

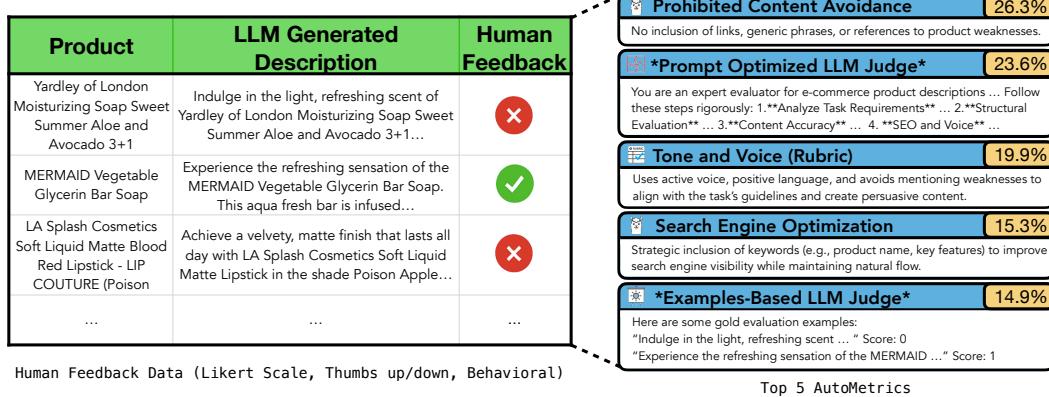
000 AUTOMETRICS: APPROXIMATE HUMAN JUDGMENTS 001 WITH AUTOMATICALLY GENERATED EVALUATORS 002 003 004

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007 ABSTRACT

011 Evaluating user-facing AI applications remains a central challenge, especially in
012 open-ended domains such as travel planning, clinical note generation, or dialogue.
013 The gold standard is user feedback (e.g., thumbs up/down) or behavioral signals
014 (e.g., retention), but these are often scarce in prototypes and research projects,
015 or too-slow to use for system optimization. We present **AutoMetrics**, a frame-
016 work for synthesizing evaluation metrics under low-data constraints. AutoMetrics
017 combines retrieval from **MetricBank**, a collection of 48 metrics we curate, with
018 automatically generated LLM-as-a-Judge criteria informed by lightweight human
019 feedback. These metrics are composed via regression to maximize correlation
020 with human signal. AutoMetrics takes you from expensive measures to inter-
021 pretable automatic metrics. Across 5 diverse tasks, AutoMetrics improves Kendall
022 correlation with human ratings by up to 33.4% over LLM-as-a-Judge while requir-
023 ing fewer than 100 feedback points. We show that AutoMetrics can be used as a
024 proxy reward to equal effect as a verifiable reward. We release the full AutoMet-
025 rics toolkit and MetricBank to accelerate adaptive evaluation of LLM applications.
026



045 Figure 1: AutoMetrics takes you from expensive measures to interpretable automatic metrics. Here
046 AutoMetrics generates useful metrics for evaluating LLM written product descriptions from user
047 reviews from EvalGen (Shankar et al., 2024b). Percentages indicate relative importance of each
048 metric derived from regression coefficients.

049 1 INTRODUCTION

050 Modern AI systems now demonstrate massively multitask capabilities imparted through extensive
051 pretraining (Radford et al., 2019; Brown et al., 2020). Practitioners can rapidly prototype new AI-
052 enabled tasks – from travel planning to code completion – at a pace much faster than the community
053 can craft domain specific metrics (Papineni et al., 2002; Lin, 2004; Xu et al., 2016). This new era,
in which large language models can be adapted to virtually any domain, places mounting pressure
on evaluation practices. A divide is growing between tasks with easily verifiable rewards, such as
math (Glazer et al., 2024; Shao et al., 2024) and coding (Chen et al., 2021), while subjective and

054 open-ended tasks such as writing (Gurung & Lapata, 2025) remain difficult to measure. For these
 055 tasks, human evaluation remains the gold standard (Shankar et al., 2024b; Chiang et al., 2024).
 056

057 Unfortunately, human evaluation is costly, slow, and not scalable for every prototype or user popu-
 058 lation. Reward models offer an alternative (Mnih et al., 2015; Christiano et al., 2017), but they typi-
 059 cally require thousands of labels. The common alternative is rubric-based LLM-as-a-Judge methods
 060 (Li et al., 2023; Zheng et al., 2023; Liu et al., 2024), which rely on the assumption that system
 061 behavior is clearly defined and are not guaranteed to follow given rubrics strictly (Tripathi et al.,
 062 2025). In reality, practitioners typically have access only to non-descriptive human signals (e.g.,
 063 thumbs up/thumbs down collected from users). In this setting, the problem is not only formulating
 064 the rubric, but also discovering the underlying criteria that matter.

065 This highlights the need for **dynamic, task-specific metric learning**. Instead of relying exclu-
 066 sively on human judgment or fixed rubrics, evaluation itself must become adaptive. Current efforts
 067 have emphasized making LLMs better evaluators of task-specific criteria (Liu et al., 2024; Kim
 068 et al., 2025; Anugraha et al., 2025) or leveraging rubrics to optimize LLMs (Gunjal et al., 2025;
 069 Viswanathan et al., 2025) but comparatively little work has focused on automatically generating the
 070 rubrics and criteria to be adaptively aligned with human judgment (Biyani et al., 2024; Ryan et al.,
 071 2025; Dunlap et al., 2025). Such adaptive evaluation is essential not only for easily assessing new
 072 tasks but also for optimizing evaluated systems based on real-time user feedback.

073 We introduce **AutoMetrics**, a method for dynamic metric induction that turns sparse, non-
 074 descriptive human feedback into actionable and interpretable evaluators (Figure 1). Starting from a
 075 task description and fewer than 100 human signals, AutoMetrics synthesizes candidate criteria, re-
 076 trievals and adapts existing metrics, and composes them through regression into predictive measures
 077 of quality. Beyond simply identifying criteria, **AutoMetrics grounds and weighs them**, produc-
 078 ing metrics that are both predictive and interpretable. This approach achieves up to **33.4% higher**
 079 **Kendall correlation** with human judgments than LLM-as-a-Judge baselines (§4), is **data-efficient**
 080 only requiring ~ 80 feedback points (§4.6), and even **matches verifiable rewards** when optimiz-
 081 ing downstream AI systems (§5). Beyond accuracy, **AutoMetrics reveals actionable insights into**
 082 **what users value**. We release AutoMetrics as an open-source toolkit¹, offering the community a
 083 powerful new way to evaluate and optimize AI applications at the speed of modern development.

084 2 RELATED WORK

085 **Metric Collections** Prior work has organized collections of metrics primarily for the ease of use
 086 on the part of the practitioner. When already using a library such as PyTorch (Paszke et al., 2019)
 087 or Huggingface (Wolf et al., 2020) it’s simple to utilize TorchMetrics (Nicki Skafte Detlefsen et al.,
 088 2022) or HuggingFace lighteval (Fourrier et al., 2023). Scikit Learn Metrics (Pedregosa et al.,
 089 2011) and NLTK metrics (Bird & Loper, 2004) were created with the same intentions. All text-
 090 generation metrics covered by these collections are also contained in our MetricBank collection.
 091 Beyond integrating with existing open source libraries, some metric collections are part of ML
 092 observability frameworks like Evidently (EvidentlyAI, 2025), Galileo (Galileo, 2025), Scorecard.io
 093 (Doe & Devireddy, 2024), and DeepEval (ConfidentAI, 2025). Most metrics are tightly coupled with
 094 their observability platform, although Evidently and DeepEval offer open-source versions. While
 095 DeepEval offers a metric recommendation feature, it is based on a predefined decision tree of ques-
 096 tions like “*Does your LLM application use Retrieval-Augmented Generation (RAG)?*” and “*Is LLM*
 097 *safety a priority for you?*”. Most similar to our work is the MetaMetrics collection (Winata et al.,
 098 2025), which computes a regression over multiple task-specific metrics for tasks like image caption-
 099 ing and summarization to select the best combination of metrics. We compare our approach with
 100 MetaMetrics in Section 4 and find that our core thesis of adaptive metric generation is critical for
 101 evaluation in the low-data, novel task settings of interest.

102 **LLM Based Evaluation** LLM-as-a-Judge (Zheng et al., 2023) evaluation is increasingly popular
 103 with the frequent improvement of LLM capabilities. Several works devise task-specific prompts to
 104 enable LLM-based evaluation for storytelling (Chiang & Lee, 2023), summarization (Wang et al.,
 105 2023; Hada et al., 2024; Wu et al., 2023), dialogue (Lin & Chen, 2023; Fu et al., 2024), knowledge

106
 107 ¹URL withheld for anonymity

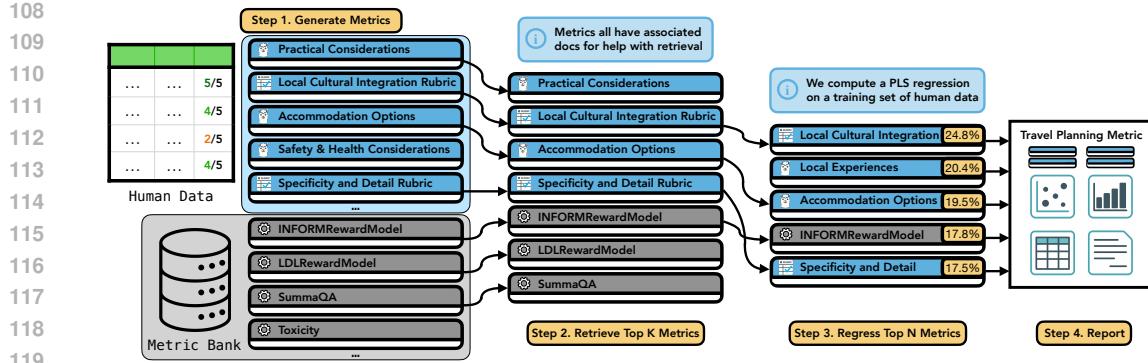


Figure 2: **AutoMetrics** comprises four steps. (1) *Generate*: create task-specific candidate metrics (Single criteria, Rubric, Examples, MIPROv2). (2) *Retrieve*: from the generated candidates plus MetricBank, use ColBERT to prefilter to k' metric cards and an LLM to select the final k . (3) *Regress*: fit a PLS model on the training set to weight and select metrics that predict human judgments. (4) *Report*: produce a writeup with weights and correlations and details to guide adoption.

(Bai et al., 2023), translation (Kocmi & Federmann, 2023), and more (Brake & Schaaf, 2024). Another promising direction is devising frameworks and general methods for making LLM-as-a-Judge more reliable. G-Eval (Liu et al., 2023) proposes breaking LLM evaluation into a step-by-step chain of thought and taking a weighted sum over the log probabilities of generating different scores. Chat-Eval (Chan et al., 2024) simulates multiple perspectives by evaluating through multi-agent debate. SPADE (Shankar et al., 2024a) generates assertions for LLMs to verify based on labeled good and bad examples. VERDICT (Kalra & Tang, 2025) introduces judge-time scaling by decomposing judgments into composable units of reasoning, verification, debate, and aggregation steps. Though we take inspiration from many of these frameworks, the most directly similar to our LLM-as-a-Judge steps in the AutoMetrics pipeline are DnA-Eval (Li et al., 2025) and EvalGen (Shankar et al., 2024b). DnA-Eval (Li et al., 2025) decomposes evaluation into rubric criteria and aggregates the results across the criteria. EvalGen (Shankar et al., 2024b) elicits limited human feedback on generated outputs, proposes criteria for evaluation based on this feedback, and iteratively refines the criteria with a human-in-the-loop and LLM.

3 THE AUTOMETRICS METHOD

The purpose of AutoMetrics is to produce metrics for subjective and novel AI-enabled tasks. Our goal is to induce metrics that correlate strongly with human judgments while requiring minimal data collection. To accomplish this, we present a general pipeline with four stages: (1) generate, (2) retrieve, (3) regress, and (4) report. These steps are visualized in Figure 2. Each stage involves design choices among several alternatives, which we empirically validate (§4.5).

3.1 METRIC PRODUCTION

Generate For sufficiently novel settings, generating criteria for LLM-as-a-Judge evaluation is essential. Broad coverage of evaluation criteria allows us to later filter down to what matters most. Accordingly, our default configuration generates **10 Single Criterion** LLM Judge metrics, **5 Rubric** LLM-Judge metrics, **1 Example**-based optimized LLM-Judge metric (fewshot), and **1 Prompt-Optimized** LLM-Judge metric per run of AutoMetrics². Optimized metrics require more LLM calls/tokens to produce, while criteria and rubrics are relatively inexpensive. Unless otherwise specified, we use this configuration throughout the paper. Empirically, we find this mix of generated metrics generalizes across diverse domains and tasks. For each metric, we also generate a Metric Card documenting its description, intended use, implementation details, and limitations (Appendix B).

²Design details and ablations are in Appendix E.2; we validate these choices across nearly 30 settings.

162 **Retrieve** In addition to generated metrics, we leverage our MetricBank: a collection of 48 metrics
 163 (Appendix Table 4) drawn from the NLP literature, each implemented and documented with a Metric
 164 Card. Directly evaluating all metrics would be prohibitively expensive, so we instead use retrieval as
 165 a filtering step. We treat Metric Cards as documents, and use a description of the evaluation setting
 166 or task as the search query. Retrieval is performed using a hybrid **CoBERT + LLM** approach,³
 167 narrowing the candidate pool to metrics most relevant to the task at hand.

168
 169 **Regress** The filtered pool of candidate metrics must still be combined into a predictive signal for
 170 human judgment. We normalize all metric scores to their z-scores and fit a **Partial Least Squares**
 171 (**PLS**) regression model. Intuitively, PLS projects the metric space onto the direction most predic-
 172 tive of human labels, then regresses labels along that axis. We choose PLS regression because it
 173 works well under the constraints of our setting that: (1) the number of predictors (metrics) may be
 174 comparable to or larger than the number of observations (data points), and (2) the predictors are
 175 often highly correlated. Concretely, with a single latent component, PLS finds a unit weight vector
 176 $w^* \in \mathbb{R}^d$ that maximizes

$$w^* = \arg \max_{\|w\|_2=1} \text{cov}(Xw, y)^2,$$

177 where X is the matrix of normalized metric scores and y is the vector of human labels. The latent
 178 score is $t = Xw^*$, and PLS then regresses the human labels on this latent score, yielding predictions
 179 $\hat{y} = t\beta$ with coefficient $\beta = \frac{t^\top y}{t^\top t}$.

180 We apply this procedure in two stages. In the first stage, we fit PLS using all candidate metrics and
 181 rank them by the magnitude of their weights in w^* . We then select the top n metrics according to this
 182 ranking. In the second stage, we refit PLS on this reduced set of n metrics to obtain a new projection
 183 t and corresponding predictions \hat{y} . As a final step, we remove negatively correlated LLM-generated
 184 metrics, as they are designed to target positive correlation. We don’t apply this to existing measures
 185 (e.g., length can negatively correlate with conciseness).

186 3.2 METRIC EVALUATION

187 To evaluate the quality of induced metrics, we draw on concepts of measurement validity from
 188 research (Borsboom et al., 2004) and testing (American Educational Research Association et al.,
 189 2014). We focus on three forms: “Content Validity”, “Criterion Validity”, and “Construct Validity”.

190 **Content Validity** asks whether a metric represents the construct it is intended to measure. Although
 191 direct quantification is difficult, we encourage transparency by releasing metric reports. Because
 192 our generated metrics rely on LLM judges, we also expose the reasoning traces of the judge LLM,
 193 allowing users to inspect whether assessments appear justified. These traces can further aid system
 194 optimization with AutoMetrics (§5).

195 **Criterion Validity** Criterion validity measures correlation with a reference standard. In NLP, corre-
 196 lation with human labels has been the most widely used criterion (Banerjee & Lavie, 2005; Xu et al.,
 197 2016; Gehrmann et al., 2021). We assess criterion validity by comparing AutoMetrics to ground-
 198 truth human labels. We report Kendall’s τ , which makes no distributional assumptions and simply
 199 checks whether the rank order induced by a metric matches that of human judgments. This provides
 200 a conservative estimate compared to Spearman’s ρ or Pearson’s r .

