

# Efficient Worker Recruitment Approach Based on Social Incentive Diffusion in Mobile Crowdsourcing

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**Abstract**—With the advancement of mobile devices and wireless communication technology, Mobile Crowdsourcing (MCS) has emerged as a paradigm for recruiting workers to complete tasks at specific locations. As a variant, social MCS has been proposed to facilitate large-scale collaborative tasks among multiple workers, leveraging MCS social network to expand the worker pool and enhance task utility. This paper introduces the Worker Recruitment approach based on Social Diffusion (WRSD). To model and incentivize workers' social diffusion behavior towards task information, we designed a Social Trust Prediction (SoTP) framework using Graph Convolutional Networks (GCNs) and a social incentive mechanism. For effective worker-task matching, we integrated cross-modal social recommendation data using Graph Attention Networks (GATs) within a Social Task Recommendation (SoTR) framework. The WRSD problem is then modeled as a Constrained Multi-attribute Combinatorial Optimization (CMCO) problem under budget constraints. We define a heuristic neighborhood search strategy and propose the Variable Neighborhood Tabu Search (VNTS) algorithm to solve the WRSD problem, achieving an approximately optimal worker solution for each task. Comprehensive experiments conducted on three real-world datasets validate the effectiveness and efficiency of the proposed approach.

**Index Terms**—Mobile Crowdsourcing, Worker Recruitment, Social Network, Optimization Algorithm, Graph Neural Network

## I. INTRODUCTION

With the rapid development and widespread application of wireless sensing devices and wireless communication technologies, MCS has emerged as a prominent paradigm. MCS leverages the sensing and computing capabilities of large-scale mobile devices to collect, process, and analyze data, thereby completing spatio-temporal tasks in the real world [?], [?], [?], [1]. Typically, MCS involves task publishers, workers, and the MCS platform [2], [3]. Task publishers release specific

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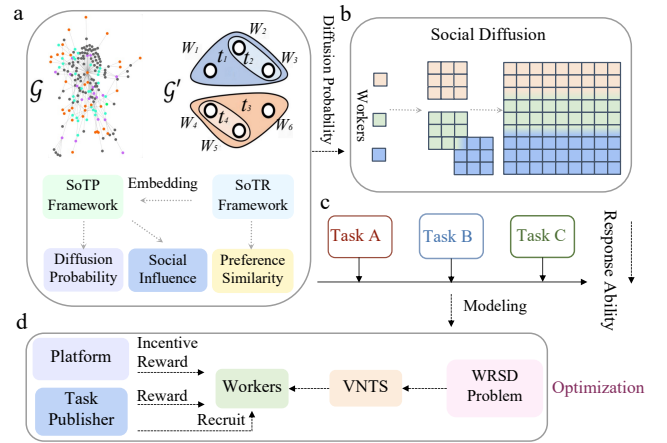


Fig. 1: Illustration of WRSD Framework.

tasks based on their requirements, and qualified workers proceed to designated locations to perform the tasks. Upon task completion, task publishers pay rewards to the workers [?], [4]. The MCS platform is responsible for recruiting qualified workers for tasks, incentivizing value-creating interactions [?], [5], and coordinating the matching between task publishers and workers [?], [6]. A key challenge in MCS worker recruitment research is how to recruit high-quality workers for tasks within a given task budget. Existing recruitment approaches usually consider only the individual attributes of workers, such as spatial, temporal, and ability attributes, while neglecting their social attributes [7]. It has been observed that workers could diffuse task information with cross-platform social friends via social network interactions, improving task execution utility [5], [8]. However, when modeling this social diffusion process, existing approaches often rely on fixed trust rules, which fail to capture the complex nonlinear relationships within social networks [9], [10]. Moreover, incentivizing workers' social diffusion behavior is crucial for maintaining the stability of this process. Therefore, the first challenge identified in this paper is how to effectively model and incentivize workers'

social diffusion processes toward task information.

In social MCS, strong social relationships could motivate workers to diffuse task information to social friends and actively participate in the execution of tasks [11]. Studies have shown that higher levels of sociality correspond to higher completion rates of tasks [12]. Additionally, by leveraging social relationships, workers may exert some pressure on their social friends to better execute tasks, thereby improving task quality [13], [14]. Privacy problems are also somewhat alleviated within social networks, as friends are less likely to disclose each other's privacy [?], [15]. Existing recruitment approaches often consider only single-hop social relationships between workers [16]. However, trust propagation is inherently multi-hop. For instance, the social relationships between workers are unobserved, but they can build trust indirectly through mutual friends [15]. Therefore, the second challenge identified in this paper is how to predict unobserved social relationships between workers.

Additionally, before accepting tasks, workers typically rate different tasks based on individual rationality. Existing worker recruitment approaches often use historical preference data to match workers with tasks [17]. However, these preference ratings are generally limited, and for unknown tasks, workers' preference ratings are missing. It has been found that a social network can be used to enhance the prediction of missing preference ratings [18]. Workers who are social friends with each other often have similar preferences for tasks. Therefore, how to predict preference ratings between workers and tasks is identified as the third challenge in this paper. Finally, how to model and solve the WRSD problem is another challenge faced in this paper.

To address the aforementioned challenges, this paper proposes a more suitable WRSD framework, as illustrated in Fig. 1. Firstly, SoTR framework based on GATs is designed to predict preference ratings between workers and tasks by integrating cross-modal trust and recommendation features combined with an attention mechanism. Secondly, SoTP framework based on GCNs is designed. Initial embeddings are obtained through pre-training on SoTR framework, followed by the independent propagation of workers as trustor and trustee features to accurately predict social relationships between workers. Based on the workers' social relationships, the social diffusion process towards task information is modeled, and a social incentive mechanism is proposed to motivate the workers' social diffusion behavior. Finally, considering workers' social influence, preference similarity, task response ability and recruited worker scale, the WRSD problem is modeled as a CMCO problem. A heuristic neighborhood search strategy is defined, and a specific VNTS algorithm is proposed to solve the WRSD problem, resulting in the approximate optimal workers solution for tasks.

The main contributions of this paper are summarized as follows:

- SoTR and SoTP frameworks based on GATs and GCNs respectively are designed, integrating cross-modal social network and social recommendation networks to achieve

accurate predictions of workers' preference ratings for tasks and social relationships between workers.

- The social diffusion process of workers toward task information is modeled and incentivized based on workers' social relationships, expanding the worker recruitment solution space.
- The WRSD problem is modeled as a CMCO problem under budget constraints, considering workers' social influence, preference similarity, task response ability, and recruited worker scale. A heuristic neighborhood search strategy is defined, and the VNTS algorithm is designed to solve the WRSD problem, obtaining an approximately optimal worker solution.
- Extensive experiments are conducted on three real-world social recommendation datasets, demonstrating that the proposed approach outperforms the state-of-the-art approaches in the literature.

