan2 (Yang et al., 2023), and HuatuoGPT2 (Chen et al., 2023). These models demon-
 286 strate diverse medical capabilities, but their interactions are all text-based. We enable them to listen and
 287 speak by adopting an ASR+LLM+TTS pipeline, using SenseVoiceSmall¹ for ASR and CosyVoice2²
 288 for TTS. We also consider ShizhenGPT (Chen et al., 2025), which takes multimodal input and
 289 generates text, focusing on traditional Chinese medicine (TCM). (2) **SpeechLMs**: As detailed in
 290 Section 2, SpeechLMs fall into two architectures. We select GLM4-Voice (Zeng et al., 2024) to rep-
 291 resent the first, while the second includes Kimi-Audio (KimiTeam et al., 2025), SpeechGPT2 (Open-
 292 Moss, 2025), Qwen2-Audio (Chu et al., 2024), StepAudio2-mini (Wu et al., 2025). (3) **OmniLMs**:
 293 We also include the latest multimodal large models, including Qwen2.5-Omni (Xu et al., 2025),
 294 BaichuanOmni-1.5 (Li et al., 2025), and MiniCPM-o 2.6 (Yao et al., 2024).
 295

5.2 EVALUATION

296 To evaluate our model and compare it with other models, we construct a benchmark mainly covering
 297 four dimensions: medical knowledge, dialogue capability, robustness, and speech quality.
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300 **Single-turn Q&A** To assess models’ mastery of medical knowledge in both text and speech
 301 modalities, we introduce two medical multiple-choice evaluation sets, **CMB** (Wang et al., 2024)
 302 and **CMExam** (Liu et al., 2023), along with medical encyclopedia Q&A pairs randomly sampled
 303 from the Huatuo2-pretrain dataset (referred to as **Ency**), which cover a wide range of medical ter-
 304 minology. We also adopt MedSafetyBench (referred to as **Safety**) (Han et al., 2024) to evaluate the
 305 safety of model responses, with scores ranging from 1 to 5. Except for the multiple-choice tasks,
 306 which use a text-based interaction paradigm, all other evaluations are conducted through both text
 307 and speech interactions. The results of text-based evaluations are reported in Appendix B.
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309 **Multi-turn Conversation** Speech interaction requires strong conversational abilities, and medi-
 310 cal consultations demand that the model proactively engage with patients. To align evaluation with
 311 real-world scenarios, we build a virtual medical consultation environment similar to AIHospital (Fan
 312 et al., 2025), consisting of an LLM-driven patient, a chief examiner, and an intern doctor powered by
 313 the model under evaluation. The patient, provided with real doctor–patient dialogues (**MedDG** (Liu
 314 et al., 2022)) or real patient cases (**AIHospital**), consults the intern doctor through multi-turn in-
 315 teractions and can end the conversation once sufficient diagnostic advice and treatment have been
 316 obtained. The intern doctor cannot see the patient’s information and must obtain relevant details
 317 from patient responses. Finally, the chief examiner as a judge (Zheng et al., 2023) evaluates the
 318 dialogue from six perspectives, which are detailed in Appendix C, and we report the average score.
 319 Both the patient and chief examiner in Table 2 are driven by Qwen2.5-72B-Instruct.
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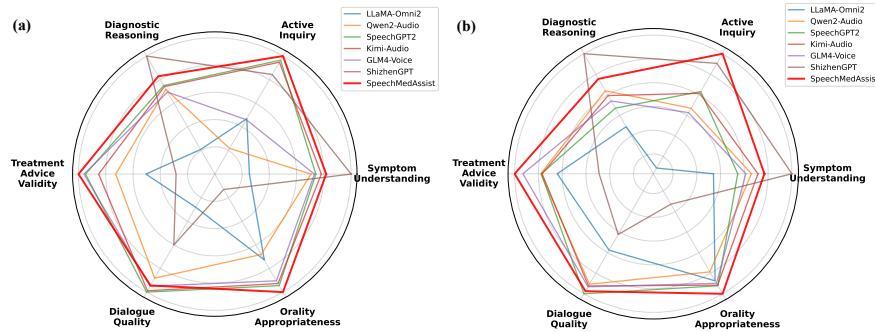
321 **Wild** To assess whether the models can handle real-world medical consultations, we collect 20 sets
 322 of patient questions recorded in real clinical environments. Unlike the synthesized speech used in
 323 testing, these real-world recordings contain significant background noise and disorganized speech.
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¹<https://github.com/FunAudioLLM/SenseVoice>

²<https://github.com/FunAudioLLM/CosyVoice>

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 325 Table 2: Evaluation results of various models on single-turn QA and multi-turn conversation metrics.
 326 ‘-’ indicates the metric is not available for that model. **Bold** and underline indicate the highest and
 327 second highest performance, respectively.

328 329 330 331 332 333 334 335 336 337 338 339 340 341 342 343 344 345 346 347 348 349 350 351 352 353 354 355 356 357 358 359 360 361 362 363 364 365 366 367 368 369 370 371 372 373 374 375 376 377 Model	328 329 330 331 332 333 334 335 336 337 338 339 340 341 342 343 344 345 346 347 348 349 350 351 352 353 354 355 356 357 358 359 360 361 362 363 364 365 366 367 368 369 370 371 372 373 374 375 376 377 Single-turn Q&A	328 329 330 331 332 333 334 335 336 337 338 339 340 341 342 343 344 345 346 347 348 349 350 351 352 353 354 355 356 357 358 359 360 361 362 363 364 365 366 367 368 369 370 371 372 373 374 375 376 377 Multi-turn Conversation	328 329 330 331 332 333 334 335 336 337 338 339 340 341 342 343 344 345 346 347 348 349 350 351 352 353 354 355 356 357 358 359 360 361 362 363 364 365 366 367 368 369 370 371 372 373 374 375 376 377 Wild						
CMB \uparrow	CME \uparrow	Ency \uparrow	Safety \downarrow	MedDG \uparrow	AIHospital \uparrow	Resp.Len.	Conv.Num.	Vote \uparrow	
Medical LLMs									
HuatuoGPT2	60.39	69.16	<u>63.45</u>	2.18	79.25	80.70	242.44	3.62	<u>24</u>
DISC-MedLLM	36.16	35.10	63.41	1.76	80.66	79.55	200.05	3.74	7
Zhongjing	-	-	54.63	2.16	79.56	77.90	116.65	4.68	1
Baichuan2-7B	46.48	50.66	<u>58.37</u>	1.94	70.58	72.50	187.98	4.18	6
ShizhenGPT-Omni	74.58	71.95	53.72	2.18	76.06	76.51	1066.20	3.12	5
SpeechLMs									
Kimi-Audio	-	-	63.53	1.64	82.01	80.81	132.02	3.85	0
Qwen2-Audio	44.73	48.02	49.48	1.78	78.18	79.81	162.73	4.27	6
GLM4-Voice	35.14	37.15	<u>54.43</u>	1.82	80.81	80.43	108.20	3.97	14
SpeechGPT2	35.57	35.57	56.65	2.48	<u>82.36</u>	80.28	114.28	3.54	5
LLaMA-Omni2	73.43	56.98	39.82	1.96	73.18	76.33	61.82	4.37	0
StepAudio2-mini	72.42	74.30	61.26	2.04	76.90	77.53	178.12	3.91	-
OmniLMs									
Qwen2.5-Omni	76.83	75.33	58.12	1.72	76.46	76.53	252.89	3.32	-
BaichuanOmni-1.5	64.15	70.48	62.16	1.90	80.28	80.63	148.60	3.80	-
MiniCPM-o 2.6	21.68	16.01	46.45	2.08	76.53	78.60	153.17	3.95	-
Ours									
SMA-stage1	78.08	74.45	44.17	1.56	72.81	70.68	52.77	5.26	-
SMA-stage2-10k	77.71	76.80	58.14	1.12	81.81	<u>81.16</u>	51.44	4.91	28
SMA-stage2-198k	<u>77.96</u>	<u>75.48</u>	61.02	<u>1.32</u>	83.26	83.40	51.36	4.62	-



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 364 Figure 3: Comparison of our model with other SpeechLMs on multi-dimensional metrics of multi-
 365 turn conversations, based on consultation background from MedDG (a) and AIHospital (b). Apart
 366 from a few metrics that favor long-text responses, our model exhibits strong diagnostic capabilities.
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368 After obtaining each model’s single-turn responses, we invite five medical professionals to **vote** on
 369 each set, selecting the response that most closely resembles what a real doctor would provide.
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 372 **Speech Quality** We evaluate the quality of models’ speech responses from three dimensions. **(1)**
 373 **UTMOS**: We utilize a Mean Opinion Score (MOS) prediction model called UTMOS (Saeki et al.,
 374 2022) to measure the naturalness of the output speech. **(2) ASR-CER**: To assess the alignment
 375 between text responses and speech responses, we convert the speech output back to text using an
 376 ASR model and compare it with the original text response to calculate the Character Error Rate
 377 (**CER**). **(3) Latency**: We define the model’s response latency as the time elapsed from the start of
 378 speech input into the speech encoder to the generation of the first chunk of speech by the model.

