## CHOP: Mobile Operating Assistant with Constrained High-frequency Optimized Subtask Planning

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#### Abstract

The advancement of visual language models (VLMs) has enhanced mobile device operations, allowing simulated human-like actions to address user requirements. Current VLM-based mobile operating assistants can be structured into three levels: task, subtask, and action. The subtask level, linking highlevel goals with low-level executable actions, is crucial for task completion but faces two challenges: ineffective subtasks that lowerlevel agent cannot execute and inefficient subtasks that fail to contribute to the completion of the higher-level task. These challenges stem from VLM's lack of experience in decomposing subtasks within GUI scenarios in multi-agent architecture. To address these, we propose a new mobile assistant architecture with constrained high-frequency optimized planning (CHOP.) Our approach overcomes the VLM's deficiency in GUI scenarios planning by using human-planned subtasks as the "basis vector". We evaluate our architecture in both English and Chinese contexts across 20 Apps, demonstrating significant improvements in both effectiveness and efficiency. Our dataset and code is available at https://anonymous. 4open.science/r/CHOP\_-CFEA.

#### 1 Introduction

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Mobile operating assistants (Wang et al., 2024c; Zhang et al., 2024a; Nguyen et al., 2024; Hu et al., 2024) automate mobile App control by simulating human actions like clicking or typing. These assistants are widely used in recommendation (Sun et al., 2022), task automation (Liu et al., 2024), and user assistance (Zhang et al., 2023; Wang et al., 2024a; Zhu et al., 2024). Early assistants, based on slot-filling and neural networks (Sun et al., 2022; Zhang and Zhang, 2023; Zhu et al., 2023), struggle with generalization. LLMs (OpenAI, 2021) improve this through multitask learning and cross-domain integration (Brown et al., 2020), while



Figure 1: Execution flowchart for VLM-based assistant.

VLMs (Yang et al., 2024a; OpenAI, 2023) advance assistants by incorporating visual processing, making them the dominant approach in modern mobile environments (Wang et al., 2024c; Zhang et al., 2024a; Nguyen et al., 2024; Hu et al., 2024).

In mobile App operations, we structure the VLMbased assistant architecture into three hierarchical levels: instruction, task, and action, as shown in Figure 1. An instruction refers to the original user command, which may involve interactions across multiple apps (e.g., "Send Bob the playlist and ask for his feedback".) To execute such instructions, the system decomposes them into one or more tasks, each corresponding to operations within a single app (e.g., "Play Bob's songs" in a music app.) Each task is further divided into subtasks (Zhu et al., 2024), which are context-specific steps (e.g., "Search Bob" on the music app's interface,) and finally into atomic actions (Lin et al., 2024; Yang et al., 2024b) (e.g., tapping the search bar.) This hierarchical architecture enables the assistant to coordinate modules at different granularities to complete complex instructions.

Although recent work in mobile assistants has attempted to improve subtask execution success by constraining the granularity of task decomposition (Zhu et al., 2024), subtask-level operations still face two main challenges: (1) **Ineffective sub-** 044

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tasks, where the subtask cannot be executed due to the VLM's lack of real-world knowledge (Ahn et al., 2022). For instance, "Go to Bob's office" in response to "Ask Bob to attend the meeting" is unachievable, whereas "Send Bob an email" is more feasible. (2) Inefficient subtasks, where sequential actions unnecessarily delay task completion without contributing to progress. For example, "Wait for Bob's feedback" stalls the task without advancing it. These challenges stem from VLM's lack of experience in decomposing sub-tasks within GUI scenarios in multi-agent frameworks.

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To address these challenges, we propose CHOP (Constrained High-frequency Optimized Subtask Planning,) a method that optimizes subtask planning by using basis subtasks as constraints during task decomposition. Specifically, in GUI scenarios, the same subtasks across different Apps share common operational logic, allowing users to quickly adapt to new Apps. This allows us to collect such subtasks and apply them to the task decomposition of the plan agent, meaning any task can be decomposed into a combination of "basis subtasks", inspired by "basis vectors". Meanwhile, we ensure the orthogonality of different basis subtasks by merging similar subtasks (Wu et al., 2024). Furthermore, to better leverage the fixed-flow nature of basis subtasks, we provide documentation for each subtask to enhance effectiveness and allow the action agent to generate multiple steps in a single forward pass, thereby improving efficiency.

We evaluate CHOP in both English and Chinese contexts. CHOP-En, the English dataset, is based on Mobile-Agent-V2 (Wang et al., 2024a), covering 10 apps with three difficulty levels each. To extend this work to a broader linguistic context, we introduce CHOP-ZH, the first Chinese dataset with user planning processes. CHOP-ZH is created by hiring 10 annotators to complete 200 daily usage instructions across 10 apps, with annotators providing a plan and reasoning for each action. This allows us to evaluate the quality of the subtasks generated by the agent. We assess CHOP in terms of both effectiveness and efficiency, introducing new metrics to measure the inference cost of the action agent, grounding model, and overall architecture. Experimental results show that CHOP achieves state-of-the-art (SOTA) performance, outperforming mainstream VLM-based assistants.

Our summarized contributions are as follows: (1) We propose a new architecture, CHOP, which introduces "basis subtasks" for the first time and addresses the lack of planning capability in VLMs for GUI scenarios. (2) We construct the first Chinese dataset with user planning processes and introduce three new metrics for evaluating efficiency. (3) CHOP achieves SOTA performance on both English and Chinese datasets, with experimental results showing it generates higher-quality subtasks.