## II. RELATED WORK

### A. Social Diffusion in MCS

As a large number of workers establish social relationships on the MCS platform, a large and stable social network is formed, allowing task and worker information to be disseminated through these networks [8]. Many researchers have studied task diffusion models. Wang *et al.* [9] proposed the Acceptance-Aware Worker Recruitment (AWR) approach for MCS, defining the probability of task diffusion among workers as the ratio of common friends to total friends, and randomly diffusing tasks based on this probability. Wang *et al.* [19] designed a worker recruitment algorithm using social relationships and mobility trajectories of workers, greedily selecting workers by observing the geographic interdependencies between friends in the social network. Chen *et al.* [10] proposed a task recommendation algorithm for MCS, aiming to maximize task completions by utilizing the social network for task diffusion based on the proportion of common friends among workers. Xiao *et al.* [20] addressed the problem of maximum span-sensitive task allocation in social network, proposing to use workers' mobility to diffuse tasks among workers with overlapping locations, relying on social relationships for autonomous coordination in task execution. Although this paper also considers task diffusion in social network, the fundamental difference lies in the consideration of the diffusion range. In the aforementioned studies, task diffusion is based on observed social relationships, while this paper predicts social relationships between workers who are socially reachable but not observed, thereby significantly expanding the task diffusion range compared to the approaches in the aforementioned studies.

### B. Worker Recruitment in MCS

Worker recruitment has always been a critical issue in MCS research, with a focus on how to recruit suitable workers for tasks [21]. Several approaches have been proposed. Wang *et al.* [17] proposed a graph theory-based algorithm to solve the single-round worker recruitment problem and an Multi-armed

Bandit (URMB) model for multi-round recruitment under budget constraints, aiming to maximize data quality. Zhan *et al.* [15] proposed a tabu search recruitment algorithm to maximize task completion under privacy loss constraints. Gao *et al.* [22] proposed a Learning-based Credible Participant Recruitment Strategy (LC-PRS) to recruit trustworthy workers and inspire them to contribute high-quality data, aiming to maximize the benefits of platform and worker. Gao *et al.* [23] converted the problem of unknown worker quality into an multi-armed bandit problem, proposing a UCB-based worker recruitment algorithm. However, the worker recruitment approaches proposed in the aforementioned studies typically target fixed or isolated MCS worker sets, which are not suitable for the WRSD problem that considers the social diffusion of tasks.

### III. SYSTEM MODEL AND PROBLEM FORMULATION

#### A. System Model

In this section, the definitions of terms and process descriptions involved in the approach in this paper will be elaborated upon.

**Definition 1: Worker.** The worker set is represented as  $W = \{w_1, w_2, \dots, w_m\}$ . This set is dynamically changing to accommodate worker  $w_i \in W$  to invite social friends through social diffusion to join  $W$ . The historical task interaction set of  $w_i \in W$  is represented as  $I(w_i) = \{t_1, \dots, t_k\}$ . The location of  $w_i$  is represented as  $loc_i = \{lon_i, lat_i\} \in L$ . The MCS social network is denoted as  $G = (V_w, E, \Theta)$ , where  $V_w$  represents the set of social workers, including  $w_i \in W$  and their social friends.  $e_{ij} \in E$  denotes the directed social relationship between  $w_i$  and  $w_j$ , and  $\theta_{ij}$  denotes the trust score of social relationship between  $w_i$  and  $w_j$ .  $\theta_{ij} = 1$  denotes that  $w_i$  trusts  $w_j$ , while  $\theta_{ij} = 0$  denotes that  $w_i$  does not trust  $w_j$ .

**Definition 2: Task.** The set of tasks is represented as  $T = \{t_1, t_2, \dots, t_n\}$ . The historical worker interaction set of  $t_j \in T$  is represented as  $I(t_j) = \{w_1, \dots, w_k\}$ . The location of  $t_j$  is represented as  $loc_j = (lon_j, lat_j) \in L$ . The budget of  $t_j$  for worker recruitment is represented as  $\beta_j$ . Furthermore, a hypergraph  $G' = (V_w, V_t, E_w, E_t, R)$  is introduced to represent heterogeneous worker-task elements, as shown in Fig. 2a. In  $G'$ ,  $V_t$  represents the set of historical tasks,  $E_t = \{I(t_j), \forall t_j \in V_t\}$  represents the set of task hyperedges,  $E_w = \{I(w_i), \forall w_i \in V_w\}$  represents the set of worker hyperedges, and  $R$  represents the set of preference ratings. It is noteworthy that the preference rating of  $w_i$  for  $t_j$  is equal to the preference rating of  $t_j$  for  $w_i$ , i.e.,  $r_{ij} = r_{ji}$ .

**Definition 3: Social Reachability.** Social reachability refers to workers being connected through direct or indirect social relationships. If  $w_i$  can connect to  $w_j$  via a series of social friends, they are socially reachable, i.e.,  $sr_{ij} = 1$ . Specifically, as shown in Fig 2.b,  $w_1$  has a direct social relationship with  $w_2$ , and  $w_2$  has a direct social relationship with  $w_3$ . According to the definition of social reachability,  $w_1$  is socially reachable to  $w_2$  because of their direct social relationship, and  $w_1$  is socially reachable to  $w_3$  despite the lack of a direct social relationship, as they are connected through  $w_2$  via the social

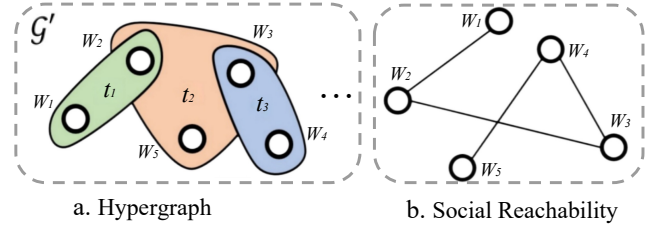


Fig. 2: Illustration of hypergraph  $G'$  and social reachability.

chain  $w_1-w_2-w_3$ .

**Definition 4: Social Diffusion.** Based on social reachability, the cross-layer social diffusion nature of workers towards tasks in MCS social network is further considered. Specifically, a worker diffuses task information to their social friends, who then further diffuse task information to their own social friends, forming a multi-layer social diffusion model. The dynamic diffusion process is modeled based on social diffusion probabilities. The social diffusion probability  $df_{ij}$  from  $w_i$  to  $w_j$  is calculated as follows:

$$df_{ij} = p(\tilde{\theta}_{ij} = 1) \text{ if } p(\tilde{\theta}_{ij} = 1) > p(\tilde{\theta}_{ij} = 0) \quad (1)$$

where  $p(\tilde{\theta}_{ij} = 1)$  represents the predicted probability that  $\tilde{\theta}_{ij} = 1$ .  $\tilde{\theta}_{ij}$  denotes the predicted trust score from  $w_i$  to  $w_j$ . For  $t_j$ , the worker recruitment solution space  $Sp_j$  is obtained through social diffusion and calculated as follows:

$$Sp_j = \{W \cup w_v\} \forall w_v \in W_{sr}^u, \forall w_u \in W \text{ if } df_{uv} > rd \quad (2)$$

where  $rd \in [0, 1]$  is defined as the random variable for social diffusion determination.  $W_{sr}^u$  represents the socially reachable set of  $w_u$ . Due to the impact of social diffusion probability, the social diffusion process becomes more difficult with higher diffusion layers.

