Models of human preference
for learning reward functions

Abstract

The utility of reinforcement learning is limited by the alignment of reward functions with the interests of human stakeholders. One promising method for alignment is to learn the reward function from human-generated preferences between pairs of trajectory segments. These human preferences are typically assumed to be informed solely by partial return, the sum of rewards along each segment. We find this assumption to be flawed and propose modeling preferences instead as arising from a different statistic: each segment's regret, a measure of a segment's deviation from optimal decision-making. Given infinitely many preferences generated according to regret, we prove that we can identify a reward function equivalent to the reward function that generated those preferences. We also prove that the previous partial return model lacks this identifiability property without preference noise that reveals rewards' relative proportions, and we empirically show that our proposed regret preference model outperforms it with finite training data in otherwise the same setting. Additionally, our proposed regret preference model better predicts real *human* preferences and also learns reward functions from these preferences that lead to policies that are better human-aligned. Overall, this work establishes that the choice of preference model is impactful, and our proposed regret preference model provides an improvement upon a core assumption of recent research.

1 Introduction

Improvements in reinforcement learning (RL) have led to notable recent achievements [1–6], increasing its applicability to real-world problems. Yet, like all optimization algorithms, even *perfect* RL optimization is limited by the objective it optimizes. For RL, this objective is created in large part by the reward function. Poor alignment between reward functions and the interests of human stakeholders limits the utility of RL and may even pose catastrophic risks [7, 8].

Influential recent research has focused on reward learning from preferences over pairs of fixed-length trajectory segments. Nearly all of this recent work assumes that human preferences arise probabilistically from *only* the sum of rewards over a segment, i.e., the segment's **partial return** [9–16]. That is, these works assume that people tend to prefer trajectory segments that yield greater rewards *during the segment*. However, this preference model ignores seemingly important information about the segment's desirability, including the state values of the segment's start and end states. Separately, this partial return preference model can prefer suboptimal actions with lucky outcomes, like buying a lottery ticket.

This paper proposes an alternative preference model based on the **regret** of each segment, which is equivalent to the negated sum of an optimal policy's advantage of each transition in the segment (Section 2.2).

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34 Figure 1 shows an intuitive example of when these two models disagree. Other classes of domains that
35 the models will differ on are those with constant reward until the end, including competitive games like
36 chess, go, and soccer as well as tasks for which the objective is to minimize time until reaching a goal.

37 For these two preference models, we first focus the-
38 oretically on a normative analysis (Section 3)—i.e.,
39 what preference model would we *want* humans
40 to use if we could choose—proving that reward
41 learning on infinite, exhaustive preferences with
42 our proposed regret preference model identifies a
43 reward function with the same set of optimal poli-
44 cies as the reward function with which the prefer-
45 ences are generated. We also prove that the par-
46 tial return preference model is not guaranteed to
47 identify such a reward function without preference
48 noise. We follow up with a descriptive analysis of
49 how well each of these proposed models align with
50 *actual* human preferences by collecting a human-
51 labeled dataset of preferences in a rich grid world
52 domain (Section 4) and showing that the regret pref-
53 erence model better predicts these human prefer-
54 ences (Section 5). Finally, we find that the policies
55 ultimately created through the regret preference
56 model tend to outperform those from the partial
57 return model learning—both when assessed with
58 collected human preferences or when assessed with
59 synthetic preferences (Section 6).

Figure 1: Two segments of a car moving at high speed near a brick wall. Assume the right segment is optimal and the left segment is suboptimal (as defined in Sec. 2.1). The left segment has a higher sum of reward, so the partial return preference model tends to prefer it. The regret preference model instead tends to prefer the right segment because optimal segments have minimal regret. If we also assume deterministic transitions, then the regret model includes the difference in values between the start state and the end state (Eq. 3), and the right segment would tend to be preferred because it greatly improves its state values from start to end, whereas the left segment's state values greatly worsen. We suspect our human readers will also tend to prefer the right segment.

2 Preference models for learning reward functions

61 We assume that the task environment is a Markov decision process (MDP) specified by the tuple (S, A,
62 T, γ, D_0, r). S and A are the sets of possible states and actions, respectively. T is a transition function,
63 $T : S \times A \times \to S$. γ is the discount factor and D_0 is the distribution of start states. Unless otherwise
64 stated, we assume undiscounted tasks (i.e., $\gamma = 1$) that have terminal states, after which only 0 reward
65 can be received. r is a reward function, $r : S \times A \times S \to \mathbb{R}$, where the reward r_t at time t is a function of
66 s_t, a_t, and s_{t+1}. An MDP$\backslash r$ is an MDP without a reward function.

67 Throughout this paper, r refers to the ground-truth reward function for some MDP; $\hat{r}$ refers to a learned
68 approximation of r; and $\tilde{r}$ refers to any reward function (including r or $\hat{r}$). A policy ($\pi : S \times A \to [0,1]$)
69 specifies the probability of an action given a state. $Q^*_{\tilde{r}}$ and $V^*_{\tilde{r}}$ refer respectively to the state-action value
70 function and state value function for an optimal policy, π^*, under $\tilde{r}$. The optimal advantage function is
71 defined as $A^*_{\tilde{r}}(s,a) \triangleq Q^*_{\tilde{r}}(s,a) - V^*_{\tilde{r}}(s)$. Throughout this paper, the ground-truth reward function r
72 is used to algorithmically generate preferences when they are not human-generated, is hidden during
73 reward learning, and is used to evaluate the performance of optimal policies under a learned $\hat{r}$.

