Strong and Efficient Baselines for Open Domain Conversational Question Answering

Andrei C. Coman* Idiap Research Institute, EPFL andrei.coman@idiap.ch Gianni Barlacchi Amazon Alexa AI gbarlac@amazon.com Adrià de Gispert Amazon Alexa AI agispert@amazon.com

Abstract

Unlike the Open Domain Question Answering (ODQA) setting, the conversational (OD-ConvQA) domain has received limited attention when it comes to reevaluating baselines for both efficiency and effectiveness. In this paper, we study the State-of-the-Art (SotA) Dense Passage Retrieval (DPR) retriever and Fusion-in-Decoder (FiD) reader pipeline, and show that it significantly underperforms when applied to ODConvQA tasks due to various limitations. We then propose and evaluate strong yet simple and efficient baselines, by introducing a fast reranking component between the retriever and the reader, and by performing targeted finetuning steps. Experiments on two ODConvQA tasks, namely TOPIOCQA and OR-QuAC, show that our method improves the SotA results, while reducing reader's latency by 60%. Finally, we provide new and valuable insights into the development of challenging baselines that serve as a reference for future, more intricate approaches, including those that leverage Large Language Models (LLMs).

1 Introduction

In an automated information-seeking conversation scenario between two parties, the human questioner asks a series of questions and expects to receive a relevant response from the answering system (Oddy, 1977). Current State-of-the-Art (SotA) shapes the answerer via two neural models, the Dense Passage Retrieval (DPR) (Karpukhin et al., 2020) and the Fusion-in-Decoder (FiD) (Izacard and Grave, 2021b), which act as retriever and reader, respectively. Their success stems from the ability to overcome certain limitations of their sparse and extractive counterparts, such as not relying on lexical retrieval heuristics or extracting spans as a response (Chen et al., 2017; Yang et al., 2019; Lee et al., 2019; McCallum et al., 2019; Guu et al., 2020; Lewis et al., 2020; Shen et al., 2023). Among the most promising approaches are those concerning the improvement of training strategies (Guu et al., 2020; Balachandran et al., 2021; Qu et al., 2021), use of rerankers (Hu et al., 2019; Mao et al., 2021; Barlacchi et al., 2022; Iyer et al., 2021; Glass et al., 2022), question rewriting (Vakulenko et al., 2021; Del Tredici et al., 2021), reader to retriever knowledge distillation (Izacard and Grave, 2021a), memory-efficient pipeline (Izacard et al., 2020; Del Tredici et al., 2022), and leveraging structured information (Min et al., 2019; Yu et al., 2022).

Unlike the Open Domain Question Answering (ODQA) setting, a reassessment of the baselines in terms of both efficiency and effectiveness appears to be under-explored in the conversational (OD-ConvQA) domain. In this paper, we focus on the typical DPR retriever and FiD reader (DPR+FiD) pipeline, and show its limitations when applied to the ODConvQA setting. Despite its popularity, we find that this baseline significantly underperforms when finetuned on downstream tasks. We show that simple improvements in the training, architecture, and inference setups of the DPR+FiD pipeline, provide a strong and efficient baseline that exceeds the performance of SotA models on two common ODConvQA datasets: TopiOCQA (Adlakha et al., 2022) and ORConvQA (OR-QuAC) (Qu et al., 2020).

We point out several limitations of the pipeline, such as: 1) reader's susceptibility to noisy input, 2) retriever's reduced coverage, 3) retriever's lack of cross semantic encoding between the conversation and the retrieved passages, and 4) reader's latency is heavily impacted by the number of input passages. To mitigate these, we propose and evaluate a simple and effective approach by including a fast reranking component between the retriever and the reader, and by performing targeted finetuning steps. The proposed <u>Retriever-Reranker-Reader</u> finetuning (R3FINE) strategy leads to baseline models with a better latency/performance trade-off.

^{*}Work was done during an internship at Amazon Science.



Figure 1: The <u>R</u>etriever-<u>R</u>eranker-<u>R</u>eader (R3) pipeline

These baselines, which are simple and easy to replicate, serve as a reference point for comparing new and more complex models, and determining their effectiveness. Our contributions are the following:

- We identify and address several limitations of the typical pipeline used in ODConvQA.
- We propose the R3FINE strategy, which improves SotA results on two common datasets and reduces pipeline's latency by 60%.
- We provide new and valuable insights for creating simple and efficient baselines, which serve as a reference point for future comparison of new more complex approaches.