**Definition 5: Social Influence.** The worker's social influence is a key factor affecting task utility. Through the MCS social network, workers could seek help from their social friends either directly or indirectly, thereby improving task utility. Specifically, a worker's social influence is determined by two factors: the number of socially reachable workers and the social diffusion probability. The social influence of  $w_i$ , denoted as  $si_i$ , is calculated as follows:

$$si_i = \sum_{w_j \in W_{sr}^i} df_{ij} \quad (3)$$

**Definition 6: Preference Similarity.** The preference similarity between workers and tasks is crucial for task utility. Higher preference similarity means workers are more willing and better able to complete tasks, resulting in greater task utility, benefiting both parties. Therefore, SoTR framework, based on GATs, is designed to precisely extract preference features between workers and tasks, as detailed in Section 4. After the release of  $t_j$ , the predicted preference rating  $r'_{ij}$  is obtained based on the preference features of  $w_i$  and  $t_j$ , and mapped

as the preference similarity of  $w_i$  for  $t_j$ . The preference similarity, denoted as  $p_{ij}$ , is calculated as follows:

$$p_{ij} = W_{MLP}[\mathbf{h}_i^w \otimes \mathbf{h}_j^t]_{MLP} \quad (4)$$

where  $\otimes$  represents the concatenation operation.  $\mathbf{h}_i^w$  represents the preference vector of  $w_i$ , and  $\mathbf{h}_j^t$  represents the preference vector of  $t_j$ .  $W_{MLP}$  represents the weight matrix of the Multi-Layer Perceptron (MLP).

**Definition 7: Task Response Ability.** A worker's task response ability is a key factor affecting task utility. Strong task response ability means that workers could quickly arrive at the task location and execute the task. Therefore, a worker's task response ability is closely related to the distance between the worker and the task as well as the worker's mobility speed. The task response ability of  $w_i$  to  $t_j$ , denoted as  $tr_{ij}$ , is calculated as follows:

$$tr_{ij} = \frac{\max(tm) - \frac{dist_{ij}}{v_i}}{\max(tm) - \min(tm)} \quad (5)$$

where  $\frac{dist_{ij}}{v_i}$  represents the task response time of  $w_i$  for  $t_j$ .  $dist_{ij}$  represents the distance between  $w_i$  and  $t_j$ .  $v_i$  represents the mobility speed of  $w_i$ .  $\max(tm)$  represents the longest task response time among the workers in  $Sp_j$ , while  $\min(tm)$  represents the shortest task response time among the workers in  $Sp_j$ .

**Definition 8: Task Utility.** After the release of  $t_j$ , the task utility  $Tu_j$  is calculated by comprehensively considering the social influence  $si_i$ , preference similarity  $p_{ij}$ , task response ability  $tr_{ij}$  of  $w_i \in Sp_j$ , and the recruited worker scale  $|W_j|$ . The calculation is as follows:

$$Tu_j = |W_j| \sum_{i \in W_j} \Lambda_{ij}, W_j \subseteq Sp_j \quad (6)$$

$$\Lambda_{ij} = \xi \cdot si_i \cdot p_{ij} \cdot tr_{ij} \quad (7)$$

where  $\xi$  represents the value coefficient,  $W_j$  represents the set of recruited workers for  $t_j$ , and  $\Lambda_{ij}$  represents the value of  $w_i$  for  $t_j$ .

**Definition 9: Reward.** Considering the energy consumption of  $w_i \in W_j$  during the execution of  $t_j$ , the reward  $cr_{ij}$  paid by  $t_j$  to  $w_i$  is calculated as follows:

$$cr_{ij} = \gamma \cdot dist_{ij} \quad (8)$$

where  $\gamma$  represents the distance reward coefficient.

**Definition 10: Incentive Reward.** The social incentive mechanism based on the economic theory of decreasing rewards is designed, taking into account the dynamic changes in the number of workers. Initially, higher incentive rewards are paid by the MCS platform to those who successfully achieve social recruitment when the number of workers in  $W$  is low. Social recruitment is defined as workers inviting their social friends to join the MCS platform and be recruited for tasks. As the number of workers in  $W$  increases, new workers are encouraged to join the MCS platform by the same-side network effect in the MCS social network [24]. Subsequently, the MCS platform gradually reduces the incentive rewards to

promote earlier participation in social recruitment, with later participation yielding lower rewards. Overall, the worker base of the MCS platform is rapidly expanded by this mechanism. Specifically, after  $t_j$  is released, the dynamic incentive reward  $ci_{ij}$  for  $w_i$  who successfully achieve social recruitment is calculated as follows:

$$ci_{ij} = \kappa \cdot \sum_{w_u \in \{W_j \cap W_{sr}^i\}} \frac{\Lambda_{uj}}{|W|} \quad (9)$$

where  $\kappa$  represents the incentive reward coefficient.

## B. Problem Formulation

Given  $\forall t_j \in T$ , the task utility  $Tu_j$  is calculated by considering the preference similarity  $p_{ij}$ , social influence  $si_i$ , task response ability  $tr_{ij}$  of each worker  $w_i \in Sp_j$ , and the recruited worker scale  $|W_j|$ . Under the budget  $\beta_j$  constraint, workers are recruited for  $t_j$  to maximize  $Tu_j$ . Formally, the WRSD problem is formulated as a CMCO problem as follows:

$$\text{Maximize} \quad \sum_{j \in T} Tu_j \quad (10)$$

$$\text{s.t.} \quad \sum_{i \in W_j} cr_i \leq \beta_j, \forall t_j \in T, W_j \subseteq Sp_j \quad (11)$$

The WRSD problem is NP-Hard.

**Proof:** In the WRSD problem framework, there exists a series of items (corresponding to different workers), each with a certain value (corresponding to the worker's value) and a certain weight (corresponding to the worker's reward). Each knapsack (corresponding to a task) has a certain weight capacity (representing the task's budget). The objective is to select a combination of items that brings the maximum value without exceeding the knapsack's weight limit. Given that the knapsack problem is known to be NP-hard, the WRSD problem could be transformed into the knapsack problem using polynomial time reduction approaches, thereby confirming that the WRSD problem is also NP-hard.

## IV. PROPOSED FRAMEWORK

SoTR and SoTP frameworks, based on GATs and GCNs, respectively, are shown in Fig. 3a and Fig. 3b, respectively.

### A. SoTR Framework

SoTR framework comprises four components: 1) The embedding layer for initializing worker embeddings and task embeddings. 2) The worker modeling layer for learning latent features of workers. 3) The task modeling layer for learning latent features of tasks. 4) The prediction layer for predicting workers' preference ratings for tasks to learn model parameters.

