OmniChat: Enhancing Spoken Dialogue Systems with Scalable Synthetic Data for Diverse Scenarios

Anonymous ACL submission

Abstract

With the rapid development of large language models, researchers have created increasingly advanced spoken dialogue systems that can naturally converse with humans. However, these systems still struggle to handle the full complexity of real-world conversations, including audio events, musical contexts, and emotional expressions, mainly because current dialogue datasets are constrained in both scale and scenario diversity. In this paper, we propose leveraging synthetic data to enhance the dialogue models across diverse scenarios. We introduce ShareChatX, the first comprehensive, largescale dataset for spoken dialogue that spans diverse scenarios. Based on this dataset, we introduce OmniChat, a multi-turn dialogue system with a heterogeneous feature fusion module, designed to optimize feature selection in different dialogue contexts. In addition, we explored critical aspects of training dialogue systems using synthetic data. Through comprehensive experimentation, we determined the ideal balance between synthetic and real data, achieving state-of-the-art results on the realworld dialogue dataset DailyTalk. We also highlight the crucial importance of synthetic data in tackling diverse, complex dialogue scenarios, especially those involving audio and music. For more details, please visit our demo page at https://sharechatx.github.io/.

1 Introduction

005

007

011

017 018

019

028

034

042

With the rapid advancement of artificial intelligence, spoken dialogue systems (Jokinen and McTear, 2009) have emerged as a crucial branch of human-computer interaction. Many voice assistants, such as Siri (Hoy, 2018) and Cortana (Hachman, 2019), leverage automatic speech recognition (Yu and Deng, 2016) to transcribe speech into text and generate corresponding responses, enabling conversational capabilities. Driven by the progress in large language models (LLMs)(Touvron et al., 2023), modern spoken dialogue systems(OpenAI, 2024a) now possess enhanced reasoning and understanding abilities, allowing for more complex dialogue functions based on speech content. However, unlike traditional textbased dialogue systems (Qin et al., 2023), spoken dialogue systems must also account for a wealth of multi-modal information beyond words. Significant efforts have been made to enhance multimodal large language models for understanding various types of audio. Audio-Flamingo (Kong et al., 2024) has developed a text conversation dataset centered on audio events and music, enabling textbased dialogues built around these elements. Qwen-Audio 1/2 (Chu et al., 2023, 2024), trained on 520,000 hours of audio-related tasks, has equipped its models to comprehend speech, audio, music, and other full-scene audio inputs. EMOVA (Chen et al., 2024) introduces a framework that integrates spoken dialogue with multimodal tasks, enabling a spoken dialogue model that can "see, hear, and speak". Although these models have demonstrated some ability in handling spoken dialogues, the limitations in the scale and diversity of current dialogue datasets have led to the lack of a spoken dialogue system that can effectively understand speech emotions, audio events, or interpret background music in complex spoken dialogue scenarios.

043

045

047

049

051

054

055

057

060

061

062

063

064

065

066

067

068

069

070

071

072

073

074

075

077

078

079

Compared to the vast amounts of text-based conversational data available online (Sordoni et al., 2015), collecting spoken dialogue corpora presents significantly more challenges: (1) Limited Scale of Spoken Dialogue Data. Acquiring spoken dialogue data is both more complex and costly than gathering text data (Cieri et al., 2004), resulting in much smaller datasets. High-quality spoken data (especially data with multi-turn interactions and emotional complexity across different scenarios (Lin et al., 2024)) is even more difficult to obtain. (2) Lack of Copyright-Free Data. Spoken dialogues inherently contain personal and biomet-

Table 1: Comparison of Spoken Dialogue Datasets. The dialogue data is derived from three scenarios: controlled environments (**Env**), in-the-wild collection (**Wild**), and AI generation (**AI-Gen**). **#Avg.** represents the average number of turns per dialogue. [†]All responses in E-chat200 are in text format, duration only includes speech on the query side. The dialogues in AF-Dialogue all text-based, with duration reflecting only audio and music segments.

Dataasta	S	Scenario	s	C	# T	#D:alas	#	#Dur.	
Datasets	Emo.	Aud.	Mus.	Source	# Turns	#Dialog.	#Avg.	#Dur.	
Speech-to-Speech Dialogue Datase	et								
IEMOCAP (Busso et al., 2008)	×	×	×	Env	10,039	151	66.48	12	
SwitchBoard (Godfrey et al., 1992)	×	×	×	Wild	-	2,500	-	250	
Fisher (Cieri et al., 2004)	×	×	×	Wild	-	11,699	-	1,960	
MELD (Poria et al., 2018)	~	×	×	Wild	13,000	1,433	9.07	14	
DailyTalk (Lee et al., 2023)	v	×	×	Env	23,774	2,514	9.46	22	
SpokenWOZ (Si et al., 2024)	×	×	×	Env	203,074	5,700	35.63	249	
StyleTalk (Lin et al., 2024)	~	×	×	AI-Gen	12,056	2,967	4.06	12	
ShareChatX (ours)									
-ShareChat-Emotion	~	×	×	AI-Gen	588,174	80,152	7.34	672	
-ShareChat-Audio	~	~	×	AI-Gen	199,034	27,005	7.37	217	
-ShareChat-Music	~	×	 Image: A second s	AI-Gen	160,028	21,443	7.46	242	
-Overall	~	~	~	AI-Gen	947,236	128,600	7.37	1,130	
Non-Speech-to-Speech Dialogue De	ataset								
E-chat200 (Xue et al., 2023)	V	Х	X	AI-Gen	356,000	178,000	2.00	193 [†]	
AF-Dialogue (Kong et al., 2024)	X	\checkmark	\checkmark	AI-Gen	657,600	82,200	8.00	228^{+}	

ric information, such as timbre, making anonymization difficult without degrading data quality. This raises privacy concerns when collecting and employing large-scale spoken dialogue datasets. (3) Lack of Scenario-Specific Spoken Dialogue Corpora. Gathering spoken dialogue data from specific scenarios like emergencies or high-stakes environments is particularly challenging (Ao et al., 2024). These conversations often involve strong emotional reactions and unique audio conditions that are difficult to replicate or simulate. The lack of data from these specialized contexts limits the performance of dialogue systems in such scenarios.

880

093

100

102

104

105

108

109

110

111

112

113

114

115

In response to these challenges, we propose leveraging large-scale synthetic data to simulate complex dialogue scenarios, thus improving spoken dialogue models across diverse scenarios. Drawing on the powerful reasoning capabilities of the large language model (OpenAI, 2024b), we generate dialogue scripts tailored to each scenario. These scripts are then converted into spoken dialogues using the high-fidelity controllable text-to-speech (TTS) model (Du et al., 2024). As shown in Table 1, we present ShareChatX, the first large-scale, comprehensive spoken dialogue dataset covering a broad range of scenarios, including -Emotion (involving complex emotional changes), -Audio (incorporating audio events), and -Music (featuring background music). We also introduce OmniChat, the first multi-turn spoken dialogue system designed to handle a wide range of scenarios. OmniChat features a heterogeneous feature fusion module called Mix-Former, engineered to optimize feature selection across different dialogue contexts. Furthermore, we conducted extensive experiments and analyzes on various training methodologies to maximize the effectiveness of synthetic data in the training of spoken dialogue systems. This enabled us to determine the optimal balance between synthetic and real data, leading to state-of-the-art performance on the DailyTalk dataset (Lee et al., 2023) of spoken dialogue in the real world. Our experiments also highlight the crucial importance of synthetic data in tackling complex dialogue scenarios, especially those involving audio and music. Our contributions are as follows: 116

117

118

119

120

121

122

123

124

125

126

127

128

129

130

131

132

133

134

135

137

138

139

140

141

142

143

144

145

- We propose ShareChatX, the first large-scale comprehensive spoken dialogue dataset covering a wide range of scenarios, including *-emotion*, *-audio* and *-music*.
- We introduce OmniChat, the first multi-turn spoken dialogue system for diverse scenarios, with a heterogeneous feature fusion module to optimize expert feature selection across varied scenarios.
- We discussed various details involved in training spoken dialogue models with synthetic data, and explored best practices for building effective spoken dialogue systems based on synthetic data.
- We achieve state-of-the-art performance on the real-world spoken dialogue dataset and other complex dialogue scenarios, demonstrating the importance of scaleable synthetic data.

2 Related Works

147

148

149

151

152

153

156

157

158

159

160

161

162

163

164

165

166

169

170

171

172

173

174

175

176

177

178

179

181

182

184

185

186

189

190

191

192

193

194

195

197

With the advancement of large language models (LLMs), increasingly powerful audio language models have emerged, leveraging extensive training corpora to achieve comprehensive audio understanding. SpeechGPT(Zhang et al., 2023), as the first speech-centric large language model, integrates discrete speech units into the LLM framework, marking a significant milestone in the field. Similarly, Qwen-Audio1 and Qwen-Audio2(Chu et al., 2023, 2024) have established the first comprehensive large-scale audio models, capable of handling more than 30 audio-related tasks, such as speech recognition, speech translation, and audio event detection. Building on advancements in audio understanding, a series of spoken dialogue models have been developed to enable more intelligent human-computer interaction. For instance, StyleTalk (Lin et al., 2024) emphasizes emotional conversation tasks, introducing the first spoken dialogue model capable of generating responses with varying emotional tones.