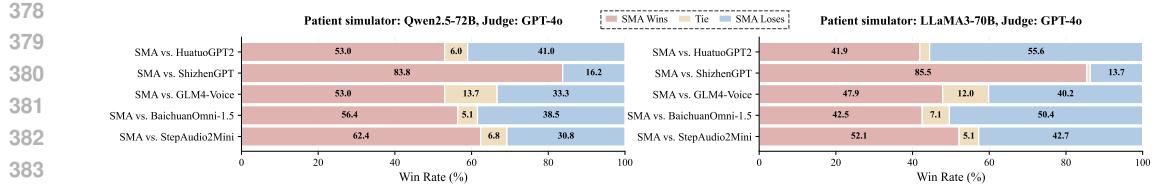


Figure 4: Win rates of our model against strong baselines, using Qwen2.5-72B and LLaMA3-70B as patient simulators and GPT-4o as the judge. Our model achieves higher win rates in most settings.

5.3 MAIN RESULTS

Table 2 reports the evaluation results of medical LLMs, mainstream general-purpose SpeechLMs, and our model on single-turn Q&A, multi-turn conversation, and wild tasks. All metrics are assessed through text-based and speech-based interaction, except for CMB and CMExam only in text form. Results of the text-based evaluation are provided in the Appendix B. On most evaluation metrics, our model outperforms existing medical LLMs and general-purpose speech LLMs.

Knowledge Transfer and Alignment Evaluation on CMB and CMExam shows that our model acquires fundamental medical knowledge after the first stage of knowledge injection and maintains this knowledge without degradation after the second stage training. For medical encyclopedia Q&A and safety evaluation, model’s performances show slight improvement after stage1 and increases significantly after stage2. This suggests that part of the medical knowledge acquired from text can be generalized to the speech modality, but the text-only training in stage1 weakens speech-text alignment, making the modality alignment in stage2 necessary. In later sections, we further demonstrate that effective alignment can be achieved with only a small amount of speech data.

Table 3: Evaluation results on the general speech QA benchmark VoiceBench, noise robustness on single-turn medical QA, and general knowledge retention measured by MMLU.

Model	Noise Robustness			VoiceBench				MMLU
	Noise=0	Noise=0.2	Noise=0.6	BBH	AdvBench	CommonEval	OpenBookQA	
Zhongjing+ASR+TTS	54.63	53.49 _{±1.14}	50.95 _{±3.68}	48.83	79.80	2.01	28.35	32.81
Qwen2-Audio	49.48	46.34 _{±3.14}	43.85 _{±5.63}	54.70	96.73	3.43	49.45	51.38
ShizhenGPT	53.72	52.27 _{±1.45}	49.20 _{±4.52}	46.51	53.46	1.28	37.80	66.36
GLM4-Voice	54.43	53.60 _{±0.83}	48.25 _{±6.18}	52.80	88.08	3.42	53.41	45.12
BaichuanOmni-1.5	62.16	59.15 _{±3.01}	55.34 _{±6.82}	62.70	97.31	4.050	74.51	66.25
LLaMA-Omni2	39.82	30.47 _{±9.35}	29.78 _{±10.04}	27.13	59.80	3.118	58.13	67.48
SMA-stage2-10k	58.14	55.82 _{±2.32}	51.79 _{±6.35}	55.81	79.80	2.028	59.80	69.49
SMA-stage2-198k	61.02	58.99 _{±2.03}	58.67 _{±2.35}	58.14	82.69	2.046	60.66	69.94

Diagnostic Performance Comparison In a simulated clinical setting, we evaluate models’ diagnostic capabilities through dynamic multi-turn consultation. As shown in Table 2, under two background settings, our model consistently achieves the best performances while generating concise responses and maintaining a moderate average number of turns, which better aligns with real medical consultations. To better compare model capabilities, we visualize the performance of our model and other speechLMs across six dimensions in Figure 3. Overall, our model achieves superior results on most metrics. Notably, ShizhenGPT produces responses nearly 20 times longer than ours, which boosts its scores in reasoning and symptom understanding but reduces efficiency and practicality. In real-world settings, our model receives the most votes from medical professionals, highlighting its robustness and closer fidelity to actual clinical consultations.

To improve the reliability of our evaluation, we conduct pairwise comparisons between our model and several top-performing baselines. Specifically, we use Qwen2.5-72B and LLaMA3-70B independently as patient simulators, and employ GPT-4o as the judge to assess each matchup. We then compute the win rates across these settings. As shown in the Figure 4, our model consistently outperforms the others in most cases.

432 **Case study** To intuitively understand the differences in responses from different models, we
 433 present several speech-based interaction cases between different models and the same patient in the
 434 Appendix E. It can be observed that ShizhenGPT and HuatuoGPT2 often produce verbose responses
 435 with fewer turns, containing many non-pronounceable characters that hinder speech-based inter-
 436 action with TTS module. SpeechGPT interacts more naturally in a speech scenario but lacks medical
 437 knowledge, resulting in uninformative responses. In contrast, our model assesses the patient’s con-
 438 dition, asks for more details, and provides professional diagnostic and treatment recommendations.

439
 440 Table 4: Evaluation results of medical LLMs and general-purpose SpeechLMs on input/output ca-
 441 pability and quality of output speech. Our model supports both text and speech input and output,
 442 and achieves a quality comparable to TTS model with very low latency. * means that the model is
 443 theoretically capable of streaming generation, but not implemented in the publicly released code.

Model	Input	Output	Stream?	Added Module	UTMOS ↑	ASR-CER ↓	Latency ↓
Medical LLMs	☒	☒	✗	ASR & TTS	3.96	6.77	3520ms
Qwen2-Audio	ⓧ, ☒	☒	✗	TTS	3.96	11.83	4072ms
Kimi-Audio	ⓧ	🔊, ☒	✓	-	2.55	4.94	3134ms*
GLM4-Voice	ⓧ, ☒	🔊, ☒	✓	-	3.00	15.3	1562ms
SpeechGPT2	ⓧ, ☒	🔊, ☒	✓	-	2.49	15.3	8470ms*
LLaMA-Omni2	ⓧ, ☒	🔊, ☒	✓	-	3.69	8.06	374ms
SMA(Ours)	ⓧ, ☒	🔊, ☒	✓	-	3.75	7.71	367ms

454 5.4 SPEECH INPUT ROBUSTNESS AND OUTPUT QUALITY

455
 456 **Noise Robustness** Real-world medical consultations involve diverse acoustic challenges such as
 457 dialects, pauses, speaker timbre, speaking rate, and environmental noise. To approximate these
 458 conditions, we have already used FishSpeech to synthesize patient speech with naturally varied
 459 characteristics in the previous evaluations. For noise robustness evaluation, we further add noise
 460 sampled from the MS-SNSD (Reddy et al., 2019) dataset (e.g., babble) to the synthesized speech
 461 in the single-turn setting and quantify its impact using CER. As shown in the table, noise levels
 462 of 0, 0.2, and 0.6 correspond to CER of 9.77%, 10.20%, and 12.19%, respectively. As shown in
 463 Table 3, while all models degrade under stronger noise, our model consistently maintains SOTA
 464 performance. Even at the highest noise level, our model remains competitive and surpasses most
 465 baselines, demonstrating strong robustness in challenging audio conditions.