**1) Embedding Layer:** The data in the social task recommendation system includes social data between workers and interaction data between workers and tasks. These data are modeled as a MCS social network  $G$  and a worker-task interaction hypergraph  $G'$ . The MCS social network captures social relationships between workers, where mutually trusted workers tend to exhibit similar task preferences, reflected in

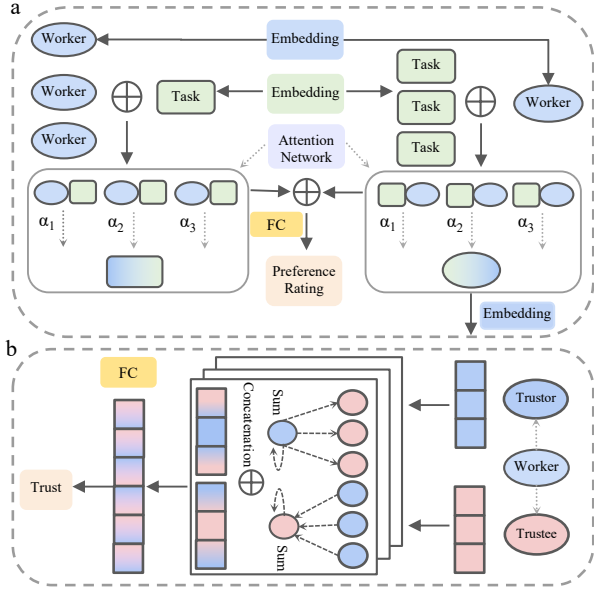


Fig. 3: Illustration of SoTR and SoTP Frameworks.

their closely aligned preference ratings for tasks. To this end, the Node2Vec pre-training method is employed to extract local and global trust structure features of workers in  $G$ , which are then used as the initial embeddings for  $w_i \in V_w$  in the SoTR framework, denoted as  $e_i \in R^{D_e \times 1}$ . Additionally, random embeddings are used to generate initial embeddings for  $t_j \in V_t$ , denoted as  $e_j \in R^{D_e \times 1}$ .

2) *Task Modeling Layer*: Since  $G'$  encompasses both interactions between tasks and workers as well as preference ratings, the modeling of task interaction awareness  $x_{ji}$  must account for both interaction features and preference rating features. Specifically,  $x_{ji}$  is formulated by fusing the interaction information from  $t_j \in V_t$  to  $w_i \in I(t_j)$  with the preference rating  $r_{ji}$ , with its calculation detailed as follows:

$$\mathbf{x}_{ji} = g_t \cdot [e_i \otimes e_{r_{ji}}] \quad (12)$$

where  $e_i$  represents the embedding vector of  $w_i$ , and  $e_{r_{ji}}$  represents the embedding vector of  $r_{ji}$ .  $g_t$  represents the weight matrix of MLP for task interaction. Next, the worker aggregation is employed to learn the task preference vector  $\mathbf{h}_j^t$  for  $t_j \in V_t$ . Specifically, worker aggregation for  $t_j$  is performed by weighted aggregation of  $x_{ji}$ , where  $w_i \in I(t_j)$ , to better learn  $\mathbf{h}_j^t$ . Mathematically, the worker aggregation for  $t_j$  to obtain  $\mathbf{h}_j^t$  is calculated as follows:

$$\mathbf{h}_j^t = \sigma \left( \mathbf{W}_{agg}^t \cdot \left\{ \sum_{w_i \in I(t_j)} \frac{\exp(\alpha_{ji})}{\sum_{w_i \in I(t_j)} \exp(\alpha_{ji})} x_{ji} \right\} + \mathbf{b} \right) \quad (13)$$

$$\alpha_{ji} = \mathbf{W}_2 \cdot \sigma(\mathbf{W}_1 \cdot [x_{ji} \otimes e_j] + \mathbf{b}_1) + \mathbf{b}_2 \quad (14)$$

where  $\alpha_{ji}$  represents the attention score of  $x_{ji}$ , parameterized by a two-layer neural network.  $e_j$  represents the embedding vector of  $t_j$ .  $\mathbf{W}_{agg}^t$ ,  $\mathbf{W}_1$ , and  $\mathbf{W}_2$  represents the trainable

parameters of the SoTR model.  $\mathbf{b}_1$  and  $\mathbf{b}_2$  represents the trainable bias terms of the SoTR model.

3) *Worker Modeling Layer*: By introducing the worker interaction awareness  $x_{ij}$  from  $w_i \in V_w$  to  $t_j \in I(w_i)$ , the interaction process from  $w_i$  to  $t_j$  is formulated.  $x_{ij}$  integrates the interaction information from  $w_i$  to  $t_j$  with the preference rating  $r_{ij}$ , calculated as follows:

$$x_{ij} = g_w \cdot [e_j \otimes e_{r_{ij}}] \quad (15)$$

where  $e_{r_{ij}}$  represents the embedding vector of  $r_{ij}$ , and  $g_w$  represents the weight matrix of MLP for worker interaction. Next, task aggregation is used to learn the preference vector  $\mathbf{h}_i^w$  of  $w_i$ . Specifically, task aggregation for  $w_i$  is performed by weighted aggregation of  $x_{ij}$ , where  $t_j \in I(w_i)$ , to better learn  $\mathbf{h}_i^w$ . Mathematically, the task aggregation for  $w_i$  to obtain  $\mathbf{h}_i^w$  is calculated as follows:

$$\mathbf{h}_i^w = \sigma \left( \mathbf{W}_{agg}^w \cdot \left\{ \sum_{t_j \in I(w_i)} \frac{\exp(\alpha_{ij})}{\sum_{t_j \in I(w_i)} \exp(\alpha_{ij})} \mathbf{x}_{ij} \right\} + \mathbf{b} \right) \quad (16)$$

$$\alpha_{ij} = \mathbf{W}_2 \cdot \sigma(\mathbf{W}_1 \cdot [\mathbf{x}_{ij} \otimes \mathbf{e}_i] + \mathbf{b}_1) + \mathbf{b}_2 \quad (17)$$

where  $\alpha_{ij}$  represents the attention score of  $x_{ij}$ , parameterized by a two-layer neural network.

4) *Prediction Layer*: After aggregation, the preference vectors of workers and tasks (i.e.,  $\mathbf{h}_i^w, \forall w_i \in V_w$  and  $\mathbf{h}_j^t, \forall t_j \in V_t$ ) are obtained, concatenated, and then input into an MLP for preference rating prediction:

$$h_0 = [\mathbf{h}_i^w \otimes \mathbf{h}_j^t] \quad (18)$$

$$h_l = \sigma(\mathbf{W}_l \cdot h_{l-1} + \mathbf{b}_l) \quad (19)$$

$$r'_{ij} = \mathbf{W}_p \cdot h_l \quad (20)$$

where  $l$  denotes the number of hidden layers.  $r'_{ij}$  represents the predicted preference rating of  $w_i$  for  $t_j$ .  $\mathbf{W}_l, \mathbf{W}_p$  denotes the trainable weight matrices of MLP, and  $\mathbf{b}_l$  represents the trainable bias terms of MLP. To update model parameters, the mean squared error loss function  $L'$  is used as the objective function, defined as follows:

$$L' = \frac{1}{|O|} \sum_{i,j \in O} (r'_{ij} - r_{ij})^2 \quad (21)$$

where  $|O|$  is the number of observed preference ratings.  $r_{ij}$  denotes the ground truth preference rating of  $w_i$  for  $t_j$ .

