# Meet Your Favorite Character: Open-domain Chatbot Mimicking Fictional Characters with only a Few Utterances

Anonymous ACL submission

#### Abstract

In this paper, we consider mimicking fictional characters as a promising direction for building engaging conversation models. To this end, we present a new practical task where only a few ut-004 terances of each fictional character are available to generate responses mimicking them. Furthermore, we propose a new method named Pseudo Dialog Prompting (PDP) that generates responses by leveraging the power of largescale language models with prompts containing the target character's utterances. To better reflect the style of the character, PDP builds the prompts in the form of dialog that includes the character's utterances as dialog history. Since only utterances of the characters are available 016 in the proposed task, PDP matches each utterance with an appropriate pseudo-context from 017 a predefined set of context candidates using a retrieval model. Through human and automatic evaluation, we show that PDP generates responses that better reflect the style of fictional characters than baseline methods.

# 1 Introduction

034

040

How would you feel if you could talk to your favorite character?

In recent years, open-domain conversation models (Adiwardana et al., 2020; Roller et al., 2021) have achieved remarkable progress with the development of large-scale language models (Radford et al., 2019; Brown et al., 2020). Meanwhile, recent studies have suggested several directions reflecting desirable traits of real-life conversation to make open-domain conversation models more engaging beyond plain chit-chat. Style-controlling conversation models generate responses in the target styles such as emotion (Zhou et al., 2018; Demszky et al., 2020) and empathy (Rashkin et al., 2019). Personagrounded conversation models (Zhang et al., 2018a; Kim et al., 2020; Majumder et al., 2020) produce responses that preserve consistent personalities by leveraging personal descriptions (e.g., "I have two

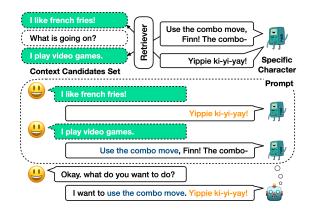


Figure 1: Illustration of PDP. The retriever matches pseudo-context for utterances from the character, and utilizes them in a prompt while generating the response.

dogs"). In this paper, we consider *mimicking fictional characters* as a promising direction for building engaging conversation models.

When it comes to building conversation models that mimic fictional characters, two major challenges prevent us from directly applying previous models designed for conditional response generation: (1) It is *difficult to define fictional characters* with only a few descriptions, as in personagrounded conversation models. Furthermore, it is not expressive enough to represent characters' styles with discrete labels (e.g., angry, happy), as style-controlling conversation models do. (2) There *lacks sufficient dialog data of fictional characters* for training conversation models. It is inefficient to manually create dialog datasets of characters for training, especially considering that additional data is needed for each new character.

To address these two challenges, we propose a new task where only a few utterances of the fictional characters are available to generate responses mimicking the characters. Such setting is justified by the two following reasons: (1) Utterances of fictional characters provide useful clues for generating responses mimicking the characters as the personal traits or styles of speakers are inherent in

their utterances (Boyd et al., 2020; Li et al., 2020).
(2) Collecting only a few utterances of target characters is a cost-effective scenario compared to constructing the full dialog data consisting of context and utterance pairs; this allows us to extend our method to a new character easily.

To perform the task, we introduce Pseudo Dialog Prompting (PDP), a method that builds prompts using a few numbers of target characters' utterances to leverage the power of pre-trained language models. We claim that designing the prompt in the form of dialog that includes the character's utterances as dialog history (as in Figure 1) is an effective method for reflecting the style of character. However, since only utterances of the characters are available in the proposed task, we match each utterance with an appropriate pseudo-context by using a retrieval model (Humeau et al., 2019) to select the relevant context from a predefined set of context candidates. Through human and automatic evaluation, we show that PDP generates responses that better reflect the style of fictional characters than existing baseline models.

# 2 Method

077

091

097

100

101

102

103

105

106

107

109

110

111

112

113

114

115

116

117

We model a conversation agent that generates a response r corresponding to a given context x while mimicking an arbitrary character with k utterances  $\{u_1, u_2, \dots, u_k\}$  of the character. The simplest way to design the prompt with the character's utterances is to concatenate utterances as Madotto et al. (2021) does for PersonaChat (Zhang et al., 2018a). However, in our preliminary experiments, we observed that this method tends to generate dull responses that do not reflect the styles of the character (will be shown in Section 4). We hypothesize that the language model fails to utilize the utterances because such a format of the prompt is unlikely to have appeared naturally in the training set (Brown et al., 2020; Wei et al., 2021).

To address this issue, we propose PDP, which builds a dialog format prompt where character utterances are included in the dialog history, as depicted in Figure 1. Since a speaker tends to maintain a consistent style throughout the conversation, using such a prompt will induce the language model to generate responses that seamlessly reflect the style from the character's utterances. To build a dialog when only given the utterances of the character, we require a pseudo-context  $c_i$  matching each utterance  $u_i$  to get a context-utterance pair  $(c_i, u_i)$ . We use a retriever R to acquire a pseudo-context  $c_i$ . Particularly, we employ Bi-encoder (Humeau et al., 2019) as our retriever R. We first define a fixed set of single-turn context candidates C obtained from BST dataset (Smith et al., 2020b), which is the largest open-domain conversation dataset released to date. We then select a candidate as the pseudo-context  $c_i$  for the given utterance  $u_i$  using R. Bi-encoder maps the context c and the response r into the embedding space as  $e_{\text{ctx}}(c)$  and  $e_{\text{resp}}(r)$ , respectively. Bi-encoder is trained to represent the relevance score between a context c and response r with  $e_{\text{ctx}}(c) \cdot e_{\text{resp}}(r)$ . There are several variants to select the pseudo-context  $c_i$  as follows: 118

119

120

121

122

123

124

125

126

127

128

129

130

131

132

133

134

135

136

137

138

139

140

141

142

143

144

145

146

147

148

149

150

151

152

153

154

155

156

157

158

159

160

161

162

163

164

166

- Static Match selects a pseudo-context c<sub>i</sub> that can coherently precede the given utterance u<sub>i</sub> using the retrieval model R. Given u<sub>i</sub>, R calculates a score s<sub>stat</sub> for each c ∈ C by s<sub>stat</sub>(c; u<sub>i</sub>) = e<sub>ctx</sub>(c) · e<sub>resp</sub>(u<sub>i</sub>). We set the pseudo-context c<sub>i</sub> of u<sub>i</sub> as c<sub>i</sub> = argmax<sub>c</sub>s<sub>stat</sub>(c; u<sub>i</sub>). We name this variant static since the selected pseudo-context c<sub>i</sub> depends only on the given utterance u<sub>i</sub>.
- Dynamic Match selects a pseudo-context c<sub>i</sub> relevant to the input context x in addition to u<sub>i</sub>. Given x and u<sub>i</sub>, R calculates a score s<sub>dyn</sub> for each c ∈ C by s<sub>dyn</sub>(c; x, u<sub>i</sub>) = e<sub>ctx</sub>(c) · e<sub>ctx</sub>(x) + s<sub>stat</sub>(c; u<sub>i</sub>). We set the pseudo-context c<sub>i</sub> of u<sub>i</sub> as c<sub>i</sub> = argmax<sub>c</sub>s<sub>dyn</sub>(c; x, u<sub>i</sub>). Since language models quickly adapt to the context-response mapping of the given prompt via in-context learning, we believe providing pseudo-context as in Dynamic Match facilitates the reflection of styles in corresponding utterances. We name this variant dynamic because the pseudo-context c<sub>i</sub> depends on the varying input context x.
- Random Match selects a pseudo-context  $c_i$  randomly from the context candidates set C without using R. This variant is used as a baseline to study the effect of the pseudo-context  $c_i$ .

Finally, all the k pairs  $(c_i, u_i)$  of the character are sorted by  $e_{\text{ctx}}(x) \cdot e_{\text{resp}}(u_i)$  in ascending order and are concatenated into a prompt in a dialog format.

# **3** Experiments

# 3.1 Evaluation

We employ the **HLA-Chat** (Li et al., 2020) dataset to define the set of characters for evaluation. HLA-Chat consists of single-turn dialogs of characters in various TV shows. We select ten characters

256

257

259

260

261

262

263

264

217

among all the characters and manually curate eight utterances that best reveal each character's unique characteristics from their utterances in the dataset.

167

168

169

205

206

207

210

211

212

213

In evaluating the performance of each method, 170 we focus on two criteria: (1) Does the model's response reflect the style of a given character? (2) 172 Does the model respond coherently to the given di-173 alog context? To examine these two criteria, we run 174 the model on fixed dialog contexts and calculate 175 metrics that exhibit the style reflection and dialog 176 coherency. We use the utterances of the test split of 177 DailyDialog (Li et al., 2017) for dialog contexts. 178

Human Evaluation. We conduct a human evalua-179 tion to assess the quality of the generated responses. 180 Evaluators are asked to rate from 0 to 2 scale score 181 how each model response (1) strongly reveals the style of a given character (Style Strength) and (2) 183 whether a response is fluent and appropriate for a given dialog context (Appropriateness). To reduce 185 annotator bias and inter-annotator variability, we apply Bayesian Calibration (Kulikov et al., 2019) 187 to the human evaluation score.