201 **Construct Validity** measures whether a metric captures an underlying abstract concept, such as
 202 “quality.” Both human judgments and AutoMetrics attempt to approximate “quality”. We draw from
 203 convergent-discriminant validity (Campbell & Fiske, 1959) and operationalize construct validity as
 204 robustness. A useful metric should penalize quality degradations (sensitivity) while remaining stable
 205 under equivalent-quality variation. In order to quantify convergent-discriminant validity, we intro-
 206 duce two measurements: **Sensitivity** and **Stability**. To construct test cases, we use an LLM to gen-
 207 erate strategies for degrading outputs on a given dataset, and apply these to produce *worse-quality*
 208 *perturbations*. In contrast, *same-quality perturbations* are produced from a fixed set of hand-crafted
 209 transformations—such as rephrasing, reordering, synonym replacement, or stylistic edits—that are
 210 designed to preserve the target evaluation dimension. Prompts are provided in Appendix C.

211
 212 ³We ablate the selection algorithm in Appendix E.1.

216 • **Sensitivity** measures whether a metric assigns lower scores to degraded outputs. Let $s_{\text{orig}}^{(i)}$
 217 and $s_{\text{worse}}^{(i)}$ denote the normalized scores for the original and worse-quality perturbed outputs
 218 of sample i from a dataset of size $|N|$. Sensitivity is defined as:
 219

$$\text{Sensitivity} = \frac{1}{N} \sum_{i=1}^N \mathbf{1} \left[s_{\text{worse}}^{(i)} < s_{\text{orig}}^{(i)} \right]$$

220 • **Stability** measures whether a metric produces consistent scores when quality should be
 221 preserved. Let $s_{\text{same}}^{(i)}$ be the normalized score for a same-quality perturbation of sample i
 222 from a dataset of size $|N|$. Stability is defined as:
 223

$$\text{Stability} = 1 - \frac{1}{N} \sum_{i=1}^N |s_{\text{orig}}^{(i)} - s_{\text{same}}^{(i)}|.$$

230 High sensitivity indicates strong penalization of degraded outputs, while high stability indicates
 231 invariance to irrelevant variation. Both are desirable, and together they provide a general-purpose
 232 lens for evaluating how well a metric generalizes.
 233

234 4 EXPERIMENTS AND EVALUATIONS: SHOWING AUTOMETRICS ARE VALID

235 For our experiments, we focus on showing that our AutoMetrics are valid across many tasks/domains
 236 and that they correlate better with human judgements than competitive baselines. We showcase
 237 AutoMetrics have high Criterion Validity and Construct Validity across several tasks.
 238

239 4.1 TASKS

240 Dataset (Citation)	241 Task	242 Domain	243 # Data	244 Feedback	245 # Eval Dim	246 Refs
<i>In-Distribution Tasks: some metrics in our bank were designed to directly evaluate these tasks.</i>						
247 SimpEval (Maddela et al., 2023)	248 Simplification	249 	250 360	251 1–100 Likert	252 1	253 ✓
HelpSteer2 (Wang et al., 2024)	Dialogue		20,324	1–5 Likert	5	✗
<i>Out-of-Distribution Tasks: no metric is specifically designed for these – tests generalization and metric generation.</i>						
EvalGen (Shankar et al., 2024b)	Product description		100	Binary	1	✗
RealHumanEval (Mozannar et al., 2025)	Code completion		5,204	Behavioral	1	✗
Co-Gym (Shao et al., 2025)	Travel planning		72	1–5 Likert	3	✗

254 Table 1: Overview of tasks. **Icons:**  Code Generation;  Data-to-Text Generation;  Dialogue/Chat;  Education/Readability;  Travel Planning.

255 In order to evaluate our AutoMetrics method, we collect two types of tasks: *In-Distribution Tasks*,
 256 which are tasks where some of the metrics in our Metric Bank were designed to directly evaluate
 257 the task, and *Out-of-Distribution Tasks*, which are tasks where no metric in particular was designed
 258 to assess the task. All of our tasks utilize human feedback for evaluation, encompassing behavioral
 259 feedback, binary feedback (thumbs up/down), and Likert scale feedback, which is already collected
 260 as part of the dataset. We introduce all tasks in Table 1. In our main tables we present results for five
 261 datasets and a single evaluation dimension from each: **SimpEval** (Maddela et al., 2023) (sentence
 262 simplification score 1–100), **HelpSteer2** (Wang et al., 2024) (Chatbot helpfulness 1–5), **EvalGen**
 263 (Shankar et al., 2024b) (Product Review Thumbs Up/Down), **RealHumanEval** (Mozannar et al.,
 264 2025) (accepted or rejected code edit), **CoGym** (Shao et al., 2025) (travel plan outcome rating 1–5).
 265 We report evaluations on more settings in the Appendix results.

266 4.2 BASELINES

267 We include the following baselines: **Best Existing Metric**, where we run all 48 metrics (or 19
 268 metrics for reference-free tasks), record their Kendall correlation on the validation set, and select
 269 the best metric to use for the task based on the validation correlation. **MetaMetrics**, where we take

270 all the metrics from the MetaMetrics paper and compute an XGBoost Regression on the metrics
 271 on the trainset (Winata et al., 2025). **Finetuned LLM** refers to training a ModernBERT-large
 272 (Warner et al., 2024) to predict the human annotation. We implement it by training LoRA adapters
 273 (Hu et al., 2021) with rank = 16 on all the attention, dense layers, and regression head, using a
 274 learning rate of $5e-5$ and a batch size of 16 for three epochs over the training data. For the **LLM-Judge**
 275 baseline, we use the original human annotation prompt for each task and provide it to an
 276 LLM. We include all of these prompts in Appendix C. **DnA-Eval** (Li et al., 2025) involves using
 277 an LLM to generate three dimensions where a user request may benefit from evaluation, along with
 278 weights for how to aggregate these dimensions. Then each of those dimensions is scored with an
 279 LLM-as-a-Judge, and finally aggregated based on the LLM-generated weights.

280 281 4.3 CRITERION VALIDITY (CORRELATION)

282 283 We report Kendall’s τ of all methods with GPT-4o-mini and Qwen-3-32B Reasoning in Table 2.

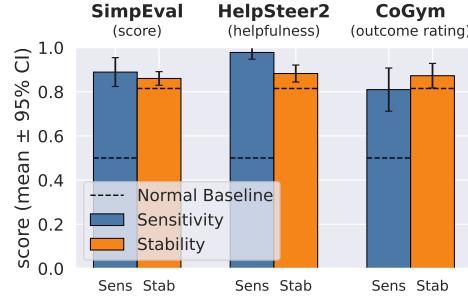
285 Method	286 In-Distribution		287 Out-of-Distribution		
	288 SimpEval	289 HelpSteer2	290 EvalGen	291 RealHumanEval	292 CoGym
293 Model Agnostic					
294 Best Existing Metric	295 0.246 ± 0.00	296 0.327 ± 0.00	297 0.193 ± 0.00	298 0.138 ± 0.00	299 0.074 ± 0.00
299 MetaMetrics (Winata et al., 2025)	300 0.127 ± 0.01	301 0.204 ± 0.00	302 -0.214 ± 0.01	303 0.025 ± 0.01	304 -0.119 ± 0.02
304 Finetuned LLM	305 0.076 ± 0.08	306 0.039 ± 0.03	307 0.054 ± 0.05	308 0.049 ± 0.06	309 0.223 ± 0.20
310 GPT-4o-mini Backbone					
311 LLM-Judge	312 0.272 ± 0.02	313 0.259 ± 0.01	314 0.161 ± 0.14	315 0.069 ± 0.01	316 0.199 ± 0.13
316 DnA Eval (Li et al., 2025)	317 0.234 ± 0.03	318 0.255 ± 0.02	319 0.174 ± 0.16	320 0.152 ± 0.01	321 0.185 ± 0.10
322 AutoMetrics (Ours)	323 0.321 ± 0.04	324 0.324 ± 0.01	325 0.334 ± 0.06	326 0.160 ± 0.00	327 -0.034 ± 0.17
328 Qwen-3-32B Backbone					
329 LLM-Judge	330 0.294 ± 0.04	331 0.334 ± 0.02	332 0.272 ± 0.13	333 0.025 ± 0.01	334 0.276 ± 0.19
335 DnA Eval (Li et al., 2025)	336 0.042 ± 0.04	337 0.260 ± 0.02	338 0.232 ± 0.19	339 0.071 ± 0.15	340 0.353 ± 0.25
341 AutoMetrics (Ours)	342 0.316 ± 0.02	343 0.342 ± 0.01	344 0.382 ± 0.05	345 0.145 ± 0.00	346 0.365 ± 0.08

298 Table 2: Criterion Validity results showing Kendall’s Tau with 95% confidence intervals over 5
 299 independent runs. AutoMetrics outperforms the baselines on all five tasks with Qwen3-32B and
 300 is within 95% confidence of the best for 4/5 tasks with GPT-4o-mini. On EvalGen, AutoMetrics
 301 improves performance by 33.4% over the closest baseline (LLM Judge).

302
 303
 304 **AutoMetrics correlates better than all baselines across all five tasks.** We find
 305 that AutoMetrics outperforms all other existing baselines on all five tasks. While
 306 the best performing baseline is both inconsistent on dataset (LLM Judge on
 307 SimpEval, HelpSteer, EvalGen; DnA Eval on Re-
 308 alHumanEval and CoGym) and on the underlying
 309 model used (Existing Metrics outperform GPT-4o-
 310 mini but not Qwen3-32B). In contrast, AutoMetrics
 311 is consistently the best option regardless of dataset or
 312 underlying model. On all datasets besides HelpSteer
 313 and CoGym, the AutoMetrics performance exceeds
 314 all baselines by greater than the 95% confidence
 315 interval. In general, AutoMetrics is the best choice for
 316 higher correlation with human ratings.

317 318 4.4 CONSTRUCT VALIDITY (ROBUSTNESS)

319 To measure construct validity, we take inspiration
 320 from convergent-discriminant validity and show that
 321 AutoMetrics are strong predictors when output quality
 322 degrades and that they are stable under unimportant
 323 perturbations. To do so we introduced **Sensitivity**
 324 and **Stability** (§3.2). Sensitivity measures the rate of detection of negative perturbations and



325 Figure 3: Sensitivity/Stability of AutoMetrics for SimpEval, HelpSteer2, and CoGym.
 326 AutoMetrics are sensitive to negative pertur-
 327 bations and stable on neutral pertur-
 328 bations.

324 Stability measures the magnitude of score preservation under meaningless changes. We report Sensitivity and Stability for all metrics on 30 trials in Figure 3. We compare against a normal distribution
 325 baseline.
 326

328 **AutoMetrics are sensitive and stable.** AutoMetrics are sensitive to degradation in output quality
 329 in 81.0-97.8% of cases, depending on the dataset, which is significantly greater than the 50%
 330 baseline. AutoMetrics can be a strong tool for identifying degradations in output quality. Similarly,
 331 AutoMetrics also always outperforms the baseline for stability by greater than 95% confidence in-
 332 tervals. Under insignificant modifications to evaluated outputs, AutoMetrics are consistently stable.
 333

334 4.5 DESIGN DECISIONS (HYPERPARAMETER SWEEPS)

336 Our sweeps/ablations test three parts of the AutoMetrics method: the MetricBank, the retrieval step,
 337 and the regression step. We report Kendall’s τ rank correlation across our six main tasks with 95%
 338 confidence intervals over five runs in Table 3. All sweeps and ablations are instead done on the dev
 339 set for all datasets. We never make design decisions based on runs of our test sets.

Method	In-Distribution		Out-of-Distribution		
	SimpEval	HelpSteer2	EvalGen	RealHumanEval	CoGym
MetricBank Ablations (k=30; n=5)					
Existing Metrics Only	0.238 ± 0.04	0.376 ± 0.00	0.389 ± 0.00	0.155 ± 0.00	0.258 ± 0.00
Generated Metrics Only	0.276 ± 0.03	0.308 ± 0.01	0.503 ± 0.03	0.132 ± 0.00	0.433 ± 0.04
Full MetricBank	0.275 ± 0.02	0.387 ± 0.00	0.474 ± 0.03	0.152 ± 0.01	0.329 ± 0.02
Retrieval Ablations (n=5)					
Retrieve k=5	0.257 ± 0.03	0.336 ± 0.03	0.414 ± 0.12	0.124 ± 0.02	0.385 ± 0.04
Retrieve k=10	0.245 ± 0.02	0.352 ± 0.01	0.469 ± 0.06	0.128 ± 0.01	0.371 ± 0.02
No Metric Cards (k=20)	0.281 ± 0.04	0.328 ± 0.02	0.427 ± 0.09	0.134 ± 0.01	0.292 ± 0.06
Retrieve k=20	0.286 ± 0.02	0.378 ± 0.01	0.522 ± 0.02	0.141 ± 0.01	0.302 ± 0.06
Retrieve k=30	0.275 ± 0.02	0.387 ± 0.00	0.474 ± 0.03	0.152 ± 0.01	0.329 ± 0.02
Regression Ablations (k=30)					
No Regression (n=1)	0.232 ± 0.08	0.393 ± 0.00	0.353 ± 0.23	0.145 ± 0.00	0.356 ± 0.00
Regress n=3	0.255 ± 0.02	0.389 ± 0.02	0.503 ± 0.10	0.152 ± 0.01	0.302 ± 0.04
Regress n=5	0.275 ± 0.02	0.387 ± 0.00	0.474 ± 0.03	0.152 ± 0.01	0.329 ± 0.02
Regress n=10	0.309 ± 0.01	0.358 ± 0.01	0.461 ± 0.05	0.147 ± 0.01	0.297 ± 0.05
Regress n=20	0.268 ± 0.03	0.350 ± 0.01	0.498 ± 0.04	0.153 ± 0.01	0.361 ± 0.02

352 Table 3: Kendall correlation with 95% confidence intervals on in-distribution and out-of-distribution
 353 datasets over five runs with Qwen3 32B (Reasoning). The Full MetricBank and Metric Cards prove
 354 useful, and the best settings for retrieval and regression are k=30 and n=5 respectively.
 355

362 **Both Generated and Existing Metrics Help.** In all of our tasks, the Full MetricBank was either
 363 the best or second-best performing setting for the ablations. When it was second best, it was typically
 364 within 95% confidence intervals. The primary exception is CoGym, where “Full MetricBank” fell
 365 0.104 below “Generated Metrics Only” and, to a lesser extent, EvalGen, where “Full MetricBank”
 366 was short by 0.029. CoGym and EvalGen are also our smallest training sets (37 and 57 training
 367 samples respectively). We hypothesize this is because on out-of-distribution tasks, existing metrics
 368 tend to be noisy predictors which can spuriously correlate during the regression. Generated metrics
 369 tend to be less noisy predictors. Larger training sets provide a more effective filter for identifying
 370 useful metrics. We further explore this hypothesis in our data scaling experiment (§4.6).
 371

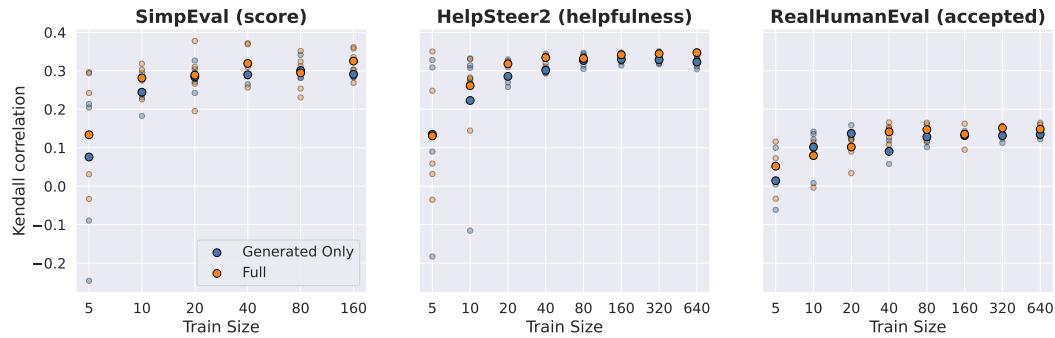
372 **Metric Cards Help Retrieval and Larger k Is Better.** Across all five tasks, retrieval with Metric
 373 Cards (k=20) is better than retrieval without metric cards (using a single sentence description of the
 374 metric). Furthermore, we see roughly linear growth of correlation with higher k metrics retrieved
 375 to run on the train set. The single exception to this trend is CoGym, which can be attributed to
 376 the noisiness of the small dataset and the generated metrics being less noisy predictors. The top 5
 377 retrieved metrics are often generated ones, reducing the risk of recommending spuriously correlated
 378 existing metric on the small dataset. We ran all retrieval experiments by regressing with $n = 5$, so

378 it is worth noting that future improvements to the retrieval algorithm (possibly including historical
 379 usage data) mean that it is feasible for $k = 5$ numbers to match our $k = 30$ results, so long as the
 380 proper metrics are recommended.
 381

382 **Number to regress to varies from dataset to dataset, but five is a good average case.** The best
 383 case for regression only repeats once (with $n=20$), suggesting that the number of metrics needed
 384 is highly dependent on the complexity of the evaluation task and domain. Since there is no clear
 385 winner, we select $n=5$ as a default because it is the second best in two of five tasks, and it is the
 386 cheapest option that still maintains lower variance from run to run. A higher N means producing
 387 more expensive metrics to run downstream, so $n=5$ is a useful compromise of cost and performance.
 388

389 4.6 HOW MUCH DATA DO YOU NEED TO USE AUTOMETRICS?

