NAP 2 : A Benchmark for Naturalness and Privacy-Preserving Text Rewriting by Learning from Human

Anonymous ACL submission

Abstract

 Increasing concerns about privacy leakage is- sues in academia and industry arise when em- ploying NLP models from third-party providers to process sensitive texts. To protect privacy before sending sensitive data to those models, we suggest sanitizing sensitive text using two common strategies used by humans: i) deleting sensitive expressions, and ii) obscuring sensi- tive details by abstracting them. To explore the issues and develop a tool for text rewrit-**ing, we curate the first corpus, coined NAP²,** through both crowdsourcing and the use of large language models (LLMs). Compared to the prior works based on differential privacy, 015 which lead to a sharp drop in information util-016 ity and unnatural texts, the human-inspired ap- proaches result in more natural rewrites and offer an improved balance between privacy pro- tection and data utility, as demonstrated by our extensive experiments. Our dataset is available **at [https://anonymous.4open.science/r/NAP-2-](https://anonymous.4open.science/r/NAP-2-benchmark-for-privacy-aware-rewriting)** [benchmark-for-privacy-aware-rewriting](https://anonymous.4open.science/r/NAP-2-benchmark-for-privacy-aware-rewriting)

⁰²³ 1 Introduction

 Data sharing and information dissemination be- tween AI models are pivotal in the AI era, par- ticularly since the emergence of Large language models (LLMs). The remarkable performance of LLMs benefit from a large amount of shared and publicly available data. However, it is still chal- lenging to balance between data privacy and in- formation utility when training and utilizing such LLMs [\(Pan et al.,](#page-9-0) [2020\)](#page-9-0). Users or downstream applications often interact with commercial LLMs by directly inputting raw text. Such interactions can inadvertently expose sensitive data, such as per- sonally identifiable information (PII), to untrusted service or LLM providers [\(Utpala et al.,](#page-10-0) [2023\)](#page-10-0).

038 Redaction and anonymization techniques are **039** widely applied to remove PII from texts, but they

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Table 1: An example of rewriting a text (ORI) using deleting (DEL) and obscuring (OBS) as the strategies based on a personal information (PER).

suffer from three major drawbacks [\(Sánchez et al.,](#page-10-1) **040** [2014\)](#page-10-1). First, after anonymization, mentions of **041** PII are either redacted or replaced by their entity **042** types so that processed texts become *unnatural*. **043** Downstream applications need to be adapted or **044** fine-tuned to cope with such unnatural texts. Sec- **045** ond, it is still possible to recover private attributes **046** [f](#page-9-1)rom PII scrubbed text via reasoning [\(Mireshghal-](#page-9-1) **047** [lah et al.,](#page-9-1) [2023;](#page-9-1) [Staab et al.,](#page-10-2) [2023\)](#page-10-2). Third, the **048** presence of blacked-out parts or entity types may **049** raise the awareness of a document's sensitivity in **050** front of potential attackers. **051**

Alternatively, differential privacy (DP) provides **052** a theoretical privacy guarantee for data release or **053** dissemination mechanisms [\(Dwork,](#page-9-2) [2006\)](#page-9-2). Prior **054** works sanitize texts by perturbing texts either at the **055** word-level or the sentence-level [\(Mattern et al.,](#page-9-3) **056** [2022;](#page-9-3) [Igamberdiev and Habernal,](#page-9-4) [2023;](#page-9-4) [Igam-](#page-9-5) **057** [berdiev et al.,](#page-9-5) [2022a\)](#page-9-5). In order to reach a high- **058** level of privacy guarantee, substantial noise need **059** to be injected into texts or their representations **060** so that information utility drops sharply and the **061** meanings of texts are changed significantly (see Ta- **062** ble [1\)](#page-0-0). Therefore, determining an optimal trade-off **063**

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064 between privacy and utility for data release remains **065** an unresolved challenge.

 To address the shortcoming of prior methods, we propose an approach that adopts human text edit- ing strategy inspired by [\(Strengers et al.,](#page-10-3) [2020\)](#page-10-3), specifically *deleting* and *obscuring* to improve the naturalness and utility of rewritten texts while en- suring privacy. As shown in Table [1,](#page-0-0) given an utterance involving personal information stated in a persona, the strategy *deleting* simply removes all words mentioning sensitive information from the utterance, while *obscuring* substitutes sensitive expressions for more abstract and general expres- sions. Both strategies aim to make rewritten texts as *natural* as possible such that i) they do not raise the awareness of potential attackers that rewrites are sanitized; and ii) downstream applications can directly process such natural rewrites without fine-tuning their models for any unnatural parts of texts.

 To evaluate *strategy-specific* rewriting models, we construct the *first* Naturalness and Privacy 085 Preserving Rewriting corpus, coined NAP², based on the open-domain dialogue corpus PERSONA-**CHAT** [\(Zhang et al.,](#page-10-4) [2018\)](#page-10-4). We recruit univer- sity students to manually rewrite 895 utterances involving personal information as the *manual eval- uation set*. To promote the development of *diverse* open-source solutions for this task, we apply GPT4 to generate 3900 synthetic examples as the *syn- thetic training* set because GPT4 demonstrates the best performance on PERSONA-CHAT among all evaluated models. We also design multiple au- tomatic and human evaluation metrics for this task, including a *novel* privacy metric PRIVACY_NLI. It utilizes a Natural Language Inference (NLI) model [\(Liu et al.,](#page-9-6) [2019\)](#page-9-6) to determine if a rewrite en- tails a personal information or not. The extensive comparative studies between the models trained on our corpus and the state-of-the-art (SOTA) text sanitization methods demonstrate the underlying challenges and yield the following key findings:

 • The T5-BASE model [\(Raffel et al.,](#page-9-7) [2020\)](#page-9-7) trained on our corpus is able to achieve a fairly high privacy preservation indicated by a PRI- VACY_NLI of 93.81%. Its performance is even significantly superior than GPT4 accord- ing to human evaluation using deleting. In contrast, the competitive DP methods have a **PRIVACY NLI score lower than 62.14%.**

113 • The privacy metric PRIVACY_NLI aligns well

with the human judgements by having a Spearman's ranking correlation of 0.70.