Automatic Evaluation. Similar to the previous works on text style transfer (Li et al., 2018a; Riley 190 et al., 2021; Smith et al., 2020a), we utilize a char-191 acter classifier trained on the utterances in HLA-Chat to measure the style strength of the generated 193 responses. We denote StyleProb as the classifier's average probability of predicting a target character. 195 We use StyleProb instead of Style Accuracy since 196 HLA-Chat has a class imbalance issue so that the 197 performance on infrequent classes are hard to be 198 measured by accuracy. For measuring coherency, 199 we use MaUdE (Sinha et al., 2020), an automated dialog evaluation metric known to capture human judgment on the coherency of response.

### 3.2 Pre-trained Language Model

For all the methods, we use a decoder-only transformer of 3.8B parameters, denoted as *Base-LM*, as a base language model. To make Base-LM acquire general language skills and better understand conversations, we train Base-LM on The Pile (Gao et al., 2020) and the Pushshift Reddit comment dataset (Baumgartner et al., 2020). We also report experimental results with other publicly available pre-trained language models in Appendix.

### 3.3 Baseline Methods

214Only Utterances. Instead of utilizing pseudo-215context as suggested in our methods, we provide216the set of character utterances as the "quotes of

character during conversation" in the prompt. Comparing PDP with this method will verify the effect of pseudo-contexts.

Zero-shot Prompting. In this method, we only include the name of the character and the show in the prompt without using utterances of the character. The format of the prompt is similar to the prompt of Madotto et al. (2021) for controlled generation. TextSETTR (Riley et al., 2021). We first construct a dialog prompt similar to Zero-shot Prompting (but without character information) and use it with Base-LM to generate plain responses. Then, we use TextSETTR, a few-shot text style transfer model that can transfer arbitrary styles without additional training, to transfer the style of plain responses to the target character's style.

**GCC** (**Boyd et al., 2020**). GCC is a method to control a user persona by utilizing the user's conversation history by concatenating users' previous utterances before input dialog context. Still, it has the drawback that it requires further training on a large-size character-conditioned dialog dataset.

# 3.4 Advantaged Methods

Unlike baseline methods that only have access to a few utterances of characters, advantaged methods also have access to additional data, which gives them an unfair advantage over other methods.

**HLA-Chat Full-dataset Fine-tuning.** We finetune Base-LM on the full HLA-chat dataset. In this method, character information is injected by concatenating the character's name and the show's name at the front of the dialog input.

**Gold Match.** Instead of using pseudo-context, this model uses the actual contexts corresponding to character example utterances annotated in the HLA-chat dataset.

Details for all methods and experiments are further described in Appendix.

# 4 **Results**

Table 1 shows the experimental results. Overall, our proposed PDP demonstrates far better style reflection scores on both human evaluation and automated metrics than all baseline methods – and even better than advantaged methods. In particular, PDP shows significantly higher style reflection scores compared to *Only Utterances*. Considering that the core difference between the prompt of PDP and that of *Only Utterances* is the presence of pseudo-contexts, this result demonstrates

Method Type	Methods	Human Evaluation (Raw)		Human Evaluation (Cali.)		Automatic Evaluation			
	Methods	Style.	Appr.	Sum	Style.	Appr.	Sum	StyleProb	MaUdE
Baselines	Only Utterances	1.200	1.263	2.463	1.147	1.124	2.271	0.2098	0.8887
	Zero-shot Prompt	1.172	1.236	2.408	1.114	1.037	2.151	0.1432	0.8857
	TextSETTR	1.155	1.317	2.472	1.060	1.059	2.119	0.1045	0.8435
	GCC	1.193	1.256	2.449	1.136	1.069	2.205	0.2391	0.8835
Ours	Static Match	1.277	1.229	2.506	1.195	1.123	2.318	0.4192	0.8467
	Dynamic Match	1.331	1.203	2.534	1.276	1.021	2.297	0.4789	0.8299
	Random Match	1.297	1.195	2.492	1.199	1.035	2.234	0.4774	0.8358
Advantaged	Full-dataset Fine-tuning	1.260	1.329	2.589	1.164	1.130	2.295	0.2880	0.8793
	Gold Match	1.287	1.245	2.532	1.157	1.097	2.254	0.4575	0.8350

Table 1: Evaluation results of style reflection metrics and response coherency metrics. Raw and Cali. indicate raw human evaluation results and Bayesian calibrated scores, respectively.

<b>Input</b> : We'll pick you up at your place at noon. Be there or be square!	
Marge Simpson (from <i>The Simpsons</i> ): Homer, you a my rock! I'm counting on you!	ire
Bart Simpson (from <i>The Simpsons</i> ): Lis, are you coming with us, too?	
<b>Michael</b> (from <i>The Office US</i> ): I will be there. I will be there! I will be there, all right? So, just be ready. Don't be late. You know, I'm sor	ry.
<b>Dwight</b> (from <i>The Office US</i> ): Micheal, are you lister to me? Are you even paying attention?!	ning
Rachel (from Friends): Oh my god, Phoebe, I just-	
Spock (from Star Trek): Aye, Mister Scott. I'll be the	ere.

Table 2: Responses (Other rows) generated from given input (Top row) by *Dynamic Match* for each character.

that providing a dialog-formatted prompt is highly effective at reflecting the styles of a character.

266

267

268

269

272

274

275

276

281

284

While PDP methods generally report better style reflection scores than baseline methods, we observe that the performance on style reflection and response coherency varies to some extent depending on how pseudo-context is selected. Static *Match* shows the highest response coherency scores among all variants of PDP while performing a little bit worse than Dynamic Match in terms of style reflection metrics. On the other hand, Dynamic Match shows the best performance on style reflection metrics, where it losses some coherency. This observation confirms our hypothesis that using pseudo-context  $c_i$  that is semantically similar to the input context x is effective for utilizing styles from the character's utterances. Thus, the choice between Static Match and Dynamic Match depends on which of the two qualities – style and coherency - is more important. Lastly, *Random Match*, which is considered a simple ablation baseline, also shows reasonably high performance in terms of style reflection metrics. We plan to analyze the *Random Match* method in a follow-up study since it is unexpected that such a simple baseline shows high performance.

**Discussion.** PDP methods tend to have slightly lower response coherency scores compared to other baselines. Our speculations for this phenomenon are as follows. Pseudo-dialog pairs  $(c_i, u_i)$  created by PDP methods might have some degree of incoherency, and it might incur adverse effects in coherency via in-context learning in the language model. The fact that the response coherency score of Static Match is higher compared to Dynamic *Match*, which finds a pseudo-context that is more similar to the input context, or Random Match, which finds a random pseudo context at all, supports this claim. Additionally, automated metrics like MaUdE are tuned to work with texts in standard dialog style. Since responses that strongly reflect character styles (e.g., "Yippie ki-yi-yay!" in Figure 1) are out-of-domain examples when put next to standard texts, there might be an unavoidable decrease in MaUdE scores. An interesting future work would be finding a method that does not reduce response coherency while also successfully reflecting the character styles.

# 5 Conclusion

In this paper, we introduce the task of mimicking a fictional character by using only a few utterances of the character. We propose a new method, Pseudo Dialog Prompting, which builds a prompt for a language model to solve this task by creating a pseudo dialog using the given utterance set with a retrieval model. Extensive experiments show that our method effectively generates responses that reflect the style of a given character better than baseline models and even advantaged models.

324

288

290

291

292

293

294

295

296

### Ethical Considerations

328

330

331

335 336

341

342

345

347

349

351

352

354

357

358

362

364

366

367

370

371

374

Like any conversation or generation model, we note that the quality of the models' responses depends on the quality of its training data. Our Base-LM model was trained on The Pile dataset (Gao et al., 2020) and Pushshift Reddit dataset (Baumgartner et al., 2020). Since the contents in these datasets were collected online, they may include underlying biases or potentially offensive words. These biases and toxicities can be projected into our models. Therefore, we highly recommend that additional steps are taken to filter out profanity and inappropriate responses when the model is deployed to the real world.

Furthermore, while we intend our method to be used to mimic fictional characters from movies, shows and stories to build more engaging conversation models, we also recognize that it is possible to use our method to mimic real-life individuals based on their utterances. Some potential risks include impersonating individuals, which can be harmful to the targeted individuals, and mimicking figures to generate content that can be harmful to groups of individuals. We hope that our method is deployed in a safe manner to avoid such malicious usage.