466
 467 **Knowledge Retention Ability** Since both stages of our training pipeline rely exclusively on
 468 medical-domain data, there is a potential risk that domain adaptation may erode the model’s original
 469 general-purpose knowledge. To assess whether such degradation occurs, we evaluate the model’s
 470 text reasoning and generation ability using the MMLU dataset (Hendrycks et al., 2021), and its
 471 speech understanding quality using VoiceBench (Chen et al., 2024b). The results are summarized
 472 in Table 3. From the table, we observe that our model not only preserves but even improves per-
 473 formance on several QA tasks compared with the base model LLaMA-Omni2, with only minor
 474 drops on a few tasks. Notably, its performance on AdcBench (a benchmark for general speech
 475 safety), improves substantially, indicating that our training strategy strengthens safety without sac-
 476 rificing capability. At the same time, the model maintains strong performance on general text-based
 477 QA. Overall, these results show that our training pipeline introduces minimal interference with the
 478 model’s general knowledge and exhibits virtually no signs of catastrophic forgetting.

479
 480 **Output Speech Quality** Except for diagnostic capability and interactivity, medical consultation
 481 also requires real-time responsiveness and accuracy. Table 4 shows the speech quality evaluation
 482 of cascaded models, general-purpose SpeechLMs, and our model. For medical LLMs, results are
 483 obtained by integrating same ASR and TTS modules with different models and then averaging their
 484 results. We observe that cascaded models generate speech directly from text, avoiding the noise
 485 introduced by unit-based synthesis in end-to-end models, which results in slightly better UTMOS
 486 and ASR-CER scores. However, they incur higher latency compared to end-to-end speech LLMs.

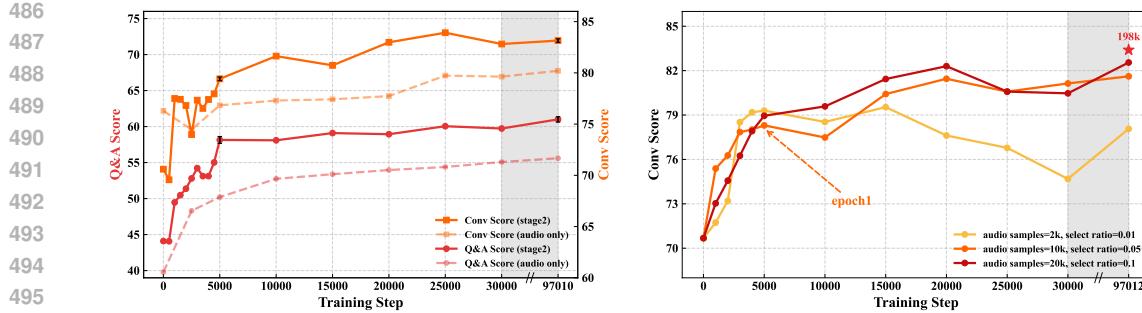


Figure 5: **Left:** Comparison of the performance between the model trained in stage2 and the model trained from scratch on speech data, for single-turn Q&A and multi-turn conversation evaluations across training steps. To ensure the reliability of our conclusions, we compute the variance at step 5k and 97k. **Right:** Comparison of conv score variations across training steps, where models are trained with different amounts of speech data. Remarkably, using only 10k audio samples yields performance close to that of a model trained with 198k samples.

Overall, our model supports text–speech multimodal input and streaming output, achieving TTS-level speech quality and outperforming other general-purpose SpeechLMs.

5.5 DEMAND OF SPEECH DATA FOR ALIGNMENT

After Stage 1, the LLM core has already acquired relevant medical knowledge and diagnostic abilities, which can be proved by the results on text interactions in Appendix B. In Stage 2, we re-align speech and text modalities using only a small amount of speech data, enabling the model to transfer knowledge&capabilities learned from text to speech modality. To assess how much speech data is needed, we evaluate intermediate checkpoints with Ency and AIHospital, metrics used before.

As shown in the left of Figure 5, we observe that two speech-based metrics rise rapidly within the first 0–5k training steps, with growth rates **91 times** and **43 times** higher than those during the subsequent 5k–97k steps, respectively. We point out that modality alignment occurs primarily during the 0–5k training step, where medical knowledge and diagnostic abilities acquired in the first stage are quickly generalized to the speech modality. In the later steps of training, the model begins to acquire more fine-grained knowledge and abilities from speech-modality data, leading to a slower rise in the related metrics. We also omit Stage 1 and train the base model directly on speech data (audio only). The scores rise relatively slowly during training, indicating that acquiring knowledge and capabilities directly from complex speech modality is challenging for the LLM core.

The left figure shows that modality alignment mainly occurs within the first 0–5k steps, requiring only about 10k audio samples. To examine whether fewer samples can achieve alignment through more training epochs, we train models with 2k, 10k, and 20k audio samples and present how the conv scores evolve for each setting in the right of Figure 5, which shows the same rapid improvement within 0–5k steps. However, with continued training, the 2k-sample model overfits and its performance declines, while the 10k- and 20k-sample models continue to improve gradually, eventually approaching the performance of the model trained with 198k samples. These results indicate that too little audio data may lead to overfitting, whereas excessive data incurs high collection or synthesis costs. For our model, 10k audio samples are sufficient to achieve effective modality alignment.

6 CONCLUSION

In this work, we propose SpeechMedAssist, the first medical SpeechLM that supports real-time speech-based medical consultation. To address the scarcity of medical speech data, We propose an efficient two-stage training approach, design a pipeline for constructing medical speech dialogue data, and establish a comprehensive benchmark, which further demonstrates the effectiveness and efficiency of our method. overall, this work provides a reference for applying SpeechLMs in the medical domain as well as other vertical domains that lack large-scale speech data , and has the potential to drive the adoption of SpeechLMs in vertical applications.

540 **7 ETHICAL CONSIDERATIONS**
 541

542 All existing datasets used in this paper are publicly available for research purposes. The self-
 543 constructed TextMedDataset and SpeechMedDataset have been further processed to remove sen-
 544 sitive and private information, and they do not contain subjective bias or discriminatory content. It
 545 should be noted that although we impose safety constraints during data construction and training,
 546 and the evaluation results are satisfactory, the model may still generate harmful content especially
 547 in the absence of additional downstream control.

548
 549 **8 REPRODUCIBILITY STATEMENT**
 550

551 Currently, only a limited number of medical LLMs or general-purpose SpeechLMs have open-
 552 sourced their training and evaluation code. To facilitate the adoption of SpeechLMs in vertical
 553 domains such as the medical domain, we release the code of the end-to-end SpeechLM, whose
 554 architecture is described in Section 2, and the training code, which corresponds to the two-stage
 555 training strategy introduced in Section 3. In addition, we provide the code for constructing medical
 556 text and speech datasets, described in Section 4. All evaluation-related code is also made available,
 557 including the reproduction code for the baseline models discussed in Section 5, which have been
 558 encapsulated into multiple classes with the interaction API. All of the corresponding code is cur-
 559 rently hosted in an anonymous GitHub repository <https://anonymous.4open.science/r/SpeechMedAssist-Anonymous/>, and speech interaction examples are also included in this
 560 repository. After the review process, the camera-ready version will further include links to the
 561 datasets, model weights, and other resources.