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#### 2 Related Work

GUI Agent. GUI agents have evolved from rulebased control to multimodal and reasoning-driven approaches. Early methods rely on predefined scripts but struggle in dynamic environments (Li et al., 2017, 2019). Multimodal pre-trained models enabled end-to-end learning by integrating dialogue, screenshots, and operation history (Bai et al., 2021; Burns et al., 2022, 2024; Li and Li, 2023; Li et al., 2021; Wang et al., 2021; Sun et al., 2022). With the rise of VLMs, recent agents incorporate complex reasoning and tool use (Qu et al., 2025, 2024; Qu et al.), often leveraging view hierarchies for efficient UI grounding (Lee et al., 2024; Zhang et al., 2024b, 2023). Image-only approaches handle hierarchy-free settings but remain brittle in dynamic environments (Hong et al., 2024b; Wang et al., 2024a; Zhu et al., 2024; Zhang et al., 2024c). While end-to-end agents (Hong et al., 2024b) unify perception, reasoning, and execution, their performance heavily depends on backbone scale. In contrast, modular agents (Wang et al., 2024a; Zhu et al., 2024; Zhang et al., 2023) offer better control and clearer attribution of improvements. We build on this line by incorporating structured human planning without model fine-tuning.

Multi-agent Application. LLMs possess strong comprehension and reasoning abilities, enabling LLM-based agents to autonomously execute tasks (Wang et al., 2024b; Guo et al., 2024). Inspired by human collaboration, multi-agent frameworks are widely adopted, such as Smallville (Park et al., 2023) and role-playing-based frameworks (Li et al., 2023). Recent advances include expertagent coordination (Chen et al., 2024), metaprogramming (Hong et al., 2024a), and multi-agent debating (Chan et al., 2024). In GUI agents, multiagent frameworks (Wang et al., 2024a; Zhu et al., 2024) often involve a plan agent for task planning, an action agent for interaction, and a grounding model that maps outputs to executable commands. However, these methods focus on introducing new modules while overlooking coordination among



Figure 2: Illustration of the VLM-based GUI assistant framework with basis subtask extraction.

modules. Moreover, although Moba (Zhu et al., 2024) also considers decomposing tasks multiple times to ensure the generated subtasks can be executed by the action agent, the issues of ineffective and inefficient subtasks we mentioned still persist. Instead, we propose constraining subtask-level outputs to improve executability by action-level agents and better facilitate task-level goals.

#### 3 Method

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CHOP is an end-to-end pipeline that executes user instructions on real-world mobile devices, similar to (Zhang et al., 2023; Wang et al., 2024a; Zhu et al., 2024). As shown in Figure 2, we present the CHOP and the extraction processes of its basis subtasks. § 3.1 first introduces the problem setup and environment construction. Then, § 3.2 outlines the extraction of basis subtasks used in task decomposition. Finally, § 3.3 describes how CHOP integrates basis subtasks into its architecture, which consists of both the plan agent for task decomposition and the action agent for executing actions.

#### 3.1 Problem Setup

A mobile operating task consists of a screen s and an instruction q (e.g., "Send an email to Bob".) Given a tuple (s, q), a mobile operating assistant f decides and performs a sequence of actions  $\mathbf{a} = \{a_1, a_2, \dots, a_t, \dots\}$  to interact with the Android environment  $\mathcal{E}$  on the mobile device. This task execution is modeled as a sequential decisionmaking process. The formal definitions of the action and state spaces are as follows:

Action Type	Attributes	Description
CLICK	(x, y): Screen coordinates	Click at an element
SCROLL	(direction): One of up, down, left, right	Scroll the page
TYPE	(text): Text input	Type text
BACK	-	Back to previous page
EXIT	-	Task complete
WAIT	(time): Wait time in seconds	Stop for a while

Table 1: The supported action space for CHOP.

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Action Space A: We define an action as a function call (Niu et al., 2024). When the assistant outputs an action in the required format, it is parsed and executed by the environment. This includes various action types such as click, scroll, and type. Table 1 provides a detailed list of action types and their corresponding attributes. State Space S: Since CHOP is an image-only architecture, it does not use textual information such as XML to assist decision-making. Instead, the state space is defined solely by the current screenshot  $s_t$ , which represents the environment at time step t.

At each time step t, the assistant selects an action  $a_t$  based on the current state  $s_t$  and the accumulated history  $H_t = \{s_0, a_0, \ldots, s_{t-1}, a_{t-1}\}$ , as determined by the policy function:  $a_t = f(s_t, H_t)$ . The action  $a_t$  leads to a state transition, where the Android environment  $\mathcal{E}$  updates the state from  $s_t$  to  $s_{t+1}$  by the transition function T, reflecting the environmental changes resulting from the action:  $s_{t+1} = T(s_t, a_t)$ . At the same time, the history  $H_t$  is updated to incorporate the most recent action  $a_t$  and the previous state  $s_{t-1}$ , which results in:  $H_{t+1} = \operatorname{concat}(H_t, s_{t-1}, a_t)$ .

In summary, the decision-making process begins with the initial state  $S_0$ , which represents the home-

page of the mobile phone, and the initial history  $H_0$ , which is empty at the start. The assistant then proceeds by iterating through the policy f and the transition function T, selecting an action at each time step t and updating the state  $s_t$  and history  $H_t$ . This continues until the action is EXIT or the maximum number of rounds is reached.

#### 3.2 Basis Subtask Extraction

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We first find two issues with subtask generation in the current multi-agent architecture: Ineffective subtasks and Inefficient subtasks. To address these issues, ideal subtasks should meet two criteria: High Effectiveness – Executable by the action agent: The plan agent must generate subtasks that the action model can execute (Ahn et al., 2022). High Efficiency – On the critical path: Any missing subtasks should lead to task failure, ensuring they are essential for task completion.

Inspired by human task planning (Correa et al., 2023), where individuals typically break down tasks based on familiar operations rather than methods perceived as the most efficient but not necessarily aligned with the individual's familiar operations, we introduce basis subtasks—high-frequency subtasks commonly performed by humans. These subtasks enhance effectiveness (as they are familiar to humans due to their frequent use, making them easier to execute) and efficiency (since they are typically on the critical path of the task.)