However, the development of spoken dialogue systems has been hindered by the limited scale of available spoken dialogue datasets. Due to the scarcity of training data, most current spoken dialogue models are confined to question-answering tasks (Chu et al., 2024) or experiments conducted on small-scale datasets (Lin et al., 2024). Early efforts (Godfrey et al., 1992; Cieri et al., 2004) focused on creating datasets by recruiting participants to record spoken dialogues, but such methods were resource-intensive and costly. Subsequently, researchers (Poria et al., 2018) began utilizing publicly available resources, such as TV shows, to compile spoken dialogue datasets. These real-world datasets, often annotated with emotional information, provided valuable resources for developing spoken dialogue systems. With the maturation of LLMs (OpenAI, 2024b), researchers have shifted towards synthesizing spoken dialogue data using AI-driven methods. For example, StyleTalk(Lin et al., 2024) employed a large language model(OpenAI, 2024b) in combination with controllable text-to-speech (TTS) models to create a dataset focused on capturing a variety of emotions, enabling the generation of contextually appropriate responses.

To equip spoken dialogue systems with the ability to handle a wide range of complex scenarios—including those related to speech emotion, audio events, and music understanding—we introduce ShareChatX, the first large-scale, omniscenario synthetic spoken conversation dataset. By leveraging synthetic data, ShareChatX significantly enhances the conversational capabilities of spoken dialogue systems, pushing the boundaries of their applicability in diverse and challenging contexts. 198

199

200

201

202

203

204

205

206

207

208

209

210

211

212

213

214

215

216

217

218

219

220

221

222

223

224

225

226

227

228

229

230

231

232

233

234

235

236

237

238

239

240

241

242

243

244

245

246

247

3 ShareChatX

The ShareChatX dataset is divided into three subdatasets: *-Emotion*, *-Audio*, and *-Music*, each characterized by distinct metadata. *-Emotion* includes dialogue samples with rich emotional expression, *-Audio* focuses on conversations centered around audio events, and *-Music* features samples incorporating background music. Here, we provide a detailed pipeline of the dataset construction:

Textual Dialogue Scripts. Leveraging the powerful reasoning capabilities of large language models (OpenAI, 2024b), we create textual dialogue scripts tailored to different topics and scenarios using detailed prompt templates. In this process, we instruct the model to first generate N rounds of historical dialogue, followed by responses and emotions that match the contextual flow. The dialogue topics for *-emotion* subset are generated with large language models, the audio descriptions for *-audio* subset are derived from AudioCaps (Kim et al., 2019), and the music information for *-music* subset is sourced from MusicCaps (Agostinelli et al.). For further details, see Appendix B.2.

Spoken Dialogue. In the textual script generation step, we generated the style parameters T_i^{style} (gender, pitch, speed, emotion) and the corresponding text content $T_i^{content}$ for each sentence T_i . Using these style parameters and the text content, we employed the open-source controllable TTS model, CosyVoice-Instruct (Du et al., 2024), to synthesize the corresponding speech S_i .

Dialogue Verification. To ensure the quality of the voice conversation data, we implemented a dual verification method combining model-based and manual checks. Since each voice clip in the conversation is generated separately, we used a speaker diarization model (Plaquet and Bredin, 2023) to confirm that the same speaker's voice maintained consistent timbre. Additionally, we applied an ASR model (Radford et al., 2023) to ensure that the word error rate (WER) across all samples did not exceed 5%. For each conversation, we attempted synthesis up to 10 times until the entire conversation met the

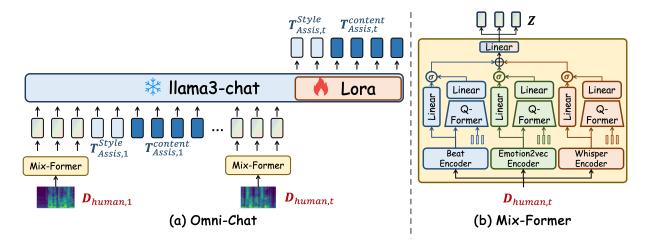


Figure 1: **Overview of OmniChat**. (a) OmniChat predicts the *t*-th response $\mathbf{T}_{Assis,t}$ by using the previous *t* dialogues $\mathbf{D}_{human,1}, \dots, \mathbf{D}_{human,t}$ and t-1 responses $\mathbf{T}_{Assist,1}, \dots, \mathbf{T}_{Assist,t-1}$ as context. OmniChat concurrently predicts both the Style $\mathbf{T}_{Assist,t}^{style}$ and Content $\mathbf{T}_{Assist,t}^{content}$ of the response. (b) Mix-Former leverages Q-Former to independently represent different expert features, thereby enhancing the ability to capture the nuances of each aspect of the dialogue segment.

required standards. Finally, manual inspection was conducted to verify that each sample adhered to the logic of natural human conversation.

Audio/Music Integration. For ShareChat-Audio and ShareChat-Music, we overlay the corresponding audio and music onto the spoken dialogue data. For -audio subset, a large language model (LLM) is used to determine whether the event is temporary or continuous. Temporary audio events, such as a door slamming or a phone ringing, are short-lived sounds that occur briefly and are spliced before the first voice segment. In contrast, continuous audio events, like background chatter or street noise, are prolonged sounds that persist over time and are looped as background sound throughout the conversation. For the *-music* subset, we randomly apply two different methods to combine the music with the dialogues. To ensure the authenticity of the final dialogue, all audio and music components are overlaid according to (Petermann et al., 2022) when combined with speech. For further details, see Appendix B.1.

4 Spoken Dialogue System

271The spoken dialogue system aims to generate272an appropriate response $\mathbf{D}_{Assist,T}$ based on the273contextual information from the spoken dialogue274sequence $\{\mathbf{D}_{human,1}, \mathbf{D}_{human,2}, \dots, \mathbf{D}_{human,T}\}$ 275and the preceding response sequence276 $\{\mathbf{D}_{Assist,1}, \mathbf{D}_{Assist,2}, \dots, \mathbf{D}_{Assist,T-1}\}$, where277T represents the total number of dialogue turns.278Following previous work (Lin et al., 2024), each279response is represented by two components:

 $\mathbf{T}_{Assist,i}^{style}$, which conveys the emotional tone, and $\mathbf{T}_{Assist,i}^{content}$, which represents the speech content. These components can then be fed into controllable TTS models (Du et al., 2024) to synthesize highly expressive and contextually appropriate responses $\mathbf{D}_{Assist,i}$.

281

282

283

285

287

288

290

291

292

293

294

296

297

298

299

300

301

303

304

305

306

307

308

309

310

311

4.1 OmniChat

As illustrated in Figure 1, subfigure (a) depicts our proposed OmniChat, a multi-turn spoken dialogue model built upon a large language model. This model is capable of generating the most appropriate response acoustic style $\mathbf{T}_{Assist,t}^{style}$ and content $\mathbf{T}_{Assist,t}^{content}$ for various voice inputs and dialogue scenarios. In subfigure (b), after extracting features using multiple expert models, the heterogeneous fusion module MIX-FORMER is employed to produce the final voice feature input. The detailed introduction is as follows:

Multi-Expert Audio Feature Extraction In spoken dialogue, capturing acoustic features beyond just the speech content is crucial. To model these features, we employ multiple expert models, each specializing in a different dimension of the speech. For the speech content, we utilize Whisper model (Radford et al., 2023) to extract speech content features \mathbf{F}_s , trained with weak supervision on large-scale speech corpora, represented as $\mathbf{F}^s_i = \{\mathbf{F}^s_{i,1}, \cdots, \mathbf{F}^s_{i,n}\}$ Whisper-Encoder $(\mathbf{D}_{human,i})$. For emotional information, we use Emotion2vec (Ma et al., 2023), a speech emotion representation model trained with self-supervision on extensive emotional

speech datasets, which captures the emotional nu-312 ances of the speech $\mathbf{F}_{i}^{e} = \{\mathbf{F}_{i,1}^{e}, \cdots, \mathbf{F}_{i,n}^{e}\} =$ 313 emotion2vec $(\mathbf{D}_{human,i})$. To enable the model to 314 understand broader non-speech elements, such as 315 audio events and music, we incorporate the Beat model (Chen et al., 2023) as a non-speech au-317 dio feature extractor $\mathbf{F}_{i}^{b} = \{\mathbf{F}_{i,1}^{b}, \cdots, \mathbf{F}_{i,n}^{b}\} =$ Beat-Encoder $(\mathbf{D}_{human,i})$. Since the feature 318 319 frame rates of these audio expert encoders are consistent, the three expert features can be temporally 321 aligned as $\{(\mathbf{F}_{i,j}^{s}, \mathbf{F}_{i,j}^{e}, \mathbf{F}_{i,j}^{b}) \mid j \in [1, N]\}$, where 322 N is the number of frames in each audio feature. 323

Mix-Former for Heterogeneous Fusion The importance of different features can vary significantly across dialogue system scenarios. For example, beat features are essential in music-related environments but may interfere with emotion-centric dialogues. To address this, we propose a heterogeneous feature fusion module called MIX-FORMER, as shown in Figure 1 (b), which integrates diverse expert features while minimizing interference.