2.1 Reward learning from pairwise preferences

75 A reward function can be learned by minimizing the cross-entropy loss—i.e., maximizing the
76 likelihood—of observed human preferences, a common approach in recent literature [9–11, 14, 16].

77 **Segments** Let σ denote a segment starting at state $s_{\sigma,0}$. Its length $|\sigma|$ is the number of transitions within
78 the segment. A segment includes $|\sigma| + 1$ states and $|\sigma|$ actions: $(s_{\sigma,0}, a_{\sigma,0}, s_{\sigma,1}, a_{\sigma,1}, ..., s_{\sigma,|\sigma|})$. In this
79 problem setting, segments lack any reward information. As shorthand, we define $\sigma_t \triangleq (s_{\sigma,t}, a_{\sigma,t}, s_{\sigma,t+1})$.
80 A segment σ is **optimal** with respect to $\tilde{r}$ if, for every $i \in \{1,...,|\sigma|\text{-}1\}$, $Q^*_{\tilde{r}}(s_{\sigma,i}, a_{\sigma,i}) = V^*_{\tilde{r}}(s_{\sigma,i})$. A
81 segment that is not optimal is **suboptimal**. Given some $\tilde{r}$ and a segment σ, $\tilde{r}_t \triangleq \tilde{r}(s_{\sigma,t}, a_{\sigma,t}, s_{\sigma,t+1})$,
82 and the **partial return** of a segment σ is $\sum_{t=0}^{|\sigma|-1} \gamma^t \tilde{r}_t$, denoted in shorthand as $\Sigma_\sigma r$.

Preference datasets Each preference over a pair of segments creates a sample $(\sigma_1, \sigma_2, \mu)$ in a preference dataset $D_\succ$. Vector $\mu = \langle \mu_1, \mu_2 \rangle$ represents the preference; specifically, if σ_1 is preferred over σ_2, denoted $\sigma_1 \succ \sigma_2$, $\mu = \langle 1, 0 \rangle$. μ is $\langle 0, 1 \rangle$ if $\sigma_1 \prec \sigma_2$ and is $\langle 0.5, 0.5 \rangle$ for $\sigma_1 \sim \sigma_2$ (no preference).

Loss function To learn a reward function from a preference dataset, $D_\succ$, a common assumption is that these preferences were generated by a preference model P that arises from an unobservable *ground-truth* reward function r. We approximate r by minimizing cross-entropy loss to learn $\hat{r}$:

$$loss(\hat{r}, D_\succ) = -\sum_{(\sigma_1, \sigma_2, \mu) \in D_\succ} \mu_1 \log P(\sigma_1 \succ \sigma_2 | \hat{r}) + \mu_2 \log P(\sigma_1 \prec \sigma_2 | \hat{r}) \tag{1}$$

This loss is under-specified until $P(\sigma_1 \succ \sigma_2 | \hat{r})$ is defined, which is the focus of this paper. We show that the common model of preference probabilities is flawed and introduce an improved preference model.

Preference models A preference model determines the probability of one trajectory segment being preferred over another, $P(\sigma_1 \succ \sigma_2 | \tilde{r})$. Preference models could be applied to model preferences provided by humans or other systems. Preference models can also directly generate preferences, and in such cases we refer to them as **preference generators**.

2.2 Choice of preference model: partial return and regret

Partial return Recent work assumes human preferences are generated by a Boltzmann distribution over the two segments' partial returns [9–16], expressed here as a logistic function[1]:

$$P_{\Sigma_r}(\sigma_1 \succ \sigma_2 | \tilde{r}) = logistic\Big(\Sigma_{\sigma_1} \tilde{r} - \Sigma_{\sigma_2} \tilde{r}\Big). \tag{2}$$

Regret We introduce an alternative preference model based on the regret of each transition in a segment. We first focus on segments with deterministic transitions. For a transition (s_t, a_t, s_{t+1}) in a deterministic segment, $regret_d(\sigma_t | \tilde{r}) \triangleq V_{\tilde{r}}^*(s_{\sigma, t}) - [\tilde{r}_t + V_{\tilde{r}}^*(s_{\sigma, t+1})]$. For a full deterministic segment,

$$regret_d(\sigma | \tilde{r}) \triangleq \sum_{t=0}^{|\sigma|-1} regret_d(\sigma_t | \tilde{r}) = V_{\tilde{r}}^*(s_{\sigma, 0}) - (\Sigma_\sigma \tilde{r} + V_{\tilde{r}}^*(s_{\sigma, |\sigma|})), \tag{3}$$

with the right-hand expression arising from cancelling out intermediate state values. Therefore, deterministic regret measures how much the segment reduces expected return from $V_{\tilde{r}}^*(s_{\sigma, 0})$. An optimal segment, σ^*, always has 0 regret, and a suboptimal segment, $\sigma^{\neg *}$, will always have positive regret, a intuitively appealing property that also plays a role in the identifiability proof of Theorem 3.1.