2 End-to-End Baselines for ODConvQA

This section provides a brief introduction to the pipeline on which this work focuses. Figure 1 shows the typical pipeline used within the OD-ConvQA setting, featuring an additional reranker component. A conversation history is input to the DPR retriever. This module exploits a dualencoder based on the BERT (Devlin et al., 2019) model. First, it encodes the conversation history via the ConversationEncoder component, which takes as input the text of the conversation history c_1, c_2, \ldots, c_i , and then it outputs a dense representation h_c . Next, this representation is used to perform a dense search to retrieve the most relevant passages, i.e., text blocks that serve as basic retrieval units, from an external knowledge source (e.g., Wikipedia). The latter contains dense representations of the passages that have been encoded via the PassageEncoder component, which takes as input a j-th passage with a given text length N, i.e., $p_{j_1}, p_{j_2}, \ldots, p_{j_N}$, and outputs a dense representation h_{p_i} . The dense search is performed via the Maximum Inner-Product Search (MIPS) function which outputs the value corresponding to $h_c^{\mathsf{T}} \cdot h_{p_i}$.

Once the top-k relevant passages have been retrieved, their text is appended to the conversation history and subsequently passed to the FiD reader, which is based on the T5 (Raffel et al., 2020) model. The newly created textual sequences of length S are then encoded in parallel via the Encoder component that outputs a dense representation $\bar{h} = \{h_1, \ldots, h_S\}$. As a final step, the dense representations of the entire list of k input passages are concatenated to form a single $\bar{h}_1 \oplus \bar{h}_2, \ldots, \oplus \bar{h}_k$ sequence that forms the input to the Decoder component responsible for generating the answer a.

3 Strong Baseline Models

This work focuses on two main datasets. TOPIOCQA (Adlakha et al., 2022) is a large-scale open-domain information-seeking conversational dataset that contains a challenging phenomenon in the form of topic switching. OR-QuAC (Qu et al., 2020) leverages CANARD's (Elgohary et al., 2019) context-independent question rewrites of the QuAC (Choi et al., 2018) dataset, and adapts it to the open-domain setting. Further details regarding the datasets are provided in Appendix A.

We outline a number of limitations of the typical DPR+FiD pipeline, along with suggestions on how to mitigate them. While some of those interconnect at different levels the various efforts made in the ODQA domain (Balachandran et al., 2021; Yu et al., 2022), our goal is to offer a perspective on the ODConvQA setting.

3.1 Current Limitations and Bottlenecks

Reader's susceptibility to noisy input. Previous findings have shown that the FiD reader performance significantly improves when increasing the number of retrieved passages (Izacard and Grave, 2021b). While confirming this finding, in Table 1 we also present a different perspective to it. We show that when the same reader model is provided with the relevant (i.e., gold) passage in input, the performance decreases as the number of retrieved passages increases. This suggests that there is a balance in presenting input to the reader:

ΤοριΟCQΑ					
	w/o	gold	w/ g	gold	
top-k	EM	F1	EM	F1	
1	19.3	37.6	38.3	65.5	
10	29.8	52.4	35.8	61.5	
50	33.0	55.1	35.9	59.5	

Table 1: FiD reader performance (Exact Match and F1 scores) on the TOPIOCQA dev split, with/without the gold passage (w/o gold) in the top-k limit.

passage is present, i.e., the retriever could retrieve it, a small relevant list is best, but otherwise a larger list is better.

Retriever's reduced coverage. Current solutions impose a hard top-k limit on the number of passages returned by the DPR retriever and assume that the relevant ones are present within this limit. Table 1 shows that coverage is key during the retrieval phase for the reader to perform well. To improve it, we suggest introducing a simple and efficient Transformer-based (Vaswani et al., 2017) reranker component after the retriever. This component, shown in Figure 1 and described in the next paragraph, is designed to reconsider a larger pool of passages returned by the DPR and to provide the FiD with a reduced and improved list of passages. Since this module operates at the semantic level, we refer to it as the SemanticReranker. Table 2 shows the potential coverage margins and the retrieval results obtained after the introduction of such a module, when a larger number of passages (50 vs 1000) is considered.

Retriever's lack of cross semantic encoding between the conversation and the retrieved passages. The DPR retriever performs independent encoding of the passages via the *PassageEncoder* function. This means that it is not able to exploit the semantic relationship among them. This can be mitigated via the introduction of the previously mentioned *SemanticReranker* component. This new module is based on the *TransformerEncoder* and applies the following function:

$$\tilde{h}_c, \tilde{h}_{p_1}, \dots, \tilde{h}_{p_k} = Reranker(h_c, h_{p_1}, \dots, h_{p_k})$$

where each element of the input attends to both the conversation dense representation h_c and passages dense representations h_{p_i} . Reranking is performed over the new output sequence $\tilde{h}_c, \tilde{h}_{p_1}, \ldots, \tilde{h}_{p_k}$ via the previously mentioned MIPS function.

	ТоріОСQА		OR-QuAC		
top-k	w/o SR	w/ SR	w/o SR	w/ SR	
1	24.66	42.64	29.27	56.64	
10	62.45	75.62	57.14	72.27	
50	77.41	84.69	65.22	73.53	
1000	91.49	91.49	74.55	74.55	

Table 2: Dev split retrieval coverage before/after the introduction of the *SemanticReranker* (w/o SR) when a larger number of passages is considered (50 vs 1000).