Specifically, given the high cost of manually annotated data and the expensive fine-tuning of VLMs (Lai et al., 2024), rather than training a new model, we focus on directly collecting these common subtasks from human-executed app commands to construct a "basis subtask" space. The collection process consists of four steps: Verb Extraction, Synonym Clustering, Summarization, and Frequency Filtering (Figure 2.) Clustering ensures that each basis subtask independently handles different task types, while filtering makes these "basis subtasks" easier to execute than others. In summary, such subtasks can be seen as "basis vectors". Any task can be decomposed into a combination of independent basis subtasks, with their fixed nature enabling easier handling.

**Verb Extraction.** We extract verbs from user instructions in the AITZ dataset (Zhang et al., 2024c) using *spaCy* to represent the core action of each subtask. **Synonym Clustering.** We group semantically similar verbs using WordNet synsets to reduce redundancy in subtask representation. **Summariza**- tion. We use GPT-4 to summarize action sequences of each subtask into standardized processes for consistency across GUIs. **Frequency Filtering.** Due to the long-tail distribution of subtasks, we retain the top 10 most frequent basis subtasks, which together cover over 80% of user instructions in the AITZ dataset. This ensures that common and essential operations are efficiently captured, while rare cases are handled by prompting GPT-4 to generate task-specific subtasks outside this fixed set. Detailed procedures can be found in Appendix A.

All the basis subtasks can be found in Table 10 in the Appendix. An example of a basis subtask and corresponding documentation is provided below:

#### A Basis Subtask with Documentation

**Basis subtask:** Search Item (parameter: search term) **Standardized process:** 1. Click on the search bar located at the designated area of the screen. 2. Type in the content specified by the search term parameter. 3. If applicable, select a search suggestion from the dropdown list that appears after typing. 4. Press enter or click on the search button to execute the search. **Boundary conditions:** 1. If the search term is not found, check for spelling errors. 2. If selecting a suggestion, ensure it is the correct item before proceeding. 3. If navigating to a specific website, ensure the URL is entered correctly in the address bar.

#### 3.3 CHOP: The Multi-Agent Architecture

To guide the assistant f in multi-step tasks, VLMs (OpenAI, 2023; Yang et al., 2024a) are a strong candidate due to their visual understanding in mobile environments. However, applying VLMs to real-world screenshots with thousands of tokens is inefficient. Recent work (Zhu et al., 2024) uses a two-stage architecture: decomposing tasks into subtasks and executing them, reducing sequence length, and improving accuracy (Wang et al., 2024a). However, without subtask constraints, ineffective and inefficient subtasks arise. To address these issues, we introduce basis subtasks during planning and limit outputs to predefined tasks, which incorporate human-designed heuristics to overcome VLM's limitations in GUI scenarios. The process is described below.

**The Plan Agent.** Given a user instruction q, the plan agent  $f_{plan}$  decomposes it into a sequence of subtasks, each executable by the action agent:

$$\{q_1, q_2, ..., q_n\} = f_{\text{plan}}(q, Q_{\text{basis}})$$

where  $Q_{\text{basis}}$  is the set of predefined basis subtasks, and each  $q_i$  must be selected from it. To enhance 314

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In this section, we evaluate the performance of CHOP by answering the following research ques-340 tions: **RQ1:** Can the basis subtask improve overall task performance? **RQ2:** Can the basis subtask enhance the quality of task planning? RQ3: Can 343 the basis subtask improve performance under certain conditions? RQ1 investigates whether adding 345 the basis subtask constraint improves the execution 347 of user instructions. RQ2 examines how the basis subtask affects the quality of subtasks generated by 348 the plan agent. RQ3 analyzes the conditions under which the basis subtask demonstrates effectiveness

in real-world, complex environments.

execution, the plan agent also generates the purpose

and stopping condition for each subtask. If a neces-

sary subtask is missing from  $Q_{\text{basis}}$ , a placeholder

is used, prompting the model to define, structure,

and refine new subtasks as needed. This ensures

all generated subtasks are well-defined, actionable,

**The Action Agent.** For each subtask  $q_i$ , the ac-

tion agent  $f_{\text{action}}$  determines the next executable

action. At step t, it generates an action  $a_{t+1}$  based

on the user task q, the current subtask  $q_i$ , the

execution documentation  $d_i$ , the current screen-

shot  $s_t$ , and the accumulated summary memories

 $\mathbf{m} = \{m_1, \ldots, m_{i-1}\}$ . The selected action is then

 $a_{t+1} = f_{\text{action}}(q, q_i, d_i, s_t, \mathbf{m},)$ 

 $s_{t+1} = T(s_t, a_{t+1})$ 

To guide the execution of these actions, the agent

generates observation, thought, and summariza-

tion. The summarization extracts key task-related

details, such as weather information for the sub-

task "Check today's weather", which is stored as

memory  $m_t$  for future tasks. Since VLMs output

actions like CLICK without coordinates, we inte-

grate Aria-UI (Yang et al., 2024b) to map these

commands to precise locations (e.g., CLICK(Search

Bar)  $\rightarrow$  CLICK(200, 300.)) To improve efficiency,

 $d_i$  provides standardized execution steps, and for

basis subtasks with fixed workflows (e.g., "Search

item",) the agent generates the full action sequence

in one step, minimizing latency and reducing the

need for multiple action agent calls, which are a

key source of computational bottleneck.

**Experiments** 

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executed, updating the environment state:

and contribute effectively to task completion.