390 To test how much data is needed to use AutoMetrics, we test on three distinct datasets large enough
 391 to be useful in this experiment. We take a relatively simple *In-Distribution* dataset, SimpEval, a
 392 more challenging *In-Distribution* dataset, HelpSteer2, and an *Out-of-Distribution* dataset RealHu-
 393 manEval. We vary the train set size from $N=5, 10, 20, 40, 80, 160$, and (for RealHumanEval and
 394 Helpsteer2) 320 and 640. We run these settings for both the “Generated Only” Metric Bank and
 395 “Full” Metric Bank (with existing metrics). We plot the correlation on the full test set in Figure 4.
 396



408 Figure 4: All correlations plotted for various training set sizes with “Generated Only” and “Full”
 409 Metric Banks. Individual trials are translucent while average performance at a scale is solid.
 410

412 **About 80 samples saturates performance.** Across all three datasets and both settings, per-
 413 formance levels off after about 80 samples. It is possible with more sophisticated metric genera-
 414 tion/learning methods more data could continue to help, however with the current architecture be-
 415 tween 80-100 examples is all you need. Below 80 examples most of the lower performance is due
 416 to the high variance of fitting a regression to a small training set.
 417

418 **On out-of-distribution datasets “Generated Only” can outperform “Full” with low-resources.**
 419 Looking to the RealHumanEval plot we see at training size 10 and 20 the “Generated Only” metrics
 420 outperform the “Full” Bank. Recall back to the ablations (§4.5) where we observed on the small,
 421 out-of-distribution datasets, CoGym and EvalGen, that “Generated Only” outperformed the “Full”
 422 MetricBank. Since most tasks will be out of distribution by nature, we default to using “Generated
 423 Only” when the user provides less than 80 training samples. Beyond 80, both “Generated Only” and
 424 “Full” level off, however “Full” asymptotes higher than “Generated Only” on all datasets. We argue
 425 this is a product of the high-p, low-n problem in regression where having too many weak predictors
 426 and not enough datapoints can lead to spurious correlations. By limiting to generated metrics for
 427 low-n settings we enforce the use of stronger predictor signals.
 428

429 5 CASE STUDY: AUTOMETRICS FOR OPTIMIZING AN AGENTIC TASK

430 A natural extension to using AutoMetrics is to take the limited data one has available in order to
 431 learn a useful set of metrics that can then be used for optimizing a system. In this way AutoMetrics

432	
433	Membership Benefit Application (Rubric) 0.08
434	Correctly enforcing free baggage allowances, insurance eligibility, and
435	compensation rules based on membership tier.
436	Escalation Appropriateness (Rubric) 0.0599
437	Transferring to human agents when policy limits are reached or exceptions
438	are needed.
439	Policy Compliance 0.0567
440	Adherence to airline rules (e.g., no basic economy cancellations without
441	insurance or 24-hour window).

Figure 5: AutoMetrics produces three metrics for τ -Bench. Regression coefficients in yellow.

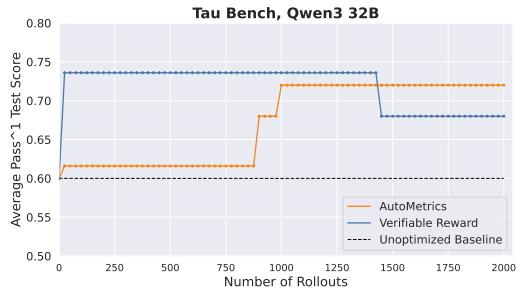


Figure 6: τ -Bench performance over GEPA optimization steps when using AutoMetrics.

would operate similar to the purpose of a Reward Model or a Verifiable Reward. In order to test if AutoMetrics can be useful in this setting we optimize an airline assistance agent for τ -bench (Yao et al., 2024), a testbed for tool-use agents to interact with simulated users to accomplish tasks. We split the 50 τ -airline tasks into 25 for training and 25 for evaluation.

Simulating a verifiable reward. To run AutoMetrics we rollout the 25 training examples 8 times each with temperatures [0.0, 0.01, 0.02, 0.03, 0.05, 0.1, 0.15, 0.2]. Then we obtain the true reward signal for each of these rollouts. In practice rather than a verifiable reward this could be a subjective human label. We run AutoMetrics in "Generate Only" mode and allocate more resources to generated metrics (10→20 ILM judge metrics; 5→8 rubric metrics). Otherwise we run with default hyperparameters ($k=30$; $n=5$). We show the generated metrics in Figure 5.

AutoMetrics recommends three metrics for Tau-Bench evals: two rubric based metrics and one single criterion metric. Originally our ($n=5$) setting recommended five metrics, however our final filtering step removed two metrics for having negative coefficients. Since the trajectories are only derived from 25 examples it is likely that metrics will begin to learn things about the data itself. This reflects the importance of both human oversight and our metric filtering.

Optimizing without a Verifiable Reward We implement a simple ReAct (Yao et al., 2023) agent in DSPy (Khattab et al., 2024) for performing the τ -Airline task. Our baseline agent gets 60% accuracy on the 25 test examples averaged over five trials. We then run a baseline optimization where we use the DSPy GEPA optimizer (Agrawal et al., 2025) to optimize an agent on the 25 training tasks with **Verifiable Reward**. Next we run optimization with our **AutoMetrics** as the metric for GEPA optimization. We show the performance on the test set after N rollouts in Figure 6. We find that **AutoMetrics can match performance of a verifiable reward**. After 2000 rollouts the GEPA optimization with verifiable reward achieves 0.680 ± 0.11 accuracy over 5 trials while the AutoMetrics run gets 0.720 ± 0.06 . AutoMetrics statistically significantly exceeds the baseline performance ($p < 0.05$) of 0.6. This demonstrates that AutoMetrics can match or exceed Verifiable Rewards as optimization signal.

6 DISCUSSION AND CONCLUSION

In this paper, we introduced **AutoMetrics**, a method for producing metrics that correlate with human judgments on subjective tasks. Requiring only ~ 80 human-labeled examples, AutoMetrics achieve high criterion validity (§4.3) and construct validity. (§4.4). AutoMetrics improve upon existing baselines by up to 33.4% in Kendall correlation with human ratings. In a case study on Tau-Bench, AutoMetrics matched or exceeded gains obtained from optimizing on a verifiable reward (§5).

We draw two key lessons for practitioners. First, **data diversity is critical**: while only ~ 80 feedback points suffice for moderate correlation (§4.6), scaling up synthetic data from limited sources can produce metrics that reflect dataset artifacts rather than system quality (§5). Second, **human oversight remains essential**: domain experts can help remove spuriously correlated metrics which the automatic filtering process misses. When using metrics for optimization, practitioners should monitor metric feedback and improvement with observability tools (Chavez, 2025).

486 Overall, **AutoMetrics** provides a practical first step for exploring data and guiding optimization
 487 when collecting preliminary human evaluation in new domains. The metrics it produces are inter-
 488 pretable, actionable, and informative for system improvement. We release AutoMetrics publicly and
 489 invite community contributions of new metrics and methods to strengthen the framework.
 490

491 REPRODUCIBILITY STATEMENT

494 AutoMetrics is intended to be an open source library and framework. As such we take great effort
 495 to make the running and evaluation of AutoMetrics user-friendly. We have attached an anonymized
 496 repository for AutoMetrics with this submission. In addition to the core algorithm, the repository
 497 also contains the python scripts to reproduce all experimental results in this paper. All of our design
 498 decisions, hyperparameters, and ablations are rigorously documented throughout the paper across
 499 Section 4.5 and Appendix E. We provide system-specs needed to run the metrics in Table 5. We
 500 also share the exact prompts and DSPy signatures used in calling LLMs in Appendix C. For all main
 501 experimental results (e.g. Table 2 and Table 3) results are reported over five independent random
 502 seeds to ensure findings are robust and statistically significant.
 503

504 LIMITATIONS

506 As a part of the AutoMetrics framework we construct and optimize metrics with particular LLMs.
 507 Because the metric generation process involves optimizing to a particular model we have found
 508 that producing metrics with one model and running them with another reduces performance. This
 509 suggests that when better models are released it will be important to reoptimize automatic metrics
 510 using AutoMetrics rather than just swap out the underlying LLM.

511 AutoMetrics may only generalize as far as the provided data enables it. Collecting real, diverse
 512 human data is still an essential part of evaluation. The more representative and generalizable the
 513 input data is, the better and more general the AutoMetrics will be. Users should collect data that is
 514 representative of the opinions and population that they want their evaluation to cover.

515 AutoMetrics depends on running a regression for many predictors on a limited number of data points.
 516 Although we took this into account with the design of our Regression step, it is still possible to run
 517 into a high-P low-N regression problem that risks spurious correlations. To counteract accidental
 518 misuse of AutoMetrics leading to poor evaluation, we add warnings to the metric reports when the
 519 significance of the correlation with human judgments of the recommended metric is low ($p > 0.05$).
 520

521 Finally, as a part of this work we do not conduct a formal user study to demonstrate the adoption
 522 of AutoMetrics among practitioners. We have collected positive feedback on the metrics through
 523 informal tests with AI developers. We hope that by releasing and open sourcing this library, we will
 524 have the opportunity to work with the community to test and improve AutoMetrics.

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1069 A LLM USAGE ACKNOWLEDGMENT

1070 LLMs were used to rephrase and edit writing in the paper, after an entirely human-written first draft.
 1071 LLMs were also used as coding assistants in writing code for this project. All code and writing edits
 1072 produced by LLMs were rigorously verified by the first-author.

1073 B INTRODUCING METRICBANK

1074 **MetricBank** As our first significant contribution, we curate MetricBank, a standardized collec-
 1075 tion of 48 commonly used metrics in NLP literature. We source the metrics from Schmidtova et al.

(2024), which examined all papers from the *International Conference on Natural Language Generation* (INLG) 2023 and all papers in the *Generation* track presented at ACL 2023, totaling 110 papers. They collected a list of all the Natural Language Generation (NLG) metrics used in those works, which totaled 283 different automatic metrics grouped into 34 metric families. We sorted by the most popular and implemented the top metrics from the top 16 families (28 metrics). Then, for completeness, we also implemented any remaining NLG metrics in NLTK Bird & Loper (2004), PyTorch Paszke et al. (2019), Huggingface Lighteval Fourrier et al. (2023), and Metametrics Winata et al. (2025) for an additional 12 metrics. Finally, we source a few additional metrics from recent papers not covered in the 2024 survey. We provide individual justifications for these 8 metrics in Appendix B.1.

We provide interesting stats about our metrics in Table 4. In particular, we collect 29 reference-based metrics, such as BLEU Papineni et al. (2002), which require a gold reference output, and 19 reference-free metrics, such as FKGL Flesch (1943), which measure quality of text without comparison to a reference. Our metrics span 12 distinct domains. We implement each metric with a simple interface of a `calculate` method that takes in the generated text and produces a floating-point score and optionally text feedback.

Metric Cards Inspired by Model Cards Mitchell et al. (2019) and Data Cards Pushkarna et al. (2022) we design Metric Cards for simple documentation and reporting of the intended usage of metrics. Our Metric Cards contains seven main sections. **Metric Details** contains the description of the metric as well as core details that are needed to use it, such as the range of outputs, if it's reference based, if an input is required, etc. **Intended Use** describes the domain/tasks where the metric should be used as well as recommendations for when and when not to use the metric. **Metric Implementation** links to reference implementations and provides guidance on practical matters about the metric such as it's efficiency and scalability. **Known Limitations** explains biases, misuse, and known failure cases of the metric. **Related Metrics** links to similar metrics to help when browsing for the right metric for your task. **Further Reading** points to papers, blogs, and tutorials covering the metric. Finally, **Metric Card Authors** makes it clear who wrote the metric card and if they used an AI assistance. We provide a complete example of a metric card for the common BLEU metric Papineni et al. (2002) in Appendix D. We also provide a prompt for using LLMs to write a first pass of a metric card in Appendix C.

B.1 ADDITIONAL METRICS

Here we provide justifications for our additional metrics that we did not collect from the metric survey (Schmidtova et al., 2024), lighteval (Fourrier et al., 2023), torchmetrics (Nicki Skafte Detlefsen et al., 2022), etc.

Reward Models. We choose some of the most performant reward models off the RewardBench leaderboard (Lambert et al., 2024) at development time. The three models we used are **INFORM-RewardModel** (llama 3.1 70b) (Minghao Yang, 2024), **LDLRewardModel** (Gemma 2 27B) (Chen et al., 2025), and **GRMRewardModel** (Llama 3.2 3B) (Yang et al., 2024). We also add in the **Qwen2.5 7B Process Reward Model** (Zhang et al., 2025).

SALSA. In researching text simplification metrics we found that an extension to the LENS (Maddela et al., 2023) metric exists which is meant to better align with human judgement. It was also a related metric to the SimpEval (Maddela et al., 2023) paper. Thus we chose to implement **SALSA** (Heineman et al., 2023) in our MetricBank as it was intended as one of the recommended “Best” metrics for our *in-distribution* SimpEval task.

FastText Classifiers. We wanted to add diversity to our MetricBank by including more classifiers for various higher-level concepts, but we didn't want to add unnecessary expenses to running the metrics. FastText Classifiers are a nice compromise which are quick to run on CPU but also have reasonable classification accuracy. We implement **FastTextNSFW** and **FastTextToxicity** from Dolma (Soldaini et al., 2024), and we take **FastTextEducationalValue** (Tsui & Nguyen, 2024) which has been used for data filtering to attempt to find Text-Book quality training data.

1134	Metric (Citation)	Domain	GPU	Type	Sup.	Default LLM
Reference-Based Metrics: rely on a gold reference for comparison.						
1135	Jaccard Distance Jaccard (1901)			edit-distance		N.A.
1136	Hamming Distance Hamming (1950)			edit-distance		N.A.
1137	Levenshtein Distance Levenshtein (1966)			edit-distance		N.A.
1138	Levenshtein Ratio Levenshtein (1966)			edit-distance		N.A.
1139	Jaro Similarity Jaro (1989)			edit-distance		N.A.
1140	Jaro-Winkler Winkler (1990)			edit-distance		N.A.
1141	BLEU Papineni et al. (2002)			n-gram overlap		N.A.
1142	NIST Doddington (2002)			n-gram overlap		N.A.
1143	ROUGE Lin (2004)			n-gram overlap		N.A.
1144	METEOR Banerjee & Lavie (2005)			n-gram overlap		N.A.
1145	TER Snover et al. (2006)			edit-distance		N.A.
1146	iBLEU Sun & Zhou (2012)			n-gram overlap		N.A.
1147	CHRF++ Popović (2015)			n-gram overlap		N.A.
1148	CIDEr Vedantam et al. (2015)			n-gram overlap		N.A.
1149	GLEU Wu et al. (2016)			n-gram overlap		N.A.
1150	SARI Xu et al. (2016)			n-gram overlap		N.A.
1151	CharCut Lardilleux & Lepage (2017)			edit-distance		N.A.
1152	MoverScore Zhao et al. (2019)			embedding sim		BERT
1153	PseudoPARENT Dhingra et al. (2019)			n-gram overlap		N.A.
1154	BERTScore Zhang et al. (2020)			embedding sim		RoBERTa-Large
1155	BLEURT Sellam et al. (2020)			LM regression		BERT/RemBERT
1156	BARTScore Yuan et al. (2021)			LM regression		BART
1157	InfoLM Colombo et al. (2021)			divergence-based		BERT
1158	MAUVE Pillutla et al. (2021)			divergence-based		GPT-2
1159	ParaScore Shen et al. (2022)			embedding sim		RoBERTa-large
1160	UniEvalDialogue Zhong et al. (2022)			LM regression		T5
1161	UniEvalSum Zhong et al. (2022)			LM regression		T5
1162	UpdateROUGE Iv et al. (2022)			n-gram overlap		N.A.
1163	LENS Maddela et al. (2023)			LM regression		T5
Reference-Free Metrics: do not require a gold reference.						
1164	FKGL Kincaid et al. (1975)			rule-based		N.A.
1165	Perplexity Jelinek et al. (2005)			fluency		GPT-2 Large
1166	DistinctNGrams Li et al. (2016)			diversity ratio		N.A.
1167	SelfBLEU Zhu et al. (2018)			diversity ratio		N.A.
1168	YiSi-2 Lo (2019)			embedding sim		mBERT
1169	SummaQA Scialom et al. (2019)			LM regression		BERT
1170	FactCC Kryscinski et al. (2020)			LM regression		BERT
1171	Toxicity Vidgen et al. (2021)			classification		RoBERTa
1172	ParaScoreFree Shen et al. (2022)			embedding sim		RoBERTa-large
1173	Sentiment Camacho-collados et al. (2022)			classification		RoBERTa
1174	UniEvalFact Zhong et al. (2022)			LM regression		T5
1175	LENS_SALSA Heineman et al. (2023)			LM regression		T5
1176	FastTextEducationalValue Tsui & Nguyen (2024)			classification		FastText
1177	FastTextNSFW Soldaini et al. (2024)			classification		FastText
1178	FastTextToxicity Soldaini et al. (2024)			classification		FastText
1179	GRMRewardModel Yang et al. (2024)			LM regression		Llama-3.2-3B
1180	INFORM Reward Model 70B Minghao Yang (2024)			LM regression		Llama-3.1-70B
1181	LDL Reward Model 27B Chen et al. (2025)			LM regression		Gemma 2-27B
1182	MathProcessRewardModel Zhang et al. (2025)			classification		Qwen2.5 7B

Table 4: Comparison of generative evaluation metrics. **Icons:** Machine Translation, Summarization, Paraphrasing, Dialogue/Chat, Storytelling/Creative Writing, Image Captioning/Multimodal, Safety/Moderation, Data-to-Text Generation, Education/Readability, Code Generation, Math/Problem Solving, String-Distance/Edit-Based.