Reader's latency is heavily impacted by the number of input passages. Figure 2 shows that the latency of the reader can be significantly reduced by decreasing the number of input passages. However, a trivial limitation to top-k considerably degrades the performance of the module, thus leading to an inevitable trade-off. The task of the *SemanticReranker* involves pushing relevant passages into the top-k list, and allowing for a low k value to be set.



Figure 2: FiD reader performance (F1 score and latency) on the TOPIOCQA dev split and OR-QuAC test split, with varying top-k input passages. Latency is relative to the top-50 (top-k vs top-50).

3.2 A Strong and Efficient Baseline

Based on the findings above, we introduce the <u>Retriever-Reranker-Reader fine</u>tuning (R3FINE) strategy, which can be used to design strong and efficient baselines for ODConvQA. First, we increase the number of passages returned by the DPR from the initial 50 to 1000. Then, we add the *SemanticReranker* component, which corresponds to a single *TransformerEncoder* layer. We train/finetune the *SemanticReranker* along with the *ConversationEncoder* while keeping the *PassageEncoder* frozen. Guided by the intu-

		ΤΟΡΙΟϹQΑ						OR-0	QuAC			
	w/o	SR	w/	SR	w/ SR	R + FT	w/o	SR	w/	SR	w/ SR	R + FT
top-k	EM	F1	EM	F1	EM	F1	EM	F1	EM	F1	EM	F1
1	19.3	37.6	28.1	50.4	30.7	52.4	14.7	23.0	13.9	25.7	16.6	28.9
10	29.8	52.4	33.2	57.3	35.8	59.0	19.0	28.2	19.4	30.0	21.6	32.9
50	33.0	<u>55.1</u>	33.9	56.2	35.2	56.1	22.0	<u>29.9</u>	22.1	30.2	23.5	32.2

Table 3: FiD reader performance (Exact Match and F1 scores) on the TOPIOCQA dev split and OR-QuAC test split before/after the introduction of the *SemanticReranker* (w/o SR), together with the results obtained after a further reader finetuning step with top-10 output by the SR (w/ SR + FT). <u>Underlined</u> values indicate the results obtained by the DPR+FiD pipeline. **Bold** values indicate the results obtained after the introduction of the SR together with targeted finetuning steps.

ΤοριΟCQΑ						
Model	EM	F1				
BM25 + DPR Reader	13.6	25.0				
BM25 + FiD	24.1	37.2				
DPR Retriever + DPR Reader	21.0	43.4				
DPR Retriever + FiD	33.0	55.3				
(Ours) DPR Retriever + FiD	33.0	55.1				
+ R3FINE (top-10)	35.8	59.0				

OR-QuAC						
Model	EM	F1				
DrQA (Chen et al., 2017)	-	6.3				
BERTserini (Yang et al., 2019)	-	26.0				
ORConvQA (Qu et al., 2020)	-	29.4				
(Ours) DPR Retriever + FiD	22.0	29.9				
+ R3FINE (top-10)	21.6	32.9				

Table 4: TOPIOCQA dev split baselines performance (Exact Match and F1 scores) comparison between sparse/dense retrievers (BM25/DPR Retriever) and extractive/generative readers (DPR Reader/FiD).

ition that less but more relevant passages are beneficial to FiD as reported in Table 1, we finally perform an additional finetuning step by leveraging the new top-10 list of passages returned by the *SemanticReranker*.

4 Experiments and Results

This section shows the impact that the introduction of the *SemanticReranker* module has on the pipeline, as well as the finetuning steps we followed to make the pipeline more efficient without compromising its performance.

Experimental Setup. As the starting point of our experiments, we used the DPR and FiD models provided with the TOPIOCQA dataset. Currently, only the *train* and *dev* splits are made available for this dataset. We followed the same experimental setup and exploited TOPIOCQA's DPR module for both datasets. Unlike TOPIOCQA, OR-QuAC is of extractive type, and for this reason we trained the FiD module from scratch by following the same training configuration of TOPIOCQA.

End-to-End Results. Table 4 and Table 5 compare our R3FINE strategy with previous baselines.

Table 5: OR-QuAC test split baselines performance(Exact Match and F1 scores) comparison.

R3FINE achieves an F1 score of 59 points on TOPIOCQA, and 32.9 on OR-QuAC, which are 3.9 and 3 points higher than the best models proposed in the original papers. It is worth noting that these large improvements are achieved with simple adjustments in the training, architecture, and inference setups of the well-established DPR+FiD baseline, and not via the introduction of new heavier and complex models.

To further support our R3FINE strategy, in Table 3 we present an ablation study which quantifies its impact on the DPR+FiD pipeline. We note that introducing the *SemanticReranker* (w/ SR) always outperforms the DPR+FiD baseline (w/o SR), and at the same time it allows for a 5-fold input size reduction (top-10) while obtaining on-par or better results. In addition, a further finetuning step of the FiD (w/ SR + FT) outperforms the results obtained by the *SemanticReranker* (w/ SR) by 1.7 and 2.9 F1 points on TOPIOCQA and OR-QuAC, respectively. Further experiments and ablation studies are provided in Appendix A.