#### Settings 4.1

We evaluate our method using two real-Test set. life scenario test datasets: CHOP-En and CHOP-**ZH**. The CHOP-En dataset, constructed based on a publicly available benchmark (Wang et al., 2024a), consists of 30 English-language instructions designed to test operating assistants in real-world mobile applications. It covers 10 widely used Apps with tasks of varying difficulty levels: easy, medium, and difficult. The CHOP-ZH dataset consists of 200 Chinese instructions across 10 Apps, with 20 instructions per app. This is the first reallife Chinese test set for mobile devices. In addition to instruction-action pairs, it enables a deeper evaluation of task decomposition. Due to resource constraints, we sample 3 instructions per app, as in CHOP-En. Further details on the dataset and the annotation procedure can be found in Appendix B. 352

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To evaluate our method, we compare **Baselines.** it with several baseline approaches, including the Human Baseline and agent-based automation methods. Human Baseline represents the ideal solution, reflecting the best performance achieved by a human. AppAgent (Zhang et al., 2023) employs an exploration-deployment framework where the agent learns app functions and uses these to plan and select actions. Mobile Agent(v2) (Wang et al., 2024a) is a multi-agent system that integrates planning, decision-making, and reflection agents for mobile task automation, using screenshots and additional models like OCR and Qwen-VL-Plus. Moba (Zhu et al., 2024) uses a two-level agent architecture (Global Agent and Local Agent,) combining visual inputs and XML view hierarchy data for task planning and action execution. Detailed descriptions can be found in the Appendix C.

**Evaluation Metrics.** To evaluate agent performance, we define two action sequences for each task q:  $\mathbf{a}_{\text{human}}^q = \{a_1, \dots, a_n\}$  (human actions) and  $\mathbf{a}_{agent}^q = \{a_1, \ldots, a_m\}$  (agent actions,) with lengths n and m. Based on these, we assess Effectiveness and Efficiency. Effectiveness. We use two metrics. Success Rate (SR) denotes the proportion of tasks successfully completed within 20 actions. Completion Rate (CR) (Zhu et al., 2024) measures the ratio of correctly executed steps, using human actions as ground truth:

$$\mathbf{CR} = \frac{\sum_{q \in Q} \left| \mathbf{a}_{\mathsf{human}}^{q} \cap \mathbf{a}_{\mathsf{agent}}^{q} \right|}{\sum_{q \in Q} \left| \mathbf{a}_{\mathsf{human}}^{q} \right|}$$

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Efficiency. We consider three metrics. Mapping Efficiency (ME) quantifies how efficiently the agent generates action sequences:

$$\mathbf{ME} = \frac{\sum_{q \in Q} \left| \mathbf{a}_{\text{human}}^{q} \right|}{\sum_{q \in Q} C_{a}}$$

Action Efficiency (AE) compares the lengths of human and agent action sequences:

$$\mathbf{AE} = \frac{\sum_{q \in Q} \left| \mathbf{a}_{\mathsf{human}}^{q} \right|}{\sum_{q \in Q} \left| \mathbf{a}_{\mathsf{agent}}^{q} \right|}$$

Average API Cost (AAC) reflects the overall API usage per correctly completed human action, including calls from planning, memory, and reflection modules (Zhu et al., 2024; Wang et al., 2024a):

$$\mathbf{AAC} = \frac{\mathrm{API}_{\mathrm{count}}}{\sum_{q \in Q} \left| \mathbf{a}_{\mathrm{human}}^q \cap \mathbf{a}_{\mathrm{agent}}^q \right|}$$

**Experimental Setup.** All experiments are conducted using the GPT-40 model version to ensure a fair comparison. The maximum output length is set to 4096, and the temperature during generation is set to 0.0 to ensure reproducibility. The starting point for all instruction executions is set to the Homepage to ensure consistent evaluation. Due to the Moba method requiring additional tools to open the app, which are not available in our dataset, we use Aria-UI to handle app launching, as it ensures 100% accuracy. Unless specified, we will use CHOP-CH for the analysis experiments.

#### 4.2 RQ1: Task Performance Improvement

Main Results. In RQ1, we investigate whether incorporating the basis subtask  $Q_{\text{basis}}$  and corresponding documentation  $D_{\text{basis}}$  into the plan agent's subtask generation improves the effectiveness and efficiency of CHOP. The main results are shown in Table 2, with human-executed trajectories serving as the ground truth. We compare CHOP with mainstream methods and draw the following conclusions:

(1) CHOP achieves the highest effectiveness:
CHOP outperforms other methods in SR and CR across most instruction sets. However, Mobile Agent(v2) outperforms CHOP on the Hard part of the Chinese dataset, likely due to CHOP's use of English documentation. (2) CHOP demonstrates superior efficiency: By generating multi-actions in one step for specific basis subtasks, CHOP achieves the best ME performance. It minimizes

model calls with a single request to the plan agent. The high **AAC** confirms CHOP's efficiency, using the fewest API calls and reducing resource consumption. (3) Other methods show a tradeoff between effectiveness and efficiency: Mobile Agent(v2) offers comparable performance but requires at least three API calls per action, limiting practicality. AppAgent and Moba, though less efficient, perform well with good resource utilization.

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**Ablation Study.** We draw two key conclusions from our experiments in Table 3 on removing documentation and the basis subtask constraint during subtask generation.

(1) Removing documentation and the basis subtask both reduce performance, highlighting the importance of these components. Specifically, experiments show that CHOP's performance decreases when documentation is excluded, and performance worsens further without the basis subtask. Additionally, CHOP's AE score drops, likely due to the variants adopting simpler behaviors (e.g., searching for contacts directly instead of clicking avatars,) requiring fewer actions. (2) The basis subtask improves CHOP's performance even on out-of-domain Apps, demonstrating its generalizability. Although basis subtasks are collected from AITW (which includes four app types,) experiments on both in-domain (same app types) and out-of-domain datasets show that the basis subtask benefits performance across both. This supports the idea that similar subtasks across Apps share common operational logic. Furthermore, compared to AppAgent which collects whole-app documentation, our approach reduces size to the subtask level, improving generalization and data efficiency.