### B. SoTP Framework

SoTP framework consists of four parts: 1) the embedding layer for initializing worker embedding; 2) the trust aggregation layer to learn trust features of workers; 3) the trusted aggregation layer to learn the trusted features of workers; 4) the prediction layer to learn model parameters by predicting social relationships between workers.



1) *Embedding Layer*: The initial embedding of each  $w_u \in V_w$  in SoTP model is obtained through pre-training on SoTR model, denoted as  $\mathbf{h}_u^w \in R^{D_e \times 1}$ . This ensures that the initial embeddings of workers contain task preference features, enriching the trust features of workers during the training of SoTP model. Specifically, the initial trust vector  $h_O^0[u]$  and initial trusted vector  $h_I^0[u]$  of  $w_u \in V_w$  are given as follows:

$$h_O^0[u] = \mathbf{h}_u^w \quad (22)$$

$$h_I^0[u] = \mathbf{h}_u^w \quad (23)$$

2) *Trust Aggregation Layer*: Due to the asymmetric nature of social relationships, workers could play both the roles of trustor and trustee [15], [25]. First, considering workers as trustors propagating trust, the trust interaction vector  $At_{uv}^l$  of  $w_u$  trusting  $w_v$  is calculated as follows:

$$At_{uv}^l = h_O^{l-1}[v] \otimes \{W_{uv}^l \cdot \theta_{uv}\} \quad (24)$$

where  $l$  represents the propagation layers.  $W_{uv}^l$  denotes the trainable weight matrix of the trust interaction at layer  $l$ . Further, trust aggregation is used to learn the trust features of workers as trustors. Specifically, trust aggregation is used to calculate the degree to which a worker trusts other workers. The more a worker trusts others, the higher their trust degree. Mathematically, the trust aggregation to obtain the worker trust vector  $h_O^l$  is calculated as follows:

$$h_O^l = \sigma \left( W_O^l \left( \tilde{A} At^l \right) + b_O^l \right) \quad (25)$$

where  $W_O^l$  denotes the trainable weight matrix of the trust aggregation at layer  $l$ ,  $b_O^l$  represents the trainable bias term of the trust aggregation at layer  $l$ , and  $\tilde{A}$  represents the adjacency matrix.

3) *Trusted Aggregation Layer*: Considering workers as trustees propagating trust, the trusted interaction vector  $Pt_{vu}^l$  of  $w_u$  trusted by  $w_v$  is calculated as follows:

$$Pt_{vu}^l = h_I^{l-1}[v] \otimes \{W_{vu}^l \cdot \theta_{vu}\} \quad (26)$$

where  $W_{vu}^l$  denotes the trainable weight matrix of the trusted interaction at layer  $l$ . Trusted aggregation is used to learn the trusted features of workers as trustees. Trusted aggregation is used to calculate the degree to which a worker is trusted by other workers. The more a worker is trusted by others, the higher their trusted degree. Mathematically, the trusted aggregation to obtain the worker trusted vector  $h_I^l$  is calculated as follows:

$$h_I^l = \sigma \left( W_I^l \left( \tilde{A}^T Pt^l \right) + b_I^l \right) \quad (27)$$

where  $W_I^l$  denotes the trainable weight matrix of the trusted aggregation at layer  $l$ , and  $b_I^l$  represents the trainable bias term of the trusted aggregation at layer  $l$ .

4) *Prediction Layer*: The trust vector  $h_O^l[u]$  of  $w_u \in V_w$  at layer  $l$  and the trusted vector  $h_I^l[v]$  of  $w_v \in V_w$  at layer  $l$  are concatenated, and then input into a Fully Connected (FC) layer for predicting the social relationship, the predict trust score  $\tilde{\theta}_{uv}$  of social relationship is calculated as follows:

$$\tilde{\theta}_{uv} = \sigma \left( W_{fc} \cdot (h_O^l[u] \otimes h_I^l[v]) \right) \quad (28)$$

where  $W_{fc}$  represents the FC matrix. Then, cross-entropy loss is utilized as the optimization objective to train the model parameters, quantifying the discrepancy between the predicted trust score and the ground truth trust score. The loss function  $L$  is defined as follows:

$$L = -\frac{1}{|\Omega|} \text{CE}(\theta, \tilde{\theta}) + \lambda |\Theta|^2 \quad (29)$$

where CE represents cross-entropy function.  $|\Omega|$  represents the number of observed trust scores.  $\Theta$  represents the SoTP model parameters.  $\lambda$  represents the weight of the regularization term.

## V. WORKER RECRUITMENT: PROPOSED APPROACH

After the tasks are released by task publishers, the social diffusion process of workers towards the task information is modeled based on their social relationships, thereby obtaining the worker recruitment solution space for tasks. Next, the preference similarity of workers towards tasks and their social influence are calculated using the trained SoTR and SoTP models. Subsequently, the task response ability of workers is determined by considering their mobility speeds and the distances between workers and tasks. The WRSD problem is then modeled as a CMCO problem by comprehensively considering preference similarity, social influence, task response ability, and recruited worker scale. Finally, the WRSD problem is solved using the VNTS algorithm, and workers achieving social recruitment are paid incentive rewards to promote their active participation in task information diffusion. The specific steps are as follows:

**Step 1: Social Diffusion.** For each  $t_j \in T$ ,  $df_{uv}$  of between  $w_u \in W$  and  $w_v \in W_{sr}^u$  is calculated using Eq. (1). A random variable  $rd \in [0, 1]$  is iteratively generated, and social diffusion is performed using Eq. (2) to obtain  $Sp_j$  for  $t_j$ .

**Step 2: WRSD Problem Modeling.** For each  $w_i \in Sp_j$ ,  $p_{ij}$  and  $si_i$  are obtained using the trained SoTP and SoTR models with Eq. (3) and Eq. (4).  $tr_{ij}$  is calculated using Eq. (5).  $Tu_j$  is calculated using Eq. (6), and the WRSD problem is modeled as a CMCO problem using Eq. (10) and Eq. (11).

**Step 3: Solving WRSD Problem with VNTS Algorithm.** A specific VNTS algorithm is proposed to solve the WRSD problem, aiming to maximize task utility by recruiting an approximately optimal workers solution under budget constraints. The VNTS algorithm steps are as follows:

**Substep 1: Initialization.** Calculate  $\Lambda_{ij}$  using Eq. (7),  $cr_{ij}$  using Eq. (8), and  $\frac{\Lambda_{ij}}{cr_{ij}}$  for all  $w_i \in Sp_j$ . Sort  $Sp_j$  in descending order by  $\frac{\Lambda_{ij}}{cr_{ij}}$ . Initialize the neighboring solutions set  $W_j^{\text{neighbor}} = \{\}$ .

**Substep 2: Updating.** Add  $w_i \in Sp_j$  to  $W_j^{\text{initial}}$  in order until  $\sum_{w_i \in W_j^{\text{initial}}} cr_{ij} \leq \beta_j$ , where  $W_j^{\text{initial}}$  represents the

initial worker solution. Set  $W_j^{\text{current}} = W_j^{\text{initial}}$ , where  $W_j^{\text{current}}$  represents the current worker solution. Update  $W_j^{\text{current}}$  to the tabu list  $L_m$ . Calculate  $Tu_j(W_j^{\text{current}})$  of  $W_j^{\text{current}}$ .