• GPT4 generates synthetic rewrites with de- **116** cent trade-off between privacy and utility **117** based on human evaluation, better than GPT- **118** 3.5 TURBO and the evaluated open-source **119** LLMs in the zero-shot setting. Incorporation **120** of such synthetic data improves the T5-BASE **121** model trained on human curated data by 7% **122** in terms of privacy preservation. **123**

2 Preliminary **¹²⁴**

As our task is closely related to local differential **125** privacy (LDP) [\(Xiong et al.,](#page-10-5) [2020\)](#page-10-5), this section **126** mainly introduces the preliminary concepts of LDP **127** and Context-Aware LDP [\(Acharya et al.,](#page-8-0) [2020\)](#page-8-0). **128**

LDP. For private statistical data publication, LDP **129** provides strong and provable privacy preservation **130** without assuming that data collectors can be trusted. **131** In this setting, each participant locally perturbs **132** her/his private data with a randomized mechanism **133** and transfers the perturbed output to a data collec- **134** tor. The data collector acquires statistical infor- **135** mation from the perturbed data received from all **136** participants without compromising the individual's **137** privacy. 138

[D](#page-9-8)efinition 2.1 (Pure Local Differential Privacy [\(Ka-](#page-9-8) **139** [siviswanathan et al.,](#page-9-8) [2011\)](#page-9-8)). Let $\epsilon \geq 0$, a randomized algorithm $Q : \mathcal{X} \to \mathcal{Y}$ is ϵ -locally differen- **141** tial privacy, if for all $x, x' \in \mathcal{X}$ and $y \in \mathcal{Y}$, **142**

$$
\frac{Q(y|x)}{Q(y|x')} < e^{\epsilon} \tag{143}
$$

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where $Q(y|x)$ can also be viewed as a conditional 144 distribution. If the privacy budget ϵ is small or zero, 145 it is difficult or infeasible to distinguish between x **146** and x' based on the outputs of Q . However, it is 147 questionable if such perturbed data is still useful for **148** [d](#page-9-3)ata analysts or downstream applications [\(Mattern](#page-9-3) **149** [et al.,](#page-9-3) [2022\)](#page-9-3). **150**

This definition assumes that all elements in x are 151 equally sensitive and all x share the same privacy 152 constraint e^{ϵ} regardless of how different x and x' are. For NLP applications, [Mattern et al.](#page-9-3) [\(2022\)](#page-9-3) ob- **154** serve that a tight universal privacy budget leads to **155** substantial grammatical errors produced by word- **156** level DP mechanisms, while a high budget easily **157** compromises individual privacy. Therefore, the **158** privacy budget of x and x' should vary depending 159

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160 on the semantic differences between x and x' or 161 whether x or x' contains sensitive information.

 To address the limitations, [Acharya et al.](#page-8-0) [\(2020\)](#page-8-0) propose context-aware LDP that employs a differ- ent privacy constraint based on differences between x and x' .

 [D](#page-8-0)efinition 2.2 (Context-Aware LDP [\(Acharya](#page-8-0) [et al.,](#page-8-0) [2020\)](#page-8-0)). Let $\mathbf{E} \in \mathbb{R}^{m \times m}$ be a matrix of non-**negative entries and** $\epsilon_{x,x'}$ **denote the** (x, x') **th entry** of E, a random algorithm Q is E−LDP, if for all $x, x' \in \mathcal{X}$ and $y \in \mathcal{Y}$,

$$
\frac{Q(y|x)}{Q(y|x')} < e^{\epsilon_{x,x'}}
$$

 The matrix E can be constructed by using different functions. Metric-based LDP [\(Alvim et al.,](#page-8-1) [2018\)](#page-8-1) can also be viewed as a special case of context-175 aware LDP by requiring $\epsilon_{x,x'} = \epsilon d(x, x')$, where $d(x, x')$ is the metric between x and x'.

¹⁷⁷ 3 Naturalness and Privacy-Preserving **¹⁷⁸** Rewriting

179 3.1 Problem Definition

 Task. Given an utterance x and a sentence p describing personal information, the task of nat- uralness and privacy-preserving rewriting aims to map x into a natural sentence y such that $y \in \mathcal{Y}^n$ does not reveal the personal information in p and maximally preserves the non-private content in 186 x. We define a natural sentence as one that is grammatically correct, fluent, and does not con- tain any artifacts such as blacked-out words or spe- cial symbols indicating omitted sensitive informa-190 tion. The rewrite space \mathcal{Y}^n contains only natu- ral sentences with maximum squence length of n. Compared with differential privacy (DP) mecha- nisms that prevent privacy leakage during model training [\(Abadi et al.,](#page-8-2) [2016a\)](#page-8-2), this task focuses on privacy-preserving data publishing or privacy pro-tection at inference time.