C PROMPTS AND SIGNATURES

C.1 LLM-AS-A-JUDGE PROMPTS

We use the LLM-as-a-Judge Prompts from the original human annotation process for a given dataset whenever available. We consider these as a strong baseline as these instructions were designed to be useful instructions for human annotators and ideally were the underlying instructions guiding their annotation decisions.

1188	Metric	GPU	CPU	Time (ms)
1189	INFORMRewardModel	129.62 GB	2.04 GB	1041
1190	LDLRewardModel	104.17 GB	2.06 GB	1921
1191	GRMRewardModel	6.02 GB	1.96 GB	61
1192	UniEvalDialogue	3.07 GB	3.10 GB	262
1193	UniEvalSum	3.07 GB	3.10 GB	211
1194	UniEvalFact	3.07 GB	3.09 GB	61
1195	Perplexity_gpt2-large	3.00 GB	1.47 GB	48
1196	BLEURT	2.15 GB	2.75 GB	43
1197	BARTScore_bart-large-cnn	1.52 GB	1.34 GB	49
1198	SummaQA	1.25 GB	1.51 GB	879
1199	YiSi	687 MB	1.39 GB	35
1200	Sentiment	485 MB	1.36 GB	19
1201	Toxicity	485 MB	1.36 GB	39
1202	FactCC	427 MB	1.29 GB	17
1203	ParaScoreFree	346 MB	1.68 GB	12 428
1204	ParaScore	338 MB	1.05 GB	4 543
1205	MOVERSscore_distilbert-base-uncased	262 MB	1.50 GB	2 899
1206	BERTScore_roberta-large	8 MB	1.47 GB	1 303
1207	PRMRewardModel	0 MB	13.64 GB	6 359
1208	MAUVE_max	0 MB	4.22 GB	3 236
1209	FastTextEducationalValue	0 MB	3.73 GB	6
1210	LENS	0 MB	3.25 GB	3 408
1211	LENS_SALSA	0 MB	2.84 GB	426
1212	FastTextToxicity	0 MB	1.67 GB	11
1213	FastTextNSFW	0 MB	1.67 GB	6
1214	InfoLM	0 MB	1.12 GB	2 338
1215	METEOR	0 MB	1.08 GB	27
1216	FKGL	0 MB	894 MB	6
1217	TER	0 MB	731 MB	26 064
1218	CHRF	0 MB	730 MB	36
1219	DistinctNGram	0 MB	730 MB	19
1220	iBLEU	0 MB	730 MB	18
1221	BLEU	0 MB	729 MB	7
1222	LevenshteinDistance_min	0 MB	729 MB	0
1223	SelfBLEU	0 MB	729 MB	6
1224	HammingDistance_min	0 MB	729 MB	0
1225	JaroWinklerSimilarity_max	0 MB	729 MB	0
1226	GLEU	0 MB	728 MB	9
1227	SARI	0 MB	728 MB	95
1228	JaccardDistance_min	0 MB	728 MB	0
1229	CharCut	0 MB	728 MB	1 237
1230	UpdateROUGE	0 MB	728 MB	96
1231	NIST	0 MB	728 MB	21
1232	LevenshteinRatio_max	0 MB	727 MB	0
1233	JaroSimilarity_max	0 MB	727 MB	0
1234	ROUGE	0 MB	726 MB	487
1235	CIDEr_n4_sig6.0	0 MB	726 MB	31
1236	PseudoPARENT	0 MB	726 MB	10

Table 5: Maximum CI upper-bound GPU/CPU memory and latency per metric.

Task: SimpEval

```

1242
1243 LLM-as-a-Judge Prompt:
1244
1245 ## Rating Sentences
1246
1247 The goal is to **rate sentences** by how well they **simplify the
1248 original sentence**.
1249
1250 ### Scoring Guidelines
1251
1252 | Score | When to assign it |
1253 |-----|-----|
1254 | **100** | The sentence is **fully simplified**, entirely fluent,
1255 and **preserves the core meaning** of the original. |
1256 | **75** | The sentence is **somewhat simpler**, mostly fluent, and
1257 the meaning is **close** to the original. |
1258 | **50** | The sentence is simpler, **somewhat fluent**, and the
1259 meaning is **similar** to the original. |
1260 | **25** | The sentence is equivalently simple, still has some
1261 fluency, but **loses the meaning**. |
1262 | **0** | The sentence is **completely unreadable**. |
1263
1264 > **Most scores will lie somewhere in this range - feel free to give
1265 specific scores (e.g., 83, 67) rather than only the five anchors.**
1266
1267
1268 ### Examples
1269
1270 | Score | Example Simplified Sentence | Why this score? |
1271 |-----|-----|-----|
1272 | **100** | *It will then **move away from the river bed** and sink
1273 back to the bottom to digest its food.* | Reads fluently **and**
1274 keeps the original meaning ("it" gets unstuck, moves down, digests
1275 food). |
1276 | **75** | *Due to this, **a lot of mosques don't enforce these
1277 rules** but both men and women should follow them.* | Minor fluency
1278 issue, but meaning matches the original. |
1279 | **0** | *A gadget javascript a is and / checking wikipedia an
1280 snippet that can be enabled simply by , or css option in your
1281 wikipedia preferences.* | Sentence is **unreadable**. |
1282
1283
1284
1285
1286
1287
1288
1289
1290
1291
1292
1293
1294
1295

```

Task: HelpSteer2

LLM-as-a-Judge Prompt:

```

**Helpfulness/Understanding:**
- 4 - The response is extremely helpful and completely aligned with
the spirit of what the prompt
was asking for.
- 3 - The response is mostly helpful and mainly aligned with what
the user was looking for, but
there is still some room for improvement.
- 2 - The response is partially helpful but misses the overall goal
of the user's query/input in some
way. The response did not fully satisfy what the user was looking
for.
- 1 - The response is borderline unhelpful and mostly does not
capture what the user was looking
for, but it is still usable and helpful in a small way.

```

1296
 1297 - 0 - The response is not useful or helpful at all. The response
 1298 completely missed the essence of
 1299 what the user wanted.

1300

1301

Task: EvalGenProduct**LLM-as-a-Judge Prompt:**

1306 Is this response good (1) or bad (0)?

1307

1308

Task: RealHumanEval**LLM-as-a-Judge Prompt:**

1313 Would you accept this code edit/addition (1) or reject it (0)?

1314

1315

Task: CoGymTravelOutcome**LLM-as-a-Judge Prompt:**

1320 Overall rating to the final outcome (i.e., travel plan, analysis
 1321 result) (1-5 scale)

1322
 1323 (1) "Extremely dissatisfied",
 1324 (2) "Somewhat dissatisfied",
 1325 (3) "Neutral",
 1326 (4) "Somewhat satisfied",
 1327 (5) "Extremely satisfied"

1328

1329

C.2 MISC PROMPTS

1330

1331

1332

MetricCard Generation**Prompt:**

1335 You are an expert in natural language processing and technical
 1336 documentation, specializing in metrics for evaluating generative
 1337 models. I am building a metric bank to recommend the best metrics
 1338 for various generative tasks. Each metric in this bank will have a
 1339 corresponding Metric Card, which provides standardized, detailed
 1340 documentation about the metric. These Metric Cards will serve as a
 1341 key resource for researchers and practitioners, helping them select
 1342 the right metric for their task.

1343

1344

1345

1346

1347

1348

1349

Your Task

Using the provided materials, including the original paper, reference implementations, the Metric Card Template, and the BLEU Metric Card Example, your task is to draft a comprehensive Metric Card for the given metric. The documentation must:

1. Follow the provided template closely, ensuring adherence to its format and required sections.

1350
 1351 2. Incorporate relevant details from the original paper
 1352 and reference materials, ensuring technical accuracy and
 1353 completeness.
 1354 3. Match the style and quality of the BLEU example,
 1355 which serves as an exemplar for clarity, structure, and precision.

1356 Specific Instructions
 1357 1. Key Sections to Address: Ensure each required
 1358 section of the template is filled out thoughtfully and thoroughly,
 1359 including:
 1360 - Metric Description
 1361 - Inputs and Outputs
 1362 - Formal Definition
 1363 - Applicability and Limitations
 1364 - Known Limitations and Related Metrics
 1365 2. If Information is Unclear or Missing: Do not
 1366 fabricate or make assumptions. If information is unavailable,
 1367 unclear, or not included in the provided context, leave that section
 1368 blank or mark it as "Needs more information."
 1369 3. Markdown Formatting: Output the completed Metric
 1370 Card as a markdown text block rather than rendering or printing the
 1371 markdown directly. This means you must surround your answer in ` ``.
 1372 Also start the block with "```" as shown in the examples. Do not
 1373 end the block with "```".
 1374 4. Focus on Consistency: Use the provided categorical
 1375 suggestions (see below) to ensure uniformity across all Metric
 1376 Cards, particularly in fields like "Metric Type," "Domain," and
 1377 "Tasks."
 1378 5. Mathematical Formatting:
 1379 - Use \$ for inline math expressions (e.g.,
 1380 \$ r \$, not \$ r \$).
 1381 - Use \$\$ for block math expressions and ensure
 1382 a full line break before and after each block math expression. This
 1383 formatting ensures proper rendering in markdown.
 1384 - Example of proper usage for \$\$:
 1385
 1386 ** Correct **
 1387 ` ``
 1388 Where:
 1389 - \$CHRP\$ is the average precision of character and word n-grams:
 1390
 1391 \$\$
 1392 CHRP = \frac{1}{N} \sum_{n=1}^N \frac{\text{n-grams in hypothesis and reference}}{\text{total n-grams in hypothesis}}
 1393 \$\$
 1394
 1395 - \$CHRR\$ is the average recall of character and word n-grams:
 1396
 1397 \$\$
 1398 CHRR = \frac{1}{N} \sum_{n=1}^N \frac{\text{n-grams in hypothesis and reference}}{\text{total n-grams in reference}}
 1399 \$\$
 1400
 1401 ** Incorrect **
 1402 ` ``
 1403 Where:
 1404 - \$CHRP\$ is the average precision of character and word n-grams:
 1405 \$
 1406 CHRP = \frac{1}{N} \sum_{n=1}^N \frac{\text{n-grams in hypothesis and reference}}{\text{total n-grams in hypothesis}}
 1407 \$

```

1404
1405 - $CHRR$ is the average recall of character and word n-grams:
1406   $$
1407   CHRR = \frac{1}{N} \sum_{n=1}^N \frac{\text{n-grams in hypothesis and reference}}{\text{total n-grams in reference}}
1408   $$
1409   ```
1410
1411   - Ensure all block math expressions are clearly separated from list items or inline text.
1412   - Add a space after operators like  $\sum$ ,  $\max$ , or any LaTeX commands followed by an underscore ( $_$ ) to prevent Markdown parsers from interpreting  $_$  as italic markers. Mainly it is critical to put a space before  $"_"$ . For example:
1413
1414 ** Correct **
1415 ```
1416 $$
1417 R_{\text{BERT}} = \frac{\sum_{x_i \in x} \text{idf}(x_i)}{\max_{\hat{x}_j \in \hat{x}} x_i^{\top} \hat{x}_j} \sum_{x_i \in x} \text{idf}(x_i)
1418 $$
1419 ```
1420
1421 ** Incorrect **
1422 ```
1423 $$
1424 R_{\text{BERT}} = \frac{\sum_{x_i \in x} \text{idf}(x_i)}{\max_{\hat{x}_j \in \hat{x}} x_i^{\top} \hat{x}_j} \sum_{x_i \in x} \text{idf}(x_i)
1425 $$
1426 ```
1427
1428 6. Citation: It is imperative that you do NOT make this up. If the user does not explicitly provide the bibtex citation for the metric then you must say [More Information Needed]. If a citation is provided you must copy it EXACTLY. Do NOT try to simplify any of the components such as the author list with an ellipsis.
1429
1430
1431
1432 ## Categorical Suggestions for Consistency
1433
1434 Note: These suggestions are not exhaustive. While you should prioritize using the categories listed here for consistency, you may add new categories if the metric clearly warrants them.
1435
1436
1437 ### Domains
1438
1439 These represent broad areas of application for the metric. Choose one or more:
1440
1441   - Text Generation
1442   - Speech Generation
1443   - Code Generation
1444   - Multimodal Generation
1445   - Image Captioning
1446   - Dialogue Systems
1447   - Storytelling
1448
1449
1450
1451
1452
1453
1454 These are specific tasks or use cases where the metric applies. Choose one or more:
1455   - Machine Translation
1456   - Summarization
1457

```

```

1458
1459     - Paraphrasing
1460     - Data-to-Text Generation
1461     - Image-to-Text Generation
1462     - Dialogue Generation
1463     - Style Transfer
1464     - Creative Writing (e.g., poetry, storytelling)
1465     - Code Completion
1466     - Response Generation
1467
1468     ### Metric Type
1469
1470     These classify the metric based on its design and purpose. Choose
1471     one:
1472         - Surface-Level Similarity (e.g., BLEU, ROUGE)
1473         - Semantic Similarity (e.g., BERTScore)
1474         - Fluency (e.g., perplexity-based metrics)
1475         - Diversity (e.g., distinct-n)
1476         - Robustness (e.g., adversarial robustness metrics)
1477         - Fairness
1478         - Faithfulness (e.g., factual consistency metrics)
1479         - Reference-Free (e.g., coherence or novelty scoring)
1480         - Explainability
1481
1482     ### Inputs
1483
1484     These describe what the metric requires for evaluation:
1485         - Reference-Based
1486         - Reference-Free
1487         - Input-Required
1488         - Input-Optional
1489
1490     ## Materials You Will Be Provided
1491         1. Original Paper: The foundational paper introducing
1492             or defining the metric.
1493         2. Reference Implementations (when available):
1494             Documentation from popular implementations (e.g., SacreBLEU README
1495             for BLEU).
1496         3. Metric Card Template: The standardized structure for
1497             all Metric Cards (see below).
1498         4. BLEU Metric Card Example: A high-quality example for
1499             reference.
1500
1501     ==== TEMPLATE FOR METRIC CARDS ===
1502
1503     # Metric Card for {{ metric_name | default("Metric Name", true) }}
1504
1505     {{ metric_summary | default("A brief description of the metric and
1506     its purpose.", true) }}
1507
1508     ## Metric Details
1509
1510     ### Metric Description
1511
1512     {{ metric_description | default("Detailed explanation of the metric,
1513     including how it is calculated and what it measures.", true) }}
1514
1515     - **Metric Type:** {{ metric_type | default("[More Information
1516     Needed]", true) }}
1517     - **Range:** {{ metric_range | default("[More Information Needed]", true) }}
1518     - **Higher is Better?:** {{ higher_is_better | default("[More
1519     Information Needed]", true) }}