**Substep 3: Neighborhood Search.** The  $n$ -th neighborhood ( $n \in [1, |W_j^{\text{current}}|]$ ) is as follows: (a) Initialize  $L_n = \{\}$  and set  $W_j^{\text{current}_n} = W_j^{\text{current}}$ , where  $W_j^{\text{current}_n}$  represents the current worker solution for the  $n$ -th neighborhood, and  $L_n$  represents the tabu sublist for the  $n$ -th neighborhood. (b) Set  $Sp_j^n = Sp_j \setminus W_j^{\text{current}_n}$ , where  $\setminus$  represents the set difference operation, and  $Sp_j^n$  represents the worker recruitment solution space in the  $n$ -th neighborhood. (c) Set  $S_n^{\text{incomplete}} = W_j^{\text{current}_n} \setminus \{\max_n(cr_{ij}), w_i \in W_j^{\text{current}_n}\}$ , where  $S_n^{\text{incomplete}}$  represents the incomplete solution for the  $n$ -th neighborhood, and  $\{\max_n(cr_{ij}), w_i \in W_j^{\text{current}_n}\}$  represents the set of top  $n$  workers in terms of  $cr_{ij}$  from  $W_j^{\text{current}_n}$ . (d) Update  $\beta_j = \beta_j - \sum_{w_i \in S_n^{\text{incomplete}}} cr_{ij}$  and set  $Sp_j^n = \{w_i \mid w_i \in Sp_j^n, cr_{ij} \leq \beta_j\}$ . (e) Add  $w_i \in Sp_j^n$  to  $S_n^{\text{incomplete}}$  in order until  $\sum_{w_i \in S_n^{\text{incomplete}}} cr_{ij} \leq \beta_j$ . Set  $S_n = S_n^{\text{incomplete}}$ ,  $S_n$  represents the solution for the  $n$ -th neighborhood. If  $S_n \in L_n$  then update  $Sp_j^n = Sp_j^n \setminus Sp_j^n[|\text{repeat}(S_n)|]$  and repeat step (e), where  $|\text{repeat}(S_n)|$  represents the number of times  $S_n$  is repeated in  $L_n$ .  $Sp_j^n[|\text{repeat}(S_n)|]$  represents the top  $|\text{repeat}(S_n)|$  elements in terms of  $\frac{\Lambda_{ij}}{cr_{ij}}$  in  $Sp_j^n$ . Otherwise, update  $W_j^{\text{neighbor}} = W_j^{\text{neighbor}} \cup S_n$  and set  $W_j^{\text{current}_n} = S_n$ . Repeat steps (b)-(e) until the maximum iteration count  $Iterations_{\max}^n$  for the  $n$ -th neighborhood is exceeded.

**Substep 4: Neighborhood Evaluation and Update.**

Set  $W_{j_{\max}}^{\text{neighbor}} = \arg \max(Tu_j(S), \forall S \in W_j^{\text{neighbor}})$ , where  $W_{j_{\max}}^{\text{neighbor}}$  represents the neighborhood solution with the highest task utility. If  $Tu_j(W_{j_{\max}}^{\text{neighbor}}) > Tu_j(W_j^{\text{current}})$  and  $W_{j_{\max}}^{\text{neighbor}} \notin L_m$ , then set  $W_j^{\text{current}} = W_{j_{\max}}^{\text{neighbor}}$  and add  $W_{j_{\max}}^{\text{neighbor}}$  to  $L_m$ . Otherwise, set  $Sp_j = Sp_j \setminus Sp_j[0]$ . Iterate back to the substep 2 until the maximum iteration count  $Iterations_{\max}$  is exceeded. After the iteration ends, set  $W_j = W_j^{\text{current}}$ ,  $W = W \cup W_j$ .

**Step 4: Payment and Social Incentive.**

**Substep 1: Payment.** For each  $t_j \in T$ , calculate  $cr_{ij}$  using Eq. (8) for all  $w_i \in W_j$ . Task publishers then pay  $cr_{ij}$  to each  $w_i \in W_j$ .

**Substep 2: Social Incentive.** Identify each  $w_u \in T_j$  who is socially recruited. Calculate  $ci_{ij}$  using Eq. (9) for  $w_i \in W$  who diffused  $t_j$  to  $w_u$ . The platform then pays  $ci_{ij}$  to  $w_i$ .

## VI. PERFORMANCE EVALUATION

This section primarily introduces the experimental setup, including datasets, baselines, metrics, parameters, and evaluation results. The hardware configuration for the experiment includes an Intel Core i5-12490F CPU, an NVIDIA GeForce RTX 4060Ti GPU with 8GB VRAM, and 32GB RAM.

### A. Datasets

Extensive experiments are conducted in this paper based on three real-world datasets: Ciao, Epinions, and FilmTrust. These datasets are sourced from popular social websites Ciao (<http://www.ciao.co.uk>), Epinions ([www.epinions.com](http://www.epinions.com)), and FilmTrust. Each dataset contains a large volume of user

TABLE I: Statistics of the datasets

Dataset	Ciao	Epinions	FilmTrust
Users	7,317	18,088	1,508
Items	104,975	261,649	2,071
Preference Ratings	283,319	764,351	35,497
of Density(Preference Ratings)	0.0368%	0.0161%	1.14%
Trust Scores	111,781	335,813	1,853
of Density(Trust Scores)	0.2087%	0.1087%	0.0688%

TABLE II: Statistics of SoTP and SoTR Models Performance

Datasets	Ciao	Epinions	FilmTrust
Acc(SoTP)	90.2%	93.4%	73.5%
F1-Score(SoTP)	82.7%	86.0%	69.2%
MAE(SoTR)	0.8179	0.9499	0.7099
RMSE(SoTR)	1.0426	1.1790	0.9321

preference ratings for items and social information among users. User preference ratings for items are mapped to worker preference ratings for tasks, and user social information is mapped to MCS social network. The preference ratings range from 0 to 5. Detailed statistical information about these datasets is provided in Table I.

### B. Baselines

**TSR Algorithm** (TMC 2024) [15]: Adjusted for the WRSD problem under budget constraints, the algorithm utilizes a tabu list and heuristic neighborhood strategy, dynamically adjusting the solution structure driven by the value-to-reward ratio to seek near-optimal solutions. **MA-RAWR Algorithm** (TMC 2021) [9]: Adjusted to solve the WRSD problem under budget constraints, worker solution chromosomes are divided into high, medium, and low segments based on workers' values, employing differential evolution and improved neighborhood structures to find near-optimal solutions. Greedy Nearest Distance Algorithm (**G-Dist**) [20]: Selects the group of workers closest to the task under budget constraints. Greedy Optimal Value-to-Reward Ratio Algorithm (**G-OptValue**): Under budget constraints, workers with the highest value-to-reward ratio are recruited through this algorithm. Greedy Social Influence Algorithm (**Greedy-SI**): Under budget constraints, workers with the highest social influence are recruited through this algorithm. Non-Social Diffusion VNTS (**NoSD-VNTS**): VNTS algorithm without social diffusion. Random Recruitment Algorithm (**Random-R**): Under budget constraints, workers are randomly recruited in multiple rounds.