> For each expert feature, we use an attributespecific window-level Q-Former to align audio and language between frozen audio encoders and a frozen large language model (LLM). The expert features $\mathbf{F}_i^s \in \mathbb{R}^{N \times D_s}, \mathbf{F}_i^e \in \mathbb{R}^{N \times D_e}, \mathbf{F}_i^b \in \mathbb{R}^{N \times D_b}$, corresponding to the audio segment, are segmented into windows of size L. The Q-Former at the window level uses a fixed number of K trainable queries $\mathbf{Q}^s, \mathbf{Q}^e, \mathbf{Q}^b$ to encode the features stacked in each window into K hidden features:

$$\mathbf{H}_{i}^{s} = \mathsf{Q}\operatorname{-Former}(\mathbf{Q}^{s}, \mathbf{F}_{i}^{s}), \tag{1}$$

337

339

341

344

345

$$\mathbf{H}_{i}^{e} = \mathsf{Q}\text{-}\mathsf{Former}(\mathbf{Q}^{\mathbf{e}}, \mathbf{F}_{i}^{e}), \qquad (2)$$

$$\mathbf{H}_{i}^{b} = \mathsf{Q-Former}(\mathbf{Q}^{\mathbf{b}}, \mathbf{F}_{i}^{b}). \tag{3}$$

where
$$\mathbf{H}_{i}^{s} \in \mathbb{R}^{[N \times K/L] \times D_{s}}, \mathbf{H}_{i}^{e} \in \mathbb{R}^{[N \times K/L] \times D_{e}}, \mathbf{H}_{i}^{b} \in \mathbb{R}^{[N \times K/L] \times D_{b}}$$
 repre-
sent window-level attribute features. To adapt to
different scenarios, we introduce a weight module
that assigns weights w to each feature using three
linear layers:

352
$$\mathbf{w}_{i,l}^s = \sigma(\text{Linear}(\mathbf{H}_{i,l}^s)),$$
 (4)

$$\mathbf{w}_{i,l}^{e} = \sigma(\mathsf{Linear}(\mathbf{H}_{i,l}^{e})), \tag{5}$$

$$\mathbf{w}_{i,l}^b = \sigma(\text{Linear}(\mathbf{H}_{i,l}^b)). \tag{6}$$

where *l* is the *l*-th window-level feature and $\sigma(\cdot)$ is the sigmoid function. The weighted expert features are concatenated as: $\mathbf{H}_i =$ $\operatorname{concat}(\mathbf{w}_i^s \mathbf{H}_i^s, \mathbf{w}_i^e \mathbf{H}_i^e, \mathbf{w}_i^b \mathbf{H}_i^b)$, where $\operatorname{concat}(\cdot)$ is the frame-by-frame concatenation operation along the feature dimension, $\mathbf{H}_i \in \mathbb{R}^{[N \times K/L] \times [D_s + D_e + D_b]}$. This concatenated feature is then linearly projected to align with the input space \mathbf{Z}_i .

359

361

362

364

365

366

367

368

369

370

371

372

373

374

375

376

377

378

379

381

383

384

386

387

389

392

393

396

397

399

400

401

402

403

404

4.2 Training Method

During training, we freeze all parameters of the audio feature extractor and LLM, focusing solely on training the Q-Former and the LoRA adapters, which adjust the query and value weight matrices in the self-attention layers of the LLM. The entire model is optimized using the multi-turn dialogue loss, which is calculated as follows:

$$L = -\sum_{t=1}^{T} \sum_{j=1}^{m} \log p(\mathbf{T}_{t}^{j} | \mathbf{Z}_{1:t}, \mathbf{T}_{1:t-1}, \mathbf{T}_{t}^{1:j-1}), \quad (7)$$

where T is the total number of dialogue turns, m is the number of tokens in the t-th turn's response, \mathbf{T}_t^j is the j-th token in the response for the t-th turn, $\mathbf{Z}_{1:t}$ represents the audio features up to the t-th turn, and $\mathbf{T}_{1:t-1}$ refers to the tokens from all previous turns, while $\mathbf{T}_t^{1:j-1}$ denotes the preceding tokens within the same turn. This training target ensures the model learns to generate contextually appropriate responses over multiple dialogue turns, leveraging both the dialogue history and the audio features.

5 Experiments

5.1 Implementation Details

We adopt the Llama-3.1-8B-Instruct model (Dubey et al., 2024) as the backbone LLM. All audio data are resampled to 16 kHz for consistency. In the windowed Q-Former, we set K = 1, resulting in a single trainable query, and use L = 17, which corresponds to approximately 0.33 seconds per window. The models are trained for 30,000 steps with a batch size of 48 on eight A800 GPUs. For more detailed training information, refer to Appendix A.

To evaluate model performance, we conducted experiments on two datasets: DailyTalk (Lee et al., 2023) and our proposed ShareChatX. For testing, we randomly selected a test set from each subset of DailyTalk and ShareChatX, ensuring that the training and test sets were non-overlapping. Following previous studies (Lin et al., 2024), we employed both quantitative and qualitative metrics to evaluate model performance. The quantitative evaluation was divided into two aspects: content and style.

463

464

465

466

467

429

430

431

Table 2: Performance comparison of various methods for spoken dialogue systems on the ShareChatX datasets. The content metrics include **@B** (BLEU), **@R** (ROUGE-L), **@M** (METEOR), and **@BS** (BERTScore). The Style metrics include **@F1**_e for emotion prediction accuracy.

		Share	eChat-	Emotio	n		ShareChat-Audio ShareChat-M			-Music	Music				
Methods	@ B	@R	@M	@BS	$@F1_e$	@B	@R	@M	@BS	$@F1_e$	@B	@ R	@M	@BS	$@F1_e$
ASR-Based Spoken Dialogue System															
FunAudioLLM	3.2	14.9	18.8	86.9	46.7	3.3	12.0	12.9	86.0	41.9	3.0	12.0	12.4	86.2	49.2
					Direct S	Spoker	n Dialo	ogue Sy	vstem						
Qwen-Audio	3.0	8.2	12.2	84.3	-	3.0	7.3	11.9	84.0	-	2.9	9.0	11.7	84.1	-
Salmonn	2.9	11.8	11.4	86.1	-	3.6	10.1	11.2	85.6	-	2.9	10.5	11.1	86.1	-
Qwen2-Audio	3.1	14.2	17.4	86.7	-	3.6	12.2	13.2	87.2	-	3.0	12.2	13.4	87.2	-
OmniChat (ours)	6.2	20.0	18.9	88.1	57.2	6.0	18.7	17.4	87.3	51.5	4.7	17.7	15.8	87.8	69.1

Table 3: Performance Comparison of Various Spoken Dialogue Systems on the DailyTalk Dataset. The content metrics include **@B** (BLEU), **@R** (ROUGE-L), **@M** (METEOR), and **@BS** (BERTScore). The Style metrics include **@F1**_e for emotion prediction accuracy.

Methods	@B	@R	@M	@BS	$F1_e$	GPT-eval	MOS	
ASR-Based Spoken Dialogue System								
StyleTalk	2.01	9.42	10.95	82.82	49.63	3.51	3.42 ± 0.23	
FunAudioLLM	2.65	12.53	11.82	84.76	61.02	3.82	$3.85 {\pm} 0.18$	
Direct Spoken Dialogue System								
Audio-Flamingo	1.47	5.01	10.23	83.94	-	2.35	2.53 ± 0.25	
SpeechGPT	1.42	7.85	9.42	84.11	-	2.68	2.45 ± 0.32	
Qwen-Audio	2.04	7.43	11.21	84.33	-	3.01	3.23 ± 0.18	
Salmonn	2.32	11.78	11.56	85.47	-	3.41	3.05 ± 0.22	
Qwen2-Audio	3.03	12.81	13.89	86.14	-	4.01	$3.87 {\pm} 0.25$	
Spoken Dialogue Systems Enhanced with Synthetic Data (ours)								
OmniChat (ours)	3.54	12.63	12.57	86.24	71.87	3.96	3.97 ± 0.22	
+ Real data	4.95	12.95	14.24	86.99	75.46	4.15	$3.99{\pm}0.18$	

For content evaluation, we utilized widely recognized text generation metrics, including vocabularylevel scores such as BLEU (Papineni et al., 2002), ROUGE-L (Lin, 2004), and METEOR (Banerjee and Lavie, 2005), as well as semantic-level metrics like BERTScore (Zhang et al., 2019). For style evaluation, we computed weighted F1 scores for speaking emotion. In addition to the quantitative metrics, we conducted qualitative analyses using GPT-based metric (Yang et al., 2024) and manual evaluation. The detailed prompt template for GPT evaluation can be found in Appendix A.3. For a dialogue with T turns, we use the previous T - 1turns as context and predict only the response for the T-th turn.

5.2 Main Results

405

406

407

408

409

410

411

412

413

414

415

416

417

418

419

420

421

422

423 424

425

426

427

428

Comparison on Real-World Spoken Dialogue. As shown in Table 3, we evaluated the performance of spoken dialogue models on the DailyTalk realworld spoken dialogue dataset. The models were categorized into ASR-Based Spoken Dialogue Systems, which rely on ASR-transcribed text, and Direct Spoken Dialogue Systems, which generate responses directly from speech input. (1) **Response** Content: OmniChat demonstrated superior performance across all content-related metrics, particularly when fine-tuned with real data. For instance, OmniChat + Real Data achieved the highest ME-TEOR score of 14.24 and a BERTScore of 86.99, outperforming direct models like Qwen2-Audio (METEOR: 13.89, BERTScore: 86.14). These results highlight the importance of synthetic data for responding in real-world dialogue scenarios. (2) Emotion Prediction Accuracy: OmniChat also significantly outperforms all other models in terms of emotion prediction, with OmniChat + Real Data achieving an $F1_e$ score of 75.46, far exceeding the best ASR-based model, FunAudioLLM (61.02). Even without fine-tuning, OmniChat achieved an impressive 71.87, demonstrating its superior ability to detect and generate emotionally appropriate responses. Since real-world data may lack diverse emotional interactions, synthetic data helps bridge this gap by enriching the dialogue corpus with dynamic emotional shifts, which further supports model training.