```

```

1512
1513 - **Reference-Based:** {{ reference_based | default("[More
1514 Information Needed]", true) }}
1515 - **Input-Required:** {{ input_required | default("[More
1516 Information Needed]", true) }}

1517 #### Formal Definition
1518
1519 {{ metric_definition | default("Mathematical formula or detailed
1520 algorithmic definition.", true) }}

1521 #### Inputs and Outputs
1522
1523 - **Inputs:** {{ metric_inputs | default("Description of required inputs (e.g.,
1524 generated text, reference text, input prompt).", true) }}

1525 - **Outputs:** {{ metric_outputs | default("Description of the metric output
1526 (e.g., scalar score, distribution).", true) }}

1527 ## Intended Use
1528
1529 #### Domains and Tasks
1530
1531 - **Domain:** {{ domain | default("[More Information Needed]", true) }}
1532 - **Tasks:** {{ tasks | default("[More Information Needed]", true) }}

1533 #### Applicability and Limitations
1534
1535 - **Best Suited For:** {{ best_suited_for | default("[More
1536 Information Needed]", true) }}
1537 - **Not Recommended For:** {{ not_recommended_for | default("[More
1538 Information Needed]", true) }}

1539 ## Metric Implementation
1540
1541 #### Reference Implementations
1542
1543 - **Libraries/Packages:** {{ libraries | default("[More Information
1544 Needed]", true) }}

1545 #### Computational Complexity
1546
1547 - **Efficiency:** {{ efficiency | default("[More Information
1548 Needed]", true) }}
1549 - **Scalability:** {{ scalability | default("[More Information
1550 Needed]", true) }}

1551 ## Known Limitations
1552
1553 {{ known_limitations | default("[More Information Needed]", true) }}

1554 - **Biases:** {{ biases | default("Potential biases inherent in the
1555 metric.", true) }}
1556 - **Task Misalignment Risks:** {{ task_misalignment | default("[More
1557 Information Needed]", true) }}
1558 - **Failure Cases:** {{ failure_cases | default("[More Information
1559 Needed]", true) }}

1560 ## Related Metrics
1561
1562
1563
1564
1565

```

```

1566
1567 {{ related_metrics | default("[More Information Needed]", true) }}
1568
1569 ## Further Reading
1570
1571 - **Papers:** {{ papers | default("[More Information Needed]", true) }}
1572 - **Blogs/Tutorials:** {{ blogs | default("[More Information
1573 Needed]", true) }}
1574
1575 ## Citation
1576
1577 {{ bibtex_citation | default("[More Information Needed]", true) }}
1578
1579 ## Metric Card Authors
1580
1581 - **Authors:** {{ metric_authors | default("[More Information
1582 Needed]", true) }}
1583 - **Acknowledgment of AI Assistance:** {{ ai_assistance | default("Portions of this metric card were
1584 drafted with assistance from generative AI. All content has been
1585 reviewed and curated by the author to ensure accuracy.", true) }}
1586 - **Contact:** {{ metric_contact | default("[More Information
1587 Needed]", true) }}
1588 =====
1589 === BLEU Metric Card Example ===
1590 ---#
1591 # Metric Card for BLEU
1592
1593 BLEU (Bilingual Evaluation Understudy) is a widely used metric for
1594 evaluating the quality of text generated in tasks like machine
1595 translation and summarization. It measures the overlap of n-grams
1596 between a generated text and one or more reference texts, with a
1597 brevity penalty to penalize overly short translations. SacreBLEU, a
1598 modern implementation, ensures reproducibility and standardization
1599 of BLEU scores across research.
1600
1601 ## Metric Details
1602
1603 ### Metric Description
1604
1605 BLEU evaluates the quality of text generation by comparing n-grams
1606 in the generated output with those in one or more reference texts.
1607 It computes modified precision for n-grams and combines scores using
1608 a geometric mean, with a brevity penalty to ensure the length of the
1609 generated text matches that of the references. Higher BLEU scores
1610 indicate closer similarity to the references.
1611
1612 - **Metric Type:** Surface-Level Similarity
1613 - **Range:** 0 to 1
1614 - **Higher is Better?:** Yes
1615 - **Reference-Based?:** Yes
1616 - **Input-Required?:** No
1617
1618 ### Formal Definition
1619
1620 $$
1621 \text{BLEU} = \text{BP} \cdot \exp \left( \sum_{n=1}^N w_n \log p_n \right)
1622 $$
1623
1624 where:

```

```
1620
1621 - $text{BP} = \min(1, e^{1 - r/c})$ is the brevity penalty,
1622 - $r$ is the effective reference length (based on the closest
1623 matching reference length for each sentence),
1624 - $c$ is the candidate translation length,
1625 - $p_n$ is the modified precision for n-grams of length $n$,
1626 - $w_n$ are weights for each n-gram (commonly uniform, $w_n =
1627 \frac{1}{N}$).
1628
1629     ### Inputs and Outputs
1630
1631 - **Inputs:**
1632     - Generated text (candidate translation)
1633     - Reference text(s) (gold-standard translations)
1634
1635 - **Outputs:**
1636     - Scalar BLEU score (range: 0 to 1)
1637
1638     ## Intended Use
1639
1640     ### Domains and Tasks
1641
1642 - **Domain:** Text Generation
1643 - **Tasks:** Machine Translation, Summarization, Data-to-Text
1644 Generation
1645
1646     ### Applicability and Limitations
1647
1648 - **Best Suited For:**
1649     Structured tasks with a clear correspondence between generated and
1650 reference texts, such as translation or summarization.
1651
1652 - **Not Recommended For:**
1653     Open-ended or creative generation tasks where diversity or
1654 semantic similarity matters more than lexical overlap (e.g.,
1655 storytelling, dialogue).
1656
1657     ## Metric Implementation
1658
1659     ### Reference Implementations
1660
1661 - **Libraries/Packages:**
1662     - [SacreBLEU] (https://github.com/mjpost/sacrebleu) (robust,
1663 standard implementation)
1664     - [NLTK] (https://www.nltk.org/api/nltk.translate.html) (basic
1665 Python implementation)
1666     - [Hugging Face 'evaluate'] (https://huggingface.co/docs/evaluate)
1667     (integrated metric framework)
1668
1669     ### Computational Complexity
1670
1671 - **Efficiency:**
1672     BLEU is computationally efficient, requiring  $O(n \cdot m)$  operations
1673 for  $n$ -gram matching where  $n$  is the number of words in
1674 the candidate text and  $m$  is the number of reference words.
1675 SacreBLEU optimizes tokenization and scoring, making it highly
1676 suitable for large-scale evaluations.
1677
1678 - **Scalability:**
1679     BLEU scales well across datasets of varying sizes due to its
1680 simple design. SacreBLEU further supports evaluation with multiple
1681 references, diverse tokenization schemes, and language-specific
1682 preprocessing, making it adaptable to diverse evaluation setups.
```

```
1674
1675
1676 ## Known Limitations
1677
1678 - **Biases:**
1679   - BLEU penalizes valid paraphrases or semantically equivalent
1680   outputs that do not match reference n-grams exactly.
1681   - The brevity penalty can overly penalize valid shorter outputs,
1682   particularly for tasks where shorter text may be acceptable or even
1683   preferred (e.g., summarization).
1684
1685 - **Task Misalignment Risks:**
1686   - BLEU is not designed for evaluating tasks with high diversity in
1687   acceptable outputs (e.g., open-ended dialogue).
1688   - Scores depend on the quality and number of references; fewer or
1689   inconsistent references can lead to misleading evaluations.
1690
1691 - **Failure Cases:**
1692   - BLEU struggles to capture semantic adequacy beyond lexical
1693   similarity. For instance, it cannot identify whether a translation
1694   preserves the meaning of the original sentence if word choices
1695   diverge significantly.
1696
1697 ## Related Metrics
1698
1699 - **ROUGE:** Often used for summarization tasks, emphasizing recall
1700   over precision.
1701 - **METEOR:** Incorporates synonym matching for better semantic
1702   alignment.
1703 - **BERTScore:** Uses contextual embeddings for semantic similarity.
1704
1705 ## Further Reading
1706
1707 - **Papers:**
1708   - [Original BLEU Paper (Papineni et al., 2002)](https://www.aclweb.org/anthology/P02-1040)
1709   - [SacreBLEU: A Call for Clarity in Reporting BLEU Scores (Post, 2018)](https://www.aclweb.org/anthology/W18-6319)
1710
1711 - **Blogs/Tutorials:**
1712   - [Understanding BLEU] (https://machinelearningmastery.com/calculate-bleu-score-for-text-python/)
1713   - [SacreBLEU Documentation] (https://github.com/mjpost/sacrebleu)
1714
1715 ## Citation
1716
1717 @inproceedings{papineni-etal-2002-bleu,
1718   title = "{B}leu: a Method for Automatic Evaluation of Machine
1719   Translation",
1720   author = "Papineni, Kishore and
1721     Roukos, Salim and
1722     Ward, Todd and
1723     Zhu, Wei-Jing",
1724   editor = "Isabelle, Pierre and
1725     Charniak, Eugene and
1726     Lin, Dekang",
1727   booktitle = "Proceedings of the 40th Annual Meeting of the
1728   Association for Computational Linguistics",
1729   month = jul,
1730   year = "2002",
1731   address = "Philadelphia, Pennsylvania, USA",
1732   publisher = "Association for Computational Linguistics",
1733   url = "https://aclanthology.org/P02-1040/",
```

```

1728
1729     doi = "10.3115/1073083.1073135",
1730     pages = "311--318"
1731 }
1732
1733 ## Metric Card Authors
1734
1735 - **Authors:** ANONYMOUS
1736 - **Acknowledgment of AI Assistance:** Portions of this metric card were drafted with assistance from
1737 OpenAI's ChatGPT, based on user-provided inputs and relevant
1738 documentation. All content has been reviewed and curated by the
1739 author to ensure accuracy.
1740 - **Contact:** ANONYMOUS
1741 =====
1742 The metric you will be designing a card for is {Metric Name}
1743 === {SUPPLEMENTAL MATERIALS} ===
1744 =====
1745 Now please write a high quality metric card for {Metric Name} given
1746 the provided materials!
1747
1748 Final **Important** Note: If the provided materials do not give
1749 enough information about a particular point for the metric (e.g.
1750 limitations or biases aren't listed) then do NOT make things up.
1751 You can leave blanks or "Needs more information" where needed. It
1752 is absolutely essential not to make things up or guess when
1753 producing this documentation otherwise future researchers and
1754 engineers will be confused and led astray. Avoid making up links
1755 that you aren't fully confident in the url.
1756
1757 Remember to surround your answer in ``'. Thanks!
1758
1759

```

C.3 DSPY SIGNATURES

Signature: GeneratePerturbationStrategies

Instruction:

You will be given:

- A Task description
- A Dimension to prioritize when perturbing outputs
- The Example Input, optional Example Reference, and Example Output

Instructions:

Your primary focus should be on degrading performance along the specified Dimension.

1. Begin with a rich reasoning paragraph (3-5 sentences) that explores a variety of ways to subtly degrade model outputs. Do not reference the specific example.
2. Under the heading **Strategies:**, list 1-3 numbered, high-level perturbation strategies.
 - Each strategy should be a short phrase (5-15 words) naming the category of change, followed by one concise sentence of abstract explanation.
 - Do not include concrete rewrites, instance-specific examples, or example sentences.

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Inputs:

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Outputs:

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Signature: PerturbWorse

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Instruction:

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You will be given:

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- A Task description
- A Dimension to prioritize when perturbing outputs
- The Example Input, optional Example Reference, and Model Output
- A perturbation_strength value ("subtle" or "obvious")
- A list of perturbation_strategies to apply

Instructions:

Your goal is to apply each strategy to the Model Output and produce a degraded version that specifically harms performance along the given Dimension, using the specified strength.

Under the heading ****Perturbed Outputs:****, return exactly one perturbed output per strategy.

- For ****subtle**** strength, introduce minimal distortion.
- For ****obvious**** strength, introduce more pronounced degradation.

Do ****not**** include any reasoning, explanations, or examples -- only the perturbed text.

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Inputs:

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Field	Type	Description
task	str	The task that the model was originally trying to complete
dimension	str	The dimension to prioritize for the perturbation (this should be the aspect of the model output that is most impacted by the perturbation)
input	str	The input provided to the model
references	Union[list[str], None]	The references of good outputs (may be None)
model_output	str	The output produced by the model
perturbation_strength	Literal['subtle', 'obvious']	The strength of the perturbation (subtle or obvious)
perturbation_strategies	list[str]	The perturbation strategies to use

Outputs:

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Field	Type	Description
perturbed_outputs	list[str]	Perturbed text that is worse than the original model output. Produce one perturbed output per strategy.

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Signature: PerturbSame

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Instruction:

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You will be given:

1851

- A Task description
- A Dimension to preserve when perturbing outputs
- The Example Input, optional Example Reference, and Model Output
- A perturbation_strength value ("subtle" or "obvious")

1852

1853

Instructions:

1854

Apply a perturbation to the Model Output that **maintains** performance on the specified Dimension.

1855

Under the heading **Perturbed Output:** return exactly one string:

1856

- For **subtle** strength, apply a minimal change that does not impair the target Dimension.
- For **obvious** strength, apply a more noticeable change that still keeps the target Dimension intact.

1857

Some examples of types of perturbations would include: rephrasing, reordering, replacing words with synonyms, stylistic changes, etc. that do not impair the target Dimension.

1858

If any change would harm the specified Dimension, simply return the original Model Output.

1859

After producing your original plan/reasoning do **not** include any more reasoning, explanations, or examples -- only the perturbed text.

1860

1861

Inputs:

1862

Field	Type	Description
task	str	The task that the model was originally trying to complete
input	str	The input provided to the model
references	Union[list[str], None]	The references of good outputs (may be None)
model_output	str	The output produced by the model
perturbation_strength	Literal['subtle', 'obvious']	The strength of the perturbation (subtle or obvious)
dimension	str	The aspect of the model output that MUST be preserved in quality

1863

Outputs:

1864

Field	Type	Description
perturbed_output	str	Perturbed text that preserves performance along the given Dimension.

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1891**Signature: LLMAsAJudgeSignature**1892
1893**Instruction:**1894
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1896

Given an input text, the task description that the model was trying to follow, and a measure to rate the text on, return a score on this measure.

1897
1898**Inputs:**1899
1900
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Field	Type	Description
text	Any	The input text that we want to rate.
task_description	Any	A description of the task that the model was trying to solve when it generated the text. Could be left blank if not available.
measure	Any	The measure that we want to rate the text on.
suggested_range	Any	The suggested range of possible values for the measure.

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Outputs:1910
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Field	Type	Description
score	Any	The score that the text should receive on this measure.

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1920**Signature: LMMetricRecommendationSignature**1921
1922**Instruction:**1923
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I am looking for a metric to evaluate the attached task. In particular I care about the specific target measurement that I attached.

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1928

Please help me decide from among the metrics that I have attached documentation for which one is most relevant to the task and target.

1929

Please provide a ranking of the metrics from most relevant to least relevant for the task and target above.

1930
1931
1932

You can reason first about what makes a metric relevant for the task and target, and then provide your ranking.

1933

IMPORTANT: The final ranking should be a list of EXACT metric class names (no hyphens, no spaces, no extra words). Use the METRIC NAME not what it is called in the documentation.

1934
1935
1936

For example, use "SelfBLEU" not "Self-BLEU", use "BERTScore" not "BERT Score", use "BLEU" not "BLEU Score".

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The final ranking should just be a list of metric names, in order from most relevant to least relevant.

The list should be exactly `num_metrics_to_recommend` items long.

1942
1943**Inputs:**

1944	Field	Type	Description
1945	task_description	str	A description of the task that an LLM performed and that I now want to evaluate.
1946	target	str	The specific target measurement that I want to evaluate about the task.
1947	metric_documentation	List[str]	A list of metric names and their documentation. The documentation will contain the metric name, as well as many details about the metric.
1948	num_metrics_to_recommend	int	The number of metrics to recommend. It is imperative to target this number or very very close to it. We will do more extensive filtering later.
1949	Outputs:		
1950	ranking	List[str]	A numbered list of EXACT metric class names (no hyphens, no spaces, no extra words), in order from most relevant to least relevant. The list should be of length 'num_metrics_to_recommend'. You should write the number in front of the metric name (e.g '1. METRIC1_NAME', '2. METRIC2_NAME', etc.).
1951			REMEMBER: Put quotes around EACH number + metric name pair, not just one set of quotes for the full string.
1952			IMPORTANT: Refer to "METRIC NAME: ..." for the exact name of the metric or it won't be a match.
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1979	Signature: GenerateRubricSignature		
1980	Instruction:		
1981	Given a dataset, task description, and an evaluation metric, generate a rubric for the metric scoring from 1 to 5.		
1982			
1983			
1984			
1985	Inputs:		
1986	Field	Type	Description
1987	task_description	Any	A description of the task that the model is trying to solve.
1988	good_examples	Any	A list of good examples of outputs for a model.
1989	bad_examples	Any	A list of bad examples of outputs for a model.
1990	metric_title	Any	The title of the metric.
1991	metric_description	Any	A description of the metric.
1992	Outputs:		
1993			
1994			
1995			
1996			
1997			

Signature: GenerateRubricSignature

Instruction:

Given a dataset, task description, and an evaluation metric, generate a rubric for the metric scoring from 1 to 5.