### C. Metrics

**F1-Score:** A metric that combines precision and recall to evaluate the performance of a classification model. **Acc:** The ratio of correctly classified samples to the total number of samples is indicated by the classifier. **MAE:** The average absolute error between the predicted values and the actual values is measured in a regression model. **RMSE:** The evaluation error is reflected by calculating the square root of the mean of the squared differences between the predicted and actual values.

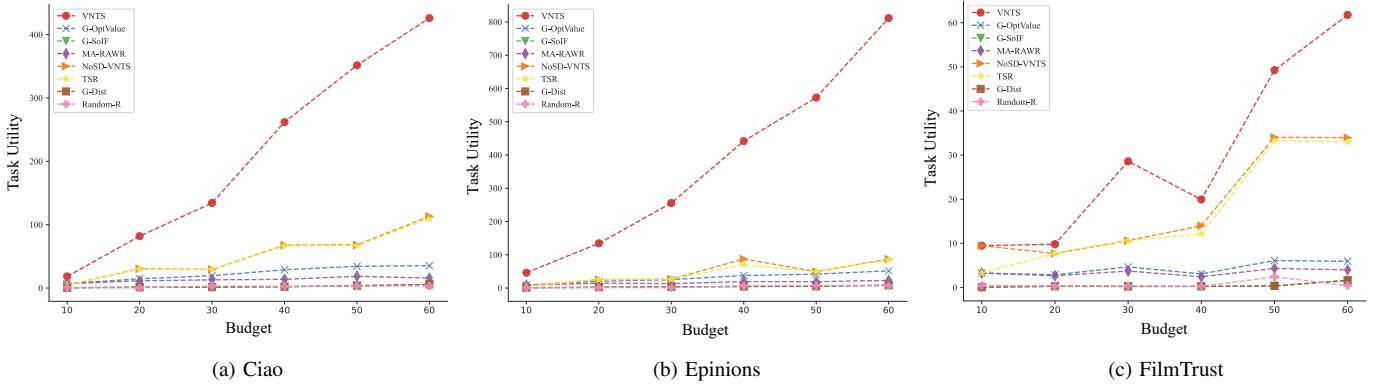


Fig. 4: Task Utility of Different Algorithms Under Various Budgets

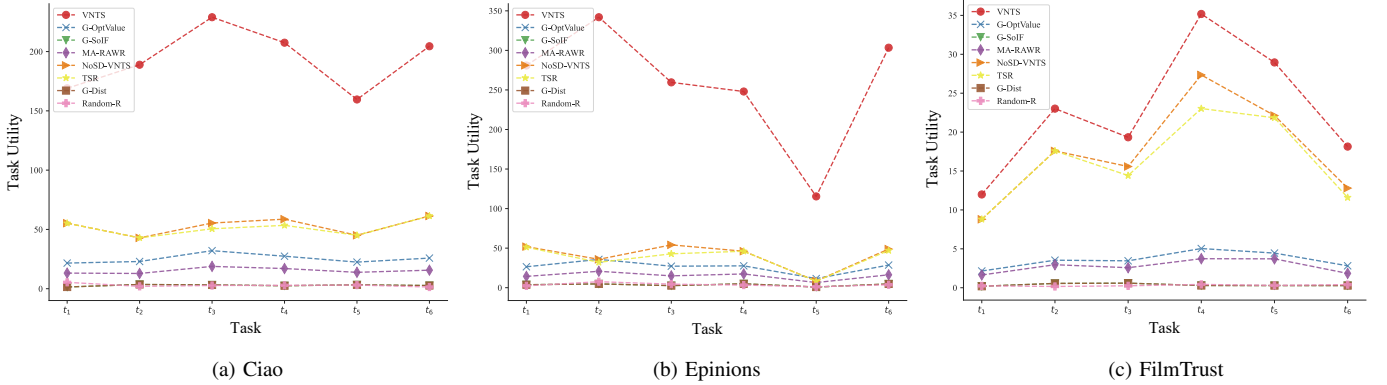


Fig. 5: Task Utility of Different Algorithms Under Various Tasks

**Task Utility:** The quality of the worker solution recruited for the task. **NoW:** The number of workers after social diffusion.

#### D. Parameter Settings

In this paper, SoTR and SoTP are implemented using PyTorch. SoTR generates 64-dimensional worker and task embeddings using Node2Vec and random initialization, respectively. The model uses a batch size of 256, with a learning rate of 0.001, a decay factor of 0.1, and a decay step of 30. All neural components use three hidden layers. For each dataset, SoTR uses 80% of the data for training, 10% for validation, and 10% for testing. SoTP pre-trained with SoTR, produces 64-dimensional initial worker embeddings for trustors and trustees. The learning rate is 0.01, and the output dimensions of the trust convolution layers are [64, 64, 64]. SoTP uses 80% of the data for training and 20% for testing. For the VNTS algorithm,  $Iterations_{\max}^n$  ( $n \in [1, |W_j^{\text{current}}|]$ ) is set to 100,  $Iterations_{\max}$  to 50, and the tabu list size is adaptively set. The default number of social diffusion layers is 1.  $|W|$  is set to 50, with task and worker locations randomly generated within Manhattan, New York City. Worker mobility speeds range from 4 km/h to 40 km/h.  $\xi$  is set to 0.02.  $\gamma$  and  $\kappa$  are set to 1. The maximum social influence per worker is 100. Parameter settings for TSR and MA-RAWR are referenced from [15] and [9].

#### E. Evaluation Results: Evaluation performance of SoTR and SoTP models

To realistically evaluate the performance of SoTR and SoTP models in predicting preference ratings and trust scores, experiments are conducted on three real datasets. SoTP model demonstrated excellent performance in terms of F1-Score and Acc, while SoTR model exhibited outstanding performance in terms of MAE and RMSE. The specific evaluation results are shown in Table II. It is noteworthy that trust prediction with SoTP model performs poorly on the FilmTrust dataset. The low density, sparse data, and unbalanced distribution of the FilmTrust social network prevent SoTP model from adequately learning the underlying patterns and features of worker trust. In contrast, the SoTR model demonstrated excellent performance in preference rating prediction on the FilmTrust dataset. With its focus on social recommendation networks and higher preference rating density, FilmTrust provided clearer and more effective data for the SoTR model, facilitating improved learning of worker-task preference relationships.