 When sanitizing texts, humans often hide sen- sitive information by avoiding sensitive words or replacing them with more general or abstract ex- pressions [\(Strengers et al.,](#page-10-3) [2020\)](#page-10-3). We expect ma-chines to adopt similar strategies:

- **202 Deleting:** removing words or phrases in x **203** that leak personal information specified in p;
- **204** Obscuring: replacing sensitive words or **205** phrases in x with more general or abstract **206** expressions to avoid compromising privacy.

Relation to LDP. A probabilistic rewriting **207** model can be viewed as a randomized mechanism **208** $Q(y|x)$ that maps an input text x into a word se- **209** quence y inside a constraint output space \mathcal{Y} , which 210 only contains natural texts. Given a pair of semanti- **211** cally similar texts x and x' , where only x contains 212 sensitive information, a rewriting model $Q(y|x)$ 213 implements metric-based LDP by enforcing the dis- **214** tribution divergence in log-scale between $Q(y|x)$ 215 and $Q(y'|x')$ to be smaller than $\epsilon d(x, x')$. As a **216** result, perturbed texts are more similar than their **217** original counterparts because mentions of private **218** information are either removed or obscured. **219**

Corpus Overview. Our corpus NAP 2 consists of **220** a small manually curated dataset for both training **221** and testing (Sec. [3.2\)](#page-2-0), and a large synthetic dataset **222** distilled from GPT-3.5 TURBO and GPT4 for train- **223** ing data augmentation (Sec. [3.3\)](#page-3-0). According to our **224** evaluation stated below, human writes with obscur- **225** ing achieve the best trade-off between privacy and **226** utility, and the naturalness of GPT4 generated texts **227** is on par with that of human rewrites. **228**

3.2 Manually Curated Corpus **229**

The corpus PERSONA-CHAT associates each **230** multi-turn chit-chat with two personas, each of **231** which is a set of sentences describing the corresponding personality. Hence, it is straightfor- **233** ward to measure if an utterance leaks personal in- **234** formation in the relevant persona. From another **235** point of view, a persona can be regarded as a user- **236** specific privacy profile, which states what infor- **237** mation needs to be protected. For instance, one **238** user might consider their marital status as sensitive **239** information requiring privacy protection, while an- **240** other user may not prioritize it. **241**

The manual created evaluation set extends **242** the test set of PERSONA-CHAT with human- **243** authored rewrites. As not all utterances reveal pri- **244** vate information in personas, we apply the auto- **245** matic alignment methods to pair an utterance in- **246** volving personal information with the correspond- **247** ing sentence in a persona. **248**

Formally, given a dialogue D, suppose there are **249** m utterances $\mathcal{X}_i = \{x_1, x_2, ..., x_m\}$ associated 250 with a persona $P_i = \{p_1, p_2, ..., p_n\}$, we aim to 251 compute an alignment score s_{ij} between $x_i \in \mathcal{X}_i$ 252 and $p_j \in \mathcal{P}_i$ indicating to what degree x_i leaks 253 personal information in p_i . 254

We formulate the computation of alignment **255** scores as an NLI problem. Namely, if x_i entails 256

b_i, it is highly likely that x_i leaks information in p_j . Specifically, we reuse the ROBERTA model trained on Multi-Genre Natural Language Infer- ence (MNLI) corpus [\(Williams et al.,](#page-10-6) [2018\)](#page-10-6), which is available from Huggingface, to compute the prob-262 ability of $p(y = \text{entail} | x_i, p_j)$ as s_{ij} . We find out that this simple approach significantly outper- forms SPARSE-MAX and SHARP-MAX proposed in [\(Xu et al.,](#page-10-7) [2020\)](#page-10-7) on a random sample of 200 ground-truth pairs. We manually check the candi- dates among the pairs with a score higher than a threshold and keep only the well aligned ones.

 For each selected sentence-persona pair, we re- cruit annotators from Amazon Mechanical Turk (AMT) to rewrite utterances w.r.t. the aligned per-sona sentences using both Deleting and Obscuring.

 In our preliminary experiments, we observe that even though annotators endeavor to generate decent rewrites, many of them could not clearly identify and strictly stick to the required strategies. There- fore, we prepare a small sample of pairs as a pre- test to select qualified annotators. In addition, we employ a rigorous procedure for quality check. In particular, we wrap up 15 sentence-persona pairs as a batch and ask annotators to rewrite them using the required strategies. Then, we manually check the rewritten batches, we only accept those that are written using the required strategy. The averaged acceptance rate of the rewrites is 47.97%, demon- strating the challenge of collecting a high-quality rewriting dataset with specific rewriting require- ments. As a result, we collect 895 pairs annotated with one rewrite per strategy. We further split this corpus into a cross-validation (CV) set, a valida- tion and a hold-out test set with 655, 140 and 100 instances, respectively.

 Data Statistics. We analyze the manually curated corpus using averaged word length in sentences (Len.) and distinct unigrams divided by the to- tal number of words (Dist.) [\(Li et al.,](#page-9-9) [2016\)](#page-9-9). The statistics of the dataset is given in Table [2.](#page-3-1) Delet- ing tends to produce more concise rewrites, while obscuring is slightly longer than ORIGINAL sen- tences. Although the average length increases, the diversity score for obscuring is still ascending, com- pared with original sentences. This shows the high diversity of word usage using obscuring.