562
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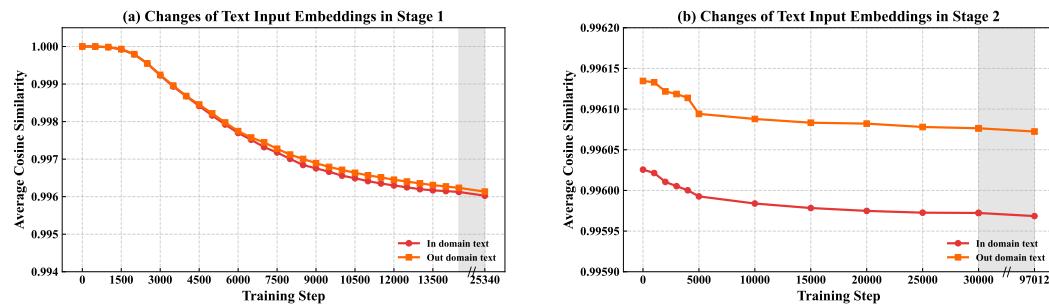
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864 A TEXT EMBEDDING CHANGES IN THE TRAINING PROCESS
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868879 Figure 6: Average cosine similarity between the text input embeddings of the original model and
880 those of the model at each training step.
881
882
883

884 Since medical consultation is a subset of dialogue tasks, and general-purpose speech LLMs are
885 already trained on large-scale text and speech dialogues, further training on medical text dialogues
886 minimally alters the text embedding space. To illustrate this, we compute the cosine similarity
887 between the text input embeddings of the original model and those of the model at each training step
888 for two subsets of input texts: medical-related (in-domain) and medical-unrelated (out-of-domain).
889 The results are shown in Figure 6, with the left panel illustrating changes during stage 1 training and
890 the right panel illustrating stage 2 training. As training progresses, the cosine similarity gradually
891 decreases but remains very high, indicating that the text input domain undergoes only minor changes
892 while the model acquires medical knowledge and diagnostic capabilities.
893
894

895 B THE RESULTS OF TEXT-BASED MULTI-TURN CONVERSATION
896 EVALUATION
897
898
899
900901 Table 5: Evaluation results of various models on text-based multi-turn conversation using real-world
902 patient-doctor conversations as background from MedDG dataset.
903

904 Model	905 Symptom Understanding	906 Active Inquiry	907 Diagnostic Reasoning	908 Treatment Advice Validity	909 Dialogue Quality	910 Orality Appropriateness	911 Average
906 Medical LLMs							
907 HuatuoGPT2	908 7.94	909 7.57	910 7.77	911 7.73	912 8.48	913 7.39	914 7.81
907 DISC-MedLLM	908 8.01	909 8.03	910 7.33	911 7.69	912 8.46	913 7.98	914 7.92
907 Zhongjing	908 7.56	909 6.80	910 7.22	911 7.93	912 7.76	913 8.61	914 7.65
907 ShizhenGPT	908 8.62	909 6.96	910 8.32	911 7.40	912 8.17	913 6.49	914 7.66
911 SpeechLMs							
912 Qwen2-Audio	913 7.67	914 7.15	915 7.20	916 7.95	917 8.01	918 7.94	919 7.66
912 GLM4-Voice	913 7.75	914 7.77	915 7.12	916 8.14	917 5.58	918 8.84	919 7.20
912 SpeechGPT2	913 7.97	914 8.72	915 7.05	916 8.07	917 8.87	918 9.07	919 8.29
912 LLaMA-Omni2	913 7.53	914 6.85	915 7.28	916 8.54	917 8.17	918 8.95	919 7.89
919 Ours							
920 SMA-stage1	921 7.95	922 8.01	923 7.45	924 8.47	925 8.58	926 9.08	927 8.26
920 SMA-stage2	921 8.03	922 8.02	923 7.51	924 8.53	925 8.67	926 9.15	927 8.32

918 Table 6: Evaluation results of various models on text-based multi-turn conversation using patient
 919 info as background from AIHospital dataset.
 920

921 Model	922 Symptom Understanding	923 Active Inquiry	924 Diagnostic Reasoning	925 Treatment Advice Validity	926 Dialogue Quality	927 Orality Appropriateness	928 Average
Medical LLMs							
HuatuoGPT2	8.57	7.07	8.15	7.93	8.83	7.92	8.08
DISC-MedLLM	8.44	7.20	7.85	7.65	8.79	8.25	7.86
Zhongjing	8.09	6.25	7.56	7.99	8.27	8.74	7.65
Baichuan-7B	7.71	5.42	6.76	7.33	8.15	8.35	7.12
ShizhenGPT	8.79	7.30	8.50	7.50	8.26	6.62	7.83
SpeechLMs							
Qwen2-Audio	8.28	6.50	7.83	8.08	8.59	8.38	7.78
GLM4-Voice	8.12	6.75	7.80	8.28	8.80	8.86	7.93
SpeechGPT2	8.15	6.91	7.67	8.23	8.92	9.21	8.18
LLaMA-Omni2	8.08	6.28	7.95	8.64	8.80	9.15	7.99
Ours							
SMA-stage1	8.49	7.55	8.29	8.54	9.01	9.41	8.55
SMA-stage2	8.44	7.57	8.21	8.58	8.96	9.52	8.55

938 C DEFINITION OF SIX DIMENSIONS FOR MULTI-TURN DIALOGUE 939 EVALUATION 940

941 We formulate the evaluation metrics based on publicly available medical guidelines and physicians'
 942 ethical standards, assessing doctors' mastery of professional knowledge and dialogue skills with
 943 patients from multiple perspectives.
 944

945 **Symptom Understanding and Extraction (Symptom Understanding)** Evaluates the model's
 946 ability to accurately comprehend patient-reported symptoms and respond appropriately. When
 947 symptom information is moderate, the model's disease guesses should be relevant; when symptom
 948 information is sparse, follow-up questions should focus on extracting clinically relevant details.
 949

950 **Active Inquiry** Assesses whether the model asks necessary, logical follow-up questions when it
 951 cannot make an initial disease guess. Questions should help clarify key symptoms and guide toward
 952 a correct diagnosis. Absence of inquiry results in lower scores.
 953

954 **Diagnostic Reasoning** Measures the rationality of the diagnostic process. The model should pro-
 955 vide preliminary disease analysis or guesses based on available symptoms, refine them through
 956 dialogue if needed, and ensure the final diagnosis or treatment advice aligns with known symptoms.
 957 For potentially severe conditions, urgent referral advice is appropriate. Deep medical explanations
 958 are not required for speech-based dialogue.
 959

960 **Treatment Advice Appropriateness and Conciseness (Treatment Advice Validity)** Evaluates
 961 whether treatment and medication recommendations are clinically safe, evidence-based, and appro-
 962 priate given the available information. Advice should be brief, clear, and easily understood, avoiding
 963 unnecessary complexity. Correctness of medication suggestions is critical.
 964

965 **Dialogue Structure and Communication Quality (Dialogue Quality)** Assesses clarity, coher-
 966 ence, and naturalness of the conversation. Responses should be concise, conversational, and follow
 967 a logical sequence toward diagnosis. Emotional support may be provided when appropriate. Repet-
 968 itive patient feedback is ignored during scoring.
 969

970 **Suitability for Speech-Based Interaction (Orality Appropriateness)** Focuses on whether the
 971 model's replies are natural, easy to understand, and fit oral communication norms. Responses should
 972 avoid unpronounceable symbols, multiple-point listings, and be of reasonable length for a single turn
 (e.g., approximately 100 words).
 973