Finally, in Figure 2 it can also be observed that using top-10 instead of top-50 can reduce FiD's latency by 60% on average across the two datasets. We conducted a latency measurement to evaluate the impact of the *SemanticReranker* and its associated parameters, with detailed information available in Appendix A. Given that the *SemanticReranker* consists of a single *TransformerEncoder* layer, its parameters are negligible when compared to both the DPR and FiD. Moreover, the *SemanticReranker* accounts only for 0.34% of the overall latency of the FiD reader, adding an additional 2.4ms per example on top of the 710ms taken by FiD. It is important to note that this impact is only considered in relation to FiD, as the retrieval phase remains constant regardless of the inclusion of the *SemanticReranker*.

5 Conclusions

In this paper, we identified several limitations of the typical Depnse Passage Retrieval (DPR) retriever and Fusion-in-Decoder (FiD) reader pipeline when applied in an ODConvQA setting. We proposed and evaluated an improved approach by including a fast reranking component between these two modules and by performing targeted finetuning steps. The proposed R3FINE strategy lead to a better latency/performance trade-off. The new baseline has proven to be both strong and efficient when compared to previous baselines, thus making it suitable for future comparisons of new approaches.

Limitations

The study presented in this work aimed to identify and address various limitations of the commonly used ODConvQA pipeline. While our approach may not be technically groundbreaking, the work's novelty lies in the presented findings to design strong and efficient baselines for ODConvQA. It should be noted that further research is needed to compare the performance of the proposed R3FINE strategy with other rerankers on non-conversational QA datasets, which would provide valuable insights into how effective the R3FINE approach is in different contexts.

References

- Vaibhav Adlakha, Shehzaad Dhuliawala, Kaheer Suleman, Harm de Vries, and Siva Reddy. 2022. TopiOCQA: Open-domain conversational question answering with topic switching. *Transactions of the Association for Computational Linguistics*, 10:468– 483.
- Vidhisha Balachandran, Ashish Vaswani, Yulia Tsvetkov, and Niki Parmar. 2021. Simple and ef-

ficient ways to improve REALM. In *Proceedings of the 3rd Workshop on Machine Reading for Question Answering*, pages 158–164, Punta Cana, Dominican Republic. Association for Computational Linguistics.

- Gianni Barlacchi, Ivano Lauriola, Alessandro Moschitti, Marco Del Tredici, Xiaoyu Shen, Thuy Vu, Bill Byrne, and Adrià de Gispert. 2022. Focusqa: Opendomain question answering with a context in focus. In *Findings of the Association for Computational Linguistics: EMNLP 2022*, pages 5195–5208.
- Danqi Chen, Adam Fisch, Jason Weston, and Antoine Bordes. 2017. Reading wikipedia to answer opendomain questions. In ACL.
- Eunsol Choi, He He, Mohit Iyyer, Mark Yatskar, Wentau Yih, Yejin Choi, Percy Liang, and Luke Zettlemoyer. 2018. QuAC: Question answering in context. In *Proceedings of the 2018 Conference on Empirical Methods in Natural Language Processing*, pages 2174–2184, Brussels, Belgium. Association for Computational Linguistics.
- Marco Del Tredici, Gianni Barlacchi, Xiaoyu Shen, Weiwei Cheng, and Adrià de Gispert. 2021. Question rewriting for open-domain conversational qa: Best practices and limitations. In *Proceedings of the* 30th ACM International Conference on Information & Knowledge Management, pages 2974–2978.
- Marco Del Tredici, Xiaoyu Shen, Gianni Barlacchi, Bill Byrne, and Adrià de Gispert. 2022. From rewriting to remembering: Common ground for conversational qa models. *arXiv preprint arXiv:2204.03930*.
- Jacob Devlin, Ming-Wei Chang, Kenton Lee, and Kristina Toutanova. 2019. BERT: Pre-training of deep bidirectional transformers for language understanding. In Proceedings of the 2019 Conference of the North American Chapter of the Association for Computational Linguistics: Human Language Technologies, Volume 1 (Long and Short Papers), pages 4171–4186, Minneapolis, Minnesota. Association for Computational Linguistics.
- Ahmed Elgohary, Denis Peskov, and Jordan Boyd-Graber. 2019. Can you unpack that? learning to rewrite questions-in-context. In Proceedings of the 2019 Conference on Empirical Methods in Natural Language Processing and the 9th International Joint Conference on Natural Language Processing (EMNLP-IJCNLP), pages 5918–5924, Hong Kong, China. Association for Computational Linguistics.
- Michael Glass, Gaetano Rossiello, Md Faisal Mahbub Chowdhury, Ankita Naik, Pengshan Cai, and Alfio Gliozzo. 2022. Re2G: Retrieve, rerank, generate. In Proceedings of the 2022 Conference of the North American Chapter of the Association for Computational Linguistics: Human Language Technologies, pages 2701–2715, Seattle, United States. Association for Computational Linguistics.