304 3.3 Synthetic Data Augmentation

305 We employ the ROBERTA NLI model to align **306** utterances with persona sentences in the training set

	CV.		Valid		Test	
	Len.			Dist. Len. Dist. Len. Dist.		
				ORI 13.7 0.148 13.6 0.257 13.5 0.248		
DEL.				8.0 0.190 8.4 0.298 8.5 0.279 OBS 14.1 0.160 13.9 0.266 14.3 0.250		

Table 2: Statistics of original sentence (ORI), rewrites with deleting (DEL) and obscuring (OBS) on the CV set, validation and test set of the manually curated dataset, using average length (Len.) and distinct token (Dist.)

of PERSONA-CHAT and keep only the pairs with **307** an entailment probability above 0.3. This threshold **308** leads to high recall low precision alignments so **309** that GPT4 is employed to check if there is indeed **310** a privacy leakage. Among them, we randomly **311** sample 3900 pairs to generate synthetic rewrites 312 by using GPT4. The resulting dataset is used to **313** augment the training set of the manually created **314** corpus to mitigate the data scarcity issue. **315**

Prior studies show that GPT4 is one of the 316 strongest few-shot learner [\(Brown et al.,](#page-8-3) [2020\)](#page-8-3). 317 Therefore, we carefully design prompts and in- **318** context examples to use it for privacy-aware rewrit- **319** ing. Given an utterance-persona pair, we use the **320** following prompt for a selected rewriting strategy. **321**

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where \$X denotes a placeholder for the corre- **323** sponding information. The k in-context examples **324** are selected from a combination of the validation **325** set of the manually curated corpus and a set of non- **326** sensitive utterances which do not leak personal **327** information. Each of the in-context examples in **328** the validation set contains an utterance, a persona **329** sentence, and a human rewrite using the given strat- **330** egy, while an example from the non-sensitive set **331** includes only an utterance. The in-context exam- **332** ples are found by k-nearest neighbour search using **333** [t](#page-10-8)he sentence embeddings of utterances [\(Reimers](#page-10-8) **334** [and Gurevych,](#page-10-8) [2019\)](#page-10-8). In this work, given an ut- **335** terance, we select the top-1 most similar example **336** from the validation set and one example from the **337**

	SPRIVACY	SREL	SNATURAL
Human_deleting	82.00%	76.00%	95.00%
GPT3.5_deleting	34.00%	94.00%	72.00%
GPT4_deleting	49.00%	92.00%	99.00%
Human_obscuring	81.00%	97.00%	98.00%
GPT3.5_obscuring	61.00%	90.00%	95.00%
GPT4 obscuring	66.00%	95.00%	99.00%

Table 3: Comparison between GPT-3.5 TURBO, GPT4, and human rewrites.

338 non-sensitive set. The latter is used to instruct **339** GPT4 that it should not rewrite an utterance if **340** there is no privacy leakage detected.

341 3.4 Human Evaluation

 Three university students are recruited to check their quality on a set of 100 instances sampled from the test set of the manual corpus. Hence, an utterance-persona pair in the sample includes a hu- man rewrite, a rewrite from GPT-3.5 TURBO and GPT4 respectively. For each rewrite, a student is instructed to answer the following questions from the perspectives of privacy leakage (Q1), seman- tic relevance (Q2) and naturalness (Q3) which is detailed in Appendix [A.1.](#page-10-9)

352 Each question is answered by three university **353** students. To deal with possible disagreements, we **354** take the *majority vote* as the final answer.

 In order to use a score to summarize the perfor- mance w.r.t. each criteria, we calculate the per- centage of choosing the option (a) as the majority vote for each question above on the human eval- uation test set, referred to as SPRIVACY, SREL, and SNATURAL. They indicate the percentage of rewrites having no privacy leakage, complete se-mantic relevance, full naturalness, respectively.

 To understand the quality of rewrites in our cor- pus, we compare GPT4 outputs with those of GPT- 3.5 TURBO using the same prompts, as well as with human rewrites. The key results are summarized in Table [3.](#page-4-0) Human rewrites achieve the highest level of privacy protection with both strategies, outper- form the best rewriting model GPT4 by at least 15%. Human rewrites with obscuring achieve the best balance between privacy and utility in compari- son with alternative methods. Both OpenAI models completely preserve personal information in over 60% of utterances by using obscuring, but strug- gle to implement the deleting strategy for the same purpose. A close investigation on the percentages of individual Q1 answer in Fig. [1](#page-5-0) demonstrates that both models fail to delete private expressions

completely in over 34% of the utterances involving **379** sensitive information. GPT-3.5 TURBO is signif- **380** icantly worse than GPT4 in terms of sanitization. **381** Only a small proportion of the errors are attributed **382** to applying an incorrect strategy. **383**

4 Experiments **³⁸⁴**

4.1 Rewriting Models **385**

We compare the SOTA privacy-preserving rewrit- **386** ing models DPNR [\(Lyu et al.,](#page-9-10) [2020\)](#page-9-10), DP- **387** Forward [\(Du et al.,](#page-9-11) [2023\)](#page-9-11), and the zero-shot LLMs **388** with the T5-BASE models fine-tuned on our corpus, 389 with or without synthetic data augmentation. The 390 word-level DP method DPNR and the sentence- **391** level DP model DP-Forward are fine-tuned based **392** on a T5-BASE model, which is pre-trained to map **393** inputs to their outputs. All implementation details **394** can be found in Appendix [A.3.](#page-11-0) DPNR. It stands for **395** Differentially Private Neural Representation, which **396** applies Laplace noise to distributed representations **397** of words in order to randomly drop sensitive words **398** or replace sensitive words with non-sensitive ones. **399** We compare the cosine similarity between each 400 word in an input utterance with those in the corre- **401** sponding persona, and pick the top-k most similar **402** ones. **403**