#### 4.3 RQ2: Task Planning Improvement

Subtask Evaluation To better assess the quality of generated subtasks, we adopt two complementary evaluation approaches: (1) Token-Level Matching: We use BLEU (Papineni et al., 2002) and ROUGE-L (Lin, 2004) to measure the overlap between generated subtasks and human annotations in CHOP-CH. While these metrics offer a straightforward comparison, they are limited in capturing semantic equivalence—small token-level changes can lead to large score variations without meaningfully affecting the execution quality. (2) LLM-Based Evaluation: To overcome these limitations, we further employ GPT-40 to compare the semantic quality of the generated subtasks. For each in-

		Easy			Medium				Hard							
Language	Model	Effect	iveness	I	Efficien	су	Effect	iveness	1	Efficien	су	Effect	iveness	]	Efficien	су
		SR↑	$CR\uparrow$	ME↑	$AE\uparrow$	AAC↓	SR↑	CR↑	ME↑	AE↑	$AAC\!\!\downarrow$	SR↑	CR↑	ME↑	AE↑	AAC↓
	Human	1.00	1.00	1.00	1.00	-	1.00	1.00	1.00	1.00	-	1.00	1.00	1.00	1.00	-
	AppAgent	0.50	0.62	0.84	0.84	1.19	0.40	0.64	0.80	0.80	1.25	0.10	0.22	0.99	0.99	1.01
English	Mobile Agent(v2)	0.50	0.81	0.83	0.83	3.62	0.50	0.73	0.82	0.82	3.65	0.40	0.41	0.68	0.68	4.42
	Moba	0.50	0.69	0.97	0.97	1.07	0.30	0.50	0.99	0.99	1.04	0.20	0.46	0.98	0.98	1.05
	Ours	0.80	0.90	1.36	1.00	0.76	0.70	0.89	1.20	<u>0.94</u>	0.85	0.60	0.59	1.10	1.00	0.93
	Human	1.00	1.00	1.00	1.00	-	1.00	1.00	1.00	1.00	-	1.00	1.00	1.00	1.00	-
<i>a</i>	AppAgent	0.40	0.56	0.78	0.78	1.28	0.30	0.51	1.07	0.78	1.29	0.20	0.41	0.96	0.96	1.04
Chinese	Mobile Agent(v2)	0.80	0.75	0.70	0.70	4.26	0.20	0.46	1.00	0.87	3.44	0.30	0.51	0.76	0.70	4.31
	Moba	0.40	0.61	<u>0.90</u>	<u>0.90</u>	1.14	0.30	0.75	0.95	0.84	1.22	0.10	0.35	0.85	0.85	1.23
	Ours	1.00	1.00	1.30	0.95	0.79	0.80	0.95	1.10	0.95	0.93	0.10	0.59	1.09	<u>0.93</u>	0.95

Table 2: Performance evaluation of different GUI agents on English and Chinese tasks, categorized by difficulty. Metrics include effectiveness (Success Rate, Completion Rate) and efficiency (Mapping Efficiency, Action Efficiency, Average API Counts), with human as the baseline. Best results are bolded, and second-best are underlined.

		All (10 Apps)				In-domain (4 Apps)				Out-of-domain (6 Apps)			
Model	Effect	iveness	Effic	iency	Effect	iveness	Effici	iency	Effect	iveness	Effici	iency	
	SR↑	CR↑	ME↑	AE↑	SR↑	CR↑	ME↑	AE↑	SR↑	CR↑	ME↑	AE↑	
СНОР	0.67	0.85	1.15	0.91	0.75	0.92	1.31	0.92	0.61	0.83	1.03	0.80	
CHOP w/o Dbasis	0.47	0.74	1.00	1.00	0.50	0.73	1.00	1.00	0.44	0.76	1.00	1.00	
CHOP w/o Q <sub>basis</sub> &D <sub>basis</sub>	0.33	0.57	1.00	1.00	0.50	0.59	1.00	1.00	0.22	0.56	1.00	1.00	

Table 3: Ablation study on CHOP-ZH comparing the full method with two variants: one excluding the documentation  $D_{\text{basis}}$  (CHOP *w/o*  $D_{\text{basis}}$ ) and the other excluding both the basis subtask  $Q_{\text{basis}}$  and  $D_{\text{basis}}$  (CHOP *w/o*  $Q_{\text{basis}} \& D_{\text{basis}}$ ). Experiments are conducted on three app sets: All (10 Apps), In-domain (4 Apps, where  $Q_{\text{basis}}$  is collected), and Out-of-domain (6 Apps). The best results are bolded, second-best underlined.



Figure 3: Subtask quality comparison with and without basis subtask on matching and LLM-based evaluation.

struction, we compare two versions of the subtask plan—one generated with the basis subtask and one without—based on three criteria: completeness (whether the subtasks collectively fulfill the instruction), efficiency (whether redundant or irrelevant steps are avoided), and effectiveness (whether each step is executable and clearly articulated). This evaluation reflects both semantic soundness and practical executability. To reduce token order and position bias (Dai et al., 2024), we randomly shuffle the order of comparison and report the win rates. The full evaluation prompt and format are provided in Appendix D.

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As shown in Figure 3, both evaluation methods consistently show that adding the basis subtask constraint leads to higher-quality subtask plans.

**Case Study.** The plan agent is not only tasked with generating basis subtasks but also has the flex-

ibility to create custom subtasks when the basis subtask is unavailable. As demonstrated in Appendix E, we present two examples showing the task and its corresponding subtasks. These examples highlight that, in addition to effectively selecting basis subtasks, our method CHOP can also generate high-quality custom subtasks that effectively complement the basis subtasks. In addition, we also demonstrate with two examples that adding the constraint of basis subtasks can address the issues of ineffective and inefficient subtasks. 487

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#### 4.4 RQ3: Conditions for Improvement

**Improvement on Various App. RQ3** analyzes which tasks benefit most from the basis subtask. We first calculate the **CR** metric for all methods across 10 different application categories. As shown in Figure 4, our method consistently achieves a high **CR** across various applications. In contrast, other methods like AppAgent struggle with app types such as Shopping and Map due to XML parsing issues, while our vision-based method bypasses this problem.

**Improvement on Complex Instruction.** We also measure **SR** on instructions of varying complexity, defined by step count. As shown in Fig-



Figure 4: Performances of CHOP with other methods.