Stochastic transitions, however, can result in $regret_d(\sigma^* | \hat{r}) > regret_d(\sigma^{\neg *} | \tilde{r})$, losing the property above. To retain it, we note that the effect on expected return of transition stochasticity from a transition (s_t, a_t, s_{t+1}) is $[\tilde{r}_t + V_{\tilde{r}}^*(s_{t+1})] - Q_{\tilde{r}}^*(s_t, a_t)$ and add this expression once per transition to get $regret(\sigma)$, removing the subscript d that refers to determinism. The regret for a single transition becomes $regret(\sigma_t | \tilde{r}) = [V_{\tilde{r}}^*(s_{\sigma, t}) - [\tilde{r}_t + V_{\tilde{r}}^*(s_{\sigma, t+1})]] + [[\tilde{r}_t + V_{\tilde{r}}^*(s_{\sigma, t+1})] - Q_{\tilde{r}}^*(s_{\sigma, t}, a_{\sigma, t})] = V_{\tilde{r}}^*(s_{\sigma, t}) - Q_{\tilde{r}}^*(s_{\sigma, t}, a_{\sigma, t}) = -A_{\tilde{r}}^*(s_{\sigma, t}, a_{\sigma, t})$. Regret for a full segment is

$$regret(\sigma | \tilde{r}) = \sum_{t=0}^{|\sigma|-1} regret(\sigma_t | \tilde{r}) = \sum_{t=0}^{|\sigma|-1} \Big[V_{\tilde{r}}^*(s_{\sigma, t}) - Q_{\tilde{r}}^*(s_{\sigma, t}, a_{\sigma, t}) \Big] = \sum_{t=0}^{|\sigma|-1} -A_{\tilde{r}}^*(s_{\sigma, t}, a_{\sigma, t}). \tag{4}$$

The regret preference model is the Boltzmann distribution over negated regret:

$$P_{regret}(\sigma_1 \succ \sigma_2 | \tilde{r}) \triangleq logistic\Big(regret(\sigma_2 | \tilde{r}) - regret(\sigma_1 | \tilde{r})\Big). \tag{5}$$

Lastly, we note that if two segments have deterministic transitions, end in terminal states, and have the same starting state, this regret model reduces to the partial return model: $P_{regret}(\cdot | \tilde{r}) = P_{\Sigma_r}(\cdot | \tilde{r})$.

Regret as a model for human preference P_{regret} makes at least three assumptions worth noting. First, it keeps the assumption that human preferences follow a Boltzmann distribution over some statistic, which is a common model of choice behavior in economics and psychology, where it is

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[1]See Appendix B for a derivation of this logistic expression from a Boltzmann distribution with a temperature of 1. Unless otherwise stated, we ignore the temperature because scaling reward has the same effect.

called the Luce-Shepard choice rule [17, 18]. Second, P_{regret} implicitly assumes humans can identify optimal and suboptimal segments when they see them, which will less true in domains where the human has less expertise. Lastly, P_{regret} assumes that in stochastic settings where the best *outcome* may only result from suboptimal decisions (e.g., buying a lottery ticket), humans instead prefer optimal *decisions*. We suspect humans are capable of expressing either type of preference—based on decision quality or desirability of outcomes—and can be influenced by training or the preference elicitation interface. In practice we determine that the regret model produces improvements over the partial-return model (Section 6), and its assumptions represent an opportunity for follow-up research.

Alternative methods for learning reward functions   Other methods for learning reward functions include inverse reinforcement learning from demonstrations [19, 20] and inverse reward design from trial-and-error reward design in multiple instances of a task domain [21].

3   Theoretical comparisons

In this section, we consider how different ways of generating preferences affect reward inference, setting aside whether humans can be influenced to give preferences in accordance with a specific preference method. In economic terms, this analysis—and all of our analyses with synthetic preferences—could be considered a normative analysis. In artificial intelligence, this analysis might be cast as a step towards defining criteria for a rational preference model.

Definition 3.1 (An identifiable preference model). *For a preference model P, assume an infinite dataset $D_\succ$ of n-length pairs of segments is constructed by repeatedly choosing (σ_1, σ_2) and sampling a label $\mu \sim P(\sigma_1 \succ \sigma_2 | r)$, using P as a preference generator. Further assume that in this dataset, all possible n-length segment pairs appear infinitely many times. For some $MDP \backslash r$ M, let $M_{\tilde{r}}$ be M with the reward function $\tilde{r}$. Let $\Pi^*_{\tilde{r}}$ be the set of optimal policies in $M_{\tilde{r}}$. Let reward-equivalence class $\mathfrak{R}$ be the set of all reward functions such that if $r_1, r_2 \in \mathfrak{R}$ then $\Pi^*_{r_1} = \Pi^*_{r_2}$. Preference model P is **identifiable** if, for any choice of n and M_r, any $\hat{r} = argmin_{\tilde{r}, D_\succ}[loss(\tilde{r})]$—for the cross-entropy loss (Eqn. 1), with P as the preference model—is in the same reward equivalence class as r. I.e., $\Pi^*_r = \Pi^*_{\hat{r}}$.*