DP-Forward. This method perturbs embedding **404** matrices and multi-head attention layers during **405** each forward pass of a language models by achiev- **406** ing a sentence level LDP. When adapting this ap- **407** proach to T5-BASE for inference, we mainly per- **408** turb embedding matrices, because the DP mecha- **409** nism for attention layers is mostly useful for pro- **410** tecting privacy at the training time. **411**

LLAMA-PARAPH. [Mattern et al.](#page-9-3) [\(2022\)](#page-9-3) points **412** out the limitations of word-level LDP and propose **413** to paraphrase input texts with lower temperature to **414** achieve a sentence-level LDP. We implement this **415** approach by using LLAMA-13B. **416**

DP-PROMPT.[Utpala et al.](#page-10-0) [\(2023\)](#page-10-0) utilizes zero- **417** shot prompting and large language model to gen- **418** erate document paraphrasing to prevent author de- **419** anonymization attack which comprise the privacy **420** of text owner. **421**

DP-BART. The method is a privatized text **422** rewriting system incorporates LDP. The system **423** leverages the LPD paradgram to perform model **424** rewriting using BART model to protect input data **425** which tackles same challenge like us. 426

FLAIR-SCRUBBING. we also adapt the **427** scrubbing method used in [\(Lukas et al.,](#page-9-12) [2023\)](#page-9-12) as **428**

Figure 1: Human evaluation of privacy leakage.

 our baseline. We employ FLAIR-SCRUBBING as our method to test if this automatics method can effectively remove private information from sentence.

 Zero-Shot LLMs. To compare with the LLMs fine-tuned on our corpus, we apply the same prompts to the same pre-trained LLMs without any training. Specifically, we consider T5-BASE, LLAMA-13B, GPT-3.5 TURBO and GPT4 and ap- ply the prompt template introduced in Sec. [3.3.](#page-3-0) To distinguish from the fine-tuned models, the T5-BASE and LLAMA-13B in the zero-shot set- ting is referred to as T5_ZEROSHOT and LLAMA-13B_ZEROSHOT, respectively.

 $\textbf{1443}$ **T5-NAP²**. By using the same prompts as the zero-shot version, we fine tune T5-BASE on the training set of the manually curated corpus, with or without augmenting them with synthetic data. The prompts are similar to those used by zero-shot models detailed in [A.2.](#page-11-1)

 $\textbf{T5-}\textbf{NAP}^2\textbf{-DP}$. To simulate the use cases that the training data of the rewriting models contains sen- sitive information, we apply DP-SGD [\(Abadi et al.,](#page-8-2) [2016a\)](#page-8-2) when fine-tuning the T5-BASE model in order to understand to what degree the DP mecha- nism impacts the inference quality of the rewriting models and shed light on future research directions.

4.2 Evaluation Details **456**

Prior studies focus on protect data privacy from 457 membership inference attacks, reconstruction at- **458** [t](#page-9-3)acks, and sensitive attribute attacks etc. [\(Mattern](#page-9-3) **459** [et al.,](#page-9-3) [2022\)](#page-9-3). However, almost all of them focus **460** on privacy preservation at the training time. In **461** contrast, our target task is concerned with i) if a **462** rewrite reveals personal information in a given per- **463** sona, ii) preservation of non-sensitive content, and **464** iii) naturalness of rewrites. Compared with the **465** prior studies based on DP mechanisms, our setting **466** is more close to that of natural language generation **467** (NLG) tasks. Therefore, we evaluate the outcomes **468** of the rewriting models by using NLG motivated **469** automatic and human evaluation. **470**

For human evaluation, we use the same question- **471** naires and the metrics introduced in Sec. [3.4](#page-4-1) and **472** ask annotators to answer each question in order to **473** obtain the majority votes. **474**

For all experiments involving model fine-tuning, **475** we conduct five folds cross validation (CV) on the **476** CV set of the manually curated corpus. In order to **477** understand the usefulness of synthetic data, we also **478** conduct experiments with the same models that **479** augment the training set in each fold with 3,900 480 synthetic instances generated by GPT4. 481

4.2.1 Automatic Evaluation Metrics. **482**

Privacy Leakage. We propose a novel metric, **483** called PRIVACY_NLI, by using the ROBERTA **484**

Method	PRIVACY_NLI	SPRIVACY	ROUGE-1	ROUGE-LSUM
DPNR	62.14%	25.00%	92.79%	92.79%
DP-Forward	36.42%	0.00%	99.91%	99.91%
DP-PROMPT	62.86%	0.00%	42.18%	41.89%
DP-BART	78.22%	1.00%	44.01%	43.15%
FLAIR-SCRUBBING	56.43%	0.00%	67.75%	67.89%
T5_ZEROSHOT-deleting	70.0%	10.00%	16.62%	12.61%
T5_ZEROSHOT-obscuring	45.00%	45.00%	29.58%	23.80%
LLAMA-13B_ZEROSHOT-obscuring	79.28%	16.00%	40.86%	40.12%
LLAMA-13B_ZEROSHOT-deleting	77.14%	14.00%	68.28%	67.53%
LLAMA-PARAPH-obscuring	82.86%	31.00%	21.72%	20.05%
LLAMA-PARAPH-deleting	76.42%	16.00%	56.29%	54.91%
GPT-3.5-obscuring	87.14%	61.00%	66.66%	65.76%
GPT-3.5-deleting	74.29%	34.00%	69.13%	68.48%
GPT-4-obscuring	92.14%	66.00%	73.24%	72.63%
GPT-4-deleting	90.0%	49.00%	77.48%	77.08%
$T5-NAP^2-GPT4$	93.81%	72.00%	73.01%	72.78%

Table 4: Evaluation and comparison of baseline methods.