- Kelvin Guu, Kenton Lee, Zora Tung, Panupong Pasupat, and Mingwei Chang. 2020. Retrieval augmented language model pre-training. In *Proceedings of the 37th International Conference on Machine Learning*, volume 119 of *Proceedings of Machine Learning Research*, pages 3929–3938. PMLR.
- Minghao Hu, Yuxing Peng, Zhen Huang, and Dongsheng Li. 2019. Retrieve, read, rerank: Towards end-to-end multi-document reading comprehension. In *ACL*.
- Srinivasan Iyer, Sewon Min, Yashar Mehdad, and Wentau Yih. 2021. RECONSIDER: Improved re-ranking using span-focused cross-attention for open domain question answering. In Proceedings of the 2021 Conference of the North American Chapter of the Association for Computational Linguistics: Human Language Technologies, pages 1280–1287, Online. Association for Computational Linguistics.
- Gautier Izacard and Edouard Grave. 2021a. Distilling knowledge from reader to retriever for question answering. In *International Conference on Learning Representations*.
- Gautier Izacard and Edouard Grave. 2021b. Leveraging passage retrieval with generative models for open domain question answering. In *Proceedings of the 16th Conference of the European Chapter of the Association for Computational Linguistics: Main Volume*, pages 874–880, Online. Association for Computational Linguistics.
- Gautier Izacard, Fabio Petroni, Lucas Hosseini, Nicola De Cao, Sebastian Riedel, and Edouard Grave. 2020. A memory efficient baseline for open domain question answering. *ArXiv*, abs/2012.15156.
- Vladimir Karpukhin, Barlas Oguz, Sewon Min, Patrick Lewis, Ledell Wu, Sergey Edunov, Danqi Chen, and Wen-tau Yih. 2020. Dense passage retrieval for opendomain question answering. In Proceedings of the 2020 Conference on Empirical Methods in Natural Language Processing (EMNLP), pages 6769–6781, Online. Association for Computational Linguistics.
- Kenton Lee, Ming-Wei Chang, and Kristina Toutanova. 2019. Latent retrieval for weakly supervised open domain question answering. In Proceedings of the 57th Annual Meeting of the Association for Computational Linguistics, pages 6086–6096, Florence, Italy. Association for Computational Linguistics.
- Patrick Lewis, Ethan Perez, Aleksandra Piktus, Fabio Petroni, Vladimir Karpukhin, Naman Goyal, Heinrich Küttler, Mike Lewis, Wen-tau Yih, Tim Rocktäschel, Sebastian Riedel, and Douwe Kiela. 2020. Retrieval-augmented generation for knowledgeintensive nlp tasks. In Advances in Neural Information Processing Systems, volume 33, pages 9459– 9474. Curran Associates, Inc.
- Yuning Mao, Pengcheng He, Xiaodong Liu, Yelong Shen, Jianfeng Gao, Jiawei Han, and Weizhu Chen.

2021. Reader-guided passage reranking for opendomain question answering. In *Findings of the Association for Computational Linguistics: ACL-IJCNLP* 2021, pages 344–350, Online. Association for Computational Linguistics.

- Andrew McCallum, Manzil Zaheer, Rajarshi Das, and Shehzaad Dhuliawala. 2019. Multi-step retrieverreader interaction for scalable open-domain question answering. In *ICLR*.
- Sewon Min, Danqi Chen, Luke Zettlemoyer, and Hannaneh Hajishirzi. 2019. Knowledge guided text retrieval and reading for open domain question answering. ArXiv, abs/1911.03868.
- Robert N. Oddy. 1977. Information retrieval through man-machine dialogue. *Journal of Documentation*, 33:1–14.
- Chen Qu, Liu Yang, Cen-Chieh Chen, Minghui Qiu, W. Bruce Croft, and Mohit Iyyer. 2020. Openretrieval conversational question answering. *Proceedings of the 43rd International ACM SIGIR Conference on Research and Development in Information Retrieval.*
- Yingqi Qu, Yuchen Ding, Jing Liu, Kai Liu, Ruiyang Ren, Wayne Xin Zhao, Daxiang Dong, Hua Wu, and Haifeng Wang. 2021. RocketQA: An optimized training approach to dense passage retrieval for opendomain question answering. In *Proceedings of the* 2021 Conference of the North American Chapter of the Association for Computational Linguistics: Human Language Technologies, pages 5835–5847, Online. Association for Computational Linguistics.
- Colin Raffel, Noam Shazeer, Adam Roberts, Katherine Lee, Sharan Narang, Michael Matena, Yanqi Zhou, Wei Li, and Peter J. Liu. 2020. Exploring the limits of transfer learning with a unified text-to-text transformer. *Journal of Machine Learning Research*, 21(140):1–67.
- Xiaoyu Shen, Svitlana Vakulenko, Marco Del Tredici, Gianni Barlacchi, Bill Byrne, and Adrià de Gispert. 2023. Neural ranking with weak supervision for open-domain question answering: A survey. In *Findings of the Association for Computational Linguistics:* EACL 2023, pages 1691–1705.
- Svitlana Vakulenko, Shayne Longpre, Zhucheng Tu, and Raviteja Anantha. 2021. Question rewriting for conversational question answering. In *Proceedings* of the 14th ACM international conference on web search and data mining, pages 355–363.
- Ashish Vaswani, Noam M. Shazeer, Niki Parmar, Jakob Uszkoreit, Llion Jones, Aidan N. Gomez, Lukasz Kaiser, and Illia Polosukhin. 2017. Attention is all you need. In *NIPS*.
- Wei Yang, Yuqing Xie, Aileen Lin, Xingyu Li, Luchen Tan, Kun Xiong, Ming Li, and Jimmy J. Lin. 2019. End-to-end open-domain question answering with bertserini. In NAACL.