Theorem 3.1 (P_{regret} is identifiable). *Let P_{regret} be any function such that if $regret(\sigma_1 | \tilde{r}) < regret(\sigma_2 | \tilde{r})$, $P_{regret}(\sigma_1 \succ \sigma_2 | \tilde{r}) > 0.5$, and if $regret(\sigma_1 | \tilde{r}) = regret(\sigma_2 | \tilde{r})$, $P_{regret}(\sigma_1 \succ \sigma_2 | \tilde{r}) = 0.5$. P_{regret} is identifiable.*

This class of regret preference models includes but is not limited to the Boltzmann distribution of Eqn. 5.

Proof sketch   Make all assumptions in Definition 3.1. Since $\hat{r}$ minimizes cross-entropy loss, $P_{regret}(\cdot | r) = P_{regret}(\cdot | \hat{r})$ for all possible segment pairs. Also, by Equation 4 $regret(\sigma | r) = 0$ if and only if σ is optimal with respect to r. And $regret(\sigma | r) > 0$ if and only if σ is suboptimal.

With respect to some $\tilde{r}$, let σ^* be any optimal segment and $\sigma^{\neg *}$ be any suboptimal segment. $regret(\sigma^*) < regret(\sigma^{\neg *})$. $P_{regret}(\sigma^*, \sigma^{\neg *} | \tilde{r}) > 0.5$, which we refer to as being *preferred by* $P_{regret}(\cdot | \tilde{r})$. In the total ordering created by $P_{regret}(\cdot | \tilde{r})$, let $\Sigma^*_{\tilde{r}}$ be the set of maximal segments in $D_\succ$ (i.e., the segments over which no segment is preferred by $P_{regret}(\cdot | \tilde{r})$). A policy $\pi \in \Pi^*_{\tilde{r}}$ if and only if all state-action pairs producible by π are within one or more of the segments in $\Sigma^*_{\tilde{r}}$.

Since $P_{regret}(\cdot | r) = P_{regret}(\cdot | \hat{r})$, $\Sigma^*_r = \Sigma^*_{\hat{r}}$. Therefore $\Pi^*_r = \Pi^*_{\hat{r}}$. $\square$

Theorem 3.2 (Noiseless P_{Σ_r} is not identifiable). *Let P_{Σ_r} be any function such that if $\Sigma_{\sigma_1}\tilde{r} > \Sigma_{\sigma_2}\tilde{r}$, $P_{\Sigma_r}(\sigma_1 \succ \sigma_2 | \tilde{r}) = 1$, and if $\Sigma_{\sigma_1}\tilde{r} = \Sigma_{\sigma_2}\tilde{r}$, $P_{\Sigma_r}(\sigma_1 \succ \sigma_2 | \tilde{r}) = 0.5$. There exists an MDP in which P_{Σ_r} is not identifiable.*

Appendix C contains a detailed proof of Theorem 3.1 and two proofs by example for Theorem 3.2, each focusing on a different weakness of P_{Σ_r}. The first proof by example reveals issues when learning reward functions with stochastic transitions with either P_{Σ_r} or *deterministic* P_{regret_d}. These issues directly correspond to the need for preferences over distributions over outcomes (i.e., lotteries) to construct a cardinal utility function (see Russell and Norvig [22, Ch. 16]). Note that the noiseless version of P_{Σ_r} in Theorem 3.2 is achieved in the limit as reward values are scaled higher; equivalently, one could include a Boltzmann temperature parameter in Equation 2 and scale it towards 0. Intuitively,

Theorem 3.2 says that P_{Σ_r} is not identifiable without the distribution over preferences providing information about the proportions of rewards with respect to each other. In contrast, to be identifiable, the regret preference model does not require this preference error (though it can presumably benefit from it in certain contexts).

4 Creating a human-labeled preference dataset

To empirically investigate the consequences of each preference model when learning reward from *human* preferences, we created a preference dataset labeled by human subjects via Amazon Mechanical Turk. This data collection was IRB-approved. Appendix D adds detail to the content below.

4.1 The general delivery domain

The delivery domain consists of a grid of cells, each of a specific road surface type. The delivery agent's state is its location. The agent's action space is moving one cell in one of the four cardinal directions. The episode can terminate either at the destination for $+50$ reward or in failure at a sheep for -50 reward. The reward for a non-terminal transition is the sum of any reward components. Cells with a white road surface have a -1 reward component, and cells with brick surface have a -2 component. Additionally, each cell may contain a coin ($+1$) or a roadblock (-1). Coins do not disappear and at best cancel out the road surface cost. Actions that would move the agent into a house or beyond the grid's perimeter result in no motion and receive reward that includes the current cell's surface reward component but not any coin or roadblock components. In this work, the start state distribution, D_0, is always uniformly random over non-terminal states. This domain was designed to permit subjects to easily identify bad behavior yet also to be difficult for them to determine *optimal* behavior from most states, which is representative of many common tasks.