Comparison on Diverse Complex Dialogue Scenes. As shown in Table 2, the analysis of the ShareChatX dataset (-Emotion, -Audio, -Music) demonstrates the significant improvements OmniChat offers in dialogue generation and emotion prediction for complex scenarios. OmniChat consistently excels in content generation and accurately predicts emotional shifts, highlighting its effectiveness in handling multi-modal dialogues. It is worth noting that while Qwen2-Audio improved its BLEU (from 3.1 of -emotion to 3.6 of -Audio), key metrics like ROUGE-L and METEOR dropped significantly, indicating that recognizing audio events alone is insufficient for generating coherent dialogue in complex scenarios. OmniChat, by leveraging large-scale multi-modal synthetic dialogue data, maintains strong performance even in

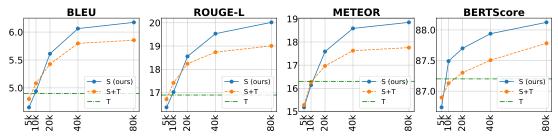


Figure 2: **Performance comparison of dialogue systems trained with varying data scales on the** *ShareChatX-Emotion***. T** denotes text input, **S+T** denotes both speech and ASR-transcription input, and **S** (**ours**) represents our method utilizing only speech as input. The numbers on the horizontal axis represent the scale of the dialogue data used during training.

challenging environments. Its ability to integrate multi-modal information enhances both dialogue generation and emotion recognition, emphasizing the importance of comprehensive data for improving system performance.

468

469

470

471

472

473

474

475

476

477

478

479

480

481

482

483

484

485

486

487

489

490

491

492

5.3 How Does Data Scale Impact the Spoken Dialogue Models?

Spoken dialogue models based on large language models must learn the mapping between speech and text from scratch, and the scale of training data plays a crucial role in their performance. However, what scale of data is sufficient to support the training of effective spoken dialogue models? To explore this question, we conducted a comparative analysis of the three most commonly used input modalities for dialogue models, as shown in Figure 2: (1) text-based dialogue models (using text as input, represented by the green line), (2) ASR-based spoken dialogue models (utilizing ASR transcriptions along with speech input, represented by the orange line), and (3) direct spoken dialogue models (relying solely on speech input, represented by the blue line). The following analysis highlights the key findings as the dataset scale ranges from 5K to 80K samples.

Speech Models Surpass Text Models (5K-10K) 493 At the 5K-10K data scale, models incorporating 494 speech input (either with or without ASR tran-495 scriptions) begin to outperform text-based mod-496 els. For example, the BLEU score of the direct 497 speech model improves from 4.65 at 5K to 4.94 at 498 10K, while the text-based model lags behind with a 499 BLEU score of 4.86. Speech data, which contains not only semantic content but also emotional cues, 501 allows the model to capture richer information than 503 text alone, leading to better performance as the dataset size increases. 504

505Direct Speech Model Outperforms ASR-based506Model (10K-20K)507Between the 10K and 20K507data scale, the direct speech model (without ASR

text) begins to outperform the ASR-based model. For instance, the METEOR score of the direct speech model reaches 17.59 at 20K, while the ASRbased model trails slightly behind at 16.96. At this scale, the ASR transcriptions no longer provide additional useful information; in other words, this amount of data is sufficient for models to learn the mapping from speech to semantics from scratch. **Textual Input Becomes Redundant (20K-80K)**

508

509

510

511

512

513

514

515

516

517

518

519

520

521

522

523

524

525

526

527

528

529

530

531

532

533

534

535

536

537

538

539

540

541

542

543

544

545

546

547

Textual Input Becomes Redundant (20K-80K) As the dataset size increases further (20K-80K), the performance of the speech-only model continues to improve, while the performance of the ASR-based model plateaus. For example, in the BLEU metric, the direct speech model improves from 6.06 at 20K to 6.17 at 80K, whereas the ASR-based model shows diminishing returns, rising only from 5.79 to 5.85. This suggests that as the model is trained on larger datasets, speech alone is sufficient to capture all necessary information, including emotional cues and context. In contrast, the text input becomes redundant, as it lacks the multimodal information present in speech, such as tone, intonation, and emotion. This redundancy not only fails to improve performance but can also hinder the model by introducing unnecessary complexity. For instance, at the 80K data scale, the ROUGE-L score of the speech-only model reaches 20.02, while the model using both speech and ASR text achieves only 19.01.

5.4 Optimal Sampling Ratios of Synthetic and Real Data in Spoken Dialogue Models

Researchers have demonstrated that achieving optimal performance across various tasks requires balancing synthetic and real data during training. Synthetic data enhances model robustness, while real data ensures alignment with the target domain's distribution. Yet, the question arises: *what is the ideal sampling ratio for spoken dialogue models?* (Please note that the importance of data scale has been demonstrated in subsection 5.3. This subsec-

Ratio	@B	@R	@M	@BS	@F1 _e
<i>α</i> =0.0	3.54	12.63	12.57	86.24	71.87
		13.29			
<i>α</i> =0.2	4.95	12.95	14.24	<mark></mark> 86.99	75.46
<i>α</i> =0.3	3.94	12.04	13.84	86.42	74.71
<i>α</i> =0.4	3.88	11.97	13.25	85.90	73.55
<i>α</i> =0.5	3.73	11.63	13.05	85.26	72.36
<i>α</i> =1.0	3.90	12.32	13.22	86.02	70.66

Table 4: Performance comparison of models trained

tion focus solely on the sampling rate, with the synthetic data scale fixed at 80K.)

To explore this, we experimented with various sampling ratios, as shown in Table 4, to determine the optimal balance between synthetic and real data: (1) Low Ratio ($\alpha = 0.1$) Ensures Lexical Consistency. At a sampling ratio of $\alpha = 0.1$ (one synthetic sample for every ten training samples), the model achieved a BLEU of 5.07 and a ROUGE-L of 13.29, outperforming models trained exclusively on real data ($\alpha = 1.0$) or synthetic data ($\alpha = 0.0$). This indicates that incorporating a small proportion of synthetic data helps the model achieve better consistency at the word level, while real data ensures alignment with natural spoken dialogues. (2) Moderate Ratio ($\alpha = 0.2$) Achieves Sentence-Level Consistency. Further increasing the proportion of synthetic data improved the model's ability to generate semantically coherent responses. At a sampling ratio of $\alpha = 0.2$, the model's $F1_e$ score increased by 4.41 compared to $\alpha = 0.1$, demonstrating that this ratio allows the model to achieve optimal performance at the sentence level in terms of meaning and emotion control. (3) Excessive **Ratio** ($\alpha > 0.2$) Leads to Performance Decline. When the ratio of synthetic data exceeded $\alpha = 0.2$, performance in real conversation scenarios began to decline. For instance, the ROUGE-L dropped by 0.91 when α increased from 0.2 to 0.3, indicating that an excessive reliance on synthetic data can hinder the model's ability to generalize to realworld conversations. Based on these findings, a sampling ratio of $\alpha = 0.2$ provides the ideal balance, achieving optimal performance in real-world dialogue scenarios.

5.5 Multi-Expert Speech Feature For Spoken Dialogue Systems.

As shown in Table 5, we present a performance comparison of different expert feature selection

Table 5: Performance Comparison of Different Expert Feature Selection Strategies on *ShareChat-Music*. M-F stands for Mix-Former.

	Me	thod	s		SHARECHAT-MUSIC						
F_s	F_e	F_b	M-F	@B	@R	@M	@BS	$@F1_e$			
~				4.65	17.8	15.8	87.5	66.7			
~	v v			4.68	17.6	15.4	87.5	68.8			
~	~	~		4.63	17.7	15.6	86.3	69.0			
~	~	~	~	4.68	17.7	15.8	87.8	66.7 68.8 69.0 69.1			

strategies on the ShareChat-Music dataset, focusing on the role of Mix-Former (M-F) and three expert features: speech features (F_s), emotion features (F_e), and beat features (F_b).

587

588

589

590

591

592

593

594

595

596

597

598

599

600

601

602

603

604

605

606

607

608

609

610

611

612

613

614

615

616

617

618

619

620

621

622

623

624

625

626

627

The experiment shows that simply adding expert features without proper integration can lead to performance degradation. For example, when speech (F_s) and emotion (F_e) features were combined without Mix-Former, the METEOR score dropped to 15.4, compared to 15.8 when only speech features (F_s) were used. However, when Mix-Former was applied, the model successfully combined multiple expert features, leading to improved results. With speech, emotion, and beat features (F_s, F_e, F_b) processed through Mix-Former, the model achieved the highest METEOR score of 15.8 and the best BERTScore of 87.8, demonstrating its ability to effectively capture and integrate diverse expert feature information.