Figure 5: **SR** of different methods across tasks of varying complexities, where complexity is defined by task length, with segments based on consecutive echo points.

ure 5, we group instructions into three length seg-512 ments. The results show that our method performs 513 particularly well with short and medium-length in-514 structions, with the largest improvement seen in 515 medium-length tasks. However, the improvement 516 is smaller for both short and long instructions. For short instructions, the bottleneck seems to lie out-518 side task planning, likely in visual capabilities. For 519 long instructions, the challenge is the higher re-520 quirement for successful subtask decomposition, 521 but our method still outperforms others.

**Error on Different Types.** As shown in Table 4, we analyze failure reasons for various methods fol-524 lowing the settings in (Lai et al., 2024). Both AppA-525 gent and Moba depend on XML files, so XML pars-526 ing errors lead to failures, while text-based output 527 parsing errors also contribute. We categorize these as "XML/Model Output Parse Error." AppAgent is most affected by XML parsing, highlighting the need for image-only solutions. Mobile-Agent(v2) 532 and Moba show high "Misinterpretation of Task Context" rates, pointing to planning-level issues. 533 In contrast, our approach has a low rate of this error, indicating that the basis subtask improves planning.

536 Improvement under Different Backbone Models.
537 To test robustness across model capacities, we re-

Error Type	AppAgent	Mobile-Agent(v2)	Moba	Ours
Hallucinations	4.8%	5.9%	9.1%	0.0%
Poor Graphical Recognition	9.5%	29.4%	9.1%	54.6%
Misinterpretation of Task Context	23.8%	47.1%	63.6%	45.5%
Exceeds Max Iterations	4.8%	17.7%	4.6%	0.0%
XML/Model Output Parse Error	57.1%	0.0%	13.6%	0.0%

Table 4: Error distribution in mobile operating assistant.

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place the backbone with a smaller model, GPT-4omini, and evaluate on medium-length CHOP-En instructions. As shown in Table 5, our method consistently outperforms others with both GPT-4o and GPT-4o-mini. Notably, our SR drops by only 0.2 with the smaller model, less than AppAgent and MobA. While Mobile Agent(v2) shows a similar drop, it still underperforms overall. These results confirm the robustness and generalizability of our subtask design.

Model	SR↑	CR↑	ME↑	AE↑	$AAC{\downarrow}$
GPT-40					
AppAgent	0.40	0.64	0.80	0.80	1.25
Mobile Agent (v2)	0.50	0.73	0.80	0.82	3.65
MobA	0.30	0.50	0.99	0.99	1.04
Ours	0.70	0.89	1.20	0.94	0.85
GPT-40-mini					
AppAgent	0.20	0.56	0.72	0.72	1.35
Mobile Agent (v2)	0.40	0.65	0.75	0.75	3.83
MobA	0.20	0.45	0.98	0.98	1.10
Ours	0.50	0.80	1.10	0.89	0.91

Table 5: Performance comparison under two different backbone models.

**Case Study.** Finally, we demonstrate that our method enables agents to follow a more structured execution pattern, reducing errors and improving efficiency by generating multi-step actions in a single call. This leads to smoother task execution and faster completion times. A detailed explanation and figures can be found in Appendix F.

#### 5 Conclusion

We present CHOP, a mobile operating assistant that enhances task execution by leveraging basis subtasks extracted from high-frequency humanexecuted sequences. CHOP identifies these basis subtasks through four key steps: verb extraction, synonym clustering, summarization, and frequency filtering. By integrating basis subtasks into the planning process, CHOP ensures that generated subtasks are both executable and aligned with key task pathways, leading to improved task effectiveness and efficiency. Experimental results on English and Chinese datasets demonstrate significant gains in execution quality over existing methods, highlighting CHOP as a robust solution.

### 570 Limitations

We believe the proposed CHOP method represents a significant step forward in advancing GUI agent 572 research in the LLM era. However, several limi-573 tations remain that should be addressed in future 574 work. First, the current evaluation process relies 575 576 on manual assessments, which results in a relatively small dataset. Future research should aim to develop an automated evaluation pipeline to han-578 dle large-scale data and provide more stable and reproducible results. Second, our work currently 580 581 focuses on the issues between the planning agent and the action agent in a multi-agent architecture, without exploring the potential challenges between the action agent and the grounding model. Future efforts should investigate how to better enable 585 the action agent to effectively utilize the ground-586 ing model. Finally, the current architecture en-587 hances VLM's planning capabilities in GUI scenarios through prompts, as searching for planning data is computationally expensive. However, fine-590 tuning directly on data offers a more reliable approach. Future research should explore the use of synthetic data for fine-tuning to further strengthen 593 594 VLM's planning capabilities.

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#### A Basis Subtask Details

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**Verb Extraction.** To capture subtasks, we use the AITZ dataset (Zhang et al., 2024c), a subset of AITW (Rawles et al., 2024), covering four Apps. Each entry in the dataset contains an instruction and its step-by-step actions with the thought process. In AITW, raters annotate shorter sequences (at least  $K \ge 3$  actions) as single-step demonstrations like "Add item to cart," which are considered subtasks. Since verbs can represent actions, we use *spaCy* for part-of-speech tagging, retaining only the verb to represent each instruction.

**Synonym Clustering.** Although verb extraction groups similar actions, synonyms with different expressions often serve the same function (e.g., "search news" vs. "lookup news".) Merging them reduces computational cost when generating subtasks (Wu et al., 2024). To cluster words by semantic similarity, we use *WordNet*<sup>1</sup> to group them into synonym sets (synsets.) Words are clustered based on shared synsets, reflecting their semantic similarity. After manual review, we retained verbs that represent meaningful actions and merged their corresponding action sequences.