Donghan Yu, Chenguang Zhu, Yuwei Fang, Wenhao Yu, Shuohang Wang, Yichong Xu, Xiang Ren, Yiming Yang, and Michael Zeng. 2022. KG-FiD: Infusing knowledge graph in fusion-in-decoder for opendomain question answering. In *Proceedings of the* 60th Annual Meeting of the Association for Computational Linguistics (Volume 1: Long Papers), pages 4961–4974, Dublin, Ireland. Association for Computational Linguistics.

A Appendix

This section provides additional information in support of the work done within the paper.

A.1 OR-QuAC conversion to TOPIOCQA's format and models

To make the OR-QuAC dataset compatible with TOPIOCQA's models, we applied the following steps:

- all answers of type CANNOTANSWER and NOTRECOVERED have been mapped to UNANSWERABLE
- for the DPR's *ConversationEncoder* component, we followed the TOPIOCQA's ALL-HISTORY conversation representation
- for the DPR's *PassageEncoder* component, each passage title has been reduced from "passage_page_title [SEP] passage_page_subtitle" to "passage_page_title". This is due to the fact that, compared to TOPIOCQA, OR-QuAC does not provide the information about the section where a particular passage is located within the page.
- for the FiD component, each passage information has been reduced from "title: sub-title: context:" to "title: context:". This is done for the same reason mentioned in the previous point.

Each passage text in OR-QuAC's Wikipedia knowledge source has been mapped to its corresponding embedding via the TOPIOCQA's *PassageEncoder* component. We then performed the same retrieval step as the one done for TOPIOCQA. We exploited TOPIOCQA's DPR module for both datasets as the retrieval phase is very similar between the two. However, given that, unlike TOPIOCQA, OR-QuAC is of extractive type, we had to train the FiD module from scratch. We followed the same training configuration as the one used for TOPIOCQA.

A.2 Reranker training and ablation study

We tried different configurations of the SemanticReranker to find the most efficient and effective one. In addition to the decision of whether to finetune the DPR's ConversationEncoder together with the SemanticReranker, we also tried varying the number of layers L of the SemanticReranker from 1 to 4 and changing its input, by choosing a combination from:

- h_{c_1} : use of conversation's history dense representation
- h_{c_1}, \ldots, h_{c_i} : use of conversation's history tokens dense representation
- p_1, \ldots, p_k : use of passages dense representation

Table 6 shows the average top-k results obtained on the TOPIOCQA and OR-QuAC dev split, where k varies between 1, 3, 5, 10, 15, 20, 30, 50, 100, 250, 500, 750, and 1000. For TOPIOCQA, we report the presence of the gold passage within the top-k limit. For OR-QuAC we report the presence of the gold answer within the top-k limit.

Given that the MIPS function cannot be applied when p_1, \ldots, p_k representations are used alone, i.e, without the conversation history, we applied a linear projection on top of the *SemanticReranker* to obtain a score for each passage in input.

As far as training the SemanticReranker is concerned, we trained it for 10 epochs when finetuned together with the ConversationEncoder. We instead trained it for 20 epochs when the ConversationEncoder was kept frozen and when p_1, \ldots, p_k representations were used alone. We leveraged the same objective function used for training the initial DPR. We used early stopping to chose the best performing model on the dev set. We also used a linear learning rate decay throughout the training process, and AdamW with a learning rate of 5e-5 and weight decay of 1e-2.

Among the different combinations shown in Table 6, we considered the first entry as the best choice, i.e., the model with $L = 1, h_{c_1}, p_1, \ldots, p_k$, and CrossEncoder finetuning.

A.3 Retriever results

Table 7 shows the train split retrieval coverage before/after the introduction of the *SemanticReranker* (w/o SR) when a larger number of passages is considered (50 vs 1000).