#### F. Evaluation Results: Task Utility of Different Algorithms Under Various Budgets

The evaluation is conducted on three real datasets to evaluate the task utility of different algorithms under varying budgets, ranging from 10 to 60 with a step size of 10. Fig. 4



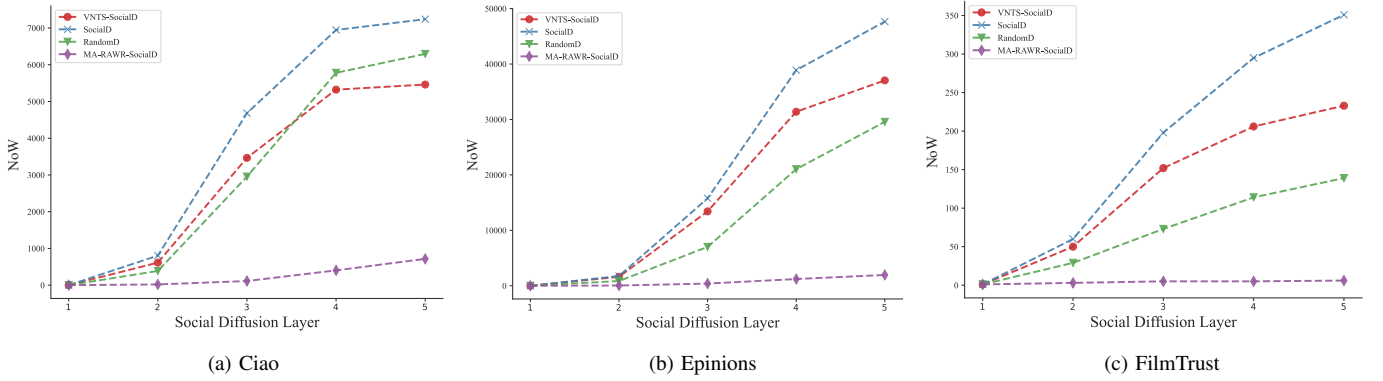


Fig. 6: NoW of Different Algorithms Under Various Social Diffusion Layers

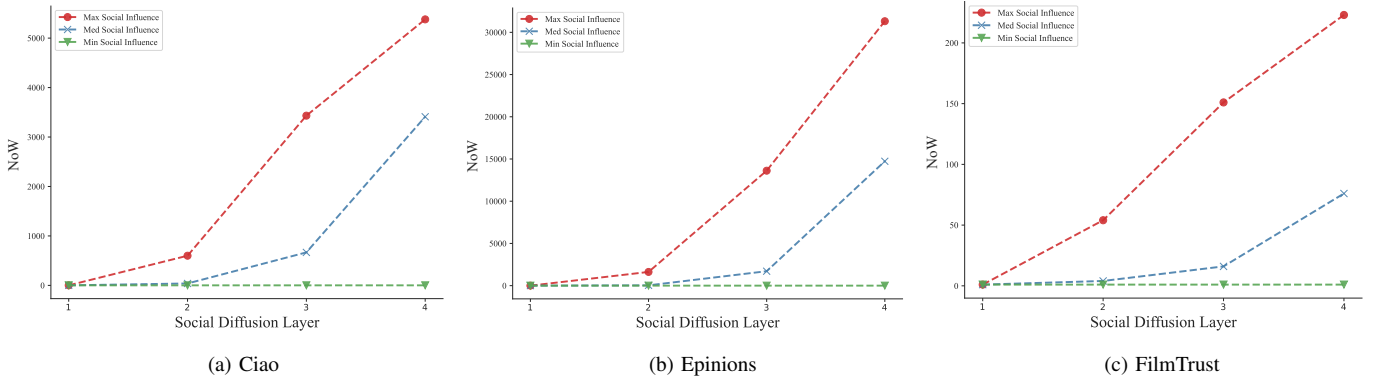


Fig. 7: NoW of VNTS with Different Social Influences Across Various Social Diffusion Layers

shows each algorithm's task utility across varying budgets. The proposed VNTS algorithm consistently outperforms others, due to its comprehensive consideration of workers' preference similarity, social influence, task response ability, recruited worker scale and an effective heuristic neighborhood search strategy. Task utility also rises with larger budgets, as they enable the selection of more high-quality workers. In contrast, MA-RAWR performs poorly in solving the WRSD problem due to its limited neighborhood strategy. Worker solutions are categorized into high, medium, and low segments based on value, focusing on crossover mutation within the high and medium segments. This leads to minimal changes in neighborhood solutions and inefficient exploration of the search space.

#### G. Evaluation Results: Task Utility of Different Algorithms Under Various Tasks

The task utility of different algorithms was validated across various tasks using three real datasets, with six tasks released sequentially. Fig. 5 shows that the proposed VNTS algorithm outperforms others in task utility across different tasks. However, VNTS's performance varies across datasets due to differences in the number of social friends among workers. In the FilmTrust dataset, which has a small-scale social network, the limited number of social diffusion friends results in minimal differences in recruitment solutions before and after diffusion. Thus, VNTS shows only slight improvement over NoSD-

VNTS, as seen in Fig. 5c. In contrast, for datasets with large-scale social networks, social diffusion enables more high-quality worker solutions, amplifying VNTS's advantages and significantly surpassing algorithms without social diffusion in task utility.

#### H. Evaluation Results: NoW of Different Algorithms Under Various Social Diffusion Layers

To compare the NoW of different diffusion models, the initial number of workers was set to 1. VNTS-SocialD and MA-RAWR-SocialD were established as the diffusion models for VNTS and MA-RAWR, respectively. As shown in Fig. 6, the NoW of VNTS-SocialD was found to rank second only to the optimal baseline SocialD as social diffusion layers increased. In contrast, SocialD and RandomD used simpler strategies, setting diffusion probabilities for all socially reachable friends to 1 and 0.5, respectively. VNTS-SocialD determined probabilities by capturing complex nonlinear relationships in the MCS social network and used a social incentive mechanism, making diffusion more realistic. MA-RAWR-SocialD defined its diffusion probability as the ratio of mutual to total friends, leading to lower efficiency and unsuitability for the WRSD problem based on social incentives.

## I. Evaluation Results: NoW of VNTS with Different Social Influences Across Various Social Diffusion Layers

To distinctly compare the NoW trends of VNTS under different social influences as social diffusion layers increase, the initial number of workers was set to 1, with Max Social Influence, Med Social Influence, and Min Social Influence representing the initial worker having maximum, medium, and minimum social influence, respectively. As shown in Fig. 7, NoW increases with diffusion layers and correlates positively with social influence, with Max Social Influence performing best. This is because social influence correlates positively with diffusion probability and the number of socially reachable friends. Greater social influence implies a higher probability of spreading task information to more friends, with this advantage further amplified as diffusion layers increase. In contrast, when social influence is low, diffusion may be interrupted, causing NoW to drop to zero.

## VII. CONCLUSION

The SoTR framework is designed to handle social recommendation data by extracting preference features through task and worker aggregation to predict workers' preference ratings for tasks. Following this, the SoTP framework handles social data by extracting worker trust and trusted features through trust and trusted aggregation, respectively, to predict social relationships among workers. The social diffusion process of workers towards tasks is then modeled and incentivized. Under budget constraints, the WRSD problem is modeled as a CMCO problem. A heuristic neighborhood search strategy is developed, and the VNTS algorithm is proposed to solve the WRSD problem, yielding an approximately optimal worker solution for tasks. Extensive evaluations on three real-world datasets demonstrate that the proposed approach outperforms state-of-the-art methods in the literature.

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