6 Conclusion

Spoken dialogue systems have been hindered by the scarcity of large-scale, high-quality spoken dialogue data. To address this challenge, we introduced the use of synthetic datasets to enhance the performance of dialogue models. In this paper, we presented ShareChatX, the first large-scale dataset covering diverse, complex scenarios such as emotional dialogues, audio events, and music. Through extensive experimentation, we determined the optimal balance between real and synthetic data, as well as the required data size for training spoken dialogue models. These findings provide valuable insights for future dialogue model development. Furthermore, our proposed system, OmniChat, demonstrated superior spoken dialogue synthesis across various scenarios, delivering emotionally appropriate and high-quality language responses. These advancements underscore the crucial role of synthetic data in advancing spoken dialogue systems and optimizing their performance in real-world applications.

579

586

681 682 683 684 685 686 687 688 689 690 691 692 693 694 695 696 697 698 699 700 701 702 703 704 705 706 707 709 710 711 712 713 714 715 716 717 718 719 721 722 723 724 725

726

727

728

729

730

731

732

678

679

Limitations

628

641

664

666

667

670 671

672

673

674

675

677

The spoken dialogue system we proposed, Omnichat, currently focuses on generating the most appropriate reply content and emotions but still relies on a controllable TTS model to synthesize speech for replies. However, the research in this article emphasizes the understanding capabilities of spoken dialogue systems, and the conclusions drawn can also serve as a reference for end-to-end spoken dialogue models that directly generate speech. In the future, we will explore the application of synthetic data in developing end-to-end spoken dialogue systems.

Ethical Discussion

Spoken dialogue systems developed using public 642 data may face risks such as inappropriate guidance or offensive language. Due to the complexity and diversity of conversations in public datasets, it can be challenging to determine whether the content poses risks, such as encouraging criminal behavior. In contrast, dialogue systems developed using synthetic data can better ensure ethical consistency in conversation content. Additionally, this paper is 651 intended solely for academic research and does not result in commercial products, so the ethical risks are minimal at present. We plan to explore how 653 to further reduce the risk of accidental guidance in voice dialogue systems in the future.

References

- Andrea Agostinelli, Timo Denk, Zalan Borsos, Jesse Engel, Aren Jansen, Adam Roberts, Marco Tagliasacchi, Matt Sharifi, Mauro Verzetti, Antoine Caillon, et al. Musiclm: Generating music from text.
- Junyi Ao, Yuancheng Wang, Xiaohai Tian, Dekun Chen, Jun Zhang, Lu Lu, Yuxuan Wang, Haizhou Li, and Zhizheng Wu. 2024. Sd-eval: A benchmark dataset for spoken dialogue understanding beyond words. *arXiv preprint arXiv:2406.13340*.
- Satanjeev Banerjee and Alon Lavie. 2005. Meteor: An automatic metric for mt evaluation with improved correlation with human judgments. In *Proceedings of the acl workshop on intrinsic and extrinsic evaluation measures for machine translation and/or summarization*, pages 65–72.
- Carlos Busso, Murtaza Bulut, Chi-Chun Lee, Abe Kazemzadeh, Emily Mower, Samuel Kim, Jeannette N Chang, Sungbok Lee, and Shrikanth S Narayanan. 2008. Iemocap: Interactive emotional dyadic motion capture database. *Language resources and evaluation*, 42:335–359.

- Kai Chen, Yunhao Gou, Runhui Huang, Zhili Liu, Daxin Tan, Jing Xu, Chunwei Wang, Yi Zhu, Yihan Zeng, Kuo Yang, et al. 2024. Emova: Empowering language models to see, hear and speak with vivid emotions. *arXiv preprint arXiv:2409.18042*.
- Sanyuan Chen, Yu Wu, Chengyi Wang, Shujie Liu, Daniel Tompkins, Zhuo Chen, Wanxiang Che, Xiangzhan Yu, and Furu Wei. 2023. Beats: Audio pretraining with acoustic tokenizers. In *International Conference on Machine Learning*, pages 5178–5193. PMLR.
- Yunfei Chu, Jin Xu, Qian Yang, Haojie Wei, Xipin Wei, Zhifang Guo, Yichong Leng, Yuanjun Lv, Jinzheng He, Junyang Lin, et al. 2024. Qwen2-audio technical report. *arXiv preprint arXiv:2407.10759*.
- Yunfei Chu, Jin Xu, Xiaohuan Zhou, Qian Yang, Shiliang Zhang, Zhijie Yan, Chang Zhou, and Jingren Zhou. 2023. Qwen-audio: Advancing universal audio understanding via unified large-scale audiolanguage models. *arXiv preprint arXiv:2311.07919*.
- Christopher Cieri, David Miller, and Kevin Walker. 2004. The fisher corpus: A resource for the next generations of speech-to-text. In *LREC*.
- Zhihao Du, Qian Chen, Shiliang Zhang, Kai Hu, Heng Lu, Yexin Yang, Hangrui Hu, Siqi Zheng, Yue Gu, Ziyang Ma, et al. 2024. Cosyvoice: A scalable multilingual zero-shot text-to-speech synthesizer based on supervised semantic tokens. *arXiv preprint arXiv:2407.05407*.
- Abhimanyu Dubey, Abhinav Jauhri, Abhinav Pandey, Abhishek Kadian, Ahmad Al-Dahle, Aiesha Letman, Akhil Mathur, Alan Schelten, Amy Yang, Angela Fan, et al. 2024. The Ilama 3 herd of models. *arXiv preprint arXiv:2407.21783*.
- John J Godfrey, Edward C Holliman, and Jane Mc-Daniel. 1992. Switchboard: Telephone speech corpus for research and development. In *Acoustics*, *speech*, *and signal processing*, *ieee international conference on*, volume 1, pages 517–520. IEEE Computer Society.
- Mark Hachman. 2019. The microsoft-amazon deal leaves cortana speakers with one advantage: Skype. *PCWorld Retrieved October*, 23.
- Matthew B Hoy. 2018. Alexa, siri, cortana, and more: an introduction to voice assistants. *Medical reference services quarterly*, 37(1):81–88.
- Kristina Jokinen and Michael McTear. 2009. Spoken dialogue systems. Morgan & Claypool Publishers.
- Chris Dongjoo Kim, Byeongchang Kim, Hyunmin Lee, and Gunhee Kim. 2019. Audiocaps: Generating captions for audios in the wild. In *Proceedings of the* 2019 Conference of the North American Chapter of the Association for Computational Linguistics: Human Language Technologies, Volume 1 (Long and Short Papers), pages 119–132.

733 734 Qiuqiang Kong, Yin Cao, Turab Iqbal, Yuxuan Wang,

Wenwu Wang, and Mark D Plumbley. 2020. Panns:

Large-scale pretrained audio neural networks for au-

dio pattern recognition. IEEE/ACM Transactions on

Audio, Speech, and Language Processing, 28:2880–

Zhifeng Kong, Arushi Goel, Rohan Badlani, Wei Ping,

Rafael Valle, and Bryan Catanzaro. 2024. Audio

flamingo: A novel audio language model with few-

shot learning and dialogue abilities. arXiv preprint

Keon Lee, Kyumin Park, and Daeyoung Kim. 2023.

Dailytalk: Spoken dialogue dataset for conversational

text-to-speech. In ICASSP 2023-2023 IEEE Interna-

tional Conference on Acoustics, Speech and Signal

Chin-Yew Lin. 2004. Rouge: A package for automatic

Guan-Ting Lin, Cheng-Han Chiang, and Hung-yi Lee.

conversations. arXiv preprint arXiv:2402.12786.

Ziyang Ma, Zhisheng Zheng, Jiaxin Ye, Jinchao

Li, Zhifu Gao, Shiliang Zhang, and Xie Chen.

2023. emotion2vec: Self-supervised pre-training

for speech emotion representation. arXiv preprint

OpenAI. 2024a. Chatgpt can now see, hear, and speak. https://openai.com/index/chatgpt-can-now-

https://cdn.openai.com/gpt-4o-system-card.pdf.

Kishore Papineni, Salim Roukos, Todd Ward, and Wei-

Jing Zhu. 2002. Bleu: a method for automatic evalu-

ation of machine translation. In Proceedings of the

40th annual meeting of the Association for Computa-

Darius Petermann, Gordon Wichern, Zhong-Qiu Wang,

and Jonathan Le Roux. 2022. The cocktail fork

problem: Three-stem audio separation for real-world

soundtracks. In ICASSP 2022-2022 IEEE Interna-

tional Conference on Acoustics, Speech and Signal Processing (ICASSP), pages 526–530. IEEE.

Alexis Plaquet and Hervé Bredin. 2023. Powerset multi-

Soujanya Poria, Devamanyu Hazarika, Navonil Ma-

jumder, Gautam Naik, Erik Cambria, and Rada Mi-

halcea. 2018. Meld: A multimodal multi-party

dataset for emotion recognition in conversations.

class cross entropy loss for neural speaker diarization.

Gpt-40

system

card.

2024. Advancing large language models to capture

varied speaking styles and respond properly in spoken

evaluation of summaries. In Text summarization

Processing (ICASSP), pages 1-5. IEEE.

branches out, pages 74-81.

arXiv:2312.15185.

see-hear-and-speak/.

2024b.

tional Linguistics, pages 311–318.

In Proc. INTERSPEECH 2023.

arXiv preprint arXiv:1810.02508.

OpenAI.

737 739

2894.

arXiv:2402.01831.