4.1.1 The delivery task

We chose one instantiation of the delivery domain for gathering our dataset of human preferences. This specific MDP has a 10×10 grid. From every state, the highest return possible involves reaching the goal, rather than hitting a sheep or perpetually avoiding termination. Figure 2 shows this task.

4.2 The user interface and survey

This subsection describes the three main stages of the experimental session. A video showing the full experimental protocol can be seen at youtu.be/zpIkVAHRm1Y.

Teaching subjects about the task Subjects first view instructions describing the general domain. To avoid the jargon of "return" and "reward," these terms are mapped to equivalent values in US dollars, and the instructions describe the

Figure 2: The delivery task used to gather human preferences. The yellow van is the agent and the red inverted teardrop is the destination.

goal of the task as maximizing the delivery vehicle's financial outcome, where the reward components are specific financial impacts. This information is shared amongst interspersed interactive episodes, in which the subject controls the agent in domain maps that are each designed to teach one or two concepts. Our intention during this stage is to inform the later preferences of the subject by teaching them about the domain's dynamics and its reward function, as well as to develop the subject's sense of how desirable various behaviors are. At the end of this stage, the subject controls the agent for two episodes in the specific delivery task shown in Figure 2.

Preference elicitation After each subject is trained to understand the task, they indicate their preferences between 40–50 randomly-ordered pairs of segments, using the interface shown in Figure 3. The users select a preference, no preference ("same"), or "can't tell". In this work, we exclude responses labeled "can't tell", though one might alternatively try to extract information from these responses.

213 **Users' task comprehension** Subjects then answered questions testing their understanding of the task,
214 and we removed their data if they scored poorly. We also removed a subject's data if they preferred
215 running the vehicle into a sheep over not doing so, which we interpreted as poor task understanding or
216 inattentiveness. This filtered dataset contains 1812 preferences from 50 subjects.

4.3 Selection of segment pairs for labeling

218 We collected human prefer-
219 ences in two stages, each
220 with different methods for
221 selecting which segment
222 pairs to present for label-
223 ing. The second stage's
224 sole purpose was to improve
225 the reward-learning perfor-
226 mance of P_{Σ_r}. Before
227 this second stage, P_{Σ_r} com-
228 pared even worse to P_{regret}
229 than in the results described
230 in Section 6. These methods
231 and their justification are de-
232 scribed in Appendix D.3.

Figure 3: Interface shown to subjects during preference elicitation.

5 Descriptive results

234 This section considers how well different prefer-
235 ence models explain our dataset of human pref-
236 erences.

5.1 Correlations
between preferences and segment statistics

239 We hypothesize that the values of segments' start
240 and end states—which are included in P_{regret}
241 but not in P_Σ—affect human preferences, inde-
242 pendent of partial return. To simplify analysis,
243 we combine the two parts of $regret_d(\sigma|r)$ that
244 are additional to $\Sigma_\sigma \tilde{r}$ and introduce the follow-
245 ing shorthand: $\Delta_\sigma V_{\tilde{r}} \triangleq V_{\tilde{r}}^*(s_{\sigma,|\sigma|}) - V_{\tilde{r}}^*(s_{\sigma,0})$.
246 Note that with an algebraic manipulation (see Ap-
247 pendix E.1), $regret_d(\sigma_2|\tilde{r}) - regret_d(\sigma_1|\tilde{r}) =$
248 $(\Delta_{\sigma_1} V_{\tilde{r}} - \Delta_{\sigma_2} V_{\tilde{r}}) + (\Sigma_{\sigma_1}\tilde{r} - \Sigma_{\sigma_2}\tilde{r})$. Therefore,

Figure 4: Proportions at which subjects preferred each segment in a pair, plotted by the difference in the segments' changes in state values (x-axis) and partial returns (y-axis). The diagonal line shows points of preference indifference for P_{regret}. Points of indifference for P_Σ lie on the x-axis. The shaded gray area indicates where the two models disagree, each giving a different segment a preference probability greater than 0.5. Each circle's area is proportional to the number of samples it describes.

249 on the diagonal line in Figure 4, $regret_d(\sigma_2|r) = regret_d(\sigma_1|r)$, making the P_{regret_d} preference
250 model indifferent.

251 The dataset of preferences is visualized in Figure 4. This plot
252 shows how $\Delta_\sigma V_r$ has influence independent of partial return
253 by focusing only on points at a chosen y-axis value; if the colors
254 along the corresponding horizontal line reddens as the x-axis value
255 increases, then $\Delta_\sigma V_r$ appears to have independent influence. To
256 statistically test for independent influence of $\Delta_\sigma V_r$ on preferences,
257 we consider subsets of data where $\Sigma_{\sigma_1} r - \Sigma_{\sigma_2} r$ is constant. For
258 $\Sigma_{\sigma_1} r - \Sigma_{\sigma_2} r = -1$ and $\Sigma_{\sigma_1} r - \Sigma_{\sigma_2} r = -2$, the only values with

Preference model	Loss
$P(\cdot) = 0.5$ (uninformed)	0.69
P_{Σ_r} (partial return)	0.62
P_{regret}	**0.57**

Table 1: Mean cross-entropy test loss over 10-fold cross validation (n=1812) from predicting human preferences. Lower is better.