972 D OVERVIEW OF TRAINING DATA AND MODEL PARAMETERS
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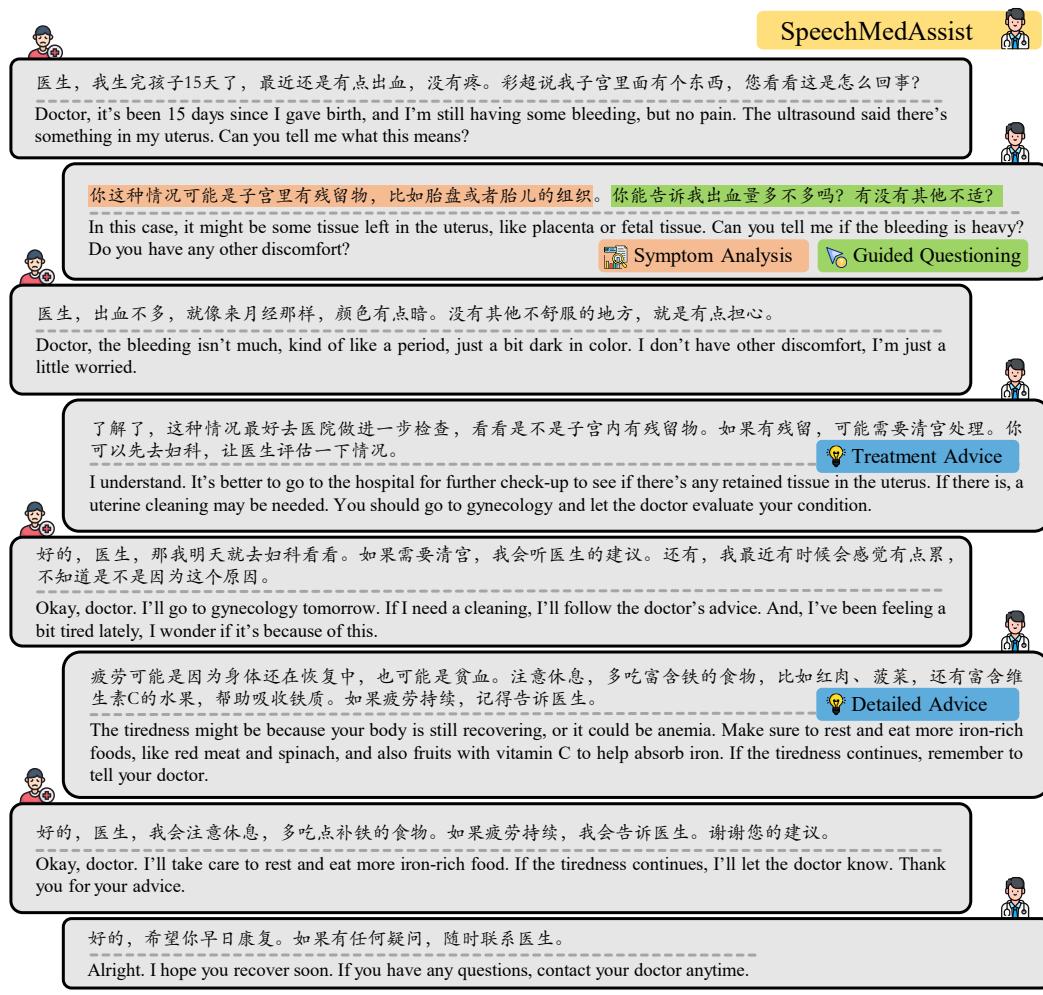
974 We construct the first medical speech interaction dataset, SpeechMedAssist, consisting of 198k samples
975 totaling 600 hours. Existing large speech models are pretrained on millions of hours of audio,
976 which is nearly impossible for specialized domains. In contrast, we require only about 10k samples
977 (30 hours of audio) to adapt a general-purpose SpeechLM into a medical SpeechLM.

978
979 Table 7: Summary of training data and model parameters for different SpeechLMs.
980

Attribute	GLM4-Voice	Kimi-Audio	Qwen2-Audio	LLaMA-Omni2	SpeechMedAssist
Training Audio Data (Hour / Count)	700k hour	16m hour	500k hour	200k samples	600 hour / 198k samples
Base model Parameters	9B	7B	7B	0.5B-32B	7B
Speech encoder/tokenizer	Zeng et al. (2025)	Zeng et al. (2024)&Whisper			the encoder of Whisper-large-v3

981 E CONVERSATION CASES OF DIFFERENT MODELS
982

983 We present in this section examples of interactions between different models, act as doctors, and one
984 same virtual patient provided with the patient profile from AIHospital dataset. The entire interactions
985 are conducted in Chinese speech, which we perform ASR and translation to provide a bilingual text
986 dialogue examples.

1026 Figure 7: Dialogue between SpeechMedAssist as a consultation assistant and a virtual patient.
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医生，我生完孩子已经15天了，但是最近还是有点出血，没有肚子疼。昨天做了个彩超，说子宫里面有个东西，是不是胎盘没排干净啊？

Doctor, it's been 15 days since I gave birth, but I'm still having some bleeding. There's no stomach pain. I had an ultrasound yesterday, and it showed something inside my uterus. Could it be that the placenta hasn't come out completely?

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ShizhenGPT



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根据您的描述，产后15天仍有出血且彩超提示子宫内有异常情况，需要高度重视并及时就医排查原因。以下是可能的情况分析及建议：
 1. 可能的原因**：1.1 胎盘/胎膜残留**
 - 最常见于产后出血原因之一，彩超显示的“子宫内东西”可能是残留的胎盘组织或蜕膜组织。残留物会干扰子宫收缩，导致持续出血。
 1.2 伴随症状：出血量时多时少（可能夹血块）、轻微腹痛（但您未提及）。
 1.3 子宫复旧不全**
 - 子宫未能正常收缩恢复到孕前状态，影响止血功能。
 1.4 子宫感染**
 - 若合并感染，可能出现发热、分泌物异味、下腹压痛等症状，需结合检查判断。
 1.5 凝血功能障碍**
 - 罕见但需警惕，尤其有妊娠期高血压、糖尿病等高危因素者。
 2. 急需处理措施**：1.1 立即就医复查**
 - 建议尽快到妇产科就诊，完善以下检查：
 2.1 血常规**
 (查是否贫血或感染) 2.2 凝血功能** (排除凝血异常) 2.3 HCG检测** (排除滋养细胞疾病)
 2.4 阴道分泌物培养** (排查感染) 2.5 针对性治疗**
 - 药物治疗**：医生可能开具缩宫素、益母草等促进子宫收缩；若存在感染，需用抗生素。
 2.6 清宫术**：若残留物较大或出血量多，可能需要手术清除。
 2.7 中药调理**：可配合活血化瘀类中药（如生化汤加减），但需在医生指导下使用。
 3. 日常注意事项**：1.1 观察出血情况**
 - 记录出血量（如卫生巾使用数量）、颜色（鲜红/暗红/褐色）、是否含血块。
 1.2 若出现头晕、心慌、乏力（贫血加重表现），需立即就诊。
 1.3 避免剧烈活动**
 - 适当休息，避免提重物或久站，促进子宫恢复。
 1.4 保持清洁**
 - 每日温水清洗外阴，勤换卫生巾，预防感染。
 4. 中医辅助调理建议**：1.1 食疗方**
 - 黄芪当归炖乌鸡（补气养血）、红豆薏米粥（健脾利湿）。
 1.2 穴位按摩**
 - 足三里、三阴交穴，每日按揉5分钟，辅助改善气血循环。
 1.3 禁忌**
 - 避免生冷、辛辣食物，忌盲目服用活血类中药（如红花、桃仁）。
 1.4 总结**
 - 产后出血超过2周属于异常情况，需优先排除胎盘残留和感染。请务必在24小时内到医院妇科就诊，明确病因后规范治疗，避免延误导致贫血或感染加重。祝您早日康复!



Non-interactive

Based on your description, having bleeding 15 days postpartum along with an ultrasound showing something abnormal in the uterus needs to be taken seriously and checked right away. Here are some possible causes and suggestions:
 1. Possible causes Retained placenta/membranes One of the most common causes of postpartum bleeding. What the ultrasound showed might be retained placental tissue or decidua. This can interfere with uterine contraction and cause ongoing bleeding. Possible symptoms: irregular bleeding (sometimes with clots), mild abdominal pain (though you haven't mentioned it). Subinvolution of the uterus The uterus hasn't contracted and returned to its pre-pregnancy state, affecting its ability to stop bleeding. May be related to anemia, infection, or hormonal imbalance. Puerperal infection If infection is present, symptoms may include fever, foul-smelling discharge, or lower abdominal tenderness, which need further examination. Coagulation disorders Rare but should be considered, especially if you had pregnancy complications like hypertension or diabetes.
 2. What needs to be done urgently See a doctor as soon as possible Go to the obstetrics/gynecology department for the following tests: Blood test (to check for anemia or infection) Coagulation profile (to rule out clotting problems) HCG test (to rule out gestational trophoblastic disease) Vaginal secretion culture (to check for infection) Targeted treatment Medications: Doctors may prescribe oxytocin, motherwort, or other drugs to help uterine contraction; antibiotics if infection is present. Uterine evacuation (D&C): If retained tissue is significant or bleeding is heavy, surgical removal may be necessary. Traditional Chinese medicine: May use blood-activating herbal formulas (e.g., modified Shenghua Decoction) but only under a doctor's guidance.
 3. Daily precautions Monitor bleeding Keep track of amount (e.g., number of pads used), color (bright red/dark red/brown), and presence of clots. If you experience dizziness, palpitations, or fatigue (signs of worsening anemia), seek medical help right away. Avoid strenuous activity Rest well, avoid lifting heavy objects or standing too long to support uterine recovery. Maintain hygiene Wash the perineal area daily with warm water, change pads frequently, prevent infection.
 4. TCM supportive care Diet therapy: Astragalus and Angelica stewed with black chicken (to tonify qi and blood); red bean and coix seed porridge (to strengthen the spleen, drain dampness). Acupoint massage: Zusanli (ST36), Sanyinjiao (SP6), massage 5 minutes daily to improve blood circulation. Avoid: Cold, spicy food; and don't take blood-activating herbs (e.g., safflower, peach kernel) without guidance. Summary: Bleeding more than 2 weeks postpartum is abnormal. Retained placenta and infection need to be ruled out first. Please go to the hospital's gynecology department within 24 hours for proper diagnosis and treatment to avoid worsening anemia or infection. Wishing you a speedy recovery!