- 740 741
- 742 743
- 744 745
- 746 747
- 748 749
- 750 751
- 752
- 753 754 755
- 757 758
- 759
- 761 762
- 763

765

- 772
- 775
- 777 778

779

- 780 781

Libo Qin, Wenbo Pan, Qiguang Chen, Lizi Liao, Zhou Yu, Yue Zhang, Wanxiang Che, and Min Li. 2023. End-to-end task-oriented dialogue: A survey of tasks, methods, and future directions. In Proceedings of the 2023 Conference on Empirical Methods in Natural Language Processing, pages 5925–5941.

785

786

787

788

791

792

793

794

795

796

797

799

800

801

802

803

804

805

806

807

808

809

810

811

812

813

814

815

816

817

818

819

820

821

822

823

824

825

826

827

828

829

830

831

832

833

834

835

836

837

838

- Alec Radford, Jong Wook Kim, Tao Xu, Greg Brockman, Christine McLeavey, and Ilya Sutskever. 2023. Robust speech recognition via large-scale weak supervision. In International conference on machine learning, pages 28492–28518. PMLR.
- Shuzheng Si, Wentao Ma, Haoyu Gao, Yuchuan Wu, Ting-En Lin, Yinpei Dai, Hangyu Li, Rui Yan, Fei Huang, and Yongbin Li. 2024. Spokenwoz: A largescale speech-text benchmark for spoken task-oriented dialogue agents. Advances in Neural Information Processing Systems, 36.
- Alessandro Sordoni, Michel Galley, Michael Auli, Chris Brockett, Yangfeng Ji, Margaret Mitchell, Jian-Yun Nie, Jianfeng Gao, and William B Dolan. 2015. A neural network approach to context-sensitive generation of conversational responses. In *Proceedings of* the 2015 Conference of the North American Chapter of the Association for Computational Linguistics: Human Language Technologies, pages 196-205.
- Hugo Touvron, Louis Martin, Kevin Stone, Peter Albert, Amjad Almahairi, Yasmine Babaei, Nikolay Bashlykov, Soumya Batra, Prajjwal Bhargava, Shruti Bhosale, et al. 2023. Llama 2: Open foundation and fine-tuned chat models. arXiv preprint arXiv:2307.09288.
- Hongfei Xue, Yuhao Liang, Bingshen Mu, Shiliang Zhang, Qian Chen, and Lei Xie. 2023. E-chat: Emotion-sensitive spoken dialogue system with large language models. arXiv preprint arXiv:2401.00475.
- Qian Yang, Jin Xu, Wenrui Liu, Yunfei Chu, Ziyue Jiang, Xiaohuan Zhou, Yichong Leng, Yuanjun Lv, Zhou Zhao, Chang Zhou, and Jingren Zhou. 2024. AIR-bench: Benchmarking large audio-language models via generative comprehension. In Proceedings of the 62nd Annual Meeting of the Association for Computational Linguistics (Volume 1: Long Papers), pages 1979–1998, Bangkok, Thailand. Association for Computational Linguistics.
- Dong Yu and Lin Deng. 2016. Automatic speech recognition, volume 1. Springer.
- Dong Zhang, Shimin Li, Xin Zhang, Jun Zhan, Pengyu Wang, Yaqian Zhou, and Xipeng Qiu. 2023. Speechgpt: Empowering large language models with intrinsic cross-modal conversational abilities. arXiv preprint arXiv:2305.11000.
- Tianyi Zhang, Varsha Kishore, Felix Wu, Kilian Q Weinberger, and Yoav Artzi. 2019. Bertscore: Evaluating text generation with bert. arXiv preprint arXiv:1904.09675.
- 10

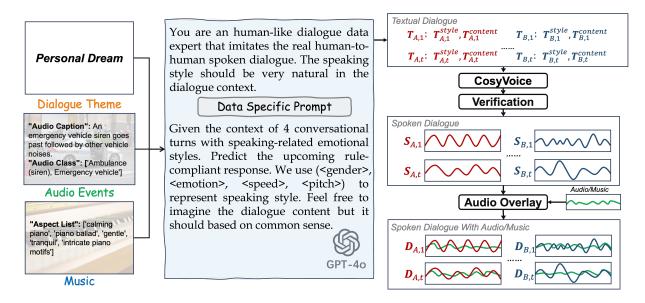


Figure 3: **Overview for Crafting our ShareChatX Dataset.** First, text dialogue scripts $T_i = \{T_i^{style}, T_i^{content}\}$ are generated using large language models, with data-specific prompts tailored for the three subsets: *-emotion*, *-audio*, and *-music*. Next, spoken dialogue data S_i is synthesized using controllable text-to-speech synthesis model (CosyVoice-Instruct), incorporating style parameters such as gender, pitch, speed, and emotion. To ensure the quality of the generated data, both model-based and manual verification processes are applied. Finally, audio events and music are integrated into the dialogues, with specific methods for handling temporary and continuous sounds.

A More Experimental Details

840

841

842

843

847

851

852

853

A.1 Details for Dialogue on DailyTalk

In mixed training with real and synthetic data, we sample from both datasets at a specific sampling rate α . For each training instance, a random number μ is drawn between 0 and 1. If $\mu < \alpha$, the model selects samples from the synthetic data for training. If $\mu \ge \alpha$, the samples are selected from the real data for training. We randomly selected 220 samples from DailyTalk as the test set. We will open-source the test set partitions in this work to facilitate comparison in future studies.

A.2 Details for Dialogue on Complex Scenarios

854For ShareChat-Emotion, we train the model di-855rectly on the ShareChat-Emotion dataset and pro-856ceed to evaluate it. For ShareChat-Audio and857ShareChat-Music, we leverage a model pre-trained858on ShareChat-Emotion and fine-tune it on these859two subsets to better adapt the model for spe-860cific complex scenarios. Both the pre-training861on ShareChat-Emotion and the fine-tuning on the862two subsets are conducted for 30,000 steps each.863We have 3,731 dialogues for the -emotion test set,8641,555 for the -audio test set, and 1,243 for the -865music test set.

A.3 Prompt Template for GPT-eval

As illustrated in Figure 7, we present the template utilized for GPT-based evaluation (GPT-eval).

866

867

868

869

870

871

872

873

874

875

876

877

878

879

880

881

883

884

885

886

887

888

889

890

891

B More Details about ShareChatX.

Figure 3 illustrates the detailed synthesis process of ShareChatX. The following sections provide corresponding prompt templates for each step of the process.

B.1 Temporary and Continuous Audio Events

We use GPT-4 to determine whether audio events are temporary or continuous, which guides how we concatenate audio and spoken dialogues. Specifically, the prompt template for this step is shown in Figure 4.

B.2 Prompt Template

ShareChat-Emotion For *ShareChat-Emotion*, we utilized a large language model (LLM) to randomly generate 521 dialogue topics. Below are several examples of these topics to provide a clearer understanding of the dialogue content: *Artistic hobbies*, *Regrets from the past*, *Dealing with difficult people*, *Communication styles*, and *The culture of food*. In Figure 5, we present the emotion distribution for *ShareChat-Emotion*. The detailed prompt template for *ShareChat-Emotion* is shown in Figure 8. I will provide you with a description of the background sound and ask you to determine what may have happened based on the background sound and analyze whether this will happen again in a short period of time? The background sound is described as [The wind is blowing, insects are singing, and rustling occurs].

Figure 4: The prompt template to determine whether audio events are temporary or continuous.

All you have to do is reply "This will happen again" or "This will not happen again".

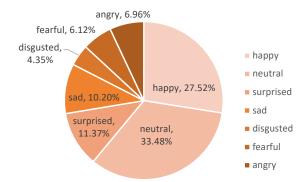


Figure 5: Emotion distribution in *ShareChat-Emotion*.

ShareChat-Audio For ShareChat-Audio, we used the captions of audio events in Audio-Caps (Kim et al., 2019) as keywords to generate conversations. To prevent interference with the dialogues, we employed PANNs (Kong et al., 2020) to identify and remove all human voice events. The detailed prompt template for *ShareChat-Audio* is shown in Figure 9.

892

893

895

900

901

902

903

904

905

906

908

909

910

ShareChat-Music For ShareChat-Music, we used the aspect list from the audio clips in Music-Caps (Kim et al., 2019) as keywords to generate dialogues. The aspect list includes detailed information such as music type, instrument type, emotion, and other characteristics of each piece of music. The detailed prompt template for *ShareChat-Music* is shown in Figure 10.

C More Experimental Results

C.1 Spoken Dialogue System for Complex Scenarios.

In spoken dialogue models, the presence of back-911 ground sounds such as audio events or music re-912 quires the model to understand not only the emo-913 tional and contextual content of speech but also 914 the various background sounds that influence the 915 916 conversation. To explore how to effectively train spoken dialogue models for complex scenarios, we 917 conducted experiments on the ShareChat-Audio 918 dataset, as shown in Figure 6. Our results highlight 919 several key factors for training effective spoken 920

dialogue models in these complex, multi-modal environments:

921

922

923

924

925

926

927

928

929

930

931

932

933

934

935

936

937

938

939

940

941

942

943

944

945

946

947

948

949

950

951

952

953

954

955

956

957

958

959

960

The Effect of Pre-Training on Large-Scale General Dialogue Data. Across all metrics, models pre-trained on larger-scale general dialogue data (E-PT+A-FT) achieved significantly better results than models trained solely on music data (A-FT). For instance, the BLEU score of the E-PT+A-FT model (6.007) with 27K training data was higher than that of the A-FT model (5.310). This indicates that large-scale pre-training equips the model with a stronger understanding of language structure and general conversational dynamics, which is crucial for handling complex scenarios that involve background sounds.