#### References

- Daniel Adiwardana, Minh-Thang Luong, David R So, Jamie Hall, Noah Fiedel, Romal Thoppilan, Zi Yang, Apoorv Kulshreshtha, Gaurav Nemade, Yifeng Lu, et al. 2020. Towards a human-like open-domain chatbot. arXiv preprint arXiv:2001.09977.
  - Reina Akama, Kazuaki Inada, Naoya Inoue, Sosuke Kobayashi, and Kentaro Inui. 2017. Generating stylistically consistent dialog responses with transfer learning. In *Proceedings of the Eighth International Joint Conference on Natural Language Processing* (Volume 2: Short Papers), pages 408–412.
- Jason Baumgartner, Savvas Zannettou, Brian Keegan, Megan Squire, and Jeremy Blackburn. 2020. The pushshift reddit dataset. In *Proceedings of the international AAAI conference on web and social media*, volume 14, pages 830–839.
- Sid Black, Leo Gao, Phil Wang, Connor Leahy, and Stella Biderman. 2021. GPT-Neo: Large Scale Autoregressive Language Modeling with Mesh-Tensorflow.
- Alex Boyd, Raul Puri, Mohammad Shoeybi, Mostofa Patwary, and Bryan Catanzaro. 2020. Large scale multi-actor generative dialog modeling. In *Proceedings of the 58th Annual Meeting of the Association for Computational Linguistics*, pages 66–84.

Tom Brown, Benjamin Mann, Nick Ryder, Melanie Subbiah, Jared D Kaplan, Prafulla Dhariwal, Arvind Neelakantan, Pranav Shyam, Girish Sastry, Amanda Askell, Sandhini Agarwal, Ariel Herbert-Voss, Gretchen Krueger, Tom Henighan, Rewon Child, Aditya Ramesh, Daniel Ziegler, Jeffrey Wu, Clemens Winter, Chris Hesse, Mark Chen, Eric Sigler, Mateusz Litwin, Scott Gray, Benjamin Chess, Jack Clark, Christopher Berner, Sam McCandlish, Alec Radford, Ilya Sutskever, and Dario Amodei. 2020. Language models are few-shot learners. In Advances in Neural Information Processing Systems, volume 33, pages 1877–1901. Curran Associates, Inc. 376

377

379

384

385

386

387

389

390

393

394

395

396

397

398

399

400

401

402

403

404

405

406

407

408

409

410

411

412

413

414

415

416

417

418

419

420

421

422

423

424

425

426

427

428

429

430

431

432

- Kunal Chawla and Diyi Yang. 2020. Semi-supervised formality style transfer using language model discriminator and mutual information maximization. In *Proceedings of the 2020 Conference on Empirical Methods in Natural Language Processing: Findings*, pages 2340–2354.
- Dorottya Demszky, Dana Movshovitz-Attias, Jeongwoo Ko, Alan Cowen, Gaurav Nemade, and Sujith Ravi. 2020. Goemotions: A dataset of fine-grained emotions. In Proceedings of the 58th Annual Meeting of the Association for Computational Linguistics, pages 4040–4054.
- Angela Fan, Mike Lewis, and Yann Dauphin. 2018. Hierarchical neural story generation. In *Proceedings* of the 56th Annual Meeting of the Association for Computational Linguistics (Volume 1: Long Papers), pages 889–898.
- Leo Gao, Stella Biderman, Sid Black, Laurence Golding, Travis Hoppe, Charles Foster, Jason Phang, Horace He, Anish Thite, Noa Nabeshima, et al. 2020. The pile: An 800gb dataset of diverse text for language modeling. *arXiv preprint arXiv:2101.00027*.
- Xiang Gao, Yizhe Zhang, Sungjin Lee, Michel Galley, Chris Brockett, Jianfeng Gao, and William B Dolan. 2019. Structuring latent spaces for stylized response generation. In Proceedings of the 2019 Conference on Empirical Methods in Natural Language Processing and the 9th International Joint Conference on Natural Language Processing (EMNLP-IJCNLP), pages 1814–1823.
- Samuel Humeau, Kurt Shuster, Marie-Anne Lachaux, and Jason Weston. 2019. Poly-encoders: Architectures and pre-training strategies for fast and accurate multi-sentence scoring. In *International Conference on Learning Representations*.
- Harsh Jhamtani, Varun Gangal, Eduard Hovy, and Eric Nyberg. 2017. Shakespearizing modern language using copy-enriched sequence-to-sequence models. *EMNLP 2017*, 6:10.
- Beomsu Kim, Seokjun Seo, Seungju Han, Enkhbayar Erdenee, and Buru Chang. 2021. Distilling the knowledge of large-scale generative models into retrieval models for efficient open-domain conversation. *arXiv preprint arXiv:2108.12582*.

Hyunwoo Kim, Byeongchang Kim, and Gunhee Kim. 2020. Will i sound like me? improving persona consistency in dialogues through pragmatic selfconsciousness. In *Proceedings of the 2020 Conference on Empirical Methods in Natural Language Processing (EMNLP)*, pages 904–916.

434

435

436

437 438

439

440

441

449

443

444

445

446

447

448

449

450

451

452

453 454

455

456 457

458

459

460 461

462

463 464

465

466

467

468

470

471

472

473

474

475

476

477

478

479

480

481 482

483

484

485

486

487

- Ilia Kulikov, Alexander Miller, Kyunghyun Cho, and Jason Weston. 2019. Importance of search and evaluation strategies in neural dialogue modeling. In *Proceedings of the 12th International Conference on Natural Language Generation*, pages 76–87.
- Huiyuan Lai, Antonio Toral, and Malvina Nissim. 2021.
  Generic resources are what you need: Style transfer tasks without task-specific parallel training data.
  In Proceedings of the 2021 Conference on Empirical Methods in Natural Language Processing, pages 4241–4254.
  - Aaron W Li, Veronica Jiang, Steven Y Feng, Julia Sprague, Wei Zhou, and Jesse Hoey. 2020. Aloha: Artificial learning of human attributes for dialogue agents. In *Proceedings of the AAAI Conference on Artificial Intelligence*, volume 34, pages 8155–8163.
  - Juncen Li, Robin Jia, He He, and Percy Liang. 2018a. Delete, retrieve, generate: a simple approach to sentiment and style transfer. In *Proceedings of the 2018 Conference of the North American Chapter of the Association for Computational Linguistics: Human Language Technologies, Volume 1 (Long Papers)*, pages 1865–1874.
  - Raymond Li, Samira Kahou, Hannes Schulz, Vincent Michalski, Laurent Charlin, and Chris Pal. 2018b. Towards deep conversational recommendations. arXiv preprint arXiv:1812.07617.
  - Yanran Li, Hui Su, Xiaoyu Shen, Wenjie Li, Ziqiang Cao, and Shuzi Niu. 2017. Dailydialog: A manually labelled multi-turn dialogue dataset. *arXiv preprint arXiv:1710.03957*.
  - Yun Ma, Yangbin Chen, Xudong Mao, and Qing Li. 2021. Collaborative learning of bidirectional decoders for unsupervised text style transfer. In Proceedings of the 2021 Conference on Empirical Methods in Natural Language Processing, pages 9250– 9266.
- Andrea Madotto, Zhaojiang Lin, Genta Indra Winata, and Pascale Fung. 2021. Few-shot bot: Promptbased learning for dialogue systems. *arXiv preprint arXiv:2110.08118*.
- Bodhisattwa Prasad Majumder, Harsh Jhamtani, Taylor Berg-Kirkpatrick, and Julian McAuley. 2020.
  Like hiking? you probably enjoy nature: Personagrounded dialog with commonsense expansions. In *Proceedings of the 2020 Conference on Empirical Methods in Natural Language Processing (EMNLP)*, pages 9194–9206.