Inputs:

1986	Field	Type	Description
1987	task_description	Any	A description of the task that the model is trying to solve.
1988	good_examples	Any	A list of good examples of outputs for a model.
1989	bad_examples	Any	A list of bad examples of outputs for a model.
1990	metric_title	Any	The title of the metric.
1991	metric_description	Any	A description of the metric.
1992	Outputs:		
1993			
1994			
1995			
1996			
1997			

Field	Type	Description
score_one_description	Any	A description of what a score of 1 means. This can be a bullet point list of what criteria to look for in assigning a score of 1.
score_two_description	Any	A description of what a score of 2 means. This can be a bullet point list of what criteria to look for in assigning a score of 2.
score_three_description	Any	A description of what a score of 3 means. This can be a bullet point list of what criteria to look for in assigning a score of 3.
score_four_description	Any	A description of what a score of 4 means. This can be a bullet point list of what criteria to look for in assigning a score of 4.
score_five_description	Any	A description of what a score of 5 means. This can be a bullet point list of what criteria to look for in assigning a score of 5.

Signature: `GenerateAxisOfVariationSignature`

Instruction:

Given a task description, a target metric, and good/bad examples, generate a list of axes of variation which could be used to explain the differences between the good and bad examples. These axes of variation will be used as measures to evaluate the model's performance, so they should be informative and useful for the model to improve on.

Inputs:

Field	Type	Description
task_description	str	A description of the overall task the model is trying to solve.
target_name	Optional[str]	Optional hint of the target metric/column we care about. Could be 'None' or something generic like 'quality' or 'score'.
good_examples	List[str]	A list of examples with *high* quality according to the target metric.
bad_examples	List[str]	A list of examples with *low* quality according to the target metric.
num_axes_to_generate	int	The number of axes of variation to generate.

Outputs:

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Field	Type	Description
axes_of_variation	List[str]	An ordered list (most-important first) describing possible axes of variation. Please bold the name of the axis of variation (e.g. **Axes Name**), and ALSO include a brief sentence-long explanation of the axis of variation. (e.g. **Axes Name** Brief Explanation). Please include exactly 'num_axes_to_generate' axes of variation in the output. Avoid special characters since they sometimes mess up the parsing.

D EXAMPLE METRIC CARD: BLEU

Metric Card for BLEU

BLEU (Bilingual Evaluation Understudy) is a widely used metric for evaluating the quality of text generated in tasks like machine translation and summarization. It measures the overlap of n-grams between a generated text and one or more reference texts, with a brevity penalty to penalize overly short translations. SacreBLEU, a modern implementation, ensures reproducibility and standardization of BLEU scores across research.

Metric Details

Metric Description

BLEU evaluates the quality of text generation by comparing n-grams in the generated output with those in one or more reference texts. It computes modified precision for n-grams and combines scores using a geometric mean, with a brevity penalty to ensure the length of the generated text matches that of the references. Higher BLEU scores indicate closer similarity to the references.

- **Metric Type:** Surface-Level Similarity
- **Range:** 0 to 1
- **Higher is Better?:** Yes
- **Reference-Based?:** Yes
- **Input-Required?:** No

Formal Definition

$$\text{BLEU} = \text{BP} \cdot \exp \left(\sum_{n=1}^N w_n \log p_n \right)$$

- $\text{BP} = \min(1, e^{1-r/c})$ is the brevity penalty,
- r is the effective reference length (based on the closest matching reference length for each sentence),
- c is the candidate translation length,
- p_n is the modified precision for n-grams of length n ,
- w_n are weights for each n-gram (commonly uniform, $w_n = \frac{1}{N}$).

Inputs and Outputs

2106 • **Inputs:**
 2107 – Generated text (candidate translation)
 2108 – Reference text(s) (gold-standard translations)
 2109
 2110 • **Outputs:**
 2111 – Scalar BLEU score (range: 0 to 1)
 2112
 2113

2114 **Intended Use**
 2115

2116 *Domains and Tasks*
 2117

2118 • **Domain:** Text Generation
 2119 • **Tasks:** Machine Translation, Summarization, Data-to-Text Generation
 2120

2121 *Applicability and Limitations*
 2122

2123 • **Best Suited For:** Structured tasks with a clear correspondence between generated and
 2124 reference texts, such as translation or summarization.
 2125 • **Not Recommended For:** Open-ended or creative generation tasks where diversity or se-
 2126 mantic similarity matters more than lexical overlap (e.g., storytelling, dialogue).
 2127

2128 **Metric Implementation**
 2129

2130 *Reference Implementations*
 2131

2132 • **Libraries/Packages:**
 2133 – SacreBLEU (robust, standard implementation)
 2134 – NLTK (basic Python implementation)
 2135 – Hugging Face `evaluate` (integrated metric framework)
 2136

2137 *Computational Complexity*
 2138

2139 • **Efficiency:** BLEU is computationally efficient, requiring $O(n \cdot m)$ operations for n -gram
 2140 matching where n is the number of words in the candidate text and m is the number of
 2141 reference words. SacreBLEU optimizes tokenization and scoring, making it highly suitable
 2142 for large-scale evaluations.
 2143 • **Scalability:** BLEU scales well across datasets of varying sizes due to its simple de-
 2144 sign. SacreBLEU further supports evaluation with multiple references, diverse tokenization
 2145 schemes, and language-specific preprocessing, making it adaptable to diverse evaluation
 2146 setups.
 2147

2148
 2149 **Known Limitations**
 2150

2151 • **Biases:**
 2152 – BLEU penalizes valid paraphrases or semantically equivalent outputs that do not
 2153 match reference n-grams exactly.
 2154 – The brevity penalty can overly penalize valid shorter outputs, particularly for tasks
 2155 where shorter text may be acceptable or even preferred (e.g., summarization).
 2156
 2157 • **Task Misalignment Risks:**
 2158 – BLEU is not designed for evaluating tasks with high diversity in acceptable outputs
 2159 (e.g., open-ended dialogue).
 2160

2160 – Scores depend on the quality and number of references; fewer or inconsistent refer-
 2161 ences can lead to misleading evaluations.

2162 • **Failure Cases:**

2164 – BLEU struggles to capture semantic adequacy beyond lexical similarity. For instance,
 2165 it cannot identify whether a translation preserves the meaning of the original sentence
 2166 if word choices diverge significantly.

2168 **Related Metrics**

2171 • **ROUGE:** Often used for summarization tasks, emphasizing recall over precision.
 2172 • **METEOR:** Incorporates synonym matching for better semantic alignment.
 2173 • **BERTScore:** Uses contextual embeddings for semantic similarity.

2176 **Further Reading**

2179 • **Papers:**

2180 – Original BLEU Paper (Papineni et al., 2002)
 2181 – SacreBLEU: A Call for Clarity in Reporting BLEU Scores (Post, 2018)

2183 • **Blogs/Tutorials:**

2184 – Understanding BLEU
 2185 – SacreBLEU Documentation

2188 **Metric Card Authors**

2190 • **Authors:** Anonymous
 2191 • **Acknowledgment of AI Assistance:** Portions of this metric card were drafted with assis-
 2192 tance from OpenAI’s ChatGPT, based on user-provided inputs and relevant documentation.
 2193 All content has been reviewed and curated by the author to ensure accuracy.
 2194 • **Contact:** Not disclosed (anonymous)

2197 **E AUTOMETRICS DESIGN ABLATIONS**

2200 **E.1 RETRIEVE**

2201 For our retrieval experiments we run all metrics in the MetricBank to get the ground truth kendall
 2202 correlation on the development set. With this we know the true rank order of the metrics. We then
 2203 perform retrieval using a set of retrieval algorithms, namely BM25, ColBERT, Faiss, and using an
 2204 LLM with all documents in context. We additionally try pipelined versions of all of these retrievers
 2205 feeding into an LLM. We report Recall@[1,5,10,20] and NDCG@[1,5,10,20] in Table 6 for Qwen3-
 2206 32B and Table 7 for GPT-4o-mini.

2207 Overall we find that ColBERT → LLMRec is consistently the best approach for retrieval, performing
 2208 the best across 14/16 of our evaluation settings. Thus, we use ColBERT → LLMRec for all metric
 2209 retrieval in the main paper.

2211 **E.2 GENERATE**

2213 We test eight different approaches to metric generation. Of these approaches five of them are cheap
 2214 to produce, while three of them are expensive/time-consuming to produce.

2214	2215	Method	NDCG				Recall			
			@1	@5	@10	@20	@1	@5	@10	@20
2216	BM25	0.208 ± 0.274	0.342 ± 0.171	0.427 ± 0.143	0.567 ± 0.16	0.065 ± 0.095	0.224 ± 0.146	0.418 ± 0.173	0.788 ± 0.319	
2217	ColBERT	0.272 ± 0.293	0.343 ± 0.203	0.442 ± 0.178	0.57 ± 0.174	0.059 ± 0.092	0.212 ± 0.155	0.441 ± 0.273	0.776 ± 0.361	
2218	Faiss	0.103 ± 0.059	0.227 ± 0.144	0.326 ± 0.163	0.461 ± 0.199	0.018 ± 0.058	0.171 ± 0.204	0.353 ± 0.256	0.694 ± 0.427	
2219	LLMRec	0.31 ± 0.334	0.396 ± 0.249	0.478 ± 0.219	0.602 ± 0.196	0.088 ± 0.101	0.294 ± 0.204	0.465 ± 0.273	0.641 ± 0.264	
2220	BM25→LLMRec	0.316 ± 0.323	0.42 ± 0.226	0.498 ± 0.197	0.603 ± 0.186	0.094 ± 0.101	0.312 ± 0.179	0.494 ± 0.257	0.665 ± 0.245	
2221	ColBERT→LLMRec	0.403 ± 0.387	0.462 ± 0.28	0.528 ± 0.238	0.631 ± 0.212	0.094 ± 0.101	0.329 ± 0.225	0.518 ± 0.266	0.694 ± 0.21	
2222	Faiss→LLMRec	0.164 ± 0.186	0.324 ± 0.234	0.393 ± 0.215	0.529 ± 0.216	0.065 ± 0.095	0.247 ± 0.226	0.4 ± 0.27	0.6 ± 0.304	

Table 6: Average performance (\pm std) across all tasks/axes using Kendall ground truth (recommendations from qwen3).

2224	2225	Method	NDCG				Recall			
			@1	@5	@10	@20	@1	@5	@10	@20
2226	BM25	0.208 ± 0.274	0.342 ± 0.171	0.427 ± 0.143	0.567 ± 0.16	0.065 ± 0.095	0.224 ± 0.146	0.418 ± 0.173	0.788 ± 0.319	
2227	ColBERT	0.272 ± 0.293	0.343 ± 0.203	0.42 ± 0.179	0.568 ± 0.167	0.059 ± 0.092	0.247 ± 0.191	0.429 ± 0.27	0.8 ± 0.338	
2228	Faiss	0.098 ± 0.059	0.21 ± 0.128	0.314 ± 0.167	0.461 ± 0.19	0.012 ± 0.048	0.159 ± 0.169	0.371 ± 0.304	0.729 ± 0.378	
2229	LLMRec	0.261 ± 0.302	0.416 ± 0.249	0.502 ± 0.235	0.585 ± 0.217	0.076 ± 0.099	0.347 ± 0.243	0.518 ± 0.316	0.759 ± 0.326	
2230	BM25→LLMRec	0.206 ± 0.197	0.394 ± 0.196	0.47 ± 0.175	0.576 ± 0.162	0.076 ± 0.099	0.347 ± 0.233	0.512 ± 0.257	0.794 ± 0.297	
2231	ColBERT→LLMRec	0.328 ± 0.31	0.475 ± 0.251	0.55 ± 0.214	0.628 ± 0.198	0.1 ± 0.102	0.388 ± 0.246	0.565 ± 0.301	0.759 ± 0.333	
2232	Faiss→LLMRec	0.157 ± 0.124	0.325 ± 0.205	0.406 ± 0.201	0.526 ± 0.212	0.065 ± 0.095	0.276 ± 0.226	0.424 ± 0.31	0.635 ± 0.37	

Table 7: Average performance (\pm std) across all tasks/axes using Kendall ground truth (recommendations from gpt4o-mini).

For **CodeGen** we prompt an LLM to propose “axes of variation” from high/low examples and then synthesize small, executable Python snippets that implement a scoring function (`compute_score`). The generated code is cleaned, validated on a sample, and—if it errors—automatically repaired once by an LLM. We support both reference-free and reference-based variants.

For **G-Eval** (Liu et al., 2023) we convert each axis into a concrete evaluation criterion, auto-generate numbered evaluation steps, and prompt an LLM judge to produce a brief rationale followed by a discrete score (1–5). We request token-level log probabilities and, at the final score position (found by scanning backward), extract the logprobs over tokens $\{1, 2, 3, 4, 5\}$, softmax-normalize, and return the probability-weighted expectation $\hat{s} = \sum_{s=1}^5 s P(s \mid \text{prompt, rationale})$. Both reference-free and reference-based variants are supported.

For **Single Criteria** (Saad-Falcon et al., 2024) LLM-as-a-Judge, we show high-scoring and low-scoring data points to an LLM and ask for “axes of variation.” Each axis becomes its own metric, with the LLM prompted to output an integer score from 1–5.

For **Rubric** (Gunjal et al., 2025) we add an additional step to Single Criteria where we ask an LLM to generate explanations of what 1–5 scores should contain for each rubric item.

For **Rubric (Prometheus)** (Kim et al., 2024) we first synthesize a five-level rubric (descriptions for scores 1–5) from dataset examples, then use a Prometheus evaluator (e.g., M-Prometheus-14B) to assign scores conditioned on that rubric. This keeps the rubric explicit while using a strong, specialized judge.

Finetune is our first expensive to produce metric. For this we fine-tune a ModernBERT-Large regression head (with LoRA/PEFT) on formatted input–output (and references when available) to directly predict the target score. We use an 80/20 train/validation split, optimize with AdamW, and save the resulting adapter as a learned metric that runs without an LLM at inference.

For **Examples** we separate the provided human-rated examples into quintiles. Based on the context length of the LLM judge we determine how many examples we can reasonably sample from each quintile without exceeding the context length. We try 5 randomly sampled sets of uniformly distributed examples as context in an LLM-judge prompt and select the set that minimizes average distance to human labels on the trainset.

For **Prompt Optimization (MIPROv2)** we run DSPy’s MIPROv2 (Opsahl-Ong et al., 2024) optimizer with `auto_mode="medium"` on the provided data to generate informative examples and rewrite the evaluation prompt for an LLM judge.