L	h_{c_1}	h_{c_1},\ldots,h_{c_i}	p_1,\ldots,p_k	CrossEncoder	ΤοριΟCQΑ	OR-QuAC
1	\checkmark		\checkmark	\checkmark	78.85	71.51
1		\checkmark	\checkmark	\checkmark	78.88	71.48
4		\checkmark	\checkmark	\checkmark	78.84	71.32
1	\checkmark		\checkmark		77.17	69.83
1		\checkmark	\checkmark		77.35	70.18
4		\checkmark	\checkmark		77.30	70.45
1			\checkmark		67.07	64.18

Table 6: Average top-k results obtained on the TOPIOCQA and OR-QuAC dev split, with different configurations.

For both datasets, we report the presence of the gold passage within the top-k limit.

	ΤοριΟ	CQA	OR-QuAC	
top-k	w/o SR	w/ SR	w/o SR	w/ SR
1	31.54	98.25	31.69	77.31
5	66.99	99.71	59.08	89.10
10	78.29	99.72	66.31	89.36
20	86.78	99.72	71.77	89.40
50	93.55	99.72	77.35	89.40
500	99.36	99.72	87.15	89.41
1000	99.72	99.72	89.41	89.41

Table 7: Train split retrieval coverage before/after the introduction of the *SemanticReranker* (w/o SR) when a larger number of passages is considered (50 vs 1000). For both datasets, we report the presence of the gold passage within the top-k limit.

Table 8 shows the dev split retrieval coverage before/after the introduction of the *SemanticReranker* (w/o SR) when a larger number of passages is considered (50 vs 1000). For TOPIOCQA, we report the presence of the gold passage within the top-k limit. For OR-QuAC we report the presence of the gold answer within the top-k limit. Table 9 shows the OR-QuAC test split retrieval coverage before/after the introduction of the *SemanticReranker* (w/o SR) when a larger number of passages is considered (50 vs 1000). We report the presence of the gold answer within the top-k limit.

A.4 Reader results

Table 10, Table 11, and Table 12 show the impact the introduction of the *SemanticReranker* has on the FiD reader. The input to the FiD reader are either passages returned by the initial DPR retriever (w/o SR) or passages returned by the *SemanticReranker* (w/ SR).

	ΤοριΟ	CQA	OR-QuAC		
top-k	w/o SR	w/ SR	w/o SR	w/ SR	
1	24.66	42.64	29.27	56.64	
5	51.87	68.62	51.63	70.82	
10	62.45	75.62	57.14	72.27	
20	70.21	80.75	61.37	72.80	
50	77.41	84.69	65.22	73.53	
500	89.58	90.73	72.97	74.34	
1000	91.49	91.49	74.55	74.55	

Table 8: Dev split retrieval coverage before/after the introduction of the *SemanticReranker* (w/o SR) when a larger number of passages is considered (50 vs 1000). For TOPIOCQA, we report the presence of the gold passage within the top-k limit. For OR-QuAC we report the presence of the gold answer within the top-klimit.

	OR-QuAC				
top-k	w/o SR	w/ SR			
1	26.82	48.75			
5	46.29	64.71			
10	51.50	66.47			
20	55.63	67.31			
50	59.85	68.10			
500	67.87	69.48			
1000	69.86	69.86			

Table 9: OR-QuAC test split retrieval coverage before/after the introduction of the SemanticReranker(w/o SR) when a larger number of passages is considered (50 vs 1000). We report the presence of the gold answer within the top-k limit.

A.5 Reader is susceptible to noisy input

Table 13 shows the FiD reader performance on the TOPIOCQA dev split, with/without the gold passage (w/o gold) in the top-k limit. This analysis is limited to the TOPIOCQA dataset as it is the only one to provide information about the gold passage for the dev split.

ΤοριΟCQΑ					
	w/0	SR	w/	SR	
top-k	EM	F1	EM	F1	
1	19.3	37.6	28.1	50.4	
5	27.0	49.6	32.2	56.5	
10	29.8	52.4	33.2	57.3	
20	31.3	54.0	33.4	56.5	
50	33.0	55.1	33.9	56.2	

Table 10: FiD reader performance (Exact Match and F1 scores) on the TOPIOCQA dev split before/after the introduction of the *SemanticReranker* (w/o SR).

OR-QuAC						
	w/0	SR	w/	SR		
top-k	EM	F1	EM	F1		
1	13.2	22.2	12.2	25.9		
5	16.4	26.3	16.4	28.7		
10	18.0	27.6	18.0	29.4		
20	19.2	28.2	18.9	29.2		
50	19.6	27.7	19.3	27.7		

Table 11: FiD reader performance (Exact Match and F1 scores) on the OR-QuAC dev split before/after the introduction of the *SemanticReranker* (w/o SR).

OR-QuAC						
	w/o	SR	w/	SR		
top-k	EM	F1	EM	F1		
1	14.7	23.0	13.9	25.7		
5	17.8	27.1	17.9	29.5		
10	19.0	28.2	19.4	30.0		
20	20.3	29.1	20.8	30.5		
50	22.0	29.9	22.1	30.2		

Table 12: FiD reader performance (Exact Match and F1 scores) on the OR-QuAC test split before/after the introduction of the *SemanticReranker* (w/o SR).