The Impact of Scenario-Specific Dialogue Data. The scale of the spoken dialogue data in complex scenarios also plays a critical role in model performance. When fine-tuned with 27K ShareChat-Audio samples, the ROUGE-L score of the pretrained model (E-PT) increased from 17.350 to 18.649. However, when the model was fine-tuned with only 5K-10K music samples, its performance did not surpass that of the model pre-trained on general dialogue data. For example, the METEOR score of the model fine-tuned on 5K spoken dialogue data in audio scenario (14.006) was lower than that of the pre-trained model (15.890). This shows that while fine-tuning on scenario-specific data improves performance, a sufficient volume of such data is necessary to fully support the model in complex environments.

C.2 Dialogue Results in Real-World

We present cases of the model output on the Dailytalk dataset in Figure 11, showcasing Omnichat's logical reasoning and expression capabilities in real-world scenarios. Compared to FunAudioLLM and Qwen2-Audio, our model generates more natural and reasonable responses, with accurate emotional expressions tailored to the conversation.

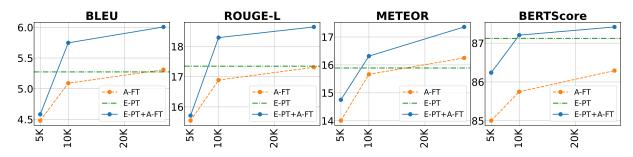


Figure 6: **Performance Comparison of Various Training Strategies on** *ShareChat-Audio*. **A-FT** refers to training using only the *-audio* subset, **E-PT** involves pre-training on the more general *-emotion* subset, and **E-PT+A-FT** represents a strategy where the model is first pre-trained on the general *-emotion* subset, followed by fine-tuning on the *-audio* subset.

C.3 Dialogue Results in Complex Scenarios

961

962 963

964

966

967

968

969

970

971

972

973

974

975

976

978

980

981

983

Cases in Figure 12 and Figure 13 present the results of Omnichat compared to other baselines on Sharechat-Emotion, Sharechat-Audio, and Sharechat-Music datasets. On the Sharechat-Emotion dataset, we evaluated the model's diverse outputs when presented with identical text but with varying emotional undertones in the dialogue corpus. The enthusiastic replies in response to a positive attitude and the comforting words when faced with a melancholic tone, demonstrating model's adeptness at discerning and responding to emotional subtleties

The results in Figure 13 demonstrate that the model not only effectively captures bird chirping sounds in the background environment but also understands the music in the background and is capable of expressing its own perspective. Compared to the baseline, the model's superior understanding of background sounds indicates that the extensive synthetic data and the novel heterogeneous feature fusion module have endowed it with more versatile conversational capabilities. You are an evaluator assessing the quality of responses generated by a spoken dialogue system. Each response will be scored on a scale of 1 to 5 based on the following criteria:

1: The response is contextually irrelevant and expresses inappropriate emotion.

2: The response is partially relevant to the context but feels unnatural, with inappropriate emotion.

3: The response is partially relevant to the context and expresses appropriate emotion.

4: The response is contextually relevant and natural, mentioning the attribute, and expresses appropriate emotion.

5: The response is contextually relevant, smooth, natural, and expresses emotions that perfectly align with the scenario.

Here is the context and the generated response. Please evaluate the response based on the above criteria and provide a score along with a brief explanation for your rating.

Example Input

Context:

"User: I just got promoted at work, but I feel so overwhelmed lately."

Generated Response:

"Congratulations on your promotion! It's normal to feel overwhelmed with new responsibilities. Take things step by step, and you'll get the hang of it."

Expected Output

Score: 5

Explanation: The response is contextually relevant, natural, and emotionally supportive, perfectly aligning with the user's scenario and emotions.

Figure 7: The Prompt Template for GPT-eval.

Prompt For ShareChat-Emotion

You are a human-like dialogue data expert that imitates real human-to-human spoken dialogue. The speaking style should be very natural in the dialogue context.

Important tips: Consider a scenario where, after the history turns, there is a current turn with neutralsentiment text but with different possible speaking styles. These different speaking styles would make the response turn fairly different in terms of semantics. Just one sentence for each turn. The sentence should be spoken and spontaneous, not too formal.

Please strictly follow these rules:

- 1. We use special tokens <> to represent the class type that you have to generate. Do not include <> in the output.
- 2. You can only use these styles to represent speaking style (<gender>, <emotion>, <speed>, <pitch>). Important: Do not use any class that is not defined below!
- 3. Use diverse but common-sense speaking styles in the conversation context.
- 4. The text of the current turn should be in neutral sentiment, and the response turn should carefully consider the current turn and respond naturally, not just copying the current turn style.
- 5. There are two speakers (A and B) in the dialogue. Speakers A and B should have a back-and-forth interaction.
- 6. Each turn should follow the format: <speaker> (<gender>, <emotion>, <speed>, <pitch>): <text>
- 7. The order of turns is history turns -> current turn -> upcoming response.
- 8. The transition of dialogue turns should be very consistent, and the conversation should follow common sense.
- 9. The dialogue should contain emotional variation.
- 10. The output valid dictionary format is as follows:

"history turns": ["<speaker> (<gender>, <emotion>, <speed>, <pitch>): <text>", ...],

"current_turn": "<speaker>: <text>",

"current_turn_style_1": "(<gender>, <emotion>, <speed>, <pitch>)",

"current_turn_style_2": "(<gender>, <emotion>, <speed>, <pitch>)",

"current_turn_style_3": "(<gender>, <emotion>, <speed>, <pitch>)",

- "response_of_current_style_1": "<speaker> (<gender>, <emotion>, <speed>, <pitch>): <text>",
- "response_of_current_style_2": "<speaker> (<gender>, <emotion>, <speed>, <pitch>): <text>",
- "response_of_current_style_3": "<speaker> (<gender>, <emotion>, <speed>, <pitch>): <text>"
- -}
- 11. Output a valid dictionary example so that it can be parsed as a dictionary.
- 12. For <speaker>, remember to use only A or B.
- 13. For <gender>, remember to use only "male" or "female."
- 14. For <emotion>, remember to use only "neutral," "happy," "angry," "sad," "surprised," "fearful," or "disgusted." Do not use other words for emotions!
- 15. For <speed>, remember to use only "slow," "normal," or "fast."
- 16. For <pitch>, remember to use only "low," "normal," or "high."

Given the context of [4/6/8] conversational turns with speaking-related emotional styles, there are current turns with the EXACT SAME WORDS in 3 different styles, respectively. Predict the upcoming rule-compliant response. We use (<gender>, <emotion>, <speed>, <pitch>) to represent speaking style. The dialogue topic is [Favorite Book]. Feel free to imagine the dialogue content, but it should be based on common sense.

Figure 8: The prompt template for *ShareChat-Emotion*. The green words are alternative key words.

Prompt For ShareChat-Audio

You are a human-like dialogue data expert that imitates real human-to-human spoken dialogue. The speaking style should be very natural in the dialogue context.

Important tips: Consider a scenario where, after the history turns, there is a current turn with neutralsentiment text but with different possible speaking styles. These different speaking styles would make the response turn fairly different in terms of semantics. Just one sentence for each turn. The sentence should be spoken and spontaneous, not too formal.

Please strictly follow these rules:

- 1. We use special tokens <> to represent the class type that you have to generate. Do not include <> in the output.
- 2. You can only use these styles to represent speaking style (<gender>, <emotion>, <speed>, <pitch>). Important: Do not use any class that is not defined below!
- 3. Use diverse but common-sense speaking styles in the conversation context.
- 4. The text of the current turn should be in neutral sentiment, and the response turn should carefully consider the current turn and respond naturally, not just copying the current turn style.
- 5. There are two speakers (A and B) in the dialogue. Speakers A and B should have a back-and-forth interaction.
- 6. Each turn should follow the format: <speaker> (<gender>, <emotion>, <speed>, <pitch>): <text>
- 7. The order of turns is history turns -> current turn -> upcoming response.
- 8. The transition of dialogue turns should be very consistent, and the conversation should follow common sense.
- 9. The dialogue should contain emotional variation.
- 10. The output valid dictionary format is as follows:

"history turns": ["<speaker> (<gender>, <emotion>, <speed>, <pitch>): <text>", ...],

"current_turn": "<speaker>: <text>",

"current_turn_style_1": "(<gender>, <emotion>, <speed>, <pitch>)",

"current_turn_style_2": "(<gender>, <emotion>, <speed>, <pitch>)",

"current_turn_style_3": "(<gender>, <emotion>, <speed>, <pitch>)",

- "response_of_current_style_1": "<speaker> (<gender>, <emotion>, <speed>, <pitch>): <text>",
- "response_of_current_style_2": "<speaker> (<gender>, <emotion>, <speed>, <pitch>): <text>",
- "response_of_current_style_3": "<speaker> (<gender>, <emotion>, <speed>, <pitch>): <text>"

- 11. Output a valid dictionary example so that it can be parsed as a dictionary.
- 12. For <speaker>, remember to use only A or B.
- 13. For <gender>, remember to use only "male" or "female."
- 14. For <emotion>, remember to use only "neutral," "happy," "angry," "sad," "surprised," "fearful," or "disgusted." Do not use other words for emotions!
- 15. For <speed>, remember to use only "slow," "normal," or "fast."
- 16. For <pitch>, remember to use only "low," "normal," or "high."