259 more than 30 samples that also include informative samples with both negative and positive values of
260 $regret(\sigma_1|r) - regret(\sigma_2|r)$, the Spearman's rank correlations between $\Delta_\sigma V_r$ and the preferences
261 are significant ($r >= 0.3, p < 0.0001$). This result indicates that $\Delta_\sigma V_r$ *influences human preferences*

262 *independent of partial return*, validating our hypothesis that humans form preferences based on
263 information about segments' start states and end states, not only partial returns.

5.2 Likelihood of human preferences under different preference models

265 To examine how well each preference model predicts human preferences, we calculate the cross-
266 entropy loss for each model (Eqn. 1)—i.e., the negative log likelihood—of the preferences in our
267 dataset. Scaling reward by a constant factor does not affect the set of optimal policies. Therefore,
268 throughout this work we ensure that our analyses of preference models are insensitive to reward scaling.
269 To do so for this specific analysis, we conduct 10-fold cross validation to learn a reward scaling factor
270 for each of P_{regret} and P_{Σ_r}. Table 1 shows that the loss of P_{regret} is lower than that of P_{Σ_r}, indicating
271 that it is more reflective of how people actually express preferences.

6 Results from learning reward functions

273 Analysis of a preference model's predictions of human preferences is informative, but such predictions
274 are a means to the ends of learning human-aligned reward functions and policies. We now examine each
275 preference model's performance on these ends. In all cases, we learn a reward function $\hat{r}$ according
276 to Eqn. 1 and apply value iteration [23] to find the approximately optimal $Q_{\hat{r}}^*$ function. For this $Q_{\hat{r}}^*$,
277 we then evaluate the mean return of the maximum-entropy optimal policy—which chooses uniformly
278 randomly among all *optimal* actions—with respect to the ground-truth reward function r, over D_0.
279 To compare performance across different MDPs, the mean return of a policy π, V_r^π, is normalized
280 to $(V_r^\pi - V_r^U)/V_r^*$, where V_r^* is the optimal expected return and V_r^U is the expected return of the
281 uniformly random policy (both given D_0). Normalized mean return above 0 is better than V_r^U. Optimal
282 policies have a normalized mean return of 1, and we consider above 0.9 to be *near optimal*.

6.1 An algorithm to learn reward functions with $regret(\sigma_\sigma|\hat{r})$

284 Algorithm 1 is a general algorithm for learning a *linear* reward function according to P_{regret}. Adding
285 to our assumptions listed in Section 2.2, this algorithm introduces two more approximations. First,
286 to avoid expensive evaluation of $V_{\hat{r}}^*(s_{\sigma,t})$ and $Q_{\hat{r}}^*(s_{\sigma,t}, a_{\sigma,t})$ to compute $P_{regret}(\cdot|\hat{r})$ during reward
287 learning, successor features for a set of policies are used to approximate the optimal state values and
288 state-action values for *any* reward function. Second, softmax weighting is used, as explained below.

Approximating P_{regret} with successor features Following the notation of Barreto et al. [24], assume
290 the ground-truth reward is linear with respect to a feature vector extracted by $\phi: S \times A \times S \to \mathbb{R}^d$ and
291 a weight vector $\boldsymbol{w_r} \in \mathbb{R}^d$: $r(s,a,s') = \phi(s,a,s')^\top \boldsymbol{w_r}$. During learning, $\boldsymbol{w_{\hat{r}}}$ similarly expresses $\hat{r}$ as
292 $\hat{r}(s,a,s') = \phi(s,a,s')^\top \boldsymbol{w_{\hat{r}}}$.

293 Given a policy π, the successor features for (s,a) are the expectation of discounted reward features
294 from that state-action pair when following π: $\boldsymbol{\psi_Q^\pi}(s,a) = E^\pi[\sum_{i=t}^\infty \gamma^{i-t}\phi(s_t,a_t,s_{t+1})|s_t=s,a_t=a]$.
295 Therefore, $Q_{\hat{r}}^\pi(s,a) = \boldsymbol{\psi_Q^\pi}(s,a)^\top \boldsymbol{w_{\hat{r}}}$. Additionally, state-based successor features can be calculated
296 from the $\boldsymbol{\psi_Q^\pi}$ above as $\boldsymbol{\psi_V^\pi}(s) = \sum_{a \in A}\pi(a|s)\boldsymbol{\psi_Q^\pi}(s,a)$, making $V_{\hat{r}}^\pi(s) = \boldsymbol{\psi_V^\pi}(s)^\top \boldsymbol{w_{\hat{r}}}$.