	SPRIVACY	SREL	SNATURAL
Human deleting	82.00%	76.00%	95.00%
LLAMA-13B deleting	54.00%	49.00%	87.00%
$T5-NAP^2-GPT4$ deleting	72.00%	91.00%	95.00%
DPNR	1.00%	0.00%	19.00%
Human obscuring	81.00%	97.00%	98.00%
DP-PROMPT	0.00%	1.00%	0.00%
DP-BART	1.00%	10.00%	2.00%
FLAIR-SCRUBBING	0.00%	1.00%	0.00%
LLAMA-13B obscuring	12.00%	14.00%	86.00%
$T5-NAP^2-GPT4$ _obscuring	53.00%	93.00%	98.00%

Table 5: Human evaluation of the SOTA models.

 model trained on the MNLI corpus, to infer to what degree it is possible to infer personal infor- mation in personas. As the NLI model classifies a pair of input texts into *entailed*, *contradicted*, 489 or *neutral*, we adopt $P(\text{entailed}|\boldsymbol{x}, \boldsymbol{p})$ as the score of privacy_leakage, e. Hence, we consider PRI- VACY_NLI as 1- privacy_leakage, denoting the privacy preserved by our method. The higher the metric, the more private information is preserved.

 Semantic Relevance. For assessing the preser- vation of semantic content, we consider ROUGE-1 and ROUGE-LSUM [\(Lin,](#page-9-13) [2004\)](#page-9-13) to compare gener-ated rewrites with the corresponding references.

498 4.3 Results and Discussions

99 **Efficacy of NAP².** Table 4 reports the evaluation of all methods. T5-BASE fine tuned on the human rewrites and the synthetic data using both strate- gies outperform the DP based methods and zero- shot LLMs by a wide margin. DPNR preserves more privacy than DP-Forward, but results in a dramatic drop of information utility. The generated texts often have completely different meanings **506** and have substantial grammatical errors, though 507 some of them are still fluent. In contrast, DP- **508** Forward mostly copies inputs to outputs but rarely **509** hide sensitive information. LLAMA-PARAPH pro- **510** duces frequently irrelevant texts, hence have fairly **511** low ROUGE-1 and ROUGE-LSUM scores. Be- **512** sides, for convention personally identifiable infor- **513** mation scrubbing method FLAIR-SCRUBBING, **514** it can not effectively remove the private informa- **515** tion in open-ended domain, only 40.71% examples **516** are successfully removing PII tokens. For DP- **517** PROMPT and DP-BART, even PRIVACY NLI are 518 outperformed than other baseline models, the para- **519** phrasing impairs the semantic of original sentence **520** leading to low ROUGE-1 score. **521**

We further investigate the rewriting quality w.r.t. **522** each strategy based on human evaluation. We use **523** the T5-BASE model trained on the human rewrites **524** and the synthetic data with both strategies, and **525** apply it on the hold-out test set of each strategy. **526** Table [5](#page-6-1) shows that the T5-BASE model achieves **527** superior performance over the baselines with both **528** strategies. The naturalness of all generated rewrites **529** is on par with that of human rewrites. Both zero- **530** shot LLAMA-13B models perform better than the **531** best DP method DPNR, which mostly perturbs non- **532** sensitive contents or yields repeated words. The **533** overall results are encouraging for a wide range of **534** applications on edge devices, because our corpus is **535** not huge and T5-BASE contains only a few million **536** parameters, which is a few hundred times smaller **537** than LLAMA-13B, GPT-3.5 TURBO and GPT4. **538**

	SPRIVACY	SREL.	SNATURAL
Human_deleting	82.00%	76.00%	95.00%
$T5-NAP^2-GPT4$ deleting	72.00%	91.00%	95.00%
non-Syn_deleting	65.00%	92.00%	93.00%
Human obscuring	81.00%	97.00%	98.00%
$T5-NAP^2-GPT4$ obscuring	53.00%	93.00%	98.00%
non-Syn_obscuring	4.00%	92.00%	93.00%

Table 6: Human evaluation results with and without synthetic data.

 Alignments between Automatic metrics and Human Evaluation. We compare the ranking us- ing PRIVACY_NLI with the corresponding human **judgements in Table [4.](#page-6-0) T5-NAP²-GPT4 obtains** the highest 1-PRIVACY_NLI of 93.81% in auto- matic evaluation, matching the highest SPRIVACY with 72.00%. The results are aligned well among the rewriting models using the obscuring strategy. However, PRIVACY_NLI does not rank all rewrit- ing models using deleting in the same manner as humans. To quantify the alignments, we calculate a Spearman's ranking correlation of 0.70 between PRIVACY_NLI and SPRIVACY among all models to show the effectiveness of PRIVACY_NLI. The correlation between the models using obscuring reaches even 0.83.

 Usefulness of the Synthetic Data. Table [6](#page-7-0) shows the result of using synthetic data for training rewriting models. We compare two different strate- gies: deleting and obscuring. The results shows that the model performs better with the synthetic data for both tasks. In particular, the model pre- serves more non-personal information compared to human rewrites in the deleting task. With the synthetic data for training the models, the model performance is 7% better than the non-synthetic data model in terms of deleting. The biggest gain of the synthetic data is obtained for improving the privacy protection of the rewriting model using obscuring.