**Summarization.** In GUIs, consistent logic is applied across software to enhance user experience. For example, "Search" in browsers and email Apps follows similar steps: "1. Click search box, 2. Enter content, 3. Click search button." Thus, action sequences within the same basis subtask should have similar representations. We standardize these sequences for the downstream action agent to improve performance. Specifically, for each basis subtask, we use GPT-4 to summarize its corresponding action sequences with the prompt: "Please summarize the following action sequence into a standardized process and specify boundary conditions."

**Frequency Filtering.** To reduce inference latency and mitigate performance degradation from long input sequences, we filter out low-frequency basis subtasks. As the more frequently used subtasks in the AITZ dataset are likely to appear on the critical path of task execution, we rank all candidate basis subtasks by their frequency and retain the top 10 most common ones. As shown in Table 6, these subtasks collectively account for 81% of user actions in the dataset. This selection ensures broad coverage while maintaining high efficiency and generalizability to unseen applications. Less frequent subtasks outside the top 10 are handled by

<sup>1</sup>https://github.com/argilla-io/spacy-wordnet

GPT-4 through on-the-fly generation.

Table 6: Top 10 Most Frequent Basis Subtasks in AITZ

Rank	Basis Subtask	Frequency (%)	
1	Interact	18.4	
2	Search Item	15.2	
3	Send Text Message	10.8	
4	Open Section	8.3	
5	View Content	6.7	
6	Modify Settings	5.9	
7	<b>Check Notifications</b>	4.5	
8	Share Content	4.1	
9	Manage Collections	3.7	
10	Create or Edit Entry	3.4	
Total (Top 10) 81.0			

#### **B** Test Set Details

To conduct an in-depth comparison of the ability of our method and other assistants to handle complex user instructions and task execution efficiency on mobile devices, we evaluate them on two reallife scenario test datasets, namely, CHOP-En and CHOP-ZH.

The CHOP-En dataset consists of 30 instructions used to assess the performance of assistants in real-world mobile applications with a diverse set of English tasks. This dataset is collected following the setup of the dataset used in Mobile Agent(v2) (Wang et al., 2024a), where 10 widely used applications in China are selected, covering various everyday scenarios. For each application, three tasks of different levels of difficulty were included: easy, medium, and difficult. The easylevel instructions explicitly specify the app to be used and typically require fewer than five steps to complete. Medium-level instructions necessitate more actions to be executed, while difficult-level instructions are presented in natural language without specifying the app to be used.

The CHOP-ZH dataset consists of 200 humancurated and annotated Chinese instructions. The dataset is constructed by selecting 10 applications that cover a broad range of daily usage scenarios. For each application, annotators who are in-house data labelers first provide 20 instructions based on daily tasks and execute them on mobile phones. Before execution, annotators are asked to create a subtask plan for each task and describe their thought process before performing each action. Addition-

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Dataset Name	CHOP-En	CHOP-ZH (Sampled)	CHOP-ZH (Full)
#Instructions	30	30	200
#Task Steps	5.57	5.53	
Language	English	Chinese	Chinese
Screen Image	×	$\checkmark$	$\checkmark$
Plan Thought	×	$\checkmark$	$\checkmark$
Action Thought	×	$\checkmark$	$\checkmark$

Table 7: Dataset details, including instruction count, task steps, and availability of supporting data.

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ally, we anonymized all the data by replacing all personal information with placeholders. Compared to similar English task sets (Zhang et al., 2023; Wang et al., 2024a), the CHOP-ZH dataset is the first real-life **Chinese** test set designed for mobile devices. Additionally, while these datasets only provide instructions and corresponding actions for each step, the CHOP-ZH dataset offers a comprehensive task plan. This allows us not only to assess the overall performance of the architecture based on task execution but also to evaluate the plan agent's ability to decompose tasks, providing a more targeted evaluation. Due to the high cost of GPT-40, we sample 3 instructions per app and assign them difficulty levels (easy, medium, hard) as in CHOP-En. The test instructions and CHOP-ZH details are in Table 7.

To enhance clarity, we provide additional details about the human annotation process. All annotations were conducted by in-house data labelers with undergraduate-level education, specifically recruited for this task. Prior to executing each instruction, annotators developed a subtask plan outlining the necessary steps, guided by predefined examples to ensure consistency. To maintain data quality, a dedicated review team manually inspected the annotations and removed incomplete instructions or those that could not be executed by the agent.

#### C Baseline Details

To provide a comprehensive evaluation, we also implement several baseline methods for comparison with our method to demonstrate its effectiveness and efficiency. These methods include the Human Baseline as well as some sophisticated agentbased automation approaches.

Human Baseline records the process of a human completing the instructions and is considered the golden solution for solving each task, as it reflects the best method based on human performance.

**AppAgent** (Zhang et al., 2023) introduces a framework with two phases: exploration and deployment. In the exploration phase, an agent learns

app functions through self-learning or observation of humans, storing the knowledge in app-specific documents. During deployment, the agent uses these documents, along with the view hierarchy and screenshots, to plan and select actions. Each interactive element is labeled with bounding boxes and a unique index, improving the agent's accuracy in task execution. 938

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**Mobile Agent(v2)** (Wang et al., 2024a) is a multi-agent system for mobile device operation assistance, comprising planning, decision, and reflection agents. The system takes screenshots as input and utilizes additional modules such as the OCR model and qwen-vl-plus API, enabling more effective action generation in complex mobile operation tasks.

**Moba** (Zhu et al., 2024) utilizes a two-level agent architecture with a Global Agent (GA) and a Local Agent (LA) to enhance mobile task automation. The GA interprets user commands and manages task planning, while the LA executes specific actions on the screen. The system takes as input both visual information and XML view hierarchy data to understand the mobile interface. For action execution, it employs a combination of OCR for text recognition and target localization to guide the selection of interactive elements.