297 Given a set Ψ_Q of state-action successor feature functions and a set Ψ_V of state successor feature func-
298 tions for various policies and given a reward function via $\boldsymbol{w_{\hat{r}}}$, $Q_{\hat{r}}^{\pi^*}(s,a) \geq max_{\boldsymbol{\psi_Q} \in \Psi_Q}[\boldsymbol{\psi_Q^\pi}(s,a)^\top \boldsymbol{w_{\hat{r}}}]$
299 and $V_{\hat{r}}^{\pi^*}(s) \geq max_{\boldsymbol{\psi_V} \in \Psi_V}[\boldsymbol{\psi_V^\pi}(s)^\top \boldsymbol{w_{\hat{r}}}]$ [24], so we use these two maximizations as approximations of
300 $Q_{\hat{r}}^*(s,a)$ and $V_{\hat{r}}^*(s)$, respectively. In practice, to enable gradient-based optimization with current tools,
301 the maximization in this expression is replaced with the softmax-weighted average, making the loss
302 function linear. Focusing first on the approximation of $V_{\hat{r}}^*(s)$, for each $\boldsymbol{\psi_V} \in \Psi_V$, a softmax weight is
303 calculated for $\boldsymbol{\psi_V^\pi}(s)$: $softmax_{\Psi_V}(\boldsymbol{\psi_V^\pi}(s)^\top \boldsymbol{w_{\hat{r}}}) \triangleq [(\boldsymbol{\psi_V^\pi}(s)^\top \boldsymbol{w_{\hat{r}}})^{1/T}]/[(\sum_{\boldsymbol{\psi_V'} \in \Psi_V}\boldsymbol{\psi_V'^\pi}(s)^\top \boldsymbol{w_{\hat{r}}})^{1/T}]$,
304 where temperature T is a constant hyperparameter. The resulting approximation of $V_{\hat{r}}^*(s)$ is there-
305 fore defined as $\tilde{V}_{\hat{r}}^*(s) \triangleq \sum_{\boldsymbol{\psi_V} \in \Psi_V} softmax_{\Psi_V}(\boldsymbol{\psi_V^\pi}(s)^\top \boldsymbol{w_{\hat{r}}})[\boldsymbol{\psi_V^\pi}(s)^\top \boldsymbol{w_{\hat{r}}}]$. Similarly, to approxi-
306 mate $Q_{\hat{r}}^*(s,a)$, $softmax_{\Psi_Q}(\boldsymbol{\psi_Q^\pi}(s,a)^\top \boldsymbol{w_{\hat{r}}}) \triangleq [(\boldsymbol{\psi_Q^\pi}(s,a)^\top \boldsymbol{w_{\hat{r}}})^{1/T}]/[(\sum_{\boldsymbol{\psi_Q'} \in \Psi}\boldsymbol{\psi_Q'^\pi}(s,a)^\top \boldsymbol{w_{\hat{r}}})^{1/T}]$
307 and $\tilde{Q}_{\hat{r}}^*(s,a) \triangleq \sum_{\boldsymbol{\psi_Q} \in \Psi_Q} softmax_{\Psi_Q}(\boldsymbol{\psi_Q^\pi}(s,a)^\top \boldsymbol{w_{\hat{r}}})[\boldsymbol{\psi_Q^\pi}(s,a)^\top \boldsymbol{w_{\hat{r}}}]$. Consequently, from Eqns. 4

Algorithm 1 Linear reward learning with regret preference model (P_{regret}), using successor features
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1: Input: a set of reward functions and a set of policies (where one set can be $\varnothing$)
2: $\Psi \leftarrow \varnothing$
3: **for** *each reward function r_{SF} or policy π_{SF} in the input sets* **do**
4:     **if** r_{SF} **then** $\pi_{SF} \leftarrow$ estimate of optimal maximum-entropy policy for r_{SF}
5:     estimate $\psi_Q^{\pi_{SF}}$ and $\psi_V^{\pi_{SF}}$ (if not estimated already during step 4)
6:     add $\psi_Q^{\pi_{SF}}$ to Ψ_Q
7:     add $\psi_V^{\pi_{SF}}$ to Ψ_V
8: **end for**
9: **repeat**
10:     optimize $\boldsymbol{w_{\hat{r}}}$ by loss of Eqn. 1, calculating $\tilde{P}_{regret}(\sigma_1 \succ \sigma_2 | \hat{r})$ via Eqn. 6, using Ψ_Q and Ψ_V
11: **until** *stopping criteria are met*
12: **return** $\boldsymbol{w_{\hat{r}}}$
---

and 5, the corresponding approximation $\tilde{P}_{regret}$ of the regret preference model is:

$$\tilde{P}_{regret}(\sigma_1 \succ \sigma_2 | \hat{r}) = logistic\left(\sum_{t=0}^{|\sigma_2|-1}\left[\tilde{V}_{\hat{r}}^*(s_{\sigma_2,t}) - \tilde{Q}_{\hat{r}}^*(s_{\sigma_2,t}, a_{\sigma_2,t}) \right] - \sum_{t=0}^{|\sigma_1|-1}\left[\tilde{V}_{\hat{r}}^*(s_{\sigma_1,t}) - \tilde{Q}_{\hat{r}}^*(s_{\sigma_1,t}, a_{\sigma_1,t}) \right] \right) \quad (6)$$

The algorithm In Algorithm 1, lines 9–12 describe the supervised-learning optimization using the approximation $\tilde{P}_{regret}$, and the prior lines create Ψ_Q and Ψ_V. Specifically, given a set of reward functions, a corresponding set of policies is created (line 4), where each policy is an estimate of the maximum entropy policy for a reward function. Standard policy improvement methods can be used to create each such policy. Alternatively, some or all of the set of policies can be given as input directly, not derived from input reward functions. For each such policy π_{SF}, successor feature functions $\Psi_Q^{\pi_{SF}}$ and $\Psi_V^{\pi_{SF}}$ are estimated (line 5), which by default would be performed by a minor extension of a standard policy evaluation algorithm as detailed by Barreto et al. [24]. Note that the reward function that is ultimately learned is not restricted to be in the input set of reward functions, which is used only to create an approximation of regret.