Alec Radford, Jeffrey Wu, Rewon Child, David Luan, Dario Amodei, Ilya Sutskever, et al. 2019. Language models are unsupervised multitask learners. *OpenAI blog*, 1(8):9. 488

489

490

491

492

493

494

495

496

497

498

499

500

501

502

503 504

505

506

507

508

509

510

511

512

513

514

515

516

517

518

519

520

521

522

523

524

525

526

527

528

529

530

531

532

533

534

535

536

537

538

539

540

- Sudha Rao and Joel Tetreault. 2018. Dear sir or madam, may i introduce the gyafc dataset: Corpus, benchmarks and metrics for formality style transfer. *arXiv preprint arXiv:1803.06535*.
- Hannah Rashkin, Eric Michael Smith, Margaret Li, and Y-Lan Boureau. 2019. Towards empathetic opendomain conversation models: A new benchmark and dataset. In *Proceedings of the 57th Annual Meeting of the Association for Computational Linguistics*, pages 5370–5381.
- Parker Riley, Noah Constant, Mandy Guo, Girish Kumar, David C Uthus, and Zarana Parekh. 2021. Textsettr: Few-shot text style extraction and tunable targeted restyling. In *Proceedings of the 59th Annual Meeting of the Association for Computational Linguistics and the 11th International Joint Conference on Natural Language Processing (Volume 1: Long Papers)*, pages 3786–3800.
- Stephen Roller, Emily Dinan, Naman Goyal, Da Ju, Mary Williamson, Yinhan Liu, Jing Xu, Myle Ott, Eric Michael Smith, Y-Lan Boureau, et al. 2021. Recipes for building an open-domain chatbot. In Proceedings of the 16th Conference of the European Chapter of the Association for Computational Linguistics: Main Volume, pages 300–325.
- Tianxiao Shen, Tao Lei, Regina Barzilay, and Tommi Jaakkola. 2017. Style transfer from non-parallel text by cross-alignment. *Advances in Neural Information Processing Systems*, 30.
- Koustuv Sinha, Prasanna Parthasarathi, Jasmine Wang, Ryan Lowe, William L Hamilton, and Joelle Pineau. 2020. Learning an unreferenced metric for online dialogue evaluation. In *Proceedings of the 58th Annual Meeting of the Association for Computational Linguistics*, pages 2430–2441.
- Eric Michael Smith, Diana Gonzalez-Rico, Emily Dinan, and Y-Lan Boureau. 2020a. Controlling style in generated dialogue. *arXiv preprint arXiv:2009.10855*.
- Eric Michael Smith, Mary Williamson, Kurt Shuster, Jason Weston, and Y-Lan Boureau. 2020b. Can you put it all together: Evaluating conversational agents' ability to blend skills. In *Proceedings of the 58th Annual Meeting of the Association for Computational Linguistics*, pages 2021–2030.
- Sandeep Subramanian, Guillaume Lample, Eric Michael Smith, Ludovic Denoyer, Marc'Aurelio Ranzato, and Y-Lan Boureau. 2018. Multipleattribute text style transfer. *arXiv preprint arXiv:1811.00552*.

Ben Wang and Aran Komatsuzaki. 2021. GPT-J-6B: A 6 Billion Parameter Autoregressive Language Model. https://github.com/ kingoflolz/mesh-transformer-jax.

542

543

545

548

553

554 555

556

557

558

560

561

568

569

570

571

572

573 574

575

576

584

586

587

- Jason Wei, Maarten Bosma, Vincent Y Zhao, Kelvin Guu, Adams Wei Yu, Brian Lester, Nan Du, Andrew M Dai, and Quoc V Le. 2021. Finetuned language models are zero-shot learners. *arXiv preprint arXiv:2109.01652*.
- Thomas Wolf, Lysandre Debut, Victor Sanh, Julien Chaumond, Clement Delangue, Anthony Moi, Pierric Cistac, Tim Rault, Rémi Louf, Morgan Funtowicz, Joe Davison, Sam Shleifer, Patrick von Platen, Clara Ma, Yacine Jernite, Julien Plu, Canwen Xu, Teven Le Scao, Sylvain Gugger, Mariama Drame, Quentin Lhoest, and Alexander M. Rush. 2020. Transformers: State-of-the-art natural language processing. In Proceedings of the 2020 Conference on Empirical Methods in Natural Language Processing: System Demonstrations, pages 38–45, Online. Association for Computational Linguistics.
  - Wei Xu, Alan Ritter, Bill Dolan, Ralph Grishman, and Colin Cherry. 2012. Paraphrasing for style. In *COL-ING*, pages 2899–2914.
- Saizheng Zhang, Emily Dinan, Jack Urbanek, Arthur Szlam, Douwe Kiela, and Jason Weston. 2018a. Personalizing dialogue agents: I have a dog, do you have pets too? In *Proceedings of the 56th Annual Meeting of the Association for Computational Linguistics* (Volume 1: Long Papers), pages 2204–2213.
- Zhirui Zhang, Shuo Ren, Shujie Liu, Jianyong Wang, Peng Chen, Mu Li, Ming Zhou, and Enhong Chen. 2018b. Style transfer as unsupervised machine translation. arXiv preprint arXiv:1808.07894.
- Yanpeng Zhao, Wei Bi, Deng Cai, Xiaojiang Liu, Kewei Tu, and Shuming Shi. 2018. Language style transfer from sentences with arbitrary unknown styles. *arXiv preprint arXiv:1808.04071*.
- Yinhe Zheng, Zikai Chen, Rongsheng Zhang, Shilei Huang, Xiaoxi Mao, and Minlie Huang. 2020. Stylized dialogue response generation using stylized unpaired texts. *arXiv preprint arXiv:2009.12719*.
- Hao Zhou, Minlie Huang, Tianyang Zhang, Xiaoyan Zhu, and Bing Liu. 2018. Emotional chatting machine: Emotional conversation generation with internal and external memory. In *Thirty-Second AAAI Conference on Artificial Intelligence*.

#### Appendix

589

590

594

595

604

607

610

611

612

613

614

615

616

617

618

619

627

631

634

635

#### A Related Work

#### A.1 Text Style Transfer

There are various studies of text style transfer, which are not bound for open-domain conversation. These studies utilize task-specific parallel data for style transfer (Jhamtani et al., 2017; Rao and Tetreault, 2018; Chawla and Yang, 2020). However, since obtaining parallel data requires a substantial amount of labor, many studies have been proposed to address unsupervised text style transfer recently.

One line of the studies addresses unsupervised text style transfer by constructing pseudo-paired texts and training a model on those paired texts. Subramanian et al. (2018); Zhang et al. (2018b) create those parallel texts by back-translation and Lai et al. (2021) construct pseudo-parallel paired texts using generic resources and fine-tune two generation models on these pseudo parallel texts iteratively. However, these methods require a further step to create parallel data by synthesizing or leveraging existing resources and train generation models on those pairs. Moreover, these methods are not applicable for arbitrary text style transfer since the methods target predefined style pairs only (e.g., British-American and Modern-Shakespeare).

Another line of studies solves unsupervised text style transfer by disentangling content and style from texts. Most of the studies (Shen et al., 2017; Li et al., 2018a) assume that enough style-labeled texts are available for training. Ma et al. (2021) utilize a collaborative learning framework to disentangle content and style from the texts, but it also requires style-labeled texts while training generation models. Zhao et al. (2018) consider a scenario where only target style labels are available. Since our work considers the task where only a few utterances of characters are available to generate responses, we do not consider these methods requiring style-labeled texts as baseline methods of evaluation. Instead, we select TextSETTR (Riley et al., 2021), which extracts style vectors from generic texts without requiring style-labeled texts, as a baseline method for a fair evaluation.

# A.2 Stylized Response Generation

There are several studies that directly address stylized response generation, which is a special case of text style transfer. Similar to text style transfer, stylized response generation can also be divided into supervised (Akama et al., 2017) and unsupervised ways (Gao et al., 2019; Zheng et al., 2020). In particular, Gao et al. (2019) utilize conversation data with distinct style-labeled texts to models a shared latent space. Zheng et al. (2020) utilize unpaired texts that have distinct styles and convert them into pseudo conversation pairs using inverse model. Finally, these pseudo conversation pairs are employed to train a generation model with a joint training process. However, the above studies do not meet our problem condition since they require a considerable amount of style-labeled texts or need further training procedure and target only specific styles. 638

639

640

641

642

643

644

645

646

647

648

649

650

651

652

653

654

655

656

657

658

659

660

661

662

663

664

665

666

667

668

669

670

671

672

673

674

675

676

677

678

679

680

681

682

683

684

685

686

687

Several stylized response generation studies could be applicable to our setting. Boyd et al. (2020) introduce a method to reflect arbitrary user's style by utilizing the user's conversation history without requiring additional fine-tuning. Madotto et al. (2021) utilize prompt-based few-shot learning to control style of generated responses. We extend Madotto et al. (2021)'s framework to stylized response generation as a baseline method (Zeroshot Prompt) by providing a proper prompt.

### **B** Model Details

**Pseudo Dialog Prompting Details.** Like all other baseline models, we also employ Base-LM to generate responses by conditioning it with a prompt built by Pseudo Dialog Prompting method. For the retrieval-based conversation model R used for Pseudo Dialog Prompting, we use a 256M parameter Bi-encoder (Humeau et al., 2019) retrieval model trained with the method of Kim et al. (2021), along with the utterances of Blended Skill Talk training dataset as the fixed set of context candidates C. Table 3 shows the prompt template and an example for the character for Pseudo Dialog Prompting.