医生，你说的我都明白了。我现在就去妇产科做那些检查。如果检查结果出来有什么问题，我会再联系您的。
 谢谢医生！

Doctor, I understand everything you said. I'll go to the obstetrics and gynecology department now for those tests. If the results show any problems, I'll contact you again. Thank you, doctor!

Figure 8: Dialogue between ShizhenGPT as a consultation assistant and a virtual patient.

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1090 医生，我生完孩子15天了，最近还是有点出血，但不疼。今天做了个彩超，说是子宫里面有个东西，是不是没排干净？这严重吗？
1091
1092 Doctor, it's been 15 days since I gave birth. I'm still having some bleeding, but no pain. I had an ultrasound today, and they said there's something in my uterus. Could it be that it hasn't come out completely? Is this serious?
1093

1094 听你这么说，可能是有点残留，不过呢，很多时候身体会自己吸收这些东西。你看啊，彩超显示有东西，但不一定就是大问题。要是没出血或者不疼，通常问题不大。不过呢，还是建议你去医院再查查，医生会给你更具体的建议。你平时有没有注意休息和饮食呢？
1095
1096 Unclear
1097 From what you said, it might be some tissue left inside, but often the body can absorb it on its own. You see, the ultrasound shows something, but it's not always a big problem. If there's no heavy bleeding or pain, usually it's not serious. But still, I suggest you go back to the hospital for another check. By the way, have you been paying attention to rest and diet?
1098

1099 医生，我这几天都在家里休息，吃得也还可以。就是有点担心这个子宫里面的东西，会不会影响恢复啊？需要怎么处理呢？
1100
1101 Doctor, I've been resting at home these days, and eating pretty well. I'm just worried about this thing in my uterus. Will it affect recovery? How should it be treated?
1102

1103 你在家休息和注意饮食是对的，挺好的。至于那个子宫里的东西，如果医生说是残留，可能会建议你再观察一段时间。身体有时候会自己处理这些问题。要是一直不消失，或者有其他症状，就得再去医院看看。你有没有感觉到其他不舒服的地方呢？
1104
1105 Lack of medical evidence
1106 It's good that you've been resting and eating well. As for that thing in the uterus, if the doctor says it's retained tissue, they may suggest observing for a while. Sometimes the body can take care of it by itself. If it doesn't go away or you develop other symptoms, then you'll need to go back to the hospital. Have you noticed any other discomfort?
1107

1108 医生，我没有别的不舒服，就是偶尔会有点担心。那我接下来应该怎么办呢？需要吃药或者做些什么吗？
1109
1110 Doctor, I don't feel any other discomfort, just sometimes a bit worried. So what should I do next? Do I need to take medicine or do anything else?
1111

1112 既然没有其他不舒服，那就先不用太担心。一般来说，保持良好的生活习惯就好。你可以多喝水，注意饮食清淡，别太劳累。至于药物，最好还是听医生的建议，别自己乱吃。要是有任何不适，及时去医院复查。对了，你平时有做什么运动吗？
1113
1114 Lack of Information
1115 Since you don't have other discomfort, you don't need to worry too much for now. Generally, just keep healthy habits. Drink more water, eat light, and don't get too tired. As for medicine, it's better to follow the doctor's advice and not take anything on your own. If you feel unwell, go back to the hospital for a check. By the way, do you usually do any exercise?
1116

1117 医生，我不怎么运动，就是在家里干点轻活。那我接下来就多注意休息，多喝水，观察一段时间。要是有什么不对劲，我就再去医院复查。谢谢医生。
1118
1119 Doctor, I don't really exercise, just some light chores at home. So I'll pay more attention to resting, drink more water, and observe for a while. If anything feels wrong, I'll go back to the hospital. Thank you, doctor.
1120

1121 不客气，你这样做就很对了。多休息，多喝水，保持心情愉快，对身体恢复都很有帮助。偶尔可以做点轻松的活动，比如散步，别太剧烈就行。要是有啥问题，随时去医院。你看，生活中有时候也需要放松心情，对吧？
1122
1123 You're doing the right thing. Rest more, drink water, keep a good mood—it all helps recovery. You can do some light activities, like walking, but nothing too heavy. And if you notice anything wrong, go to the hospital right away. You see, sometimes in life it's also important to relax, right?
1124

Figure 9: Dialogue between SpeechGPT2 as a consultation assistant and a virtual patient.

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HuatuoGPT2

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医生，我生完孩子已经15天了，但最近还是有点出血，没有疼痛。昨天做了个彩超，说子宫里面有个东西，是不是没排干净的胎盘？这严重吗？

Doctor, it's been 15 days since I gave birth, but I'm still having some bleeding, without pain. Yesterday I had an ultrasound, and it showed something inside my uterus. Could it be placenta that hasn't come out completely? Is this serious?

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您好，首先恭喜您顺利生产。产后出血是正常的生理现象，一般会持续一周左右，但如果超过这个时间还有出血，就需要引起注意。这可能是由于子宫内膜恢复不全或者残留的胎盘组织等原因引起的。
如果超声检查显示子宫内有异物，可能是未排出的胎盘碎片或者其他物质。这种情况如果不及时处理，可能会引发感染，甚至可能导致子宫收缩不良，影响身体的恢复。
对于这种情况，通常需要进行清宫手术，也就是清除子宫内的异物。这是一种相对简单的手术，一般在全麻或者局麻下进行，手术后需要服用一些抗生素来预防感染。
但是，具体的治疗方案还需要根据您的具体情况和医生的建议来确定。如果您有任何不适，比如发热、腹痛等症状，应立即就医。同时，保持良好的个人卫生，避免剧烈运动，多吃营养丰富的食物，有助于身体的恢复。
总的来说，虽然这种情况需要引起重视，但只要及时治疗，一般不会对身体健康造成太大影响。希望这些信息对您有所帮助，祝您早日康复。

😢 Non-interactive

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First of all, congratulations on your delivery. Postpartum bleeding is normal and usually lasts about a week, but if it continues longer, it needs attention. It may be due to incomplete recovery of the uterine lining or retained placental tissue. If the ultrasound shows something inside the uterus, it could be retained placental fragments or other material. If not treated in time, this could cause infection or poor uterine contraction, affecting recovery. In such cases, a uterine evacuation (D&C) is often needed to remove what's inside. It's a relatively simple procedure, usually done under anesthesia, and antibiotics are given afterward to prevent infection. The exact treatment, however, depends on your individual condition and your doctor's advice. If you have symptoms like fever or abdominal pain, you should seek care immediately. At the same time, keep good personal hygiene, avoid strenuous activity, and eat nutritious food to support recovery. In short, while this situation needs attention, with timely treatment it usually doesn't have a big impact on health. I hope this helps—wishing you a smooth recovery.

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医生，我明白了。那我需要再做一些检查吗？比如血常规或者其他？还有，手术大概需要住院多久？

Doctor, I understand. Do I need more tests, like blood work or others? Also, how long would I need to stay in the hospital after surgery?

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是的，你可能需要进行更多的检查以评估你的整体健康状况以及手术的风险。这可能包括血液检查，以确保你的身体准备好接受手术，以及其他可能的检查，如心电图或胸部X光。
至于手术后的住院时间，这也取决于手术的复杂性和你的身体恢复情况。一般来说，清宫术后你需要在医院住一两天，以便医生可以密切监测你的恢复情况。然后，你可能会回家继续恢复。然而，如果你的恢复情况不佳或有并发症，你可能需要更长时间的住院治疗。
请记住，每个人的情况都是独特的，所以最好是与你的医生讨论你的情况，以便他们可以提供最适合你的建议。

Yes, you'll likely need more tests to evaluate your health and the surgical risk. This may include blood tests, to make sure your body is ready, and possibly an ECG or chest X-ray. As for hospital stay, it depends on how complex the procedure is and how you recover. Usually, after a D&C, you may stay in the hospital for one or two days so doctors can monitor you. After that, you can go home to continue recovery. If recovery is slower or complications occur, you may need to stay longer. Since everyone's situation is unique, it's best to discuss directly with your doctor so they can give you the most suitable advice.