### **D** LLM-Based Evaluation Prompt

We use GPT-40 to compare two subtask plans for each instruction based on a structured prompt. The evaluation focuses on completeness, efficiency, and clarity. The full prompt is shown below:

Listing 1: Prompt used for LLM-based evaluation

<ul> <li>Now I will give you an instruction and its corresponding two step-by-step solution strategies. I need your help to determ which strategy is better. There are the criteria for evaluation.</li> <li>1. Whether it is complete and whether the instruction can be fully executed accor to the step-by-step strategy.</li> <li>2. Whether it is redundant, that is, whether there are useless steps in the generate strategy.</li> <li>3. Whether it is clear, that is, whether the generated steps clearly express the in purpose.</li> </ul>	ine ree rding er ed		
This is the instruction: {instruction}. This is Plan One: {sub1}. This is Plan Two: {sub2}. The output format is: ### Reflection ###: Reflection on Two Solutions. ### Select ###: Option X.			

Task	Subtasks
Search for videos about Stephen Curry on Bilibili and open 'Comments' to comment 'Oh, chef, your basketball spirit has always inspired me'	<ol> <li>Find App (Bilibili)</li> <li>Search Item (Stephen Curry videos)</li> <li>Open Video (Stephen Curry)</li> <li>Access Comments (Stephen Curry video)</li> <li>Post Comment ('Oh, chef, your basketball spirit has always inspired me.')</li> </ol>
Open the Calendar and look at today's date, then go to Notepad and create a new note to write 'Today is [today's date]'	<ol> <li>Find App (Calendar)</li> <li>Check Date (today's date)</li> <li>Back Home</li> <li>Find App (Notepad)</li> <li>Create New Note (Today is [today's date])</li> </ol>

Task	Subtasks
	1. Open the Bilibili app or website.
	2. Find the latest video from content creator Johnny.
	3. Click the share button and select WeChat.
Share the latest video from Bilibili content	4. In the sharing interface, choose the contact Bob and
creator Johnny with Bob on WeChat.	send the video link.
	1. Find App (Bilibili).
	2. Search Item (Johnny).
	3. Open Section (Johnny).
	4. Share Content (WeChat, Bob).
	1. Open the Baidu browser or Baidu app.
	2. Log in to your Baidu account (if not already logged in).
Could you please check my search history	3. Access the history option and open it to view your
on Baidu?	Baidu search history.
	1. Find App (Baidu)
	2. Open Section (search history)
	3. Check Notifications (search history)

Table 8: Two task examples with corresponding subtasks, with custom subtasks in red.

Table 9: Task examples with corresponding subtasks, without the basis subtask restriction. Ineffective subtasks are in blue, and inefficiency is in orange.

#### E Subtask Case

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In Table 8, we present two examples, each containing a task and the corresponding subtasks decomposed by the plan agent in CHOP. As shown, our output not only includes basis subtasks but also features custom subtasks, highlighted in red. This demonstrates that our method can compensate for cases where the basis subtask cannot handle certain tasks by generating custom subtasks, thereby improving the quality of the generated subtasks.

In Table 6, we further present two examples showing that our basis subtasks can address both ineffectiveness and inefficiency issues. Specifically, in the first example, the task highlighted in blue is too complex to be executed by the downstream action agent. Our method breaks this blue subtask into two basis subtasks, making them simpler to 1010 execute, thus solving the ineffective subtask. Ad-1011 ditionally, our method ensures more appropriate 1012 subtask granularity, such as using a single subtask 1013 for the sharing action, while without the restric-1014 tion, two steps would be required. In the second 1015 example, the subtask highlighted in orange does 1016 not affect the task progression. Our method re-1017 solves this inefficiency by introducing a subtask in 1018 the critical path, thereby avoiding the inefficient 1019 subtask. 1020

#### Case Study

We present an example of the subtasks we executed1022in Figure 6. In this example, our method, due to the1023basis subtask, does not directly click "Live" on the1024

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Basis Subtask	Explanation
Search Item (parameter)	Click on the search bar, type in the item name, and press enter. The parameter is the name of the item you want to search for. This action can be performed on any website with a search functionality. Output format is "Search Item (XXX)".
Send Text Message (parameter)	This action involves typing a specific message into a designated text input area. The parameter is the content of the message to be sent. Output format is "Send Text Message (XXX)".
Open Section (parameter)	Find and enter the specified section or feature in the application. The parameter is the name of the section, such as "Hot List", "Messages", "Settings", etc.
View Content (parameter)	View the specified content in the application. The parameter describes the content to be viewed, such as "Latest News", "Posts", etc.
Interact (parameter1, parame- ter2)	Interact with the content in the application, such as "Like" or "Comment". The parameter1 is the content to interact with, such as "Video" or "Song". The parameter2 is the action of interaction, such as "Like content", "Post a comment", etc.
Manage Collections (parame- ter1, parameter2)	Manage personal collections or shopping carts, etc. The parameter1 in- cludes actions such as "Add to Favorites", "Delete", and parameter2 includes items such as "Product", "Video", etc.
Share Content (parameter1, pa- rameter2)	Share content from the application to other platforms or users. The param- eter1 includes the sharing platform and parameter2 includes the recipient, such as "WeChat", "Lucky".
Check Notifications (parame- ter)	View notifications or messages in the application. The parameter is the section of the app, such as "System Notifications", "Private Messages", etc.
Modify Settings (parameter1, parameter2)	Modify the settings in the application. The parameter1 includes the setting item and parameter2 includes its changes, such as "Theme Skin", "Notification Method", etc.
Create or Edit Entry (parame- ter1, parameter2)	Create or edit entries in the application. The parameters include the entry type and name, such as "Playlist", "Contact", etc.

Table 10: Description of various basis subtasks and their explanations.

homepage to find relevant streams. Instead, it uses 1025 the "Search" basis subtask to perform the search. 1026 Although this approach may involve more steps 1027 1028 than directly navigating to the live page, it is more structured and reliable, reducing the chances of 1029 execution errors. Additionally, since the "Search" 1030 process is relatively fixed, we can have the action 1031 agent generate the entire action sequence for the 1032 search subtask in one call, reducing the number of 1033 action agent invocations. 1034



Figure 6: Subtask: Search live stream.