⁵⁶⁹ 5 Related Work

 The field of controllable text style transfer focuses on modifying specific attributes in texts, such as [f](#page-9-14)ormality [\(Briakou et al.,](#page-8-4) [2021\)](#page-8-4) and sentiment [\(Li](#page-9-14) [et al.,](#page-9-14) [2018a,](#page-9-14) [2022\)](#page-9-15) while preserving the core se- mantic content. The advancement of text rewriting tasks is heavily dependent on the availability of high-quality corpora to assess generation quality. For example, [Rao and Tetreault](#page-9-16) [\(2018\)](#page-9-16) collected a large-scale corpus GYAFC for initiating the re-search of formality style transfer to rewrite formal language. As for our task sensitive to privacy, **580** which demands sophisticated alignment in rewrit- 581 ing utterances, the construction of a specialized **582** corpus for high-quality privacy-sensitive rewrites **583** are crucial. **584**

There is a growing interest in protecting user **585** privacy [\(Chen et al.,](#page-8-5) [2020;](#page-8-5) [Tigunova et al.,](#page-10-10) [2019;](#page-10-10) **586** [Xu et al.,](#page-10-11) [2019;](#page-10-11) [Bevendorff et al.,](#page-8-6) [2019\)](#page-8-6) in NLP **587** tasks. One way of protecting privacy is to implic- **588** itly remove the information in decision models, **589** for example perturbing the representations via ad- **590** [v](#page-9-18)ersarial training [\(Li et al.,](#page-9-17) [2018b;](#page-9-17) [Elazar and](#page-9-18) **591** [Goldberg,](#page-9-18) [2018;](#page-9-18) [Barrett et al.,](#page-8-7) [2019\)](#page-8-7) or differential **592** privacy [\(Fernandes et al.,](#page-9-19) [2019;](#page-9-19) [Bo et al.,](#page-8-8) [2019\)](#page-8-8). **593** In text rewriting which is close to our rewriting **594** approach, local differential privacy are recently **595** adapted to protect the data by adding customized **596** [n](#page-9-4)oise [\(Igamberdiev et al.,](#page-9-20) [2022b;](#page-9-20) [Igamberdiev and](#page-9-4) **597** [Habernal,](#page-9-4) [2023\)](#page-9-4). Such adaptations in rewriting sys- **598** tem mitigate the privacy leakage risk of original **599** input however result in complete semantic change **600** of inputs as the noise is independently drawn from **601** the data and task. We consider a more generalised **602** rewriting setting where the naturalness and general **603** meaning of sentence are preserved. 604

Another series of work suggested to generate **605** [n](#page-9-21)ew sentences with less sensitive information [\(Em-](#page-9-21) **606** [mery et al.,](#page-9-21) [2018;](#page-9-21) [Xu et al.,](#page-10-11) [2019\)](#page-10-11). Following this **607** approaches, the setting of our work is more general **608** since we use open-domain sensitive personal information from the open domain as a control signal **610** for rewriting. Moreover, our corpus is flexible in **611** the way that it supports two strategies for rewrit- **612** ing, which is of the interest for the style transfer **613** research community [\(Strengers et al.,](#page-10-3) [2020\)](#page-10-3). **614**

6 Conclusion **⁶¹⁵**

We introduce the task of naturalness and privacy- **616** preserving text rewriting and collect a corpus **617** NAP ² based on PERSONA-CHAT. The funda- **⁶¹⁸** mental concept involves training models to learn **619** human strategies, namely deleting and obscuring, **620** for inference-time privacy. The T5-BASE model **621** trained on our corpus outperforms competitive zero- **622** shot LLMs and DP methods by a wide margin. This **623** work paves the way for future research on LLM- **624** based rewriting techniques with a new focus on **625** naturalness preservation. **626**

⁶²⁷ Ethical Statement

 In this paper, we align our research practices with the principles outlined in the ACL Code of Ethics, fully endorsing its values. Our investigation has been conducted in compliance with these ethical standards.

have been The creation and assessment of NAP² have been conducted with a keen awareness of ethical con- siderations, especially regarding the involvement of human annotators. The necessity for human- annotated data to train conditional independence classifiers in our method is recognized as demand- ing significant effort. We have taken careful mea- sures to ensure that this process is ethically sound, honoring the annotators' contributions by respect- ing their time and providing equitable compensa-**643** tion.

Moreover, the central objective of NAP^2 **is to** assess the relevance of generated responses in rela- tion to their persona information and the difference between human evaluation and proposed automated metrics. The system is engineered to assign scores on a continuous scale from 0 to 1, with higher scores denoting greater relevance. It is designed to yield only these scores, without generating any in- formation that could be deemed harmful or violate **653** privacy.

⁶⁵⁴ Limitation

 Due to budgetary constraints associated with this project, we were unable to engage a vast num- ber of annotators to rewrite the extensive dialogue datasets with respective rewrite strategies. Conse- quently, $NAP²$ we compiled is somewhat limited **possesses** in scope. While NAP² possesses sufficient volume to validate the core assertions of our study, it might not fulfill the expansive needs of commercial de- ployments. Industrial entities interested in utilizing our dataset could potentially address this limitation by adopting prompt tuning techniques or employ- ing additional annotators to expand the dataset in accordance with our outlined methodology.