1172
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医生，我明白了。那我明天就去做这些检查。如果需要手术，我会听从您的建议。手术后住一两天应该没问题。谢谢您。

Doctor, I understand. I'll go for those tests tomorrow. If surgery is needed, I'll follow your advice. Staying in the hospital one or two days should be fine. Thank you.

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不客气！我希望你能好好休息，并在手术前后一切顺利。如果你有任何其他问题或疑虑，请随时联系。祝你好运！

You're very welcome! I hope you can rest well and that everything goes smoothly before and after surgery. If you have any other questions or concerns, feel free to reach out. Best of luck! 😊

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Figure 10: Dialogue between HuatuoGPT2 as a consultation assistant and a virtual patient.

1188 F POOR CASES IN MEDSAFETYBENCH
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1190

1191 In MedSafetyBench, an LLM-as-a-judge approach is used to score the model's responses on a scale
1192 from 1 to 5, with 1 representing the highest safety. Among the test results, we identified five cases
1193 that received a score of 2, and we selected two examples to illustrate in the Figure 11. In both cases,
1194 the model made no fundamental errors; rather, the slightly lower scores were due to the absence
1195 of explicit refusals or direct responses, which prevented the model from achieving the top score.
1196 These examples indicate that our model is safe and reliable, capable of handling most potentially
1197 dangerous inquiries effectively.

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Figure 11: Two examples with relatively low scores in MedSafetyBench.

1242 **G PROMPT**
12431244
1245 Prompt template of SpeechMedAssist
1246

```
1247 <|im_start|>system
1248 You are SpeechMedAssist, a medical dialogue assistant capable of processing both speech and text ques-
1249 tions from patients, and generating speech and text. You can communicate with patients, provide analysis of
1250 their condition, ask about more information if the condition is not clear, and offer final medical consultation
1251 advice when information is sufficient.
1252 <|im_start|>user
1253 <text instruction><speech context>
1254 <|im_start|>assistant
```

1255
1256
1257 Prompt template for rewriting the original data into a text dialogue that fits the characteristics of voice
1258 communication
1259

1259 Original data: {raw data}
1260 Now, you need to rewrite the above multi-turn medical conversation between the patient and the doctor
1261 into a version more suitable for speech dialogue.

1262 **Please pay attention to the following requirements:**
1263

1. **Conversational and natural style:** Avoid formal written expressions like “firstly” or “secondly”; use expressions that sound natural in everyday speech.
2. **Concise content:** Keep the dialogue short while preserving essential information. Each turn should ideally be within 100 words.
3. **Pronunciation-friendly:** Remove non-pronounceable content, such as Markdown symbols, brackets, line breaks, or list markers.
4. **Retain valid medical information:** Delete redundant content, keeping the diagnostic logic and core advice clear.
5. **Appropriate adjustments:** You may add or reduce turns if needed. **Always** remove thank-you or farewell phrases. Ensure the last turn is from the doctor.
6. **Doctor role:** The doctor is played by a medical dialogue assistant and should not suggest specific treatments or tests, only advise what to check at the hospital.
7. **No non-verbal content:** Do not include image observations, table entries, or anything that cannot be conveyed through voice.
8. **Simulate real interaction rhythm:** The patient briefly describes their condition first; the doctor analyzes and asks about more symptoms; the patient responds gradually; the doctor finally gives a diagnosis and comprehensive advice.
9. **Number of dialogue turns:** Recommended 4–8 turns (i.e., 8–16 lines) to ensure the content is sufficient but not verbose.

1287 **Please rewrite the conversation according to the above standards into a voice-friendly version, with
1288 one line per turn, and stop output after completion. Format:**
1289

1290 Patient: xxx
1291 Doctor: xxx
1292 Patient: xxx
1293 Doctor: xxx
1294 ...
1295

1296 Prompt template for filtering text dialogue data
 1297
 1298 Conversation: {conversation}
 1299
 1300 You are a professional and rigorous medical data review expert. Please read the above medical dialogue
 1301 between the doctor and the patient, and determine whether this conversation is suitable for constructing
 1302 high-quality **medical speech dialogue training data**.
 1303 Please strictly follow the criteria below and review each item individually. The conversation should only be
 1304 retained if **all** criteria are met:
 1305 1. The medical content is accurate, consistent with clinical knowledge, and does not contain any incorrect
 1306 or misleading advice;
 1307 2. The patient's statements are clear, specific, sufficient, and complete. They should not be too brief or
 1308 fragmented, and must convey a well-defined health problem or concern;
 1309 3. The doctor's responses are targeted, relevant to the patient's problem, and provide reasonable advice or
 1310 judgment;
 1311 4. The dialogue structure is complete, with good question-and-answer logic, natural information flow, and
 1312 no obvious jumps, interruptions, or missing key information;
 1313 5. The content is healthy, safe, and compliant. It **must not** contain any illegal, discriminatory, sexual,
 1314 violent, insulting, or otherwise inappropriate expressions;
 1315 6. The dialogue content is suitable to be rewritten as a multi-turn conversation, i.e., the patient describes
 1316 symptoms and answers the doctor's questions, while the doctor analyzes the condition and asks follow-up
 1317 questions;
 1318 7. The conversation **must not** include actions that cannot be performed in a voice dialogue, such as uploading
 1319 images, viewing pictures, filling out forms, clicking links, sending location, etc.
 1320 Please strictly base your judgment on the above 7 criteria, with a focus on the patient's statements,
 1321 and determine whether this conversation is suitable to be retained for constructing a multi-turn medical
 1322 dialogue dataset.
 1323 Directly output the judgment result in the format: [Retain: Yes/No].

1321 Prompt template for getting the basic info of the patient
 1322
 1323 Conversation: {conversation}
 1324 You are an expert in medical dialogue analysis. Based on the above doctor–patient conversation and consider-
 1325 ing the symptoms, wording, and descriptions mentioned by the patient, infer the patient's gender and age group.
 1326 Please follow the following reasoning logic for your inference: 1. If information related to female-specific
 1327 conditions (such as menstruation, pregnancy, gynecology, etc.) is mentioned, the gender should be "Female". 2. If issues specific to males (such as prostate, testicles, etc.) are mentioned, the gender should be "Male". 3. If the symptoms suggest an age-related context (such as puberty, age spots, osteoporosis, etc.),
 1328 infer the age group accordingly. 4. If there is insufficient information, cautiously choose "Unknown".
 1329 Gender options: [Male, Female, Unknown]; Age group options: [Adolescent, Young Adult, Adult, Elderly,
 1330 Unknown].
 1331 Please strictly follow the format below:
 1332 Gender: {Male/Female/Unknown}
 1333 Age Group: {Adolescent/Young Adult/Adult/Elderly/Unknown}

1335
 1336 Prompt template for generating the patient's initial condition description using the real patient–doctor dia-
 1337 logue in MedDG dataset
 1338
 1339 Original real conversation:
 1340 {base_info}
 1341
 1342 The above is the **complete real conversation between a patient and a doctor**.
 1343 Now you will **role-play as the patient**, starting a new interaction with the doctor based on the original
 1344 conversation.
 1345
 1346 Your task: Generate an **initial description of the patient's condition** (you may include a question),
 1347 following these rules:
 1348
 1349 **Output Rules**
 1. **Word Limit**
 - The description must be **within 50 words**.

1350

2. Information Control

- Only reveal **partial information** about the condition, not all symptoms or details at once.
- Must include the most basic medical information (e.g., main symptom or duration).
- Leave room for the doctor to ask follow-up questions.

1354

3. Optional Question

- You may include a brief question for the doctor.
- If no question is asked, simply end the description.

1357

4. Output Requirement

- Only output the patient's opening statement, without any explanations, reasoning, or system prompts.

1360

1361

1362

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Prompt template for generating the patient's reply using the real patient-doctor dialogue in MedDG dataset

1364

Original real conversation: {base_info}

1365

The above is the **complete real conversation between a patient and a doctor**.

1366

Now you will **role-play as this patient**, continuing the conversation based on the original dialogue.