**Base-LM Training Details.** The sizes of the datasets are both 700G for the Pile and the Pushshift Reddit comment dataset, respectively. For the Pushshift Reddit comment dataset, we use the comment created up to April 2020. For the hyperparameters of the model, we use 32 as the number of layers, 3072 as the number of units in each bottleneck layer, and 32 as the number of attention heads. For the tokenizer, we use the same byte-level BPE tokenizer as in GPT-2 (Radford et al., 2019). We use an initial learning rate of  $1.6 \times 10^{-4}$  and batch size of 512 for the training

Template

```
The below are quotes of {{character_name}} during conversation.
User: {{c1}}
{{character_name}}: {{u1}}
User: {{c2}}
{{character_name}}: {{u2}}
User: {{x}}
{{character_name}}:
```

#### Example Prompt

The below are quotes of Marge Simpson from The Simpsons during conversation. User: I think I'm going to give it a try. Marge Simpson from The Simpsons: Aw, Homie, you'll always be my western hero. User: I'm from Oklahoma so she was a big deal for our state. We've made lots of country music stars. Marge Simpson from The Simpsons: Isn't Bart sweet, Homer? He sings like a little angel. User: Okay. what do you want to do? Marge Simpson from The Simpsons:

Table 3: Prompt template and example prompt for Pseudo Dialog Prompting.

Training Data Te	emplate
{{u1}} {{u2}} {{u2}} {{x}} <eot>{</eot>	{response}} <eot></eot>
Training Examp	· · · · · · · · · · · · · · · · · · ·
Isn't Bart sweee	'll always be my western hero. t, Homer? He sings like a little angel. s like Christmas in December! Let's celebrate now. <eot>Homer, please!<eot></eot></eot>

Table 4: A template for training data and example for GCC. Model is trained to predict the underlined part given previous context.

hyperparameters and follow other configurations from Brown et al. (2020). The model is trained for a total of 300 billion tokens, which takes approximately 21 days using 64 NVIDIA A100 GPUs.

690

GCC Training Details. We reproduce GCC with three minor modifications: First, we train the model with the HLA-chat dataset instead of the Reddit comment dataset. Secondly, we do not include 695 696 a context (notated 'parent comment' in the original paper) of reference histories since only the utterances of a character are available in our task setup. Lastly, we do not utilize token-type embeddings since dialogs in HLA-chat only consist of two speakers. The HLA-Chat dataset is divided 701 into an 8:1:1 split based on character, and each split 702 is used as train, validation, and test split, respectively. While constructing a dataset, we omit ten characters selected for our evaluation for fair comparison as a baseline. For reference contexts, we randomly sample a maximum of eight utterances of a character, excluding the gold response itself. We fine-tune the model from Base-LM using the data format of Table 4 with the hyperparameter of 710 input length 1024, initial learning rate  $1.0 \times 10^{-5}$ 

with cosine decay schedule with 100 warmup steps, 10 training epochs, and the batch size 128. We use the early-stopped model using the validation split perplexity. 712

713

714

715

716

717

718

719

720

721

722

724

725

726

728

729

730

731

Full-dataset Fine-tuning Training Details. We fine-tune Base-LM on full HLA-Chat dataset, using a data format of Table 5. Similar to GCC, HLA-Chat data is divided into an 8:1:1 split, but here ten characters selected for evaluation are contained in the training set. We fine-tune the model from Base-LM using the hyperparameter of input length 1024, initial learning rate  $1.0 \times 10^{-6}$  with cosine decay schedule with 100 warmup steps, 10 training epochs, and the batch size 128. We also early-stopped fine-tuning using the validation split perplexity.

**Prompts for Baseline Methods.** Tables 6, 7, 8 show the prompt template and an example for the character for each baseline methods. Here, we assume we only have two utterances from the character.

#### **Training Data Template**

```
{{character_name}}
{{x}}<EOT>{{response}}<EOT>
Training Example
```

```
Marge Simpson from The Simpsons
Oh my God! It's like Christmas in December! Let's celebrate now.<EOT>Homer, please!<EOT>
```

Table 5: A template for training data and example for Full-dataset Fine-tuning. Model is trained to predict the underlined part given previous context.

Template

```
The below are quotes of {{character_name}} during conversation.
- {{u1}}
- {{u2}}
The below are conversation between User and {{character_name}}.
User: {{x}}
{{character_name}}:
```

### **Example Prompt**

The below are quotes of Marge Simpson from The Simpsons during conversation.
Aw, Homie, you'll always be my western hero.
Isn't Bart sweet, Homer? He sings like a little angel.
The below are conversation between User and Marge Simpson from The Simpsons.
User: Okay. what do you want to do?
Marge Simpson from The Simpsons:

Table 6: Prompt template and example prompt for Only Utterances.

### C Evaluation Details

733

735

738

739

**Decoding Options** When we generate samples, we adopt a top-k decoding strategy which is widely used for generating diverse and specific responses (Fan et al., 2018). We use k = 20 for our top-k sampling. We choose a minimum beam length and a beam size as 10 and 5, respectively, and use 5-gram beam blocking.

Automatic Evaluation For the automatic evalu-741 ation, we choose ten characters among all char-742 acters included in HLA-Chat. We construct the 743 test set consisting of 5903 utterances by selecting 744 only utterances with a length of 30 or more from 745 746 among the utterances from DailyDialog test set. We use the utterances of the test split of DailyDialog 747 dataset for fixed dialog contexts to construct dialog 748 contexts that are typical and not dependent on specific characters. For the StyleProb metric, we train 750 a character style classifier using the utterances from 751 ten selected characters in the HLA-chat dataset. We 752 collect the utterances of ten evaluation characters from the dataset and train a 10-class classifier by 754 fine-tuning the RoBERTa-base model. We use Hug-755 gingface transformers (Wolf et al., 2020) to train 756 the model, and use the learning rate  $2.0 \times 10^{-5}$ , batch size 128, the number of training epochs 3. The accuracy of the classifier on the validation split is 0.5838. For calculating the MaUdE metric, we use the code officially provided by the authors<sup>1</sup>.

759

760

762

763

764

765

766

767

768

770

771

772

774

775

776

778

781

782

783

Human Evaluation For the human evaluation, we select five characters which style can be distinguished apparently. Additionally, we use the randomly selected subset of the full fixed-context set consisting of 50 contexts. We use Amazon MTurk for collecting assessments, and Figure 2 shows the instructions and the interface for the human evaluation. We mitigate the bias from the annotator by setting a maximum number of annotations per worker as 20 and randomly shuffling the order of the model and the corresponding response. To control the annotation quality, we only allow the annotators who satisfy the following requirements: (1) HITs approval rate greater than 95%, (2) Location is one of Australia, Canada, New Zealand, United Kingdom, and the United States, (3) Lifetime number of HITs approved greater than 1000, following Li et al. (2018b). We estimated that each HITs takes around 1.5 minutes on average (87 seconds per each HIT estimated by the 85th percentile of response times) and set the payment to USD 10 per hour. Therefore, annotators are paid USD 0.25

https://github.com/facebookresearch/
online\_dialog\_eval

Template	
<pre>Dialogue: User: {{x}} {{character_</pre>	
Example Prompt	
•	t do you want to do? rom The Simpsons:

Table 7: Prompt template and example prompt for Zero-shot Prompt.

Template
Dialogue: User: {{x}} Guest:
Example Prompt
Dialogue: User: Okay. what do you want to do? Guest:

Table 8: Prompt template and example prompt for Base-LM when used to generate responses for TextSETTR method.

### per HITs.

786

787

790

792

793

794

798

799

802

806

807

**Descriptive Statistics.** We provide the 95% confidence interval of human evaluation results in Table 9. The 95% confidence interval of all the MaUdE results reported in the Table 1 is  $\pm 0.002$ . Dataset Details. We mainly used HLA-Chat dataset for our evaluation. The HLA-Chat dataset is an English single-turn dialogue dataset where the dialogue is scraped from TV show scripts. Dataset consists of dialogues from 327 characters in 38 TV shows, resulting in a total of 1,042,647 dialogue lines. We divided the split into 8:1:1 split based on character, where each split is used as train, validation, and test split, respectively. For our main experiments, we selected ten characters and selected eight utterances that best reveal each character's unique characteristics. The set of utterances used for describing the characters used for our experiments is reported in our codebase.<sup>2</sup>

**Number of Experiments** We perform the experiment once rather than running it multiple times with different seeds. Since our evaluation process incorporates a human annotation, which requires a payment to human annotators, we were not able to perform multiple sets of experiments due to the limitation on budget.

### D Additional Analysis

810

811

812

813

814

815

816

817

818

819

820

821

822

823

824

825

826

827

828

829

830

831

832

833

834

835

836

#### **D.1** Lexical Overlap

In Table 10 we report an additional automated metric, *n*-gram overlap (where n = 2), for analyzing the style of generated responses. *n*-gram overlap indicates the ratio of n-grams in the generated response, which is contained in the target character utterances. The trend of *n*-gram overlap metric is similar to that of *StyleProb* metric. PDP-based methods, especially a Dynamic Match, show higher *n*-gram overlap values than other methods, indicating that PDP-based methods actively utilize the lexical phrases appearing in the character utterances.