The details of our instantiation of Algorithm 1 for the delivery domain can be found in Appendix F.1, along with guidance for extending it to reward functions that might be non-linear.

6.2 Results from synthetic preferences

Before considering human preferences, we first ask how each preference model performs when it is correct. In other words, we investigate empirically how well the preference model could perform if humans perfectly adhered to it. Recall that the ground-truth reward function, r, is used to create these preferences but is inaccessible to the reward-learning algorithms.

For these evaluations, either a stochastic or noiseless preference model acts a preference generator to create a preference dataset, and then the stochastic version of the same model is used for reward learning. For the noiseless case, the deterministic preference generator compares a segment pair's $\Sigma_\sigma r$ values for P_{Σ_r} or their $regret(\sigma | r)$ values for P_{regret}. Note that through reward scaling the preference generators approach determinism in the limit, so this noiseless analysis examines minimal-entropy versions of the two preference-generating models. (The opposite extreme, uniformly random preferences, would remove all information from preferences and therefore is not examined.) In the stochastic case, for each preference model, each segment pair is labeled by sampling from that preference generator's output distribution (Eqs 2 or 5), using the unscaled ground-truth reward function.

Figure 5: Performance comparison over 100 randomly generated deterministic MDPs

We created 100 deterministic MDPs that instantiate variants of our delivery domain (see Section 4.1). To create each MDP, we sampled from sets of possible widths, heights, and reward component values, and the resultant grid cells were randomly populated with a destination, objects, and road surface types (see Appendix F.2 for details). Each segment in the preference datasets for each MDP was generated by choosing a start state and three actions, all uniformly randomly. For a set number of preferences, each method had the same set of segment pairs in its preference dataset. Figure 5 shows the percentage of MDPs in which each preference model results in near-optimal performance. The regret preference model outperforms the partial return model at every dataset size, both with and without noise. By a Wilcoxon paired signed-rank test on normalized mean returns, $p < 0.05$ for 86% of these comparisons and $p < 0.01$ for 57% of them, as reported in Appendix F.2.

Further analyses can be found in Appendix F.2, including with stochastic transitions, with different segment lengths, and while artificially lowering the discount factor (as is common in deep RL and recent work on deep reward learning from preferences).

6.3 Results from human preferences

We randomly assign human preferences from our gathered dataset to different numbers of same-sized partitions, resulting in different training set sizes, and test each preference model on each partition. Figure 11 shows the results. With smaller training sets (20–100 partitions), the regret preference model results in near-optimal performance more often. With larger training sets (1–10 partitions), both preference models always reach near-optimal return, but the mean return from the regret preference model is higher for all of these partitions except for 3 partitions in the 10-partition

Figure 6: Performance comparison over various amounts of human preferences. Each partition has the number of preferences shown or one less.

test. Applying a Wilcoxon paired signed-rank test on normalized mean return to each group with 5 or more partitions, $p < 0.05$ for all numbers of partitions except 100 and $p < 0.01$ for 20 and 50 partitions.

7 Conclusion

Over numerous evaluations with human preferences, our proposed regret preference model (P_{regret}) shows improvements summarized below over the previous partial return preference model (P_{Σ_r}). When each preference model generates the preferences for its own infinite and exhaustive training set, we prove that P_{regret} identifies the set of optimal policies, whereas P_{Σ_r} is not guaranteed to do so without preference noise that reveals the proportions of rewards with respect to each other. With finite training data of synthetic preferences, P_{regret} also empirically results in learned policies that tend to outperform those resulting from P_{Σ_r}. This superior performance of P_{regret} is also seen with human preferences. In summary, our analyses suggest that regret preference models are more effective both descriptively with respect to human preferences and also normatively, as the model we want humans to follow if we had the choice.

Independent of P_{regret}, this paper also reveals that segments' changes in state values provide information about human preferences that is not fully provided by partial return. More generally, we show that the choice of preference model impacts the performance of learned reward functions.

This study motivates several new directions for research. Future work could address any of the limitations detailed in Appendix A.1. Specifically, future work could further test the general superiority of P_{regret} or apply it to deep learning settings. Additionally, *prescriptive* methods could be developed via the user interface or elsewhere to nudge humans to conform more to P_{regret} or to other normatively appealing preference models. Lastly, subsequent efforts could seek preference models that are even more effective with preferences from actual humans, now that this work has provided conclusive evidence that the choice of preference model is impactful.

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