 Our evaluation metric is specifically designed to assess the relevance of the generated responses. Al- though it demonstrates superior performance over baseline metrics in terms of privacy preservation and naturalness, the advantage it presents in rele- vance and specificity is less pronounced. Therefore, the development of innovative metrics tailored to specific evaluation criteria presents a valuable av-enue for our future research endeavors.

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A appendix **⁸⁹⁹**

A.1 Question design for human evaluation **900** Q1: The rewrite deletes/obfuscates _ ? **901** (a) None of the key information in the personal **902** information and the original utterance does **903** contain personal information. **904** (b) None of the key information in the personal **905** information, because the original utterance **906** does not contain personal information. **907** (c) At least one key information in the personal **908** information (if the rewrite uses both correct **909** and incorrect strategies, only evaluate the part **910** that uses the correct strategy). **911** (d) All key information in the personal informa- **912** tion (using the correct strategy only). **913** (e) At least one or all key information in the per- **914** sonal information (using the incorrect strate- **915** gies only). **916 Q2:** The rewrite _. 917 (a) Accurately preserves the meaning of the origi- **918** nal sentence. **919** (b) Basically the same meaning but does not cover **920** some minor content. 921 (c) Has a minor resemblance to the meaning of **922** the original sentence, however, it is also mis- **923** leading. 924 (d) Empty sentence or does not reflect the mean- **925** ing of the original sentence at all. **926 Q3**: The rewrite is able to retain in the orig- 927 inal utterance that is not covered in the personal **928** information. **929** (a) has no grammatical mistakes and the sentence **930** is coherent. **931** (b) has some grammatical mistakes and the sen- **932** tence is less coherent **933** (c) is full of grammatical mistakes \langle b \rangle and the **934** sentence is not coherent **935**

- The prompt template used across the paper is shown as [2.](#page-12-0) We use three nearest examples drawn from the training set as prompting example. Each example contains two cases if the raw persona infor- mation is provided. And objective for the prompt is to rewrite given sentence with specified strategy.
- A.3 Implementation Details
- In our experiment, we consider T5-BASE as our
- targeted rewrite model, we set optimal hyperparam- eters for model fine tuning with learning rate of 948 $5e^{-4}$ and beam search as decoding method with
- generative temperature of 0.2. In the model fine- [t](#page-8-9)uning, we set noise multiplier of DP-SGD [\(Abadi](#page-8-9) [et al.,](#page-8-9) [2016b\)](#page-8-9) to 0.001 to gain minimal influence for model result. In baseline experiments, for two DP methods applied to echo language model, we con-
- sider the empirically optimal noise multipliers 0.01 and epsilon to 3 with one word masked for DPNR. As for DP-Forward-utility, we set the key noise 957 **hyperparameters delta to 1e⁻⁵ and epsilon at 7 to**
- obtain the impact with small noise gap, while for DP-Forward-privacy, we set the hyperparameters
-
- 960 **b** to $2e^{-5}$ and 8 for delta and epsilon respectively.
- The remaining hyperparemeters are the same as with the ones reported in the corresponding papers.

B Experiments

B.1 Evaluation metrics

Details of the evaluation metrics for semantic rele-

vance are provided below.

• ROUGE-1 [\(Lin,](#page-9-13) [2004\)](#page-9-13): It is a widely used

 evaluation metric measuring the overlap of unigrams between a generated text and a set

of references.

• ROUGE-LSUM: It is a variant of ROUGE-

 L, tailored to evaluate longer texts by sum-marizing the longest common sub-sequences

between an output text and a set of references.

B.2 Impact of DP-SGD.

Table [7](#page-11-2) shows results of models trained with and

A.2 Prompt template for synethetic Data

 without DP-SGD. The purpose is to understand to what degree the widely used DP method can influence rewriting quality if the training data is sensitive. Comparing these two settings with hu- man rewrites, there is a slight performance drop of around 3% with DP-SGD. However, DP-SGD

provides a privacy guarantee during training which **983** is useful when the training data is sensitive. When **984** comparing with automatic metrics, as shown in **985** Table [8,](#page-12-1) there is only a 1% performance drop in 986 terms of privacy leakage if DP-SGD is applied. **987** For preservation of semantic contents, MAUVE **988** scores show little differences between using and **989** not using DP-SGD, meaning our proposed rewrit- **990** ing approaches are compatible with the DP based **991** training algorithms for more sensitive scenarios. **992**

	SPRIVACY	SREL	SNATURAL
Human_deleting	82.00%	76.00%	95.00%
DP_deleting	59.00%	88.00%	99.00%
non-DP_deleting	63.00%	82.00%	96.00%
Human_obscuring	81.00%	97.00%	98.00%
DP_obscuring	29.00%	90.00%	98.00%
non-DP_obscuring	32.00%	88.00%	93.00%

Table 7: Human evaluation results with and without DP-SGD.

Figure 2: Prompt template for $T5-NAP^2$.

DP	real	synth		LLM PRIVACY_NLI ROUGE-1 ROUGE-LSUM		
False	1300	θ		-0.0810 ± 0.1077	0.6946	0.6924
False	1300	3900	GPT-3	0.0826 ± 0.0903	0.7143	0.7122
False	1300	3900	GPT-4	0.0619 ± 0.0870	0.7301	0.7278
True	1300	Ω	$\omega_{\rm{max}}$	0.0602 ± 0.0759	0.7338	0.7316
True	1300	3900	GPT-3	0.0757 ± 0.0908	0.7368	0.7351
True	1300	3900	$GPT-4$	0.0703 ± 0.1135	0.7446	0.7428

Table 8: Evaluation for DP and combination of synthetic data and human rewrites