The high *n*-gram overlap values of PDP methods indicate that PDP methods actively utilize the lexical phrases appearing in the character utterances. Using the unique vocabulary of the character will help people to realize a better individualization of the specific character. Nonetheless, this observation may imply that the model focuses on utilizing lexical language habits and may not capture the inherent characteristics of the character. Since addressing the inherent characteristics given only a few utterances is a highly challenging task, we think that extending our work to mimic characters' intrinsic characteristics will be an intriguing future direction.

<sup>&</sup>lt;sup>2</sup>Attached as supplementary material and will be released open-source afterward.

Given the dialogue context, you need to rate the quality of the given response in terms of <b>appropriateness</b> and <b>style strength</b> . Appropriateness is a metric for evaluating whether <b>the given response is fluent</b> , <b>logical and appropriate for its given context</b> . Please rate appropriateness with a score ranging from 0 to 2 where 0 represents 'bad', and 2 represents 'excellent''. Assign a lower score to the response if the response seems off (illogical, out of context, or confusing). Style strength is a metric to rate how well the style of the given response is aligned with the style of the example utterances. Please rate style strength with a score ranging from 0 to 2 where 0 represents ''the response doesn't show any identifiable style of the style of the example utterances. Please rate style strength with a score ranging from 0 to 2 where 0 represents 'bad', and 2 represents 'bow any identifiable style of the example utterances. Please rate style strength with a score ranging from 0 to 2 where 0 represents 'bow any identifiable style of the example utterances. Please rate style strength with a score ranging from 0 to 2 where 0 represents 'bow any identifiable style of the example utterances. Please rate style strength with a score ranging from 0 to 2 where 0 represents 'bow any identifiable style of the example utterances. Please rate style strength with a score ranging from 0 to 2 where 0 represents 'bow any identifiable style strongly matches with the style of the examples'', and 2 represents 'bow any identifiable style strongly matches is whethe style of the examples'', and 2 represents 'bow any identifiable style strongly matches with the style of the examples'', and 2 represents 'bow any identifiable style strongly matches and that how sheleton is not a toy!' Any one (you'l lawys be my western here. Support the style strength of the response is a light of und and the style strongly matches and that hob skeleton is not a toy!' Homer, please! Support frage ta terrible lesson of intolerance! Bart? Homer, I	Instructions
Please rate appropriateness with a score ranging from 0 to 2 where 0 represents "bad", and 2 represents "excellent". Assign a lower score to the response if the response seems off (illogical, out of context, or confusing).  Style strength is a metric to rate how well the style of the given response is aligned with the style of the example utterances. Please rate style strength with a score ranging from 0 to 2 where 0 represents "bet", and 2 represents "bow any identifiable style or the style of the example utterances. Please rate style strength with a score ranging from 0 to 2 where 0 represents "be represents "bow any identifiable style or the style of the examples", and 2 represents "obvious language style can be found and the style strongly matches with the style of the examples".  Example utterances that "Marge Simpson from The Simpsons" spoke:  You should've seen the faces of your children when they caught you stealing. Kids, get in here and show your father the faces!  Aw, Homie, you'll always be my western hero.  Isn't Bart sweet, Homer? He sings like a little angel. Bart? That hobo skeleton is not a toy! Homer, please! You should've seen the faces of intolerance! Bart? Honey, I made you an extra-warm sweater you can wear while you're down in the well. Okay, Bart, you don't have to say it, but you do have to have a loving attitude. Be nice to your sister.  Dialogue #1 User: Anything you would like to know ?  Response #1 "Marge Simpson from The Simpsons": Sure, if it's the one thing you know how to find out.  Rate the Appropriateness of the response.  (select one)  Rate the Style Strength of the response.	Given the dialogue context, you need to rate the quality of the given response in terms of <b>appropriateness</b> and <b>style strength</b> .
Please rate style strength with a score ranging from 0 to 2 where 0 represents "the response doesn't show any identifiable style or the style doesn't match with the style of the examples", and 2 represents "obvious language style can be found and the style strongly matches with the style of the examples".  Example utterances that "Marge Simpson from The Simpsons" spoke:  You should've seen the faces of your children when they caught you stealing. Kids, get in here and show your father the faces!  Aw, Homie, you'll always be my western hero. Isn't Bart sweet, Homer? He sings like a little angel. Bart! That hob skeleton is not a toy! Homer, please! O'Vue teaching Bart a terrible lesson of intolerance! Bart? Honey, I made you an extra-warm sweater you can wear while you're down in the well. O'Kay, Bart, you don't have to say it, but you do have to have a loving attitude. Be nice to your sister.  Dialogue #1 User: Anything you would like to know ?  Response #1 "Marge Simpson from The Simpsons": Sure, if it's the one thing you know how to find out.  Rate the Appropriateness of the response. (select one)  Rate the Style Strength of the response.	Please rate appropriateness with a score ranging from 0 to 2 where 0 represents "bad", and 2 represents "excellent". Assign a lower sco
<ul> <li>You should've seen the faces of your children when they caught you stealing. Kids, get in here and show your father the faces!</li> <li>Aw, Homie, you'll always be my western hero.</li> <li>Isn't Bart sweet, Homer? He sings like a little angel.</li> <li>Bart! That hobo skeleton is not a toy!'</li> <li>Homer, please!</li> <li>You're teaching Bart a terrible lesson of intolerance!</li> <li>Bart? Honey, I made you an extra-warm sweater you can wear while you're down in the well.</li> <li>Okay, Bart, you don't have to say it, but you do have to have a loving attitude. Be nice to your sister.</li> </ul> <b>Dialogue #1</b> User: Anything you would like to know ? <b>Response #1</b> "Marge Simpson from The Simpsons": Sure, if it's the one thing you know how to find out. <b>Rate the Appropriateness of the response.</b> (select one) <b>Rate the Style Strength of the response.</b>	Please rate style strength with a score ranging from 0 to 2 where 0 represents "the response doesn't show any identifiable style or the style doesn't match with the style of the examples", and 2 represents "obvious language style can be found and the style strongly match
<ul> <li>You should've seen the faces of your children when they caught you stealing. Kids, get in here and show your father the faces!</li> <li>Aw, Homie, you'll always be my western hero.</li> <li>Isn't Bart sweet, Homer? He sings like a little angel.</li> <li>Bart! That hobo skeleton is not a toy!</li> <li>Homer, please!</li> <li>You're teaching Bart a terrible lesson of intolerance!</li> <li>Bart? Honey, I made you an extra-warm sweater you can wear while you're down in the well.</li> <li>Okay, Bart, you don't have to say it, but you do have to have a loving attitude. Be nice to your sister.</li> </ul> <b>Dialogue #1</b> User: Anything you would like to know ? <b>Response #1</b> "Marge Simpson from The Simpsons": Sure, if it's the one thing you know how to find out. <b>Rate the Appropriateness of the response.</b> (select one) <b>Rate the Style Strength of the response.</b>	
User: Anything you would like to know ?  Response #1 "Marge Simpson from The Simpsons": Sure, if it's the one thing you know how to find out.  Rate the Appropriateness of the response.  (select one)  Rate the Style Strength of the response.	<ul> <li>You should've seen the faces of your children when they caught you stealing. Kids, get in here and show your father the faces!</li> <li>Aw, Homie, you'll always be my western hero.</li> <li>Isn't Bart sweet, Homer? He sings like a little angel.</li> <li>Bart! That hobo skeleton is not a toy!'</li> <li>Homer, please!</li> <li>You're teaching Bart a terrible lesson of intolerance!</li> <li>Bart? Honey, I made you an extra-warm sweater you can wear while you're down in the well.</li> </ul>
User: Anything you would like to know ?  Response #1 "Marge Simpson from The Simpsons": Sure, if it's the one thing you know how to find out.  Rate the Appropriateness of the response.  (select one)  Rate the Style Strength of the response.	
"Marge Simpson from The Simpsons": Sure, if it's the one thing you know how to find out.         Rate the Appropriateness of the response.         (select one)         Rate the Style Strength of the response.	
(select one) V Rate the Style Strength of the response.	
Rate the Style Strength of the response.	Rate the Appropriateness of the response.
	(select one) ~
(select one)	Rate the Style Strength of the response.
	(select one)

Figure 2: The interface of human evaluation for appropriateness and style strength.

# D.2 More Examples

837

841

843

847

In Tables 11 we show more examples. We can see that our Static Match and Dynamic Match methods are able to generate responses that contain contents that are highly specific to the character. For example, for BMO (from the show Adventure Time) response generated by our method mentions terms such as "core system drivers" and "MO Factory" that are relevant to the fact that BMO is an animated video game console in the show. Furthermore, we can see that our methods generate a response that reflects the character's style. For Spock (from Star Trek), our response reflects Spocks' stoic, highly logical, and cold personality. For Sheldon (from The Big Bang Theory), our response reflects Sheldon's excited speech style.