ΤοριΟCQΑ					
	w/o gold		w/ gold		
top-k	EM	F1	EM	F1	
1	19.3	37.6	38.3	65.5	
5	27.0	49.6	36.3	62.5	
10	29.8	52.4	35.8	61.5	
20	31.3	54.0	36.2	60.8	
50	33.0	55.1	35.9	59.5	

Table 13: FiD reader performance (Exact Match and F1 scores) on the TOPIOCQA dev split, with/without the gold passage (w/o gold) in the top-k limit.

A.6 Further reader study

To better understand the impact that the introduction of the *SemanticReranker* has on the FiD reader, Table 14, Table 15, and Table 16 show the results obtained after taking a non-finetuned FiD and training it on the top-10 passages returned by the initial DPR retriever and on the top-10 passages returned by the *SemanticReranker*. On both datasets, we followed the same training configuration as the one used for TOPIOCQA.

ΤοριΟCQΑ					
	w/o	SR	w/	SR	
top-k	EM	F1	EM	F1	
1	19.2	37.8	29.5	50.9	
5	27.8	49.9	34.0	56.9	
10	30.4	52.0	34.3	57.0	

Table 14: FiD reader performance (Exact Match and F1 scores) on the TOPIOCQA dev split after taking a non-finetuned FiD and training it on the top-10 passages returned by the initial DPR retriever (w/o SR) and on the top-10 passages returned by the *SemanticReranker* (w/ SR).

OR-QuAC					
	w/o SR w/ SR				
top-k	EM	F1	EM	F1	
1	14.2	23.1	13.9	27.6	
5	18.0	27.7	18.1	30.8	
10	19.2	28.9	19.3	31.2	

Table 15: FiD reader performance (Exact Match and F1 scores) on the OR-QuAC dev split after taking a non-finetuned FiD and training it on the top-10 returned by the initial DPR retriever (w/o SR) and on the top-10 returned by the *SemanticReranker* (w/ SR).

OR-QuAC				
	w/o SR w/ SR			
top-k	EM	F1	EM	F1
1	15.5	23.9	15.8	28.3
5	19.6	29.1	19.4	31.7
10	20.9	29.7	20.6	31.9

Table 16: FiD reader performance (Exact Match and F1 scores) on the OR-QuAC test split after taking a non-finetuned FiD and training it on the top-10 passages returned by the initial DPR retriever (w/o SR) and on the top-10 passages returned by the *SemanticReranker* (w/ SR).

Table 17, Table 18, and Table 19 show instead

the results obtained after taking an already finetuned FiD reader and further finetuning it on the top-10 passages returned by the initial DPR retriever and on the top-10 passages returned by the *SemanticReranker*. On both datasets, the amount of finetuning steps is equal to the one used for training the already finetuned FiD reader.

ΤοριΟCQΑ				
	w/o	SR	w/ SR	
top-k	EM	F1	EM	F1
1	21.5	39.3	30.7	52.4
5	30.4	52.3	36.1	59.4
10	32.8	54.6	35.8	59.0

Table 17: FiD reader performance (Exact Match and F1 scores) on the TOPIOCQA dev split after taking an already finetuned FiD and further finetuning it on the top-10 returned by the initial DPR retriever (w/o SR) and on the top-10 returned by the *SemanticReranker* (w/ SR).

OR-QuAC				
	w/o SR w/ SR			
top-k	EM	F1	EM	F1
1	15.2	23.8	15.4	29.0
5	18.9	28.4	18.4	31.2
10	19.9	29.4	20.1	32.0

Table 18: FiD reader performance (Exact Match and F1 scores) on the OR-QuAC dev split after taking an already finetuned FiD and further finetuning it on the top-10 passages returned by the initial DPR retriever (w/o SR) and on the top-10 passages returned by the *SemanticReranker* (w/ SR).

OR-QuAC					
	w/o SR w/ SR				
top-k	EM	F1	EM	F1	
1	16.7	24.9	16.6	28.9	
5	20.0	29.2	20.1	32.2	
10	21.4	30.0	21.6	32.9	

Table 19: FiD reader performance (Exact Match and F1 scores) on the OR-QuAC test split after taking an already finetuned FiD and further finetuning it on the top-10 passages returned by the initial DPR retriever (w/o SR) and on the top-10 passages returned by the *SemanticReranker* (w/ SR).

A.7 Latency measurement

Latency measurement (see Figure 2) has been performed on the same NVIDIA V100 16GB GPU, by following the FiD's test_reader.py script provided with the TOPIOCQA dataset. We set the per_gpu_batch_size parameter to 4 in all runs and chose the value of the n_context parameter from 1, 3, 5, 10, 20, 30, and 50, based on the number of input passages. For each value, we report the latency relative to the maximum n_context parameter value, i.e., 50. We used CUDA events synchronization markers to measure the elapsed time for the preprocessing and evaluation of TOPIOCQA's dev split and OR-QuAC's test split.