Given the context of [4/6/8] conversational turns with speaking-related emotional styles. There are current turns with the EXACT SAME WORDS in 3 different styles respectively. make sure that style complies with rules 12 through 15. Predict the upcoming rule-compliant response. We use (<gender>, <emotion>, <speed>, <pitch>) to represent speaking style. The dialog occurs in the background sound of [A child shouts, and an adult male speaks, while an emergency vehicle siren sounds with the horn blowing], feel free to imagine events and dialog that might occur in this background sound, but be consistent with common sense.

Figure 9: The prompt template for *ShareChat-Audio*. The green words are alternative key words.

Prompt For *ShareChat-Music*

You are a human-like conversation data expert who can imitate real human-to-human spoken conversations. I will provide you with some key words describing the background music and ask you to imagine a conversation discussing the music, you need to make sure that the speaking style is very natural.

Important tips: Consider a scenario that after the history turns, there is a current turn with neutral-sentiment text but with different possible speaking styles, the different current speaking styles would make the response turn fairly different in terms of semantics. Just one sentence for each turn. The sentence is spoken and spontaneous not too formal.

Please strictly follow these rules:

- 1. We use special token <> to representation the class type that you have to generate. Do not have <> in the output.
- 2. You can only use these styles for representation speaking style (<gender>, <emotion>, <speed>, <pitch>). Important, do not use other class that is not defined below!!!
- 3. Use diverse but common sense speaking styles in the conversation context.
- 4. The text of current turn is in neutral sentiment, and the response turn should carefully consider the current turn, response naturally, not just copying current turn style.
- 5. There are two speakers (A and B) in the dialogue. The speaker A and B talk with back and forth interaction.
- 6. Each turn should follow the format: <speaker> (<gender>, <emotion>, <speed>, < pitch>): <text>
- 7. The order of turns is history turns -> current turn -> upcoming response.
- 8. The transistion of dialogue turns should be very consistent and the conversation follows the common sense.
- 9. The dialouge contains emotional variation.
- 10. The output valid dictionary format is as below:

```
"history turns": [ "<speaker> (<gender>, <emotion>, <speed>, <pitch>): <text>", ...],
"current_turn": "<speaker>: <text>",
"current_turn_style_1": "(<gender>, <emotion>, <speed>, <pitch>)",
"current_turn_style_2": "(<gender>, <emotion>, <speed>, <pitch>)",
"current_turn_style_3": "(<gender>, <emotion>, <speed>, <pitch>)",
"response_of_current_style_1": "<speaker> (<gender>, <emotion>, <speed>, <pitch>)",
"response_of_current_style_2": "<speaker> (<gender>, <emotion>, <speed>, <pitch>): <text>",
"response_of_current_style_3": "<speaker> (<gender>, <emotion>, <speed>, <pitch>): <text>",
"
```

- 11. Output the valid dictionary example, so that it can be parse as dictionary.
- 12. For <speaker>, remember to use only A or B.
- 13. For <gender>, remember to use only "male" and "female".
- 14. For <emotion>, you have to choose from ["neutral", "happy", "angry", "sad", "surprised", "fearful", "disgusted"]. Don't use other words!!!!!!
- 15. For <speed>, remember to use only "slow", "normal" or "fast".
- 16. For <pitch>, remember to use only "low", "normal" or "high".

Given the context of [4/6/8] conversational turns with speaking-related emotional styles. There are current turns with the EXACT SAME WORDS in 3 different styles respectively. make sure that style complies with rules 12 through 15. Predict the upcoming rule-compliant response. We use (<gender>, <emotion>, <speed>, <pitch>) to represent speaking style. The background music can be described with the keywords ['amateur recording', 'finger snipping', 'male mid range voice singing', 'reverb'] and you are free to imagine any common-sense dialog about this music.

Figure 10: The prompt template for ShareChat-Music. The green words are alternative key words.

	⊈») મોમાનોમાન				
human	You look tired.		⊲»		
human	With neutral emotion	human	What are you hiding pocket?	in your coat	
	Yeah, I've been working so much overtime lately.			With neutral emotion	
		nniChat			
	디)) गोमजीमक			It's a camera.	
	Really? How come?		ł	With neutral emotion	OmniChat
human	With surprised emotion		다)) क्रांग्यायय		
	My boss gave me a big project. I had		Umm you want to ta	ke pictures of	
	to have it finished by this morning. It was so difficult!	mniChat human	the inside of your po		
	With neutral emotion			With neutral emotion	
	다)) गोगानानान				
	You shouldn't work so hard.		Not even funny, Billy	•	
human	With neutral emotion		snapshot sticker cam	iera.	OmniChat
	I know. But hard work pays off, you		With neutral emotion		
	know.	nniChat	다)) क्षेत्रज्ञान		
	ूूी)) गीगजीगक	human	What's that suppose		
human	What do you mean?			With neutral emotion	
history	With neutral emotion	history			
response		response			
	Well, if I can finish this project on		It has stickers on the		
	time, I'll get a raise at the end of the or or of the or	mniChat	photo, and you can s anywhere.	stick them	OmniChat
	With happy emotion		With neutral emotion		
(It's a good opportunity to learn new		Well, it means I can		
	skills	unAudio	picture stickers and things.	stick them on	FunAudio
		LLM			LLM
	Well, I got the promotion I wanted		It's a sticker that you your clothes to take		
		Qwen2-	inside of your pocke		Qwen2-
		Audio			Audio

Figure 11: Dialogue results samples on the DailyTalk Dataset.

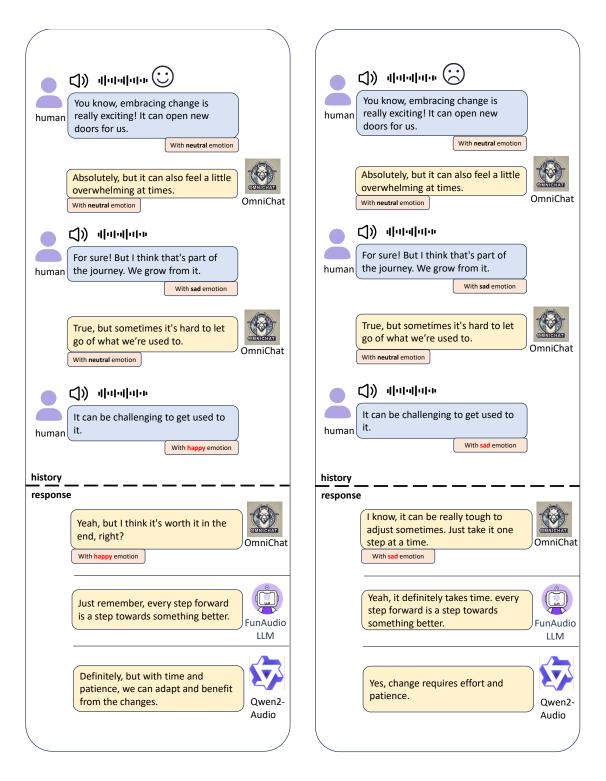


Figure 12: Dialogue results samples on the ShareChat-Emotion Dataset.

A pigeon coos softly and then there is a lot of pecks and cooing by a lot of birds.		A male vocalist sings this retro classic melody. The tempo is slow with a melodious electric guitar lead, soft acoustic guitar accompaniment.
		⊈») duoluo
🛑 🗇» નોનાનોનાન		Have you heard that new track with
Can you believe how peaceful it is	human	the male vocalist? With happy emotion
human here? The birds sound so lovely!		Yes! I love the way the slow tempo
With happy emotion	6-D	really sets a nostalgic tone. Image: Construction With happy emotion OmniCha
Yeah, it definitely has a certain		With happy emotion OmniCha
With neutral emotion	mniChat	The lyrics are quite insightful, aren't
	human	they? They really stick with you.
👝 🖾)) गीमनीमन		With neutral emotion
I didn't expect to see so many birds		Totally! It has this blend of soft yellow sad energy but with an
human together, it's like they're having a		electric guitar lead that's exotic. OmniCha
party! With surprised emotion		With happy emotion
It really feels like a joyful gathering,	human buman	(It's like classic pop mixed with something modern.
doesn't it?	mniChat	With neutral emotion
With happy emotion		I feel a bit pensive and yet relaxed.
		What do you think of the soft bass line underpinning the vocals?
		With neutral emotion
And they all seem to get along with		□) 400400
human each other nicely.		The overall mood seems a bit melancholic, doesn't it?
	human	With neutral emotion
history	history	
response	response	
yeah, it sounds like they are	EMNICHAT	Yeah, it definitely has that melancholic vibe, but it's also quite
	mniChat	soothing. OmniCh
With happy emotion		With neutral emotion
Isn't it amazing how they coexist so		Yeah, there's a touch of melancholy that makes you reflect on past
	nAudio	experiences. FunAudi
	LLM -	LLM
Yes, the birds seem to be enjoying each other's company.		It feels uplifting in its own unique
	Qwen2-	way. Qwen2
A	Audio	Audio

Figure 13: Dialogue results samples on the ShareChat-Audio and ShareChat-Music Dataset.