# **E** Failure Modes of Dynamic Match

As in we discussed before, there exists a tradeoff between the style reflection and response coherency between Static Match and Dynamic Match.
In Tables 12 we show some failure modes of our Dynamic Match method that reveal how Dynamic Match loses the response coherency. In the first case, the model generates a response that exhibits a strong character style but is incoherent to the input context. In the second case, the model confuses the identity of the speaker so that the model introduces itself as Dr. Leonard Hofstadter. Last but not least, when the given input context is highly specific, we see that the generated responses do not reflect the character's style.

859

860

861

862

863

864

865

866

868

869

870

871

872

873

874

875

876

877

878

879

880

# F Additional Evaluation

# F.1 Using Different Base Language Model

We test our method using different base language models instead of Base-LM to verify our method generally works well. We use three pre-trained LMs which are publicly available, which are GPT-J (Wang and Komatsuzaki, 2021), GPT-Neo (Black et al., 2021), and GPT2-xl (Radford et al., 2019) from Huggingface (Wolf et al., 2020). GPT-J, GPT-Neo, GPT2-xl have 6B, 2.7B, and 1.5B parameters, respectively. Similar to our main experiments, we conduct the automatic evaluation with those three LMs.

Mathad Tura	Methods	Human Eval	uation (Raw)	Human Evaluation (Cali.)	
Method Type	Wiethous	Style.	Appr.	Style.	Appr.
Baselines	Only Utterances Zero-shot Prompt TextSETTR GCC	$\begin{array}{c} 1.200{\pm}0.052\\ 1.172{\pm}0.051\\ 1.155{\pm}0.051\\ 1.193{\pm}0.051\end{array}$	$\begin{array}{c} 1.263 {\pm} 0.049 \\ 1.236 {\pm} 0.048 \\ 1.317 {\pm} 0.050 \\ 1.256 {\pm} 0.048 \end{array}$	$\begin{array}{c} 1.147 {\pm} 0.013 \\ 1.114 {\pm} 0.012 \\ 1.060 {\pm} 0.014 \\ 1.136 {\pm} 0.013 \end{array}$	$\begin{array}{c} 1.124 {\pm} 0.013 \\ 1.037 {\pm} 0.014 \\ 1.059 {\pm} 0.013 \\ 1.069 {\pm} 0.014 \end{array}$
Ours	Static Match Dynamic Match Random Match	$\begin{array}{c} 1.277 {\pm} 0.052 \\ 1.331 {\pm} 0.049 \\ 1.297 {\pm} 0.050 \end{array}$	$\begin{array}{c} 1.229 {\pm} 0.052 \\ 1.203 {\pm} 0.051 \\ 1.195 {\pm} 0.053 \end{array}$	$\begin{array}{c} 1.195 {\pm} 0.013 \\ 1.276 {\pm} 0.013 \\ 1.199 {\pm} 0.013 \end{array}$	$\begin{array}{c} 1.123 {\pm} 0.014 \\ 1.021 {\pm} 0.013 \\ 1.035 {\pm} 0.014 \end{array}$
Advantaged	Full-dataset Fine-tuning Gold Match	${}^{1.260\pm0.051}_{1.287\pm0.050}$	$\substack{1.329 \pm 0.048 \\ 1.245 \pm 0.051}$	${}^{1.164\pm0.013}_{1.157\pm0.012}$	${}^{1.130\pm0.013}_{1.097\pm0.013}$

Table 9: Evaluation results of Human evaluation results with 95% confidence interval. Raw and Cali. indicate raw human evaluation results and Bayesian calibrated scores, respectively.

Method Type	Methods	n-gram overlap
Baselines	Only Utterances Zero-shot Prompt TextSETTR GCC	0.0417 0.0368 0.0222 0.0632
Ours	Static Match Dynamic Match Random Match	0.1856 0.3478 0.1353
Advantaged	Full-dataset Fine-tuning Gold Match	0.0951 0.2631

Table 10: Evaluation results of n-gram overlap between generated response and character utterances.

The results are shown in Table 13. The overall trend of the results is similar to the results using Base-LM as a pre-trained language model. PDP methods, especially *Dynamic Match*, show a high StyleProb metric compared to *Only Utterances* that does not utilize PDP while showing a slightly lower MaUdE score. This common trend shows that mimicking characters through the PDP method can be generally used not only with Base-LM but also with other pre-trained language models.

881

882

884

888

890

891

893

900

901

902

903

Compared to other base language models, methods implemented using our pre-trained language model (Base-LM) show higher StyleProb values and slightly lower MaUdE metric values. The most significant difference between other pre-trained LMs and Base-LM is that Base-LM utilizes a largescale dialogue dataset (Pushshift Reddit comment dataset) for the pre-training. We believe that using dialogue data for training data leads LM to learn more about the inductive bias in the dialogue that the same speaker exhibits a similar language style, ultimately leading to better style strength performance in all methods.

# F.2 Extending to General Style-Controlling Conversation

904

905

906

907

908

909

910

911

912

913

914

915

916

917

918

919

920

921

922

923

924

925

926

927

928

929

930

931

932

933

934

935

936

937

938

939

In this section, we extend our methodology to more general style-controlling conversation tasks such as controlling sentiment, emotion, or writing styles, not just mimicking a fictional character. We test three style-controlling tasks - controlling sentiment (Positive, Negative), emotion (Anger, Joy), and writing style (Modern, Shakespearean). For each task, the utterances for defining a style and a style classifier for the evaluation are obtained from the Yelp restaurant review dataset <sup>3</sup>, GoEmotions dataset (Demszky et al., 2020), and Shakespearean dataset (Xu et al., 2012), respectively. Style classifier for each task is trained using the same codebase and hyperparameters as in training the character style classifier in the HLA-chat dataset. We used Style Accuracy rather than StyleProb, following previous literature on style transfer.

The experimental result of general stylecontrolling conversation tasks is depicted in Table 14. Similar to mimicking fictional characters, PDP methods show significantly higher style reflection metrics than the baseline methods in general style controlling tasks. Especially, Dynamic Match shows the best style accuracy metric among all the PDP methods, which is also a trend similarly observed in character mimicking experiments. These results demonstrate that our method is not limited to the character mimicking task but has the ability to be generally applicable to all kinds of style-controlling conversation tasks. Although the PDP methods have a lower MaUdE score than baseline methods, we believe this tendency is because the MaUdE metric has difficulties evaluating a sentence that strongly reflects a distinctive style, as

<sup>&</sup>lt;sup>3</sup>Obtained from https://github.com/luofuli/ DualRL

1018

1019

984

985

940discussed in the main text. For instance, reflecting941the emotion "Anger" causes the model to generate942upper-cased responses (e.g., "I DO NOT WANT943TO EAT LUNCH"), which is an out-of-distribution944sample when training the MaUdE model.

# G Multi-turn Chit-chat Examples

945

947

948

951

952

957

959

960

961

962

964

965

966

968

970

971

972

973

974

975

976

978

979

980

981

We show some multi-turn conversation examples with the characters generated by our method in Figure 3.

# H Mimicking a New Character

To show that our method can be generally applied to any fictional characters that do not appear in the pre-training dataset nor the HLA-Chat dataset, we report a conversation example of the PDP method with an imaginary character generated by ourselves. The character is called *Pie the Duck*, who is a duck character that quacks all the time, likes to eat fish, and enjoys swimming. We use the following utterances to define the character:

- My name is Pie the Duck, Quack Quack!
- I really like swimming, Quack! And I am also good at it, Quack!
- I like rainy day!! Quack Quack!!
- Salmon avocado salad is my favorite food! But... anything made of fish is fine :)
- I'm looking at the sky... Will be fishes living in the sky too? Quack.
- I'm so cute! Look at my beak!
- I'm recently on a diet to better float on water! It's necessary! Quack!
- I majored sports, That's why I'm a good swimmer! Quack Quack!

Figure 4 shows the example of a multi-turn conversation with Pie the Duck. As shown in the example, PDP successfully captures the unique style and persona reflected on characters' utterances, including quacking habits, own name, identity as a duck, favorite food, etc., while maintaining a dialog coherency.

# I Scientific Artifacts

**License.** Table 15 denotes the license of the datasets and pre-trained models that we used for this paper. Unless for the case where the license is not specified, all of the licenses allow the use of

resources for research purposes; therefore, the use of these artifacts in this work is valid.

**Intended Use.** We want to clarify that the *intended use* of pre-trained language models (when specified) is for text generation or fine-tuning to a downstream task; therefore, we are consistent with their intended use.

Description of the Artifacts. Blended Skill Talk (BST) dataset is an English open-domain, multiturn dialogue dataset built to enable conversational agents to use multiple conversational skills (e.g., Using persona information, talk about knowledge, empathetic conversation) in a single conversation. DailyDialog dataset is an English open-domain, multi-turn dialogue dataset that tries to reflect our daily communication and cover various topics about our daily lives. We describe the HLA-Chat dataset in Section C. The Pile dataset is an 800GB text corpus targeted at training large-scale language models, mostly consisting of English texts and constructed from 22 diverse text sources. The Pushshift Reddit Comment dataset is a dump of comments from the English website Reddit<sup>4</sup>.