			Cheap to Produce				Expensive to Produce		
	Task (Measure)	Code Gen	G-Eval	Single Criterion	Rubric (DSPy)	Rubric (Prometheus)	Finetune	Examples	MIPROv2
<i>In-Distribution Tasks: some metrics in our bank were designed to directly evaluate these tasks.</i>									
2268	SummEval (coherence)	0.098 ± 0.019	0.105 ± 0.023	0.194 ± 0.010	0.173 ± 0.017	0.140 ± 0.016	0.104 ± 0.016	0.226 ± 0.019	0.227 ± 0.044
2269	SummEval (consistency)	0.083 ± 0.018	0.102 ± 0.013	0.173 ± 0.023	0.160 ± 0.026	0.122 ± 0.015	0.095 ± 0.042	0.226 ± 0.066	0.199 ± 0.030
2270	SummEval (fluency)	0.057 ± 0.016	0.076 ± 0.011	0.121 ± 0.009	0.110 ± 0.015	0.096 ± 0.017	0.061 ± 0.016	0.146 ± 0.015	0.136 ± 0.048
2271	SummEval (relevance)	0.097 ± 0.025	0.144 ± 0.026	0.213 ± 0.017	0.189 ± 0.018	0.151 ± 0.014	0.067 ± 0.043	0.243 ± 0.022	0.263 ± 0.022
2272	Primock57 (inc_plus_omi)	0.105 ± 0.036	0.086 ± 0.017	0.247 ± 0.031	0.188 ± 0.043	0.196 ± 0.025	0.090 ± 0.057	0.253 ± 0.057	0.258 ± 0.067
2273	Primock57 (incorrect)	0.145 ± 0.073	0.060 ± 0.014	0.250 ± 0.059	0.169 ± 0.070	0.202 ± 0.026	0.026 ± 0.029	0.266 ± 0.039	0.213 ± 0.164
2274	Primock57 (omissions)	0.123 ± 0.059	0.061 ± 0.021	0.119 ± 0.029	0.116 ± 0.025	0.129 ± 0.020	0.125 ± 0.077	0.169 ± 0.023	0.122 ± 0.097
2275	Primock57 (time_sec)	0.102 ± 0.038	0.055 ± 0.009	0.159 ± 0.026	0.132 ± 0.016	—	0.058 ± 0.049	0.057 ± 0.050	0.129 ± 0.041
2276	SimpEval (score)	0.100 ± 0.037	0.184 ± 0.028	0.229 ± 0.019	0.192 ± 0.012	0.155 ± 0.017	0.046 ± 0.037	0.216 ± 0.036	0.243 ± 0.130
2277	SimpDA (fluency)	0.180 ± 0.013	0.264 ± 0.022	0.521 ± 0.014	0.511 ± 0.018	0.460 ± 0.025	0.050 ± 0.051	0.582 ± 0.017	0.583 ± 0.058
2278	SimpDA (meaning)	0.252 ± 0.066	0.397 ± 0.030	0.590 ± 0.016	0.570 ± 0.020	0.546 ± 0.026	0.055 ± 0.038	0.632 ± 0.025	0.625 ± 0.024
2279	SimpDA (simplicity)	0.173 ± 0.024	0.305 ± 0.033	0.523 ± 0.030	0.481 ± 0.021	0.442 ± 0.015	0.041 ± 0.058	0.584 ± 0.025	0.628 ± 0.035
2280	HelpSteer (coherence)	0.029 ± 0.004	0.162 ± 0.027	0.229 ± 0.013	0.190 ± 0.013	—	0.014 ± 0.009	0.297 ± 0.023	0.297 ± 0.006
2281	HelpSteer (complexity)	0.223 ± 0.083	0.122 ± 0.029	0.149 ± 0.042	0.184 ± 0.035	—	0.071 ± 0.070	0.221 ± 0.050	0.095 ± 0.018
2282	HelpSteer (correctness)	0.068 ± 0.007	0.270 ± 0.024	0.356 ± 0.024	0.342 ± 0.018	—	0.044 ± 0.027	0.392 ± 0.027	0.424 ± 0.009
2283	HelpSteer (helpfulness)	0.066 ± 0.019	0.241 ± 0.018	0.333 ± 0.011	0.327 ± 0.018	—	0.049 ± 0.030	0.407 ± 0.016	0.402 ± 0.013
2284	HelpSteer (verbosity)	0.290 ± 0.028	0.154 ± 0.043	0.193 ± 0.051	0.252 ± 0.053	—	0.084 ± 0.031	0.406 ± 0.015	0.103 ± 0.028
2285	HelpSteer2 (coherence)	0.024 ± 0.005	0.116 ± 0.019	0.154 ± 0.005	0.138 ± 0.020	—	0.043 ± 0.032	0.192 ± 0.016	0.169 ± 0.028
2286	HelpSteer2 (complexity)	0.113 ± 0.040	0.074 ± 0.024	0.091 ± 0.013	0.100 ± 0.014	—	0.096 ± 0.000	0.335 ± 0.074	0.065 ± 0.045
2287	HelpSteer2 (correctness)	0.052 ± 0.012	0.167 ± 0.012	0.245 ± 0.007	0.212 ± 0.016	—	0.037 ± 0.035	0.332 ± 0.017	0.320 ± 0.019
2288	HelpSteer2 (helpfulness)	0.068 ± 0.009	0.134 ± 0.015	0.217 ± 0.019	0.183 ± 0.008	0.135 ± 0.008	0.026 ± 0.015	0.293 ± 0.020	0.309 ± 0.015
2289	HelpSteer2 (verbosity)	0.224 ± 0.018	0.161 ± 0.031	0.210 ± 0.052	0.234 ± 0.048	—	0.167 ± 0.068	0.432 ± 0.015	0.081 ± 0.315
2290	Average	0.159	0.206	0.281	0.263	0.276	0.108	0.323	0.287

Table 8: Metric generation performance (Kendall’s Tau) with 95% confidence intervals over 5 independent runs. Each generator produces metrics using persistent train sets, then correlation with human annotations is measured on persistent validation sets. Cheap methods (left) generate 10 metrics per trial, expensive methods (right) generate 1 metric per trial (except finetune which generates 10). Results show correlation between generated metrics and ground-truth human annotations across diverse tasks using the Qwen3 32B model.

			Cheap to Produce				Expensive to Produce			
	Task (Measure)	Code Gen	G-Eval	Single Criterion	Rubric (DSPy)	Rubric (Prometheus)	Finetune	Examples	MIPROv2	
<i>In-Distribution Tasks: some metrics in our bank were designed to directly evaluate these tasks.</i>										
2291	SimpEval (score)	0.127 ± 0.015	0.279 ± 0.024	0.324 ± 0.026	0.299 ± 0.024	0.166 ± 0.022	0.046 ± 0.037	0.297 ± 0.041	0.318 ± 0.039	
2292	SimpDA (fluency)	0.135 ± 0.020	0.534 ± 0.016	0.510 ± 0.014	0.573 ± 0.012	0.460 ± 0.013	0.050 ± 0.051	0.639 ± 0.028	0.635 ± 0.018	
2293	SimpDA (meaning)	0.246 ± 0.028	0.570 ± 0.012	0.551 ± 0.007	0.601 ± 0.022	0.538 ± 0.014	0.055 ± 0.038	0.686 ± 0.039	0.643 ± 0.022	
2294	SimpDA (simplicity)	0.092 ± 0.045	0.500 ± 0.016	0.540 ± 0.005	0.535 ± 0.026	0.463 ± 0.031	0.041 ± 0.058	0.621 ± 0.039	0.622 ± 0.019	
2295	<i>Out-of-Distribution Tasks: no metric is specifically designed for these – tests generalization and metric generation.</i>									
2296	EvalGenProduct (grade)	0.262 ± 0.046	0.285 ± 0.029	0.343 ± 0.085	0.303 ± 0.072	0.201 ± 0.021	0.210 ± 0.236	0.145 ± 0.046	0.216 ± 0.173	
2297	EvalGenMedical (grade)	0.262 ± 0.046	0.285 ± 0.029	0.343 ± 0.085	0.303 ± 0.072	0.201 ± 0.021	0.210 ± 0.236	0.145 ± 0.046	0.216 ± 0.173	
2298	RealHumanEval (accepted)	0.046 ± 0.007	0.039 ± 0.013	0.115 ± 0.009	0.088 ± 0.013	0.079 ± 0.011	0.037 ± 0.025	0.091 ± 0.019	0.153 ± 0.028	
2299	CoGymTravelProcess (agentRating)	0.208 ± 0.027	0.185 ± 0.061	0.115 ± 0.050	0.101 ± 0.044	0.121 ± 0.056	0.218 ± 0.246	0.144 ± 0.098	0.090 ± 0.046	
2300	CoGymTravelProcess (communicationRating)	0.172 ± 0.075	0.285 ± 0.066	0.168 ± 0.098	0.167 ± 0.082	0.165 ± 0.028	0.238 ± 0.281	0.220 ± 0.154	0.180 ± 0.195	
2301	CoGymTravelOutcome (outcomeRating)	0.337 ± 0.059	0.318 ± 0.100	0.429 ± 0.068	0.448 ± 0.117	0.413 ± 0.057	0.298 ± 0.472	0.558 ± 0.131	0.518 ± 0.273	
2302	CoGymTabularProcess (agentRating)	0.254 ± 0.150	0.487 ± 0.132	0.538 ± 0.067	0.598 ± 0.082	0.403 ± 0.108	0.475 ± 0.203	0.560 ± 0.395	0.637 ± 0.315	
2303	CoGymTabularProcess (communicationRating)	0.360 ± 0.046	0.608 ± 0.088	0.791 ± 0.093	0.779 ± 0.147	0.798 ± 0.049	—	0.890 ± 0.125	0.787 ± 0.501	
2304	CoGymTabularOutcome (outcomeRating)	0.363 ± 0.217	0.349 ± 0.173	0.367 ± 0.160	0.201 ± 0.081	0.634 ± 0.117	—	0.363 ± 0.362	0.200 ± 0.227	
2305	Average	0.237	0.411	0.426	0.434	0.398	0.184	0.379	0.456	

Table 9: Metric generation performance (Kendall’s Tau) with 95% confidence intervals over 5 independent runs. Each generator produces metrics using persistent train sets, then correlation with human annotations is measured on persistent validation sets. Cheap methods (left) generate 10 metrics per trial, expensive methods (right) generate 1 metric per trial (except finetune which generates 10). Results show correlation between generated metrics and ground-truth human annotations across diverse tasks using the GPT-4o Mini model.

F ADDITIONAL EXPERIMENTS

F.1 ROBUSTNESS FOR ALL METRICS

Here we include the results of the robustness experiment for all baseline metrics tested. We report results in Figure 7.

We find that “Best Metric” tends to be quite stable, while the LLM Based Metrics (DNAEval, LLM-Judge, and AutoMetrics) stand out on robustness.

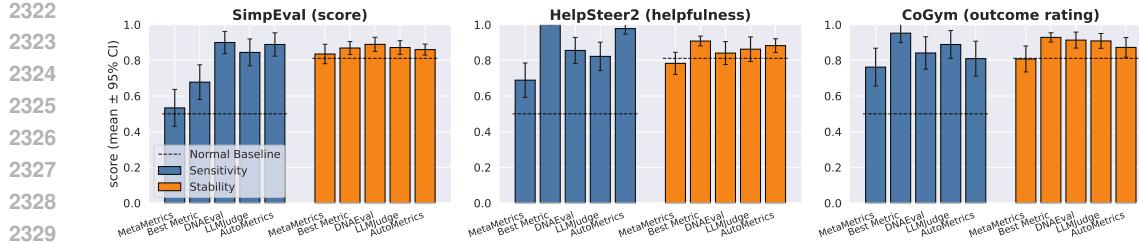


Figure 7: Sensitivity and Stability of all metrics for SimpEval, HelpSteer2, and CoGym.

F.2 WHAT METRICS DOES AUTOMETRICS ACTUALLY SELECT?

To explore the question of what metrics AutoMetrics actually recommends we turn to the 25 trials of AutoMetrics run for our main correlation experiment from Table 2. We look exclusively at the Qwen3-32B runs. We provide a bar plot of metric types in Figure 8.

AutoMetrics are dominated by Generated Metrics. 103 out of the 125 total recommended metrics were automatically generated. Of the Existing metrics that were recommended 20 out of 22 were recommendations to use a reward model. This suggests that the scope of metrics to retrieve from can be dramatically reduced to primarily recommending from the generated metrics as well as a few key reward models and other model based metrics like “ParaScoreFree”. This insight will in practice greatly simplify the search space for metrics and lead to a more streamlined MetricBank.

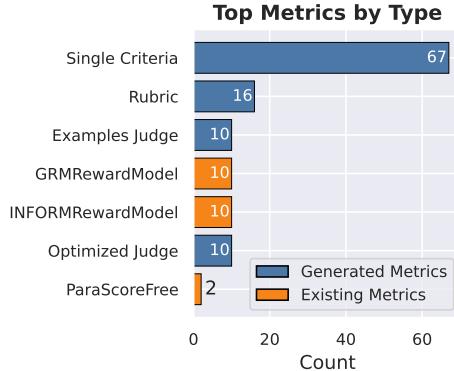


Figure 8: Breakdown of metrics recommended by AutoMetrics. Generated are most common.

F.3 VALIDATING SENSITIVITY AND STABILITY

In order to sanity check our sensitivity and stability scores we asked a colleague not involved in our project to annotate 150 datapoints from SimpEval Maddela et al. (2023) using the original annotation rubric described in the paper. SimpEval consists of original and simple sentence pairs. We asked them to annotate 30 pairs from the original dataset, 30 pairs where the simplified sentence was perturbed in a way that does not change the quality, and 90 sentences perturbed to purposefully degrade the quality. All perturbations were following our methodology described in 3.2. Our human annotations yielded a sensitivity of 0.8275 and stability of 0.8000 suggesting the perturbations produced the intended effect.

G AUTOMETRICS EXAMPLES

SimpEval — score

Overall Kendall τ : 0.3234

Top 5 Metrics & Coefficients

Metric	Coefficient
Audience_Appropriateness_Qwen3-32B	1.7066
Conciseness_Qwen3-32B	1.6676
Readability_Score_Qwen3-32B	1.6622
Clarity_and_Readability_Rubric	1.6345
ParaScoreFree	-1.6125

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Description: Audience Appropriateness Qwen3-32B

Tailors language and phrasing to suit a general audience with minimal prior knowledge of the topic.

Description: Conciseness Qwen3-32B

Eliminates redundant phrases, wordiness, or tangential details while maintaining the original intent.

Description: Readability Score Qwen3-32B

Measures the text's ease of reading using standardized metrics (e.g., Flesch-Kincaid Grade Level).

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Description: Clarity and Readability Rubric

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| Score | Description |

|-----|-----|

| 1 | - The text is difficult to understand due to overly complex sentence structures, passive voice, or ambiguous phrasing.

- Redundant or redundant information is included, hindering clarity.

- Sentences are excessively long or fragmented, making it hard to follow the main idea.

- Jargon or technical terms are retained without simplification.

- The output fails to restructure the original sentence for broader accessibility. |

2443

| 2 | - The text is somewhat clear but still contains occasional complex structures or passive voice.

- Some sentences are overly long or include minor redundancies.

- Ambiguity or unclear phrasing is present in parts of the output

.

- Simplification is attempted but incomplete, leaving some original complexity intact.

- The main idea is generally understandable but requires effort to parse. |

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| 3 | - The text is mostly clear, with mostly active voice and straightforward phrasing.

- Sentences are concise and well-structured, though a few may retain slight complexity.

- Minor ambiguities or redundancies are present but do not significantly hinder understanding.

- Simplification is effective for the core message, though some details may remain dense.

- The output is accessible to a general audience with minimal effort. |

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| 4 | - The text is clear and uses active voice consistently, with minimal passive constructions.

- Sentences are concise, well-structured, and free of unnecessary complexity.

- Ambiguity is largely avoided, and phrasing is precise.

- Simplification is thorough, with original complexity reduced to enhance accessibility.

- The output is easy to understand for a broad audience, with only minor improvements possible. |

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| 5 | - The text is exceptionally clear, using active voice and simple, direct sentence structures.

- All phrasing is unambiguous, and sentences are optimized for readability.

- Redundancy and complexity are entirely eliminated, with the core message distilled to its essentials.

- Simplification is flawless, making the content immediately accessible to all audiences.

- The output exemplifies best practices in clarity and readability, with no room for improvement. |

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2493**Description: ParaScoreFree**

ParaScoreFree is a reference-free evaluation metric designed for paraphrase generation. It evaluates candidate paraphrases based on semantic similarity to the input source while encouraging lexical diversity. ParaScoreFree outputs a scalar quality score that combines BERT-based semantic similarity and normalized edit distance, offering a balance between meaning preservation and surface-level rewriting. It enables paraphrase evaluation without the need for gold reference texts, making it suitable for low-resource or open-domain settings.

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2495**HelpSteer2 — helpfulness**2496
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2498**Overall Kendall τ :** 0.34812499
2500**Top 5 Metrics & Coefficients**2501
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Metric	Coefficient
INFORMRewardModel	0.2046
HelpSteer2_helpfulness_Qwen3-32B_optimized_seed45	0.1853
GRMRewardModel	0.1697
helpfulness_Qwen3-32B_examples	0.1661
Accuracy_and_Correctness_Qwen3-32B	0.1625

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2516**Description: INFORMRewardModel**

The INFORM Reward Model 70B (INF-ORM-Llama3.1-70B) is a large-scale outcome reward model designed to evaluate the quality of generated conversational responses. It predicts scalar reward scores for response texts, supporting preference-based fine-grained evaluations without requiring a reference response. The model is finetuned from the Llama-3.1-70B-Instruct backbone using preference-labeled datasets, employing scaled Bradley-Terry loss to incorporate preference magnitudes.