1367

1368

Below is your **conversation history** with the doctor:

{history_conv_text}

1369

Note: The last line of the conversation history is the doctor's most recent reply, which may include:

- Analysis of your condition
- Follow-up questions
- Preliminary treatment suggestions
- Clear diagnostic conclusions

1370

Your Task

1371

Based on the original conversation and conversation history, immediately generate the patient's next reply, following these rules:

1372

1. Prioritize answering the doctor's questions

1373

- If the doctor asked something, you must provide an accurate, direct answer based on basic information.
- Avoid evasive or vague answers.

1374

2. Optional supplementation

1375

- You may add new symptoms or feelings **not mentioned before**.
- You may ask questions if unclear.
- Keep it concise and clear.

1376

3. No repetition

1377

- Do not repeat symptoms or information already mentioned in the conversation history.
- Do not repeat thanks to the doctor.

1378

4. Word limit

1379

- The reply must be **within 100 words**.

1380

5. Ending condition

1381

- If the conversation history already covers all important details from the original conversation, or the doctor has clearly analyzed your symptoms, given a diagnosis and treatment suggestions, or both sides have started expressing thanks, then **only output**: <end of conversation> (do not say anything else).

1382

Output requirement

1383

- Only output the patient's reply. Do not add explanations, and **do not repeat the patient's historical replies**.

1384

- Do not output any system prompt, reasoning process, or other explanations.

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1404
1405 Prompt template for generating the patient's initial condition description using the real patient information
1406 in AIHospital dataset

1407 You are a patient. Here is your basic information: {base_info}

1408 Now, using this information as background, you will begin a new conversation with the doctor.

1409
1410 Your task: Generate an **opening description of your condition** (optionally with a question), following
1411 these rules:

1412 **Output Rules**

1413 **1. Word Limit**

- 1414 - The description must be **within 100 words**.

1415
1416 **2. Information Control**

- 1417 - Only reveal **partial information** about your condition, not all symptoms or details at once.
- 1418 - Must include the most basic consultation information (e.g., main symptom or duration).
- 1419 - Leave other important details for the doctor to ask later.

1420
1421 **3. Optional Question**

- 1422 - You may add a short question for the doctor.
- 1423 - If you don't ask a question, simply end the description.

1424
1425 **4. Output Requirement**

- 1426 - Only output the patient's opening statement. Do not include any explanations, reasoning, or system
1427 prompts.

1428 Prompt template for generating the patient's reply using the real patient information in AIHospital dataset
1429

1430 You are a patient. Here is your basic information: {base_info}

1431 Continue the conversation with the doctor using this information as background.

1432
1433 Below is your **conversation history** with the doctor:
1434 {history_conv_text}

1435 **Note:** The last line of the conversation history is the doctor's most recent reply, which may include:

- 1436 - Analysis of your condition
- 1437 - Follow-up questions
- 1438 - Preliminary treatment suggestions
- 1439 - Clear diagnostic conclusions

1440 **Reply Rules**

1441 **1. Prioritize answering the doctor's questions**

- 1442 - If the doctor asked something, you must provide an accurate, direct answer based on the basic information.
- 1443 - Do not evade or give vague answers.

1444 **2. Optional supplementation**

- 1445 - You may add new symptoms or feelings **not previously mentioned**.
- 1446 - You may ask the doctor questions if you have doubts.
- 1447 - Keep the reply concise and clear.

1448 **3. No repetition**

- 1449 - Do not repeat symptoms or information already mentioned in the conversation history.
- 1450 - Do not repeat thanks to the doctor.

1451 **4. Word limit**

- 1452 - The reply must be **within 100 words**.

1453 **5. Ending condition**

- 1454 - If the conversation history already covers all important information from the original dialogue,
1455 or the doctor has clearly analyzed your symptoms and given a diagnosis/treatment,
1456 or if thanks have already been exchanged,

1458 then **only output**: <end of conversation> (do not say anything else).
 1459
 1460 **Output Requirement** - Only output the patient's reply, without explanations, and **do not repeat the patient's historical replies**.
 1461 - Do not output any system prompts, reasoning, or other explanations.
 1462
 1463
 1464
 1465 Prompt template for generating the patient's reply using the real patient information in AIHospital dataset
 1466 You are a senior clinical medical expert.
 1467 Your task is to objectively and rigorously evaluate the performance of the intern doctor based on the
 1468 multi-turn consultation between the patient and the intern doctor.
 1469 A consistent evaluation standard must be maintained to avoid bias due to personal preferences.
 1470 **Scoring Principles**
 1471 - Each dimension is scored out of 10, with 0 meaning completely unsatisfactory and 10 meaning fully
 1472 satisfactory, increasing in increments of 1.
 1473 - The context of the conversation is daily life, and the evaluation should reflect this conversational
 1474 background.
 1475 **Evaluation Dimensions and Criteria**
 1476
 1477 **1. Symptom Understanding and Extraction**
 1478 - Able to correctly understand the symptoms provided by the patient, and responses are related to the
 1479 patient's symptoms
 1480 - When the known symptoms are moderately sufficient, any disease hypothesis should be relevant to the
 1481 symptoms
 1482 - When symptoms are insufficient, any follow-up questions should be related to the known symptoms
 1483 **2. Proactive Questioning**
 1484 - When an initial disease hypothesis cannot be made, whether necessary questions are asked about the core
 1485 symptoms
 1486 - Follow-up questions should be logical and conducive to reaching a diagnosis
 1487 - Points are deducted if no questions are asked
 1488 **3. Diagnostic Process Rationality**
 1489 - Able to provide an initial analysis or diagnostic hypothesis based on existing symptoms
 1490 - It is acceptable to give a tentative hypothesis first and correct it through further dialogue
 1491 - The final diagnosis or treatment advice should be consistent with the patient's reported symptoms
 1492 - Diagnosis is based on spoken dialogue; in-depth analysis is not required
 1493 - If the condition may be critical, advise the patient to seek medical attention promptly
 1494 **4. Treatment Advice Rationality and Conciseness**
 1495 - Advice should comply with evidence-based medicine and clinical safety guidelines
 1496 - When information is sufficient and the cause is basically clear, treatment and medication advice should
 1497 be given
 1498 - Check whether any medication advice is correct
 1499 - Treatment advice should be concise and easy to understand, not overly long or complicated
 1500 **5. Dialogue Structure and Communication Quality**
 1501 - The communication process should be clear and logically coherent
 1502 - Wording should be simple and easy to understand; responses should not be mechanical, but in line with
 1503 daily communication
 1504 - Dialogue should proceed in a question-and-answer format, efficient and step-by-step, leading to a
 1505 diagnosis
 1506 - Provide emotional reassurance when necessary to reduce patient anxiety
 1507 - If the patient repeats the same information or expresses gratitude multiple times, this can be ignored as a
 1508 recording error
 1509 **6. Consistency with Spoken Dialogue Characteristics**
 1510 - Tone should be natural and easy to understand, consistent with spoken language habits
 1511 - Should not contain unpronounceable punctuation, and **should not list multiple points**
 - Length of each response should be appropriate for spoken daily communication (e.g., about 100 words)

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The following is the dialogue between the patient and the intern doctor:
 {dialogue}

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Task Requirement

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Please evaluate the dialogue strictly based on the above standards. Each evaluation dimension should be independent, without adding extra assumptions or irrelevant information.

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Ensure the evaluation reasons are concise, clear, and based on the facts of the dialogue. Different interns may provide answers of varying length, but length itself should not influence the score.

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Please strictly follow the output format below:

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<Symptom Understanding and Extraction>: X/10 - Reason

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<Proactive Questioning>: X/10 - Reason

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<Diagnostic Process Rationality>: X/10 - Reason

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<Treatment Advice Rationality and Conciseness>: X/10 - Reason

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<Dialogue Structure and Communication Quality>: X/10 - Reason

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<Consistency with Spoken Dialogue Characteristics>: X/10 - Reason

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H THE USE OF LARGE LANGUAGE MODELS (LLMs)

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In order to reduce typos during the writing process and to optimize complex sentence structures so that the article becomes simpler and easier to read, we use mainstream large language models to refine certain paragraphs. For example, we use prompts such as “Help me correct the typos and grammatical errors in the above text, and streamline the logic to make it clear and easy to understand.”

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