**Privacy and Offensive Contents.** We do not collect any new data that can identify unique people / contain offensive content. BST, Dailydailog, HLA-Chat dataset is manually created using human annotators or scraped from TV show scripts, therefore having low risk on the issue of privacy or offensive content. As discussed in their paper, the Pile dataset explicitly used a profanity checker algorithm to reduce the pejorative content. While processing the Pushshift dataset, we tried to exclude the training offensive contents using blocklist keywords. Also, we did not include some subreddits that mostly contain offensive content.

<sup>&</sup>lt;sup>4</sup>https://www.reddit.com

Input Context	Method	Character & Response			
	Static Match (Ours)	<b>BMO</b> : I am not able to ask anyone help. It's a little more complicated than that.			
All you have to do is ask for help	Dynamic Match (Ours)	<b>BMO</b> : Okay. Please take me to get fixed. I need to get new core system drivers installed. We can get them at the MO Factory in the Bad Lands, where I was born			
	Only Utterance	BMO: If your friend was in trouble, he would know what to do.			
	Zero-shot Prompt	<b>BMO</b> : I don't think I'm ready. I don't think anyone is ready.			
	GCC	<b>BMO</b> : All I have to do is ask for your help.			
	Base-LM + TextSETTR				
	Full-dataset Fine Tuning	BMO: Oh, okay. But how do you know it's the right question?			
	Gold Match	BMO: Okay, but you got to go first. Please!			
	Static Match (Ours)	<b>Spock</b> : You're right, Mister Scott. He knows every medical procedure there is. Spock out.			
Did you know that he has	Dynamic Match (Ours)	<b>Spock</b> : I have already begun investigation into that possibility.			
20 years teaching experience?	Only Utterance	Spock: Yes, but I never met him. Do you know where he lives?			
	Zero-shot Prompt	Spock: The Next Generation: No. I didn't. Who's he?			
	GCC	Spock: Yes, sir. I have heard many stories about Spock.			
	Base-LM + TextSETTR	<b>Spock</b> : It's not easy to do that.			
	Full-dataset Fine Tuning	<b>Spock</b> : Yes, and he has an encyclopedic knowledge of the Federation.			
	Gold Match	<b>Spock</b> : I did not. How did you arrive at that number?			
	Static Match (Ours)	Sheldon: Well, we've got chicken, but I'm not sure if it's kosher.			
I would prefer Chinese food for this party.	Dynamic Match (Ours)	<b>Sheldon</b> : Well, I've spent the last three hours in an online debate in the DC Comics Batman chatroom, and I need you, but I guess Chinese food would be good.			
<b>.</b>	Only Utterance	<b>Sheldon</b> : Well, there are a couple of Chinese food options, but they're both kind of pricey.			
	Zero-shot Prompt	Sheldon: I don't think I'm ready. I don't think anyone is ready.			
	GCC	Sheldon: Oh? Why? What happened? What's the matter?			
	Base-LM + TextSETTR	Sheldon: But this time, it's just the two of us.			
	Full-dataset Fine Tuning	Sheldon: All right. What's the difference, right?			
	Gold Match	Sheldon: I am so sorry. I am so so sorry.			

Table 11: Comparison between responses generated using our Static Match, Dynamic Match, and baseline methods. BMO is from Adventure Time, Spock is from Star Trek, and Sheldon is from The Big Bang Theory.

Input Context	Character & Response		
Oh, I get it . When did we decide to meet?	<b>Spock</b> (from <i>Star Trek</i> ): I'll scan the ship for more information. Spock out.		
	<b>Sheldon</b> (from <i>The Bigbang Theory</i> ): Hey everyone. I'm Dr. Leonard Hofstadter. And today I'd like to share with you my theories about the nature of quantum mechanics.		
	<b>Marge Simpon</b> (from <i>The Simpsons</i> ): You need to stop making these ridiculous arguments. You don't know what you're talking about.		

Table 12: Failure modes for responses generated by using Dynamic Match for each character.

Pre-trained Language Model	Method	StyleProb	MaUdE
	Only Utterances	0.2200	0.8827
	Static Match	0.3805	0.8638
<b>GPT-J</b> (6B)	Dynamic Match	0.4166	0.8535
Gr 1-J (0D)	Random Match	0.4045	0.8589
	Gold Match	0.3860	0.8671
	Only Utterances	0.1834	0.8901
	Static Match	0.3561	0.8691
<b>GPT-Neo</b> (2.7B)	Dynamic Match	0.3940	0.8604
	Random Match	0.3950	0.8683
	Gold Match	0.3872	0.8732
	Only Utterances	0.1831	0.8817
	Static Match	0.3388	0.8736
GPT2-xl (1.5B)	Dynamic Match	0.3760	0.8728
()	Random Match	0.3515	0.8780
	Gold Match	0.3579	0.8754

Table 13: Automatic evaluation results of style reflection metric and response coherency metric using different pre-trained language models.

Task	Method	Style Accuracy(%)	MaUdE
	Only Utterances	67.34	0.9033
Sentiment	Zero-shot Prompting	60.54	0.9089
(Positive, Negative)	Static Match	71.54	0.8668
	Dynamic Match	79.37	0.8356
	Random Match	77.87	0.8141
Emotion	Only Utterances	79.54	0.8139
	Zero-shot Prompting	71.08	0.8965
(Anger, Joy)	Static Match	86.22	0.6413
	Dynamic Match	89.99	0.6220
	Random Match	88.28	0.6412
	Only Utterances	53.63	0.9055
Writing Style	Zero-shot Prompting	51.07	0.8946
(Modern, Shakespearean)	Static Match	88.75	0.8368
	Dynamic Match	92.95	0.7926
	Random Match	90.48	0.8204

Table 14: Automatic evaluation results of style reflection metric and response coherency metric on different style controlling tasks. *Gold Match* is omitted since the datasets do not contain the ground-truth context.

Artifact Type	Name	License	Approves the use for research
Dataset	Blended Skill Talk	CC-BY-4.0	O
	HLA-Chat	Not specified	?
	The Pile	MIT	O
	Pushshift Reddit	Not specified	?
	DailyDialog	CC-BY-NC-SA 4.0	O
Pre-trained LM weights	GPT-J	Apache 2.0	0
	GPT-Neo	Apache 2.0	0
	GPT2-xl	MIT	0

Table 15: License of the scientific artifacts that we used in this paper.

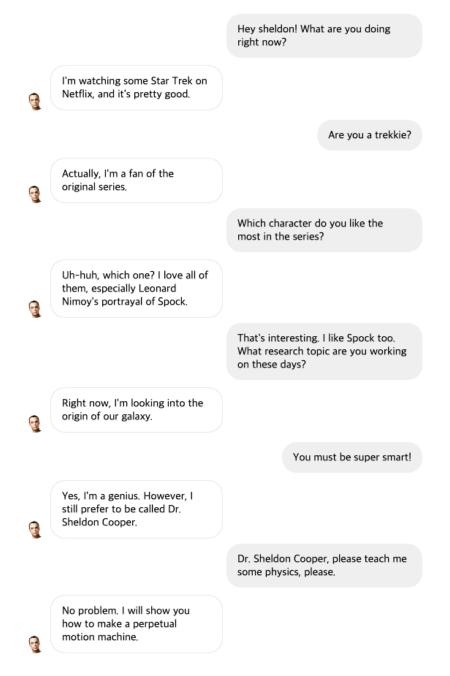


Figure 3: Cherry-picked example of multi-turn conversation with the Sheldon Cooper from *the Bigbang Theory* (left speaker) and the paper author (right speaker), generated by the Static Match method.

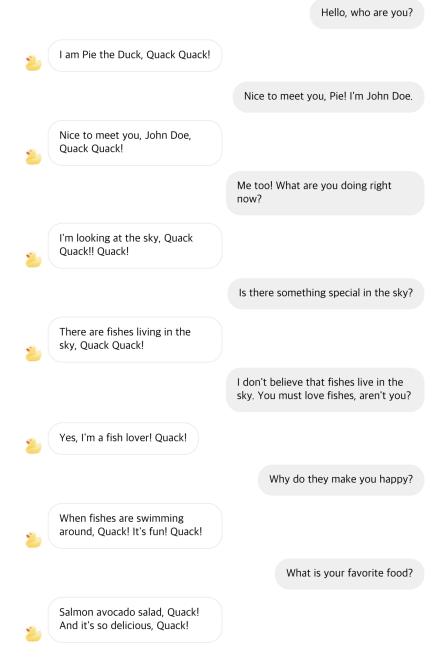


Figure 4: Cherry-picked example of multi-turn conversation with the imaginary character *Pie the Duck* and the paper author (right speaker), generated by the Dynamic Match method.