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2518**Description: HelpSteer2_helpfulness_Qwen3-32B_optimized_seed45**2519
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Given the task description, evaluation axis, input/output texts, and suggested score range, analyze the output text's alignment with the task and axis by:

1. **Assessing factual accuracy**: Verify if claims in the output are correct and supported by the input/text domain knowledge.
2. **Evaluating relevance**: Determine if the output addresses the user's intent directly, avoiding verbosity or tangential content.
3. **Analyzing structure and clarity**: Check if explanations are concise, logically organized, and accessible to the target audience (e.g., non-experts).
4. **Identifying gaps or errors**: Highlight missing key details, misinterpretations, or inaccuracies that reduce helpfulness.
5. **Scoring**: Assign a numerical score within the suggested range, balancing the above factors.

Use the conversation history and task description as guidance for context and expectations. Prioritize precision in reasoning and alignment with the evaluation axis.

Showing 0 of 8 total examples.

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Description: GRMRewardModel

The GRMRewardModel is a general-purpose reward model designed to evaluate the quality and safety of LLM-generated outputs. It achieves high generalization performance by applying a novel regularization method on hidden states during supervised fine-tuning. GRMRewardModel is fine-tuned on the decontaminated Skywork/Skywork-Reward-Preference-80K-v0.2 dataset and achieves state-of-the-art results among models of comparable size (3B), even outperforming some 8B reward models and proprietary LLM judges on RewardBench.

Description: helpfulness_Qwen3-32B_examples

```
| Input Text | Score |
|-----|-----|
| <Input (prompt): <Can you teach me semi-definite programming in
| simple language?> Output (response): <Can you teach me how to
| use a computer in simple language?>> | 0 |
| <Input (prompt): <Delve into the nuanced benefits of engaging
| in group projects instead of the solo endeavor of individual
| projects. Craft your insights in a well-organized format,
| employing distinct headings for each category. Populate each
| section with a thoughtful list, elucidating each approach's
| merits and drawbacks. This approach aims to enhance clarity
| and the discussion's overall academ... | 0 |
| <Input (prompt): <The misery of life never appears in a clearer
| light than when a thinking person has quite plainly seen with
| horror its hazards and uncertainties and the total darkness
| in which he lives; how he cannot find anything solid, secure,
| and beyond dispute on to which he can hold; when, as I say,
| after such thoughts he does not at once destroy an existence
| that is not one, but breathi... | 1 |
```

Showing 3 of 10 total examples.

Description: Accuracy_and_Correctness_Qwen3-32B

The factual correctness and reliability of the information provided.

EvalGenProduct — grade

Overall Kendall τ : 0.4178

Top 5 Metrics & Coefficients

Metric	Coefficient
Formatting_Compliance_Qwen3-32B	0.1144
grade_Qwen3-32B_examples	0.1022
Call_to_Action__CTA__Strength_Qwen3-32B	0.0752
Customer_Review_Integration_Rubric	0.0747
Avoidance_of_Weaknesses_Qwen3-32B	0.0653

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Description: Formatting_Compliance_Qwen3-32B

Good examples strictly follow Markdown structure (headers, bullet points). Bad examples include disallowed elements (links, markdown errors).

Description: grade_Qwen3-32B_examples

Input Text	Score
<Input (Prompt): <You are an expert copywriter. You need to write an e-commerce product description based on the product details and customer reviews. Your description should be SEO-optimized. It should use an active voice and include the product's features, benefits, unique selling points without overpromising, and a call to action for the buyer. Benefits describe how product features will wor... 0	0
<Input (Prompt): <You are an expert copywriter. You need to write an e-commerce product description based on the product details and customer reviews. Your description should be SEO-optimized. It should use an active voice and include the product's features, benefits, unique selling points without overpromising, and a call to action for the buyer. Benefits describe how product features will wor... 0	0
<Input (Prompt): <You are an expert copywriter. You need to write an e-commerce product description based on the product details and customer reviews. Your description should be SEO-optimized. It should use an active voice and include the product's features, benefits, unique selling points without overpromising, and a call to action for the buyer. Benefits describe how product features will wor... 1	1

Showing 3 of 4 total examples.

Description: Call_to_Action_CTA_Strength_Qwen3-32B

Good examples include urgent, benefit-driven CTAs (e.g., 'Order now for seasonal savings'), while bad examples have vague or missing CTAs.

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Score	Description
1	- No customer reviews included or all quotes are fabricated. - Reviews are irrelevant to the product or its benefits. - Over-cites testimonials (e.g., 5+ quotes) or includes negative feedback. - Quotes are generic (e.g., "Great product!") without specific context.
2	- Minimal or inconsistent use of customer reviews (e.g., 1-2 quotes). - Quotes are vague or lack specificity (e.g., "I love this product!"). - Reviews may include irrelevant details or fail to align with the product's features/benefits. - No clear connection between testimonials and the product's unique selling points.
3	- Moderate use of customer reviews (e.g., 2-3 quotes). - Some quotes are specific and relevant (e.g., "This product works well for dry skin"). - May include 1-2 generic or slightly over-cited testimonials. - Reviews are integrated but do not strongly enhance the description's persuasiveness.
4	- Effective use of 1-2 authentic, contextually relevant quotes . - Testimonials highlight specific benefits (e.g., "The lightweight formula makes it perfect for travel"). - Quotes are concise, avoid over-citing, and align with the product's features. - Reviews are integrated naturally into the description without overwhelming the reader.
5	- Excellent integration of 1-2 highly specific, authentic testimonials . - Quotes directly tie to the product's unique selling points (e.g., "The smudge-proof formula lasts all day"). - Reviews are concise, impactful, and enhance the description's credibility. - No fabricated, irrelevant, or over-cited quotes; testimonials feel organic and persuasive.

Showing 3 of 4 total examples.

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Description: Avoidance_of_Weaknesses_Qwen3-32B

Good examples omit product drawbacks. Bad examples inadvertently mention flaws (e.g., 'may clog pores') or use hedging language.

RealHumanEval — accepted

Overall Kendall τ : 0.1487

Top 5 Metrics & Coefficients

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Metric	Coefficient
GRMRewardModel	0.0325
INFORMRewardModel	0.0293
Code_Readability_Qwen3-32B	0.0283
RealHumanEval_accepted_Qwen3-32B_optimized_seed44	0.0234
Modularity_and_Reusable_Qwen3-32B	0.0218

Description: GRMRewardModel

The GRMRewardModel is a general-purpose reward model designed to evaluate the quality and safety of LLM-generated outputs. It achieves high generalization performance by applying a novel regularization method on hidden states during supervised fine-tuning. GRMRewardModel is fine-tuned on the decontaminated Skywork/Skywork-Reward-Preference-80K-v0.2 dataset and achieves state-of-the-art results among models of comparable size (3B), even outperforming some 8B reward models and proprietary LLM judges on RewardBench.

Description: INFORMRewardModel

The INFORM Reward Model 70B (INF-ORM-Llama3.1-70B) is a large-scale outcome reward model designed to evaluate the quality of generated conversational responses. It predicts scalar reward scores for response texts, supporting preference-based fine-grained evaluations without requiring a reference response. The model is finetuned from the Llama-3.1-70B-Instruct backbone using preference-labeled datasets, employing scaled Bradley-Terry loss to incorporate preference magnitudes.

Description: Code_Readability_Qwen3-32B

Clarity of variable names, structure, and comments for maintainability.

Description: RealHumanEval_accepted_Qwen3-32B_optimized_seed44

You are an expert Python code reviewer in a high-stakes software engineering environment where code correctness directly impacts mission-critical systems (e.g., financial transactions, medical devices, or autonomous vehicles). Your task is to evaluate the AI-generated code output for **absolute correctness** and **completeness** along the specified evaluation axis. A single error could lead to catastrophic failures. Analyze the code with extreme rigor, checking for:

- Logical correctness** (does it solve the task as described?)
- Syntax validity** (Python 3 compliance, no placeholders like `'xrange()'` or `'raw__input()'`)
- Edge case handling** (negative numbers, empty inputs, etc.)
- Mathematical/statistical rigor** (valid algorithms, no arbitrary values like `'b = 8'`)
- Functionality** (working return statements, no stubs or incomplete logic).

Assign a score between 0.0 and 1.0, where 0.0 means the code is non-functional or completely ignores the task, and 1.0 represents a flawless implementation. Use the input/output text and conversation history for context.

Showing 0 of 8 total examples.

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2758 Code organization into reusable functions/methods with clear separation of concerns.

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Description: Modularity and Reusability_Qwen3-32B

Code organization into reusable functions/methods with clear separation of concerns.

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CoGymTravelOutcome — outcomeRating

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Overall Kendall τ : 0.4301

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Top 5 Metrics & Coefficients

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Metric	Coefficient
Cultural_and_Local_Integration_Rubric	0.1963
Cultural_and_Local_Experiences_Qwen3-32B	0.1927
Accommodation_Options_Qwen3-32B	0.1824
outcomeRating_Qwen3-32B_examples	0.1674
Feasibility_and_Realism_Qwen3-32B	0.1620

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Description: Cultural and Local Integration Rubric

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| Score | Description |

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| 1 | - **Score 1 (Poor):**

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- No mention of unique local experiences or cultural highlights.
- No authentic food/dining recommendations.
- Generic or irrelevant suggestions (e.g., luxury dining for a budget trip).
- Fails to address the user's query or intent. |

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| 2 | - **Score 2 (Weak):**

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- Minimal mention of local experiences (e.g., 1-2 generic activities like "visiting a market").

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- Vague food/dining suggestions (e.g., "try local cuisine" without specifics).

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- Lacks integration of cultural or seasonal traditions (e.g., no mention of KFC for Christmas).

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- Missing links or references to local resources. |

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| 3 | - **Score 3 (Fair):**

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- Includes 1-2 specific local experiences (e.g., visiting Jigokudani Monkey Park).

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- Mentions 1-2 authentic food/dining options (e.g., "try miso ramen").

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- Some cultural or seasonal references (e.g., "KFC is popular for Christmas").

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- Limited use of links or resources to support recommendations. |

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- Includes 3-4 unique local experiences (e.g., snow monkeys, winter illuminations, regional festivals).

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- Highlights 2-3 specific, culturally significant food/dining options (e.g., "try KFC for Christmas," "visit a local ramen shop").

2828

- Integrates cultural/seasonal traditions (e.g., "Christmas markets in Hokkaido").

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- Provides 1-2 links to local events, businesses, or resources. |

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| 4 | - **Score 4 (Good):**

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- Includes 3-4 unique, deeply integrated local experiences (e.g., snow monkeys, winter illuminations, regional festivals, and lesser-known gems).

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- Highlights 3+ specific, culturally significant food/dining options with detailed descriptions (e.g., "try miso ramen at [specific shop]").

2833

- Seamlessly integrates cultural/seasonal traditions (e.g., "KFC for Christmas, winter illuminations in Sapporo").

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- Provides 3+ links to local events, businesses, or resources (e.g., [Sapporo White Illumination] (url)).

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- Tailors recommendations to the user's preferences and avoids irrelevant suggestions. |

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Description: Cultural and Local Experiences_Qwen3-32B

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Incorporates authentic local traditions, cuisine, and unique regional activities.

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Description: Accommodation Options_Qwen3-32B

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2863 Description: outcomeRating_Qwen3-32B_examples
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2866 | Input Text | Score |
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2868 | <Input (query): <I want to go to Hong Kong and spend less money
2869 > Output (outcome): <**Luxury Entertainment** **Fine Dining
2870 :** * Michelin-starred restaurants: Hong Kong boasts a wide
2871 array of Michelin-starred restaurants offering diverse
2872 cuisines. Examples include Caprice (French), Lung King Hee (
2873 Cantonese), and Amber (Contemporary). * Private dining
2874 experiences: Many high-end restaurants offer private dining
2875 rooms for a more... | 1.0 |
2876 | <Input (query): <Kauai> Output (outcome): <\# Kauai Itinerary:
2877 5 Days of Scenery \& Bro Time (Grad Student Budget) **Trip
2878 Overview:** This itinerary focuses on experiencing Kauai's
2879 natural beauty while keeping costs down. It's designed for a
2880 group of bros looking for a relaxing and scenic getaway in
2881 late March. **Weather Considerations:** March is the tail end
2882 of the rainy season in Kauai. Expe... | 2.0 |
2883 | <Input (query): <I will go to yangzhou city in China> Output (
2884 outcome): <Thank you for sharing your interests in history and
2885 food! Could you please let me know how many days you plan to
2886 stay in Yangzhou? This will help me create a well-structured
2887 itinerary for your trip.>> | 2.0 |
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2889 *Showing 3 of 9 total examples.*
```

2887 **Description: Feasibility_and_Realism_Qwen3-32B**

2888 Ensures the itinerary is realistic in terms of time, distance, and activity density.

2906 **TauBench — reward**

2908 **Overall Kendall τ :** 0.2469

2910 **Top 3 Metrics & Coefficients**

Metric	Coefficient
Membership_Benefit_Application_Rubric	0.0803
Escalation_Appropriateness_Rubric	0.0599
Policy_Compliance_Qwen3-32B	0.0567

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Description: Membership Benefit Application Rubric

Score	Description
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1	- **Score 1 (Fails to apply rules)**:
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- Incorrectly assigns free baggage allowances regardless of membership tier or cabin class.
- Applies insurance benefits to users who do not meet eligibility criteria (e.g., no insurance, basic economy).
- Offers compensation certificates to users who are not eligible (e.g., regular members without insurance).
- Fails to enforce policy restrictions (e.g., allowing basic economy cancellations outside the 24-hour window without insurance). |

2	- **Score 2 (Major errors in application)**:
---	--

- Applies baggage allowances inconsistently (e.g., correct for some tiers but not others).
- Misapplies insurance eligibility (e.g., allows refunds for cancellations without valid reasons).
- Offers compensation certificates in most cases but misses key eligibility criteria (e.g., ignores membership tier).
- Occasionally transfers to human agents unnecessarily due to incorrect benefit application. |

3	- **Score 3 (Partial adherence with minor errors)**:
---	--

- Correctly applies baggage allowances for most membership tiers but has occasional errors (e.g., miscalculates free bags for gold members).

- Applies insurance eligibility in most cases but fails in edge cases (e.g., business class cancellations without checking insurance status).

- Offers compensation certificates in most eligible scenarios but occasionally misses conditions (e.g., delayed flights without verifying membership).

- Rarely transfers to human agents due to minor benefit application issues. |

4	- **Score 4 (High adherence with rare errors)**:
---	--

- Correctly applies baggage allowances for all membership tiers and cabin classes in most cases.

- Applies insurance eligibility accurately in nearly all scenarios.

- Offers compensation certificates in all eligible cases but has one minor oversight (e.g., miscalculating certificate amounts for multi-passenger reservations).

- Transfers to human agents only when necessary and for valid reasons. |

5	- **Score 5 (Perfect adherence)**:
---	------------------------------------

- Always assigns free baggage allowances correctly based on membership tier and cabin class.

- Applies insurance eligibility and compensation rules flawlessly, adhering strictly to policy.

- Never offers ineligible benefits (e.g., no certificates to regular members without insurance).

- Transfers to human agents only when the request falls outside the scope of membership benefits. |

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Description: Escalation Appropriateness Rubric

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Score	Description
1	<ul style="list-style-type: none"> - Fails to transfer in all cases where policy limits are reached or exceptions are needed. - Incorrectly handles requests that require human intervention (e.g., proceeds with booking/canceling flights outside policy). - No adherence to the rule of transferring for policy violations or exceptions.
2	<ul style="list-style-type: none"> - Transfers inconsistently (e.g., transfers in some policy-violating cases but not others). - Fails to transfer for critical exceptions (e.g., basic economy cancellations without insurance, destination changes). - Attempts to resolve issues beyond its scope (e.g., modifying flight destinations, waiving fees without human input).
3	<ul style="list-style-type: none"> - Transfers in most policy-violating cases (e.g., denies basic economy cancellations and transfers to human agents). - Partially handles exceptions (e.g., transfers for compensation requests but not for all policy violations). - Some errors in determining when to escalate (e.g., transfers unnecessarily for minor issues).
4	<ul style="list-style-type: none"> - Consistently transfers when policy limits are reached (e.g., denies basic economy cancellations, blocks destination changes). - Transfers for exceptions (e.g., user insists on refunds for non-refundable tickets, requests compensation for delays). - Minimal errors in escalation decisions, with clear adherence to policy boundaries.
5	<ul style="list-style-type: none"> - Perfectly transfers in all required cases (e.g., policy violations, exceptions, ambiguous requests). - Never attempts to handle requests outside its scope (e.g., denies basic economy cancellations, blocks invalid modifications). - Proactively transfers when user intent is unclear or requires human judgment (e.g., personal emergencies, compensation negotiations).

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Description: Policy Compliance Qwen3-32B

Adherence to airline rules (e.g., no basic economy cancellations without insurance or 24-hour window).